

**Summary of Investigation Findings**

LONGFORD PLACE WATER &amp; SEWER

Investigation # 870939

10406 HIGHWAY 87 N

Investigation Date: 09/30/2010

ORANGE, ORANGE COUNTY, TX 77632

Additional ID(s): 1810015

**ALLEGED VIOLATION(S) NOTED AND RESOLVED**

Track No: 414544

30 TAC Chapter 290.121(a)

**Alleged Violation:**

Investigation: 870939

Comment Date: 10/18/2010

Failure to maintain an up-to-date monitoring plan.

During the investigation, it was noted that the water system had 12 sampling locations listed in the monitoring plan, but was only sampling at five of the locations listed in the monitoring plan.

All public water systems shall maintain an up-to-date chemical and microbiological monitoring plan. Monitoring plans are subject to the review and approval of the executive director. A copy of the monitoring plan must be maintained at each water treatment plant and at a central location.

**Recommended Corrective Action:** During the investigation, the water system up-dated the monitoring plant to represent the five sampling locations.

**Resolution:** During the investigation, the water system up-dated the monitoring plant to represent the five sampling locations.

**ADDITIONAL ISSUES****Description****Additional Comments**

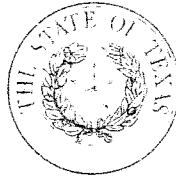
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Other violations noted during investigation? During the investigation, it was noted that the water system had reached 85% capacity of its ground storage capacity. A retail public utility that possesses a certificate of public convenience and necessity that has reached 85% of its capacity as compared to the most restrictive criteria of the commission's minimum capacity requirements in Chapter 290 of this title shall submit to the executive director a planning report that clearly explains how the retail public utility will provide the expected service demands to the remaining areas within the boundaries of its certificated area.

After any commission field inspection, a retail public utility must analyze the system's capacity to determine if it has reached 85% of its capacity. If the retail public utility has reached 85% of its capacity, it must file this report to the Beaumont Region Office no later than 90 days after the date of a commission letter detailing the results of the inspection. Capacity is considered to be the overall rated capacity in number of residential connection equivalents based on the most restrictive criteria for production, treatment, storage, or pumping.

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Buddy Garcia, *Chairman*  
Larry R. Soward, *Commissioner*  
Bryan W. Shaw, Ph.D., *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

October 11, 2010

1/22/14  
Region  
7/22/2012  
Y

**CERTIFIED MAIL {No. 7008 0150 0003 0491 7238}**  
**RETURN RECEIPT REQUESTED**

Mr. Bobby Manshack, President  
North Orange Water & Sewer, LLC  
10406 North Highway 87  
Orange, Texas 77632

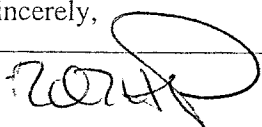
Re: Unresolved Alleged Violations for the for the Waste Water Treatment Plant Comprehensive Compliance Investigation at: Longford Place Wastewater Treatment Plant, Orange (Orange County), Texas  
TPDES Permit No.: WQ0011155-001, Investigation No.: 865241

Dear Mr. Manshack:

The Texas Commission on Environmental Quality (TCEQ) Beaumont Region Office has previously requested that you submit compliance documentation for the alleged violations noted during the investigation of the above-referenced facility conducted on February 25, 2010. We have received acceptable compliance documentation from you for all of the alleged violations except those listed in the enclosed summary. Please be advised that you are responsible for correcting these remaining problems. These unresolved alleged violations will be placed in your file to be evaluated during any subsequent investigation.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Trey Trahan in the Beaumont Region Office at (409) 898-3838.

Sincerely,

  
Ronald Hebert  
Water Section Manager  
Beaumont Region Office

RH/TT/pj

Enclosure: Summary of Investigation Findings

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REPLY TO: REGION 10 • 3870 EASTEX FWY. • BEAUMONT, TEXAS 77703-1830 • 409-898-3838 • FAX 409-892-2119

P.O. Box 13087 • Austin, Texas 78711-3087 • 512-239-1000 • Internet address: [www.tceq.state.tx.us](http://www.tceq.state.tx.us)

# Summary of Investigation Findings

LONGFORD PLACE

10406 HIGHWAY 87 N

ORANGE, ORANGE COUNTY, TX 77632

Additional ID(s): WQ0011155001

Investigation # 865241

Investigation Date: 09/23/2010

## OUTSTANDING ALLEGED VIOLATION(S) ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 392812

Compliance Due Date: 07/18/2010

PERMIT WQ0011155001, OpR 1  
Operational Requirements, Pg. 9, No. 1

### Alleged Violation:

Investigation: 793401

Comment Date: 4/13/2010

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Failure by the permittee to ensure that the facility and all of its systems of collection, treatment, and disposal are properly operated and maintained.

During the investigation, the investigator documented scum and algae in the clarifier.

Investigation: 865241

Comment Date: 10/5/2010

On July 20, 2010, the Beaumont Region Office received photographs of the clarifier at the Country Squire WWTP, not the one at the Longford WWTP.

**Recommended Corrective Action:** Remove the scum and algae from the clarifier.

Submit photographs of the clarifier located at the Longford Place WWTP, documenting that the clarifier has been cleaned.

## ALLEGED VIOLATION(S) NOTED AND RESOLVED ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 392747

PERMIT WQ0011155001, OpR 1  
Operational Requirements Pg. 9, No. 1

### Alleged Violation:

Investigation: 793401

Comment Date: 4/12/2010

Failure by the permittee to ensure that the facility and all of its systems of collection, treatment, and disposal are properly operated and maintained.

During the investigation, the investigator noted that the coatings on the aeration basin and clarifier were delaminating.

Investigation: 865241

Comment Date: 9/23/2010

On August 26, 2010, the Beaumont Region Office received a letter and photographs documenting that the aeration basin and clarifier have been painted.

**Recommended Corrective Action:** Repair the sections of the aeration basin and clarifier that have

delaminating coating.

Submit photographs documenting that these problems have been corrected.

**Resolution:** The permittee painted the aeration basin and clarifier.

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Track No: 392798

**PERMIT WQ0011155001, PC 2g**

Permit Conditions Pg. 7, No. 2g

**Alleged Violation:**

Investigation: 793401

Comment Date: 4/13/2010

Failure by the permittee to prevent an unauthorized discharge (UD).

The permittee has reported five unauthorized discharges (UDs) in the last 18 months. These have all occurred since December 17, 2009, and were all the result of line blockages with four of the UD's occurring at 11 Medford.

Investigation: 865241

Comment Date: 9/23/2010

On July 20, 2010, the Beaumont Region Office received a letter from the permittee that documents that the permittee purchased a new sewer cleaning machine and they have implemented a monthly cleaning schedule.

**Recommended Corrective Action:** Take measures to prevent UD's.

Submit a written statement documenting the steps taken by the system to prevent UD's.

**Resolution:** The permittee purchased a new sewer cleaning machine and implemented a monthly cleaning schedule to prevent the recurrence of UD's.

Track No: 393216

**PERMIT WQ0011155001, OpR 1**

Operational Requirements Pg. 9, No. 1

**Alleged Violation:**

Investigation: 793401

Comment Date: 4/19/2010

Failure by the permittee to ensure that all systems of collection, treatment and disposal are properly operated and maintained.

During the investigation on February 25, 2010, the investigator documented that the receiving stream contained sludge deposits.

Investigation: 865241

Comment Date: 9/23/2010

On August 26, 2010, the Beaumont Region Office received a letter and photographs documenting that the receiving stream had been cleaned.

**Recommended Corrective Action:** Remove the sludge from the receiving stream for at least a distance of 25 feet from Outfall 001. Provide photographic documentation to the Beaumont Region Office that the sludge has been removed.

**Resolution:** The permittee removed the sludge from the receiving stream.

# ATTACHMENT C

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Longford - Water Utility Plant							
Test Period Ends:		31-Dec-12					
Item Description	Installation Date	Original Cost	Expected Service Life	Remaining Life	Annual Deprec. Expense	Total Accum. Deprec.	Net Book Value
Land	1-Jul-67	\$25,000					\$25,000
Well No. 1	1-Jul-67	\$2,303	50	4	\$46	\$2,103	\$200
Well No. 2	1-Jul-67	\$2,303	50	4	\$46	\$2,103	\$200
Booster Pump	29-Aug-03	\$3,626	10	1	\$363	\$3,399	\$227
Distribution System	1-Jul-67	\$33,550	50	4	\$671	\$30,637	\$2,913
GST	1-Jul-67	\$2,246	50	4	\$45	\$2,051	\$195
PST	1-Jul-67	\$334	50	4	\$7	\$305	\$29
PST	24-Feb-99	\$1,632	50	36	\$33	\$454	\$1,178
PST	28-Aug-06	\$1,632	50	44	\$33	\$208	\$1,424
Master Meter	1-Jul-96	\$600	20	3	\$30	\$497	\$103
Plant Piping	27-Nov-01	\$1,241	50	39	\$25	\$276	\$965
Meters	13-Nov-07	\$844	20	15	\$42	\$217	\$627
Chlorinator	20-Feb-07	\$1,457	20	14	\$73	\$428	\$1,029
Well Pump	3-Jan-06	\$1,133	10	3	\$113	\$795	\$338
Chlorinator	19-Jul-06	\$1,450	20	13	\$73	\$469	\$981
Fence	5-Dec-05	\$5,792	20	13	\$290	\$2,055	\$3,737
Sensaphone - Plant	30-Jan-08	\$1,569	20	15	\$78	\$387	\$1,182
Fence Repair - Plant	29-Oct-08	\$2,350	20	16	\$118	\$492	\$1,858
Booster Pump / Controls	2-Jan-09	\$7,481	10	6	\$748	\$2,999	\$4,482
GST - Level	29-Jan-09	\$965	50	46	\$19	\$76	\$889
Booster Pump	13-Mar-09	\$2,312	10	6	\$231	\$882	\$1,430
Breaker Box	24-Aug-09	\$1,421	20	17	\$71	\$239	\$1,182
Totals:		\$101,241			\$3,153	\$51,073	\$50,168

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UTILITIES & DISTRICTS  
SECTION

Longford - Sewer Utility Plant							
Test Period Ends:		31-Dec-12					
Item Description	Installation Date	Original Cost	Expected Service Life	Remaining Life	Annual Deprec. Expense	Total Accum. Deprec.	Net Book Value
Land	1-Jul-67	\$60,000					\$60,000
Treatment Plant	1-Jul-67	\$14,953	50	4	\$299	\$13,655	\$1,298
Collection System	1-Jul-67	\$49,445	50	4	\$989	\$45,153	\$4,292
Manholes	1-Jul-67	\$5,271	50	4	\$105	\$4,813	\$458
Lift Station	1-Jul-67	\$8,512	50	4	\$170	\$7,773	\$739
Effluent Piping	1-Jul-67	\$1,349	50	4	\$27	\$1,232	\$117
Clarifier	9-Nov-01	\$1,480	50	39	\$30	\$331	\$1,149
Clarifier	16-Nov-01	\$1,200	50	39	\$24	\$268	\$932
Skid Tank	30-Apr-02	\$1,083	50	39	\$22	\$232	\$851
Sewer Plant Painting	27-May-03	\$4,200	20	10	\$210	\$2,023	\$2,177
Plate @ Sewer Plant	10-Jan-02	\$1,023	50	39	\$20	\$225	\$798
Catwalk Repair	3-Jul-03	\$820	50	40	\$16	\$156	\$664
Blower - Repair	1-Nov-08	\$3,164	10	6	\$316	\$1,322	\$1,842
Shedder Pump	24-Apr-08	\$1,025	10	5	\$103	\$482	\$543
Control Panel Wiring	1-Feb-10	\$1,420	20	17	\$71	\$208	\$1,212
Grinder Pump	29-Dec-10	\$4,778	10	8	\$478	\$962	\$3,816
Sewer Plant Repair	19-Jul-11	\$5,582	50	49	\$112	\$163	\$5,419
Sewer Plant Repair	7-Feb-11	\$1,580	50	48	\$32	\$60	\$1,520
Fence	8-Mar-12	\$2,173	20	19	\$109	\$89	\$2,084
Totals:		\$169,058			\$3,132	\$79,147	\$89,911

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# ATTACHMENT D

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## **Attachment D: Know and Measurable Changes**

### **Section VI - Utility Expense and Expense Information – Water, Table VI. A.**

**Line [J] Rate Case Expense:**

Total rate case expense includes \$ 2,000 for cost to prepare this Water Rate/Tariff Change Application.

**Line [O] Annual Depreciation and Amortization**

See calculations from Table III. B. and Attachment C.

**Line [P] Income Taxes**

See Table IV., Line (F)

**Line [Q] Return**

See Table V., Line (H).

### **Section VI - Utility Expense and Expense Information – Sewer, Table VI. A.**

**Line [J] Rate Case Expense:**

Total rate case expense includes \$ 2,000 for cost to prepare this Sewer Rate/Tariff Change Application.

**Line [O] Annual Depreciation and Amortization**

See calculations from Table III. B. and Attachment C.

**Line [P] Income Taxes**

See Table IV., Line (F)

**Line [Q] Return**

See Table V., Line (H).

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## Attachment D: Known and Measurable Changes

### **Allocation of Notes Payable for North Orange Water & Sewer LLC**

Allocations calculated based on current outstanding balance of notes at end of test year times percentage of total net book value for water and sewer plants

Total Outstanding Balance of Notes Payable (End of Test Year):

Compass Bank LOC	\$	46,312
MCT 052 LOC	\$	55,904
Totals:	\$	102,216

Utility Plant	Total Net Book Value	Percentage
Country Squire - Water	\$ 161,175	\$ 0.372
Country Squire - Sewer	\$ 131,950	\$ 0.305
Longford Place - Water	\$ 50,168	\$ 0.116
Longford Place - Sewer	\$ 89,911	\$ 0.208
Totals:	\$ 433,204	\$ 1.000

Utility Plant	Compass Bank Allocation	MCT 052 Allocation
Country Squire - Water	\$ 17,228	\$ 20,796
Country Squire - Sewer	\$ 14,079	\$ 16,995
Longford Place - Water	\$ 5,372	\$ 6,485
Longford Place - Sewer	\$ 9,633	\$ 11,628
Totals:	\$ 46,312	\$ 55,904

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# CURRENT TARIFF

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**WATER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Longford Place Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange , Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11511

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Longford Place Subdivision: PWS ID #1810015

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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SECTION 2.0 -- SERVICE RULES AND POLICIES .....	4
SECTION 3.0 -- EXTENSION POLICY .....	11
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APPENDIX A -- SAMPLE SERVICE AGREEMENT  
APPENDIX B -- APPLICATION FOR SERVICE

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TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36134-G, CCN 11511, OCTOBER 1, 2008  
APPROVED TARIFF BY SKA

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonage Charge</u>
5/8" or 3/4"	<u>\$28.31</u> (Includes 0 gallons)	<u>\$2.15</u> per 1000 gallons over the minimum
1"	<u>\$70.78</u>	
1½"	<u>\$141.55</u>	
2"	<u>\$226.48</u>	
3"	<u>\$424.65</u>	
4"	<u>\$707.75</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN FOR CASH PAYMENTS.

REGULATORY ASSESSMENT ..... 1.0%  
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE ..... \$600.00  
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF LISTED ON THIS TARIFF.

TAP FEE (Unique costs) ..... Actual Cost  
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL AREAS.

TAP FEE (Large meter) ..... Actual Cost  
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE ..... Actual Relocation Cost, Not to Exceed Tap Fee  
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE ..... \$25.00  
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RATES LISTED ARE EFFECTIVE ONLY  
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UTILITIES & DISTRICTS  
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TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36134-G, CCN 11511, OCTOBER 1, 2008  
APPROVED TARIFF BY KA

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00).....\$25.00  
b) Customer's request that service be disconnected .....\$50.00

TRANSFER FEE .....\$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)..... 10%  
TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE .....\$25.00  
RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT ..... 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through to only the water system(s) affected by the increase or fee as an adjustment to the water gallonage charge according to the following formula:

$AG = G + B/(1-L)$ , where

AG = adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1,000 gallons);

B = change in purchased water/district gallonage charge (per 1,000 gallons);

L = system average line loss for preceding 12 months not to exceed

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REGULATIONS & DISTRICTS  
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TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36134-G, CCN 11511, OCTOBER 1, 2008  
APPROVED TARIFF BY 28/KA

**SEWER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Longford Place Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange, Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

20548

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Longford Place Subdivision: WQ 14709-001

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The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

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TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36135-G, CCN 20548, OCTOBER 1, 2008  
APPROVED TARIFF BY JK



SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallage Charge</u>
5/8" or 3/4"	<u>\$41.79</u> (Includes 0 gallons)	<u>\$2.95</u> per 1000 gallons over the minimum
1"	<u>\$104.48</u>	
1½"	<u>\$208.95</u>	
2"	<u>\$334.32</u>	
3"	<u>\$626.85</u>	
4"	<u>\$1,044.75</u>	

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_  
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT  
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN  
FOR CASH PAYMENTS.

REGULATORY ASSESSMENT ..... 1.0%  
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY  
BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE ..... \$600.00  
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RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF  
LISTED ON THIS TARIFF.

TAP FEE (Unique costs) ..... Actual Cost  
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL  
AREAS.

TAP FEE (Large meter) ..... Actual Cost  
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

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RATES LISTED ARE EFFECTIVE ONLY  
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TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36135-G, CCN 20548, OCTOBER 1, 2008  
APPROVED TARIFF BY 2/1 KA

SECTION 1.0 -- RATE SCHEDULE (Continued)

METER TEST FEE .....\$25.00

THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RECONNECTION FEE

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- a) Non payment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected .....\$50.00

TRANSFER FEE .....\$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)..... 10%

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE .....\$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT 1/6TH OF ESTIMATED ANNUAL BILL

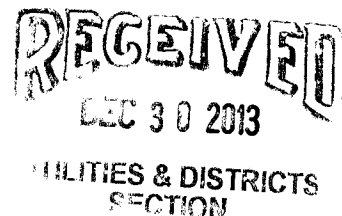
GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

RATES LISTED ARE EFFECTIVE ONLY  
IF THIS PAGE HAS TCEQ APPROVAL STAMP



TEXAS COMM. ON ENVIRONMENTAL QUALITY  
36135-G, CCN 20548, OCTOBER 1, 2008  
APPROVED TARIFF BY *[Signature]* / KA

**WATER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Longford Place Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange, Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11511

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Longford Place Subdivision: PWS ID #1810015

**TABLE OF CONTENTS**

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 -- RATE SCHEDULE.....	2
SECTION 2.0 -- SERVICE RULES AND POLICIES .....	3
SECTION 3.0 -- EXTENSION POLICY .....	11
SECTION 4.0 -- DROUGHT CONTINGENCY PLAN .....	16
APPENDIX A -- SAMPLE SERVICE AGREEMENT	
APPENDIX B -- APPLICATION FOR SERVICE	

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallage Charge</u>
5/8" or 3/4"	<u>\$28.31</u> (Includes 0 gallons)	<u>\$2.15</u> per 1000 gallons over the minimum
1"	<u>\$70.78</u>	
12"	<u>\$141.55</u>	
2"	<u>\$226.48</u>	
3"	<u>\$424.65</u>	
4"	<u>\$707.75</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_

THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT  
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN  
FOR CASH PAYMENTS.

REGULATORY ASSESSMENT ..... 1.0%  
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY  
BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE ..... \$600.00  
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD  
RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF  
LISTED ON THIS TARIFF.

TAP FEE (Unique costs) ..... Actual Cost  
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL  
AREAS.

TAP FEE (Large meter) ..... Actual Cost  
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE ..... Actual Relocation Cost, Not to Exceed Tap Fee  
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE ..... \$25.00  
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER  
REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT  
THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25.

RATES LISTED ARE EFFECTIVE ONLY  
IF THIS PAGE HAS TCEQ APPROVAL STAMP

APPROVED TARIFF BY \_\_\_\_\_

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected .....\$50.00

TRANSFER FEE .....\$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)..... 10%

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE .....\$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT ..... 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through to only the water system(s) affected by the increase or fee as an adjustment to the water gallonage charge according to the following formula:

$$AG = G + B/(1-L), \text{ where}$$

AG = adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1,000 gallons);

B = change in purchased water/district gallonage charge (per 1,000 gallons);

L = system average line loss for preceding 12 months not to exceed 0.15

RATES LISTED ARE EFFECTIVE ONLY  
IF THIS PAGE HAS TCEQ APPROVAL STAMP

**SEWER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Longford Place Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange , Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

20548

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Longford Place Subdivision: WQ 14709-001

**TABLE OF CONTENTS**

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SECTION 1.0 -- RATE SCHEDULE.....	2
SECTION 2.0 -- SERVICE RULES AND POLICIES .....	3
SECTION 3.0 -- EXTENSION POLICY .....	9

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallage Charge</u>
5/8" or 3/4"	<u>\$41.79</u> (Includes 0 gallons)	<u>\$2.95</u> per 1000 gallons over the minimum
1"	<u>\$104.48</u>	
1 1/2"	<u>\$208.95</u>	
2"	<u>\$334.32</u>	
3"	<u>\$626.85</u>	
4"	<u>\$1,044.75</u>	

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_  
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT  
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN  
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REGULATORY ASSESSMENT ..... 1.0%  
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SECTION 1.0 -- RATE SCHEDULE (Continued)

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RATES LISTED ARE EFFECTIVE ONLY  
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## Checklist for Rate/Tariff Change Application

Review Number: R-001 - 14 Effective date 3/3/14

Application # (s) 37818-R 37819-R

Date Application Received: 12/30/13

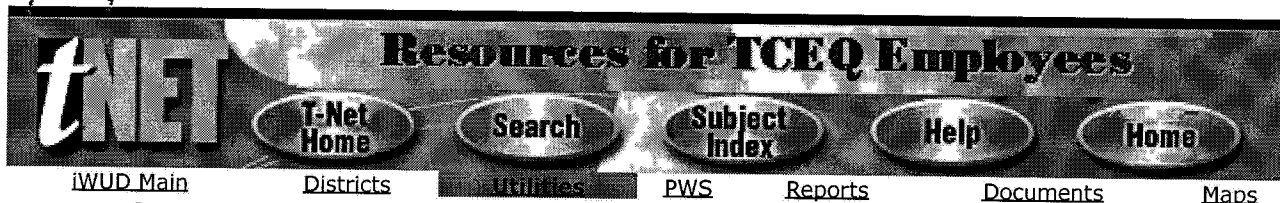
Date Application Sent to Program Area: 1/2/14

Utility Name: North Orange Water & Sewer LLC

CCN Number(s): Water 11511 Sewer 20548

County(s) Orange County

- ☒ Account Fees Due
- ☒ Regulatory Assessment Fees
- ☒ Original and three Copies of Application Received
- ☒ Applicant Name
- ☒ Utility Name and Address: (a Texas address)
- ☒ Contact Person and Address
- ☒ Attached a copy of **Tariff's from the Tariff File Cabinet** (Just the Rate part) *could not locate file*
- ☒ Attached a copy of the **"Run the utility case report"** from WUD
- ☒ Attached a copy of CN & RN's: from WUD



## ? Utility details for NORTH ORANGE WATER & SEWER LLC (11511)

Affiliations   Documents   Site Visits   Schedules

### Responsible Party

Organization: NORTH ORANGE WATER & SEWER LLC  
Address: 10404 HIGHWAY 87 N STE 102  
ORANGE , TX 77632-0578

### Customers

Reference Number	Name	Role
CN600648299	LONGFORD PLACE WATER & SEWER INC	RESPONSIBLE PARTY
CN600678098	NORTH ORANGE WATER & SEWER LLC	RESPONSIBLE PARTY

### Official Address / Phone

Address: 10404 HIGHWAY 87 N STE 102  
ORANGE , TEXAS 77632-0525  
Telephone: (409) 746-9640

### Properties

CR Regulated Entity Number: RN101451078  
CCEDS Status: NO ACTIVE NOE EXISTS  
Utility Type: WATER UTILITY  
Ownership Type: INVESTOR  
Primary County: ORANGE  
County Code: 181

### Comments

Comment Date	Text	Staff Name
11/05/2003	SEE 20548 ALSO	
11/05/2003	3/28/02-TRANSFERRED TO NORTH ORANGE WATER AND SEWER LLC, 32604-S	

Occurrences retrieved.

### PWS for this Utility

## Utility Cases List Report

Page 1 of 1

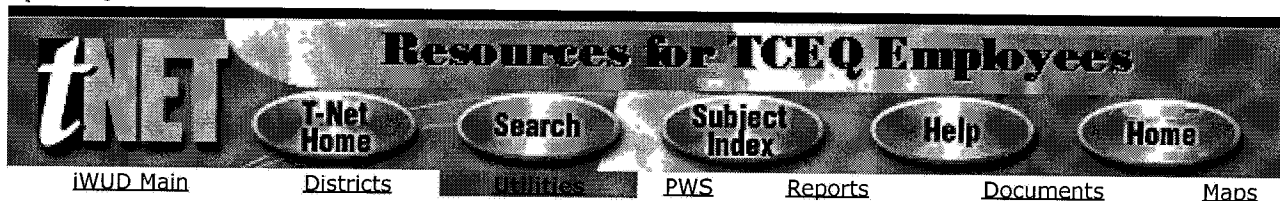
01/02/2014  
10:35:40AMTexas Commission on Environmental Quality  
Utility Cases List for NORTH ORANGE WATER & SEWER LLC (11511)

ERPT0014

Received Date	App No. Type	Comments	Con- tested?	Date Filed	To Legal	Informal Hearing	Final Action Hearing Status
03/01/1986	02190 - C CCN		NO				Completed
03/01/1986	02191 - R RATE		NO				Completed
06/09/1992	09528 - X OTHER		YES	06/09/1992	06/15/1992		09/02/1992 Completed
10/15/1987	31710 - G RATE	EFFECTIVE DATE 11/1/87	NO				12/31/1987 Withdrawn
08/29/1997	31863 - K STOCK-TRANSFER	LONGFORD PLACE WTR & SWR INC 11511/20548 PH-LM 3/31/98 8/4/98 REC'D LTR CONFIRMING TRANSACTION WILL NOT OCCUR APPLICATION W/D	NO	09/17/1997			10/02/1998 Withdrawn
01/06/1998	31991 - G RATE	LONGFORD PLACE WTR & SWR INC FOR A RATE/ TARIFF CHANGE ORANGE COUNTY ADMIN APPV;D W/ED ORDER SENT FOR ED SIGN;REQ DATE 9/15/98	NO	02/10/1998			09/25/1998 Completed
05/04/1999	32604 - S CCN-SALE	BY 2/25 3/28/00 REC'D NEW AGREEMENT DOC 4/11/00 MAP REQUEST 5/8 MAPS REC'D 5/23 SALE APPV'D 6/20 SALE APPROVAL LTR OUT 7/19 APPL REQ HOLD FOR RATE CASE APPV 10/03/2000 SECOND RFI 10/19 RECEIVED RFI LETTER 02/05/2001 THE RATE CASE OF COUNTRY SQUIRE DID NOT SETTLE, STILL WAITING 05/04/2001 PENDING ON THE RATE CASE OF MA & VH / SEND AN EMAIL TO VH AND CC TO JS & MA	NO	05/25/1999			03/28/2002 Completed
08/31/1999	32727 - G RATE	LONGFORD PLACE WTR & SWR INC CCN 11511/ 20548 FOR RATE/TARIFF CHANGE ORANGE CO GATHERING ADDITIONAL INFO DEPR. SCHEDULE COMPLETE DOC #1999-1424-UCR SENT TO SOAH SETTLED 4/4/00;TARIFF COMPLETE 2ND PRELIM HRG 6/29 01/09/2001 SENT TO ED FOR SIGNATURE	YES	09/09/1999	12/13/1999	04/04/2000	01/16/2001 Completed
07/31/2008	36134 - G RATE		NO	07/31/2008			02/17/2009 Completed

- End of Report -

At the time of your query this data was the most current information available from our database, which is in real time. Every effort was made to retrieve it according to your query. Thank-you for using WUD.



## Utility details for NORTH ORANGE WATER & SEWER LLC (20548)

Affiliations   
 Documents   
 Site Visits   
 Schedules

### Responsible Party

Organization: NORTH ORANGE WATER & SEWER LLC  
 Address: 10404 HIGHWAY 87 N STE 102  
 ORANGE , TX 77632-0578

### Customers

Reference Number	Name	Role
CN600648299	LONGFORD PLACE WATER & SEWER INC	RESPONSIBLE PARTY
CN600678098	NORTH ORANGE WATER & SEWER LLC	RESPONSIBLE PARTY
CN600678098	NORTH ORANGE WATER & SEWER LLC	OWNER OPERATOR

### Official Address / Phone

Address: 10404 HIGHWAY 87 N STE 102  
 ORANGE , TEXAS 77632-0525  
 Telephone: (409) 746-9640

### Properties

CR Regulated Entity Number: RN102078896  
 CCEDS Status: NO ACTIVE NOE EXISTS  
 Utility Type: SEWER UTILITY  
 Ownership Type: INVESTOR  
 Primary County: ORANGE  
 County Code: 181

### Comments

Comment Date	Text	Staff Name
12/11/2003	SEE 11511 FOR REGULATORY ASSESSMENT PAYMENTS.	TUYET TRUONG
11/05/2003	SEE 11511 ALSO	
11/05/2003	3/28/02-TRANSFERRED TO NORTH ORANGE WATER AND SEWER LLC, 32605-S	

Occurrences retrieved.

# Utility Cases List Report

01/02/2014  
12:05:09PM

**Texas Commission on Environmental Quality**  
Utility Cases List for NORTH ORANGE WATER & SEWER LLC (20548)

ERPT0014

Received Date	App No. Type	Comments	Con- tested?	Date Filed	To Legal	Informal Hearing	Hearing	Final Action Status
03/01/1986	02190 - C CCN		NO					Completed
03/01/1986	02191 - R RATE		NO					Completed
01/06/1998	31992 - G RATE	LONGFORD PLACE WTR & SWR INC CCN 20548 FOR RATE/TARIFF CHANGE ORANGE COUNTY ADMIN APPV'D W/ED ORDER SENT FOR ED SIGN;REQ DATE 9/15/98	NO	02/10/1998				09/25/1998 Completed
05/04/1999	32605 - S CCN-SALE	WAITING FOR NEW AGREEMENT LTR BY 1/21/00 3/28 REC'D NEW AGREEMENT DOC 4/11/00 MAP REQUEST 5/8 MAPS REC'D 5/23 SALE APPV'D 6/20 SALE APPROVAL LTR OUT 7/19 APPL REQ HOLD FOR RATE CASE APPV 10/03/2000 SECOND RFI 10/19/2000 RECEIVED RFI LETTER 02/05/2001 THE RATE CASE OF COUNTRY SQUIRE DID NOT SETTLE, STILL WAITING 05/04/2001 PENDING ON THE RATE CASE OF MA & VH / SEND AN EMAIL TO VH AND CC TO JS & MA	NO	05/25/1999				03/28/2002 Completed
08/31/1999	32728 - G RATE	LONGFORD PLACE WATER & SEWER INC FOR RATE/TARIFF CHANGE SAN AUGUSTINE CO GATHERING ADDITIONAL INFO DEPR SCHEDULE COMPLETE DOC #1999-1425-UCR 01/09/2001 SENT TO ED FOR SIGNATURE	YES	09/09/1999	12/13/1999	04/04/2000		01/16/2001 Completed
07/31/2008	36135 - G RATE		NO	07/31/2008				02/17/2009 Completed
12/30/2013	37819 - R RATE		NO	01/02/2014				Pending

- End of Report -

*At the time of your query this data was the most current information available from our database, which is in real time. Every effort was made to retrieve it according to your query. Thank-you for using WUD.*