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August 20, 2014

RECE"/EF

Texas Commission on Environmental Quality SEP 16 AM 10: 16
Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

Re: CCN 12821, Fremont Water Company

To Whom It May Concern:

I have been a resident of the Homestead @ Turtle Creek Subdivision in Kerr County, Texas for the last 13 years. When we moved here, Crystal Land Co. owned the water facility serving the subdivision through CCN 12821, and Tucker Pump Co. operated the system for Crystal Land Co.

Our monthly water usage amounts to roughly 2000 gallons per month, and has remained at that level. My monthly bill from Crystal Land Co. was \$24.95 per month. Mr. Gregory, the new owner of the water facility, proposed a rate increase on July 14, 2014, which would raise my monthly bill to \$57.98, which represents a 132% increase. On August 5, 2014, Mr. Gregory proposed a revised rate change which would raise my bill to \$49.15, an increase of 97%.

I feel the increased rate is unwarranted and unreasonable. Therefore, I respectfully request that TCEQ grant a hearing in the near future for residents of our subdivision, and further request that the hearing be held in Kerrville, Texas. The status of my health prevents me from traveling to Austin for such a hearing.

Sincerely yours,

Jeannette Richardson 1128 Saddle Club Drive

Jeannette Richard Son

Lot # 31

Kerrville, Texas 78028

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UTILITIES & DISTRICTS SECTION