

Dickie

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

August 17, 2011

RECEIVED  
AUG 19 2011

Mr. Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane Ste 400 W  
Austin, Texas 78723

BY: .....

Re: Public Water Supply Comprehensive Compliance Investigation at:  
Boling Ranch Estates, Azle, Parker County, Texas  
RN102688165, PWS ID No.: 1840133, Investigation No.: 944203

Dear Mr. Blackhurst:

On July 27, 2011, Ms. Merissa Ludwig of the Texas Commission on Environmental Quality (TCEQ), Dallas / Fort Worth (D/FW) Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation; however, please see the attached additional issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Ludwig in the D/FW Region Office at (817) 588-5846.

Sincerely,

Charles Marshall  
Team Leader, Public Water Supply Section  
TCEQ D/FW Region Office

CLM/ml

Enclosure: Summary of Investigation Findings

## Summary of Investigation Findings

BOLING RANCH ESTATES PWS

Investigation # 944203

, PARKER COUNTY,

Investigation Date: 07/27/2011

Additional ID(s): 1840133

No Violations Associated to this Investigation

## ADDITIONAL ISSUES

### Description

Item 1

### Additional Comments

Please confirm that there is a proper backflow prevention device at the community pool on Rustling Elm Way. This connection must have a reduced-pressure backflow prevention assembly (RPBA) or an air gap. If an air gap is provided, please ensure that all hose bibbs on the property have an atmospheric vacuum breaker installed. On the day of the investigation, it was unclear whether an air gap was maintained at the pool, only a double check valve was installed at the meter, and a hose which was not equipped with a vacuum breaker had one end submerged in the pool.

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*Acia*  
RECEIVED  
JUL 02 2010  
AQUA TEXA.

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

June 30, 2010

Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane Suite 400 W  
Austin, TX 78723

Re: Compliance Evaluation Investigation at:  
Brazos River Acres, 8800 North Peaceful Ct., Granbury, Hood County, Texas  
RN102681590; TCEQ ID No.1110028; Investigation No.826469

Dear Mr. Blackhurst,

On May 5, 2010, Ryan Albert of the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ryan Albert in the D/FW Region Office at Phone #(817)588-5819.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/ra

(Rev 6/15/05)

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Printed on recycled paper containing 50% recycled fiber.

*Long*

Kathleen Hartnett White, *Chairman*  
Larry R. Soward, *Commissioner*  
H. S. Buddy Garcia, *Commissioner*  
Cleon Shankle, *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

August 10, 2007

Steve Blackhurst  
Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, TX 78723



Re: Comprehensive Compliance Investigation at:  
Buffalo Creek Utility Inc., 5273 FM 3097, Rockwall County, Texas  
TCEQ ID No.: 1990011

Dear Mr. Blackhurst:

On May 30, 2007, Ms. Sandra Calderon-Garcia of the Texas Commission on Environmental Quality (TCEQ), D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Sandra Calderon-Garcia in the D/FW Region Office at (817)588-5820.

Sincerely,

Charles Marshall  
Work Leader, Public Water Supply Section  
D/FW Regional Office

CM/scg

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



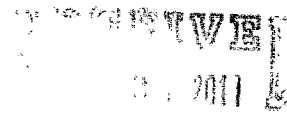
*Garcia*

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

May 19, 2011

Mr. Steve Blackhurst, Regulatory Compliance Manager  
Aqua Development Inc.  
1106 Clayton Ln, Ste 400W  
Austin, TX 78723-1066




Re: Comprehensive Compliance Investigation at:  
Carrizo Water Corp Forest Grove,  
Located off FM 315 South of Chandler (Henderson Co.), TX  
RN101202950; PWS ID No.: 1070074; Investigation No. 915837

Dear Mr. Blackhurst:

On March 28, 2011, Mr. Kevin Glanton of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

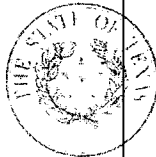
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Kevin Glanton in the Tyler Region Office at (903) 535-5133.

Sincerely,

  
William D. Gibson, Work Leader  
Tyler Region Office

WDG/KG/kg

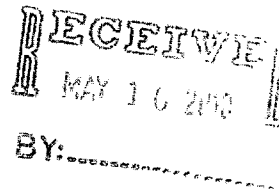
Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

May 6, 2010



Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Carson Ranch, Tarrant County, Texas  
TCEQ ID No.: 2200343, RN102681988, Investigation No. 798519

Dear Mr. Blackhurst:

On April 13, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however, please see the attached Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in cursive script, appearing to read "Charles Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/dml

Enclosures: Investigation summary No. 798519

## Summary of Investigation Findings

CARSON RANCH PWS

Investigation # 798519

2925 MCPHERSON EXPY

Investigation Date: 04/13/2010

CROWLEY, TARRANT COUNTY, TX

Additional ID(s): 2200343

### ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 282221

30 TAC Chapter 290.46(n)(3)

**Alleged Violation:**

Investigation: 570610

Comment Date: 8/1/2007

Failure to maintain copies of the well completion data for Well 3 (G2200343C) and Well 4 (G2200343D) for as long as the wells remain in service.

Engineering plans and maps.

Copies of well completion data such as well material setting data, geological log, sealing information (pressure cementing and surface protection), disinfection information, microbiological sample results, and a chemical analysis report of a representative sample of water from the well shall be kept on file for as long as the well remains in service.

Investigation: 742255

Comment Date: 4/21/2009

Failure to maintain copies of the well completion data for Well 3 (G2200343C) and Well 4 (G2200343D) for as long as the wells remain in service.

Engineering plans and maps.

Copies of well completion data such as well material setting data, geological log, sealing information (pressure cementing and surface protection), disinfection information, microbiological sample results, and a chemical analysis report of a representative sample of water from the well shall be kept on file for as long as the well remains in service.

Investigation: 798519

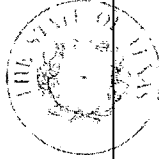
Comment Date: 4/8/2010

Failure to maintain copies of the well completion data for Well #3 (G2200343C) and Well #4 (G2200343D) for as long as the wells remain in service.

**Recommended Corrective Action:** Submit copies of the well completion data for Well 3 (G2200343C) and Well 4 (G2200343D), or other documentation verifying compliance.

**Resolution:** Well completion data for Well #3 (G2200343C) and Well #4 (G2200343D) were submitted per letter dated May 8, 2009 (received May 12, 2009). The completion data for each well included, the drilling log, 36 hour pump test, bact. samples, and raw water chemical sample. Easement documentation was submitted for Well #1 (G2200343A), Well #2 (G2200343B), Well #3 (G2200343C) and Well #4 (G2200343D) per letter dated January 28, 2009 (received January 30, 2009).

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.C., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

February 8, 2011

Mr. Steve Blackhurst,  
Environmental Compliance Manager  
Aqua Utilities Inc.  
1106 Clayton Lane STE 400W  
Austin, TX 78723-2476

RECEIVED  
FEB 10 2011

BY: .....

Re: Comprehensive Compliance Investigation at:  
Cherokee Point Water, Located on CR 2347, (Camp County), Texas  
RN101285559, TCEQ Additional ID 0320015, Investigation No.892002

Dear Mr. Blackhurst:

On December 13, 2010, Mr. Clayton Nicolardi of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Nicolardi in the Tyler Region Office at (903)535-5162.

Sincerely,

A handwritten signature in cursive script that reads "William D. Gibson".

William D. Gibson, Work Leader  
Tyler Region Office

WDG/pcn

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

Austin Headquarters • 512-239-1000 • [www.tceq.state.tx.us](http://www.tceq.state.tx.us) • How is our customer service? [www.tceq.state.tx.us/goto/customersurvey](http://www.tceq.state.tx.us/goto/customersurvey)

PRINTED ON RECYCLED PAPER



*Mark*

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 30, 2010

Mr. Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Ln STE 400W  
Austin, Texas 78723-1066

**RECEIVED**  
JUL 30 2010

Re: Comprehensive compliance investigation:  
China Spring Water Co, China Spring, McLennan County, Texas BY: .....  
TCEQ PWS ID No.: 1550021, RN102681038

Dear Mr. Blackhurst:

On June 29, 2010, Mr. John Egbuluese, Ms. Christa Ellis, and Ms. Sara Harsley of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation; however, please see the enclosed Area of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Sara Harsley in the Waco Regional Office at (254) 751-0335.

Sincerely,

Richard Monreal, R.S.  
Water and Waste Section Work Leader  
Waco Regional Office

RM/sh/ps

REPLY TO: REGION 9 • 6801 SANGER AVE., STE. 2500 • WACO, TEXAS 76710-7826 • 254-751-0335 • FAX 254-772-9241

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

## Summary of Investigation Findings

CHINA SPRING WATER CO  , MCLENNAN COUNTY,  Additional ID(s): 1550021	Investigation # 829265  Investigation Date: 06/29/2010
--	--

### AREA OF CONCERN

Track No: 405603  
30 TAC Chapter 290.46(f)(3)(A)(iv)

**Alleged Violation:**

Investigation: 829265

Comment Date: 7/13/2010

Failure to provide routine flushing records at the time of the investigation.

The following records shall be retained for at least two years: the dates that dead-end mains were flushed.

It was noted during the investigation conducted on June 29, 2010, that the China Spring Water Company was conducting routine flushing of dead-end mains on a monthly basis but failed to provide the flushing records at the time of the investigation.

**Resolution:** Adequate compliance documentation was received on July 2, 2010 by email and fax on July 14, 2010. The compliance documentation included a copy of the flushing records for the month of June 2010.

mark

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

October 26, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
7025 Clayton Lane Ste. 400W  
Austin, Texas 78723

RECEIVED  
OCT 26 2009  
BY: .....

Re: Comprehensive Compliance Investigation at:  
China Springs Ranches public water supply, China Springs, Bosque County, Texas  
TCEQ ID No.: 0180082, RN104965579

Dear Mr. Blackhurst:

On October 1, 2009, Mr. Richard Monreal and Ms. Sara Harsley of the Texas Commission on Environmental Quality (TCEQ) Waco Regional Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for a public water supply. No violations are being alleged as a result of the investigation; however, please see the attached Area of Concern.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Sara Harsley in the Waco Regional Office at 254-751-0335.

Sincerely,

Richard Monreal, R.S.  
Water and Waste Section Work Leader  
Waco Regional Office

RM/sh/ps

REPLY TO: REGION 9 • 6801 SANGER AVE., STE. 2500 • WACO, TEXAS 76710-7826 • 254-751-0335 • FAX 254-772-9241

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Printed on recycled paper with 50% post consumer waste.

## Summary of Investigation Findings

CHINA SPRINGS RANCHES

, BOSQUE COUNTY,

Additional ID(s): 0180082

Investigation # 778180

Investigation Date: 10/01/2009

### AREA OF CONCERN

Track No: 379416

30 TAC Chapter 290.42(e)(4)(C)

**Alleged Violation:**

Investigation: 778180

Comment Date: 10/12/2009

Failure to provide a screen on the floor level vent for all enclosures in which gas chlorine is being stored or fed.

Adequate ventilation, which includes both high and floor level screened vents, shall be provided for all enclosures in which gas chlorine is being stored or fed.

It was noted during the investigation conducted on October 1, 2009 that a screen was not installed on the floor level vent in the room in which gas chlorine is being stored and fed.

**Resolution:** On October 2, 2009, Mr. Mark Kocian submitted compliance documentation by fax. Three photographs depict a wire-mesh screen has been installed on the floor vent of the enclosure where gas chlorine is stored on October 1, 2009.

*Dickie*

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.C., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

August 3, 2011

Mr. Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Texas 78723

**RECEIVED**  
AUG 11 2011  
BY:.....

Re: Compliance Evaluation Investigation at:  
Chisholm Springs W.S., Hwy. 287 & Chisholm Springs Blvd., Wise County, Texas  
RN102678554, TCEQ Additional ID 2490060, Investigation No. 942243

Dear Mr. Blackhurst:

On July 19, 2011, Mr. Steven Mindt of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an Focused investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however please see the attached Summary of Investigation Findings.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Steven Mindt in the Dallas/Fort Worth Region Office at (817) 588-5843.

Sincerely,

Charles Marshall, Team Leader  
Dallas/Fort Worth Region Office

CM/sm

Enclosures: Summary of Findings & TCEQ Complaint Report

# Summary of Investigation Findings

CHISHOLM SPRINGS

Investigation # 942243

, WISE COUNTY,

Investigation Date: 07/19/2011

Additional ID(s): 2490060

No Violations Associated to this Investigation

## ADDITIONAL ISSUES

### Description

Item 1

### Additional Comments

It appears that the inter-connect line may not have been adequately flushed prior to being opened to the Chisholm Springs distribution system. Be aware of situations where flushing is necessary, especially when the water has been in a pipe for an extended period of time.

Item 2

30 TAC, Section 290.41(c)(1)(B) No well shall be located within 500 feet of a sewer treatment plant or within 300 feet of a sewage wet well, sewer pumping station, or drainage ditch which contains industrial waste discharge or wastes from sewage treatment systems.

To resolve this issue please contact Austin for all options. This will be address during future investigations.

## TCEQ Complaint Report

08/05/2011  
3:21:53PM

**Incident No:** 157007  
**Media Type:** Water  
**Start Date:** Unknown  
**Received Date:** 07/14/2011  
**Method :** PHONE

**Staff Member:** SMINDT  
**Status:** Closed  
**Status Date:** 08/04/2011  
**Priority:** Within 30 Calendar Days

**Regulated Entity:** Chisholm Springs  
**RN102678554**

**Address:**

Wise County  
**Physical Location:** 4 MI N OF FM 718 ON 287 AVONDALE

**Responsible Party:** Aqua Texas Inc

**Address:** 1106 Clayton Lane, Suite 400W, Austin, TX 78723  
**Work Phone:** (512)990-4400

**Title:** Regulatory And Compliance  
Manager

**Number Complaining:** 1  
**Frequency:** Current  
**Alleged Source:** Chisholm Springs

**Program Group:** Public Water  
System/Supply

**Nature:** Wsq  
**Effect:** Environmental

COPY

### Initial Problem

On 7/14/2011 a complaint was received from a customer of the Chisholm Springs Water System. The incident location is 106 Saddlebag Ct., in Wise County. The complainant stated that the tap water had Sewage, high chlorine, yellow-greenish color, and rust in the water. The water also smells bad (like sewage) and has a salty taste. The complainant also alleged that the well was too close to a sewage lift station and was concerned that this may be the source of the sewage.

### Action Taken

Dickie Smethers, Field Supervisor for Aqua Texas (817) 367-3625 was contacted on 7/14/2011 to discuss the complaint. An on-site Focused Investigation was conducted on July 19, 2011. During the investigation it was noted that the system had recently activated an inter-connection with the Avondale Heights WS # 2200184. That inter-connection apparently had not been in use for some time. Upon further investigation it appears that the inter-connect line may not have been adequately flushed prior to being opened to the Chisholm Springs distribution system. During the on-site investigation the operator flushed the mains at three hydrants (One at either end of the distribution system and one in the middle of the distribution system). There was no odor or discoloration noted during the flushing activities. Each hydrant was purged for several minutes with the valve completely open. Chlorine residual was taken at each hydrant with the lowest reading being 0.7 mg/l free chlorine.

Additionally, during the inspection a complaint came to the operator, which was investigated. The location of the residence was 118 Watering Hole. The complaint alleged discolored water and a "slimy" feel to the water. The results of the investigation are inconclusive as to the source of the discoloration. There was no discoloration or "slimy" feel to the water at that time.

Note: Locations of the Hydrants flushed: the corner of Chisholm Springs Blvd and Cattleman's Creek (at entrance), the corner of Cattleman's Creek and Bear Claw, and at the end of Dodge City Trail.

# TCEQ Complaint Report

08/05/2011  
3:21:53PM

## Closure Comments

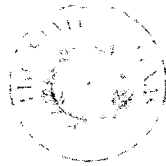
I called the complaint on July 20, 2011, to inform the complaint of the results of that investigation. A message was left as no one was available by phone.

Investigation #: 942243



*Decker*

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

June 8, 2011

RECEIVED  
JUN 10 2011

Mr. Steve Blackhurst, P.E.  
Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Austin, TX 78723

BY:.....

Re: Comprehensive Compliance Investigation at:  
Cinnamon Ridge, Denton County, Texas  
TCEQ ID No.:0610209, RN102689247, Investigation No. 913565

Dear Mr. Blackhurst:

On April 20, 2011, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), DFW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation. No further submittal from you is required concerning this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the DFW Region Office at (817) 588-5814.

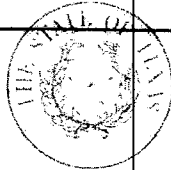
Sincerely,

Charles Marshall  
Team Leader, Public Water Supply Section  
DFW Regional Office

CM/ref

*Rec'd*

Buddy Garcia, *Chairman*  
Larry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

October 9, 2008

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Austin, TX 76723

RECEIVED  
BY: .....

Re: Comprehensive Compliance Investigation at:  
Boling Ranch Estates WSC, Parker County, Texas  
TCEQ ID No.:1840133, RN No. 102688165, Investigation No. 700709

Dear Mr. Blackhurst:

On September 18, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817)588-5814.

Sincerely,

Charles Marshall  
Work Leader, Public Water Supply Section  
D/FW Regional Office

CM/ref

(Rev. 6/15/05)

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*Gary*

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

September 30, 2011

Mr. Steve Blackhurst, Regulatory Compliance Mgr.  
Aqua Texas Inc.  
1106 Clayton Ln, Suite 400 W  
Austin, Texas 78723

RECEIVED  
OCT 03 2011

BY: .....

Re: Comprehensive Compliance Investigation at:  
Clear Lakes, 119 CR 2131, E of SH 37, S of Quitman (Wood Co.), Texas  
RN102680154, TCEQ Additional ID: 2500017, Investigation No. 951842

Dear Mr. Blackhurst:

On September 15, 2011, Samantha Smith of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of this investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Samantha Smith in the Tyler Region Office at (903) 535-5159.

Sincerely,

Handwritten signature of William D. Gibson in cursive.

William D. Gibson, Work Leader  
Tyler Region Office

WDG/SSS

*[Faint mirrored text from the reverse side of the page]*

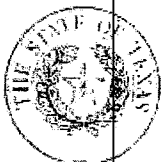
*[Faint mirrored text from the reverse side of the page]*

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

printed on recycled paper using soy-based ink

Kathleen Hartnett White, *Chairman*  
R. B. "Ralph" Marquez, *Commissioner*  
Larry R. Soward, *Commissioner*  
Glenn Shankle, *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

June 20, 2005

**CERTIFIED MAIL # 7004 2510 0006 6365 9059**  
**RETURN RECEIPT REQUESTED**

RECEIVED  
JUN 23 2005

BY: \_\_\_\_\_

Mr. James E. Draper, Owner  
Corral City Mobile Home Park  
PO Box 285  
Argyle, TX 76226

Re: Notice of Violation for the Comprehensive Compliance Investigation at:  
Corral City Mobile Home Park, SW of FM 407 and I35W Jct., Denton County, Texas  
PWS ID No: 0610046

Dear Mr. Draper:

On April 12, 2005, Mr. Brandon Cooper of the Texas Commission on Environmental Quality (TCEQ), D/FW Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by November 30, 2005 a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

The Texas Commission on Environmental Quality appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the D/FW Region Office within 10 days from the date of this letter. At that time, Mr. Charles Marshall, PWS Work Leader, will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817/588-5800 • FAX 817/588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

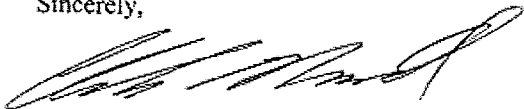
06/20/05 10:45 AM

Mr. James Draper, Owner  
Page 2  
June 20, 2005

Re: Notice of Violation for the Comprehensive Compliance Investigation at:  
Corral City Mobile Home Park, SW of FM 407 and I35W Jct., Denton County, Texas  
PWS ID No: 0610046

If you or members of your staff have any questions, please feel free to contact Mr. Brandon Cooper in the  
D/FW Region Office at 817-588-5830.

Sincerely,



Charles Marshall  
PWS Work Leader  
D/FW Region Office

CM/bac

Enclosures: Summary of Investigation Findings

✓cc: Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1421 Wells Branch Parkway, Suite 105  
Pflugerville, TX 78660-3230

## Summary of Investigation Findings

CORRAL CITY MOBILE HOME PARK  
1217 FM 407 W  
ARGYLE, DENTON COUNTY, TX 76226  
Additional ID(s): 0610046

Investigation # 381396  
Investigation Date: 04/12/2005

### OUTSTANDING ALLEGED VIOLATIONS

Track No: 205716 Compliance Due Date: 08/31/2005  
30 TAC Chapter 290.42(k)

**Alleged Violation:**  
Investigation: 381396

Comment Date: 5/23/2005

Violation of: §290.42(l)  
Failure to provide a Plant Operations Manual.

According to 30 TAC §290.42(l), a thorough plant operations manual must be compiled and kept up-to-date for operator review and reference. This manual should be of sufficient detail to provide the operator with routine maintenance and repair procedures, with protocols to be utilized in the event of a natural or man-made catastrophe, as well as provide telephone numbers of water system personnel, system officials, and local/state/federal agencies to be contacted in the event of an emergency. On the day of the investigation, a plant operations manual was not available.

**Recommended Corrective Action:** Submit a copy of an up to date plant operations manual for the Corral City water system.

Track No: 205717 Compliance Due Date: 08/31/2005  
30 TAC Chapter 290.121[G]

**Alleged Violation:**  
Investigation: 381396

Comment Date: 5/23/2005

Violation of: §290.121(G)  
Failure to complete and provide a monitoring plan.

According to 30 TAC §290.121(A) and (B), all public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location. The monitoring plan shall identify all sampling locations, describe the sampling frequency, and specify the analytical procedures and laboratories that the public water system will use to comply with the monitoring requirements of this subchapter. On the day of the investigation a Monitoring Plan was not compiled and made available for the Corral City water system.

**Recommended Corrective Action:** Submit a copy and/or letter indicating that a complete monitoring plan, as described in 30 TAC §290.121(G), has been established and completed for the Corral City water system.

Track No: 205737 Compliance Due Date: 11/30/2005  
30 TAC Chapter 290.41(c)(3)(A)  
30 TAC Chapter 290.46(n)(3)

**Alleged Violation:**  
Investigation: 381396

Comment Date: 5/24/2005

Violation of: §290.46(n)(3)  
Failure to provide the well completion data for Well #1 (G0610046A).

According to 30 TAC §290.46(n)(3), copies of well completion data such as well material setting data, geological log, sealing information (pressure cementing and surface protection), disinfection information, microbiological sample results, and a chemical analysis report of a representative sample of water from the well shall be kept on file for as long as the well remains in service. On the day of the investigation, the well completion data for Well #1 (G0610046A) was not available. On April 18, 2005, Mr. James Draper submitted copies of the electrical log obtained during the drilling of the well.

**Recommended Corrective Action:** Submit copies of the well completion data for Well #1(G0610046A).

Track No: 205739 Compliance Due Date: 08/31/2005

30 TAC Chapter 290.45(b)(1)(A)(ii)  
 30 TAC Chapter 290.45(b)(1)(B)(iv)  
 30 TAC Chapter 290.45(b)(1)(C)(iv)  
 30 TAC Chapter 290.45(b)(1)(D)(iv)  
 30 TAC Chapter 290.45(b)(1)(E)(ii)  
 30 TAC Chapter 290.45(b)(1)(F)(iv)  
 30 TAC Chapter 290.45(b)(2)(G)  
 30 TAC Chapter 290.45(c)(1)(A)(ii)  
 30 TAC Chapter 290.45(c)(1)(B)(iv)  
 30 TAC Chapter 290.45(c)(2)(F)  
 30 TAC Chapter 290.45(d)(1)  
 30 TAC Chapter 290.45(d)(2)(A)(ii)  
 30 TAC Chapter 290.45(d)(2)(B)(v)  
 30 TAC Chapter 290.45(d)(3)(F)  
 30 TAC Chapter 290.45(e)(3)  
 30 TAC Chapter 290.45(f)(6)  
 30 TAC Chapter 290.45(g)(2)[G]

**Alleged Violation:**

Investigation: 381396

Comment Date: 5/24/2005

Violation of: §290.45(c)(1)(B)(iv)

Failure to provide the minimum pressure storage capacity of 10 gallons per unit.

For transient, non-community water systems serving fewer than 100 accommodation units with ground storage [§290.45(c)(1)(B)], the system must provide a pressure tank capacity of ten gallons per unit [§290.45(c)(1)(B)(iv)]. Based on the number of 91 units as provided on the day of the investigation, the minimum pressure tank capacity for Corral City is 910 gallons. The current, total pressure tank storage provided is 900 gallons, yielding a deficiency of 10 gallons.

**Recommended Corrective Action:** Submit documentation and photographs showing that the pressure tank capacity has been increased to meet or exceed the requirements as stated in 30 TAC §290.45(c)(1)(B)(iv).

Track No: 205741 Compliance Due Date: 07/29/2005

30 TAC Chapter 290.46(m)(1)(B)

**Alleged Violation:**

Investigation: 381396

Comment Date: 5/24/2005

Violation of: §290.46(m)(1)(B)

Failure to conduct and have on file the required annual storage and pressure tank inspection records.

According to 30 TAC §290.46(m)(1), each of the system's ground, elevated, and pressure tanks shall be inspected annually by water system personnel or a contracted inspection service. §290.46(m)(1)(B), states pressure tank inspections must determine that the pressure release device and pressure gauge are working properly,

the air-water ratio is being maintained at the proper level, the exterior coating systems are continuing to provide adequate protection to all metal surfaces, and the tank remains in watertight condition. Pressure tanks provided with an inspection port must have the interior surface inspected every five years. On the day of the investigation, annual pressure and storage tank inspections for the Corral City water system had not been conducted nor were the records for these inspections made available.

**Recommended Corrective Action:** Submit copies of current and completed storage and pressure tank inspections.

Track No: 205742 Compliance Due Date: 11/30/2005

30 TAC Chapter 290.43(c)[G]

**Alleged Violation:**

Investigation: 381396

Comment Date: 5/24/2005

Violation of: §290.43(c)

Failure to provide AWWA approved ground storage tanks with the proper inspection ladders, inspection ports and material.

According to 30 TAC §290.43(c), all facilities for potable water storage shall be covered and designed, fabricated, erected, tested, and disinfected in strict accordance with current American Water Works Association (AWWA) standards and shall be provided with the minimum number, size and type of roof vents, man ways, drains, sample connections, access ladders, overflows, liquid level indicators, and other appurtenances as specified in these rules. Bolted tanks shall be designed, fabricated, erected, and tested in strict accordance with current AWWA Standard D103. The roof of all tanks shall be designed and erected so that no water ponds at any point on the roof and, in addition, no area of the roof shall have a slope of less than 0.75 inch per foot. On the day of the investigation, the system was utilizing two fiberglass constructed tanks and each of the three ground storage tanks were not equipped with inspection ladders and the required 30" inspection ports.

**Recommended Corrective Action:** Submit photographs indicating that each of the three ground storage tanks are in accordance with current AWWA Standard D 103 requirements.

**ALLEGED VIOLATIONS NOTED AND RESOLVED**

Track No: 205714

30 TAC Chapter 290.41(c)(1)(F)

**Alleged Violation:**

Investigation: 381396

Comment Date: 5/23/2005

Violation of: §290.41(c)(1)(F)

Failure to secure a sanitary control easement for Well #1 (G0610046A).

A sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subsection, shall be obtained. The easement shall provide that none of the pollution hazards covered in subparagraphs (A) - (E) of this paragraph, or any facilities that might create a danger of pollution to the water to be produced from the well will be located thereon [§290.41(c)(1)(F)(i)]. For the purpose of this easement, an improperly constructed water well is one which fails to meet the surface and subsurface construction standards for public water supply wells. Residential type wells within the easement must be constructed to public water well standards [§290.41(c)(1)(F)(ii)]. Copies of the recorded easements shall be included with plans and specifications submitted for review [§290.41(c)(1)(F)(iii)]. With the approval of the executive director, the public water system may submit any of the following as a substitute for obtaining, recording, and submitting a copy of the recorded sanitary control easement(s) covering land within 150 feet of the well [§290.41(c)(1)(F)(iv)]:

A copy of the recorded deed and map demonstrating that the public water system



owns all real property within 150 feet of the well [§290.41(c)(1)(F)(iv)(I)], a copy of the recorded deed and map demonstrating that the public water system owns a portion of real property within 150 feet of the well, and a copy of the sanitary control easement(s) that the public water system has obtained, recorded, and submitted to the executive director applicable to the remaining portion of real property within 150 feet of the well not owned by the public water system [§290.41(c)(1)(F)(iv)(II)], or for a political subdivision, a copy of an ordinance or land use restriction adopted and enforced by the political subdivision which provides an equivalent or higher level of sanitary protection to the well as a sanitary control easement [§290.41(c)(1)(F)(iv)(III)]. On the day of the investigation, easements for Well #1 (G0610046A), were not made available.

**Recommended Corrective Action:** Submit copies of the recorded sanitary control easement(s) or copies of the approved exception(s) as noted above for Well #1 (G0610046A).

**Resolution:** On April 18, 2005, Mr. James Draper submitted a copy of the property deed regarding the purchase of the 20 acres of land encompassing the well and that of Corral City.

Track No: 205745

30 TAC Chapter 290.45(f)[G]

**Alleged Violation:**

Investigation: 381396

Comment Date: 5/24/2005

Violation of: §290.45(f)(G)

Failure to provide a purchase contract with Argyle WSC establishing the maximum rate at which water may be drafted on a daily and hourly basis.

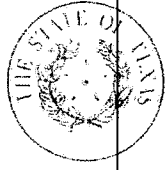
According to 30 TAC §290.45(f), for systems which purchase treated water to meet all or part of their production, storage, service pump, or pressure maintenance capacity requirements; the water purchase contract must be available to the executive director in order that production, storage, service pump, or pressure maintenance capacity may be properly evaluated. For purposes of this section, a contract may be defined as a signed written document of specific terms agreeable to the water purchaser and the water wholesaler, or in its absence, a memorandum or letter of understanding between the water purchaser and the water wholesaler [§290.45(f)(1)]. The contract shall authorize the purchase of enough water to meet the monthly or annual needs of the purchaser [§290.45(f)(2)]. The contract shall also establish the maximum rate at which water may be drafted on a daily and hourly basis. In the absence of specific maximum daily or maximum hourly rates in the contract, a uniform purchase rate for the contract period will be used [§290.45(f)(3)]. The maximum authorized daily purchase rate specified in the contract, or a uniform purchase rate in the absence of a specified daily purchase rate, plus the actual production capacity of the system must be at least 0.6 gpm per connection [§290.45(f)(4)]. The purchaser is responsible for meeting all production requirements [§290.45(f)(6)]. The current water sales agreement between Corral City and Argyle WSC does not outline or specify the maximum rate at which water may be drafted on a daily and hourly basis.

**Recommended Corrective Action:** Submit a copy of the amended, completed and signed purchase contract satisfying the specifications outlined in 30 TAC §290.45(f)(G).

**Resolution:** On April 18, 2005, Mr. James Draper submitted a copy of the purchase agreement between Argyle WSC and Corral City. Based on review of the documentation, it appears that an agreement has been established setting a max daily demand of 0.200 MGD.

Duke

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 14, 2010

**RECEIVED**  
JUL 17 2010

Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, Texas 78723

BY: .....

Re: Compliance Evaluation Investigation at: Cottonwood Hills Addition, Bridle Bit Trail & Cottonwood Park Rd., Tarrant County, Texas  
TCEQ ID No.: 2200045, Inv. No. 826520, RN102685641

Dear Mr. Blackhurst:

On May 21, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/dml

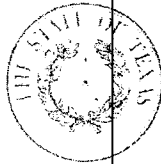
REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Printed on recycled paper using soy based ink



Bryan W Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

December 16, 2010

RECEIVED  
DEC 18 2010

Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Country Wood Estates, Hunt County, Texas  
TCEQ ID No.: 1160093, Inv. No. 873508, RN102681723

Dear Mr. Blackhurst:

On November 10, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation, however, please see the enclosed Alleged Violations Noted and Resolved.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "C Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/dml

Enclosures: Investigation summary No. 873508

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

COUNTRY WOOD ESTATES	Investigation # 873508
, HUNT COUNTY,	Investigation Date: 11/10/2010
Additional ID(s): 1160093	

**ALLEGED VIOLATION(S) NOTED AND RESOLVED**

Track No: 230802  
30 TAC Chapter 290.45(f)(5)

**Alleged Violation:**

Investigation: 451693

Comment Date: 3/9/2006

Failure to secure a contract which specifies an adequate maximum hourly purchase rate for systems which purchase water under direct pressure.

For systems which purchase water under direct pressure, the maximum hourly purchase authorized by the contract plus the actual service pump capacity of the system must be at least 2.0 gpm per connection or provide at least 1,000 gpm and be able to meet peak hourly demands, whichever is less.

Investigation: 516509

Comment Date: 10/17/2006

Failure to secure a contract which specifies an adequate maximum hourly purchase rate for systems which purchase water under direct pressure.

Investigation: 680467

Comment Date: 5/26/2008

Failure to secure a contract which specifies an adequate maximum hourly purchase rate for systems which purchase water under direct pressure. The total service pump capacity of the system plus the maximum hourly purchase rate must equal at least a minimum of 2 gallons per minute per connection or provide at least 1,000 gallons per minute and be able to meet peak hourly demands, whichever is less.

Investigation: 873508

Comment Date: 12/3/2010

Failure to secure a contract which specifies an adequate maximum hourly purchase rate for systems which purchase water under direct pressure. The total service pump capacity of the system plus the maximum hourly purchase rate must equal at least a minimum of 2 gallons per minute per connection or provide at least 1,000 gallons per minute and be able to meet peak hourly demands, whichever is less.

**Recommended Corrective Action:** Submit a copy of an amended contract which meets 290.45(f)(5) or other documentation which verifies compliance.

**Resolution:** A purchase contract with Cash SUD, dated August 31, 2010, was reviewed at the time of the 2010 investigation. The contract provided 150,000 gallons per day and a maximum hourly rate of 120 gpm. Aqua Texas, Inc. has two additional systems, which are supplied purchase water from Cash by this contract. The combined connections of these three systems requires 0.070 MGD, with 0.150 MGD provided by the contract. In addition Country Wood Estates has two wells, which produce 56 gpm or 0.081 MGD. The system typically receives water from Cash into ground storage through an air-gap. Water is pumped from storage to the distribution through Country Wood Estates service pumps, which provide 2 gpm service pump capacity.

**ADDITIONAL ISSUES**

Description

Other violations noted during the investigation?  
(If non-compliant then describe violation in the  
comment section.)

Additional Comments

The Monthly operational report appears to indicate the combined treated water pumped to the distribution from storage. The monthly operational report should reflect the daily pumpage (weekly readings) from each well and daily water purchased (weekly readings). It is necessary to maintain pumpage data for each well, as well as other sources of water. The report should also indicate, as your report does, the daily pumpage (weekly readings) to the distribution, and the combined maximum and minimum daily pumpage for each month, with dates of occurrence. Attached is sample of a more acceptable Monthly Operational Report.

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

December 6, 2010

Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, Texas 78723

Re: Compliance Evaluation Investigation at: Crazy Hourse Subdivision, Hunt County,  
Texas  
TCEQ ID No.: 1160067, Inv. No. 873475, RN102671971

Dear Mr. Blackhurst:

On November 10, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

RECEIVED  
DEC 09 2010

BY: .....

CM/dml

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Printed on recycled paper containing 50% recycled fiber.

*Dickie*

Kathleen Hartnett White, *Chairman*  
Larry R. Soward, *Commissioner*  
H. S. Buddy Garcia, *Commissioner*  
Glenn Shankle, *Executive Director*



**TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

*Protecting Texas by Reducing and Preventing Pollution*

October 1, 2007

**RECEIVED**  
OCT 05 2007  
BY: .....

**CERTIFIED MAIL # 91 3408 2133 3931 4494 7914**  
**RETURN RECEIPT REQUESTED**

Dana Block, Community Manager  
Creekside Community  
4000 Ace Lane  
Lewisville, TX 75067

Re: Additional Compliance Documentation Needed for:  
Creekside Water System, 4000 Ace Ln., Lewisville, Denton County, Texas  
TCEQ ID No.: 0610191

Dear Ms. Block:

The Texas Commission on Environmental Quality (TCEQ) D/FW Region Office has received the compliance documentation that you submitted April 2, 2007 for the alleged violations noted during the investigation of the above-referenced facility conducted on October 27, 2004. The compliance documentation contained in your response appears to indicate that some of the problems documented during the investigation have been corrected. However, information is still needed for the alleged violations listed in the enclosed summary. Please submit to our office by October 30, 2007 a written description of corrective action taken and the required compliance documentation demonstrating that these remaining alleged violations have been resolved.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to protect the State's environment. We look forward to receiving your response for the remaining alleged violations. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements.

If you or members of your staff have any questions, please feel free to contact Mr. Brandon Cooper in the D/FW Region Office at 817-588-5830.

Sincerely,

Charles Marshall  
PWS Work Leader  
D/FW Region Office

bac/CLM

Enclosure: Summary of Investigation Findings

✓cc: Mr. Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Ln. Ste. 400W  
Austin, TX 78723

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: www.tceq.state.tx.us

Printed on recycled paper using soy-based ink



## Summary of Investigation Findings

CREEKSIDE WATER SYSTEM  
4000 ACE LN  
LEWISVILLE, DENTON COUNTY, TX 75067  
Additional ID(s): 0610191

Investigation # 594861  
Investigation Date: 09/12/2007

### OUTSTANDING ALLEGED VIOLATIONS

Track No: 187374 Compliance Due Date: 10/30/2007

30 TAC Chapter 290.42(e)(4)(B)

30 TAC Chapter 290.42(e)(4)(C)

**Alleged Violation:**

Investigation: 342997

Comment Date: 01/05/2005

Violation of: §290.42(e)(4)(C)

Failure to provide forced air ventilation where more than one 150 pound gas chlorine cylinder is in use.

According to 30 TAC §290.42(e)(4)(C), adequate ventilation, which includes both high level and floor level screened vents, shall be provided for all enclosures in which gas chlorine is being stored or fed. Enclosures containing more than one operating 150-pound cylinder of chlorine shall also provide forced air ventilation which includes: screened and louvered floor level and high level vents; a fan which is located at and draws air in through the top vent and discharges to the outside atmosphere through the floor level vent; and a fan switch located outside the enclosure. Alternately, systems may install negative pressure ventilation as long as the facilities also have gas containment and treatment as prescribed by the current Uniform Fire Code (UFC). Observation of the chlorination room on the day of the investigation revealed two 150 pound gas chlorine cylinders in use without forced air ventilation provided. The chlorination room had vents located at the top and bottom of the chlorination room, but the top vent was lacking an exhaust fan to pull fresh air in and force air out of the room through the bottom vent.

Investigation: 594861

Comment Date: 09/17/2007

Violation of: §290.42(e)(4)(C)

Failure to provide forced air ventilation where more than one 150 pound gas chlorine cylinder is in use.

Documentation submitted on 04/02/2007 only consists of a photograph of a vent/exhaust fan on the exterior wall of the chlorination room, located at a height just above the 150 lb cylinders. Based on review of the photograph submitted, it can not be determined if there is adequate ventilation as stated in 30 TAC §290.42(e)(4)(C). The fan depicted in the photograph is installed in a manor in which to force air out, instead of forcing fresh air in from the top and forcing out through a floor level vent.

**Recommended Corrective Action:** Submit photographs indicating that the proper facilities for forced air ventilation have been installed in the chlorination room as described in 30 TAC §290.42(e)(4)(C).

### ALLEGED VIOLATIONS NOTED AND RESOLVED

Track No: 187932

30 TAC Chapter 290.38(25)

30 TAC Chapter 290.43(e)

**Alleged Violation:**

Investigation: 342997

Comment Date: 01/12/2005

Violation of: §290.38(25)

Failure to maintain the intruder resistant fence at the pump station.

According to 30 TAC §290.38(25), a fence six feet or greater in height, constructed of wood, concrete, masonry, or metal with three strands of barbed wire extending outward from the top of the fence at a 45 degree angle with the smooth side of the fence on the outside wall. In lieu of the barbed wire, the fence must be eight feet in height. The fence must be in good repair and close enough to surface grade to prevent intruder passage. On the day of the investigation, observation of the perimeter fencing at the pump station revealed areas where the barbed wire was loose and areas where angle brackets had been dislodged from the fence posts.

Investigation: 594861

Comment Date: 09/17/2007

Violation of: §290.38(25)

Failure to maintain the intruder resistant fence at the pump station.

**Recommended Corrective Action:** Submit photographs of the repaired and properly maintained intruder resistant fence at the pump station.

**Resolution:** Documentation submitted on 04/02/2007 included a photograph of the repaired fence. Based on review of the documentation submitted, it appears that adequate repairs have been made to the perimeter fence to an intruder resistant state as defined in 30 TAC §290.38(25).

Track No: 187939

30 TAC Chapter 290.45(b)(1)(A)(i)

30 TAC Chapter 290.45(b)(1)(B)(i)

30 TAC Chapter 290.45(b)(1)(C)(i)

30 TAC Chapter 290.45(b)(1)(D)(i)

30 TAC Chapter 290.45(b)(1)(E)(i)

30 TAC Chapter 290.45(b)(1)(F)(i)

30 TAC Chapter 290.45(c)(1)(A)(i)

30 TAC Chapter 290.45(c)(1)(B)(i)

30 TAC Chapter 290.45(d)(1)

30 TAC Chapter 290.45(d)(2)(A)(i)

30 TAC Chapter 290.45(d)(2)(B)(i)

30 TAC Chapter 290.45(f)(4)

30 TAC Chapter 290.45(f)(6)

**Alleged Violation:**

Investigation: 342997

Comment Date: 01/12/2005

Violation of §290.45(b)(1)(F)(i)

Failure to provide a well capacity of 0.6 gallons per minute per connection.

According to 30 TAC §290.45(b)(1)(F), mobile home parks and apartment complexes which supply 100 connections or greater, or fewer than 100 connections and utilize ground storage must provide a well capacity of 0.6 gpm per connection. Systems with 250 or more connections must have either two wells or an approved interconnection which is capable of supplying at least 0.35 gpm for each connection in the combined system [§290.45(b)(1)(F)(i)]. On the day of the investigation, Well #1 was producing 218 gpm. According to Mr. York, Well #2 was offline and had not been used in almost a year. Inspection of Well #2 revealed that the power to the well was shut off and the well was not in service. Based on the total number of active connections of 583 connections, in order to provide 0.6 gpm per connection, the minimum required well production is 349.8 gpm. The current well production of 218 gpm is deficient. It is also noted that if the gpm from Well #2 from the last compliance investigation were used, at 130 gpm, the total well production would still be deficient at 348 gpm.

Investigation: 594861

Comment Date: 09/17/2007

Violation of §290.45(b)(1)(F)(i)

Failure to provide a well capacity of 0.6 gallons per minute per connection.

**Recommended Corrective Action:** Submit documentation and photographs indicating that the system production capacities meet or exceed 0.6 gallons per minute per connection as stated in 30 TAC §290.45(b)(1)(F)(i). Compliance documentation shall include a 7 day well production reading for each working well. If Well #2 is placed back into service, this 7 day reading shall include meter readings from both Well #1 and Well #2.

**Resolution:** Documentation submitted on 04/02/2007 included well meter photographs and well readings from both system wells. Reported production rates show the total well production to be 366 GPM. The minimum required production rate for 0.6 gpm/connection for the system is 349.8 gpm. Based on review of the documentation submitted, it appears that an adequate production capacity is being maintained, however, the system is at 95.6% capacity.

### ADDITIONAL ISSUES

#### Description

Item #4

#### Additional Comments

An additional issue was noted for the sanitary control easement for Well #1. According to 30 TAC §290.41(c)(1)(F), a sanitary control easement or sanitary control easements covering land within 150 feet of the well, or executive director approval for a substitute authorized by this subsection, shall be obtained. With the approval of the executive director, the public water system may submit any of the following as a substitute for obtaining, recording, and submitting a copy of the recorded sanitary control easement(s) covering land within 150 feet of the well [§290.41(c)(1)(F)(iv)]: A copy of the recorded deed and map demonstrating that the public water system owns all real property within 150 feet of the well §290.41(c)(1)(F)(iv)(I), a copy of the recorded deed and map demonstrating that the public water system owns a portion of real property within 150 feet of the well, and a copy of the sanitary control easement(s) that the public water system has obtained, recorded, and submitted to the executive director applicable to the remaining portion of real property within 150 feet of the well not owned by the public water system [§290.41(c)(1)(F)(iv)(II)], or for a political subdivision, a copy of an ordinance or land use restriction adopted and enforced by the political subdivision which provides an equivalent or higher level of sanitary protection to the well as a sanitary control easement [§290.41(c)(1)(F)(iv)(III)]. On the day of the investigation, a sanitary control easement was not available. If in fact the Creekside Community Water System owns all the land encompassing the 150 radius around the well, a recorded copy of the land ownership deed must be readily available.

Item #5

An additional issue was noted on the production capacity. The Creekside Water System production capacity has reached 95.6% of the minimum required capacity. According to 30 TAC §291.93(3), a retail public utility that possesses a certificate of convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 shall submit to the executive director a planning reports that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certified area. Based on the original provided number of connections; at 0.6 GPM/connection with 583 connections, the minimum production capacity required is 349.8 GPM (0.504 MGD). Based on GPM ratings provided by the system on 04/02/2007, the total well production for the water system is a total of 366 GPM (0.527 MGD).

Item #6

An additional issue was noted on the storage and service pumping capacity. The system is at 85.9% storage capacity and 97% service pumping capacity. According to 30 TAC §291.93(3), a retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 of this title shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area. A report is not required if the source of supply available to the utility service provider is reduced to below the 85% level due to a court or agency conservation order unless that order is expected to extend for more than 18 months from the date it is entered in which case a report shall be required. Based on the current number of 583 active connections provided, the system has exceeded 85% of the capacity for ground storage and service pump capacity. At 200 gallons per connection times the 583 connections, the system is required to provide a minimum ground storage capacity of 116,000 gallons. Currently, the system is providing 135,000 placing the system at 85.9% storage capacity. The required service pump capacity measured at 2.0 gpm per connection times 583 connections is 1,166 gpm. Current service pump capacities for the system are 1,200 gpm, resulting in a 97% service pump capacity.

Kathleen Hartnett White, *Chairman*  
Larry R. Soward, *Commissioner*  
H. S. Buddy Garcia, *Commissioner*  
Glenn Shankle, *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 17, 2007

RECEIVED  
23 JUL 27 2007  
BY: \_\_\_\_\_

Mr. Steven Blackhurst, Regulatory and Compliance Manager  
Aqua Texas Inc.  
1421 Wells Branch Parkway, Ste 105  
Pflugerville, TX 78660

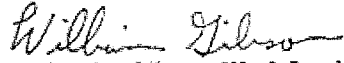
Re: Comprehensive Compliance Investigation at:  
Crestwood Water Company  
Located at the Crestwood Subdivision, FM 729, Marion County, Texas  
PWS ID No.: 1580016

Dear Mr. Blackhurst:

On June 28, 2007, Mr. Tom Emy of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Emy in the Tyler Region Office at (903)535-5142.

Sincerely,

  
William D. Gibson, Work Leader  
Tyler Region Office

WDG/the

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Dickens

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

November 20, 2009

Mr. Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Austin, Texas 78723

**RECEIVED**  
NOV 25 2009

Re: Compliance Evaluation Investigation at:  
Decatur Acres Water, 109-B Peach Tree Lane, Decatur, Wise County, Texas  
TCEQ ID No. 2490030

BY: .....

Dear Mr. Blackhurst:

On October 15, 2009, Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the Dallas/Fort Worth Region Office at (817) 588-5806.

Sincerely,

Charles Marshall, Work Leader  
Dallas/Fort Worth Region Office

CM/ik

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Printed on recycled paper using soy-based ink.

*Sicker*

Buddy Garcia, *Chairman*  
Larry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*  
October 13, 2008

Mr. Steve Blackhurst, P.E., Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Austin, TX 76723



Re: Comprehensive Compliance Investigation at:  
Deer Butte Subdivision WSC, Parker County, Texas  
TCEQ ID No.:1840037, RN No. 102694122, Investigation No. 700724

BY:.....

Dear Mr. Blackhurst:

On September 17, 2008, Mr. Robert E. Ferry of the Texas Commission on Environmental Quality (TCEQ), D/FW Metroplex Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ferry in the D/FW Metroplex Region Office at (817)588-5814.

Sincerely,

Charles Marshall  
Work Leader, Public Water Supply Section  
D/FW Regional Office

CM/ref

(Rev. 6/15/05)

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Produced under the provisions of the Texas Public Information Act

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*Annie*

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

August 20, 2010

RECEIVED

BY: .....

Mr. Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400W  
Austin, Texas 78723

Re: Compliance Evaluation Investigation at:  
Diamond Ridge, PR 4732, Rhome, Wise County, Texas  
RN102692829, TCEQ Additional ID 2490052, Investigation No.842923

Dear Mr. Blackhurst:

On July 27, 2010, Imran Khawaja of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Imran Khawaja in the Dallas/Fort Worth Region Office at (817) 588-5806.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall, PWS Team Leader  
Dallas/Fort Worth Region Office

CM/ik

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

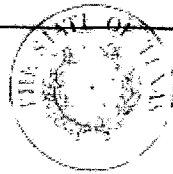
P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

© 2010 TCEQ. All rights reserved. TCEQ-10-08



*Baruf*

Kathleen Hartnett White, *Chairman*  
Larry R. Soward, *Commissioner*  
H. S. Buddy Garcia, *Commissioner*  
Gerni Shankle, *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 6, 2007

Mr. Steven Blackhurst, Regulatory and Compliance Manager  
Aqua Texas Inc.  
1421 Wells Branch Parkway, Ste 105  
Pflugerville, TX 78660

RECEIVED  
JUL 16 2007

BY:.....

Re: Comprehensive Compliance Investigation at:  
Dogwood Hills North  
Located on FM 315 north of Palestine, Anderson County, Texas  
PWS ID No.: 0010038

Dear Mr. Blackhurst:

On June 26, 2007, Mr. Tom Emy of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

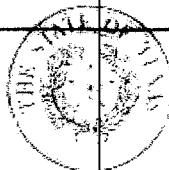
The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Emy in the Tyler Region Office at (903)535-5142.

Sincerely,

William D. Gibson, Work Leader  
Tyler Region Office

WDG/the

Kathleen Hartnett White, *Chairman*  
Larry R. Soward, *Commissioner*  
H. S. L. Garcia, *Commissioner*  
Glenn Shankle, *Executive Director*

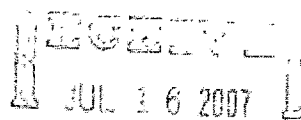


## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 6, 2007

Mr. Steven Blackhurst, Regulatory and Compliance Manager  
Aqua Texas Inc.  
1421 Wells Branch Parkway, Ste 105  
Pflugerville, TX 78660



BY:.....

Re: Comprehensive Compliance Investigation at:  
Dogwood Hills East  
Located on Old Neches Highway north of Palestine, Anderson County, Texas  
PWS ID No.: 0010039

Dear Mr. Blackhurst:

On June 26, 2007, Mr. Tom Emy of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Emy in the Tyler Region Office at (903)535-5142.

Sincerely,

A handwritten signature in cursive script that reads "William D. Gibson".

William D. Gibson, Work Leader  
Tyler Region Office

WDG/the

Buddy Garcia, *Chairman*  
Larry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*Dieter*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

May 5, 2009

RECEIVED  
MAY 07 2009

BY: .....

Mr. Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane  
Suite 400W  
Austin, Texas 78723

Re: Notice of Compliance with Notice of Violation (NOV) dated January 12, 2009:  
Dove Hollow Water System, Denton County, Texas  
RN102690922, TCEQ Additional ID 0610210, Investigation No. 706877

Dear Mr. Blackhurst:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) Dallas / Fort Worth (DFW) Region Office has received adequate compliance documentation on April 15, to resolve the alleged violation documented during the investigation of the above-referenced regulated entity conducted on November 9, 2008. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Mr. Robert E. Ferry in the DFW Region Office at (817) 588-5814.

Sincerely,

Charles Marshall  
PWS Work Leader  
DFW Region Office

CM/ref

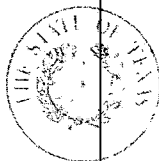
(Rev. 9/20/07)

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

*Handwritten mark*

Buddy Garcia, *Chairman*  
Lerry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

June 19, 2009

RECEIVED  
JUN 22 2009  
BY: .....

Mr. Steve Blackhurst, Regulatory Compliance Manager  
Aqua Texas Inc.  
1106 Clayton Ln, Ste 400W  
Austin, TX 78723-1066

Re: Comprehensive Compliance Investigation at:  
Eagles Bluff Water System,  
Plant located on CR 187, S of FM 344 in Cherokee County  
RN101179240; PWS ID No.: 0370052; Investigation No. 748744

Dear Mr. Blackhurst:

On April 30, 2009, Mr. Kevin Glanton of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Kevin Glanton in the Tyler Region Office at (903) 535-5133.

Sincerely,

*William D. Gibson*  
William D. Gibson, Team Leader  
Tyler Region Office

WDG/KG/kg

Enclosures: Summary of Investigation Findings  
*Obtaining TCEQ Rules*

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*Dieter*

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

July 14, 2010

Steve Blackhurst, Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane, Suite 400 W  
Austin, Texas 78723

RECEIVED  
JUL 19 2010

BY: .....

Re: Compliance Evaluation Investigation at: Eagles Nest Addition, 0.5 miles West on  
Lechner Rd., off Boat Club Rd., Tarrant County, Texas  
TCEQ ID No.: 2200185, Inv. No. 826543, RN102692696

Dear Mr. Blackhurst:

On May 21, 2010, Dan Long of the Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Dan Long in the D/FW Region Office at (817) 588-5859.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/dml

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

512-239-1000 • 512-239-1000 • 512-239-1000

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



*file*  
**RECEIVED**  
JUL 02 2010  
6:21 PM (L2010)

## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*  
June 30, 2010

Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane Suite 400 W  
Austin, TX 78723

Re: Compliance Evaluation Investigation at:  
Eastwood Village, 304 Daisy Dr., Granbury, Hood County, Texas  
RN102683059; TCEQ ID No.1110052; Investigation No.826523

Dear Mr. Blackhurst,

On May 5, 2010, Ryan Albert of the Texas Commission on Environmental Quality (TCEQ) D/FW Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Ryan Albert in the D/FW Region Office at Phone #(817)588-5819.

Sincerely,

A handwritten signature in black ink, appearing to read "Charles Marshall".

Charles Marshall  
Team Leader, Public Water Supply Section  
D/FW Regional Office

CM/ra

(Rev 6/15/05)

REPLY TO: REGION 4-DALLAS/FORT WORTH • 2309 GRAVEL DR. • FORT WORTH, TEXAS 76118-6951 • 817-588-5800 • FAX 817-588-5700

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

print on recycled paper using soy based ink

Mary

Buddy Garcia, *Chairman*  
Larry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.C., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

August 18, 2008

Mr. Steve Blackhurst, Regulatory Compliance Manager  
Aqua Development Inc.  
1106 Clayton Ln, Ste 400W  
Austin, TX 78723-1066

RECEIVED

BY: .....

Re: Comprehensive Compliance Investigation at:  
Enchanted Lakes Water System,  
Located on CR 455, 4 Mi W Of US 69, 0.1 Mi W Of CR 455 and CR 4561 (Smith Co.)  
RN102689783; PWS ID No.: 2120045; Investigation No. 688587

Dear Mr. Blackhurst:

On June 23, 2008, Mr. Kevin Glanton of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. No violations were documented during the investigation. However, one Additional Issue was documented which requires your attention (but may already have been resolved). Refer to the attached Summary of Investigation Findings to review the Additional Issue.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Kevin Glanton in the Tyler Region Office at (903) 535-5133.

Sincerely,

William D. Gibson, Team Leader  
Tyler Region Office

WDG/KG/kg

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

## Summary of Investigation Findings

ENCHANTED LAKES WATER SYSTEM

, SMITH COUNTY,

Additional ID(s): 2120045

Investigation # 688587

Investigation Date: 06/23/2008

No Violations Associated to this Investigation

### ADDITIONAL ISSUES

#### Description

Other violations noted during the investigation?  
(If non-compliant then describe violation in the  
comment section.)

#### Additional Comments

The disinfectant residual on N Dogwood was 8.8 mg/l of free chlorine during the investigation. It is noted that the system was starting to flush to get the residual down to normal. The excessive residual reportedly resulted from adjustments made to the rotameter the previous day, during maintenance on the wellhead. The residual during the investigation was 3.0 mg/l in the storage tank, and under 2.0 mg/l on the other end of the distribution system.



Dickie

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



# TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*  
August 17, 2011

RECEIVED  
AUG 19 2011  
BY: .....

Mr. Steve Blackhurst, Regional Environmental Compliance Manager  
Aqua Texas, Inc.  
1106 Clayton Lane Ste 400 W  
Austin, Texas 78723

Re: Public Water Supply Comprehensive Compliance Investigation at:  
Flat Rock Estates, Azle, Parker County, Texas  
RN102676913, PWS ID No.: 1840035, Investigation No.: 944202

Dear Mr. Blackhurst:

On July 27, 2011, Ms. Merissa Ludwig of the Texas Commission on Environmental Quality (TCEQ), Dallas / Fort Worth (D/FW) Region Office, conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water supply systems. No violations are being alleged as a result of the investigation.

The TCEQ appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Ms. Ludwig in the D/FW Region Office at (817) 588-5846.

Sincerely,

Charles Marshall  
Team Leader, Public Water Supply Section  
TCEQ D/FW Region Office

CLM/mll

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

February 14, 2011

**CERTIFIED MAIL 91 7108 2133 3936 7989 4036  
RETURN RECEIPT REQUESTED**

Mr. Steve Blackhurst, Regulatory Compliance Manager  
Aqua Development Inc.  
1106 Clayton Ln, Ste 400W  
Austin, TX 78723-1066

Re: Notice of Violation for the Comprehensive Compliance Investigation at:  
Forest Lake Subdivision Aquasource, Location of Investigation: 0.25 Miles North of FM  
1844 and Spur 502 in Gregg County  
PWS ID No.: 0920026, Investigation No.: 892792

Dear Mr. Blackhurst:

On December 16, 2010, Ms. Angela Hicks of the Texas Commission on Environmental Quality (TCEQ) Tyler Region Office conducted an investigation of the above-referenced system to evaluate compliance with applicable requirements for public water systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified in which documentation has been received indicating that the violation appears to have been resolved. No further submittal from you is required concerning this investigation.

In the listing of the alleged violation(s), we have cited applicable requirements, including TCEQ rules. Please note that both the rules themselves and the agency brochure entitled *Obtaining TCEQ Rules* (GI 032) are located on our agency website at <http://www.tceq.state.tx.us> for your reference. If you would like a hard copy of this brochure mailed to you, you may call and request one from either the Tyler Region Office at 903-535-5100 or the Central Office Publications Ordering Team at 512-239-0028.

The TCEQ appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violation(s) documented in this notice. Should you choose to do so, you must notify the Tyler Region Office within 10 days from the date of this letter. At that time, Mr. Noel Luper, Water Section Manager, will schedule a violation review meeting to be conducted *within 21 days from the date of this letter*. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the

REPLY TO: REGION 5 • 2916 TEAGUE DR. • TYLER, TEXAS 75701-3734 • 903-535-5100 • FAX 903-595-1562

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)