



Control Number: 43832



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CivilSolutions Inc

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Fort Worth, Texas 76185
817-994-1528

July 12, 2016

Public Utility Commission of Texas
Central Records
1701 No. Congress P. O. Box 13326
Austin, Texas 78711-3326

Re: Application of Palo Duro Service Company
Docket #43832

To Whom It May Concern:

Following is responses to inquiries made by Public Utility Commission Staff:

1. Regulatory Assessment Fees (RAF) fees are still pending to be paid to TCEQ for 2001, 2002, 2003, & 2008. An Enforcement Order issued on 4/19/2016 required payment to be submitted for these fees. Please contact Teri Cisneros at TCEQ at 512-239-6963 to discuss. Provide proof of payment has been made or explanation of why these years are still pending.

The Owner has had a telephone conversation with Teri Cisneros explaining that he does not have records dating back to 2001. It is his memory that all fees were paid however he does not have records (updated his computer system multiple times). He is providing Teri Cisneros with a letter of explanation.

PWS ID: 1840100 – Du Chane Chateaux

2. Has the system corrected the low pressure and low chlorine residual that was also part of the Enforcement Order from 4/19/2016? I discussed with the Owner Monday last. He monitors the chlorine residual on an ongoing basis has advised that he makes adjustments in dosage relates as appropriate. This matter was from an inspection in early 2015 and the necessary adjustments were made immediately.
3. It is noted a compliant was issued to TCEQ on 6/20/2016 for low pressure, what steps are being taken to correct this issue? This was apparently related to someone's lawn irrigation system coming on (if a customer waters during a high demand period their irrigation system might not function as it would in an urban setting). He has not received any contact from the TCEQ on this issue. He advised that the pressure in the system is usually in the range of 60 psi.

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PWS ID:2490028 – Glider Base Estates

4) TCEQ's Central Registry shows a boil water notice was issued on 12/28/2015 and it is still open. Is there still a boil water notice for this area? No. The Utility captured samples from the distribution system immediately, turned them in to the lab, and when they came back "clear" the Notice was lifted. As with all the other issues listed, the Utility notified the Region.

5) Has the system corrected the violation for minimum well capacity of 0.6 gallons per connection that was a part of the Enforcement Order from 8/10/2015? This was corrected by lowering the pump and replacing a worn pump. The TCEQ has been advised of this action. There was a letter issued last year clearing this violation.

As always, if you need further information, please advise.

Sincerely,

CivilSolutions Inc

A handwritten signature in black ink that reads "Bill Boomer". The signature is written in a cursive, flowing style with a long horizontal stroke at the end.

William L. Boomer, P.E.