

Control Number: 43078



Item Number: 17

Addendum StartPage: 0

House Bill (HB) 1600 and Senate Bill (SB) 567 83rd Legislature, Regular Session, transferred the functions relating to the economic regulation of water and sewer utilities from the TCEQ to the PUC effective September 1, 2014.

RECEIVED

August 14, 2014

2014 SEP 22 AM 7:59

PUBLIC UTILITY COMMISSION FILING CLERK



UTILITIES & DISTRIC S SECTION

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P. O. Box 13087 Austin, TX 78711-3087

Re: CCN #12821

To Whom It May Concern:

Please be advised that we hereby protest the water rate increase proposed by Fremont Water Co. due to the fact that this new investor has only owned the system since February 2014 and the CCN was only transferred in May 2014. The proposed rate increase is unfair considering the amount of time this investor has owned the system.

We also protest the flat fee of \$3.75 per 1,000 gallons of water usage. This system, rather than a graduated system, rewards those who use excessive amounts of water and penalizes those who try to conserve one of our most precious resources.

We are retired living on a fixed income and would be adversely affected by such a large increase. We anticipate that, based on the proposed rates, our water bill would increase by more than 92%.

We have this date requested this provider to hold a town hall meeting so that questions and issues concerning this proposed increase may be addressed.

We did not protest the application for transfer of this CCN due to the verbal assurances of this investor that there would be no huge increases in water rates. Obviously, that is not the case.

We appeal to TCEQ to prohibit the attempts of this water provider to prey on the captive audience in this subdivision due to the water based monopoly and to delay this request so that it can be addressed by the Public Utilities Commission.

Yours very truly,

Darrell E. Korman 280 Bluebird Lane

Kerrville, TX 78028

Darrell & Vorman

830-895-5984

Carol K. Korman

Carol K. Korman 280 Bluebird Lane Kerrville, TX 78028

830-895-5984

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August 12, 2014

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, TX 78711-3087

AUG 1 5 2014

UTILITIES & DISTRICTS SECTION

Re: CCN #12821

To Whom It May Concern:

Please be advised that we hereby protest the water rate increase proposed by Fremont Water Co. due to the fact that this new investor has only owned the system since February 2014 and the CCN was only transferred in May 2014. The proposed rate increase is usurious considering the amount of time this investor has owned the system.

We also protest the flat fee of \$3.75 per 1,000 gallons of water usage. This system, rather than a graduated system, rewards those who use excessive amounts of water and penalizes those who try to conserve one of our most precious resources.

In our neighborhood, we have single parents and quite a number of retirees living on fixed incomes who would be adversely affected by such a large increase. We anticipate that, based on the proposed rates, our water bill would increase by more than 92%.

We have this date requested this provider to hold a town hall meeting so that questions and issues concerning this proposed increase may be addressed.

We did not protest the application for transfer of this CCN due to the verbal assurances of this investor that there would be no huge increases in water rates. Obviously, we now regret that decision.

We appeal to TCEQ to prohibit the attempts of this water provider to prey on the captive audience in this subdivision due to the water based monopoly and to delay this request so that it can be addressed by the Public Utilities Commission.

Yours very truly,

Jimmy W. Stacy

435 Saddle Club Drive

Kerrville, TX 78028

830-258-6051

Debra S. Stacy

435 Saddle Club Drive

Kerrville, TX 78028

830-258-6051

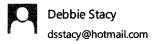
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Debbie Stacy





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jackcody@windstream....

Fred Gregory Fremont Water Co.

Dear Mr. Gregory:

You are hereby requested to schedule and hold a town hall meeting for the residents of The Homrestead @ Turtle Creek in order to address questions and/or issues regarding the proposed water rate increase of Fremont Water Co. Please advise of the date, time and location of the town hall meeting. Thank you.

Debra S. Stacy 435 Saddle Club Drive Kerrville, TX 78028



SECTION

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Developers

English (United States)

Christine J Chartier Ernest Q Rodriguez 235 Blue Bird Drive, Kerrville, TX 78028 August 15, 2014

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, TX 78711-3087

Re: CCN #12821, Fremont Water Company - Fred & Monte Gregory (New Owners)

We are Homeowners in The Homestead in Kerrville, TX and I have resided here since 2006.

In July 2014 we received a Notice of Increase, from our usual \$24.95 monthly to \$57.69 monthly which was over 100 percent, from the new water well owner, Fremont Water Company, Mr. Fred Gregory who purchased this well in February 2014 and we learned today at a Homeowners Meeting it was recently transferred in May 1014.

Then in August 2014 we received another notice to disregard the previous notice. His new notice stated our new billing would be \$54.17 on a flat rate. We barely use 2000 gals and we will be paying the same amount per gallon as those using 100,000 gals monthly.

We are protesting the increase in our water rates and would like a hearing granted to our Community and if at all possible held in Kerrville since many of our Homeowners are made up of older residents and working professionals.

Please assist us with this horrible excessive rate increase we are all facing in our community by granting us a hearing so we can all stand before your Committee and give you additional information regarding this Protest for the horrible excessive rate increase.

Thank you and we look forward to hearing back from you.

Respectfully yours.

Christine J Chartier

Christine | Claritee

Ernest Q Rodriguez

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James and Marian Myers 360 Saddle Club Drive Kerrville, TX 78028 August 18, 2014

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, TX 78711-3087

Re: CCN 12821, Fremont Water Company

Ladies/Gentlemen;

We live in the Homestead @ Turtle Creek neighborhood in Kerrville, Texas. Approximately 60 households in the neighborhood are located in CCN #12821 which has been licensed to, owned, and operated by Freemont Water Company (Fred and Monte Gregory) since February of 2014.

Recently, the neighborhood received a notification of water rate increase amounting (for our household) to an 80% (plus) increase, based on our usual water bill during nonirrigation months of approximately 4000 gallons/month. Because we consider this an unreasonable increase, we wish to file a protest with TCEQ and join with many of our neighbors in requesting a hearing on this matter.

We further request, should a hearing be granted, that it be held in Kerrville, as our neighborhood is comprised predominately of older residents and working professionals.

We welcome the opportunity to present to you our specific reasons for protesting this outrageous rate increase and implore you to honor our request for a hearing.

Sincerely,

James H. Myers Marian R Myers

Marian R. Myers

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1412038

August 1, 2014

Texas Commission on Environmental Quality Water Supply Division
Utilities and Districts Section, MC-153
P.O. Box 13087
Austin, TX 78711-3087

Notice of Proposed Rate Increase, CCN 12321

In his letter of July 17, 2014, the owner of Fremont Water Company (Mr. Gregory) notified his customers of a proposed rate increase (copy attached). I am one of Mr. Gregory's water customers.

The purpose of this letter is to express my greatest objection to this proposed rate increase.

Based on my last water bill (June, 2014), this proposed rate increase amounts to an increase of 46.3 percent!

In his letter, Mr. Gregory provides no rationale for the rate increase, other than there have been no rate increases since January 1997. Notice also, that no calculations are provided in his letter.

Please use your regulatory authority to keep Mr. Gregory's proposed rate increase in check.

Please call with questions.

Thank you.

Sincerely,

REGELVED AUG 0 8 2014

UTILITIES & DISTRICTS SECTION

Greg \$6cha, Chairman, The Homestead Water Committee

1226 Saddle Club Drive

Kerrville, TX 78028

830-285-8827

Enclosed is a notice of a proposed rate change for the customers of Fremont Water Co.

The attached rate change was developed using TCEQs required forms, procedures and calculations with a Texas Commission on Environmental Quality Contractor. Personal desires of Fremont Water Co. owners did not enter into the calculations. There is a significant change in the rates simply because the last and only approved rate/tariff adopted for Homestead @ Turtle Creek Community (CCN 12821) was on January 25 1997.

Considering 17 years have passed, water rates, depending on amount of water used, will have only increased an average of 3 to 6% per year. It should be noted quality and safe water is delivered to your home, 24 hours a day, at a price averaging less than \$0.77 per 100 gallons.

For comparison purposes the Homestead Home Owners Association annual assessment rates for the same time period exceeded 8.8% per year (from \$200 in 1997 to \$500 in 2013) and, it appears the HOA will need to make a special assessment to cover road surfacing and repair.

If you have any questions I will be at the Homeowners Board of Directors meetings which are held on the second Tuesday of each month to answer questions or you may call me at 830-895-0497.

Sincerely,

Fred and Monte Gregory

find thought



NOTICE OF PROPOSED RATE CHANGE

Fremont Water Co.	12321	
Company Name	CCN Number	

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P. O. Box 13087

Austin, Texas 78711-3087

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

Homestead @ turtle Creek Subdivisions or Systems Affected by Rate Change P.O Box 291937 Kerrville, Texas 78029-1937 830-895-0497 Company Address: Telephone \$23,073.00 July 22, 2014 Date Customer Notice Mailed Annual Revenue Increase Jan 25, 1997 Last day of month Date Meters Typically: Date of Last Rate Change: **EFFECTIVE DATE OF PROPOSED INCREASE:** Reason(s) for proposed Rate Change: Changes in operational and equipment costs from last tariff dated 1/25/1997 BILLING COMPARISON

W	ater	5/8-	3/4"	
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			_	30,000 gallons:	102.95	/mo
Proposed	10,000 gallons:	\$ 57.69 /m	o Proposed	30,000 gallons:	\$ 132.69	/mo
Water 1"						-

water 1

Existing 10,000 gallons: \$\(\frac{43.95}{87.98}\) /mo Existing 30,000 gallons: \$\(\frac{102.95}{162.98}\) /mo Proposed 30,000 gallons: \$\(\frac{102.95}{162.98}\) /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

NOTICE OF PROPOSED RATE CHANGE -WATER (Cont.) Page 2

CURRENT RATES			PROPOSED RAT	ES
Monthly base rate including	2000	gallons	Monthly base rate in	
Meter Size:			Meter Size:	Smroins
RESIDENTIAL			RESIDENTIAL	
"5/8/or ³ / ₄ "	\$ 24.95		"5/8/or ³ / ₄ "	\$ 20.19
1"	\$ 24.95		1"	\$ 50.48
1 1/2"	\$ 24.95		1 1/2"	\$ 100.95
2"	\$ 24.95		2"	\$ 161.52
3"	\$ 0		3"	\$ 302.85
Other:	\$		Other:	\$
GALLONAGE CHARGE:			GALLONAGE CH	HARGE:
\$ 2.25 for each additio		s over the	\$ 3.75 From	0 to 10,000 gallons
the minimum. to 10,000 gallo				10,001 to 20,000 gallons
\$2.75 from 10,001 to 20,000 §				20,001 gallons above
\$3.25 20,001 gallons and about	ove			
_				İ

MISCELLANEOUS FEES		000000000000000000000000000000000000000		300
Tap Fee	\$ 495	Tap Fee	\$	
Reconnect fee:		Reconnect fee:	•	
Non-payment		Non-payment		
(Maximum - \$25.00)	\$ 25	(Maximum - \$25.00)	\$	25
Customer's Request	\$ 25	Customer's Request	\$	25
Transfer Fee	\$ 25	Transfer Fee	\$	25
	2.00 or 5%	Late charge: (Indicate		10%
Late Charge	\$	either \$5.00 or 10%)	\$	
Returned Check Charge	\$ 25.	Returned Check Charge	\$	25
Deposit	\$ Maximum \$50	Deposit (Maximum		50 maximum
		\$50.00)	\$	
Meter test fee	\$ 25	Meter test fee	\$	25

Customer requested meter size change out maximum \$1495.
Regulatory Assessment of 1% is added to base rate and gallonage charges.

f applicable, list any bill payment assistance programs to low income Ratepayers.
