

**ATTACHMENT 21: ACRONYMS**

AMA	Automated Message Accounting
ASR	Access Service Request
BAN	Billing Account Number
BFR	Bona Fide Request
BRADS	Bellcore Rating Administrative Data Systems
CAP	Competitive Access Provider
CATS	Calling Card and Third Number Settlement System
CCL	Carrier Common Line
CCS	Common Channel Signaling
CLASS	Custom Local Area Signaling Service
CLC	CLC
CMDS	Centralized Message Distribution System
CPN	Calling Party Number
CPNI	Customer Propriety Network Information
EAS	Extended Area Service
ELCS	Extended Local Calling Service
EMI	Exchange Message Interface
EUCL	End User Common Line
FCC	Federal Communications Commission
FOC	Firm Order Commitment
ILEC	Incumbent Local Exchange Carrier
IP	Interconnection Point
ISDN	Integrated Digital Services Network
ISDNUP	Integrated Digital Services Network User Part
IXC	Interexchange Carrier
LATA	Local Access and Transport Area
LEC	Local Exchange Carrier
LERG	Local Exchange Routing Guide
LOA	Letter of Authority
LRN	Local Routing Number
LSCN	Local Service Request Confirmation
LSP	Local Service Provider
LSR	Local Service Request
MSA	Metropolitan Statistical Area
MTP	Message Transfer Part
MTS	Message Telephone Service
NEBS	Network Equipment Building System
NECA	National Exchange Carrier Association
NIF	Network Interoperability Interface Forum
NPA	Numbering Plan Area
NPAC	Number Portability Administration Center
OCN	Operating Company Number
OLI	Originating Line Information
PIC	Primary Interexchange Carrier
PLU	Percent Local Usage
PON	Purchase Order Number
PSC	Public Service Commission
PUC	Public Utilities Commission
RDBS	Routing Data Base Systems
SLC	Subscriber Line Charge

CLC (TX)

October 1, 2014

SONET	Synchronous Optical Network
SPNP	Service Provider Number Portability
SS7	Signaling System 7
STP	Signaling Transfer Point
TCAP	Transaction Capabilities Application Part
Windstream	Windstream

APPENDIX A – Billing Dispute Form

<b>Billing Company Contact Information Section:</b>				
1. Billing Company Name:		2. Billing Contact Name:		
3. Billing Contact Address:		4. Billing Contact Phone:		
		5. Billing Contact Fax #:		
		6. Billing Contact Email:		
<b>Disputing Company Contact Information Section:</b>				
7. Disputing Company Name:		8. Disputing Contact Name:		
9. Disputing Contact Address:		10. Disputing Contact Phone:		
		11. Disputing Contact Fax #:		
		12. Disputing Contact Email:		
<b>General Dispute Section:</b>				
13. Date of Claim: (yyyy-mm-dd):		14. Status:	15. Claim/Audit Number:	
16. Service Type:				
17. ACNA:	18. OCN:	19. CIC:	20. BAN:	21. Invoice Number(s):
22. Bill Date:		24. Dispute Reason Code:	25. Dispute Desc:	
23. Billed Amount: \$ _____				
26. Disputed Amount: \$			29. Dispute Bill Date From:	
27. Disputed Amount Withheld: \$			Dispute Bill Date Thru:	
28. Disputed Amount Paid: \$				
<b>Dispute Information Section:</b>				
30. Rate Element/USOC:		31. Rate:      Billed      Correct		
<b>Factor Information:</b> 32. PIU: Billed      Correct 33. PLU: Billed      Correct 34. BIP: Billed      Correct 35. Other Factors: Billed      Correct		36: Jurisdiction <input type="checkbox"/> Non Jurisdictional <input type="checkbox"/> Inter/Interstate <input type="checkbox"/> Intra/Interstate <input type="checkbox"/> Intra/Intrastate <input type="checkbox"/> Inter/Intrastate <input type="checkbox"/> Local	37. Mileage: Billed      Correct 38. Contract Name/#: 39. Business/Residence Indicator: 40: State: 41: LATA:	
<b>Facilities/Dedicated Circuit Dispute Information Section:</b>				
42. PON:		48. TN/All:		
43. SON:		49. Point Code:		
44. EC Circuit ID:		50. USOC Quantity:		
45. Circuit Location:		51. Two-Six Code:		
46. IC Circuit ID:				
47. CFA :				
52. Facilities From Date:		Thru Date:		

Usage Dispute Information Section:		
53. End Office CLLI:	54. TN/All:	
55. Usage Billed Units/Quantity:	56. Usage Billed Units/Quantity Disputed:	
57. Directionality: <input type="checkbox"/> N/A <input type="checkbox"/> Orig. <input type="checkbox"/> Term. <input type="checkbox"/> Combination	58. Query:	59. Query Type:
60. OC&C SON:	61 OC&C PON:	
62. Usage From Date: _____ Thru Date: _____		
Information Section:		
63. Tax Dispute Amount:	64. Tax exemption form attached : <input type="checkbox"/>	
65. Invoice(s) LPC billed:		
66. LPC paid, date of payment:		
OTHER		
67. Other remarks		
Resolution Information Section:		
68. Resolution Date:		
69. Resolution Amount: \$	70. Resolution Reason:	
71. Adjustment Bill Date:	72. Adjustment Invoice Number:	
73. Adjustment Phrase Code(s):	74. Adjustment BAN/	75. Adjustment SON:
76. Disputed Amount: \$	77. Amount Credited: \$	
78. Bill Section Adjustment will appear on: OC&C _____ Adjustment _____		
79. Resolution remarks:		

**Appendix B: Price List**

	Nonrecurring Charges	
	Initial	Additional
<b><u>Service Order Charges</u></b>		
New <sup>1</sup>		
Residential	\$22.39	\$22.39
Business	\$22.39	\$22.39
Change <sup>2</sup>		
Residential	\$17.44	\$17.44
Business	\$17.44	\$17.44
Disconnect <sup>3</sup>		
Residential	\$12.26	\$12.26
Business	\$12.26	\$12.26
Expedite Charge <sup>4</sup>	\$21.76	\$21.76
Manual Service Order Charges <sup>5</sup>	\$8.07	\$8.07
<b><u>Time and Material Charges</u></b>		
Basic Time per half (1/2) hour	\$45.00	\$45.00
Overtime per half (1/2) hour	\$62.50	\$62.50
Premium Time per half (1/2) hour	\$85.00	\$85.00
<b><u>Coordinated Cut-Over Charge</u></b>		
Basic Time per half (1/2) hour	\$45.00	\$45.00
Overtime per half (1/2) hour	\$62.50	\$62.50
Premium Time per half (1/2) hour	\$85.00	\$85.00
		<b>Reciprocal Compensation MOU Rate</b>
<b>Windstream Pursuant Attachment 12: Compensation, Section 3.3</b>		<b>Applicable Rates from Windstream's Interstate Access Services Tariff</b>
		<b>Transit Traffic MOU Rate</b>
<b>Windstream</b>		<b>\$0.003</b>

<sup>1</sup> **New** – includes each local number portability request and each new directory assistance request.

<sup>2</sup> **Change** - includes any rearrangement or change to an existing service, supplemental requests or existing directory assistance.

<sup>3</sup> **Disconnect** – disconnection of a Windstream service or of a Windstream or CLC directory assistance.

<sup>4</sup> **Expedite** - applies if CLC requests service prior to the standard due date intervals and the expedite request can be met by Windstream.

<sup>5</sup> **Manual** – applies to orders sent via facsimile, electronic mail or US Postal Service when Windstream Express is available.



# **ATTACHMENT II**

STATE OF ARKANSAS )  
COUNTY OF PULASKI )

**AFFIDAVIT OF SCOTT A. TERRY**

BEFORE ME, the undersigned authority, on this 29<sup>th</sup> day of October, 2014 personally appeared Scott A. Terry who, upon being by me duly sworn on oath, deposed and said the following:

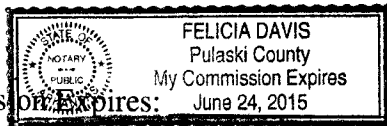
1. "My name is Scott A. Terry. I am over the age of 21, of sound mind and competent to attest to the matters stated herein. I am responsible for the negotiation of agreements on behalf of Windstream and have personal knowledge of the Agreement between Windstream and CenturyLink.
2. Applicants' diligent negotiations have culminated in this Agreement. I believe that this Agreement between Windstream and CenturyLink is in the public interest and comports with the relevant requirements of state law. Further, the Agreement is pro-competitive in that it implements the terms of the underlying agreement between the parties in a manner that is consistent with Section 251(b)(5) of the Act.
3. Further, consistent with the policy provision of PURA, I believe that this Agreement fosters, encourages and accelerates the continuing development and emergence of a competitive telecommunications environment and infrastructure and to that end, not only advances, but also protects, the public interest.
4. I am not aware of any provision in the Agreement that discriminates against any telecommunications carrier that is not a party thereto. The terms of the Agreement are available to any similarly situated negotiating local service provider.
5. I am not aware of any outstanding issues between the parties that need the assistance of mediation or arbitration at this time."

Further, Affiant sayeth not.

Scott A. Terry

Scott A. Terry

SWORN TO AND SUBSCRIBED BEFORE ME, the undersigned authority on this 29 day of October, 2014.



Felicia Davis  
Notary Public  
State of Arkansas

My Commission Expires:



# ATTACHMENT III

STATE OF COLORADO )

COUNTY OF DENVER )

**AFFIDAVIT OF JEFFREY T. NODLAND**

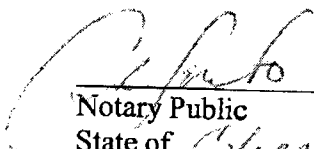
BEFORE ME, the undersigned authority, on this 17<sup>th</sup> day of October, 2014 personally appeared Jeffrey T. Nodland who, upon being by me duly sworn on oath, deposed and said the following:

1. "My name is Jeffrey T. Nodland. I am over the age of 21, of sound mind and competent to attest to the matters stated herein. I am Senior Associate General Counsel for CenturyLink.
2. Applicants' diligent negotiations have culminated in this Agreement. I believe that this Agreement between Windstream and CenturyLink is in the public interest and comports with the relevant requirements of state law. Further, the Agreement is pro-competitive in that it implements the terms of the underlying agreement between the parties in a manner that is consistent with Section 251(b)(5) of the Act.
3. Further, consistent with the policy provision of PURA, I believe that this Agreement fosters, encourages and accelerates the continuing development and emergence of a competitive telecommunications environment and infrastructure and to that end, not only advances, but also protects, the public interest.
4. I am not aware of any provision in the Agreement that discriminates against any telecommunications carrier that is not a party thereto. The terms of the Agreement are available to any similarly situated negotiating local service provider.
5. I am not aware of any outstanding issues between the parties that need the assistance of mediation or arbitration at this time."

Further, Affiant sayeth not.

  
\_\_\_\_\_

SWORN TO AND SUBSCRIBED BEFORE ME, the undersigned authority on this 17<sup>th</sup> day of October, 2014.

  
\_\_\_\_\_  
Notary Public

State of COLORADO

My Commission Expires: 3/3/2015

