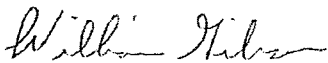


Mr. Steve Blackhurst
February 14, 2011
Page 2

of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Angela Hicks in the Region 5-Tyler Office at (903) 535-5122.

Sincerely,



William Gibson
PWS Work Leader
Tyler Region Office

WDG/ALH

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

FOREST LAKE SUBDIVISION AQUASOURCE

, GREGG COUNTY,

Additional ID(s): 0920026

Investigation # 892792

Investigation Date: 12/16/2010

AREA OF CONCERN

Track No: 422580

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 892792

Comment Date: 1/24/2011

Failure to maintain the sight glass at Plant #1.

During the investigation on 12/16/2010, the investigator observed that the sight glass for the pressure tanks at Plant #1 was rusted inside and difficult to see the water level.

Resolution: On December 28, 2010, the water system submitted via email a letter and a photo of a clean sight glass installed at Plant #1.

Texas Commission on Environmental Quality



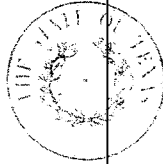
Attachment 1

Forest Lake
PWS ID No. 0920026

Investigative Request Facsimile

Dickie

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 17, 2010

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 76723

RECEIVED
MAR 22 2010

BY:

Re: Comprehensive Compliance Investigation at:
Foxbane Estates, 17865B Mary Polk Rd, Justin, Denton County, Texas
TCEQ ID No.:0610164, RN No. 102675485, Investigation No. 788128

Dear Mr. Blackhurst:

On January 22, 2010, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the attached additional issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,

Charles Marshall
Work Leader, Public Water Supply Section
DFW Regional Office

CM/ref

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

FOXBANE ESTATES PWS

17865B MARY POLK RD
JUSTIN, DENTON COUNTY, TX 76247

Investigation # 788128

Investigation Date: 01/22/2010

Additional ID(s): 0610164

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Additional Comments

Other violations noted during the investigation?
(If non-compliant then describe violation in the
comment section.)

The report for the tank inspection conducted on 09/03/2009 stated that the top hatch of the south ground storage tanks at the Sage Meadows pump station was damaged. There were no records that the damage had been repaired at the time of the investigation. The hatch was repaired on 02/05/2010 and photographs were submitted.

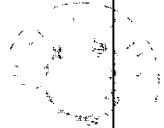
Other violations noted during the investigation?
(If non-compliant then describe violation in the
comment section.)

Well G0610164A is located on property not owned or controlled by Aqua Texas. This could result in the well being damaged or contaminated. Aqua Texas is taking steps to remove the well from the system and give it to the current owners of the property where the well is located.

Other violations noted during the investigation?
(If non-compliant then describe violation in the
comment section.)

A chlorine residual of 7.8 mg/l was recorded during the investigation. Continued high readings could result in the yearly average exceeding the maximum yearly average of 4.0 mg/l.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Shaw

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 9, 2011

RECEIVED
JUN 11 2011

BY: _____

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Texas 78723

Re: Notice of Compliance with Notice of Violation (NOV) dated February 9, 2011:
FRF Water Systems 1345678, Valley View, Cooke County, Texas
RN 102681855, TCEQ ID No.: 0490042, Investigation No.: 890775

Dear Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) TCEQ D/FW Region Office has received adequate compliance documentation on May 2 and May 4, 2011, to resolve the alleged violation(s) documented during the investigation of the above-referenced regulated entity conducted on January 13, 2011. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Steven Mindt at the D/FW Region Office at (817) 588-5843.

Sincerely,

Charles Marshall, Team Leader
Dallas/Fort Worth Region Office

CM/sm

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

FRF WATER SYSTEMS 1 3 4 5 6 7 8

Investigation # 921905

Investigation Date: 05/23/2011

, COOKE COUNTY,

Additional ID(s): 0490042

ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 422253

30 TAC Chapter 290.41(c)(1)(F)

Alleged Violation:

Investigation: 890775

Comment Date: 1/19/2011

Failure to obtain Sanitary Control Easements, for Well # 11 located at Plant #3. System has only 2 of 3 easements, unable to obtain the third. A waiver will be required if an easement is not able to be obtained and recorded.

290.41(c)(1)(F) A sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subsection, shall be obtained.

Investigation: 921905

Comment Date: 5/23/2011

Failure to provide a sanitary control easement covering land within 150 feet of the well.

Recommended Corrective Action: Obtain an easement form all land within 150 feet of the well, or obtain an exception to the rule. Submit a letter describing the actions taken by the water system and a copy of the easement or granted exception letter to the Region 4 Office to document that the alleged violation has been corrected.

Resolution: The water system response, dated April 29, 2011, included an letter from TCEQ Austin (April 26, 2011), granting a request for an "Exception to the sanitary control easement rule", for well number 11 (TCEQ Well ID G0490042K). This exception is contingent on monthly raw water samples taken from the well.

Track No: 422258

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 890775

Comment Date: 1/19/2011

Failure to maintain the ground storage tank at Plant # 3. Exterior coating of storage tank does not provide adequate protection to the metal surfaces. There are areas of rust and bare metal on the storage tank.

290.46(m) The maintenance and housekeeping practices used by public water system shall ensure the good working condition and general appearance of the system's facilities and equipment.

Investigation: 921905

Comment Date: 5/23/2011

Failure to maintain the exterior of the ground storage and pressure tank in a corrosion free state.

Recommended Corrective Action: Maintain facilities to provide adequate protection to all metal surfaces. Submit a letter describing the actions taken by the water system and a picture of the storage tank to the Region 4 Office to document that the alleged violation has been corrected.

Resolution: The water system submitted a letter, dated April 27, 2011, which included pictures indicating that the issues relating to the maintenance of the storage tank and pressure tank had been corrected.

Kathleen Hartnett White, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Larry R. Soward, *Commissioner*
Glenn Shankle, *Executive Director*

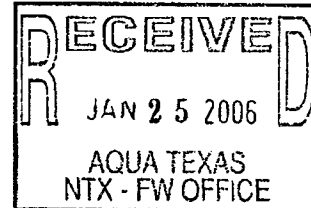


TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 21, 2005

CERTIFIED MAIL 7099 3220 0005 9177 0432
RETURN RECEIPT REQUESTED



Nota Farris, Field Supervisor
Aqua Texas, Inc.
9450 Silver Creek Rd
Fort Worth, Texas 76108

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Gap Water Company, 100 Elm St, Buffalo Gap (Taylor County), Texas
TCEQ ID No.: PWS 2210023

Dear Ms. Farris:

On December 8, 2005, Messrs. Jason Lindeman and Joseph Hopkins of the Texas Commission on Environmental Quality (TCEQ) Lubbock Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for the public water supply program. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by ~~January 23, 2006~~ ^{February 15, 2006} a written description of corrective actions taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation. Four Additional Issues were also identified.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules."

The Texas Commission on Environmental Quality appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violation as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the alleged violation documented in this notice. Should you choose to do so, you must notify the Lubbock Region Office within 10 days from the date of this letter. At that time, Mr. James Jagers will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of the contested violation.

REPLY TO: REGION 2 • 3113 34TH ST. • LUBBOCK, TEXAS 79410-3227 • 806/796-7092 • FAX 806/796-7107

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tceq.state.tx.us

printed on recycled paper using soy-based ink

Ms. Nola Farris
December 21, 2005
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jason Lindeman in the Lubbock Region Office at (806)796-7092.

Sincerely,



for : James E. Jagers
Water Section Manager
Lubbock Region Office

JEJ/jkl

Enclosures: *Summary of Investigation Findings*
 Obtaining TCEQ Rules

Summary of Investigation Findings

GAP WATER CO
100 ELM ST
BUFFALO GAP, TAYLOR COUNTY, TX 79508
Additional ID(s): 2210023

Investigation # 439651
Investigation Date: 12/08/2005

OUTSTANDING ALLEGED VIOLATIONS

Track No: 224503 Compliance Due Date: ~~01/23/2006~~ *2/15/2006*
30 TAC Chapter 290.43(c)(1)

Alleged Violation:

Investigation: 439651

Comment Date: 12/20/2005

Failure to properly vent the 0.032 MG Ground Storage tank. Roof vents shall be gooseneck or roof ventilator and shall be equipped with approved screens to prevent entry of animals, birds, insects, and heavy air contaminants.

Recommended Corrective Action: The existing vent must be repaired.

ADDITIONAL ISSUES

Description

OPERATING RECORDS AND REPORTS
System maintaining records and submitting reports as required?

Operating records accessible for review during inspections?

WATER STORAGE TANK & FILTER INSPECTIONS
Each of the system's ground, elevated, and pressure tanks inspected annually by water system personnel or a contracted inspection service?

PLANT OPERATIONS MANUAL
Plants operations manual compiled and kept up-to-date?

Additional Comments

The Gap must ensure proper completion of Monthly Operating Reports to include information on the amount of chemicals used for treatment and to easily identify the volume of water treated each day as well as the Maximum and Average Daily Demand.

Gap needs to organize and maintain operating reports in a manner that allows for accessibility and review during inspections. Operating reports were not on-site and had to be collected from several different sources. Once supplied, there were several contradictory pieces of information discovered.

The Gap must ensure that all ground and pressure tanks are thoroughly inspected on an annual basis.

Gap must update the Plant Operations and Maintenance manual to correctly identify all processes and equipment used by the water system.

Bryan V. Shaw, Ph.D., *Chairman*
Buddy Carma, *Commissioner*
Carlos Rabinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



file

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 17, 2011

Mr. Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane
Suite 400W
Austin, Texas 78723

RECEIVED
JAN 20 2011

Re: Comprehensive Compliance Investigation at:
Garden Acres Subdivision, 1305 Marie Street, Joshua, Johnson County, Texas
RN102679313; TCEQ ID No. 1260092; Investigation No. 887175

Dear Mr. Blackhurst:

On November 19, 2010 Ms. Brittany Pettitt of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation, however, please see the enclosed Areas of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Brittany Pettitt in the Dallas/Fort Worth Region Office at (817) 588-5820.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
PWS Team Leader
D/FW Region Office

CM/bfp

Enclosures: Summary of Investigation Findings

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

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Summary of Investigation Findings

GARDEN ACRES SUBDIVISION
1305 MARIE ST
JOSHUA, JOHNSON COUNTY, TX 76058

Investigation # 887175
Investigation Date: 11/19/2010

Additional ID(s): 1260092

AREA OF CONCERN

Track No: 420982
30 TAC Chapter 290.43(a)

Alleged Violation:

Investigation: 887175

Comment Date: 1/4/2011

Failure to keep the overflow at the Pump Station in compliance with 30 TAC §290.43(c)(3), specifically the weighted cover needed to be lubricated.

OBSERVATION: On the day of the investigation, the overflow weighted cover on the Pump Station did not open and close effectively.

Recommended Corrective Action: Submit documentation (such as photographs) which verifies that overflow weighted cover for the storage tank at the Pump Station, has been repaired to be in compliance with 30 TAC §290.43(c)(3).

Resolution: On 12/02/2010, Aqua Texas submitted documentation to the regional office, specifically photographs. This appears to adequately address the Area of Concern.

Track No: 420985
30 TAC Chapter 290.46

Alleged Violation:

Investigation: 887175

Comment Date: 1/4/2011

Failure to utilize good maintenance and housekeeping practices to ensure the public water system, specifically trees lining the fence, are clear of the ground storage tank.

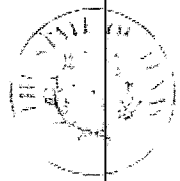
OBSERVATION: On the day of the investigation, there were tree limbs extending over the top of the ground storage tank and were not properly maintained in order to minimize the possibility of harboring rodents/insects/and other disease vectors, or in such a way as to prevent other conditions that might cause the contamination of the water.

Recommended Corrective Action: Submit documentation (such as photographs) which indicate that the tree limbs being properly maintained.

Resolution: On 12/02/2010, Aqua Texas submitted documentation to the regional office, specifically photographs. This appears to adequately address the Area of Concern.

Mark

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Glenn Shankle, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 29, 2008

RECEIVED

MAR 01 2008

AQUA TEXAS

Mr. Steve Blackhurst, P.E., Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723-1066

Re: Notice of Compliance with the Notice of Violation (NOV) on January 17, 2008:
Goodall Water System, McLennan County
TCEQ ID No.: PWS 1550126, RN102677101

Dear Mr. Blackhurst:

This letter is to inform you that the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office has received adequate compliance documentation on January 24, 2008 to resolve the alleged violations documented during the investigation of the above-referenced regulated entity conducted on January 17, 2008. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Richard Monreal at the Waco Regional Office at (254) 751-0335.

Sincerely,

Frank Burleson
Water and Waste Section Manager
Waco Regional Office

cc: Mr. Mark Kocian, Waco Field Supervisor

FB/m/ps

Summary of Investigation Findings

GOODALL WATER SYSTEM

Investigation # 613835

, MCLENNAN COUNTY,

Investigation Date: 01/17/2008

Additional ID(s): 1550126

ALLEGED VIOLATIONS NOTED AND RESOLVED

Track No: 298203

30 TAC Chapter 290.46(b)

Alleged Violation:

Investigation: 613835

Comment Date: 01/25/2008

Failure to collect raw water samples for bacteriological analysis.

Submission of samples for microbiological analysis shall be as required by Subchapter F of this chapter (relating to Drinking Water Standards Governing Drinking Water Quality and Reporting Requirements for Public Water Systems).

Microbiological samples may be required by the executive director for monitoring purposes in addition to the routine samples required by the drinking water standards. These samples shall be submitted to a certified laboratory. (A list of the certified laboratories can be obtained by contacting the executive director).

It was noted during the investigation that the water system has never collected raw water samples for bacteriological analysis as required following the November 28, 2000 comprehensive compliance investigation.

Recommended Corrective Action: Begin collecting monthly raw water samples for bacteriological analysis from well G1550126A and submit a copy of the raw water bacteriological analysis test result for the month of January 2008, or

Submit a copy of a letter showing that the Goodall Water System has secured approval to no longer collect raw water samples for bacteriological analysis.

Resolution: On January 24, 2008, Mr. Mark Kocian submitted a copy of the raw water bacteriological analysis test result for the month of January 2008.

AREA OF CONCERN

Track No: 298198

30 TAC Chapter 290.42(e)(4)(C)

Alleged Violation:

Investigation: 613835

Comment Date: 01/17/2008

Failure to screen the floor level vent on the gas chlorine enclosure.

Adequate ventilation, which includes both high level and floor level screened vents, shall be provided for all enclosures in which gas chlorine is being stored or fed. Enclosures containing more than one operating 150-pound cylinder of chlorine shall also provide forced air ventilation which includes: screened and louvered floor level and high level vents; a fan which is located at and draws air in through the top vent and discharges to the outside atmosphere through the floor level vent; and a fan switch located outside the enclosure. Alternately, systems may install negative pressure ventilation as long as the facilities also have gas containment and treatment as prescribed by the current International Fire Code (IFC).

It was noted during the investigation that the floor level vent on the gas chlorine enclosure was not screened.

Recommended Corrective Action:

Resolution: On January 24, 2008, Mr. Mark Kocian submitted to the Waco Regional Office a photograph showing that the floor level vent on the gas chlorine enclosure has been screened as required.

Track No: 298202

30 TAC Chapter 290.46(f)(2)

Alleged Violation:

Investigation: 613835

Comment Date: 01/17/2008

Failure to provide a water system record that needed to be reviewed at the time of the investigation.

The public water system's operating records must be accessible for review during inspections.

The record that was not made available during the investigation was the American National Standards Institute/National Sanitation Foundation (ANSI/NSF) Standard 60 approval for the calcium hypochlorite disinfectant.

Recommended Corrective Action:

Resolution: On January 24, 2008, Mr. Mark Kocian submitted documentation to the Waco Regional Office showing that the calcium hypochlorite disinfectant is ANSI/NSF Standard 60 approved.

Neil

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 16, 2008

Steve Blackhurst, Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Ln, suite 400W
Austin, TX 78723-1066

RECEIVED
BY:

Re: Compliance Evaluation Investigation at:
Greenfields on Squaw Creek, East of County Road 302, off of Hwy 144, Somervill Co.
TCEQ ID No.: 2130036

Dear Mr. Blackhurst:

On September 30, 2008, Mr. Dan Long, of the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for Public Water Supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in our D/FW Region Office at 817/588-5859.

Sincerely,

Charles Marshall
Work Leader, Public Water Supply Section
D/FW Region Office

CM/dml

Enclosures: Summary of Investigation Findings

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

GREENFIELDS ON SQUAW CREEK , SOMERVELL COUNTY, Additional ID(s): 2130036	Investigation # 702960 Investigation Date: 09/15/2008
--	--

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

Other violations noted during the investigation? (If non-compliant then describe violation in the comment section.)

Additional Comments

Monthly operation reports should average water usage between meter readings. Indicate max. & min. day usage, average usage and total monthly usage for each well.

Alto

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution
January 12, 2009

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 76723

RECEIVED
JAN 16 2009

Re: Comprehensive Compliance Investigation at:
Handby Acres, Denton County, Texas
TCEQ ID No.:0610166, RN No. 102672425, Investigation No. 706878

BY:

Dear Mr. Blackhurst:

On November 19, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. However, please be aware of the additional issues that were noted during the investigation and listed in the attached summary.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincerely,

Charles Marshall
Work Leader, Public Water Supply Section
D/FW Regional Office

CM/ref

enc: Summary of Investigation Findings

Summary of Investigation Findings

<p>HANDBY ACRES</p> <p>, DENTON COUNTY,</p> <p>Additional ID(s): 0610166</p>	<p>Investigation # 706878</p> <p>Investigation Date: 11/15/2008</p>
--	---

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

MINIMUM ACCEPTABLE OPERATING PRACTICES FOR PWS
Meets applicable 290.46 standards?

Additional Comments

The amount of chlorine used shall be recorded as per 290.46(f)(3)(A)(i). The weekly measurements listed on the monthly report only record the inches of liquid chlorine. This information can be used to calculate the volume used. However, a direct measurement of volume is what is intended by the rule. Please begin calculating and recording the amount of chlorine being used.

This additional issue was noted in the NOV letters sent to Aqua Texas for Investigation # 706877 (Dove Hollow) and Investigation # 706889 (Trail Creek). This issue relates to all of the Aqua Texas systems in this region.

DISTRIBUTION SYSTEM FIELD TESTING ACTIVITIES
(Pressure and Residual Disinfection Level Testing)
Meets applicable 290.46(r) and 290.46(d)(2) standards?

The chlorine residual was greater than 5.0 mg/l. Continued high readings such as this could result in the annual average exceeding the 4.0 mg/l maximum allowable level.

Backe

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 19, 2010

RECEIVED
APR 22 2010

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

BY:

Re: Compliance Evaluation Investigation at:
Heritage Estates, 129 Oak Hollow Lane, Sherman, Grayson County, Texas
RN102679255, TCEQ Additional ID 0910139, Investigation No.796800

Dear Mr. Blackhurst:

On March 25, 2010, Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the Dallas/Fort Worth Region Office at (817) 588-5806.

Sincerely,

Charles Marshall, PWS Team Leader
Dallas/Fort Worth Region Office

CM/ik

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

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Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

LM

Dickie, Darryl, Kervyn,
Steve, Mike, Preston

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

March 3, 2011

ESIGNATURE CONFIRMATION # 91 3408 2133 3931 6201 1017

Mr. Steve Blackhurst
Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

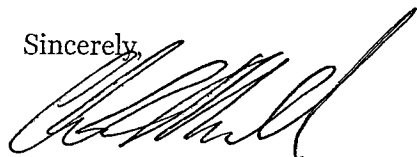
Re: Notice of Violation for the Focused Investigation at:
Hidden Valley Water System, Shady Shores (Denton County) Texas
RN # 102692589, PWS # 0610099, Focused Investigation # 895633

Dear Mr. Blackhurst:

On January 27, 2011, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a concern was noted which was an alleged noncompliance that has been resolved as an Area of Concern based on subsequent corrective action. Based on the information you have provided, the TCEQ has adequate documentation to resolve the alleged violation. Therefore, no further action is required.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Metroplex Region Office at (817) 588-5814.

Sincerely,



Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM / ref

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

HIDDEN VALLEY WATER SYSTEM

Investigation # 895633

Investigation Date: 01/27/2011

, DENTON COUNTY,

Additional ID(s): 0610099

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 425001

30 TAC Chapter 290.46(d)(2)

Alleged Violation:

Investigation: 895633

Comment Date: 2/17/2011

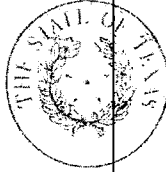
290.110(b)(4) - The residual disinfectant concentration in the water within the distribution system shall be at least 0.2 mg/L free chlorine or 0.5 mg/L chloramine. Chlorine residuals were measured at less than 0.2 mg/l at three of the four residences sampled.

Recommended Corrective Action: Provide one years worth of data showing the weekly chlorine residual results. Monitor the chlorine residual for two weeks to show that chlorine residuals are being maintained within compliance levels.

Resolution: Information submitted on February 7, 2011, and showed that the chlorine levels had been stabilized and were within required limits.

Handwritten mark

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 17, 2010

Mr. Steve Blackhurst, Regulatory Compliance Manager
Aqua Development Inc.
1106 Clayton Ln, Ste 400W
Austin, TX 78723-1066

RECEIVED
DEC 20 2010

Re: Comprehensive Compliance Investigation at:
High Point Water Company,
Located on CR 1213 off CR 59 in Henderson County
PWS ID No.: 1070233

Dear Mr. Blackhurst:

On October 20 -22, 2010, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Hicks in the Tyler Region Office at (903) 535-5122.

Sincerely,

William D. Gibson, Work Leader
Tyler Region Office

WDG/AH

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

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Duck

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

November 24, 2009

RECEIVED
NOV 28 2009

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

BY: _____

Re: Compliance Evaluation Investigation at:
Highland Hills, Highland Hills Meadows, Decatur, Wise County, Texas
RN102675311, TCEQ Additional ID: 2490057, Investigation No. 778986

Dear Mr. Blackhurst:

On October 15, 2009, Mr. Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ), D/FW Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, some concerns were noted which were alleged noncompliances that have been resolved through subsequent corrective action. The compliance documentation contained in your response appears to indicate that corrective action has been taken for the alleged violation. No further response from you is necessary concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the D/FW Region Office at (817) 588-5806.

Sincerely,

Charles Marshall
PWS Work Leader
D/FW Region Office

CLM/ik

Enclosures: Summary of Investigation Findings
Obtaining TCEQ Rules

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

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Summary of Investigation Findings

HIGHLAND HILLS , WISE COUNTY, Additional ID(s): 2490057	Investigation # 778986 Investigation Date: 10/15/2009
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ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 381861

30 TAC Chapter 290.43(c)(4)

Alleged Violation:

Investigation: 778986

Comment Date: 11/16/2009

Failure to equip 20,000 gallon ground storage tank at pump station #1 with an operable water level indicator.

Recommended Corrective Action: Submit photographs verifying that the water level gauge at 20,000 gallon ground storage tank has been repaired.

Resolution: On October 22, 2009, Mr. Dickey Semethers, Field Supervisor Aqua Texas Inc., e-mailed photograph verifying that the water level gauge at 20,000 gallon ground storage tank has been replaced.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Dickie

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 4, 2011

RECEIVED
OCT 06 2011

e-Signature Confirmation - 91 3408 2133 3932 0108 9137

BY:.....

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723-1066

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Highland Meadows WS, Rhome, Wise County, Texas
RN 102677150, TCEQ ID No.: 2490042, Investigation No.:956538

Dear Mr. Blackhurst:

On September 8, 2011, Mr. Steven Mindt of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by January 2, 2012, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of the alleged violations, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the D/FW Region Office at 817-588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the D/FW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may

TCEQ Region 4-Dallas/Fort Worth • 2309 Gravel Dr. • Fort Worth, Texas 76118-6951 • 817-588-5800 • Fax 817-588-5700

Austin Headquarters: 512-239-1000 • www.tceq.state.tx.us • How is our customer service? www.tceq.state.tx.us/goto/customersurvey

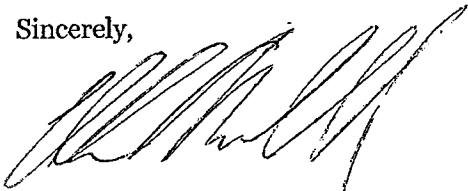
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Mr. Blackhurst
October 4, 2011
Page 2

still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Steven Mindt in the D/FW Region Office at (817) 588-5843.

Sincerely,



Charles Marshall, Public Water Supply Section, Team Leader
Dallas/Fort Worth Region Office

CM/sm

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

HIGHLAND MEADOWS WATER SYSTEM

Investigation # 956538

460 KINCANNON

Investigation Date: 09/08/2011

JUSTIN, WISE COUNTY, TX 76247

Additional ID(s): 2490042

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 447200

Compliance Due Date: 01/02/2012

30 TAC Chapter 290.45(b)(1)(C)(i)

Alleged Violation:

Investigation: 956538

Comment Date: 9/21/2011

Failure to provide 0.6 gpm per connection.

The current well production for the water system is 40 gpm. The required capacity for the system is 44.4 gpm (74 connections x 0.6 gpm).

290.45(b)(1)(C)(i) for 50 to 250 connections, the system must provide a well capacity of 0.6 gpm per connection.

Recommended Corrective Action: Increase the total production capacity in order to meet the minimum required capacity of 0.6 gpm per connection. Please note that if any changes are made to the water production facilities in order to correct this violation which will result in any increase or decrease in capacity, notification as outlined below will be required.

Public water systems shall notify the executive director prior to making any significant change or addition to the system's production, treatment, storage, pressure maintenance, or distribution facilities. Public water systems shall submit plans and specifications for the proposed changes upon request. The following is considered to be significant: proposed changes to existing systems which result in an increase or decrease in production, treatment, storage, or pressure maintenance capacity.

Please notify TCEQ in writing if a significant change has or will occur. After notification, the TCEQ will determine if plans and specifications prepared by a licensed engineer will be required. Send the notification to : TCEQ, Water Supply Division, Technical Review and Oversight Team, MC 155, P.O. Box 13087, Austin, Texas 78711-3087; Phone: (512) 239-4961.

The water system also has the option to request an exception to these requirements by writing to the TCEQ Water Supply Division, Technical Oversight Team, at the address listed above.

Please submit compliance documentation to the TCEQ Region 4 Office which describes the corrective action taken by the water system. Please include a copy of the notification if a significant change is made or a copy of the granted exception request from the Technical Review and Oversight Team, if applicable.

ADDITIONAL ISSUES

Description

Additional Comments

Item 2

A pressure recorder placed at the system on 9/15/2011. The recorder was retrieved on 9/21/2011. At the time the pressure recorder was placed the pressure gauge recorded 30 psi. After the pressure recorder was retrieved, it appears that the distribution pressure fluctuates from approximately 30 psi to 50 psi over the course of the week.

290.44(d) The system must be designed to maintain a minimum pressure of 35 psi at all points within the distribution network at flow rates of at least 1.5 gallons per minute per connection.

Corrective Action: The pressure for the distribution system should be raised to ensure that the pressure no longer drops below 35 psi.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Noted

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 10, 2011

ESIGNATURE CONFIRMATION # 91 3408 2133 3931 6201 1116

RECEIVED
JUN 14 2011

Mr. Steve Blackhurst, P.E.
Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 78723

BY:.....

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Hill Country Way, Denton County
RN102686300, TCEQ ID No.: 0610230, Investigation No: 913566

Dear Mr. Blackhurst:

On April 20, 2011, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supply. Enclosed is a summary which lists the investigation findings. During the investigation, a certain outstanding alleged violation was identified for which compliance documentation is required. Please submit to this office by September 8, 2011, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for the outstanding alleged violation.

In the listing of the alleged violation, we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the DFW Region Office at 817 / 588-5800 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the DFW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall – Team Leader will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

Mr. Steve Blackhurst
June 10, 2011
Page 2

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Metroplex Region Office at (817) 588-5814.

Sincerely,



Charles Marshall
Team Leader, Public Water Supply Section
DFW Regional Office

CM / ref

Enclosures: Summary of Investigation Findings

Summary of Investigation Findings

HILL COUNTRY WAY ESTATES	Investigation # 913566
, DENTON COUNTY,	Investigation Date: 04/20/2011
Additional ID(s): 0610230	

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 434899 Compliance Due Date: 09/08/2011
30 TAC Chapter 290.46

Alleged Violation:

Investigation: 913566

Comment Date: 5/27/2011

Failure to maintain a record of the amount of water used each week. The water from the Ponderosa connection is not being recorded, therefore the correct amount of water being supplied to the system cannot be determined.

Recommended Corrective Action: Submit documentation to this office by the compliance due date that this violation has been resolved.

ADDITIONAL ISSUES

Description

MINIMUM WATER SYSTEM CAPACITY REQUIREMENTS: Meets applicable 290.45 standards?

Additional Comments

The well capacity of Hill Country Way does not meet requirements. The required volume is $0.6 \text{ gpm} \times 73 \text{ connections} = 43 \text{ gpm}$. The well capacity on the day of the investigation was 29 gpm. The connection with Ponderosa should supply the required amount.

The combined system capacity requirement is:
 $0.6 \text{ gpm} \times (73 + 53 \text{ connections}) = 0.6 \text{ gpm} \times 126 = 75.6 \text{ gpm}$.

The combined well production is:
 $29 \text{ gpm} + 88 \text{ gpm} = 117 \text{ gpm}$.

Consideration should be given to combining the two systems into one so that capacity requirements can be properly met.

Long

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

December 20, 2010

RECEIVED
DEC 22 2010
TCEQ

Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400 W
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Holiday Estates Water System, Hunt County, Texas, TCEQ ID No.: 1160028, Inv. No. 880987, RN101174514

Dear Mr. Blackhurst:

On November 10, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/dml

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

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Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Handwritten signature or initials

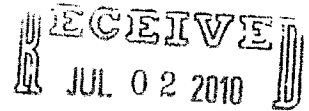
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 30, 2010

E-SIGNATURE CONFIRMATION 91 3408 2133 3931 3884 2003

Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Suite 400 W
Austin, TX 78723



BY:

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Hunterwood Subdivision, 2410 Mambrino, Hood County, Texas
RN102671146; TCEQ ID No.: 1110083; Investigation No. 826497

Dear Mr. Blackhurst:

On May 5, 2010, Mr. Ryan Albert of the Texas Commission on Environmental Quality (TCEQ), D/FW Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. During the investigation, the investigator notified you of some apparent instances of noncompliance. You have provided us with information which appears to indicate that these problems have been corrected. No further response from you is necessary concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Ryan Albert in the D/FW Region Office at (817)588-5819.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office
CLM/ra

Enclosure: Summary of Investigation Findings

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

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Summary of Investigation Findings

HUNTERWOOD SUBDIVISION WATER SYSTEM

, HOOD COUNTY,

Additional ID(s): 1110083

Investigation # 826497

Investigation Date: 05/05/2010

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 400877

30 TAC Chapter 290.46(m)(1)(B)

Alleged Violation:

Investigation: 826497

Comment Date: 6/10/2010

Failure to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. These practices should include repairing the leaking pipe connected to the pressure tank.

Recommended Corrective Action: Submit documentation showing the leaking pipe connected to the pressure tank has been repaired.

Resolution: On May 19, 2010 Ms. Nola Ferris, Supervisor for Aqua Texas, submitted documentation showing the alleged leak was actually rainwater. This appears to resolve the alleged violation.

Dickie

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 19, 2009

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, TX 76723



Re: Comprehensive Compliance Investigation at:
Indian Creek Estates Water System, Denton County, Texas
TCEQ ID No.:0610174, RN No. 102682093, Investigation No. 706880
BY:.....

Dear Mr. Blackhurst:

On November 18, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817) 588-5814.

Sincerely

Charles Marshall
Work Leader, Public Water Supply Section
D/FW Regional Office

CM/ref

Summary of Investigation Findings

INDIAN CREEK ESTATES

4420A HOMESTEAD DR
SOUTHLAKE, DENTON COUNTY, TX 76092

Additional ID(s): 0610174

Investigation # 706880

Investigation Date: 11/14/2008

No Violations Associated to this Investigation

ADDITIONAL ISSUES

Description

WATER SOURCES

Meets applicable 290.41 standards?

MINIMUM ACCEPTABLE OPERATING
PRACTICES FOR PWS

Meets applicable 290.46 standards?

Additional Comments

Excessive growth was noted along the fence. If not addressed, this may compromise the efficiency of the fence.

Photographs were submitted by Mr. Smethers on December 3, 2008, showing that the excessive vegetation had been removed.

The amount of chlorine used shall be recorded as per 290.46(f)(3)(A)(i). The weekly measurements listed on the monthly report only record the inches of liquid chlorine. This information can be used to calculate the volume used. However, a direct measurement of volume is what is intended by the rule. Please begin calculating and recording the amount of chlorine being used.

This additional issue was noted in the NOV letters sent to Aqua Texas for Investigation # 706877 (Dove Hollow) and Investigation # 706889 (Trail Creek) dated 01/12/2009. This issue relates to all of the Aqua Texas systems in this region.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Dikey

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 25, 2010

RECEIVED
FEB 27 2010

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Austin, Texas 78723

BY:

Re: Compliance Evaluation Investigation at:
Killough Addition, 202 CR 4849, Newark, Wise County, Texas
RN102687969, TCEQ Additional ID 2490013, Investigation No.788785

Dear Mr. Blackhurst:

On January 21, 2010, Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the Dallas/Fort Worth Region Office at (817) 588-5806.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall, PWS Team Leader
Dallas/Fort Worth Region Office

CM/ik

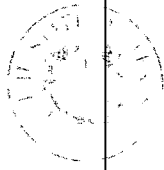
REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

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mla

Bryan W. Shaw, Ph D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

June 23, 2011

Mr. Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Ste 400 W
Austin, Texas 78723

RECEIVED
JUN 25 2011

BY:

Re: Public Water Supply Comprehensive Compliance Investigation at:
Kinbrook Estates, Weatherford, Parker County, Texas
RN102688595, PWS ID No.: 1840094, Investigation No.: 915073

Dear Mr. Blackhurst:

On April 28, 2011, Ms. Merissa Ludwig of the Texas Commission on Environmental Quality (TCEQ), Dallas / Fort Worth (D/FW) Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the enclosed Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Ludwig in the D/FW Region Office at (817) 588-5846.

Sincerely

Charles Marshall
Team Leader, Public Water Supply Section
TCEQ D/FW Region Office

CLM/ml

Enclosure: Summary of Investigation Findings

Summary of Investigation Findings

KINBROOK ESTATES

222 KELLY BROOK

WEATHERFORD, PARKER COUNTY, TX

Investigation # 915073

Investigation Date: 04/28/2011

Additional ID(s): 1840094

No Violations Associated to this Investigation

ADDITIONAL ISSUES

<u>Description</u>	<u>Additional Comments</u>
Item 1	During the comprehensive compliance investigation on April 28, 2011, areas of corrosion were noted on the 0.0198 MG ground storage tank and the pressure tank. The tanks should be repainted prior to the next investigation at the water system.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Dickie

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

September 29, 2011

Mr. Steve Blackhurst, Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane, Suite 400W
Texas 78723

RECEIVED
OCT 01 2011

BY:

Re: Compliance Evaluation Investigation at:
Kings Rest Subdivision W.S., 157 CR 4713, Rhome, Wise County, Texas
RN102685377, TCEQ Additional ID 2490032, Investigation No. 955935

Dear Mr. Blackhurst:

On September 8, 2011, Mr. Steven Mindt of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an Focused investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Steven Mindt in the Dallas/Fort Worth Region Office at (817) 588-5843.

Sincerely,

Charles Marshall, Team Leader
Dallas/Fort Worth Region Office

CM/sm

Bryan W. Shaw, Ph.D. *Chairman*
Buddy Garcia. *Commissioner*
Carlos Rubinstein. *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



Diaper

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 20, 2010

E SIGNATURE CONFIRMATION 91 3408 2133 3931 2927 5445

RECEIVED

Steve Blackhurst, Environmental Compliance Manager
La Junta, Aqua Texas
1106 Clayton Ln, Suite 400 W
Austin, Texas 78723-1066

BY:

Re: Notice of Violation for the Compliance Evaluation Investigation at:
La Junta; Sandy Oaks Rd, Springtown (Parker County); Texas
RN102680543, PWS ID # 1840016, Investigation No. 844028

Dear Mr. Blackhurst:

On July 6 – 8, 2010, Marcela G Woodall of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for public water supplies.

Enclosed is a summary which lists the investigation findings. In addition, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by October 19, 2010 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules." Copies of applicable federal regulations may be obtained by calling Environmental Protection Agency's Publications at (800) 490-9198.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with

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POSTAGE WILL BE PAID BY ADDRESSEE

Mr. Blackhurst, Environmental Compliance Manager
August 20, 2010
Page 2

environmental regulatory requirements. Self-reported violations may be subject to enforcement, including penalties, upon review by the Enforcement Division. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the D/FW Regional Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall will schedule a violation review meeting to be conducted (*within 21 days from the date of this letter*). However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Ms. Marcela G Woodall in the D/FW Regional Office at (817) 588-5800.

Sincerely,



Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/mgw

Enclosures: Summary of Investigation Findings
Obtaining TCEQ Rules

Summary of Investigation Findings

LA JUNTA

Investigation # 844028

, PARKER COUNTY,

Investigation Date: 07/06/2010

Additional ID(s): 1840016

OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 407538 Compliance Due Date: 10/19/2010

30 TAC Chapter 290.46(n)(3)

Alleged Violation:

Investigation: 844028

Comment Date: 8/2/2010

Failure to maintain copies of the well completion data (specifically, for Well # 2 G1840016B)) for as long as the well(s) remain in service.

Recommended Corrective Action: Submit a copy of the well completion data that will meet the requirements of 30 TAC 290.46(n)(3), or an exception letter to this rule from the TCEQ, Public Drinki Water Section, Technical Review and Oversight Team.

ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 275881

30 TAC Chapter 290.46(m)

Alleged Violation:

Investigation: 562034

Comment Date: 5/25/2007

Failure to properly maintain the fence at well site.

§290.46(m) Maintenance and housekeeping. The maintenance and housekeeping practices used by a public water system shall ensure the good working condition and general appearance of the system's facilities and equipment. The grounds and facilities shall be maintained in a manner so as to minimize the possibility of the harboring of rodents, insects, and other disease vectors, and in such a way as to prevent other conditions that might cause the contamination of the water.

Investigation: 844028

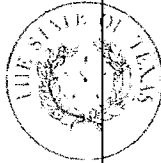
Comment Date: 8/4/2010

Failure to utilize good maintenance and housekeeping practices to ensure the public water system, specifically the fence surrounding the pump station, are in good working condition an clear of vegetation.

Recommended Corrective Action: Submit photographs demonstrating the barbed wire has been tightened and is free of overgrown vegetation.

Resolution: On July 10, 2007 documentation was received in the regional office that the system has submitted, specifically photos of the pump station cleared of debris and barb wire tightened. This was confirmed by the investigator during the investigation that occurred during July 2010. This appears to resolve the violation.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



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TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

August 13, 2010

Steve Blackhurst, Environmental Compliance Manager
Lago Lindo Estates, Aqua Texas
1106 Clayton Ln, Suite 400 W
Austin, Texas 78723-1066

RECEIVED
AUG 13 2010

BY:

Re: Compliance Evaluation Investigation at:
Lago Lindo Estates, Between FM 920 and FM 2421, Weatherford (Parker County), Texas
TCEQ ID No.: RN102676699, PWS ID # 1840038, Investigation # 843309

Dear Mr. Blackhurst:

On July 6 – 8, 2010, Marcela G Woodall of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation; however, please see the enclosed Summary of Investigations, Additional Issues, for more information about possible future violations.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Marcela G Woodall in the D/FW Regional Office at Phone # (817) 588 - 5800.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall
Team Leader, Public Water Supply Section
D/FW Regional Office

CM/mgw

(Rev. 01/05/09)

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Summary of Investigation Findings

LAGO LINDO ESTATES 158 JAMAR SPRINGTOWN, PARKER COUNTY, TX 76082 Additional ID(s): 1840038	Investigation # 843309 Investigation Date: 07/06/2010
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ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 407061
30 TAC Chapter 290.41(c)(3)(M)

Alleged Violation:

Investigation: 843309

Comment Date: 7/28/2010

Failure to provide a suitable sampling tap on the discharge pipe of each well (Well #2 (G1840038B)) pump prior to any treatment.

Recommended Corrective Action: Submit documentation which verifies a suitable sampling tap has been installed on the discharge pipe of each well pump prior to any treatment.

Resolution: RESOLUTION: On July 23, 2010 documentation was received in the regional office that the system had submitted, specifically an email containing photos of an installed sampling tap on both the Lago Lindo Estates Well #2 and the Windsor Estates Well #1. This appears to resolve the violation.

ADDITIONAL ISSUES

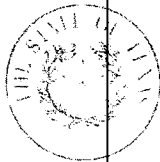
Description

Other violations noted during the investigation (If non-compliant then describe violation in the comment section.)

Additional Comments

OBSERVATION: On the day of the investigation, the water system had not ensured that the sealing block surrounding Well #2 (G1840038B) did not have any cracks, crevices, breaks, or openings of any kind. The cracks had not yet compromised the integrity of the concrete sealing block. The system should monitor the sealing block to ensure that the sealing block is repaired before the cracks become too severe.

Bryan W. Shaw, Ph.D., *Chairman*
Buddy Garcia, *Commissioner*
Carlos Rubinstein, *Commissioner*
Mark R. Vickery, P.G., *Executive Director*



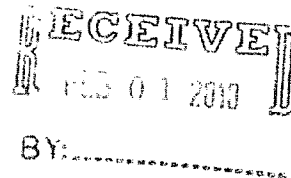
TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

January 28, 2010

E-SIGNATURE CONFIRMATION 91 3408 2133 3931 3884 1969

Steve Blackhurst, Regional Environmental Compliance Manager
Aqua Texas, Inc.
1106 Clayton Lane Suite 400 W
Austin, TX 78723



Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Lake Country Acres, 108 Atwood Court, Hood County, Texas
RN102692993; TCEQ ID No.1110059; Investigation No.788286

Dear Mr. Blackhurst,

On November 19, 2009, Ryan Albert of the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office conducted an investigation of the above-referenced regulated entity to evaluate compliance with applicable requirements for Public Water Systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by April 28, 2010 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules."

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the D/FW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall, PWS Work Leader will schedule a violation review meeting to be conducted within 21 days from the date of this letter.

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OFFICE OF THE ATTORNEY GENERAL

Mr. Steve Blackhurst
Page 2
April 28, 2010

However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Ryan Albert in the D/FW Region Office at (817) 588-5819.

Sincerely,



Charles Marshall
PWS Work Leader
D/FW Region Office

CLM/RA

Enclosure: Summary of Investigation Findings
Obtaining TCEQ Rules

Summary of Investigation Findings

LAKE COUNTRY ACRES 100 ATWOOD CT GRANBURY, HOOD COUNTY, TX 76049 Additional ID(s): 1110059	Investigation # 788286 Investigation Date: 11/19/2009
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OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 385477 Compliance Due Date: 04/28/2010
30 TAC Chapter 290.46(m)(1)

Alleged Violation:

Investigation: 788286

Comment Date: 01/13/2010

Failure to initiate maintenance and housekeeping practices to ensure the good working condition and general appearance of the system's facilities and equipment. These practices should include repairing the top of the ground storage tanks to ensure they are free of rust.

Recommended Corrective Action: Submit documentation showing the ground storage tanks have been repaired and free of rust.