



Control Number: 43134



Item Number: 23

Addendum StartPage: 0

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PUBLIC UTILITY COMMISSION
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WATER AND WASTEWATER UTILITIES ANNUAL REPORT

Docket No. 43134

(this number will be assigned by the Public Utility Commission after your document is filed)

of

DOUGLAS UTILITY COMPANY

Exact Legal Name of Utility/Respondent

11369/20527

Certificate of Convenience and Necessity (CCN) No.

Submitted to the



for the

Calendar Year Ended

2014

23

Section 1: Utility Information

Utility Name DOUGLAS UTILITY COMPANY

Address 32 EAST RIVERCREST DR.

HOUSTON, TX 77042

Please check this box if your Official Address, which is noted on the enclosed letter, has changed.

Telephone Number (713) 783-4553 Fax Number (713) 914-0944

E-mail Address ZIEBEN@COMCAST.NET OR OLGAB.ZI@COMCAST.NET

Contact Person OLGA M. SCHNUR Title OFFICE MANAGER

Check the business ownership entity of the utility as filed with the Internal Revenue Service

☐ Individual ☐ Partnership ☒ Corporation ☐ Nonprofit Association

Section 2: Utility Background

Water CCN No.	11369
Number of PWSs	<u>1</u>
TCEQ PWS ID No.	<u>1010127</u>
TCEQ PWS ID No.	<u> </u>
(if the utility has more PWS ID Nos., please indicate in Section 10)	
Number of Wastewater Systems	1
Sewer CCN No.	<u>20527</u>
TCEQ Sewer Discharge Permit No.	<u>11200</u>
TCEQ Sewer Discharge Permit No.	<u> </u>
(if the utility has more Discharge Permit Nos., please indicate in Section 10)	

Section 3: Revenues

	Water	Wastewater	Total Water + Wastewater
OPERATING REVENUES:			
Utility Service/Sales	\$ 314,135.00	\$ 296,759.00	\$ 610,894.00
Fees (Tap, Reconnection, etc.)	\$ 2,732.00	\$ 2,731.00	\$ 5,463.00
OTHER REVENUES:			
Please Identify:	\$ 1,734.00	\$ 1,733.00	\$ 3,467.00
TOTAL REVENUES	\$ 318,601.00	\$ 301,223.00	\$ 619,824.00

Section 4: Expenses

	Water	Wastewater	Total Water + Wastewater
Salaries & Wages	\$ 38,556.00	\$ 38,556.00	\$ 77,112.00
Contract Labor	\$ 31,588.00	\$ 31,587.00	\$ 63,175.00
Purchased Water	\$ 74,192.00	\$ 0.00	\$ 74,192.00
Chemicals for Treatment	\$ 1,458.00	\$ 4,227.00	\$ 5,685.00
Utilities (electricity)	\$ 26,396.00	\$ 29,291.00	\$ 55,687.00
Repairs/Maintenance/Supplies	\$ 37,746.00	\$ 92,673.00	\$ 130,419.00
Office Expenses	\$ 14,331.00	\$ 8,330.00	\$ 22,661.00
Professional Fees (Accounting, Legal)	\$ 325.00	\$ 325.00	\$ 650.00
Insurance	\$ 3,432.00	\$ 3,432.00	\$ 6,864.00
Depreciation & Amortization	\$ 9,048.00	\$ 9,047.00	\$ 18,095.00
Miscellaneous (describe in remarks below)	\$ 20,291.00	\$ 20,291.00	\$ 40,582.00
Subtotal	\$ 257,363.00	\$ 237,759.00	\$ 495,122.00
Taxes:			
Federal Income Taxes	\$ 0.00	\$ 0.00	\$ 0.00
Property and Other Taxes (Payroll, etc.)	\$ 2,159.00	\$ 3,353.00	\$ 5,512.00
Regulatory Expenses (Rate Case, Permits)	\$ 18,465.00	\$ 9,876.00	\$ 28,341.00
Other (describe in remarks below)	\$ 240.00	\$ 239.00	\$ 479.00
TOTAL EXPENSES	\$ 278,227.00	\$ 251,227.00	\$ 529,454.00

Remarks: Misc. Expenses, Parking & Tolls, Sludge Hauling, Trash Removal, Other Expense.

Section 5: Operating Items

Debt Information:

Annual interest expense on long and/or short term debt?	\$ 0.00
Annual principal payment on debt?	\$ 0.00
Annual interest rate on debt?	0 %
Annual debt principal and interest?	\$ 0.00
Principal balance on outstanding debt at end of this reporting period?	\$ 0.00

Regulatory Assessment Fee:

What was the Regulatory Assessment fee amount submitted to TCEQ for the applicable Calendar Year
\$ 6,108.95

Rate Change:

What was the effective date of the last Rate Change? 03/12/2013

Section 6: Customer Information

Connection Type Water	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	223	224

Connection Type Wastewater	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	220	221

Section 7: Water Production & Consumption

A What is the total amount of water produced/pumped?	87,195,000.00	gallons
B What is the total amount of water sold/billed?	83,530,000.00	gallons
C How much water was lost?	3,665,000.00	gallons
What is the total percent of water loss?	4.00	%

To calculate the above, please reference the attached document Water and Wastewater Utilities Annual Report Instructions. Comments?

See attached 12 month Summary from Monthly Operations Report

Section 8: Wastewater Treated

What is the total amount of wastewater treated?	87,378,000.00	gallons
Comments?		

Section 9: Utility Management & Operations Assessment

Utility Policy and Procedures

Do you have an Application Form or Formal Process for New Customers?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have a copy of your approved tariff and drought contingency plan for customers to review?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have Written Operating Procedures for Routine Operations?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have Written Emergency Actions Plan(s)?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have Written Personnel Procedures?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have Risk Management & Safety Policies?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have Customer Service Policies (including billing & collection)?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Do you have a Written Budget (normally updated annually)?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No

Did you or any utility staff attend any other utility/business related conferences?
this year? If so, please list them in Section 10.

Do you record complaints or keep a complaint log?

☒ Yes ☐ No

Is a customer service representative, water system employee, or
answering service accessible by phone at all times to all customers?

☒ Yes ☐ No

Rules and Regulations

If you own/operate a public water system, do you have a copy of
or have access to 30 Texas Administrative Code (TAC) Chapter 290?

☒ Yes ☐ No

If you own/operate a sewer system, do you have a copy of or have access
to 30 TAC 30 Subchapter J, 30 TAC 217, 30 TAC 308, and 30 TAC 309?

☒ Yes ☐ No

Do you have a copy of or have access to the TAC 16?

☒ Yes ☐ No

Do you have a copy of or have access to Texas Water Code Chapter 13?

☒ Yes ☐ No

Administrative Information

Do you notify customers prior to shutting down the system for repairs?

☒ Yes ☐ No ☐ Sometimes ☐ Only if greater than 2 hours

How do you keep your customers informed?

☒ Billing Statements ☐ Newsletter ☐ Meetings

Other

MAILINGS

Are water records kept separate from other business and personal records?

☒ Yes ☐ No

Are records kept for additions to fixed assets?

☒ Yes ☐ No

Is the financial position of the system reviewed at least quarterly?

☒ Yes ☐ No

Are accounting records for water and wastewater kept separately?

☒ Yes ☐ No

Section 10: Remarks (please feel free to attach additional pages if necessary)

WINTER AND ANNUAL AWBD (ASSOCIATION OF WATER BOARD DIRECTORS) CONFERENCES, SPRING AND FALL AWBD SEMINAR, TRWA (TEXAS RURAL WATER ASSOCIATION) CONFERENCES AND SEMINARS, SAM HOUSTON WATER UTILITY OPERATOR'S CONFERENCES AND TRADE SHOWS.

Section 11: Sworn Statement

I HEREBY CERTIFY THAT THE INFORMATION PROVIDED IN THIS REPORT IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. (This document MUST be signed by the President or Owner of the Utility)

This 28 day of February, 2015.

President or Owner:

Carol Zieben

(Signature)

CAROL ZIEBEN

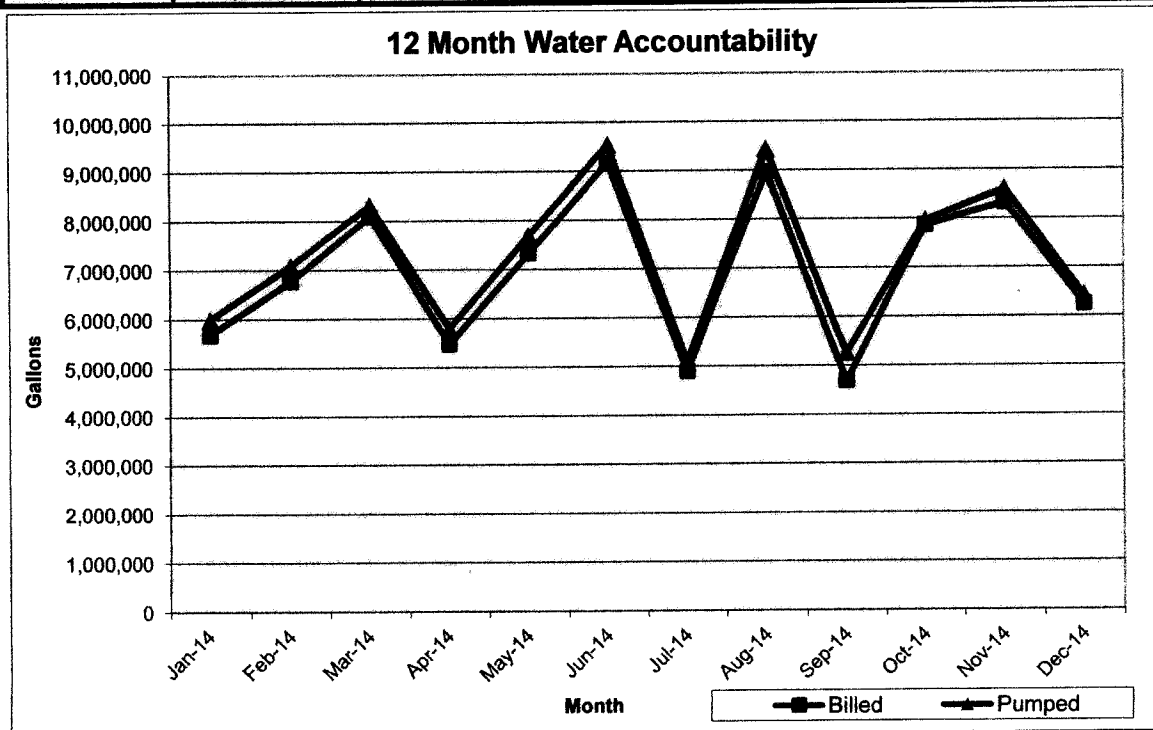
(Printed name)

Section 1: A,B,C

Douglas Utility Co.

Water Production Report December 2014

Month	Billed	Maintenance	Haverstock	Pumped	% Accountability
Dec-14	6,244,000	0	4,748,000	6,424,000	97.20%
Nov-14	8,328,000	0	6,543,000	8,598,000	96.86%
Oct-14	7,867,000	0	5,916,000	7,968,000	98.73%
Sep-14	4,693,000	100,000	2,511,000	5,266,000	91.02%
Aug-14	8,971,000	125,000	5,843,000	9,435,000	96.41%
Jul-14	4,902,000	0	3,015,000	5,084,000	96.42%
Jun-14	9,177,000	0	7,400,000	9,543,000	96.16%
May-14	7,332,000	0	5,612,000	7,692,000	95.32%
Apr-14	5,475,000	50,000	4,017,000	5,795,000	95.34%
Mar-14	8,092,000	0	6,484,000	8,317,000	97.29%
Feb-14	6,774,000	0	5,314,000	7,087,000	95.58%
Jan-14	5,675,000	0	4,329,000	5,986,000	94.80%
Total	83,530,000	275,000	61,732,000	87,195,000	96.11%



City of Houston GRP

City of Houston GRP Period:	2/1/2014	to	1/31/2015
Gallons pumped for the calendar month of:		12/1/2014	7,410,000
Permitted Withdrawal			82,705,500
Year To Date Withdrawal			83,235,000
Percent of Permit Expired			91.67%
Percent of Permit Pumped			100.64%

*Note: Permit for 2/1/2015 - 1/31/2016 will be for 97,188,000 per COH.