



Control Number: 44001



Item Number: 3

Addendum StartPage: 0

House Bill (HB) 1600 and Senate Bill (SB) 567 83rd
Legislature, Regular Session, transferred the functions
relating to the economic regulation of water and sewer
utilities from the TCEQ to the PUC effective
September 1, 2014

Appendix

EF/HG

B & D ENVIRONMENTAL, INC.

P.O. BOX 500264

AUSTIN, TEXAS 78750

PHONE NO: (512) 264-9124

FAX NO: (512) 692-1967

EMAIL: bretfenner@yahoo.com

June 10, 2013

Ms. Tammy Benter, Manager
Texas Commission on Environmental Quality
Utilities & Districts Section, MC 153
Water Supply Division
P.O. Box 13087
Austin, Texas 78711-3087

Re: Water Rate/Tariff Change Application of Community Utility Company (Community),
Certificate of Convenience and Necessity (CCN) No. 10350 in Harris and Montgomery
County

Dear Ms. Benter:

Per your request, enclosed are an original and four copies of a completed water rate/tariff change application along with appropriate attachments for Community. A copy of the revised notice mailed to each affected customer is also included in the rate/tariff change application. This application affects only the Forest Manor (PWS ID# 1010264) and Heathergate (PWS ID# 1011302) subdivisions.

Should you have any further questions concerning this application, please do not hesitate to contact me at (512) 264-9124.

Sincerely,



Bret W. Fenner, P.E.
B & D Environmental, Inc.

Enclosures

2013 JUN 10 AM 11 01

RECEIVED
TCEQ
WATER SUPPLY DIV.

Tuyet Truong

From: Tuyet Truong
Sent: Tuesday, April 23, 2013 7:37 AM
To: 'justmom51@yahoo.com'
Cc: Lisa Fuentes
Subject: RE: Protest of surcharge from Community Utility

Dear Ms. Laws,

Your protest will be counted towards the requirement of 10 percent or 1,000 whichever is less of the ratepayers protesting the application(s) within 90 days of the effective date of the proposed rates.

If the Texas Commission on Environmental Quality (TCEQ) receives the minimum required protests, the application(s) will be sent to the State Office of Administrative Hearings (SOAH) to schedule and conduct a hearing.

If you have any questions, please contact me.

Sincerely,

Tuyet Truong, Auditor
Texas Commission on Environmental Quality
12100 Park 35 Circle, Bldg. F, MC-153
Austin, Texas 78753
Phone: 512/239-0605
Fax: 512/239-0030
E-mail: Tuyet.Truong@tceq.texas.gov

From: t laws [<mailto:justmom51@yahoo.com>]
Sent: Monday, April 22, 2013 11:28 AM
To: Carmello Manning
Subject: Protest of surcharge from Community Utility

Hello,

We spoke on Friday about the surcharge Community Utility Company has put on the water charges for my mother.

Her name is: Mae Hasty. I believe the utility company may have her as "M.W. Hasty"
Her address is: 302 Misty Day Crosby, Texas 77532
Her account number with Community is: Rt.20 123

Her latest bill included a CIP surcharge of \$60.00 in addition to her regular monthly water bill which is approximately \$32.00 a month. When I contacted Community Utility about this, I was told that this will be a monthly charge for "improvements going forward."

I'd like to file a complaint about this. This far exceeds what my mother can pay for water service. She is elderly and lives on Social Security.

Per your instructions, I have sent a letter to the utility company protesting the surcharge on my mother's behalf and telling them she will continue to pay the water portion of the bill only until some resolution about this surcharge is reached.

Some further information that may be helpful is the fact that Mom has lived at this address for the past 30 years. There is, and always has been, a water meter on her property. A few years ago, Community increased their fees stating that the money was needed to install water meters on all properties in Heathergate. As far as this family knows, this was never done. We feel that since Mom already has a water meter, she should not have to shoulder the burden of paying for others.

Thank you so much for your help in this matter.

You can reach me at: justmom51@yahoo.com

My phone number is 281-660-8072 (Today, my phone is out of service, but I should have it back in a day or so)

My address is: P. O. Box 481 Junction, Texas 76849

Again, thank you.

Theresa Laws

Theresa

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the attached page will apply to service after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500				On or before June 30, 2008
Annual Revenue Increase				Date Customer Notice Mailed
April 14, 1989				1st & 2nd weeks of the month
Date of Last Rate Change				Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	\$ 12.50/mo	Existing	30,000 gallons:	\$ 12.50 /mo
	Proposed	10,000 gallons:	\$ 56.27/mo	Proposed	30,000 gallons:	\$ 109.67 /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

CURRENT RATES

Meter Size: Residential

All Connections:

Flat Rate of \$ 12.50 per month

PROPOSED RATES

Monthly base rate including 0 gallons

Meter Size: Residential

Unmetered Rate: ~~\$ 45.59~~ per month per connection until all service meters are installed.

5/8" or 3/4" •	\$	29.57
1"	\$	73.93
1 1/2"	\$	147.85
2"	\$	236.56
3"	\$	443.55
4"	\$	650.54

Gallonge Charge:

\$ 2.67 for each additional 1000 gallons over the minimumMiscellaneous Fees

Tap fee	\$	250.00
Reconnection fee	\$	0.00
Non-payment (Maximum - \$25.00)	\$	0.00
Customer's request	\$	0.00
Transfer fee	\$	0.00
Late charge	\$	1.00 or 5.0%
Returned check charge	\$	0.00
Deposit	\$	0.00
Meter test fee	\$	0.00

Miscellaneous Fees

Tap fee	\$	600.00
Reconnection fee	\$	25.00
Non-payment (Maximum - \$25.00)	\$	25.00
Customer's request	\$	50.00
Transfer fee	\$	35.00
Late charge (Indicate either \$5.00 or 10%)	\$	10 %
Returned check charge	\$	25.00
Deposit (Maximum \$50.00)	\$	50.00
Meter test fee	\$	25.00

Regulatory Assessment of 1% is added to base rate and gallonge charges

Pass Through Adjustment Clause:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any regional water authority and/or any groundwater reduction plan, any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all effected customers and filing notice with the TCEQ as required by 30 TAC 291.21 (I).

The change per customer shall be calculated as follows:

$(Ax B) / C + L [(Ax B) / C]$ = increase or decrease to existing gallonge rate

Where: A = Utility's annualized change in cost of water subjected to district's fee

B = Average number of gallons

C = 1000 gallons

L = percentage system wide line loss for the proceeding 12 months, not to exceed 15 %

37526-R EF/GH
2/27/13 IT (2)

February 9, 2013

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC153
P.O. Box 13087
Austin Texas, 78711-3087

Dear Sir:

This letter is being sent in protest of the surcharge proposed by the **Community Utility Company CCN 10350**. The surcharge will increase the average water bill to over **\$100 per month**, which could go up based on the cost of meeting TCEQ requirements. Community Utility Company provides no other service to the Forest Manor Residents.

Based on the letter, Community Utility Company CCN 10350 has no incentive to manage these proposed improvements to hold down costs and provide its customers with an affordable water supply.

Sincerely

Yelda Newman
23306 Mustang
Huffman, Texas
77336

RECEIVED
FEB 25 2013
UTILITIES & DISTRICT
SECTION

February 9, 2013

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC153
P.O. Box 13087
Austin Texas, 78711-3087

Dear Sir:

This letter is being sent in protest of the surcharge proposed by the **Community Utility Company CCN 10350**. The surcharge will increase the average water bill to over **\$100 per month**, which could go up based on the cost of meeting **TCEQ** requirements. Community Utility Company provides no other service to the Forest Manor Residents.

Based on the letter, Community Utility Company CCN 10350 has no incentive to manage these proposed improvements to hold down costs and provide its customers with an affordable water supply.

Sincerely

Joe & Janet Cowdy
23319 Santasia Dr.
Huffman TX 77336

RECEIVED
FEB 25 2013
UTILITIES & DISTRICTS
SECTION

COMMUNITY UTILITY CO.
PO BOX 58
SPRING TX 77383-0058,
(281) 444-7747

TYPE OF SERVICE	METER READING		USED	CHARGE
	PRESENT	PREVIOUS		
Water	174000	168000	6,000	48.11
CIP Surcharge				60.00
1% TCEO FEE				0.48

USA 33

FILED

U.S. POSTAL SERVICE

SPRING, TX

COMMUNITY UTILITY CO.

CUSTOMER

ROUTE	ACCOUNT
19	71
NET AMOUNT TO BE PAID	
108.59	

PAY GROSS AMOUNT AFTER THIS DATE
5/3/13
GROSS AMOUNT TO BE PAID
113.40

MAIL THIS STUB WITH YOUR PAYMENT

1903 HICKORY MANOR

Service From 3/12/2013 TO 4/12/2013 ACCOUNT 71 4/17/13

METER READ			TOTAL DUE UPON RECEIPT	LATE CHARGE AFTER DUE DATE	PAST DUE AMOUNT
MONTH	DAY	CLASS			
4	12	4	108.59	4.81	113.40

ROBERT G. SHANNAHAN
PO BOX 831
HUFFMAN TX 77336

IN ORDER TO RECIEVE TIMELY CREDIT, ALL PAYMENTS
MUST INCLUDE BOTH THE ROUTE NO. & THE ACCOUNT NO.

Tuyet Truong

From: Tuyet Truong
Sent: Wednesday, May 01, 2013 9:13 AM
To: 'pinedanoohemy@yahoo.com'
Cc: Lisa Fuentes
Subject: RE: Reclamo por servicio de agua - Community

Dear Mr. Flores,

Your protest will be counted towards the requirement of 10 percent or 1,000 whichever is less of the ratepayers protesting the application(s) within 90 days of the effective date of the proposed rates.

If the Texas Commission on Environmental Quality (TCEQ) receives the minimum required protests, the application(s) will be sent to the State Office of Administrative Hearings (SOAH) to schedule and conduct a hearing.

If you have any questions, please contact me.

Sincerely,

Tuyet Truong, Auditor
Texas Commission on Environmental Quality
12100 Park 35 Circle, Bldg. F, MC-153
Austin, Texas 78753
Phone: 512/239-0605
Fax: 512/239-0030
E-mail: Tuyet.Truong@tceq.texas.gov

-----Original Message-----

From: pinedanoohemy@yahoo.com [<mailto:pinedanoohemy@yahoo.com>]
Sent: Tuesday, April 30, 2013 9:42 PM
To: Lisa Fuentes
Subject: Reclamo por servicio de agua.

Mi nombre es Rafael Alfredo Flores y vivo en el 608 heathergate ln. Crosby tx 77532 la compañía por la q Estoy haciendo el reclamo es Community Utility Co. Spring tx mi número de cuenta es 90. El reclamo es en base a q esta compañía nos esta cobrando \$60.00 dolares mas aparte de la cuota mensual del agua q pagamos segun ellos es un cargo de CIP surcharge por lo q estaríamos pagando mas de \$100.00 dolares mensual de agua (absurdo) agregando q la calidad del agua es muy mala ,esta sucia y muchas veces presenta un color cafe (sucia) por este medio le ruego q por favor nos ayuden de alguna manera. Conmigo se une mi vecina Mary Ann Barnes del 612 heathergate ln.crosby tx 77532 con número de cuenta 91. Alguna duda o pregunta llamar al 281-661-9150. Muchas gracias de ante Mano.

37526-K EF/110
4/22/13 TT (1)

Tuyet Truong

From: Tuyet Truong
Sent: Monday, April 22, 2013 7:45 AM
To: 'Debi.Patterson@pfshouston.com'
Cc: Lisa Fuentes
Subject: RE: Community Utility Co. - Spring, Tx

Dear Ms. Patterson,

Your protest will be counted towards the requirement of 10 percent or 1,000 whichever is less of the ratepayers protesting the application(s) within 90 days of the effective date of the proposed rates.

If the Texas Commission on Environmental Quality (TCEQ) receives the minimum required protests, the application(s) will be sent to the State Office of Administrative Hearings (SOAH) to schedule and conduct a hearing.

If you have any questions, please contact me.

Sincerely,

Tuyet Truong, Auditor
Texas Commission on Environmental Quality
12100 Park 35 Circle, Bldg. F, MC-153
Austin, Texas 78753
Phone: 512/239-0605
Fax: 512/239-0030
E-mail: Tuyet.Truong@tceq.texas.gov

From: Debi Patterson [<mailto:Debi.Patterson@pfshouston.com>]
Sent: Friday, April 19, 2013 3:36 PM
To: Carmello Manning
Subject: Community Utility Co. - Spring, Tx.

Hello Carmello,

Thanks for the information. I tried calling Community Utility Co. this morning, and was hung up on.

They have increased our water bill from \$36.11 up to \$96.11. They are charging the regular rate for the water (which is so terrible that it is not drinkable, and smells awful)...but they are adding what they call a "CIP Surcharge" of \$60.00 PER MONTH>

This is completely absurd, and unacceptable. There are many in our neighborhood who will not be able to afford such an increase...not to mention paying more, and still having to purchase bottled water for drinking.

Tuyet Truong

From: Lisa Fuentes
Sent: Monday, April 22, 2013 9:31 AM
To: Tuyet Truong; Elizabeth Flores
Subject: RE: Community Utility Co. - Spring, Tx

I called her and told her that protests can come in via email or in writing, that they can be sent in individually, and that phone calls couldn't be counted as a protest. We discussed the petition she mentioned and explained that a petition wasn't necessary – a protest would be counted whether it came in via a petition or individually.
Thanks,

Lisa

From: Debi Patterson [mailto:Debi.Patterson@pfshouston.com]
Sent: Monday, April 22, 2013 8:31 AM
To: Tuyet Truong
Cc: Lisa Fuentes; Elizabeth Flores
Subject: RE: Community Utility Co. - Spring, Tx

Thank you. Any help at all will be much appreciated.

Best Regards,
Debi Patterson
Transport Manager



Inland Transportation
Pentagon Freight Services, Inc.
1211 East Richey Road
Houston, TX 77073
Tel: (281) 209-8800 Ext. 7337
Direct (281) 230-7337
Fax: (281) 209-8899
Mobile: (281) 814-6923
Email: Debi.Patterson@pfshouston.com
Website: www.pentagonfreight.com

PLEASE NOTE THAT ALL CARRIERS UTILIZED HAVE LIMITED LIABILITY, THEREFORE WE RECOMMEND THAT GOODS ARE INSURED. INSURANCE QUOTATIONS AVAILABLE ON REQUEST.

From: Tuyet Truong [mailto:tuyet.truong@tceq.texas.gov]
Sent: Monday, April 22, 2013 8:20 AM
To: Debi Patterson

PLEASE NOTE THAT ALL CARRIERS UTILIZED HAVE LIMITED LIABILITY, THEREFORE WE RECOMMEND THAT GOODS ARE INSURED. INSURANCE QUOTATIONS AVAILABLE ON REQUEST.

From: Tuyet Truong [<mailto:tuyet.truong@tceq.texas.gov>]
Sent: Monday, April 22, 2013 7:45 AM
To: Debi Patterson
Cc: Lisa Fuentes
Subject: RE: Community Utility Co. - Spring, Tx

Dear Ms. Patterson,

Your protest will be counted towards the requirement of 10 percent or 1,000 whichever is less of the ratepayers protesting the application(s) within 90 days of the effective date of the proposed rates.

If the Texas Commission on Environmental Quality (TCEQ) receives the minimum required protests, the application(s) will be sent to the State Office of Administrative Hearings (SOAH) to schedule and conduct a hearing.

If you have any questions, please contact me.

Sincerely,

Tuyet Truong, Auditor
Texas Commission on Environmental Quality
12100 Park 35 Circle, Bldg. F, MC-153
Austin, Texas 78753
Phone: 512/239-0605
Fax: 512/239-0030
E-mail: Tuyet.Truong@tceq.texas.gov

From: Debi Patterson [<mailto:Debi.Patterson@pfshouston.com>]
Sent: Friday, April 19, 2013 3:36 PM
To: Carmello Manning
Subject: Community Utility Co. - Spring, Tx.

Hello Carmello,

Thanks for the information. I tried calling Community Utility Co. this morning, and was hung up on.

They have increased our water bill from \$36.11 up to \$96.11. They are charging the regular rate for the water (which is so terrible that it is not drinkable, and smells awful)...but they are adding what they call a "CIP Surcharge" of \$60.00 PER MONTH>

Lisa Fuentes
Team Leader
Utilities Financial Review Team
Water Supply Division
512/239-6117
512/239-6972 fax

37526-R EF/HG
4/26/13 TT (2)

To Heidi Graham

I would like to file a formal
protest on the \$60.00 month
CIP surcharge Community Utility
Co. This surcharge has not been
approved.

Community Utility Co

P O Box 58

Spring, Tx 77383-0058

From

Robert Shannahan

1903 Hickory Manor

P.O. Box 831

Huffman, Texas

77336

RECEIVED
APR 24 2013

UTILITIES & DISTRICTS
SECTION

Either my mail or by email....

TCEQ

12100 Park 35 Circle, Bldg. F, MC-153

Austin, Tx. 78753

512-239-0605

Attn: Lisa Fuentes

Or to Lisa Fuentes

Lisa.Fuentes@tceq.texas.gov

Account NO - H 39
Route 20

Just state your name/address/account number and the Utility company that you are protesting about.

Ours is:

Community Utility Co.
Spring, Tx.

Phone No 281-324-2663
Joyce Somnier
20514 Castle Pt Lane
Grosby, Tx 77532

We are protesting the \$60 monthly surcharge that they are trying to impose on our neighborhood.

I would also mention the fact that this water has been, and continues to be very bad quality.

Thank you!
Sincerely
Joyce Somnier

10/26/00 09:49:30

RECEIVED

APR 30 1993

13 APR 30 1993

4-26-13

Antoinette Balestrini
20607 CASTLE POINT LA
Crosby TX 77532

I am protesting against
Community Utility Co
Spring TX

For the \$60 monthly surcharge
for improvement of water
the water is of bad quality
I have to buy my drinking
water. Even the laundry
is affected by the
quality of water.

Route 20

Acct 46

Thank You
Antoinette Balestrini

Dear son,

I would like to protest
this rate hike from Community
Utility Company. I live at 504
Heathergate Lane. My water
rate fluctuates from 7,000 gal.
to 18,000 gal. It doesn't matter
how much water they say
I have used that month!
I am still charged \$42.50. It
doesn't make any sense. Most
all of the residence in this
neighborhood pay \$32.00. But
they don't write letters of
protest. I would very
much like a hearing.

Sandra Pousay
504 Heathergate
Cresby, La 77532

call # 832-459-1046

OFFICE OF THE ATTORNEY GENERAL

REC'D S. G. C. 10/1/77
GENERAL

McDOWELL

36103-R EF/G-H
7/16/08 TT
1827 Hickory Manor Dr.
Huffman, Texas 77336

(14)

July 9, 2008

Via Certified Mail/RRR

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

RECEIVED
7/15/08 11:12 AM
7/15/08 11:12 AM
7/15/08 11:12 AM

Re: Proposed Rate Increase for:
Forest Manor Subdivision

To Whom it May Concern:

Please be advised that this correspondence should be considered a protest regarding the Proposed Rate Change by the Community Utility Company. I live in the Forest Manor Subdivision which is supplied water through a community well. This well is currently in need of improvements (see attached picture). On a regular basis, we encounter problems with water discoloration, and are forced to change out our house water filters every 3 weeks. Additionally, when our electricity goes out, we have no ability to get water, as our well is ran by a pump.

As no updates to our well system are incorporated in this rate increase, I do not believe the increase is warranted at this time.

Thank you,

Glyna McDowell
Glyna McDowell

[MSN Home](#) | [My MSN](#) | [Hotmail](#) | [Shopping](#) | [Money](#) | [People & Chat](#)[Sign Out](#)

Web Search:

[Go](#)

Hotmail

[Today](#)[Mail](#)[Calendar](#)[Contacts](#)

glyna@msn.com

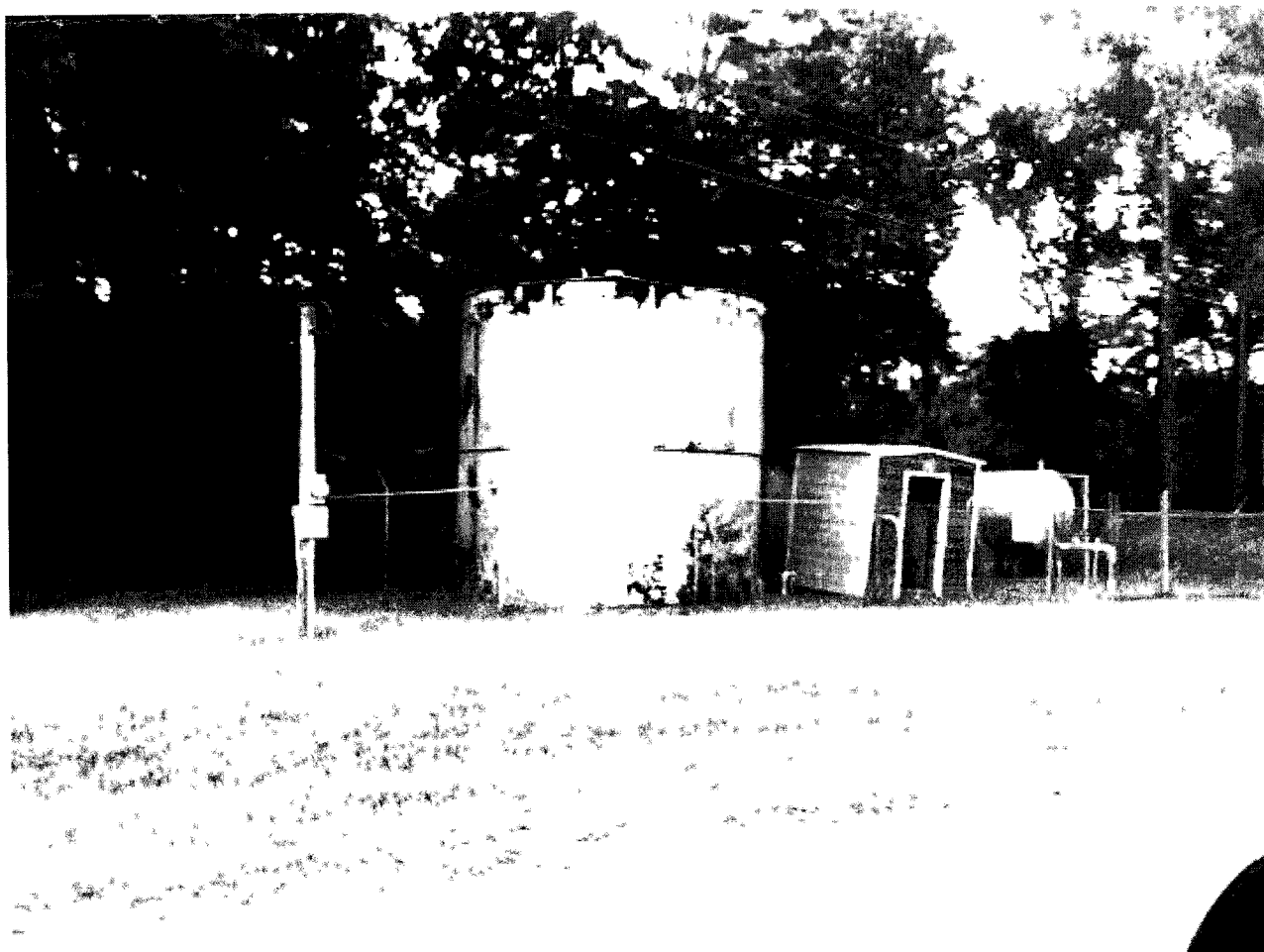
[Reply](#) | [Reply All](#) | [Forward](#) | [Delete](#) | [Junk](#) | [Put in Folder](#) | [Print View](#) | [Save Address](#)

From : Jason McDowell <Jason.McDowell@opentechcontrols.com>

[Up](#) | [Down](#) | [X](#) | [Inbox](#)

Sent : Tuesday, July 8, 2008 7:39 PM

To : "Glyna" <glyna@msn.com>

[Attachment](#) : img191.jpg (0.09 MB)[Up](#) | [Down](#) | [X](#) | [Inbox](#)**Notice:** Attachments are automatically scanned for viruses using Trend Micro products **Get the latest updates from MSN**[MSN Home](#) | [My MSN](#) | [Hotmail](#) | [Search](#) | [Shopping](#) | [Money](#) | [People & Chat](#)© 2007 Microsoft [TERMS OF USE](#) [Advertise](#) [TRUSTe Approved](#) [Privacy Statement](#) [GetNetWise](#) [Anti-Spam Policy](#)

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500		On or before June 30, 2008		
Annual Revenue Increase		Date Customer Notice Mailed		
April 14, 1989		1st & 2nd weeks of the month		
Date of Last Rate Change		Date Meters Typically Read		

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	<u>\$ 12.50/mo</u>	Existing	30,000 gallons:	<u>\$ 12.50 /mo</u>
	Proposed	10,000 gallons:	<u>\$ 56.27/mo</u>	Proposed	30,000 gallons:	<u>\$ 109.67 /mo</u>

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Mike Story
1723 Cypress Manor
Huffman, TX 77336
281.324.2988

DATE July 8, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RECEIVED
10-10-08
WATER SUPPLY DIV.
2008 JUL 11 PM 12:03

RE: **Protest**

Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 3

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED

Mike S. Story Mike S. Story July 8, 2008
(Signature & Print Name) Dated

7-6-08

To Whom it May Concern,

This is my official protest to the proposed
RATE INCREASE for our WATER SERVICE.

REGARDS,

MIKE STORY

Mike Story

FOREST MANOR SUBDIVISION
HUFFMAN, TX. 77336

Mike Story
1723 Cypress Manor
Huffman, TX 77336

Acct. #3

Donna K Lee
1826 Hickory Manor
Huffman TX 77336

DATE

7-8-08

2008 JUL 11 09:11 AM
TCEQ
WATER SUPPLY DIV.

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: **Protest**

Community Utility Company
Company Name

10350

CCN Number

Forest Manor Subdivision

Account #

47-19

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED

Donna K Lee
(Signature & Print Name)

Dated

7-8-08

Howell

23306 Enchantment Dr.
Huffman, Texas 77336

July 3, 2008

Via Certified Mail/RRR

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Re: Proposed Rate Increase for:
Forest Manor Subdivision

RECEIVED
TOEQ
WATER SUPPLY DIV.
2008 JUL 11 PM 11 44

To Whom it May Concern:

Please be advised that this correspondence should be considered a protest regarding the Proposed Rate Change by the Community Utility Company. I live in the Forest Manor Subdivision which is supplied water through a community well. This well is currently in need of improvements (see attached picture). On a regular basis, we encounter problems with water discoloration, and are forced to change out our house water filters every 3 weeks. Additionally, when our electricity goes out, we have no ability to get water, as our well is ran by a pump. Also, we often have pressure problems. There are times, we cannot even do laundry or run the dishwasher because there is just not enough pressure for the appliances to perform correctly.

As no updates to our well system are incorporated in this rate increase, I do not believe the increase is warranted at this time, especially not an increase that is more than FIVE times the current rate.

Thank you,

Cathy Howell

7.10.08

Dear Texas Commission on Environmental Quality,

I am writing to protest about our water company, Community Utility Co. We have lived in our house for 4 years now and ever since we got here we have received poor quality of water and water pressure. There have been many times that our water was so dark brown that it would stain the tubs and the clothes in the laundry. We received a letter in the mail stating the prices would go up. We have asked around to our friends near us in Huffman and their water bills are never that high of price. So, why are ours? So, in conclusion I am writing to tell you that we are protesting against the rate change for the company Community Utility co. Thank You.

Brian and Amanda Miller
23503 Rainforest Dr
Huffman, TX 77336
713.213.2304

RECEIVED
TCEQ WATER SUPPLY

2008 JUL 14 PM 2:42

Tom & Delores Landels
2111 Pine Manor
Huffman, TX 77336
281-324-6417

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
PO Box 13087
Austin, Texas 787-3087

2008 JUL 14 PM 2:41

RECEIVED
TCED WATER SUPPLY

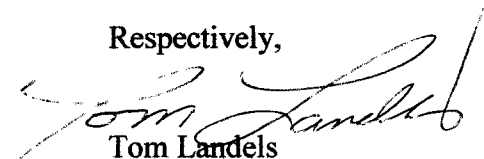
Dear Commission,

July 10, 2008

Recently we received a Notice from our Community Utility Company advising of a proposed rate increase. I am writing you to protest this increase due to the lack of and poor service of our utility. Our rate is too low and we should be paying more however, due to problem with the utility I cannot believe that they are to be trusted to make the improvements they state in the proposal. We have many incidences during the year were the water is golden to dark brown. We have to endure regular outages as to there is no backup system to run the pumps when the power is out. Low pressure and clogged house filters due the nasty water is a regular problem. My neighbor reported a leaking line on Enchantment and it took five weeks to get the line repaired. I estimate that we have lost two thousand dollars in clothes due to the brown water invading the washing machine. When I have called to complain about the quality of water and how it has ruined many clothes over the years I have been informed that we only pay \$12.50 so they can't do anything about it. I feel that if they want to raise the rates they should be held to timelines of improvement for services first. I regularly receive the quality reports but I'm sure that the samples are drawn on good days only and without supervision. As to meter readings I do not believe that a meter in our subdivision has been read in years and I highly doubt that they will clear the way to replace the meters. If you allow an increase please base it solely on providing improved services for the public health and safety. If requested I would gladly come to Austin to provide samples of the water we have coming out of our tap. I would then challenge any member of the panel to drink the water. I know that you would not. If requested I can send pictures, incase you really don't want to see how bad this water can be in person.

Finally, as stated our rates are low and should be increased but please do not allow an increase of rates without quality accountability and timelines to force the improvements.

Respectively,


Tom Landels

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500				On or before June 30, 2008
Annual Revenue Increase				Date Customer Notice Mailed
April 14, 1989				1st & 2nd weeks of the month
Date of Last Rate Change				Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	<u>\$ 12.50/mo</u>	Existing	30,000 gallons:	<u>\$ 12.50 /mo</u>
	Proposed	10,000 gallons:	<u>\$ 56.27/mo</u>	Proposed	30,000 gallons:	<u>\$ 109.67 /mo</u>

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

July 11, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities and Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

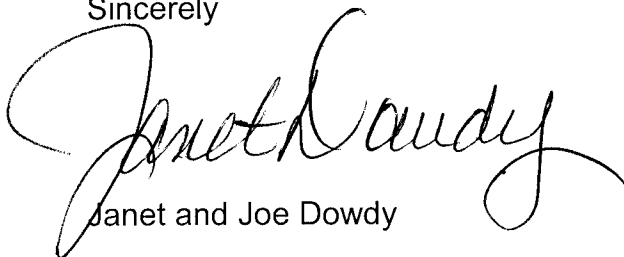
To Whom It May Concern:

This letter is being sent in protest of the proposed rate increase by **Community Utility Company CCN #10350**. The rate increase is exorbitant and unjustified. My husband and I have been in residence at 23319 Fantasia Huffman Texas since 1994, and the only improvement seen in that time has been in unreliability. The water quality continues to have problems with mineral contamination (red discoloration) on a periodic basis. This has led to the loss of clothes due to staining from this mineral problem. Filters down to 1 micron have been installed, but the problem persists. The water is untreated and though it meets the water quality standards (?) a black algae forms on shower heads and bath faucets.

The proposed rate increase of 450% seems excessive, for no improvement in service. Other communities in the area have rates that are lower than those proposed by Community Utility Company and they provide **TREATED WATER AND SEWER SERVICE**. Community Utility Company **ONLY** provides water service.

Your attention to this matter would be greatly appreciated. If you need further information, we can be contacted at 281-324-4938.

Sincerely



Janet and Joe Dowdy

23319 Fantasia Drive

Huffman, Texas 77336

RECEIVED
TCEQ WATER SUPPLY
2008 JUL 14 PM 2:39

Billy Rex & Jo Anne Faulk
1810 Hickory Manor Dr.
Huffman, TX 77336

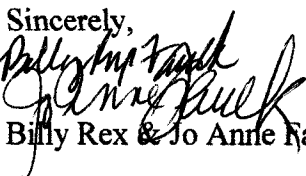
July 9, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P.O.Box 13087
Austin, Texas 78711-3087

RE: NOTICE OF PROPOSED RATE CHANGE

We would like to file a protest to the proposed rate increase to the Community Utility Company, CCN Number 10350, who serves Forest Manor Subdivision.

Sincerely,


Billy Rex & Jo Anne Faulk

2008 JUL 14 PM 2:35

RECEIVED
TCEQ WATER SUPPLY

NOTICE OF PROPOSED RATE CHANGE

RECEIVED
TCEQ WATER SUPPLY

Community Utility Company

10350

Company Name

2008 JUL 14 PM 2:34

UCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500				On or before June 30, 2008
Annual Revenue Increase				Date Customer Notice Mailed
April 14, 1989				1st & 2nd weeks of the month
Date of Last Rate Change				Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	<u>\$ 12.50/mo</u>	Existing	30,000 gallons:	<u>\$ 12.50 /mo</u>
	Proposed	10,000 gallons:	<u>\$ 56.27/mo</u>	Proposed	30,000 gallons:	<u>\$ 109.67 /mo</u>

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

To whom it may concern: I am protesting the proposed water hike. I think anytime increase the cost by 500% of any public service it borders on extortion. We know you have needs of a reasonable rate increase, but this is beyond reason. This water is not drinkable at times, occasionally it will stain your clothes. Thank you Bill Cooke

Bill G Cooke
23307 Mystery Cir.
Huffman TX
acct # 9 77336
Forest Manor

DONALD R. HAVEN
2210 HICKORY MANOR Dr.
HUFFMAN, TX. 77336

DATE 7-11-08

RECEIVED
TCEQ WATER SUPPLY
2008 JUL 14 PM 2:33

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Protest	<u>Community Utility Company</u> Company Name	<u>10350</u> CCN Number
	Forest Manor Subdivision	Account # <u>27</u>

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED

DONALD R. HAVEN
Donald R. Haven
(Signature & Print Name)

7-11-08
Dated

Laura Fields
1922 Oak Manor Dr.
Huffman, Texas 77336

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

2008 JUL 14 PM 2:33

RECEIVED
TCEQ WATER SUPPLY

Re: Proposed Rate Increase for Forest Manor Subdivision

To Whom It May Concern:

Please consider this letter a protest regarding the Proposed Rate Change by the Community Utility Company. I have lived in the Forest Manor Subdivision for over 5 years and I can tell you the water quality is very poor. There have times that the water was so full of sediments and rust that my bath and toilet water looked like tea. We have lost several hundred dollars in clothing due to the water staining our clothes when we wash them. In March, 2006 we had tile installed in our house. The water was so discolored that day it caused our grout to be inconsistent in color. Also, if the electricity is out we don't have water since the well pump is run on electricity and there is no generator.

In addition, there is no mention of any improvements to be made to the well. Due to these facts, I do not believe a rate increase is warranted.

Thank you,



Laura Fields

ANDALL A. TAYLOR
810 OAK MANOR DR
GFFMAN, TX 77334

I WANT TO PROTEST
COMMUNITY UTILITY WATER RATE
INCREASES FROM \$12⁵⁰ TO
\$54²⁷ TO \$109⁴², WE HAVE
TO HAUL WATER IN, BECAUSE
OF ALL THE THINGS IN THE
WATER WHEN WE TURN IT ON,
ALL IT'S GOOD FOR IS A SHOWER
OR THE COMADE BEING FLASHED.

R. E. Taylor

2008 JUL 14 PM 3:41

RECEIVED
TCEC WATER SUPPLY

**Candace & Michael Griffin
1822 Hickory Manor Drive
Huffman, Texas 77336**

July 11, 2008

**Texas Water Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC153
P. O. Box 13087
Austin, Texas 78711-3087**

RE: NOTICE OF PROPOSED RATE CHANGE

**We would like to file a protest to the proposed rate increase by Community
Utility Company, CCN Number 10350, who serves Forest Manor
Subdivision.**

Sincerely,

 
Candace & Michael Griffin

RECEIVED
TCEQ WATER SUPPLY
2008 JUL 14 PM 3:53

July 10, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Deborah L. Young, Route #20, Account #9
Proposed Water Rate Change for Heathergate Public Utility Co.

P. 160 #

*Community Utility Co.
T-T*

To Whom It May Concern:

The proposed water rate increase for the Heathergate Subdivision is to be effective as of September 1, 2008.

This letter is to protest and oppose the proposed increased rate change. I believe the increase to be an exorbitant amount and an unfair request.

Please contact me if you need additional information or require any further clarification.

My address is: 20514 Berry Thicket Lane
Crosby, TX 77532

My home telephone number is: 281-324-4645

Thank you,

Deborah L. Young

Deborah L. Young

RECEIVED
TCEQ WATER SUPPLY
2008 JUL 14 PM 2:46

Received 7/18/08
36103-R EF/GH
7/16/08 TT (4)

Donald Haven
2210 Hickory Manor
Huffman, TX 77336
281-324-2193

July 3, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Protest

Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 27

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED

Donald Haven
DONALD HAVEN

7/03/08
Dated

M.P.S. Inc
(mailing) P O Box 967
Crosby, TX 77532

(physical) 23402 FM 2100
Huffman, TX 77336
Cell 832-256-7904

July 3, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: **Protest**

Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 63

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED


J. R. SULLIVAN

7/03/08
Dated

J. R. Sullivan
23402 FM 2100
Huffman, TX 77336
Cell 832-256-7904

July 3, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: Protest

Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 101

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED


J. R. SULLIVAN

7/03/08
Dated

J. R. Sullivan
2214 Hickory Manor
Huffman, TX 77336
Cell 832-256-7904

July 3, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: **Protest**

Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 37

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED


J. R. SULLIVAN

7/03/08
Dated

WATER SUPPLY DIV.
7/24/08 TS
2008 JUL 24 PM 3:57

EUGENE W. NEUMAN

23306 MYSTERY

HUFFMAN, TX. 77336

FOREST MANOR SUB

DATE July 19, 2008

Texas Commission on Environmental Quality

Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

RE: **Protest** Community Utility Company
Company Name

10350
CCN Number

Forest Manor Subdivision

Account # 44

I hereby officially protest the rate increase for the following reasons:

INCREASE TOO LARGE (223 %)

QUALITY OF WATER IS VERY POOR AND MUST BE FILTERED BEFORE USING

NO FIRE HYDRANTS

INSURANCE RATES ARE HIGHER BECAUSE OF NO FIRE HYDRANTS

NO BACK-UP TO THE WELL WHEN POWER IS OUT

SYSTEM POORLY MAINTAINED

*Have thrown clothes away they were so stained
from the water and nothing I could remove them*

Eugene W. Neuman
(Signature & Print Name)

July 19, 2008
Dated

EUGENE W. NEUMAN

*We only drink bottled water
there is residue in bowls from washed in the dishwasher*

Received 7/8/08
36013-R EF/GH
7/16/08 TT (3)

June 30, 2008

Texas Commission on Environmental Quality

Water Supply Division

Utilities& Districts Section, MC 153

P.O. Box 13087

Austin, Texas 78711-3087

Dear Sir:

I want to Protest the 'Notice Of Proposed Rate Change " as received from Community Utility Company. This rate change is arbitrary and does not take into effect the size of the dwelling, previous water usage, and other factors.

An almost 500% jump in my water bill will be a problem for my fixed income budget.

I've attached a copy of the proposed change that I received.

Sincerely,



Curtis L. Allen

2121 Hickory Manor Dr.

Huffman, Texas 77336

RECEIVED
TCEQ WATER SUPPLY
2008 JUL -3 PM 2:58

NOTICE OF PROPOSED RATE CHANGE

Community Utility Company

10350

Company Name

CCN Number

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Forest Manor Subdivision, Heathergate Public Utility Co & Sweetgum Forest

Subdivisions or Systems Affected by Rate Change

P.O. Box 58	Springs	Texas	78383	(281)444-7747
Company Address	City	State	Zip	Telephone
\$76,500		On or before June 30, 2008		
Annual Revenue Increase		Date Customer Notice Mailed		
April 14, 1989		1st & 2nd weeks of the month		
Date of Last Rate Change		Date Meters Typically Read		

EFFECTIVE DATE OF PROPOSED INCREASE: September 1, 2008

BILLING COMPARISON

Water:	Existing	10,000 gallons:	\$ 12.50/mo	Existing	30,000 gallons:	\$ 12.50 /mo
	Proposed	10,000 gallons:	\$ 56.27/mo	Proposed	30,000 gallons:	\$ 109.67 /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4666. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

CURRENT RATESPROPOSED RATES

Meter Size: Residential

All Connections:

Flat Rate of \$ 12.50 per monthMonthly base rate including 0 gallons

Meter Size: Residential

Unmetered Rate: \$ 45.59 per month per connection until all service meters are installed.

5/8" or 3/4" •	\$	29.57
1"	\$	73.93
1 1/2"	\$	147.85
2"	\$	236.56
3"	\$	443.55
4"	\$	650.54

Gallonge Charge:

\$ 2.67 for each additional 1000 gallons over the minimumMiscellaneous Fees

Tap fee	\$	250.00
Reconnection fee	\$	0.00
Non-payment (Maximum - \$25.00)	\$	0.00
Customer's request	\$	0.00
Transfer fee	\$	0.00
Late charge	\$	1.00 or 5.0%
Returned check charge	\$	0.00
Deposit	\$	0.00
Meter test fee	\$	0.00

Miscellaneous Fees

Tap fee	\$	600.00
Reconnection fee	\$	25.00
Non-payment (Maximum - \$25.00)	\$	25.00
Customer's request	\$	50.00
Transfer fee	\$	35.00
Late charge (Indicate either \$5.00 or 10%)	\$	10 %
Returned check charge	\$	25.00
Deposit (Maximum \$50.00)	\$	50.00
Meter test fee	\$	25.00

Regulatory Assessment of 1% is added to base rate and gallonage charges

Pass Through Adjustment Clause:

The utility may pass on only to those customers served by a system subject to the jurisdiction of any regional water authority and/or any groundwater reduction plan, any increase or decrease in its underground water district pumpage fee or purchased water fee, thirty (30) days after noticing of any change to all effected customers and filing notice with the TCEQ as required by 30 TAC 291.21 (I). The change per customer shall be calculated as follows:

$$\frac{(A \times B)}{C} + L \left[\frac{(A \times B)}{C} \right] = \text{increase or decrease to existing gallonage rate}$$

where: A = Utility's annualized change in cost of water subjected to district's fee

B = Average number of gallons

C = 1000 gallons

L = percentage system wide line loss for the proceeding 12 months, not to exceed 15 %

July 1, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RE: Proposed Rate Change For Forest Manor Subdivision, Huffman, Texas

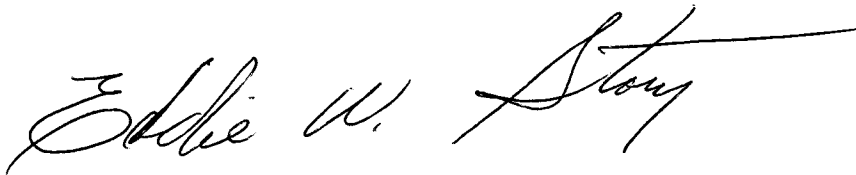
I am in receipt of a proposed rate change from Community Utility Co. for supplying water to Forest Manor Subdivision. This increase is over a four hundred percent (\$12.50 to \$57.27). Having not increased our rate from June of 1989, I feel they are entitled to an increase but not a 400% increase.

I have been a customer of Community Utility, Co. from January of 1975 and over the years I have had to filter the water to be able to wash clothes with clean water and to date have drinking water delivered to my home due to the taste. I believe the water is safe to drink but the taste is terrible.

I can not believe they have been providing water for all these years at a loss and should have had small increases over the last 19 years if additional income was needed. On the other hand, if they plan to use the increase to provide better water where expensive household filters are not required, I could somewhat agree to this proposed rate change. I can't believe we will get anything but what we have in the past and trust that you will reduce this increase to something far less that the proposed amount.

Respectively

Eddie W. Story
1730 Oak Manor
Huffman, TX 77336
281-324-1384



2008 JUL -3 PM 3:01

RECEIVED
TCEQ WATER SUPPLY

RECEIVED
TCEQ WATER SUPPLY

2008 JUN -3 PM 2: 58

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section ,MC 153
Austin, Texas 78711-3087

CCN # 10350

Vinn L. Adams III
Mabel P. Adams
1715 Oak Manor Drive
Huffman Texas 77336
Forest Manor

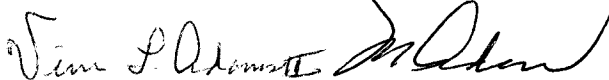
June 28,2008.

Today June 28, we received in the mail a notice of a proposed rate change for Community Utility Company, to which we protest this increase because it is too high and due to the fact that there has been no change in service. Occasionally there are outages and drop of water pressure, and sometimes water comes out brown or discolored.

Sincerely,

Vinn L Adams III

Mabel P Adams

Handwritten signatures of Vinn L. Adams III and Mabel P. Adams. The signature of Vinn L. Adams III is on the left, and the signature of Mabel P. Adams is on the right, overlapping slightly.

36103-R EF/HG

7/21/08 TT (6)

WATER SUPPLY
7/21/08 TT
2008 JUL 21 TT 8 52

July 17, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities and Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Dear Sir :

This letter is being sent in protest of the proposed rate increase by **Community Utility Company CCN #10350**, the rate increase is exorbitant and unjustified. My wife and I have been in residence at 23306 Fantasia Huffman Texas since 1974, the only improvement seen in that time has been in reliability. The water quality continues to have problems with mineral contamination (red discoloration) on a periodic basis. This has led to the loss of clothes due to staining from this mineral problem. Filters down to 1 micron have been installed, but the problem persists. The water is untreated and though it meets the water quality standards (?) a black algae forms on shower heads and bath faucets.

The proposed rate increase of 450% seems excessive, for no improvement in service. Other communities in the area have rates that are lower than those proposed by Community Utility Company and they provide **TREATED WATER AND SEWER SERVICE**. Community Utility Company **ONLY** provides water service.

Your attention to this matter would be greatly appreciated. If you need further information, we can be contacted at 281-324-1448.

Royce and Margaret Nichols

23306 Fantasia Dr.

Huffman, Texas 77336

Sincerely,

Royce Nichols
Margaret Nichols

RECEIVED
WATER SUPPLY DIV.
2008 JUL 21 6 08 52

July 14, 2008

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
PO Box 13087
Austin, Texas 78711-3087

Re: Company: Community Utility Company
CCN Number: 10350

To Whom It May Concern:

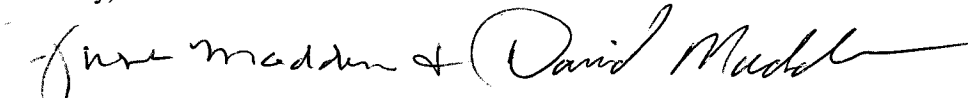
This letter is written in protest to the proposed rate increase submitted by the above named company. While an increase in our water bill is understandable, a 400% plus increase is not, especially without knowing what improvements and modifications, if any, are being planned for our neighborhoods.

Currently when there is a power outage there is no backup power provided which leaves our neighborhood without water, sometimes for days. Brown water is also a problem at different times during the year. While this has improved somewhat it still exists. We have to have not only a water softener but we have 2 water filters on our water lines in an effort to clear up the water. However, this does not completely eliminate the problem. There are times when we fill the bath tub, flush the toilet or wash cloths and the water is brown. This is due in part to a high iron content which is a problem with shallow water supplies.

We do receive their yearly water analysis which shows the water tested within the required ranges, but that doesn't change the fact that it's a shallow well and everyone around us on this same service experiences problems with brown water.

We not only own our home but also several rental properties in our neighborhood and this would have a great impact on us. Until we are provided with more information from Community Utility regarding their plans we can not accept their proposal for an increase.

Sincerely,



David and Jane Madden
23302 Mystery Circle
Huffman, Texas 77336