



Control Number: 42942



Item Number: 7

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NOTICE OF PROPOSED RATE CHANGE

[Redacted]

Company Name

CCN Number

2014 SEP 17 AM 10:54

has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

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UTILITIES & DISTRICTS SECTION

Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no hearing will be held and rates will be effective as proposed. Please read the following information carefully:

[Redacted]

Subdivisions or Systems Affected by Rate Change

[Redacted]

Company Address City State Zip Telephone

[Redacted]

Annual Revenue Increase Date Customer Notice Mailed

[Redacted]

Date of Last Rate Change Date Meters Typically Read

EFFECTIVE DATE OF PROPOSED INCREASE:

[Redacted]

Reason(s) for proposed Rate Change:

[Redacted]

BILLING COMPARISON

Water

Existing 10,000 gallons: \$ [Redacted] /mo Existing 30,000 gallons: \$ [Redacted] /mo
Proposed 10,000 gallons: \$ [Redacted] /mo Proposed 30,000 gallons: \$ [Redacted] /mo

Sewer

Existing 10,000 gallons: \$ [Redacted] /mo Proposed 10,000 gallons: \$ [Redacted] /mo

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Si desea informacion en Espanol, puede llamar al 512-239-0200

I OPPOSE

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7208 Cheyenne Street  
Horseshoe Bend Est,  
Weatherford, Texas  
76107-9120

To The Texas UTILITIES & DISTRICTS,  
SECTION  
Commission & Water Supply;

This is my protest letter on any rate change of the price of water going up. This water is loaded with calcium deposits, that will ruin your hot water heater.

I have lived in Horseshoe Bend for 12 1/2 yrs. I have replaced my heating elements 3 or 4 times & use a Vacuum Cleaner & a wire to remove as much of the calcium deposits from the water heater before the new elements can be installed. I also had one hot water heater replaced.

The water taste bad, so I don't drink it. I buy water in 3 gallon jugs. I only use this water for washing dishes, taking showers, & watering my animals.

The calcium corrodes your pipes, toilet, & plumbing. When you clean your water tank out, it looks like wet oatmeal.

I took a sample of the calcium to Horseshoe Bend Water Dept. about 12 yrs. ago. They said they could do nothing about it. I told me to buy a \$500.00 - \$1,000 dollar water softener system & purifier. Can't not afford that. There's alot of people that live out here that buy water to drink. So I oppose any kind of rate hike.

Sincerely, Jacque  
Williams