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PUBLIC UTILITY COMMISSION FILING CLERK

# WATER AND WASTEWATER UTILITIES ANNUAL REPORT

Docket No. 43/34

(this number will be assigned by the Public Utility Commission after your document is filed)

of

### Albury Manor Utility Company Inc.

Exact Legal Name of Utility/Respondent

11507

Certificate of Convenience and Necessity (CCN) No.

Submitted to the



for the

Calendar Year Ended 2014

224

**Section 1: Utility Information** Utility Name Albury Manor Utility Company, Inc. Address 400 Randal Way, Suite 106 Spring, Texas 77388 Please check this box if your Official Address, which is noted on the enclosed letter, has changed. Telephone Number (281) 350-7000 Fax Number (281) 350-7020 E-mail Address kens@hendricksinterests.com Contact Person Kenneth Streeter Title General Manager Check the business ownership entity of the utility as filed with the Internal Revenue Service Corporation Individual Partnership Nonprofit Association **Section 2: Utility Background** 11507 Water CCN No. 1 Number of PWSs 1012052 TCEQ PWS ID No. TCEQ PWS ID No. (if the utility has more PWS ID Nos, please indicate in Section 10) Number of Wastewater Systems None Sewer CCN No. TCEQ Sewer Discharge Permit No. TCEQ Sewer Discharge Permit No. (if the utility has more Discharge Permit Nos., please indicate in Section 10)

**Section 3: Revenues** 

	Water	Wastewater	Total
			Water + Wastewater
OPERATING REVENUES:			
Utility Service/Sales	\$ 39,433.44		\$ 39,433.44
Fees (Tap, Reconnection, etc.)	\$ 1,020.17		\$ 1,020.17
OTHER REVENUES:			
Please Identify:			\$ 0.00
TOTAL REVENUES	\$ 40,453.61	\$ 0.00	\$ 40,453.61

**Section 4: Expenses** 

	Water	Wastewater	Total
			Water + Wastewater
Salaries & Wages	\$ 3,192.00		\$ 3,192.00
Contract Labor	\$ 8,649.28		\$ 8,649.28
Purchased Water	\$ 25,821.28		\$ 25,821.28
Chemicals for Treatment			\$ 0.00
Utilities (electricity)			\$ 0.00
Repairs/Maintenance/Supplies	\$ 1,020 17		\$ 1,020.17
Office Expenses	\$ 3,390.95		\$ 3,390.95
Professional Fees (Accounting, Legal)			\$ 0.00
Insurance			\$ 0.00
Depreciation & Amortization	\$ 5,387.02	· .	\$ 5,387.02
Miscellaneous (describe in remarks below)			\$ 0 00
Subtotal	\$ 47,460.70	\$ 0.00	\$ 47,460.70
Taxes:			
Federal Income Taxes			\$ 0.00
Property and Other Taxes (Payroll, etc.)	\$ 569.84		\$ 569.84
Regulatory Expenses (Rate Case, Permits)	\$ 1,642.91		\$ 1,642.91
Other (describe in remarks below)			\$ 0.00
TOTAL EXPENSES	\$ 49,673.45	\$ 0.00	\$ 49,673.45

Remarks:		
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**Section 5: Operating Items** 

#### **Debt Information:**

#### Regulatory Assessment Fee:

What was the Regulatory Assessment fee amount submitted to TCEQ for the applicable Calendar Year \$ 394.43

#### Rate Change:

What was the effective date of the last Rate Change?

08/03/2006

#### **Section 6: Customer Information**

	Number of Connections at		
Connection Type	Beginning of the	End of the	
Water	Calendar Year	Calendar Year	
Total	49	50	

	Number of C	Connections at
Connection Type	Beginning of the	End of the
Wastewater	Calendar Year	Calendar Year
Total		

Section 7: Water Production & Consumption		
A What is the total amount of water produced/pumped?  B What is the total amount of water sold/billed?  C How much water was lost?  What is the total percent of water loss?	7,562,000.00 7,503,000.00 59,000.00 <b>1.00</b>	gallons gallons gallons %
To calculate the above, please reference the attached document Water and	Wastewater Utiliti	ies
Annual Report Instructions. Comments?		
All water sold by AMUC was purchased from Harris County N	MUD #401	
Section 8: Wastewater Treated		
What is the total amount of wastewater treated? Comments?	0.00	gallons
AMUC does not operate a wastewater system.		
Section 9: Utility Management & Operations Assessm	ent	
Utility Policy and Procedures		
Do you have an Application Form or Formal Process for New Customers?	Yes	No
Do you have a copy of your approved tariff and drought contingency	Yes	No
plan for customers to review?		<u></u> -
Do you have Written Operating Procedures for Routine Operations?	Yes	No
Do you have Written Emergency Actions Plan(s)?	Yes	No
Do you have Written Personnel Procedures?	Yes	No
Do you have Risk Management & Safety Policies?	Yes	No
Do you have Customer Service Policies (including billing & collection)?	Yes	No
Do you have a Written Budget (normally updated annually)?	Yes	No

Did you or any utility staff attend any other utility/business related conferences?				
this year? If so, please list them in Section 10.	_			
Do you record complaints or keep a complaint log?	Yes No			
Is a customer service representative, water system employee, or	Yes No			
answering service accessible by phone at all times to all customers?				
distraining between acceptance by phone at an inner to an emptorize.				
Rules and Regulations				
If you own/operate a public water system, do you have a copy of	Yes No			
or have access to 30 Texas Administrative Code (TAC) Chapter 290?				
If you own/operate a sewer system, do you have a copy of or have access	Yes No			
to 30 TAC 30 Subchapter J, 30 TAC 217, 30 TAC 308, and 30 TAC 309?				
Do you have a copy of or have access to the TAC 16?	Yes No			
Do you have a copy of or have access to Texas Water Code Chapter 13?	Yes No			
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Administrative Information				
Do you notify customers prior to shutting down the system for repairs?				
Yes Sometimes Only if greater than 2	hours			
	AAO WAD			
How do you keep your customers informed?				
Billing Statements				
Other Door Hangers				
Are water records kept separate from other business and personal records?	XYes No			
Are records kept for additions to fixed assets?	Yes No			
Is the financial position of the system reviewed at least quarterly?				
Are accounting records for water and wastewater kept separately?  Yes  No				

Albury Manor Utility Company, Inc. (AMUC), purchases water from Harris County MUD # 401 through a metered water system interconnect. AMUC water system operation & maintenance services are contracted through Hays Utility Services South. AMUC employs no water system O & M personnel. **Section 11: Sworn Statement** I HEREBY CERTIFY THAT THE INFORMATION PROVIDED IN THIS REPORT IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE AND BELIEF. (This document MUST be signed by the President or Owner of the Utility) This 7 day of October, 2015. President or Owner: (Signature) (Printed name)

Section 10: Remarks (please feel free to attach additional pages if necessary)