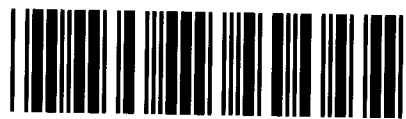




Control Number: 42383



Item Number: 2

Addendum StartPage: 0

DOCKET NO. 42383

COMPLAINT OF WAYNE D. MANNING §  
AGAINST CIRRO ENERGY AND §  
TEXAS-NEW MEXICO POWER §  
COMPANY §

PUBLIC UTILITY COMMISSION  
OF TEXAS

RECEIVED  
14 APR 14 PM 3:29  
PUBLIC UTILITY COMMISSION  
FILING CLERK

**ORDER NO. 1  
REQUIRING RESPONSES AND RESTYLING COMPLAINT**

**I. Background**

On April 11, 2014, Wayne D. Manning (Complainant) filed a formal complaint against Cirro Energy (Cirro) and Texas-New Mexico Power Company (TNMP) regarding contract for electric service and related billing irregularities. Complainant seeks a refund of all demand charges and overcharged fees. This complaint is filed under P.U.C. PROC. R. 22.242 and is available on the Public Utility Commission of Texas (Commission) Interchange.<sup>1</sup>

**II. Requiring Response**

Pursuant to P.U.C. PROC. R. 22.78, Cirro and TNMP shall file a response to the complaint no later than **May 5, 2014**, addressing the following:

1. the Commission's jurisdiction over this proceeding;
2. allegations raised in the complaint;
3. applicable statutes, rules, orders and/or tariff provisions;
4. copies of any rates/tariffs that are the subject of this complaint; and
5. any other matters relevant to the complaint.

**III. Statement of Position from Commission Staff**

Commission Staff shall file a statement of position by **May 12, 2014**. As part of the statement of position, Commission Staff shall address whether the Complainant complied with the requirements for informal resolution under P.U.C. PROC. R. 22.242.

<sup>1</sup> <http://interchange.puc.texas.gov>

2

**IV. Ex Parte Communications**

Ex parte communications with the administrative law judge are prohibited. Parties should communicate with the administrative law judge only through written documents filed with the Commission's Filing Clerk and served on all parties.

**V. Notifying Office of Public Utility Counsel**


The Office of Public Utility Counsel is notified of this proceeding by copy of this Order.

**VI. Restyling**

This docket is restyled as reflected in this Order.

SIGNED AT AUSTIN, TEXAS the 14<sup>th</sup> day of April 2014.

**PUBLIC UTILITY COMMISSION OF TEXAS**

  
\_\_\_\_\_  
**SUSAN E. GOODSON**  
**ADMINISTRATIVE LAW JUDGE**