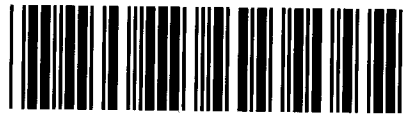




Control Number: 43121



Item Number: 12

Addendum StartPage: 0

PUC DOCKET NO. 43121

**REQUEST BY EDE AND RANDY
BULLOCK FOR DETERMINATION
OF RCH WATER SUPPLY
CORPORATION'S COMPLIANCE
WITH TEXAS WATER CODE
SEC. 13.004 (37766-I)**

§
§
§
§
§
§

PUBLIC UTILITY COMMISSION

OF TEXAS

RECEIVED
2015 OCT 15 PM 2:52
PUBLIC UTILITY COMMISSION
FILING CLERK

**RCH WATER SUPPLY CORPORATION RESPONSE TO ORDER NO. 2 AND
REQUEST FOR EXTENSION OF TIME**

TO THE PUBLIC UTILITY COMMISSION:

The RCH Water Supply Corporation ("RCH") hereby partially provides the information requested in Order No. 1 and requests additional time to provide additional documentation.

I. INTRODUCTION AND BACKGROUND

On September 24, 2015, RCH asserted that the PUC's jurisdiction in this proceeding is limited. On September 29, 2015, Commission Staff responded by recommending the production of certain documents. On September 30, 2015, Order No. 2 required the additional documents be submitted by October 15, 2015.

III. DOCUMENTS

Order No. 2 required the following:

1. A copy of RCH's current tariff and service regulations;
2. Documentation showing: (a) that RCH is a non-profit corporation with the Secretary of State's Office; (b) it has been registered as a non-profit for the past two years; and (c) status as a non-profit is up-to-date and in good standing with the Secretary of State's Office.

RCH provides its current tariff which is attached hereto as Exhibit A.

RCH requests additional time to locate and produce the items requested from the Secretary of State's Office. RCH has been trying to locate such documentation. RCH is attempting to obtain the information. RCH hereby requests that it be provided with 30 additional days to obtain and produce the information.

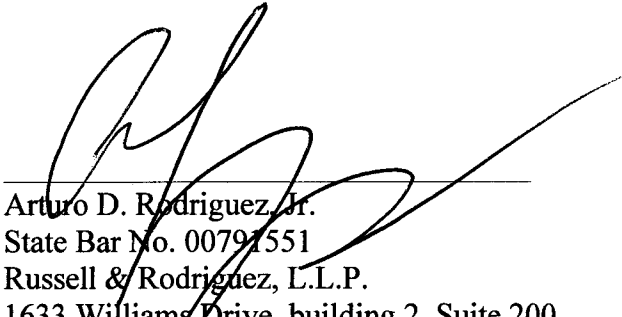
RCH attempted to get Commission Staff consent on the extension, but has been unsuccessful to date. Counsel for RCH attempted to contact the PUC attorney assigned to the case. See Exhibit B. Later that day, counsel for RCH received notification that the communication had been rejected by the PUC email server. See Exhibit C. At that time, counsel investigated who had signed the Commission Staff's September 29, 2015, pleading and discovered that Ms. Marie Reyna did not sign it. Counsel called the signatory to the September 29, 2015, Commission Staff pleading today. Commission Staff was agreeable to an extension to the morning of October 21, 2015, but needed to discuss with management regarding a longer extension. RCH maintains its need for the thirty days.

Counsel for RCH could not locate Mr. Bullock's telephone number to confer with him on the extension.

III. PRAYER

RCH has demonstrated good cause for the requested extension. RCH hereby requests that it be provided with 30 additional days to obtain and produce the information not already herein produced.

Respectfully submitted,



Arturo D. Rodriguez, Jr.
State Bar No. 00791551
Russell & Rodriguez, L.L.P.
1633 Williams Drive, building 2, Suite 200
Georgetown, Texas 78628
T: (512) 930 1317
F: (866) 929-1641

ATTORNEY FOR RCH WATER SUPPLY
CORPORATION

CERTIFICATE OF SERVICE

I hereby certify that on the 15th day of October, 2015, a true and correct copy of the foregoing document was served on the individuals listed below by hand delivery, email, facsimile or First Class Mail.

Katherine Lengieza Gross
Attorney – Legal Division
Public Utility Commission of Texas
1701 N. Congress Avenue
P. O. Box 13326
Austin, Texas 78711-3326
Telephone: (512) 936-7277
Facsimile: (512) 936-7268
Representing the Public Utility
Commission of Texas

Randy and Ede Bullock
P.O. Box 2303
Rockwall, Texas 75087



Arturo D. Rodriguez, Jr.

TARIFF

FOR THE
RCH WATER SUPPLY CORPORATION

ROCKWALL COUNTY, TEXAS
APRIL 2015

EXHIBIT A

TABLE OF CONTENTS

TABLE OF CONTENTS

SECTION A. RESOLUTION

SECTION B. STATEMENTS

1. Organization.
2. Non-Discrimination Policy.
3. Policy and Rule Application.
4. Corporation Bylaws.
5. Fire Protection Responsibility.
6. Damage Liability.
7. Information Disclosure.
8. Customer Notice Provision.
9. Grievance Procedures.
10. Plumbing Standards.
11. Customer Service Inspections.

SECTION C. DEFINITIONS

SECTION D. GEOGRAPHIC AREA SERVED

SECTION E. SERVICE RULES AND REGULATIONS

1. Service Entitlement
2. Application Procedures and Requirements
 - a. Standard Service
 - b. Non-Standard Service
 - c. Requirements for Standard and Non-Standard Service
3. Activation of Standard Service
 - a. New Tap
 - b. Re-Service
 - c. Performance of Work
 - d. Inspection of Customer Service Facilities
4. Activation of Non-Standard Service
 - a. Activation of Non-Standard Service
 - b. Re-Service
5. Changes in Service Classification
6. Membership
 - a. Eligibility
 - b. Membership Certificates
 - c. Transfers of Membership
 - d. Cancellation of Membership
 - e. Liquidation Due to Delinquency
 - f. Cancellation Due To Policy Non-Compliance
 - g. Re-assignment of Canceled Membership
 - h. Mortgaging of Memberships
 - i. Cancellation and Re-assignment of Membership as results of Bankruptcy proceedings

Approved GP

8. Denial of Service.
 - a. Failure to Pay Fees and Complete Forms
 - b. Failure to Comply with Rules and Policies
 - c. Existence of Hazardous Condition
 - d. Failure to Allow Access to Property
 - e. Failure to Comply with State and Federal Rules and Regulations
 - f. Failure to Provide Proof of Ownership
 - g. Applicant's Service Facilities
9. Applicant's or Transferee's Recourse.
10. Insufficient Grounds for Refusal of Service.
 - a. Delinquency by Previous Occupant
 - b. Failure to Pay for Underbilling of Longer than 6 Months
 - c. Violation of Corporation's Rules
 - d. Failure to Pay Bill of Another Customer as Guarantor
 - e. Failure to Pay Bill of Another Customer at same Address
 - f. Failure to Comply with Other Rules
11. Deferred Payment Agreement.
12. Charge Distribution and Payment Application.
 - a. Service Availability Charge or Reserved Service Charge
 - b. Gallonage Charge
 - c. Posting Payments
13. Due Dates, Delinquent Bills, and Service Disconnection Date.
14. Rules for Disconnection of Service.
 - a. Disconnection With Notice
 - b. Disconnection Without Notice
 - c. Disconnection Prohibited
 - d. Disconnection on Holidays and Weekends
 - e. Disconnection Due to Utility Abandonment
 - f. Disconnection for Ill and Disabled
 - g. Disconnection of Master-Metered Accounts and Non-Standard Services
 - h. Disconnection of Temporary Service
15. Billing Cycle Changes.
16. Back-billing.
17. Disputed Bills.
18. Inoperative Meters.
19. Bill Adjustment Due to Meter Error.
20. Meter Tampering and Diversion.
21. Meter Relocation.
22. Prohibition of Multiple Connections To A Single Tap.
23. Member's Responsibility.

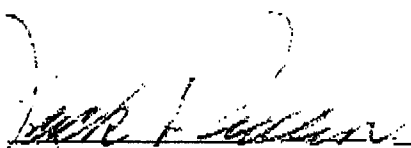
SECTION F. DEVELOPER, SUBDIVISION, AND NON-STANDARD SERVICE REQUIREMENTS

1. Corporation's Limitations.
2. Purpose.
3. Application of Rules.

Approved GP

SECTION A. RESOLUTION

1. THE BOARD OF DIRECTORS OF RCH WATER SUPPLY CORPORATION ESTABLISHES THAT:
2. This Tariff of the RCH Water Supply Corporation, serving Rockwall County consisting of Sections A. through G. and forms inclusive, is adopted and enacted as the current regulations and policies effective as of the 29th day of April, 2015.
3. Only those pre-existing written contracts or agreements executed by the present or previous Board of Directors shall remain in effect, unless the contract or agreement requires compliance with changes of the tariff from time to time.
4. The adoption of this tariff does not prohibit or limit the Corporation from enforcing previous penalties or assessments from before the current effective date.
5. An official copy of this and all policies or records shall be available during regular office hours of the Corporation. The Secretary of the Corporation shall maintain the original copy as approved and all previous copies for exhibit.
6. Rules and regulations of state or federal agencies having jurisdiction shall supersede any terms of this policy. If any section, paragraph, sentence, clause, phrase, word, or words of this policy are declared unconstitutional or invalid for any purpose, the remainder of this policy shall not be affected.
7. PASSED and APPROVED this 29th day of April, 2015.


President, RCH Water Supply Corporation

ATTEST:


Secretary, RCH Water Supply Corporation

Approved GP

SECTION B. STATEMENTS

1. **Organization.** The RCH Water Supply Corporation is a member-owned, non-profit corporation incorporated pursuant to the Water Supply/Sewer Services Corporation Act, Article 1434a, Tex. Rev. Civ. Stat (West 1980, Vernon Supp. 1996 as amended) and as supplemented by the Texas Non-Profit Corporation Act, Tex. Rev. Civ. Stat. Ann., Article 1396-1.01, et seq. (West 1980, Vernon Supp. 1996 as amended) for the purpose of furnishing potable water utility service. Corporation operating policies, rates, and regulations are adopted by the Board of Directors elected by the Members of the Corporation.
2. **Non-Discrimination Policy.** Membership in the Corporation and service is provided to all Applicants who comply with the provisions of this Tariff regardless of race, creed, color, national origin, sex, disability, or marital status.
3. **Policy and Rule Application.** These policies, rules, and regulations apply to the water services provided by the RCH Water Supply Corporation, also referred to as Corporation or RCH . Failure on the part of the Member, Consumer, or Applicant to observe these policies, rules and regulations gives the Corporation the authority to deny or discontinue service according to the terms of this Tariff as amended from time to time by the Board of Directors of the Corporation.
4. **Corporation Bylaws.** The Corporation Members have adopted bylaws (see Article 1396-2.09) which establish the make-up of the Board of Directors and other important regulations of the Corporation. The bylaws are on file at the Corporation's office.
5. **Fire Protection Responsibility.** The Corporation does not provide nor imply that fire protection is available on any of the distribution system. All hydrants or flush valves are for the operation and maintenance of the system and may be used for refill only by authorized fire departments. The Corporation reserves the right to remove any hydrant, due to improper use or detriment to the system as determined by the Corporation, at any time without notice, refund, or compensation to the contributors unless such hydrants are installed pursuant to the terms of a Non-Standard Service Contract as provided for in Section F, in which event the terms and conditions of the Contract shall apply.
6. **Damage Liability.** The RCH is not liable for damages caused by service interruptions, events beyond its control, and for normal system failures. The limit of liability of the RCH is the extent of the cost of service provided. By acceptance of Membership, Member consents to waiver of such liability.
7. **Information Disclosure.** The records of the Corporation shall be kept in the Corporation office. All information collected, assembled, or maintained by or for the Corporation shall be disclosed to the public in accordance with the Texas Open Records Act. An individual customer may request in writing that their name, address, telephone number, or social security number be kept confidential. Such confidentiality does not prohibit the utility from disclosing this information to an official or employee of the state or a political subdivision of the state acting in an official capacity or an employee of the Corporation acting in connection with the employee's duties. Further, such confidentiality does not prohibit the Corporation from disclosing the name and address of each member on a list to be made available to the Corporation's voting members, or their agents or attorneys, in connection with a meeting of the Corporation's members. The Corporation shall give its applicants and customers notice of rights to confidentiality under this policy and all prevailing associated fees for such request.
8. **Customer Notice Provision.** The Corporation shall give written notice of monthly rate changes by mail or hand delivery to all consumers at least 30 days prior to the effective date of the new rate. The notice shall contain the old rates, new rates, effective date of the new rate, date of Board authorization, and the name and phone number of the Corporation's contact person designated to address inquiries about the rate change.
9. **Grievance Procedures.** Any Member of the Corporation or individual demonstrating an interest under the policies of this Tariff in becoming a Member of the Corporation shall have an opportunity to voice concerns or grievances to the Corporation by the following means and procedures.
 - a. By presentation of concerns to the Corporation's authorized staff member. If not resolved to the satisfaction of the aggrieved party then,
 - b. By presenting a letter to the Board of Directors stating the individual's grievance or concern and the desired result.

Approved JP

- c. The Board of Directors shall respond to the complaint by communicating the Board's decision in writing.
- d. Any charges or fees contested as a part of the complaint in review by the Corporation under this policy shall be suspended until a satisfactory review and final decision has been made by the Board of Directors.

10. **Plumbing Standards.** The Corporation adopts applicable sections of the Uniform Plumbing Code as guidance in the design, installation, and maintenance of plumbing systems and service facilities connecting or connected to the utility's water facilities, to the extent appropriate under the applicable statutes and regulations governing public water and sewer utility systems. Any Member may be required to retrofit plumbing systems and service facilities as determined to be necessary by the Corporation for the purposes of compliance with the Uniform Plumbing Code. (30 TAC 290.46(i))

11. **Customer Service Inspections.** The Corporation requires that a customer service inspection certification be completed prior to providing continuous water service to new construction and for all new members as part of the activation of standard and some non-standard service. Customer service inspections are also required on any existing service when the corporation has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction or addition to the members' water distribution facilities. This inspection is limited to the identification and prevention of cross-connections, potential contaminant hazards and illegal lead materials.

Approved GP

SECTION C. DEFINITIONS

Active Service - Status of any Member receiving authorized service under the provisions of this Tariff.

Applicant - Person, partnership, cooperative corporation, corporation, agency, public or private organization of any type applying for service with the Water Supply Corporation.

Board of Directors - The governing body elected by the Members of the Water Supply Corporation. (Art. 1396-1.02(7))

Bylaws - The rules pertaining to the governing of the Water Supply Corporation adopted by the Corporation Members. (Art. 1396-1.02 (5))

Certificate of Convenience and Necessity (CCN) - The authorization granted under Chapter 13 Subchapter G of the Texas Water Code for the Water Supply Corporation to provide water utility service within a defined territory. The Water Supply Corporation has been issued Certificate Number 10087. Territory defined in the CCN shall be the Certificated Service Area.

Corporation or Water Supply Corporation - The RCH Water Supply Corporation.

Developer - Any person, partnership, cooperative corporation, corporation, agency, or public or private organization who subdivides land or requests more than two (2) water or sewer service connections on a single contiguous tract of land [as defined in Chapter 13.2502(c)(1) of the Water Code].

Disconnection of Service - The discontinuance of water service by the Corporation to a Member/Customer.

Easement - A private perpetual dedicated right-of-way for the installation of water and or sewer pipelines and necessary facilities which allows access to property for future operation, maintenance, facility replacement, facility upgrades, and/or installation of additional pipelines (if applicable). This may also include restrictions on the adjacent area to limit the installation of sewer lines or other facilities that would restrict the use of any area of the easement.

Equity Buy-In (Impact) Fee - A fee assessed on new Applicants for service for the purpose of acquiring capital to defray the costs of expanding the system facilities in order to meet the customer growth needs of the Corporation. This fee is charged for each meter equivalent or service unit for which service has been requested.

Final Plat - A complete plan for the subdivision of a tract of land. The RCH Water Supply Corporation shall determine if a plat submitted for the purpose of this Tariff shall qualify as a final plat. (30 TAC 291.85)

Hazardous Condition - A condition which jeopardizes the health and welfare of the Members/Consumers of the Corporation as determined by the Corporation or regulatory authority.

Indication of Interest Fee - A fee paid by a potential Member of the Corporation for the purpose of determining the feasibility of a construction and/or expansion project. The Indication of Interest Fee may be converted to a Membership Fee upon determination that service to the Applicant is feasible and available. This also applies to applicants applying for, or receiving, Temporary Service.

Liquidated Membership - A Membership which has been canceled due to delinquent charges exceeding the Membership Fee or for other reasons as specified in this Tariff.

Member - Any person, partnership, cooperative corporation, corporation, agency, or public or private organization that has qualified for service and received a Membership in accordance with the Corporation's Tariff.

Membership Certificate - A non-interest bearing stock certificate purchased from the Corporation evidencing a Member's interest in the Corporation. (ART. 1396-2.08 D)

Membership Fee - A fee qualified as such under the terms of the tariff and the bylaws of the Corporation assigned to the real estate designated to receive service. The membership fee shall be refundable upon termination of service and surrendering the Membership Certificate. (30 TAC 291.3 Definitions, Texas Water Code 13.043(g), Article 1434a, Tex. Rev. Civ. Stat. Sec. 9.A.(c))

Approved GP

Proof of Ownership - Article 1434a, Tex. Rev. Civ Stat. Sec. 9A© gives authority to the Corporation to require ownership of real estate designated to receive service as a condition of membership and service. For the purpose of this tariff, applicants for service and membership shall provide proof of ownership by deed of trust, warranty deed, or other recordable documentation of fee simple title to real estate to be served.

Renter - A consumer who rents or leases property from a Member or who may otherwise be termed a tenant.

Re-Service - Providing service to an Applicant at a location for which service previously existed. Costs of such re-servicing shall be based on justifiable expenses.

Reserved Service Charge - A monthly charge assessed for each property where service is being reserved.

Service Availability Charge - (Also known as 'minimum monthly charge', 'minimum', or the 'base rate') The monthly charge assessed each Member/Customer for the opportunity of receiving service. The Service Availability Charge is a fixed rate based upon the meter, service size, or equivalent dwelling unit(s). (See definition of Reserved Service Charge)

Service Application and Agreement - A written agreement between the Member/Applicant and the Corporation defining the specific type of service requirements requested on the current service application and agreement form, and the responsibilities of each party required before service is furnished.

Service Unit - The base unit of service used in facilities design and rate making. For the purpose of this Tariff, a service unit is a 5/8" x 3/4" water meter. Sewer facilities are designed and rates are based on the basis of population served or demand.

Subdivide - Means to divide the surface area of land into lots intended primarily for residential use. (Local Government Code Chapter 232, Section 232.021 Definitions)

Subdivider - Means an individual, firm, corporation, or other legal entity that owns any interest in land and that directly or indirectly subdivides land into lots as a part of a common promotional plan in the ordinary course of business. (Local Government Code Chapter 232, Section 232.021 Definitions)

Subdivision - Means any area of land that has been subdivided into lots for sale or lease. (Local Government Code Chapter 232, Section 232.021 Definitions)

Tariff - The operating policies, service rules, service extension policy, service rates, rationing policies, sample application packet, and miscellaneous transaction forms adopted by the Board of Directors. A copy of this Board approved tariff is on file at the Corporation office and as required since September 1, 1989 at the State office of the TNRCC.

Temporary Service - The classification assigned an applicant that is in the process of construction. This could also apply to service for uses other than permanent (agricultural, road construction, drilling, livestock, etc.). The length of time associated with this classification will be set by the Board. This classification will change to permanent service after requirements in Section E are met. Applicant must have paid an Indication of Interest Fee.

Texas Natural Resource Conservation Commission (TNRCC) - State regulatory agency having jurisdiction of water and sewer service utilities and appellate jurisdiction over the rates and fees charged by Non-Profit Water and Sewer Service Corporations. (30 TAC - Texas Administrative Code)

Transferee - An Applicant receiving a Membership in the Water Supply Corporation by legal means from a person or entity desiring to forfeit and transfer current rights of Membership to another person or entity.

Transferor - A Member who transfers Membership by legal means to another person or entity desiring to qualify for service at a property for which the Membership is currently issued or to the Corporation. (Art. 1434a Sec. 9A)

Approved GP

SECTION D.

GEOGRAPHIC AREA SERVED

Approved JP

SECTION E.

SERVICE RULES AND REGULATIONS

1. **Service Entitlement.** An Applicant shall be considered qualified and entitled to water utility service when proper application has been made, terms and conditions of Service and Membership have been met and continue to be met, and all fees have been paid as prescribed. (30 TAC 291.85 (a))
2. **Application Procedures and Requirements.** For the purposes of this Tariff, service requested by an Applicant shall be for real estate designated to receive the service provided by the Corporation and shall be divided into the following two classes:
 - a. **Standard Service** is defined as service on an existing pipeline where pipeline or service facility extensions are not required and special design and/or engineering considerations are not necessary. Typically, this would include 5/8" x 3/4" or 3/4" sized water meter services set on existing pipelines.
 - b. **Non-Standard Service** is defined as any service request which requires a larger meter service or an addition to the supply, storage and/or distribution/collection system. The service requirements as prescribed by Section F of this Tariff shall be required of the Non-Standard Service Applicant prior to providing service.
 - c. **Requirements for Standard and Non-Standard Service.**
 - 1) The Corporation's Service Application and Agreement Form shall be completed in full and signed by the Applicant. (See Sample Application)
 - 2) A Right-of-Way Easement Form, Sanitary Control Easement, or other such easement forms required by the Corporation, must be completed by the Applicant for the purpose of allowing future facility additions. (See Sample Application), 30 TAC 290.47 Appendix C.) NOTE: This requirement may be delayed for Non-Standard Service requests.
 - 3) The Applicant shall provide proof of ownership to property for which service has been requested in a manner acceptable to the Corporation. Proof of ownership shall consist of warranty deed, deed of trust or other recordable documentation of fee simple title to the real estate designated to receive service. (ART. 1434a, Sec. 9A. (c) Vernon's Tex. Civ. Stat., 13.002 (11) of the Texas Water Code)
 - 4) Notice of application approval and costs of service determined by the Corporation shall be presented to the Applicant in writing and shall remain in effect for a period not to exceed thirty (30) days. After that time the Applicant must re-apply for service. (30 TAC 291.81 (a) (1))
 - 5) If the water main has been located in the public right-of-way and is adjacent to Applicant's property due to the current or previous landowner's refusal to grant easement to the Corporation for the purpose of installing the water main and appurtenances, and the Corporation has documentation of such refusal recorded in public records file, the Applicant, prior to receiving the requested service shall grant easement to the Corporation. In addition to the normally required fees for service, the Applicant shall pay such sums as are necessary for the removal of the water main from the public right-of-way and for relocation onto the Applicant's property pursuant to such easement.
3. **Activation of Standard Service.**
 - a. **New Tap** – The Corporation shall charge a non-refundable service installation fee as required under Section G of this Tariff. The service installation fee shall be quoted in writing to the Applicant. All fees shall be paid in advance of installation. (30 TAC 291.86 (a)(1)(A))
 - b. **Re-Service** On property where service previously existed, the Corporation shall charge the Membership Fee, where the Membership Fee has been liquidated, and costs necessary to restore service. In addition, the Corporation shall charge accumulated Reserved Service Fees which have been entered on the in-active account as monthly debits. This is allowing the Corporation to recover the costs of reserving capacity at the location for which re-service has been requested. If restoration of service is not requested, the fee will accumulate monthly until the total balance of Reserved Service Fees equals the amount of the Equity Buy-In Fee previously paid for service to the property. After this time the service equipment may be removed by the Corporation and future request for service shall be treated as a new application.
 - c. **Performance of Work** – After approval is granted by proper authorities, all tap and equipment installations specified by the Corporation shall be completed by the Corporation staff or designated representative. The tap shall be completed within five (5) working days after approval and receipt of payment of quoted fees. This time may be extended for installation of equipment for Non-Standard Service Request. (see Section F., 30 TAC 291.85)

Approved JP

- d. **Inspection of Customer Service Facilities** – The property of the Applicant/Member shall be inspected to insure compliance with state required Minimum Acceptable Operating Practices For Public Drinking Water Systems as promulgated by the Texas Natural Resource Conservation Commission or successor agency. (30 TAC 290.46(j))

4. **Activation of Non-Standard Service**

- a. **Activation of Non-Standard Service** shall be conducted as prescribed by terms of Section F of this Tariff.
b. **Re-Service** – The same terms which apply under the Activation of Standard Service Sub-Section on Re-Servicing shall be applied to Non-Standard Re-Service requests.

5. **Changes in Service Classification**. If at any time the Corporation determines that the customer service needs changed from those originally applied for to a different service classification and the Corporation determines that additional or different facilities are necessary to provide adequate service, the Corporation shall require the Applicant/Member to re-apply for service under the terms and conditions of this Tariff. Applicant/Members failing to comply with this provision shall be subjected to the Disconnection with Notice Provisions of this Tariff.

6. **Membership**

- a. **Eligibility** – The Corporation shall grant a Stock Certificate only to the original 204 members of real property on which the requested Standard or Non-Standard Service is to be provided. A Stock Certificate will provide proof of ownership in the Corporation and shall entitle the Applicant to one connection to the Corporation's water service and one (1) vote in the conducting of the affairs of any Annual or Special Stockholders Meeting of the Corporation as prescribed by the Corporation By-Laws. Ownership of more than one (1) Membership Certificate shall not authorize the Member to cast more than one (1) vote at any annual or special meeting. (ART. 1434a Vernon' Tex. Civ. Stat.) Each Stock Certificate thereby represented may be assigned to the specified parcel for land originally designated to receive service at the time of application. (ART. 1434a, 9A. (c)(e) Vernon' Tex. Civ. Stat.)
- b. **Membership Certificates** Upon qualification for service, qualification for Membership, and payment of the required fees, the Corporation shall issue a refundable Membership Certificate to the Applicant. The Membership Certificate provides proof of Membership in the Corporation and shall entitle the Member to one (1) connection to the Corporation's water utility service. Eligibility for Membership shall not guarantee service to the Applicant or Transferee, however, qualification for service is a prerequisite to Membership eligibility for new Applicants or continued Membership for Transferees.
- c. **Transfers of Membership** – (ART. 1434a., Vernon's Tex. Rev. Civ Stat. Sec. 9A)
- 1) A Member is entitled to transfer Membership in the Corporation only under the following circumstances:
 - (a) The Membership is transferred by will to a person related to the Transferor within the second degree by consanguinity; or
 - (b) The Membership is transferred without compensation to a person related to the Transferor within the second degree by consanguinity; or
 - (c) The Membership is transferred without compensation or by sale to the Corporation; or
 - (d) The Membership is transferred as a part of the conveyance of real estate from which the Membership arose.
 - 2) In the event that Membership is transferred pursuant to the provisions above such transfer shall not be completed or recorded on the books and records of the Corporation until such time as the transferor has provided satisfactory evidence to the Corporation of such transfer. A transfer of Membership shall not be binding on the Corporation until such transfer has been approved as provided by the above Sub-Section.
 - 3) Qualifications for service upon transfer of Membership set forth in the above Sub-Section shall be subject to approval of the Corporation and shall be recorded on the books and records of the Corporation only upon the following terms and conditions.
 - (a) A Transfer Authorization Form has been completed by the Transferor and Transferee;
 - (b) The Transferee has completed the required Application Packet;
 - (c) All indebtedness due the Corporation has been paid;
 - (d) The Membership Certificate has been surrendered, properly endorsed by the Transferor; and
 - (e) The Transferee demonstrates satisfactory evidence of ownership of the property designated to receive service and from which the Membership originally arose.
 - 4) If the application packet and other information is not completed on the day transfer of membership is requested the corporation will give the transferee written notice of 10 additional days to produce

Approved GP

completed documentation to the Corporation office. Service will be disconnected on the day following the 10th day according to disconnection with notice requirements. Additional time may be allowed at the directions of the manager of board.

- d. **Cancellation of Membership** – To keep a Membership in good standing, a Service Availability Charge or a Reserved Service Charge must be paid monthly to the Corporation, whether or not water is used. Failure to pay this monthly charge to the Corporation shall jeopardize the Member's Membership standing and give rise to liquidation of the Membership Fee and forfeiture of the Membership. A Member may be relieved of this obligation to pay by surrendering the Membership Certificate, properly endorsed, to the Corporation. The Member shall also complete a Service Discontinuance Request Form prior to termination of service. However, a Member is not relieved of any obligations incurred prior to the date of surrender of a properly endorsed Membership Certificate prior to termination of service. Rights to future service at this tap shall be extended on an as-available basis and subject to the terms of the Activation of Service of this Tariff. (ART. 1434a., Vernon's Tex. Rev. Civ. Stat. Sec. 9 A.(d))
 - e. **Liquidation Due to Delinquency** – When the amount of the delinquent charges owed by the Member equals the Membership Fee, the Membership Fee shall be liquidated and the Membership canceled and transferred back to the Corporation. In the event the Member leaves a balance due on an account guaranteed under the terms of a Service Application and Agreement, and the delinquent Member owns more than one Membership Certificate, the Corporation may liquidate as many of the Member Guarantor's Membership Fees as necessary to satisfy the balance due the Corporation, provided proper notice has been given (see Section E). The Corporation shall collect any remaining account balances by initiation of legal action. Re-instatement of service shall be subject to the terms of the Activation of Service Section E of this Tariff.
 - f. **Cancellation Due To Policy Non-Compliance** – The Corporation may cancel a Membership any time a Member fails to comply with policies of the Corporation, including but not limited to Member's failure to provide proof of ownership of the property from which the Membership arose (ART. 1434a., Vernon's Tex. Rev. Civ. Stat. Sec. 9A. (c))
 - g. **Re-assignment of Canceled Membership** – The Corporation, upon cancellation of Membership under the provisions of this Tariff, may re-assign the Membership rights thereby granted to any person who satisfactorily demonstrates eligibility for Membership, including but not limited to proof of ownership of the property from which the Membership arose. (ART. 1434a., Vernon's Tex. Rev. Civ. Stat. Sec. 9A. (e))
 - h. **Mortgaging of Memberships** – Nothing herein shall preclude a Member from mortgaging his/her Membership. However, notification to the holder of any security interest (mortgagee/lien-holder) of account status of Member/mortgagor will be provided only upon satisfactory completion of requirements for such conditions under the Membership Mortgage Agreement. Prior to the cancellation of any Membership as provided under Section E (Cancellation of Membership), the Corporation will notify the holder of any security interest in the Membership. The holder of the security interest also must hold a security interest in the real property at which water service is provided under the Membership. The Corporation may transfer the Membership to the holder of such security interest in lieu of cancellation, provided the holder of the security interest pays in full all delinquent and unpaid obligations and provided further that the holder of the security interest has secured title to the real property from which the Membership arose. The Corporation may withhold cancellation of a Membership pending the resolution of any foreclosure proceedings or similar legal proceedings by the holder of the security interest.
 - i. **Cancellation and Re-assignment of Membership as results of Bankruptcy proceedings** – When the Corporation is notified that a Member has filed bankruptcy, the Corporation shall cancel the Membership for that property and require the receiver or current owner to qualify for Membership in accordance with the terms of this Tariff. Notice will be provided to the Member filing for bankruptcy allowing twenty (20) days to provide a completed application packet and payment of the required Membership fee to the Corporation or service will be disconnected according to the terms of this Tariff.
7. **Owners and Renters.** Any Member, renting or leasing real estate property designated to receive service according to the terms of this tariff to other parties, is responsible for all charges due the Corporation. The Corporation may bill the renter or lessee for utility service (at Member Request) as a third party, but the Member is fully responsible for any and all unpaid bills left by the renter/lessee. The owner shall be required to sign an Alternate Billing Agreement. Member shall take responsibility for any necessary deposits from the renter/lessee to ensure payment of a past due bill. The Corporation may notify the Member of the renter's past due payment status subject to service charge.
8. **Denial of Service.** The Corporation may deny service for the following reasons:
- a. **Failure to Pay Fees and Complete Forms** -- Failure of the Applicant or Transferee to complete all required forms and pay all required fees and charges;
 - b. **Failure to Comply with Rules and Policies** -- Failure of the Applicant or Transferee to comply with rules, regulations, policies, and bylaws of the Corporation;

Approved GP

- c. **Existence of Hazardous Condition** -- Existence of a hazardous condition at the Applicant's property which would jeopardize the welfare of the Members/Users of the Corporation upon connection;
 - d. **Failure to Allow Access to Property** -- Failure of Applicant or Transferee to provide representatives or employees of the Corporation reasonable access to property for which service has been requested;
 - e. **Failure to Comply with /State and Federal Rules and Regulations** -- Failure of Applicant or Transferee to comply with all governmental rules and regulations of the Corporation's Tariff on file with the state regulatory agency governing the service applied for by the Applicant;
 - f. **Failure to Provide Proof of Ownership** -- Failure of Applicant or Transferee to provide proof of ownership, to the satisfaction of the Corporation, of property for which the tap has been requested, and/or
 - g. **Applicant's Service Facilities** -- Applicant's service facilities are known to be inadequate or of such character that satisfactory service cannot be provided.
9. **Applicant's or Transferee's Recourse.** In the event the Corporation refuses to serve an Applicant under the provisions of these rules, the Corporation must notify the Applicant, in writing, on the basis of its refusal. The Applicant may file for an appeal, in writing, with the Board of Directors of the Corporation.
10. **Insufficient Grounds for Refusal of Service.** The following shall not constitute sufficient cause for the refusal of service to an Applicant:
- a. **Delinquency by Previous Occupant** -- Delinquency in payment for service by a previous occupant of the premises to be served;
 - b. **Failure to Pay for Underbilling of Longer than 6 Months** -- Failure to pay a bill to correct previous underbilling due to misapplication of rates more than six (6) months prior to the date of application;
 - c. **Violation of Corporation's Rules** -- Violation of the Corporation's rules pertaining to operation of non-standard equipment or unauthorized attachments which interferes with the service of others, unless the customer has first been notified and been afforded reasonable opportunity to comply with said requirements;
 - d. **Failure to Pay Bill of Another Customer as Guarantor** -- Failure to pay a bill of another customer as guarantor thereof unless the guarantee was made in writing to the Corporation as a condition precedent to service;
 - e. **Failure to Pay Bill of Another Customer at same Address** -- Failure to pay the bill of another customer at the same address except where the change of customer identity is made to avoid or evade payment of a utility bill;
 - f. **Failure to Comply with Other Rules** -- Failure to comply with regulations or rules for anything other than the type of utility service specifically requested including failure to comply with septic tank regulations.
11. **Deferred Payment Agreement.** The Corporation may offer a deferred payment plan to a Member who cannot pay an outstanding balance in full and is willing to pay the balance in reasonable installments as determined by the Corporation, including any Late Penalty Fees or interest on the monthly balance to be determined as per agreement.
12. **Charge Distribution and Payment Application.**
- a. **Service Availability Charge or Reserved Service Charge** -- The Service Availability Charge or Reserved Service Charge is for the billing period from the 1st day of the month to the last day of the month. Charges shall be prorated for meter installations and service terminations falling during the billing period. Billings for this amount shall be mailed on or about the 1st of the month preceding the month for which this charge is due. All services shall be subject to this charge whether or not the service is in use by the Member.
 - b. **Gallage Charge** -- Gallage charges shall be billed at the rate specified in Section G and billing shall be calculated in ten (10) gallon increments. Water charges are based on monthly meter readings and are calculated from reading date to reading date. Readings used in all billing calculations shall be taken by the Corporation's employees or designated representative.
 - c. **Posting Payments** -- All payments shall be posted against previous balances prior to posting against current billings.
13. **Due Dates, Delinquent Bills, and Service Disconnection Date.** The Corporation shall mail all bills on or about the 15th of the month. All bills shall be due and payable upon receipt and are past due beyond the date indicated on the bill (allowing approximately fifteen (15) days to pay), after which time a penalty shall be applied as described in Section G. A bill is delinquent if not paid on or before the past due date. Payments made by mail will be considered late if postmarked after the past due date. A five (5) day grace period may then be allowed for delayed payments prior to mailing of final notices. Final notices shall be mailed allowing ten (10) additional days for payment prior to disconnection. The ten (10) additional days shall begin on the day the final notice is deposited with the U.S. Postal Service with sufficient postage. If the past due date for the regular or final billing is on a weekend or holiday, the past due date for payment purposes shall be the next day the Corporation office is open for business after said weekend or holiday.

Approved JP

For all disputed payment deadlines, the date postmarked on each bill will determine the beginning of each billing cycle or final notice mailings.

- a. Upon written request, any residential customer sixty (60) years of age or older who occupies the entire premises of a dwelling receiving water utility service from the Corporation shall receive extension of the past due date, without penalty. The extension shall not exceed ten (10) days beyond the usual fifteen (15) day payment period for a total of no more than twenty-five (25) days from the date the bill is issued. The request may specify extension of the late payment periods for current and subsequent billings. (HB 670 Effective August 30, 1993)

14. Rules for Disconnection of Service. The following describes the rules and conditions for disconnection of service. For the purposes of disconnecting sewer service under these policies, water service will be terminated in lieu of disconnecting sewer service.

- a. **Disconnection With Notice** – Water utility service may be disconnected for any of the following reasons after proper notification has been given.

- 1) **Returned Checks** – The Corporation shall mail, via the U.S. Postal Service, a notice requiring redemption of the returned instrument within ten (10) days of the date of the notice to be made in the Corporation office. Redemption of the returned instrument shall be made by cash, money order, or certified check. Failure to meet these terms shall initiate disconnection of service. Any such instruments returned as insufficient or non-negotiable for any reason for any two billing periods within a twelve (12) month period shall be considered evidence of bad credit risk by the Corporation. The Member/Customer in violation shall be placed on a "cash-only" basis for a period of twelve (12) months. **NOTE:** "cash-only" means certified check, money order, or cash.
- 2) Failure to pay a delinquent account for utility service or failure to comply with the terms of a deferred payment agreement;
- 3) Violation of the Corporation's rules pertaining to the use of service in a manner which interferes with the service of others or the operation of non-standard equipment if a reasonable attempt has been made to notify the Member and the Member is provided with a reasonable opportunity to remedy the situation;
- 4) Failure of the Member to comply with the terms of the Corporation's Service Agreement, Tariff, Bylaws, or Special Contract provided that the Corporation has given notice of said failure to comply, and Member has failed to comply within a specified amount of time after notification;
- 5) Failure to provide access to the meter under the terms of this Tariff or to property at which water service is received when there is reason to believe that a hazardous condition or policy violation exists for which access is necessary to verify;
- 6) Misrepresentation by any Applicant or Transferee of any fact on any form, document, or other agreement required to be executed by the Corporation;
- 7) Failure of Member to re-apply for service upon notification by the Corporation that Member no longer meets the terms of the service classification originally applied for under the original service application.

- b. **Disconnection Without Notice** – Water utility service may be disconnected without notice for any of the following conditions:

- 1) A known dangerous or hazardous condition exists for which service may remain disconnected for as long as the condition exists, including but not limited to a violation of the Texas Sanitation and Health Protection Law 4477-1, or there is reason to believe a dangerous or hazardous condition exists and the Member refuses to allow access for the purpose of confirming the existence of such condition and/or removing the dangerous or hazardous condition (30 TAC 290.46 (j));
- 2) Service is connected without authority by a person who has not made application for service or who has reconnected service without authority following termination of service for nonpayment; and
- 3) In instances of tampering with the Corporation's meter or equipment, by-passing the meter or equipment, or other diversion of service.

(a) **NOTE:** Where reasonable, given the nature of the reason for disconnection, a written statement providing notice of disconnection and the reason thereof shall be posted at the place of common entry or upon the front door of each affected residential unit as soon as possible after service has been disconnected.

- c. **Disconnection Prohibited** – Utility service may not be disconnected for any of the following reasons:

- 1) Failure of the Member to pay for merchandise or charges for non-utility service provided by the Corporation, unless an agreement exists between the Applicant and the Corporation whereby the Member guarantees payment of non-utility service as a condition of service;
- 2) Failure of the Member to pay for a different type or class of utility service unless a fee for such service is included in the same bill;

- 3) Failure of the Member to pay charges arising from an underbilling occurring due to any misapplication of rates more than six (6) months prior to the current billing;
 - 4) Failure of the Member to pay the account of another Member as guarantor thereof, unless the Corporation has in writing the guarantee as a condition precedent to service;
 - 5) Failure of the Member to pay charges arising from an underbilling due to any faulty metering unless the meter has been tampered with or unless such underbilling charges are due under the Inoperative Meters subsection of this Tariff;
 - 6) Failure of the Member to pay estimated bill other than a bill rendered pursuant to an approved meter reading plan, unless the Corporation is unable to read the meter due to circumstances beyond its control;
 - 7) In response to a request for disconnection by an Owner/Member of rental property where the renter is billed directly by the Corporation as authorized by the owner, and the renter's account is not scheduled for disconnection under the Rules for Disconnection of Service in this Tariff.
- d. **Disconnection on Holidays and Weekends** – Unless a dangerous condition exists or the Member requests disconnection, service shall not be disconnected on a day, or on a day preceding a day, when personnel of the Corporation are not available to the public for the purpose of making collections or reconnecting service.
 - e. **Disconnection Due to Utility Abandonment** – The Corporation may not abandon a Member or a Certified Service Area without written notice to its Members and all similar neighboring utilities and approval from the Texas Natural Resource Conservation Commission.
 - f. **Disconnection for Ill and Disabled** – The Corporation may not discontinue service to a delinquent residential Member permanently residing in an individually metered dwelling unit when that Member establishes that discontinuance of service will result in some person at that residence becoming seriously ill or more seriously ill if service is discontinued. Each time a Member seeks to avoid termination of service under this Sub-section, the Member must have the attending physician call or contact the Corporation within sixteen (16) days of issuance of the bill. A written statement must be received by the Corporation from the physician within twenty-six (26) days of the issuance of the utility bill. The prohibition against service termination shall last sixty-three (63) days from the issuance of the utility bill or such lesser period as may be agreed upon by the Corporation and Member's physician. The Member shall enter into a Deferred Payment Agreement.
 - g. **Disconnection of Master-Metered Accounts and Non-Standard Services** – When a bill for water utility services is delinquent for a master-metered service complex (defined as a complex in which a single meter serves two (2) or more residential dwelling units), the following shall apply: (30 TAC SUBCHAPTER H. 291.126)
 - 1) The Corporation shall send a notice to the Member as required. This notice shall also inform the Member that notice of possible disconnection will be provided to the tenants of the service complex in five (5) days if payment is not rendered before that time.
 - 2) At least five (5) days after providing notice to the Member and at least five (5) days prior to disconnection, the Corporation shall post notices, stating "Termination Notice" in public areas of the service complex notifying the residents of the scheduled date for disconnection of service.
 - 3) The tenants may pay the Corporation for any delinquent bill in behalf of the owner to avert disconnection or to reconnect service to the complex.
 - h. **Disconnection of Temporary Service** – When an applicant with a Temporary service fails to comply with the conditions stated in the service Application and Agreement Form or other rules of this Tariff, service may be terminated with notice.
15. **Billing Cycle Changes.** The Corporation reserves the right to change its billing cycles if the work load requires such practice. After a billing period has been changed, the billings shall be sent on the new change date unless otherwise determined by the Corporation.
16. **Back-billing.** The Corporation may back-bill a Member for up to four (4) years (48 months) for meter error, misapplied meter multiplier, incorrect meter readings, or error in computing a Member's bill. Failure to pay the most recent six (6) months billing will result in disconnection of service. Back-billing shall not extend beyond current Membership except in cases involving the transfer of a Membership conditioned upon payment of delinquent obligations by the Transferee, as provided in Section E.
17. **Disputed Bills.** In the event of a dispute between the Member and the Corporation regarding any bill, the Corporation shall forthwith make and conduct an investigation as shall be required by the particular case, and report the results in writing thereof to the Member. All disputes under this Subsection must be submitted to the Corporation, in writing, prior to the due date posted on said bill except in cases involving the transfer of a Membership conditioned on payment of delinquent obligations by the Transferee, as provided under this Tariff.

18. **Inoperative Meters.** Water Meters found inoperative will be repaired or replaced within a reasonable time. If a meter is found not to register for any period, unless by-passed or tampered with, the Corporation shall make a charge for units used, but not metered, for a period not to exceed three (3) months, based on amounts used under similar conditions during the period preceding or subsequent thereto, or during corresponding periods in previous years.
19. **Bill Adjustment Due to Meter Error.** The Corporation shall test any Member's meter upon written request of the Member. In the event the meter tests within the accuracy standards of The American Water Works Association, a test fee as prescribed in Section G of this Tariff shall be imposed. In the event the test results indicate that the meter is faulty or inaccurate, the test fee shall be waived, the meter shall be calibrated or replaced, and a billing adjustment may be made as far back as six (6) months but not extending beyond current Membership except in cases involving the transfer of a Membership conditioned on payment of delinquent obligations by the Transferee, as provided under this Tariff. The Member shall complete a Meter Test Request Form prior to the test.
20. **Meter Tampering and Diversion.** For purposes of these Sections, meter-tampering, by-passing, or diversion shall all be defined as tampering with the Corporation's service equipment, by-passing the same, or other instances of diversion, such as:
- Removing a locking or shut-off device used by the Corporation to discontinue service,
 - Physically disorienting the meter,
 - Attaching objects to the meter to divert service or to by-pass,
 - Inserting objects into the meter,
 - And other electrical and mechanical means of tampering with, by-passing, or diverting service.
 - The burden of proof of meter-tampering, by-passing, or diversion is on the Corporation. Photographic evidence or any other reliable and credible evidence may be used; however, any evidence shall be accompanied by a sworn affidavit by the Corporation's staff when any action regarding meter-tampering as provided for in these Sections is initiated. A court finding of meter-tampering may be used instead of photographic or other evidence, if applicable. Unauthorized users of services of the Corporation shall be prosecuted to the extent allowed by law under the Texas Penal Code 28.03. (Is a Misdemeanor)
21. **Meter Relocation.** Relocation of services shall be allowed by the Corporation provided that:
- No transfer of Membership is involved;
 - An easement for the proposed location has been granted to the Corporation;
 - The Member pays the actual cost of relocation plus administrative fees, and
 - Service capacity is available at proposed location.
22. **Prohibition of Multiple Connections To A Single Tap.** No more than one (1) residential, commercial, or industrial service is allowed per meter. The Corporation may consider allowing an apartment building or mobile home/RV park to apply as a "Master Metered Account" and have a single meter. Any unauthorized sub-metering or diversion of service shall be considered a Multiple Connection and subject to disconnection of service. If the Corporation has sufficient reason to believe a Multiple Connection exists, the Corporation shall discontinue service under the Disconnection with Notice provisions of this Tariff.
23. **Member's Responsibility.**
- The Member shall provide access to the meter as per service agreement. If access to the meter is hindered or denied preventing the reading of the meter, an estimated bill shall be rendered to the Member for the month; and a notice shall be sent to the effect that access could not be gained. If access is denied for three (3) consecutive months after proper notification to the Member, then service shall be discontinued and the meter removed with no further notice. (Section E)
 - The Member shall be responsible for compliance with all utility, local, and state codes, requirements, and regulations concerning on-site service and plumbing facilities.
 - All connections shall be designed to ensure against back-flow or siphonage into the Corporation's water supply. In particular, livestock water troughs shall be plumbed above the top of the trough with air space between the discharge and the water level in the trough. (30 TAC 290.46)
 - The use of pipe and pipe fittings that contain more than 8.0% lead or solder and flux that contain more than 0.2% lead is prohibited for any plumbing installation or repair of any residential or non-residential facility providing water for human consumption and connected to the Corporation's facilities. Customer service pipelines shall be installed by the applicant and shall be a minimum of SDR-26 PVC pipe. (30 TAC 290.46)

- c. A Member owning more than one (1) Membership Certificate shall keep all payments current on all accounts. Failure to maintain current status on all accounts shall be enforceable as per Service Application and Agreement executed by the Member.
- d. The Corporation's ownership and maintenance responsibility of water supply and metering equipment shall end at the meter or other service equipment. Therefore, all water usage registering upon and/or damages occurring to the metering equipment owned and maintained by the Corporation shall be subject to charges as determined by the Corporation's Tariff as amended from time to time by the Board of Directors.
- e. The Corporation shall require each Member to have a cut-off valve on the Member's side of the meter for purposes of isolating the Member's service pipeline and plumbing facilities from the Corporation's water pressure. The valve shall meet AWWA standards (a ball valve is preferred). The Member's use of the Corporation's curb stop or other similar valve for such purposes is prohibited. Any damage to the Corporation's equipment shall be subject to service charges. (This additional cut-off valve may be installed as a part of the original meter installation by the Corporation.)

Approved JP

SECTION F. DEVELOPER, SUBDIVISION, AND NON-STANDARD SERVICE REQUIREMENTS

1. **Corporation's Limitations.** All Applicants shall recognize that the Corporation must comply with local, state, and federal rules and regulations as promulgated from time to time, and by covenants of current indebtedness. The Corporation is not required to extend retail utility service to an Applicant in subdivision where the responsible party (Applicant/Developer) of the applicable property (subdivision) has failed to comply with the terms of this policy. 13.2502 of the Texas Water Code requires that notice be given herein or by publication or by alternative means to the Developers/Applicants.
2. **Purpose.** It is the purpose of this Section to define the process by which the specific terms and conditions for service to subdivisions are determined including the Developer's and Corporation's respective costs.
3. **Application of Rules.** This Section is applicable to subdivisions, additions to subdivisions, developments, or whenever additional service facilities are required. For the purposes of this Tariff, Applications subject to this Section shall be defined as Non-Standard. This Section may be altered or suspended for planned facility expansions when the Corporation extends its indebtedness. The Board of Directors of the Corporation shall interpret on an individual basis whether or not the Applicant's service request shall be subject to all or part of the conditions of this Section.
4. **Non-Standard Service Application.** The Applicant shall meet the following requirements prior to the initiation of a Service Contract by the Corporation:
 - a. The Applicant shall provide the Corporation a completed Service Application and Agreement giving special attention to the item on SPECIAL SERVICE NEEDS OF THE APPLICANT.
 - b. A final plat approved by the Corporation must accompany the Application showing the Applicant's requested service area. The plat must be approved by all governmental authorities exercising jurisdiction over lot sizes, sewage control, drainage, right-of-way, and other service facilities. Plans, specifications, and special requirements of such governmental authorities shall be submitted with the plat. Applicants for single taps involving extension or upsizing of facilities shall be required to submit maps or plans detailing the location of the requested extension and details of demand requirements.
 - c. At the time the Applicant submits the Application, a Non-Standard Service Investigation Fee (See Section G) to cover initial administrative, legal, and engineering fees shall be paid to the Corporation. The balance of actual expenses incurred as a result of efforts by the Corporation to study service requirements of the Applicant shall be refunded to the Applicant and the Applicant shall pay any additional expenses.
 - d. If after the service investigation has been completed, the Corporation determines that the Applicant's service request is for property outside the area dedicated in the Corporation's Certificate of Convenience and Necessity, service may be extended provided that:
 - 1) The service location is contiguous to or within one-fourth (1/4) mile of the Corporation's Certificated Service Area;
 - 2) The Service location is not in an area receiving similar service from another utility; and
 - 3) The service location is not within another utility's Certificate of Convenience and Necessity.
 - 4) If the Corporation extends service under these conditions, the Applicant shall fully support any subsequent efforts by the Corporation to amend its Certificate of Convenience and Necessity to include the Applicant's property within the service area.
5. **Design.** The Corporation shall study the design requirements of the Applicant's required facilities prior to initiation of a Service Agreement by adopting the following schedule:
 - a. The Corporation's Consulting Engineer shall design all service facilities for the Applicant's requested service within the Corporation's specifications or within certain codes and specifications of neighboring municipalities for all Non-Standard Service Applications which lie within the enforced extra territorial jurisdiction of a municipality.
 - b. The Engineer's fees shall be paid out of the Non-Standard Service Investigation Fee, provided the actual costs of the Engineer's services do not exceed the amount of the Non-Standard Service Investigation Fee allotted for engineering services. If the fee for the Engineer's services exceeds the allotted fee, the Applicant shall pay the balance of engineering fees prior to commencing with the service investigation.

Approved JP

- c. The Consulting Engineer shall submit to the Corporation a set of detailed plans, specifications, and cost estimates for the project.
- d. If no governmental authority imposes other design criteria on the Applicant's service request, the Corporation's Engineer shall design all facilities for any Applicant to meet the demand for service as platted and/or requested in the plans or plat submitted in application for service. The Corporation reserves the right to upgrade design of service facilities to meet future demands, provided however, that the Corporation shall pay the expense of such upgrading in excess of the Applicant's facility requirements.

6. **Non-Standard Service Contract.** All Applicants requesting or requiring Non-Standard Service shall enter into a written contract, drawn up by the Corporation's Attorney, in addition to submitting the Corporation's Service Application and Agreement. Said contract shall define the terms of service prior to construction of required service facilities. Guidelines for the service contract may include, but are not limited to:

- a. All costs associated with required administration, design, construction, and inspection of facilities for water service to the Applicant's service area and terms by which these costs are to be paid.
- b. Procedures by which the Applicant shall accept or deny a contractor's bid, thereby committing to continue or discontinue the project.
- c. Equity Buy In Fee (Front-end Capital Contributions) required by the Corporation in addition to the other costs required under this Section.
- d. Monthly Reserved Service Charges as applicable to the service request.
- e. Terms by which reserved service shall be provided to the Applicant and duration of reserved service with respect to the impact the Applicant's service request will have upon the Corporation's system capability to meet other service requests.
- f. Terms by which the Applicant shall be reimbursed or compensated for fees duplicated in assessments for monthly rates and Equity Buy-In Fees.
- g. Terms by which the Corporation shall administer the Applicant's project with respect to:
 - 1) Design of the Applicant's service facilities;
 - 2) Securing and qualifying bids;
 - 3) Execution of the Service Agreement;
 - 4) Selection of qualified bidder for construction;
 - 5) Dispensing advanced funds for construction of facilities required for the Applicant's service;
 - 6) Inspecting construction of facilities; and
 - 7) Testing facilities and closing the project.
- h. Terms by which the Applicant shall indemnify the Corporation from all third party claims or lawsuit in connection with the project contemplated.
- i. Terms by which the Applicant shall deed all constructed facilities to the Corporation and by which the Corporation shall assume operation and maintenance responsibility, including any enforcement of warranties in connection with construction of the Applicant's project.
- j. Terms by which the Applicant shall grant title or easement for right-of-ways, constructed facilities, and facility sites and/or terms by which the Applicant shall provide for the securing of required right-of-ways and sites.
- k. Terms by which the Board of Directors shall review and approve the Service Contract pursuant to current rules, regulations, and bylaws.

7. **Property and Right-of-Way Acquisition.** With regard to construction of facilities, the Corporation shall require private right-of-way easements or private property as per the following conditions:

- a. If the Corporation determines that right-of-way easements or facility sites outside the Applicant's property are required, the Corporation shall require the Applicant make good faith efforts to secure easements or title to facility sites in behalf of the Corporation. All right-of-way easements and property titles shall be researched, validated, and filed by the Corporation at the expense of the Applicant.
- b. All facilities required to be installed in public right-of-ways in behalf of the Applicant, due to inability to secure private right-of-way easements, shall be subject to costs equal to the original cost of facility installation for those facilities in public right-of-ways, plus the estimated cost of future relocation to private right-of-ways, or subject to the cost of installation under condemnation procedures, whichever is most desired by the Applicant.
- c. The Corporation shall require an exclusive dedicated right-of-way on the Applicant's property (as required by the size of the planned facilities and as determined by the Corporation) and title to property required for other on-site facilities.
- d. Easements and facilities sites shall be prepared for the construction of the Corporation's pipeline and facility installations in accordance with the Corporation's requirements and at the expense of the Applicant.

8. **Bids For Construction.** The Corporation's Consulting Engineer shall advertise for bids for the construction of the Applicant's proposed facilities in accordance with generally accepted practices. Plans and specifications shall be made available, with or without charge, to prospective bidders. Although the Corporation reserves the right to reject any bid or contractor, the Corporation shall generally award the contract to the lowest and best bidder in accordance with the following criteria:
- a. The Applicant shall sign the Service Contract noting willingness to proceed with the project and shall pay all costs in advance of construction associated with the project;
 - b. The Contractor shall provide an adequate bid bond under terms acceptable to the Corporation;
 - c. The Contractor shall secure adequate performance and payment bonding for the project under terms acceptable to the Corporation;
 - d. The Contractor shall supply favorable references acceptable to the Corporation;
 - e. The Contractor shall qualify with the Corporation as competent to complete the work; and
 - f. The Contractor shall provide adequate certificates of insurance as required by the Corporation.
9. **Pre-Payment For Construction And Service.** After the Applicant has executed the Service Agreement, the Applicant shall pay to the Corporation all costs necessary for completion of the project prior to construction and in accordance with the terms of the Service Contract.
10. **Construction.**
- a. All roadwork pursuant to state, county and/or municipal standards (if applicable) shall be completed prior to facility construction to avoid future problems resulting from road right-of-way completion and excavation. Subject to approval of the requisite authority, road sleeves may be installed prior to road construction to avoid road damage during construction of Applicant's facilities.
 - b. The Corporation shall, at the expense of the Applicant, inspect the facilities to ensure that Corporation standards are achieved.
 - c. Construction plans and specifications shall be strictly adhered to, but the Corporation reserves the right to change-order any specifications, due to unforeseen circumstances during the design phase, to better facilitate operation of the Applicant's facility. All change-order amounts shall be charged to the Applicant.
11. **Service Within Subdivisions.** The Corporation's objective to provide service to any customer located within a subdivision governed by this section is strictly limited to the non-standard service specified by the Applicant. The purchasers of any lots who do not receive service because this service has not been specified or paid for by the Applicant shall have no recourse to the Corporation but may have recourse to the Applicant/Developer.

Approved JP

SECTION G.

RATES AND SERVICE FEES

NOTE: Unless specifically defined in this Tariff, all fees, rates, and charges as stated shall be non-refundable.

1. **Service Investigation Fee.** The Corporation shall conduct a service investigation for each service application submitted at the Corporation office. An initial determination shall be made by the Corporation, without charge, as to whether the service request is Standard or Non-Standard. An investigation shall then be conducted and the results reported under the following terms:
 - a. All Standard Service requests shall be investigated without charge and all applicable costs for providing service shall be quoted in writing to the Applicant within ten (10) working days of application.
 - b. All Non-Standard Service requests shall be subject to a fee, appropriate to each project, of sufficient amount to cover all administrative, legal, and engineering fees associated with investigation of the Corporation's ability to deliver service to the Applicant to;
 - 1) Provide cost estimates of the project;
 - 2) To present detailed plans and specifications as per final plat;
 - 3) To advertise and accept bids for the project;
 - 4) To present a Non-Standard Service Contract to the Applicant; and
 - 5) To provide other services as required by the Corporation for such investigation. A Non-Standard Service Contract shall be presented to the Applicant within a suitable amount of time as determined by the complexity of the project. (See Section F.)
2. **Membership Fee.** At the time the application for service is approved, a refundable Membership Fee must be paid before service shall be provided or reserved for the Applicant by the Corporation.

The Membership Fee for water service is \$ 150. for each service unit.

3. **Easement Fee.** When the Corporation determines that private right-of-way easements and/or facilities sites are necessary to provide service to the Applicant, the Applicant shall be required to make good faith efforts to secure easements in behalf of the Corporation and/or may be required to pay all costs incurred by the Corporation in validating, clearing, and retaining such right-of-way in addition to tap fees otherwise required pursuant to the provisions of this Tariff. The costs may include all legal fees and expenses necessary to attempt to secure such right-of-way and /or facilities sites in behalf of the Applicant.
4. **Installation Fee.** The Corporation shall charge an installation fee for service as follows:
 - a. **Standard Service Request** -- Standard Service shall include all current labor, materials, engineering, legal, customer service inspection, and administrative costs necessary to provide individual metered water service and shall be charged on a per tap basis as computed immediately prior to such time as metered service is requested and installed.

Standard Service Installation Fee per meter installation is: \$ 300.
 - b. **Non-Standard Service Request** -- Non-Standard Service shall include any and all construction labor and materials, inspection, administration, legal, and engineering fees, as determined by the Corporation under the rules of Section F. of this Tariff.
 - c. **Standard and Non-Standard Service Installations** -- Standard and Non-Standard Service Installations shall include all costs of any pipeline relocations as per Section E. of this tariff.
5. **Equity Buy-In Fee (Impact Fee).** In addition to the Membership Fee, each Applicant shall be required to achieve parity with existing Members by contributing capital in an amount projected to defray the cost of up-grading system facilities to meet growth demands created by adding customers. This fee shall be assessed immediately prior to providing or reserving service on a per service unit basis for each tap/lot and shall be assigned and restricted to the tap/lot for which the service was originally requested.

Equity Buy-In Fee (Impact Fee) per installation is: \$ 1550.

Approved JP

6. Monthly Charges.

a. Service Availability Charge (Monthly Minimum)

Water Service - The monthly charge for metered water service, which may or may not include allowable gallonage, is based on demand by meter size. Each charge is assessed based on the number of 5/8" X 3/4" meters (as per American Water Works Association maximum continuous flow specifications equivalent to the size indicated and is used as a base multiplier for the Service Availability Charge and allowable gallonage. Rates and equivalents are as follows:

METER SIZE	5/8" X 3/4" METER EQUIVALENTS	MONTHLY RATE
5/8" X 3/4"	1.0	\$12.50 Base Rate

b. **Reserved Service Charges** - The monthly charge for each active account at a specific location for which a meter has not been installed but for which the Corporation and the Applicant have entered into agreement and/or contract for reserved service. This monthly charge shall be based on the Corporation's fixed costs to service the Applicant's dedicated facilities on a per Service Unit basis. This charge reserves service to the Applicant's real estate designated to receive service. This fee is determined on a case by case basis but shall never exceed the Service Availability Charge on a per Service Unit basis.

c. **Gallonge Charge** - In addition to the Service Availability Charge, a gallonge charge shall be added at the following rates for usage during any one (1) billing period.

Water -	\$ 4.45	per 1,000 gallons for usage between 1-30,000 gallons
	\$ 5.45	per 1,000 gallons for usage between 30,001-60,000 gallons
	\$ 8.20	per 1,000 gallons for usage between 60,001 - 100,000 gallons
	\$13.00	per 1,000 gallons for usage over 100,000 gallons

The Corporation shall, as required by Section 5.235, Water Code of the State of Texas, collect from each of its retail customers a regulatory assessment equal to one-half of one percent of the charge for retail water or wastewater services. This charge shall be collected in addition to other charges for utility service. This fee is collected on all charges pertaining to Monthly Charges of this Tariff. (30 TAC 291.76 d(3) (i))

7. **Late Payment Fee.** The Corporation shall charge a fee of \$ 15.00 for the late payment of a water bill.

8. **Returned Check Fee.** In the event a check, draft, or any other similar instrument is given by a person, firm, corporation, or partnership to the Corporation for payment of services provided for in this Tariff, and the instrument is returned by the bank of other similar institution as insufficient or non-negotiable for any reason, the account for which the instrument was issued shall be assessed a return check charge of \$ 25.00.

9. **Reconnect Fee.** The Corporation shall charge a fee of \$ 50.00 for reconnecting service after the Corporation has previously disconnected the service for any reason provided for in this Tariff except for activation of service under Section E. Re-Service.

10. **Service Trip Fee.** The Corporation may charge a trip fee of \$ 75.00 for any service call or trip to the Member's tap as a result of a request by the Member or resident (unless the service call is in response to damage of the Corporation's or another Member's facilities) or for the purpose of disconnecting or collecting payment for services.

11. **Equipment Damage Fee.** If the Corporation's facilities or equipment have been damaged by tampering, by-passing, installing unauthorized taps, reconnecting service without authority, or other service diversion, a fee shall be charged equal to the actual costs of all labor, material, and equipment necessary for repair, replacement, and other Corporation actions. This fee shall be charged and paid before service is re-established. If the Corporation's equipment has not been damaged, a fee equal to the actual costs for all labor, material, equipment, and other actions necessary to correct service diversions, unauthorized taps, or re-connection of service without authority shall be charged. All components of this fee will be itemized, and a statement shall be provided to the Member. If the Corporation's facilities or equipment have been damaged due to negligence or unauthorized use of the Corporation's equipment, right-of-way, or meter shut-off valve, or due to other acts for which the Corporation incurs losses or damages, the Member shall be liable for all labor and material charges incurred as a result of said acts of negligence.

Approved GP

12. **Meter Test Fee.** The Corporation shall test a Member's meter upon *written request of the Member*. Under the terms of Section E. of this Tariff, actual charges of the meter test may be imposed on the affected account.
13. **Transfer Fee.** An Applicant for service who is a Transferee shall complete all required application forms, etc., and pay a Transfer Fee of \$ 10.00.
14. **Information Disclosure Fee.** All public information except that which has been individually requested as confidential shall be available to the public for a fee to be determined by the Corporation based on the level of service and costs to provide such information., but not to be inconsistent with the terms of the Texas Open Records Act: Chapter 552, Texas Government Code.
15. **Other Fees.** All services outside the normal scope of utility operations which the Corporation may be compelled to provide at the request of a customer or Member shall be charged to the recipient based on the cost of providing such service.

Approved GP

SAMPLE APPLICATION PACKET

RCH WATER SUPPLY CORPORATION
SERVICE APPLICATION AND AGREEMENT

APPLICANT NAME _____

CURRENT BILLING ADDRESS _____

PHONE NUMBER: Home (____) ____-____ Work (____) ____-____

PROOF OF OWNERSHIP PROVIDED BY: _____

DRIVER'S LICENSE NUMBER OF APPLICANT: _____

LEGAL DESCRIPTION OF PROPERTY (Include name of road, subdivision with lot & block number):

PREVIOUS OWNER'S NAME AND ADDRESS (If transferring Membership):

SPECIAL SERVICE NEEDS OF APPLICANT: _____

NOTE: FORM MUST BE COMPLETED BY APPLICANT ONLY. A MAP OF SERVICE LOCATION
REQUEST MUST BE ATTACHED.

AGREEMENT made this _____ day of _____, 20 _____,

between RCH Water Supply Corporation, a corporation organized under the laws of the State of Texas (hereinafter called the Corporation) and _____, (hereinafter called the Applicant and/or Member),

Witnesseth:

The Corporation shall sell and deliver water and/or wastewater service to the Applicant and the Applicant shall purchase, receive, and/or reserve service from the Corporation in accordance with the bylaws and tariff of the Corporation as amended from time to time by the Board of Directors of the Corporation. Upon compliance with said policies, including payment of a Membership Fee, the Applicant qualifies for Membership as a new applicant or continued Membership as a transferee and thereby may hereinafter be called a Member.

The Member shall pay the Corporation for service hereunder as determined by the Corporation's tariff and upon the terms and conditions set forth therein, a copy of which has been provided as an information packet, for which Member acknowledges receipt hereof by execution of this agreement. A copy of this agreement shall be executed before service may be provided to the Applicant.

The Board of Directors shall have the authority to discontinue service and cancel the Membership on any Member not complying with any policy or not paying any utility fees or charges as required by the Corporation's published rates, fees, and conditions of service. At any time service is discontinued, terminated, or suspended, the Corporation shall not re-establish service unless it has a current, signed copy of this agreement.

If this agreement is completed for the purpose of assigning utility service as a part of a rural domestic water and/or wastewater system loan project contemplated with the Rural Development, an Applicant shall pay an Indication of Interest Fee in lieu of a Membership Fee for the purposes of determining the number of taps to be considered in the design and the number of potential ratepayers considered in determining the financial feasibility of constructing a new water system or expanding the facilities of an existing water system.

The Applicant hereby agrees to obtain, utilize, and/or reserve service as soon as it is available. Applicant, upon qualification for service under the terms of the Corporation's policies, shall further qualify as a Member and the Indication of Interest Fee shall then be converted by the Corporation to a Membership Fee. Applicant further agrees to pay, upon becoming a Member, the monthly charges for such service as prescribed in the Corporation's tariff. Any breach of this agreement shall give cause for the Corporation to liquidate, as damages, the fees previously paid as an indication of interest. In addition to any Indication of Interest Fees forfeited, the Corporation may assess a lump sum of \$300.00 as liquidated damages to defray any losses incurred by the Corporation. If delivery of service to said location is deemed infeasible by the Corporation as a part of this project, the Applicant shall be denied Membership in the Corporation and the Indication of Interest Fee, less expenses, shall be refunded. The Applicant may re-apply for service at a later date under the terms and conditions of the Corporation's policies. For the purposes of this agreement, an Indication of Interest Fee shall be of an amount equal to the Corporation's Membership Fees.

All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or wastewater connection is for the sole use of the Member or customer and is to provide service to only one (1) dwelling or one (1) business. Extension of pipe(s) to transfer utility service from one property to another, to share, resell, or submeter water to any other persons, dwellings, businesses, or property, etc., is prohibited.

The Corporation shall have the right to locate a water service meter and the pipe necessary to connect the meter on the Member's property at a point to be chosen by the Corporation, and shall have access to its property and equipment located upon Member's premises at all reasonable and necessary times for any purpose connected with or in the furtherance of its business operations, and upon discontinuance of service the Corporation shall have the right to remove any of its equipment from the Member's property. The Member shall install at their own expense any necessary service lines from the Corporation's facilities and equipment to the point of use, including any customer

service isolation valves, backflow prevention devices, clean-outs, and other equipment as may be specified by the Corporation. The Corporation shall also have access to the Member's property for the purpose of inspecting for possible cross-connections and other undesirable plumbing practices.

The Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. This service agreement serves as notice to each customer of the plumbing restrictions which are in place to provide this protection. The Corporation shall enforce these restrictions to ensure the public health and welfare. The following undesirable plumbing practices are prohibited by state regulations:

- a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with state plumbing regulations. Additionally, all pressure relief valves and thermal expansion devices must be in compliance with state plumbing codes.
- b. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the proper installation of an air gap or a reduced pressure-zone backflow prevention assembly and a service agreement must exist for annual inspection and testing by a certified backflow prevention device tester.
- c. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
- d. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.
- e. No solder or flux which contains more than 0.2% lead may be used for the installation or repair of plumbing on or after July 1, 1988, at any connection which provides water for human consumption.

The Corporation shall maintain a copy of this agreement as long as the Member and/or premises is connected to the public water system. The Member shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Corporation or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Corporation's normal business hours.

The Corporation shall notify the Member in writing of any cross-connections or other undesirable plumbing practices which have been identified during the initial or subsequent inspection. The Member shall immediately correct any undesirable plumbing practice on their premises. The Member shall, at his expense, properly install, test, and maintain any backflow prevention devices required by the Corporation. Copies of all testing and maintenance records shall be provided to the Corporation as required. Failure to comply with the terms of this service agreement shall cause the Corporation to either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Member.

In the event the total water supply is insufficient to meet all of the Members, or in the event there is a shortage of water, the Corporation may initiate the Emergency Rationing Program as specified in the Corporation's tariff. By execution of this agreement, the Applicant hereby shall comply with the terms of said program.

By execution hereof, the Applicant shall hold the Corporation harmless from any and all claims for damages caused by service interruptions due to waterline breaks by utility or like contractors, tampering by other Member/users of the Corporation, normal failures of the system, or other events beyond the Corporation's control.

The Member shall grant to the Corporation, now or in the future, any easements of right-of-way for the purpose of installing, maintaining, and operating such pipelines, meters, valves, and any other equipment which may be deemed necessary by the Corporation to extend or improve service for existing or future Members, on such forms as are required by the Corporation.

By execution hereof, the Applicant shall guarantee payment of all other rates, fees, and charges due on any account for which said Applicant owns a Membership Certificate. Said guarantee shall pledge any and all Membership Fees

against any balance due the Corporation. Liquidation of said Membership Fees shall give rise to discontinuance of service under the terms and conditions of the Corporation's tariff.

By execution herof, the Applicant agrees that non-compliance with the terms of this agreement by said Applicant shall constitute denial or discontinuance of service until such time as the violation is corrected to the satisfaction of the Corporation.

Any misrepresentation of the facts by the Applicant on any of the four pages of this agreement shall result in discontinuance of service pursuant to the terms and conditions of the Corporation's tariff.

Applicant Member

Date

Approved and Accepted

Date Approved

RIGHT OF WAY EASEMENT

KNOW ALL MEN BY THESE PRESENTS, that _____ (hereinafter called "Grantors"), in consideration of one dollar (\$1.00) and other good and valuable consideration paid by _____, (hereinafter called "Grantee"), the receipt and sufficiency of which is hereby acknowledged, does hereby grant, bargain, sell, transfer, and convey to said Grantee, its successors, and assigns, a perpetual easement with the right to erect, construct, install, and lay and thereafter use, operate, inspect, repair, maintain, replace, remove and/or supplement water distribution lines and appurtenances over and across _____ acres of land, more particularly described in instrument recorded in Vol. _____, Page _____, Deed Records, _____ County, Texas, together with the right of ingress and egress over Grantor's adjacent lands for the purpose for which the above mentioned rights are granted. The easement hereby granted shall not exceed 20' in width, and Grantee is hereby authorized to designate the course of the easement herein conveyed except that when the water distribution lines and appurtenances are installed, the easement herein granted shall be limited to a strip of land 20' in width the center line thereof being the water distribution lines and appurtenances as installed.

In the event the easement hereby granted abuts on a public road and the county or state hereafter widens or relocates the public road so as to require the relocation of this water line as installed, Grantor further grants to Grantee an additional easement over and across the land described above for the purpose of laterally relocating said water line as may be necessary to clear the road improvements, which easement hereby granted shall be limited to a strip of land 20' in width the center line thereof being the pipeline as relocated.

The consideration recited herein shall constitute payment in full for all damages sustained by Grantors by reason of the installation of the structures referred to herein and the Grantee will maintain such easement in a state of good repair and efficiency so that no unreasonable damages will result from its use to Grantor's premises. This agreement together with other provisions of this grant shall constitute a covenant running with the land for the benefit of the Grantee, its successors, and assigns. The Grantors covenant that they are the owners of the above described land and that said lands are free and clear of all encumbrances and liens except the following:

IN WITNESS WHEREOF the said Grantors have executed this instrument this _____ day of _____, 20____.

ACKNOWLEDGEMENT

STATE OF TEXAS
COUNTY OF _____

BEFORE ME, the undersigned, a Notary Public in and for said County and State, on this day personally appeared _____ known to me to be the person(s) whose name(s) is(are) subscribed to the foregoing instrument, and acknowledged to me that he (she)(they) executed the same for the purposes and considerations therein expressed.

GIVEN UNDER MY HAND AND SEAL OF OFFICE THIS THE _____ day of _____, 20____.

_____ County, Texas

(Seal)

CUSTOMER SERVICE INSPECTION CERTIFICATE

Name of PWS _____
PWS I.D. # _____
Location of Service _____

Reason for Inspection: New Construction ☐
Existing service where contaminant hazards are suspected ☐
Major renovation or expansion of distribution facilities ☐

I _____, upon inspection of the private water distribution facilities connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

	Compliance	Non-Compliance
(1) No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations.	<input type="checkbox"/>	<input type="checkbox"/>
(2) No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.	<input type="checkbox"/>	<input type="checkbox"/>
(3) No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.	<input type="checkbox"/>	<input type="checkbox"/>
(4) No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>
(5) No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.	<input type="checkbox"/>	<input type="checkbox"/>

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines	Lead <input type="checkbox"/>	Copper <input type="checkbox"/>	PVC <input type="checkbox"/>	Other <input type="checkbox"/>
Solder	Lead <input type="checkbox"/>	Lead Free <input type="checkbox"/>	Solvent Weld <input type="checkbox"/>	Other <input type="checkbox"/>

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Remarks: _____

Signature of Inspector

Registration Number

Title

Type of Registration

Date

NON-STANDARD SERVICE AGREEMENT

THE STATE OF TEXAS
COUNTY OF _____

THIS AGREEMENT is made and entered into by and between _____ hereinafter referred to as "Developer", and RCH Water Supply Corporation, hereinafter referred to as "WSC".

WHEREAS, the Developer is engaged in developing that certain _____ acres of land in _____ County, Texas, more particularly known as the _____ subdivision, according to the plat thereof recorded at Vol. _____, Page _____ of the Plat Records of _____ County, Texas, said land containing _____ Tracts and being hereinafter referred to as "the Property"; and,

WHEREAS, WSC owns and operates a water system which supplies potable water for human consumption and other domestic uses to customers within its service area; and

WHEREAS, Developer has requested WSC to provide such water service to the Property through an extension of WSC's water system, such extension being hereinafter referred to as "the Water System Extension";

NOW THEREFORE:

KNOW ALL MEN BY THESE PRESENTS:

THAT for and in consideration for the mutual promises hereinafter expressed, and other good and valuable consideration, the sufficiency of which is hereby acknowledged by the parties, Developer and WSC agree as follows:

1. Engineering and Design of the Water System Extension.

- a. The Water System Extension shall be engineered and designed by a Texas Registered Professional Engineer in accordance with the applicable specifications of the WSC and all governmental agencies having jurisdiction. All plans and specifications must be reviewed and approved by WSC's consulting engineer prior to the issuance of any request for bids for the construction of the Water System Extension. After such approval of the plans and specifications by the WSC's consulting engineer, the plans and specifications shall become part of this Agreement by reference and shall more particularly define "the Water System Extension".
- b. The Water System Extension must be sized to provide continuous and adequate water service to the property based on plans for the development of the Property provided to WSC by the Developer. WSC may require the Water System Extension to be oversized in anticipation of the needs of other customers of the WSC, subject to the obligation to reimburse the Developer for any such oversizing as provided above.

2. Required Easements or Rights-of-Way.

- a. Developer shall be responsible for dedicating or acquiring any easements across privately owned land which are necessary for the construction of the Water System Extension and for obtaining any Governmental approvals necessary to construct the Water System Extension in public right-of-way.
- b. Any easements acquired by the Developer shall be assigned to WSC upon proper completion of the construction of the Water System Extension. The validity of the legal instruments by which the Developer acquires any such easements and by which Developer assigns such easements to WSC must be approved by WSC's attorney.

3. Construction of the Water System Extension.

- a. Developer shall advertise for bids for the construction of the Water System Extension in accordance with generally accepted bidding practices and shall award the contract for the construction of the Water System Extension subject to the approval of the WSC. WSC may reject any bid.
- b. The Water System Extension shall be constructed in accordance with the approved plans and specifications. WSC shall have the right to inspect all phases of the construction of the Water System Extension. Developer must give written notice to WSC of the date on which construction is scheduled to begin so that WSC may assign an inspector. WSC may charge reasonable inspection fees based on the actual costs of labor, travel and incidental expenses of the inspectors, plus 15% overhead.

4. Dedication of Water System Extension to WSC

Upon proper completion of construction of the Water System Extension and final inspection thereof by WSC, the Water System Extension shall be dedicated to the WSC by an appropriate legal instrument approved by WSC's Attorney. The Water System Extension shall thereafter be owned and maintained by WSC.

5. Cost of the Water System Extension

- a. Developer shall pay all costs associated with the Water System Extension as a contribution in aid of construction, including without limitation to the cost of the following:

- 1) Engineering and design;
 - 2) Easement or right-of-way acquisition;
 - 3) Construction;
 - 4) Inspection;
 - 5) Attorneys' fees;
 - 6) Governmental or regulatory approvals required to lawfully provide service.
- b. Developer shall indemnify WSC and hold WSC harmless from all of the foregoing costs.
 - c. Provided, however, nothing herein shall be construed as obligating the Developer to maintain the Water System Extension subsequent to its dedication and acceptance for maintenance by WSC.
 - d. If WSC has required the Water System Extension to be oversized in anticipation of the needs of the other customers of WSC, WSC shall reimburse Developer for the additional costs of construction attributable to the oversizing, as determined by the WSC's consulting engineer, in three annual installments without interest beginning one year after dedication of the Water System Extension to WSC.
6. Service From the Water System Extension.
- a. After proper completion and dedication of the Water System Extension to WSC, WSC shall provide continuous and adequate water service to the Property, subject to all duly adopted rules and regulations of WSC and the payment of the following:
 - 1) All standard rates, fees and charges as reflected in WSC's approved tariff;
 - 2) Any applicable impact fee adopted by WSC;
 - 3) Any applicable reserved service charge adopted by WSC.
 - b. It is understood and agreed by the parties that the obligation of WSC to provide water service in the manner contemplated by this Agreement is subject to the issuance by agencies having jurisdiction of all permits, certificates or approvals required to lawfully provide such service.
 - c. Unless the prior approval of WSC is obtained, the Developer shall not:
 - 1) Construct or install additional water lines or facilities to service areas outside the Property;
 - 2) Add any additional lands to the Property for which water service is to be provided pursuant to this agreement; or
 - 3) Connect or serve any person or entity who, in turn, sells water service directly or indirectly to another person or entity.

7. Effect of Force Majeure.

In the event either party is rendered unable by force majeure to carry out any of its obligations under this Agreement, in whole or in part, then the obligations of that party, to the extent affected by the force majeure shall be suspended during the continuance of the inability, provided however, that due diligence is exercised to resume performance at the earliest practical time. As soon as reasonably possible after the occurrence of the force majeure relied upon to suspend performance, the party whose contractual obligations are affected thereby shall give notice and full particulars of the force majeure to the other party. The cause, as far as possible, shall be remedied with all reasonable diligence. The term "force majeure" includes acts of God, strikes, lockouts or other industrial disturbances, acts of the public enemy, orders of the government of the United States or the State of Texas or any civil or military authority, insurrections, riots, epidemics, landslides, lightning, earthquakes, fires, hurricanes, storms, floods, washouts, droughts, arrests, restraints of government and civil disturbances, explosions, breakage, or accidents to equipment, pipelines, or canals, partial or complete failure of water supply, and any other disabilities of either party, whether similar to those enumerated or otherwise, that are not within the control of the party claiming the inability and that could not have been avoided by the exercise of due diligence and care. It is understood and agreed that the settlement of strikes and lockouts shall be entirely within the discretion of the party having the difficulty and that the requirement that any force majeure be remedied with all reasonable dispatch shall not require the settlement of strikes and lockouts by acceding to the demands of the opposing party if the settlement is unfavorable to it in the judgment of the party having the difficulty.

8. Notices.

Any notice to be given hereunder by either party to the other party shall be in writing and may be effected by personal delivery or by sending said notices by registered or certified mail, return receipt requested, to the address set forth below. Notice shall be deemed given when deposited with the United States Postal Service with sufficient postage affixed.

Any notice mailed to the WSC shall be addressed:

Any notice mailed to Developer shall be addressed:

Either party may change the address for notice to it by giving notice of such change in accordance with the provisions of this paragraph.

9. Severability.

The provisions of this Agreement are severable, and if any word, phrase, clause, sentence, paragraph, section, or other part of this Agreement or the application thereof to any person or circumstance shall ever be held by any court of competent jurisdiction to be invalid or unconstitutional for any reason, the remainder of this Agreement and the application of such word, phrase, clause, sentence, paragraph, section, or other part of this Agreement to other persons or circumstances shall not be affected thereby and this Agreement shall be construed as if such invalid or unconstitutional portion had never been contained therein.

10. Entire Agreement.

This Agreement, including any exhibits attached hereto and made a part hereof, constitutes the entire agreement between the parties relative to the subject matter of this Agreement. All prior agreements, covenants, representations, or warranties, whether oral or in writing, between the parties are merged herein.

11. Amendment.

No amendment of this Agreement shall be effective unless and until it is duly approved by each party and reduced to a writing signed by the authorized representatives of the WSC and the Developer, respectively, which amendment shall incorporate this Agreement in every particular not otherwise changed by the amendment.

12. Governing Law.

This Agreement shall be construed under and in accordance with the laws of the State of Texas and all obligations of the parties are expressly deemed performable in _____, County, Texas.

13. Venue.

Venue for any suit arising hereunder shall be in _____, County, Texas.

14. Successors and Assigns.

This Agreement shall be binding on and shall inure to the benefit of the heirs, successors and assigns of the parties.

15. Assignability.

The rights and obligations of the Developer hereunder may not be assigned without the prior written consent of the WSC.

16. Effective Date.

This Agreement shall be effective from and after the date of due execution by all parties.

IN WITNESS WHEREOF each of the parties has caused this Agreement to be executed by its duly authorized representative in multiple copies, each of equal dignity, on the date or dates indicated below.

RCH Water Supply Corporation

By: _____
Name: _____
Title: _____
Date: _____

DEVELOPER

By: _____
Name: _____
Title: _____
Date: _____

RCH Water Supply Corporation

NON-STANDARD APPLICATION FORM

PLEASE TYPE OR PRINT

Date of Application: _____

Name of Proposed Development: _____

Name of Person Completing Application: _____

Name of Developer(s) / Applicant: _____

(Legal entity, or if different from above) _____

Mailing Address: _____

Phone No: _____

FAX No. _____

Please provide legal description of property as listed on deed records, filed plat, or other acceptable instrument. Also provide acreage, vicinity, physical location, approved plat, etc.:

Check all that apply - Type of Service Application or Development:

Residential Subdivision ☐
Commercial/Industrial Park ☐

Apartments ☐
Large Meter Applicant
(>1 " meter) ☐

☐ Mobile Home Park
☐ Other

☐ RV Park ☐

Special Service Needs Of The Applicant: _____

Maximum number of proposed lots: _____

Standard Lot Size: _____

Are additional phases planned for this development? ☐ Yes

☐ No

If so, provide details: _____

By execution hereof, as the authorized representative of the stated applicant, I hereby acknowledge receipt of *the RCH WSC Non-Standard Service Application Packet*, in effect at the time issued, on such date as indicated.

Signed and Dated: _____

Title _____

Do not write below this line - Office Use Only

Date Application Returned: _____

Approved Plat Submitted with Application: _____

☐ Yes

☐ No

Non-Standard Service Request Type: _____

Comments: _____

Resolution #2015-1: Water Rate Increase

RESOLUTION # 003-005

A RESOLUTION OF THE RCH WATER SUPPLY CORPORATION APPROVING A MONTHLY RATE RAISE FOR THE RCH WATER SUPPLY CORPORATION AS APPROVED BY THE BOARD OF DIRECTORS OF THE RCH BOARD

Whereas, the RCH Board of Directors did pass and approve a rate raise for the RCH WSC system at the April 29, 2015 meeting.

Whereas, motion was made and unanimously approved by the Board to raise the water rates as follows to be effective August 1, 2015.

	<u>Current Rates</u>	<u>Proposed Rates</u>
Base Rate	\$12.50	No Change
0-30,000 gallons	\$4.45 per 1,000 gallons	\$5.00 per 1,000 gallons
30-60,000 gallons	\$5.45 per 1,000 gallons	\$6.00 per 1,000 gallons
60-100,000 gallons	\$8.20 per 1,000 gallons	\$9.00 per 1,000 gallons
100,000 and over	\$13.00 per 1,000 gallons	\$15.00 per 1,000 gallons

Whereas, cause for the rate raise was conservation of water, impending construction costs and expenses to the sewer system and ongoing maintenance costs for the water system;

Whereas, a public notice was mailed to all customers on May 13, 2015 for comments on the proposed rate raise.

NOW THEREFORE BE IT RESOLVED by the Board of Directors of RCH WSC of Rockwall, Texas the rate raise for the water system will become effective August 1, 2015 and continue until repealed.

PASSED AND ADOPTED by the RCH WSC Board of Directors this 29th day of April , 2015.

Jackie Pullen, Board President

ATTEST: Odis Lowe, Secretary

Subject: Re: PUC Dkt 43121 - RCH WSC

Date: Wednesday, October 14, 2015 at 3:20:07 PM Central Daylight Time

From: Art Rodriguez

To: Reyna, Marie

CC: Tanza Smith

Marie,

We are having some difficulty locating the appropriate Sec. of State docs. Can I get your agreement to give us an additional 30 days to locate the SOS documents? Thanks.

Arturo D. Rodriguez, Jr.
Russell & Rodriguez, L.L.P.
1633 Williams Drive
Building 2, Suite 200
Georgetown, Texas 78628
(512) 930-1317
(866) 929-1641 Fax
www.txadminlaw.com

Notice: The information contained in this transmission is confidential and intended only for the use of the individual or entity named above. The information may also be legally privileged pursuant to the Attorney-Client Privilege or the Attorney Work Product Privilege. This transmission is sent in trust, for the sole purpose of delivery to the intended recipient. If you have received this transmission in error, you are hereby notified that any use, dissemination, distribution or reproduction of this transmission is strictly prohibited. Unauthorized interception of this e-mail may be a violation of criminal law. If you are not the intended recipient, please immediately notify us by telephone at (512) 930-1317 and delete the transmission from your system. Thank you.

From: "Reyna, Marie" <Marie.Reyna@puc.texas.gov>

Date: Thursday, April 2, 2015 at 10:07 AM

To: "arodriguez@txadminlaw.com" <arodriguez@txadminlaw.com>

Subject: PUC Dkt 43121 - RCH WSC

Good Morning Art, I am the PUC attorney assigned to the above referenced docket. Please call me at your convenience to discuss this matter.

Thank you,
Marie

Marie H. Reyna
Attorney, Legal Division
Public Utility Commission of Texas
1701 N. Congress Ave.
P.O. Box 13326
Austin, Texas 78711-3326
Phone: 512-936-7255

EXHIBIT B

Subject: Undeliverable: Re: PUC Dkt 43121 - RCH WSC

Date: Wednesday, October 14, 2015 at 4:53:03 PM Central Daylight Time

From: postmaster@puc.texas.gov

To: marie.reyna@puc.texas.gov

BY2FFO11FD040.mail.protection.outlook.com rejected your message to the following e-mail addresses:

marie.reyna@puctx.mail.onmicrosoft.com

BY2FFO11FD040.mail.protection.outlook.com gave this error:
Hop count exceeded - possible mail loop ATTR1

A problem occurred during the delivery of this message. Please try to resend the message later.

Diagnostic information for administrators:

Generating server: puc.texas.gov

marie.reyna@puctx.mail.onmicrosoft.com
BY2FFO11FD040.mail.protection.outlook.com #554 5.4.14 Hop count exceeded - possible mail loop ATTR1
##rfc822;marie.reyna@puc.texas.gov

Original message headers:

Received: from na01-by2-obe.outbound.protection.outlook.com (207.46.163.238) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 16:37:52 -0500
Received: from SN1PR05CA0007.namprd05.prod.outlook.com (10.163.68.145) by DM2PR0501MB1295.namprd05.prod.outlook.com (10.160.130.149) with Microsoft SMTP Server (TLS) id 15.1.300.14; Wed, 14 Oct 2015 21:37:35 +0000
Received: from BN1AFFO11FD037.protection.gbl (2a01:111:f400:7c10::197) by SN1PR05CA0007.outlook.office365.com (2a01:111:e400:5197::17) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 21:37:35 +0000
Authentication-Results: spf=none (sender IP is 168.39.76.245) smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none header.from=txadminlaw.com;
Received-SPF: None (protection.outlook.com: txadminlaw.com does not designate permitted sender hosts)
Received: from puc.texas.gov (168.39.76.245) by BN1AFFO11FD037.mail.protection.outlook.com (10.58.52.241) with Microsoft SMTP Server (TLS) id 15.1.293.9 via Frontend Transport; Wed, 14 Oct 2015 21:37:34 +0000
Received: from na01-bn1-obe.outbound.protection.outlook.com (207.46.163.142) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 16:22:31 -0500
Received: from CO2PR05CA052.namprd05.prod.outlook.com (10.141.241.180) by BY1PR0501MB1287.namprd05.prod.outlook.com (10.160.200.149) with Microsoft SMTP Server (TLS) id 15.1.293.16; Wed, 14 Oct 2015 21:22:29 +0000
Received: from BN1AFFO11FD010.protection.gbl (2a01:111:f400:7c10::175) by CO2PR05CA052.outlook.office365.com (2a01:111:e400:1429::52) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 21:22:28 +0000
Authentication-Results: spf=none (sender IP is 168.39.76.245) smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none header.from=txadminlaw.com;
Received-SPF: None (protection.outlook.com: txadminlaw.com does not designate permitted sender hosts)
Received: from puc.texas.gov (168.39.76.245) by

EXHIBIT C

BN1AFF011FD010.mail.protection.outlook.com (10.58.52.70) with Microsoft SMTP Server (TLS) id 15.1.293.9 via Frontend Transport; Wed, 14 Oct 2015 21:22:27 +0000

Received: from na01-bn1-obe.outbound.protection.outlook.com (207.46.163.140) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 16:07:23 -0500

Received: from SN1PR05CA0023.namprd05.prod.outlook.com (10.163.68.161) by CY1PR0501MB2057.namprd05.prod.outlook.com (10.164.3.19) with Microsoft SMTP Server (TLS) id 15.1.300.14; Wed, 14 Oct 2015 21:07:20 +0000

Received: from BY2FF011FD001.protection.gbl (2a01:111:f400:7c0c::188) by SN1PR05CA0023.outlook.office365.com (2a01:111:e400:5197::33) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 21:07:19 +0000

Authentication-Results: spf=none (sender IP is 168.39.76.245)
smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none header.from=txadminlaw.com;

Received-SPF: None (protection.outlook.com: txadminlaw.com does not designate permitted sender hosts)

Received: from puc.texas.gov (168.39.76.245) by BY2FF011FD001.mail.protection.outlook.com (10.1.14.123) with Microsoft SMTP Server (TLS) id 15.1.293.9 via Frontend Transport; Wed, 14 Oct 2015 21:07:18 +0000

Received: from na01-bn1-obe.outbound.protection.outlook.com (207.46.163.182) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 15:52:12 -0500

Received: from BLUPR05CA0044.namprd05.prod.outlook.com (10.141.20.14) by DM2PR0501MB1294.namprd05.prod.outlook.com (10.160.130.148) with Microsoft SMTP Server (TLS) id 15.1.300.14; Wed, 14 Oct 2015 20:52:10 +0000

Received: from BL2FF011FD010.protection.gbl (2a01:111:f400:7c09::106) by BLUPR05CA0044.outlook.office365.com (2a01:111:e400:855::14) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 20:52:09 +0000

Authentication-Results: spf=none (sender IP is 168.39.76.245)
smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none header.from=txadminlaw.com;

Received-SPF: None (protection.outlook.com: txadminlaw.com does not designate permitted sender hosts)

Received: from puc.texas.gov (168.39.76.245) by BL2FF011FD010.mail.protection.outlook.com (10.173.161.16) with Microsoft SMTP Server (TLS) id 15.1.293.9 via Frontend Transport; Wed, 14 Oct 2015 20:52:08 +0000

Received: from na01-bl2-obe.outbound.protection.outlook.com (207.46.163.210) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 15:37:02 -0500

Received: from BL2PR05CA0017.namprd05.prod.outlook.com (10.255.226.17) by DM2PR0501MB1295.namprd05.prod.outlook.com (10.160.130.149) with Microsoft SMTP Server (TLS) id 15.1.300.14; Wed, 14 Oct 2015 20:37:00 +0000

Received: from BY2FF011FD024.protection.gbl (2a01:111:f400:7c0c::186) by BL2PR05CA0017.outlook.office365.com (2a01:111:e400:c04::17) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 20:36:59 +0000

Authentication-Results: spf=none (sender IP is 168.39.76.245)
smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none header.from=txadminlaw.com;

Received-SPF: None (protection.outlook.com: txadminlaw.com does not designate permitted sender hosts)

Received: from puc.texas.gov (168.39.76.245) by BY2FF011FD024.mail.protection.outlook.com (10.1.15.213) with Microsoft SMTP Server (TLS) id 15.1.293.9 via Frontend Transport; Wed, 14 Oct 2015 20:36:58 +0000

Received: from na01-bn1-obe.outbound.protection.outlook.com (207.46.163.188) by puc.texas.gov (172.16.2.95) with Microsoft SMTP Server (TLS) id 14.3.224.2; Wed, 14 Oct 2015 15:21:56 -0500

Received: from SN1PR0501CA0010.namprd05.prod.outlook.com (10.163.126.148) by BL2PR05MB018.namprd05.prod.outlook.com (10.255.228.145) with Microsoft SMTP Server (TLS) id 15.1.293.16; Wed, 14 Oct 2015 20:21:53 +0000

Received: from BN1AFF011FD025.protection.gbl (2a01:111:f400:7c10::101) by SN1PR0501CA0010.outlook.office365.com (2a01:111:e400:52fe::20) with Microsoft SMTP Server (TLS) id 15.1.300.14 via Frontend Transport; Wed, 14 Oct 2015 20:21:53 +0000

Authentication-Results: spf=none (sender IP is 168.39.76.245)
smtp.mailfrom=txadminlaw.com; puctx.mail.onmicrosoft.com; dkim=none (message not signed) header.d=none;puctx.mail.onmicrosoft.com; dmarc=none action=none

