



Control Number: 43704



Item Number: 87

Addendum StartPage: 0

November 5, 2014

Public Utility Commission
Water Utilities Division
Attn: Debbie Reyes Tamayo
1701 N. Congress Avenue, P.O. Box 13326
Austin, TX 78711-3326

RECEIVED
2014 NOV 13 AM 9:20
PUBLIC UTILITY COMMISSION
FILING CLERK

RE: Request for Approval to Change Billing Method

Alara Canyon Creek
8225 FM 620, Austin, TX 78726
Registration No. S6017

Dear Ms. Reyes Tamayo:

Our company serves as the utility billing provider for the above-referenced property ("Alara Canyon Creek"), upon whose behalf and authorization we send this letter. The purpose of this correspondence is to formally request that the Public Utility Commission of Texas ("PUC") approve this property to transition from submetered to allocated billing.

We understand that Texas Water Code § 13.502 permits owners to switch from submetered to allocated billing upon a showing of good cause and approval by the utility commission. For the following reasons, we believe that Alara Canyon Creek meets the good cause requirements outlined in the Code, and we respectfully ask that the PUC approve this request.

Over the past several months, the submeter system has started to malfunction requiring that the property incur ongoing repair and replacement costs above and beyond normal wear and tear. The cost to replace/upgrade the entire system is **\$81,859.00**. Attached is the proposal for repair. The property does not have the capital resources to make the meter replacement at this time, and respectfully requests change to allocation be allowed.

Should you require any additional information in making your determination, please do not hesitate to contact me directly.

Very truly yours,



Sabrina Patterson
Senior Counsel

87

Property Code:

CONSERVIVE

utility management & billing

PO Box 4647
Logan, UT 84323
Phone 855-737-7710 Fax 435-792-6678

PFR # Legal

Date

PROPOSAL FOR INSTALLATION / REPAIR

We are pleased to provide you with this Proposal For Installation / Repair.
We are committed to providing the very best quality and timely service.

Community Information

Property Name	<input type="text" value="Alara Canyon Creek"/>	Property Corporate	<input type="text" value="Nick Forte"/>	Account Manager	<input type="text" value="Mike Newton"/>
Address	<input type="text" value="8225 N FM 620"/>	Phone #	<input type="text" value="512-401-2120"/>	Account Manager	<input type="text" value="Melody Callan"/>
City	<input type="text" value="Austin"/>	Email	<input type="text" value="alaracanyonmgr@greystar.com"/>	Billing Manager	<input type="text" value="Melody Callan"/>
State	<input type="text" value="TX"/>	Portfolio	<input type="text" value="Greystar"/>		

System Information

Meter Type	<input type="text" value="PSMT 1/5"/>	DCC Working Properly	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Replacement Meter	<input type="text" value="Same"/>			
Communications Modem	<input type="text" value="Inovonics Tap 3"/>			
Modem	<input type="text" value="1512-250-9887"/>			
RETAIL Units	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
Manual Read System	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>		
Installed by Conservice	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Cold H2o	<input checked="" type="checkbox"/>
Under Warranty	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Hot H2o	<input type="checkbox"/>
Under Maintenance	Yes <input type="checkbox"/>	No <input checked="" type="checkbox"/>	Hot H2o Allocation	<input type="checkbox"/>
			Electric	<input type="checkbox"/>
			Thermostat	<input type="checkbox"/>

REPEATERS	21
Repeater ISSUES	0
Total UNITS	444
Total SUBMETERS	442
Submeters Operating	0
Submeter ISSUES	442
Operating Level	0%

Unit #'s and details of work are listed on Page Two Tab at the bottom of this work sheet/screen.

Parts Pricing as required for installation / repair.

	Qty	Each	Total		Qty	Each	Total		Qty	Each	Total
Meter	444	\$51.00	\$22,644.00	Touch Pads			\$0.00	Transmitter	444	\$47.00	\$20,868.00
Battery			\$0.00	Register			\$0.00	Receiver	1	\$252.00	\$252.00
Repeaters	18	\$225.00	\$4,050.00	RT 500			\$0.00	RDL	1	\$1,375.00	\$1,375.00

Install / Repair Estimate

LABOR	<input type="text"/>	Upgrade Labor	<input type="text" value="\$32,400.00"/>	LABOR	
			<input type="text" value="\$49,189.00"/>	PARTS/MATERIALS LISTED ABOVE	
			<input type="text" value="\$81,589.00"/>	TOTAL	

PLEASE SEE COMMENTS SECTION ON PAGE 2.

Prices for parts, materials and labor are subject to change based on installation/repair needs, actual costs and/or warranty agreement
We will continue to prepare estimated bills for these units. Please be advised that by not authorizing these repairs you may affect our ability to continue to bill these apartment homes and you may be in noncompliance with certain rules governing submetering in your state

By signing below you are accepting the proposal as set forth above and agree to pay the prices described herein
You acknowledge that you are authorized to sign this proposal on behalf of your company

Please FAX back to Conservice at 435-792-6678. Once received we will contact you to schedule an installation / repair date.
If we do not receive this approved PFR within 30 days, we will assume you do not want these repairs

Accepted and Approved By:

Signature _____ Date _____ Print Name and Title _____

Cancellation Policy: Once work is approved and materials shipped, a technician will be scheduled. Once scheduling is confirmed by the property, Conservice must be notified at least two business days prior to service date via email at meters@conservice.com if the visit needs to be rescheduled. If written cancellation is not received at least two business days in advance, the technician is refused onsite or if tenants are not noticed, the property will be charged a minimum of \$250 for related expenses

IMPORTANT: THIS FORM MUST BE RETURNED TO US WITHIN 30 DAYS IN ORDER FOR REPAIRS TO BE PERFORMED

To Decline Repairs: Please sign below and Fax back to Conservice

Signature _____ Date _____