



Control Number: 43134



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# WATER AND WASTEWATER UTILITIES ANNUAL REPORT

**Docket No.** 43134

(this number will be assigned by the Public Utility Commission after your document is filed)

*of*

Point Royal Water System  
Exact Legal Name of Utility/Respondent

12390

Certificate of Convenience and Necessity (CCN) No.

*Submitted to the*



*for the*

**Calendar Year Ended**

2014

### Section 1: Utility Information

Utility Name Point Royal Water System

Address 2351 Royal Drive East  
Chandler, TX 75758

Please check this box if your Official Address, which is noted on the enclosed letter, has changed.

Telephone Number (cell #) 661-478-3179 Fax Number \_\_\_\_\_

E-mail Address garyb4647@yahoo.com

Contact Person Gary Bolander Title Operator

Check the business ownership entity of the utility as filed with the Internal Revenue Service

☐ Individual ☐ Partnership ☒ Corporation ☐ Nonprofit Association

### Section 2: Utility Background

Water CCN No. 12390  
Number of PWSs 1  
TCEQ PWS ID No. 1070151  
TCEQ PWS ID No. —

(if the utility has more PWS ID Nos., please indicate in Section 10)

Number of Wastewater Systems NA  
Sewer CCN No. NA  
TCEQ Sewer Discharge Permit No. NA  
TCEQ Sewer Discharge Permit No. NA

(if the utility has more Discharge Permit Nos., please indicate in Section 10)

### Section 3: Revenues

	Water	Wastewater	Total Water + Wastewater
<b>OPERATING REVENUES:</b>			
Utility Service/Sales	12,587	NA	12,587
Fees (Tap, Reconnection, etc.)	125	NA	125
<b>OTHER REVENUES:</b>			
Please Identify:			\$ 0.00
<b>TOTAL REVENUES</b>	12,712	\$ 0.00	12,712

### Section 4: Expenses

	Water	Wastewater	Total Water + Wastewater
Salaries & Wages		NA	\$ 0.00
Contract Labor	6,600		6,600
Purchased Water	NA		\$ 0.00
Chemicals for Treatment	1,319		1,319
Utilities (electricity)	1,323		1,323
Repairs/Maintenance/Supplies	789		789
Office Expenses	417		417
Professional Fees (Accounting, Legal)	NA		\$ 0.00
Insurance	NA		\$ 0.00
Depreciation & Amortization	237		237
Miscellaneous (describe in remarks below)	NA		\$ 0.00
Subtotal	10,685	\$ 0.00	10,685
<b>Taxes:</b>			
Federal Income Taxes			\$ 0.00
Property and Other Taxes (Payroll, etc.)			\$ 0.00
Regulatory Expenses (Rate Case, Permits)	1787		1787
Other (describe in remarks below)			\$ 0.00
<b>TOTAL EXPENSES</b>	12,472	\$ 0.00	12,472

**Remarks:**

## Section 5: Operating Items

### Debt Information:

Annual interest expense on long and/or short term debt? \$ None  
Annual principal payment on debt? \$ None  
Annual interest rate on debt? None %  
Annual debt principal and interest? \$ None  
Principal balance on outstanding debt at end of this reporting period? \$ None

### Regulatory Assessment Fee:

What was the Regulatory Assessment fee amount submitted to TCEQ for the applicable Calendar Year  
\$ 128.00

### Rate Change:

What was the effective date of the last Rate Change? 1-1-2009

## Section 6: Customer Information

Connection Type <b>Water</b>	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	65	65

Connection Type <b>Wastewater</b>	Number of Connections at	
	Beginning of the Calendar Year	End of the Calendar Year
Total	NA	NA

### Section 7: Water Production & Consumption

A What is the total amount of water produced/pumped?

3,309,600 gallons

B What is the total amount of water sold/billed?

3,335,840 gallons

C How much water was lost?

26,240 gallons

What is the total percent of water loss?

7.945 %

To calculate the above, please reference the attached document Water and Wastewater Utilities  
Annual Report Instructions. Comments?

### Section 8: Wastewater Treated

What is the total amount of wastewater treated?

NA gallons

Comments?

### Section 9: Utility Management & Operations Assessment

#### Utility Policy and Procedures

Do you have an Application Form or Formal Process for New Customers?

☒ Yes ☐ No

Do you have a copy of your approved tariff and drought contingency  
plan for customers to review?

☒ Yes ☐ No

Do you have Written Operating Procedures for Routine Operations?

☒ Yes ☐ No

Do you have Written Emergency Actions Plan(s)?

☐ Yes ☒ No

Do you have Written Personnel Procedures?

☐ Yes ☒ No

Do you have Risk Management & Safety Policies?

☒ Yes ☐ No

Do you have Customer Service Policies (including billing & collection)?

☒ Yes ☐ No

Do you have a Written Budget (normally updated annually)?

☐ Yes ☒ No

Did you or any utility staff attend any other utility/business related conferences?  
this year? If so, please list them in Section 10.

☐ Yes ☒ No

Do you record complaints or keep a complaint log?

☒ Yes ☐ No

Is a customer service representative, water system employee, or  
answering service accessible by phone at all times to all customers?

☒ Yes ☐ No

### Rules and Regulations

If you own/operate a public water system, do you have a copy of  
or have access to 30 Texas Administrative Code (TAC) Chapter 290?

☒ Yes ☐ No

If you own/operate a sewer system, do you have a copy of or have access  
to 30 TAC 30 Subchapter J, 30 TAC 217, 30 TAC 308, and 30 TAC 309?

N A

☐ Yes ☐ No

Do you have a copy of or have access to the TAC 16?

☒ Yes ☐ No

Do you have a copy of or have access to Texas Water Code Chapter 13?

☒ Yes ☐ No

### Administrative Information

Do you notify customers prior to shutting down the system for repairs?

☐ Yes ☐ No ☐ Sometimes ☒ Only if greater than 2 hours

How do you keep your customers informed?

☒ Billing Statements ☐ Newsletter ☒ Meetings

Other

Telephone

Are water records kept separate from other business and personal records?

☒ Yes ☐ No

Are records kept for additions to fixed assets?

☒ Yes ☐ No

Is the financial position of the system reviewed at least quarterly?

☐ Yes ☒ No

Are accounting records for water and wastewater kept separately?

☒ Yes ☐ No

**Section 10: Remarks (please feel free to attach additional pages if necessary)**

**Section 11: Sworn Statement**

I HEREBY CERTIFY THAT THE INFORMATION PROVIDED IN THIS  
REPORT IS TRUE AND CORRECT TO THE BEST OF MY KNOWLEDGE  
AND BELIEF. (This document MUST be signed by the President or Owner of the  
Utility)

This 24<sup>th</sup> day of February, 2015.

President or Owner:

Bobby J. Tennison

(Signature)

Bobby Tennison

(Printed name)