

During the investigation, it was noted that one of the service pump was not in service and out for repair.

Recommended Corrective Action: Repair the well meter and submit proof of repair to the Beaumont Regional Office.

ADDITIONAL ISSUES

Description	Additional Comments
Item 1	Failure by Country Squire WSC to rotate sample sites. During the investigation, it was noted that the water system failed to rotate the sample sites. Sample site located 4446 Old Highway 87 was sampled on May and June 2012. Please rotate sample sites to ensure that samples taken are representative of the entire distribution.

NORTH ORANGE WATER & SEWER, LLC

10404 N. HWY 87, SUITE 102

ORANGE, TEXAS 77632

(409) 746-9640

January 24, 2014

TCEQ

3870 Eastex Freeway.

Beaumont, TX 77703

Re: Country Squire Water System

PWD 1810060

Investigation No. 1086151

Dear Sirs:

Attached are the resolutions regarding Investigation No. 1086151:

- | | |
|------------------|--|
| Track No: 385150 | Investigation 849457. We have retained Daniel Tatum, a licensed customer service inspector to inspect the property located at 1308 Tennyson and will send you that inspection within a week. |
| Track No: 518060 | We have attached a copy of the invoice from USA Bluebook dated 6/26/13 showing the purchase of a New Chlorine Dioxide Colorimeter. |
| Track No: 510861 | Per TCEQ recommended corrective action, we have attached a picture of the new and installed well meter along with a copy of the invoice from HD Supply where we purchased the meter. |

Sincerely,



Buford Mooney

North Orange Water & Sewer

USABlueBook

Get the Best Treatment™

Remit To:
P.O. Box 9004
Gurnee, IL 60031-9004

TEL: (847) 689-3000
FAX: (847) 689-3801
TOLL FREE: 1-800-493-9876
F.E.I.N.: 52-2418852

ENTERED JUL 1 0 INVOICE

52000
(30-40) 143.90
(50-60) 335.78

INVOICE NO.	PAGE NO.
995316	1 of 1
CUSTOMER NO.	DATE
89550	06/26/13

View online at: <http://usabluebook.billtrust.com>
Web Enrollment Token: PFL DKM PSF

BILL TO: 89550
546 1 MB 0.405 E0035X 10041 D722415702 P1503847 0001:0001

SHIP TO: 1



NORTH ORANGE WATER & SEWER
10404 HIGHWAY 87 N STE 102
ORANGE TX 77632-0525

NORTH ORANGE WATER & SEWER
10406 N HWY 87 STE
ORANGE TX 77632
USA

Attention: 0002 BUFORD MOONEY

CUSTOMER P.O. NO.	SHIP DATE	SLP	TERMS	TAX CODE	SALES ORDER NO.	UNIT	FREIGHT	SHIP VIA
2522	06/26/13	LVM	NET 30	TX	689501	50	FXD/PPD	UPS
USA STOCK NO.	DESCRIPTION	ORDERED	SHIPPED	BACKORDER	UNIT	PRICE	PER	EXTENSION
HM1	Hazardous Material Charges	1	1	0	EA	0.00	EA	0.00
HM1	Included in Freight Charges	1	1	0	EA	0.00	EA	0.00
29187	Hazardous Material Charges	1	1	0	EA	0.00	EA	0.00
29187	Included in Freight Charges	1	1	0	EA	0.00	EA	0.00
29187	Continuous By-Pass Relief Vlv	1	0	1	EA	264.95	EA	0.00
29187	Kunkle Model 20 x 1 1/4	1	0	1	EA	264.95	EA	0.00
29187	115 TO 134 PSI FACTORY SET AT 120	1	0	1	EA	264.95	EA	0.00
32431	Chlorine Dioxide Colorimeter	1	1	0	EA	427.00	EA	427.00
32431	0.05-5.00 mg/L Hach 58700-51	1	1	0	EA	427.00	EA	427.00
42792	Spec Check Chlorine Color	1	1	0	EA	151.00	EA	151.00
42792	Secondary Standard for DPD	1	1	0	EA	151.00	EA	151.00
60009	PVC Backwater Valve 3" IPS	1	0	1	EA	56.95	EA	0.00
60009	with 16" Access Cover & Lid	1	0	1	EA	56.95	EA	0.00
52119	(HM) Clear Result Tri Chlor	1	1	0	EA	185.95	EA	185.95
52119	3" Tabs 50 lb. Container	1	1	0	EA	185.95	EA	185.95
45870	(HM) Granular Chlorine	1	0	1	EA	82.95	EA	0.00
45870	25 Lb Pail	1	0	1	EA	82.95	EA	0.00

THANK YOU for your business!
1.5% MONTHLY FINANCE CHARGE
ON AMOUNTS 30 DAYS PAST DUE
Discounts Apply to Merchandise Only

MERCHANDISE	MISCELLANEOUS	DISCOUNT	TAX	FREIGHT	TOTAL
763.95	0.00	0.00	73.12	122.32	959.39

Should it become necessary to refer your unpaid balance to a collection agency, a collection fee, not to exceed 25% of the balance referred; plus reasonable attorney's fees; and court costs when necessary, will be added to the balance due.

Please Detach and Return Bottom Portion to Insure Proper Credit to Your Account

USABlueBook

Get the Best Treatment™

****IMPORTANT****

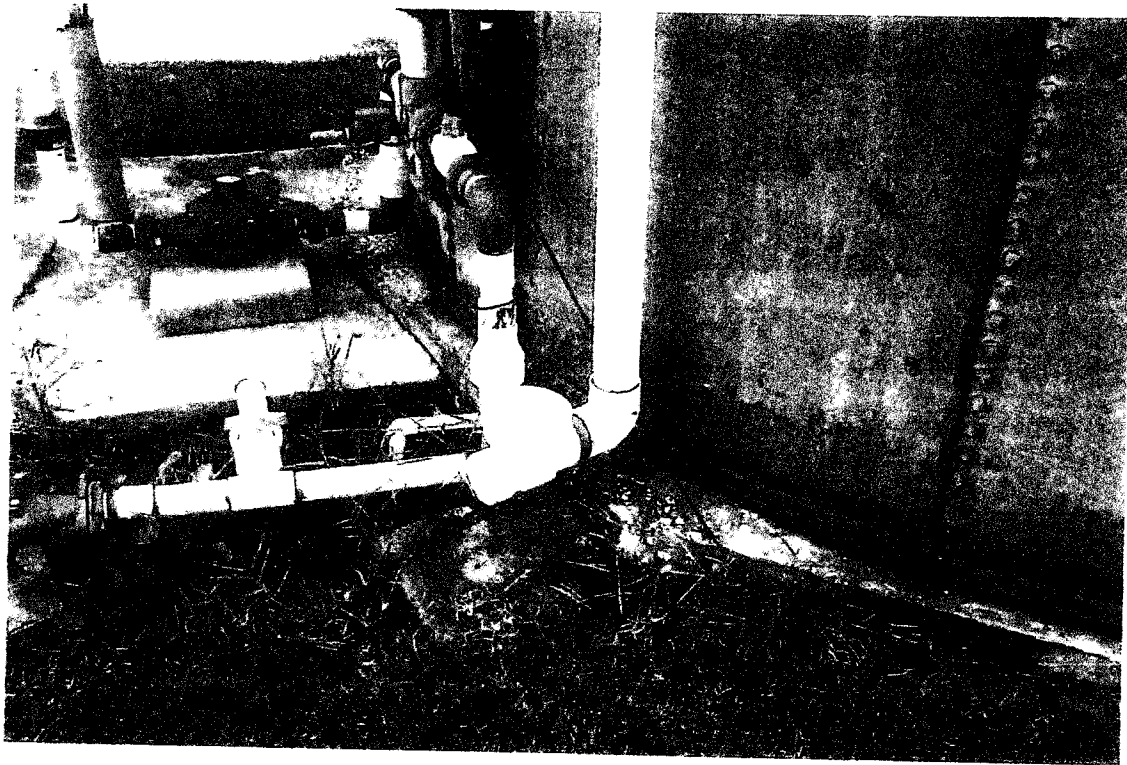
Please include this customer #
on the face of your remittance check.

INVOICE NO.	CUSTOMER NO.	DATE	TOTAL
995316	89550	06/26/13	959.39

NORTH ORANGE WATER & SEWER
10404 HIGHWAY 87 N STE 102
ORANGE TX 77632-0525

REMITTANCE ADDRESS

USABlueBook
P.O. Box 9004
Gurnee, IL 60031-9004



Return Top Portion With Payment For Faster Credit

Thank You For The Opportunity To Serve You.
We appreciate your prompt payment.

Date Ordered	Date Shipped	Customer PO No.	Job Name	Job No.	Bill of Lading	Shipped Via	Order Number
3/20/13	3/20/13	2513	2513			WILL CALL	6391349

Product Code	Description	Quantity Ordered	Quantity Shipped	Back-Ordered	Price	Per	Amount
4320ED2J11R8G2	2 T10 DIR READ MTR BR/BR CSS 665-60 PAID MAY 10 2013 BY _____	1	1		517.7200	EA	517.72

his transaction is governed by and subject to HD Supply Waterworks standard terms and conditions, which are incorporated herein by this reference and accepted. To review these terms and conditions, please point your web browser to: <http://waterworks.hdsupply.com/TandC/>.

Terms	SubTotal
NET 30	517.72
	\$560.44

Freight	Delivery	Handling	Restock	Misc.	Tax
					42.72

HDSWW - BEAUMONT TX
Branch - 161
8010 College St
Beaumont TX 77707

THANK YOU FOR YOUR ORDER
VISIT
WATERWORKS.HDSUPPLY.COM
FOR OTHER SERVICES OFFERED

INVOICE TOTAL	INVOICE: 6391349
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02:0002

NORTH ORANGE WATER & SEWER, LLC
10404 N. HWY 87, SUITE 102
ORANGE, TEXAS 77632
(409) 746-9640

March 5, 2014

Ruth Potato
TCEQ
3870 Eastex Freeway
Beaumont, TX 77703

Re: Country Squire Water System
PWD 1810060
Investigation # 849457

Dear Ms. Potato,

We recently faxed a customer service inspection form for the property located at 1308 Tennyson Drive. It was the remaining information requested for Investigation #849457. We have attached a copy of that customer service inspection to this letter in the event that the fax was lost or misplaced. Thank you for all your help. If you need any further information, please contact us. Thank you.

Sincerely,

North Orange Water & Sewer

290.47(d) Appendix D. Customer Service Inspection Certification.

Figure: 30 TAC 290.47(d)

Customer Service Inspection Certificate

Name of PWS Country Spring Water System PWS I.D.# 1810060
Location of Service 1308 Tennyson

Reason for Inspection:

New construction
Existing service where contaminant hazards are suspected
Major renovation or expansion of distribution facilities

I Daniel Tatum, upon inspection of the private water distribution facilities connected to the aforementioned public water supply do hereby certify that, to the best of my knowledge:

Compliance

Non-compliance

✓

✓

✓

✓

✓

1.

No direct connection between the public drinking water supply and a potential source of contamination exists. Potential sources of contamination are isolated from the public water system by an air gap or an appropriate backflow prevention assembly in accordance with Commission regulations

2.

No cross-connection between the public drinking water supply and a private water system exists. Where an actual air gap is not maintained between the public water supply and a private water supply, an approved reduced pressure-zone backflow prevention assembly is properly installed and a service agreement exists for annual inspection and testing by a certified backflow prevention assembly tester.

3.

No connection exists which would allow the return of water used for condensing, cooling or industrial processes back to the public water supply.

4.

No pipe or pipe fitting which contains more than 8.0% lead exists in private water distribution facilities installed on or after July 1, 1988.

5.

No solder or flux which contains more than 0.2% lead exists in private water distribution facilities installed on or after July 1, 1988.

I further certify that the following materials were used in the installation of the private water distribution facilities:

Service lines Lead ☐ Copper ☒ PVC ☒ Other ☐
Solder Lead ☐ Lead Free ☒ Solvent Weld ☒ Other ☐

I recognize that this document shall become a permanent record of the aforementioned Public Water System and that I am legally responsible for the validity of the information I have provided.

Remarks:

Signature of Inspector

CSI inspector

Date

1 30 14

CE0007868

Registration Number

CSI

Type of Registration

Bryan W. Shaw, Ph.D., *Chairman*
Carlos Rubinstein, *Commissioner*
Toby Baker, *Commissioner*
Zak Covar, *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

October 1, 2013

RECEIVED
APR 15 2014

**CERTIFIED MAIL {No. 7012 3050 0001 1259 3421}
RETURN RECEIPT REQUESTED**

**UTILITIES & DISTRICTS
SECTION**

Mr. Bobby Manshack, Board President
North Orange Water & Sewer, LLC
10406 Highway 87 North
Orange, Texas 77632

Re: Unresolved Alleged Violations for: Wastewater Comprehensive Compliance
Investigation at: Country Squire Wastewater Treatment Plant Located at: Windsor
Drive, Orange (Orange County); TCEQ ID No.: WQ0011589001, Investigation No.
1120420

Dear Mr. Manshack:

The Texas Commission on Environmental Quality (TCEQ) Beaumont Region Office has previously requested that you submit compliance documentation for the alleged violations noted during the investigation of the above-referenced facility conducted on March 21, 2013. We have received acceptable compliance documentation from you for all of the alleged violations except those listed in the enclosed summary. Please be advised that you are responsible for correcting these remaining problems. These unresolved alleged violations will be placed in your file to be evaluated during any subsequent investigation.

If you or members of your staff have any questions regarding these matters, please feel free to contact Mr. Chris Vidrine in the Beaumont Region Office at (409) 898-3838.

Sincerely,

Ronald Hebert
Water Section Manager
Beaumont Region Office

RH/CV/pj

Enclosure: Summary of Unresolved Investigation Findings

Summary of Investigation Findings

COUNTRY SQUIRE PLANT

2500 ECTOR ST
ORANGE, ORANGE COUNTY, TX 77630

Investigation #
1120420
Investigation Date: 09/12/2013

Additional ID(s): WQ0011589001

OUTSTANDING ALLEGED VIOLATION(S)
ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 391427

Compliance Due Date: 09/04/2013

RECEIVED
APR 15 2014

PERMIT WQ0011589001, OpR 1
Operational Requirements Pg. 9, No. 1

Alleged Violation:

Investigation: 793400

Comment Date: 03/25/2010

Failure by the permittee to ensure that the facility and all of its systems of collection, treatment, and disposal are properly operated and maintained.

During the investigation, the investigator noted corrosion on the first and second aeration basins.

Investigation: 865281

Comment Date: 10/05/2010

On July 21, 2010, the Beaumont Region Office received a letter indicating that the basins will be replaced with new tanks. This work is pending on the completion of engineering work.

Investigation: 1078601

Comment Date: 04/15/2013

The corrosion has not been removed and this alleged violation will unresolved.

Investigation: 1120420

Comment Date: 09/12/2013

On 09/06/2013, written documentation was submitted that indicated the corrosion has not yet been removed. The documentation also indicates that new treatment units are on site and could be used for replacement. Approval from the TCEQ Permits and Application Team must be obtained prior to construction and operation of any new treatment units.

This alleged violation remains unresolved.

Recommended Corrective Action: Repair or replace the corroded sections of the aeration basins.

Provide photographs of the aeration basins documenting that the corrosion has been corrected.

Track No: 498617

Compliance Due Date: 09/04/2013

PERMIT WQ0011589001, OpR 1
Operational Requirements, Page 13, No. 1

Alleged Violation:

Investigation: 1078601

Comment Date: 04/16/2013

Failure by North Orange Water & Sewer, LLC to properly operate and maintain all units of collection, treatment, and disposal.

During the investigation on 03/21/2013, corrosion was noted throughout the chlorine contact chamber.

Investigation: 1120420

Comment Date: 09/12/2013

On 09/06/2013, written documentation was submitted that indicated the corrosion has not

COUNTRY SQUIRE PLANT

Investigation # 1120420

been removed. The documentation further states that the CCC will be replaced with another. Approval of replacing treatment units must be obtained from the TCEQ Permits and Applications Team prior to construction and operation of any new treatment units.

This alleged violation remains unresolved.

Recommended Corrective Action: Remove the corrosion from the chlorine contact chamber and submit photographic documentation to the TCEQ Beaumont Office.

ALLEGED VIOLATION(S) NOTED AND RESOLVED
ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 498619

PERMIT WQ0011589001, PC 1(a)
Permit Conditions, Page 9, No. 1(a)

Alleged Violation:

Investigation: 1078601

Comment Date: 05/01/2013

Failure by North Orange Water & Sewer, LLC to accurately record information on monitoring records.

During the investigation on 03/21/2013, the monitoring records for 06/2011 were reviewed. It was noted that pH and DO sample results were incorrectly recorded on the chain of custody for the sampling event on 06/15/2011. The results were reversed and were also reported incorrectly on the 06/2011 discharge monitoring report (DMR).

Investigation: 1120420

Comment Date: 09/12/2013

The 06/2011 DMR was revised and submitted to the TCEQ Enforcement Division.

Recommended Corrective Action: Revise the 06/15/2011 chain of custody and the 06/2011 DMR. Submit the revised DMR to the TCEQ Enforcement Division and a copy to the TCEQ Beaumont Office.

Resolution: On 09/06/2013, documentation was submitted that indicated the 06/2011 DMR was revised and submitted to the TCEQ Enforcement Division.

Track No: 498630

PERMIT WQ0011589001, OpR 1
Operational Requirements, Page 13, No. 1

Alleged Violation:

Investigation: 1078601

Comment Date: 04/16/2013

Failure by North Orange Water & Sewer, LLC to properly operate and maintain all units of collection, treatment, and disposal.

During the investigation on 03/21/2013, grease and scum were noted in the clarifier that were not effectively be removed by the skimmer.

Investigation: 1120420

Comment Date: 09/12/2013

The grease and scum were removed from the clarifier.

Recommended Corrective Action: Remove the scum and grease from the clarifier. Submit photographic documentation to the TCEQ Beaumont Office.

Resolution: On 09/06/2013, written and photographic documentation was submitted that indicated the grease and scum were removed from the clarifier.

Track No: 498639

PERMIT WQ0011589001, MRR 2(a)

Monitoring and Reporting Requirements, Page 5, No. 2(a)

Alleged Violation:

Investigation: 1078601

Comment Date: 05/01/2013

Failure by North Orange Water & Sewer, LLC to comply with test procedures specified in 30 TAC 319.11 - 319.12.

During the investigation on 03/21/2013, it was noted that the chlorine residual was analyzed in the high range mode using the low range sample vials. The secondary standards used to perform an accuracy check on the colorimeter were noted to be expired.

Investigation: 1120420

Comment Date: 09/12/2013

New secondary standards were purchased.

Recommended Corrective Action: Purchase high range cells to perform analysis of chlorine residual in the high range mode of the Hach Pocket Colorimeter II and current accuracy check standards. Submit documentation to the TCEQ Beaumont Office.

Resolution: On 09/06/2013, documentation was submitted that indicated new secondary standards were purchased.

WITHDRAWN VIOLATIONS
ASSOCIATED TO A NOTICE OF VIOLATION

Track No: 498657

Compliance Due Date: 09/04/2013

PERMIT WQ0011589001, OT 6

Other Requirements, Page 31, No. 6

Alleged Violation:

Investigation: 1078601

Comment Date: 04/16/2013

Failure by North Orange Water & Sewer, LLC to submit the Annual Sludge Report (ASR).

During the file review prior to the investigation on 03/21/2013, it was noted that the 2011 ASR was not submitted to the TCEQ Beaumont Office.

Investigation: 1120420

Comment Date: 09/12/2013

A copy of the 2011 ASR was submitted. Documentation was also provided that indicated the 2011 ASR was timely submitted and the alleged violation will be withdrawn.

Recommended Corrective Action: Submit the 2011 ASR to the TCEQ Beaumont Office.

Withdrawal Comments: A copy of the 2011 ASR was submitted. Documentation was also provided that indicated the 2011 ASR was timely submitted and the alleged violation will be withdrawn.

mD

Bryan W. Shaw, Ph.D., P.E., *Chairman*
Toby Baker, *Commissioner*
Zak Covar, *Commissioner*
Richard A. Hyde, P.E., *Executive Director*



TEXAS COMMISSION ON ENVIRONMENTAL QUALITY

Protecting Texas by Reducing and Preventing Pollution

February 27, 2014

Mr. Bret W. Fenner, P.E.
B & D Environmental, Inc.
P.O. Box 500264
Austin, Texas 78750

Re: Water Rate/Tariff Change Application for North Orange Water & Sewer L.L.C.
dba Country Squire Water and Sewer, Certificate of Convenience and
Necessity (CCN) No. 11642; in Orange County, Application No. 37820-R

Sewer Rate/Tariff Change Application for North Orange Water & Sewer L.L.C.
dba Country Squire Water and Sewer, CCN No. 20564; in Orange County,
Application No. 37821-R

CN: 600678098; RN: 101240653 (water) 102698586 (sewer)

Dear Mr. Fenner:

Your rate/tariff change applications for North Orange Water & Sewer L.L.C. dba Country Squire Water and Sewer (Utility), received on December 30, 2013, have been accepted for filing and assigned Application No. 37820-R & 37821-R for water and sewer respectively. Please refer to these numbers in future correspondence.

Your new rates may go into effect on March 3, 2014. Your effective date must be at least 60 days following the date your completed application is mailed to TCEQ and correct notice is mailed or delivered to the customers. The effective date of the new rates must be the first day of the billing period, and the new rates may not apply to service provided before the effective date of the new rates.

The application will be scheduled for a hearing if:

- the Texas Commission on Environmental Quality (TCEQ) receives complaints from at least 10% of the ratepayers within 90 days of the effective date of the rate increase, or
- TCEQ staff protests the application on its own motion.

You will be notified if a hearing is scheduled. If, during the course of a hearing, rates are set which are different from the rates charged by the Utility, you may be required to refund or credit future bills. The refund or credit will include all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered, plus interest, as determined by the TCEQ.

Mr. Bret W. Fenner, P.E.

Page 2

February 27, 2014

If TCEQ does not receive the required number of complaints within 90 days of the effective date, and the staff does not require a hearing, you will receive another letter or notification from TCEQ so informing you, along with your approved tariffs.

In addition, the following information will need to be provided within 30 days from the date of this letter.

1. Water & Wastewater Utility Annual Reports for the calendar years 2009 through 2012, TCEQ form 20052.
2. Most recent inspection report for Public Water System No. 1810060. Our records indicate that the last inspection was on April 19, 2013. If any deficiencies were noted as a result of the inspection, please provide documentation for corrections.
3. Most recent inspection report for TCEQ Discharge Permit Number WQ0011589001. Our records indicate that the last inspection was on March 21, 2013. If any deficiencies were noted as a result of the inspection, please provide documentation for corrections.

Finally, our records show that you have not paid the 1% Regulatory Assessment Fee (RAF) for the year 2012. Please pay immediately. The check should be made payable to TCEQ and should reference North Orange Water & Sewer L.L.C. dba Country Squire Water and Sewer, CCN Nos. 11642 and 20564, and be mailed to the address shown below.

Texas Commission on Environmental Quality
Attn: Cashiers Office, Revenue Section
PO Box 13087
Austin, Texas 78711

If payment has been made, please forward us a copy of the check and your receipt.

Please contact the staff listed below if you have any questions. Include MC-153 in the address if you contact TCEQ by correspondence.

Ms. Mary Damron at (512)239-4667 or by e-mail at mary.damron@tceq.texas.gov.

Mr. Kamal Adhikari (512)239-0680 or by e-mail at kamal.adhikari@tceq.texas.gov.

Sincerely,



Tammy Benter, Manager
Utilities and Districts Section
Water Supply Division
Texas Commission on Environmental Quality

TB/EF/mmg

MD/KA 37820-R #37821-R
2/12/14 TT (2)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

Please let this letter serve as notification that I wish to protest the proposed rate change for which I have been notified. I believe that the percentage increase is much too high, and I do not believe that ratepayers have been given a detailed rationale for the increase. An almost 40% increase in water charges from the previous billing year is not reasonable. Thank you,


Ratepayer Signature

John T. Rendall
Ratepayer Printed Name

8414 Chaucer Dr.
Orange, Tx 77632
Residence

2/4/14
Date

RECEIVED
TCEQ
WATER SUPPLY DIV.
2014 FEB 11 PM 12 31

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

Please let this letter serve as notification that I wish to protest the proposed rate change for which I have been notified. I believe that the percentage increase is much too high, and I do not believe that ratepayers have been given a detailed rationale for the increase. An almost 40% increase in water charges from the previous billing year is not reasonable. Thank you,

B. J. McKinney
Ratepayer Signature

B. J. MCKINNEY
Ratepayer Printed Name

8114 CANTERBURY Dr,

Residence

2-4-14
Date

2014 FEB 11 PM 12 37

WATER SUPPLY DIV.
TODD
RECEIVED

MD/KA 37820-R 2/20/14 TT
37821-R (1)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
FEB 18 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

Please let this letter serve as notification that I wish to protest the proposed rate change for which I have been notified. I believe that the percentage increase is much too high, and I do not believe that ratepayers have been given a detailed rationale for the increase. An almost 40% increase in water charges from the previous billing year is not reasonable. Thank you,

Larry Stringer
Ratepayer Signature

LARRY STRINGER
Ratepayer Printed Name

8204 CHAUCER DR.
ORANGE, TEX 77632
Residence

1-16-14
Date

Our water is such poor quality - full of rust and lime. We don't drink it, lime deposits ruin all plumbing fixtures in bathroom & kitchen. At times my ice maker makes very rusty ice. Lime deposits are nearly impossible to remove from bathtubs.

If they have a broken line & never get a call - means dirt & mud are in water - & find it in ice cubes later. Some people get a call - & requested it, but never get a broken line call.

Checklist for Rate/Tariff Change Application

Review Number: R-002 -14 Effective date 3/3/14

Application # (s) 37820-R, 37821-R

Date Application Received: 12/30/13

Date Application Sent to Program Area: 1/2/14

Utility Name: Northern Orange Water & Sewer LLC

CCN Number(s): Water 11642 Sewer 20504

County(s) Orange

☒ Account Fees Due

☒ Regulatory Assessment Fees

☒ Original and three Copies of Application Received

☒ Applicant Name

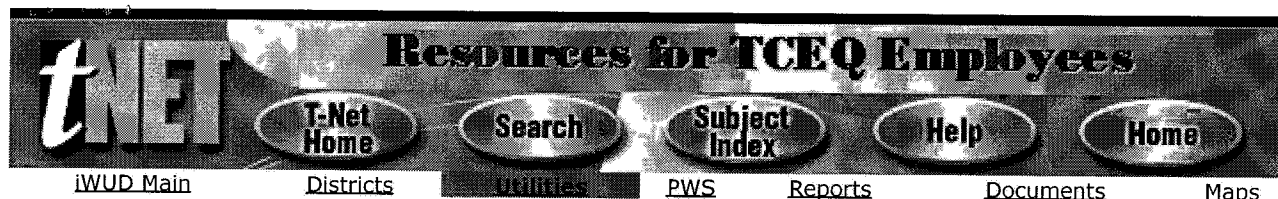
☒ Utility Name and Address: (a Texas address)

☒ Contact Person and Address

☐ Attached a copy of **Tariff's from the Tariff File Cabinet** (Just the Rate part) *Can not locate file.*

☒ Attached a copy of the "Run the utility case report" from WUD

☒ Attached a copy of CN & RN's: from WUD



? Utility details for NORTH ORANGE WATER & SEWER LLC (11642) ✓

Affiliations **Documents** **Site Visits** **Schedules**

Responsible Party

Organization: NORTH ORANGE WATER & SEWER LLC ✓

Address: 10404 HIGHWAY 87 N STE 102
ORANGE , TX 77632-0578

Customers

Reference Number	Name	Role
CN600678098 ✓	NORTH ORANGE WATER & SEWER LLC	RESPONSIBLE PARTY

Official Address / Phone

Address: 10404 HIGHWAY 87 N STE 102

ORANGE , TEXAS 77632-0525

Telephone: (409) 746-9640

Properties

CR Regulated Entity Number: RN101240653

CCEDS Status: NO ACTIVE NOE EXISTS

Utility Type: WATER UTILITY

Ownership Type: INVESTOR

Primary County: ORANGE

County Code: 181

Comments

Comment Date	Text	Staff Name
11/05/2003	SEE 20564 ALSO.	
11/05/2003	3/28/02-TRANSFERRED TO BUFORD MOONEY DBA NORTH ORANGE WATER AND SEWER LLC DBA COUNTY SQUIRE WATER AND SEWER, 32602-S	

Occurrences retrieved.

PWS for this Utility

PWS Name	PWS ID	Status	District(Number)
----------	--------	--------	------------------

COUNTRY SQUIRE WATER & SEWER

1810060

A

Water System occurrences retrieved.

Counties

Code

181

County Name

ORANGE

Primary

Y

Activity

Activity Status: **ACTIVE**Start Date: **07/25/1996**End Date: **12/31/9999**Activity Date: **03/28/2002**

[Run Utility Cases Report](#)
[Run Utility Summary Report](#)
[Show Map](#)

Utility successfully retrieved.

For questions or comments regarding information on this page, contact the
[TCEQ iWUD Web Manager](#)

Version V2.7.0

Utility Cases List Report

01/02/2014

10:39:30AM

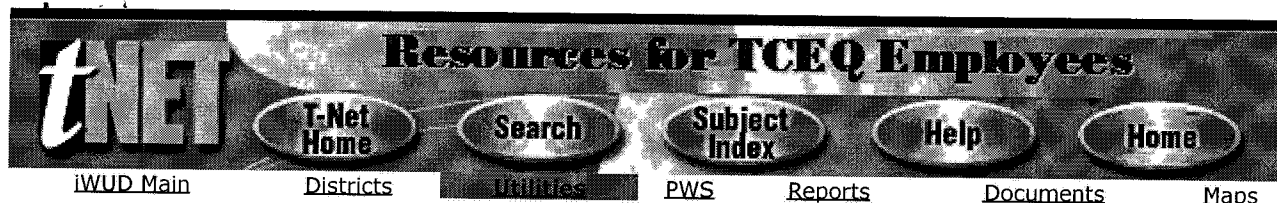
Texas Commission on Environmental Quality
Utility Cases List for NORTH ORANGE WATER & SEWER LLC (11642)

ERPT0014

Received	App No.		Con-	Date	To	Informal	Final
Date	Type	Comments	tested?	Filed	Legal	Hearing	Action
						Hearing	Status
01/13/1999	03670 - C CCN	DOC #98-0426-PWS-E	NO	01/13/1999			01/13/1999 Completed
01/13/1999	03837 - R RATE	DOC #98-0426-PWS-E	NO	01/13/1999			01/13/1999 Completed
08/29/1997	31862 - K STOCK- TRANSFER	COUNTRY SQUIRE WTR & SWR INC 11642/20564 STOCK PURCHASE ORANGE COUNTY PH-LTR 3/31/98 PH-TRANSACTION MAY NOT GO FORWARD 4/6/98 8/4/98 REC'D LTR CONFIRMING TRANSACTION WILL NOT OCCUR APPLICATION W/D	NO	09/17/1997			10/02/1998 Withdrawn
07/25/1996	32028 - G RATE	COUNTRY SQUIRE WTR & SWR INC APPL FOR RATE/TARIFF CHANGE CCN 11642/20564 SENT FOR ED SIGN;REQ DATE 9/15/98	NO	02/24/1998			09/25/1998 Completed
05/04/1999	32602 - S CCN-SALE	BY 2/25 3/28 REC'D NEW AGREEMENT DOC 4/11/00 MAP REQUEST 5/8 MAPS REC'D 5/23 SALE APPV'D 6/20 SALE APPV'D LTR OUT 7/19 APPL REQ HOLD FOR RATE CASE APPV 10/03/2000 HOLD UNTIL THE RATE CASE IS APPROVED 33083G COUNTRY SQUIRE 02/05/01 THE RATE CASE OF COUNTRY SQUIRE DID NOT SETTLE; STILL WAITING 05/04/2001 PENDING ON THE RATE CASE OF MA & VH / SEND AN EMAIL TO VH AND CC TO JS & MA	NO	05/25/1999			03/28/2002 Completed
05/08/2000	33083 - G RATE	COUNTRY SQUIRE WATER & SEWER 11642/20564 FOR RATE / TARIFF CHANGE FOR RATE/TARIFF CHANGE ORANGE COUNTY PROTESTED;REQ HRG SENT TO HRG DOC #2000-0880-UCR	YES	06/05/2000	08/23/2000	01/12/2001	06/06/2001 Completed
12/23/2002	34157 - R RATE	FOR WATER RATE CHANGE. DOCKET NO. 2003-0597-UCR. PRELIMINARY HEARING 09/23/2003.	YES	01/14/2003	05/22/2003	09/23/2003	12/20/2004 Completed
07/31/2008	36126 - R RATE		NO	07/31/2008			02/17/2009 Completed

- End of Report -

At the time of your query this data was the most current information available from our database, which is in real time. Every effort was made to retrieve it according to your query. Thank-you for using WUD.



? Utility details for NORTH ORANGE WATER & SEWER LLC (20564) ✓

Affiliations Documents Site Visits Schedules

Responsible Party

Organization: NORTH ORANGE WATER & SEWER LLC
Address: 10404 HIGHWAY 87 N STE 102
ORANGE , TX 77632-0578

Customers

Reference Number	Name	Role
CN600678098	NORTH ORANGE WATER & SEWER LLC	RESPONSIBLE PARTY

Official Address / Phone

Address: 10404 HIGHWAY 87 N STE 102
ORANGE , TEXAS 77632-0525
Telephone: (409) 746-9640

Properties

CR Regulated Entity Number: RN102698586
CCEDS Status: NO ACTIVE NOE EXISTS
Utility Type: SEWER UTILITY
Ownership Type: INVESTOR
Primary County: ORANGE
County Code: 181

Comments

Comment Date	Text	Staff Name
11/28/2006	SEE CCN NO. 11642 FOR REGULATORY ASSESSMENT FEE RECORD	
11/05/2003	SEE 11642 ALSO	
11/05/2003	3/28/02-TRANSFERRED TO BUFORD MOONEY DBA NORTH ORANGE WATER AND SEWER LLC DBA COUNTY SQUIRE WATER AND SEWER, 32603-S	

Occurrences retrieved.

Counties

Code
181

County Name
ORANGE

Primary
Y

Activity

Activity Status: **ACTIVE**

Start Date: 01/14/1998

End Date: 12/31/9999

Activity Date: 03/28/2002

[Run Utility Cases Report](#)
[Run Utility Summary Report](#)
[Show Map](#)

Utility successfully retrieved.

For questions or comments regarding information on this page, contact the
[TCEQ iWUD Web Manager](#)

Version V2.7.0

Utility Cases List Report

Page 1 of 1

01/02/2014
12:05:44PMTexas Commission on Environmental Quality
Utility Cases List for NORTH ORANGE WATER & SEWER LLC (20564)

ERPT0014

Received Date	App No. Type	Comments	Con- tested?	Date Filed	To Legal	Informal Hearing	Hearing	Final Action Status
05/08/2000	RATE	SEE 33083-G UNDER COUNTRY SQUIRE WATER & SEWER INC (11642)	NO					06/06/2001 Completed
01/13/1999	03670 - C CCN	DOC #98-0426-PWS-E	NO	01/13/1999				01/13/1999 Completed
01/13/1999	03837 - R RATE	DOC #98-0426-PWS-E	NO	01/13/1999				01/13/1999 Completed
01/14/1998	32029 - G RATE	COUNTRY SQUIRE WTR & SWR INC CCN 20564 FOR RATE/TARIFF CHANGE ORANGE COUNTY SENT FOR ED SIGN,REQ DATE 9/15/98	NO	02/24/1998				09/25/1998 Completed
05/04/1999	32603 - S CCN-SALE	BT 2/25 (PH LAWYER) 3/28/00 REC'D THE NEW AGREEMENT DOCUMENT 4/11/00 MAP REQUEST 5/8 MAPS REC'D 5/23 SALE APPV'D 6/20 SALE APPROVAL LTR OUT 7/19 APPL REQ TO HOLD FOR RATE CASE APPV 10/03/2000 SECOND RFI 10/19/2000 RECEIVED RFI LETTER 02/05/01 THE RATE CASE OF COUNTRY SQUIRE DID NOT SETTLE; STILL WAITING 05/04/2001 PENDING ON THE RATE CASE OF MA & VH / SEND AN EMAIL TO VH AND CC TO JS & MA	NO	05/25/1999				03/28/2002 Completed
12/23/2002	34158 - R RATE	FOR A SEWER RATE CHANGE. DOCKET NO. 2003-0597-UCR. PRELIMINARY HEARING LOCAL 9/23/2003.	YES	01/14/2003	05/22/2003	09/23/2003		12/20/2004 Completed
07/31/2008	36127 - R RATE		NO	07/31/2008				02/17/2009 Completed

- End of Report -

At the time of your query this data was the most current information available from our database, which is in real time. Every effort was made to retrieve it according to your query. Thank-you for using WUD.

MD/KA 37820-R

37821-R

2/5/14 (2)
TT

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

Please let this letter serve as notification that I wish to protest the proposed rate change for which I have been notified. I believe that the percentage increase is much too high, and I do not believe that ratepayers have been given a detailed rationale for the increase. An almost 40% increase in water charges from the previous billing year is not reasonable. Thank you,

Cynthia Smith
Ratepayer Signature

Cynthia Smith
Ratepayer Printed Name

1800 Windsor
Orange, TX 77632
Residence

1-28-14
Date

RECEIVED
WATER SUPPLY DIV.
2014 JAN 31 PM 2 54

MD/KA 37820-R
37821-R

1/31/14 TT
(10)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

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Stacey Brister
Larry Brister
Ratepayer Signature

Stacey & Larry Brister
Ratepayer Printed Name

1709 Canterbury
Orange Tx 77632
Residence

1/26/14
Date

2014 JAN 30 AM 11 49
WATER SUPPLY DIV.
RECEIVED

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 29 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

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Claudia R. DeGeron
Ratepayer Signature

Dana Poice
Ratepayer Printed Name

813 Chaucer
CRANDY, TX.
Residence

1-26-14
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
FEB - 3 2014

**UTILITIES & DISTRICTS
SECTION**

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Ratepayer Signature

Kyle F. Bryant

Ratepayer Printed Name

8205 Chaucer

Orange, TX 77632

Residence

1/14/2014

Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 29 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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George Tait
Ratepayer Signature

George Tait
Ratepayer Printed Name

1704 WINDSOR
ORANGE TX 77632
Residence

1-20-14
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014

UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Shirley Zimmerman
Shirley Zimmerman
Ratepayer Signature

Shirley Zimmerman
Shirley Zimmerman
Ratepayer Printed Name

8201 Chaucer Drive
Orange TX 77632
Residence

January 22, 2014
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014

**UTILITIES & DISTRICTS
SECTION**

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

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Tameria L. Garcia
Ratepayer Signature

Tameria L. Garcia
Ratepayer Printed Name

8213 Chaucer Drive
Orange TX 77632
Residence

1-21-13
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

UTILITIES & DISTRICTS
SECTION

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Fred Hogden
Ratepayer Signature

Fred Hogden
Ratepayer Printed Name

8200 Canterbury
Orange, Texas 77632
Residence

Jan 20 - 2014
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014

UTILITIES & DISTRICTS
SECTION


Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Ratepayer Signature

Scott Worster

Ratepayer Printed Name

8105 Chaucer
Orange, TX 77632

Residence

1/20/14

Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Joyce Atkins
Gene P. Atkins

Ratepayer Signature

JOYCE ATKINS
GENE P. ATKINS

Ratepayer Printed Name

8401 CHANCER
ORANGE, TX 77632

Residence

1/20/14

Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014

UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Bridgitte Foster
Ratepayer Signature

Bridgitte Foster
Ratepayer Printed Name

8108 Chaucer
Orange, TX 77632
Residence

1-21-14
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 27 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Ratepayer Signature

Sean Landry
Ratepayer Printed Name

1703 Windsor Dr.
Orange TX 77632
Residence

1/22/14
Date

MD / KA 37820 - R
37821 - R

1/31/14 TT (6)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer CCN:11642 & 20564

To Whom it May Concern:

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C. Keith Weir
Ratepayer Signature

C. KEITH WEIR
Ratepayer Printed Name

8312 CHAUCEY DR.
ORANGE, TX 77632
Residence

1-16-14
Date

RECEIVED
JAN 23 2014
UTILITIES & DISTRICTS
SECTION

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Floyd Henry
Ratepayer Signature

FLOYD HENRY
Ratepayer Printed Name

1701 CANTERBURY
ORANGE, TX 77632
Residence

1-19-14
Date

RECEIVED
JAN 23 2014
UTILITIES & DISTRICTS
SECTION

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Lori Lindner
Ratepayer Signature

Lori Lindner
Ratepayer Printed Name

8300 Chaucer Dr.
Orange, TX 77632
Residence

1-21-14
Date

RECEIVED
JAN 23 2014
UTILITIES & DISTRICTS
SECTION

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

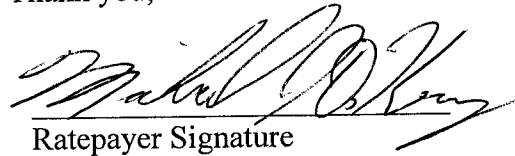
Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Ratepayer Signature

Michael De Krey
Ratepayer Printed Name

8212 Canterbury Dr., Orange 77632
Residence

Jan 20, 2014
Date

RECEIVED
JAN 23 2014

UTILITIES & DISTRICTS
SECTION

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

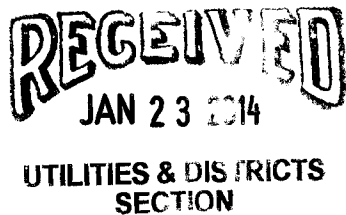
Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Carol Franklen
Ratepayer Signature

CAROL FRANKLEN
Ratepayer Printed Name

8129 Canterbury Dr.
Country Squire Estate
Residence

1-17-2014
Date

I would like to add, approximately $\frac{1}{3}$ - $\frac{1}{2}$ of the residences in country squire are on senior households with anything from garbage-can insurance & house insurance going up this is an burden on us. Thank you for your consideration

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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RECEIVED
JAN 23 2014
UTILITIES & DISTRICTS
SECTION

IRA HOLMES
Ratepayer Signature

IRA HOLMES
Ratepayer Printed Name

8216 CHALKER DR.
ORANGE TX. 77632
Residence

1-20-14
Date

MD/K4 37820-R
37821-R

1/22/14 TT (2)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 21 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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John J. LaBorde
Ratepayer Signature

JOHN J. LABORDE
Ratepayer Printed Name

8209 CHAUCER DRIVE
ORANGE TX. 77632
Residence

1-17-2014
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 21 2014

UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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John E. Riling
Ratepayer Signature

JOHN E. RILING
Ratepayer Printed Name

8104 CANTERBURY DR.
ORANGE, TX 77632
Residence

1-17-14
Date

MD/KA 37820-R + 37821-R

1/27/14A (12)

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 22 2014

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

UTILITIES & DISTRICTS
SECTION

Company: North Orange Water & Sewer

CCN:11642 & 20564

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W. J. Barnette

Ratepayer Signature

W. J. BARNETTE

Ratepayer Printed Name

8317 CANTERBURY DRIVE
ORANGE, TX 77632

Residence

1/17/2014

Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 22 2014
UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

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Zelma C. Sherman
Ratepayer Signature

ZELMA C SHERMAN
Ratepayer Printed Name

8105 CANTERBURY DR.
ORANGE, TX 77632-0506
Residence

Jan 17, 2014
Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 22 2014
UTILITIES & DISTRICTS
SECTION

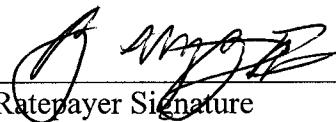
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Company: North Orange Water & Sewer

CCN:11642 & 20564

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Ratepayer Signature

Roy Mazzagata III

Ratepayer Printed Name

8400 Chaucer
Orange, TX 77632

Residence

1/16/2014

Date

Texas Commission on Environmental Quality
Water Supply Division
Utilities & Districts Section, MC 153
P. O. Box 13087
Austin, Texas 78711-3087

RECEIVED
JAN 22 2014

UTILITIES & DISTRICTS
SECTION

Re: Notice of Proposed Rate Change for Country Squire Estates PWS ID #1810060

Company: North Orange Water & Sewer

CCN:11642 & 20564

To Whom it May Concern:

Please let this letter serve as notification that I wish to protest the proposed rate change for which I have been notified. I believe that the percentage increase is much too high, and I do not believe that ratepayers have been given a detailed rationale for the increase. An almost 40% increase in water charges from the previous billing year is not reasonable. Thank you,

Betty Jordan
Ratepayer Signature

BETTY JORDAN
Ratepayer Printed Name

8109 Canterbury
ORANGE TEXAS 77632
Residence

JANUARY 17th 2014
Date

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Barbara M. Stringer
Ratepayer Signature

Barbara M. Stringer
Ratepayer Printed Name

8100 Canterbury Dr.
Orange, TX 77632

Residence

Date

1/17/14