

1

RECEIVED
TCEC
WATER SUPPLY DIV.
67 11 41

Proposed Rate Change Protest
Community Utility Company

I am resident of the Forest Manor Subdivision which will be affected by the proposed water/utility rate change.

My name is Mr & Mrs Robert Godinich

My resident address is 23311 Dew Circle

Huffman, Tx 77336

I protest this rate change for the following reasons:

Homes were purchased on the premise that this was the overall flat rate for our usage of the "community well". This rate has been factored into monthly expenses.

The quality of the water is poor containing large amounts of rust and silt and a precarious odor. It is conducive to that of Lake Houston.

The water pressure is often too low to even afford those residents in the far corners of the community a shower/bath at certain times of the day, (Usually peak).

The water, although noted as suitable to drink, must be filtered firstly, outside, then often again inside, if drinking it is desired. This filtering system is an additional expense absorbed by the residents.

(Most resident also choose to purchase drinking water to be safe).

Laundering of whites has become a constant battle as the water turns them a shade of orange. Again, one must go to extreme measures for resolve. More out of pocket expense.

These extra monies are not factored in on the rate change.

Whereas we realize the current rate seems minute, we suggest that it is a fair and just rate for the services rendered.

We also suggest that a rate increase without intention of correction of the many problems of this utility would be a miscarriage of justice to the people.

Thank you for allowing our voices to be heard,
The concerned residents of Forest Manor Subdivision

Mr. & Mrs. Shane Chauncey
1722 Oak Manor Dr
Huffman TX 77336
281-324-4818

RECEIVED
7/22/08 TT
JUL 21 2008
TEXAS COMMISSION
ON
ENVIRONMENTAL QUALITY

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P O Box 13087
Austin TX 78711-3087

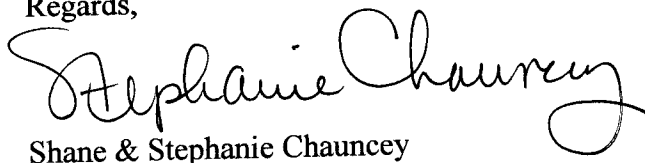
July 15, 2008

RE: Notice of Proposed Rate Change: Community Utility Company, CCN # 10350

To Whom It May Concern,

This is notice that we are the property owners of 1722 Oak Manor Dr. Huffman, TX in the Forest Manor Subdivision and are recipients of water through Community Utility Company. We are protesting the increase in our water to the amounts stated in the Notice of Proposed Rate Change. As a customer of this water district I can soundly state that the water in the neighborhood has much to be desired. In speaking with several people who live through out the Houston area in many different communities, the proposed amount is more than most of these people pay and their water districts include sewer in these rates, we are all on septic systems and would not have to consider this added amount. As I am sure other members through out our community will protest the high amount proposed, we are willing to consider an increase to continue operating cost but, we have had a lot of problems with the water in past years and feel sometimes the rate we now pay is too much. I hope that we can all come to an agreement on the new rates for our subdivision, and look forward to hearing from you.

Regards,


Shane & Stephanie Chauncey

Texas Commission on Environmental Quality

July 15, 2008

Water Supply Division

Utilities & Districts Section, MC 153

P.O. Box 13087

Austin, Texas 78711-3087

RECEIVED

JUL 21 2008

TEXAS COMMISSION
ON
ENVIRONMENTAL QUALITY

Subject: Proposed Rate Increase for:

Forest Manor Subdivision

To Whom it May Concern:

Please be advised that this correspondence should be considered a protest

Regarding the Proposed Rate Change by the Community Utility Company. I live in the Forest Manor Subdivision which is supplied water through a community well. This well is currently in need of improvements . On a regular basis, we encounter problems with water discoloration, and are forced to change out our house water filters every 3 weeks. Additionally, when our electricity goes out, we have no ability to get water, as our well is ran by a pump. Also, we often have pressure problems. There are times, we cannot even do laundry or run the dishwasher because there is just not enough pressure for the appliances to perform correctly.

As no updates to out well system are incorporated in this rate increase, I do not believe the increase is warranted at this time, especially not an increase that is more than FIVE times the current rate.

Thank You,

Larry D. Schindler



1907 Hickory Manor

Huffman, Texas 77336

56102-R F1/BD T.T.
7/10/08 TT (1)

Buddy Garcia, *Chairman*
Larry R. Soward, *Commissioner*
Bryan W. Shaw, Ph.D., *Commissioner*
Mark R. Vickery, P.G., *Executive Director*

TEXAS COMMISSION ON ENVIRONMENTAL QUALITY
Protecting Texas by Reducing and Preventing Pollution

July 9, 2008

Mr. Wayne Fogle
274 CR 1500
Morgan, TX 76671

Re: Protest of Rate Increase

Dear Mr. Fogle

We have received your attached letter concerning a proposed rate increase. Since you did not indicate the name of the utility, we are unable to properly log in your complaint. Please assist us by enclosing a copy of the letter or notice of the rate increase you received from the utility.

Please note that if you are served by a municipal system and/or live within the city limits, the Texas Commission on Environmental Quality does not have original jurisdiction over your rates.

If you have any questions, please contact me at 512/239-0605, by fax at 512/239-6190, or if by correspondence include MC 153 in the letterhead address below.

Sincerely,



Tuyet Truong
Utilities & Districts Section
Water Supply Division

TT/AS

Enclosures

RECEIVED
TCEQ WATER SUPPLY
7/18/08
2009 JUL 17 PM 4:11

JUNE 26, 2008

Notice of Proposed Rate Change

CS Water Corporation

195 CR 1542, Morgan, TX 76671

CONTACT: David Turner (254) 622- 2084

While rate changes are never popular, please remember that CS Water Corp. has made every effort to keep increases to a minimum over the years. While many Utilities issue increases yearly, we have not had an increase since JUNE 2001. Increases are being driven by necessary water related capital improvement projects required by the TCEQ, improvement to and expansion of our existing infrastructure, as well as the rising cost of fuel, insurance, state lab fees, well house supplies, property taxes and electricity since 2001. We believe continued improvements are a vital investment in the future of our community. The average CS Water Customer using 2000 gallons or less can expect to see roughly a \$7.00 increase in their utility bill. Our research shows this increase is industry appropriate, and our annual reports and calculations to the state justify the proposed rate. The TCEQ encourages rates tiered to benefit the customer who conserves water. Our rate structure is aligned with this recommendation.

CS WATER CORPORATION CNN# 11441 has submitted a rate change application to the Texas Commission on Environmental Quality (Commission.) The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protest to the proposed increase from 10% of the ratepayers or from any municipality before the 91st day after the proposed effective date, a public hearing will be scheduled in Austin to determine if the proposed rates are reasonable. Protests should be mailed to: Texas Commission on Environmental Quality, Water Supply Division, Utilities & Districts Section, MC 153, PO Box 13087, Austin, TX 78711. Unless protests are received from 10% of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed.

Subdivisions or Systems Affected by Rate Change: 'The Canyons' in Bosque County

Company Address: CS Water Corp, 195 CR 1524, Morgan, TX 76671

Date Customer Notice Mailed: JUNE 23, 2008

Date of Last Rate Change: June 28, 2001 Meters Typically Read: 28th monthly

Effective Date of Proposed Rate Increase: August 28, 2008

BILLING COMPARISON:

Water: Existing	2,000 gallons	\$29.00	Proposed	2,000 gallons	\$36.00
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5,000 gallons	\$40.25	Proposed 5,000 gallons	\$50.25
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10,000 gallons	\$59.00	Proposed 10,000 gallons	\$74.75
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30,000 gallons	\$139.00	Proposed 30,000 gallons	\$174.75
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2008 JUL 17 PM 4:18

ICED WATER SUPPLY

JUNE 26, 2008

Pg 2 of 2 CS Water Corp.

The proposed rates will apply to all service rendered after the effective date and will be reflective on the bill you receive 30-45 days after the effective date. In the event that the application is set for a hearing, the specific rates requested by the utility may be decreased OR increased by order of the Commission.

<u>CURRENT RATE</u>		<u>PROPOSED RATE</u>	
Monthly base rate including 2000 gallons \$29.00		Monthly base rate including 2000 gallons \$36.00	
For Each additional 1000 gallons over the minimum:		For Each additional 1000 gallons over the minimum:	
2001-8000	\$3.75	1001-5000	\$4.75
8,000	\$4.00	5,001 +	\$5.00
10,000	\$4.25		
20,000+	\$4.50		

MISCELLANIOUS FEES:

Tap Fee \$150.00
Reconnect Fee \$ 25.00
Non-Payment Fee \$25.00
Customer request \$25.00
Transfer Fee: \$50.00
Deposit \$50.00
Master Test Fee \$25.00
New State Inspection Fee: \$0.0

Tap Fee \$200.00
Reconnect Fee \$ 25.00
Non-Payment Fee \$25.00
Customer Request \$25.00
Transfer Fee \$50.00
Deposit \$50.00
Master Test Fee \$25.00
New State Inspection Fee: \$25.00
TCEQ Approved Energy Pass through Fee

Regulatory Assessment (State Tax) of 1% is added to base rate and gallons charge.

NO INCREASE IN REGULATORY ASSESSMENT TAX

Miscellaneous Charges mostly relate to new service, or fees for non- payment.

AVERAGE WATER CUSTOMERS USING 2000 GALLONS OR LESS WILL REALIZE A \$7.00 INCREASE MONTHLY

Van Pelt

36103-R EV/HO
8/12/08 TT (3)
1906 Hickory Manor Dr.
Huffman, Texas 77336

July 28, 2008

Via Certified Mail/RRR

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Re: Proposed Rate Increase for:
Forest Manor Subdivision

To Whom it May Concern:

Please be advised that this correspondence should be considered a protest regarding the Proposed Rate Change by the Community Utility Company. I live in the Forest Manor Subdivision which is supplied water through a community well. This well is currently in need of improvements. On a regular basis, we encounter problems with water discoloration, and are forced to change out our house water filters every 3 weeks. Additionally, when our electricity goes out, we have no ability to get water, as our well is ran by a pump. Also, we often have pressure problems. There are times, we cannot even do laundry or run the dishwasher because there is just not enough pressure for the appliances to perform correctly.

As no updates to our well system are incorporated in this rate increase, I do not believe the increase is warranted at this time, especially not an increase that is more than FIVE times the current rate.

Thank you,

Dennis Van Pelt

RECEIVED
TCEQ WATER SUPPLY
8/5/08 TT
2008 AUG -1 AM 11:28

June 30, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087
Subject: Notice of Proposed Rate Change – Forest Manor Subdivision

RECEIVED
TCEQ WATER SUPPLY
8/5/08 JT
2008 AUG - 1 AM 11:23

A written notice to raise rates for water in the Forest Manor Subdivision was received on June 30, 2008.

I would first like to say that this is *absurd*.

I have had to expend so much money to just be able to wash my clothes relatively clean and to attempt to keep the water from ruining the plumbing fixtures in my home.

I had to install a water softener/filtration system in 1990 for approximately \$ 1,800.00. I have replaced my hot water heater twice since 1990 at a cost of \$475.00 each time. I spend \$24.00 a month just for water softener salt, \$500.00 a year for additional chemicals to attempt to eliminate some of the iron and not to mention \$600.00 a year for the filters of the water softener. The filters are so black from the iron that they can not be cleaned and reused to help save money. Some families have to invest in bottled delivered water. I am a widowed senior citizen on a fixed income and am unable to spend additional monies over what I have indicated in order to buy bottled water. The water is still light brown in color, despite my attempts to clean it and avoid the sediment that manages to get past the filters.

I have had a licensed water purification man (Mr. Cleveland, Accurate Water, Victoria, TX) come and meet with the folks that manage and take care of the water system, to help them to clean the water up or to help them eliminate some of the problems and they refused his help.

If the neighborhood loses electrical power, the water system has no battery back-up in order to provide us with on-going water during and after the outage for a period of time.

Periodically, they dump an incredible amount of chlorine in the tank to help with pollution and just before it is time to do the EPA testing.

I would appreciate very much if someone from Austin could make a trip down to see the pitiful water system on Beckman Road that services our Forest Manor Subdivision.

The water system should be *condemned* and we should be hooked up to the public water system which provides water to FM 1960.

If we have to pay that amount of money, then we should be provided with water, 24 hours/7 days a week, regardless of weather or electrical conditions. We should be provided clean, useable water that does not ruin our clothing, our plumbing and cause that much additional expense to us.

Regards,
Kathryn Harrison – Account 36-Forest Manor Subdivision
1919 Oak Manor Drive
Huffman, Texas 77336
kathrynaharrison@yahoo.com or 281-324-2579



NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500				On or before June 30, 2008
Annual Revenue Increase				Date Customer Notice Mailed
April 14, 1989				1st & 2nd weeks of the month
Date of Last Rate Change				Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	\$ 12.50/mo	Existing	30,000 gallons:	\$ 12.50 /mo
	Proposed	10,000 gallons:	\$ 56.27/mo	Proposed	30,000 gallons:	\$ 109.67 /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

CURRENT RATES

Meter Size: Residential

All Connections:

Flat Rate of \$ 12.50 per monthPROPOSED RATESMonthly base rate including 0 gallons

Meter Size: Residential

Unmetered Rate: \$ 45.59 per month per connection until all service meters are installed.

5/8" or 3/4" •	\$	29.57
1"	\$	73.93
1 1/2"	\$	147.85
2"	\$	236.56
3"	\$	443.55
4"	\$	650.54

Gallonge Charge:

\$ 2.67 for each additional 1000 gallons over the minimumMiscellaneous Fees

Tap fee	\$	250.00
Reconnection fee	\$	0.00
Non-payment (Maximum - \$25.00)	\$	0.00
Customer's request	\$	0.00
Transfer fee	\$	0.00
Late charge	\$	1.00 or 5.0%
Returned check charge	\$	0.00
Deposit	\$	0.00
Meter test fee	\$	0.00

Miscellaneous Fees

Tap fee	\$	600.00
Reconnection fee	\$	25.00
Non-payment (Maximum - \$25.00)	\$	25.00
Customer's request	\$	50.00
Transfer fee	\$	35.00
Late charge (Indicate either \$5.00 or 10%)	\$	10 %
Returned check charge	\$	25.00
Deposit (Maximum \$50.00)	\$	50.00
Meter test fee	\$	25.00

Regulatory Assessment of 1% is added to base rate and gallonge charges

Pass Through Adjustment Clause:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any regional water authority and/or any groundwater reduction plan, any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all effected customers and filing notice with the TCEQ as required by 30 TAC 291.21 (I).

The change per customer shall be calculated as follows:

 $(AxB) / C + L$ [(AxB) / C] = increase or decrease to existing gallonge rate

Where: A = Utility's annualized change in cost of water subjected to district's fee

B = Average number of gallons

C = 1000 gallons

L = percentage system wide line loss for the proceeding 12 months, not to exceed 15 %

EF/HG

(1)

8/18/08 TT

We would like to protest
the raising of the water
rates from Community
Utility Co. (CCN# 10350).
Please advise us as to the
hearing date, Thank you,

Karl + Marsha Haas
33203 Sweet Gum Ln.
Magnolia, TX 77354
(Sweet Gum Forest
Subdivision)

RECEIVED

ICED WATER SUPPLY

8/14/08 TT

2008 AUG 13 PM 1:56

36103-R
EF/GH
7/21/08 TT (2)

July 9, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Re: Proposed Rate Increase for:
Forest Manor Subdivision

RECEIVED
TCEQ WATER SUPPLY
7/18/08
2008 JUL 17 PM 4:14

To Whom it May Concern:

Please be advised that this correspondence should be considered a protest regarding the Proposed Rate Change by the Community Utility Company. I live in the Forest Manor Subdivision which is supplied water through a community well. This well is currently in need of improvements. On a regular basis, we encounter problems with water discoloration, and are forced to change out our house water filters every 3 weeks. Additionally, when our electricity goes out, we have no ability to get water, as our well is ran by a pump.

As no updates to our well system are incorporated in this rate increase, I do not believe the increase is warranted at this time.

Thank you,

Rene Daona + Dennis Newkirk
2206 STAG CIR #2
Huffman TX 77336

RECEIVED
TCEQ WATER SUPPLY

July 14, 2008

2008 JUL 17 PM 4:12

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Re: Rate increase request from Community Utility Company

To Whom It May Concern:

Please accept this letter as our "Protest" to Community Utility Company's request for a rate increase.

We have used their water service for the last 29 years and must inform you that until recently the service has been unacceptable. For several years we dealt with low water pressure, or the water would go "off" and we never knew how long it would be before we had water again. Worse than that, there were several years that the water coming out of the pipes would be "muddy" or so yellow that it looked like "urine". We had to purchase water filters to even cook with the water and to make ice cubes that were clear rather than yellow or have dirt in them.

During that time, washing our clothes was a challenge. Even if we checked the water color before starting the washing machine, the water might become dirty in the middle of the cycle. I have had to throw many items away as they would be ruined due to the water.

We believe the rate increase requested is too large an increase for this company to require us to pay. We receive only water service from this company. We have septic tanks and do NOT get sewer service from them. I have asked other homeowners what they pay for water service, including sewer, and it is not what this company is asking us to pay.

Thank you for your attention to this matter.

Sincerely,

William Miller
2227 Beckman Drive
Huffman TX 77336

Charlotte Miller

36103-R
EF/H6
7/17/08 TT
(4)

Mr. & Mrs. Michael J Argenti
1719 Oak Manor Dr
Huffman TX 77336
281-324-3698

RECEIVED
TCEC WATER SUPPLY
7/17/08 TT
2008 JUL 16 PM 4:32

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P O Box 13087
Austin TX 78711-3087

July 14, 2008

RE: Notice of Proposed Rate Change: Community Utility Company, CCN # 10350

To Whom It May Concern,

This is notice that we are the property owners of 1719 Oak Manor Dr. Huffman, TX and are receipts of water through Community Utility Company. We are protesting the increase in our water to the amounts stated in the Notice of Proposed Rate Change. As a customer of this water district I can soundly state that the water in the neighborhood has much to be desired. I know that there should be some increase to maintain business but, in my opinion the proposed rate is too high. In speaking with several people who live through out the Houston area in many different communities, I find this rate to be a little on the high side, the proposed amount is more than most of these people pay and their water districts include sewer in these rates, we are all on septic systems and would not have to consider this added amount. As I am sure other members through out our community will protest the high amount proposed, we are willing to consider an increase to continue operating cost but, we have had a lot of problems with the water in past years and feel sometimes the rate we now pay is too much.

Please consider us as part of the 10% needed in the protest of the increase and hopefully we can come to some type of agreement.

Regards,


Mike & Kim Argenti

We Protest
 7/14/08
 17190AK Manor
 Huffman TX 77336

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

Mike [Signature]

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

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 Water Supply Division
 Utilities & Districts Section, MC 153
 P. O. Box 13087
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Transfer fee	\$	0.00
Late charge	\$	1.00 or 5.0%
Returned check charge	\$	0.00
Deposit	\$	0.00
Meter test fee	\$	0.00

Miscellaneous Fees

Tap fee	\$	600.00
Reconnection fee	\$	25.00
Non-payment (Maximum - \$25.00)	\$	25.00
Customer's request	\$	50.00
Transfer fee	\$	35.00
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Meter test fee	\$	25.00

Regulatory Assessment of 1% is added to base rate and gallonge charges

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The change per customer shall be calculated as follows:

$(A \times B) / C + L$ [(AxB) / C] = increase or decrease to existing gallonge rate

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B = Average number of gallons

C = 1000 gallons

L = percentage system wide line loss for the proceeding 12 months, not to exceed 15 %

T COMMISSION ON ENVIRONMENTAL QU.
TELEPHONE MEMO TO THE FILE

Please complete with typewriter or black pen.

Call to: Mitch + Mike Martin

Call from: Lynley Degen

Date of call: _____

File no.: Martin Bros.

Phone no.: (281) 367-4460

Subject: Calls to Mr. Martin

Information for file: 5/1/07 - verify and date for Greenlee Subdivision
- ask about update reports

- will get w/me about the date
- working on status report still - will be sending shortly.
- final packet on WWTB + permit has been issued
- based on light company record Aug 30, 1999

3/5/08 left a message. Lisa Mendoza returned my call. I explained that the CA expires on Jan 26, 2008 and what is required by that deadline. I requested a report that summarizes the status of compliance at each facility and explained that if an extension request is necessary, they will need to submit that in writing, along w/ justification. She will deliver the information to Mitch Martin + they will get back w/me tomorrow.

3/24 I spoke with Ms. Mendoza about Montgomery Place + Pitcairn. The Martins only operated M.P., but shut in 1999. The Martins shut ownership/operation at Pitcairn facilities well before 1999. They will submit in the report.

Signed Lynley D Degen

RECEIVED

MAY 14 2007

Enforcement Division

Mitchell M. Martin, Jr.

27493 Hanna Road, Suite No 2

Conroe, Texas 77385

Office: 281-367-4460

Fax: 281-292-4439

May 7, 2007

To: Lynley Doyen - Enforcement Coordinator
Enforcement Division, MC 169
Texas Commission on Environmental Quality
P.O. Box 13087
Austin TX 78711-3087

RECEIVED
APR 01 2008
TCEQ
CENTRAL FILE ROOM

Re: Item No. 6 (Quarterly Progress Report) - Martin Compliance Agreement

Dear Ms. Doyen:

Here is the report you asked for:

COPY

Progress on completing the CI Plan at each of the CA facilities. - Our preparations to date have been focused primarily on the foundational work required to secure the necessary funding to make completion of the CI Plan feasible. Specifically:

1. Martin Respondents' bookkeeper and C.P.A. have been working to organize the financial records of the various utilities. Due to the state of the books of the utilities at the time that Current Martin Respondents took over responsibility for the CA facilities, this has turned out to be a very lengthy project. Final completion of this work is expected to occur within approximately ninety days;
2. B & D Environmental, Inc. have been working with Martin Respondents to research, collect and prepare all the necessary information for the filing of rate application packages. Primary focus to date has been on Suburban Utility Company, and in part has been tied to the work of the bookkeeper and C.P.A., although significant amounts of research have also been required to verify the current net invested capital of the utility. Pending current legal negotiations on outstanding fees to T.C.E.Q., the rate application package for Suburban Utility is expected to be filed within thirty days;
3. Les Romo (Martin Respondents' attorney) has been working with Martin Respondents to resolve various legal issues (i.e. - final resolution of outstanding penalties, payment plans to allow the rate application package(s) to move forward, and other legal issues at various water plant sites); and
4. Southwest Engineers, Inc. has been working with Martin Respondents on the preparation of Solicitation Packets for funding of the CI Plan at each of the CA facilities thru the Drinking Water State Revolving Fund. Intended Use Plans have been completed and submitted to the Texas Water Development Board.

36898-RSP
1/13/11 TT (1)

RECEIVED
H.B. & Thelma A. Daniel and James L. Clay
2131 Pine Manor Drive
Huffman TX 77336
WATER SUPPLY DIV.

2011 JAN 13 AM 11 37

January 11, 2011

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Community Utility Company CCN Number 10350
Formal Protest of Proposed Increase Effective March 1, 2011
Forest Manor, Heathergate Estates. Lake Houston Woodland Terrace & Sweetgum Forest
Subdivisions
P. O. Box 58
Spring, TX 77383

This protest is being made for the following reasons:

1. The increase is in addition to an increase made in 2008 from \$12.50 per month to \$42.93 per month.
2. Quality of the water is inferior and we must maintain a water softener and filter in order to clear some of the water impurities.
3. Water is often dirty for no apparent reason and without any prior notice and has been this way since we moved here in September 2004. No improvements have ever been made to the existing situation. I have ruined most all of our clothing and linens since we moved here, due to the dirty water.
4. Water is often turned off in the entire neighborhood for no apparent reason.
5. We just learned today that they have only recently started reading the meters and we believe they are putting numbers on the bills that are incorrect.

Your consideration of this protest is greatly appreciated.

Sincerely,



H. B. Daniel



Thelma A. Daniel



James L. Clay

Dated: January 11, 2011

H.B. & Thelma A. Daniel and James L. Clay
2131 Pine Manor Drive
Huffman TX 77336

RECEIVED
TCEQ
WATER SUPPLY DIV.

2011 JAN 13 AM 11:37
January 6, 2011

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Community Utility Company CCN Number 10350
Formal Protest of Proposed Increase Effective March 1, 2011
Forest Manor Subdivision, Heathergate Estates. Lake Houston Woodland
Terrace & Sweetgum Forest
P. O. Box 58
Spring, TX 77383

This protest is being made for the following reasons:


1. The increase is in addition to an increase made in 2008 from \$12.50 per month to \$42.93 per month.
2. Quality of the water is inferior and we must maintain a water softener and filter in order to clear some of the water impurities.
3. Water is often dirty for no apparent reason and without any prior notice and has been this way since we moved here in September 2004. No improvements have ever been made to the existing situation. I have ruined most all of our clothing and linens since we moved here due to the dirty water.
4. Water is often turned off in the entire neighborhood for no apparent reason.
5. We just learned today that they have only recently started reading the meters and we believe they are putting numbers on the bills that are incorrect.

Your consideration of this protest is greatly appreciated.

Sincerely,



H. B. Daniel



Thelma A. Daniel



James L. Clay

Dated: January 6, 2011

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed surcharge listed below will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor, Heathergate Estates, Lake Houston Woodland Terrace and Sweetgum Forest Subdivisions

Subdivisions or Systems Affected by Rate Change

P.O. Box 58

Spring

TX

77383

281-367-4460

Company Address

City

State

Zip

Telephone

\$ 27,605

December 22, 2010

Annual Revenue Increase

Date Customer Notice Mailed

January 21, 2009

Various dates throughout the month

Date of Last Rate Change

Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: March 1, 2011

MONTHLY SURCHARGE: \$ 10.80 per connection per month (Monthly fee to be collected for 360 months)

This fee is being charge to collect sufficient revenue s to pay for water system improvements and system consolidation through a loan from the Texas Water Development Board (TWDB). This surcharge will be become affective when and only if the TWDB approves a loan for system improvements and/or consolidation. This surcharge will be increased or decrease based on the amount of funds borrowed from the TWDB, thirty (30) days after noticing of any change to all effected customers and filing notice with the TCEQ as required by 30 TAC 291.21 (I)

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Si desea informacion en Espanol, puede llamar al 512-239-0200

RECEIVED
TCEQ
WATER SUPPLY DIV.

2011 JAN 6 PM 4 07

36898-R SP
1/11/11 TT (1)

Royce G. Nichols
23306 Fantasia Huffman Texas, 77336

«Texas Commission on Environmental Quality
Water Supply Division

1/4/2011

«Dear Sir

This letter is to protest the proposed rate increase by the Community Utility Company, CCN # 10350. The last rate increase of two years ago was over 300 %. The proposed rate increase is an open checkbook for 30 years. The company has not provided service that would warrant such an increase.

Regards



Royce G. Nichols
23306 Fantasia Huffman Texas, 77336

35898-R SP/
1/10/11 T (2)

12.26.2010

Dear Texas Commission on Environmental Quality,

I am here by writing in protest to the raise of the Community Water Company. Our water quality is so horrible that we have to purchase a \$35.00 filter every two weeks just to keep our water clear. If the Water Company ever decides to put a new tank in then, I could justify the increase of the bill. Our tank is old and rusty and that is why the water is so brown and nasty. So, in conclusion I, Brian Miller protest the new water increase. Thank you.

Sincerely,

Brian D. Miller
23503 Rainforest Dr
Huffman TX 77336

RECEIVED
TODD
WATER SUPPLY CO.
2011 JAN 5 PM 12 02

Protest
Community Utility Company

NOTICE OF PROPOSED RATE CHANGE

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed surcharge listed below will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor, Heathergate Estates, Lake Houston Woodland Terrace and Sweetgum Forest Subdivisions

I protest this change. **Debi Patterson**
20707 Honeydale Ln. Crosby, TX
77532

Subdivisions or Systems Affected by Rate Change

P.O. Box 58

Spring

TX

77383

281-367-4460

Company Address

City

State

Zip

Telephone

\$ 27,605

December 22, 2010

Annual Revenue Increase

Date Customer Notice Mailed

January 21, 2009

Various dates throughout the month

Date of Last Rate Change

Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: March 1, 2011

MONTHLY SURCHARGE: \$ 10.80 per connection per month (Monthly fee to be collected for 360 months)

This fee is being charge to collect sufficient revenue s to pay for water system improvements and system consolidation through a loan from the Texas Water Development Board (TWDB). This surcharge will be become affective when and only if the TWDB approves a loan for system improvements and/or consolidation. This surcharge will be increased or decrease based on the amount of funds borrowed from the TWDB, thirty (30) days after noticing of any change to all effected customers and filing notice with the TCEQ as required by 30 TAC 291.21 (I)

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Si desea informacion en Espanol, puede llamar al 512-239-0200

36898-R SP
2/28/11 TT(1)
CIV/103.10

To whom it may concern:

RE: Request for additional rate hike
FOREST MANOR SUBDIVISION

The Community Utility Service, those who provide water to our area, are once again asking for more money. This is somewhat intriguing as our water bills saw an increase from \$12.50 to a whopping \$42.50 just over a year ago.

The water quality is the poorest, BROWN, indicative of that of Lake Houston, completely undrinkable without expensive filtration systems, purchased at the expense of the homeowners, there is LITTLE OR NO WATER PRESSURE, and most importantly, white laundry cannot be washed. We are all on septic systems, so no sewer fees or maintenance of that type are involved, only the pumping of BROWN WATER.

We were informed the last outrageous rate hike was to correct these problems, yet nothing has changed at all, and they have the nerve to request more money from us? We are asking them to show us what they have been doing with the over 75% rate hike from last year, firstly. We are all happy to pay for services rendered, but one must first do so. They will not answer the phone when they know the pump is OFF.

Please help us. No one extra money, we are spending it all on filters and dry cleaning. Who controls them? They have done nothing that we homeowners can see.

Concerned Homeowner,
The Godinich's
23311 Dew Circle
Huffman Texas 77336

RECEIVED

FEB 18 2011

TEXAS COMMISSION
ON
ENVIRONMENTAL QUALITY

36898-SP
2/7/11 T (1)

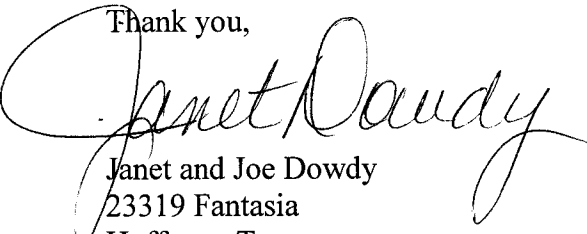
January 22, 2011

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P O Box 13087
Austin, Texas 78711-3087

To Whom It May Concern:

Please be advised by this letter that I am protesting the rate increase by Community Utility Company – CCN #10350 (P O Box 58, Spring, Texas 78383-0058) – to the residents of Forest Manor Subdivision.

Thank you,


Janet and Joe Dowdy
23319 Fantasia
Huffman, Texas

36898-R SP
1/19/11 TT (2)

McCann

RECEIVED 23306 Enchantment Dr.
Huffman, Texas 77336
WATER SUPPLY DIV.

January 5, 2011 JAN 18 PM 4 24

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711

Re: Proposed Rate Change
Forest Manor Subdivision

To Whom It May Concern:

This is to advise that I am opposed to the proposed rate change to Forest Manor Subdivision. In 2008, our water charges were increased from \$12 per month to over \$40 per month. Our water quality has not improved from this increase, and I do not believe that Community Utility Company is using this money to better our water quality, service and improvements. I have enclosed copies of our house filter system as the pipes were being replaced several months ago. In several of the pictures, you can see by the color of the water, the water quality lacks greatly. We replace our water filters approximately every 10 days. Additionally, Community Utility Company does not provide our subdivision with a generator. Therefore, when the electricity goes out, we are without water for that period of time. In the last five years, we were without power several times from one to over three weeks. In addition, not only do we have poor quality of water, the lack of service they provide as far, as being available when you have problems, needs to be addressed. The only reason we are on this community well is because we have no choice. The discoloration of my clothes, bathtubs, toilets, costs of the filters that we have to replace, all of this should be factored into the costs that we are paying for our water. As I previously advised, I am strongly opposed to the proposed rate change, as the previous steep increase did not benefit our subdivision at all.

Sincerely,

Catherine McCann

Enclosures

Either by mail or by email....

EF/HG

37526-R

4/30/13 TT(3)

TCEQ

12100 Park 35 Circle, Bldg. F, MC-153

Austin, Tx. 78753

512-239-0605

Attn: Lisa Fuentes

Or to Lisa Fuentes

Lisa.Fuentes@tceq.texas.gov

Just state your name/address/account number and the Utility company that you are protesting about.

Ours is:

Community Utility Co. — PO Box 58

Spring, Tx. 77383 - 0058

We are protesting the \$60 monthly surcharge that they are trying to impose on our neighborhood.

I would also mention the fact that this water has been, and continues to be very bad quality.

Kenneth M. Waller

P.O. Box 1641

Src. Address: 20608 Castle Point Ln.

Crosby, TX 77532

Acct # 47

Rte # 20

Kenneth M. Waller

MCCANN

23306 ENCHANTMENT
HUFFMAN, TEXAS 77336

February 27, 2013

RECEIVED
FEB 06 2013

UTILITIES & DISTRICTS
SECTION

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711

Re: Forest Manor Subdivision Proposed Rate Change

Dear Sir/Madam:

The purpose of this letter is to notify you that I am opposed to the proposed rate change that has been submitted for the Forest Manor Subdivision. Since moving into Forest Manor in December 2003, the water cost has already increased approximately 400%. We continue to deal with discolored water along with various water smells. Additionally, as our neighborhood is on a well and when we lose power, we have no access to water. Unfortunately, Community Utility Company will not provide our neighborhood with a generator. I am also not certain why each house has been put on a meter, when the water source is a well.

In summary, Community Utility Company continues to increase our monthly water bill, while not providing any additional services and/or increasing the water quality. An additional \$60 surcharge on my current bill will increase my monthly bill to approximately \$120, which is well above what the City of Houston charges, and that cost includes garbage service.

Thank you for your consideration.

Sincerely,


Cathy McCann

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 16, 2013

Mr. Les Romo, attorney
307 Shannon Lane
Georgetown, Texas 77383

NOTICE OF DEFICIENCY

Re: Water Rate/Tariff Change Application for Community Utility Company in Harris and Montgomery Counties, Certificate of Convenience and Necessity No. 10350; Application No. 37526-R

CN: 603180696; RN: 101458933

Dear Mr. Romo:

Your capital improvement surcharge request received on January 29, 2013, has been assigned Application No. 37526-R, but has not been accepted for filing. Please refer to this number in future correspondence.

Based on an administrative review of your application, it appears the notice to customers contains deficiencies and the application is incomplete. To continue processing the application, you must submit a complete rate change application and notice:

1. The entire application and notice of proposed rate change must be completed. You only submitted a partial application and notice.
2. Please note in your Notice you incorrectly referenced TAC 291.21(I). The correct reference is TAC 291.32 D 1 (Surcharges/Capital Improvement).

The effective date of your rate change is hereby suspended until the deficiencies are corrected and your customers are re-noticed. Your new effective date must be at least 60 days following the date the completed application is mailed to us, and correct notice is mailed or delivered to the customers. It must also be the first day of a billing period. If you have collected the new proposed rates, you are required to refund the excess amount collected.

An original and three (3) copies of the customer notice, notarized affidavit, and other documents referenced above must be submitted to our office by **May 16, 2013**. If these items are not received by this date, the application will be returned for failure to prosecute.

may I see the application?
may I see the application?
Lisa is asking me something.
Thank &
Love.

April 16, 2013

Mr. Les Romo, attorney
307 Shannon Lane
Georgetown, Texas 77383

NOTICE OF DEFICIENCY

Re: Water Rate/Tariff Change Application for Community Utility Company
in Harris and Montgomery Counties, Certificate of Convenience and
Necessity No. 10350; Application No. 37526-R

CN: 603180696; RN: 101458933

Dear Mr. Romo:

Your capital improvement surcharge request received on January 29, 2013, has been assigned Application No. 37526-R, but has not been accepted for filing. Please refer to this number in future correspondence.

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An original and three (3) copies of the customer notice, notarized affidavit, and other documents referenced above must be submitted to our office by **May 16, 2013**. If these items are not received by this date, the application will be returned for failure to prosecute.

bc: TCEQ Region 12 Office
Ms. Elizabeth Flores, Auditor MC-153
Ms. Heidi Graham, Staff Engineer, MC-159

57526-K

6/13/13

EF 11.6

CCN/10350/CO/

6-12-13 / RATE APP

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC153
P.O. Box 13087
Austin Texas, 78711-3087

Dear Sir:

This letter is being sent in protest of the surcharge proposed by the **Community Utility Company CCN 10350**. The surcharge will increase the average water bill to over **\$100 per month**, which could go up based on the cost of meeting **TCEQ** requirements. Community Utility Company provides no other service to the Forest Manor Residents.

Based on the letter Community Utility Company CCN 10350 has no incentive to manage these proposed improvements to hold down costs and provide its customers with an affordable water supply.

Sincerely

Don Haver

Forest Manor Resident

2210 Hickory Manor Dr.

This Company has not met with what they wanted the last raise for meters on all homes. There are still homes with out meters. Power goes out so does our water.

RECEIVED

SEP 09 2013

TCEQ
CENTRAL FILE ROOM

RECEIVED
JUN 12 2013

UTILITIES & DISTRICTS
SECTION

Tuyet Truong

37-26-R EF/HF
5/24/13 TT (2)

From: Tuyet Truong
Sent: Wednesday, May 22, 2013 1:20 PM
To: 'clark.riffle@yahoo.com'
Cc: Lisa Fuentes
Subject: RE: Community utility company

Dear Mr. McFadden,

Your protest will be counted towards the requirement of 10 percent or 1,000 whichever is less of the ratepayers protesting the application(s) within 90 days of the effective date of the proposed rates.

If the Texas Commission on Environmental Quality (TCEQ) receives the minimum required protests, the application(s) will be sent to the State Office of Administrative Hearings (SOAH) to schedule and conduct a hearing.

If you have any questions, please contact me.

Sincerely,

Tuyet Truong, Auditor
Texas Commission on Environmental Quality
12100 Park 35 Circle, Bldg. F, MC-153
Austin, Texas 78753
Phone: 512/239-0605
Fax: 512/239-0030
E-mail: Tuyet.Truong@tceq.texas.gov

-----Original Message-----

From: clark.riffle@yahoo.com [<mailto:clark.riffle@yahoo.com>]
Sent: Thursday, May 02, 2013 5:21 PM
To: Lisa Fuentes
Subject: Community utility company

Hello my name is Clark McFadden my address is 20604 Castle Point Ln. Crosby, Tx 77532 account# 43

I am protesting the \$60 monthly surcharge that they are imposing on us.

I would like to explain first of all that they do not meter the water usage. There are no meters. We use an even amount of water per month of 6,000 gallons. Their water quality is very poor. It is not safe to drink. I was drinking the water for a time and for over three weeks I suffered from upset stomach and loose bowels. I didn't know what was wrong with me, and was told to stop drinking the water. After about a week of drinking bottled water my ailments stopped. We later received a letter from community utility company a warning that the water may not be safe to drink and could contain microbial cysts.

The water can and does turn brown on occasion and will ruin your whites in the washing machine. We have called them to ask why and it is very difficult to get them to answer their phone. You literally have to drive 30 miles to their office in Shenandoah, Tx and speak to them in person if you want answers.



"Exalting the Name of Christ"

Phone: 281-324-3871 Fax: 281-324-4641
20615 FM 2100 Crosby, TX 77532

Community Baptist Church

May 15, 2013

TO WHOM IT MAY CONCERN AT ICEQ,

AS PASTOR OF COMMUNITY BAPTIST CHURCH, LOCATED IN THE HEATHERGATE SUBDIVISION, I AM PROTESTING THE RATE INCREASE BY OUR WATER PROVIDER AT COMMUNITY UTILITY. AN INCREASE OF \$60.00 FOR 120 MONTHS IS EXCESSIVE AND WRONG.

- NO IMPROVEMENT LIST HAS BEEN PROVIDED WITH CAUSE FOR CAPITAL IMPROVEMENTS.
- WATER QUALITY HAS BEEN SUSPECT FOR ALL OF MY 18+ YEARS AS PASTOR.
- VERY LITTLE NOTICE OR COOPERATION BY THE SAID COMPANY HAS EVER BEEN GIVEN

PLEASE CONSIDER REVIEWING AND/OR SETTING UP A HEARING TO REVIEW OUR COMPLAINT. A HEARING IN HARRIS COUNTY WOULD BE GREATLY APPRECIATED.

SINCERELY,

PASTOR ROBERT WILLIAMS

Senior Pastor

Community Baptist Church

20615 FM 2100 RD.

Crosby, TX 77532

281-324-3871

11 21 11 11 11 11
11 11 11 11 11 11