

**WATER & SEWER**

**TARIFF PAGES**

## SECTION 1.0 –RATE SCHEDULE

### Section 1.01 – Rates

Monthly base rate including	0	gallons
<b>Meter Size:</b>		
<b>Residential</b>		
5/8" or 3/4"	\$	34.04
1"	\$	85.10
1 1/2"	\$	170.20
2"	\$	272.32
3"	\$	510.60
Other: 4"	\$	851.00
6"	\$	1,702.00
8"	\$	2,723.20
Gallage Charge:	\$	2.95

for each additional 1000 gallons over the minimum.

### Regulatory Assessment Fee

A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER 1%

### Section 1.02 - Miscellaneous Fees

#### TAP FEE

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION OF 5/8" X 3/4" METER. \$ 600.00

#### RECONNECTION FEE

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS:

a)	Non payment of bill (Maximum \$25.00)	\$ 25.00
b)	Customer's request	\$ 50.00
Or other reasons listed under Section 20CF of this tariff		\$ 50.00
		\$ 35.00

#### TRANSFER FEE

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.

#### LATE CHARGE (Not more than \$5.00 or 10%)(Indicate one)

A ONE TIME PENALTY MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. 10 %

#### RETURNED CHECK CHARGE

\$ 30.00

#### CUSTOMER DEPOSIT (Maximum \$50)

\$ 50.00

#### METER TEST FEE (actual cost of testing the meter up to)

THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY \$ 25.00

**RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP**

**SECTION 1.0 –RATE SCHEDULE (Conti.)**

Pass Through Provision:

For utilities subject to changes in cost imposed by any non-affiliated provider of purchased water or sewer or subject to the jurisdiction of any regional water authority, groundwater reduction plan and/or groundwater conservation district, these increases or decreases shall be passed through as an adjustment to customer rates according to the formula:

Adjusted Gallonage Rate (AG) =  $G + [B / (1 - L)]$ , Where:

AG = adjusted gallonage charge, rounded to nearest one cent;

G = approved gallonage charge, per 1,000 gallons;

B = change in fee (per 1,000 gallons);

L = water or sewer line loss for the preceding 12 months, not to exceed 0.15 (15 %)

To implement or modify the pass through provision, the utility must comply with all notice and other requirements of 30 TAC 291.21 (h).

**SECTION 1.0 –RATE SCHEDULE**

Monthly base rate including	<b>0</b>	gallons
<b>Meter Size:</b>		
<b>Residential</b>		
	5/8" or 3/4"	\$ <b>39.15</b>
	1"	\$ <b>97.88</b>
	1 1/2"	\$ <b>195.75</b>
	2"	\$ <b>313.20</b>
	3"	\$ <b>587.25</b>
Other:	4"	\$ <b>978.75</b>
	6"	\$ <b>1,957.50</b>
	8"	\$ <b>3,132.00</b>
Gallonge Charge:		\$ <b>2.95</b>

for each additional 1000 gallons over the minimum.

**Regulatory Assessment Fee**

A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER 1%

Gallonge charges are determined based on average consumption for winter period which includes the following months: December, January and February

**Section 1.02 - Miscellaneous Fees**

**TAP FEE**

TAP FEE IS BASED ON THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD RESIDENTIAL CONNECTION \$ 600.00

**RECONNECTION FEE**

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS

a) Non payment of bill (Maximum \$25.00)	\$ <u>25.00</u>
b) Customer's request	\$ <u>50.00</u>
Or other reasons listed under Section 20CF of this tariff	\$ <u>50.00</u>

**TRANSFER FEE**

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED. \$ 35.00

**LATE CHARGE (Not more than \$5.00 or 10%)(Indicate one)**

A ONE TIME PENALTY MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING. 10%

**RETURNED CHECK CHARGE**

\$ 30.00

**CUSTOMER DEPOSIT (Maximum \$50)**

\$ 50.00

**RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP**

## **INCOME TAX TABLE**

If your TAXABLE INCOME from Table V., Line [E] is

More	Less	The tax	More	Less	The tax	More	Less	The tax	More	Less	The tax is
0	501	88	25,000	25,501	4,500	50,000	50,501	10,166	75,000	75,501	21,091
500	1,001	176	25,500	26,001	4,588	50,500	51,001	10,333	75,500	76,001	21,349
1,000	1,501	265	26,000	26,501	4,676	51,000	51,501	10,500	76,000	76,501	21,606
1,500	2,001	353	26,500	27,001	4,765	51,500	52,001	10,666	76,500	77,001	21,864
2,000	2,501	441	27,000	27,501	4,853	52,000	52,501	10,833	77,000	77,501	22,121
2,500	3,001	529	27,500	28,001	4,941	52,500	53,001	11,000	77,500	78,001	22,410
3,000	3,501	618	28,000	28,501	5,029	53,000	53,501	11,166	78,000	78,501	22,730
3,500	4,001	706	28,500	29,001	5,118	53,500	54,001	11,333	78,500	79,001	23,049
4,000	4,501	794	29,000	29,501	5,206	54,000	54,501	11,500	79,000	79,501	23,370
4,500	5,001	882	29,500	30,001	5,294	54,500	55,001	11,666	79,500	80,001	23,689
5,000	5,501	971	30,000	30,501	5,382	55,000	55,501	11,833	80,000	80,501	24,008
5,500	6,001	1,059	30,500	31,001	5,471	55,500	56,001	12,000	80,500	81,001	24,328
6,000	6,501	1,147	31,000	31,501	5,559	56,000	56,501	12,166	81,000	81,501	24,648
6,500	7,001	1,235	31,500	32,001	5,647	56,500	57,001	12,333	81,500	82,001	24,967
7,000	7,501	1,324	32,000	32,501	5,735	57,000	57,501	12,500	82,000	82,501	25,287
7,500	8,001	1,412	32,500	33,001	5,824	57,500	58,001	12,666	82,500	83,001	25,607
8,000	8,501	1,500	33,000	33,501	5,912	58,000	58,501	12,833	83,000	83,501	25,926
8,500	9,001	1,588	33,500	34,001	6,000	58,500	59,001	13,000	83,500	84,001	26,246
9,000	9,501	1,676	34,000	34,501	6,088	59,000	59,501	13,166	84,000	84,501	26,566
9,500	10,001	1,765	34,500	35,001	6,176	59,500	60,001	13,333	84,500	85,001	26,885
10,000	10,501	1,853	35,000	35,501	6,265	60,000	60,501	13,500	85,000	85,501	27,205
10,500	11,001	1,941	35,500	36,001	6,353	60,500	61,001	13,666	85,500	86,001	27,525
11,000	11,501	2,029	36,000	36,501	6,441	61,000	61,501	13,833	86,000	86,501	27,844
11,500	12,001	2,118	36,500	37,001	6,529	61,500	62,001	14,000	86,500	87,001	28,164
12,000	12,501	2,206	37,000	37,501	6,618	62,000	62,501	14,166	87,000	87,501	28,484
12,500	13,001	2,294	37,500	38,001	6,706	62,500	63,001	14,333	87,500	88,001	28,803
13,000	13,501	2,382	38,000	38,501	6,794	63,000	63,501	14,500	88,000	88,501	29,123
13,500	14,001	2,471	38,500	39,001	6,882	63,500	64,001	14,666	88,500	89,001	29,443
14,000	14,501	2,559	39,000	39,501	6,971	64,000	64,501	14,833	89,000	89,501	29,762
14,500	15,001	2,647	39,500	40,001	7,059	64,500	65,001	15,000	89,500	90,001	30,082
15,000	15,501	2,735	40,000	40,501	7,147	65,000	65,501	15,166	90,000	90,501	30,402
15,500	16,001	2,824	40,500	41,001	7,235	65,500	66,001	15,333	90,500	91,001	30,721
16,000	16,501	2,912	41,000	41,501	7,324	66,000	66,501	15,500	91,000	91,501	31,041
16,500	17,001	3,000	41,500	42,001	7,412	66,500	67,001	15,666	91,500	92,001	31,361
17,000	17,501	3,088	42,000	42,501	7,500	67,000	67,501	15,833	92,000	92,501	31,680
17,500	18,001	3,176	42,500	43,001	7,588	67,500	68,001	16,000	92,500	93,001	32,000
18,000	18,501	3,265	43,000	43,501	7,676	68,000	68,501	16,166	93,000	93,501	32,320
18,500	19,001	3,353	43,500	44,001	7,765	68,500	69,001	16,333	93,500	94,001	32,639
19,000	19,501	3,441	44,000	44,501	7,853	69,000	69,501	16,500	94,000	94,501	32,959
19,500	20,001	3,529	44,500	45,001	7,941	69,500	70,001	16,666	94,500	95,001	33,279
20,000	20,501	3,618	45,000	45,501	8,029	70,000	70,501	16,833	95,000	95,501	33,598
20,500	21,001	3,706	45,500	46,001	8,118	70,500	71,001	17,000	95,500	96,001	33,918
21,000	21,501	3,794	46,000	46,501	8,206	71,000	71,501	17,166	96,000	96,501	34,238
21,500	22,001	3,882	46,500	47,001	8,294	71,500	72,001	17,333	96,500	97,001	34,557
22,000	22,501	3,971	47,000	47,501	8,382	72,000	72,501	17,500	97,000	97,501	34,877
22,500	23,001	4,059	47,500	48,001	8,471	72,500	73,001	17,666	97,500	98,001	35,197
23,000	23,501	4,147	48,000	48,501	8,559	73,000	73,501	17,833	98,000	98,501	35,516
23,500	24,001	4,235	48,500	49,001	8,647	73,500	74,001	18,000	98,500	99,001	35,836
24,000	24,501	4,324	49,000	49,501	8,735	74,000	74,501	18,166	99,000	99,501	36,156
24,500	25,001	4,412	49,500	50,001	8,824	74,500	75,001	18,333	99,500	100,001	36,475

# **ATTACHMENT A**



## Franchise Tax Account Status

As of: 12/03/2013 08:30:20 AM

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**This Page is Not Sufficient for Filings with the Secretary of State**

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### NORTH ORANGE WATER & SEWER, LLC

Texas Taxpayer Number 17605922180

Mailing Address 10404 HIGHWAY 87 N STE 102  
ORANGE, TX 77632-0525

Right to Transact Business ACTIVE  
in Texas

State of Formation TX

Effective SOS Registration 01/14/1999  
Date

Texas SOS File Number 0704601622

Registered Agent Name CAMMIE MANSHACK

Registered Office Street 10404 N. HWY 87, SUITE 102  
Address ORANGE, TX 77632



# **ATTACHMENT B**

Bryan W. Shaw, Ph.D., *Chairman*  
Buddy Garcia, *Commissioner*  
Carlos Rubinstein, *Commissioner*  
Mark R. Vickery, P.G., *Executive Director*



## TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

*Protecting Texas by Reducing and Preventing Pollution*

March 6, 2012

Mr. Bobby Manshack, President  
10404 Highway 87 North, Ste. 102  
Orange, Texas 77632

Re: Notice of Compliance with Notice of Violation (NOV) dated *August 23, 2011*:  
North Orange Water and Sewer, LLC Country Squire, Orange (Orange County), Texas  
PWS ID No.: 1810060, Investigation No.: 987685

Dear Mr. Manshack:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) TCEQ Beaumont Region Office has received adequate compliance documentation received on November 21, 2011, to resolve the alleged violations documented during the complaint investigation of the above-referenced regulated entity conducted on June 28, 2011. TCEQ records indicate that compliance with the above-reference NOV has been achieved.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Ashley Walthall at the Beaumont Region Office at (409) 898-3838.

Sincerely,

A handwritten signature in black ink that reads "Alex Crank".

Alex Crank  
Water Section Work Leader  
Beaumont Region Office

AC/AW/bd

Enclosure: Summary of Resolved Investigation Findings

# Summary of Investigation Findings

COUNTRY SQUIRE WATER & SEWER

Investigation # 987685

, ORANGE COUNTY,

Investigation Date: 02/14/2012

Additional ID(s): 1810060

## ALLEGED VIOLATION(S) NOTED AND RESOLVED

Track No: 441685

30 TAC Chapter 290.39(I)(4)

### Alleged Violation:

Investigation: 941879

Comment Date: 8/11/2011

Failure to collect a monthly bacteriological sample per requirements of the granted exception.

The water system was granted an exception on May 29, 2003, to the sanitary control easement rule, contingent upon collection of one raw bacteriological sample required monthly from the well. Upon looking at the bacteriological records, the investigator noted that the month of May 2011, one routine and one raw sample from the well were collected. In June 2011, only a routine sample was collected.

The executive director may establish site specific design, operation, maintenance, and reporting requirements for systems that have been issued an exception to the subchapter.

Investigation: 987685

Comment Date: 2/14/2012

The water system began collecting monthly raw bacteriological samples from the well per the contingency of the granted exception.

**Recommended Corrective Action:** Per the granted exception dated May 29, 2003, to the sanitary control easement rule, collection of one raw bacteriological sample is required at monthly intervals from the well. Submit three months of bacteriological records to the Beaumont Region Office.

**Resolution:** On November 21, 2011, the Beaumont Region Office received July, August, and September 2011 monthly bacteriological samples obtained from the well. The water system currently meets the contingency of the granted exception.

Track No: 441686

30 TAC Chapter 290.46(f)(3)(A)(iii)

### Alleged Violation:

Investigation: 941879

Comment Date: 7/21/2011

Failure to maintain complaint records, which include a result or resolution.

For the month of June 2011, the water system submitted two complaint records, regarding a water leak and one regarding sediment in pipes. Neither complaint record had a result or resolution noted.

The following records shall be retained for at least two years: the date, location, and nature of water quality, pressure, or outage complaints received by the system and the results of any subsequent complaint investigation.

The water system began to maintain complete complaint records, which includes a resolution. The results of the complaint records noted on June 15, and 21, 2011 were maintained

**Recommended Corrective Action:** Begin to maintain complete complaint records, which include a result or resolution. Submit the results of the two complaints noted on June 15, 2011 regarding a water leak and June 21, 2011 regarding sediment in pipes to the Beaumont Region Office.

**Resolution:** On November 21, 2011, the Beaumont Region Office received three complaint records dated June 8, 15, and 21, 2011. All three complaint records have a resolution.

**Texas Commission on Environmental Quality**  
**Investigation Report**  
 North Orange Water & Sewer, LLC  
 CN600678098

**COUNTRY SQUIRE PLANT**

RN102078136

Investigation # 1002762

Incident # 165609

Investigator: SCOTT GRIFFITH

Site Classification  
 DOMESTIC MINOR

**RECEIVED**

Conducted: 04/05/2012 -- 04/05/2012

NAIC Code: 221320

**MAY 10 2012**

Program(s): WASTEWATER

SIC Code: 4952

TCEQ  
CENTRAL FILE ROOM

Investigation Type : Compliance Investigation

**Location :** LOCATED IMMEDIATELY W  
 OF SH 87 APPROX 4.5 MI N OF THE  
 INTERSECTION OF SH 87 AND IH 10  
 AND APPROX 6.9 MI N OF THE  
 BUSINESS DISTRICT OF THE CITY OF  
 ORANGE IN ORANGE COUNTY TX

Additional ID(s) : WQ0011589001

Address: 2500 ECTOR ST; ORANGE,  
TX 77630

**Activity Type :** REGION 10 - BEAUMONT  
 WWC MPL - WW Complaint

**Sent to Austin****MAY 07 2012****TCEQ - Region 10  
Beaumont**Principal(s) :

Role

Name

RESPONDENT

NORTH ORANGE WATER &amp; SEWER LLC

Contact(s) :

Role

Title

Name

Phone

Regulated Entity Contact

PRESIDENT

MR BOBBY  
MANSHACK

Work (409) 746-9640

Regulated Entity Contact

VICE-PRESIDENT  
AND OPERATORMR BUFORD  
MOONEY

Work (409) 746-9640

Other Staff Member(s) :

Role

Name

Investigator  
QA Reviewer  
QA Reviewer  
SupervisorKIMBERLY MCINNIS  
HENRY THIBODEAUX  
KAREN WILLIAMSON  
RONALD HEBERT JR**Associated Check List**Checklist Name

WQ COMPLAINT INVESTIGATION

Unit Name

cmpl

Investigation Comments :

## INTRODUCTION:

The requestor contacted the Region 10 office on March 12, 2012, alleging their commode overflows in their residence during heavy rainfall events. This investigation is a result of TCEQ Incident No. 165609.

## COUNTRY SQUIRE PLANT - ORANGE

4/5/2012 Inv. # - 1002762

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### GENERAL FACILITY

North Orange Water & Sewer Service LLC, (NOWS) maintains a sewage treatment plant and collections system that serves the Country Squire Subdivision located north of Orange, Texas, off Highway 87. The wastewater treatment plant (WWTP) is a modified activated sludge plant operated in the extended aeration mode, with the following units: an influent lift station, a bar screen, three aeration basins in series, one clarifier, gas chlorination, two aerated chlorine contact chambers (CCCs) in series, a 90-degree V-notch weir, and an aerobic sludge digester. The domestic wastewater collection system has one offsite lift station. The alleged unauthorized discharge is located at 8505 Shakespear Drive.

### BACKGROUND:

There has been one previous complaint against this facility. On July 18, 2011, a complaint was received regarding sewage backing up during heavy rainfall events and overflowing a clean out. A site investigation was conducted and no evidence of an overflow from the clean out was noted. No violations were noted during the investigation.

### ADDITIONAL INFORMATION:

The initial attempt to contact the requestor on March 5, 2012, was unsuccessful and the investigator left a voice message. Mr. Buford Mooney, the operator of the wastewater treatment system was contacted on March 5, 2012, and was informed of the complaint. Mr. Mooney, stated he was aware of the complaint. He stated that the lift station serving the collection system had a pump failure during the most recent rain event causing the sewer to back up. He stated that he had received a report about difficulty flushing. He stated they televised the main line and that they did not detect any issues. He also stated that they would be installing an additional clean out at the requestor's service tap. Mr. Mooney stated a new pump was on order and that he would provide documentation of its installation. The requestor was subsequently contacted on March 5, 2012, and indicated they were located within 100 feet of the main line and have difficulty flushing every time there is heavy rain. The requestor stated during the last rain event that the commode did not overflow, but in past years that it has. The requestor stated plumbers televised their service line and indicated there were no issues with the line.

Mr. Mooney was contacted on March 21, 2012, and was requested to provide a status update on the installation of the new lift station pump. He stated the installation was complete and that the documentation had already been mailed. On March 22, 2012, NOWS provided documentation and photographs showing the installation of a new pump in the lift station serving the collection system. The correspondence also indicated they have had severe rain since the installation of the new pump and have not had any additional complaints from the requestor.

On March 21, 2012, Mr. Mooney contacted this office and left a message stating the requestor had pulled off the spring loaded cleanout cover and that rising water had gotten in the requestor's house. Mr. Mooney's call was returned, and he stated the requestor pulled the cap off the clean out and does not know how water got into the house. Mr. Mooney stated the whole neighborhood was flooded. He stated the requestor indicated it came from the sewer.

On March 21, 2012, the requestor was contacted and they indicated they removed the clean out cover in anticipation of the coming storm to increase flow out of the clean out. The requestor reported that their spouse observed sewer overflowing from the commode in their bathroom. The requestor stated their yard was dry, but, their neighbors were flooded.

Mr. Mooney was contacted on March 21, 2012, and was requested to provide an unauthorized discharge report for sanitary sewer system overflow at the requestor's residence. Mr. Mooney suggested that the installation of a grinder station at the residence may provide relief if sewer service at this residence continues to be an issue. On March 23, 2012, an unauthorized discharge report was received from Mr. Mooney. The report indicates the discharge was the result of a 10 inch rainfall event.

On April 19, 2012, the requestor contacted this office and left a message regarding their sewer service. They indicated during the last rain event they had trouble flushing their commode. Attempts to contact the requestor the same day were unsuccessful. Mr. Mooney was contacted

COUNTRY SQUIRE PLANT - ORANGE

4/5/2012 Inv. # - 1002762

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on April 19, 2012, and was informed of the message. Mr. Mooney stated they did not receive any reports of sewer service issues with the recent rains. However, he did state that the WWTP and lift station controls had been damaged by lightning during the rainfall event and subsequently repaired. He stated the lift station did not overflow and that the sewer backed up into the collection system. He did not report any discharges from the collection system associated with the rainfall event.

On April 26, 2012, Mr. Bobby Manshack, NOWS President, was contacted and informed of the results of the investigation. He indicated he was aware of the complaint and they would continue to be receptive to the requestor should additional issues arise.

One alleged and resolved violation for the unauthorized discharge of wastewater was addressed during this investigation. NOWS addressed the sewage backup by installing a new lift station pump and by subsequently repairing the damaged controls from a lightning strike. Attempts to contact, discuss, and inform the requestor of the results of this complaint on April 19, 23, & 26, 2012, were unsuccessful. The requestor was notified of the results of this investigation by letter. No further action necessary.

Attachments

A - Compliance Documentation & Unauthorized Discharge Report

**NOV Date**

05/04/2012

**Method**

WRITTEN

**ALLEGED VIOLATION(S) NOTED AND RESOLVED  
ASSOCIATED TO A NOTICE OF VIOLATION**

Track No: 465910

Resolution Status Date: 5/4/2012

Violation Start Date: 3/20/2012

Violation End Date: 3/20/2012

PERMIT WQ0011589001, PC No. 2(g), Pg. 7

Permit Conditions, No. 2(g), Pg. 7

**Alleged Violation:**

Investigation: 1002762

Comment Date: 05/04/2012

Failure by North Orange Water and Sewer, LLC., to prevent the unauthorized discharge of wastewater or any other waste into or adjacent to water in the state at any location not permitted as an outfall. During a complaint investigation the unauthorized discharge of sewage was identified within a residence located at 8505 Shakespear Drive, Orange, Texas, on or about March 20, 2012. The operator of the wastewater system indicated the discharge may have been related to inflow and infiltration issues associated with a 10 inch rainfall event.

**Recommended Corrective Action:** Immediately cease the discharge and provide notification for the unauthorized discharge

**Resolution:** North Orange Water and Sewer, LLC., ceased the discharge and provided notification for the unauthorized discharge. North Orange Water and Sewer, LLC., provided a copy of the notification on March 23, 2012, to the Beaumont Regional office.

Signed   
Environmental Investigator

Date 5-7-12

Signed   
Supervisor

Date 5-7-12

**Attachments: (in order of final report submittal)**

☐ Enforcement Action Request (EAR)

☒ Letter to Facility (specify type) : NW

☐ Investigation Report

☐ Sample Analysis Results

☐ Manifests

☐ NOR

☐ Maps, Plans, Sketches

☐ Photographs

☐ Correspondence from the facility

☐ Other (specify) :

☒ Letter to complaint

☒ map



# **ATTACHMENT C**

Country Squire - Water Utility Plant							
Test Period Ends:		31-Dec-12					
Item Description	Installation Date	Original Cost	Expected Service Life	Remaining Life	Annual Deprec. Expense	Total Accum. Deprec.	Net Book Value
<u>Docket No. 34157-R</u> Total Water Plant	4-Nov-04	\$311,841	38.94		\$8,008	\$161,329	\$150,512
Generator	3-Oct-05	\$4,751	10	3	\$475	\$3,454	\$1,297
Starter Replaced	21-Oct-03	\$1,737	10	1	\$174	\$1,603	\$134
Fence Repair	3-Sep-03	\$950	20	11	\$48	\$445	\$505
Meters	13-Jan-07	\$844	20	14	\$42	\$253	\$591
Meters	29-Jun-07	\$940	20	14	\$47	\$260	\$680
Water Tank Parts	25-Mar-04	\$762	50	41	\$15	\$134	\$628
Control Panel	8-Jan-09	\$1,299	20	16	\$65	\$259	\$1,040
Booster Pump	21-Sep-09	\$3,165	10	7	\$317	\$1,041	\$2,124
PST Float	11-Nov-09	\$1,946	50	47	\$39	\$123	\$1,823
Chlorinator	30-Sep-10	\$2,376	10	8	\$238	\$537	\$1,839
<b>Totals:</b>		<b>\$330,611</b>			<b>\$9,467</b>	<b>\$169,436</b>	<b>\$161,175</b>

## Country Squire - Sewer Utility Plant

Test Period Ends: 31-Dec-12

Item Description	Installation Date	Original Cost	Expected Service Life	Remaining Life	Annual Deprec. Expense	Total Accum. Deprec.	Net Book Value
Docket No. 34157-R							
Total Sewer Plant	4-Nov-04	\$399,261	32.58		\$12,254	\$341,040	\$58,221
Clarifier Repair	4-Aug-04	\$3,745	50	42	\$75	\$632	\$3,113
Clarifier Repair	24-Aug-04	\$4,897	50	42	\$98	\$821	\$4,076
Clarifier Repair	23-Sep-04	\$1,875	50	42	\$38	\$311	\$1,564
Clarifier Repair	29-Sep-04	\$1,360	50	42	\$27	\$225	\$1,135
Blower & Clarifier	21-Feb-05	\$4,100	10	2	\$410	\$3,233	\$867
Generator	3-Oct-05	\$4,751	10	3	\$475	\$3,454	\$1,297
Tanks	23-Apr-04	\$19,000	50	41	\$380	\$3,314	\$15,686
Chlorinator	17-May-03	\$1,345	10	0	\$135	\$1,299	\$46
Road to Sewer Plant	5-Sep-08	\$1,375	20	16	\$69	\$298	\$1,077
Pump Controls	1-Apr-08	\$1,091	20	15	\$55	\$260	\$831
Sewer Plant Pad	24-Aug-09	\$9,955	50	47	\$199	\$670	\$9,285
Sewer Plant - Bar Screen	16-Sep-09	\$4,013	50	47	\$80	\$265	\$3,748
Tank - Site Prep	28-Jun-10	\$6,579	50	47	\$132	\$331	\$6,248
Tank	16-Jul-10	\$3,900	50	48	\$78	\$193	\$3,707
Tank	20-Jul-10	\$4,911	50	48	\$98	\$242	\$4,669
Grinder Pump	30-Nov-10	\$4,774	5	3	\$955	\$1,999	\$2,775
Tank	9-Feb-11	\$4,500	50	48	\$90	\$171	\$4,329
Grinder Pump	1-Jul-10	\$4,774	5	2	\$955	\$2,397	\$2,377
Lift Station - Alarm System	3-Mar-12	\$552	20	19	\$28	\$23	\$529
Lift Station - Pump	8-Mar-12	\$4,774	5	4	\$955	\$782	\$3,992
Grinder Pump	1-Jul-10	\$4,774	5	2	\$955	\$2,397	\$2,377
<b>Totals:</b>		<b>\$496,306</b>			<b>\$18,538</b>	<b>\$364,356</b>	<b>\$131,950</b>

# **ATTACHMENT D**

## **Attachment D: Know and Measurable Changes**

### **Section VI - Utility Expense and Expense Information – Water, Table VI. A.**

**Line [J] Rate Case Expense:**

Total rate case expense includes \$ 2,000 for cost to prepare this Water Rate/Tariff Change Application.

**Line [O] Annual Depreciation and Amortization**

See calculations from Table III. B. and Attachment C.

**Line [P] Income Taxes**

See Table IV., Line (F)

**Line [Q] Return**

See Table V., Line (H).

### **Section VI - Utility Expense and Expense Information – Sewer, Table VI. A.**

**Line [J] Rate Case Expense:**

Total rate case expense includes \$ 2,000 for cost to prepare this Sewer Rate/Tariff Change Application.

**Line [O] Annual Depreciation and Amortization**

See calculations from Table III. B. and Attachment C.

**Line [P] Income Taxes**

See Table IV., Line (F)

**Line [Q] Return**

See Table V., Line (H).

## Attachment D: Known and Measurable Changes

### **Allocation of Notes Payable for North Orange Water & Sewer LLC**

Allocations calculated based on current outstanding balance of notes at end of test year times percentage of total net book value for water and sewer plants

Total Outstanding Balance of Notes Payable (End of Test Year):

Compass Bank LOC	\$	46,312
MCT 052 LOC	\$	55,904
Totals:	\$	102,216

Utility Plant	Total Net Book Value	Percentage
Country Squire - Water	\$ 161,175	\$ 0.372
Country Squire - Sewer	\$ 131,950	\$ 0.305
Longford Place - Water	\$ 50,168	\$ 0.116
Longford Place - Sewer	\$ 89,911	\$ 0.208
Totals:	\$ 433,204	\$ 1.000

Utility Plant	Compass Bank Allocation	MCT 052 Allocation
Country Squire - Water	\$ 17,228	\$ 20,796
Country Squire - Sewer	\$ 14,079	\$ 16,995
Longford Place - Water	\$ 5,372	\$ 6,485
Longford Place - Sewer	\$ 9,633	\$ 11,628
Totals:	\$ 46,312	\$ 55,904

# **CURRENT TARIFF**

**WATER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Country Squire Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange, Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

11642

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Country Squire Estates: PWS ID #1810060

**TABLE OF CONTENTS**

The above utility lists the following sections of its tariff (if additional pages are needed for a section, all pages should be numbered consecutively):

SECTION 1.0 -- RATE SCHEDULE.....	2
SECTION 2.0 -- SERVICE RULES AND POLICIES .....	4
SECTION 3.0 -- EXTENSION POLICY .....	11
SECTION 4.0 -- DROUGHT CONTINGENCY PLAN .....	16

APPENDIX A -- SAMPLE SERVICE AGREEMENT

APPENDIX B -- APPLICATION FOR SERVICE



SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonge Charge</u>
5/8" or 3/4"	<u>\$24.29</u> (Includes 0 gallons)	<u>\$2.15</u> per 1000 gallons over the minimum
1"	<u>\$60.73</u>	
1 1/2"	<u>\$121.45</u>	
2"	<u>\$194.32</u>	
3"	<u>\$364.35</u>	
4"	<u>\$607.25</u> 15	
6"	<u>\$1214.50</u> 50	
8"	<u>\$1943.20</u> 50	

FORM OF PAYMENT: The utility will accept the following form(s) of payment:

Cash X, Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_  
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT  
PAYMENTS MADE USING MORE THAN \$1.00 IN SMALL COINS. A WRITTEN RECEIPT WILL BE GIVEN  
FOR CASH PAYMENTS.

REGULATORY ASSESSMENT ..... 1.0%  
TCEQ RULES REQUIRE THE UTILITY TO COLLECT A FEE OF ONE PERCENT OF THE RETAIL MONTHLY  
BILL.

Section 1.02 - Miscellaneous Fees

TAP FEE ..... \$600.00  
TAP FEE COVERS THE UTILITY'S COSTS FOR MATERIALS AND LABOR TO INSTALL A STANDARD  
RESIDENTIAL 5/8" or 3/4" METER. AN ADDITIONAL FEE TO COVER UNIQUE COSTS IS PERMITTED IF  
LISTED ON THIS TARIFF.

TAP FEE (Unique costs) ..... Actual Cost  
FOR EXAMPLE, A ROAD BORE FOR CUSTOMERS OUTSIDE OF SUBDIVISIONS OR RESIDENTIAL  
AREAS.

TAP FEE (Large meter) ..... Actual Cost  
TAP FEE IS THE UTILITY'S ACTUAL COST FOR MATERIALS AND LABOR FOR METER SIZE INSTALLED.

METER RELOCATION FEE ..... Actual Relocation Cost, Not to Exceed Tap Fee  
THIS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS THAT AN EXISTING METER BE RELOCATED.

METER TEST FEE ..... \$25.00  
THIS FEE WHICH SHOULD REFLECT THE UTILITY'S COST MAY BE CHARGED IF A CUSTOMER  
REQUESTS A SECOND METER TEST WITHIN A TWO-YEAR PERIOD AND THE TEST INDICATES THAT  
THE METER IS RECORDING ACCURATELY. THE FEE MAY NOT EXCEED \$25

RATES LISTED ARE EFFECTIVE ONLY  
IF THIS PAGE HAS TCEQ APPROVAL STAMP

SECTION 1.0 -- RATE SCHEDULE (Continued)

RECONNECTION FEE

THE RECONNECT FEE MUST BE PAID BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEEN DISCONNECTED FOR THE FOLLOWING REASONS (OR OTHER REASONS LISTED UNDER SECTION 2.0 OF THIS TARIFF):

- a) Non payment of bill (Maximum \$25.00).....\$25.00
- b) Customer's request that service be disconnected .....\$50.00

TRANSFER FEE .....\$35.00

THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME SERVICE LOCATION WHEN THE SERVICE IS NOT DISCONNECTED

LATE CHARGE (EITHER \$5.00 OR 10% OF THE BILL)..... 10%

TCEQ RULES ALLOW A ONE-TIME PENALTY TO BE CHARGED ON DELINQUENT BILLS. A LATE CHARGE MAY NOT BE APPLIED TO ANY BALANCE TO WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.

RETURNED CHECK CHARGE .....\$25.00

RETURNED CHECK CHARGES MUST BE BASED ON THE UTILITY'S DOCUMENTABLE COST.

CUSTOMER DEPOSIT RESIDENTIAL (Maximum \$50).....\$50.00

COMMERCIAL & NON-RESIDENTIAL DEPOSIT ..... 1/6TH OF ESTIMATED ANNUAL BILL

GOVERNMENTAL TESTING, INSPECTION AND COSTS SURCHARGE:

WHEN AUTHORIZED IN WRITING BY TCEQ AND AFTER NOTICE TO CUSTOMERS, THE UTILITY MAY INCREASE RATES TO RECOVER INCREASED COSTS FOR INSPECTION FEES AND WATER TESTING. [30 TAC 291.21(K)(2)]

LINE EXTENSION AND CONSTRUCTION CHARGES:

REFER TO SECTION 3.0--EXTENSION POLICY FOR TERMS, CONDITIONS, AND CHARGES WHEN NEW CONSTRUCTION IS NECESSARY TO PROVIDE SERVICE.

PURCHASED WATER AND/OR DISTRICT FEE PASS THROUGH CLAUSE:

Changes in fees imposed by any non-affiliated third party water supplier or underground water district having jurisdiction over the Utility shall be passed through to only the water system(s) affected by the increase or fee as an adjustment to the water gallonage charge according to the following formula:

$$AG = G + B/(1-L), \text{ where}$$

AG = adjusted gallonage charge, rounded to the nearest one cent:

G = approved gallonage charge (per 1,000 gallons);

B = change in purchased water/district gallonage charge (per 1,000 gallons);

L = system average line loss for preceding 12 months not to exceed 0.15

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**SEWER UTILITY TARIFF  
FOR**

North Orange Water & Sewer L.L.C.  
dba Country Squire Water & Sewer  
(Utility Name)

10406 North Highway 87  
(Business Address)

Orange , Texas 77632  
(City, State, Zip Code)

(409) 746 9640  
(Area Code/Telephone)

This tariff is effective for utility operations under the following Certificate of Convenience and Necessity:

20564

This tariff is effective in the following county:

Orange

This tariff is effective in the following cities or unincorporated towns (if any):

None

This tariff is effective in the following subdivisions and public water systems:

Country Squire Estates: WQ 11589-001

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SECTION 2.0 -- SERVICE RULES AND POLICIES .....	4
SECTION 3.0 -- EXTENSION POLICY .....	9

SECTION 1.0 -- RATE SCHEDULE

Section 1.01 - Rates

<u>Meter Size</u>	<u>Monthly Minimum Charge</u>	<u>Gallonge Charge</u>
5/8" or 3/4"	<u>\$30.76</u> (Includes 0 gallons)	<u>\$2.95</u> per 1000 gallons over the minimum
1"	<u>\$76.90</u>	
1 1/2"	<u>\$150.80</u>	
2"	<u>\$246.08</u>	
3"	<u>\$461.40</u>	
4"	<u>\$769.00</u>	
6"	<u>\$1538.00</u>	
8"	<u>\$2460.80</u>	

FORM OF PAYMENT: The utility will accept the following forms of payment:

Cash X, Check X, Money Order X, Credit Card \_\_\_\_\_, Other (specify) \_\_\_\_\_  
THE UTILITY MAY REQUIRE EXACT CHANGE FOR PAYMENTS AND MAY REFUSE TO ACCEPT  
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- a) Non payment of bill (Maximum \$25.00) .....\$25.00
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TRANSFER FEE .....\$35.00

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