

Control Number: 43890



Item Number: 13

Addendum StartPage: 0

House Bill (HB) 1600 and Senate Bill (SB) 567 83<sup>rd</sup>  
Legislature, Regular Session, transferred the functions  
relating to the economic regulation of water and sewer  
utilities from the TCEQ to the PUC effective  
September 1, 2014

Reference: Texas water system requested rate structure increase. They draw the need on 3 specific reasons  
1) Fuel costs. 2) material costs. 3) Taxes. Over the past 13 yrs. I have been a customer with Texas Water System they have received numerous rate increases. Drawing on the same reasons. If we were to grant all these costs on to the customers. What risks would the Company have. We should ~~be~~ a Corp which would allow us ownership. Since we are carrying the burden of paying for all costs of operations. Current owner doesn't share in any risk since he knows he can request rate increase based on business operation + upkeep and get it with no money of his invested. This is not a fair system. Over the past several months cost's have risen higher than Texas water system but we have a major draw back we can't pass on our costs of living. We have to live on less money with no other means of sharing the cost of living increases. So any increases have to be absorbed into budgets. So we have to buy less food, No medicines since our necessities

20:1 H9

must be paid in order to live. Priorities are made based on need & necessities so who do we go to to understand our hardships. We would like a public hearing to review their excessive rate increase they are requesting. This request is sent by MR. & MRS. Russell F Korbol

12901 C.R42

Tyler, TX 75704

903-882-8888

(MT. Sylvan Area)

10/8/08 TT(1)

Dear Sirs:

RECE

2014 DEC -5

As Senior Citizens, on a fixed income, we are strongly opposed to a \$6.40 increase in our monthly water bill.

The reasons cited for this increase; 1<sup>st</sup> Fuel Energy 2<sup>nd</sup> Materials, 3<sup>rd</sup> Taxes - have also impacted we Senior Citizens. Not to mention increased cost for our Medications, Food, Gasoline, Heating and Cooling etc.

We do not have the luxury of raising our income to offset any changes in our outgo.

If Texas Water Systems wants a \$11.00 per. customer increase then I have no complaint but, in the past 3 yrs there has been substantial growth in this area in new housing and, with a rate 1

Page 2.

increase in 2005 and another now  
we see no justification for a \$6.40  
increase in our basic monthly rates.

Sincerely

The Jones's

J.W. & WYVONNE JONES  
13090 SH. 110 N.  
Tyler, Texas 75704

903-882-6232

2005 OCT 7 PM 3:42  
TODAY  
2005

11/7/08 TT (1)

Texas Commission on Environmental Quality  
Water Supply Division  
Utilities & Districts Section, MC 153  
P.O. Box 13087  
Austin, Texas 78711-3087

11-01-08


Case# 12473

MR & MRS Russell Korbo  
12901 C.R. 42  
Tyler, Tx 75704

Dear Commissioners:

We continue to see rate increases for various reasons. However the reasons stated by Texas Water Systems Inc. is unfounded. Fuel & energy costs have drastically fallen. Since these costs have gone down I would say material costs as well as other reasons stated haven't been proven by requesting agency. Please deny their rate increases. I wish we had a commission who we could request a pay increase to meet our out going expenses maybe I wouldn't be going broke. My income has been fixed for 13 yrs. where do we go for justice.

Sincerely





**TEXAS WATER SYSTEMS Inc**  
*An Investor Owned Utility*

September 30, 2008

Dear Texas Water Customer:

Attached you will find an official notice of rate change that is being filed with TCEQ in Austin to go into effect on December 2<sup>nd</sup>, 2008.

**Good News:** The gallonage rate doesn't change. Water used over 1,000 gallons won't cost any more because: (1) this charge is based largely on operating costs which we have offset some by growth, and (2) changes in the commission's rate formulation have shifted more expenses to the "fixed" cost classification, which is carried more by the "minimum" rate.

**Bad News:** The Base Rate minimum is going up from \$28.50 to \$34.90, with the familiar cost drivers being: (1) Fuel and energy (you know what's going on at gas pumps and electric meters); (2) Materials cost increases (we're continuing upgrades on plants and distribution on virtually every system); (3) Taxes (Property tax hikes and the new Franchise Tax rates).

If you care to review our application, you will find that we actually applied for a base rate \$5.70 below the minimum allowed by state regulated guidelines.

Please contact us if you have questions or desire to see a copy of the application. The required submittal exposes all expense, asset, and return breakdown for Investor owned utilities.

Sincerely,

Glenn E. Trimble  
President



**TEXAS WATER SYSTEMS Inc**  
*An Investor Owned Utility*

October 30, 2008

Dear Texas Water Customer:

You are receiving another notice of rate change, because the Rate Staff at the Texas Commission on Environmental Quality in Austin has required mailing of a corrected notice. The first notice was flawed due to omission of the "date mailed" and typo-errors involving fees that do not relate to monthly water rates. The effective date of rate change will be delayed one month until January 2<sup>nd</sup>, 2009. Thus, the first bill with the new rates will appear about February 10<sup>th</sup>.

Sincerely,

Glenn E. Trimble  
President



**NOTICE OF PROPOSED RATE CHANGE**  
Texas Water Systems, Inc.

12473

Company Name

CCN Number

as submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

**Texas Commission on Environmental Quality  
Water Supply Division  
Utilities & Districts Section, MC 153  
P. O. Box 13087  
Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Cape Tranquility, Mt. Sylvan, Country Club, Friendship, Rosewood, Stallion Lake, Garden Valley

**Subdivisions or Systems Affected by Rate Change**

7891 US Highway 271

Tyler

TX

75708

903-595-2128

Company Address

City

State

Zip

Telephone

\$55,680.00

Annual Revenue Increase

July 6<sup>th</sup>, 2006

Date of Last Rate Change

Date Customer Notice Mailed

2<sup>nd</sup> to 9<sup>th</sup> of each month

Date Meters Typically Read

**EFFECTIVE DATE OF PROPOSED INCREASE:** December 2nd, 2008

**BILLING COMPARISON**

Water:	Existing	10,000 gallons:	\$ 49.20 /mo	Existing	30,000 gallons:	\$ 95.20 /mo
	Proposed	10,000 gallons:	\$ 55.60 /mo	Proposed	30,000 gallons:	\$ 101.60 /mo
Sewer:	Existing	10,000 gallons:	\$ N/A /mo	Proposed	30,000 gallons:	\$ N/A /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Company Name

CCN Number

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Austin, Texas 78711-3087**

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Cape Tranquility, Mt. Sylvan, Country Club, Friendship, Rosewood, Stallion Lake, Garden Valley

**Subdivisions or Systems Affected by Rate Change**

7891 US Highway 271	Tyler	TX	75708	903-595-2128
Company Address	City	State	Zip	Telephone
\$55,680.00				October 31 <sup>st</sup> , 2008
Annual Revenue Increase				Date Customer Notice Mailed
July 6 <sup>th</sup> , 2006				2 <sup>nd</sup> to 9 <sup>th</sup> of each month
Date of Last Rate Change				Date Meters Typically Read

**EFFECTIVE DATE OF PROPOSED INCREASE:** January 2nd, 2009

**BILLING COMPARISON**

Water:	Existing	10,000 gallons:	\$ 49.20 /mo	Existing	30,000 gallons:	\$ 95.20 /mo
	Proposed	10,000 gallons:	\$ 55.60 /mo	Proposed	30,000 gallons:	\$101.60 /mo
Sewer:	Existing	10,000 gallons:	\$ N/A /mo	Proposed	30,000 gallons:	\$ N/A /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35 south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

CURRENT RATESMonthly base rate including 1000 gallons

Meter Size:

Residential

5/8" or 3/4" \$28.503/4" Full port \$28.501" \$45.281-1/2" \$144.902" \$230.463" \$430.10

Gallonge Charge:

\$2.30 for each additional 1000 gallons over the minimumPROPOSED RATESMonthly base rate including 1000 gallons

Meter Size:

Residential

5/8" or 3/4" \$34.903/4" Full port \$53.251" \$87.251-1/2" \$174.502" \$279.203" \$523.50

Gallonge Charge:

\$2.30 for each additional 1000 gallons over the minimumMiscellaneous FeesTap fee \$750.00Reconnection fee Non-payment  
(Maximum - \$25.00) \$25.00Customer's request \$25.00Transfer fee \$15.00Late charge \$4.00Returned check charge \$15.00Deposit \$50.00Meter test fee \$25.00Miscellaneous FeesTap fee \$800.00Reconnection fee Non-payment  
(Maximum - \$25.00) \$25.00Customer's request \$40.00Transfer fee \$30.00Late charge (Indicate  
either \$5.00 or 10%) \$4.00Returned check charge \$25.00Deposit  
(Maximum \$50.00) \$50.00Meter test fee \$ 25.00

Regulatory Assessment of 1% is added to base rate and gallonge charges

## NOTICE OF PROPOSED RATE CHANGE -WATER (Cont.)

CURRENT RATESMonthly base rate including 1000 gallons

Meter Size:

Residential

5/8" or 3/4"	\$28.50
3/4" Full port	\$28.50
1"	\$45.28
1-1/2"	\$144.90
2"	\$230.46
3"	\$430.10

Gallonge Charge:

\$2.30 for each additional 1000 gallons over the minimumPROPOSED RATESMonthly base rate including 1000 gallons

Meter Size:

Residential

5/8" or 3/4"	\$34.90
3/4" Full port	\$53.25
1"	\$87.25
1-1/2"	\$174.50
2"	\$279.20
3"	\$523.50

Gallonge Charge:

\$2.30 for each additional 1000 gallons over the minimumMiscellaneous Fees

Tap fee	\$750.00
Reconnection fee	\$25.00
Non-payment (Maximum - \$25.00)	\$25.00
Customer's request	\$15.00
Transfer fee	\$20.00
Late charge	\$4.00
Returned check charge	\$15.00
Deposit	\$50.00
Meter test fee	\$25.00

Miscellaneous Fees

Tap fee	\$800.00
Reconnection fee	\$25.00
Non-payment (Maximum - \$25.00)	\$25.00
Customer's request	\$40.00
Transfer fee	\$30.00
Late charge (Indicate either \$5.00 or 10%)	\$4.00
Returned check charge	\$25.00
Deposit (Maximum \$50.00)	\$50.00
Meter test fee	\$ 25.00

Regulatory Assessment of 1% is added to base rate and gallonge charges