
LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.6 ACN Business Advantage Unlimited (Cont'd.)****5.6.2 Service Features**

- A.** Local line and unlimited local calling, subject to limitations noted in Section 5.6.1.
- B.** Subject to availability, the following calling features are included in the service: Caller ID, Caller ID with Name & Number, Call Forwarding Variable, 3-Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial, Auto Callback and Call Screening.
- C.** Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with Hunting feature) and Call Waiting ID (incompatible with Hunting feature).
- D.** Unlimited direct dialed domestic long distance calling and calling to Canada, subject to limitations noted in Section 5.6.1.
- E.** Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.6.1.
- F.** Toll Free service is available to customers who subscribe to ACN Business Advantage Unlimited service, subject to limitations.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.6 ACN Business Advantage Unlimited (Cont'd.)****5.6.3 Rates and Charges****A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

B. Monthly Recurring and Usage ChargesLocal Service,

Local Exchange Access Line, per month	\$45.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute	\$0.00
Data/Fax Line Long Distance	
Intrastate calling, per minute	\$0.07
Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute	\$0.05

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.6 ACN Business Advantage Unlimited (Cont'd.)****5.6.3 Rates and Charges (Cont'd.)****B. Monthly Recurring and Usage Charges (Cont'd.)**Operator Services, per call

Operator Assistance \$5.00

(D)

(D)

Directory Assistance

Local Directory Assistance \$1.75

National Directory Assistance \$1.25

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign, per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.7 ACN Business Advantage Plus**

ACN Business Advantage Plus is a bundled local and toll service that provides commercial Customers with unlimited local calling, specified calling features for a flat monthly rate and direct dialed long distance service billed on a usage basis. The Customer may also purchase data/fax lines for as separate monthly rate for a separate monthly rate and/or Toll Free long distance service.

5.7.1 Terms and Conditions**A. Restrictions and Limitations**

ACN Business Advantage Plus is available where offered and only to customers with an existing local exchange service access line provided by another local carrier. Customers must sign a service contract subject to ACN's approval. Certain calling features may not be available in all areas. The service may be used only for commercial voice calling. If it is determined that local usage is not consistent with commercial voice applications, the Customer's service may be disconnected after proper notice to the Customer.

B. Service Term and Termination Liability

1. Service is offered only on a contract basis with a minimum term of three (3) years.
2. An Early Termination Fee (ETF) of \$300, decremented by \$8.33 per month, will be applied if the Customer terminates the service prior to the end of the contract term.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.7 ACN Business Advantage Plus (Cont'd.)

5.7.2 Service Features

- A.** Local line and unlimited local calling, subject to limitations noted in Section 5.7.1.
- B.** Subject to availability, the following calling features are included in the service: Caller ID, Caller ID with Name & Number, Call Forwarding Variable, 3-Way Calling, Speed Dial 30, Repeat Dialing/Auto Redial, Auto Callback and Call Screening.
- C.** Subject to availability, the following calling features may be added to the service at no additional charge upon request by the customer at the time of service initiation: Hunting, Call Waiting (incompatible with Hunting feature) and Call Waiting ID (incompatible with Hunting feature).
- D.** Direct dialed long distance calling.
- E.** Data/fax line(s) are available, subject to three (3) lines per account and limitations noted in Section 5.7.1.
- F.** Toll Free service is available to customers who subscribe to ACN Business Advantage Plus service, subject to limitations.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.7 ACN Business Advantage Plus (Cont'd.)****5.7.3 Rates and Charges****A. Non-Recurring Charges**

Service connection and/or change charges may apply.

Add feature Charge	\$5.00
Line Connection Charge, Initial Line	\$50.00
Line Connection Charge, Additional Line	\$9.99
Move Charge, Weekdays	\$50.00
Move Charge Weekends, Holidays	\$75.00
Restoral of Suspended Service Charge	\$12.00
Service Call Charge	\$70.00
New Installs per Acct	\$50.00

B. Monthly Recurring and Usage ChargesLocal Service,

Local Exchange Access Line, per month	\$31.99
Data/Fax Line, per month	\$31.99

Long Distance Service

Intrastate calling, per minute:	\$0.07
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Data/Fax Line Long Distance	
Intrastate calling, per minute:	\$0.07

Toll Free Long Distance	
Toll Free Number, per number, per month	\$5.00
Intrastate calling, per minute:	\$0.05

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.7 ACN Business Advantage Plus (Cont'd.)****5.7.3 Rates and Charges (Cont'd.)****B. Monthly Recurring and Usage Charges (Cont'd.)**Operator Services, per call

Operator Assistance \$5.00

(D)

(D)

Directory Assistance

Local Directory Assistance \$1.75

National Directory Assistance \$1.25

Directory Listing Services

Non-listed number, per month \$2.99

Non-published number, per month \$3.99

Additional listings – local or foreign, per month \$6.00

Toll Free Directory Listing, per month \$25.00

Features, per use

Repeat Dialing \$0.75

Call Trace \$5.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 5.0 – LOCAL EXCHANGE SERVICE (CONT'D.)**5.8 DigitalTalk Data/Fax Line**

DigitalTalk Data/Fax Line is a business service that provides customers with unlimited local¹ minutes and access to long distance calling within the United States and Canada. Customers may order up to a maximum of three (3) lines. This service is only available to customers also subscribed to ACN DigitalTalk Services² and is intended for use with analog non-voice devices for faxing, security system monitoring and point-of-sale.

5.8.1 Service Features

DigitalTalk Data/Fax Line includes the following features:

- Unlimited local calls.¹

5.8.2 Rates and Charges

Non-Recurring Charge, per order (maximum of 3 lines):	\$30.00
Monthly Recurring Charge, per line:	\$33.00
Long Distance Usage (U.S. and Canada), per minute:	\$0.05

¹ Any business local calling plan is strictly for typical business applications and is subject to the following restrictions: no unlimited local plan shall be used in connection with auto-dialers, fax blasting, or similar activities. If the Company determines that the usage is inconsistent with the usage restrictions described herein, the Company may take immediate action to enforce the restrictions, including, but not limited to service suspension.

² ACN DigitalTalk Services are unregulated VoIP services offered by ACN's affiliate, ACN Digital Phone Service.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features**

Optional Calling Features are services offered as additions to regular telephone exchange service.

6.1.1 Feature Descriptions

Call Forward: Allows the Customer to automatically transfer all incoming calls to a telephone number at another local or toll location.

Select Call Forwarding: Allows the Customer to select a specified number of telephone numbers for forwarding.

Call Waiting: Permits the Customer engaged in a call to receive a tone signal indicating a second call is waiting and, by operation of the switchhook, to place the first call on hold and answer the waiting call. The Customer may alternate between the two calls by operation of the switchhook, but a three-way conference cannot be established.

Call Waiting ID - Includes all the features of Call Waiting and additionally provides for the display of the second caller's name and telephone number on Caller ID compatible Customer premises equipment.

Three-Way Calling: Permits the Customer to add a third party to an established connection. When the third party answers, a two-way conversation can be held before adding the original party for a three-way conference. The Customer initiating the conference controls the call and may disconnect the third party to reestablish the original connection or establish a connection to a different third party. The feature may be used on both outgoing and incoming calls.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features (Cont'd.)****6.1.1 Feature Descriptions (Cont'd.)**

Speed Dialing 8 Code: Allows the Customer to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

Auto Redial: Automatically redials a busy number for up to 30 minutes until line is available..

Call Screen: Provides the Customer with the ability to prevent repeated calls from an unwanted caller whose number may or may not be known. In addition, the Customer has the ability to create a list of telephone numbers from which the Customer may not wish to receive calls. Calls from these telephone numbers will be sent an appropriate announcement indicating that the call cannot be completed because the Customer has activated Call Screening.

Anonymous Call Rejection: Allows a customer to reject calls from callers who are using a blocking option to prevent display of their telephone number. The Customer activates or deactivates ACR by dialing a preassigned code.

Auto Call Back: Allows the Customer to return a call to the last incoming call whether answered or not. Upon activation, it will redial the number automatically and continue to check the number every 45 seconds for up to 30 minutes, if the number is busy. The Customer is alerted with a distinctive ringing pattern when the busy number is free. When the Customer answers the ring, the call is then completed.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features (Cont'd.)****6.1.1 Feature Descriptions (Cont'd.)**

Caller ID with Name: Displays the name and telephone number of an incoming call on a specially designed telephone or device that the Customer attaches to their existing telephone. Obtaining and maintaining the display device is the responsibility of the Customer.

Distinctive Ring: Allows the Customer to have an additional telephone number assigned to one dial tone line in addition to the main number. Each number when dialed will result in a distinctive ring that enables the Customer to determine which number is being called.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call that is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features (Cont'd.)****6.1.2 Rates****A. Rates Per Month**

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines that will have access to the feature.

1. Features ordered prior to November 19, 2009

Optional Calling Feature	Residence
Call Forwarding	\$4.00
Select Call Forwarding	\$1.25
Call Waiting	\$2.00
Call Waiting ID	\$3.00
Three Way Calling	\$4.00
Speed Dialing - 8 Codes	\$4.00
Auto Redial	\$3.20
Call Screen	\$4.00
Anonymous Call Rejection	\$1.25
Auto Call Back	\$4.00
Caller ID with Name	\$7.20
Distinctive Ring 1	\$1.50
Distinctive Ring 2	\$1.50

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features (Cont'd.)****6.1.2 Rates, (Cont'd.)****A. Rates Per Month, (Cont'd.)****2. Features ordered on or after November 19, 2009**

Optional Calling Feature	Residence
Caller ID with Name	\$5.00
Three Way Calling	\$5.00
Call Forward	\$5.00
Call Blocking / Screening	\$5.00
Auto Redial	\$5.00
Auto Call Back (*69)	\$5.00
Speed Calling	\$5.00
Priority Ring	\$4.00
Selective Call Forwarding	\$5.00
Anonymous Call Rejection	\$5.00
Distinctive Ring 1	\$4.00
Distinctive Ring 2	\$4.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES**6.1 Optional Calling Features (Cont'd.)****6.1.2 Rates (Cont'd.)****B. Rates Per Use**

The following features are offered on a per use basis.

Optional Calling Feature	Residence
Three Way Calling	\$0.75
Call Return	\$0.75
Repeat Dialing	\$0.75
Call Trace	\$5.00

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.2 Directory Assistance Service****6.2.1 Basic Directory Assistance****A. General**

A Customer may obtain Directory Assistance in determining telephone numbers by calling the Directory Assistance operator. The Customer may request a maximum of two (2) telephone numbers per call to Directory Assistance service without additional charges.

B. Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- .1 Requests for telephone numbers of non-published service.
- .2 Requests in which the Directory Assistance operator provides an incorrect number provided that the calling party reports the wrong number to the Company.
- .3 Requests for telephone numbers that were omitted from the alphabetical directory as a result of Company error.

C. Rates

Unless one of the exceptions listed above applies, the charges as shown below apply for each request made to the Directory Assistance operator:

	<u>Residence</u>
Per Call:	\$1.25

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.2 Directory Assistance Service (Cont'd.)****6.2.2 Call Completion****A. General**

The charges as shown below apply for each request made to the Directory Assistance Operator in which the operator completes the call to the desired number.

There are no allowances for Directory Assistance Call Completion, however, the Directory Assistance portion of the call is still governed by the appropriate call allowances and exemptions as stated in Section 6.2.2 of this rate sheet.

B. Rates

	<u>Residence</u>
Per Call::	\$0.60

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.2 Directory Assistance Service (Cont'd.)****6.2.3 National Directory Assistance****A. General**

National Directory Assistance Service is provided to customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the customer's local calling area or outside the customer's home numbering plan area. Directory Assistance Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two(2) requested telephone numbers are allowed per call.

Where a Customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Section 6.3 is applicable in addition to the basic charge.

B. Rates

	<u>Residence</u>
Per Call:	\$1.50

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.3 Operator Service****6.3.1 General**

Company operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for calls placed using the assistance of a Company operator, or via some method other than a Calling Card or Commercial Credit Card.

(C)
(C)

(D)
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(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.3 Operator Service (Cont'd.)****6.3.2 Rates****A. Usage Charges**

Usage charges will be billed at the rate in effect for the presubscribed service plan purchased by the Customer.

B. Per Call Service Charges

	<u>Residence</u>
Customer Dialed Calling Card	\$1.65
Operator Dialed Calling Card	\$2.95

(D)
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(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)

6.4 [Reserved for Future Use]

(D)

(D)

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service****6.5.1 General Terms and Conditions**

- A.** The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.
- B.** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing, or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- C.** The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.

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SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service (Cont'd.)****6.5.1 General Terms and Conditions (Cont'd.)**

- D.** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- E.** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- F.** Rates and regulations for listing service are applicable only to listings in the alphabetical directories.
- G.** Directory listings are limited to such information as is essential to the identification of the listed party. The listing of a service, commodity, or trade name is not permitted unless it is the name, or an integral part of the name, under which the Customer does business.
- H.** A listing is limited to one line in the directory, except where in the judgment of the Company, more than one line is required to identify the Customer properly. In such cases, the additional lines required are provided at no extra charge.
- I.** Listing services are available with all classes of main telephone exchange service.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service (Cont'd.)****6.5.2 Listings****A. Primary Listing**

One listing, termed the initial listing is included with each Customer's service, and with the initial line of a line hunting group.

B. Additional Listings

At a charge, additional listings may be included in the alphabetical directory and on directory assistance records, or appear on directory assistance records only. The monthly rate for additional listings apply when the listings appear in Directory Assistance records in accordance with the date requested by the Customer.

If an additional listing is ordered discontinued by the Customer after the closing of the directory, the monthly rate continues through that issue of the directory and up to the date for rates to be effective for the next directory. If the additional listing is ordered discontinued before the closing date of the directory in which it would first appear the monthly rate continues only to the date of cancellation by the Customer, with a minimum service period of one month.

C. Foreign Listing

Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific local exchange carrier providing the Foreign Listing.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service (Cont'd.)****6.5.2 Listings (Cont'd.)****D. Nonpublished Service**

Nonpublished service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company Directory Assistance Records. However, such information may be displayed on a call-by-call basis at Public Safety Answering Point locations where Enhanced Universal Emergency Number service is provided (E911).

The Company will complete calls to a non-published number only when the caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-published service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service (Cont'd.)****6.5.2 Listings (Cont'd.)****E. Nondirectory Listed Service**

Nondirectory listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company Directory Assistance Records.

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the only obligation of the Company is to credit or refund any monthly charges the Customer paid for non-listed service.

The subscriber indemnifies (i.e., promises to reimburse the Company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a nondirectory listed service or the disclosing of said number to any person.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 6.0 – SUPPLEMENTARY SERVICES (CONT'D.)**6.5 Directory Listing Service (Cont'd.)****6.5.3 Monthly Rates**

	<u>Residence</u>
Primary Listings	\$0.00
Additional Listings, per listing	\$1.95
Non-Listed Service, per line	\$2.25
Non Published Service, per account	\$4.95

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 7.0 - TOLL SERVICES

7.1 ACN Subscriber to Subscriber Calling

Subscriber to Subscriber Calling allows ACN Residential toll service Customers to call other ACN Residential toll service Customers without incurring per call usage charges. Customers are not required to identify Customers in their calling circle. Such identification will be handled by the Company's network. Subscriber to Subscriber Calling applies to both intrastate and interstate calling. There is no limit to the number of minutes included in this calling program.

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SECTION 7.0 – TOLL SERVICES (CONT'D.)**7.2 Toll Free Services¹**

Toll Free Service is an inbound telecommunications service which permits calls to be completed to the Customer's location without charge to the calling party.

7.2.1 Residential Toll Free Service

Access to the service is gained by dialing a ten-digit toll-free number and PIN which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of Texas. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line. Utilization of the PIN number results in the call being routed to a specific termination point.

7.2.2 Commercial Toll Free Service

Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. This service permits the Customer to receive incoming calls from all locations within the state of Texas. Toll Free Services originate via normal shared use facilities and are terminated via the Customer's local exchange service line.

The Company will reserve such numbers on a first-come first-served basis. All requests for Toll Free Service number reservations must be written, dated and signed by the Customer. The Company does not guarantee the availability of numbers until assigned. The requested Inbound Service telephone numbers, if available, will be reserved for and furnished to the Customer.

If a Customer who has received a Toll Service number does not subscribe to Toll Free Service within thirty (30) days, the Company reserves the right to re-assign the number to another Customer.

Rates are not mileage or time-of-day sensitive. Calls are billed in six (6) second increments after a minimum call duration for billing purposes of sixty (60) seconds.

7.2.3 Rates

	<u>InterLATA</u>	<u>IntraLATA</u>
A. Residential Toll Free	\$0.10	\$0.10
B. Commercial Toll Free	\$0.15	\$0.15

¹ *Effective November 18, 2011, Toll Free Services are available to existing Customers and ACN local exchange service Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 7.0 - TOLL SERVICES (CONT'D.)**7.3 Directory Assistance**

Directory Assistance is available to ACN Customers. Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

Per Call Charge	\$1.25
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 8.0 – ACCESS SERVICES

8.1 General

Rates and regulations for the Access Services offered by the Company may be found in Texas Rate Sheet No. 5 for ACN Communication Services, LLC

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 9.0 – SPECIAL ARRANGEMENTS

9.1 Special Construction

9.1.1 Basis for Charges

Basis for Charges where the Company furnishes a facility or service for which a rate or charge is not specified in Company tariffs, charges will be based on the costs incurred by the Company (including return) and may include:

- a) nonrecurring charges;
- b) recurring charges;
- c) termination liabilities; or
- d) combinations of (a), (b), and (c).

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 9.0 – SPECIAL ARRANGEMENTS, CONT'D.**9.1 Special Construction (Cont'd.)****9.1.2 Basis for Cost Computation**

The costs referred to in 9.1.1 preceding may include one or more of the following items to the extent they are applicable:

- A.** Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - 1. equipment and materials provided or used;
 - 2. engineering, labor, and supervision;
 - 3. transportation; and
 - 4. rights of way and/or any required easements.
- B.** Cost of maintenance.
- C.** Depreciation on the estimated cost installed of any facilities provided, based on the anticipated useful service life of the facilities with an appropriate allowance for the estimated net salvage.
- D.** Administration, taxes, and uncollectible revenue on the basis of reasonable average cost for these items.
- E.** License preparation, processing, and related fees.
- F.** Tariff preparation, processing and related fees.
- G.** Any other identifiable costs related to the facilities provided; or
- H.** An amount for return and contingencies.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 9.0 – SPECIAL ARRANGEMENTS, CONT'D.**9.1 Special Construction (Cont'd.)****9.1.3 Termination Liability**

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of a Customer.

- A.** The period on which the termination liability is based is the estimated service life of the facilities provided.
- B.** The amount of the maximum termination liability is equal to the estimated amounts (including return) for:
 - 1. Costs to install the facilities to be provided including estimated costs for the rearrangements of existing facilities. These costs include:
 - (a.) equipment and materials provided or used;
 - (b.) engineering, labor, and supervision;
 - (c.) transportation; and
 - (d.) rights of way and/or any required easements;
 - 2. license preparation, processing, and related fees;
 - 3. tariff preparation, processing and related fees;
 - 4. cost of removal and restoration, where appropriate; and
 - 5. any other identifiable costs related to the specially constructed or rearranged facilities.
- C.** The termination liability method for calculating the unpaid balance of a term obligation is obtained by multiplying the sum of the amounts determined as set forth in Section 9.1.3.B preceding by a factor related to the unexpired period of liability and the discount rate for return and contingencies. The amount determined in Section 9.1.3.B preceding shall be adjusted to reflect the redetermined estimated net salvage, including any reuse of the facilities provided. This amount shall be adjusted to reflect applicable taxes.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 9.0 – SPECIAL ARRANGEMENTS, CONT'D.**9.2 Non-Routine Installation and/or Maintenance**

At the Customer's request, installation and/or maintenance may be performed outside Company regular business hours, or (in sole discretion of the Company and subject to any conditions it may impose) in hazardous locations. In such cases, charges based on the cost of labor, material, and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

9.3 Individual Case Basis (ICB) Arrangements

Rates for ICB arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for service which vary from tariffed arrangements. Rates quoted in response to such requests may be different for tariffed service than those specified for such service in the Rate Attachment. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers. A summary of each ICB contract pricing arrangement offered pursuant to this paragraph will be filed as an addendum to this Rate sheet within 30 days after the contract is signed by both the Company and the Customer. The following information will be included in the summary:

- a. LATA and type of switch
- b. The V&H distance from the central office to the Customer's premises
- c. Service description
- d. Rates and charges
- e. Quantity of circuits
- f. Length of the agreement.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 10.0 - PROMOTIONAL OFFERINGS

10.1 Demonstration of Service

From time to time the Company may demonstrate service for potential Customers by providing free use of its network on a limited basis for a period of time, not to exceed one (1) month. Demonstration of service and the type, duration or quantity of service provided will be at the Company's discretion.

10.2 Special Promotions

From time to time, the Carrier may provide promotional offerings to introduce a current or potential Subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges. The Company will notify the Commission prior to the effective date of any promotional offering.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES**11.1 Outbound Services**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number. Unless otherwise stated, calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. Rates are not mileage nor time-of-day sensitive. Intrastate service is an add-on to interstate service.

Services are available to both commercial and residential Customers for outbound calling from lines presubscribed to the Company. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 7.1.2 of this tariff

11.1.1 Plan 1*

Plan 1 is available to both commercial and residential Customers who have chosen the Company's interstate Residential 4.9, Residential 8.9, Residential Choice 30 or Commercial 5.9 plans for outbound calling from lines presubscribed to the Company. Commercial 5.9 Plan calls are billed in six (6) second increments, after an initial period, for billing purposes, of sixty (60) seconds.

11.1.2 Residential 4.9 Plan (Version 2)**

	<u>IntraLATA</u>	<u>InterLATA</u>
Rate Per Minute:	\$0.10	\$0.079

11.1.3 Residential Choice 30 Plan (Version 2)**

	<u>IntraLATA</u>	<u>InterLATA</u>
Rate Per Minute:	\$0.10	\$0.079

* This plan is grandfathered. Plan is not available to new Customers of the Company's interstate 4.9 and Choice 30 plans as of September 20, 2002 and not available to new Customers of the Company's interstate 8.9 or 5.9 plans as of January 1, 2003.

** Residential 4.9 and Choice 30 Plans (Version 2) are grandfathered and available to existing Customers only effective March 24, 2004.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.2 ACN Advantage Complete***

ACN Advantage Complete provides Customers with a local exchange voice line with unlimited local calling, selected calling features at no additional charge, and 200 minutes of combined intrastate/ interstate toll calling. Intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Complete includes the following features:

1. Local exchange voice line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening, Auto Redial, Automatic Call Back, Speed Calling 8, Selective Call Forwarding, Anonymous Call Rejection.
3. 200 minutes of long distance calling (intrastate and interstate combined).
4. Residential ACN Subscriber to Subscriber Calling at no charge.
5. Optional Data/Fax lines include local exchange line with unlimited local calling.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

* *Effective May 15, 2004, ACN Advantage Complete is grandfathered and available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.2 ACN Advantage Complete (Cont'd.)*****C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Complete Access \$45.99

Line:

Data/Fax Line: \$29.55

Intrastate Toll Calls (above call allowance)

IntraLATA: \$0.069 per minute

InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

* *Effective May 15, 2004, ACN Advantage Complete is grandfathered and available to existing Customers only.*

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.3 ACN Advantage Unlimited Service***

ACN Advantage Unlimited Service provides Customers with a local exchange voice line with unlimited local calling, selected calling features at no additional charge, and unlimited intrastate/interstate toll calling. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Unlimited includes the following features:

1. Local exchange voice line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Forwarding. Additional features are available on a monthly subscription basis.
3. Unlimited long distance calling (intrastate and interstate).
4. Optional Data/Fax lines include local exchange line with unlimited local calling.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

* *ACN Advantage Unlimited Service is grandfathered and available to existing Customers only effective April 26, 2004.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.3 ACN Advantage Unlimited Service* (Cont'd.)****C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Unlimited Access \$47.75

Line:

Data/Fax Line: \$29.55

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

* *ACN Advantage Unlimited Service is grandfathered and available to existing Customers only effective April 26, 2004.*

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.4 ACN Advantage Home****

ACN Advantage Home provides Customers with a local exchange voice line with a fixed number of local minutes (local call allowance) for a flat monthly recurring charge, selected calling features at no additional charge, and access to intrastate and interstate toll service for a low per minute rate. Calls above the local call allowance and intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Home includes the following features:

1. Local exchange voice line and 1000 minutes of local calling (call allowance)
2. Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID. Additional features are available on a monthly subscription basis.
3. Residential ACN Subscriber to Subscriber Calling at no charge.
4. Optional Data/Fax lines include local exchange line with unlimited local calling.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

****** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.4 ACN Advantage Home (Cont'd.)******C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Home Access Line: \$35.99 (I)

Data/Fax Line: \$29.55

Local Calls above the Call Allowance: \$0.0100 per minute

Intrastate Toll Calls

IntraLATA: \$0.069 per minute

InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.5 ACN Advantage Plus****

ACN Advantage Plus provides Customers with a local exchange voice line with unlimited local calling for a flat monthly recurring charge, selected calling features at no additional charge and access to intrastate and interstate toll service for a low per minute rate. Intrastate and interstate toll calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Plus includes the following features:

1. Local exchange voice line and unlimited local calling
2. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening.
3. Residential ACN Subscriber to Subscriber Calling at no charge.
4. Optional Data/Fax lines include local exchange line with unlimited local calling.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

****** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.5 ACN Advantage Plus (Cont'd.)******C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Plus Access Line: \$36.99

Data/Fax Line: \$29.55

Intrastate Toll Calls

IntraLATA: \$0.069 per minute

InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

****** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.6 ACN Advantage Extra****

ACN Advantage Extra provides Customers with a local exchange voice line with unlimited local calling, selected Calling Features and unlimited intraLATA toll calling. InterLATA toll calling is available with this service and calls are billed in sixty (60) second increments after an initial period, for billing purposes, of sixty (60) seconds. An optional data/fax line is available as an additional line and includes unlimited local calling.

A. Service Features

ACN Advantage Extra includes the following features:

1. Local exchange voice line and unlimited local calling.
2. Unlimited intraLATA calling.
3. Custom Calling Features: Caller ID with Name, Three Way Calling, Call Waiting, Call Waiting ID, Call Forwarding, Call Screening.
4. Residential ACN Subscriber to Subscriber Calling at no charge.
5. Optional Data/Fax lines include local exchange line with unlimited local calling.

B. Non-Recurring Charges

Service connection charges may apply, See Section 4.1 of this tariff. The Service Connection fee waived for those Customers who retain their existing telephone number when switching their service to ACN.

****** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.6 ACN Advantage Extra (Cont'd.)******C. Monthly and Usage Rates**

Monthly Recurring Charge

ACN Advantage Extra Access Line: \$39.99

Data/Fax Line: \$29.55

Intrastate Toll Calls

IntraLATA: \$0.00

InterLATA: \$0.069 per minute

Toll Free Calls

IntraLATA: \$0.10 per minute

InterLATA: \$0.10 per minute

****** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.7 Residential Stand-Alone Local Exchange Service****

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided. An optional data/fax line is available as an additional line, and includes unlimited local calling.

11.7.1 Service Features

Residential Stand-Alone Local Exchange Service includes the following:

- A. Local exchange voice line and 1000 minutes of local calling. Calls above of 1000 minute call allowance are billed on a per minute basis.
- B. Optional Data/Fax lines include local exchange line and unlimited local calling. See the Company's Texas Rate Sheet No. 1 for intrastate toll call timing and rates.

11.7.2 Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

11.7.3 Rates

Monthly Recurring Charge	
Local Exchange Access Line:	\$21.00
Data/Fax Line:	\$29.55
Local Calls above the Call Allowance:	\$0.01 per minute

****** *Effective March 17, 2006 this service is grandfathered and available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.8 Small Business Solutions Plans¹**

Small Business Solutions is targeted primarily at business Customers for outbound calling from lines presubscribed to the Company. Calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. Each Small Business Solutions Plan is based on a Minimum Monthly Usage commitment of combined interstate and intrastate usage. If the Customer's usage does not meet or exceed the Minimum Monthly Usage commitment, the Customer will be charged a make up to the Minimum Monthly Usage commitment for their specific plan.

<u>Minimum Monthly Usage Commitment</u>	<u>Rate Per Minute</u>	
	<u>IntraLATA</u>	<u>InterLATA</u>
\$10.00	\$0.1050	\$0.1050
\$100.00	\$0.1050	\$0.1050
\$500.00	\$0.1050	\$0.1050

¹ *Effective November 18, 2011, Small Business Solutions Plans are available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.9 Business Connect Service¹**

Business Connect Service is a service consisting of switched and dedicated inbound and outbound services. Intrastate service is available only as an add on to interstate service.

11.9.1 Services**A. Switched Inbound and Outbound Service**

Outbound Service is the direct dialing of a destination telephone number from the Customer's telephone lines automatically presubscribed to the Company. Calls are completed by dialing 1+ the destination telephone number.

Switched Inbound Service allows for incoming calls over a toll-free number that terminates to a Customer-provided switched access line. Call charges are billed to the Subscriber rather than to the originating caller. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

B. Dedicated Inbound and Outbound Service

Service is available via DS1 or DS3. Inbound service is the usage of a standard toll free telephone number (prefixes: 800, 888, 877) that terminates to a dedicated facility. Vanity toll free numbers are not available.

Intrastate calls are billed in six (6) second increments with a six (6) second minimum billing period. Rates are not mileage nor time-of-day sensitive.

¹ *Effective November 18, 2011, Business Connect Service is available to existing Customers only.*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.9 Business Connect Service (Cont'd.)****11.9.2 Rates****A. Switched Rates**Inbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.1000*
InterLATA:	\$0.1000

B. Dedicated RatesInbound and Outbound Intrastate Per Minute Rates

IntraLATA:	\$0.0750*
InterLATA:	\$0.0800

* Should the Customer's intraLATA usage exceed 25% of overall traffic for two (2) consecutive months, the intraLATA per minute rate for future usage will be \$0.1150 for switched service and \$0.0850 for dedicated service.

Effective November 18, 2011, Business Connect Service is available to existing Customers only.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS RATE SHEET

SECTION 11.0 - GRANDFATHERED SERVICES (CONT'D.)**11.10 ACN Connect Home¹**

ACN Connect Home provides Residential Customers with direct dial calling and the option to obtain a toll free number. Service includes thirty (30) minutes per month of direct dial toll calling (intrastate and interstate). Toll free calls and international calls are not included in the thirty minute call allowance. ACN Connect Home includes ACN Subscriber to Subscriber Calling. For a full description of ACN Subscriber to Subscriber Calling, please see Section 7.1.2 of this tariff. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MCR) is billed in addition to usage.

Direct Dial rate per minute: \$0.100

Toll Free rate per minute: \$0.10

11.11 ACN Connect Plus¹

ACN Connect Plus provides Residential Customers with direct dial calling and the option to obtain a toll free number. ACN Subscriber to Subscriber Calling is included with Residential Plans. For a full description of ACN Subscriber to Subscriber Calling, please see Section 7.1.2 of this tariff. Calls are billed in sixty (60) second increments with an initial billing period of sixty (60) seconds. An interstate Monthly Recurring Charge (MCR) is billed in addition to usage.

Rate per minute: \$0.070

Toll Free rate per minute: \$0.10

¹ *Effective November 18, 2011, ACN Connect Home and Connect Plus are available to existing Customers only.*