



Control Number: 43134



Item Number: 202

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PUBLIC UTILITY COMMISSION
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WATER AND WASTEWATER UTILITIES ANNUAL REPORT

Docket No. 43134

(this number will be assigned by the Public Utility Commission after your document is filed)

of

D & M Water Supply Corporation

Exact Legal Name of Utility/Respondent

10958 Water 20857 Sewer

Certificate of Convenience and Necessity (CCN) No.

Submitted to the



for the

Calendar Year Ended

2014

202

Section 1: Utility Information

Utility Name D & M Water Supply Corporation

Address P.O. Box 9

Douglass, Texas 75943

Please check this box if your Official Address, which is noted on the enclosed letter, has changed.

Telephone Number (936) 559-9900 Fax Number (936) 559-0112

E-mail Address dmwater.org@gmail.com

Contact Person Sherri Read Title Office Manager

Check the business ownership entity of the utility as filed with the Internal Revenue Service

☐ Individual ☐ Partnership ☒ Corporation ☒ Nonprofit Association

Section 2: Utility Background

Water CCN No.

10958

Number of PWSs

1

TCEQ PWS ID No.

1740010

TCEQ PWS ID No.

(if the utility has more PWS ID Nos., please indicate in Section 10)

Number of Wastewater Systems

1

Sewer CCN No.

20857

TCEQ Sewer Discharge Permit No.

0013927001

TCEQ Sewer Discharge Permit No.

(if the utility has more Discharge Permit Nos., please indicate in Section 10)

Section 3: Revenues

	Water	Wastewater	Total Water + Wastewater
OPERATING REVENUES:			
Utility Service/Sales	\$ 960,871.00	\$ 120,457.00	\$ 1,081,328.00
Fees (Tap, Reconnection, etc.)	\$ 69,293.00	\$ 4,205.00	\$ 73,498.00
OTHER REVENUES:			
Please Identify:	\$ 79,690.00	-\$ 249.00	\$ 79,441.00
TOTAL REVENUES	\$ 1,109,854.00	\$ 124,413.00	\$ 1,234,267.00

Section 4: Expenses

	Water	Wastewater	Total Water + Wastewater
Salaries & Wages	\$ 198,247.00	\$ 22,027.00	\$ 220,274.00
Contract Labor		\$ 14,400.00	\$ 14,400.00
Purchased Water	\$ 55,337.00		\$ 55,337.00
Chemicals for Treatment	\$ 17,103.00	\$ 1,345.00	\$ 18,448.00
Utilities (electricity)	\$ 63,741.00	\$ 6,672.00	\$ 70,413.00
Repairs/Maintenance/Supplies	\$ 119,204.00	\$ 26,392.00	\$ 145,596.00
Office Expenses	\$ 43,609.00	\$ 4,792.00	\$ 48,401.00
Professional Fees (Accounting, Legal)	\$ 24,237.00	\$ 737.00	\$ 24,974.00
Insurance	\$ 51,220.00	\$ 5,691.00	\$ 56,911.00
Depreciation & Amortization	\$ 204,194.00	\$ 60,966.00	\$ 265,160.00
Miscellaneous (describe in remarks below)			\$ 0.00
Subtotal	\$ 776,892.00	\$ 143,022.00	\$ 919,914.00
Taxes:			
Federal Income Taxes			\$ 0.00
Property and Other Taxes (Payroll, etc.)	\$ 14,933.00	\$ 1,659.00	\$ 16,592.00
Regulatory Expenses (Rate Case, Permits)	\$ 12,821.00	\$ 2,504.00	\$ 15,325.00
Other (describe in remarks below)	\$ 64,375.00	\$ 15,097.00	\$ 79,472.00
TOTAL EXPENSES	\$ 869,021.00	\$ 162,282.00	\$ 1,031,303.00

Remarks: Section 3: Other Revenues: Interest Income \$2416/268; Grant received a generator through FEMA funds valued at \$81,924; Loss due to disposal of fixed assets (\$4650/517).

Section 4: Other Expenses: Interest on loans \$63,378/14,986; Bad Debt written off \$997/111.

Section 5: Operating Items

Debt Information:

Annual interest expense on long and/or short term debt?	\$ 78,364.00
Annual principal payment on debt?	\$ 37,440.00
Annual interest rate on debt?	4.5 %
Annual debt principal and interest?	\$ 115,804.00
Principal balance on outstanding debt at end of this reporting period?	\$ 1,687,007.00

Regulatory Assessment Fee:

What was the Regulatory Assessment fee amount submitted to TCEQ for the applicable Calendar Year

\$ 5,410.63

Rate Change:

What was the effective date of the last Rate Change?

08/06/2015

Section 6: Customer Information

Connection Type Water	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	1,938	1,955

Connection Type Wastewater	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	277	274

Section 7: Water Production & Consumption

A What is the total amount of water produced/pumped?

181,408,400.00 gallons

B What is the total amount of water sold/billed?

136,840,400.00 gallons

C How much water was lost?

40,068,000.00 gallons

What is the total percent of water loss?

22.09 %

To calculate the above, please reference the attached document Water and Wastewater Utilities Annual Report Instructions. Comments?

4,500,000 gallons water used for fire and flushing

Section 8: Wastewater Treated

What is the total amount of wastewater treated?

13,870,000.00 gallons

Comments?

Section 9: Utility Management & Operations Assessment

Utility Policy and Procedures

Do you have an Application Form or Formal Process for New Customers?

☒ Yes ☐ No

Do you have a copy of your approved tariff and drought contingency plan for customers to review?

☒ Yes ☐ No

Do you have Written Operating Procedures for Routine Operations?

☒ Yes ☐ No

Do you have Written Emergency Actions Plan(s)?

☒ Yes ☐ No

Do you have Written Personnel Procedures?

☒ Yes ☐ No

Do you have Risk Management & Safety Policies?

☒ Yes ☐ No

Do you have Customer Service Policies (including billing & collection)?

☒ Yes ☐ No

Do you have a Written Budget (normally updated annually)?

☒ Yes ☐ No

Did you or any utility staff attend any other utility/business related conferences?
this year? If so, please list them in Section 10.

Do you record complaints or keep a complaint log?

☒ Yes ☐ No

Is a customer service representative, water system employee, or
answering service accessible by phone at all times to all customers?

☒ Yes ☐ No

Rules and Regulations

If you own/operate a public water system, do you have a copy of
or have access to 30 Texas Administrative Code (TAC) Chapter 290?

☒ Yes ☐ No

If you own/operate a sewer system, do you have a copy of or have access
to 30 TAC 30 Subchapter J, 30 TAC 217, 30 TAC 308, and 30 TAC 309?

☒ Yes ☐ No

Do you have a copy of or have access to the TAC 16?

☒ Yes ☐ No

Do you have a copy of or have access to Texas Water Code Chapter 13?

☒ Yes ☐ No

Administrative Information

Do you notify customers prior to shutting down the system for repairs?

☐ Yes ☐ No ☒ Sometimes ☐ Only if greater than 2 hours

How do you keep your customers informed?

☒ Billing Statements ☒ Newsletter ☒ Meetings

Other

www.dmwwater.org

Are water records kept separate from other business and personal records?

☒ Yes ☐ No

Are records kept for additions to fixed assets?

☒ Yes ☐ No

Is the financial position of the system reviewed at least quarterly?

☒ Yes ☐ No

Are accounting records for water and wastewater kept separately?

☐ Yes ☒ No

Section 10: Remarks (please feel free to attach additional pages if necessary)

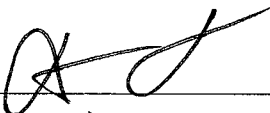
Customer Service Inspection Training
TCEQ Seminar in Austin

Section 11: Sworn Statement

I HEREBY CERTIFY THAT THE INFORMATION PROVIDED IN THIS
REPORT IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE
AND BELIEF. (This document MUST be signed by the President or Owner of the
Utility)

This 6 day of August, 2015

President or Owner:



(Signature)

Robert Shumate (GENERAL MANAGER)

(Printed name)

D & M WATER SUPPLY CORPORATION

P.O. BOX 9

111 Buck Alley

Douglass, Texas 75943

Phone: 936-559-9900 Fax: 936-559-0112

Email: dmwater.org@gmail.com

Web: www.dmwater.org

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P O Box 13326
Austin, TX 78711-33326

September 2, 2015

Our initial Water and Wastewater Utilities Annual Report for 2014 was sent Certified Mail on August 7, 2015. However, we have received notification from the US Postal Service that the original mailing was damaged. I have enclosed another set of our reports. If you have any questions please call me.

Thank you,



Sherri Read
Office Manager

D & M WSC is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_file.html or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U S Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S W., Washington, D.C. 20250-941, by fax (202) 690-7442 or email at program.intake@usda.gov.

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- Print your name and address on the reverse so that we can return the card to you.
- Attach this card to the back of the mailpiece, or on the front if space permits.

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Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
P.O. Box 13326
Austin TX 78711-13326



9590 9401 0003 5071 8324 57

2. Article Number (Transfer from service label)

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<input type="checkbox"/> B Is delivery address different from item 1? <input type="checkbox"/> Yes		<input type="checkbox"/> C Date of Delivery
<input checked="" type="checkbox"/> If YES, enter delivery address below:		<input type="checkbox"/> No

3. Service Type

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| <input type="checkbox"/> Adult Signature Restricted Delivery | <input type="checkbox"/> Registered Mail |
| <input checked="" type="checkbox"/> Certified Mail | <input type="checkbox"/> Registered Mail Restricted Delivery |
| <input type="checkbox"/> Certified Mail Restricted Delivery | <input type="checkbox"/> Return Receipt for Merchandise |
| <input type="checkbox"/> Collect on Delivery | <input type="checkbox"/> Signature Confirmation |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| <input type="checkbox"/> Insured Mail | |
| <input type="checkbox"/> Insured Mail Restricted Delivery over \$500 | |

PS Form 3811, April 2015 PSN 7530-02-000-9053



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Although every effort is made to prevent damage to the mail, occasionally this will occur because of the great volume handled and the rapid processing methods which must be employed to assure the most expeditious distribution possible.

We hope you understand. We assure you that we are constantly striving to improve our processing methods in order that even a rare occurrence may be eliminated.

Please accept our apologies.

Sincerely,

Your Postmaster

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