November 27, 2013

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Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8628 Retreat Blvd, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

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Sincerely yours Rich Acen Anne Deem Rick and Anne Deem

Rick and Anne Deem 8628 Retreat Blvd Cleburne, Texas 76022-8957 (972) 890-4017 (Cell)

Bob and Judy Camp 7317 Gleneagles Dr. Cleburne, Texas 76033 817-202-0444

judybobcamp@att.net

November 25, 2013



UTILITIES & DISTRICTS SECTION

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7317 Gleneagles Dr., Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42% in 2016 per billing period over current rates.

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Thanks for your consideration.

Sincerely yours,

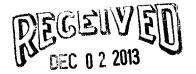
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Qualy Comp

Bob and Judy Camp



UTILITIES & DISTRICTS SECTION

November 25, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

My property at 6620 Castle Royal, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42% in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

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Rebecca Preston-O'Brien 6620 Castle Royal Cleburne, Texas 76033 (214) 901-0199

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Tx. 78711-3087

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Novenber 25, 2013



SECTION:

Re: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change its Water and Sewer Rates in the Retreat-PWS 1260127, WQ0014373001 Located in Johnson County.

We reside at 6305 Carnegie Ct., Cleburne Tx. 76033-8995 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase of over 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates. A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42% in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thank you for your consideration.

Sinccerely yours William R. Willis Shily Willis

William R. & Shirley Willis 6305 Carnegie Ct. Cleburne, Texas 76033-8995 817-645-5218 (home) & 817-240-2855 (cell)

November 25, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8139 Forres Ct, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

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Sincerely yours Michael Herber

<u>Sheila and Michael McBride</u> 8139 Forres Ct Cleburne, Texas 76033 (817) 556-9948 (Home) (817) 929-2971 (Cell)



November 24, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6205 Retreat Clubhouse Dr., Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42% in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Sincerely yours

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Min-Paula Kellon

Steve Maples and Paula Kellar 6205 Retreat Clubhouse Dr. Cleburne, Texas 76022-8932 (972) 897-4341 (Cell)



November 25, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8501 Fullerton Drive, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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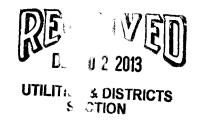
We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

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Sincerely yours I lelian I Anguit Inc William and Ingrid Fox

8501 Fullerton Drive Cleburne, Texas 76033 (817) 202-8843(Home) (817) 817-991-2019(Cell)



November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6512 Torrey Pine Ln, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Sincerely yours

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<u>Bill & Lisa Marconi</u> <u>6512 Torrey Pine Ln.</u> Cleburne, Texas 76033 (817)641-3013 (Home) (214) 957-3186 (Cell)

UTILITIES & DISTRICTS SECTION

November 22, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



UTILITIES & DISTRICTS SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6200 Leven Link Ct, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours **Robert Yates**

6200 Leven Link Ct. Cleburne, Texas 76033 (817) 202-8277 (Home) (817) 819-2668 (Cell) RECEIVER TOEC WATER SUPPL

2013 FUL 25 PM 4 51

November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6509 Royal Perth Drive, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

>

Sincerely yours Sincerely yours

 David & Shanna Yarbrough

 6509 Royal Perth Drive

 Cleburne, Texas 76033-8957

 (817) 645-4707 (Home)

 (214) 792-4209 (Work)

November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

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2013 MON 25 PT 1 41

We reside at 7133 Carnoustie, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Sincerely yours

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Myers athe Kathy Myers.

7133 Carnoustie Cleburne, Texas 76033 214 676-5823 (Cell)



2013 199 25 Pinovember 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6300 Annanhill Street, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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In recalculating our water and sewer bills for the previous twelve months, we found that our billings would increase by some \$1,000.00 per year during the third year the rates are in effect. This is an increase of 58% over the present

rates from January 2016 going forward. Double Diamond Utilities last filed for an increase in its water rates effective December 27, 2008 and for an increase in its sewer rates effective May 1, 2009. A settlement on the rate increases for water and sewer service in The Retreat was made on July 27, 2010.

It is difficult for us to understand how such increases are justified since growth on the water and sewer systems has been less than 10 residential homes per year over the last five years and no commercial businesses have been added. Water is still supplied from two existing wells on the development and no significant expansion of the sewer treatment facility has occurred.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours Jack D. McCartney

Jack D. McCartney Sandra A. McCartney 6300 Annanhill Street Cleburne, Texas 76033-8957 (817) 645-4392 (Home) (817) 929-2316 (Cell)