

Control Number: 42919



Item Number: 1

### Addendum StartPage: 0

House Bill (HB) 1600 and Senate Bill (SB) 567 83<sup>rd</sup> Legislature, Regular Session, transferred the functions relating to the economic regulation of water and sewer utilities from the TCEQ to the PUC effective September 1, 2014.



### **Double Diamond Utilities Company**

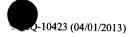
### Application for a Water and Sewer Rate / Tariff Change

For the Test Year Ended 12/31/2012

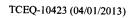
October 15, 2013



### **RATE/TARIFF CHANGE**



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### APPLICATION FOR A RATE/TARIFF CHANGE SECTION 14 - GENERAL INFORMATION

Applicant D	ouble Diamond Utilities Co.			
	(Individual, Corporation	, or Other Legal Entity)		
	(If diffe	rent than above)	• <u> </u>	
Legal form of App	lication:			
Indivi	dual Partnership	X Sub Chapter-S Corporation	on	
Corpo	oration Provide Charter Number			
Other	Please Explain:			
			·	
Utility Address:	5495 Belt Line Rd, Ste. 200	Dallas	TX	75254
	Street Address or Location	City	State	Zip Code
County(ies) where	services are provided: <u>Grayso</u>	on, Hill, Johnson, Palo Pinto		
CCN Number(s):	12087, 20705			
Contact Person:	Randy Gracy	Telephone Nu	umber: <u>21</u>	4-706-9801
Position: Presider	nt	Fax Number:	214-706-2	7829
	elt Line Rd, Ste. 200	Dallas	TX	
Stree	et Address or Location	City	State	e Zip Code

If the applicant is a corporation, please provide a copy of the corporation's "Certificate of Account Status" (regarding the payment of franchise taxes) from the State Comptroller's Office. This "Certificate of Account Status" can be obtained from the website at:

Comptroller of Public Accounts, Office Management "<sup>1</sup> P. O. Box 13528 Austin, Texas 78711 1-800-252-5555

https://ourcpa.cpa.state.tx.us/coa/Index.html

(



### **Franchise Tax Account Status**

As of: 10/09/2013 08:44:16 AM

### This Page is Not Sufficient for Filings with the Secretary of State

D	OUBLE DIAMOND UTILITIES CO.
Texas Taxpayer Number	17526845999
Mailing Address	5495 BELT LINE RD STE 200 DALLAS, TX 75254-7658
Right to Transact Business in Texas	ACTIVE
State of Formation	TX vortient
Effective SOS Registration Date	12/30/1996
Texas SOS File Number	0142717100
Registered Agent Name	R. JEFFREY SCHMIDT
	5495 BELTLINE RD. STE. 200 DALLAS, TX 75254

### **SECTION IB - MISCELLANEOUS INFORMATION**

4.	How often a	nd on what dates	are water me	ters typically read?	Monthly on or around the 1st
----	-------------	------------------	--------------	----------------------	------------------------------

B. When are bills typically sent out? <u>Same or next day after reading</u>
C. Do you serve customers within the corporate limits of a municipality? If No, Go to D. <u>Yes X</u> No If yes, which municipalities?

Have you filed a request to change rates with the municipality? Yes No If no, please explain:

D. Are you currently collecting the Regulatory Assessment Fee from your customers? X Yes No

If yes, are you current in your payment of the Regulatory Assessment Fee to the Texas Commission on Environmental Quality or the predecessor agency, Texas Water Commission, for assessments payable beginning January 1, 1992? X Yes No

E. Water Utilities: Please indicate the Public Water System Identification numbers for each of your systems:

System Name	TCEQ	County	Rate Increase
	PWS ID #	-	Applicable?
The Cliffs	1820061	Palo Pinto	N
The Retreat	1260127	Johnson	Y
White Bluff	1090073	Hill	N

For each of the systems, please provide a copy of the most recent public water system annual inspection report letter from the Texas Commission on Environmental Quality and a written explanation detailing how and when you will comply with all noted deficiencies. (PLEASE SEE ATTACHMENT 1)

F. Sewer Utilities: Please indicate the discharge permit number for each Wastewater Treatment Plant you operate:

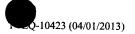
Wastewater Treatment Plant Name	TCEQ Discharge Permit Number	County	Rate Increase Applicable?	
The Cliffs	WQ0002789000	Palo Pinto	N	
The Retreat	WQ0014373001	Johnson	Y	
White Bluff	WQ0013786002	Hill	N	
Rock Creek	WQ0014783001	Grayson	N	

For each of the plants, please provide a copy of the most recent inspection report letter from the Texas Commission on Environmental Quality and a written explanation detailing how and when you will comply with all noted deficiencies. (PLEASE SEE ATTACHMENT 2)

### **INFORMATION REQUIRED**

### FOR A

### WATER RATE/TARIFF CHANGE



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### SECTION II: OPERATIONAL INFORMATION – WATER

Manager	(or owner if services are routinely provided to the utility)
Nomo	( <b>DI FACE CEE A DE A CHIRADAUT A</b> ) $(1)$

Name	(PLEASE SE	E ATTACH	IMENT 3) <sup>(1)</sup>	Relations	hip to Owner:	
Short job d	escription:				1	
					·····	
Approxima	te number of ho	ours per week	this person w	orks for the co	mpany:	
Salary:		_ Hourly	_ Weekly _	Monthly	Annual	
Employees						
Name				Relationsh	nip to Owner:	
Short job de	escription:					
Approxima	te number of ho	ours per week	this person we	orks for the co	mpany:	
Salary:		Hourly	Weekly	Monthly	Annual	
						<u> </u>
Name				Relationsh	ip to Owner:	
Short job de	escription:	<u>, , , , , , , , , , , , , , , , , , , </u>		<u> </u>		
Approximat	e number of ho	urs per week	this person we	rks for the co	many	
Salary:		Hourly	Weekly	Monthly	Annual	
				luionumy		
htract Se	e <b>rvices</b> (attach a	additional sh	ets if necessar	<b>1</b> /1		
Name					ain to Orran	
Short job de	scription:				nip to Owner:	
12 M				A A State of the second second second		
aller and a set		"是"的"我们"				
		1. 1				
Annrovimat	e number of hou		41-:			S
	e number of hou	urs per week	unis person wo	rks for the cor	npany:	
Anount par			Hourly	Weekly	Monthly	_ Annual
Diago prov	:	1 1				
<u>r lease prov</u>	ide the names	and classific	ation of the ut			
	ed Operator's N			<u> </u>	ed Operator's Nam	ne/Classification
Ene	e Bartlett/ Class	C Groundwa	ater			

-Attach additional sheet(s) if necessary-

(1) Double Diamond Utilities is only requesting rate adjustments specific to The Retreat. As such, all information provided in this section is specific to The Retreat Water System

### **SECTION III. PLANT & EQUIPMENT INFORMATION – WATER**

**CUSTOMER CONTRIBUTIONS** 

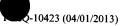
If any of the items included in your plant and equipment were 100% financed with customer contributions, assessments, surcharges, extension fees, etc., you may not include depreciation or return on those items in your cost of service. However, if those customer contributions did not cover the entire cost of the asset, you may include the amount that the utility paid for. Please list below all items that were funded either all or in part by customer contributions and indicate amount that the customers contributed for each item.

### Table III. A.

Item [A]	Date of installation [B]	Total Cost [C]	Amount of Customer Contribution [D]	Difference [E]= [C] - [D]
NONE		······································	<u>L~_</u>	
				1
		· · · · · · · · · · · · · · · · · · ·		
				(1)

- Attach additional sheet(s) if necessary -

If any amount in this column is greater than zero, enter that item in the appropriate category in Table III. B



ä

**ORIGINAL COST & DEPRECIATION SCHEDULE – WATER** (PLEASE SEE ATTACHMENT 4)

supporting this information with invoices or other documentation. Round your figures to the nearest dollar. Amounts should be computed as of the end of Please provide the following inventory of the water utility plant being used to provide water service at the end of the test year. You will be responsible for Table III, R. the "test year."

			I aUIE III. D.				
[A]	[B]	[c]	[D]		Depreciation		
	Date	Service	Original Cost	Years in Service		[F]	[G] = [D]-[F]
Item	Of Installation	Life (yrs)	Life (yrs) when installed	YR Mos Days	Annual	Accumulated (\$)	Net Book Value
	HISTALIAU	•	9	$ \begin{array}{c} 0 \\ 0 \\ 0 \end{array} $			(8)
Land		n/a					
Wells		50					
Well Pumps:			A CONTRACTOR AND A CONTRACT				
5 hp or less		5			and the state of the second		
Greater than 5 hp		10					
Booster Pumps:							***
5 hp or less		5					
Greater than 5 hp		10					
Chlorinators		10					
Structures:							
Wood		15					
Masonry		30					
Storage Tanks		50					
Pressure Tanks		50					
Distribution System (mains and lines)		50					
Meters and Service (taps not covered by fees)		20					
Office Equipment		10					
Vehicles		5					
Shop Tools		15					
Heavy Equipment		10					
Fencing		20					
Other: (Please list)							
Total			\$1,656,209		\$ 51,021(1)	\$523.178(2)	\$ 1.133.031(3)
* TCEQ Suggested Service Life ** Other Service Life	* TCEQ	Suggestec	Service Life *	* Other Service L	ife		
(1)Enter this number in <b>Table VI. A., Line</b> [O], C	column(1) (2)	) If [F] is g	reater than [D].	enter the total for	[D] (3) Enter this mun	nher in Tahle IV	F. Line [A]
	),	Attach add	Attach additional sheet(s) if necessary	fuanacom		• · · · · · · · · · · · · · · · · · · ·	

Page 8 of 41 - Attach additional sheet(s) if necessary -

TCEQ-10423 (04/01/2013)

### **DEVELOPER CONTRIBUTIONS – WATER** (PLEASE SEE ATTACHMENT 4)

y of the Items listed in the Depreciation Schedule were contributed by a developer, please list those items and the associated cost below.

### Table III. C.

Item	Date of installation or Contribution	Total Cost	Amount of Developer Contribution	Net Book Value (from Table III.B.)
Total				\$ 728,808(1)

(1) Insert this amount in **Table IV. E., Line [E]** - Attach additional sheet(s) if necessary -

### **SECTION IV - LONG TERM DEBT & EQUITY INFORMATION – WATER**

### A. EQUITY (PLEASE SEE ATTACHMENT 5)

### RATE OF RETURN (PLEASE SEE ATTACHMENT 6)

What rate of return (profit) on investment in plant (equity) is expected? 7.86 % Enter also in **Table IV. D., Box** ④ below

### NOTE: You may choose

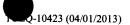
C.

**B**.

- an average equity return established by the staff each year and included with the Annual Report Instructions **OR**
- an interest rate that you think is fair that is less than the rate established by the staff **OR**
- to use the **Rate of Return Worksheet** which is attached to the **Instructions**.

### C. BANKRUPTCY

Has the utility or utility owner filed bankruptcy within the last seven years? \_\_\_\_\_ Yes X\_\_\_ No <u>If YES</u>, explain status of applicant at this time.



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List the following information concerning debt and equity of the utility and attach copies of notes payable: (PLEASE SEE ATTACHMENTS 5, 6, AND 7) **NOTES PAYABLE – WATER** 

D.

Round all percentages to two (2) decimal places.

	<b></b>					I _		-	1 -					1	1
	[0]	Weighted Average	[E] ֩*[F]		%	%	%	%	%	3.37 %(6)	)	3.12 %©		5. 5. 7. 8. 7. 8. 7.	6.49% ®
		<u> </u>					-								
	[F]	Interest Rate			%	%	%	%	%	5.58%		7.86% ④			keturn
	[E]	Outstanding or Unpaid Balance-	End of Test Year		\$	S	\$	\$	\$		158,410,496 (2)		104,053,709 ③	262,464,205	Rate of Return
Table IV. D.	[d]	Original Amount of Loan			\$	S	S	\$	\$	\$	①				
	[c]	Date of	Maturity							Total		nent/Equity		k Equity	
	[B]	Date of Issue										Part 2 - Investment/Equity		Total Debt & Equity	
	[A]		Name of Bank/Lender	Part 1 - Debt											

Total amount of the outstanding balance on the loans

Total amount of original loans
 Total amount of the outstanding balance or
 Equity in the utility - From Section IV. A.
 Return on Equity - From Section IV. B.

(5) Total of (2)+ (3)

(6) Total weighted average of debt - To Table V, Line [C]

 $\mathbb{O}$  Weighted average of Investment/Equity (3)+  $\mathbb{S}*(4)$ 

Sum of 6+ 2 - To Table IV. E., Line [G]

TCEQ-10423 (04/01/2013)

### E. INVESTED CAPITAL & RETURN – WATER

Table IV. E.		
Net Book Value - From Table III. B., Box (3)	[A]	\$ 1,133,031
Working cash allowance - Amount From Table VI. A., Line [L] Column (3), Box (2(÷®))	[B]	\$ 16,052
Materials and supplies	[C]	\$ 
Subtotal - Sum of [A] thru [C]	[D]	\$ 1,149,083
Developer Contributions - From Table III. C., Box (1)	[E]	\$ 728,808
Total invested capital [D] - [E]	[F]	\$ 420,274
Rate of return - From Table IV. D., Box ③	[G]	6.49%
<b>Return/Interest</b> - If [F] is greater than -0-, then enter [F] * [G]. If [F] is less than -0-, enter -0 Enter this amount in <b>Table V., Line [A] and Table VI. A., Line [Q], Column (2)</b>	[H]	\$ 27,276

### SECTION V - INCOME TAX CALCULATION - WATER

Use the following table to determine the amount of income tax that can be included in your revenue requirement.

Table V.

	Return - From Table IV. E., Line [H]	[A]	\$ 27,276
	Interest Calculation		de de la composición
	Total Invested Capital - From Table IV. E., Line [F]	[B]	\$ 420,274
	Weighted Cost of Debt Capital - Percentage From Table IV. D., Box (6)	[C]	3.37%
Ţ	Interest [B]*[C]	[D]	\$ 14,163
	Taxable Income [A] - [D]	[E]	\$ 13,113
	Enter Income Tax from Tax Table (Appendix A)	[F]	\$ 2,338
			,

(1)To Table VI. A., Line [P], Column (2)

## SECTION VI - UTILITY INCOME & EXPENSE INFORMATION - WATER (PLEASE SEE ATTACHMENT 8) **NUE REQUIREMENT** RI

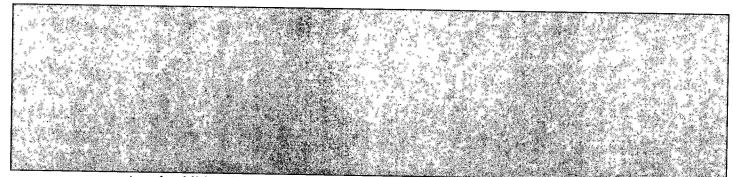
Please provide the following information regarding the cost to the utility of providing water utility service over your selected twelve month "test year." Note 1 - Instead of using the percentages listed, you may take the Total Cost and multiply it by 67% to determine the fixed portion and 33% for the variable portion. ◄

		TABLE VI. A.	Α.				
Test Year	Line	12 Month	Known and	Revenue	%  of  (3)	Fixed Expenses	Variable
		'test'	Measurable	ž	that is	(Note1)	Expenses
		year" per	Changes	for next yr	fixed		(Note 1)
		books			(Note 1)		
		1	2	3=()+(2)	4	<b>S</b> =(3)*(4)/100	e=3 0=3
Salaries and Wages	[A]	\$ 51,101	\$ 7,610	\$ 58,712	50	\$ 29,356	\$ 29,356
Contract Labor	[B]	1,030	ı		90	927	103
Purchased Water	[c]	I	1		0	1	1
Chemicals for Treatment	[D]	1,950	1	1,950	0	1	1,950
Utilities (Electricity)	[E]	26,754	I	26,754	0	•	26,754
Repairs/Maintenance/Supplies	[F]	10,928	(2,515)	8,413	50	4,206	4,206
Office Expenses	[G]	1,539	-	1,539	50	770	770
Accounting & Legal Fees	[H]	1	•	•	100	I	•
Insurance	Ξ	6,632	I	6,632	100	6,632	P
Rate Case Expense	[J]	I	-	I	100	I	1
Miscellaneous	[K]	24,474	(1,088)	23,386	50	11,693	11,693
Subtotal-Sum of Line [Al thru Line [K]	[T]	\$ 124,408	\$ 4,008	\$ 128,416		\$ 53,584	\$ 74,832
Payroll Taxes	[M]	\$ 4,248	\$ 942	\$ 5,190	50	\$ 2,595	\$ 2,595
Property and Other Taxes	Z	989	I	986	100	686	I
Annual Depreciation and Amortization-From Table III. B. Box (1)	0	I	51,021	51,021	100	51,021	
Income Taxes-From Table V, Line [F]	[P]		2,338	2,338	100	2,338	I
Return – From Table IV.E., Line[H]	[0]		27,276	27,276	100	27,276	1
Subtotal-Sum of Line [L] thru Line [Q]	R	\$ 129,645	\$ 85,584	\$ 215,259		\$ 137,802	\$ 77,427
Other Revenues	[S]	\$ (4,563)	\$ 3,941	\$ (622)	100	\$ (622)	۰ ۲
Total Cost=Line [R] - Line [S]	[T]	\$ 125,082	\$ 89,525	\$ 214,607 ®		\$ 137,180 @	\$ 77,427 @
Alternative Allocation between Fixed and Variable [Note1]	5			0	67	143,787 @	\$ 70,820 @

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### B. KNOWN & MEASURABLE (PLEASE SEE ATTACHMENT 9)

If you listed anything in **TABLE VI**. A. above as an increase/decrease expected in the next 12 months, please provide a short explanation by item why there will be a change and how you projected the cost. Changes in cost must be known and measurable and supported by invoices or other documentation.



-Attach additional sheet(s) or a separate listing for sewer service if necessary-

### SECTION VII – CUSTOMER INFORMATION – WATER NUMBER OF CUSTOMERS

How many customers (active connections) did you have at the beginning and at the end of the twelve month test year?

Connection Type	Line	Beginning of period	End of period	Equivalency Factor ③	Meter Equivalents (4)=(2)*(3)
Residential	[A]			1	
Commercial	[B]			1	
Standby	[C]			1	
5/8" x 3/4"	[D]	85	83	1	83
3/4"	[E]	0	0	1.5	0
1"	[F]	2	2	2.5	5
11/2"	[G]	1	1	5	5
2"	[H]	0	0	8	0
3"		0	0	15	0
Other:		·		1.5	
Total	[K]	88	86		93 ⑤

### TABLE VII

STo Table IX. B., Line [B] AND Table X. A., Line [F]

### SECTION VIII - PRODUCTION & CONSUMPTIONINFORMATION - WATER

Please provide the following information regarding water utility operations over your selected twelve month "test year".

### **Table VIII**

Total number of gallons pumped (total master meter reading for the year)	[A]	18,650,000	gallons
Total number of gallons purchased from another source for sale to customers (if any)	[B]	0	gallons
Total number of gallons provided to customers [C]=[A]+[B]	[0]	18,650,000	gallons
Total number of gallons billed to your customers (total customer consumption)			gallons
(PLEASE SEE ATTACHMENT 10)		17,988,026	0
System losses: $([C] - [D]) \times 100\% = [E]$	[E]	3.55%	%
[C]			
Source of Purchased water			

1) To Table IX. A., Line [B] AND Table X. A., Line [B]

<b>SECTION IX - RATE DESIGN - WATER</b>	

# A. VARIABLE RATE CALCULATIONS

Table IX. A.	Instructions	77,427 From Table VI. A., Line [T], Box <sup>(1)</sup> or Line [U], Box	
		10	
	Line	\$ [V]	- 4-
		Costs	D:11 1 . 0

Total Variable Costs	[A]	[A] \$ 77,427	From Table VI. A., Line [T], Box <sup>(1)</sup> or Line [U], Box <sup>(1)</sup>
Total # of Gallons Billed to Customers [B] 17,988,026	[ <u>B</u> ]	17,988,026	From Table VIII, Line [B]
Total # of 1,000 Gallons billed	[c]	17,988	Divide Line [B] by 1,000
Variable Cost per 1,000 gallons	[D]	\$ 4.30	Divide Line [A] by Line [C] Transfer to <b>Table IX. B., Lines [E] through [J], Box</b> 6

# **B. BASE RATE CALCULATIONS**

	Tab	Table IX. B.						
		Line		#	# of 1000	Variable	Variable	Total base
					gallons	cost per	cost to be	rate per
					in base	1,000 gals	added to	meter size
					bill		base rate	
			0		2	(m)	(4)=(2)*(3)	$\mathbf{S} = (1) + (4)$
Total fixed costs - From Table VI. A., Line [T], Box @ or Line [U],	A., Line [T], Box © or Line [U], Box @	[A]	\$ 137,	137,180				
Total meter equivalents at end of test year - From Table VII, Line []	st year - From Table VII, Line [K], Box S	[B]		93 📃				
Base charge per meter equivalent or for each unmetered connection and then divide by 12	r for each unmetered connection [A] +[B]	[c]	\$ 122	122.92				
Base charge per meter size								
5/8" x 3/4" or unmetered	Multiply [C] by 1	a	\$ 12'	122.92	0	\$ 4.30(6)	\$ 0	\$ 122.92
3/4"	Multiply [C] by 1.5	[E]	18,	184.38	0	4.30 6	0	184.38
1"	Multiply [C] by 2.5	[F]	30,	307.30	0	4.30 (6)	0	307.30
11/2"	Multiply [C] by 5.0	Ð	61,	614.61	0	4.30 (6)	0	614.61
2"	Multiply [C] by 8.0	[H]	98	983.37	0	4.30 (6)	0	983.37
3"	Multiply [C] by 15.0	[1]	1,843.82	3.82	0	4.30 (6)	0	1,843.82
Other:		[J]				6		

## 6 From Table IX. A., Line [D]

ECTION X - ALTERNATE METHOD OF RATE DESIGN – WATER (Please see Attachment 11)	er you have performed the calculations in SECTION IX, you may find that the cost ner 1 000 gallons is not what you think you may
SECTIO	r you have perfor

will approve. If that is the case, then the following will allow you to calculate a rate structure that still recovers your revenue requirement, but with rates that you think may be more amounted from the case. with rates that you think may be more appropriate for your customers. After

			Table X. B.	B.			
		Line		# of 1000	Variable cost	Variable cost	Total base bill
				gallons in base	per 1,000 gals	l to	per meter size
				bill		base	
			0	2	3	(4)=(2)*(3)	$\mathbb{G}=(1)+\mathbb{A}$
Base charge per meter equivalent or for each unmetered	each unmetered	[A]	÷				
connection From Table X. A, Line [G]		 י י	•				
	Base rate per meter size						
5/8" x $3/4$ " or unmetered	Multiply [A] (1) by 1	[B]			•		
3/4"	Multiply [A] (1) by 1.5	10			0		
1"	Multiply [A] (1) by 2.5				90		
11/2"	Multiply [A] (1) by 5.0	E E			90		
2"	Multiply [A] (1) by 8.0	Ē					
3"		E			0		
Other:	+	E			0		
					(9)		

## 6 From Table X. A., Line [A]

### **INFORMATION REQUIRED**

### FOR A

### **SEWER RATE/TARIFF CHANGE**

### **SECTION II: OPERATIONAL INFORMATION – SEWER**

Manager (or owner if serv				
Name (PLEASE SE	E ATTACH	IMENT 3) <sup>(1)</sup>	_ Relationship to Owner:	
Short job description:				
Approximate number of ho	ours per week	this person worl	ks for the company:	
Salary:	Hourly	_ Weekly	_ Monthly Annual	
Employees				
Name			_ Relationship to Owner:	
Short job description:				
Approvimate number of he	wrs nor wool	this names would	to for the commence	
Approximate number of ho				
Salary:	_ Hourly	_ weekiy	_ Monthly Annual	
Name			_ Relationship to Owner:	
Short job description:		an		
Approximate number of ho	ours per week	this person worl	ts for the company:	
Salary:	Hourly	_ Weekly	Monthly Annual	
Contract Services (attach				
Name			Relationship to Owner:	
Short job description:				
Approximate number of ho	urs per week	this person work	s for the company:	
Amount paid for services:		Hourly V	Veekly Monthly	Annual

### Please provide the names and classification of the utility's certified operators:

Certified Operator's Name/ Classification	Certified Operator's Name/Classification
Eric Bartlett / Class C Wastewater	

-Attach additional sheet(s) if necessary-

(1) Double Diamond Utilities is only requesting rate adjustments specific to The Retreat. As such, all information provided in this section is specific to The Retreat Sewer System

### **SECTION III. PLANT & EQUIPMENT INFORMATION – SEWER**

### **CUSTOMER CONTRIBUTIONS**

It any of the items included in your plant and equipment were 100% financed with customer contributions, assessments, surcharges, extension fees, etc., you may not include depreciation or return on those items in your cost of service. However, if those customer contributions did not cover the entire cost of the asset, you may include the amount that the utility paid for. Please list below all items that were funded either all or in part by customer contributions and indicate amount that the customers contributed for each item.

Table	III.	А.
-------	------	----

Item [A]	Date of installation [B]	Total Cost [C]	Amount of Customer Contribution [D]	Difference [E]= [C] - [D]
NONE				$\bigcirc$
				T n
	* * * *		n n n n n n n n n n n n n n n n n n n	$\overline{1}$
2				(Î)
	*** # 2			

- Attach additional sheet(s) if necessary -

If any amount in this column is greater than zero, enter that item in the appropriate category in Table III. B

**ORIGINAL COST & DEPRECIATION SCHEDULE - SEWER (PLEASE SEE ATTACHMENT 12)** 

B.

similar list). You will be responsible for supporting this information with invoices or other documentation. Round your figures to the nearest dollar. Please provide the following inventory of the water utility plant being used to provide water service at the end of the test year (for sewer attach a Figures should be computed as of the end of the Atest year.@

					Table III. B.	. B.				
			[A]	[B]	[C]		D	epreciation		
Bool 10 10 10 10 10 10 10 10 10 10 10 10 10	Boo	Boo		Doto of	Service Life (yrs)		Years in Service	[E] =	[F]	[G] = [D]- [F]
)28	028		Item	Late of Installation		when installed (\$)		Annual (S)	Accumulated (\$)	Net Book Value (\$)
)28	028		Land		n/a					
288	028		Collection Sewers							
)28			Gravity		50					
)28	028		Force		50					
)28	028	028	Pumping Equipment		5					
)58	028	228	Treatment & Disposal Equipments		25					
)28	028	028	Structures							
)28	028	028	Wood		15					
)58	028	228	Masonry		30					
058	288	028	Plant Sewers		50					-
058	)58	028	Outfall sewer lines		50					
) 58	)58	28	Laboratory Equipment		10					
)58	)58	)28	Meters and Service (taps not covered by fees)		20					
28	058	)58	Office Equipment		10					
58	)58	28	Vehicles		5					
58	)58	)58	Shop Tools		15					
)58	)58	)58	Heavy Equipment		10					
)58	)58	)58	Fencing		20					
)58	)58	)58	Other: (Please list)							
58	58	)58								
	* TCEQ Suggested Service Life ** Other Service Life Other Service Life Dife Dife Table VI. A., Line [O], Column (1), (2) if [F] is greater than [D], enter the total for [D], (3) Enter this number in Table IV.E., Line [A]	* TCEQ Suggested Service Life ** Other Service Life Other Service Life Enter this number in Table VI. A., Line [O], Column ①, ② if [F] is greater than [D], enter the total for [D], ③ Enter this number in Table IV.E., Line [A] -Attach additional sheet(s) if necessary-	Total			\$ 1,152,192		27,890 ①	284,133 2	868,058 3

### C. DEVELOPER CONTRIBUTIONS – SEWER (PLEASE SEE ATTACHMENT 12)



If any of the Items listed in the Depreciation Schedule were contributed by a developer, please list those items and the associated cost below.

Table III. C.

Item	Date of installation or Contribution	Total Cost	Amount of Developer Contribution	Net Book Value (from Table III.B.)
	Fotal			\$ 668,133(1)

(1) Insert this amount in Table IV. E., Line [E]

- Attach additional sheet(s) if necessary -

### SECTION IV - LONG TERM DEBT & EQUITY INFORMATION - SEWER

### A. EQUITY (PLEASE SEE ATTACHMENT 5)

### **RATE OF RETURN (PLEASE SEE ATTACHMENT 6)**

What rate of return (profit) on investment in plant (equity) is expected? 7.86 % Enter also in **Table IV. D., Box** (4) below

### NOTE: You may choose

- an average equity return established by the staff each year and included with the Annual Report Instructions **OR**
- an interest rate that you think is fair that is less than the rate established by the staff **OR**
- to use the Rate of Return Worksheet which is attached to the Instructions.

### C. BANKRUPTCY

Has the utility or utility owner filed bankruptcy within the last seven years? \_\_\_\_\_ Yes X\_\_ No

If YES, explain status of applicant at this time.

(PLEASE SEE ATTACHMENTS 5, 6, AND 7) **NOTES PAYABLE – SEWER** D.

List the following information concerning debt and equity of the utility and attach copies of notes payable:

# Round all percentages to two (2) decimal places.

	[6]	Weighted Average [E] ֩*[F]		/0	%	%	0/ /0	0/	3.37 %6		3 17 02			6.49% ®
	F	Interest Rate		%	%	%	%	%	5.58%		7 86%@			eturn
	[E]	Uutstanding or Unpaid Balance- End of Test Year		÷	÷	\$	\$	S	(	158,410,496 (2)		104,053,709 ③	262,464,205	Rate of Return
Table IV. D.	[D]	Original Amount of Loan		\$	\$	\$	\$	÷	\$	Ð				
	[c]	Date of Maturity							Total		ent/Equity		: Equity	
	[B]	Date of Issue									Part 2 - Investment/Equity	I	I otal Debt & Equity	
	[A]	Name of Bank/Lender	Part 1 - Debt											

Total amount of original loans  $\overline{\bigcirc}$ 

 $\widetilde{\mathbf{Z}}$  Total amount of the outstanding balance on the loans  $\widetilde{\mathbf{Q}}$  Equity in the utility - From Section IV. A.

(4) Return on Equity - From Section IV. B.

Total of (2+3)

6 Total weighted average of debt - To Table V, Line [C]

 $\overline{\mathbb{O}}$  Weighted average of Investment/Equity  $(3 \div \mathbb{O} * (4))$ 

Sum of (6) + O - To Table IV. E., Line [G]

	(1)To Table VI. A., Line [P], Column (2)
[F]	Enter Income Tax from Tax Table (Appendix A) [F]
 [E]	Taxable Income [A] - [D]     [E]
 [D]	Interest [B]*[C] [D]
[C]	Weighted Cost of Debt Capital - Percentage From Table IV. D., Box (6) [C]
 [B]	Total Invested Capital - From Table IV. E., Line [F] [B]
	Interest Calculation

3.37%

7,218 6,682 E

1,191

214,179

13,900

3

◄

Return - From Table IV. E., Line [H

Table V.

Use the following table to determine the amount of income tax that can be included in your revenue requirement.

# SECTION V - INCOME TAX CALCULATION – SEWER

		Enter this amount in Table V., Line [A] and Table VI. A., Line [Q], Column (2)
13,900	(H] \$	Return/Interest - If [F] is greater than -0-, then enter [F] * [G]. If [F] is less than -0-, enter -0 [H]
6.49%	G	Rate of return - From Table IV. D., Box <b>(a)</b> [G]
214,179	F] \$	Total invested capital [D] - [E] [F]
668,133	E] <b>\$</b>	Developer Contributions - From <b>Table III. C., Box</b> (1) [E]
882,312	D] \$	Subtotal - Sum of [A] thru [C] [D]
	C] \$	Materials and supplies [C]
14,254	[B] \$	Working cash allowance - (Amount From Table VI. A., Line [L] Column (3), Box $\mathbb{O}(\div 8)$ [B]
868,058	[A] [\$	Net Book Value - From Table III. B., Box (3) [A] \$

Table IV. E.

**INVESTED CAPITAL & RETURN - SEWER** 

Е

TCEQ-10423 (04/01/2013)

	R (PLEASE SEE ATTACHMENT 8)	
- UTILITY INC NUE REQUIRE!	& EXPENSE INFORMATION – <u>SE</u> WER (	

Please provide the following information regarding the cost to the utility of providing sewer utility service over your selected twelve month "test year.® Note 1 - Instead of using the percentages listed, you may take the Total Cost and multiply it by 67% to determine the fixed portion and 33% for the

variable portion.	•		L.			LE VI. A.	
Test Year to	Line	12 Month	Known and	Revenue	% of $(3)$	Fixed Expenses	Variable
Non and a second and a s		"test	Measurable	Requirement	that is	(Notel)	Expenses
		year" per	Changes	for next yr	fixed		(Note 1)
		books			(Note 1)		
		Ð	3	3=(1+2)	4	$\mathbb{S}=(3*4)/100$	(e)=(3)-(5)
Salaries and Wages	[A]	\$ 51,151	\$ 11,833	\$ 62,984	50	\$ 31,492	\$ 31,492
Contract Labor	[B]	12	1	12	06	11	1
Purchased Water	<u>[</u> ]	1	I		0	•	1
Chemicals for Treatment	[[]]	1,855	T	1,855	0	•	1,855
Utilities (Electricity)	[E]	2,433	ı	2,433	0	•	2,433
Repairs/Maintenance/Supplies	[F]	16,516	(6,743)	9,733	50	4,887	4,887
Office Expenses	[G]	1,585	·	1,585	50	792	792
Accounting & Legal Fees	[H]	2,970	I	2,970	100	2,970	3
Insurance		6,066	•	6,066	100	6,066	I
Rate Case Expense	[1]	-	-	•	100		•
Miscellaneous	[K]	31,408	(5,053)	26,355	50	13,178	13,178
Subtotal-Sum of Line [Al thru Line [K]	[T]	\$ 113,996	\$ 37	\$ 114,033 @		\$ 59,396	\$ 54,638
Payroll Taxes	[M]	\$ 6,235	\$ 1,383	\$ 7,619	50	\$ 3,809	\$ 3,809
Property and Other Taxes	Z	945	I	945	100	945	I
Annual Depreciation and Amortization–From <b>Table III. B. Box</b> (1)	[0]	-	27,890	27,890	100	27,890	
Income Taxes-From Table V, Line [F]	[P]		1,191	1,191	100	1,191	I
Return –From Table IV.E., Line[H]	[Q]		13,900	13,900	100	13,900	
Subtotal-Sum of Line [L] thru Line [Q]	[R]	\$ 121,177	\$ 44,402	\$ 165,579		\$ 107,132	\$ 58,447
Other Revenues	[S]	\$ (4,205)	\$ 3,626	\$ (578)	100	\$ (578)	- \$
Total Cost=Line [R] - Line [S]	[T]	\$ 116,972	\$ 48,028	\$ 165,000 @		\$ 106,553 @	\$ 58,447 @
Alternative Allocation between Fixed and Variable [Note1]	Б	۰ ج	۰ ۲	\$ - ®	67	\$ 110,550 @	\$ 54,450 <b>@</b>

Obivide this amount by 8 and enter the result in Table IV. E., Line [B], To Table X. A., Line [D] OTo Table IX. B., Line [A] OTo Table IX. A., Line [A]

### B. KNOWN & MEASURABLE (PLEASE SEE ATTACHMENT 9)

If you listed anything in **TABLE VI. A.** above as an increase/decrease expected in the next 12 months, please provide a short explanation by item why there will be a change and how you projected the cost. Changes in cost must be known and measurable and supported by invoices or other documentation.

-Attach additional sheet(s) or a separate listing for sewer service if necessary-

### SECTION VII - CUSTOMER INFORMATION – SEWER NUMBER OF CUSTOMERS

How many customers (active connections) did you have at the beginning and at the end of the twelve month test year?

		TABLE V	I		
Connection Type	Line	Beginning of	End of period	Equivalency	Meter
		period	2	Factor	Equivalents
				3	<b>(4)=(2)*(3)</b>
Non-Metered Connections:					
Residential	[A]			1	
Commercial	[B]			1	
Standby	[C]			1	
Metered Connections:					
5/8" x 3/4"	[D]	76	78	1	78
3/4"	[E]	0	0	1.5	0
1"	[F]	1	1	2.5	2.5
11/2"	[G]	1	1	5	5
2"	[H]	0	0	8	0
3"	[I]	0	0	15	0
Other:	[J]				
Total	[K]	78	80		80.5 ⑤

STo Table IX. B., Line [B] AND Table X. A., Line [F]

# **SECTION VIII – TREATMENT INFORMATION - SEWER**

Please provide the following information regarding sewer utility operations over your selected twelve month "test year". Tokin

Table VIII	of gallons treated (total master meter reading for the year) [A] 15,623,000 gallons	ed b	Total number of gallons treated [C]=[A]+[B] [C] 15,623,000 gallons	Source of Purchased Treatment
	Total number of gallons treat	Total number of gallons treated by a	Tot	

(1) To Table IX. A., Line [B] and Table X. A., Line [B]

(PLEASE SEE ATTACHMENT 13 FOR DEVELOPMENT OF SEWER BILLING DETERMINANTS)

Page 26 of 41

ION IX - RAAD DESIGN - SEWER		Table IX. A.	Instructions	58,447 From Table VI. A., Line [T], Box @ or Line [U], Box @	000 From Table VIII, Line [B]	15,623   Divide Line [B] by 1,000	74 Divide Line [A] by Line [C] Transfer to <b>Table IX. B., Lines [E] through [J], Box (6)</b>
SECTI	SNO			\$ 58	15,623,0(	15,	\$ 3
	JLATI	-	ine	[A]	[B]	[C]	[D]
	A. VARIABLE RATE CALCULATIONS		T	Total Variable Costs	Total # of Gallons Treated [	Total # of 1,000 Gallons Treated [	Variable Cost per 1,000 gallons

# **B. BASE RATE CALCULATIONS**

LineL		Table	Table IX. B.					
From Table VI. A., Line [T], Box $\textcircled{O}$ gallons in cost per base bill 1,000 galsto be added to base rate base bill 1,000 galsbase rate base rate base rate base bill 1,000 galsbase rate base base rate base		Line			# of 1000	Variable	Variable cost	Total base
From Table VI. A., Line [T], Box $\textcircled{O}$ [A]base bill1,000 galsbase rateFrom Table VI. A., Line [T], Box $\textcircled{O}$ [A] $\textcircled{S}$ 106,553 $\textcircled{O}$ <td< th=""><th></th><th></th><th></th><th></th><th>gallons in</th><th>cost per</th><th>to be added to</th><th>rate per</th></td<>					gallons in	cost per	to be added to	rate per
From Table VI. A., Line [T], Box $\textcircled{O}$ [A] $\textcircled{S}$ $\textcircled{O}$ $O$					base bill	1,000 gals	base rate	meter size
From Table VI. A., Line [T], Box ③[A]\$ 106lents at end of test year - From Table VII,[B]eter equivalent or for each unmetered[C]\$ 11\$1 and then divide by 12				1	3	3	(4)=(2)*(3)	$\mathbb{S}=(1)+(4)$
lents at end of test year - From <b>Table VII</b> , [B] ster equivalent or for each unmetered [C] \$ 11 31 and then divide by 12	Total fixed costs - From Table VI. A., Line [T], Box ③	[Y]	\$	106,553				
eter equivalent or for each unmetered [C] \$	Total meter equivalents at end of test year - From Table VII,	[B]		80.5				
sh unmetered [C] \$	Line [K], Box S							
connection [A]+[B] and then divide by 12	Base charge per meter equivalent or for each unmetered	[c]	\$	110.30				
	connection [A]+[B] and then divide by 12							

### Base charge per meter size

<u>\$ 11.22 121.53</u>	11.22 176.68	11.22 286.98	11.22 562.74	11.22 893.65	11.22 1,665.78	
3.74 (6)	3.74 6	3.74 6	3.74 6	3.74 6	3.74(6)	9
3,000	3,000	3,000	3,000	3,000	3,000	
110.30	165.46	275.76	551.52	882.43	1,654.55	
Ş						
[a]	[E]	[F]	[Ū]	[H]	Ξ	[]]
Multiply [C] by 1	Multiply [C] by 1.5	Multiply [C] by 2.5	Multiply [C] by 5.0	Multiply [C] by 8.0	Multiply [C] by 15.0	
5/8" x 3/4" or unmetered   Multiply [C] by 1	3/4"	1"	1 1/2"	2"	3"	Other:

## (6) From Table IX. A., Line [D]

SECTION X - ALTERNATE METHOD OF RATE DESIGN – SEWER (Please see Attachment 14)

After you have performed the calculations in SECTION IX, you may find that the cost per 1,000 gallons is not what you think your customers will approve. If that is the case, then the following will allow you to calculate a rate structure that still recovers your revenue requirement, but with rates that you think may be more appropriate for your customers.

	Line	
Cost per 1,000 gallons	[A]	\$ This is the rate that you think is appropriate
Total # of 1,000 Gallons billed	[B]	From Table IX. A., Line [C]
Total Cost to be recovered through gallonage charge	[C]	\$ Multiply Line [A] times Line [B]
Total Revenue Requirement	[D]	\$ From Table VI. A., Line [T] ®
Total to be recovered through base rate	[E]	\$ Subtract Line [C] from Line [D]
Total number of meter Equivalents	[F]	From Table VII, Line [K], Box G
Base rate per meter equivalent	[G]	\$ Divide Line [E] by Line [F] & then divide by 12months
		Enter this in 1 able A. B, Line [A] Column [J]

Table X. B.

		Line		# of 1000	Variable	Variable cost	Total base
				gallons in base	cost per	added to base	bill per
				bill	1,000 gals		meter size
			Ð	2	E	(4)=(2)*(3)	G=(1)+(4)
Base charge per meter equivalent or for each unmetered	alent or for each unmetered	[A]	\$				
connection From Table X. A, Line [G]	, Line [G]	1					
Base rate per meter size							and the second
5/8" x $3/4$ " or unmetered	Multiply [A] ① by 1	[B]			(9)		
3/4"	Multiply [A] (1) by 1.5	[C]			9		
1"	Multiply [A] (1) by 2.5	a			9		
1 1/2"	Multiply [A] (1) by 5.0	Ē			9		
2"	Multiply [A] ① by 8.0	[F]			)@		
3"	Multiply [A] (1) by 15.0	ß			9		
Other:		Η			9		

## 6 From Table X. A., Line [A]

### **AFFIDAVIT**

### WATER &/OR SEWER

### **RATE/TARIFF CHANGE**

### **AFFIDAVIT**

### STATE OF TEXAS

COUNTY OF Dallas

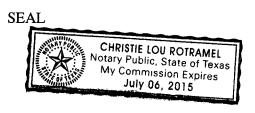
I, <u>Randy Gracy</u> being duly sworn, file this **NOTICE OF PROPOSED RATE CHANGE as** <u>President – Double Diamond Utilities</u>

(indicate relationship to Utility, that is, owner, member of partnership, title as officer of corporation, or other authorized representative of Utility); that, in such capacity, I am qualified and authorized to file and verify such NOTICE; and that all statements made and matters set forth herein are true and correct.

I further represent that a copy of the attached NOTIC	E was provided by Mail
	(mail or hand delivery)
to each customer or other affected party on or about	October 15, 20 13
	Kady Juay
	ÁFFIANT
	(Utility's Authorized Representative)

If the Affiant to this form is any person other than the sole owner, partner, officer of the Utility, or its attorney, a properly verified Power of Attorney must be enclosed.

SUBSCRIBED AND SWORN TO BEFORE ME, this the \_\_\_\_\_\_ day of October \_\_\_\_\_, 20 \_\_13 \_\_\_\_, to certify which witness my hand and seal of office.

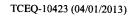


NOTARY PUBLIC IN AND FOR THE STATE OF TEXAS

PRINT OR TYPE NAME OF NOTARY

MY COMMISSION EXPIRES

TCEQ-10423 (04/01/2013)



### **NOTICE OF RATE/TARIFF CHANGE**

### **TO BE PROVIDED TO CUSTOMERS**

TCEQ-10423 (04/01/2013)



5 Belt Line Road e 200 Dallas, Texas 75254

local 214 706 9801 toll 800 324 7438 fax 214 706 9878 web www.ddresorts.com

October 8, 2013

**Dear Valued Customer:** 

On October 15, 2013, Double Diamond Utilities (DDU) will be filing a request with the Texas Commission on Environmental Quality (TCEQ) to increase rates at The Retreat. DDU is proposing a three-year phase in for this increase, with the first increase to be effective on January 1, 2014 and subsequent increases effective on January 1st of 2015 and 2016.

Per TCEQ requirements, DDU is providing you the attached Notice of Proposed Rate Change. Please review this notice carefully as it summarizes DDU's request, its impact on sample monthly bills for our customers, as well as information on the processing of our proposal by the TCEQ.

DDU recognizes that any rate increase is difficult on customers. To attempt to mitigate this impact, DDU has proposed a phase-in of required rates over a three-year period. It is our hope that the proposed phase-in demonstrates not only our commitment to ensuring the financial stability of your utility service provider in the future, but also our attentiveness to the impact these necessary increases have on our customers.

Should you have questions regarding this request or any aspect of your utility service, please feel free to contact our offices at 214.706.9801.

Sincerely,

Randy Gracy

President Double Diamond Utilities, Inc.



### NOTICE OF PROPOSED RATE CHANGE

Double Diamond Utilities	12087, 20705
Company Name	CCN Number
proposed rates listed on the next page will apply to s Commission receives protests to the proposed increa municipality before the 91st day after the proposed of the proposed rates are reasonable. Protests should be <b>Texas Commissio</b> Water Utilities & D P. Austin,	on on Environmental Quality r Supply Division istricts Section, MC 153 O. Box 13087 Texas 78711-3087
hearing will be held and rates will be effective as pro-	atepayers or the Commission staff requests a hearing, no posed. Please read the following information carefully: VS 1260127; WQ0014373001
	stems Affected by Rate Change
5495 Belt Line Rd, Ste. 200 Dallas	Texas 75254 214-706-7829
Company Address City	State Zip Telephone
Revenue Increase in Year 1 - \$ 28,200 over T Revenue Increase in Year 2 - \$ 92,137 over T Revenue Increase in Year 3 - \$ 175,337 over T Annual Revenue Increase	est Year
July 2011 Date of Last Rate Change	On or around the 1st Date Meters Typically Read
EFFECTIVE DATE OF PROPOSED INC Reason(s) for proposed Rate Change:	
Increases necessary to recover the cost of providin investment and increases in operations and maint	ng water and sewer service including the recovery of capital enance expense

The proposed rates will apply to all service rendered after the effective date and will be reflected on the bill you receive approximately 30 to 45 days after the effective date.

In the event that the application is set for hearing, the specific rates requested by the utility may be decreased or increased by order of the Commission. If the Commission orders a lower rate to be set, the utility may be ordered to refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest. You may inspect a copy of the rate change application at your utility's office or at the Commission's office at Park 35 - Building F, 12015 Park 35 Circle, Suite 3101, Austin, Texas, west side of IH-35, south of Yager Lane. Additional information about the application can be obtained by contacting the Utilities and Districts Section at 512/239-4691. Information about how you can participate in the rate setting process can be obtained by contacting the Public Interest Counsel at 512/239-6363.

### Si desea informacion en Espanol, puede llamar al 512-239-0200

# NOTICE OF PROPOSED RATE CHANGE -WATER (Cont.)

BILLING COM <u>Water</u>	IPARISON (Yea	r 1 – Rate Increase	Effective Jar	nuary 1, 2014)	
Existing	10,000 gallons:	\$ 64.25 /mc	Existing	30,000 gallons:	\$ <b>182.00</b> /mo
Proposed	10,000 gallons:	\$ 72.46 /mc	Proposed	30,000 gallons:	\$ 205.31 /mo
<u>Sewer</u>				-	<u> </u>
Existing	10,000 gallons:	\$ <u>104.00</u> /mc	Proposed	10,000 gallons:	\$ <u>127.67</u> /mo
<u>Water</u> Existing Proposed	<b>IPARISON (Year</b> 10,000 gallons: 10,000 gallons:	<b>2 – Rate Increase</b> \$ <u>64.25</u> /mo \$ <u>81.72</u> /mo	Existing	<b>uary 1, 2015)</b> 30,000 gallons: 30,000 gallons:	\$ <u>182.00</u> /mo \$ <u>231.47</u> /mo
<u>Sewer</u> Existing	10,000 gallons:	\$ <b>104.00</b> /mo	Proposed	10,000 gallons:	\$ 156.76 /mo
BILLING COM		· 3 – Rate Increase			¢ <u>100000</u> mie
Water					
Existing	10,000 gallons:	\$ <u>64.25</u> /mo	Existing	30,000 gallons:	\$ <u>182.00</u> /mo
Proposed	10,000 gallons:	\$ <u>92.13</u> /mo	Proposed	30,000 gallons:	\$ <u>261.03</u> /mo
Existing	10,000 gallons:	\$ 104.00 /mo	Proposed	10,000 gallons:	\$ <b>192.40</b> /mo

# NOTICE OF PROPOSED RATE CHANGE -WATER (Cont.)

	WAT	<b>FER RATES</b>		
			Proposed	
Effective Date	Current	<u>Year 1</u> 1/1/2014	<u>Year 2</u> 1/1/2015	<u>Year 3</u> 1/1/2016
Meter Charge (no Gallons	s included in Minimum	Bill)		
5/8" or <sup>3</sup> / <sub>4</sub> "	\$ 39.00	\$ 43.98	\$ 49.60	\$ 55.94
1"	97.50	109.96	124.01	139.86
1 1/2"	195.00	219.92	248.02	279.72
2"	312.00	351.87	396.83	447.55
3"	585.00	659.76	744.06	839.15
Gallonage Charges (per 1	,000 gallons):			
0-3,000 gallons	\$ 2.00	\$ 2.26	2.54	2.87
3,001 - 10,000	2.75	3.10	3.50	3.94
10,001 – 15,000	3.80	4.29	4.83	5.45
15,001 - 20,000	5.25	5.92	6.68	7.53
20,001 +	7.25	8.18	9.22	10.40

MISCELLANEOUS FEES	 n en	MISCELLANEOUS FE	ES	
Tap Fee	\$ 675.00	Tap Fee	\$	675.00
Reconnect fee:		Reconnect fee:		
Non-payment		Non-payment		
(Maximum - \$25.00)	\$ 25.00	(Maximum - \$25.00)	\$	25.00
Customer's Request	\$ 25.00	Customer's Request	\$	25.00
Transfer Fee	\$ 25.00	Transfer Fee	\$	25.00
		Late charge: (Indicate	;	<u>, 1944) (</u>
Late Charge	\$ 10%	either \$5.00 or 10%)	\$	10%
Returned Check Charge	\$ 30.00	Returned Check Charge	\$	30.00
Deposit	\$ an an a	Deposit (Maximum		
	 None	\$50.00)	\$	None
Meter test fee	\$ 25.00	Meter test fee	\$	25.00

Regulatory Assessment of 1% is added to base rate and gallonage charges.

# If applicable, list any bill payment assistance programs to low income Ratepayers.

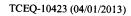
# NOTICE OF PROPOSED RATE CHANGE (Cont.)

	SEW	ER RATES			
		Proposed			
Effective Date	Current	<u>Year 1</u> 1/1/2014	<u>Year 2</u> 1/1/2015	<u>Year 3</u> 1/1/2016	
Meter Charge (3,000 ga	llons included in Minimu	ım Bill)			
5/8" or <sup>3</sup> /4"	\$ 48.00	\$ 58.93	\$ 72.34	\$ 88.80	
1"	120.00	147.31	180.84	222.00	
1 1/2"	240.00	294.63	361.68	444.00	
2"	384.00	471.40	578.69	710.41	
3"	720.00	883.88	1,085.05	1,332.01	
Gallonage Charges (per	1,000 gallons):				
3,000 +	\$ 8.00	\$ 9.82	\$ 12.06	\$ 14.80	
Gallonage Charges are c following months: Dece	letermined based on aver mber, January, February	age consumption fo	r winter period whic	ch includes the	

MISCELLANE	COUS FEES	MISCELLANEOUS FEES			
Tap Fee	\$ 3,100			\$ 3,100	
Reconnect fee: Non-payment (Maximum - \$25.00)	\$ 25.00	Reconnect fee: Non-payment (Maximum - \$25.00)	\$	25.00	, n E <sup>4</sup> .
Customer's Request	\$ 40.00	Customer's Request	\$	40.00	
Transfer Fee	\$ 40.00	Transfer Fee	\$	40.00	2
Late Charge	10%	Late charge: (Indicate either \$5.00 or 10%)	\$	10%	
Returned Check Charge	\$ 20.00	Returned Check Charge	\$	30.00	
Deposit	None	Deposit (Maximum \$50.00)	\$	None	

Regulatory Assessment of 1% is added to base rate and gallonage charges.

# If applicable, list any bill payment assistance programs to low income Ratepayers.



#### Double Diamond Utilities – The Retreat

(Water Utility Name)

Water Tariff Page No. 2 Revision Date:

January 1, 2014

# **SECTION 1.0 – RATE SCHEDULE**

Section 1.01 – Rates

			Proposed	
	Current	Year 1	Year 2	Year 3
Effective Date		1/1/2014	1/1/2015	1/1/2016
Meter Charge (no Gallons	included in Minimum	Bill)		
5/8" or <sup>3</sup> / <sub>4</sub> "	\$ 39.00	\$ 43.98	\$ 49.60	\$ 55.94
1"	97.50	109.96	124.01	139.80
1 1/2"	195.00	219.92	248.02	279.72
2"	312.00	351.87	396.83	447.5
3"	585.00	659.76	744.06	839.1
Gallonage Charges (per 1,	000 gallons):			
0-3,000 gallons	\$ 2.00	\$ 2.26	2.54	2.8
3,001 - 10,000	2.75	3.10	3.50	3.94
10,001 - 15,000	3.80	4.29	4.83	5.4
15,001 - 20,000	5.25	5.92	6.68	7.5
20,001 +	7.25	8.18	9.22	10.4

#### **Regulatory Assessment Fee**

A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE Y, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER

#### Section 1.02 - Miscellaneous Fees

ТАР ГЕЕ	S	675.00
TAP FEE IS BASED ON THE UTILITY=S ACTUAL COST FOR MATERIALS AND LABOR FOR STA	NDAF	Ð
RESIDENTIAL CONNECTION OF e" X : " METER.		

#### **RECONNECTION FEE**

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS:

a)	Non payment of bill (Maximum \$25.00)	\$ 25.00
b)	Customer's request	\$ 25.00
Or other reason	s listed under Section 20CF of this tariff	\$ 25.00

TRANSFER FEE	\$	25.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAM	E SERV	/ICE
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.		

LATE CHARGE (Not more than \$5.00 or 10%)(Indicate one)	\$	10%
A ONE TIME PENALTY MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BA	ALAN	CE TO
WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.		



1%

#### **CUSTOMER DEPOSIT** (Maximum \$50)

TER TEST FEE (actual cost of testing the meter up to) \$ 25.00 HAS FEE MAY BE CHARGED IF A CUSTOMER REQUESTS A SECOND METER TEST WITHIN A TWO YEAR PERIOD AND THE TEST INDICATES THAT THE METER IS RECORDING ACCURATELY

# **RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP**

\$ None

ble Diamond Utilities – '	The Retreat	Sewer Tariff Page No. 2 Revision Date: January 1, 2014		
wer Utility Name)	SECTION 1.0		and the second	
			Proposed	
Effective Date	Current	<u>Year 1</u> 1/1/2014	<u>Year 2</u> 1/1/2015	<u>Year 3</u> 1/1/2016
Meter Charge (3,000 ga	allons included in Minimu	um Bill)		
5/8" or <sup>3</sup> /4"	\$ 48.00	\$ 58.93	\$ 72.34	\$ 88.80
1"	120.00	147.31	180.84	222.00
1 1/2"	240.00	294.63	361.68	444.00
2"	384.00	471.40	578.69	710.41
3"	720.00	883.88	1,085.05	1,332.01
Gallonage Charges (per	r 1,000 gallons):			
3,000 +	\$ 8.00	\$ 9.82	\$ 12.06	\$ 14.80

#### **Regulatory Assessment Fee**

A REGULATORY ASSESSMENT, EQUAL TO ONE PERCENT OF THE CHARGE FOR RETAIL WATER SERVICE ONLY, SHALL BE COLLECTED FROM EACH RETAIL CUSTOMER

#### Section 1.02 - Miscellaneous Fees

 TAP FEE
 \$ \_\_\_\_\_3,100.00

 TAP FEE IS BASED ON THE UTILITY=S ACTUAL COST FOR MATERIALS AND LABOR FOR STANDARD

 RESIDENTIAL CONNECTION

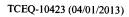
#### **RECONNECTION FEE**

THE RECONNECT FEE WILL BE CHARGED BEFORE SERVICE CAN BE RESTORED TO A CUSTOMER WHO HAS BEE DISCONNECTED FOR THE FOLLOWING REASONS

a) Non payment of bill (Maximum \$25.00)	\$	25.00
b) Customer's request	\$	40.00
Or other reasons listed under Section 20CF of this tariff	\$	40.00
TRANSFER FEE	\$	40.00
THE TRANSFER FEE WILL BE CHARGED FOR CHANGING AN ACCOUNT NAME AT THE SAME S	-	
LOCATION WHEN THE SERVICE IS NOT DISCONNECTED.		
LATE CHARGE (Not more than \$5.00 or 10%)(Indicate one)	¢	10%
A ONE TIME PENALTY MADE ON DELINQUENT BILLS BUT MAY NOT BE APPLIED TO ANY BA	Φ ΓΔΝΙ	
WHICH THE PENALTY WAS APPLIED IN A PREVIOUS BILLING.		
RETURNED CHECK CHARGE	\$	30.00
<b>STOMER DEPOSIT (Maximum \$50)</b>	\$	None
	·	

# **RATES LISTED ARE EFFECTIVE ONLY IF THIS PAGE HAS TCEQ APPROVAL STAMP**

1%





Attachment 1



# **TEXAS COMMISSION ON ENVIRONMENTAL QUALITY**

Protecting Texas by Reducing and Preventing Pollution

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June 18, 2012

Mr. Randy Gracy, President Double Diamond Companies 5495 Belt Line Rd, Suite 200 Dallas, Texas 75254

Bryan W. Shaw, Ph.D., Chairman Carlos Rubinstein, Commissioner Toby Baker, Commissioner Zak Covar, Executive Director

> Re: Notice of Compliance with Notice of Violation (NOV) dated September 12, 2011: The Cliffs Resort, 160 Cliffs Drive, Graford, Palo Pinto County, Texas RN 101265213, PWS ID No. 1820061, Investigation No. 944196

Dear Mr. Gracy:

This letter is to inform you that Texas Commission on Environmental Quality (TCEQ) Dallas/Fort Worth (D/FW) Regional Office has received adequate compliance documentation on March 3, 2012 to resolve the alleged violation(s) documented during the investigation of the above-referenced regulated entity conducted on July 14, 2011. Based on the information submitted, no further action is required concerning this investigation.

The Texas Commission on Environmental Quality appreciates your assistance in this matter and your compliance efforts to ensure protection of the State's environment. If you or members of your staff have any questions, please feel free to contact Ms. Merissa Ludwig at the D/FW Regional Office at (817) 588-5846.

Sincerely,

Charles Marshall Team Leader, Public Water Supply Program D/FW Regional Office Texas Commission on Environmental Quality

CM/ml

Enclosure: Summary of Investigation Findings

cc: Mr. Buck Nunley, The Cliffs Resort, 160 Cliffs Drive, Graford, TX 76449-5025



TCEQ Region 4-Dallas/Fort Worth • 2309 Gravel Dr. • Fort Worth, Texas 76118-6951 • 817-588-5800 • Fax 817-588-5700



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PALO PINTO COUNTY,         Additional ID(s): 1820061         Intercent Pinto Pi	PALO PINTO COUNTY,         Additional ID(s): - 1820061         Additional ID(s): - 1820061         Additional ID(s): - 1820061         Track No: 446044         S0 TAC Chapter 280,46(j)         Alleged Violation:         Investigation: 944198         Comment Date: 09/06/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to conting that an appropriate cross-connection control program.         30 TAC 280.46(j) states a customer service inspection performed within the distribution system.         30 TAC 290.46(j) dates a customer service inspection performed within the distribution system.         30 TAC 290.46(j) dates a customer service inspection performed that the water grave on the distribution system.         30 TAC 290.46(j) dates a customer service inspection certificate shall be completed prior to providing continuous water services to new construction, on any existing service either when the water grave on the service inspection performed.         Mediations:       Comment Date: 05/29/2012         Faiture Initiate and maintain an appropriate cross-connection control program.         More date distribution factores to activation is necessary. Submit copies of customer service inspection efficiences in performed to activate region a for several properties where nec construction cocured within the pastinge dividuation has been corrected.     <			:-		
Additional ID(s): - 1820081         Frack No: 448044         30 TAC Chapter 290,46(j)         Aleged Violation:         Investigation: : : : : : : : : : : : : : : : : : :	Additional ID(s):-1820061         Track No: 44604 30 TAC Chapter 290.46(1)         Alged Volation: Investigation: 944198         During the comprehensive compliance investigation on July 14, 2011, it was noted that the was system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. Not information was available on any customer service inspection certificate shall be completed prior to providing confirmuous water service inspection certificate shall be completed prior to providing confirmuous water service inspection certificate shall be completed prior to providing confirmuous water services to new construction, on available on the water purveyor has reason to believe that cross-connection control program.         ND TAC 290.46(1) states a customer service inspection certificate shall be completed prior to providing confirmuous water services to new construction, on avail solution system.         ND TAC 290.46(1) states a customer service inspection certificate shall be completed prior to providing confirmuous water service to new construction, on avail 20, 2012, the investigator determined that the contaminant hazards exist, cation: Begel me appropriate cross-connection control and backflow prevention program to provide adequate protection of the public water support, identify all locations where a customer service inspection is necessary. Submit copied on custifications for serveral properties where new construction occurred within the past the Begel on outfine that the alleged violation has been corrected.         NERCE 10. Exected 11. 2011 to the ECEQ D/FW Regional Office to document to the late double in the documentation was received at the TCEQ Region A diffice. Included in the documentation mere service inspection confineations for se				• •	· · ·
Track No: 448044         30 TAC Chapter 290,46(j)         Aleged Violation:         Investigation: 944198         Comment Date: 09/06/2011         Falure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to control program.         30 TAC 290,46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water provem has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008608       Comment Date: 05/29/2012         Falure Initiate and maintain an appropriate cross-connection control program.         Budded be review investigation on April 20, 2012, the investigation determined that the water system indea deguate yother of the public water system.         Advise full build in an appropriate cross-connection on the program.         Recommended Corrective Action: Begin an appropriate cross connection control and backfow prevention program decinate protectical of the public water system had adequate yother of 11 to the TCEQ D/FW Regional Office to document that the eileged violation has been corrected.         Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 office. Included i	Track No: 44604         30 TAC Chapter 290.46(j)         Aliged Violation:         Investigation: 944198         Comment Date: 09008/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program.         S0 TAC 280.46(t) states a customer service inspection certificate shall be completed prior to providing confinuous water services to neer connection, correction, or addition or system.         S0 TAC 280.46(t) states a customer service inspection certificate shall be completed prior to providing confinuous water services to new connection, correction, or addition to the providing confinuous water services to new connection control proves either when customer service inspection control proves and context water purveyor has reason to believe that cross-connection control proves either when customer service inspection control and that the addition facilities.         Investigation: 1006606       Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross connection control and backflow prevention program to provide adequately corrected the alleged violation.         Recommended Corrective Actron: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection in accessary. Submit copelion ortifications for several properties where a customer service inspection service inspection actifications for several properties where new construction occured within the past three 20000000000000000000	المحياة وراده	, PALO PINTO COUNTY,	· · · · ·	· · · · · · · · · · · · · · · · · · ·	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1
Track N: 44604f.         3 TAC Chapter 290,46(j)         Meged Violation:         Messingation: 944189         Comment Date: 00/00/2011         Fallure to initiate and maintain an appropriate cross-connection control program.         Dring the comprehensive compliance investigation on July 14, 2011, it was noted that the vasor system could not provide any documentation to confirm that an appropriate cross-connection control program.         30 TAC 290,46(j) states a customer service inspection certificate shall be completed prior to provide gram material improvement, correction, or addition to system.         30 TAC 290,46(j) states a customer service inspection certificate shall be completed prior to provide gram material improvement, correction, or addition to the user system cannot believe that cross-connection control program.         Mine Inflite and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mine Mediate and maintain an appropriate cross-connec	Track No: 448044         20 TAC Chapter 290,46(j)         Meeged Volation:         Investigation: 944198       Comment Date:09066/2011         Failure to iniliate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the corres-connection control program was being followed by the water system. No information was available on any customer service inspection performed within the distribution system.         ADC 290,46(j) attates a customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection control program.         Meeded Visition:       Comment Date: 05/29/2012         <		Additional ID(s): 1820061	· · · · · ·		
Track N: 44604f.         3 TAC Chapter 290,46(j)         Meged Violation:         Messingation: 944189         Comment Date: 00/00/2011         Fallure to initiate and maintain an appropriate cross-connection control program.         Dring the comprehensive compliance investigation on July 14, 2011, it was noted that the vasor system could not provide any documentation to confirm that an appropriate cross-connection control program.         30 TAC 290,46(j) states a customer service inspection certificate shall be completed prior to provide gram material improvement, correction, or addition to system.         30 TAC 290,46(j) states a customer service inspection certificate shall be completed prior to provide gram material improvement, correction, or addition to the user system cannot believe that cross-connection control program.         Mine Inflite and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mediate and maintain an appropriate cross-connection control program.         Mine Mine Mediate and maintain an appropriate cross-connec	Track No: 448044         20 TAC Chapter 290,46(j)         Meeged Volation:         Investigation: 944198       Comment Date:09066/2011         Failure to iniliate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the corres-connection control program was being followed by the water system. No information was available on any customer service inspection performed within the distribution system.         ADC 290,46(j) attates a customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection control program.         Meeded Visition:       Comment Date: 05/29/2012         <					
Track No: 446044         30 TAC Chapter 290,46(j)         Alleged Violation:         Investigation: 944196         Comment Date: 09/09/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to provide any during the failer any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008005       Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross-connection control program.         During the file review Investigation on April 20, 2012, the Investigator determined that the water system had adequately corrected the alleged violation.         Recommended Corrective Action:: Begin an appropriate cross connection certifications of dustomer service inspection represention is necessary. Submit coples of customer service inspection represention is necessary. Submit coples of customer service inspection is necessary. Submit coples of customer service inspection erflicates of used on evide in appropriate cross connection certifications for several properites where new construction ocumeration was re	Track No: 446044         30 TAC Chapter 290.46(j)         Alleged Violation:         Investigation: 944196       Comment Date:09/06/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection control program.         Maint bit and maintain an appropriate cross-connection control program.         During the file review investigation on April 20, 2012, the investigator determined that the water system had adcupately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow presention program to provide adequate protection of the public water supoffic		ANGUECIED MIOLAT	NOR(S) ROTED	AND RESOLVED.	
Track No: 446044         30 TAC Chapter 290,46(j)         Alleged Violation:         Investigation: 944196       Comment Date: 09/06/2011         Failure to Initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.         30 TAC 200.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection control program.         30 TAC 200.46(j) states a customer service inspection control program.         Investigation: 1008005       Comment Date: 05/29/2012         Failure Initiate and maintain an appropriate cross-connection control program.         During the file review Investigation on April 20, 2012, the Investigator determined that the water system had adequately corrected the alleged violation.         Recommended Corrective Action: Elegin an appropriate cross connection control and backflow prevention program to provide adequate protection is the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reported within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new to customer service inspection certifications of customer service inspection reported within the past three years, backflow pre	Track No: 446044         30 TAC Chapter 290.46(j)         Alleged Violation:         Investigation: 944196       Comment Date:09/06/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection performed within the distribution system.         30 TAC 280.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection control program.         Maint bit and maintain an appropriate cross-connection control program.         During the file review investigation on April 20, 2012, the investigator determined that the water system had adcupately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow presention program to provide adequate protection of the public water supoffic					and the second second
30 TAC Chapter 290,46(f)         Alleged Violation:         Investigation: 944196         Comment Date: 08006/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the system could not provide any documentation to confirm that an appropriate cross-connection control program.         OTAC 290,46(j) states a customer service inspection certificate shall be completed prior to providing octinuous water service inspection control control program.         OTAC 290,46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection control control program.         Driving the and maintain an appropriate cross-connection control program.         Inter initiate and maintain an appropriate cross-connection control program.         Private water distribution of aclilities.         Inter initiate and maintain an appropriate cross-connection control program.         Recommended Corrective Action: Begin an appropriate cross connection control and ball occumentation program to provide adequate protection of the public water supply. Identify all cactions suffers a customer service inspection in secessary. Sumit copies of customer species in projecting there are used within the clear provide adequate protection of the public water supply. Identify all cactions appropriate concelles of the tacter species of the suffer on certificate species on species on suffer a proventing species in a species of the suffer on certificate species on species on species of customer service inspecies on species on cust	30 TAC Chapter 280.46(j)         Alleged Violation:         Investigation: 844196       Comment Date: 03/06/2011         Failure to Initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system would not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system.         30 TAC 280.46(j) states 8 customer service inspection performed within the distribution system.         30 TAC 280.46(j) states 8 customer service inspection control program.         During the file review valuer service inspection control program.         Investigation: 100800C         Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross-connection control program.         Investigation: 100800C         Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross-connection control program.         Netflow prevention program to provide adequate protection to the public water supply. Identify all ocations where a customer service inspection is necessary. Submit copies of customer service inspection is necessary. Submit copies of customer service inspection service inspection certificate service inspections for several provide adequate protection within the past ackfory prevention assembly test and maintenance reports. and a copy of the builder's packfor provide to new building. Based on this documentation, it appears that the alleged violation.         Resolution: On March 3, 2012, c	and a second second Second second	i taa haa ahaa ahaa ahaa ahaa ahaa ahaa			
Aleged Violation:         Investigation:       94/196         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the distribution system.         State registem could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing confinuous water service to new construction, on any sexisting service alther when the water jurveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         During the file review investigation on April 20, 2012, the investigator determined that the distribution system.         Recommended Corrective Action:: Begin an appropriate cross- connection control program.         Recommended Corrective Action:: Begin an appropriate protection of the public water supply. Identify all locations where a customer service inspection of the public water supply. Identify all location swhere a customer service inspection of the public water supply. Identify all locations where a customer service inspection to action reports properties where new construction.         Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 for severe properties where new construction curred within the past three years, backflow provention tassembly test and maintenance reports, and a copy of the builder's packet provided to the vaction ereserotice documentation, it appears that the transpection	Alleged Volation:       Investigation: 944199         Fallure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the vores-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service that cross-connections on role potential containing the azard exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008600       Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross-connection control program.       Nament Date: 05/29/2012         Reserve in the decomprehene service inspection is necessary. Submit to copies of customer service inspection is necessary. Submit to copies of customer service inspection program to provide adequate protection control program.         Reserve in properties where a customer service inspection is necessary. Submit copies of customer service inspection is necessary. Submit copies of customer service inspection provide adequate protection on the public water system provide adequate protection on the public water spectrom provide adequate protection on the public water spectrom service inspection is necessary. Submit copies of customer service inspection service inspection in section service inspection certifications for several properties where new construction					
Investigation: 244198       Comment Date: 09/09/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.         30 TAC 290.46(i) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service aither when the water purveyor has reason to believe that cross-connections or other potential.         Inter Initiate and maintain an appropriate cross-connection control program.         Multiput States and maintain an appropriate cross-connection control and the state system had adequately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross-connection control and backflow prevention program to provide adequate protection of the public water supply. Identify allocations where a customer service inspection reprotection of the public water supply. Identify allocations where a customer service inspection service inspection control and backflow prevention program to provide adequate protection of the public water supply. Identify allocations where a customer service inspection active documentation was copies of customer service inspection protection of the public water supply. Identify allocations where a customer service inspection active date the troe CRE protection of the public server protection of the public server backflow protection of the sublich servis berot control and backflow prevention progra	Investigation: 944198       Comment Date: D9/06/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was available on any customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service sither when water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008000       Comment Date: 05/29/2012         Faiture initiate and maintain an appropriate cross-connection control program.         Nuring the file review investigation on April 20, 2012, the investigator determined that the vater system had adequately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public west supply. Identify all ocations where a customer service inspection is necessary. Submit copies of customer service inspection entrol that the fileged violation network submer service inspection is and concentration was received at the TCEQ Region A for evention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homecowners prior to building. Based on this documentation, it appears that the alleged violation.         Reference and poperities where new construction occurred within the past three years, backflow prevention assembly test and				a felgeteit ( an felen an	- 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995 - 1995
Investigation: 244198       Comment Date: 09/09/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.         30 TAC 290.46(i) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service aither when the water purveyor has reason to believe that cross-connections or other potential.         Inter Initiate and maintain an appropriate cross-connection control program.         Multiput States and maintain an appropriate cross-connection control and the state system had adequately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross-connection control and backflow prevention program to provide adequate protection of the public water supply. Identify allocations where a customer service inspection reprotection of the public water supply. Identify allocations where a customer service inspection service inspection control and backflow prevention program to provide adequate protection of the public water supply. Identify allocations where a customer service inspection active documentation was copies of customer service inspection protection of the public water supply. Identify allocations where a customer service inspection active date the troe CRE protection of the public server protection of the public server backflow protection of the sublich servis berot control and backflow prevention progra	Investigation: 944198       Comment Date: D9/06/2011         Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was available on any customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service sither when water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008000       Comment Date: 05/29/2012         Faiture initiate and maintain an appropriate cross-connection control program.         Nuring the file review investigation on April 20, 2012, the investigator determined that the vater system had adequately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public west supply. Identify all ocations where a customer service inspection is necessary. Submit copies of customer service inspection entrol that the fileged violation network submer service inspection is and concentration was received at the TCEQ Region A for evention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homecowners prior to building. Based on this documentation, it appears that the alleged violation.         Reference and poperities where new construction occurred within the past three years, backflow prevention assembly test and	مىيەر بەر مەرىپ مەرىپى مەرىپى مەرىپى مەرىپى	Alleged Violation:		an ang an agaman Tang tang tang tang tang tang tang tang t	e e vitan. Seren staninge
Failure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water pureyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 100806       Comment Detr: 05/29/2012         Faiture initiate and maintain an appropriate cross-connection control program.         During the file review investigation on April 20, 2012, the investigator determined that the backforg prevention program to provide adequate protection of the public water supply. Identify allocations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ DFW Regional Office to document that the alleged violation was copies of customer service inspection reports completed proto to provide adequate protection of the public water supply. Identify allocations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ DFW Regional Office to document to the alleged violation.         Mesolution: On March 3, 2012, compliance documentation was received inspection certifications of reversin properties where new construction occurred within the past three years, backfow provide adequately corrected the alleged violation. </th <th>Fallure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service better when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation::::::::::::::::::::::::::::::::::::</th> <th></th> <th>Investigation: 944196</th> <th></th> <th>Comment Date: 09/06/2011</th> <th></th>	Fallure to initiate and maintain an appropriate cross-connection control program.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service better when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation::::::::::::::::::::::::::::::::::::		Investigation: 944196		Comment Date: 09/06/2011	
During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was valiable on any customer service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Muring the file review investigation on April 20, 2012, the investigator determined that the determined that ad equately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all consorts where a customer service inspection certification spector existomer service inspection certifications where a customer service inspection.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all closins where a customer service inspection certifications the result on the coursent service inspection certification was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction cocurred within the past three years, backflow prevention assembly test and maintenancer reports, and a copy of the builder's pac	During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system. So TAC 290.46(1) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water gurvey or has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606 Comment Date: 05/29/2012 Faiture initiate and maintain an appropriate cross-connection control program. Busing and adequately corrected the alleged violation. Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify al locations where a customer service inspection reported at the TCEQ DFeW Regional Office to document the document test on the document test on ware system has adequately corrected the alleged violation. Con March 3, 2012, compliance documentation was reavice inspection reports completed in 2011 to the TCEQ DFEW Regional Office to document the alleged violation has been corrected. The alleged violation mere copies of customer service inspection reports completed in 2011 to the TCEQ DFEW Regional Office to document. The selution: Con March 3, 2012, compliance documentation was revice inspection reports and the advect provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation. The Sector provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately co		· · · · · · · · · · · · · · · · · · ·		3	
<ul> <li>water system could not provide any documentation to confirm that an appropriate control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.</li> <li>30 TAC 290.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection on any existing service either when the water purveyor has reason to believe that cross-connection, or addition to the private water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the talleged violation has been corrected.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction courred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to a new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(1)</li> <li>Alleged Violation:</li> <li>Investigation: 944196</li> </ul>	water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.     30 TAC 290.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.     Investigation: 1008606 Comment Date: 05/29/2012     Failure initiate and maintain an appropriate cross-connection control program.     During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.     Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reprise completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected.     Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of oustomer service inspection certifications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.     Track No: 446045     30 TAC Chapter 290.42(t)     Failure to maintain an up-to-date plant operations manual.     During the comprehensive c	, <u>z</u> • "	Failure to initiate and maintain an appr	opriate cross-connectio	n control program.	
<ul> <li>water system could not provide any documentation to confirm that an appropriate control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.</li> <li>30 TAC 290.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service inspection on any existing service either when the water purveyor has reason to believe that cross-connection, or addition to the private water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection is necessary. Submit copies of customer service inspection sections easing of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer tervite inspection is necessary. Customer service inspection cartifications for several properties where new construction courred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to vater system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(1)</li> </ul>	water system could not provide any documentation to confirm that an appropriate cross-connection control program was being followed by the water system. No information was available on any customer service inspections performed within the distribution system.     30 TAC 290.46(j) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.     Investigation: 1008606 Comment Date: 05/29/2012     Failure initiate and maintain an appropriate cross-connection control program.     During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.     Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reprise completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected.     Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of oustomer service inspection certifications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.     Track No: 446045     30 TAC Chapter 290.42(t)     Failure to maintain an up-to-date plant operations manual.     During the comprehensive c	. :	During the comprehensive compliance	investigation on July 14	4. 2011, it was noted that the	
<ul> <li>was available on any customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or adjuiton to the private water distribution facilities. Investigation: 1008606</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection reports completed in 2011 to the TCEQ DyFW Regional Office to document that the alleged violation has been corrected.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection restrictions for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homecowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(f)</li> <li>Alleged Violatio</li></ul>	<ul> <li>was available on any customer service inspections performed within the distribution system.</li> <li>30 TAC 290.46(1) states a customer service inspection certificate shall be completed prior to providing confinuous water service to new construction, on any existing service either when the water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water distribution facilities. Investigator provide adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspections or builders/homesowere sprovide adequately corrected the alleged violation.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspections for several properties where new construction on curred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homesoweres prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(1)</li> <li>Failure to maintain an up-to-date plant operations manual.</li> <li>During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system</li> </ul>	• •	water system could not provide any do	cumentation to confirm	that an appropriate and the	4. (Aşujitas
<ul> <li>A TAC 290.46(i) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.</li> <li>Investigation: 1008608</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports conso connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 office. Included in the documentation occured within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>Tota Chapter 290.42(1)</li> <li>Alleged Violation</li> <li>Mosting 2012</li> <li>Mosting 2012</li> <li>Mosting 2013</li> <li>Mosting 2014</li></ul>	30 TAC 290.46(i) states a customer service inspection certificate shall be completed prior to providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities.         Investigation: 1008606       Comment Date: 05/29/2012         Failure initiate and maintain an appropriate cross-connection control program.       During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.         Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection receives at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection reflications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.         Track No: 446045       30 TAC Chapter 290.42(1)         Teilure to maintain an up-to-date plant operations manual.       Comment Date: 09/06/2011         Failure to maintain an up-to-date plant operations manual.       During the failer any maintenance investigation on July 14, 2011, it was noted that the water system <th></th> <th>cross-connection control program was</th> <th>being followed by the w</th> <th>vater system. No information</th> <th>d been s</th>		cross-connection control program was	being followed by the w	vater system. No information	d been s
<ul> <li>providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the the the tableged violation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(I)</li> </ul>	providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606 Failure initiate and maintain an appropriate cross-connection control program. During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation. Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected. Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation. Track No: 446045 30 TAC Chapter 290.42(f) Alleged Violation: Investigation: 944196 Comment Date: 09/06/2011 Failure to maintain an up-to-date plant operations manual. During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system's plant operations manual was did not include an up-to-date list of water system		was available on any customer service	inspections performed	within the distribution system.	to Anna a
<ul> <li>providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the the the tableged violation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(I)</li> </ul>	providing continuous water service to new construction, on any existing service either when the water purveyor has reason to believe that cross-connections or other potential contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606 Failure initiate and maintain an appropriate cross-connection control program. During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation. Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the alleged violation has been corrected. Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation. Track No: 446045 30 TAC Chapter 290.42(f) Alleged Violation: Investigation: 944196 Comment Date: 09/06/2011 Failure to maintain an up-to-date plant operations manual. During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system's plant operations manual was did not include an up-to-date list of water system		30 TAC 290.46(j) states a customer se	rvice inspection certific	ate shall be completed prior to	
<ul> <li>contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606 Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction courred within the past three years, backflow prevention asset and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(1)</li> <li>Alleged Violation:</li> <li>Investigation: 944196</li> </ul>	<ul> <li>contaminant hazards exist, or after any material improvement, correction, or addition to the private water distribution facilities. Investigation: 1008606</li> <li>Comment Date: 05/29/2012</li> <li>Failure initiate and maintain an appropriate cross-connection control program.</li> <li>During the file review investigation on April 20, 2012, the investigator determined that the water system had adequately corrected the alleged violation.</li> <li>Recommended Corrective Action: Begin an appropriate cross connection control and backflow prevention program to provide adequate protection of the public water supply. Identify all locations where a customer service inspection is necessary. Submit copies of customer service inspection reports completed in 2011 to the TCEQ D/FW Regional Office to document that the dileged violation has been corrected.</li> <li>Resolution: On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation were copies of customer service inspection certifications for several properties where new construction occurred within the past three years, backflow prevention assembly test and maintenance reports, and a copy of the builder's packet provided to new builders/homeowners prior to building. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.</li> <li>Track No: 446045</li> <li>30 TAC Chapter 290.42(1)</li> <li>Failure to maintain an up-to-date plant operations manual.</li> <li>During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system's plant operations manual was did not include an up-to-date list of water system</li> </ul>	•	providing continuous water service to r	new construction, on an	y existing service either when	
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30 TAC Chapter 290.42(I)         Alleged Violation:         Investigation:       944196         Comment Date:       09/06/2011	30 TAC Chapter 290.42(I)         Alleged Violation:         Investigation: 944196         Comment Date: 09/06/2011         Failure to maintain an up-to-date plant operations manual.         During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system's plant operations manual was did not include an up-to-date list of water system		water system has adequately corrected	I the alleged violation.		
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Failure to maintain an up-to-date plant operations manual.	During the comprehensive compliance investigation on July 14, 2011, it was noted that the water system's plant operations manual was did not include an up-to-date list of water system		······			
	water system's plant operations manual was did not include an up-to-date list of water system		railure to maintain an up-to-date plant	operations manual.	· · · ·	•• .
During the comprehensive compliance investigation on July 14, 2011, it was noted that the	water system's plant operations manual was did not include an up-to-date list of water system		During the comprehensive compliance	investigation on July 14	2011 it was noted that the	
water system's plant operations manual was did not include an up-to-date list of water system		▲ .	water system's plant operations manua	I was did not include an	up-to-date list of water system	
	emergency contacts.		emergency contacts.		-	

30 TAC 290.42(I) states a thorough plant operations manual must be compiled and kept

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CLIFFS THE		Inve	estigation <b># 1008606</b>	
up-to-date for operator review	v and reference. This m			·····
provide the operator with rou	tine maintenance and re	pair procedures, with pro	ptocols to be	
utilized in the event of a natu	ral or man-made catastr	ophe, as well as provide	telephone	a sheat a sanki.
numbers of water system per	sonnel, system officials,	and local/state/federal a	dencies to be	The Art of the Art
contacted in the event of an e	emergency.			
Investigation: 1008606	and the second	Comment Dat	te: 05/29/2012	en al an an an an
contacted in the event of an e Investigation: 1008606 Failure to maintain an up-to-o				
- Failure to maintain an up-to-o	late plant operations ma			
During the file review investig	nation on April 20, 2012	the investigator determin	and that the maximum	
water system had adequately	corrected the alleged v	interinvestigator determin		n ng sharin progra Station Station
Recommended Corrective	Action: Lindoto the play	t energians manual to in		
up-to-date list of water system	nememonov contacts	Submit a letter and conv	of the revised	and the second
plant operations manual to th	e TCEO Region 4 Office	to document that the all	eged violation has	مېرى مەربىي مەربىي ئېرىكى ئېرىكى ئېرىكى ئېرىكى
heen resolved				
Resolution: On March 3, 20	12. cómpliance documer	ntation was received at th	ne TCEO Region 4	ويتعقب والمحافظ
Office." Included in the docum	nentation was a copy of	the revised plant operation	ons manual. The	
manual has information on th	e maintenance and ope	rational activities to be pe	erformed by the	ું વેલ
Office." Included in the docum manual has information on the operator and includes an up-	to-date list of emergency	contacts for the water s	ystem. Based on	
this documentation, it appear	s that the water system	has adequately corrected	d the alleged and the	وي الم
violation.	•	<u>1</u>		
÷.	· ··		**************************************	
<b>Frack No: 446046</b>	•	Traf	1 gà t	
30 TAC Chapter 290.46(s)(1)		• •		
				وهر
Alleged Violation:	•			
Investigation: 944196		Comment Dat	te: 09/06/2011	
Failure to calibrate all flow me	easuring devices at leas	t once every 12 months		
	sabaring abricos at ious			
During the comprehensive co			oted that there	
was no record of when the ra	w water meter was last	calibrated.		
30 TAC 290.46(s)(1) states fl	ow monowring dovices a	nd rote of flow controller	a required by	
290.42(d) shall be calibrated			s required by	
Investigation: 1008606	acted of the ordry 12 h	Comment Dat	e <sup>.</sup> 05/29/2012	
	•			
Failure to calibrate all flow me	easuring devices at least	t once every 12 months.		
· · · · · · · ·				
During the file review investig	ation on April 20, 2012,	the investigator determin	ied that the	
water system had adequately	_			
Recommended Corrective / calibrated meter, or checked				
performed and the	int internet, in rainly bid			
percent error is greater than p	olus or minus five percen	it, the meter must be cali	brated. Provide a	
copy of the accuracy check w	hich must include the da	ate, instrument used for the	he accuracy	
check, percent error, and resi				
calibration certification. If rep				
receipt and calibration certific				
and a letter stating the correct	uve actions taken by the	water system to the TCE	EQ Region 4	

Office.

**Resolution:** On March 3, 2012, compliance documentation was received at the TCEQ Region 4 Office. Included in the documentation was information on the replacement of the raw water meter. A copy of the calibration certification from the manufacturer and a photograph of the newly installed meter were provided. Based on this documentation, it appears that the water system has adequately corrected the alleged violation.

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Track No: 446047 30 TAC Chapter 290.46(f)(3)(B)(v)

Alleged Violation:

**Summary of Investigation Findings** 

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