



Control Number: 42940



Item Number: 11

Addendum StartPage: 0

December 3, 2014

Public Utility Commission of Texas Central Records
P.O. Box 13326
Austin, Texas 78711-3326

Reference: Notice of prehearing Conference on Dec. 8, 2014
P.U.C. DOCKET NO. 42940
SOAH DOCKET NO. 473-12-1177

2014 DEC -9 PM 5:55
P.U.C. CLERK

Ten copy's each of the below enclosed:

- Enclosed:
1. Country Squire Water & Sewer Resident Complaints.
 2. 37 Country Squire residents names, addresses and phone numbers that request to intervene by mail.
 3. 10 Copies of this cover letter.

Gentlemen;

Please review the above enclosed documents and represent us in trying to resolve this dispute between the Country Squire residents and the North Orange Country Squire Water & Sewer Co. We are very disgusted with the quality of the water we receive and the unjustifiable rate increase requested by the provider.

Thanks



John J LaBorde
8209 Chaucer Drive
Orange Tx. 77630
Phone 409-746-3215

P.U.C. DOCKET NO. 42940
SOAH DOCKET NO. 473-15-1177

COUNTRY SQUIRE WATER AND SEWER COMPLAINTS

BAD QUALITY WATER:

Not suitable for drinking.

Stains clothes.

Stains commodes.

Stains bath tubs.

Stains lavatories.

Water main breaks.

Swimming pool water was so bad that it could not be maintained during the summer.

SEWER COMPLAINTS:

Residents complain of commodes will not flush when it rains.

Reports of sewer coming out of clean out pipes and manhole covers.

Complaints of the main line stops up.

GENERAL COMMENTS:

Monthly water service fees are too high and now they have imposed a 40% increase on the Country Squire residents. We respectfully request that this 40% increase be denied and request a 20% decrease in the preexisting water rates. In the past the Water and Sewer company would ask for a large rate increase and the PUC would grant them 1/2 of their request and this is not fair to our residents. The Water and Sewer company has been charging us the new unapproved rate for several months and we request that all of this money be returned to us.

In one instance PUC would only grant a rate increase provided they installed water meters in which they did and we paid indirectly for them. Now we have to pay for some one to read them and prepare the monthly bill. They do not maintain these water meters. They should be removed at their cost.

We do not have any documents from their company that show their monthly cost or any justification for this unrealistic rate increase and we request that it be denied.

Thanks

The Residents of Country Squire

3-Dec-14

COUNTRY SQUIRE RESIDENTS PROTEST TO NORTH ORANGE WATER AND SEWER
REQUESTED RATE INCREASE

P.U.C. DOCKET NO. 42940 SOAH DOCKET NO. 473-15-1177

NAME	ADDRESS	PHONE No.
Tim McDonald	8205 Canterbury Dr. Orange Tx. 77632	409-670-8741
Fred Hogden	8300 Canterbury Dr. Orange Tx. 77632	409-746-9720
Ercil W Owen	8209 Canterbury Dr. Orange Tx. 77632	409-882-9783
Kathrine Kretschman	8301 Canterbury Dr. Orange Tx. 77632	409-670-5175
M Amsden MD	8309 Canterbury Dr. Orange Tx. 77632	409-746-3734
W J Barnette	8317 Canterbury Dr. Orange Tx, 77632	409-746-2826
Carol Franklin	8129 Canterbury Dr. Orange Tx. 77632	409-746-3358
George Beckham	8121 Canterbury Dr. Orange Tx. 77632	409-746-7157
Harold Allbritton	8201 Canterbury Dr. Orange Tx. 77632	409-746-3747
John (Keith) Slaughter	8117 Canterbury Dr. Orange Tx. 77632	409-746-3631
Chris Chisholm	8101 Canterbury Dr. Orange Tx. 77632	409-313-2226
Larry Brister	1709 Canterbury Dr. Orange Tx. 77632	409-746-2390
B J McKenney	8114 Canterbury Dr. Orange Tx. 77632	409-746-3730
Forrest Erb	8125 Canterbury Dr. Orange Tx. 77632	409-988-5587
Michael DeKrey	8212 Canterbury Dr. Orange Tx. 77632	409-746-9820
Tammy Dietze	1712 Canterbury Dr. Orange Tx. 77632	834-414-9276
James & Barbara Stringer	8100 Canterbury Dr. Orange Tx. 77632	409-883-3481
John & Janet LaBorde	8209 Chaucer Dr. Orange Tx. 77632	409-746-3215
George Beckham	8205 Chaucer Dr. Orange Tx. 77632	409-746-0172
FM Pollock	8208 Chaucer Dr. Orange Tx. 77632	409-313-1716
Patricia Weir	8312 Chaucer Dr. Orange Tx. 77632	409-746-2964
Lee Ann Rendall	8414 Chaucer Dr. Orange Tx. 77632	409-746-9572
Judy Colebrook	8301 Chaucer Dr. Orange Tx. 77632	409-746-3021
Steve Zimmerson	8201 Chaucer Dr. Orange Tx. 77632	409-920-2393
Barbra Stringer	8204 Chaucer Dr. Orange Tx. 77632	409-746-
Wade Wright	8112 Chaucer Dr. Orange Tx. 77632	409-926-3846
Jerry Foster	8108 Chaucer Dr. Orange Tx. 77632	409-670-8180
Misti Jacobs	8213 Chaucer Dr. Orange Tx. 77632	409-779-1192
Scott Worster	8105 Chaucer Dr. Orange Tx. 77632	409-670-6886
Chris Nichols	8104 Chaucer Dr. Orange Tx. 77632	409-988-4243
Dena Holmes	8216 Chaucer Dr. Orange Tx. 77632	409-670-3082
Roy Mazzagate	8400 Chaucer Dr. Orange Tx. 77632	409-746-0894
Gene Atkins	8401 Chaucer Dr. Orange Tx. 77632	409-746-3854
Emily Perry	8407 Chaucer Dr. Orange Tx. 77632	409-734-7090
Darian Armfield	1704 Winsdor Dr. Orange Tx. 77632	409-470-5992
Nick Beaver	1700 Windsor Dr. Orange Tx. 77632	409-779-6080
Rodney Lyons	8308 Chaucer Dr. Orange Tx. 77632	409-718-2385

Dec. 3, 2014

COUNTRY SQUIRE RESIDENTS PROTEST TO NORTH ORANGE WATER AND SEWER REQUESTED RATE INCREASE

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Dec. 3, 2014

COUNTRY SQUIRE RESIDENTS PROTEST TO NORTH ORANGE WATER AND SEWER REQUESTED RATE INCREASE

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