

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 668                | 897                | RO                        | 05                    | 991                 | 0.6438           |
| 669                | 841                | WT                        | 07                    | 1,509               | 0.6428           |
| 670                | 983                | WE                        | 06                    | 385                 | 0.6416           |
| 671                | 1144               | GA                        | 10                    | 939                 | 0.6379           |
| 672                | 131                | BY                        | 06                    | 2,015               | 0.6372           |
| 673                | 1348               | UL                        | 16                    | 524                 | 0.6355           |
| 674                | 685                | OA                        | 04                    | 1,778               | 0.6344           |
| 675                | 754                | BL                        | 06                    | 1,152               | 0.6337           |
| 676                | 223                | BT                        | 04                    | 1,750               | 0.6326           |
| 677                | 782                | PA                        | 03                    | 1,938               | 0.6244           |
| 678                | 1315               | MID                       | 03                    | 1,103               | 0.6192           |
| 679                | 11                 | LA                        | 04                    | 1,453               | 0.6187           |
| 680                | 556                | EC                        | 13                    | 318                 | 0.6164           |
| 681                | 650                | BR                        | 03                    | 2,190               | 0.6146           |
| 682                | 874                | HL                        | 07                    | 1,870               | 0.6112           |
| 683                | 666                | DR                        | 07                    | 1,725               | 0.6087           |
| 684                | 1301               | WE                        | 03                    | 307                 | 0.6026           |
| 685                | 332                | DA                        | 06                    | 409                 | 0.5990           |
| 686                | 636                | VL                        | 03                    | 1,414               | 0.5955           |
| 687                | 1003               | DE                        | 04                    | 766                 | 0.5953           |
| 688                | 433                | KT                        | 43                    | 3,143               | 0.5947           |
| 689                | 639                | WA                        | 41                    | 213                 | 0.5869           |
| 690                | 1306               | SF                        | 14                    | 370                 | 0.5865           |
| 691                | 287                | SW                        | 08                    | 1,757               | 0.5811           |
| 692                | 1013               | AF                        | 04                    | 1,424               | 0.5794           |
| 693                | 924                | SA                        | 03                    | 562                 | 0.5783           |
| 694                | 539                | DH                        | 03                    | 59                  | 0.5763           |
| 695                | 791                | SB                        | 05                    | 1,404               | 0.5762           |
| 696                | 761                | SE                        | 03                    | 869                 | 0.5754           |
| 697                | 439                | CV                        | 10                    | 2,660               | 0.5737           |
| 698                | 335                | BM                        | 03                    | 1,505               | 0.5701           |
| 699                | 760                | LJ                        | 05                    | 787                 | 0.5693           |
| 700                | 183                | LB                        | 05                    | 1,640               | 0.5677           |
| 701                | 278                | AD                        | 03                    | 717                 | 0.5676           |
| 702                | 186                | VL                        | 02                    | 762                 | 0.5669           |
| 703                | 32                 | LA                        | 01                    | 1,563               | 0.5649           |
| 704                | 826                | SH                        | 12                    | 856                 | 0.5643           |
| 705                | 928                | DR                        | 02                    | 2,702               | 0.5585           |
| 706                | 855                | OR                        | 02                    | 737                 | 0.5563           |
| 707                | 863                | BG                        | 02                    | 2,230               | 0.5556           |
| 708                | 1337               | PZ                        | 44                    | 4,942               | 0.5550           |
| 709                | 720                | CB                        | 08                    | 909                 | 0.5545           |
| 710                | 326                | UN                        | 09                    | 974                 | 0.5544           |
| 711                | 270                | GW                        | 02                    | 1,566               | 0.5536           |
| 712                | 621                | GZ                        | 43                    | 3,128               | 0.5502           |
| 713                | 19                 | DH                        | 10                    | 2,528               | 0.5471           |
| 714                | 1276               | FZ                        | 44                    | 5,869               | 0.5435           |
| 715                | 625                | MP                        | 05                    | 1,857               | 0.5423           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 716                | 682                | CC                        | 03                    | 1,943               | 0.5358           |
| 717                | 99                 | GG                        | 02                    | 2,967               | 0.5352           |
| 718                | 86                 | NB                        | 44                    | 587                 | 0.5349           |
| 719                | 127                | LK                        | 04                    | 2,005               | 0.5337           |
| 720                | 203                | CG                        | 04                    | 1,638               | 0.5336           |
| 721                | 698                | BC                        | 09                    | 498                 | 0.5321           |
| 722                | 823                | HV                        | 07                    | 1,833               | 0.5286           |
| 723                | 645                | SW                        | 06                    | 1,650               | 0.5285           |
| 724                | 610                | EC                        | 08                    | 2,542               | 0.5279           |
| 725                | 113                | RO                        | 04                    | 1,338               | 0.5277           |
| 726                | 315                | UN                        | 02                    | 2,186               | 0.5274           |
| 727                | 308                | PA                        | 02                    | 1,600               | 0.5244           |
| 728                | 550                | WI                        | 05                    | 879                 | 0.5233           |
| 729                | 901                | OR                        | 01                    | 178                 | 0.5225           |
| 730                | 766                | UV                        | 05                    | 1,172               | 0.5196           |
| 731                | 815                | PHR                       | 01                    | 2,622               | 0.5191           |
| 732                | 514                | KI                        | 42                    | 4,410               | 0.5184           |
| 733                | 867                | CL                        | 07                    | 1,041               | 0.5159           |
| 734                | 853                | IR                        | 03                    | 1,352               | 0.5111           |
| 735                | 351                | BT                        | 05                    | 2,058               | 0.5107           |
| 736                | 540                | WD                        | 45                    | 1,227               | 0.5086           |
| 737                | 337                | FD                        | 13                    | 1,922               | 0.5052           |
| 738                | 1377               | WEB                       | 06                    | 1,158               | 0.5052           |
| 739                | 669                | MU                        | 01                    | 775                 | 0.5045           |
| 740                | 649                | WV                        | 03                    | 1,947               | 0.5033           |
| 741                | 718                | WO                        | 01                    | 1,173               | 0.5004           |
| 742                | 1282               | WI                        | 45                    | 2,817               | 0.5002           |
| 743                | 661                | ADK                       | 46                    | 2,573               | 0.4994           |
| 744                | 837                | CB                        | 02                    | 1,192               | 0.4992           |
| 745                | 690                | EB                        | 06                    | 1,135               | 0.4987           |
| 746                | 298                | WT                        | 06                    | 778                 | 0.4987           |
| 747                | 247                | CD                        | 08                    | 1,853               | 0.4965           |
| 748                | 999                | KB                        | 03                    | 1,103               | 0.4959           |
| 749                | 810                | DR                        | 08                    | 1,610               | 0.4950           |
| 750                | 157                | SW                        | 07                    | 1,976               | 0.4939           |
| 751                | 966                | BA                        | 04                    | 1,128               | 0.4929           |
| 752                | 748                | NS                        | 02                    | 1,550               | 0.4929           |
| 753                | 1033               | HR                        | 01                    | 1,344               | 0.4918           |
| 754                | 1368               | HA                        | 06                    | 1,640               | 0.4915           |
| 755                | 141                | HM                        | 06                    | 2,633               | 0.4899           |
| 756                | 364                | ME                        | 03                    | 744                 | 0.4892           |
| 757                | 779                | LV                        | 01                    | 870                 | 0.4874           |
| 758                | 1030               | PE                        | 01                    | 1,826               | 0.4869           |
| 759                | 978                | MC                        | 04                    | 1,428               | 0.4867           |
| 760                | 811                | FD                        | 11                    | 1,794               | 0.4844           |
| 761                | 494                | KM                        | 02                    | 1,628               | 0.4834           |
| 762                | 717                | HX                        | 02                    | 1,072               | 0.4832           |
| 763                | 1025               | GV                        | 03                    | 1,193               | 0.4828           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 764                | 1124               | CK                        | 05                    | 1,207               | 0.4822           |
| 765                | 1137               | MDY                       | 02                    | 115                 | 0.4783           |
| 766                | 730                | AL                        | 08                    | 1,783               | 0.4767           |
| 767                | 211                | CL                        | 06                    | 686                 | 0.4752           |
| 768                | 81                 | GG                        | 03                    | 2,546               | 0.4749           |
| 769                | 414                | BR                        | 12                    | 674                 | 0.4748           |
| 770                | 61                 | TIK                       | 01                    | 1,038               | 0.4730           |
| 771                | 404                | PA                        | 09                    | 1,821               | 0.4717           |
| 772                | 608                | HY                        | 06                    | 2,549               | 0.4696           |
| 773                | 456                | ST                        | 10                    | 954                 | 0.4696           |
| 774                | 758                | RS                        | 03                    | 1,420               | 0.4669           |
| 775                | 180                | QV                        | 04                    | 1,211               | 0.4633           |
| 776                | 830                | FD                        | 03                    | 1,029               | 0.4626           |
| 777                | 948                | SE                        | 02                    | 1,483               | 0.4626           |
| 778                | 809                | SP                        | 04                    | 614                 | 0.4625           |
| 779                | 988                | HR                        | 03                    | 2,456               | 0.4613           |
| 780                | 445                | BT                        | 02                    | 3,017               | 0.4607           |
| 781                | 1390               | BG                        | 04                    | 867                 | 0.4602           |
| 782                | 808                | SO                        | 42                    | 4,933               | 0.4592           |
| 783                | 374                | PHR                       | 02                    | 1,725               | 0.4580           |
| 784                | 820                | ME                        | 07                    | 1,598               | 0.4556           |
| 785                | 1120               | CB                        | 12                    | 1,246               | 0.4543           |
| 786                | 369                | PA                        | 07                    | 998                 | 0.4529           |
| 787                | 945                | BU                        | 03                    | 42                  | 0.4524           |
| 788                | 1380               | UL                        | 15                    | 931                 | 0.4501           |
| 789                | 43                 | OA                        | 06                    | 1,303               | 0.4474           |
| 790                | 1001               | EU                        | 03                    | 2,427               | 0.4454           |
| 791                | 844                | HNY                       | 04                    | 1,768               | 0.4429           |
| 792                | 769                | SP                        | 08                    | 1,382               | 0.4428           |
| 793                | 767                | EU                        | 10                    | 791                 | 0.4425           |
| 794                | 695                | AL                        | 10                    | 1,985               | 0.4423           |
| 795                | 367                | AN                        | 08                    | 853                 | 0.4420           |
| 796                | 1039               | HY                        | 09                    | 1,613               | 0.4414           |
| 797                | 1247               | CL                        | 01                    | 127                 | 0.4409           |
| 798                | 524                | GG                        | 01                    | 1,037               | 0.4359           |
| 799                | 505                | ME                        | 11                    | 1,476               | 0.4356           |
| 800                | 438                | EC                        | 05                    | 1,040               | 0.4346           |
| 801                | 801                | BM                        | 08                    | 242                 | 0.4339           |
| 802                | 887                | PJ                        | 04                    | 1,405               | 0.4327           |
| 803                | 1164               | CA                        | 03                    | 1,546               | 0.4321           |
| 804                | 551                | ED                        | 02                    | 1,533               | 0.4292           |
| 805                | 415                | HA                        | 05                    | 1,938               | 0.4278           |
| 806                | 348                | AD                        | 08                    | 2,140               | 0.4271           |
| 807                | 686                | HM                        | 09                    | 3,188               | 0.4260           |
| 808                | 878                | CD                        | 10                    | 1,203               | 0.4248           |
| 809                | 353                | QV                        | 07                    | 1,294               | 0.4235           |
| 810                | 583                | STF                       | 42                    | 912                 | 0.4232           |
| 811                | 915                | BR                        | 13                    | 969                 | 0.4221           |

# Service Quality Report to the Public Utility Commission of Texas

## CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 812                | 1049               | EU                        | 02                    | 102                 | 0.4216           |
| 813                | 653                | HG                        | 05                    | 306                 | 0.4216           |
| 814                | 1186               | GT                        | 12                    | 1,962               | 0.4215           |
| 815                | 881                | ST                        | 07                    | 1,250               | 0.4192           |
| 816                | 807                | HP                        | 06                    | 1,221               | 0.4185           |
| 817                | 1066               | AD                        | 10                    | 608                 | 0.4161           |
| 818                | 1231               | LB                        | 06                    | 137                 | 0.4161           |
| 819                | 429                | AM                        | 04                    | 2,507               | 0.4156           |
| 820                | 993                | KB                        | 05                    | 1,119               | 0.4147           |
| 821                | 16                 | OA                        | 07                    | 955                 | 0.4147           |
| 822                | 759                | CD                        | 11                    | 753                 | 0.4143           |
| 823                | 1213               | BL                        | 03                    | 1,626               | 0.4139           |
| 824                | 663                | MP                        | 03                    | 2,196               | 0.4139           |
| 825                | 449                | RU                        | 03                    | 1,429               | 0.4136           |
| 826                | 917                | GG                        | 04                    | 1,123               | 0.4114           |
| 827                | 641                | WW                        | 08                    | 263                 | 0.4106           |
| 828                | 256                | ES                        | 01                    | 851                 | 0.4101           |
| 829                | 1064               | SB                        | 08                    | 1,308               | 0.4083           |
| 830                | 696                | WE                        | 08                    | 720                 | 0.4083           |
| 831                | 145                | RS                        | 06                    | 157                 | 0.4076           |
| 832                | 1408               | GN                        | 48                    | 27                  | 0.4074           |
| 833                | 1020               | PA                        | 06                    | 1,946               | 0.4065           |
| 834                | 692                | LK                        | 09                    | 856                 | 0.4042           |
| 835                | 1207               | DE                        | 08                    | 431                 | 0.4037           |
| 836                | 395                | CE                        | 02                    | 1,451               | 0.4025           |
| 837                | 854                | SR                        | 03                    | 1,332               | 0.4002           |
| 838                | 618                | SF                        | 11                    | 10                  | 0.4000           |
| 839                | 929                | CB                        | 01                    | 1,526               | 0.3997           |
| 840                | 962                | MP                        | 02                    | 1,460               | 0.3993           |
| 841                | 676                | LP                        | 08                    | 2,135               | 0.3991           |
| 842                | 65                 | LY                        | 44                    | 2,850               | 0.3951           |
| 843                | 1034               | CK                        | 01                    | 850                 | 0.3929           |
| 844                | 251                | FP                        | 05                    | 115                 | 0.3913           |
| 845                | 888                | PA                        | 05                    | 1,894               | 0.3912           |
| 846                | 164                | MC                        | 01                    | 1,638               | 0.3889           |
| 847                | 436                | CB                        | 10                    | 1,739               | 0.3882           |
| 848                | 896                | RS                        | 05                    | 1,800               | 0.3878           |
| 849                | 932                | KM                        | 06                    | 1,892               | 0.3874           |
| 850                | 451                | ADK                       | 43                    | 769                 | 0.3849           |
| 851                | 218                | LV                        | 02                    | 369                 | 0.3848           |
| 852                | 1209               | ST                        | 09                    | 1,117               | 0.3841           |
| 853                | 1085               | BY                        | 09                    | 1,563               | 0.3832           |
| 854                | 729                | SF                        | 03                    | 728                 | 0.3832           |
| 855                | 207                | CA                        | 02                    | 917                 | 0.3817           |
| 856                | 1284               | UL                        | 09                    | 486                 | 0.3786           |
| 857                | 642                | TO                        | 10                    | 2,219               | 0.3781           |
| 858                | 561                | FD                        | 08                    | 2,569               | 0.3760           |
| 859                | 749                | DH                        | 09                    | 1,711               | 0.3746           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 860                | 950                | AD                        | 11                    | 1,739               | 0.3738           |
| 861                | 392                | SA                        | 43                    | 1,202               | 0.3735           |
| 862                | 903                | SB                        | 04                    | 1,588               | 0.3728           |
| 863                | 937                | PE                        | 03                    | 1,519               | 0.3720           |
| 864                | 1220               | WT                        | 05                    | 818                 | 0.3692           |
| 865                | 1024               | MP                        | 10                    | 968                 | 0.3667           |
| 866                | 1108               | CE                        | 01                    | 1,669               | 0.3661           |
| 867                | 1074               | UN                        | 11                    | 1,322               | 0.3661           |
| 868                | 147                | HG                        | 04                    | 1,854               | 0.3652           |
| 869                | 473                | GG                        | 05                    | 22                  | 0.3636           |
| 870                | 403                | IR                        | 02                    | 1,677               | 0.3631           |
| 871                | 482                | HG                        | 01                    | 226                 | 0.3628           |
| 872                | 770                | CE                        | 09                    | 1,559               | 0.3618           |
| 873                | 1176               | PO                        | 05                    | 1,330               | 0.3617           |
| 874                | 201                | GG                        | 10                    | 1,671               | 0.3585           |
| 875                | 1328               | MB                        | 09                    | 803                 | 0.3574           |
| 876                | 407                | AI                        | 05                    | 70                  | 0.3571           |
| 877                | 342                | PE                        | 06                    | 1,622               | 0.3570           |
| 878                | 1177               | FW                        | 03                    | 2,085               | 0.3564           |
| 879                | 284                | BR                        | 08                    | 1,009               | 0.3548           |
| 880                | 124                | BL                        | 09                    | 1,476               | 0.3543           |
| 881                | 812                | RE                        | 07                    | 1,374               | 0.3530           |
| 882                | 654                | CV                        | 04                    | 1,372               | 0.3513           |
| 883                | 726                | SF                        | 02                    | 486                 | 0.3498           |
| 884                | 413                | CYF                       | 41                    | 2,653               | 0.3490           |
| 885                | 1023               | MP                        | 07                    | 554                 | 0.3484           |
| 886                | 1006               | BL                        | 08                    | 1,735               | 0.3481           |
| 887                | 185                | SH                        | 11                    | 1,766               | 0.3437           |
| 888                | 876                | LC                        | 01                    | 484                 | 0.3430           |
| 889                | 254                | HM                        | 03                    | 1,924               | 0.3425           |
| 890                | 1043               | DE                        | 01                    | 1,319               | 0.3412           |
| 891                | 880                | DV                        | 01                    | 600                 | 0.3400           |
| 892                | 1027               | KT                        | 41                    | 3,483               | 0.3396           |
| 893                | 484                | KB                        | 20                    | 626                 | 0.3387           |
| 894                | 619                | GZ                        | 44                    | 4,681               | 0.3384           |
| 895                | 875                | WT                        | 01                    | 998                 | 0.3367           |
| 896                | 1154               | AF                        | 07                    | 1,548               | 0.3366           |
| 897                | 60                 | FD                        | 01                    | 1,850               | 0.3346           |
| 898                | 204                | EC                        | 06                    | 596                 | 0.3339           |
| 899                | 547                | FP                        | 02                    | 15                  | 0.3333           |
| 900                | 229                | GE                        | 43                    | 4,158               | 0.3324           |
| 901                | 751                | DE                        | 03                    | 572                 | 0.3322           |
| 902                | 870                | HY                        | 08                    | 1,469               | 0.3308           |
| 903                | 926                | HT                        | 03                    | 442                 | 0.3303           |
| 904                | 1076               | RE                        | 05                    | 1,370               | 0.3299           |
| 905                | 941                | GW                        | 07                    | 901                 | 0.3296           |
| 906                | 1165               | EU                        | 12                    | 73                  | 0.3288           |
| 907                | 892                | NB                        | 43                    | 3,508               | 0.3284           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 908                | 480                | LU                        | 02                    | 1,334               | 0.3283           |
| 909                | 478                | SH                        | 08                    | 1,416               | 0.3277           |
| 910                | 672                | BM                        | 05                    | 101                 | 0.3267           |
| 911                | 486                | PW                        | 02                    | 2,063               | 0.3262           |
| 912                | 967                | PA                        | 04                    | 1,776               | 0.3243           |
| 913                | 886                | SW                        | 10                    | 1,709               | 0.3242           |
| 914                | 908                | AF                        | 01                    | 2,747               | 0.3236           |
| 915                | 269                | FM                        | 02                    | 427                 | 0.3232           |
| 916                | 1017               | HA                        | 02                    | 1,755               | 0.3231           |
| 917                | 1083               | IT                        | 41                    | 31                  | 0.3226           |
| 918                | 592                | WO                        | 08                    | 935                 | 0.3219           |
| 919                | 738                | KB                        | 04                    | 1,212               | 0.3218           |
| 920                | 942                | MB                        | 10                    | 1,542               | 0.3210           |
| 921                | 76                 | OA                        | 01                    | 701                 | 0.3210           |
| 922                | 714                | HV                        | 01                    | 1,269               | 0.3207           |
| 923                | 934                | MP                        | 09                    | 25                  | 0.3200           |
| 924                | 1065               | SF                        | 13                    | 1,069               | 0.3199           |
| 925                | 263                | SR                        | 07                    | 72                  | 0.3194           |
| 926                | 1061               | BE                        | 01                    | 2,110               | 0.3166           |
| 927                | 1002               | RE                        | 03                    | 1,166               | 0.3165           |
| 928                | 375                | BZ                        | 02                    | 1,653               | 0.3164           |
| 929                | 502                | BA                        | 44                    | 4,022               | 0.3163           |
| 930                | 778                | EC                        | 11                    | 737                 | 0.3161           |
| 931                | 923                | KB                        | 12                    | 1,131               | 0.3148           |
| 932                | 137                | FP                        | 03                    | 70                  | 0.3143           |
| 933                | 702                | QV                        | 05                    | 1,451               | 0.3143           |
| 934                | 1193               | SO                        | 44                    | 4,403               | 0.3130           |
| 935                | 1181               | WZ                        | 47                    | 4,313               | 0.3130           |
| 936                | 922                | BI                        | 41                    | 2,708               | 0.3113           |
| 937                | 5                  | GL                        | 09                    | 2,015               | 0.3107           |
| 938                | 786                | NB                        | 46                    | 2,806               | 0.3104           |
| 939                | 12                 | KL                        | 50                    | 3,457               | 0.3098           |
| 940                | 884                | JN                        | 02                    | 1,390               | 0.3094           |
| 941                | 1101               | SE                        | 01                    | 1,051               | 0.3064           |
| 942                | 921                | WT                        | 03                    | 579                 | 0.3057           |
| 943                | 973                | BR                        | 07                    | 1,165               | 0.3047           |
| 944                | 1268               | DL                        | 43                    | 3,400               | 0.3032           |
| 945                | 765                | ST                        | 01                    | 970                 | 0.3031           |
| 946                | 1026               | SH                        | 05                    | 1,694               | 0.3028           |
| 947                | 430                | FT                        | 07                    | 1,396               | 0.3023           |
| 948                | 410                | SB                        | 02                    | 1,622               | 0.3002           |
| 949                | 1267               | DV                        | 05                    | 1,446               | 0.3001           |
| 950                | 594                | DV                        | 08                    | 845                 | 0.2994           |
| 951                | NEW                | GS                        | 25                    | 351                 | 0.2991           |
| 952                | 851                | BI                        | 11                    | 204                 | 0.2990           |
| 953                | 1128               | SP                        | 09                    | 2,768               | 0.2984           |
| 954                | 1266               | HA                        | 07                    | 1,723               | 0.2983           |
| 955                | 1135               | WEB                       | 01                    | 1,962               | 0.2982           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 956                | 1372               | IND                       | 03                    | 47                  | 0.2979           |
| 957                | 196                | JN                        | 06                    | 2,524               | 0.2968           |
| 958                | 1104               | FT                        | 04                    | 1,520               | 0.2954           |
| 959                | 1280               | EU                        | 11                    | 2,307               | 0.2952           |
| 960                | 907                | GP                        | 09                    | 201                 | 0.2935           |
| 961                | 1071               | BR                        | 04                    | 957                 | 0.2926           |
| 962                | 504                | TB                        | 03                    | 764                 | 0.2919           |
| 963                | 1122               | TO                        | 06                    | 1,032               | 0.2897           |
| 964                | 916                | BR                        | 01                    | 971                 | 0.2894           |
| 965                | 856                | AF                        | 08                    | 2,457               | 0.2882           |
| 966                | 1159               | CR                        | 04                    | 2,132               | 0.2871           |
| 967                | 1107               | DN                        | 03                    | 1,652               | 0.2863           |
| 968                | 1029               | ST                        | 12                    | 948                 | 0.2859           |
| 969                | 582                | UW                        | 02                    | 1,630               | 0.2859           |
| 970                | 173                | DH                        | 05                    | 1,255               | 0.2853           |
| 971                | 842                | PW                        | 04                    | 1,269               | 0.2845           |
| 972                | 918                | DE                        | 07                    | 1,262               | 0.2829           |
| 973                | 576                | WBY                       | 01                    | 549                 | 0.2823           |
| 974                | 491                | PW                        | 01                    | 1,309               | 0.2811           |
| 975                | 1195               | HY                        | 03                    | 1,008               | 0.2808           |
| 976                | 976                | GL                        | 01                    | 2,067               | 0.2791           |
| 977                | 705                | HE                        | 08                    | 2,307               | 0.2783           |
| 978                | 643                | PO                        | 09                    | 2,407               | 0.2779           |
| 979                | 339                | ADK                       | 45                    | 1,655               | 0.2773           |
| 980                | 925                | STF                       | 06                    | 504                 | 0.2758           |
| 981                | 422                | WO                        | 05                    | 1,338               | 0.2758           |
| 982                | 800                | RU                        | 05                    | 2,007               | 0.2755           |
| 983                | 1331               | ST                        | 04                    | 1,449               | 0.2747           |
| 984                | 390                | DL                        | 46                    | 2,883               | 0.2737           |
| 985                | 900                | GN                        | 10                    | 1,816               | 0.2737           |
| 986                | 679                | CA                        | 07                    | 150                 | 0.2733           |
| 987                | 1136               | GP                        | 02                    | 22                  | 0.2727           |
| 988                | 700                | KB                        | 06                    | 1,101               | 0.2716           |
| 989                | 1082               | DR                        | 05                    | 3,819               | 0.2676           |
| 990                | 139                | WW                        | 02                    | 649                 | 0.2650           |
| 991                | 1239               | SB                        | 01                    | 2,345               | 0.2644           |
| 992                | 971                | GP                        | 03                    | 53                  | 0.2642           |
| 993                | 1229               | MY                        | 01                    | 1,377               | 0.2636           |
| 994                | 8                  | AR                        | 44                    | 3,714               | 0.2601           |
| 995                | 635                | KN                        | 06                    | 2,161               | 0.2601           |
| 996                | 474                | CB                        | 11                    | 2,412               | 0.2600           |
| 997                | 1376               | KN                        | 04                    | 50                  | 0.2600           |
| 998                | 1252               | BG                        | 01                    | 1,324               | 0.2591           |
| 999                | 1115               | QV                        | 06                    | 855                 | 0.2585           |
| 1000               | 160                | AN                        | 04                    | 1,631               | 0.2575           |
| 1001               | 1228               | BW                        | 07                    | 2,778               | 0.2556           |
| 1002               | 1134               | TV                        | 03                    | 1,366               | 0.2555           |
| 1003               | 1123               | RU                        | 02                    | 1,468               | 0.2541           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1004               | 384                | BY                        | 04                    | 1,260               | 0.2540           |
| 1005               | 775                | DV                        | 03                    | 698                 | 0.2521           |
| 1006               | 1278               | HT                        | 01                    | 2,983               | 0.2508           |
| 1007               | 427                | FT                        | 06                    | 1,940               | 0.2495           |
| 1008               | 989                | MY                        | 05                    | 1,248               | 0.2484           |
| 1009               | 1362               | FAN                       | 48                    | 1,438               | 0.2469           |
| 1010               | 1223               | GT                        | 05                    | 2,045               | 0.2455           |
| 1011               | 232                | BW                        | 09                    | 53                  | 0.2453           |
| 1012               | 187                | ADK                       | 42                    | 5,031               | 0.2449           |
| 1013               | 1281               | LK                        | 03                    | 1,133               | 0.2436           |
| 1014               | 857                | AF                        | 06                    | 2,480               | 0.2427           |
| 1015               | 230                | ED                        | 05                    | 758                 | 0.2427           |
| 1016               | 1259               | TE                        | 07                    | 2,020               | 0.2421           |
| 1017               | 1174               | HE                        | 12                    | 2,106               | 0.2417           |
| 1018               | 991                | FD                        | 15                    | 1,068               | 0.2416           |
| 1019               | 1018               | IM                        | 42                    | 2,289               | 0.2416           |
| 1020               | 773                | RS                        | 07                    | 295                 | 0.2407           |
| 1021               | 1035               | NS                        | 06                    | 1,577               | 0.2403           |
| 1022               | 593                | HE                        | 11                    | 1,323               | 0.2381           |
| 1023               | 307                | ES                        | 02                    | 1,137               | 0.2375           |
| 1024               | 1028               | RU                        | 01                    | 1,428               | 0.2374           |
| 1025               | 984                | CRB                       | 47                    | 3,908               | 0.2372           |
| 1026               | 1096               | HT                        | 02                    | 3,636               | 0.2365           |
| 1027               | 799                | PZ                        | 45                    | 2,111               | 0.2364           |
| 1028               | 662                | AN                        | 01                    | 832                 | 0.2356           |
| 1029               | 1241               | OA                        | 03                    | 34                  | 0.2353           |
| 1030               | 981                | FT                        | 10                    | 1,792               | 0.2349           |
| 1031               | 1140               | SP                        | 02                    | 2,102               | 0.2345           |
| 1032               | 515                | SR                        | 08                    | 1,165               | 0.2343           |
| 1033               | 130                | CYF                       | 46                    | 3,997               | 0.2342           |
| 1034               | 1240               | FT                        | 01                    | 530                 | 0.2340           |
| 1035               | 1356               | MID                       | 02                    | 1,188               | 0.2340           |
| 1036               | 122                | LK                        | 10                    | 2,505               | 0.2335           |
| 1037               | 234                | LP                        | 02                    | 1,038               | 0.2331           |
| 1038               | 485                | WI                        | 02                    | 897                 | 0.2330           |
| 1039               | 816                | DH                        | 04                    | 2,071               | 0.2327           |
| 1040               | 877                | KL                        | 44                    | 4,750               | 0.2326           |
| 1041               | 1068               | HY                        | 05                    | 1,469               | 0.2321           |
| 1042               | 475                | LP                        | 07                    | 856                 | 0.2313           |
| 1043               | 1208               | RE                        | 09                    | 173                 | 0.2312           |
| 1044               | 447                | DR                        | 06                    | 924                 | 0.2305           |
| 1045               | 399                | DV                        | 10                    | 946                 | 0.2304           |
| 1046               | 235                | CG                        | 05                    | 1,699               | 0.2295           |
| 1047               | 200                | CRB                       | 46                    | 4,061               | 0.2295           |
| 1048               | 1242               | BI                        | 43                    | 2,878               | 0.2293           |
| 1049               | 895                | EU                        | 09                    | 1,235               | 0.2291           |
| 1050               | 431                | SP                        | 10                    | 1,416               | 0.2281           |
| 1051               | 189                | RS                        | 01                    | 865                 | 0.2277           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1052               | 912                | CG                        | 03                    | 945                 | 0.2275           |
| 1053               | 303                | HL                        | 05                    | 835                 | 0.2275           |
| 1054               | 493                | CA                        | 01                    | 1,495               | 0.2268           |
| 1055               | 432                | BH                        | 04                    | 451                 | 0.2262           |
| 1056               | 1279               | GA                        | 07                    | 1,693               | 0.2256           |
| 1057               | 1233               | AN                        | 11                    | 1,251               | 0.2246           |
| 1058               | 1351               | DV                        | 07                    | 975                 | 0.2246           |
| 1059               | 944                | LP                        | 01                    | 406                 | 0.2241           |
| 1060               | 1250               | MAR                       | 41                    | 2,728               | 0.2236           |
| 1061               | 1304               | STF                       | 08                    | 313                 | 0.2236           |
| 1062               | 605                | SF                        | 48                    | 1,082               | 0.2218           |
| 1063               | 972                | HY                        | 11                    | 1,016               | 0.2215           |
| 1064               | 1321               | ST                        | 14                    | 566                 | 0.2208           |
| 1065               | 1227               | GT                        | 04                    | 1,066               | 0.2205           |
| 1066               | 1197               | ST                        | 02                    | 1,658               | 0.2201           |
| 1067               | 1322               | OA                        | 02                    | 615                 | 0.2195           |
| 1068               | 1194               | GS                        | 22                    | 1,782               | 0.2189           |
| 1069               | 873                | TO                        | 07                    | 1,308               | 0.2187           |
| 1070               | 803                | AI                        | 06                    | 106                 | 0.2170           |
| 1071               | 84                 | CYF                       | 48                    | 5,165               | 0.2151           |
| 1072               | 572                | SP                        | 07                    | 1,999               | 0.2141           |
| 1073               | 48                 | DH                        | 08                    | 1,996               | 0.2134           |
| 1074               | 598                | KI                        | 41                    | 3,143               | 0.2129           |
| 1075               | 459                | SR                        | 01                    | 635                 | 0.2126           |
| 1076               | 1038               | WI                        | 07                    | 1,447               | 0.2122           |
| 1077               | 1270               | SCW                       | 01                    | 1,913               | 0.2117           |
| 1078               | 64                 | UW                        | 05                    | 1,203               | 0.2111           |
| 1079               | 889                | TV                        | 05                    | 76                  | 0.2105           |
| 1080               | 1139               | KT                        | 47                    | 3,056               | 0.2104           |
| 1081               | 96                 | UN                        | 04                    | 309                 | 0.2104           |
| 1082               | 1212               | DN                        | 06                    | 880                 | 0.2102           |
| 1083               | 1294               | UW                        | 07                    | 1,917               | 0.2102           |
| 1084               | 1310               | EU                        | 04                    | 310                 | 0.2097           |
| 1085               | 1057               | CC                        | 04                    | 747                 | 0.2088           |
| 1086               | 843                | BU                        | 02                    | 115                 | 0.2087           |
| 1087               | 1192               | BA                        | 43                    | 4,218               | 0.2082           |
| 1088               | 416                | BI                        | 06                    | 1,176               | 0.2075           |
| 1089               | 828                | ST                        | 03                    | 1,147               | 0.2075           |
| 1090               | 557                | KM                        | 04                    | 1,461               | 0.2074           |
| 1091               | 552                | CD                        | 01                    | 1,663               | 0.2069           |
| 1092               | 890                | SH                        | 07                    | 908                 | 0.2059           |
| 1093               | 693                | HY                        | 13                    | 730                 | 0.2055           |
| 1094               | 1036               | CR                        | 01                    | 2,108               | 0.2054           |
| 1095               | 1091               | FT                        | 02                    | 2,147               | 0.2054           |
| 1096               | 1201               | LJ                        | 03                    | 2,000               | 0.2035           |
| 1097               | 1142               | CB                        | 03                    | 861                 | 0.2033           |
| 1098               | 1125               | SF                        | 01                    | 710                 | 0.2028           |
| 1099               | 71                 | DH                        | 06                    | 1,091               | 0.2026           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1100               | 866                | BA                        | 01                    | 940                 | 0.2011           |
| 1101               | 879                | TE                        | 04                    | 742                 | 0.2008           |
| 1102               | 1378               | HT                        | 07                    | 1,176               | 0.2007           |
| 1103               | 821                | RE                        | 06                    | 1,776               | 0.2005           |
| 1104               | 776                | MB                        | 07                    | 10                  | 0.2000           |
| 1105               | 634                | WE                        | 05                    | 15                  | 0.2000           |
| 1106               | 1056               | TE                        | 02                    | 216                 | 0.1991           |
| 1107               | 1055               | VL                        | 01                    | 1,432               | 0.1990           |
| 1108               | 1112               | AF                        | 12                    | 544                 | 0.1985           |
| 1109               | 177                | TO                        | 01                    | 1,966               | 0.1984           |
| 1110               | 1152               | WI                        | 44                    | 4,648               | 0.1975           |
| 1111               | 531                | HE                        | 07                    | 1,998               | 0.1957           |
| 1112               | 1275               | SR                        | 10                    | 1,089               | 0.1956           |
| 1113               | 787                | ED                        | 07                    | 1,062               | 0.1949           |
| 1114               | 571                | WT                        | 09                    | 274                 | 0.1934           |
| 1115               | 1070               | HM                        | 10                    | 1,386               | 0.1926           |
| 1116               | 1257               | RO                        | 01                    | 3,381               | 0.1917           |
| 1117               | 1246               | RO                        | 03                    | 1,222               | 0.1899           |
| 1118               | 1158               | RO                        | 44                    | 2,009               | 0.1896           |
| 1119               | 166                | BZ                        | 06                    | 2,337               | 0.1883           |
| 1120               | 1326               | HT                        | 04                    | 462                 | 0.1883           |
| 1121               | 1098               | ED                        | 04                    | 1,875               | 0.1877           |
| 1122               | 1016               | HT                        | 08                    | 785                 | 0.1873           |
| 1123               | 785                | BT                        | 01                    | 1,010               | 0.1871           |
| 1124               | 1338               | WW                        | 06                    | 1,743               | 0.1870           |
| 1125               | 1258               | RO                        | 08                    | 1,756               | 0.1868           |
| 1126               | 487                | BI                        | 07                    | 1,137               | 0.1865           |
| 1127               | 706                | WZ                        | 45                    | 939                 | 0.1864           |
| 1128               | 638                | TO                        | 02                    | 757                 | 0.1863           |
| 1129               | 1343               | ES                        | 04                    | 355                 | 0.1859           |
| 1130               | 1012               | TO                        | 04                    | 468                 | 0.1859           |
| 1131               | 239                | LB                        | 04                    | 391                 | 0.1841           |
| 1132               | 1336               | MY                        | 06                    | 1,913               | 0.1840           |
| 1133               | 739                | AV                        | 03                    | 843                 | 0.1839           |
| 1134               | 483                | CD                        | 02                    | 1,093               | 0.1839           |
| 1135               | 1114               | ED                        | 08                    | 1,356               | 0.1829           |
| 1136               | 1370               | BW                        | 08                    | 44                  | 0.1818           |
| 1137               | 1118               | KT                        | 45                    | 5,869               | 0.1813           |
| 1138               | 496                | SA                        | 48                    | 1,285               | 0.1813           |
| 1139               | 1184               | EC                        | 04                    | 2,259               | 0.1811           |
| 1140               | 219                | WEB                       | 09                    | 703                 | 0.1807           |
| 1141               | 1198               | TE                        | 08                    | 1,580               | 0.1804           |
| 1142               | 1089               | FD                        | 05                    | 1,525               | 0.1803           |
| 1143               | 212                | WEB                       | 02                    | 435                 | 0.1793           |
| 1144               | 282                | ME                        | 01                    | 636                 | 0.1792           |
| 1145               | NEW                | HA                        | 10                    | 844                 | 0.1789           |
| 1146               | 417                | CB                        | 09                    | 1,821               | 0.1785           |
| 1147               | 1333               | BI                        | 46                    | 1,246               | 0.1774           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1148               | 1138               | EC                        | 03                    | 565                 | 0.1770           |
| 1149               | 165                | MP                        | 08                    | 1,859               | 0.1764           |
| 1150               | 1169               | BY                        | 05                    | 1,696               | 0.1763           |
| 1151               | 197                | SIE                       | 43                    | 3,529               | 0.1763           |
| 1152               | 1119               | FD                        | 12                    | 1,803               | 0.1742           |
| 1153               | 383                | DR                        | 09                    | 317                 | 0.1735           |
| 1154               | 825                | RE                        | 02                    | 1,184               | 0.1731           |
| 1155               | 1352               | BI                        | 09                    | 1,553               | 0.1726           |
| 1156               | 224                | CR                        | 06                    | 1,066               | 0.1726           |
| 1157               | 1354               | IND                       | 02                    | 29                  | 0.1724           |
| 1158               | 1032               | BA                        | 42                    | 5,568               | 0.1715           |
| 1159               | 100                | WR                        | 14                    | 286                 | 0.1713           |
| 1160               | 910                | FP                        | 04                    | 47                  | 0.1702           |
| 1161               | 1349               | ST                        | 15                    | 1,064               | 0.1701           |
| 1162               | 110                | KI                        | 43                    | 3,673               | 0.1699           |
| 1163               | 596                | NB                        | 42                    | 336                 | 0.1696           |
| 1164               | 1088               | HG                        | 02                    | 1,648               | 0.1693           |
| 1165               | 951                | CB                        | 04                    | 1,420               | 0.1690           |
| 1166               | 1092               | AF                        | 05                    | 1,854               | 0.1683           |
| 1167               | 358                | EU                        | 05                    | 929                 | 0.1679           |
| 1168               | 1060               | GL                        | 07                    | 2,208               | 0.1676           |
| 1169               | 858                | AF                        | 03                    | 2,168               | 0.1670           |
| 1170               | 1021               | BW                        | 03                    | 12                  | 0.1667           |
| 1171               | NEW                | GT                        | 02                    | 12                  | 0.1667           |
| 1172               | 158                | NM                        | 03                    | 1,178               | 0.1647           |
| 1173               | 1087               | HE                        | 06                    | 1,814               | 0.1643           |
| 1174               | 1126               | BM                        | 01                    | 592                 | 0.1639           |
| 1175               | 1262               | SB                        | 07                    | 1,675               | 0.1636           |
| 1176               | 1230               | JN                        | 04                    | 779                 | 0.1630           |
| 1177               | 743                | AN                        | 06                    | 1,057               | 0.1618           |
| 1178               | 1153               | KN                        | 05                    | 2,620               | 0.1615           |
| 1179               | 347                | LK                        | 01                    | 951                 | 0.1609           |
| 1180               | 238                | AM                        | 08                    | 3,160               | 0.1608           |
| 1181               | 1116               | SH                        | 06                    | 1,132               | 0.1608           |
| 1182               | 1214               | WI                        | 06                    | 1,318               | 0.1608           |
| 1183               | 1255               | FL                        | 44                    | 3,384               | 0.1602           |
| 1184               | 188                | JP                        | 04                    | 38                  | 0.1579           |
| 1185               | 699                | CK                        | 04                    | 1,345               | 0.1576           |
| 1186               | 355                | GR                        | 02                    | 70                  | 0.1571           |
| 1187               | 995                | KM                        | 03                    | 121                 | 0.1570           |
| 1188               | 72                 | HB                        | 46                    | 6,618               | 0.1567           |
| 1189               | 1005               | MAR                       | 47                    | 3,337               | 0.1567           |
| 1190               | 377                | UL                        | 48                    | 2,076               | 0.1566           |
| 1191               | 1287               | CRB                       | 43                    | 4,275               | 0.1563           |
| 1192               | 442                | OB                        | 42                    | 4,711               | 0.1560           |
| 1193               | 1145               | BW                        | 05                    | 1,387               | 0.1550           |
| 1194               | 1327               | UL                        | 47                    | 4,075               | 0.1546           |
| 1195               | 724                | BI                        | 42                    | 3,044               | 0.1541           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1196               | 1365               | WT                        | 10                    | 418                 | 0.1531           |
| 1197               | 133                | SA                        | 49                    | 4,239               | 0.1526           |
| 1198               | 985                | CE                        | 08                    | 1,878               | 0.1518           |
| 1199               | 1171               | GA                        | 02                    | 1,901               | 0.1515           |
| 1200               | 784                | WO                        | 11                    | 66                  | 0.1515           |
| 1201               | 919                | FD                        | 06                    | 2,358               | 0.1514           |
| 1202               | 852                | BL                        | 07                    | 716                 | 0.1508           |
| 1203               | 946                | KN                        | 02                    | 1,538               | 0.1508           |
| 1204               | 26                 | FR                        | 42                    | 2,418               | 0.1505           |
| 1205               | 1298               | AI                        | 07                    | 80                  | 0.1500           |
| 1206               | 226                | GA                        | 01                    | 60                  | 0.1500           |
| 1207               | 380                | JP                        | 05                    | 20                  | 0.1500           |
| 1208               | 952                | TB                        | 06                    | 1,169               | 0.1497           |
| 1209               | 228                | CG                        | 01                    | 575                 | 0.1496           |
| 1210               | 1090               | KB                        | 17                    | 1,201               | 0.1490           |
| 1211               | 66                 | BY                        | 10                    | 1,175               | 0.1489           |
| 1212               | 275                | MB                        | 08                    | 1,561               | 0.1486           |
| 1213               | 213                | EU                        | 07                    | 1,016               | 0.1476           |
| 1214               | 1052               | BH                        | 08                    | 1,288               | 0.1475           |
| 1215               | 862                | JP                        | 03                    | 34                  | 0.1471           |
| 1216               | 987                | ED                        | 06                    | 2,396               | 0.1465           |
| 1217               | 549                | HP                        | 03                    | 2,974               | 0.1463           |
| 1218               | 938                | CK                        | 03                    | 1,527               | 0.1460           |
| 1219               | 1180               | OB                        | 46                    | 4,062               | 0.1460           |
| 1220               | 1179               | BAR                       | 44                    | 4,880               | 0.1459           |
| 1221               | 927                | RO                        | 02                    | 2,676               | 0.1454           |
| 1222               | 570                | GL                        | 10                    | 1,185               | 0.1451           |
| 1223               | 1272               | LP                        | 03                    | 318                 | 0.1447           |
| 1224               | 1313               | BH                        | 05                    | 921                 | 0.1444           |
| 1225               | 794                | WW                        | 09                    | 1,777               | 0.1441           |
| 1226               | 202                | HK                        | 42                    | 4,519               | 0.1430           |
| 1227               | 462                | SF                        | 43                    | 1,865               | 0.1421           |
| 1228               | 323                | AN                        | 10                    | 1,086               | 0.1409           |
| 1229               | 458                | BA                        | 03                    | 1,136               | 0.1400           |
| 1230               | 569                | BR                        | 11                    | 722                 | 0.1399           |
| 1231               | 1160               | TO                        | 03                    | 386                 | 0.1399           |
| 1232               | 176                | AN                        | 09                    | 1,574               | 0.1398           |
| 1233               | 453                | UV                        | 01                    | 1,010               | 0.1396           |
| 1234               | 774                | MAR                       | 43                    | 2,253               | 0.1385           |
| 1235               | 102                | CE                        | 05                    | 2,435               | 0.1351           |
| 1236               | 980                | KM                        | 07                    | 877                 | 0.1345           |
| 1237               | 434                | UW                        | 04                    | 762                 | 0.1339           |
| 1238               | 222                | CYF                       | 45                    | 3,668               | 0.1336           |
| 1239               | 146                | HE                        | 04                    | 2,556               | 0.1330           |
| 1240               | 454                | SA                        | 42                    | 3,195               | 0.1330           |
| 1241               | 421                | BT                        | 07                    | 1,332               | 0.1329           |
| 1242               | 1291               | DN                        | 10                    | 1,403               | 0.1319           |
| 1243               | 476                | FAN                       | 47                    | 5,247               | 0.1311           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1244               | 73                 | LK                        | 05                    | 856                 | 0.1297           |
| 1245               | 591                | EL                        | 04                    | 835                 | 0.1293           |
| 1246               | 1297               | WI                        | 01                    | 2,106               | 0.1287           |
| 1247               | 1263               | ME                        | 06                    | 783                 | 0.1277           |
| 1248               | 1342               | ADK                       | 44                    | 755                 | 0.1272           |
| 1249               | 397                | CRB                       | 44                    | 1,880               | 0.1266           |
| 1250               | 1044               | HNY                       | 01                    | 1,809               | 0.1266           |
| 1251               | 1396               | BI                        | 10                    | 16                  | 0.1250           |
| 1252               | 558                | DL                        | 41                    | 2,486               | 0.1247           |
| 1253               | 1391               | HP                        | 01                    | 1,047               | 0.1242           |
| 1254               | 1381               | EC                        | 10                    | 453                 | 0.1236           |
| 1255               | 304                | DN                        | 08                    | 1,295               | 0.1228           |
| 1256               | 466                | KB                        | 01                    | 1,125               | 0.1218           |
| 1257               | 1374               | BR                        | 14                    | 902                 | 0.1175           |
| 1258               | 1046               | EL                        | 06                    | 665                 | 0.1173           |
| 1259               | 1245               | RO                        | 06                    | 1,077               | 0.1170           |
| 1260               | 225                | OA                        | 05                    | 1,827               | 0.1160           |
| 1261               | 1254               | HE                        | 03                    | 945                 | 0.1153           |
| 1262               | 644                | CB                        | 07                    | 2,126               | 0.1152           |
| 1263               | 1113               | WEB                       | 04                    | 636                 | 0.1148           |
| 1264               | 1058               | BR                        | 05                    | 525                 | 0.1143           |
| 1265               | 236                | DL                        | 42                    | 3,496               | 0.1141           |
| 1266               | 1167               | CE                        | 04                    | 1,330               | 0.1128           |
| 1267               | 1346               | PZ                        | 46                    | 1,933               | 0.1123           |
| 1268               | 1162               | DN                        | 07                    | 1,752               | 0.1107           |
| 1269               | 1314               | MY                        | 03                    | 1,597               | 0.1102           |
| 1270               | 1072               | DN                        | 12                    | 683                 | 0.1098           |
| 1271               | 1129               | UL                        | 04                    | 1,129               | 0.1098           |
| 1272               | 89                 | WF                        | 48                    | 4,058               | 0.1089           |
| 1273               | 1309               | HT                        | 09                    | 554                 | 0.1083           |
| 1274               | 1141               | HY                        | 02                    | 1,487               | 0.1083           |
| 1275               | 957                | WEB                       | 07                    | 120                 | 0.1083           |
| 1276               | 481                | CE                        | 03                    | 1,966               | 0.1078           |
| 1277               | 290                | GE                        | 48                    | 7,025               | 0.1056           |
| 1278               | 1296               | FL                        | 41                    | 4,838               | 0.1054           |
| 1279               | 756                | SR                        | 12                    | 1,214               | 0.1054           |
| 1280               | 1248               | CR                        | 07                    | 57                  | 0.1053           |
| 1281               | 1127               | GR                        | 04                    | 19                  | 0.1053           |
| 1282               | 1218               | RE                        | 08                    | 802                 | 0.1047           |
| 1283               | 1062               | MY                        | 08                    | 1,381               | 0.1028           |
| 1284               | 1273               | OB                        | 44                    | 3,160               | 0.1013           |
| 1285               | 894                | LM                        | 03                    | 734                 | 0.1008           |
| 1286               | 419                | ST                        | 08                    | 477                 | 0.1006           |
| 1287               | 1325               | FL                        | 43                    | 3,850               | 0.1005           |
| 1288               | 581                | EC                        | 02                    | 1,787               | 0.1002           |
| 1289               | 534                | FW                        | 02                    | 1,092               | 0.0998           |
| 1290               | 864                | PO                        | 08                    | 1,801               | 0.0983           |
| 1291               | 553                | CR                        | 05                    | 717                 | 0.0976           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1292               | 109                | SA                        | 41                    | 1,250               | 0.0976           |
| 1293               | 589                | IM                        | 44                    | 2,884               | 0.0967           |
| 1294               | 1105               | NM                        | 05                    | 3,155               | 0.0967           |
| 1295               | 1190               | FW                        | 01                    | 915                 | 0.0962           |
| 1296               | 1235               | BI                        | 45                    | 3,142               | 0.0961           |
| 1297               | 1170               | KB                        | 02                    | 831                 | 0.0951           |
| 1298               | 1121               | DE                        | 06                    | 1,160               | 0.0931           |
| 1299               | 402                | KM                        | 01                    | 1,740               | 0.0925           |
| 1300               | 1172               | JN                        | 03                    | 1,942               | 0.0922           |
| 1301               | 1285               | DH                        | 01                    | 3,376               | 0.0909           |
| 1302               | 1293               | GS                        | 28                    | 11                  | 0.0909           |
| 1303               | 1311               | FW                        | 06                    | 1,315               | 0.0905           |
| 1304               | 1185               | WEB                       | 08                    | 823                 | 0.0899           |
| 1305               | 1243               | GE                        | 49                    | 6,576               | 0.0890           |
| 1306               | 1031               | IM                        | 45                    | 4,059               | 0.0880           |
| 1307               | 69                 | KL                        | 46                    | 4,343               | 0.0870           |
| 1308               | 1196               | CE                        | 06                    | 2,181               | 0.0867           |
| 1309               | 1200               | CYF                       | 47                    | 4,487               | 0.0862           |
| 1310               | 588                | GT                        | 06                    | 766                 | 0.0862           |
| 1311               | 190                | IM                        | 46                    | 2,455               | 0.0855           |
| 1312               | 580                | IM                        | 49                    | 3,136               | 0.0848           |
| 1313               | 850                | AM                        | 07                    | 24                  | 0.0833           |
| 1314               | 1290               | BI                        | 03                    | 1,309               | 0.0833           |
| 1315               | 1222               | SR                        | 06                    | 857                 | 0.0828           |
| 1316               | 1292               | HT                        | 06                    | 1,869               | 0.0824           |
| 1317               | 1234               | BI                        | 05                    | 672                 | 0.0818           |
| 1318               | 606                | WI                        | 04                    | 2,510               | 0.0817           |
| 1319               | 953                | WW                        | 03                    | 1,758               | 0.0813           |
| 1320               | 1205               | MID                       | 01                    | 579                 | 0.0812           |
| 1321               | 101                | HE                        | 10                    | 1,072               | 0.0793           |
| 1322               | 1364               | HP                        | 04                    | 3,401               | 0.0791           |
| 1323               | 1189               | WO                        | 10                    | 454                 | 0.0771           |
| 1324               | 1260               | GL                        | 03                    | 156                 | 0.0769           |
| 1325               | 240                | JN                        | 07                    | 1,691               | 0.0763           |
| 1326               | 585                | UL                        | 14                    | 696                 | 0.0761           |
| 1327               | 814                | GP                        | 05                    | 738                 | 0.0759           |
| 1328               | 1363               | SF                        | 07                    | 106                 | 0.0755           |
| 1329               | 1221               | FZ                        | 45                    | 1,119               | 0.0751           |
| 1330               | 1367               | WE                        | 04                    | 40                  | 0.0750           |
| 1331               | 489                | DV                        | 06                    | 1,851               | 0.0746           |
| 1332               | 1075               | PJ                        | 02                    | 1,105               | 0.0742           |
| 1333               | 1312               | FZ                        | 46                    | 6,616               | 0.0741           |
| 1334               | 1232               | UL                        | 45                    | 3,373               | 0.0735           |
| 1335               | 523                | BW                        | 01                    | 42                  | 0.0714           |
| 1336               | 647                | FW                        | 05                    | 757                 | 0.0713           |
| 1337               | 834                | GS                        | 20                    | 240                 | 0.0708           |
| 1338               | 1303               | OB                        | 43                    | 3,986               | 0.0707           |
| 1339               | 288                | EL                        | 09                    | 1,912               | 0.0701           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1340               | 1324               | GE                        | 44                    | 5,581               | 0.0699           |
| 1341               | 1386               | KB                        | 18                    | 709                 | 0.0691           |
| 1342               | 1095               | DN                        | 04                    | 1,622               | 0.0678           |
| 1343               | 1385               | GN                        | 11                    | 931                 | 0.0677           |
| 1344               | 499                | DV                        | 02                    | 1,761               | 0.0676           |
| 1345               | 731                | ES                        | 07                    | 296                 | 0.0676           |
| 1346               | 674                | GT                        | 01                    | 772                 | 0.0661           |
| 1347               | 611                | DN                        | 09                    | 198                 | 0.0657           |
| 1348               | 673                | CK                        | 02                    | 762                 | 0.0656           |
| 1349               | 1340               | WI                        | 41                    | 4,150               | 0.0622           |
| 1350               | 1359               | ES                        | 08                    | 652                 | 0.0613           |
| 1351               | 931                | KB                        | 21                    | 948                 | 0.0612           |
| 1352               | 1369               | PJ                        | 01                    | 365                 | 0.0603           |
| 1353               | 1251               | FZ                        | 49                    | 4,907               | 0.0593           |
| 1354               | 526                | IM                        | 48                    | 1,153               | 0.0590           |
| 1355               | 1237               | MC                        | 07                    | 1,002               | 0.0569           |
| 1356               | NEW                | LY                        | 45                    | 1,980               | 0.0561           |
| 1357               | 260                | HL                        | 02                    | 1,206               | 0.0556           |
| 1358               | 1379               | CA                        | 05                    | 993                 | 0.0554           |
| 1359               | 1256               | MAR                       | 45                    | 3,378               | 0.0548           |
| 1360               | 1371               | TE                        | 05                    | 582                 | 0.0533           |
| 1361               | 1416               | PK                        | 02                    | 19                  | 0.0526           |
| 1362               | 381                | ME                        | 09                    | 1,062               | 0.0518           |
| 1363               | 1334               | CRB                       | 45                    | 4,468               | 0.0506           |
| 1364               | 470                | EU                        | 08                    | 201                 | 0.0498           |
| 1365               | 1226               | EC                        | 12                    | 464                 | 0.0474           |
| 1366               | 252                | CRB                       | 41                    | 3,747               | 0.0472           |
| 1367               | 1182               | HY                        | 07                    | 986                 | 0.0467           |
| 1368               | 1323               | ED                        | 03                    | 1,805               | 0.0460           |
| 1369               | 555                | KN                        | 01                    | 1,060               | 0.0425           |
| 1370               | 1299               | HY                        | 04                    | 1,635               | 0.0422           |
| 1371               | 205                | WW                        | 05                    | 2,993               | 0.0418           |
| 1372               | 1151               | ME                        | 08                    | 24                  | 0.0417           |
| 1373               | 1422               | SF                        | 09                    | 144                 | 0.0417           |
| 1374               | 309                | SF                        | 12                    | 460                 | 0.0413           |
| 1375               | 1148               | WT                        | 11                    | 364                 | 0.0412           |
| 1376               | 1339               | HT                        | 05                    | 875                 | 0.0411           |
| 1377               | 562                | KB                        | 11                    | 406                 | 0.0394           |
| 1378               | 603                | UL                        | 49                    | 1,401               | 0.0393           |
| 1379               | 600                | UV                        | 03                    | 701                 | 0.0385           |
| 1380               | 906                | WEB                       | 10                    | 761                 | 0.0381           |
| 1381               | 1277               | JN                        | 10                    | 3,079               | 0.0370           |
| 1382               | 1286               | MAR                       | 50                    | 3,477               | 0.0368           |
| 1383               | 1249               | FL                        | 45                    | 2,426               | 0.0363           |
| 1384               | 265                | HV                        | 05                    | 882                 | 0.0363           |
| 1385               | 1319               | RO                        | 43                    | 2,022               | 0.0336           |
| 1386               | 817                | EU                        | 06                    | 213                 | 0.0329           |
| 1387               | 305                | HP                        | 02                    | 2,394               | 0.0309           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1388               | 607                | STF                       | 43                    | 1,326               | 0.0309           |
| 1389               | 506                | CL                        | 04                    | 65                  | 0.0308           |
| 1390               | 443                | WEB                       | 12                    | 590                 | 0.0305           |
| 1391               | 1388               | SH                        | 10                    | 1,273               | 0.0291           |
| 1392               | 68                 | MY                        | 09                    | 691                 | 0.0289           |
| 1393               | 979                | TRN                       | 03                    | 35                  | 0.0286           |
| 1394               | 1210               | WI                        | 42                    | 3,350               | 0.0272           |
| 1395               | 1366               | PK                        | 45                    | 37                  | 0.0270           |
| 1396               | 587                | DN                        | 11                    | 2,577               | 0.0260           |
| 1397               | 597                | SR                        | 16                    | 78                  | 0.0256           |
| 1398               | 513                | PJ                        | 03                    | 1,575               | 0.0254           |
| 1399               | 687                | TO                        | 08                    | 642                 | 0.0249           |
| 1400               | 1308               | SF                        | 05                    | 424                 | 0.0236           |
| 1401               | 612                | CR                        | 02                    | 617                 | 0.0211           |
| 1402               | 249                | WD                        | 46                    | 1,706               | 0.0205           |
| 1403               | 615                | BM                        | 02                    | 51                  | 0.0196           |
| 1404               | 602                | WEB                       | 05                    | 401                 | 0.0175           |
| 1405               | 1350               | ED                        | 01                    | 1,779               | 0.0107           |
| 1406               | 559                | UL                        | 13                    | 3,253               | 0.0095           |
| 1407               | 1392               | FAN                       | 45                    | 325                 | 0.0092           |
| 1408               | 1384               | EC                        | 01                    | 557                 | 0.0090           |
| 1409               | 1332               | SR                        | 04                    | 181                 | 0.0055           |
| 1410               | 1355               | WD                        | 42                    | 201                 | 0.0050           |
| 1411               | 1394               | WZ                        | 46                    | 552                 | 0.0036           |
| 1412               | 1389               | KB                        | 15                    | 304                 | 0.0033           |
| 1413               | 1393               | SR                        | 14                    | 780                 | 0.0013           |
| 1414               | 620                | PK                        | 41                    | 1,157               | 0.0009           |
| 1415               | 1395               | BI                        | 01                    | 360                 | 0.0000           |
| 1416               | 1382               | BI                        | 44                    | 63                  | 0.0000           |
| 1417               | 1398               | BR                        | 06                    | 11                  | 0.0000           |
| 1418               | 1320               | BW                        | 06                    | 14                  | 0.0000           |
| 1419               | 1399               | DT                        | 17                    | 13                  | 0.0000           |
| 1420               | NEW                | DT                        | 23                    | 10                  | 0.0000           |
| 1421               | 1400               | DT                        | 24                    | 20                  | 0.0000           |
| 1422               | 1402               | DT                        | 26                    | 52                  | 0.0000           |
| 1423               | 1403               | DT                        | 32                    | 19                  | 0.0000           |
| 1424               | 1353               | FAN                       | 46                    | 1,012               | 0.0000           |
| 1425               | NEW                | FRK                       | 42                    | 12                  | 0.0000           |
| 1426               | 1405               | FRK                       | 43                    | 30                  | 0.0000           |
| 1427               | NEW                | GG                        | 08                    | 15                  | 0.0000           |
| 1428               | NEW                | GN                        | 43                    | 12                  | 0.0000           |
| 1429               | 1407               | GN                        | 46                    | 15                  | 0.0000           |
| 1430               | 617                | GR                        | 01                    | 38                  | 0.0000           |
| 1431               | NEW                | GS                        | 01                    | 153                 | 0.0000           |
| 1432               | 697                | GS                        | 02                    | 136                 | 0.0000           |
| 1433               | 1409               | GS                        | 09                    | 101                 | 0.0000           |
| 1434               | NEW                | GS                        | 12                    | 27                  | 0.0000           |
| 1435               | 1411               | GS                        | 26                    | 10                  | 0.0000           |

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

| 2013 SAIFI Ranking | 2012 SAIFI Ranking | Substation Identification | Feeder Identification | Number of Customers | 2013 SAIFI Value |
|--------------------|--------------------|---------------------------|-----------------------|---------------------|------------------|
| 1436               | 1412               | GS                        | 29                    | 22                  | 0.0000           |
| 1437               | 1413               | GT                        | 07                    | 17                  | 0.0000           |
| 1438               | 1414               | IT                        | 01                    | 22                  | 0.0000           |
| 1439               | NEW                | KB                        | 08                    | 11                  | 0.0000           |
| 1440               | NEW                | KB                        | 13                    | 22                  | 0.0000           |
| 1441               | 1111               | PK                        | 05                    | 13                  | 0.0000           |
| 1442               | NEW                | PK                        | 08                    | 182                 | 0.0000           |
| 1443               | 1417               | PK                        | 43                    | 83                  | 0.0000           |
| 1444               | 630                | PK                        | 44                    | 14                  | 0.0000           |
| 1445               | 1418               | PK                        | 46                    | 11                  | 0.0000           |
| 1446               | 1419               | PK                        | 47                    | 14                  | 0.0000           |
| 1447               | 1420               | RE                        | 01                    | 11                  | 0.0000           |
| 1448               | 1421               | SF                        | 08                    | 80                  | 0.0000           |
| 1449               | 1423               | SF                        | 10                    | 130                 | 0.0000           |
| 1450               | 1425               | SF                        | 45                    | 381                 | 0.0000           |
| 1451               | 1426               | UL                        | 41                    | 184                 | 0.0000           |
| 1452               | 1427               | UL                        | 42                    | 185                 | 0.0000           |