

Control Number: 42919



Item Number: 25

Addendum StartPage: 0

SOAH DOCKET NO. 473-15-0372 PUC DOCKET NOS. 42919

APPLICATION OF DOUBLE	§	BEFORE THE STATE OFFICE
DIAMOND UTLITIES CO. FOR	§	
A WATER AND SEWER RATE	Š	OF
/TARIFF CHANGE (37752-R AND	Š	
37753-R)	§	ADMINISTRATIVE HEARINGS

NOTICE OF RESOLUTION OF ALL PROTESTS

COMES NOW Double Diamond Utilities Company (Applicant) and files this Notice of Resolution of All Protests.

The attached document includes all of the protest letters filed on Application Nos. 37752-R and 37753-R, and the corresponding settlement authorizations for each protestant authorizing the settlement filed by DDU on September 26, 2014.

All protestants have authorized the settlement and the case is now uncontested. PUC Staff is in the process of reviewing the settlement, but we anticipate that they will file a motion to cancel the prehearing conference early next week.

Respectfully submitted,

JOHN J. CARLTON

State Bar No. 03817600

The Carlton Law Firm, P.L.L.C. 2705 Bee Cave Road, Suite 200

Austin, Texas 78746

Telephone: (512) 614-0901

Fax: (512) 900-2855

Attorney for Double Diamond Utilities Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing was delivered via email, as agreed to by all parties, and via facsimile, via first class mail or by hand delivery on the 29th day of May, 2015.

JOHN J. CARLTON

25

Feb 23,2014

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

UTILITIES & DISTRICTS SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7429 Royal Winchester Dr., Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Jerry & Jane Sherman 7429 Royal Winchester Dr. Cleburne, Texas 76033

(817) 556-9695 (Home)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

On February 25, 2014, DDU met with interested water and sewer customers at The Retreat to present information on the rate change applications. In the course of the presentation by DDU and an open discussion with those present, DDU indicated it was willing to enter into settlement negotiations to avoid a contested hearing. Following the presentation and discussion, those present agreed that a settlement with DDU should be pursued through a Committee of The Retreat Homeowners Group (TRHG), an interest group formed in response to previous DDU rate change applications. Operating Committee members were elected and directed to enter into settlement negotiations with DDU. Mutually agreeable settlement terms were negotiated and approved at a called meeting of residential customers from The Retreat on June 10, 2014. A Settlement Agreement was drafted by DDU and following review by TRHG Committee members was executed on June 30, 2014 and returned to DDU for execution and filing with TCEQ.

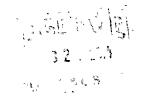
I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Sherman Printed Name_

3

November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8417 Darley Court S, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Christine B. Hart

Thanks for your consideration.

Sincerely yours,

James A. Hart Christine B. Hart 8417 Darley Court S Cleburne, Texas 76033 (214)535-9643 (Cell) (972)977-7970 (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Printed Name James A. Hart

Printed Name Christine B. Hart

MP/BO 37752-R 7 37753-R 11/26/13 TT

November 19, 2013

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin. Texas 78711-3087



UTILITIES & DISTRICTS
SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8013 Leven Links Street, Cleburne, Texas 76033-8970 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

d'aticent

Thanks for your consideration.

Sincerely yours

Earl W. & Patricia A. Lutz 8013 Leven Links Street Cleburne, Texas 76022-8970 (817) 556-2857(Home)

(937) 239-8747 (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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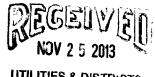
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Printed Name EARL W. LUTZ Printed Name PATRICIA

8

November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



UTILITIES & DISTRICTS
SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8413 Darley Ct. S., Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase of over 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates. A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42% in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thank you for your consideration.

Bill & Stormi Thoyd

Sincerely yours,

Bill & Stormi Lloyd 8413 Darley Ct. S.

Cleburne, Texas 76033-8957 Mobile Ph: (817) 807-0692

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Printed Name Dilly 1. Long

Drinted Name Storm R L

October 31, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7145 Carnoustie Drive Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

Tom & Suzanne Cole
7145 Camoustie Drive
Cleburne, TX 76033
817.689.7798

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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UTILITIES & Laboratoria (1984) & Laboratoria (1984)

November 19, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



UTILITIES & DISTRICTS
SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8209 Annanhill Ln, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours Journ Bruker - Fortricia Bricker

Norvin Bricker Patricia Bricker 8209 Annanhill Ln

Cleburne, Texas 76033-8957 (817) 202-0580 (Home)

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November 20, 2013

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 8416 Fullerton Drive, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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One of the reasons cited by Double Diamond for the increase is the recovery of capital. However, the capital expenditure includes infrastructure for the entire

development which is relatively new and dwellings built on less than 10% of the lots. This capital recovery should be secured via pricing in the sale of lots. We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours
Lilland Magner Shuley Wayner

Rolland and Shirley Wagner

8416 Fullerton Drive Cleburne, Texas 76033

(817) 202-8193 (Home)

(817) 291-1090 (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

K WASHER Printed Name_

Printed Name POLANO

November 13, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc. CNN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat-PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6004 Selkirk Ct, Cleburne, Texas 76033-8957 in the Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase of over 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates. A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.81% in 2015 and 43.42% in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your cooperation.

Sincerely yours,

Truitt and Barbara Cockrell 6004 Selkirk Ct.

Cleburne, Texas 76033-8957

817-666-7152

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat Subsequently I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Printed Name Truit L. Cockrell Printed Name Ber Neve

22



UTILITIES & DISTRICTS SECTION

November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7133 Carnoustie, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

Dan A. Myers, M.D. 7133 Carnoustie Cleburne, Texas 76033 214 502-8595 (Cell

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B, Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 377/52-R and 377523-R.

Printed Name Kathy Myers

Printed Name Dan A. Myers, M.D.

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MD IBD 37752-R 37753-R 11/21/13 TT

November 16, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



UTILITIES & DISTRICTS

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6304 Ladybank Ct East, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Id Carole Dold

Thanks for your consideration.

Sincerely yours,

Royce and Carole Dodd

6304 Ladybank Ct East Cleburne, Texas 76033

(817) 680-8384 (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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Printed Name Royce Do DD Printed Name Carole Boo

November 17, 2013

Texas Commission on Environmental Quality

Water Supply Division

Utilities & Districts Section, MC 153

P.O. Box 13087

Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7233 Gleneagles Drive, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Terry Koester

7233 Gleneagles Dr.

Cleburne, Texas 76022-8957 (817)-645-3922 (Home)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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Printed Name / FRRY KARSTER	Printed Nome	
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October 31, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at \$\frac{8308 \text{Anzahel/}}{2010}\$, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

(OVER)

Thanks for your consideration.

Sincerely yours

Name or Names
Address in The Retreat
Cleburne, Texas 76022-8957
(817) XXX-XXXX (Home)
(817) XXX-XXXX (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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Printed Name Wayne K Calharay Printed Name SANDRAK CALAWAY

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MD/BD 37752-R\$37753-R 11/20/13 TT(1)

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WATER SUPPLY DIV.

2013 NOV 18 PM 4 38October 31, 2013

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

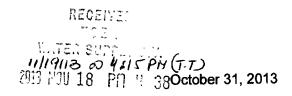
RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 6520 Torrey Pine Lane, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

Michael Kennedy Sandra Kennedy 6520 Torrey Pine Ln Cleburne, Tx 76033 (817) 517-5189 (Home)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code § 13.043

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Printed Name_MICHAELUKZ

36

MD /BD 37752-R 11/7/13 TT (1) 37753-R

CommissionERS:

AS A HOME AND PROPERTY OWNER IN THE RETREAT,

I PROTEST THIS SHORDISANT INCREASE IN WATER,

SWER, AND MISCELLANEOUS FEES AS REQUESTED

BY DOUBLE DIAMOND LITLLITIES (CCN # 12082, 20705)

FOR THE RETREAT - PWS /260127; WQ 0014373001.

I REQUEST A HEARING BE SET AND FULL DISCLOSURE

BE PROVIDED TO JUSTIFY ANY RATE INCREASES

MUCH LESS THAT WHICH DOWSLE DIAMOND LITLLITES

MISCH LESS THAT WHICH DOWSLE DIAMOND LITLLITES

MISCH LESS THAT WHICH DOWSLE DIAMOND LITLLITES

RESPECTFULLY

JOHN P. ROBERTSON

6413 LADYBANK ST.

CIEBURNE, TEXAS 76033

10/16/13

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NOTICE OF PROPOSED RATE CHANGE

12087, 20705

Double Diamond Utilities

	Company Name		CCN Number		
-has submitted a rate change application to the Texas Commission on Environmental Quality (Commission). The proposed rates listed on the next page will apply to service received after the effective date provided below. If the Commission receives protests to the proposed increase from 10 percent of the ratepayers or from any affected municipality before the 91st day after the proposed effective date, a public hearing will be scheduled to determine if the proposed rates are reasonable. Protests should be mailed to:					
Texas Commission on Environmental Quality					
Water Supply Division					
Utilities & Districts Section, MC 153					
P. O. Box 13087					
Austin, Texas 78711-3087					
Unless protests are received from 10 percent of the ratepayers or the Commission staff requests a hearing, no					
hearing will be held and rates will be effective as proposed. Please read the following information carefully:					
The Retreat - PWS 1260127; WQ0014373001					
Subdivisions or Systems Affected by Rate Change					
٠.	5495 Belt Line Rd, Ste. 200	Dallas	Texas	75254	214-706-7829
•	Company Address	City	State	Zip	Telephone
	Revenue Increase in Year 1 - \$ 28,200 over Test Year Revenue Increase in Year 2 - \$ 92,137 over Test Year				
	Revenue Increase in Year 3 - \$ 175,337 over Test Year October 15, 201				
	Annual Revenue Increase Date Customer Notice Mailed				
•	July 2011				
Date of Last Rate Change Date Meters Typically Read					
EFFECTIVE DATE OF PROPOSED INCREASE: January 1, 2014					
Reason(s) for proposed Rate Change:					
Increases necessary to recover the cost of providing water and sewer service including the recovery of capital investment and increases in operations and maintenance expense					

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

Si desea informacion en Espanol, puede llamar al 512-239-0200

TCEQ-10423 (04/01/2013)

Page 33 of 41

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13 042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

On February 25, 2014, DDU met with interested water and sewer customers at The Retreat to present information on the rate change applications. In the course of the presentation by DDU and an open discussion with those present, DDU indicated it was willing to enter into settlement negotiations to avoid a contested hearing. Following the presentation and discussion, those present agreed that a settlement with DDU should be pursued through a Committee of The Retreat Homeowners Group (TRHG), an interest group formed in response to previous DDU rate change applications. Operating Committee members were elected and directed to enter into settlement negotiations with DDU. Mutually agreeable settlement terms were negotiated and approved at a called meeting of residential customers from The Retreat on June 10, 2014 A Settlement Agreement was drafted by DDU and following review by TRHG Committee members was executed on June 30, 2014 and returned to DDU for execution and filing with TCEQ.

I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Printed Name JOHN P. ROSENFOL Printed Name-JOHNUS C. POSENSON

MD/BD 37752-R\$37753-R 12/19/13 TT 1



UTILITIES & DISTI SECTION November 20, 2013

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at 7845 Ketreat BIOC Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours,

Michael and Grace Harding

7845 Retreat Blvd.

Cleburne, Texas 76033

(214-240-2257) Michael Cell Phone (817-501-7193) Grace Cell Phone

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13 042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

MO/BD 37752-R 1/8/14 172

Texas Commission on Environmental Quality Water Supply Division Utilities & Districts Section, MC 153 P.O. Box 13087 Austin, Texas 78711-3087



UTILITIES & DISTRICTS
SECTION

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County.

We reside at <u>8401 Fullerton</u>, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

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We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

John and Jennifer Cox 8401 Fullerton Dr.

Cleburne, Texas 76033 (817) 219-8652 (Cell)

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013. DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

On February 25, 2014, DDU met with interested water and sewer customers at The Retreat to present information on the rate change applications. In the course of the presentation by DDU and an open discussion with those present, DDU indicated it was willing to enter into settlement negotiations to avoid a contested hearing. Following the presentation and discussion, those present agreed that a settlement with DDU should be pursued through a Committee of The Retreat Homeowners Group (TRHG), an interest group formed in response to previous DDU rate change applications. Operating Committee members were elected and directed to enter into settlement negotiations with DDU Mutually agreeable settlement terms were negotiated and approved at a called meeting of residential customers from The Retreat on June 10, 2014. A Settlement Agreement was drafted by DDU and following review by TRHG Committee members was executed on June 30, 2014 and returned to DDU for execution and filing with TCEQ.

I (We) the undersigned, hereby authorize the duly elected TRHG Committee members Jack D. McCartney, Billie Huskey, Wayne K. Calloway, John P. Robertson, Jim Shakleford and Carrie B. Williams (an alternate member empowered to act in the absence of a regular member) to execute said settlement agreement with DDU and withdraw my (our) protest and hearing request regarding the water and sewer rate increases proposed in TCEQ Docket Number 2014-0619-UCR and Application Numbers 37752-R and 377523-R.

Printed Name Servifer (a)

44



UTILITIES & DISTRICTS SECTION

October 31, 2013

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087

RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at <u>B204 Carnegie</u>, Cleburne, Texas 76033-8957 in The Retreat, (a residential development) in rural Johnson County and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

The application shows that water customers will receive an increase over of 12.78% in 2014, followed by an increase of 27.19% in 2015 and 43.39% in 2016 for usages of 10,000 gallons per billing period over the current rates, A water customer that uses 30,000 gallons will see an increase of 12.81% in 2014, 27.18% in 2015 and 43.42 % in 2016 per billing period over current rates.

Similarly, sewer customers in The Retreat will receive an increase of 22.76% in 2014, followed by an increase of 50.73% in 2015 and 85.00% in 2016 for an average winter usage of 10,000 gallons. We would also note that Double Diamond does not put a maximum cap on the average winter usage as several nearby water/sewer utilities do. Such a cap prevents a customer from being unfairly overcharged for sewer service due to a burst water line or sprinkler service line during the winter period since such excess usage would never impact the Double Diamond sewer system. In such an event, the sewer customer would be billed for this excess usage for the entire year.

We believe the requested rates are excessive and unreasonable and need approval by the TCEQ in a public hearing following or a full review of all supporting data by the TCEQ support staff.

Thanks for your consideration.

Sincerely yours

Name or Names

Address in The Retreat
Cleburne, Texas 76022-8957

Cleburne, Tx 74033

(817) XXX-XXXX (Home) (817) XXX-XXXX (Cell) 8/7 - 6/4 - 09//

Simon & Diane Rangel

Double Diamond Utilities, Inc. (DDU), the investor-owned, retail public water and sewer utility operating under state issued certificates of convenience and necessity provides retail water and wastewater utility service to property owners residing in The Retreat residential development (The Retreat) in Johnson County, Texas. On October 15, 2013, DDU filed a water rate/tariff change application (Application No. 37752-R) and a sewer rate/tariff change application (Application No. 37753-R) with the Texas Commission on Environmental Quality (TCEQ). The TCEQ is the regulatory authority under Texas Water Code § 13.042(e) having original jurisdiction over the water and sewer rates of DDU within The Retreat. Subsequently, I (We) the undersigned filed a written protest with TCEQ to DDU's water and sewer rate change applications pursuant to Texas Water Code §13.043.

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Somon Rangel Brane Rangel
Printed Name Simon Rangel
Printed Name Diage Rangel

MD/BD 37752-R 4 17/13

December 3, 2013

Texas Commission on Environmental Quality Water Supply Division
Utilities & Districts Section, MC 153
P.O. Box 13087
Austin, Texas 78711-3087



RE: Application of Double Diamond Utilities Company, Inc., CCN No's 12087 & 20705, to Change Its Water and Sewer Rates in The Retreat - PWS 1260127, WQ0014373001 Located in Johnson County

We reside at <u>7913 Prestwick Drive</u>, Cleburne, Texas 76033 in The Retreat, (a residential development) in rural Johnson County, and receive water and sewer service from Double Diamond Utilities Company, Inc. under the above referenced CCN No's 12087 & 20705. Double Diamond Utilities Company mailed notice to its water & sewer customers in The Retreat on or about October 15, 2013 that it has submitted a tariff change application to the Texas Commission on Environmental Quality. The effective date of the proposed tariff change for water and sewer charges is January 1, 2014.

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