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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
79 40 KNOX, DAVID		5913 TEMERITY WAY	BULVERDE TX			78163-4170 210 945-61
Seq.# 410	99190342	3-18-99 1	13583 11461 1		5	7-24-02
81 40 BOBICK, THOMAS		31448 TRES LOMAS	BULVERDE TX			78163-4160 210 493-97
Seq.# 780	99190335	4-09-99 1	4666 6115 1		2	7-24-02
82 40 CHAPIN, RODNEY		31376 BRIDLEGATE DR	BULVERDE TX			78163-4185
Seq.# 1490	99190344	4-09-99 1	6583 7846 1		17	6-24-03
83 40 LEE, DANIEL & DEANNA		12727 VISTA DEL NORTE APT 1231	SAN ANTONIO, TX			78216 210 370-27E
Seq.# 1360	98762392	4-09-99 8-31-02 2 31050 ELISE ANN 128	4500 3000 1		4	7-25-02
84 40 MCKEE, JUDY E.		5680 RAWHIDE TRAIL	BULVERDE, TX			78163 830 980-264
Seq.# 215		12-01-01 1	12583 11000 1		2	7-24-02
85 40 DILLON, WILLIE		6487 CHEYENNE PASS	BULVERDE TX			78163-4177
Seq.# 820	99443568	6-22-99 1	23416 15307 1		4	7-24-02
86 40 MCDANIEL, FRANK & TINA		31464 CATALINA WAY	BULVERDE TX			78163-4171 210 659-738
Seq.# 1080	99297110	4-26-99 1	4500 5115 1		4	7-25-02
87 40 MELTON, GLENN		31444 CATALINA WAY	BULVERDE TX			78163-4171 210 269-717
Seq.# 1070	18527087	5-27-99 1	9777 7461 1		4	7-24-02
88 40 BREHM, GARY		30355 BRIDLEGATE DR	BULVERDE TX			78163-4163 210 820-764
Seq.# 1690	72000736	4-28-99 1	7416 7846 1		9	1-20-03
89 40 MODY/BAILEY, VICTOR & PER		31081 RETAMA RDG	BULVERDE TX			78163-4155 210 698-707
Seq.# 1160	99297094	5-04-99 1 31081 RETAMA RIDGE 2	37250 33615 1		8	10-21-02
90 40 WORTH, JOHN & IRMA		31665 TRES LOMAS	BULVERDE, TX			78163-4191 210 822-225
Seq.# 551	99190353	5-27-99 1	7416 10500 1		11	2-21-03
91 40 RAMON, ROLAND		31638 CATALINA WAY	BULVERDE TX			78163-4162 210 832-079
Seq.# 300	99297163	1	13500 15576 1		3	7-24-02
92 40 MCCORMICK, FRANK R.		31644 TRES LOMAS	BULVERDE TX			78163-4174 210 977-483
Seq.# 540	98781488	5-21-99 1	4000 4884 1		1	2-28-02
93 40 BERRY, LYNN		30921 ELISA ANN	BULVERDE TX			78163-4139 210 456-006
Seq.# 1350	99190352	5-27-99 1 30920 ELISE ANN LT	10000 9230 1		8	12-18-02
95 40 EASTERLING, MICHAEL		30370 BRIDLEGATE DR	BULVERDE TX			78163-4132
Seq.# 1660	89869610	5-27-99 1	28333 25884 1		13	4-25-03
96 40 EASTERLING, KENNETH		30530 LONGHORN TRAIL	BULVERDE TX			78163-2462 210 829-7031
Seq.# 60	99190315	6-22-99 1	19916 26076 1		5	5-20-03
97 40 ASHLEY JR., BILLY C.		30120 BRIDLEGATE DR	BULVERDE TX			78163-4130 830 980-528
Seq.# 1770	99190313	6-08-99 1	9250 10230 1		19	6-24-03

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ACCT ROUTE	NAME	BILLING ADDRESS	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
** DIAMOND **										
98 40 MERIDITH, GLENN	30155 BRIDLEGATE	BULVERDE, TX							78163	210 698-83
Seq.# 1730	99190314	6-08-99		1			12666 9846	1	12	6-24-03
101 40 SPROLE, WILLIAM T.	31438 RUSTLING RIDGE	BULVERDE, TX							78163	
Seq.# 945	18527040	12-31-02		1			2800 3038	1	0	
102 40 PUYPE, MR.	30255 BRIDLEGATE DR	BULVERDE TX							78163-4175	
Seq.# 1710	1732586	7-01-99		1			5750 5423	1	17	4-21-03
103 40 DUNN, MATT	702 LIGHTSTONE	SAN ANTONIO, TX							78258	210 559-10E
Seq.# 1540	99457400	7-27-99 4-14-02 2	31129 BRIDLEGATE	17	0	4538	1	12	8-19-02	
106 40 HERMANN, FRANK	5933 TEMERITY WAY	BULVERDE TX							78163-4170 817 359-171	
Seq.# 430	99190332	7-15-99		1			4000 5307	1	2	2-28-02
107 40 HAMLETT, JENNIFER	31317 RUSTLING RDG	BULVERDE TX							78163-2461 210 524-820	
Seq.# 980	99569518	8-05-99		1			17333 15115	1	8	7-24-02
109 40 GATES, DAVID N.	5930 TEMERITY WAY	BULVERDE, TX							78163	830 980-635
Seq.# 405	17621707	1-31-02		1			7750 6777	1	0	
110 40 LANDRY, CAROL	5974 POLO CIR	BULVERDE TX							78163-4172 830 980-501	
Seq.# 1580	98781489	7-21-99		1	5974 POLO CIRCLE 105	12250	13423	1	8	4-21-03
112 40 DONBAVAND, JAMES	31468 LONGHORN TRL	BULVERDE TX							78163-2458 830 980-342	
Seq.# 270	99190334	8-04-99		1		6083	5961	1	13	4-25-03
113 40 RANKIN, RONALD & DEANNA	31365 RETAMA RDG	BULVERDE TX							78163-4143 210 736-920	
Seq.# 1040	99569506	8-25-99		1	31365 RETAMA RIDGE 20	11000	11500	1	2	7-24-02
114 40 HEDGPETH, DARRELL	31514 RUSTLING RDG	BULVERDE TX							78163-2457 830 980-438	
Seq.# 930	99190346	8-25-99		1		29250	17307	1	8	5-20-03
115 40 LOYA, DAVID H.	31785 CATALINA WAY	BULVERDE TX							78163-4140	
Seq.# 330	98762390	8-25-99		1		12333	13730	1	2	7-24-02
116 40 CARROLL, RANDY	31760 RETAMA RDG	BULVERDE TX							78163-4144 830 980-426	
Seq.# 460	99711316	9-30-99		1	31760 RETAMA RIDGE	15166	12269	1	2	2-19-03
117 40 ELIZONDO JR., ERNEST	31662 RETAMA RDG	BULVERDE TX							78163-4183 210 646-7517	
Seq.# 490	99848926	9-28-99		1	31662 RETAMA RIDGE 30	3833	3192	1	16	6-24-03
120 40 SCHNIDER, PAUL	31336 RUSTLING RDG	BULVERDE TX							78163-2461 830 438-3635	
Seq.# 950	99711346	9-13-99		1		7083	8192	1	5	6-24-03
121 40 MECHE, ERNEST	6461 PREAKNESS PASS	BULVERDE TX							78163-4187 210 735-9202	
Seq.# 740	99251866	9-01-99		1		3000	2923	1	3	7-24-02
122 40 HALL, DR. JOHN	31456 RETAMA RDG	BULVERDE TX							78163-4195 210 698-003C	
Seq.# 1020	99711342	9-13-99		1	31456 RETAMA RIDGE 22	3545	3461	1	15	6-24-03

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
123 40 HELTON, CHUCK		31026 TRES LOMAS	BULVERDE TX			78163-4168 210 494-45
Seq.# 710	99688966	1-08-99 1	9416 8653 1		3	7-24-02
124 40 WALKER, JEFF		5965 TEMERITY WAY	BULVERDE TX			78163-4170
Seq.# 440	16175493	9-13-99 1	6666 7192 1		18	4-25-03
125 40 RUSSELL, MAC G.		5640 DERBY WAY	BULVERDE TX			78163-2434
Seq.# 90	99688969	1-08-99 1	11750 12730 1		9	5-20-03
126 40 NEWMAN, BENNIE		31056 TRES LOMAS	BULVERDE TX			78163-4168 830 980-348
Seq.# 720	99063778	9-29-99 1	19083 18807 1		12	5-20-03
128 40 JOHNSON, DAN		30330 BRIDLEGATE DR	BULVERDE TX			78163-4132 830 438-384
Seq.# 1700	18527079	9-13-99 1	11833 12307 1		2	12-18-02
129 40 PIATNIK, EDWARD		5881 TEMERITY WAY	BULVERDE TX			78163-4189 830 980-454
Seq.# 400	99190331	9-20-99 1	24333 21230 1		16	3-24-03
131 40 MEIER, MALCOLM		31322 RETAMA RDG	BULVERDE TX			78163-4167 210 659-555
Seq.# 1050	99811714	9-29-99 1 31322 RETAMA RIDGE	8416 8423 1		3	11-19-02
132 40 CROSS, CHRIS		31243 LONGHORN TRAIL	BULVERDE TX			78163-2466
Seq.# 250	99377446	11-30-99 1	36181 28807 1		3	1-21-03
133 40 COLBY, MICHAEL		31438 LONGHORN TRL	BULVERDE TX			78163-2458 210 497-863
Seq.# 260	99550743	11-30-99 1	25916 27500 1		14	6-24-03
135 40 MABSON, WILLIAM E.		6574 WESTERN WAY	BULVERDE TX			78163-4190 830 980-519
Seq.# 800	98762391	1-05-99 1	3416 3730 1		6	6-24-03
136 40 GWYN, ROBERT		31314 CIBOLO DR	BULVERDE TX			78163-4184
Seq.# 990	99251865	10-14-99 1	2583 2653 1		1	2-28-02
137 40 GONZALES, FERNANDO		31528 RETAMA RDG	BULVERDE TX			78163-4182 210 804-139
Seq.# 530	19985053	12-31-99 1 31528 RETAMA RIDGE 30	7750 8576 1		3	7-24-02
140 40 HOUSTON, LEON & CYNTHIA		31650 RUSTLING RDG	BULVERDE TX			78163-2464 830 438-841
Seq.# 890	19985045	1-25-00 1	14833 14730 1		3	11-19-02
141 40 WILLIAMS, RALPH L.		31173 RETAMA RDG	BULVERDE TX			78163-4141 830 980-330
Seq.# 1120	15836961	11-30-99 1 31173 RETAMA RIDGE LT	3416 3269 1		1	7-25-02
142 40 ALFRED CIFELLI, LESLIE WI		31051 ELISE ANN	BULVERDE TX			78163 210 575-4117
Seq.# 1370	99977468	1-29-99 1	7083 6000 1		12	3-21-03
144 40 STULTZ, SCOTT		31612 RETAMA RDG # 303	BULVERDE TX			78163-4183
Seq.# 510	99190333	1-21-99 1 31612 RETAMA RIDGE 30	14750 14884 1		5	6-20-02
148 40 GILL, JANET S.		30184 BRIDLEGATE DR.	BULVERDE, TX			78163
Seq.# 1725	17422999	1-31-02 1	32583 22055 1		3	8-19-02

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ACCT ROUTE SEQ	NAME METER	BILLING ADDRESS TURN ON TURN OFF RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
149 40 GOERNER, LEWIS & DOROTHY Seq.# 1300 99977405	6385 DERBY WAY 2-24-00 1	BULVERDE TX	33166 33423 1	78163-4117 210 494-00 14 5-20-03			
151 40 HERNANDEZ, RICHARD J. Seq.# 370 99711365	31760 CATALINA WAY 4-01-00 1	BULVERDE TX	7333 7423 1	78163-4140 210 690-62 12 2-21-03			
152 40 DIELTZ, JOHN P. Seq.# 1500 19985046	31351 BRIDLEGATE DR 1-25-00 1	BULVERDE TX	3750 4000 1	78163-4185 210 499-54C 8 7-25-02			
154 40 BROWN, DAVID Seq.# 420 99977401	5923 TEMERITY WAY 1-26-00 1	BULVERDE TX	3800 3923 1	78163-4170 210 240-20 1 2-28-02			
155 40 GUST, PAUL Seq.# 390 99977505	5855 TEMERITY WAY 3-14-00 1	BULVERDE TX 361 TEMERITY WAY	7636 8769 1	78163-4189 210 484-253 4 1-21-03			
156 40 FURTH, RUSSELL Seq.# 960 15939715	31316 RUSTLING RDG 3-29-00 1	BULVERDE TX	19416 19692 1	78163-2461 830 980-828 3 7-24-02			
158 40 MAZE, BRAD Seq.# 840 99934101	31857 PALOMINO PASS 2-25-00 1	BULVERDE, TX 31857 PALAMINO PASS 2	11583 13346 1	78163 830 980-563 8 12-18-02			
159 40 BRANGERS, KEVIN Seq.# 1340 99569502	30860 ELISA ANN 2-02-00 1	BULVERDE TX 30860 ELISE ANN	3333 3653 1	78163-4153 830 980-470 3 7-25-02			
160 40 COX, KEVIN Seq.# 920 99934102	31531 RUSTLING RDG 3-14-00 5-26-02 2	BULVERDE TX	0 4038 1	78163-2457 210 886-218 2 7-30-02			
164 40 BRADLEY, RICHARD Seq.# 1280 99811715	6355 DERBY WAY 4-01-00 1	BULVERDE TX	9166 8500 1	78163-4117 830 980-208 5 3-21-03			
165 40 BELLAH, DAN Seq.# 680 15939678	31235 TRES LOMAS 6-07-00 1	BULVERDE TX	6833 7307 1	78163-4196 830 606-753 14 3-21-03			
166 40 SANDERS, DEWAYNE & BRANDI Seq.# 900 99063782	31534 RUSTLING RDG 3-01-00 1	BULVERDE TX	23666 21423 1	78163-2457 3 3-21-03			
167 40 GUERRA, MARIO Seq.# 580 97599829	31830 TRES LOMAS 4-24-00 3	BULVERDE TX	10416 9653 1	78163-4188 15 6-24-03			
169 40 PIERCE, KYLE Seq.# 480 99977435	31682 RETAMA RDG 4-01-00 1	BULVERDE TX 31682 RETAMA RIDGE 30	22666 20500 1	78163-4183 10 8-19-02			
170 40 FERNANDEZ, MARTHA Seq.# 970 15939713	9402 LANDSPOINT 4-10-00 6-18-02 2	SAN ANTONIO, TX 31232 RUSTLING RIDGE	6000 5269 1	78250 830 980-584C 7 7-24-02			
171 40 RODRIQUEZ, ANDY Seq.# 1060 18527090	31424 CATALINA WAY 4-01-00 1	BULVERDE TX	18083 23461 1	78163-4171 830 980-252C 23 6-24-03			
172 40 SCHOECH, ARNOLD Seq.# 850 16265851	31858 PALOMINO PASS 8-30-00 1	BULVERDE TX 31858 PALAMINO PASS	12166 8884 1	78163-4154 210 226-722C 7 12-18-02			

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ACCT ROUTE	NAME	BILLING ADDRESS	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
** DIAMOND **										
173 40 ANTHONY, FREDDIE	15939714	5625 RAWHIDE TRL	3-28-00	1		BULVERDE TX	23416	20769	1	78163-2444 210 509-101 8 7-24-02
174 40 MINERVA, MICHAEL A.	49336344	31327 TRES LOMAS	4-24-00	1		BULVERDE TX	8250	7923	1	78163-4159 830 438-812 2 7-24-02
175 40 HEBERT, JOHN	15901145	9230 SHADOW LAWN CIRCLE	4-24-00	1		CONVERSE, TX 191 CATALINA WAY	1666	192	1	78109 210 655-802 5 9-19-02
177 40 EVANS, ANNETTE	16175492	31968 RETAMA RIDGE	9-22-00	1		BULVERDE, TX	1000	115	1	78163 210 828-628 3 7-24-02
178 40 OLSON, DARRIN	15939735	31251 CIBOLO DR	6-06-00	1		BULVERDE TX 31251 CIBOLO RD. 39	10500	10538	1	78163-4181 210 913-696 15 5-20-03
184 40 AGUILAR, PATRICK	16160197	30375 ROADRUNNER WAY	6-06-00	1		BULVERDE TX 5954 POLO CIRCLE 103	0	884	1	78163-4125 830 980-371 10 6-24-03
185 40 RUTLAND, JOHN	15999481	6441 PREAKNESS PASS	6-06-00	1		BULVERDE, TX	6250	6961	1	78163 210 490-117 2 7-24-02
190 40 STRASNER, WILLIAM	15999463	31377 BRIDLEGATE DR	6-28-00	1		BULVERDE TX	8916	9692	1	78163-4185 830 980-5464 9 4-21-03
191 40 KENNEDY, MICHAEL & ESMARI		31192 LONGHORN TRL	7-01-00	1		BULVERDE TX	5750	7153	1	78163-2467 210 733-246C 4 5-20-03
192 40 PROPER, JAMES	16160216	31830 CATALINA WAY	7-31-00	1		BULVERDE TX	4916	4807	1	78163-4179 210 495-6236 2 4-21-03
195 40 ARRABIDE, GEORGE	16071713	30461 HUNTINGTON CIRCLE	7-25-00	1		BULVERDE, TX	14583	8500	1	78163 210 497-2202 7 7-25-02
196 40 BAUMANN, RICHARD	16071713	5980 DERBY WAY	7-25-00	1		BULVERDE TX	11166	14923	1	78163-4194 210 481-298E 3 7-25-02
197 40 JACKSON, WILLIAM		31548 RETAMA RDG	7-12-00	1		BULVERDE TX 31548 RETAMA RIDGE LOT	10818	12461	1	78163-4182 210 308-9227 8 8-19-02
199 40 HOMES, HERITAGE	16265849	9330 CORPORATE DR	8-30-00	4-02-01	2	SELMA TX 31457 TRES LOMAS 232	0	269	1	78154-1251 210 655-4732 1 5-22-01
209 40 DEPOE, JOHN	16160196	6050 DERBY WAY # 93	8-29-00	1		BULVERDE TX	6250	5692	1	78163-4142 830 980-5488 4 6-18-03
214 40 HERMAN, GLENN	16351436	30965 BRIDLEGATE	10-30-00	1		BULVERDE, TX	16750	13730	1	78163 830 303-7100 2 7-25-02
216 40 PROPERTIES, POWELL	16351435	309 BENTWOOD DR	10-30-00	8-11-01	2	BOERNE TX 31651 RUSTLING RIDGE	0	1000	1	78006-1905 830 249-7993 1 5-25-01

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
219 40 CROCKETT, RAY		1313 NW 19TH ST				
Seq.# 1230	19849218	10-27-00 3 30680 HUNTINGTON CIRCL	2000 346	1	78207-1020 210 710-32	3 7-25-02
220 40 FOX, KERMIT		31531 RUSTLING RIDGE				
Seq.# 920	99934102	6-01-02 1	10583 10692	1	78163 830 980-65	4 1-21-03
222 40 CHRISTI, MARK		5852 TEMERITY WAY				
Seq.# 380	16635805	1-21-00 1	24000 17615	1	78163-4189	19 6-24-03
225 40 FIES, DAVID		31174 RETAMA RDG				
Seq.# 1130	16635843	1-27-00 1 31174 RETAMA RIDGE 2	5000 4230	1	78163-4141 210 859-45	1 2-28-02
226 40 POWER, MATTHEW		30460 HUNTINGTON CIRCLE				
Seq.# 1265		7-10-02 1	3100 2583	1	78163 210 336-75	0
227 40 VAN HELLEN, RICHARD A.		30890 RETAMA RIDGE				
Seq.# 1180	16635844	1-27-00 1	7083 6153	1	78163 830 980-600	11 5-20-03
228 40 HICKS, KENNETH & SUSAN		30455 LONGHORN TRL				
Seq.# 40	16520457	1-01-01 1	10583 8923	1	78163-2442 210 490-089	8 6-24-03
231 40 TREVINO, VINCE		31255 TRES LOMAS				
Seq.# 670	16635848	1-27-00 1	3500 2923	1	78163 210 403-784	10 7-24-02
232 40 ABED, KHALID S.		30470 BRIDLEGATE DR				
Seq.# 1610	16520351	1-01-01 1	7416 7576	1	78163-4176 210 240-605	4 7-25-02
236 40 DECOU, GLEN		31740 TRES LOMAS				
Seq.# 560	16637016	1-01-01 1	5250 4692	1	78163 210 573-493	6 6-24-03
239 40 BOHNER, RICHARD		5714 TEMERITY WAY				
Seq.# 355	16635786	1-30-01 7-11-03 2	14666 11000	1	78163 830 980-606	5 7-23-02
241 40 PEAK, KEVIN		31511 RUSTLING RIDGE				
Seq.# 940	16472792	3-16-01 1	5000 5269	1	78163 210 661-367	2 2-28-02
242 40 WAGNER, FRAN		30385 BRIDLEGATE				
Seq.# 1650	16902808	3-14-01 1	16083 11807	1	78163 210 495-541	4 7-25-02
246 40 SCHEIDING, DOUG		6732 WRANGLER CIR				
Seq.# 1010	16071712	2-15-01 1	4833 4807	1	78163-4180 830 438-284	7 3-21-03
248 40 PHELPS, G. LIN		14310 NORTHBROOK DR				
Seq.# 1520	16719878	3-20-01 11-25-02 2 31347 BRIDLEGATE 17	0 0	1	78232-5048 210 499-539	8 10-21-02
249 40 STEWART, JEFF & TERESA		31368 TRES LOMAS				
Seq.# 760	16902901	4-17-01 1	4416 3846	1	78163 830 980-206	8 7-23-02
258 40 YORK, JEFF		31543 TRES LOMAS				
Seq.# 620	44418706	3-23-01 1	0 3038	1	78163-4146 210 697-499	6 3-24-03

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
259 40 CAVAZOS, RICHARDO A.	31838 PALAMINO PASS	BULVERDE, TX	7750	6576	1	78163 210 422-38
Seq.# 860	16964513	4-04-01 1				15 5-20-03
265 40 JANERT, RICHARD	5624 RAWHIDE TRAIL	BULVERDE, TX	4166	3960	1	78163 210 651-94
Seq.# 218	16964494	4-02-01 1				6 10-18-02
266 40 COX, TIMOTHY A. & JOY	31457 TRES LOMAS	BULVERDE, TX	5916	6360	1	78163 830 980-905
Seq.# 630	16265849	5-31-01 1				2 7-24-02
267 40 SPARROW, EARL & NANCY	31815 CATALINA WAY	BULVERDE, TX	11166	10960	1	78163 830 980-800
Seq.# 340	19985050	4-23-01 1				2 7-24-02
268 40 BUILDERS, MOORE	P.O. BOX 20	BULVERDE, TX	2400	1000	1	78163
Seq.# 1045	18813306	7-10-02 4-20-03 2 31362 RETAMA RIDGE				0
270 40 GRILL, DENNIS	5991 TEMERITY WAY	BULVERDE, TX	4333	3833	1	78163
Seq.# 445	16902899	5-24-01 1				5 7-24-02
274 40 KIRKPATRICK, JOHN	30660 BRIDLEGATE	BULVERDE, TX	5583	5173	1	78163 210 922-690
Seq.# 1570		8-27-01 1				6 6-24-03
277 40 PUNDSACK, KEN	31453 CATALINA WAY	BULVERDE, TX	6250	3360	1	78163 210 637-128
Seq.# 1075	17190061	7-03-01 1				3 2-28-02
282 40 SHATTUCK, CASEY	30560 ELISE ANN	BULVERDE, TX	37000	57125	1	78163
Seq.# 1405		6-15-01 1				19 6-24-03
285 40 FLOOD, BELINDA	31473 CATALINA WAY	BULVERDE, TX	4250	4458	1	78163 210 288-330
Seq.# 1100	16635783	7-30-01 1				4 7-25-02
288 40 JONES, JAMES P.	31658 CATALINA WAY	BULVERDE, TX TX	16833	11347	1	78163
Seq.# 325		8-14-01 1				7 7-24-02
291 40 BUILDERS, MOORE	P.O. BOX 20	BULVERDE, TX	0	0	1	78163
Seq.# 1145	18813348	4-30-03 1 31124 RETAMA RIDGE				1 9-18-01
292 40 COX, JIMMY D.	31651 RUSTLING RIDGE	BULVERDE, TX	29000	23478	1	78163 830 980-914
Seq.# 910	16351435	8-16-01 1				2 7-24-02
293 40 ROSS, PATRICIA	5685 RAWHIDE TRAIL	BULVERDE, TX	7250	8000	1	78163
Seq.# 200		8-01-01 1				4 3-24-03
294 40 SCHMIDT, ANDREW	31335 CIBOLO DR.	BULVERDE, TX	3750	3782	1	78163 210 834-522
Seq.# 995		7-01-01 1				12 6-24-03
295 40 CARLSON, GARY & JAN	31556 TRES LOMAS	BULVERDE, TX	8583	9565	1	78163 830 980-274
Seq.# 805	15939734	6-01-01 1				7 4-16-02
296 40 ROGER, RONNIE L.	P.O. BOX 200352	SAN ANTONIO, TX	21727	13826	1	78220
Seq.# 802	75368164	8-23-01 1 LT 281 TRES LOMAS				11 6-24-03

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ACCT ROUTE	NAME	BILLING ADDRESS	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
Seq. # 120	301 40 LEE, JOYCE	5734 DERBY WAY	8-15-01		1	BULVERDE, TX	13500 11782	1	78163 2	7-24-02
Seq. # 175	305 40 TYSON SR., GARY	30975 LONGHORN TRAIL	1-25-02		1	BULVERDE, TX	42000 26045	1	78163 6	1-21-03
Seq. # 1165	307 40 LONGORIA, MANUEL	31035 RETAMA RIDGE	9-23-01		1	BULVERDE, TX 78163	18583 12272	1	78265 2	7-25-02
Seq. # 80	310 40 GOODE, JOEL	30745 LONGHORN TRAIL	9-01-01		1	BULVERDE, TX	4090 5047	1	78163 9	2-21-03
Seq. # 600	313 40 KEESEE, SUSAN	31861 TRES LOMAS	10-15-01		1	BULVERDE, TX	29250 29857	1	78163 10	6-24-03
Seq. # 970	314 40 MANN, LEE & CINDY	31232 RUSTLING RIDGE	6-17-02		1	BULVERDE, TX	9416 8692	1	78163 5	830 980-442 2-21-03
Seq. # 505	317 40 HARBOLD, ROBIN	31632 RETAMA RIDGE	10-31-01		1	BULVERDE, TX	4583 3200	1	78163 2	800 331-255 7-24-02
Seq. # 1220	320 40 HELTON, GLEN	31026 TRES LOMAS	11-01-01	1-20-03	2	BULVERDE, TX 6265 DERBY WAY	1000 2950	1	78163 9	703 530-088 10-21-02
Seq. # 725	321 40 WRIGHT, ALFRED E.	6318 PREAKNESS PASS	3-25-02		1	BULVERDE, TX	13916 11666	1	78163 1	830 980-841 7-24-02
Seq. # 235	323 40 FORCHE, GREG & CHARLOTTE	31165 LONGHORN TRAIL	10-01-02		1	BULVERDE, TX	1000 222	1	78163 8	6-24-03
Seq. # 292	324 40 FRIESENHAHN, CASEY J.	31948 RETAMA RIDGE	12-15-02		1	BULVERDE, TX	6666 1933	1	78163 1	7-24-02
Seq. # 1475	328 40 SINGER, GARY W.	31232 BRIDLEGATE	4-14-02		3	BULVERDE, TX	6416 5200	1	78163 2	7-24-02
Seq. # 790	330 40 ROEDERER, STEPHEN G.	6524 WESTERN WAY	4-14-02		1	BULVERDE, TX	8416 7800	1	78163 1	830 980-849 7-24-02
Seq. # 1540	331 40 RICE, DERRICK C.	31129 BRIDLEGATE	4-14-02		1	BULVERDE, TX	13000 14666	1	78163 2	6-24-03
Seq. # 750	336 40 NETTLES, ANGELA	6562 PREAKNESS PASS	3-30-02		1	BULVERDE, TX	29750 28733	1	78163 10	6-24-03
Seq. # 1575	338 40 GONZALEZ, PAUL M.	5935 POLO CIRCLE	4-22-02		1	BULVERDE, TX	8181 6400	1	78163 6	1-21-03
Seq. # 255	343 40 WATERS, JEFFREY L.	31268 LONGHORN TRAIL	3-11-02		1	BULVERDE, TX 31268 LONGHORN TRAIL	4000 3000	1	78163 3	2-18-03

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ACCT ROUTE SEQ	NAME METER	BILLING ADDRESS TURN ON TURN OFF RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
** DIAMOND **							
345 40 FEKETE, STEVEN R. Seq.# 470	99190339	31757 RETAMA RIDGE 3-01-02 1	BULVERDE, TX 31757 RATAMA RIDGE	7636 7285	1	78163 2	8-19-02
351 40 CHANCE, MR. Seq.# 690	16902798	31129 TRES LOMAS 7-01-02 1	BULVERDE, TX	8909 8166	1	78163 2	9-26-02
352 40 HENSLEY, BEN Seq.# 275	18527089	31520 LONGHORN TRAIL 7-31-02 1	BULVERDE, TX	12428 7250	1	78163 2	1-21-03
353 40 SOTO, CLEO & MARIA Seq.# 1175	76732346	31020 RETAMA RIDGE 8-02-02 1	BULVERDE, TX	4181 4181	1	78163-4155 8	6-24-03
354 40 LACY, KENT Seq.# 1450	39020225	30940 BRIDLEGATE 8-02-02 1	BULVERDE, TX	10727 10727	1	78163 5	3-21-03
358 40 SANCHEZ, RICHARD Seq.# 870	18813303	31818 PALAMINO PASS 8-01-02 1	BULVERDE, TX	16428 10454	1	78163 8	5-20-03
364 40 BOWERMAN, ROBERT & WENDY Seq.# 1371	98762392	31050 ELISE ANN 8-28-02 1	BULVERDE, TX	5800 18363	1	78163 0	210 273-838
366 40 MESA, CHARLES Seq.# 402	18215273	5882 TEMERITY WAY 9-25-02 1	BULVERDE, TX	7250 5800	1	78163 1	210 337-662 12-18-02
539 40 MARROQUIN, JESSE E. Seq.# 20	93717303	30425 LONGHORN TRAIL 1-03-03 1	BULVERDE, TX	5400 4500	1	78163 0	
541 40 KOLTZ, MICHAEL & CANDACE Seq.# 1220	29804469	6265 DERBY WAY 1-20-03 1	BULVERDE, TX	4000 2666	1	78163 0	830 899-858
542 40 PROPERTIES, POWELL Seq.# 552	18527078	8981 ROLLING ACRES TRAIL 1-20-03 4-04-03 2	FAIR OAKS RANCH, TX 31731 TRES LOMAS	5000 1666	1	78015 2	830 981-572 4-17-03
544 40 GADDY, CAROL A. Seq.# 605	18527053	P.O. BOX 340128 1-29-03 1	SAN ANTONIO, TX 31880 TRES LOMAS 333	1000 166	1	78234 0	210 221-481
550 40 VONDER EMBSE, RICHARD L. Seq.# 252	18813302	6102 HOPES FERRY ST. 3-11-03 1	SAN ANTONIO, TX 31273 LONGHORN TRAIL	0 0	1	78233 0	
553 40 HATFIELD, ARTHUR W. Seq.# 273	18750585	1335 ARROW SPRING 4-17-03 1	SAN ANTONIO, TX 31535 LONGHORN TRAIL	2500 1666	1	78258 0	
554 40 ARAIZA, ED Seq.# 555	18527078	31731 TRES LOMAS 4-17-03 1	BULVERDE, TX	7500 5000	1	78163 0	
556 40 HERMAN, CLINT Seq.# 1445	18750586	365 FOREST TRAIL 4-17-03 1	NEW BRAUNFELS, TX 30920 BRIDLEGATE	4000 2666	1	78132 0	
557 40 OBREGON, JOE A. Seq.# 326	18750530	5119 ALDERTON 4-17-03 1	SAN ANTONIO, TX 31745 CATALINA WAY	3000 2000	1	78228 0	

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ACCT ROUTE	NAME	BILLING ADDRESS	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
Seq.	METER									

** DIAMOND **

561 40 ANDERSON, JAMES		31123 RETAMA RIDGE				BULVERDE, TX				
Seq.# 1140		5-08-03	1				5500	5500	1	78163 0
562 40 CROWLEY, LORI & KYLE		31988 RETAMA RIDGE				BULVERDE, TX				
Seq.# 280	98762399	5-08-03	1				48500	48500	1	78163 0
563 40 SCHNEIDER, JEFFREY L.		5951 TERMERITY WAY				BULVERDE, TX				
Seq.# 435		4-17-03	1				24000	24000	1	78163 1 6-17-03
568 40 CARMICHAEL, DANIEL		31664 TRES LOMAS				BULVERDE, TX				
Seq.# 551	18750532	5-27-03	1				4000	2000	1	78163 0 830 980-67
569 40 BUILDERS, BRADFIELD JAY W		11306 SIR WINSTON				SAN ANTONIO, TX				
Seq.# 294	18813260	5-27-03	1	31908 RETAMA RIDGE			0	0	1	78216 0
570 40 MURDOCH, KATHRINA		31362 RETAMA RIDGE				BULVERDE, TX				
Seq.# 1045	18813306	4-20-03	1				6000	6000	1	78163 1 6-17-03
572 40 MOLINA, JOSE E.		1003 SACAMENTO				SAN ANTONIO, TX				
Seq.# 0		6-25-03	1	6035 DERBY WAY			0	0	1	78201 0
573 40 HERNANDEZ, JESUS RAMON		250 HEIMER DR. APT 209				SAN ANTONIO, TX				
Seq.# 0		6-25-03	1	16 LONGHORN TRAIL			0	0	1	78232 0

229 Accounts listed.

Qualified by the following:

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ACCT ROUTE SEQ	NAME METER	BILLING ADDRESS TURN ON	ADDRESS TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
** DIAMOND **									
68 70 WINDMILL SPRINKLER Seq.# 100	99190320	1-01-03	162 WINDMILL RANCH DR. 1 COMMON AREA		SPRING BRANCH, TX	35500 35500	1	78070 0	
72 70 KLEMCKE, DONALD K. Seq.# 4600	18527017	4-09-99	366 WINDMILL RANCH RD 1		SPRING BRANCH TX	9083 6961	1	78070-6137 512 246-24 6 10-17-02	
99 70 JOHNSON, MICHAEL Seq.# 4700	99569517	8-05-99	373 WINDMILL RANCH RD 1		SPRING BRANCH TX	18666 16730	1	78070-6137 830 980-380 10 5-19-03	
104 70 SMITH, JEANNA Seq.# 4350	99443575	7-03-99	PO BOX 790154 1 276 WINDMILL RANCH 42		SAN ANTONIO TX	4000 5230	1	78279-0154 210 979-662 23 4-25-03	
108 70 LAKE, ROBERT J. Seq.# 3300	99711315	9-30-99	585 STIRRUP DR 1 585 STIRRUP DR. LT 1		SPRING BRANCH TX	9000 9923	1	78070-6134 210 378-373 3 7-23-02	
111 70 CARPENTER, LAWRENCE Seq.# 400	99688968	1-01-99	786 STIRRUP DR 1 56 STIRRUP DR.		SPRING BRANCH TX	6333 9038	1	78070-6143 830 899-253 3 9-17-02	
130 70 HOPKINS, ROGER Seq.# 0	99977433	10-20-99	1150 FM 306 2 774 STIRRUP		NEW BRAUNFELS TX	8000 9730	1	78130-2540 830 609-500 25 6-27-03	
134 70 BANKSTON, RUSSELL Seq.# 3600	99977431	10-20-99	451 STIRRUP DR 1 451 STIRRUP DR. 16		SPRING BRANCH TX	119333 71230	1	78070-6132 210 863-390 17 4-25-03	
139 70 VIZZONE, ANTHONY Seq.# 3700	99934091	1-21-99	401 STIRRUP DR 1 401 STIRRUP 19		SPRING BRANCH TX	18500 19884	1	78070-6132 830 980-899 12 5-27-03	
143 70 BURKETT, LINDA Seq.# 2010	99934096	12-31-99	222 WINDMILL RANCH RD. 3-27-02 2 40 WINDMILL RANCH		SPRING BRANCH, TX	0 2846	1	78070 210 497-554 15 7-30-02	
145 70 READY, SYBIL J. Seq.# 6300	15939746	4-20-00	285 WINDMILL MOUNTAIN 1		SPRING BRANCH TX	9416 9846	1	78070-5907 830 980-283 4 9-17-02	
147 70 POE, MARK & MONICA Seq.# 3200	18215284	4-10-00	620 STIRRUP DR 1 620 STIRRUP LT 39		SPRING BRANCH TX	9583 10500	1	78070-6140 210 484-340 14 9-17-02	
161 70 GOODENOUGH, ANDREW Seq.# 2400	17719160	1-31-02	190 BRIDLE PATH 1		SPRING BRANCH, TX	3000 1888	1	78070 4 4-25-03	
162 70 SMALL, JUDITH A. Seq.# 4500	99297160	3-08-00	291 WINDMILL RANCH RD 1		SPRING BRANCH TX	3333 3192	1	78070-6133 830 438-348 3 9-17-02	
176 70 SCHILLER, NELSON Seq.# 5500	16265797	7-01-02	132 WINDMILL CIRCLE 1		SPRING BRANCH, TX	19750 16833	1	78070 1 9-17-02	
180 70 SPRINKLER, WINDMILL Seq.# 100	99190320	4-01-00	1250 NE LOOP 410 3-27-03 2 111111 WINDMILL		SAN ANTONIO TX	38222 28461	1	78209-1500 210 828-9575 26 6-27-03	
181 70 OFFICE, WINDMILL Seq.# 1890	99180330	4-01-00	1250 NE LOOP 410 12-27-01 2 222222 WINDMILL		SUITE 400 SAN ANTONIO, TX	0 115	1	78209-1500 210 828-3572 26 6-27-03	

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ACCT ROUTE	NAME	BILLING ADDRESS	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
Seq.# 4800	183 70 ULLAND, ARNOLD	388 WINDMILL RANCH RD	8-29-00		1	SPRING BRANCH TX	10083 8346	1	4	78070-6137 830 438-45 9-17-02
Seq.# 3800	187 70 MCNAIR, LARRY	159 PEACEFUL HOLLOW	10-31-01		1	SPRING BRANCH, TX	24416 20600	1	19	78070 6-25-03
Seq.# 5200	193 70 KOLLMANSBERGER, KURT	533 WINDMILL RANCH RD	6-28-00		1	SPRING BRANCH TX	9583 7153	1	7	78070 210 877-154 1-21-03
Seq.# 6100	198 70 SCRIVEN, GENE	228 WINDMILL MOUNTAIN RD	8-29-00		1	SPRING BRANCH TX	12916 11269	1	8	78070-6141 210 404-118 3-25-03
Seq.# 4200	200 70 KOSSL, STEVE	178 BULLS RUN	7-01-02		1	SPRING BRANCH, TX	38636 33250	1	2	78070 6-25-03
Seq.# 7200	201 70 BANK, BROADWAY	PO BOX 17001	8-29-00		1	SAN ANTONIO TX 1 COMMERCIAL LOT	47166 37384	1	5	78217-0001 210 283-650 11-19-02
Seq.# 6600	202 70 BROWN, BRUCE	946 WINDMILL RANCH RD.	9-28-00		1	SPRING BRANCH TX	15083 12730	1	8	78070 210 545-521 6-24-03
Seq.# 5400	203 70 GRODA, KRIS	1250 NE LOOP 410	8-29-00	1-27-03	2	C/O NICK MCFADIN 120 WINDMILL RANCH RD.	27666 14192	1	26	78209-1500 210 828-357 6-27-03
Seq.# 4300	204 70 MEIS III, EMIL S.	171 BULLS RUN	8-29-00		1	SPRING BRANCH TX	77750 47384	1	3	78070-3337 830 438-758 7-24-02
Seq.# 2120	205 70 MORRIS, JAMES	800 W. WALL SUITE C	8-29-00	7-01-02	2	MIDLAND, TX 132 WINDMILL CIRCLE 79	0 2769	1	4	79701 210 422-406 7-30-02
Seq.# 6500	206 70 BUILDERS, PRINCIPLE	PO BOX 413	9-22-00		1	BULVERDE TX 103 WINDMILL RANCH RD.	16416 17346	1	4	78163-0413 830 438-313 6-24-03
Seq.# 4100	207 70 ELLIS, BRITT	160 BULL RUN	9-28-00		1	SPRING BRANCH, TX 160 BULLS RUN	13666 11192	1	8	78070 210 484-227 7-24-02
Seq.# 6200	208 70 DAIGLE, KELLY	272 WINDMILL MOUNTAIN RD.	9-27-00		1	SPRING BRANCH TX	8916 8461	1	5	78070 830 249-835 9-17-02
Seq.# 5100	210 70 MOBLEY, JEANIE & MARK	192 WINDMILL WAY	1-04-00		1	SPRING BRANCH	12250 7692	1	4	78070-6142 210 281-303 9-17-02
Seq.# 6000	211 70 CRANNY, MARY JOE & JIM	736 WINDMILL RANCH RD	9-28-00		1	SPRING BRANCH, TX 89 WINDMILL RANCH RD	2875 1346	1	3	78070 830 980-480 7-24-02
Seq.# 1300	212 70 BLACKWELL, MARK	1050 STIRRUP DR.	11-14-00		1	SPRING BRANCH	13500 10615	1	9	78070 830 438-7894 1-20-03
Seq.# 3100	213 70 FLORES, CLEM	617 STIRRUP DR	9-01-00		1	SPRING BRANCH TX 617 STIRRUP 12	9083 8038	1	6	78070-6140 830 980-592 11-19-02

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ACCT ROUTE SEQ	NAME METER	BILLING ADDRESS TURN ON TURN OFF RATE	SERVICE ADDRESS	AVERAGES 12 MTH. OVERALL	PUMP#	LATE MONTHS	PHONE NUMBER LAST LATE DATE
** DIAMOND **							
229 70 SENDJO, MR.	17980497	902 STIRRUP 1-22-03 1	SPRING BRANCH, TX	16200 13500	1	78070 3	6-25-03
Seq.# 600							
230 70 STIRM, RON	16520458	612 WINDMILL RANCH RD 1-21-00 1	SPRING BRANCH TX	40500 35961	1	78070-6135 4	9-17-02
Seq.# 5300							
233 70 LUEVANO, RAUL	16175517	344 WINDMILL RANCH RD. 1-30-01 1	SPRING BRANCH, TX 45 WINDMILL RANCH RD.	7545 3923	1	78070 2	210 433-501 6-20-02
Seq.# 4400							
235 70 HAMILTON, DICK	16520428	12163 LOVERS LN 1-01-01 7-01-02 2	LARUE TX 34 BULLS RUN	0 653	1	75770-2303 2	2-28-02
Seq.# 1990							
237 70 SEPULVEDA, CLIFFORD	16635803	777 WINDMILL RANCH RD. 1-30-01 1	SPRING BRANCH, TX 115 WINDMILL RANCH RD.	7583 4423	1	78070 11	210 246-813 6-24-03
Seq.# 2800							
238 70 STEWART, JAMES D.	16520350	1200 STIRRUP DR. 1-05-01 1	SPRING BRANCH, TX	7500 5807	1	78070 21	210 394-779 6-25-03
Seq.# 2500							
240 70 DIETZ, JOSEPH	16520352	185 WINDMILL WAY 1-30-01 1	SPRING BRANCH TX 185 WINDMILL CIRCLE 8	4750 4307	1	78070-6142 9	210 710-803 1-21-03
Seq.# 5900							
245 70 ENTERPRISES, R & E	60204868	32005 US HIGHWAY 281 N 2-01-01 1	BULVERDE TX 20450 HWY 46W	82500 58769	1	78163-3165 4	830 980-318 10-21-02
Seq.# 7100							
247 70 MUMME, DAVID R.	99569505	576 STIRRUP 10-20-02 1	SPRING BRANCH, TX 576 STIRRUP DR. 31	9500 2923	1	78070 6	7-24-02
Seq.# 3500							
250 70 BANK & TRUST, SEGUIN STAT	60244274	200 N AUSTIN ST 2-01-01 1	SEGUIN TX 2 COMMERCIAL LOT	49250 40576	1	78155-5604 3	10-18-02
Seq.# 6800							
251 70 OFFICE, CREEKSIDE	60204867	RFM INVESTMENTS 2-01-01 1	1920 NACOGDOCHES RD 201 3 COMMERCIAL LOT	28250 31307	1	78209-2241 6	7-24-02
Seq.# 6900							
252 70 BUSINESSES, CREEKSIDE	16321143	RFM INVESTMENTS 2-01-01 1	1920 NACOGDOCHES RD 201 4 COMMERCIAL LOT	94666 73576	1	78209-2241 6	9-17-02
Seq.# 7000							
254 70 PENNINGTON, DOUG	17896466	479 NAVIGATOR 7-10-02 11-07-02 2	SPRING BRANCH, TX 166 BRIDLE PATH	11000 916	1	78070 0	
Seq.# 2300							
255 70 HOPKINS, ROGER	16902796	PO BOX 311007 4-03-01 8-31-01 2	NEW BRAUNFELS TX 1081 STIRRUP 140	0 769	1	78131-1007 25	6-27-03
Seq.# 0							
256 70 HOPKINS, ROGER	16902898	PO BOX 311007 4-18-01 10-15-01 2	NEW BRAUNFELS TX 1113 STIRRUP 135	0 153	1	78131-1007 25	6-27-03
Seq.# 0							
257 70 CONSTRUCTION, ROGER HOPKI	16902900	PO BOX 311007 4-18-01 10-01-01 2	NEW BRAUNFELS TX 185 STOCKMAN CIRCLE 1	0 2461	1	78131-1007 19	12-19-02
Seq.# 1880							
263 70 HAMANN, HARMON	16964491	6626 SPRING BROOK 5-01-01 6-30-03 2	SAN ANTONIO, TX 903 STIRRUP 171	3833 3192	1	78249 14	6-17-03
Seq.# 700							

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ACCT ROUTE	NAME	BILLING ADDRESS		SERVICE ADDRESS		AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON	TURN OFF	RATE		12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **									
264 70	ARNOLD, JAMES V.	155 WINDMILL CIRCLE	SPRING BRANCH, TX						
Seq.# 5700	17621703	1-31-02	1	87 WINDMILL CIRCLE	7750	5333	1	78070	
								4	9-17-02
269 70	HEATHER & DALE GARCIA	196 WINDMILL VALLEY	SPRING BRANCH, TX						
Seq.# 2700	17190126	7-15-01	1		4500	720	1	78070	830 438-84
								4	4-25-03
271 70	CHONTOS, SCOTT	20103 RUBY TERRACE	MAGNOLIA, TX						
Seq.# 900	75180687	6-25-01	1-27-03	2 978 STIRRUP DR.	12400	3840	1	77355	830 980-715
								3	9-17-02
275 70	MUNSELL, CHARLIE	154 WINDMILL CIRCLE	SPRING BRANCH, TX						
Seq.# 5600	17240478	6-29-01	1		9083	6120	1	78070	830 606-786
								8	5-21-03
276 70	MULLER, DAVID	191 WINDMILL VALLEY	SPRING BRANCH, TX						
Seq.# 2600	16902791		1		14500	11680	1	78070	
								5	9-17-02
283 70	PRADO, EDUARDO & KRISTA	185 STOCKMAN CIRCLE	SPRING BRANCH, TX						
Seq.# 1900	16902900	7-12-01	1		22333	18750	1	78070	
								5	5-21-03
287 70	DENKELER, BRANDON	1139 STIRRUP DR.	SPRING BRANCH, TX						
Seq.# 2100	18180980	7-25-01	1		28083	15869	1	78070	210 885-305
								9	12-18-02
289 70	LOPEZ, DAVID & SANDI	445 WINDMILL RANCH RD.	SPRING BRANCH, TX						
Seq.# 5000	75368174	8-10-01	5-27-03	2 455 WINDMILL RANCH 74	0	43	1	78070	210 889-724
								19	6-27-03
290 70	LEIGHTON, PENELOPE J.	195 WINDMILL CIRCLE	SPRING BRANCH, TX						
Seq.# 5800	75180680	8-14-01	1		15916	7782	1	78070	210 494-768
								7	6-25-03
297 70	LOVATO, RICHARD & LORISE	533 STIRRUP DR.	SPRING BRANCH, TX						
Seq.# 3400	16071714	8-31-01	1		21000	12608	1	78070	
								6	6-25-03
303 70	HOMES INC., CUMMING	6500 HWY 281 N.	SPRING BRANCH, TX						
Seq.# 1884	16964531	9-23-01	5-30-02	2 191 LAZY MEADOW	0	363	1	78070	
								1	2-28-02
304 70	HAIDER, SCOTT	271 WINDMILL MOUNTAIN	SPRING BRANCH, TX						
Seq.# 6400	17719228	9-23-01	1	98 WINDMILL RANCH	2272	1681	1	78070	
								7	3-21-03
309 70	WELLMAN, PHILLIP	1081 STIRRUP DR.	SPRING BRANCH, TX						
Seq.# 1700	16902796	8-30-01	1		7090	7333	1	78070	830 980-608
								1	2-28-02
311 70	HOLLY, MARK	1113 STIRRUP	SPRING BRANCH, TX						
Seq.# 2000	16902898	10-08-01	1		13416	11904	1	78070	
								4	3-21-03
312 70	FRIAS, RUDY	669 STIRRUP DR.	SPRING BRANCH, TX						
Seq.# 3000	17422894	10-26-01	1	669 STIRRUP 11	9250	6619	1	78070	830 980-225
								3	7-24-02
315 70	JAKOB, ROBERT	162 STOCKMAN CIRCLE	SPRING BRANCH, TX						
Seq.# 1800	17423001	9-30-01	1		8833	6750	1	78070	830 980-8798
								7	12-18-02
318 70	RODRIGUEZ, JAIME	1197 STIRRUP DR.	SPRING BRANCH, TX						
Seq.# 2200	17422889	11-01-01	1		9166	5700	1	78070	830 624-871
								9	4-21-03

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
319 70 MAGILL, HERMAN M.	978 WINDMILL RANCH RD	SPRING BRANCH, TX	78070	830 980-52		
Seq.# 6700	17422946	12-18-01 1	14833 9200 1	6	11-19-02	
322 70 OLIVA, FRANK G.	957 STIRRUP	SPRING BRANCH, TX	78070	508 821-98		
Seq.# 800	17896337	3-05-02 1 957 STIRRUP DR.	19583 15933 1	2	9-17-02	
326 70 PETERMAN, FRANK	774 STIRRUP	SPRING BRANCH, TX	78070	210 377-86		
Seq.# 300		4-14-02 1	19166 15333 1	2	9-17-02	
327 70 HEAFER, JOHN B. III	424 WINDMILL RANCH RD.	SPRING BRANCH, TX	78070			
Seq.# 4900	17980520	4-14-02 1 LOT 64 WINDMILL RANCH	3272 2400 1	1	7-24-02	
329 70 BAROWSKI, MARC F.	177 PEACEFUL HOLLOW	SPRING BRANCH, TX	78070-6157			
Seq.# 3900	17980508	4-14-02 1 LOT 26 WINDMILL RANCH	9000 7133 1	6	6-24-03	
333 70 WILLEY, ROBERT & PAULA	691 STIRRUP	SPRING BRANCH, TX	78070			
Seq.# 2900	99190330	4-14-02 1	18500 16800 1	12	6-25-03	
337 70 SLAVEN, T. & JESSICA	155 WINDMILL RANCH	SPRING BRANCH, TX	78070	210 240-710		
Seq.# 200	17621706	4-01-02 1	21750 18133 1	4	3-21-03	
339 70 BURKHART, MURRY	1053 STIRRUP DR.	SPRING BRANCH, TX	78070			
Seq.# 1600	17190154	4-01-02 1	19833 15400 1	2	9-17-02	
340 70 HOMES, SERENITY CUSTOM	479 NAVIGATOR	SPRING BRANCH, TX	78070			
Seq.# 0	17896334	4-01-02 8-21-02 2 141 LAZY MEADOW	0 0 1	1	7-19-02	
341 70 HOMES, SERENITY CUSTOM	479 NAVIGATOR	SPRING BRANCH, TX	78070			
Seq.# 0	17896333	4-22-02 8-21-02 2 140 LAZY MEADOW	0 0 1	1	7-19-02	
346 70 HICKS, BILL D.	1047 STIRRUP DR.	SPRING BRANCH, TX	78070			
Seq.# 1500	17896336	5-28-02 1	31750 30071 1	1	7-24-02	
347 70 STEVENS, DOUGLAS	191 LAZY MEADOW	SPRING BRANCH, TX	78070	830 438-464		
Seq.# 1200	16964531	5-30-02 1	12083 9357 1	2	9-17-02	
348 70 MIKESELL, JAMES G.	1035 STIRRUP DR.	SPRING BRANCH, TX	78070			
Seq.# 1400	17896449	6-21-02 1	15111 11846 1	1	8-19-02	
356 70 YAPPEN, DAVID	140 LAZY MEADOW	SPRING BRANCH, TX	78070	830 438-847		
Seq.# 1100	17896333	8-21-02 1	12500 11363 1	1	9-23-02	
357 70 WILKINSON, BILL & MARIA	141 LAZY MEADOW	SPRING BRANCH, TX	78070	830 438-715		
Seq.# 1000	17896334	8-21-02 1	8636 8636 1	7	6-17-03	
359 70 CRAGGS, DO IT BEST LUMBER	21100 HWY 46W	SPRING BRANCH, TX	78070			
Seq.# 7300	18250108	8-23-02 1	6666 5454 1	5	5-27-03	
361 70 BUILDERS, PRINCIPLE	P.O. BOX 413	BULVERDE, TX	78163			
Seq.# 500	18250110	8-23-02 5-27-03 2 835 STIRRUP	4400 2000 1	1	9-24-02	

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ACCT ROUTE	NAME	BILLING ADDRESS		AVERAGES		PUMP#	LATE	PHONE NUMBER	
SEQ	METER	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	12 MTH.	OVERALL	MONTHS	LAST LATE DATE
** DIAMOND **									
363 70 BROWN, JAMES E. JR.		102 ROCKY ST.			BOERNE, TX			78006	
Seq.# 4000	18215281	8-23-02		1	LT 38 BULLS RUN	1500	272	1	4 3-21-03
365 70 CONSTRUCTION, KRUG		130 C. TRADE CENTER DR.			NEW BRAUNFELS, TX			78130	830 629-67
Seq.# 1850	18215276	8-28-02	2-04-03	2	184 STOCKMAN CIRCLE	3000	545	1	1 12-18-02
524 70 THORPE, DAMON		752 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 250	18215291	10-01-02		1		6111	6111	1	4 4-25-03
526 70 GARCIA, JUAN		166 BRIDLEPATH			SPRING BRANCH, TX			78070	
Seq.# 2300	17896466	11-01-02		1		17333	6500	1	3 5-27-03
528 70 WERNER, BRIAN		501 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 3550	18527052	11-19-02		1	501 STIRRUP LOT 15	18000	13500	1	0
529 70 MATTHEWS, JAMES		178 WINDMILL WAY			SPRING BRANCH, TX			78070	210 475-864
Seq.# 5150	18527091	11-19-02		1		8500	6375	1	1 1-21-03
532 70 HOMES, DEFINITIVE CUSTOM		543 E. NOTTINGHAM PL.			SAN ANTONIO, TX			78209	
Seq.# 210	18527041	12-19-02	4-16-03	2	724 STIRRUP DR. 52	3500	1000	1	2 6-27-03
533 70 MONG, DR. & MRS. DENNIS		978 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 900	75180687	12-19-02		1		12000	10285	1	0
534 70 RANGEL, DOMINGO		723 STIRRUP DR.			SPRING BRANCH, TX			78070	830 980-378
Seq.# 220	18527043	12-19-02		1	723 STIRRUP	9166	7857	1	1 3-18-03
545 70 GARCIA, SAUL		184 STOCKMAN CIRCLE			SPRING BRANCH, TX			78070	
Seq.# 1850	18215276	2-04-03		1		11000	11000	1	3 6-25-03
548 70 BRACKEN, VERNAL & BETTY		975 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 850	18527012	2-10-03		1		4000	2400	1	3 5-23-03
549 70 HOMES, CUMMING		6500 HWY 281 N			SPRING BRANCH, TX			78070	
Seq.# 1150	18527010	2-18-03		1	178 LAZY MEADOW	1000	400	1	0
555 70 JEFFCOAT, TEX		823 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 485	18813301	4-17-03		1		8000	5333	1	2 6-25-03
559 70 MOTT, MARK L.		724 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 210	18527041	4-16-03		1		8500	8500	1	0
565 70 PAGOLA, JOHN & BECKY		17655 HENDERSON PASS			APT 1434			78232	210 404-954
Seq.# 0	18813346	5-27-03		1	405 STIRRUP	3000	1500	1	0
566 70 JOHNSON, THOMAS		835 STIRRUP DR.			SPRING BRANCH, TX			78070	
Seq.# 500	18250110	5-09-03		1		15000	7500	1	0
567 70 MULLETT, CYNTHIA & JAMES		20323 HUEBNER			STE 111 BOX 98			78258	
Seq.# 4325	18813259	5-05-03		1	222 WINDMILL RANCH	31000	15500	1	0

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE

** DIAMOND **

575 70 KADOLADEK, LISA	903 STIRRUP	SPRING BRANCH, TX				78070
Seq.# 700	16964491	6-30-03 1	0 0	1	0	

103 Accounts listed.

Qualified by the following:

Route 70

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ACCT ROUTE	NAME	BILLING ADDRESS		AVERAGES		PUMP#	LATE	PHONE NUMBER	
SEQ	METER	TURN ON	TURN OFF	RATE	SERVICE ADDRESS	12 MTH.	OVERALL	MONTHS	LAST LATE DATE

4 80 SWINGER, LORI		706 FLIGHTLINE			SPRING BRANCH, TX			78070	
Seq.# 2295	17596338	4-04-02		1		11833	12466	1	1 7-19-02
65 80 CHAPMAN, TOM		142 CREEK LNDG			SPRING BRANCH TX			78070-6817	
Seq.# 2420	98762431	2-02-99		1	142 CREEK LANDING 5/	39833	35769	1	5 7-19-02
70 80 BLANCHETTE, CURTIS		121 AVIATOR			SPRING BRANCH TX			78070	210 545-152
Seq.# 2350	99063791	2-16-99	3-01-02	2	461 STEALTH	0	9884	1	9 7-30-02
75 80 MACK, N.R.		711 FLIGHTLINE			SPRING BRANCH TX			78070-6110 830 438-704	
Seq.# 2300	16351420	9-25-00		1		7083	4576	1	2 7-19-02
80 80 LIMITED, KESTREL GROUP		210 KESTREL DRIVE			SPRING BRANCH TX			78070-6121 210 822-229	
Seq.# 2270	44631805	4-09-99		1	1 KESTREL-COMMERCIAL	5000	5692	1	10 5-20-03
94 80 FIELD, LYNN		121 AVIATOR			SPRING BRANCH TX			78070-6114 210 651-686	
Seq.# 2360	99297156	5-31-99		1	121 AVIATOR PASS 17-3	14750	13538	1	11 4-21-03
100 80 HUTCHINSON, DAVID		838 FLIGHTLINE			SPRING BRANCH, TX			78070	
Seq.# 2302	16964590	1-01-02		1		14666	19647	1	9 6-24-03
105 80 THURMAN, RAY		904 FLIGHTLINE			SPRING BRANCH TX			78070	830 980-4416
Seq.# 2310	99569519	7-27-99		1		9833	12384	1	4 7-19-02
127 80 SAATHOFF, DENNIS R.		162 NAVIGATOR XING			SPRING BRANCH TX			78070-6131 210 218-1782	
Seq.# 2390	99711312	9-30-99		1	162 NAVAGATOR CROSSING	4500	4307	1	3 7-19-02
138 80 BINDSEIL, JAMES & BECKY		120 CREEK LANDING			SPRING BRANCH TX			78070-6817 210 602-7507	
Seq.# 2430	99977403	1-26-00		1		12750	15307	1	7 3-25-03
157 80 WALENTA, RICHARD		1388 FLIGHTLINE			SPRING BRANCH TX			78070-6127 210 493-4135	
Seq.# 2320	99977475	2-01-00	2-10-03	2		14500	7961	1	11 1-21-03
163 80 WALLACE, JOHN M.		290 STEALTH DR			SPRING BRANCH TX			78070-6101 210 545-1105	
Seq.# 2340	19984978	3-14-00		1	290 STEALTH 8-1	6833	6076	1	3 1-21-03
188 80 WILLIAMS, NORMAN		358 NAVIGATOR			SPRING BRANCH TX			78070-6139 830 438-7507	
Seq.# 2398	16902799	3-16-01		1		10500	6230	1	3 7-19-02
189 80 HOMES, SERENITY CUSTOM		479 NAVIGATOR			SPRING BRANCH TX			78070-6144 210 381-9046	
Seq.# 2400	16160218	6-13-00		1		29416	35192	1	5 7-19-02
215 80 NAEGELIN, DARRELL		254 AVIATOR PASS			SPRING BRANCH, TX			78070	210 403-9138
Seq.# 2370	16472804	1-21-00		1	25 AVIATOR PASS	6000	1500	1	14 5-20-03
218 80 GROUP, BELL EXPERIMENTAL		203 KESTREL			SPRING BRANCH TX			78070-6145	
Seq.# 2260	16351437	10-30-00		1	203 KESTREL DRIVE	4000	7884	1	21 6-25-03
221 80 SCHILLECI, SCOTT		1650 FLIGHTLINE			SPRING BRANCH TX			78070-6154 830 980-5676	
Seq.# 2330	16520348	1-01-01		1		26416	20807	1	9 5-19-03

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ACCT ROUTE	NAME	BILLING ADDRESS	AVERAGES	PUMP#	LATE	PHONE NUMBER
SEQ	METER	TURN ON TURN OFF RATE SERVICE ADDRESS	12 MTH. OVERALL		MONTHS	LAST LATE DATE
** DIAMOND **						
234 80 DEHART, HAROLD & JOANN	228 NAVIGATOR CROSSING	SPRING BRANCH, TX	78070	830 980-591		
Seq.# 2385	17621736	1-31-02 1	7416 5555 1	5	9-18-02	
260 80 SOUTHERS, FRANK W.	403 NAVAGATOR	SPRING BRANCH, TX	78070	830 980-611		
Seq.# 2405	16902902	4-18-01 1 403 NAVIGATOR 3/9	6500 4961 1	4	7-19-02	
261 80 WILKES, FLOYD	663 FLIGHTLINE	SPRING BRANCH, TX	78070	210 391-698		
Seq.# 2290	16902789	4-20-01 1	7416 5846 1	2	2-28-02	
272 80 HUTCHINSON, MARVIN	819 FLIGHTLINE	SPRING BRANCH, TX	78070	210 219-251		
Seq.# 2301	16964588	6-25-01 1	12166 6120 1	15	6-25-03	
298 80 SPRINKLER, KESTREL	18225 FM 2252	SAN ANTONIO, TX	78266			
Seq.# 2225		8-28-01 1	40600 67826 1	11	8-19-02	
299 80 SPRINKLER, FLIGHTLINE						
Seq.# 2301	16964588	8-28-01 6-26-02 2	0 3217 1	11	8-19-02	
300 80 SPRINKLER, FLIGHTLINE	2					
Seq.# 2302	16964590	8-28-01 5-29-02 2	0 4956 1	11	8-19-02	
306 80 BROWN, KIRK W.	121 CREEKING LANDING	SPRING BRANCH, TX	78070			
Seq.# 2410	16175499	10-01-01 1	9666 15047 1	7	3-21-03	
308 80 JET AVIATION ENG. SVCS LP	116 KESTREL	SPRING BRANCH, TX	78070	830 438-7481		
Seq.# 2280	99297157	10-01-01 1	30333 37952 1	5	10-22-02	
332 80 FRERICH, MONROE A.	461 STEALTH	SPRING BRANCH, TX	78070			
Seq.# 2350	99063791	3-08-02 1	27333 26933 1	1	7-19-02	
334 80 KESTREL MINI STORAGE						
Seq.# 2220	17719175	4-01-02 8-20-02 2	1000 266 1	3	8-19-02	
335 80 FIRST CHOICE STORAGE	4715 U.S 281 N.	SPRING BRANCH, TX	78070	830 438-4831		
Seq.# 2220	17719175	4-01-02 1 BK 1 LOT 1	1333 533 1	1	7-19-02	
342 80 ONDERDONK, WILLIAM	9231 RIDGE TOWN	SAN ANTONIO, TX	78250			
Seq.# 2362	18527055	1-31-03 1 209 AVIATOR PASS	2500 333 1	0		
349 80 MARTINDALE, ROBERT	122 AVIATOR PASS	SPRING BRANCH, TX	78070	830 980-6663		
Seq.# 2355	17719231	6-21-02 1	6222 4307 1	0		
355 80 RIEDEL, GIL B.	662 CATTLE DR.	SPRING BRANCH, TX	78070			
Seq.# 2315	18250098	8-02-02 1 LT34 FLIGHTLINE	4285 2727 1	1	9-10-02	
362 80 DAHLKE, EDWARD A.	347 NAVIGATOR	SPRING BRANCH, TX	78070	210 490-7500		
Seq.# 2395	18250107	8-23-02 1	1250 454 1	8	5-20-03	
535 80 HUIE, JOHN E.	166 AVIATOR PASS	SPRING BRANCH, TX	78070			
Seq.# 2364		12-19-02 1	7666 3285 1	0		

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ACCT ROUTE NAME
SEQ METER

BILLING ADDRESS
TURN ON TURN OFF RATE SERVICE ADDRESS

AVERAGES PUMP# LATE PHONE NUMBER
12 MTH. OVERALL MONTHS LAST LATE DATE

546 80 CLARK, JEFF	1388 FLIGHTLINE	SPRING BRANCH, TX					
Seq.# 2320 99977475	2-30-03 1		10600	10600	1	78070-6127	
547 80 WILLIAMS, ROBERT D.	115 SPYGLASS RD.	MCQUEENEY, TX					
Seq.# 2316 18527056	2-10-03 1 1146 FLIGHTLINE		1000	200	1	78123	
574 80 ALLEN, JOHN W.	177 NAVIGATOR	SPRING BRANCH, TX					
Seq.# 0 19139561	6-17-03 1		0	0	1	78070	
						0	

37 Accounts listed.

Qualified by the following:

Route 80

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

January 17, 2002

Mr. David Wallace, Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Compliance Evaluation Investigation at:
Bavarian Hills, Bexar County, Texas
TNRCC ID No.: 0150235

Dear Mr. Wallace:

The Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office has received the compliance documentation that you submitted January 2, 2002, for the alleged violations noted during the investigation of the above-referenced operation conducted on October 3, 2001. The compliance documentation contained in your response appears to indicate that corrective action has been taken for the alleged violations. No further submittal from you is required concerning this investigation.

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210) 403-4056.

Sincerely,

A handwritten signature in cursive script, appearing to read "Thomas G. Haberle".

Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TH/JDJ/eg

cc: TNRCC Field Operations

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
John M. Baker, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

October 31, 2001

CERTIFIED MAIL N° 7001 1140 0003 2560 2646
RETURN RECEIPT REQUESTED

Mr. David Wallace, Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Bavarian Hills, Bexar County, Texas
TNRCC ID No.: 0150235

Dear Mr. Wallace:

On October 3, 2001, Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **February 5, 2002**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TNRCC enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment.

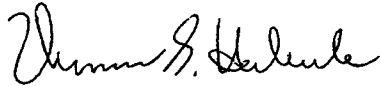
REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
October 31, 2001
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210) 403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TH/JDJ/eg

cc: TNRCC Field Operations

Enclosures: Summary of Investigation Findings
Obtaining TNRCC Rules

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Bavarian Hills	TNRCC ID: 0150235	Investigation Date: 10/03/01
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OUTSTANDING ALLEGED VIOLATIONS			
No.	Requirement(s) Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code, §290.42(e)(5)	<p>Description: Failure to house gas chlorination facilities in a separate, above ground level room or building with adequate floor level and high level ventilation to prevent damage to electrical equipment and as a measure of safety in the event of chlorine gas leakage. Beginning January 1, 2001, chlorine cylinders and associated equipment may not be installed outside of buildings.</p> <p>Corrective Action: Enclose chlorination facilities.</p> <p>Compliance Documentation: Submit photo of the enclosed chlorination facilities.</p>	February 5, 2002
	30 Tex. Admin. Code, §290.41(c)(3)(K)	<p>Description: Failure to provide each well with a screened casing vent, which must face downward and be elevated so as to minimize the drawing of contaminants into the well. The screening must be 16-mesh or finer corrosion-resistant screen.</p> <p>Corrective Action: Provide the proper casing vent for Well #3.</p> <p>Compliance Documentation: Submit a photo of the casing vent.</p>	February 5, 2002

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Jeffrey A. Saitas, *Executive Director*

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

March 27, 2002

CERTIFIED MAIL N° 7001 2510 0007 5355 9040
RETURN RECEIPT REQUESTED

Mr. David Wallace, Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Coolcrest Water System, Bexar County, Texas
TNRCC ID No.: 0150046

Dear Mr. Wallace:

On February 20, 2002, Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an investigation of the above-referenced facility to evaluate compliance with applicable requirements for public water systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **June 17, 2002**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TNRCC enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Mr. Bobby Caldwell will schedule a violation review meeting to be conducted within 21 days from the date of this letter. However, please be advised that if you decide to participate in the violation review process, the TNRCC may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

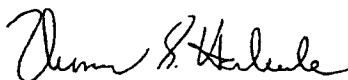
REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
March 27, 2002
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210)403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TGH/JDJ/eg

cc: TNRCC Field Operations

Enclosures: Summary of Investigation Findings
Obtaining TNRCC Rules
Exception Request Information Sheet

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Coolcrest Water System	TNRCC ID: 0150046	Investigation Date: 02/20/02
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OUTSTANDING ALLEGED VIOLATIONS

No.	Requirement(s) Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code , §290.46(m)(4)	<p>Description: Failure to maintain all water storage facilities in a watertight condition and/or free of excessive solids. In this connection, the leaking ground storage tank located at Plant #1 must be repaired or replaced as necessary.</p> <p>Corrective Action: Repair the leaking ground storage tank.</p> <p>Compliance Documentation: Submit a photo of the repaired tank.</p>	June 17, 2002
2	30 Tex. Admin. Code, §290.41(c)(1)(F)	<p>Description: Failure to make available sanitary control easements for wells #1 and 2 at the time of inspection. A sanitary easement covering all property within 150 feet of each well location must be secured from adjacent landowners and recorded at the county courthouse to ensure that hazards will not develop in each well area. A copy of the <u>recorded</u> document must be submitted for our records.</p> <p>Corrective Action: Obtain and record the sanitary easements. The water system may request an exception to this requirement by contacting the Public Drinking Water Program, Water Supply Division at 512-239-6020. Please be reminded that all requests for exceptions must be supported with adequate documentation. (See attached exception request information sheet guidance document).</p> <p>Compliance Documentation: Submit a photocopy of the recorded sanitary control easements OR a photocopy of the granted exception request from the Water Supply Division.</p>	June 17, 2002
3	30 Tex. Admin. Code, §290.46(f)	<p>Description: Failure to maintain the public water system's operating records organized, and copies kept on file or stored electronically. The operating records must be accessible for review during inspections.</p> <p>Corrective Action: Properly complete and maintain Monthly Reports for Water Works Operations.</p> <p>Compliance Documentation: Submit copies of the monthly reports for the months of March, April and May of 2002.</p>	June 17, 2002

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

November 14, 2001

CERTIFIED MAIL N° 7001 1140 0003 2560 2950
RETURN RECEIPT REQUESTED

Mr. David Wallace, Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Oaks North Mobile Home Estates, Bexar County, Texas
TNRCC ID No.: 0150135

Dear Mr. Wallace:

On October 3, 2001, Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **January 21, 2002**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TNRCC enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment.

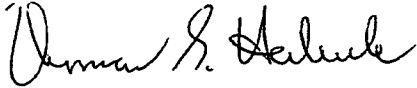
REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
November 14, 2001
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210) 403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TH/JDJ/eg

cc: {Selected Regulated Entity Representatives (if applicable)}

Enclosures: Summary of Investigation Findings
Obtaining TNRCC Rules
Exception Request Information Sheet

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Oaks North Mobile Home Estates	TNRCC ID: 0150135	Investigation Date: 10/03/01
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OUTSTANDING ALLEGED VIOLATIONS

No.	Requirement(s) Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code, §290.41(c)(3)(A)	<p>Description: Failure to submit well completion data on Well Number 2 for our review and approval. This data must include copies of:</p> <ul style="list-style-type: none"> (a) an executed sanitary control easement for all property located within 150 feet of the well head, (b) the Driller's Log (geological log and material setting report) and the cementing certificate, (c) the pump setting report and the results of a 36-hour pump test which shows the steady-state capacity of the well, (d) the results of a chemical analysis performed by the Texas Department of Health laboratory in Austin and three consecutive daily coliform-free raw water bacteriological analyses conducted by a Texas Department of Health certified laboratory, and (e) an original or legible copy of a U.S. Geological Survey 7.5 minute topographical quadrangle map showing the accurate well location. <p>Corrective Action: Submit well completion data to our Plan Review Team in Austin for review and approval.</p> <p>Compliance Documentation: Submit a copy of the completion data submittal (cover letter only).</p>	January 21, 2002

	30 Tex. Admin. Code , §290.46(m)(4)	<p>Description: Failure to maintain all water storage facilities in a watertight condition and/or free of excessive solids. In this connection, the leaking ground storage tank located at Plant #2 (Red Cloud) must be repaired or replaced as necessary.</p> <p>Corrective Action: Repair or replace the leaking ground storage tank.</p> <p>Compliance Documentation: Submit a photo of the repaired or replaced tank.</p>	January 21, 2002
3	30 Tex. Admin. Code, §290.42(e)(5)	<p>Description: Failure to house gas chlorination facilities in a separate, above ground level room or building with adequate floor level and high level ventilation to prevent damage to electrical equipment and as a measure of safety in the event of chlorine gas leakage. Chlorine cylinders and associated equipment may not be installed outside of buildings.</p> <p>Corrective Action: House the chlorine facilities at Plant #3.</p> <p>Compliance Documentation: Submit a photo of the chlorine housing.</p>	January 21, 2002
4	30 Tex. Admin. Code , §290.43(c)(2)	<p>Description: Failure to maintain the roof hatches on the ground storage tanks locked at all times to prevent any contamination from entering the water supply from outside sources.</p> <p>Corrective Action: Provide locks on the ground storage tanks at Plant #2.</p> <p>Compliance Documentation: Submit a photo of the installed locks.</p>	January 21, 2002

	30 Tex. Admin. Code, §290.41(c)(1)(F)	<p>Description: Failure to make available sanitary control easements for wells #1, 2, 3, and 7, at the time of inspection. A sanitary easement covering all property within 150 feet of each well location must be secured from adjacent landowners and recorded at the county courthouse to ensure that hazards will not develop in each well area. A copy of the <u>recorded</u> document must be submitted for our records. For your convenience, we have enclosed a sample easement document.</p> <p>The water system may request an exception to this requirement by contacting the Public Drinking Water Program, Water Permits & Resource Management at 512-239-6020. Please be reminded that all requests for exceptions must be supported with adequate documentation. (See attached guidance document).</p> <p>Corrective Action: Obtain sanitary easements or exceptions for each well.</p> <p>Compliance Documentation: Submit a photocopy of the recorded sanitary control easements OR a photocopy of the granted exception request from the Water Permits & Resource Management Division.</p>	January 21, 2002
6	30 Tex. Admin. Code, §290.46(f)	<p>Description: Failure to maintain the public water system's operating records organized, and copies kept on file or stored electronically. The operating records must be accessible for review during inspections.</p> <p>Corrective Action: Properly complete Monthly Operating Reports.</p> <p>Compliance Documentation: Submit a copy of the Monthly Operating Reports for the months of November and December.</p>	January 21, 2002

**INFORMATION NEEDED FOR THE REVIEW OF EXCEPTION REQUESTS FOR
SANITARY CONTROL EASEMENTS**

Rule Affected: 30 TAC, §290.41(c)(1)(F)

Section 290.41(c)(1)(F) requires that each public water well be protected by a 150 foot sanitary control easement to protect it from pollution hazards identified in Section 290.41 subsections (A) through (E).

An exception to this rule may be requested by providing the following information to:

Texas Natural Resource Conservation Commission
Public Drinking Water Section MC 155
P O Box 13087-3087
Austin TX 78711-3087

1. A description of the well construction including well drillers log and cementing data.
2. Drawing or map which demonstrate:
 - a. The location of any sanitary hazards in the area,
 - b. Portions of the sanitary easement which have been established and filed in the county deed records; and any segments of the 150 foot radius for which you can not get an easement.
3. A statement that sanitary hazards prohibited by the required sanitary easement are not present.
4. A copy of your correspondence and the responses to your attempt to obtain the sanitary easement from the owners of each segment of the circle of 150 foot radius from the well.
5. The owner or his agent must agree to take monthly raw water bacteriological samples. Specific chemical samples may also be required based on a case-by-case examination of the situation.
6. For new wells, the well log and construction drawings must be submitted to the Rate Design/Plans Section.

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

November 20, 2001

CERTIFIED MAIL N°7001 1140 0003 2560 2981
RETURN RECEIPT REQUESTED

Mr. David Wallace, Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Oak Village North, Comal County, Texas
TNRCC ID No.: 0460037

Dear Mr. Wallace:

On October 3, 2001, Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **January 25, 2002**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

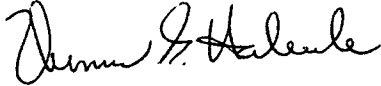
The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TNRCC enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment.

REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329
P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
November 20, 2001
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210) 403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TGH/JDJ/eg

cc: TNRCC Field Operations

Enclosures: *Summary of Investigation Findings*
Obtaining TNRCC Rules
Exception Request Information Sheet

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Oak Village North	TNRCC ID: 0460037	Investigation Date: 10/03/01
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OUTSTANDING ALLEGED VIOLATIONS

No.	Requirements Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code, §290.41(c)(3)(A)	<p>Description: Failure to submit well completion data on Wells Number 7 and 8, for our review and approval. This data must include copies of:</p> <ul style="list-style-type: none"> (a) an executed sanitary control easement for all property located within 150 feet of the well head, (b) the Driller's Log (geological log and material setting report) and the cementing certificate, (c) the pump setting report and the results of a 36-hour pump test which shows the steady-state capacity of the well, (d) the results of a chemical analysis performed by the Texas Department of Health laboratory in Austin and three consecutive daily coliform-free raw water bacteriological analyses conducted by a Texas Department of Health certified laboratory, and (e) an original or legible copy of a U.S. Geological Survey 7.5 minute topographical quadrangle map showing the accurate well location. <p>Corrective Action: Submit well completion data to our Plan Review team in Austin for review and approval.</p> <p>Compliance Documentation: Submit a copy of the completion data submittal (cover letter only).</p>	January 25, 2002

	30 Tex. Admin. Code, §290.41(c)(1)(F)	<p>Description: Failure to make available sanitary control easements for wells #1 thru 9 at the time of inspection. A sanitary easement covering all property within 150 feet of each well location must be secured from adjacent landowners and recorded at the county courthouse to ensure that hazards will not develop in each well area. A copy of the <u>recorded</u> document must be submitted for our records. For your convenience, we have enclosed a sample easement document.</p> <p>The water system may request an exception to this requirement by contacting the Public Drinking Water Program, Water Permits & Resource Management at 512-239-6020. Please be reminded that all requests for exceptions must be supported with adequate documentation. (See attached guidance document).</p> <p>Corrective Action: Obtain sanitary easements or exceptions for each well.</p> <p>Compliance Documentation: Submit a photocopy of the recorded sanitary control easements OR a photocopy of the granted exception request from the Water Permits & Resource Management Division.</p>	January 25, 2002
3	30 Tex. Admin. Code, §290.46(f)	<p>Description: Failure to maintain the public water system's operating records organized, and copies kept on file or stored electronically. The operating records must be accessible for review during inspections.</p> <p>Corrective Action: Properly complete Monthly Operating Reports.</p> <p>Compliance Documentation: Submit a copy of the Monthly Operating Reports for the months of November and December.</p>	January 25, 2002

**INFORMATION NEEDED FOR THE REVIEW OF EXCEPTION REQUESTS FOR
SANITARY CONTROL EASEMENTS**

Rule Affected: 30 TAC, §290.41(c)(1)(F)

Section 290.41(c)(1)(F) requires that each public water well be protected by a 150 foot sanitary control easement to protect it from pollution hazards identified in Section 290.41 subsections (A) through (E).

An exception to this rule may be requested by providing the following information to:

**Texas Natural Resource Conservation Commission
Public Drinking Water Section MC 155
P O Box 13087-3087
Austin TX 78711-3087**

- 1. A description of the well construction including well drillers log and cementing data.**
- 2. Drawing or map which demonstrate:**
 - a. The location of any sanitary hazards in the area,**
 - b. Portions of the sanitary easement which have been established and filed in the county deed records and any segments of the 150 foot radius for which you can not get an easement.**
- 3. A statement that sanitary hazards prohibited by the required sanitary easement are not present.**
- 4. A copy of your correspondence and the responses to your attempt to obtain the sanitary easement from the owners of each segment of the circle of 150 foot radius from the well.**
- 5. The owner or his agent must agree to take monthly raw water bacteriological samples. Specific chemical samples may also be required based on a case-by-case examination of the situation.**
- 6. For new wells, the well log and construction drawings must be submitted to the Rate Design/Plans Section.**

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
John M. Baker, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

October 21, 1999

CERTIFIED MAIL N° Z 462 671 677
RETURN RECEIPT REQUESTED

Mr. David Wallace
Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Public Water Supply (PWS) at:
Stage Coach Hills, Bexar County, Texas
PWS ID.N° 0150096

Dear Mr. Wallace:

On September 22, 1999, Mr. Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an inspection of the above-referenced Facility to evaluate compliance with applicable public water supply requirements. During the inspection, certain outstanding alleged violations were identified for which a written reply is needed. Enclosed is a summary which lists the inspection findings. Please submit written documentation by January 17, 2000, demonstrating that compliance has been achieved for alleged violation #2. Also, please submit to this office by November 29, 1999 a compliance plan and schedule to correct alleged violation #1. Within 15 days of completion of the compliance plan, you must provide this office with documentation demonstrating that compliance has been achieved. Corrective action must be completed so your public water supply may be operated and maintained in accordance with the requirements for an approved system.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The TNRCC recognizes that the great majority of the regulated community wants to prevent pollution and to comply with environmental laws. The TNRCC looks forward to working with you to resolve these matters. If you complete the necessary corrective actions and resolve the outstanding alleged violations in a timely manner, we will not pursue further action for the alleged violations at this time. However, please note that if you fail to adequately respond, the TNRCC will consider exercising the enforcement powers granted by the Legislature to carry out its mission to protect human health and the environment.

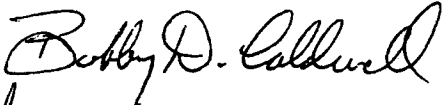
REPLY TO: REGION 13 • 140 HEIMER RD., STE. 360 • SAN ANTONIO, TEXAS 78232-5042 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
October 21, 1999
Page 2

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Jay Don Jobson in our San Antonio Region Office at 210/403-4056.

Sincerely,



for Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office
Texas Natural Resource Conservation Commission

TGH/JDJ/eg

Enclosures: Summary of Inspection Findings
Procedures for Requesting Exception to Sanitary Easement Rule

cc: TNRCC Field Operations, Austin

SUMMARY OF INSPECTION FINDINGS

Entity: Stage Coach Hills	PWS ID. N° 0150096	Inspection Date: 09/22/99
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OUTSTANDING ALLEGED VIOLATIONS			
No.	Requirements Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	§290.46(t)	<p>Description: All water storage facilities must be maintained in a watertight condition. In this connection, the leaking concrete standpipes located at Cap Mountain must be repaired or replaced as necessary.</p> <p>Corrective Action: Repair or replace leaking standpipes.</p> <p>Compliance Documentation: Submit a plan and schedule for repair or replacement.</p>	November 29, 1999
2	§290.41(c)(1)(F)	<p>Description: A sanitary easement covering all property within 150 feet of each well location must be secured from adjacent landowners and recorded at the county courthouse to ensure that hazards will not develop in each well area. A copy of the recorded document must be submitted for our records. For your convenience, we have enclosed a sample easement document.</p> <p>Corrective Action: Obtain easements from adjacent landowners. If difficulty is encountered in obtaining easements from other landowners, you must document your efforts and request an exception to the sanitary easement rule. Enclosed are the procedures for requesting the exception. The request should be addressed as follows: Mr. James Pope, P.E., Surveillance and Technical Assistance Team MC-155, Texas Natural Resource Conservation Commission, P.O. Box 13087, Austin, TX 78711-3087</p> <p>Compliance Documentation: Submit copies of the recorded easements and/or a copy of the exception request.</p>	January 17, 2000

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
John M. Baker, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

October 12, 1999

Mr. David Wallace
General Manager
Water Services, Inc.
P.O. Box 421
Bulverde, TX 78163

Re: Public Water Supply Sanitary Survey (PWS) at:
Country Springs Water Company, Bexar County, Texas
PWS ID.#0150421

Dear Mr. Wallace:

On September 22, 1999, Mr. Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an inspection of the above-referenced facility to evaluate compliance with applicable Public Water Supply requirements. No violations were noted during the inspection.

The TNRCC appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Jay Don Jobson in our San Antonio Region Office at 210/403-4056.

Sincerely,

A handwritten signature in cursive script, appearing to read "Thomas G. Haberle".

Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TGH/JDJ/eg

cc: TNRCC Field Operations, Austin

REPLY TO: REGION 13 • 140 HELMER RD., STE. 360 • SAN ANTONIO, TEXAS 78232-5042 • 210/490-3096 • FAX 210/545-4329
P.O. Box 13687 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

printed on recycled paper using soy-based ink

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
John M. Baker, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

May 17, 1999

Mr. Thomas L. Baudat, P.E.
P.O. Box 9879
The Woodlands, Texas 77387-9879

Re: Country Springs Water Company - Public Water System I.D. #0150421
85% Rule Report
Plan Review Log Number 904-020
Bexar County, Texas

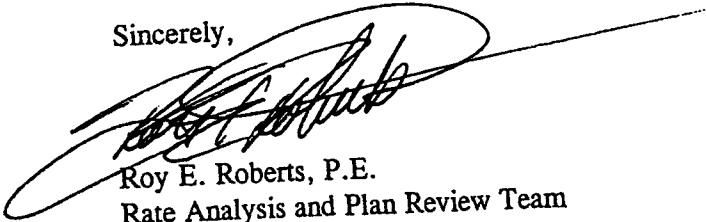
Dear Mr. Baudat:

The 85% Rule Report is **approved** based on our review of material received on April 6, 1999, with your letter dated March 31, 1999. The project generally meets the minimum requirements of the TNRCC's Chapter §290 - Rules and Regulations for Public Water Systems (Rules).

The submittal consisted of an engineering summary.

If you have any questions please contact me at (512) 239-6960 or the Internet address: "RROBERTS@tnrcc.state.tx.us".

Sincerely,



Roy E. Roberts, P.E.
Rate Analysis and Plan Review Team
Water Utilities Division, MC 153

RER/rer/bmd

cc: Country Springs Water Company - Attn: Mr. David Wallace
TNRCC Region No.13 Office - San Antonio (w/approved materials)

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

November 19, 2001

CERTIFIED MAIL Nº 7001 1150 0003 2560 3001
RETURN RECEIPT REQUESTED

Mr. David Wallace, President
Diamond Water Company
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Compliance Evaluation Investigation at:
Rim Rock Ranch, Comal County, Texas
TNRCC ID No.: 0460211

Dear Mr. Wallace:

On October 3, 2001, Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by **January 28, 2002**, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TNRCC enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment.

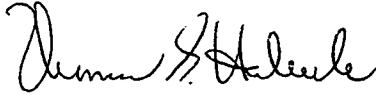
REPLY TO: REGION 13 • 14250 JUDSON RD. • SAN ANTONIO, TEXAS 78233-4480 • 210/490-3096 • FAX 210/545-4329

P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tnrcc.state.tx.us

Mr. David Wallace
November 19, 2001
Page 2

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210) 403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TH/JDJ/eg

cc: {Selected Regulated Entity Representatives (if applicable)}

Enclosures: Summary of Investigation Findings
Obtaining TNRCC Rules

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Rim Rock Ranch	TNRCC ID: 0460211	Investigation Date: 10/03/01
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OUTSTANDING ALLEGED VIOLATIONS

No.	Requirement(s) Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code, §290.46(f)	<p>Description: Failure to maintain the public water system's operating records organized, and copies kept on file or stored electronically. The operating records must be accessible for review during inspections.</p> <p>Corrective Action: Properly complete Monthly Operating Reports.</p> <p>Compliance Documentation: Submit a copy of the Monthly Operating Reports for the months of November and December.</p>	January 28, 2002

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
Kathleen Hartnett White, *Commissioner*
Margaret Hoffman, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

April 14, 2003

CERTIFIED MAIL Nº 7002 2030 0006 2483 1945
RETURN RECEIPT REQUESTED

Mr. David Wallace, Vice President
Diamond Water Company
P.O. Box 421
Bulverde, TX 78163-0421

Re: Notice of Violation for the Comprehensive Compliance Investigation at:
Windmill Ranch Subdivision, Comal County, Texas
TCEQ ID No.: 0460221

Dear Mr. Wallace:

On March 20, 2003, Jay Don Jobson of the Texas Commission on Environmental Quality (TCEQ) San Antonio Region Office conducted an investigation of the above-referenced operation to evaluate compliance with applicable requirements for public water supply systems. Enclosed is a summary which lists the investigation findings. During the investigation, certain outstanding alleged violations were identified for which compliance documentation is required. Please submit to this office by May 30, 2003, a written description of corrective action taken and the required documentation demonstrating that compliance has been achieved for each of the outstanding alleged violations.

In the listing of alleged violations, we have cited applicable requirements, including TCEQ rules. If you would like to obtain a copy of the applicable TCEQ rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TCEQ Rules."

The Texas Natural Resource Conservation Commission appreciates your assistance in this matter. Please note that the Legislature has granted TCEQ enforcement powers which we may exercise to ensure compliance with environmental regulatory requirements. We anticipate that you will resolve the alleged violations as required in order to protect the State's environment. If you have additional information that we are unaware of, you have the opportunity to contest the violations documented in this notice. Should you choose to do so, you must notify the San Antonio Region Office within 10 days from the date of this letter. At that time, Mr. Bobby Caldwell will schedule a violation

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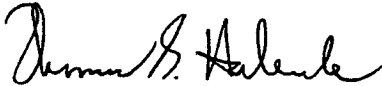
P.O. Box 13087 • Austin, Texas 78711-3087 • 512/239-1000 • Internet address: www.tceq.state.tx.us

Mr. David Wallace
April 14, 2003
Page 2

review meeting to be conducted *within 21 days from the date of this letter*. However, please be advised that if you decide to participate in the violation review process, the TCEQ may still require you to adhere to the compliance schedule included in the attached Summary of Investigation Findings until an official decision is made regarding the status of any or all of the contested violations.

If you or members of your staff have any questions, please feel free to contact Mr. Jay Don Jobson in the San Antonio Region Office at (210)403-4056.

Sincerely,



Thomas G. Haberle
Water Section Team Leader
San Antonio Region Office

TGH/JDJ/eg

Enclosures: Summary of Investigation Findings
Obtaining TNRCC Rules

SUMMARY OF INVESTIGATION FINDINGS

Regulated Entity Name: Windmill Ranch Sub	TNRCC ID: 0460221	Investigation Date: 03/20/03
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OUTSTANDING ALLEGED VIOLATIONS

No.	Requirement(s) Cited	Description of Alleged Violation, Corrective Action Recommendation, and Compliance Documentation	Compliance Due Date
1	30 Tex. Admin. Code, §290.41(c)(3)(N)	<p>Description: Failure to install a flow meter on each well pump discharge line to provide water usage records and to assist in more efficient system operation. This meter, in conjunction with tests of water levels in the well, can provide valuable information on the condition of the well and well pump.</p> <p>Corrective Action: Repair or replace the flow meter at Well #1.</p> <p>Compliance Documentation: Submit a copy of the invoice demonstrating repair or replacement of the flow meter.</p>	May 30, 2003
2	30 TEX. ADMIN. CODE, §290.41(c)(3)(O)	<p>Description: Failure to maintain the enclosure surrounding the well unit locked to exclude possible contamination or damage to the facilities by trespassers.</p> <p>Corrective Action: Provide locks for the Well #2 enclosure.</p> <p>Compliance Documentation: Submit photo of installed locks.</p>	May 30, 2003
3	30 TEX. ADMIN. CODE , §290.43(d)(3)	<p>Description: Failure to equip the pressure tank with a capacity greater than 1000 gallons with some sanitary means of determining the air-to-water ratio.</p> <p>Corrective Action: Repair or replace the pressure tank sight glass.</p> <p>Compliance Documentation: Submit photo of installed sight glass.</p>	May 30, 2003

AREA OF CONCERN

No.	
1	<p>30 Tex. Admin. Code, §290.46(f)(3)(A)/ §290.46(f)(4)(C)</p> <p>Monthly Reports of Water Works Operation must be compiled regularly each month and kept on file for commission review for at least 2 years. The reports must be completed in ink, typed, or computer-printed and must be signed by the certified operator.</p> <p>The monthly report must include the following data:</p> <ul style="list-style-type: none"> A. The amount of chemicals used each day B. The volume of water treated each day B. Date, location, and nature of water quality, pressure or outage complaints and results of subsequent complaint investigation D. The dates that dead-ends were flushed E. The dates that storage tanks and other facilities were cleaned F. The maintenance records for water system equipment and facilities

Robert J. Huston, *Chairman*
R. B. "Ralph" Marquez, *Commissioner*
John M. Baker, *Commissioner*
Jeffrey A. Saitas, *Executive Director*



*No longer exists
as separate water*

TEXAS NATURAL RESOURCE CONSERVATION COMMISSION

Protecting Texas by Reducing and Preventing Pollution

December 9, 1999

*System. Has been
combined into
Windmill Ranch*

**CERTIFIED MAIL N° Z 278 449 039
RETURN RECEIPT REQUESTED**

Mr. David Wallace
President
Diamond Water Company
P.O. Box 421
Bulverde, TX 78163

Re: Notice of Violation for the Public Water Supply (PWS) at:
Kestrel Air Park, Comal County, Texas
PWS ID.N° 0460222

Dear Mr. Wallace:

On October 22, 1999, Mr. Jay Don Jobson of the Texas Natural Resource Conservation Commission (TNRCC) San Antonio Region Office conducted an inspection of the above-referenced Facility to evaluate compliance with applicable public water supply requirements. During the inspection, certain outstanding alleged violations were identified for which a written reply is needed. Enclosed is a summary which lists the inspection findings. Please submit a written response to this office addressing each of the outstanding alleged violations and provide documentation by January 31, 2000, demonstrating that compliance has been achieved. Corrective action must be completed so your public water supply may be operated and maintained in accordance with the requirements for an approved system.

In the listing of alleged violations, we have cited applicable requirements, including TNRCC rules. If you would like to obtain a copy of the applicable TNRCC rules, you may contact any of the sources listed in the enclosed brochure entitled "Obtaining TNRCC Rules."

The TNRCC recognizes that the great majority of the regulated community wants to prevent pollution and to comply with environmental laws. The TNRCC looks forward to working with you to resolve these matters. If you complete the necessary corrective actions and resolve the outstanding alleged violations in a timely manner, we will not pursue further action for the alleged violations at this time. However, please note that if you fail to adequately respond, the TNRCC will consider exercising the enforcement powers granted by the Legislature to carry out its mission to protect human health and the environment.

REPLY TO: REGION 13 • 140 HEIMER RD., STE. 360 • SAN ANTONIO, TEXAS 78232-5042 • 210/490-3096 • FAX 210/545-4329

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