

Control Number: 44010



Item Number: 60

Addendum StartPage: 0

PUC DOCKET NO. 44010 SOAH DOCKET NO. 473-15-2123.WS

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PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN

BEFORE THE PUBLIC UTILITY PM 2:38

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COMMISSION OF TEXAS

<u>CITY OF AUSTIN'S MOTION FOR RECONSIDERATION OF THE COMMISSION'S</u> <u>DENIAL OF THE CITY OF AUSTIN'S APPEAL OF SOAH ORDER NO. 6</u>

TO THE PUBLIC UTILITY COMMISSION OF TEXAS:

COMES NOW, the City of Austin, (herein sometimes referred to as "City," "Austin", "Austin Water Utility" or "Respondent"), in the above styled and docketed water and wastewater rate appeal proceeding, and pursuant to P.U.C. Proc. R. §22.123(b)(1) serves this, its Motion for Reconsideration of the Commission's Denial of the City of Austin's Appeal of SOAH Order No. 6, issued by the Public Utility Commission ("PUC" or "Commission") on May 28, 2015. In support thereof, Austin would respectfully show the PUC as follows.

I. INTRODUCTION

Austin seeks the Commission's reconsideration of its May 28, 2015 denial of Austin's appeal of SOAH Order No. 6, *Ruling on Jurisdiction, Notice and Request for Interim Rates.* Austin files this motion under PUC Proc. R. §22.123(b)(1) which authorizes the request for reconsideration of a Commission interim order in a contested case hearing, where such order immediately prejudices a substantial or material right of a party. On May 28, 2015, Commission Advising issued notice that no Commissioner voted to consider Austin's Appeal of SOAH Order No. 6. Under P.U.C. Proc. R. 22.123(a)(7)(A) Austin's appeal is deemed denied. Austin hereby requests that the Commission

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reconsider this ruling because the issues on appeal relate to the jurisdictional facts necessary for the PUC to consider a substantial portion of the case before SOAH by this group of former River Place ratepayers. Under P.U.C. Proc. R. 22.123(b)(3), Austin is required to "specify the reasons why the interim order is unjustified or improper." The facts and argument set forth below highlight the Commission's lack of jurisdiction of a rate appeal by Petitioners, the ratepayers of the former River Place MUD water and wastewater systems, concerning City of Austin rates effective November 1, 2014. The outstanding jurisdictional issues were the basis of Austin's Appeal of SOAH Order No. 6.

II. STATEMENT OF FACTS

- 1. On December 22, 2014, Petitioners (the Ratepayers of the Former River Place Water and Wastewater Systems) filed the Original Petition Appealing Retail Water and Wastewater Rates of the City of Austin ("Original Petition").
- 2. On February 23, 2015, the City of Austin filed with the SOAH and the PUC its Motion to Dismiss the water and wastewater rate appeal because: The PUC lacks jurisdiction to hear the Petition because the Petition does not meet the requirements set forth in Texas Water Code ("TWC") §13.043(c).
- 3. On March 2, 2015, Petitioners (sometimes referred to as "former River Place ratepayers") filed with the SOAH and the PUC their Response to the City of Austin's Motion to Dismiss; and the City of Austin filed its Reply to Petitioners' Response to the City of Austin's Motion to Dismiss for Lack of Jurisdiction on March 9, 2015.
- 4. On March 13, 2015, Commission Staff filed with the SOAH and the PUC its Response to the City of Austin's Motion to Dismiss; and the City of Austin filed its Reply to Commission Staff's Response to City of Austin's Motion to Dismiss on March 23, 2015.
- 5. A Prehearing Conference was held March 23, 2015 in which the Administrative Law Judges ("ALJs") Lilo D. Pomerleau and William G. Newchurch took evidence and heard oral arguments regarding Austin's Motion to Dismiss.
- 6. On March 25, 2015, the ALJs issued SOAH Order No. 4, Memorializing Prehearing Conference; Establishing Filing Deadline; and Notice of Prehearing Conference.

- 7. In accordance with Order No. 4, on April 14, 2015 the Parties filed with the SOAH and the PUC the following:
 - a. Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4; and
 - b. City of Austin's Additional Jurisdictional Argument and Evidence
- 8. In response to Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4, on April 21, 2015, the Parties filed with the SOAH and the PUC the following:
 - a. Commission Staff's Initial Response to Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4; and
 - b. City of Austin's Preliminary Response to Petitioners' Motion for Partial Summary Decision.
- 9. On May 4, 2015, the ALJs convened a second Prehearing Conference in which the ALJs announced their ruling on the PUC's jurisdiction to consider Petitioners' appeal of Austin's October 1, 2014 and November 1, 2014 increases in water and wastewater rates to the former ratepayers of the River Place Water and Wastewater Systems; and Petitioners' request for interim rates. At this prehearing conference, the ALJs announced a basis for PUC jurisdiction over the November 1, 2014 rate change that no party had plead. The basis was the result of the ALJs' review of an attachment to a September 8, 2014 notice to the former River Place ratepayers.
- 10. On May 6, 2015 the ALJs issued Order No. 6, *Ruling on Jurisdiction, Notice and Request for Interim Rates,* which memorialized the ruling that the ALJs announced at the May 4, 2015 prehearing conference.
- 11. On May 18, 2015, Austin timely filed its Appeal of SOAH Order No. 6 and Motion for Reconsideration.
- 12. On May 26, 2015, Commission Staff filed its Response to the City of Austin's Appeal of SOAH Order No. 6; and Petitioners filed their Response to the City of Austin's Appeal of SOAH Order No. 6 and Motion for Reconsideration.
- 13. On May 26, 2015, the ALJs issued SOAH Order No. 7, Denying Motion for Reconsideration; Adopting Procedural Schedule; and Notice of Hearing.
- 14. On May 28, 2015 the PUC issued its Memorandum informing the parties that no Commissioner had voted to hear Austin's appeal of SOAH Order No. 6.

III. SOAH ORDER NO. 6 BASED ON FACTUAL ERROR

Austin has previously stated that it generally concurs with the decisions of the ALJs regarding the determination of jurisdiction in this case and Petitioners' request for interim rates in SOAH Order No. 6. However, Austin does not concur with the ALJs' decision as to Petitioners' compliance with Tex. Water Code §13.043(c) regarding the November 1, 2014 rates. Specifically, the ALJs found:

"... A comparison of the September 26, 2014 notice (provided to the City's environ customers who had not been served by the District) indicates that the City is charging former District customers different rates from the other environ customers. The two notices of the rates are attached to this Order. It appears, based on the documents provided by the City, that Petitioners are being charged different rates from other City environ customers. For this reason, the November 1, 2014 rate change is unique to them. Thus, more than 10% of the former District customers have petitioned for review of the unique set of rates they have been charged since November 1, 2014, the petition meets the requirements of Water Code § 13.043(c), and the Commission has jurisdiction to review these rates pursuant to Water Code §13.043(b).

The ALJs' clearly stated basis for their decision regarding Austin's increase in residential retail rates effective November 1, 2014 was actually a factual error¹. The error was the result of Austin Water Utility staff's inadvertent mistake in a small portion of the rate schedule attached to the September 8, 2014 notice to the new ratepayers of the former River Place Water and Wastewater Systems. The September 8, 2014 notice letter to the new River Place customers included attached water and wastewater rate schedules that contained errors. Specifically, the monthly meter charges in the top far right hand column of Attachment 1 to Exhibit B, Bates Stamp COA 0031, as attached to SOAH Order No. 6 showed the Non-Residential Commercial rates for all but the 5/8" meter charge, which is stated correctly. [See the affidavit of David A. Anders, which is attached to this pleading as Exhibit "A," and

¹ In fact, other parties to this appeal did not assert jurisdiction based on this this factual error. Austin corrected this error following the ALJs' explanation of their reasoning in SOAH Order No. 6, and Petitioners' Motion for Partial Summary Decision, filed on April 14, 2015, well before Order No. 6 both contain the correct rates and show that Petitioners are being charged City of Austin residential retail rates no different from other outside City of Austin customers with appeal rights.

the affidavit of Greg Meszaros, Director, Austin Water Utility, which is attached to this pleading as Exhibit "B."]

In SOAH Order No. 6, the ALJs made the legal determination that jurisdictional requirements were satisfied because Austin included the River Place customers in a different class because it (apparently) intended to charge the new River Place customers different and higher residential water rates than other residential customers who reside outside of Austin's city limits, as reflected in the different fixed monthly minimum meter charges for all but the 5/8" meter. It was on that factual basis—that the River Place ratepayers were a distinct class of ratepayers—that the ALJs concluded that the 360 signatures attached to Petitioners' appeal satisfied the requirement in TWC §13.043(c) which states:

(c) An appeal under Subsection (b) must be initiated by filing a petition for review with the utility commission and the entity providing service within 90 days after the effective day of the rate change or, if appealing under Subdivision (b)(2) or (5), within 90 days after the date on which the governing body of the municipality or affected county makes a final decision. The petition must be signed by the lesser of 10,000 or 10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b).

Although Petitioners' Original Petition initiating the appeal was signed by 10% of River Place's 1,047 water customers and 1,035 wastewater customers; it was not signed by "10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b)." River Place residents are included in the same residential retail class eligible to appeal under Subsection (b) as other outside city of Austin, "environs," customers. The undisputed total number of city retail customers who reside outside the corporate limits of Austin who are eligible to appeal (including the customers acquired form the River Place Municipal Utility District) is as follows:

Water ratepayers: 11,240 (10% would require at least 1,240 signatures); and

Wastewater ratepayers: 5,109 (10% would require at least 511 signatures).

Although the erroneous entries in an attachment to Austin's September 8, 2014 notice letter to River Place residents made it appear to the ALJs that the former River Place system ratepayers are a distinct class of environs customers, in fact, they are not.

The former River Place ratepayers are not only charged exactly the same rates as the other 11,240 water and 5,109 wastewater environs customers; they are charged exactly the same water and wastewater rates as *all* Austin Water Utility retail residential customers, including those inside Austin's city limits. [See Affidavit of Greg Meszaros, with attachments, attached as Exhibit B] Austin hereby offers Exhibits A and B attached to this pleading as evidence in this case. Therefore, Petitioners' 360 signatures constitute far less than 10% of 11,240 Austin environs customers, which is required to satisfy TWC §13.043(c).

The ALJs have issued Order No. 7, *Denying Motion for Reconsideration; Adopting Procedural Schedule; and Notice of Hearing*, on May 26, 2015 which denies Austin's appropriate and timely request that the *ALJs* treat Austin's appeal of SOAH Order No. 6 as a motion for reconsideration of *their* ruling under P.U.C Proc. R. §22.123 (a)(8). It also establishes the procedural schedule for the rest of the case. In Order No. 7 the ALJs explained their denial of Austin's request that they reconsider their ruling on November 1, 2014 rates with the following statement:

"The request for reconsideration is denied. The City had ample opportunity to provide evidence and argument concerning jurisdiction, and the City's appeal is now pending before the Commission."

Austin would offer a demurrer on the ALJs characterization of "ample opportunity" because no party plead the facts that the ALJs used to find jurisdiction over the November 1, 2014 rates and the basis for the ALJs finding was only announced at the May 4, 2015 Prehearing Conference. Austin suspects that the Petitioners did not plead the "facts" that the ALJs found because they know the rates that they are *actually paying* and were aware of the mistake in the attachment to the notice. Austin had

no notice that it would have to refute a mistake and its first opportunity to do so was its appeal of SOAH Order No. 6.

Nevertheless, the ALJs and the PUC have now been put on notice of a fatal flaw in the jurisdictional facts of this water and wastewater rate appeal. The agency's subject matter jurisdiction over a case is always appropriate to consider, and never untimely in the legal sense, when evidence is offered that challenges the existence of a case's jurisdictional facts. See *Bland Ind. Sch. Dist.* v. *Blue*, 34 S.W.3d 547, 555 (Tex. 2000). If Petitioners simply do not comprise 10% of the affected group of the ratepayers under TWC §13.043(c) then they have no statutory authority to appeal a rate (November 1, 2014 rates) to the PUC. The timing of this information being brought to the agency's attention is irrelevant to the PUC's jurisdiction to consider the case.

IV. RELIEF REQUESTED

CONSIDERING THE FOREGOING, THE CITY OF AUSTIN RESPECTFULLY REQUESTS that pursuant to P.U.C. Proced. R. §22.123(b)(1), the Commission reconsider its ruling denying Austin's Appeal of SOAH Order No. 6 with respect to the agency's jurisdiction to consider the November 1, 2014 water and wastewater increase to the residents of River Place Municipal Utility District, and reconsider Austin's appeal to find that the PUC lacks authority to consider Petitioners' appeal regarding such water and wastewater increases.

Respectfully submitted,

KAREN KENNARD, City Attorney

MARIA SANCHEZ Assistant City Attorney

WEBB & WEBB

712 Southwest Tower 211 East Seventh Street Austin, Texas 78767 Tel: (512) 472-9990 Fax: (512) 472-3183

By:

In Alla Gwendolyn Hill(Webb

State Bar No. 21026300

Stephen P. Webb State Bar No. 21033800 ATTORNEYS FOR CITY OF AUSTIN

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been served via hand delivery, facsimile, electronic mail, overnight mail, US mail and/or Certified Mail Return Receipt Requested on all parties whose names appear on the mailing list below on this $\underline{4^{\mu}}_{1}$ day of $\underline{1000}_{1}$, 2015.

FOR THE PUBLIC UTILITY COMMISSION: 1701 N. Congress Avenue, 7th Floor PO Box 13326 Austin, Texas 78711-3326 Via Electronic Upload

<u>FOR THE ADMINISTRATIVE LAW JUDGES:</u> Honorable Lilo D. Pomerleau Honorable William B. Newchurch Administrative Law Judges State Office of Administrative Hearings 300 W. 15th Street, Suite 504 Austin, Texas 78701 Phone: 512-475-4993 Fax: 512-322-2061 Via Electronic Upload

<u>FOR THE SOAH DOCKET CLERK:</u> Ms. Monica Luna, Docketing Clerk State Office of Administrative Hearings 300 W. 15th Street, Suite 504 Austin, Texas 78701 Phone: 512-475-4993 Fax: 512-322-2061 Via Electronic Upload FOR PETITIONERS: Mr. Randall B. Wilburn, Attorney at Law 3000 South IH 35, Suite 150 Austin, Texas 78704 Phone: 512-535-1661 Fax: 512-535-1678 rbw@randallwilburnlaw.com

<u>FOR THE PUC STAFF:</u> Ms. Jessica Gray, Attorney – Legal Division jessica.gray@puc.texas.gov 512-936-7228 Mr. Thomas L. Tynes—Legal Division <u>Thomas.tynes@puc.texas.gov</u> 512-936-7297 Public Utility Commission of Texas 1701 N. Congress Avenue PO Box 13326 Austin, Texas 78711-3326 Phone: 512-936-7228 Fax: 512-936-7268

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PUC DOCKET NO. 44010 SOAH DOCKET NO. 473-15-2123.WS

PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN **BEFORE THE PUBLIC UTILITY**

COMMISSION OF TEXAS

AFFIDAVIT OF DAVID A. ANDERS

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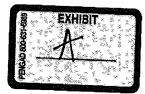
On this day, David A. Anders appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is David A. Anders, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.

2. I am of sound mind and I am fully competent to make this Affidavit.

3. I am the Assistant Director, Finance and Business Services of the City of Austin, Austin Water Utility.

4. As the Assistant Director of Finance and Business Services for Austin Water, I act as the Austin Water Utility Chief Financial Officer and provide financial guidance and direction to the Executive Team and all program areas of the utility. My responsibilities as the Chief Financial Officer also include overseeing all matters related to developing and implementing the utility's budget. My responsibilities include supervising Austin Water staff responsible for providing notice to our rate payers of their rates and addressing customer billing issues.



5. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No. 44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.

6. After reviewing Order No. 6 in that PUC/SOAH Docket, I reviewed the two notices referenced in the Order. Unfortunately, the rate schedule attached to the September 8, 2014 notice to the River Place MUD residents contains clerical errors. In the top, far right hand column of Attachment 1 to the notice (attached to my affidavit with annotations), under the headings Austin Water Utility Water Rates, Meter Charges, Nov-14, the rates that are shown are incorrect, except as to the rate for the 5/8' meter. The errors are explained below:

Austin Water Utility Water Rates

Meter Charge:	Nov-14	Correct Nov-14
5/8"	\$7.55	\$7.55
3/4"	12.00	13.00
1"	19.00	14.00
1 1/4"	dat bak ba ba an ta an	16,00
1 1/2"	38.00	23.00
2"	61.00	36.00

7. The former River Place customers, the Petitioners, are actually charged exactly the same retail residential rates as are all residential customers of Austin Water Utility, both those who reside inside Austin, and those who reside outside Austin's city limits. This rate is correctly stated in the September 26, 2014 notice which was sent to all other environ customers, attached to my affidavit with annotations. The notice sent to River Place MUD residents incorrectly sets out the fixed minimum charge for Commercial customers based on meter side, except as to the 5/8' meter. 8. The September 8, 2014 notice sent to River Place MUD residents simply contained mistakes in the schedule of monthly meter charges shown on Attachment 1 to the September 8, 2014 letter.

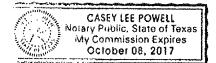
9. I have reviewed the May 18, 2015 Affidavit of Greg Meszaros with attachments. I can confirm that such attachments are a sampling of actual bills that Austin Water Utility mailed to the River Place MUD residents since November 1, 2014; as well as a sampling of actual bills mailed to residential retail (Personal information has been reacted from all sample bills) customers located outside Austin's city limits. The sampling shows that AWU does not charge the Petitioners and their neighbors water and wastewater rates which are different from other residential retail customers of Austin Water Utility residing outside Austin.

AFFIANT SAYS NOTHING FURTHER.

David A. Anders, Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of David A. Anders was SUBSCRIBED AND SWORN TO before me by David A. Anders on the 10 M day of 10 M, 2015.



Day Buell.

Notary Public for the State of Texas



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anos : +\$VC_Address+ +\$VC_Cliyn, +\$VC_States +\$VC_Postabu

On September 9, 2014 the Austin City Council approved the City of Austin's budget for fiscal year 2014-15. This budget included a vestee and/or wisloweter rate change affecting the service address listed above.

The purpose of this letter is to provide a written notice of these changes for Austin Water Utilky customers with therefore addresses that are outside the corporate city limits of the City of Austin in accordance with the requirements of the Texas Water Code Sec. 13.043 and the Texas Commission on Revisionmental Quelity (TCRQ) rule \$291.23.

The writer and wastewater rates shown below will become effective for Austin Water Unliky bills generated on November 1, 2014,

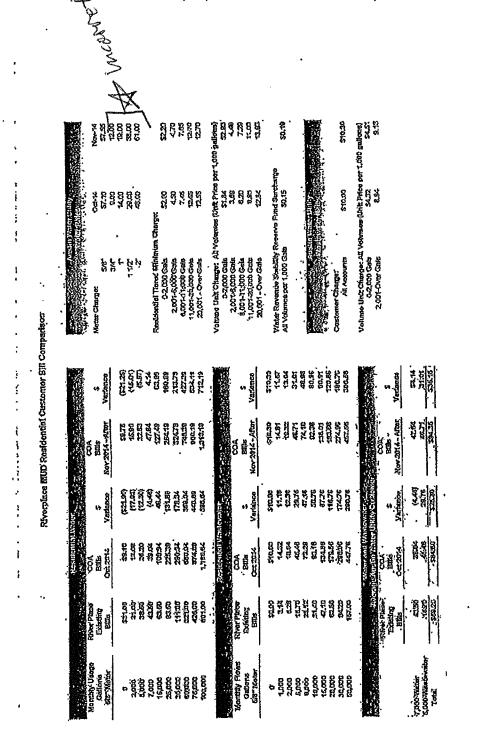
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Wastewater Service Rates for Retail Customers: Effective November 1, 2014

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Attachment 1 to Exhibit B

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PUC DOCKET NO. 44010 SOAH DOCKET NO. 473-15-2123.WS

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PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN

BEFORE THE PUBLIC UTILITY

COMMISSION OF TEXAS

AFFIDAVIT OF GREG MESZAROS

On this day, Greg Meszaros appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is Greg Meszaros, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.

2. I am of sound mind and I am fully competent to make this Affidavit.

3. I am the Director of the City of Austin, Austin Water Utility.

4. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No.

44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.

5. I hereby certify that the attached redacted residential utility bills are true and correct copies of actual utility bills sent out by the City of Austin to Austin Water Utility retail residential customers outside the City of Austin and to the ratepayers of the former River Place Water and Wastewater Systems.



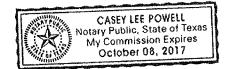
AFFIANT SAYS NOTHING FURTHER.

Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of Greg Meszaros was SUBSCRIBED AND SWORN TO before

18+11 me by Greg Meszaros on the day of , 2015.



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Notary Public for the State of Texas



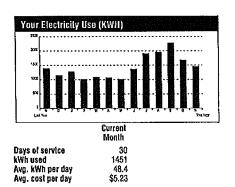
Customer Service: 512:494:9400 or call toll free at 1-888:340.6465 DD: 512:477:3663 Se Habla Español To report an electrical OUTAGE call 512:222:900 and enter your PowerLink mumber. The Poynetink mumbers displayed with your Electric Service in both Detach and lactide stub with your payment Detach and lactide stub with your payment O. Box 2267 Austin, TX 78783-2267 D. Box 2267 Austin, TX 78783-2267 Customer Service in the provide stude with your payment Continued On Next Page Matte Checks payable to City of Austin. View or Pay online: WWW.coautilities.com Fater Customer Service in the provide stude with your payment Customer Service in the provide stude stude with your payment Customer Service in the provide stude with your payment Customer Service in the provide stude with your payment Customer Service in the provide stude stude with your payment Customer Service in the provide stude stude with your payment Customer Service in the provide stude stude with your payment in the provide stude with your payment in the provide stude st			
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0000060035200006 000000429959 990001012

PowerLink Number:08215500

Service Details



48.4 \$5.23

13 month avg. consumption: 1428.46

CHARTIN'

ELECTRIC SERVICE		5201 A	NACONDA LN
Meter # 3207287			
Read Date	10/08/2014	11/07/2014	Consumption
Read	11535	12986	1451
	Reading Differe	ence	1451
	Total Consump	tion in KWH	1451
COA - Electric Residential			
Customer Charge			\$10.00
Tier 1 first 500 kWh at \$0.01	8 per kWh (winter)		
Tier 2 next 500 kWh at \$0.0!			
Tier 3 next 451 kWh at \$0.07			
Regulatory Charges 1,451 kl	Wh at \$0.0083 per k	Wh	\$12.04
Temporary Regulatory Charg	ge 1,451 kWh at \$0.0	00057 per kWh	\$0.83
Community Benefit Charges			\$7.51
Power Supply Adjustment 1	451 kWh at \$0.0394	15 per kWh	\$57.24
Residential Sales Tax	\mathcal{O}	<u>۱</u>	
Taxable Amount			\$156.96
TOTAL CURRENT CHARGES			\$156.96
b			

3 River Want to save money on your electric bill? Visit austinenergy.com for information on our rebate



Payments are accepted at most Austin-area HEB and Randall's stores, as well as:

• Flesta Mart (1135 and 38 1/2 st.) • Rosewood-Zaragosa Center (2800 Webberville Rd.)

• Utility Service Center (8716 Research Blvd. Suite 115)

Drop Box Locations Are:

• 625 East 10th Street

• 505 Barton Springs Road

Mail all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267



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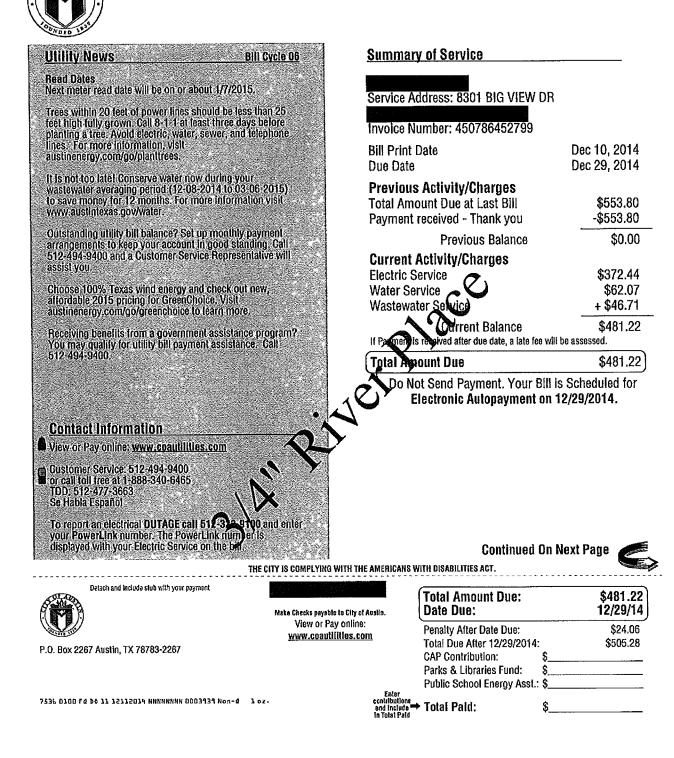
AATER	WATER SERVICE	MARCH 1 1 1 M 1	5201 A	NACONDA LN
	Meter # 77627558		· · ·	
	Read Date	10/08/2014	11/07/2014	Consumption
	Read	17495	17734	239
			ince in Hundreds	239
		Total Consump	tion in Gallons	23900
	City of Austin Water - Resid			67 EE
	Customer Charge Tiered Fixed Charge over 20			
	2,000 Gallons at \$2.93 per			
	4,000 Gallons at \$4.49 per			
	5,000 Gallons at \$7.29 per			
	9,000 Gallons at \$11.03 pe			
	3,900 Gallons at \$13.93 pe			
	23,900 Gallons at \$0.19 pe	r 1,000 - Reserve Fun	d Surcharge	\$4.54
	TOTAL CURRENT CHARGE	s)	\$238.66
istin IA/ATER	WASTEWATER SERVI	CE	5201 A	NACONDA LN
~	Billable Charge - Wastewat			
	Credit Oct Monthly Charge	9/11/14 30/14-Was	stewater	\$7.24
	TOTAL CURRENT CHARGE	s y		
		▶		
Ustin UNIATER	WATER SERVICE	/	5201 <i>l</i>	NACONDA LN
	Billable Charge- Water			
	Credit Oct Months Charge	9/10/14-9/30/14-Wal	er	
	TOTAL COMPENT CHARGE	2		-\$5.14
		••••••••••		
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	WASTEWATER SERV			NACONDA LN
		CE		
	WASTEWATER SERV	- Residential	5201	ANACONDA LN
	WASTEWATER SERV City of Austin Wastewater	I CE - Residential	5201 <i>I</i>	ANACONDA LN
	WASTEWATER SERV City of Austin Wastewater Customer Charge 2,000 Gallons at \$4.51 per 3,000 Gallons at \$9.13 per	CE - Residential 1,000	5201 /	ANACONDA LN \$10.30 \$9.02
	WASTEWATER SERV City of Austin Wastewater Customer Charge 2,000 Gallons at \$4.51 per	ICE - Residential 1,000 1,000	5201 /	ANACONDA LN \$10.30 \$9.02 \$27.39

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Late Payment Fee	5201 ANACONDA LN
Electric - Late Payment Fee	
Water - Late Payment Fees	
Wastewater - Late Payment Fees	\$2.41
TOTAL CURRENT CHARGES	\$13.86

518 River Place





Do Not Send Payment. Your Bill is Scheduled for Electronic Autopayment on 12/29/2014.

0000045078300007 000000481227 990001012

Service Details

	FUTAV	ELECTRIC SERVICE			<i>umber:186932</i> BIG VIEW DR
Your Electricity Use (KWH)	~	Meler # 3118509			
533		Read Date	11/07/2014	12/08/2014	Consumption
		Read	98893	2065	3172
			Reading Differe	nce	3172
V20			Total Consumpt		3172
		COA - Electric Residential			
Current		Customer Charge			\$10.00
Monlit		Tier 1 first 500 kWh at \$0.0			
Days of service 31 kWh used 3172		Tier 2 next 500 kWh at \$0.0			
Avg. kWh per day 102.3		Tier 3 next 500 kWh at \$0.0			
Avg. cost per day \$12.01		Tier 4 next 1,000 kWh at \$	u.u/ 17 per kwn (winte et 60.0717 per little (vi	17)	\$/1./0
13 month avg. consumption: 4488.00		Tier 5 remaining 672 kWh Regulatory Charges 3,172			
		Temporary Regulatory Cha			
		Community Benefit Charge	iye o,i/2 kwiial ou.u e	0007 per kwit	41.01 φ16.49
		Power Supply Adjustment	3 179 k\\/h a‰\$0 030/	5 nor Þiðih	\$125 14
		Residential Sales Tax	0,172 XVII PRO0.0004	o hoi wwii	
		Taxable Amount	\sim		\$372.44
					• • • • •
		TOTAL CURRENT CHARGE	§• ()•	• • • • • • • • • • • • •	\$372.44
		Want to save money on your ef	ectus hill? Visit austinene	rov com for inform	ition on our rebate
		programs and energy saving tip		agg.com for knorau	
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View or Pay online: www.coautilities.com AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area HEB and Randall's stores, as well as:

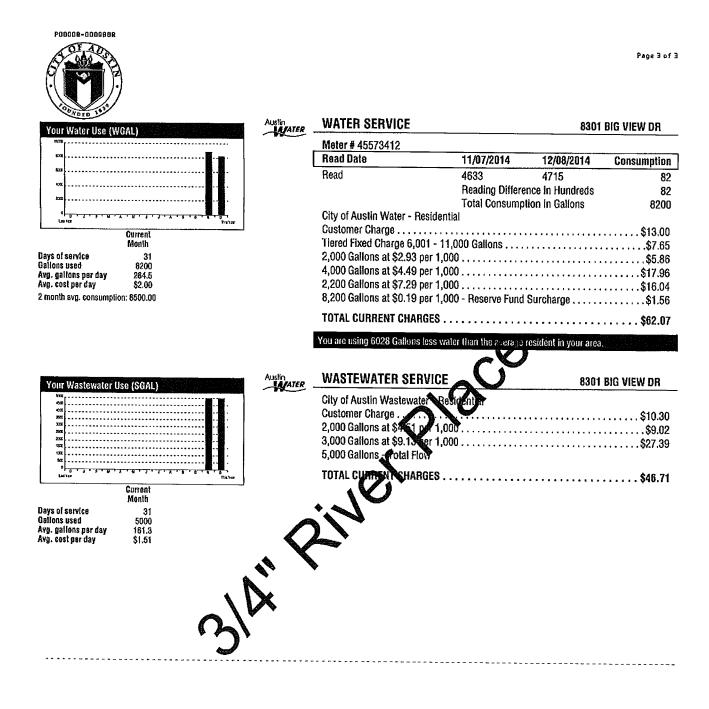
• Utility Service Center (8716 Research Blvd. Suite 115)

• Flesta Mart (1H35 and 38 1/2 st.) • Rosewood-Zaragosa Center (2600 Webberville Rd.)

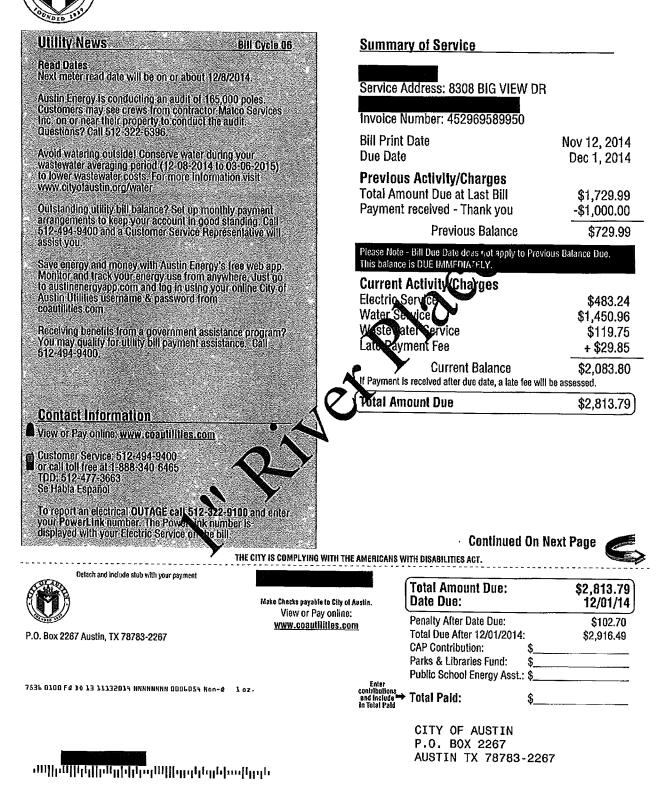
Drop Box Locations Are: · 625 East 10th Street

• 505 Barton Springs Road

Mail ati Inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267







0000045296600002 000002813790 990001012

Service Details

Your Electricity Use (KWII)	ELECTRIC SERVICE	I	PowerLink Numbe 8308	<i>r:8619370974</i> BIG VIEW DR
	Meter # 3118241			
	Read Date	10/08/2014	11/07/2014	Consumption
	Read	65905	69962	4057
		Reading Differe		4057
rate rate tate rate Current Month Days of service 30 KWh used 4057 Avg. kWh per day 135.2 Avg. cost per day \$16.11 13 month avg. consumption: 4751.69	COA - Electric Residential Customer Charge Tier 1 first 500 kWh at \$0 Tier 2 next 500 kWh at \$0 Tier 3 next 500 kWh at \$0 Tier 4 next 1,000 kWh at \$1 Tier 5 remaining 1,557 kW Regulatory Charges 4,057 Temporary Regulatory Ch Community Benefit Charg Power Supply Adjustment Residential Sales Tax Taxable Amount	Total Consumpi .018 per kWh (winter) . .056 per kWh (winter) . .0717 per kWh (winter) \$0.0717 per kWh (winter) \$0.0717 per kWh (winter) Y kWh at \$0.0083 per kW arge 4,057 kWh at \$0.0 es .	tion in KWH r) (winter) Vh 0057 per KWh	4057 \$10.00 \$9.00 \$28.00 \$55.85 \$71.70 \$111.64 \$33.67 \$2.31 \$21.02
AUT Payment	y online: www.coautil HORIZED PAY STATIO s are accepted at most Aus	NS: tin-area		
 Fiesta Mart (IH35 and 38 1/2 st.) Rosewood-Zaragosa Center (2800 Webbervi 	and Randall's stores, as we • Uunt Nie Rd.)	r as. y Service Center (8716 Re	search Blvd. Suite '	115)
	Drop Box Locations Are: • 625 East 10th Street			

625 East 10th Street
505 Barton Springs Road

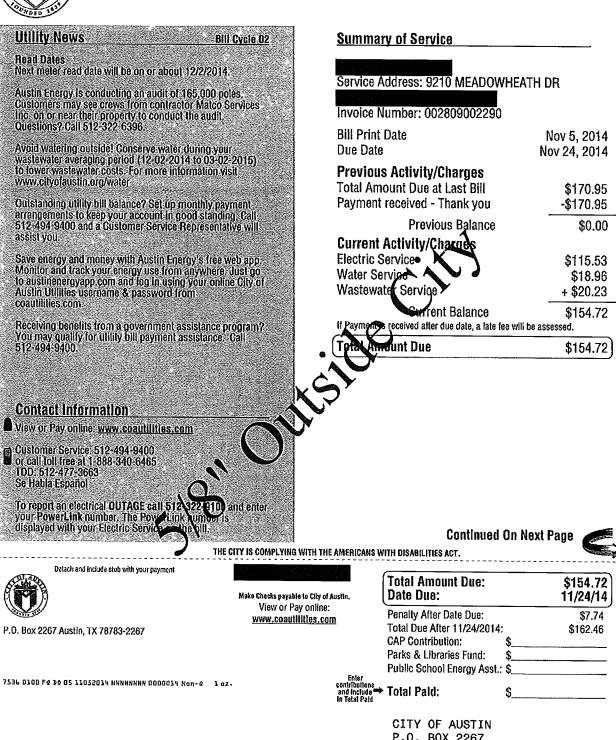
Mail all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267



	Austin	WATER SERVICE		8308	BIG VIEW DR
		Meter # 44267491			
		Read Date	10/08/2014	11/07/2014	Consumption
		Read	3540	4633	1093
			Reading Differe	nce in Hundreds	1093
		Oliver & Assette Materia - Destate	Total Consump	tion in Gallons	10930
		City of Austin Water - Resider	ntial		
		Customer Charge Tiered Fixed Charge over 20,0	000 Gellone	• • • • • • • • • • • • • • • • •	\$14.00
		2,000 Gallons at \$2.93 per 1,	100 Gallons	• • • • • • • • • • • • • • • • •	·····\$ 2./(
		4,000 Gallons at \$4.49 per 1,	000		\$17 0F
		5,000 Gallons at \$7.29 per 1,	000		\$36.45
		9,000 Gallons at \$11.03 per 1	1,000		\$99.27
		89,300 Gallons at \$13.93 per	1,000		\$1 243 95
		109,300 Gallons at \$0.19 per	1,000 - Reserve Fu	nd Surcharge	\$20.77
		TOTAL CURRENT CHARGES	····· 🔗 .,	•••••	\$1,450.96
	Austin	WASTEWATER SERVICE		8308	BIG VIEW DR
		City of Austin Wastewater - R	eolo ajia	<u> </u>	
		Customer Charge	. 	•••••	\$10.30
		2,000 Gallons at \$4.5 Per 1,			\$9.02
		11,000 Gallons at 9,13 per 1	,000		\$100.43
		13,000 Gallons - Tota Flow			
		TOTAL CURRENT CHARGES .	• • • • • • • • • • • • • • • • • •	•••••	\$119.75
		Late Fayment Fee			BIG VIEW DR
		Electric - Late Payment Fee			\$25.92
		Warth Late Payment Fees			\$1.66
		Wastewater - Late Payment Fr	ees		\$2.27
	$ \mathbf{A} \mathbf{L} $	TOTAL CURRENT CHARGES .			
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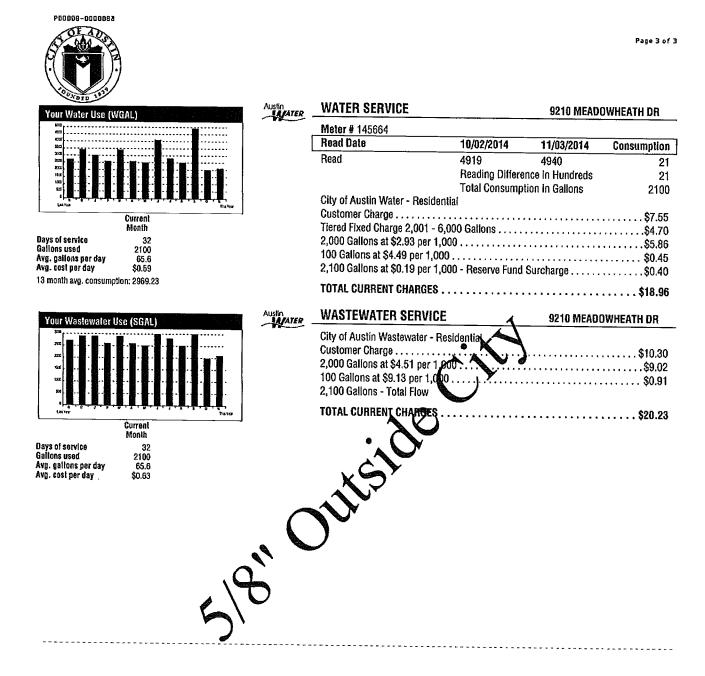
P.O. BOX 2267 AUSTIN TX 78783-2267

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Service Details

	AUSTIN	ELECTRIC S	ERVICE		PowerLink Num 9210 MFAD	<i>ber:45964800</i> DWHEATH DR
Your Electricity Use (KWH)	ENERBY	Meter # 31466	10			
		Read Date	10	10/02/2014	11/03/2014	Consumption
		Read	·	4018	5129	
70				Reading Differe		1111
				Total Consump		1111
ᆥ <mark>ᆕᆹᇝᆠᅍᆊᇰᇴᆠᄢᅭᆞᄣᆂᇼᅖᆋᆠᄦᆕᇧᅖᆋᇉᆋ</mark> ᇾ ᄕᆆᇃ		COA - Electric I		•		
Current		Customer Char	ge	•••••		\$10.00
Monlh		Tier 1 first 500	kWh at \$0.018 p	oer kWh (winter) .		\$9.00
ays of service 32 Vh used 1111		Tier 2 next 500	kWh at \$0.056 p	per kWh (winter) .		\$28.00
g. kWh per day 34.7		Tier 3 next 111	kWh at \$0.0717	' per kWh (winter)	•••••	\$7.96
rg. cosl per day \$3.61		Regulatory Cha	rges 1,111 kWh	at \$0.0083 per k\	Wh	\$9.22
8 month avg. consumption: 1317.54		Temporary Reg	ulatory Charge 1	1,111 kWh at \$0.0	0057 per kWh	\$0.63
		Community Bei	nelit Charges		5 per kWh	\$5.75
		Power Supply /	Adjustment 1,11	1 kWh at \$0.0294	5 per kWh	<i>.</i> \$43.83
		Residential Sal				.
		Taxable Amoun Metro Sales Ta		······································		\$114.39
				······································		\$1.14
		TOTAL CURRE	NT CHARGES	· · · · · · · · · · · · · · · · · · ·		\$115.53
519	Ъ С	JUL				
۷	iew or Pay	online: www	.coautilities	s.com		
		ORIZED PAY				
	Payments HEB an	are accepted at i id Randall's stor	most Austin-ar	ea		
• Fiesta Mart (1H35 and 38 1/2 s • Rosewood-Zaragosa Center (2	st.)		-	ice Center (8716 Re	esearch Blvd. Suite	(15)
	onn mennevant	ie 110.)				

Mail all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267



P00000-0008883

Page 1 of 3



<u>Utility News</u> Read Dales	<u>III Cycle 13</u> <u>Sumn</u>	nary of Service	
Next meter read date will be on or about 1/16/201	Servic Servic	e Address: 6215 INDIAN CAN	YON DR
Trees within 20 feet of power lines should be less feet high fully grown. Call 8-1-1 at least three days	than 25 Shefore		
planting a free. Avoid electric, water, sewer, and th lines. For more information, visit		e Number: 005571378083	D 40 004
austinenergy.com/go/planttrees.		int Date ate	Dec 19, 2014 Jan 5, 2015
t is not too latel Conserve water now during your vastewater averaging period (11-17-2014 to 02-1	4-2015) Previ	ous Activity/Charges	
o save money for 12 months. For more informati www.austintexas.gov/water.	Total /	Amount Due at Last Bill	\$188.8
utstanding utility bill balance? Set up monthly pa	ivment	ent received - Thank you	-\$188.8
rrangements to keep your account in good stand 12-494-9400 and a Cuslomer Service Represent ssist you.		Previous Balance nt Activity/Charges	\$0.0
noose 100% Texas wind energy and check out n	Electri	c Service K	\$197.10
fordable 2015 pricing for GreenChoice. Visit Islinenergy.com/go/greenchoice to learn more.	γναισι	Service water Service	\$31.89
aceiving benefils from a government assistance		Surrent Balance	+ \$34.84 \$263.89
ou may qualify for utility bill payment assistance 2-494-9400.	Cali If Payme	received after due date, a late fee wi	Il be assessed.
		Amount Due	\$263.8
<u>Contact Information</u> View of Pay online: <u>www.coautilities.com</u> Customer Service: 512-494-9400	ONTRA'		
Jiew or Pay online: <u>www.coautillities.com</u> Sustemer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-8663 Se Habla Español To report an electrical OUTAGE call 512-324 or be rour PowerLink number. The PowerLink number i Isplayed with your Electric Service de the vill.	And enter s COMPLYING WITH THE AMERICAN	Continued On IS WITH DISABILITIES ACT.	Next Page
View or Pay online: <u>www.coautilities.com</u> Sustomer Service: 512-494-9400 r call toll free at 1-888:340-6465 DD. 512-477-3663 le Habla Español o report an electrical OUTAGE call 512-324 pro our PowerLink number. The PowerLink humber i splayed with your Electric Service de the bill.	S E CITY IS COMPLYING WITH THE AMERICAN	is with disabilities act.	\$263.89
iew or Pay online: www.coautilities.com bustomer Service: 512-494-9400 r.call Ioli free at 1:888-340-6465 DD. 512-477-3663 e Habla Español o report an electrical OUTAGE call 512-924-976 our PowerLink number. The PowerLink number isplayed with your Electric Service on the till. The Detach and include stub with your payment	S CITY IS COMPLYING WITH THE AMERICAN COMPLYING WITH THE AMERICAN Make Checks payable to Cily of Austio. View or Pay online;	s with disabilities act. Total Amount Due: Date Due:	\$263.89 01/05/15
iew or Pay online: www.coantillities.com ustomer Service: 512-494-9400 r call toll free at 1 888:340-6465 DD, 512-477-3663 e Habla Español o report an electrical OUTAGE call 512 324 et bur PowerLink number. The PowerLink number i splayed with your Electric Service de the still. Thu Delach and include stub with your payment	S CITY IS COMPLYING WITH THE AMERICAN Comparison of the second se	s with Disabilities act. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015:	\$263.89
ew or Pay online: <u>www.coaptillities.com</u> ustomer Service: 512-494-9400 call toll free at 1 888:340-6465 DD. 512-477-3663 a Habla Español o report an electrical OUTAGE call 512 324 sta our Powert.Ink number. The Powert Ink number i splayed with your Electric Service on the still. This Detach and include stub with your payment	S CITY IS COMPLYING WITH THE AMERICAN COMPLYING WITH THE AMERICAN Make Checks payable to Cily of Austio. View or Pay online;	S WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015: CAP Contribution: \$_	\$263.89 01/05/15 \$13.19
iew or Pay online: www.coautilities.com ustomer Service: 512-494-9400 r.cali Ioli free at 1:888:340:6465 DD: 512-477-3663 e Habla Español o report an electrical OUTAGE call 512:322 apre bur PowerLink number. The PowerLink number splayed with your Electric Service on the sill. The Detach and include stub with your payment Box 2267 Austin, TX 78783-2267	S E CITY IS COMPLYING WITH THE AMERICAN Make Checks payable to City of Austin. View or Pay online: WWW.coautilities.com	S WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015: CAP Contribution: \$_ Parks & Libraries Fund: \$_ Public School Energy Asst.: \$	\$263.89 01/05/15 \$13.19
iew or Pay online: www.coautilities.com ustomer Service: 512-494-9400 r.call foll free at 1:888:340-6465 DD: 512-477-3663 e Habla Español o report an electrical OUTAGE call 512 324 of the our PowerLink number. The PowerLink number i splayed with your Electric Service of the vill.	S E CITY IS COMPLYING WITH THE AMERICAN Make Checks payable to City of Austin. View or Pay online: WWW.coautilities.com	S WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015: CAP Contribution: \$_ Parks & Libraries Fund: \$_	\$263.89 01/05/15 \$13.19
ew or Pay online: www.coautililities.com istomer Service: 512-494-9400 call foll free at 1:888-340-6465 DD 512-477-3663 Habla Español Preport an electrical OUTAGE call 512 324-946 wr PowerLink number. The PowerLink number isplayed with your Electric Service on the still. The Detach and include stub with your payment Sox 2267 Austin, TX 78783-2267	S E CITY IS COMPLYING WITH THE AMERICAN Make Checks payable to City of Austin. View or Pay online: WWW.coautilities.com	S WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015: CAP Contribution: \$ Parks & Libraries Fund: \$ Public School Energy Asst.: \$ Total Paid: \$ CITY OF AUSTIN	\$263.89 01/05/15 \$13.19
ew or Pay online: www.coautilities.com ustomer Service: 512-494-9400 .call foll free at 1 888-340-6465 DD. 512-477-3663 e Habla Español Dreport an electrical OUTAGE call 512 92 apre wr PowerLink number. The PowerLink number pur PowerLink number. The PowerLink number isplayed with your Electric Service on the still. The Detach and include stub with your payment	S E CITY IS COMPLYING WITH THE AMERICAN Make Checks payable to City of Austin. View or Pay online: WWW.coautilities.com	S WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/05/2015: CAP Contribution: \$_ Parks & Libraries Fund: \$_ Public School Energy Asst.: \$_ Total Paid: \$_	\$263.89 01/05/15 \$13.19 \$277.08

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Service Details

Your Electricity Use (KWH)	ELECTRIC SERVICE		PowerLink Num 6215 INDIA	<i>ber:59952200</i> N CANYON DR
#10	Meter # 3174035			
500	Read Date	11/17/2014	12/16/2014	Consumption
	Read	50161	51933	1772
		Reading Differe		1772
512		Total Consump		1772
	COA - Electric Residential	•		
Current	Customer Charge			\$10.00
Month	Tier 1 first 500 kWh at \$0	018 per kWh (winter) .		\$9.00
ays of service29	Tier 2 next 500 kWh at \$0	.056 per kWh (winter)		\$28.00
Whoused 1772 vg. kWhoerday 61.1	Tier 3 next 500 kWh at \$0	.0717 per kWh (winter))	\$35.85
vg. cosi per day \$6.80	Tier 4 next 272 kWh at \$0	.0717 per kWh (winter))	\$19.50
3 month avg. consumption: 2059.54	Regulatory Charges 1,772	kWh at \$0.0083 per k	Wh	\$14.71
· ·	Temporary Regulatory Ch	arge 1,772 kWh at \$0.0	00057 per kWh	\$1.01
	Community Benefit Charg	es		
	Power Supply Adjustment	1,772 kWh at \$6(0334	5 per kWh	\$69.91
	Residential Sales Tax			
	Taxable Amount)	\$197.16
				•
	TOTAL CURRENT CHARG	ES		\$197.16
	Want to save money on your e	lectric int? Visit austinen	aray com for inform	tion on our robato
SLA	JULS			
	ay online: www.coautil [HORIZED PAY STATIO]			
Paymen	and Randall's stores, as well	tin-area		
• Flesta Mart (1H35 and 38 1/2 st.) • Rosewood-Zaragosa Center (2800 Webber	• Utilit	y Service Center (8716 R	esearch Blvd. Suite	115)
	Drop Box Locations Are: • 625 East 10th Street • 505 Barton Springs Road			

Mail all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267

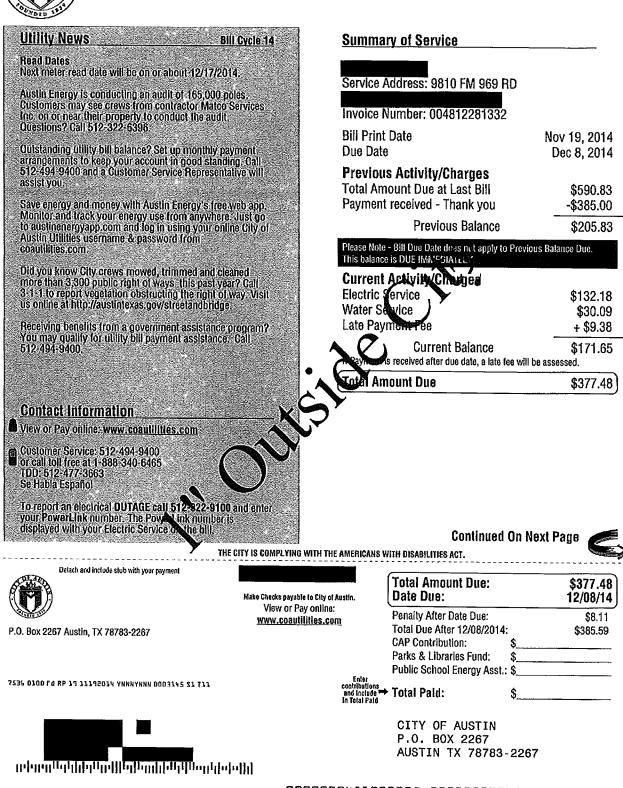


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STATE 1	Austin	WATER SERVICE		6215 INDIA	N CANYON DR
		Meter # 672457			
		Read Date	12/09/2014	12/16/2014	Consumption
		Read	36610	36647	37
				nce in Hundreds	37
		City of Austin Water - Resident Customer Charge Tiered Fixed Charge 2,001 - 6,0 2,000 Gallons at \$2.93 per 1,00 1,700 Gallons at \$4.49 per 1,00 3,700 Gallons at \$0.19 per 1,00	00 Gallons 10		\$4.70 \$5.86 \$7.63
		TOTAL CURRENT CHARGES			\$31.89
		You are using 4451 Gallons less wat			
	Austin	WASTEWATER SERVICE		6215 INDIAN	N CANYON DR
		City of Austin Wastewater - Fes Customer Charge	0		\$9.02 \$15.52
Sl	× (JULSI			

P80009-0008896



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Service Details

		ELECTRIC SERVICE		PowerLink Num	<i>ber:22125000</i> 10 FM 969 RD
Your Electricity Use (KWH)	(ENERTRA)	Meter # 5021392	· · · · · · · · · · · · · · · · · · ·		10110 303110
2000		Read Date	10/18/2014	11/18/2014	Consumption
274		Read	86971	88089	1118
чи			Reading Differe	ence	1118
**• • • • • • • • • • • • • • • • • • •			Total Consump	tion in KWH	1118
() 100 - 10	1	COA - Electric Residential			
~ Current		Customer Charge			
Month		Tier 1 first 500 kWh at \$0.01			
Days of service 31 kWh used 1118		Tier 2 next 500 kWh at \$0.05	o6 per kWh (winter)	.	\$28.00
Avg. kWh per day 36.1		Tier 3 next 118 kWh at \$0.07	17 per kwn (winter) • • • • • • • • • • • • • • • • • • •	
Avg. cost per day \$3.72		Regulatory Charges 1,118 k	WII at \$0.0083 per k	WA	
13 month avg. consumption: 1421,69		Temporary Regulatory Charge	je 1, 1 18 kwn at \$0,1	10057 per kwn	
		Community Benefit Charges	110 1411	e e e e e e e e e e e e e e e e e e e	
		Power Supply Adjustment 1, Residential Sales Tax	1 TO KWII at \$0.0394	ю per кwn	
		Taxable Amount			¢+15 00
					\$115.28
		TOTAL CURRENT CHARGES	∕∼. ∕∕ ∕∕ d	!	\$115.28
		Want to save money on your rec programs and energy saving the ELECTRIC SERVICE	tric bill? Visit austinen		
	(FIERES)			98	10 FM 969 RD
	-	Night Watchman Revidential	Security Lighting		
		Energy Charge 2400W HPS	Open Fixture(s) at \$	7.03 per fixture	\$14.06
		Power Supply Adjustment 70 periputary Regulatory Charg	je 70.00 kWh at \$0.0	0117 per kWh	\$0.08
	_^	COTAL CURRENT CHARGES	•••••	• • • • • • • • • • • • • • • •	\$16.90
		What to save money on your electrony programs and energy saving tips	tric bill? Visit austinen	ergy.com for informa	tion on our rebate
		programs and energy saving ups	· · · · · · · · · · · · · · · · · · ·		
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	View or Pay	online: www.coautilit	ine com		

View or Pay online: www.coautilities.com AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area HEB and Randail's stores, as well as:

• Fiesta Mart (1H35 and 38 1/2 st.) • Rosewood-Zaragosa Center (2800 Webberville Rd.)

• Utility Service Center (8716 Research Blvd. Suite 115)

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Drop Box Locations Are: • 625 East 10th Street • 505 Barton Springs Road

Mall all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267



Your Water Use (WGAL)

Days of service Gallons used Avg. gallons per day

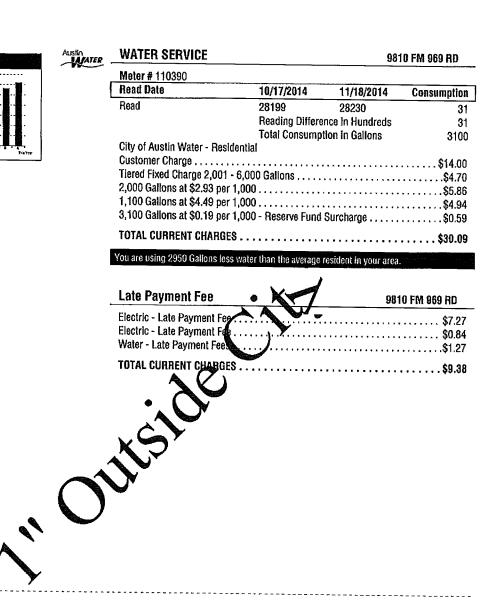
Avg. cost per day

13 month avg. consumption: 1915.38

Current Month

> 32 3100 96.9

\$0.94



Page 3 of 3

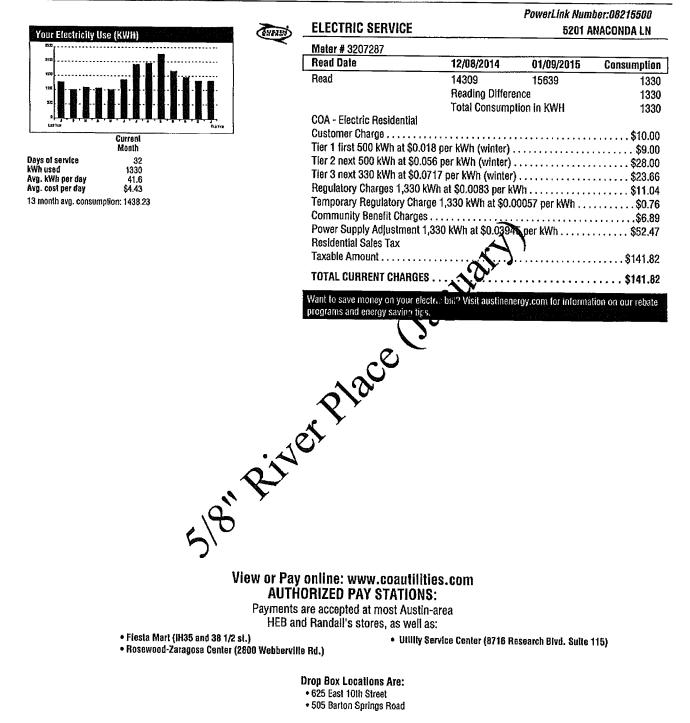


Utility News B	<u>ili Cycle 06</u> <u>Sumr</u>	nary of Service	
Read Dales Vext meter read date will be on or about 2/6/2015			
Frees within 20 feet of power lines should be less		e Address: 5201 ANACONDA	LN
eet high fully grown. Call 8-1-1 at least three days planting a tree. Avoid electric, water, sewer, and to	s before	e Number: 600350320377	
ines: For more information, visit austinenergy.com/go/planttrees,	Bill Pr	int Date	Jan 13, 2015
Outstanding utility bill balance? Set up monthly pa	ayment Due D		Jan 30, 2015
arrangements to keep your account in good stand 612-494-9400 and a Customer Service Represent		ous Activity/Charges Amount Due at Last Bill	-\$56.41
assist you.	Paym	ent received	\$0.00
Avold watering outside! Conserve water during yo wastewater averaging period (12:08:2014 to 03:0)6-2015)	Previous Baiance	-\$56.41
o lower wastewater costs. For more information www.austintexas.gov/water	Ullic Ullic	nt Activity/Charges	Å / / / A
Choose 100% Texas wind energy and check out r		ic Service	\$141.82 \$32.26
alfordable 2015 pricing for GreenChoice. Visit austinenergy.com/go/greenchoice to learn more.		water Service	+ \$46.71
Receiving benefits from a government assistance You may qualify for utility bill payment assistance	program? i: Gall If Payn	ent received after due date, a late fee w	\$220.79
512-494-9400.	Total	Amount Due	\$164.3
Contact Information View or Pay online: <u>www.coautilities.com</u> Customer Service: 512:494:9400			
View or Pay online: <u>www.coautilities.com</u> Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español To report an electrical OUTAGE call 512-322-910 your PowerLink number. The PowerLink number displayed with your Electric Service on Leabili.	is and enter	Continued On	Next Page
View of Pay online: <u>www.coautilities.com</u> Customer Service: 512-494-9400 or call toll free at 1-888:340-6465 TDD 512-477-3663 Se Habia Español To report an electrical OUTAGE call 512 -322-910 your PowerLink number. The PowerLink number displayed with your Electric Service on the oll. Th	in and enter	Continued On	Next Page 🧲
View of Pay online: <u>www.coautilities.com</u> Customer Service: 512:494:9400 or call toll free at 1-888:340-6465 TDD: 512:477:3663 Se Habia Español To report an electrical OUTAGE call 512:322-910 your PowerLink number. The Powert commender displayed with your Electric Service on Habili.	the CITY IS COMPLYING WITH THE AMERICA Make Checks payable to City of Austin.	Continued On	Next Page \$164.38 01/30/15
View of Pay online: <u>www.coautilities.com</u> Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD 512-477-3663 Se Habla Español To report an electrical OUTAGE call 512-322-910 your PowerLink number. The PowerList Structure of tability of the PowerList Service of tability To be the study with your Electric Service of tability Detach and include study with your payment	e city is complying with the America	Continued On KS WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due:	\$164.38 01/30/15 \$11.04
View of Pay online: <u>www.coautilities.com</u> Customer Service: 512:494:9400 or call toll free at 1:888:340-6465 TDD: 512:477:3663 Se Habia Español To report an electrical OUTAGE call 512:322-910 your PowerLink number. The PowerList Structure of the bill your PowerLink number. The PowerList Structure isplayed with your Electric Service of the bill The Detach and include stub with your payment	HE CITY IS COMPLYING WITH THE AMERICA Make Checks payable to City of Austin. View or Pay online:	Continued On KS WITH DISABILITIES ACT. Total Amount Due: Date Due: Penally After Date Due: Total Due After 01/30/2015: GAP Contribution: \$_	\$164.38 01/30/15
View of Pay online: <u>www.coautilities.com</u> Customer Service: 512:494:9400 or call toll free at 1:888:340-6465 TDD: 512:477:3663 Se Habia Español To report an electrical OUTAGE call 512:322-910 your PowerLink number. The PowerList Structure of the bill your PowerLink number. The PowerList Structure isplayed with your Electric Service of the bill The Detach and include stub with your payment	HE CITY IS COMPLYING WITH THE AMERICA Make Checks payable to City of Austin. View or Pay online:	Continued On KS WITH DISABILITIES ACT. Total Amount Due: Date Due: Penally After Date Due: Total Due After 01/30/2015:	\$164.38 01/30/15 \$11.04
View of Pay online: www.coautilities.com Customer Service: 512-494-9400 or call toll free at 1-888:340-6465 TDD: 512-477-3663 Se Habia Español To report an electrical OUTAGE call 512-322-910 your PowerLink number. The PowerLink number displayed with your Electric Service on the oll.	HE CITY IS COMPLYING WITH THE AMERICA Make Checks payable to City of Austin. View or Pay online: <u>www.coautilities.com</u>	Continued On KS WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/30/2015: CAP Contribution: \$_ Parks & Libraries Fund: \$_	\$164.38 01/30/15 \$11.04
View of Pay online: www.coautilities.com Customer Service: 512:494:9400 or call toll free at 1:888:340:6465 TDD: 512:477:3663 Se Habla Español To report an electrical OUTAGE call 512:322:910 your: PowerLink number, the Powert commber displayed with your Electric Service on the bill. The Detach and include stub with your payment Detach and include stub with your payment 0. Box 2267 Austin, TX 78783-2267	HE CITY IS COMPLYING WITH THE AMERICA Make Checks payable to City of Austin. View or Pay online: <u>www.coautilities.com</u>	Continued On NS WITH DISABILITIES ACT. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/30/2015: CAP Contribution: \$_ Parks & Libraries Fund: \$_ Public School Energy Asst.: \$_	\$164.38 01/30/15 \$11.04

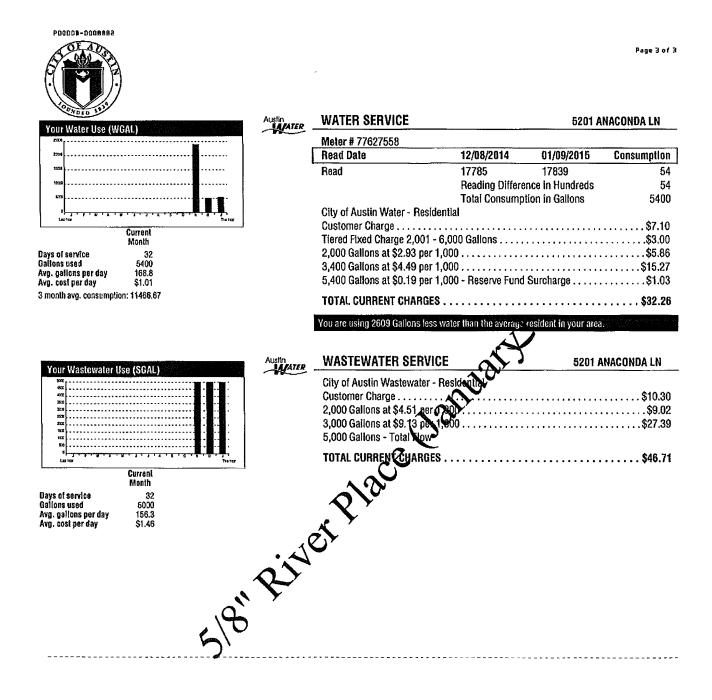
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Service Details



Mail all inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267





WARD IN			
Utility News Bill	<u>Cycla 02</u> S	ummary of Service	
Read Dates Next mater read date will be on or about 2/2/2015.			
Vex merel read date will be on or about 2/22015. Trees within 20 feet of power lines should be less th		ervice Address: 9210 MEADO	WHEATH DR
ieet high fully grown. Call 8:1-1 at least three days t planting a tree. Avoid electric, water, sewer, and tela	before	nvoice Number: 00280888976	9
ines. For more information, visit	-prioric	ill Print Date	Jan 7, 2015
ustinenergy.com/go/planttrees	C C C	lue Date	Jan 26, 2015
Dutstanding utility bill balance? Set up monthly pay rrangements to keep your account in good standin	g Call F	revious Activity/Charges	
12-494-9400 and a Customer Service Representat ssist you:	1	otal Amount Due at Last Bill Payment received - Thank you	\$147.00 -\$147.00
vold watering outside! Conserve water during you	6	Previous Balance	
vastewater averaging period (12-02-2014 to 03-02- o lower wastewater costs, For more information vis		Current Activity/Charges	φοιοί
nvw.austintexas.gov/water	E	lectric Service	\$144.87
hoose 100% Texas wind energy and check out nev ffordable 2015 pricing for GreenChoice. Visit		Vater Service	\$18.69
ustinenergy.com/go/greenchoice to learn more.	V National V	Vastewater Service	+ \$23.89
leceiving benefits from a government assistance p You may qualify for utility bill payment assistance.		Payment is ecoived after due date, a late	\$187.45 e fee will be assessed.
512 494 9400.		iotal Amount Due	\$187.45
Contact Information View or Pay online: www.coautilities.com Customer Service: 512-494-9400			
View or Pay online: <u>www.coaulIIIIIes.com</u>	and enter	Continue	d On Nevt Pare
View or Pay online: www.coaulililies.com Gustomer Service: 512:494-9400 or call toll free at 1-888-340-6465 TDD: 512:477-3663 Se Habla Español To report an electrical OUTAGE call 512:522-9100 your PowerLink number. The PowerLink number is displayed with your Electric Service on the bill.	and enter	Continue MERICANS WITH DISABILITIES ACT.	d On Next Page 🧲
View or Pay online: www.coaulililies.com Gustomer Service: 512:494-9400 or call toll free at 1-888-340-6465 TDD: 512:477-3663 Se Habla Español To report an electrical OUTAGE call 512:522-9100 your PowerLink number. The Powert on number is displayed with your Electric Service on the bill.	and enter	MERICANS WITH DISABILITIES ACT.	
Jiew of Pay online: www.coauliliiias.com Sustomer Service: 512-494-9400 or call toll free at 1-888-340-6465 DD: 512-477-3663 Se Habla Español Fo report an electrical OUTAGE call 512-522-9100 Your PowerLink number. The Powertical oumber is Jisplayed with your Electric Service on Hobili. THE	And enter CITY IS COMPLYING WITH THE AI Make Checks payable to City of Aus	MERICANS WITH DISABILITIES ACT.	\$187.45
Jiew of Pay online: www.coauliliiias.com Sustomer Service: 512-494-9400 or call toll free at 1-888-340-6465 DD: 512-477-3663 Se Habla Español Fo report an electrical OUTAGE call 512-522-9100 Your PowerLink number. The Powertical oumber is Jisplayed with your Electric Service on Hobili. THE	and enter CITY IS COMPLYING WITH THE AN	MERICANS WITH DISABILITIES ACT. In. Total Amount Due: Date Due: Penalty After Date Due:	\$187.4 01/26/1 \$9.36
Jiew of Pay online: www.coaulilifies.com Sustomer Service: 512-494-9400 or call toll free at 1-888-340-6465 TOD: 512-477-3663 Se Habla Español Fo report an electrical OUTAGE call 512-522-9100 your Powerk ink number. The Power unit number is displayed with your Electric Service on the oill. The Detach and include stub with your payment	And enter CITY IS COMPLYING WITH THE AI Make Checks payable to City of Aus View or Pay online:	MERICANS WITH DISABILITIES ACT. Mn. Date Due: Penalty After Date Due: Total Due After 01/26/20 CAP Contribution:	\$187.45 01/26/15 \$9.36
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Jiew of Pay online: www.coaulililias.com Austomer Service: 512-494-9400 or call toll free at 1-888-340-6465 DD 512-477-3663 Se Habla Español Fo report an electrical OUTAGE call 512-322-9100 your. PowerLink number. The Powert unit number is lisplayed with your Electric Service on the oill. The Detach and include stub with your payment . Box 2267 Austin, TX 78783-2267	and enter CITY IS COMPLYING WITH THE A Make Checks payable to City et Aus View or Pay online: www.coautiliities.com	MERICANS WITH DISABILITIES ACT. In. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/26/20 CAP Contribution: Parks & Libraries Fund: Public School Energy Assess and Include Total Paid: CITY OF AUSTIN	\$187.45 01/26/15 \$9.36 15: \$196.81 \$
View or Pay online: www.coaulililias.com Customer Service: 512-494-9400 or call toll free at 1-888-340-6465 TDD: 512-477-3663 Se Habla Español To report an electrical OUTAGE call 512-522-9100 your. PowerLink number. The Powert of number is displayed with your Electric Service on the oill. The Detach and include stub with your payment Detach and include stub with your payment . Box 2267 Austin, TX 78783-2267	and enter CITY IS COMPLYING WITH THE A Make Checks payable to City et Aus View or Pay online: www.coautiliities.com	MERICANS WITH DISABILITIES ACT. In. Total Amount Due: Date Due: Penalty After Date Due: Total Due After 01/26/20 CAP Contribution: Parks & Libraries Fund: Public School Energy Assessed Include Total Paid:	\$187.45 01/26/15 \$9.36 15: \$196.81 \$ \$ \$ \$ \$

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Service Details

Your Electricity Use (KWH)	ENERLY)	ELECTRIC SERVICE		PowerLink Num 9210 MEAD	<i>ber:45964800</i> OWHEATH DR
1755		Meter # 3146619			
		Read Date	12/02/2014	01/05/2015	Consumption
1000 1		Read	6146	7489	1343
			Reading Differ		1343
			Total Consump	tion in KWH	1343
° ♪ J + F + W + A + W + J + J + A + 5 + O + A + 0 + J La res Distan		COA - Electric Residential			
Current					
Monih lays of service 34 Wh used 1343 vg. kWh per day 39.5 vg. cost per day \$4.26	Tier 1 first 500 kWh at \$0.018	s per kwn (winter)	• • • • • • • • • • • • • • • • •	\$9.00	
	Tier 2 next 500 kWh at \$0.05	o per kwn (winter) 17 per With (winter	•••• <i>•••</i> •••••••••	\$28.00	
	Tier 3 next 343 kWh at \$0.07 Regulatory Charges 1,343 kW	17 per kvvii (winter) <i></i>		
3 month avg. consumption: 1309.23		Temporary Regulatory Charge	1 2/2 1.116 of \$0.0000	1411	••••••••••••••••••••••••••••••••••••••
		Community Benefit Charges .	5 1,040 KWII al OU.		· · · · · · · · · · \$0.77
		Power Supply Adjustment 1,3		nar 1/11/h	
		Residential Sales Tax	10 KWI & \$0.055	100 DOL KYYII	•••••••••••••••••••••••••••••••••••••••
		Taxable Amount		1	\$143.44
		Metro Sales Tax 1%			\$1.43
					• • • • •
		TOTAL CURRENT CHARGES		• • • • • • • • • • • • • • • •	\$144.87
		Want to save money on your elect	ic bill? Visit austinen	erov com for informa	tion on our rebate
		programs and energy saving tips			
5/2	OUT	sidecity			
	AUTĤ	online: www.coautilitie ORIZED PAY STATIONS are accepted at most Austin-	» •		
	HEB an	id Randall's stores, as well as	:		
• Fiesta Mart (1H35 and 38 1 • Rosewood-Zaragosa Cente	/2 st.) er (2800 Webbervill	• Utility Se le Rd.)	rvice Center (8716 R	esearch Blvd. Suite	115)
		Drop Box Locations Are: • 625 East 10th Street • 505 Barton Springs Road			

Mail all Inquiries to: City of Austin Utility Customer Service, P.O.Box 2267 Austin, TX 78783-2267