

Control Number: 44010



Item Number: 52

Addendum StartPage: 0

PUC DOCKET NO. 44010  
SOAH DOCKET NO. 473-15-2123.WS

RECEIVED

2015 MAY 18 PM 2:57

PUBLIC UTILITY COMMISSION  
FILING CLERK

PETITION OF RATEPAYERS OF  
THE FORMER RIVER PLACE  
WATER AND WASTEWATER  
SYSTEMS APPEALING  
THE RETAIL WATER AND  
WASTEWATER RATES OF THE  
CITY OF AUSTIN

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BEFORE THE PUBLIC UTILITY

COMMISSION OF TEXAS

**CITY OF AUSTIN'S APPEAL OF SOAH ORDER NO. 6 AND MOTION FOR  
RECONSIDERATION**

TO THE PUBLIC UTILITY COMMISSION OF TEXAS:

COMES NOW, the City of Austin, (herein sometimes referred to as "City," "Austin", "Austin Water Utility" or "Respondent"), in the above styled and docketed water and wastewater rate appeal proceeding, and pursuant to P.U.C. Proc. R. §22.123 serves this, its Appeal of SOAH Order No. 6 and Motion for Reconsideration of an interim order issued by the Administrative Law Judges ("ALJs") on May 6, 2015. In support thereof, Austin would respectfully show the Public Utility Commission ("PUC" or "Commission") as follows.

**I. INTRODUCTION**

Austin seeks appeal of SOAH Order No. 6, *Ruling on Jurisdiction, Notice and Request for Interim Rates*. Austin appeals SOAH Order No. 6 under PUC Proc. R. §22.123(a)(2) which authorizes the appeal of written orders of a presiding officer in a contested case hearing.

**II. STATEMENT OF FACTS**

1. On February 23, 2015, the City of Austin filed with the SOAH and the PUC its Motion to Dismiss the water and wastewater rate appeal because: The PUC lacks jurisdiction to hear Petition because the Petition does not meet the requirements set forth in Texas Water Code ("TWC") §13.043(c).

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2. On March 2, 2015, Petitioners filed with the SOAH and the PUC their Response to the City of Austin's Motion to Dismiss; and the City of Austin filed its Reply to Petitioners' Response to the City of Austin's Motion to Dismiss for Lack of Jurisdiction on March 9, 2015.
3. On March 13, 2015, Commission Staff filed with the SOAH and the PUC its Response to the City of Austin's Motion to Dismiss; and the City of Austin filed its Reply to Commission Staff's Response to City of Austin's Motion to Dismiss on March 23, 2015.
4. A Prehearing Conference was held March 23, 2015 in which the Administrative Law Judges ("ALJs") Lilo D. Pomerleau and William G. Newchurch took evidence and heard oral arguments regarding Austin's Motion to Dismiss.
5. On March 25, 2015, the ALJs issued SOAH Order No. 4 Memorializing Prehearing Conference; Establishing Filing Deadline; and Notice of Prehearing Conference.
6. In accordance with Order No. 4, on April 14, 2015 the Parties filed with the SOAH and the PUC the following:
  - a. Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4; and
  - b. City of Austin's Additional Jurisdictional Argument and Evidence
7. In response to Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4, on April 21, 2015, the Parties filed with the SOAH and the PUC the following:
  - a. Commission Staff's Initial Response to Petitioners' Motion for Partial Summary Decision and Brief in Response to Order No. 4; and
  - b. City of Austin's Preliminary Response to Petitioners' Motion for Partial Summary Decision.
8. On May 4, 2015, the ALJs convened a second Prehearing Conference in which the ALJs announced their ruling on the PUC's jurisdiction to consider Petitioners' appeal of Austin's October 1, 2014 and November 1, 2014 increases in water and wastewater rates to the former ratepayers of the River Place Water and Wastewater Systems; and Petitioners' request for interim rates.

### **III. SOAH ORDER NO. 6 BASED ON FACTUAL ERROR**

Austin generally concurs with the decisions of the ALJs regarding the determination of jurisdiction in this case and Petitioners' request for interim rates. However, Austin does not concur with the ALJs' decision as to Petitioners' compliance with Tex. Water Code §13.043(c) regarding the November 1, 2014 rates. Specifically, the ALJs found:

“ . . . A comparison of the September 26, 2014 notice (provided to the City's environ customers who had not been served by the District) indicates that the City is charging former District customers different rates from the other environ customers. The two notices of the rates are attached to this Order. It appears, based on the documents provided by the City, that Petitioners are being charged different rates from other City environ customers. For this reason, the November 1, 2014 rate change is unique to them. Thus, more than 10% of the former District customers have petitioned for review of the unique set of rates they have been charged since November 1, 2014, the petition meets the requirements of Water Code § 13.043(c), and the Commission has jurisdiction to review these rates pursuant to Water Code §13.043(b).

However, the ALJs based their decision regarding Austin's increase in residential retail rates effective November 1, 2014 upon a factual error. The error was the result of Austin Water Utility staff's inadvertent mistake in an attachment to the September 8, 2014 notice to the now ratepayers of the former River Place Water and Wastewater Systems. The September 8, 2014 notice letter to the new River Place customers included attached water and wastewater rate schedules that contained errors. Specifically, the monthly meter charges in the top far right hand column of Attachment 1 to Exhibit B, Bates Stamp COA 0031, as attached to SOAH Order No. 6 showed the Non-Residential Commercial rates for all but the 5/8" meter charge, which is stated correctly. [See the affidavit of David A. Anders, which is attached to this pleading as Exhibit "A," and the affidavit of Greg Meszaros, Director, Austin Water Utility, which is attached to this pleading as Exhibit "B."]

In Order No. 6 the ALJs made the legal determination that Austin included the River Place customers in a different class because it apparently intended to charge the new River Place customers different and higher residential water rates than other residential customers who reside outside of Austin's city limits, as reflected in the different fixed monthly minimum meter charges for all but the 5/8" meter. It was on that factual basis—that the River Place ratepayers were a distinct class of ratepayers—that the ALJs concluded that the 360 signatures attached to Petitioners' appeal satisfied the requirement in TWC §13.043(c) which states:

(c) An appeal under Subsection (b) must be initiated by filing a petition for review with the utility commission and the entity providing service within 90 days after the effective day of the rate change or, if appealing under Subdivision (b)(2) or (5), within 90 days after the date on which the governing body of the municipality or affected county makes a final decision. The petition must be signed by the lesser of 10,000 or 10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b).

Although the petition initiating the appeal was signed by 10% of River Place's 1,047 water customers and 1,035 wastewater customers; it was not signed by "10 percent of those ratepayers whose rates have been changed and who are eligible to appeal under Subsection (b)." River Place residents are included in the same residential retail class eligible to appeal under Subsection (b) as other outside city of Austin customers. The undisputed total number of city retail customers who reside outside the corporate limits of Austin who are eligible to appeal (including the customers acquired from the River Place MUD) is as follows:

Water ratepayers: 11,240 (10% would require at least 1,240 signatures); and

Wastewater ratepayers: 5,109 (10% would require at least 511 signatures).

Although the erroneous entries in an attachment to Austin's September 8, 2014 notice letter to River Place residents made it appear to the ALJs that the former River Place customers are a distinct class of environs customers, in fact, they are not.

The former River Place customers are not only charged exactly the same rates as the other 11,240 water and 5,109 wastewater environs customers; they are charged exactly the same water and wastewater rates as *all* Austin Water Utility retail residential customers, including those inside Austin's city limits. [See Affidavit of Greg Meszaros, with attachments, attached as Exhibit B] Austin hereby offers Exhibits A and B attached to this pleading as evidence in this case. Therefore, Petitioners' 360 signatures constitute far less than 10% of 11,240 Austin environs customers, which is required to satisfy TWC §13.043(c).

Based on the announced legal analysis of the ALJs in Order No. 6, the Petitioners have failed to satisfy the jurisdictional requirements of TWC §13.043(c) with respect to the November 1, 2014 increases in water and wastewater rates to the former River Place customers.

#### **IV. RELIEF REQUESTED**

CONSIDERING THE FOREGOING, THE CITY OF AUSTIN RESPECTFULLY REQUESTS that pursuant to P.U.C. Proced. R. §22.123(a)(8), the ALJs withdraw the ruling within SOAH Order No. 6 with respect to the agency's jurisdiction to consider the November 1, 2014 water and wastewater increase to the residents of River Place Municipal Utility District and find that the PUC lacks authority to consider Petitioners' appeal regarding such water and wastewater increases. In the alternative, Austin requests that the PUC Grant this Appeal, and, upon consideration, reverse SOAH Order No. 6 with respect to the ALJs' ruling regarding the Commission's appellate jurisdiction over Austin's November 1, 2014 water and wastewater increase to the former River Place ratepayers.

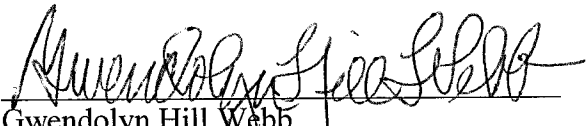
Respectfully submitted,

**KAREN KENNARD,**  
City Attorney

**MARIA SANCHEZ**  
Assistant City Attorney

**WEBB & WEBB**  
712 Southwest Tower  
211 East Seventh Street  
Austin, Texas 78767  
Tel: (512) 472-9990  
Fax: (512) 472-3183

By:

  
Gwendolyn Hill Webb  
State Bar No. 21026300

Stephen P. Webb  
State Bar No. 21033800  
ATTORNEYS FOR CITY OF AUSTIN

## CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing document has been served via hand delivery, facsimile, electronic mail, overnight mail, US mail and/or Certified Mail Return Receipt Requested on all parties whose names appear on the mailing list below on this 16<sup>th</sup> day of May, 2015.

FOR THE PUBLIC UTILITY COMMISSION:

1701 N. Congress Avenue, 7<sup>th</sup> Floor  
PO Box 13326  
Austin, Texas 78711-3326  
Via Electronic Upload

FOR THE ADMINISTRATIVE LAW JUDGES:

Honorable Lilo D. Pomerleau  
Honorable William B. Newchurch  
Administrative Law Judges  
State Office of Administrative Hearings  
300 W. 15<sup>th</sup> Street, Suite 504  
Austin, Texas 78701  
Phone: 512-475-4993  
Fax: 512-322-2061  
Via Electronic Upload

FOR THE SOAH DOCKET CLERK:

Ms. Monica Luna, Docketing Clerk  
State Office of Administrative Hearings  
300 W. 15<sup>th</sup> Street, Suite 504  
Austin, Texas 78701  
Phone: 512-475-4993  
Fax: 512-322-2061  
Via Electronic Upload

FOR PETITIONERS:

Mr. Randall B. Wilburn, Attorney at Law  
3000 South IH 35, Suite 150  
Austin, Texas 78704  
Phone: 512-535-1661  
Fax: 512-535-1678  
[rbw@randallwilburnlaw.com](mailto:rbw@randallwilburnlaw.com)

FOR THE PUC STAFF:

Ms. Jessica Gray, Attorney – Legal Division  
[jessica.gray@puc.texas.gov](mailto:jessica.gray@puc.texas.gov)  
512-936-7228  
Mr. Thomas L. Tynes  
[Thomas.tynes@puc.texas.gov](mailto:Thomas.tynes@puc.texas.gov)  
512-936-7297  
Public Utility Commission of Texas  
1701 N. Congress Avenue  
PO Box 13326  
Austin, Texas 78711-3326  
Phone: 512-936-7228  
Fax: 512-936-7268

  
GWENDOLYN HILL WEBB



**PUC DOCKET NO. 44010  
SOAH DOCKET NO. 473-15-2123.WS**

**PETITION OF RATEPAYERS OF  
THE FORMER RIVER PLACE  
WATER AND WASTEWATER  
SYSTEMS APPEALING  
THE RETAIL WATER AND  
WASTEWATER RATES OF THE  
CITY OF AUSTIN**

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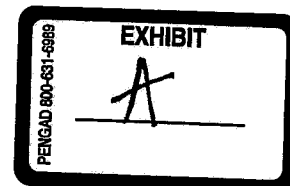
**BEFORE THE PUBLIC UTILITY**

**COMMISSION OF TEXAS**

**AFFIDAVIT OF DAVID A. ANDERS**

On this day, David A. Anders appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is David A. Anders, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.
2. I am of sound mind and I am fully competent to make this Affidavit.
3. I am the Assistant Director, Finance and Business Services of the City of Austin, Austin Water Utility.
4. As the Assistant Director of Finance and Business Services for Austin Water, I act as the Austin Water Utility Chief Financial Officer and provide financial guidance and direction to the Executive Team and all program areas of the utility. My responsibilities as the Chief Financial Officer also include overseeing all matters related to developing and implementing the utility's budget. My responsibilities include supervising Austin Water staff responsible for providing notice to our rate payers of their rates and addressing customer billing issues.



5. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No. 44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.

6. After reviewing Order No. 6 in that PUC/SOAH Docket, I reviewed the two notices referenced in the Order. Unfortunately, the rate schedule attached to the September 8, 2014 notice to the River Place MUD residents contains clerical errors. In the top, far right hand column of Attachment 1 to the notice (attached to my affidavit with annotations), under the headings Austin Water Utility Water Rates, Meter Charges, Nov-14, the rates that are shown are incorrect, except as to the rate for the 5/8' meter. The errors are explained below:

Austin Water Utility  
Water Rates

Meter Charge:	Nov-14	Correct Nov-14
5/8"	\$7.55	\$7.55
3/4"	<del>12.00</del>	13.00
1"	<del>19.00</del>	14.00
1 1/4"	-----	16.00
1 1/2"	<del>38.00</del>	23.00
2"	<del>61.00</del>	36.00

7. The former River Place customers, the Petitioners, are actually charged exactly the same retail residential rates as are all residential customers of Austin Water Utility, both those who reside inside Austin, and those who reside outside Austin's city limits. This rate is correctly stated in the September 26, 2014 notice which was sent to all other environ customers, attached to my affidavit with annotations. The notice sent to River Place MUD residents incorrectly sets out the fixed minimum charge for Commercial customers based on meter side, except as to the 5/8' meter.

8. The September 8, 2014 notice sent to River Place MUD residents simply contained mistakes in the schedule of monthly meter charges shown on Attachment 1 to the September 8, 2014 letter.

9. I have reviewed the May 18, 2015 Affidavit of Greg Meszaros with attachments. I can confirm that such attachments are a sampling of actual bills that Austin Water Utility mailed to the River Place MUD residents since November 1, 2014; as well as a sampling of actual bills mailed to residential retail (Personal information has been reacted from all sample bills) customers located outside Austin's city limits. The sampling shows that AWU does not charge the Petitioners and their neighbors water and wastewater rates which are different from other residential retail customers of Austin Water Utility residing outside Austin.

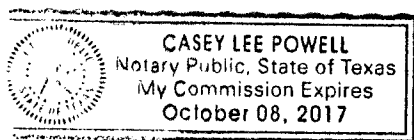
AFFIANT SAYS NOTHING FURTHER.



David A. Anders, Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of David A. Anders was SUBSCRIBED AND SWORN TO before me by David A. Anders on the 18<sup>th</sup> day of May, 2015.



Notary Public for the State of Texas



«Entity\_Name»  
 «Mail\_Address1»  
 «Mail\_Address2»  
 «Mail\_City», «Mail\_State» «Mail\_Postal»

Subject: New Austin Water Utility Rates  
 Service Address: «SVC\_Address»  
 «SVC\_City», «SVC\_State» «SVC\_Postal»

On September 9, 2014 the Austin City Council approved the City of Austin's budget for fiscal year 2014-15. This budget included a water and/or wastewater rate change affecting the service address listed above.

The purpose of this letter is to provide a written notice of these changes for Austin Water Utility customers with service addresses that are outside the corporate city limits of the City of Austin in accordance with the requirements of the Texas Water Code Sec. 13.043 and the Texas Commission on Environmental Quality (TCEQ) rule §291.22.

The water and wastewater rates shown below will become effective for Austin Water Utility bills generated on November 1, 2014.

#### Water Service Rates for Retail Customers: Effective November 1, 2014

Monthly Customer Charges			
Single-Family Residential Customers:			
Meter Size:	Minimum Charge	Plus (+)	Monthly Tiered Minimum Charge (Based on Total Billed Volume)
5/8"	\$ 7.55		0 - 2,000 Gallons \$ 2.20
3/4"	13.00		2,001 - 6,000 Gallons 4.70
1"	14.00		6,001 - 11,000 Gallons 7.65
1 1/4"	16.00		11,001 - 20,000 Gallons 12.70
1 1/2"	23.00		20,001 - Over Gallons 13.70
2"	36.00		
3"	59.00		
4"	118.00		
6"	238.00		
8"	876.00		
10"	1,036.00		
12"	1,226.00		
Non-Residential Customers:			
Meter Size:	Minimum Charge	Plus (+)	Additional Fixed Minimum Charge
			Multifamily Commercial
5/8"	\$ 7.55		\$ 10.57 \$ 7.67
3/4"	13.00		16.00 12.00
1"	14.00		26.00 19.00
1 1/4"	16.00		35.00 29.00
1 1/2"	23.00		53.00 38.00
2"	36.00		85.00 61.00
3"	59.00		169.00 123.00
4"	118.00		264.00 192.00
6"	238.00		529.00 383.00
8"	876.00		846.00 613.00
10"	1,036.00		1,216.00 882.00
12"	1,226.00		1,797.00 1,303.00

Volume Unit Charges		
Single-Family Residential Customers:		
Unit Rate Per 1,000 Gallons		
0 - 2,000 Gallons		\$ 2.93
2,001 - 6,000 Gallons		4.49
6,001 - 11,000 Gallons		7.29
11,001 - 20,000 Gallons		11.03
20,001 - Over Gallons		13.93
Non-Residential Customers:		
All Volumes: Unit Rate Per 1,000 Gallons		
	Multifamily	Commercial
Off Peak	\$ 4.93	\$ 5.98
Peak	\$ 5.45	\$ 6.58
Off Peak (Nov-June) Peak Summer (Jul-Oct)		

Water Revenue Stability Reserve Fund Surcharge	
All Customers:	
Unit Rate Per 1,000 Gallons	\$ 0.19

#### Wastewater Service Rates for Retail Customers: Effective November 1, 2014

Monthly Customer Charges	
All Customers	\$ 10.30

Volume Charges (Rate Per 1,000 Gallons)	
Single-Family Residential	
0 - 2,000 Gallons	\$ 4.51
2,001 - 6,000 Gallons	9.13
Multifamily	8.79
Commercial	8.82

For additional information, please visit the Austin Water Utility website at: <http://www.austintexas.gov/departments/water/services>

### Riverplace MUD Residential Customer Bill Comparison

[illegible]

**Attachment 1  
to Exhibit B**

COA 0031

Rivampace Residential Bill Comparison Index

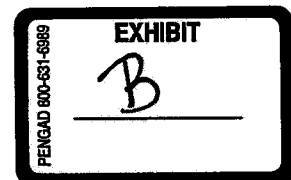
**PUC DOCKET NO. 44010  
SOAH DOCKET NO. 473-15-2123.WS**

<b>PETITION OF RATEPAYERS OF THE FORMER RIVER PLACE WATER AND WASTEWATER SYSTEMS APPEALING THE RETAIL WATER AND WASTEWATER RATES OF THE CITY OF AUSTIN</b>	§ § § § § § §	<b>BEFORE THE PUBLIC UTILITY      COMMISSION OF TEXAS</b>
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**AFFIDAVIT OF GREG MESZAROS**

On this day, Greg Meszaros appeared before me, the undersigned notary public, and after I administered an oath to him, upon his oath, he said:

1. My name is Greg Meszaros, I am more than 21 years of age, and capable of making this Affidavit. The matters contained herein are true and correct and are within my personal knowledge.
2. I am of sound mind and I am fully competent to make this Affidavit.
3. I am the Director of the City of Austin, Austin Water Utility.
4. I am familiar with the SOAH Docket No. 473-15-2123.WS; PUC Docket No. 44010, the Petition of Ratepayers of the Former River Place and Wastewater Systems Appealing the Retail Water and Wastewater Rates of the City of Austin.
5. I hereby certify that the attached redacted residential utility bills are true and correct copies of actual utility bills sent out by the City of Austin to Austin Water Utility retail residential customers outside the City of Austin and to the ratepayers of the former River Place Water and Wastewater Systems.

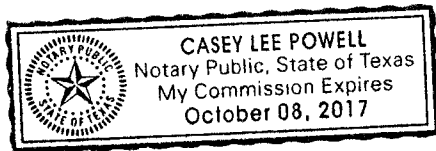


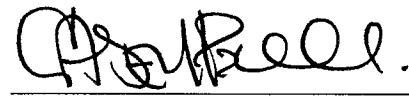
AFFIANT SAYS NOTHING FURTHER.

  
\_\_\_\_\_  
Greg Meszaros, Affiant

IN THE COUNTY OF TRAVIS, STATE OF TEXAS:

The foregoing Affidavit of Greg Meszaros was SUBSCRIBED AND SWORN TO before  
me by Greg Meszaros on the 18<sup>th</sup> day of may, 2015.



  
\_\_\_\_\_  
Notary Public for the State of Texas



## Utility News

Bill Cycle 06

### Read Dates

Next meter read date will be on or about 12/8/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit [www.cityofaustin.org/water](http://www.cityofaustin.org/water)

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to [austinenergyapp.com](http://austinenergyapp.com) and log in using your online City of Austin Utilities username & password from [coautilities.com](http://coautilities.com).

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

## Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 5201 ANACONDA LN

Invoice Number: 600353632352

Bill Print Date

Nov 10, 2014

Due Date

Dec 1, 2014

### Previous Activity/Charges

Total Amount Due at Last Bill \$277.05

Payment received - Thank you -\$290.91

Previous Balance -\$13.86

### Current Activity/Charges

Electric Service \$156.96

Water Service \$233.52

Wastewater Service \$39.47

Late Payment Fee + \$13.86

Current Balance \$443.81

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$429.95**

## Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

Detach and include stub with your payment



P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$429.95**  
**Date Due: 12/01/14**

Penalty After Date Due: \$22.12

Total Due After 12/01/2014: \$452.07

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

Enter contributions and include in Total Paid → **Total Paid: \$**

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267

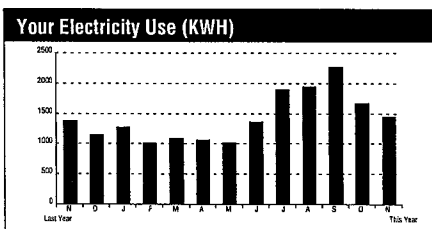
7536 0100 F4 RP 11 11112014 YNNYNNN 0013372 S1 T48



0000060035200006 000000429959 990001012



## Service Details



**Days of service** 30  
**kWh used** 1451  
**Avg. kWh per day** 48.4  
**Avg. cost per day** \$5.23  
 13 month avg. consumption: 1428.46



### ELECTRIC SERVICE

PowerLink Number: 08215500

5201 ANACONDA LN

Meter # 3207287

Read Date	10/08/2014	11/07/2014	Consumption
Read	11535	12986	1451
	Reading Difference		1451
	Total Consumption in KWH		1451

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 451 kWh at \$0.0717 per kWh (winter)	\$32.34
Regulatory Charges 1,451 kWh at \$0.0083 per kWh	\$12.04
Temporary Regulatory Charge 1,451 kWh at \$0.00057 per kWh	\$0.83
Community Benefit Charges	\$7.51
Power Supply Adjustment 1,451 kWh at \$0.03945 per kWh	\$57.24
Residential Sales Tax	
Taxable Amount	\$156.96
<b>TOTAL CURRENT CHARGES</b>	<b>\$156.96</b>

Want to save money on your electric bill? Visit [austinenenergy.com](http://austinenenergy.com) for information on our rebate programs and energy saving tips.

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd, Suite 115)

#### Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O. Box 2267 Austin, TX 78783-2267

**WATER SERVICE****5201 ANACONDA LN****Meter # 77627558**

<b>Read Date</b>	<b>10/08/2014</b>	<b>11/07/2014</b>	<b>Consumption</b>
Read	17495	17734	239
	Reading Difference in Hundreds		239
	Total Consumption in Gallons		23900

City of Austin Water - Residential

Customer Charge .....	\$7.55
Tiered Fixed Charge over 20,000 Gallons .....	\$12.70
2,000 Gallons at \$2.93 per 1,000 .....	\$5.86
4,000 Gallons at \$4.49 per 1,000 .....	\$17.96
5,000 Gallons at \$7.29 per 1,000 .....	\$36.45
9,000 Gallons at \$11.03 per 1,000 .....	\$99.27
3,900 Gallons at \$13.93 per 1,000 .....	\$54.33
23,900 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge .....	\$4.54

**TOTAL CURRENT CHARGES .....** \$238.66**WASTEWATER SERVICE****5201 ANACONDA LN**

Billable Charge - Wastewater .....	
Credit Oct Monthly Charge 9/10/14-9/30/14-Wastewater .....	-\$7.24

**TOTAL CURRENT CHARGES .....** -\$7.24**WATER SERVICE****5201 ANACONDA LN**

Billable Charge - Water .....	
Credit Oct Monthly Charge 9/10/14-9/30/14-Water .....	-\$5.14

**TOTAL CURRENT CHARGES .....** -\$5.14**WASTEWATER SERVICE****5201 ANACONDA LN**

City of Austin Wastewater - Residential	
Customer Charge .....	\$10.30
2,000 Gallons at \$4.51 per 1,000 .....	\$9.02
3,000 Gallons at \$9.13 per 1,000 .....	\$27.39
5,000 Gallons - Total Flow	

**TOTAL CURRENT CHARGES .....** \$46.71

5/8" River Place

**Late Payment Fee****5201 ANACONDA LN**

Electric - Late Payment Fee .....	\$9.02
Water - Late Payment Fees .....	\$2.43
Wastewater - Late Payment Fees .....	\$2.41
<b>TOTAL CURRENT CHARGES .....</b>	<b>\$13.86</b>

5/8" River Place



## Utility News

Bill Cycle 06

### Read Dates

Next meter read date will be on or about 1/7/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit [austinenenergy.com/go/planttrees](http://austinenenergy.com/go/planttrees).

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Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit [austinenenergy.com/go/greenchoice](http://austinenenergy.com/go/greenchoice) to learn more.

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### Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-313-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 8301 BIG VIEW DR

Invoice Number: 450786452799

Bill Print Date

Dec 10, 2014

Due Date

Dec 29, 2014

### Previous Activity/Charges

Total Amount Due at Last Bill	\$553.80
Payment received - Thank you	-\$553.80

Previous Balance

\$0.00

### Current Activity/Charges

Electric Service	\$372.44
Water Service	\$62.07
Wastewater Service	+ \$46.71

Current Balance

\$481.22

If Payment is received after due date, a late fee will be assessed.

<b>Total Amount Due</b>	<b>\$481.22</b>
-------------------------	-----------------

Do Not Send Payment. Your Bill is Scheduled for  
**Electronic Autopayment on 12/29/2014.**

Continued On Next Page



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Make Checks payable to City of Austin.

View or Pay online:  
[www.coautilities.com](http://www.coautilities.com)

<b>Total Amount Due:</b>	<b>\$481.22</b>
<b>Date Due:</b>	<b>12/29/14</b>

Penalty After Date Due:	\$24.06
Total Due After 12/29/2014:	\$505.28
CAP Contribution:	\$
Parks & Libraries Fund:	\$
Public School Energy Asst.:	\$

Enter  
contributions  
and include  
in Total Paid → **Total Paid:**

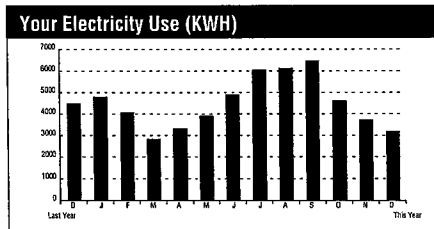
\$

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Do Not Send Payment. Your Bill is Scheduled for  
Electronic Autopayment on 12/29/2014.

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## Service Details



**Days of service** 31  
**kWh used** 3172  
**Avg. kWh per day** 102.3  
**Avg. cost per day** \$12.01  
 13 month avg. consumption, 4488.00



### ELECTRIC SERVICE

PowerLink Number: 186932

8301 BIG VIEW DR

Meter # 3118509

Read Date	11/07/2014	12/08/2014	Consumption
Read	98893	2065	3172
	Reading Difference		3172
	Total Consumption in KWH		3172

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 1,000 kWh at \$0.0717 per kWh (winter)	\$71.70
Tier 5 remaining 672 kWh at \$0.0717 per kWh (winter)	\$48.18
Regulatory Charges 3,172 kWh at \$0.0083 per kWh	\$26.33
Temporary Regulatory Charge 3,172 kWh at \$0.00057 per kWh	\$1.81
Community Benefit Charges	\$16.43
Power Supply Adjustment 3,172 kWh at \$0.03945 per kWh	\$125.14
Residential Sales Tax	
Taxable Amount	\$372.44
<b>TOTAL CURRENT CHARGES</b>	<b>\$372.44</b>

Want to save money on your electric bill? Visit [austinenenergy.com](http://austinenenergy.com) for information on our rebate programs and energy saving tips.

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

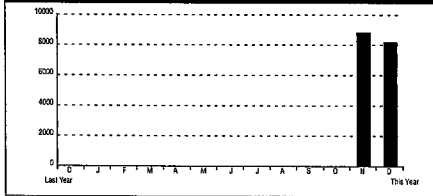
- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O.Box 2267 Austin, TX 78783-2267



## Your Water Use (WGAL)



Current Month

Days of service 31  
 Gallons used 8200  
 Avg. gallons per day 264.5  
 Avg. cost per day \$2.00  
 2 month avg. consumption, 8500.00



## WATER SERVICE

8301 BIG VIEW DR

Meter # 45573412

Read Date	11/07/2014	12/08/2014	Consumption
Read	4633	4715	82
		Reading Difference in Hundreds	82
		Total Consumption in Gallons	8200

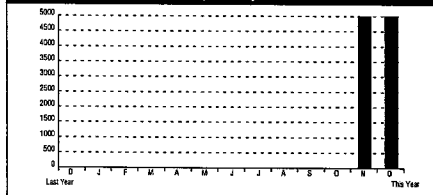
City of Austin Water - Residential

Customer Charge ..... \$13.00  
 Tiered Fixed Charge 6,001 - 11,000 Gallons ..... \$7.65  
 2,000 Gallons at \$2.93 per 1,000 ..... \$5.86  
 4,000 Gallons at \$4.49 per 1,000 ..... \$17.96  
 2,200 Gallons at \$7.29 per 1,000 ..... \$16.04  
 8,200 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge ..... \$1.56

TOTAL CURRENT CHARGES ..... \$62.07

You are using 6028 Gallons less water than the average resident in your area.

## Your Wastewater Use (SGAL)



Current Month

Days of service 31  
 Gallons used 5000  
 Avg. gallons per day 161.3  
 Avg. cost per day \$1.51



## WASTEWATER SERVICE

8301 BIG VIEW DR

City of Austin Wastewater - Residential

Customer Charge ..... \$10.30  
 2,000 Gallons at \$4.51 per 1,000 ..... \$9.02  
 3,000 Gallons at \$9.13 per 1,000 ..... \$27.39  
 5,000 Gallons - Total Flow

TOTAL CURRENT CHARGES ..... \$46.71

3/4" River Place



## Utility News

Bill Cycle 06

### Read Dates

Next meter read date will be on or about 12/8/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit [www.cityofaustin.org/water](http://www.cityofaustin.org/water)

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Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to [austinenergyapp.com](http://austinenergyapp.com) and log in using your online City of Austin Utilities username & password from [coautilities.com](http://coautilities.com).

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### Contact Information

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Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 8308 BIG VIEW DR

Invoice Number: 452969589950

Bill Print Date

Nov 12, 2014

Due Date

Dec 1, 2014

### Previous Activity/Charges

Total Amount Due at Last Bill \$1,729.99

Payment received - Thank you -\$1,000.00

Previous Balance \$729.99

Please Note - Bill Due Date does not apply to Previous Balance Due.  
This balance is DUE IMMEDIATELY.

### Current Activity/Charges

Electric Service \$483.24

Water Service \$1,450.96

Waste Water Service \$119.75

Late Payment Fee + \$29.85

Current Balance \$2,083.80

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$2,813.79**

Continued On Next Page

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View or Pay online:

[www.coautilities.com](http://www.coautilities.com)

7536 0100 F4 00 13 11132014 NNNNNNNN 0006054 Non-0 1 02.

Enter  
contributions  
and include  
in Total Paid

**Total Amount Due: \$2,813.79**

**Date Due: 12/01/14**

Penalty After Date Due: \$102.70

Total Due After 12/01/2014: \$2,916.49

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

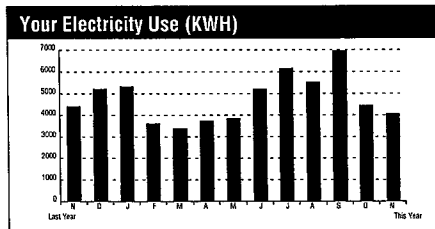
**Total Paid: \$**

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



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## Service Details



**Current Month**

Days of service 30  
 kWh used 4057  
 Avg. kWh per day 135.2  
 Avg. cost per day \$16.11  
 13 month avg. consumption: 4751.69



### ELECTRIC SERVICE

PowerLink Number: 8619370974

8308 BIG VIEW DR

Meter # 3118241

Read Date	10/08/2014	11/07/2014	Consumption
Read	65905	69962	4057
	Reading Difference		4057
	Total Consumption in KWH		4057

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 1,000 kWh at \$0.0717 per kWh (winter)	\$71.70
Tier 5 remaining 1,557 kWh at \$0.0717 per kWh (winter)	\$111.64
Regulatory Charges 4,057 kWh at \$0.0083 per kWh	\$33.67
Temporary Regulatory Charge 4,057 kWh at \$0.00057 per kWh	\$2.31
Community Benefit Charges	\$21.02
Power Supply Adjustment 4,057 kWh at \$0.0395 per kWh	\$160.05
Residential Sales Tax	
Taxable Amount	\$483.24
<b>TOTAL CURRENT CHARGES</b>	<b>\$483.24</b>

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#### AUTHORIZED PAY STATIONS:

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- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O.Box 2267 Austin, TX 78783-2267



**WATER SERVICE****8308 BIG VIEW DR****Meter # 44267491**

<b>Read Date</b>	<b>10/08/2014</b>	<b>11/07/2014</b>	<b>Consumption</b>
Read	3540	4633	1093
		Reading Difference in Hundreds	1093
		Total Consumption in Gallons	109300

City of Austin Water - Residential

Customer Charge ..... \$14.00

Tiered Fixed Charge over 20,000 Gallons ..... \$12.70

2,000 Gallons at \$2.93 per 1,000 ..... \$5.86

4,000 Gallons at \$4.49 per 1,000 ..... \$17.96

5,000 Gallons at \$7.29 per 1,000 ..... \$36.45

9,000 Gallons at \$11.03 per 1,000 ..... \$99.27

89,300 Gallons at \$13.93 per 1,000 ..... \$1,243.95

109,300 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge ..... \$20.77

**TOTAL CURRENT CHARGES ..... \$1,450.96****WASTEWATER SERVICE****8308 BIG VIEW DR**

City of Austin Wastewater - Residential

Customer Charge ..... \$10.30

2,000 Gallons at \$4.51 per 1,000 ..... \$9.02

11,000 Gallons at \$9.13 per 1,000 ..... \$100.43

13,000 Gallons - Total Flow

**TOTAL CURRENT CHARGES ..... \$119.75****Late Payment Fee****8308 BIG VIEW DR**

Electric - Late Payment Fee ..... \$25.92

Water - Late Payment Fees ..... \$1.66

Wastewater - Late Payment Fees ..... \$2.27

**TOTAL CURRENT CHARGES ..... \$29.85**

1" River Place



## Utility News

Bill Cycle 02

### Read Dates

Next meter read date will be on or about 12/2/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

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TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 9210 MEADOWHEATH DR

Invoice Number: 002809002290

Bill Print Date

Nov 5, 2014

Due Date

Nov 24, 2014

### Previous Activity/Charges

Total Amount Due at Last Bill \$170.95

Payment received - Thank you -\$170.95

Previous Balance \$0.00

### Current Activity/Charges

Electric Service \$115.53

Water Service \$18.96

Wastewater Service + \$20.23

Current Balance \$154.72

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$154.72**

Continued On Next Page

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[www.coautilities.com](http://www.coautilities.com)

7536 0100 F0 D0 05 11052014 NNNNNNN 0000014 Non-0 1 02.

Enter  
contributions  
and include  
in Total Paid

**Total Amount Due: \$154.72**  
**Date Due: 11/24/14**

Penalty After Date Due: \$7.74

Total Due After 11/24/2014: \$162.46

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

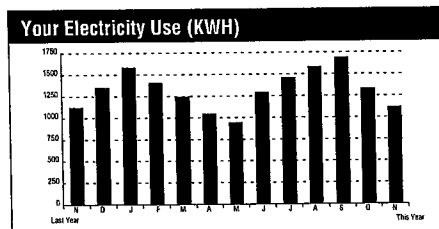
**Total Paid: \$**

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P.O. BOX 2267  
AUSTIN TX 78783-2267



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## Service Details



Days of service 32  
 kWh used 1111  
 Avg. kWh per day 34.7  
 Avg. cost per day \$3.61  
 13 month avg. consumption: 1317.54



### ELECTRIC SERVICE

PowerLink Number: 45964800

9210 MEADOWHEATH DR

Meter # 3146619

Read Date	10/02/2014	11/03/2014	Consumption
Read	4018	5129	1111
	Reading Difference		1111
	Total Consumption in KWH		1111

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 111 kWh at \$0.0717 per kWh (winter)	\$7.96
Regulatory Charges 1,111 kWh at \$0.0083 per kWh	\$9.22
Temporary Regulatory Charge 1,111 kWh at \$0.00057 per kWh	\$0.63
Community Benefit Charges	\$5.75
Power Supply Adjustment 1,111 kWh at \$0.02945 per kWh	\$43.83
Residential Sales Tax	
Taxable Amount	\$114.39
Metro Sales Tax 1%	\$1.14
<b>TOTAL CURRENT CHARGES</b>	<b>\$115.53</b>

Want to save money on your electric bill? Visit [austinenergy.com](http://austinenergy.com) for information on our rebate programs and energy saving tips.

5/8" Outside City

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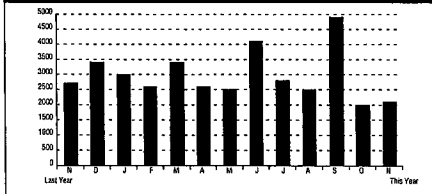
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- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

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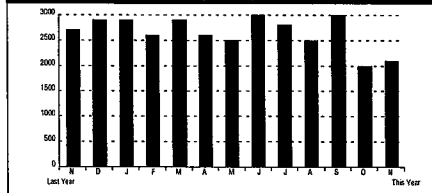
#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O. Box 2267 Austin, TX 78783-2267

**Your Water Use (WGAL)**

Current  
Month

Days of service 32  
Gallons used 2100  
Avg. gallons per day 65.6  
Avg. cost per day \$0.59  
13 month avg. consumption: 2969.23

**Your Wastewater Use (SGAL)**

Current  
Month

Days of service 32  
Gallons used 2100  
Avg. gallons per day 65.6  
Avg. cost per day \$0.63

**WATER SERVICE****9210 MEADOWHEATH DR****Meter # 145664**

Read Date	10/02/2014	11/03/2014	Consumption
Read	4919	4940	21
	Reading Difference in Hundreds		21
	Total Consumption in Gallons		2100

City of Austin Water - Residential

Customer Charge ..... \$7.55  
Tiered Fixed Charge 2,001 - 6,000 Gallons ..... \$4.70  
2,000 Gallons at \$2.93 per 1,000 ..... \$5.86  
100 Gallons at \$4.49 per 1,000 ..... \$0.45  
2,100 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge ..... \$0.40

**TOTAL CURRENT CHARGES ..... \$18.96****WASTEWATER SERVICE****9210 MEADOWHEATH DR**

City of Austin Wastewater - Residential

Customer Charge ..... \$10.30  
2,000 Gallons at \$4.51 per 1,000 ..... \$9.02  
100 Gallons at \$9.13 per 1,000 ..... \$0.91  
2,100 Gallons - Total Flow

**TOTAL CURRENT CHARGES ..... \$20.23**

5/8" Outside City



## Utility News

Bill Cycle 13

### Read Dates

Next meter read date will be on or about 1/16/2015

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit [austinenergy.com/go/planttrees](http://austinenergy.com/go/planttrees).

It is not too late! Conserve water now during your wastewater averaging period (11-17-2014 to 02-14-2015) to save money for 12 months. For more information visit [www.austintexas.gov/water](http://www.austintexas.gov/water).

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit [austinenergy.com/go/greenchoice](http://austinenergy.com/go/greenchoice) to learn more.

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TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9183 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 6215 INDIAN CANYON DR

Invoice Number: 005571378083

Bill Print Date

Dec 19, 2014

Due Date

Jan 5, 2015

### Previous Activity/Charges

Total Amount Due at Last Bill \$188.88  
Payment received - Thank you -\$188.88

Previous Balance

\$0.00

### Current Activity/Charges

Electric Service \$197.16  
Water Service \$31.89  
Wastewater Service + \$34.84

Current Balance

\$263.89

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due \$263.89**

Continued On Next Page

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[www.coautilities.com](http://www.coautilities.com)

**Total Amount Due: \$263.89**  
**Date Due: 01/05/15**

Penalty After Date Due: \$13.19

Total Due After 01/05/2015: \$277.08

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

Enter contributions and include in Total Paid → **Total Paid:**

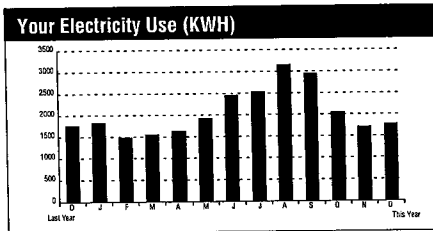
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CITY OF AUSTIN  
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AUSTIN TX 78783-2267

7536 0100 F4 RP 19 12192014 YNNNNNN 0010029 S1 T38

0000000557000007 000000263898 990001012

## Service Details



**Days of service** 29  
**kWh used** 1772  
**Avg. kWh per day** 61.1  
**Avg. cost per day** \$6.80  
 13 month avg. consumption: 2059.54



### ELECTRIC SERVICE

**PowerLink Number:** 59952200  
**6215 INDIAN CANYON DR**

**Meter #** 3174035

Read Date	11/17/2014	12/16/2014	Consumption
Read	50161	51933	1772
Reading Difference			1772
Total Consumption in KWH			1772

#### COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 500 kWh at \$0.0717 per kWh (winter)	\$35.85
Tier 4 next 272 kWh at \$0.0717 per kWh (winter)	\$19.50
Regulatory Charges 1,772 kWh at \$0.0083 per kWh	\$14.71
Temporary Regulatory Charge 1,772 kWh at \$0.00057 per kWh	\$1.01
Community Benefit Charges	\$9.18
Power Supply Adjustment 1,772 kWh at \$0.03945 per kWh	\$69.91
Residential Sales Tax	
Taxable Amount	\$197.16
<b>TOTAL CURRENT CHARGES</b>	<b>\$197.16</b>

Want to save money on your electric bill? Visit [austinenenergy.com](http://austinenenergy.com) for information on our rebate programs and energy saving tips.

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)

- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
 P.O. Box 2267 Austin, TX 78783-2267

**WATER SERVICE****6215 INDIAN CANYON DR****Meter # 672457**

<b>Read Date</b>	<b>12/09/2014</b>	<b>12/16/2014</b>	<b>Consumption</b>
Read	36610	36647	37
	Reading Difference in Hundreds		37
	Total Consumption in Gallons		3700

City of Austin Water - Residential

Customer Charge ..... \$13.00

Tiered Fixed Charge 2,001 - 6,000 Gallons ..... \$4.70

2,000 Gallons at \$2.93 per 1,000 ..... \$5.86

1,700 Gallons at \$4.49 per 1,000 ..... \$7.63

3,700 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge ..... \$0.70

**TOTAL CURRENT CHARGES ..... \$31.89**

You are using 4451 Gallons less water than the average resident in your area.

**WASTEWATER SERVICE****6215 INDIAN CANYON DR**

City of Austin Wastewater - Residential

Customer Charge ..... \$10.30

2,000 Gallons at \$4.51 per 1,000 ..... \$9.02

1,700 Gallons at \$9.13 per 1,000 ..... \$15.52

3,700 Gallons - Total Flow

**TOTAL CURRENT CHARGES ..... \$34.84**

3/4" Outside City



## Utility News

Bill Cycle 14

### Read Dates

Next meter read date will be on or about 12/17/2014.

Austin Energy is conducting an audit of 165,000 poles. Customers may see crews from contractor Matco Services Inc. on or near their property to conduct the audit. Questions? Call 512-322-6396.

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Save energy and money with Austin Energy's free web app. Monitor and track your energy use from anywhere. Just go to [austinenenergyapp.com](http://austinenenergyapp.com) and log in using your online City of Austin Utilities username & password from [coautilities.com](http://coautilities.com).

Did you know City crews mowed, trimmed and cleaned more than 3,300 public right of ways this past year? Call 3-1-1 to report vegetation obstructing the right of way. Visit us online at <http://austintexas.gov/streetandbridge>.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

### Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call **512-322-9100** and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 9810 FM 969 RD

Invoice Number: 004812281332

Bill Print Date

Nov 19, 2014

Due Date

Dec 8, 2014

### Previous Activity/Charges

Total Amount Due at Last Bill	\$590.83
Payment received - Thank you	-\$385.00
<b>Previous Balance</b>	<b>\$205.83</b>

Please Note - Bill Due Date does not apply to Previous Balance Due.  
This balance is DUE IMMEDIATELY.

### Current Activity/Charges

Electric Service	\$132.18
Water Service	\$30.09
Late Payment Fee	+ \$9.38

**Current Balance** **\$171.65**

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due** **\$377.48**

Continued On Next Page



THE CITY IS COMPLYING WITH THE AMERICANS WITH DISABILITIES ACT.

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P.O. Box 2267 Austin, TX 78783-2267

Make Checks payable to City of Austin.

View or Pay online.

[www.coautilities.com](http://www.coautilities.com)

7536 0100 F4 RP 19 11192014 YNNYNNN 0003145 S1 T11

**Total Amount Due:** **\$377.48**  
**Date Due:** **12/08/14**

Penalty After Date Due:	\$8.11
Total Due After 12/08/2014:	\$385.59
CAP Contribution:	\$
Parks & Libraries Fund:	\$
Public School Energy Asst.:	\$

Enter  
contributions  
and include  
in Total Paid

**Total Paid:** **\$**

CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



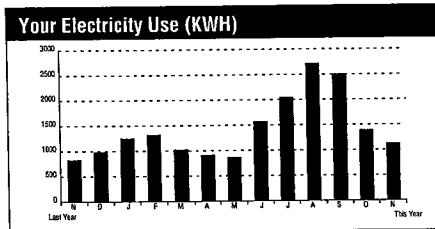
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## Service Details

PowerLink Number: 22125000

9810 FM 969 RD



Current Month  
 Days of service 31  
 kWh used 1118  
 Avg. kWh per day 36.1  
 Avg. cost per day \$3.72  
 13 month avg. consumption. 1421.69



### ELECTRIC SERVICE

Meter # 5021392

Read Date	10/18/2014	11/18/2014	Consumption
Read	86971	88089	1118
	Reading Difference		1118
	Total Consumption in KWH		1118

#### COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 118 kWh at \$0.0717 per kWh (winter)	\$8.46
Regulatory Charges 1,118 kWh at \$0.0083 per kWh	\$9.28
Temporary Regulatory Charge 1,118 kWh at \$0.00057 per kWh	\$0.64
Community Benefit Charges	\$5.79
Power Supply Adjustment 1,118 kWh at \$0.03945 per kWh	\$44.11
Residential Sales Tax	
Taxable Amount	\$115.28

**TOTAL CURRENT CHARGES \$115.28**

Want to save money on your electric bill? Visit [austinenenergy.com](http://austinenenergy.com) for information on our rebate programs and energy saving tips.



### ELECTRIC SERVICE

9810 FM 969 RD

#### Night Watchman Residential Security Lighting

Energy Charge 2 100W HPS Open Fixture(s) at \$7.03 per fixture	\$14.06
Power Supply Adjustment 70.00 @ \$0.03945 per kWh	\$2.76
Temporary Regulatory Charge 70.00 kWh at \$0.00117 per kWh	\$0.08
<b>TOTAL CURRENT CHARGES</b>	<b>\$16.90</b>

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View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
 HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

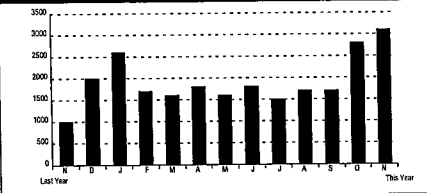
- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
 P.O. Box 2267 Austin, TX 78783-2267



## Your Water Use (WGAL)



Days of service 32  
 Gallons used 3100  
 Avg. gallons per day 96.9  
 Avg. cost per day \$0.94  
 13 month avg. consumption: 1915.38



## WATER SERVICE

9810 FM 969 RD

Meter # 110390

Read Date	10/17/2014	11/18/2014	Consumption
Read	28199	28230	31
		Reading Difference in Hundreds	31
		Total Consumption in Gallons	3100

City of Austin Water - Residential

Customer Charge	\$14.00
Tiered Fixed Charge 2,001 - 6,000 Gallons	\$4.70
2,000 Gallons at \$2.93 per 1,000	\$5.86
1,100 Gallons at \$4.49 per 1,000	\$4.94
3,100 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$0.59

**TOTAL CURRENT CHARGES \$30.09**

You are using 2950 Gallons less water than the average resident in your area.

## Late Payment Fee

9810 FM 969 RD

Electric - Late Payment Fee	\$7.27
Electric - Late Payment Fee	\$0.84
Water - Late Payment Fee	\$1.27

**TOTAL CURRENT CHARGES \$9.38**

1" Outside City

**Utility News**

Bill Cycle 06

**Read Dates**

Next meter read date will be on or about 2/6/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit [austineenergy.com/go/planttrees](http://austineenergy.com/go/planttrees).

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Avoid watering outside! Conserve water during your wastewater averaging period (12-08-2014 to 03-06-2015) to lower wastewater costs. For more information visit [www.austintexas.gov/water](http://www.austintexas.gov/water)

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit [austineenergy.com/go/greenchoice](http://austineenergy.com/go/greenchoice) to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

**Contact Information**

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-322-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

**Summary of Service**

Service Address: 5201 ANACONDA LN

Invoice Number: 600350320377

Bill Print Date

Jan 13, 2015

Due Date

Jan 30, 2015

**Previous Activity/Charges**

Total Amount Due at Last Bill

-\$56.41

Payment received

\$0.00

Previous Balance

-\$56.41

**Current Activity/Charges**

Electric Service

\$141.82

Water Service

\$32.26

Wastewater Service

+ \$46.71

Current Balance

\$220.79

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due****\$164.38**

Continued On Next Page



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Make Checks payable to City of Austin.

View or Pay online:

[www.coautilities.com](http://www.coautilities.com)

7536 0100 FQ RP 14 01142015 YNNNNNN 0004607 S1 T19

**Total Amount Due:****\$164.38****Date Due:****01/30/15**

Penalty After Date Due:

\$11.04

Total Due After 01/30/2015:

\$175.42

CAP Contribution:

\$

Parks &amp; Libraries Fund:

\$

Public School Energy Asst.:

\$

Enter contributions and include in Total Paid

**Total Paid:**

\$

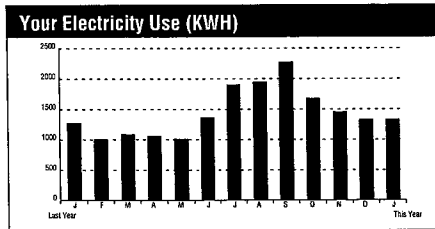
CITY OF AUSTIN

P.O. BOX 2267

AUSTIN TX 78783-2267

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## Service Details



**Days of service** 32  
**kWh used** 1330  
**Avg. kWh per day** 41.6  
**Avg. cost per day** \$4.43  
 13 month avg. consumption. 1438.23



### ELECTRIC SERVICE

PowerLink Number: 08215500

5201 ANACONDA LN

Meter # 3207287

Read Date	12/08/2014	01/09/2015	Consumption
Read	14309	15639	1330
	Reading Difference		1330
	Total Consumption in KWH		1330

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 330 kWh at \$0.0717 per kWh (winter)	\$23.66
Regulatory Charges 1,330 kWh at \$0.0083 per kWh	\$11.04
Temporary Regulatory Charge 1,330 kWh at \$0.00057 per kWh	\$0.76
Community Benefit Charges	\$6.89
Power Supply Adjustment 1,330 kWh at \$0.0394 per kWh	\$52.47
Residential Sales Tax	
Taxable Amount	\$141.82

**TOTAL CURRENT CHARGES \$141.82**

Want to save money on your electric bill? Visit [austinenenergy.com](http://austinenenergy.com) for information on our rebate programs and energy saving tips.

5/8" River Place (January)

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

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HEB and Randall's stores, as well as:

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- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

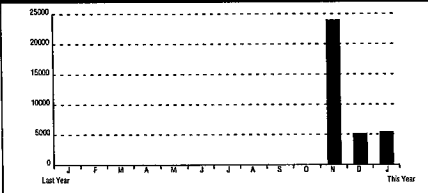
- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O.Box 2267 Austin, TX 78783-2267



## Your Water Use (WGAL)

Current  
Month

Days of service 32  
 Gallons used 5400  
 Avg. gallons per day 168.8  
 Avg. cost per day \$1.01  
 3 month avg. consumption: 11466.67



## WATER SERVICE

5201 ANACONDA LN

Meter # 77627558

Read Date	12/08/2014	01/09/2015	Consumption
Read	17785	17839	54
	Reading Difference in Hundreds		54
	Total Consumption in Gallons		5400

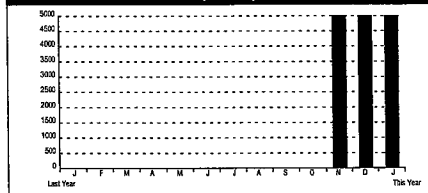
City of Austin Water - Residential

Customer Charge	\$7.10
Tiered Fixed Charge 2,001 - 6,000 Gallons	\$3.00
2,000 Gallons at \$2.93 per 1,000	\$5.86
3,400 Gallons at \$4.49 per 1,000	\$15.27
5,400 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge	\$1.03

**TOTAL CURRENT CHARGES** \$32.26

You are using 2609 Gallons less water than the average resident in your area.

## Your Wastewater Use (SGAL)

Current  
Month

Days of service 32  
 Gallons used 5000  
 Avg. gallons per day 156.3  
 Avg. cost per day \$1.46



## WASTEWATER SERVICE

5201 ANACONDA LN

City of Austin Wastewater - Residential

Customer Charge	\$10.30
2,000 Gallons at \$4.51 per 1,000	\$9.02
3,000 Gallons at \$9.13 per 1,000	\$27.39
5,000 Gallons - Total Flow	

**TOTAL CURRENT CHARGES** \$46.71

5/8" River Place January



## Utility News

Bill Cycle 02

### Read Dates

Next meter read date will be on or about 2/2/2015.

Trees within 20 feet of power lines should be less than 25 feet high fully grown. Call 8-1-1 at least three days before planting a tree. Avoid electric, water, sewer, and telephone lines. For more information, visit [austinenenergy.com/go/planttrees](http://austinenenergy.com/go/planttrees).

Outstanding utility bill balance? Set up monthly payment arrangements to keep your account in good standing. Call 512-494-9400 and a Customer Service Representative will assist you.

Avoid watering outside! Conserve water during your wastewater averaging period (12-02-2014 to 03-02-2015) to lower wastewater costs. For more information visit [www.austintexas.gov/water](http://www.austintexas.gov/water)

Choose 100% Texas wind energy and check out new, affordable 2015 pricing for GreenChoice. Visit [austinenenergy.com/go/greenchoice](http://austinenenergy.com/go/greenchoice) to learn more.

Receiving benefits from a government assistance program? You may qualify for utility bill payment assistance. Call 512-494-9400.

### Contact Information

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

Customer Service: 512-494-9400  
or call toll free at 1-888-340-6465  
TDD: 512-477-3663  
Se Habla Español

To report an electrical **OUTAGE** call 512-522-9100 and enter your **PowerLink** number. The PowerLink number is displayed with your Electric Service on the bill.

## Summary of Service

Service Address: 9210 MEADOWHEATH DR

Invoice Number: 002808889769

Bill Print Date

Jan 7, 2015

Due Date

Jan 26, 2015

### Previous Activity/Charges

Total Amount Due at Last Bill \$147.00  
Payment received - Thank you -\$147.00

Previous Balance

\$0.00

### Current Activity/Charges

Electric Service \$144.87  
Water Service \$18.69  
Wastewater Service + \$23.89

Current Balance

\$187.45

If Payment is received after due date, a late fee will be assessed.

**Total Amount Due** \$187.45

Continued On Next Page



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Make Checks payable to City of Austin.

View or Pay online:

[www.coautilities.com](http://www.coautilities.com)

7536 0100 F4 D0 07 01072015 NNNNNNN 0000015 Non-2 102

Enter  
contributions  
and include  
in Total Paid

**Total Amount Due:** \$187.45  
**Date Due:** 01/26/15

Penalty After Date Due: \$9.36

Total Due After 01/26/2015: \$196.81

CAP Contribution: \$

Parks & Libraries Fund: \$

Public School Energy Asst.: \$

**Total Paid:** \$

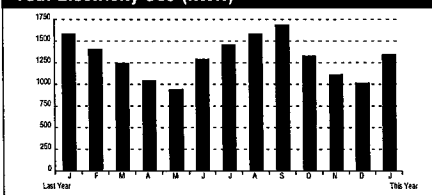
CITY OF AUSTIN  
P.O. BOX 2267  
AUSTIN TX 78783-2267



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## Service Details

**Your Electricity Use (KWH)**



Current  
Month

Days of service 34  
kWh used 1343  
Avg. kWh per day 39.5  
Avg. cost per day \$4.26  
13 month avg. consumption. 1309.23



### ELECTRIC SERVICE

PowerLink Number: 45964800

9210 MEADOWHEATH DR

Meter # 3146619

Read Date	12/02/2014	01/05/2015	Consumption
Read	6146	7489	1343
Reading Difference			1343
Total Consumption in KWH			1343

COA - Electric Residential

Customer Charge	\$10.00
Tier 1 first 500 kWh at \$0.018 per kWh (winter)	\$9.00
Tier 2 next 500 kWh at \$0.056 per kWh (winter)	\$28.00
Tier 3 next 343 kWh at \$0.0717 per kWh (winter)	\$24.59
Regulatory Charges 1,343 kWh at \$0.0083 per kWh	\$11.15
Temporary Regulatory Charge 1,343 kWh at \$0.00057 per kWh	\$0.77
Community Benefit Charges	\$6.95
Power Supply Adjustment 1,343 kWh at \$0.03943 per kWh	\$52.98
Residential Sales Tax	
Taxable Amount	\$143.44
Metro Sales Tax 1%	\$1.43

**TOTAL CURRENT CHARGES \$144.87**

Want to save money on your electric bill? Visit [austinenergy.com](http://austinenergy.com) for information on our rebate programs and energy saving tips.

5/8" Outside City (January)

View or Pay online: [www.coautilities.com](http://www.coautilities.com)

#### AUTHORIZED PAY STATIONS:

Payments are accepted at most Austin-area  
HEB and Randall's stores, as well as:

- Fiesta Mart (IH35 and 38 1/2 st.)
- Rosewood-Zaragosa Center (2800 Webberville Rd.)
- Utility Service Center (8716 Research Blvd. Suite 115)

#### Drop Box Locations Are:

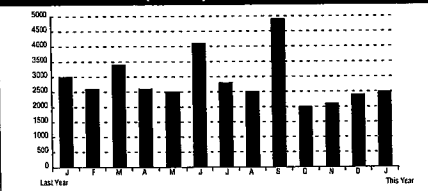
- 625 East 10th Street
- 505 Barton Springs Road

#### Mail all inquiries to:

City of Austin Utility Customer Service,  
P.O. Box 2267 Austin, TX 78783-2267

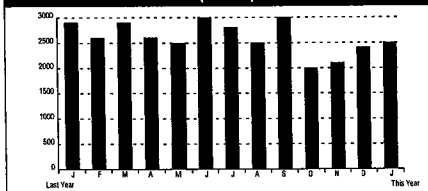


### Your Water Use (WGAL)



Days of service 34  
 Gallons used 2500  
 Avg. gallons per day 73.5  
 Avg. cost per day \$0.55  
 13 month avg. consumption: 2876.92

### Your Wastewater Use (SGAL)



Days of service 34  
 Gallons used 2500  
 Avg. gallons per day 73.5  
 Avg. cost per day \$0.70



## WATER SERVICE

9210 MEADOWHEATH DR

Meter # 145664

Read Date	12/02/2014	01/05/2015	Consumption
Read	4964	4989	25
	Reading Difference in Hundreds		25
	Total Consumption in Gallons		2500

City of Austin Water - Residential

Customer Charge ..... \$7.10  
 Tiered Fixed Charge 2,001 - 6,000 Gallons ..... \$3.00  
 2,000 Gallons at \$2.93 per 1,000 ..... \$5.86  
 500 Gallons at \$4.49 per 1,000 ..... \$2.25  
 2,500 Gallons at \$0.19 per 1,000 - Reserve Fund Surcharge ..... \$0.48

**TOTAL CURRENT CHARGES ..... \$18.69**



## WASTEWATER SERVICE

9210 MEADOWHEATH DR

City of Austin Wastewater - Residential

Customer Charge ..... \$10.30  
 2,000 Gallons at \$4.51 per 1,000 ..... \$9.02  
 500 Gallons at \$9.13 per 1,000 ..... \$4.57  
 2,500 Gallons - Total Flow

**TOTAL CURRENT CHARGES ..... \$23.89**

5/8" Outside City (January)