

Control Number: 44010



Item Number: 63

Addendum StartPage: 0

**PUC DOCKET NO. 44010
SOAH DOCKET NO. 473-15-2123.WS**

FILED
2015 JUN -5 AM 11:22
PUBLIC UTILITY
CLERK

**PETITION OF RATEPAYERS OF
THE FORMER RIVER PLACE
WATER AND WASTEWATER
SYSTEMS APPEALING
THE RETAIL WATER AND
WASTEWATER RATES OF THE
CITY OF AUSTIN**

§
§
§
§
§
§
§

BEFORE THE PUBLIC UTILITY

COMMISSION OF TEXAS

CITY OF AUSTIN'S APPEAL OF SOAH ORDER NO. 7

TO THE PUBLIC UTILITY COMMISSION OF TEXAS:

COMES NOW, the City of Austin, (herein sometimes referred to as "City," "Austin", "Austin Water Utility" or "Respondent"), in the above styled and docketed water and wastewater rate appeal proceeding, and pursuant to P.U.C. Proc. R. §22.123 serves this, its Appeal of SOAH Order No. 7 issued by the Administrative Law Judges ("ALJs") on May 26, 2015. In support thereof, Austin would respectfully show the Public Utility Commission ("PUC" or "Commission") as follows.

I. INTRODUCTION

Austin seeks appeal of SOAH Order No. 7, *Denying Motion for Reconsideration; Adopting Procedural Schedule; and Notice of Hearing*. Austin appeals SOAH Order No. 7 under PUC Proc. R. §22.123(a)(2) which authorizes the appeal of written orders of a presiding officer in a contested case hearing.

II. STATEMENT OF FACTS

1. On December 22, 2014, Petitioners (the Ratepayers of the Former River Place Water and Wastewater Systems, sometimes referred to as the "former River Place ratepayers") filed the *Original Petition Appealing Retail Water and Wastewater Rates of the City of Austin* ("Original Petition").
2. On March 23, 2015 the ALJs convened the first Prehearing Conference in the above styled and docketed water and wastewater rate appeal to consider jurisdictional matters.
3. On May 4, 2015, the ALJs convened a second Prehearing Conference to consider jurisdictional matters, interim rates, and other matters. In that Prehearing Conference, the ALJs announced

their ruling on the PUC's jurisdiction to consider Petitioners' appeal of Austin's October 1, 2014 and November 1, 2014 increases in water and wastewater rates to the former ratepayers of the River Place Water and Wastewater Systems; and Petitioners' request for interim rates.

4. On May 18, 2015, Austin filed its Appeal of SOAH Order No. 6 and Motion for Reconsideration.
5. On May 21, 2015, Commission Staff filed its Response to the City of Austin's Motion for Reconsideration.
6. On May 22, 2015, Austin filed its Reply to Commission Staff's Response to the City of Austin's Motion for Reconsideration.
7. On May 26, 2015, Commission Staff filed its Response to the City of Austin's Appeal of SOAH Order No. 6; and Petitioners filed their Response to the City of Austin's Appeal of SOAH Order No. 6 and Motion for Reconsideration.
8. On May 26, 2015, the ALJs issued SOAH Order No. 7, Denying [Austin's] Motion for Reconsideration; Adopting Procedural Schedule; and Notice of Hearing.
9. On June 4, 2015, Austin filed *City of Austin's Motion for Reconsideration of the Commission's Denial of the City of Austin's Appeal of SOAH Order No. 6* (referred to herein as "Austin's Motion for Reconsideration"). In Austin's Motion for Reconsideration, Austin asked the Commission to reconsider its denial of Austin's Appeal of SOAH Order No. 6, because the jurisdictional issues were not resolved properly by the ALJs.
10. Today, June 5, 2015, Austin files its *City of Austin's Response to Petitioners' Motion for Partial Summary Decision*, asking that Petitioners motion be denied for numerous reasons, including the lack of jurisdiction by the Commission and SOAH.

Below, Austin reasserts the bases for its conclusion that the Original Petition does not satisfy the jurisdictional requirements of Tex. Water Code, §13.043(c), because contrary to the ALJs' analysis in Order No. 6, the Petitioners, River Place Municipal Utility District ("MUD") residents, are not a distinct customer class, so that the signatures of 10% of the residents of River Place MUD are not sufficient.

Texas Water Code, §13.043(c) states:

(c) An appeal under Subsection (b) must be initiated by filing a petition for review with the utility commission and the entity providing service within 90 days after the effective day of the rate change or, if appealing under Subdivision (b)(2) or (5), within 90 days after the date on which the governing body of the

municipality or affected county makes a final decision. **The petition must be signed by the lesser of 10,000 or 10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b).**

[Emphasis supplied.]

Contrary to the ALJs' conclusions, both Austin and Petitioners have submitted evidence and admitted that the rates Austin charges Petitioners are its retail residential water and wastewater rates, such that additional signatures of outside city customers are required in order for Petitioners to meet the requirements of a valid petition under Tex. Water Code, 13.043(c). The ALJs are not empowered to ignore the facts in favor of asserting jurisdiction where the statutory requirements are not met.

III. SOAH ORDER NO. 7 BASED ON FACTUAL ERROR

Austin has previously stated that it generally concurs with the decisions of the ALJs regarding the determination of jurisdiction in this case and Petitioners' request for interim rates in SOAH Order No. 6. However, Austin does not concur with the ALJs' decision as to Petitioners' compliance with Tex. Water Code, §13.043(c) regarding the November 1, 2014 rates. Specifically, the ALJs found:

“ . . . A comparison of the September 26, 2014 notice (provided to the City's environ customers who had not been served by the District) indicates that the City is charging former District customers different rates from the other environ customers. The two notices of the rates are attached to this Order. It appears, based on the documents provided by the City, that Petitioners are being charged different rates from other City environ customers. For this reason, the November 1, 2014 rate change is unique to them. Thus, more than 10% of the former District customers have petitioned for review of the unique set of rates they have been charged since November 1, 2014, the petition meets the requirements of Water Code § 13.043(c), and the Commission has jurisdiction to review these rates pursuant to Water Code §13.043(b).

The ALJs' clearly stated basis for their decision regarding Austin's increase in residential retail rates effective November 1, 2014 was actually a factual error¹. The error was the result of Austin Water Utility staff's inadvertent mistake in a small portion of the rate schedule attached to the September 8, 2014 notice to the new ratepayers of the former River Place Water and Wastewater Systems. The September 8, 2014 notice letter to the new River Place customers included attached water and wastewater rate schedules that contained errors. Specifically, the monthly meter charges in the top far right hand column of Attachment 1 to Exhibit B, Bates Stamp COA 0031, as attached to SOAH Order No. 6 showed the Non-Residential Commercial rates for all but the 5/8" meter charge, which is stated correctly. [See the affidavit of David A. Anders, which is attached to this pleading as Exhibit "A," and the affidavit of Greg Meszaros, Director, Austin Water Utility, which is attached to this pleading as Exhibit "B."]

In SOAH Order No. 6, the ALJs made the legal determination that jurisdictional requirements were satisfied because Austin included the River Place customers in a different class because it (apparently) intended to charge the new River Place customers different and higher residential water rates than other residential customers who reside outside of Austin's city limits, as reflected in the different fixed monthly minimum meter charges for all but the 5/8" meter. It was on that factual basis—that the River Place ratepayers were a distinct class of ratepayers—that the ALJs concluded that the 360 signatures attached to Petitioners' appeal satisfied the requirement in Tex. Water Code, §13.043(c). Although Petitioners' Original Petition initiating the appeal was signed by 10% of River Place's 1,047 water customers and 1,035 wastewater customers; it was not signed by "10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b)." River Place

¹ In fact, other parties to this appeal did not assert jurisdiction based on this this factual error. Austin corrected this error following the ALJs' explanation of their reasoning in SOAH Order No. 6, and Petitioners' Motion for Partial Summary Decision, filed on April 14, 2015, well before Order No. 6 both contain the correct rates and show that Petitioners are being charged City of Austin residential retail rates no different from other outside City of Austin customers with appeal rights.

residents are included in the same residential retail class eligible to appeal under Subsection (b) as other outside city of Austin, “environs,” customers. The undisputed total number of city retail customers who reside outside the corporate limits of Austin who are eligible to appeal (including the customers acquired from the River Place Municipal Utility District) is as follows:

Water ratepayers: 11,240 (10% would require at least 1,240 signatures); and

Wastewater ratepayers: 5,109 (10% would require at least 511 signatures).

Although the erroneous entries in an attachment to Austin’s September 8, 2014 notice letter to River Place residents made it appear to the ALJs that the former River Place system ratepayers are a distinct class of environs customers, in fact, they are not.

The former River Place ratepayers are not only charged exactly the same rates as the other 11,240 water and 5,109 wastewater environs customers; they are charged exactly the same water and wastewater rates as *all* Austin Water Utility retail residential customers, including those inside Austin’s city limits. [See Affidavit of Greg Meszaros, with attachments, attached as Exhibit B] Austin hereby offers Exhibits A and B attached to this pleading as evidence in this case. Therefore, Petitioners’ 360 signatures constitute far less than 10% of 11,240 Austin environs customers, which is required to satisfy Tex. Water Code, §13.043(c).

The ALJs have issued Order No. 7, *Denying Motion for Reconsideration; Adopting Procedural Schedule; and Notice of Hearing*, on May 26, 2015 which denies Austin’s appropriate and timely request that the *ALJs* treat Austin’s appeal of SOAH Order No. 6 as a motion for reconsideration of *their* ruling under P.U.C Proc. R. §22.123 (a)(8). It also establishes the procedural schedule for the rest of the case. In Order No. 7 the ALJs explained their denial of Austin’s request that they reconsider their ruling on November 1, 2014 rates with the following statement:

“The request for reconsideration is denied. The City had ample opportunity to provide evidence and argument concerning jurisdiction, and the City’s appeal is now pending before the Commission.”

Austin would offer a demurrer on the ALJs’ characterization of “ample opportunity” because no party plead the facts that the ALJs used to find jurisdiction over the November 1, 2014 rates and the basis for the ALJs’ finding regarding the November 1, 2014 rates was only announced at the May 4, 2015 Prehearing Conference. Petitioners did not plead the “facts” that the ALJs found because they are well aware that the water and wastewater rates that they are *actually charged and are paying*. Austin had no notice that it would have to refute the ALJs’ mistake; Austin’s first opportunity to do so was its appeal of SOAH Order No. 6.

IV. SUBJECT MATTER JURISDICTION CANNOT VEST IF STATUTORY REQUIREMENTS ARE NOT MET

At this time, through numerous pleadings of Austin and Petitioners, the ALJs and the PUC have been put on notice of a fatal flaw in the jurisdictional facts of this water and wastewater rate appeal. The agency’s subject matter jurisdiction over a case is always appropriate to consider, and never untimely in the legal sense, when evidence is offered that challenges the existence of a case’s jurisdictional facts. See *Bland Ind. Sch. Dist. v. Blue*, 34 S.W.3d 547, 555 (Tex. 2000). If Petitioners simply do not comprise 10% of the affected group of the ratepayers under Tex. Water Code, §13.043(c) then they have no statutory authority to appeal a rate (November 1, 2014 rates) to the PUC. The timing of this information being brought to the agency’s attention is irrelevant to the PUC’s jurisdiction to consider the case. At the same time, proceeding with an expensive contested case as if the challenge to crucial jurisdictional facts had not occurred would be unlawful and wasteful to Austin’s ratepayers, including Petitioners.

Moreover, Petitioners themselves provided the ALJs with an admission that is relevant to the PUCs jurisdiction over the November 1, 2014 rate change. At p. 9 of their Motion for Partial Summary Decision, Petitioners included the following table:

		Old River Place MUD Rates	11/1/14 City of Austin Rates
WATER	BASE	\$30.00 <i>(Correct amount may be \$31.00)</i>	\$9.75-\$20.25
WATER	0-2,000 gal	\$0.00	\$3.12
	2,001-6,000 gal	\$2.50	\$4.68
	6,001-11,000 gal	\$2.50	\$7.48
	11,001-20,000 gal	\$2.50	\$11.22
	Over 20,000 gal	\$3.50-\$7.00	\$14.12
WASTEWATER	BASE	\$0.00	\$10.30
	Per 1,000 gals	\$3.14	\$4.51-\$9.13

See, Petitioners' Motion for Summary Decision, p. 9.

This table in Petitioners' Motion correctly sets out the rates that are charged to River Place residents and all City of Austin environs customers, and corrects the erroneous table that Austin attached to its September 8, 2014 notice to the former River Place ratepayers². In Order No. 6, the ALJs noted what appeared to be higher rates for the former River Place customers than for other environs customers, and concluded that the apparently higher rates charged to the former River Place ratepayers put them in a distinct class. Under the ALJs' analysis and ruling, the 360 signatures of the River Place residents on the Tex. Water Code, §13.043(c) Petition instituting this appeal constituted 10% of the "distinct class." On this basis, the ALJs concluded that Petitioners satisfied the jurisdictional requirement of Tex. Water Code, §13.043(c).

Austin appealed this ruling in SOAH Order No. 6 and has filed a motion for reconsideration of the Commission's denial of consideration of its appeal. Austin notes that the referenced table of rates in Petitioners' Motion for Summary Disposition does not agree with the River Place rates as attached to SOAH Order No. 6, which the ALJs asserted provided the jurisdictional basis for this appeal in Order

² In this case, Petitioners calculate "Base" rates, which are a combination of the fixed meter charges and the monthly tiered minimum charge. Similarly, the Volumetric Charges are a combination of the Volume Unit Charges and the \$0.19 Water Revenue Stability Reserve Fund. Therefore, although the presentation of the calculations presented is different from Austin's notice, the retail residential water and wastewater rates for River Place Residents are exactly the same as Austin asserted in its Appeal of SOAH Order No. 6, and not as shown in the ALJs' attachment to SOAH Order No. 6.

No. 6.³ In including the chart on Page 9 of Petitioners' Motion for Partial Summary Decision, Petitioners *judicially admit* that the factual basis used by the ALJs (but not asserted by any party) to find jurisdiction over the November 1, 2014 rate change is in error. The ratepayers of the former River Place Systems are not, in fact, actually paying the water and wastewater rates reflected in the rate table attached to Austin's September 8, 2014 notice. Therefore, they are not a part of a class separate from Austin's 11,240 environs customers. The petition which included only some 360 signatures of River Place Residents does not satisfy the requirements of a petition to initiate a rate appeal under Tex. Water Code, §13.043(c).

Austin asserts the ALJs are obligated to consider all the evidence of jurisdictional facts pertinent to the PUC's jurisdiction over the November 1, 2014 retail residential water and wastewater rate changes. It is well settled that a court, in evaluating a plea to the jurisdiction, is not required to look solely to the pleadings but may consider evidence and *must do so* when necessary to resolve the jurisdictional issues raised. [*Bland Ind. Sch. Dist. v. Blue*, 34 S.W.3d 547, 554 (Tex. 2000)]⁴. Even more clearly, the Court of Appeals, Fourteenth District, Houston in *Henderson v. The City of Houston*, 14-13-01025-CV (Tex. App.—Houston [14th Dist.] March 3, 2015, citing *Texas Dep't of Parks & Wildlife v. Miranda*, 133 S.W.3d 217, 227 (Tex. 1993) held:

“When a plea to the jurisdiction challenges the plaintiff's pleadings, the trial court must determine if the plaintiff alleges facts that affirmatively demonstrate the court's jurisdiction [*TPWD v. Miranda* at 227] *When a plea to the jurisdiction*

³ As Austin has stated repeatedly:

It is undisputed that the total number of city retail customers who reside outside the corporate limits of Austin who are eligible to appeal (including the customers acquired from the River Place MUD) is: Water ratepayers: 11,240 (10% would require at least 1,240 signatures); and Wastewater ratepayers: 5,109 (10% would require at least 511 signatures).

Consequently, the Petition does not meet the requirement of the signatures of 10,000 or 10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection [13.043] (b).

⁴ See also *City of League City v. Leblanc*, 01-14-00720-CV (Tex. App.—Houston [1st Dist.] May 7, 2015; *White Point Minerals, Inc. v. Swatner*, 13-14-00262-CV (Tex. App.—Corpus Christi) May 28, 2015 citing *City of Elsa v. Gonzalez*, 325 S.W.3d 622, 625 (Tex. 2004).

challenges the existence of jurisdictional facts, the trial court considers relevant evidence submitted by the parties when necessary submitted by the parties when necessary to resolve the jurisdictional issues raised. . . .”

Henderson, supra, at p. 4
(Emphasis supplied.)

Austin further asserts that the ALJs and the PUC are without jurisdiction under Tex. Water Code, §13.043(c) to consider Petitioners’ December 22, 2014 appeal of Austin’s November 1, 2014 rate change. The 360 signatures attached to Petitioners’ complaint fail to satisfy the statutory requirements necessary to invoke the PUC’s appellate jurisdiction. The Petitioners are not a statutorily cognizable group that has standing to appeal the November 1, 2014 water and wastewater rates or raise any other issue about how such rates were developed or noticed. Austin does not challenge the jurisdiction of the PUC to consider the October 1, 2014 rate change, only.

V. THE ADOPTED PROCEDURAL SCHEDULE IS LEGALLY FLAWED AND CANNOT APPLY TO THIS APPEAL

The issuance of SOAH Order No. 7 and the inclusion of a procedural schedule on the basis that Austin’s appeal of SOAH Order No. 6 raised jurisdictional issues untimely is troubling. The ALJs stated at prehearing conferences on March 23, 2015 and May 4, 2015 that they anticipated that both Austin and Petitioners would appeal their jurisdictional determinations to the PUC. The parties adopted a procedural schedule to allow for a Commission determination. Then, while Austin’s Appeal of Order No. 6 stating the ALJs’ jurisdictional determinations was still pending before the Commission, the ALJs issued Order No. 7, both stating that Austin’s appeal was somehow untimely, and adopting a procedural schedule. In this case, it is clear that the rates charged Petitioners are pursuant to Article IV. Rates, Charges and Billing of the *Agreement for Water and Wastewater Service and Operations Management of Facilities between the City of Austin and River Place Municipal Utility District; and Amendment to*

the Agreement for Emergency Water Service dated September 7, 2009⁵. Yet, the adopted procedural schedule does not provide for a determination of the public interest in PUC/SOAH impairment of the obligations of contract.

The decision in *Texas Water Commission v. City of Fort Worth*, 875 S.W.2d 332 (Tex. App.-Austin 1994, writ denied) (“the *Fort Worth* case”) speaks to the importance of providing for a public interest determination in cases where rates are set pursuant to written contract, as provided for in P.U.C. Subst. R. 24.131. Specifically, the court in the *Fort Worth* case held:

“The Texas Constitution limits the State’s ability to pass laws that impair contractual obligations to instances where the public safety and welfare must be protected. See, *Texas State Teachers Ass’n v. State* 711 S.W. 2d 421 423-425 (Tex. App. –Austin 1986, writ ref’d n.r.e.)” See, the *Fort Worth* case, at p. 335.

Certainly, the analysis regarding the public interest determination required to override the prohibition in the Texas Constitution against laws impairing the obligation of contracts applies to all contracts, not just contracts for wholesale water and wastewater service. More importantly, the *Fort Worth* case court held that the provisions in Tex. Water Code, §13.043(j), which support P.U.C. Subst. R. 24.131 save the Commission’s inquiry into whether rates are just and reasonable because they require a public interest determination. In this case, no party other than Austin, nor the ALJs have provided for the public interest determination which would override the State’s unlawful impairment of the obligations of the *Agreement for Water and Wastewater Service and Operations Management of Facilities between the City of Austin and River Place Municipal Utility District; and Amendment to the Agreement for Emergency Water Service* dated September 7, 2009.

⁵ Petitioners’ counsel has alternatively stated that all or portions of the agreement apply, most recently Petitioners admit that at least Section 4.01 of that Agreement applies to them.

VI. RELIEF REQUESTED

CONSIDERING THE FOREGOING, PURSUANT TO P.U.C. PROC. R. §22.123, THE CITY OF AUSTIN RESPECTFULLY REQUESTS that the Public Utility Commission of Texas overturn the rulings of the SOAH Administrative Law Judges and find and conclude that:

1. Austin's presentation of jurisdictional evidence was timely and therefore cannot be disregarded by the ALJs;
2. The Public Utility Commission of Texas and SOAH do not have jurisdiction of the appeal of the City of Austin November 1, 2014 residential retail water and wastewater rate increases based on an Original Petition which does not include signatures of "the lesser of 10,000 or 10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under [Tex. Water Code, §13.043] Subsection (b)";
3. The adopted procedural schedule and notice of hearing in SOAH Order No. 7 is legally flawed and cannot apply; and
4. The Appeal by the Ratepayers of the Former River Place Water and Wastewater Systems with respect to Austin's November 1, 2014 residential retail water and wastewater rates must be in all things denied and dismissed for lack of subject matter jurisdiction.

Austin also requests that the Commission grant Austin such other and further relief to which Austin is justly entitled.

Respectfully submitted,

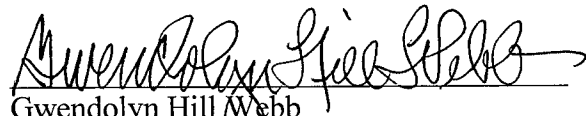
KAREN KENNARD,
City Attorney

ANNE MORGAN,
Interim City Attorney

MARIA SANCHEZ
Assistant City Attorney

WEBB & WEBB
712 Southwest Tower
211 East Seventh Street
Austin, Texas 78767
Tel: (512) 472-9990
Fax: (512) 472-3183

By:


Gwendolyn Hill Webb
State Bar No. 21026300

Stephen P. Webb
State Bar No. 21033800
ATTORNEYS FOR CITY OF AUSTIN

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been served via hand delivery, facsimile, electronic mail, overnight mail, US mail and/or Certified Mail Return Receipt Requested on all parties whose names appear on the mailing list below on this 5th day of June, 2015.

FOR THE PUBLIC UTILITY COMMISSION:

1701 N. Congress Avenue, 7th Floor
PO Box 13326
Austin, Texas 78711-3326
Via Electronic Upload

FOR THE ADMINISTRATIVE LAW JUDGES:

Honorable Lilo D. Pomerleau
Honorable William B. Newchurch
Administrative Law Judges
State Office of Administrative Hearings
300 W. 15th Street, Suite 504
Austin, Texas 78701
Phone: 512-475-4993
Fax: 512-322-2061
Via Electronic Upload

FOR THE SOAH DOCKET CLERK:

Ms. Monica Luna, Docketing Clerk
State Office of Administrative Hearings
300 W. 15th Street, Suite 504
Austin, Texas 78701
Phone: 512-475-4993
Fax: 512-322-2061
Via Electronic Upload

FOR PETITIONERS:

Mr. Randall B. Wilburn, Attorney at Law
3000 South IH 35, Suite 150
Austin, Texas 78704
Phone: 512-535-1661
Fax: 512-535-1678
rbw@randallwilburnlaw.com

FOR THE PUC STAFF:

Ms. Jessica Gray, Attorney – Legal Division
jessica.gray@puc.texas.gov
512-936-7228
Mr. Thomas L. Tynes- Legal Division
Thomas.tynes@puc.texas.gov
512-936-7297
Public Utility Commission of Texas
1701 N. Congress Avenue
PO Box 13326
Austin, Texas 78711-3326
Phone: 512-936-7228
Fax: 512-936-7268


GWENDOLYN HILL WEBB

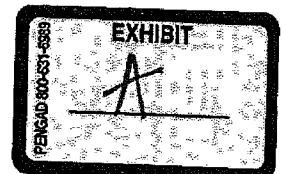
**PUC DOCKET NO. 44010
SOAH DOCKET NO. 473-15-2123.WS**

PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN	§ § § § § § §	BEFORE THE PUBLIC UTILITY COMMISSION OF TEXAS
--	---------------------------------	--

AFFIDAVIT OF DAVID A. ANDERS

On this day, David A. Anders appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is David A. Anders, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.
2. I am of sound mind and I am fully competent to make this Affidavit.
3. I am the Assistant Director, Finance and Business Services of the City of Austin, Austin Water Utility.
4. As the Assistant Director of Finance and Business Services for Austin Water, I act as the Austin Water Utility Chief Financial Officer and provide financial guidance and direction to the Executive Team and all program areas of the utility. My responsibilities as the Chief Financial Officer also include overseeing all matters related to developing and implementing the utility's budget. My responsibilities include supervising Austin Water staff responsible for providing notice to our rate payers of their rates and addressing customer billing issues.



5. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No. 44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.

6. After reviewing Order No. 6 in that PUC/SOAH Docket, I reviewed the two notices referenced in the Order. Unfortunately, the rate schedule attached to the September 8, 2014 notice to the River Place MUD residents contains clerical errors. In the top, far right hand column of Attachment 1 to the notice (attached to my affidavit with annotations), under the headings Austin Water Utility Water Rates, Meter Charges, Nov-14, the rates that are shown are incorrect, except as to the rate for the 5/8' meter. The errors are explained below:

Austin Water Utility
Water Rates

Meter Charge:	Nov-14	Correct Nov-14
5/8"	\$7.55	\$7.55
3/4"	12.00	13.00
1"	19.00	14.00
1 1/4"	-----	16.00
1 1/2"	38.00	23.00
2"	61.00	36.00

7. The former River Place customers, the Petitioners, are actually charged exactly the same retail residential rates as are all residential customers of Austin Water Utility, both those who reside inside Austin, and those who reside outside Austin's city limits. This rate is correctly stated in the September 26, 2014 notice which was sent to all other environ customers, attached to my affidavit with annotations. The notice sent to River Place MUD residents incorrectly sets out the fixed minimum charge for Commercial customers based on meter side, except as to the 5/8' meter.

8. The September 8, 2014 notice sent to River Place MUD residents simply contained mistakes in the schedule of monthly meter charges shown on Attachment 1 to the September 8, 2014 letter.

9. I have reviewed the May 18, 2015 Affidavit of Greg Meszaros with attachments. I can confirm that such attachments are a sampling of actual bills that Austin Water Utility mailed to the River Place MUD residents since November 1, 2014; as well as a sampling of actual bills mailed to residential retail (Personal information has been reacted from all sample bills) customers located outside Austin's city limits. The sampling shows that AWU does not charge the Petitioners and their neighbors water and wastewater rates which are different from other residential retail customers of Austin Water Utility residing outside Austin.

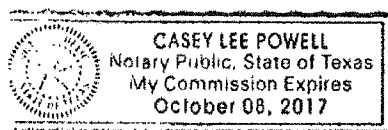
AFFIANT SAYS NOTHING FURTHER.



David A. Anders, Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of David A. Anders was SUBSCRIBED AND SWORN TO before me by David A. Anders on the 18th day of May, 2015.



Notary Public for the State of Texas



«Entity_Name»
 «Mail_Address1»
 «Mail_Address2»
 «Mail_City», «Mail_State» «Mail_Postal»

Subject: New Austin Water Utility Rates
 Service Address: «SVC_Address»
 «SVC_City», «SVC_State» «SVC_Postal»

On September 9, 2014 the Austin City Council approved the City of Austin's budget for fiscal year 2014-15. This budget included a water and/or wastewater rate change affecting the service address listed above.

The purpose of this letter is to provide a written notice of these changes for Austin Water Utility customers with service addresses that are outside the corporate city limits of the City of Austin in accordance with the requirements of the Texas Water Code Sec. 13.043 and the Texas Commission on Environmental Quality (TCEQ) rule §291.22.

The water and wastewater rates shown below will become effective for Austin Water Utility bills generated on November 1, 2014.

Water Service Rates for Retail Customers: Effective November 1, 2014

Monthly Customer Charges				
Single-Family Residential Customers:				
Meter Size:	Minimum Charge	Plus (t)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)	
5/8"	\$ 7.55		0 - 2,000 Gallons	\$ 2.20
3/4"	13.00		2,001 - 6,000 Gallons	4.70
1"	14.00		6,001 - 11,000 Gallons	7.65
1 1/4"	16.00		11,001 - 20,000 Gallons	12.70
1 1/2"	23.00		20,001 - Over Gallons	13.70
2"	36.00			
3"	59.00			
4"	118.00			
6"	238.00			
8"	876.00			
10"	1,036.00			
12"	1,226.00			
Non-Residential Customers:				
Meter Size:	Minimum Charge	Plus (t)	Additional Fixed Minimum Charge	
			Multifamily	Commercial
5/8"	\$ 7.55		\$ 10.57	\$ 7.67
3/4"	13.00		16.00	12.00
1"	14.00		26.00	19.00
1 1/4"	16.00		35.00	29.00
1 1/2"	23.00		53.00	38.00
2"	36.00		85.00	61.00
3"	59.00		169.00	123.00
4"	118.00		264.00	192.00
6"	238.00		529.00	383.00
8"	876.00		846.00	613.00
10"	1,036.00		1,216.00	882.00
12"	1,226.00		1,797.00	1,303.00

Volume Unit Charges		
Single-Family Residential Customers:		
Unit Rate Per 1,000 Gallons		
0 - 2,000 Gallons		\$ 2.93
2,001 - 6,000 Gallons		4.49
6,001 - 11,000 Gallons		7.29
11,001 - 20,000 Gallons		11.03
20,001 - Over Gallons		13.53

Non-Residential Customers:		
All Volumes: Unit Rate Per 1,000 Gallons		
	Multifamily	Commercial
Off Peak	\$ 4.93	\$ 5.98
Peak	\$ 5.45	\$ 6.58
Off Peak (Nov-June) Peak Summer (Jul-Oct)		

Water Revenue Stability Reserve Fund Surcharge	
All Customers:	
Unit Rate Per 1,000 Gallons	\$ 0.19

Wastewater Service Rates for Retail Customers: Effective November 1, 2014

Monthly Customer Charges	
All Customers	\$ 10.30

Volume Charges (Rate Per 1,000 Gallons)	
Single-Family Residential	
0 - 2,000 Gallons	\$ 4.51
2,001 - 6,000 Gallons	9.13
Multifamily	8.79
Commercial	8.62

For additional information, please visit the Austin Water Utility website at: <http://www.austintexas.gov/department/water-services>

Riverplace RUD Residential Customer Bill Comparison

Monthly Usage Gallons per Meter	Riverplace Existing Bill	COA Bills Oct-2014	Variance \$	COA Bills Nov-2014 - After	Variance \$
0	551.00	58.40	(521.99)	53.72	(521.25)
2,000	51.00	11.00	(40.00)	10.00	(41.00)
4,000	35.00	38.00	(12.50)	32.00	(3.50)
6,000	42.00	39.00	(4.00)	47.00	4.00
8,000	63.00	109.00	(46.00)	127.00	64.00
10,000	85.00	205.00	(120.00)	224.00	139.00
12,000	145.00	260.00	(115.00)	273.00	128.00
14,000	205.00	303.00	(98.00)	303.00	27.00
16,000	265.00	374.00	(109.00)	360.00	95.00
18,000	325.00	424.00	(99.00)	400.00	75.00
20,000	385.00	474.00	(89.00)	440.00	55.00
22,000	445.00	524.00	(79.00)	480.00	35.00
24,000	505.00	574.00	(69.00)	520.00	15.00
26,000	565.00	624.00	(59.00)	560.00	(5.00)
28,000	625.00	674.00	(49.00)	600.00	15.00
30,000	685.00	724.00	(39.00)	640.00	45.00
32,000	745.00	774.00	(29.00)	680.00	65.00
34,000	805.00	824.00	(19.00)	720.00	85.00
36,000	865.00	874.00	(9.00)	760.00	105.00
38,000	925.00	924.00	1.00	800.00	125.00
40,000	985.00	974.00	11.00	840.00	145.00
42,000	1,045.00	1,024.00	21.00	880.00	165.00
44,000	1,105.00	1,074.00	31.00	920.00	185.00
46,000	1,165.00	1,124.00	41.00	960.00	205.00
48,000	1,225.00	1,174.00	51.00	1,000.00	225.00
50,000	1,285.00	1,224.00	61.00	1,040.00	245.00
52,000	1,345.00	1,274.00	71.00	1,080.00	265.00
54,000	1,405.00	1,324.00	81.00	1,120.00	285.00
56,000	1,465.00	1,374.00	91.00	1,160.00	305.00
58,000	1,525.00	1,424.00	101.00	1,200.00	325.00
60,000	1,585.00	1,474.00	111.00	1,240.00	345.00
62,000	1,645.00	1,524.00	121.00	1,280.00	365.00
64,000	1,705.00	1,574.00	131.00	1,320.00	385.00
66,000	1,765.00	1,624.00	141.00	1,360.00	405.00
68,000	1,825.00	1,674.00	151.00	1,400.00	425.00
70,000	1,885.00	1,724.00	161.00	1,440.00	445.00
72,000	1,945.00	1,774.00	171.00	1,480.00	465.00
74,000	2,005.00	1,824.00	181.00	1,520.00	485.00
76,000	2,065.00	1,874.00	191.00	1,560.00	505.00
78,000	2,125.00	1,924.00	201.00	1,600.00	525.00
80,000	2,185.00	1,974.00	211.00	1,640.00	545.00
82,000	2,245.00	2,024.00	221.00	1,680.00	565.00
84,000	2,305.00	2,074.00	231.00	1,720.00	585.00
86,000	2,365.00	2,124.00	241.00	1,760.00	605.00
88,000	2,425.00	2,174.00	251.00	1,800.00	625.00
90,000	2,485.00	2,224.00	261.00	1,840.00	645.00
92,000	2,545.00	2,274.00	271.00	1,880.00	665.00
94,000	2,605.00	2,324.00	281.00	1,920.00	685.00
96,000	2,665.00	2,374.00	291.00	1,960.00	705.00
98,000	2,725.00	2,424.00	301.00	2,000.00	725.00
100,000	2,785.00	2,474.00	311.00	2,040.00	745.00

Attachment 1
to Exhibit B

COA 0001

Measure	Measure Change	Oct-14	Nov-14
Water	5/8"	57.70	57.55
Water	3/8"	9.00	12.00
Water	T	14.00	10.00
Water	1/2"	28.00	38.00
Water	1"	42.00	61.00
Water	1 1/2"		
Water	2"		
Water	2 1/2"		
Water	3"		
Water	3 1/2"		
Water	4"		
Water	4 1/2"		
Water	5"		
Water	5 1/2"		
Water	6"		
Water	6 1/2"		
Water	7"		
Water	7 1/2"		
Water	8"		
Water	8 1/2"		
Water	9"		
Water	9 1/2"		
Water	10"		
Water	10 1/2"		
Water	11"		
Water	11 1/2"		
Water	12"		
Water	12 1/2"		
Water	13"		
Water	13 1/2"		
Water	14"		
Water	14 1/2"		
Water	15"		
Water	15 1/2"		
Water	16"		
Water	16 1/2"		
Water	17"		
Water	17 1/2"		
Water	18"		
Water	18 1/2"		
Water	19"		
Water	19 1/2"		
Water	20"		
Water	20 1/2"		
Water	21"		
Water	21 1/2"		
Water	22"		
Water	22 1/2"		
Water	23"		
Water	23 1/2"		
Water	24"		
Water	24 1/2"		
Water	25"		
Water	25 1/2"		
Water	26"		
Water	26 1/2"		
Water	27"		
Water	27 1/2"		
Water	28"		
Water	28 1/2"		
Water	29"		
Water	29 1/2"		
Water	30"		
Water	30 1/2"		
Water	31"		
Water	31 1/2"		
Water	32"		
Water	32 1/2"		
Water	33"		
Water	33 1/2"		
Water	34"		
Water	34 1/2"		
Water	35"		
Water	35 1/2"		
Water	36"		
Water	36 1/2"		
Water	37"		
Water	37 1/2"		
Water	38"		
Water	38 1/2"		
Water	39"		
Water	39 1/2"		
Water	40"		
Water	40 1/2"		
Water	41"		
Water	41 1/2"		
Water	42"		
Water	42 1/2"		
Water	43"		
Water	43 1/2"		
Water	44"		
Water	44 1/2"		
Water	45"		
Water	45 1/2"		
Water	46"		
Water	46 1/2"		
Water	47"		
Water	47 1/2"		
Water	48"		
Water	48 1/2"		
Water	49"		
Water	49 1/2"		
Water	50"		
Water	50 1/2"		
Water	51"		
Water	51 1/2"		
Water	52"		
Water	52 1/2"		
Water	53"		
Water	53 1/2"		
Water	54"		
Water	54 1/2"		
Water	55"		
Water	55 1/2"		
Water	56"		
Water	56 1/2"		
Water	57"		
Water	57 1/2"		
Water	58"		
Water	58 1/2"		
Water	59"		
Water	59 1/2"		
Water	60"		
Water	60 1/2"		
Water	61"		
Water	61 1/2"		
Water	62"		
Water	62 1/2"		
Water	63"		
Water	63 1/2"		
Water	64"		
Water	64 1/2"		
Water	65"		
Water	65 1/2"		
Water	66"		
Water	66 1/2"		
Water	67"		
Water	67 1/2"		
Water	68"		
Water	68 1/2"		
Water	69"		
Water	69 1/2"		
Water	70"		
Water	70 1/2"		
Water	71"		
Water	71 1/2"		
Water	72"		
Water	72 1/2"		
Water	73"		
Water	73 1/2"		
Water	74"		
Water	74 1/2"		
Water	75"		
Water	75 1/2"		
Water	76"		
Water	76 1/2"		
Water	77"		
Water	77 1/2"		
Water	78"		
Water	78 1/2"		
Water	79"		
Water	79 1/2"		
Water	80"		
Water	80 1/2"		
Water	81"		
Water	81 1/2"		
Water	82"		
Water	82 1/2"		
Water	83"		
Water	83 1/2"		
Water	84"		
Water	84 1/2"		
Water	85"		
Water	85 1/2"		
Water	86"		
Water	86 1/2"		
Water	87"		
Water	87 1/2"		
Water	88"		
Water	88 1/2"		
Water	89"		
Water	89 1/2"		
Water	90"		
Water	90 1/2"		
Water	91"		
Water	91 1/2"		
Water	92"		
Water	92 1/2"		
Water	93"		
Water	93 1/2"		
Water	94"		
Water	94 1/2"		
Water	95"		
Water	95 1/2"		
Water	96"		
Water	96 1/2"		
Water	97"		
Water	97 1/2"		
Water	98"		
Water	98 1/2"		
Water	99"		
Water	99 1/2"		
Water	100"		
Water	100 1/2"		
Water	101"		
Water	101 1/2"		
Water	102"		
Water	102 1/2"		
Water	103"		
Water	103 1/2"		
Water	104"		
Water	104 1/2"		
Water	105"		
Water	105 1/2"		
Water	106"		
Water	106 1/2"		
Water	107"		
Water	107 1/2"		
Water	108"		
Water	108 1/2"		
Water	109"		
Water	109 1/2"		
Water	110"		
Water	110 1/2"		
Water	111"		
Water	111 1/2"		
Water	112"		
Water	112 1/2"		
Water	113"		
Water	113 1/2"		
Water	114"		
Water	114 1/2"		
Water	115"		
Water	115 1/2"		
Water	116"		
Water	116 1/2"		
Water	117"		
Water	117 1/2"		
Water	118"		
Water	118 1/2"		
Water	119"		
Water	119 1/2"		
Water	120"		
Water	120 1/2"		
Water	121"		
Water	121 1/2"		
Water	122"		
Water	122 1/2"		
Water	123"		
Water	123 1/2"		
Water	124"		
Water	124 1/2"		
Water	125"		
Water	125 1/2"		
Water	126"		
Water	126 1/2"		
Water	127"		
Water	127 1/2"		
Water	128"		
Water	128 1/2"		
Water	129"		
Water	129 1/2"		
Water	130"		
Water	130 1/2"		
Water	131"		
Water	131 1/2"		
Water	132"		
Water	132 1/2"		
Water	133"		
Water	133 1/2"		
Water	134"		
Water	134 1/2"		
Water	135"		
Water	135 1/2"		
Water	136"		
Water	136 1/2"		
Water	137"		
Water	137 1/2"		

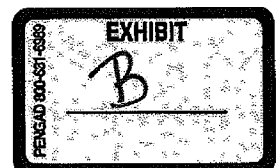
**PUC DOCKET NO. 44010
SOAH DOCKET NO. 473-15-2123.WS**

PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN	§ § § § § § §	BEFORE THE PUBLIC UTILITY COMMISSION OF TEXAS
--	---------------------------------	--


AFFIDAVIT OF GREG MESZAROS

On this day, Greg Meszaros appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is Greg Meszaros, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.
2. I am of sound mind and I am fully competent to make this Affidavit.
3. I am the Director of the City of Austin, Austin Water Utility.
4. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No. 44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.
5. I hereby certify that the attached redacted residential utility bills are true and correct copies of actual utility bills sent out by the City of Austin to Austin Water Utility retail residential customers outside the City of Austin and to the ratepayers of the former River Place Water and Wastewater Systems.



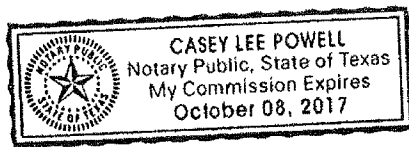
AFFIANT SAYS NOTHING FURTHER.

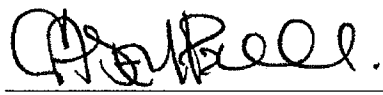


Greg Meszaros, Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of Greg Meszaros was SUBSCRIBED AND SWORN TO before
me by Greg Meszaros on the 18th day of may, 2015.





Notary Public for the State of Texas

**Utility News**

Bill Cycle 06

Read Dates

Next meter read date will be on or about 12/8/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit www.cityofaustin.org/water

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to austineenergyapp.com and log in using your online City of Austin Utilities username & password from coautilities.com.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 5201 ANACONDA LN

Invoice Number: 600353632352

Bill Print Date

Nov 10, 2014

Due Date

Dec 1, 2014

Previous Activity/Charges

Total Amount Due at Last Bill

\$277.05

Payment received - Thank you

-\$290.91

Previous Balance

-\$13.86

Current Activity/Charges

Electric Service

\$156.96

Water Service

\$233.52

Wastewater Service

\$39.47

Late Payment Fee

+ \$13.86

Current Balance

\$443.81

If Payment is received after due date, a late fee will be assessed.

Total Amount Due**\$429.95**

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:
www.coautilities.com

7536 0100 F# RP 11 11112014 YNNYNNN 0013372 S1 746

Total Amount Due: \$429.95
Date Due: 12/01/14

Penalty After Date Due: \$22.12

Total Due After 12/01/2014: \$452.07

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

Enter
contributions
and include
in Total Paid

Total Paid: \$

CITY OF AUSTIN

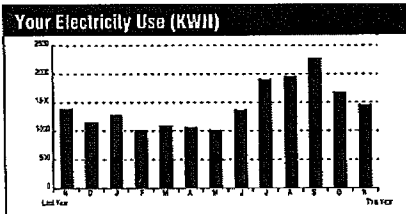
P.O. BOX 2267

AUSTIN TX 78783-2267



0000060035200006 000000429959 990001012

Service Details



Days of service 30
 kWh used 1451
 Avg. kWh per day 48.4
 Avg. cost per day \$5.23
 13 month avg. consumption: 1428.46



ELECTRIC SERVICE

PowerLink Number:08215500

5201 ANACONDA LN

Meter # 3207287

Read Date	10/08/2014	11/07/2014	Consumption
Read	11535	12986	1451
	Reading Difference		1451
	Total Consumption in KWH		1451

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 451 kWh at \$0.0717 per kWh (winter)	\$32.34
Regulatory Charges 1,451 kWh at \$0.0083 per kWh	\$12.04
Temporary Regulatory Charge 1,451 kWh at \$0.00057 per kWh	\$0.83
Community Benefit Charges	\$7.51
Power Supply Adjustment 1,451 kWh at \$0.03945 per kWh	\$57.24
Residential Sales Tax	
Taxable Amount	\$156.96
TOTAL CURRENT CHARGES	\$156.96

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

5/8" River Face

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragoza Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O.Box 2267 Austin, TX 78783-2267

**WATER SERVICE****5201 ANACONDA LN****Meter # 77627558**

Read Date	10/08/2014	11/07/2014	Consumption
Read	17495	17734	239
	Reading Difference in Hundreds		239
	Total Consumption in Gallons		23900

City of Austin Water - Residential

Customer Charge	\$7.55
Tiered Fixed Charge over 20,000 Gallons	\$12.70
2,000 Gallons at \$2.93 per 1,000	\$5.86
4,000 Gallons at \$4.49 per 1,000	\$17.96
5,000 Gallons at \$7.29 per 1,000	\$36.45
9,000 Gallons at \$11.03 per 1,000	\$99.27
3,900 Gallons at \$13.93 per 1,000	\$54.33
23,900 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$4.54

TOTAL CURRENT CHARGES \$238.66**WASTEWATER SERVICE****5201 ANACONDA LN**

Billable Charge - Wastewater	
Credit Oct Monthly Charge 9/10/14-9/30/14-Wastewater	-\$7.24
TOTAL CURRENT CHARGES	-\$7.24

**WATER SERVICE****5201 ANACONDA LN**

Billable Charge - Water	
Credit Oct Monthly Charge 9/10/14-9/30/14-Water	-\$5.14
TOTAL CURRENT CHARGES	-\$5.14

**WASTEWATER SERVICE****5201 ANACONDA LN**

City of Austin Wastewater - Residential	
Customer Charge	\$10.30
2,000 Gallons at \$4.51 per 1,000	\$9.02
3,000 Gallons at \$9.13 per 1,000	\$27.39
5,000 Gallons - Total Flow	
TOTAL CURRENT CHARGES	\$46.71

Late Payment Fee	5201 ANACONDA LN
Electric - Late Payment Fee	\$9.02
Water - Late Payment Fees	\$2.43
Wastewater - Late Payment Fees	\$2.41
TOTAL CURRENT CHARGES	\$13.86

5/8" River Place



Utility News

Bill Cycle 06

Read Dates

Next meter read date will be on or about 1/7/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit austinenenergy.com/go/planttrees.

It is not too late! Conserve water now during your wastewater averaging period (12-08-2014 to 03-06-2015) to save money for 12 months. For more information visit www.austintexas.gov/water.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit austinenenergy.com/go/greenchoice to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-312-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 8301 BIG VIEW DR

Invoice Number: 450786452799

Bill Print Date

Dec 10, 2014

Due Date

Dec 29, 2014

Previous Activity/Charges

Total Amount Due at Last Bill \$553.80

Payment received - Thank you -\$553.80

Previous Balance \$0.00

Current Activity/Charges

Electric Service \$372.44

Water Service \$62.07

Wastewater Service + \$46.71

Current Balance \$481.22

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$481.22

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 12/29/2014.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:

www.coautilities.com

Total Amount Due: \$481.22
Date Due: 12/29/14

Penalty After Date Due: \$24.06

Total Due After 12/29/2014: \$505.28

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

Enter contributions and include in Total Paid

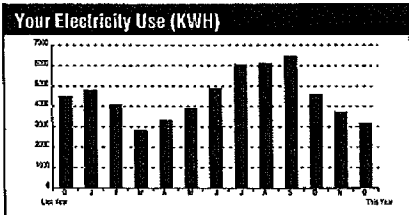
Total Paid: \$

7536 0100 F0 D0 11 12112014 NNNNNNNN 0003939 Non-d 1 02.

Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 12/29/2014.

0000045078300007 000000481227 990001012

Service Details



Days of service 31
 kWh used 3172
 Avg. kWh per day 102.3
 Avg. cost per day \$12.01
 13 month avg. consumption: 4488.00



ELECTRIC SERVICE

PowerLink Number: 186932

8301 BIG VIEW DR

Meter # 3118509

Read Date	11/07/2014	12/08/2014	Consumption
Read	98893	2065	3172
	Reading Difference		3172
	Total Consumption in KWH		3172

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 1,000 kWh at \$0.0717 per kWh (winter)	\$71.70
Tier 5 remaining 672 kWh at \$0.0717 per kWh (winter)	\$48.18
Regulatory Charges 3,172 kWh at \$0.0083 per kWh	\$26.33
Temporary Regulatory Charge 3,172 kWh at \$0.00057 per kWh	\$1.81
Community Benefit Charges	\$16.43
Power Supply Adjustment 3,172 kWh at \$0.03945 per kWh	\$125.14
Residential Sales Tax	
Taxable Amount	\$372.44
TOTAL CURRENT CHARGES	\$372.44

Want to save money on your electric bill? Visit austinenergy.com for information on our rebate programs and energy saving tips.

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

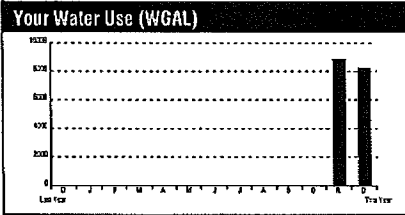
- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all Inquiries to:

City of Austin Utility Customer Service,
P.O.Box 2267 Austin, TX 78783-2267



Days of service 31
 Gallons used 8200
 Avg. gallons per day 264.5
 Avg. cost per day \$2.00
 2 month avg. consumption: 8500.00

**WATER SERVICE**

8301 BIG VIEW DR

Meter # 45573412

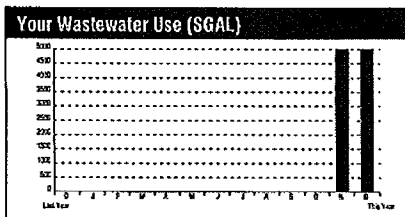
Read Date	11/07/2014	12/08/2014	Consumption
Read	4633	4715	82
	Reading Difference in Hundreds		82
	Total Consumption in Gallons		8200

City of Austin Water - Residential

Customer Charge	\$13.00
Tiered Fixed Charge 6,001 - 11,000 Gallons	\$7.65
2,000 Gallons at \$2.93 per 1,000	\$5.86
4,000 Gallons at \$4.49 per 1,000	\$17.96
2,200 Gallons at \$7.29 per 1,000	\$16.04
8,200 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$1.56

TOTAL CURRENT CHARGES \$62.07

You are using 6028 Gallons less water than the average resident in your area.



Days of service 31
 Gallons used 5000
 Avg. gallons per day 161.3
 Avg. cost per day \$1.51

**WASTEWATER SERVICE**

8301 BIG VIEW DR

City of Austin Wastewater - Residential

Customer Charge	\$10.30
2,000 Gallons at \$4.51 per 1,000	\$9.02
3,000 Gallons at \$9.13 per 1,000	\$27.39
5,000 Gallons - Total Flow	

TOTAL CURRENT CHARGES \$46.71

3/4" River Place



Utility News

Bill Cycle 06

Read Dates

Next meter read date will be on or about 12/8/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit www.cityofaustin.org/water

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to austineneryapp.com and log in using your online City of Austin Utilities username & password from coautilities.com

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 8308 BIG VIEW DR

Invoice Number: 452969589950

Bill Print Date

Nov 12, 2014

Due Date

Dec 1, 2014

Previous Activity/Charges

Total Amount Due at Last Bill

\$1,729.99

Payment received - Thank you

-\$1,000.00

Previous Balance

\$729.99

Please Note - Bill Due Date does not apply to Previous Balance Due. This balance is DUE IMMEDIATELY.

Current Activity/Charges

Electric Service \$483.24

Water Service \$1,450.96

Wastewater Service \$119.75

Late Payment Fee + \$29.85

Current Balance

\$2,083.80

If Payment is received after due date, a late fee will be assessed.

Total Amount Due

\$2,813.79

Continued On Next Page

THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:

www.coautilities.com

7536 0100 F0 D0 13 11132014 NNNNNNNN 0006054 Non-0 1 02.

Total Amount Due: \$2,813.79
Date Due: 12/01/14

Penalty After Date Due: \$102.70

Total Due After 12/01/2014: \$2,916.49

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

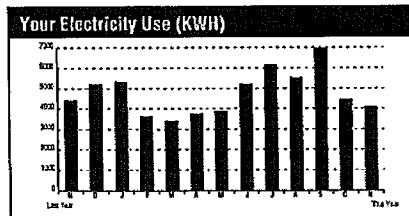
Enter contributions and include in Total Paid
Total Paid: \$

CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267



0000045296600002 000002813790 990001012

Service Details



Days of service 30
 kWh used 4057
 Avg. kWh per day 135.2
 Avg. cost per day \$16.11
 13 month avg. consumption: 4761.69



ELECTRIC SERVICE

PowerLink Number: 8619370974

8308 BIG VIEW DR

Meter # 3118241

Read Date	10/08/2014	11/07/2014	Consumption
Read	65905	69962	4057
	Reading Difference		4057
	Total Consumption in KWH		4057

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 1,000 kWh at \$0.0717 per kWh (winter)	\$71.70
Tier 5 remaining 1,557 kWh at \$0.0717 per kWh (winter)	\$111.64
Regulatory Charges 4,057 kWh at \$0.0083 per kWh	\$33.67
Temporary Regulatory Charge 4,057 kWh at \$0.00057 per kWh	\$2.31
Community Benefit Charges	\$21.02
Power Supply Adjustment 4,057 kWh at \$0.0395 per kWh	\$160.05
Residential Sales Tax	
Taxable Amount	\$483.24
TOTAL CURRENT CHARGES	\$483.24

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O. Box 2267 Austin, TX 78783-2267

**WATER SERVICE****8308 BIG VIEW DR**

Meter # 44267491

Read Date	10/08/2014	11/07/2014	Consumption
Read	3540	4633	1093
	Reading Difference in Hundreds		1093
	Total Consumption in Gallons		109300

City of Austin Water - Residential

Customer Charge	\$14.00
Tiered Fixed Charge over 20,000 Gallons	\$12.70
2,000 Gallons at \$2.93 per 1,000	\$5.86
4,000 Gallons at \$4.49 per 1,000	\$17.96
5,000 Gallons at \$7.29 per 1,000	\$36.45
9,000 Gallons at \$11.03 per 1,000	\$99.27
89,300 Gallons at \$13.93 per 1,000	\$1,243.95
109,300 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$20.77

TOTAL CURRENT CHARGES \$1,450.96**WASTEWATER SERVICE****8308 BIG VIEW DR**

City of Austin Wastewater - Residential

Customer Charge	\$10.30
2,000 Gallons at \$4.51 per 1,000	\$9.02
11,000 Gallons at \$9.13 per 1,000	\$100.43
13,000 Gallons - Total Flow	

TOTAL CURRENT CHARGES \$119.75**Late Payment Fee****8308 BIG VIEW DR**

Electric - Late Payment Fee	\$25.92
Water - Late Payment Fees	\$1.66
Wastewater - Late Payment Fees	\$2.27
TOTAL CURRENT CHARGES	\$29.85

1" River Place



Utility News

Bill Cycle 02

Read Dates

Next meter read date will be on or about 12/2/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Avoid watering outside! Conserve water during your wastewater averaging period (12-02-2014 to 03-02-2015) to lower wastewater costs. For more information visit www.cityofaustin.org/water

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to austineneryapp.com and log in using your online City of Austin Utilities username & password from coautilities.com.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9101 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 9210 MEADOWHEATH DR

Invoice Number: 002809002290

Bill Print Date Nov 5, 2014
Due Date Nov 24, 2014

Previous Activity/Charges

Total Amount Due at Last Bill \$170.95
Payment received - Thank you -\$170.95

Previous Balance \$0.00

Current Activity/Charges

Electric Service \$115.53
Water Service \$18.96
Wastewater Service + \$20.23

Current Balance \$154.72

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$154.72

Continued On Next Page

THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:
www.coautilities.com

Total Amount Due: \$154.72
Date Due: 11/24/14

Penalty After Date Due: \$7.74
Total Due After 11/24/2014: \$162.46
CAP Contribution: \$
Parks & Libraries Fund: \$
Public School Energy Asst.: \$

Enter contributions and include in Total Paid
Total Paid: \$

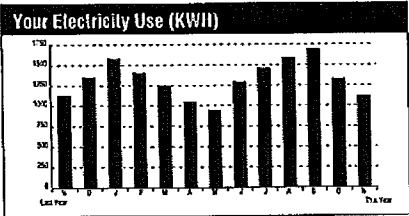
CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267

7536 0100 F0 D0 05 11052014 NNNNNNNN 0000014 Non-0 1 02.



0000000280200002 000000154729 990001012

Service Details



Days of service 32
 kWh used 1111
 Avg. kWh per day 34.7
 Avg. cost per day \$3.61
 13 month avg. consumption: 1317.54



ELECTRIC SERVICE

PowerLink Number: 45964800

9210 MEADOWHEATH DR

Meter # 3146619

Read Date	10/02/2014	11/03/2014	Consumption
Read	4018	5129	1111
	Reading Difference		1111
	Total Consumption in KWH		1111

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 111 kWh at \$0.0717 per kWh (winter)	\$7.96
Regulatory Charges 1,111 kWh at \$0.0083 per kWh	\$9.22
Temporary Regulatory Charge 1,111 kWh at \$0.00057 per kWh	\$0.63
Community Benefit Charges	\$5.75
Power Supply Adjustment 1,111 kWh at \$0.02945 per kWh	\$43.83
Residential Sales Tax	
Taxable Amount	\$114.39
Metro Sales Tax 1%	\$1.14
TOTAL CURRENT CHARGES	\$115.53

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)

- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

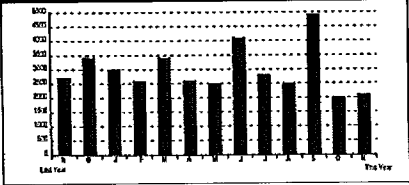
- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O. Box 2267 Austin, TX 78783-2267

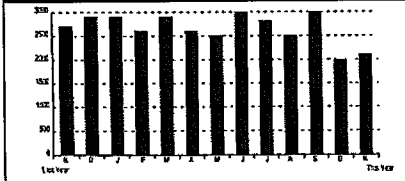


Your Water Use (WGAL)

Current
Month

Days of service 32
 Gallons used 2100
 Avg. gallons per day 65.6
 Avg. cost per day \$0.59
 13 month avg. consumption: 2969.23

Your Wastewater Use (SGAL)

Current
Month

Days of service 32
 Gallons used 2100
 Avg. gallons per day 65.6
 Avg. cost per day \$0.63



WATER SERVICE

9210 MEADOWHEATH DR

Meter # 145664

Read Date	10/02/2014	11/03/2014	Consumption
Read	4919	4940	21
	Reading Difference in Hundreds		21
	Total Consumption in Gallons		2100

City of Austin Water - Residential

Customer Charge \$7.55
 Tiered Fixed Charge 2,001 - 6,000 Gallons \$4.70
 2,000 Gallons at \$2.93 per 1,000 \$5.86
 100 Gallons at \$4.49 per 1,000 \$0.45
 2,100 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge \$0.40

TOTAL CURRENT CHARGES \$18.96



WASTEWATER SERVICE

9210 MEADOWHEATH DR

City of Austin Wastewater - Residential

Customer Charge \$10.30
 2,000 Gallons at \$4.51 per 1,000 \$9.02
 100 Gallons at \$9.13 per 1,000 \$0.91
 2,100 Gallons - Total Flow

TOTAL CURRENT CHARGES \$20.23

5/8" Outside City

**Utility News**

Bill Cycle 13

Read Dates

Next meter read date will be on or about 1/16/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 811 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit austinenrgy.com/go/planttrees.

It is not too late! Conserve water now during your wastewater averaging period (11-17-2014 to 02-14-2015) to save money for 12 months. For more information visit www.austintexas.gov/water.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit austinenrgy.com/go/greenchoice to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-323-0100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 6215 INDIAN CANYON DR

Invoice Number: 005571378083

Bill Print Date

Dec 19, 2014

Due Date

Jan 5, 2015

Previous Activity/Charges

Total Amount Due at Last Bill \$188.88

Payment received - Thank you -\$188.88

Previous Balance \$0.00

Current Activity/Charges

Electric Service \$197.16

Water Service \$31.89

Wastewater Service + \$34.84

Current Balance \$263.89

If Payments received after due date, a late fee will be assessed.

Total Amount Due \$263.89

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

7536 0100 F2 RP 19 12192014 YNNHYMN 0010029 S1 T3A

Make Checks payable to City of Austin.

View or Pay online:
www.coautilities.comTotal Amount Due: \$263.89
Date Due: 01/05/15

Penalty After Date Due: \$13.19

Total Due After 01/05/2015: \$277.08

CAP Contribution: \$

Parks & Libraries Fund: \$

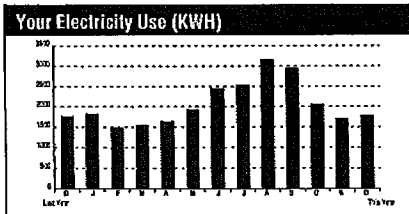
Public School Energy Asst.: \$

Enter contributions and include in Total Paid → Total Paid: \$

CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267

0000000557000007 0000000263898 990001012

Service Details



Days of service 29
 kWh used 1772
 Avg. kWh per day 61.1
 Avg. cost per day \$6.80
 13 month avg. consumption: 2059.54



ELECTRIC SERVICE

PowerLink Number: 59952200

6215 INDIAN CANYON DR

Meter # 3174035

Read Date	11/17/2014	12/16/2014	Consumption
Read	50161	51933	1772
	Reading Difference		1772
	Total Consumption in KWH		1772

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 272 kWh at \$0.0717 per kWh (winter)	\$19.50
Regulatory Charges 1,772 kWh at \$0.0083 per kWh	\$14.71
Temporary Regulatory Charge 1,772 kWh at \$0.00057 per kWh	\$1.01
Community Benefit Charges	\$9.18
Power Supply Adjustment 1,772 kWh at \$0.03945 per kWh	\$69.91
Residential Sales Tax	
Taxable Amount	\$197.16
TOTAL CURRENT CHARGES	\$197.16

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O.Box 2267 Austin, TX 78783-2267

**WATER SERVICE**

6215 INDIAN CANYON DR

Meter # 672457

Read Date	12/09/2014	12/16/2014	Consumption
Read	36610	36647	37
	Reading Difference in Hundreds		37
	Total Consumption in Gallons		3700

City of Austin Water - Residential

Customer Charge \$13.00

Tiered Fixed Charge 2,001 - 6,000 Gallons \$4.70

2,000 Gallons at \$2.93 per 1,000 \$5.86

1,700 Gallons at \$4.49 per 1,000 \$7.63

3,700 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge \$0.70

TOTAL CURRENT CHARGES \$31.89

You are using 4451 Gallons less water than the average resident in your area.

**WASTEWATER SERVICE**

6215 INDIAN CANYON DR

City of Austin Wastewater - Residential

Customer Charge \$10.30

2,000 Gallons at \$4.51 per 1,000 \$9.02

1,700 Gallons at \$9.13 per 1,000 \$15.52

3,700 Gallons - Total Flow

TOTAL CURRENT CHARGES \$34.84

3/4" Outside City

**Utility News**

Bill Cycle 14

Read Dates

Next meter read date will be on or about 12/17/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Malco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to austineneryapp.com and log in using your online City of Austin Utilities username & password from coautilities.com.

Did you know City crews mowed, trimmed and cleaned more than 3,300 public right of ways this past year? Call 3-1-1 to report vegetation obstructing the right of way. Visit us online at <http://austintexas.gov/streetandbridge>.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 9810 FM 969 RD

Invoice Number: 004812281332

Bill Print Date

Nov 19, 2014

Due Date

Dec 8, 2014

Previous Activity/Charges

Total Amount Due at Last Bill \$590.83

Payment received - Thank you -\$385.00

Previous Balance \$205.83

Please Note - Bill Due Date does not apply to Previous Balance Due.
This balance is DUE IMMEDIATELY.

Current Activity/Charges

Electric Service \$132.18

Water Service \$30.09

Late Payment Fee + \$9.38

Current Balance \$171.65

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$377.48

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:

www.coautilities.com

7536 0100 F4 RP 19 11172014 YNNYNNN 0003145 S1 T11

Total Amount Due: \$377.48
Date Due: 12/08/14

Penalty After Date Due: \$8.11

Total Due After 12/08/2014: \$385.59

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

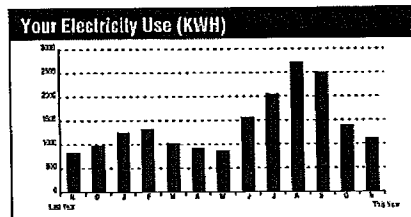
Enter contributions and include in Total Paid
Total Paid: \$

CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267



0000000481200005 000000377489 990001012

Service Details



Days of service 31
 kWh used 1118
 Avg. kWh per day 36.1
 Avg. cost per day \$3.72
 13 month avg. consumption: 1421.69



ELECTRIC SERVICE

PowerLink Number: 22125000

9810 FM 969 RD

Meter # 5021392

Read Date	10/18/2014	11/18/2014	Consumption
Read	86971	88089	1118
	Reading Difference		1118
	Total Consumption in KWH		1118

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 118 kWh at \$0.0717 per kWh (winter)	\$8.46
Regulatory Charges 1,118 kWh at \$0.0083 per kWh	\$9.28
Temporary Regulatory Charge 1,118 kWh at \$0.00057 per kWh	\$0.64
Community Benefit Charges	\$5.79
Power Supply Adjustment 1,118 kWh at \$0.03945 per kWh	\$44.11
Residential Sales Tax	
Taxable Amount	\$115.28

TOTAL CURRENT CHARGES \$115.28

Want to save money on your electric bill? Visit austinenergy.com for information on our rebate programs and energy saving tips.



ELECTRIC SERVICE

9810 FM 969 RD

Night Watchman Residential Security Lighting

Energy Charge 2 400W HPS Open Fixture(s) at \$7.03 per fixture	\$14.06
Power Supply Adjustment 70.00 @ \$0.03945 per kWh	\$2.76
Temporary Regulatory Charge 70.00 kWh at \$0.00117 per kWh	\$0.08
TOTAL CURRENT CHARGES	\$16.90

Want to save money on your electric bill? Visit austinenergy.com for information on our rebate programs and energy saving tips.

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
 HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragoza Center (2800 Webberville Rd.)

- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

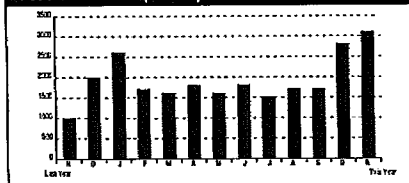
- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
 P.O. Box 2267 Austin, TX 78783-2267



Your Water Use (WGAL)



Days of service 32
 Gallons used 3100
 Avg. gallons per day 96.9
 Avg. cost per day \$0.94
 13 month avg. consumption: 1915.38



WATER SERVICE

9810 FM 969 RD

Meter # 110390

Read Date	10/17/2014	11/18/2014	Consumption
Read	28199	28230	31
	Reading Difference in Hundreds		31
	Total Consumption in Gallons		3100

City of Austin Water - Residential

Customer Charge	\$14.00
Tiered Fixed Charge 2,001 - 6,000 Gallons	\$4.70
2,000 Gallons at \$2.93 per 1,000	\$5.86
1,100 Gallons at \$4.49 per 1,000	\$4.94
3,100 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$0.59

TOTAL CURRENT CHARGES \$30.09

You are using 2950 Gallons less water than the average resident in your area.

Late Payment Fee

9810 FM 969 RD

Electric - Late Payment Fee	\$7.27
Electric - Late Payment Fee	\$0.84
Water - Late Payment Fees	\$1.27

TOTAL CURRENT CHARGES \$9.38

1" Outside City



Utility News

Bill Cycle 06

Read Dates

Next meter read date will be on or about 2/6/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit austinenenergy.com/go/planttrees.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit www.austintexas.gov/water.

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit austinenenergy.com/go/greenchoice to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 5201 ANACONDA LN

Invoice Number: 600350320377

Bill Print Date

Jan 13, 2015

Due Date

Jan 30, 2015

Previous Activity/Charges

Total Amount Due at Last Bill

-\$56.41

Payment received

\$0.00

Previous Balance

-\$56.41

Current Activity/Charges

Electric Service

\$141.82

Water Service

\$32.26

Wastewater Service

+ \$46.71

Current Balance

\$220.79

If Payment is received after due date, a late fee will be assessed.

Total Amount Due

\$164.38

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:

www.coautilities.com

7536 0100 F4 RP 14 01142015 YYNNNNNN 0004607 S1 T19

Total Amount Due: \$164.38
Date Due: 01/30/15

Penalty After Date Due: \$11.04

Total Due After 01/30/2015: \$175.42

GAP Contribution: \$

Parks & Libraries Fund: \$

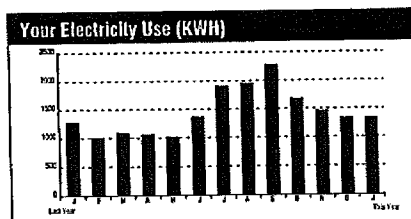
Public School Energy Asst.: \$

Enter contributions and include in Total Paid → **Total Paid: \$**

CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267

0000060035200006 000000164382 990001012

Service Details



Days of service 32
 kWh used 1330
 Avg. kWh per day 41.6
 Avg. cost per day \$4.43
 13 month avg. consumption: 1438.23



ELECTRIC SERVICE

PowerLink Number:08215500

5201 ANACONDA LN

Meter # 3207287

Read Date	12/08/2014	01/09/2015	Consumption
Read	14309	15639	1330
	Reading Difference		1330
	Total Consumption in KWH		1330

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 330 kWh at \$0.0717 per kWh (winter)	\$23.66
Regulatory Charges 1,330 kWh at \$0.0083 per kWh	\$11.04
Temporary Regulatory Charge 1,330 kWh at \$0.00057 per kWh	\$0.76
Community Benefit Charges	\$6.89
Power Supply Adjustment 1,330 kWh at \$0.03945 per kWh	\$52.47
Residential Sales Tax	
Taxable Amount	\$141.82

TOTAL CURRENT CHARGES \$141.82

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

5/8" River Place (January)

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

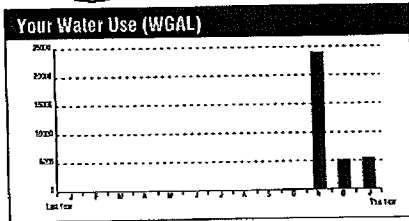
- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O.Box 2267 Austin, TX 78783-2267



Current Month

Days of service 32
 Gallons used 5400
 Avg. gallons per day 168.8
 Avg. cost per day \$1.01
 3 month avg. consumption: 11466.67



WATER SERVICE

5201 ANACONDA LN

Meter # 77627558

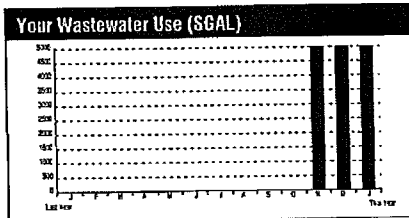
Read Date	12/08/2014	01/09/2015	Consumption
Read	17785	17839	54
	Reading Difference in Hundreds		54
	Total Consumption in Gallons		5400

City of Austin Water - Residential

Customer Charge \$7.10
 Tiered Fixed Charge 2,001 - 6,000 Gallons \$3.00
 2,000 Gallons at \$2.93 per 1,000 \$5.86
 3,400 Gallons at \$4.49 per 1,000 \$15.27
 5,400 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge \$1.03

TOTAL CURRENT CHARGES \$32.26

You are using 2609 Gallons less water than the average resident in your area.



Current Month

Days of service 32
 Gallons used 5000
 Avg. gallons per day 156.3
 Avg. cost per day \$1.46



WASTEWATER SERVICE

5201 ANACONDA LN

City of Austin Wastewater - Residential

Customer Charge \$10.30
 2,000 Gallons at \$4.51 per 1,000 \$9.02
 3,000 Gallons at \$9.13 per 1,000 \$27.39
 5,000 Gallons - Total Flow

TOTAL CURRENT CHARGES \$46.71

5/8" River Place (January)



Utility News

Bill Cycle 02

Read Dates

Next meter read date will be on or about 2/2/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit austinenenergy.com/go/planttrees.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Avoid watering outside! Conserve water during your wastewater averaging period (12-02-2014 to 03-02-2015) to lower wastewater costs. For more information visit www.austintexas.gov/water

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit austinenenergy.com/go/greenchoice to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400

Contact Information

View or Pay online: www.coautilities.com

Customer Service: 512-494-9400
or call toll free at 1-888-340-6465
TDD: 512-477-3663
Se Habla Español

To report an electrical OUTAGE call 512-322-9100 and enter your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.

Summary of Service

Service Address: 9210 MEADOWHEATH DR

Invoice Number: 002808889769

Bill Print Date Jan 7, 2015
Due Date Jan 26, 2015

Previous Activity/Charges

Total Amount Due at Last Bill \$147.00
Payment received - Thank you -\$147.00

Previous Balance \$0.00

Current Activity/Charges

Electric Service \$144.87
Water Service \$18.69
Wastewater Service + \$23.89

Current Balance \$187.45

If Payment is received after due date, a late fee will be assessed.

Total Amount Due \$187.45

Continued On Next Page

THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:
www.coautilities.com

7536 0100 F4 06 07 01072015 NNNNNNNN 0000015 Non-0 1 02.

Total Amount Due: \$187.45
Date Due: 01/26/15

Penalty After Date Due: \$9.36
Total Due After 01/26/2015: \$196.81

CAP Contribution: \$
Parks & Libraries Fund: \$
Public School Energy Asst.: \$

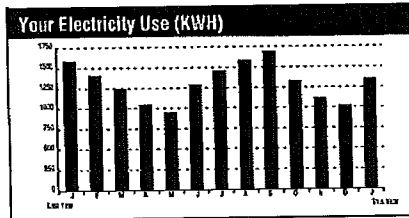
Enter contributions and include in Total Paid → **Total Paid: \$**

CITY OF AUSTIN
P.O. BOX 2267
AUSTIN TX 78783-2267



0000000280200002 000000187455 990001012

Service Details



Days of service 34
 kWh used 1343
 Avg. kWh per day 39.5
 Avg. cost per day \$4.26
 13 month avg. consumption: 1309.23



ELECTRIC SERVICE

PowerLink Number: 45964800
 9210 MEADOWHEATH DR

Meter # 3146619

Read Date	12/02/2014	01/05/2015	Consumption
Read	6146	7489	1343
	Reading Difference		1343
	Total Consumption in KWH		1343

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 343 kWh at \$0.0717 per kWh (winter)	\$24.59
Regulatory Charges 1,343 kWh at \$0.0083 per kWh	\$11.15
Temporary Regulatory Charge 1,343 kWh at \$0.00057 per kWh	\$0.77
Community Benefit Charges	\$6.95
Power Supply Adjustment 1,343 kWh at \$0.0394 per kWh	\$52.98
Residential Sales Tax	
Taxable Amount	\$143.44
Metro Sales Tax 1%	\$1.43
TOTAL CURRENT CHARGES	\$144.87

Want to save money on your electric bill? Visit austinenenergy.com for information on our rebate programs and energy saving tips.

5/8" Outside City (January)

View or Pay online: www.coautilities.com

AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area
HEB and Randall's stores, as well as:

• Fiesta Mart (11135 and 38 1/2 st.)

• Rosewood-Zaragosa Center (2800 Webberville Rd.)

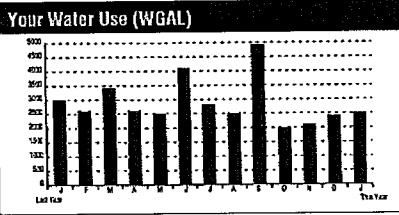
• Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

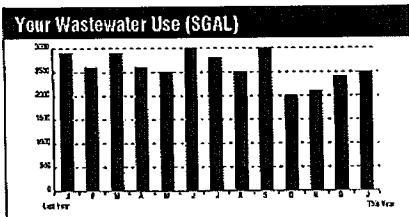
- 625 East 10th Street
- 505 Barton Springs Road

Mail all inquiries to:

City of Austin Utility Customer Service,
P.O. Box 2267 Austin, TX 78783-2267



Current Month
 Days of service 34
 Gallons used 2500
 Avg. gallons per day 73.5
 Avg. cost per day \$0.55
 13 month avg. consumption: 2876.92



Current Month
 Days of service 34
 Gallons used 2500
 Avg. gallons per day 73.5
 Avg. cost per day \$0.70



WATER SERVICE

9210 MEADOWHEATH DR

Meter # 145664

Read Date	12/02/2014	01/05/2015	Consumption
Read	4964	4989	25
	Reading Difference in Hundreds		25
	Total Consumption in Gallons		2500

City of Austin Water - Residential

Customer Charge	\$7.10
Tiered Fixed Charge 2,001 - 6,000 Gallons	\$3.00
2,000 Gallons at \$2.93 per 1,000	\$5.86
500 Gallons at \$4.49 per 1,000	\$2.25
2,500 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$0.48

TOTAL CURRENT CHARGES \$18.69



WASTEWATER SERVICE

9210 MEADOWHEATH DR

City of Austin Wastewater - Residential

Customer Charge	\$10.30
2,000 Gallons at \$4.51 per 1,000	\$9.02
500 Gallons at \$9.13 per 1,000	\$4.57
2,500 Gallons - Total Flow	

TOTAL CURRENT CHARGES \$23.89

5/8" Outside City (January)