



Control Number: 42146



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**Service Quality Report**  
**To The**  
**Public Utility Commission of Texas**  
**In Accordance With**  
**Substantive Rule §25.81**  
**2013 Reporting Year**

**Entergy Texas, Inc.**

**Project 42146**

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Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc.**

<b>System SAIFI</b>	<b>Annual</b>	<b>Jan</b>	<b>Feb</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
<b>Forced</b>													
<b>2013</b>	1.381	0.087	0.077	0.071	0.112	0.141	0.144	0.163	0.127	0.157	0.140	0.079	0.084
<b>Scheduled</b>													
<b>2013</b>	0.039	0.002	0.001	0.005	0.006	0.002	0.004	0.003	0.002	0.005	0.004	0.003	0.001
<b>Outside Causes</b>													
<b>2013</b>	0.451	0.026	0.001	0.024	0.112	0.055	0.054	0.027	0.025	0.061	0.018	0.044	0.005
<b>Major Events</b>													
<b>2013</b>	0.142	0.000	0.000	0.000	0.000	0.000	0.078	0.000	0.000	0.000	0.063	0.001	0.000

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Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc.**

<b>System SAIDI</b>	<b>Annual</b>	<b>Jan</b>	<b>Feb</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>July</b>	<b>Aug</b>	<b>Sept</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>
<b>Forced</b>													
<b>2013</b>	175.3	8.0	7.9	9.0	11.5	26.9	20.3	15.2	16.3	18.7	18.1	9.0	14.4
<b>Scheduled</b>													
<b>2013</b>	2.4	0.2	0.1	0.2	0.2	0.2	0.3	0.4	0.1	0.2	0.2	0.2	0.1
<b>Outside Causes</b>													
<b>2013</b>	37.7	0.5	0.2	1.7	7.1	4.0	7.0	2.3	1.9	6.2	2.7	4.0	0.0
<b>Major Events</b>													
<b>2013</b>	29.2	0.0	0.0	0.0	0.0	0.0	16.3	0.0	0.0	0.0	12.8	0.1	0.0

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# Service Quality Report to the Public Utility Commission of Texas

## Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

<b>384</b>
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Add or Delete Rows as Necessary

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
1	35	CLEVELAND (TX)	426CV	2,947	5.904
2	19	PEE DEE	809PD	1,563	5.828
3	349	GRIMES	981GR	324	5.157
4	62	WINSHIRE	241WS	1,051	4.946
5	135	ADAMS BAYOU	330AD	150	4.667
6	69	GEORGIA	670GE	489	4.646
7	7	JOHNSTOWN	343JT	1,477	4.636
8	1	CONROE BULK	577CN	217	4.263
9	4	RIVTRIN	269RV	2,956	4.210
10	6	MAGNOLIA AMES	711MG	780	4.187
11	20	RIVTRIN	268RV	2,544	4.177
12	178	DAYTON BULK	725DY	1,402	3.954
13	45	LACON	539LA	1,888	3.865
14	93	ECHO	70ECH	1,628	3.714
15	70	WINFREE	340WN	438	3.653
16	138	NAVASOTA	969NA	846	3.586
17	26	CALVERT	6CAL	1,578	3.486
18	71	JOHNSTOWN	345JT	1,162	3.413
19	54	DOBBIN	920DO	1,672	3.397
20	212	BEVIL	154BE	2,289	3.395
21	114	LACON	540LA	913	3.307
22	145	CRYSTAL	566CR	1,404	3.283
23	302	OAK RIDGE (TX)	744OK	2,734	3.263
24	14	EGYPT	551EP	2,256	3.209
25	17	DOUCETTE	570DC	1,118	3.190
26	61	CORRIGAN BULK	238CR	603	3.182
27	106	CRYSTAL	567CR	1,257	3.163
28	109	ELIZABETH	121EL	1,158	3.151
29	60	APOLLO	320AP	1,795	3.086
30	76	TEMCO	628TE	368	3.060
31	194	OAK RIDGE (TX)	743OK	3,516	3.023
32	90	KOUNTZE BULK	432KT	846	2.996
33	12	DAYTON BULK	726DY	1,488	2.980
34	133	NEW CANEY	336NC	4,156	2.928
35	140	NAVASOTA	905NA	2,124	2.903
36	8	GOSLIN	709GL	3,612	2.874
37	72	HAMPTON	158HA	1,126	2.869
38	205	STOWELL	232ST	1,110	2.783
39	165	OAK RIDGE (TX)	742OK	231	2.762
40	51	VIWAY	682VI	1,806	2.749
41	147	BRIARCLIFF	30BRC	2,379	2.702
42	27	JOHNSTOWN	342JT	649	2.693
43	254	CORDREY	326CO	1,215	2.689
44	59	BAYOU FANNETT	250BY	289	2.657
45	46	CRYSTAL	570CR	805	2.523
46	161	GRIMES	883GR	882	2.512

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
47	18	WARREN	592WR	2,100	2.509
48	31	CHEEK	160CH	448	2.496
49	190	ROSEDALE (TX)	153RS	755	2.495
50	15	CLEVELAND (TX)	406CV	1,518	2.493
51	65	SPLENDORA	307SP	1,446	2.485
52	311	ADAMS BAYOU	331AD	198	2.475
53	203	DAISETTA	743DA	365	2.474
54	261	MCHALE	112MC	814	2.464
55	10	DOUCETTE	569DC	186	2.441
56	328	CROCKETT	65CRK	555	2.429
57	57	HEARNE	25HRN	232	2.405
58	77	HUNTSVILLE	600HU	1,977	2.385
59	283	CROWDER	105CD	882	2.365
60	252	CHINA	93CHI	1,269	2.342
61	126	EASTGATE	781EG	1,272	2.335
62	102	APOLLO	321AP	939	2.301
63	316	MAPLE	90MPL	343	2.289
64	43	VIDOR	163VD	1,670	2.274
65	113	CROCKETT	60CRK	204	2.265
66	125	HANKAMER	206HA	629	2.250
67	164	GOREE	681GR	684	2.240
68	21	TRANSCO	48TCO	191	2.199
69	187	BROOKS CREEK	270BC	51	2.196
70	91	WYNTEX	634WT	1,256	2.125
71	218	BAYSHORE	213BA	1,675	2.116
72	370	METRO	721ME	1,405	2.084
73	310	TYRRELL	37TYR	507	2.083
74	151	PEE DEE	806PD	2,506	2.037
75	204	CLEVELAND (TX)	405CV	1,986	2.035
76	3	MCLEWIS	381MC	1,193	2.029
77	2	TEMCO	627TE	1,053	1.967
78	381	SPEEDWAY	917SW	29	1.931
79	229	TRAVIS	13TRV	44	1.909
80	327	TYRRELL	39TYR	10	1.900
81	181	OILLA	345OI	1,357	1.886
82	89	NEW CANEY	334NC	5,884	1.885
83	103	CLEVELAND (TX)	425CV	2,022	1.869
84	258	ORANGE	350ON	860	1.865
85	38	CHINA	92CHI	641	1.856
86	13	SPLENDORA	309SP	1,285	1.834
87	120	FRONT STREET	307FR	501	1.832
88	110	HEARNE	29HRN	319	1.831
89	74	TAMINA	598TA	799	1.829
90	202	SOMERVILLE	126SO	837	1.800
91	240	MERLIN	375MR	843	1.781
92	28	PEE DEE	808PD	895	1.775
93	44	DOUCETTE	568DC	583	1.772
94	78	FORT WORTH	567FT	465	1.740
95	293	FLETCHER	457FL	1,469	1.735
96	224	ORANGE	351ON	498	1.721
97	81	AMELIA BULK	182AM	946	1.718

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
98	330	SOUTH LIBERTY	714SL	121	1.711
99	242	ROSEDALE (TX)	151RS	1,261	1.703
100	322	CROWDER	104CD	1,586	1.685
101	127	EGYPT	552EP	529	1.677
102	111	DAYTON BULK	723DY	955	1.660
103	121	ECHO	71ECH	694	1.640
104	336	PORT NECHES	45PTN	913	1.585
105	208	CONROE BULK	572CN	1,346	1.571
106	251	Alden Bridge	765AL	798	1.563
107	296	STOWELL	231ST	989	1.527
108	56	KICKAPOO	251KP	1,282	1.511
109	232	NAVASOTA	904NA	1,435	1.504
110	176	STOWELL	233ST	635	1.504
111	40	NEW CANEY	304NC	1,623	1.489
112	153	GRIMES	982GR	735	1.487
113	341	KOLBS	34KOL	1,204	1.483
114	260	CHEEK	159CH	536	1.478
115	247	CORDREY	324CO	1,568	1.476
116	130	WALDEN	563WD	1,796	1.470
117	79	BENTWATER	520BW	1,697	1.435
118	347	METRO	722ME	2,190	1.419
119	23	SPLENDORA	308SP	2,210	1.417
120	259	TAMINA	599TA	435	1.409
121	30	LONGMIRE	582LM	863	1.407
122	276	SILSBEE	461SI	523	1.398
123	156	HARDIN	35HDN	787	1.395
124	32	ECHO	73ECH	787	1.381
125	250	VIDOR	164VD	885	1.381
126	297	CENTRAL	131CE	936	1.376
127	166	HANKS	24HKS	831	1.367
128	245	ORANGE	352ON	919	1.361
129	37	WARREN	506WR	1,371	1.354
130	238	LACON	538LA	1,382	1.348
131	237	MERLIN	374MR	524	1.345
132	320	HUMPHREY (TX)	106HM	1,130	1.343
133	294	YANKEE DOODLE	22YAN	2,092	1.342
134	134	NORTH SILSBEE	472NS	341	1.340
135	352	APRIL	590AP	1,566	1.315
136	363	GOSLIN	701GL	1,208	1.315
137	162	WOODVILLE (TX)	593WD	711	1.304
138	191	FRONT STREET	308FR	369	1.293
139	66	TAMINA	317TA	1,105	1.293
140	217	GOSLIN	704GL	1,681	1.281
141	179	LINDBERGH	41LNB	1,714	1.278
142	291	MAPLE	91MPL	255	1.275
143	219	VIRGINIA	131VI	1,398	1.274
144	86	KOLBS	36KOL	1,345	1.272
145	200	OAK RIDGE (TX)	745OK	1,817	1.269
146	9	CALDWELL INDUSTRIAL	138CI	675	1.267
147	281	HANKS	23HKS	1,290	1.249
148	167	CENTRAL	133CE	1,587	1.238

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# Service Quality Report to the Public Utility Commission of Texas

## Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
149	11	MCLEWIS	380MC	2,353	1.238
150	246	CONROE BULK	507CN	2,089	1.230
151	235	MEMORIAL	281ML	692	1.225
152	80	GROVES-EGSI	63GRO	1,305	1.215
153	152	MCDONALD	479MD	756	1.214
154	372	WESTSIDE	113WS	301	1.209
155	139	PLANTATION (TX)	545PL	1,077	1.191
156	84	PORT ACRES BULK	70PAS	825	1.190
157	58	RAYWOOD	74RAY	1,178	1.160
158	47	MCHALE	113MC	615	1.156
159	318	CONROE BULK	505CN	1,358	1.152
160	128	LOVELLS LAKE	142LV	343	1.152
161	267	KOLBS	37KOL	707	1.147
162	123	KOUNTZE BULK	435KT	48	1.146
163	269	CONROE BULK	506CN	2,113	1.145
164	233	DAYTON BULK	724DY	2,176	1.144
165	265	FEDERAL	801FE	242	1.140
166	268	TANGLEWOOD	135TG	671	1.139
167	49	Alden Bridge	762AL	4,406	1.138
168	148	DAISETTA	744DA	767	1.130
169	53	NEW CANEY	335NC	1,890	1.126
170	85	APRIL	592AP	1,059	1.125
171	42	BEVIL	155BE	3,966	1.120
172	52	CLEVELAND (TX)	404CV	1,727	1.112
173	122	PANSY	184PS	418	1.112
174	332	STONEGATE	93STG	2,038	1.102
175	272	LONGMIRE	580LM	1,795	1.089
176	206	METRO	716ME	506	1.085
177	175	BEVIL	156BE	665	1.080
178	118	LONGMIRE	583LM	1,276	1.070
179	337	HIMEX	222HI	216	1.065
180	355	GOSLIN	705GL	874	1.062
181	285	GOSLIN	708GL	2,222	1.055
182	231	WOODVILLE (TX)	594WD	1,155	1.046
183	25	CEDAR	698CE	23	1.043
184	73	GOREE	682GR	1,164	1.043
185	163	HANKAMER	207HA	733	1.038
186	380	NAVASOTA	901NA	293	1.038
187	180	CHEEK	165CH	110	1.036
188	279	LOEB	17LOB	892	1.034
189	207	RAYWOOD	73RAY	513	1.033
190	169	YANKEE DOODLE	23YAN	579	1.028
191	266	CORDREY	325CO	1,483	1.026
192	105	FLETCHER	456FL	815	1.021
193	369	CROCKETT	61CRK	100	1.020
194	306	BRIARCLIFF	32BRC	1,302	1.019
195	124	NECHES	197NE	164	1.018
196	83	CORRIGAN BULK	239CR	495	1.014
197	278	OAK RIDGE (TX)	741OK	830	1.014
198	343	HUMPHREY (TX)	107HM	867	1.012
199	210	WYNTEX	632WT	883	1.002

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## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
200	107	HICKORY RIDGE	341HI	1,414	0.996
201	87	DOBBIN	519DO	1,529	0.993
202	63	MCHALE	111MC	555	0.978
203	249	SOUR LAKE	105SL	1,223	0.978
204	184	MCHALE	110MC	1,041	0.959
205	324	PANORAMA	525PA	1,352	0.954
206	158	LILLARD	490LI	284	0.937
207	188	NEW CANEY	337NC	556	0.917
208	75	CONAIR	513CN	1,518	0.910
209	24	MCLEWIS	382MC	804	0.908
210	236	CLEVELAND (TX)	403CV	1,457	0.907
211	131	LOVELLS LAKE	141LV	733	0.907
212	94	PANSY	185PS	1,278	0.894
213	264	HUNTSVILLE	608HU	3,183	0.869
214	234	LUMBERTON	441LU	4,028	0.864
215	323	GOSLIN	706GL	1,360	0.862
216	273	WALDEN	564WD	2,497	0.852
217	154	Alden Bridge	763AL	1,155	0.848
218	185	NECHES	193NE	1,515	0.844
219	48	CONAIR	512CN	1,258	0.843
220	255	GROVES-EGSI	59GRO	1,699	0.808
221	173	HIMEX	221HI	108	0.796
222	312	HANKS	25HKS	903	0.783
223	366	LONGMIRE	581LM	2,121	0.780
224	136	JOHNSTOWN	544JT	2,623	0.774
225	115	LINDBERGH	40LNB	1,613	0.766
226	82	CALVERT	4CAL	2,114	0.759
227	155	CONAIR	511CN	1,591	0.757
228	213	PORT ACRES SUB	68PTA	1,245	0.753
229	244	KOLBS	35KOL	1,081	0.752
230	334	STONEGATE	92STG	2,009	0.741
231	101	CROCKETT	64CRK	1,022	0.740
232	287	Alden Bridge	768AL	3,485	0.723
233	68	WINSHIRE	240WS	907	0.723
234	29	TAMINA	316TA	309	0.715
235	157	HUNTSVILLE	607HU	3,303	0.707
236	98	CHEEK	166CH	561	0.704
237	271	ECHO	72ECH	503	0.702
238	196	KOUNTZE BULK	451KT	1,035	0.701
239	96	MCDONALD	477MD	1,563	0.694
240	41	NEW CANEY	333NC	4,519	0.693
241	289	TANGLEWOOD	136TG	619	0.688
242	141	ELIZABETH	120EL	1,378	0.669
243	149	LACON	537LA	1,946	0.669
244	248	SILSBEE	463SI	733	0.667
245	5	ELIZABETH	122EL	987	0.666
246	112	HUNTSVILLE	611HU	1,533	0.660
247	227	CONAIR	515CN	1,607	0.657
248	168	BRIDGE CITY	360BD	983	0.654
249	99	MAYHAW	671MA	1,822	0.653
250	348	JIROU	77JRU	322	0.649



## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
251	309	METRO	719ME	1,784	0.649
252	199	STONEGATE	91STG	1,491	0.616
253	33	HANKS	22HKS	1,151	0.611
254	256	CORDREY	320CO	82	0.598
255	64	NEW CANEY	338NC	2,226	0.586
256	116	MCDONALD	476MD	966	0.580
257	351	CONROE BULK	575CN	736	0.569
258	263	BRIDGE CITY	363BD	1,919	0.565
259	88	LONGMIRE	584LM	1,383	0.565
260	201	TANGLEWOOD	134TG	2,188	0.563
261	214	CONROE BULK	576CN	1,102	0.560
262	186	BENTWATER	521BW	1,900	0.559
263	50	BATSON	53BAT	894	0.557
264	303	LINDBERGH	43LNB	770	0.532
265	270	WEST END	85WED	528	0.508
266	333	GOSLIN	707GL	811	0.507
267	36	BRIDGE CITY	362BD	1,149	0.500
268	193	TANGLEWOOD	137TG	1,530	0.493
269	146	LAKEVIEW	81LAV	1,286	0.486
270	241	PORT ACRES SUB	69PTA	486	0.484
271	16	VIRGINIA	129VI	615	0.480
272	171	PLANTATION (TX)	546PL	837	0.479
273	354	GOSLIN	702GL	1,771	0.478
274	159	SARATOGA	761SA	435	0.478
275	298	MCDONALD	478MD	635	0.474
276	290	ROSEDALE (TX)	152RS	736	0.473
277	280	ELIZABETH	123EL	2,490	0.466
278	137	HIMEX	223HI	3,923	0.456
279	253	OAK RIDGE (TX)	740OK	1,198	0.443
280	257	SILSBEE	462SI	780	0.436
281	34	VIDOR	162VD	1,854	0.436
282	22	NORTH SILSBEE	471NS	1,100	0.434
283	275	Alden Bridge	764AL	1,247	0.432
284	362	YANKEE DOODLE	25YAN	169	0.420
285	307	AMELIA BULK	180AM	1,342	0.403
286	67	PARKDALE	176PR	542	0.400
287	344	SHEAWILL	535SH	676	0.393
288	95	WYNTEX	633WT	605	0.393
289	313	CENTRAL	130CE	703	0.384
290	299	FRONT STREET	310FR	573	0.384
291	195	GOSLIN	703GL	2,633	0.374
292	314	DAYTON BULK	727DY	775	0.372
293	317	CROWDER	102CD	1,666	0.370
294	39	CROCKETT	198CR	214	0.360
295	239	WINFREE	342WN	1,137	0.357
296	374	NORTH END	28NOE	180	0.339
297	92	CONAIR	514CN	1,439	0.338
298	288	GROVES-EGSI	61GRO	931	0.336
299	339	PORT NECHES	46PTN	1,238	0.336
300	321	BRIARCLIFF	33BRC	301	0.332
301	286	SHEAWILL	536SH	1,224	0.329

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
302	211	CONAIR	516CN	518	0.322
303	277	FORT WORTH	12FTW	1,530	0.322
304	104	CONROE BULK	574CN	1,559	0.321
305	329	SOMERVILLE	127SO	461	0.306
306	360	METRO	718ME	1,435	0.284
307	230	WEST END	86WED	482	0.282
308	143	WINFREE	341WN	701	0.275
309	160	CORDREY	327CO	984	0.273
310	292	VIDOR	161VD	620	0.268
311	170	WEST ORANGE	392WO	646	0.265
312	150	BRIARCLIFF	31BRC	863	0.253
313	189	TESCO	36TSC	76	0.250
314	144	VIWAY	681VI	918	0.246
315	216	LAKEVIEW	80LAV	684	0.235
316	342	WALDEN	560WD	671	0.230
317	282	BAYSHORE	211BA	1,017	0.229
318	262	NORTH END	21NOE	1,971	0.227
319	132	LOEB	18LOB	550	0.218
320	243	SOUR LAKE	104SL	339	0.215
321	350	GROVES-EGSI	62GRO	1,525	0.214
322	100	WESTSIDE	112WS	407	0.211
323	358	SPURLOCK	99SPU	682	0.205
324	198	SPURLOCK	98SPU	670	0.201
325	274	HAMPTON	157HA	10	0.200
326	315	TYRRELL	38TYR	41	0.195
327	119	WEST ORANGE	393WO	666	0.191
328	345	HUNTSVILLE	610HU	1,916	0.188
329	353	JIROU	76JRU	170	0.188
330	142	BRIDGE CITY	361BD	1,066	0.187
331	304	CROWDER	103CD	1,418	0.185
332	192	LINDBERGH	42LNB	309	0.181
333	177	WEST END	88WED	892	0.159
334	129	ADAMS BAYOU	332AD	567	0.153
335	174	AMELIA BULK	181AM	2,021	0.153
336	340	METRO	723ME	685	0.150
337	325	FORT WORTH	7FTW	1,217	0.145
338	300	MANCHESTER	66MAN	2,066	0.145
339	197	TRAVIS	11TRV	21	0.143
340	55	BAYSHORE	212BA	43	0.140
341	305	VIRGINIA	132VI	579	0.140
342	225	FORT WORTH	99FTW	342	0.137
343	377	BENTWATER	522BW	613	0.134
344	375	Alden Bridge	769AL	1,280	0.133
345	364	EGYPT	550EP	901	0.133
346	117	CENTRAL	132CE	1,768	0.129
347	182	VIRGINIA	130VI	1,005	0.126
348	319	CROCKETT	195CR	975	0.125
349	335	MANCHESTER	67MAN	1,021	0.122
350	228	PORT ACRES SUB	67PTA	571	0.098
351	284	APRIL	591AP	1,569	0.096
352	172	Alden Bridge	767AL	2,525	0.086

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIFI Ranking	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
353	356	DAISETTA	741DA	165	0.085
354	361	HUMPHREY (TX)	108HM	41	0.073
355	359	YANKEE DOODLE	24YAN	252	0.056
356	357	LINCOLN	16LCN	304	0.053
357	368	Alden Bridge	766AL	1,661	0.049
358	367	LINCOLN	15LCN	294	0.034
359	209	ROSEDALE (TX)	150RS	116	0.034
360	365	JIROU	78JRU	311	0.032
361	331	WESTSIDE	111WS	355	0.028
362	97	PARKDALE	171PR	688	0.025
363	183	NORTH END	29NOE	360	0.022
364	308	MEMORIAL	280ML	772	0.018
365	371	WEST END	82WED	483	0.017
366	295	METRO	717ME	145	0.014
367	215	GOSLIN	710GL	956	0.007
368	373	NORTH END	26NOE	316	0.006
369	326	STONEGATE	90STG	1,034	0.005
370	378	CONROE BULK	573CN	12	0.000
371	376	CORDREY	321CO	21	0.000
372	379	CROCKETT	63CRK	34	0.000
373	NA	FAWIL	FAWIL	35	0.000
374	108	HEARNE	28HRN	29	0.000
375	NA	INDEPENDENCE (TX)	945ID	10	0.000
376	346	JIROU	75JRU	64	0.000
377	221	METRO	720ME	540	0.000
378	338	NORTH END	27NOE	137	0.000
379	226	TRAVIS	14TRV	20	0.000
380	220	TRAVIS	6TRV	29	0.000
381	NA	TRAVIS	8TRV	13	0.000
382	223	TRAVIS	9TRV	13	0.000
383	301	WEST END	80WED	273	0.000
384	222	WEST END	87WED	33	0.000

## Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

**384**

Add or Delete Rows as Necessary

**Entergy Texas, Inc.**

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
1	62	RIVTRIN	268RV	2,544	1,480.1
2	8	CONROE BULK	577CN	217	1,226.2
3	6	RIVTRIN	269RV	2,956	1,151.1
4	55	PEE DEE	809PD	1,563	1,091.6
5	20	CLEVELAND (TX)	426CV	2,947	775.4
6	130	CRYSTAL	566CR	1,404	745.8
7	21	GEORGIA	670GE	489	670.2
8	44	LACON	539LA	1,888	653.6
9	27	DOBBIN	920DO	1,672	652.5
10	239	BRIARCLIFF	30BRC	2,379	650.3
11	35	CORRIGAN BULK	239CR	495	650.0
12	24	PEE DEE	808PD	895	636.6
13	3	DOUCETTE	569DC	186	619.4
14	76	JOHNSTOWN	345JT	1,162	585.5
15	338	GRIMES	981GR	324	577.1
16	114	WINFREE	340WN	438	536.1
17	9	DAYTON BULK	726DY	1,488	496.0
18	46	TEMCO	628TE	368	493.8
19	154	STOWELL	232ST	1,110	483.3
20	70	APOLLO	320AP	1,795	473.9
21	13	MAGNOLIA AMES	711MG	780	469.1
22	139	CRYSTAL	567CR	1,257	447.4
23	231	ADAMS BAYOU	330AD	150	440.9
24	267	OAK RIDGE (TX)	744OK	2,734	411.6
25	12	DAYTON BULK	725DY	1,402	402.2
26	45	NEW CANEY	336NC	4,156	397.7
27	168	NAVASOTA	905NA	2,124	395.6
28	1	TEMCO	627TE	1,053	389.8
29	40	EASTGATE	781EG	1,272	385.5
30	14	JOHNSTOWN	343JT	1,477	381.6
31	304	SOUTH LIBERTY	714SL	121	381.0
32	92	LACON	540LA	913	366.0
33	162	WINSHIRE	241WS	1,051	364.6
34	52	SPLENDORA	307SP	1,446	362.6
35	173	CONROE BULK	507CN	2,089	342.3
36	47	CALVERT	6CAL	1,578	342.2
37	126	NAVASOTA	969NA	846	342.0
38	58	CRYSTAL	570CR	805	336.4
39	72	FORT WORTH	567FT	465	335.6
40	36	KICKAPOO	251KP	1,282	334.1
41	43	SPLENDORA	309SP	1,285	333.3
42	16	CORRIGAN BULK	238CR	603	332.4
43	202	CONROE BULK	506CN	2,113	329.9
44	181	GRIMES	883GR	882	328.2
45	4	CLEVELAND (TX)	406CV	1,518	326.4
46	105	KOUNTZE BULK	432KT	846	324.6

# Service Quality Report to the Public Utility Commission of Texas

## Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
47	42	CLEVELAND (TX)	425CV	2,022	313.3
48	171	CROCKETT	60CRK	204	311.5
49	19	TRANSCO	48TCO	191	306.7
50	246	ROSEDALE (TX)	151RS	1,261	304.3
51	327	CROWDER	104CD	1,586	303.9
52	252	TYRRELL	37TYR	507	301.1
53	2	DOUCETTE	570DC	1,118	298.7
54	104	TAMINA	598TA	799	298.2
55	108	CLEVELAND (TX)	405CV	1,986	297.8
56	158	ELIZABETH	121EL	1,158	296.6
57	128	GOREE	681GR	684	296.4
58	17	JOHNSTOWN	342JT	649	293.4
59	51	EGYPT	551EP	2,256	291.7
60	28	SPLENDORA	308SP	2,210	291.1
61	26	WARREN	592WR	2,100	290.4
62	59	BAYOU FANNETT	250BY	289	286.9
63	228	MCHALE	112MC	814	285.2
64	119	VIWAY	682VI	1,806	282.2
65	221	OAK RIDGE (TX)	743OK	3,516	277.9
66	280	MAPLE	90MPL	343	274.4
67	75	HUNTSVILLE	600HU	1,977	266.3
68	179	OAK RIDGE (TX)	742OK	231	257.6
69	124	NEW CANEY	304NC	1,623	255.7
70	235	STONEGATE	93STG	2,038	255.2
71	91	KOUNTZE BULK	435KT	48	243.9
72	381	SPEEDWAY	917SW	29	243.0
73	71	ECHO	70ECH	1,628	236.8
74	209	TAMINA	599TA	435	236.8
75	329	TYRRELL	39TYR	10	234.5
76	151	NECHES	197NE	164	231.5
77	74	DOBBIN	519DO	1,529	223.3
78	143	WALDEN	563WD	1,796	222.0
79	247	CHINA	93CHI	1,269	220.2
80	99	NECHES	193NE	1,515	215.1
81	145	OILLA	345OI	1,357	213.6
82	195	TRAVIS	13TRV	44	211.8
83	103	APOLLO	321AP	939	208.3
84	39	BENTWATER	520BW	1,697	208.3
85	117	HAMPTON	158HA	1,126	206.8
86	287	SOMERVILLE	126SO	837	206.8
87	127	HANKAMER	206HA	629	205.1
88	361	CROCKETT	61CRK	100	205.0
89	113	VIDOR	163VD	1,670	204.1
90	283	CENTRAL	131CE	936	203.6
91	224	NAVASOTA	904NA	1,435	203.1
92	370	WESTSIDE	113WS	301	201.5
93	18	CALDWELL INDUSTRIAL	138CI	675	201.1
94	60	CONAIR	513CN	1,518	199.6
95	308	CROCKETT	65CRK	555	198.5
96	155	GRIMES	982GR	735	197.3
97	271	CORDREY	326CO	1,215	196.0

# Service Quality Report to the Public Utility Commission of Texas

## Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
98	164	DAISETTA	743DA	365	195.6
99	234	Alden Bridge	765AL	798	191.9
100	160	OAK RIDGE (TX)	745OK	1,817	191.7
101	106	APRIL	592AP	1,059	191.6
102	146	HEARNE	25HRN	232	188.3
103	238	MERLIN	374MR	524	184.1
104	286	HANKS	23HKS	1,290	182.4
105	83	GOSLIN	709GL	3,612	180.6
106	61	DOUCETTE	568DC	583	179.6
107	216	HEARNE	29HRN	319	179.1
108	11	CEDAR	698CE	23	177.4
109	137	DAYTON BULK	723DY	955	177.2
110	261	CORDREY	324CO	1,568	176.5
111	206	FEDERAL	801FE	242	172.2
112	355	GOSLIN	705GL	874	172.2
113	79	PLANTATION (TX)	545PL	1,077	171.4
114	68	AMELIA BULK	182AM	946	171.1
115	82	HARDIN	35HDN	787	170.7
116	96	WYNTEX	634WT	1,256	170.1
117	194	HUNTSVILLE	607HU	3,303	169.9
118	88	BEVIL	155BE	3,966	168.6
119	317	HUMPHREY (TX)	106HM	1,130	167.0
120	142	RAYWOOD	73RAY	513	166.5
121	148	BENTWATER	521BW	1,900	166.2
122	166	CONROE BULK	572CN	1,346	165.7
123	134	BEVIL	156BE	665	162.9
124	313	STOWELL	231ST	989	162.2
125	95	PANSY	185PS	1,278	158.3
126	50	CLEVELAND (TX)	404CV	1,727	155.1
127	233	BROOKS CREEK	270BC	51	154.4
128	110	LONGMIRE	582LM	863	153.9
129	73	ROSEDALE (TX)	153RS	755	153.8
130	116	ECHO	73ECH	787	153.7
131	149	NEW CANEY	334NC	5,884	153.6
132	276	BEVIL	154BE	2,289	149.7
133	97	EGYPT	552EP	529	146.7
134	201	WYNTEX	632WT	883	146.7
135	232	STOWELL	233ST	635	146.1
136	204	YANKEE DOODLE	23YAN	579	144.6
137	350	APRIL	590AP	1,566	144.4
138	301	SILSBEE	461SI	523	142.6
139	269	CHEEK	165CH	110	142.1
140	100	HICKORY RIDGE	341HI	1,414	141.6
141	316	ADAMS BAYOU	331AD	198	141.3
142	102	HANKS	24HKS	831	139.6
143	109	PEE DEE	806PD	2,506	139.3
144	182	BAYSHORE	213BA	1,675	139.1
145	129	PORT ACRES SUB	68PTA	1,245	137.9
146	191	ORANGE	351ON	498	136.4
147	66	TAMINA	317TA	1,105	135.9
148	242	KOLBS	36KOL	1,345	134.0

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
149	285	YANKEE DOODLE	22YAN	2,092	134.0
150	10	WARREN	506WR	1,371	133.7
151	57	MCLEWIS	381MC	1,193	133.5
152	93	Alden Bridge	762AL	4,406	133.0
153	314	SHEAWILL	536SH	1,224	132.2
154	41	RAYWOOD	74RAY	1,178	131.0
155	125	LONGMIRE	583LM	1,276	129.0
156	342	KOLBS	34KOL	1,204	127.7
157	56	LOVELLS LAKE	142LV	343	126.0
158	258	OAK RIDGE (TX)	741OK	830	125.9
159	256	GOSLIN	708GL	2,222	124.7
160	133	DAISETTA	744DA	767	124.6
161	30	HUNTSVILLE	611HU	1,533	123.3
162	344	METRO	722ME	2,190	121.8
163	193	MCHALE	110MC	1,041	120.1
164	32	CHINA	92CHI	641	119.7
165	153	CLEVELAND (TX)	403CV	1,457	119.7
166	253	LONGMIRE	580LM	1,795	119.1
167	69	MCLEWIS	380MC	2,353	118.2
168	330	FRONT STREET	310FR	573	117.0
169	118	NEW CANEY	335NC	1,890	116.3
170	208	SOUR LAKE	105SL	1,223	116.1
171	217	DAYTON BULK	724DY	2,176	116.0
172	214	HANKAMER	207HA	733	115.6
173	23	ECHO	71ECH	694	114.7
174	86	FRONT STREET	307FR	501	114.7
175	306	GOSLIN	706GL	1,360	113.5
176	294	GOSLIN	701GL	1,208	110.9
177	80	NEW CANEY	333NC	4,519	107.6
178	31	CONAIR	512CN	1,258	106.6
179	111	JOHNSTOWN	544JT	2,623	106.5
180	38	WYNTEX	633WT	605	106.2
181	227	MAPLE	91MPL	255	104.6
182	101	Alden Bridge	763AL	1,155	104.5
183	312	KOLBS	35KOL	1,081	104.3
184	368	METRO	721ME	1,405	103.6
185	112	CHEEK	160CH	448	99.1
186	77	SARATOGA	761SA	435	98.6
187	263	CORDREY	325CO	1,483	98.3
188	279	FLETCHER	457FL	1,469	97.4
189	373	NORTH END	28NOE	180	96.7
190	138	FLETCHER	456FL	815	96.2
191	159	LINDBERGH	40LNB	1,613	96.0
192	319	METRO	719ME	1,784	94.9
193	339	HUMPHREY (TX)	107HM	867	94.1
194	298	GOSLIN	704GL	1,681	94.0
195	278	VIDOR	164VD	885	93.8
196	243	WALDEN	564WD	2,497	93.7
197	250	MERLIN	375MR	843	93.4
198	78	LOVELLS LAKE	141LV	733	92.4
199	187	CONROE BULK	576CN	1,102	92.2



## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
200	167	FRONT STREET	308FR	369	90.1
201	334	PANORAMA	525PA	1,352	88.9
202	337	STONEGATE	92STG	2,009	88.3
203	357	HIMEX	222HI	216	87.8
204	189	CONAIR	515CN	1,607	87.5
205	292	CROWDER	105CD	882	87.5
206	34	CALVERT	4CAL	2,114	86.6
207	212	MCDONALD	479MD	756	85.5
208	175	MCHALE	111MC	555	85.2
209	303	HANKS	25HKS	903	85.1
210	307	TANGLEWOOD	136TG	619	85.0
211	291	ORANGE	350ON	860	83.7
212	200	WOODVILLE (TX)	594WD	1,155	83.4
213	196	ORANGE	352ON	919	82.9
214	25	GOREE	682GR	1,164	82.6
215	240	WINSHIRE	240WS	907	82.3
216	199	PANSY	184PS	418	81.7
217	282	CORDREY	320CO	82	81.6
218	170	LILLARD	490LI	284	81.0
219	241	LUMBERTON	441LU	4,028	79.7
220	53	TAMINA	316TA	309	79.3
221	380	NAVASOTA	901NA	293	79.2
222	277	LOEB	17LOB	892	78.8
223	197	LINDBERGH	41LNB	1,714	78.2
224	120	LACON	537LA	1,946	77.7
225	268	GROVES-EGSI	59GRO	1,699	76.8
226	122	ELIZABETH	120EL	1,378	76.0
227	141	NEW CANEY	338NC	2,226	76.0
228	260	CHEEK	159CH	536	75.4
229	284	TANGLEWOOD	135TG	671	74.8
230	147	BRIDGE CITY	360BD	983	72.8
231	29	MCDONALD	477MD	1,563	71.9
232	156	WOODVILLE (TX)	593WD	711	71.4
233	328	GOSLIN	707GL	811	71.2
234	123	LONGMIRE	584LM	1,383	70.6
235	163	METRO	716ME	506	70.5
236	63	ELIZABETH	122EL	987	69.9
237	136	CONAIR	516CN	518	69.6
238	7	BATSON	53BAT	894	66.2
239	266	HIMEX	221HI	108	65.5
240	184	CROCKETT	64CRK	1,022	65.3
241	64	MCLEWIS	382MC	804	64.9
242	272	CONROE BULK	505CN	1,358	64.5
243	178	CONAIR	511CN	1,591	64.4
244	293	BRIARCLIFF	32BRC	1,302	64.2
245	210	HUNTSVILLE	608HU	3,183	63.0
246	180	PLANTATION (TX)	546PL	837	62.7
247	211	PORT ACRES SUB	69PTA	486	62.7
248	140	CHEEK	166CH	561	62.5
249	340	PORT NECHES	45PTN	913	62.4
250	49	HANKS	22HKS	1,151	62.1

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## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
251	90	MCDONALD	476MD	966	61.4
252	259	MEMORIAL	281ML	692	61.3
253	274	WALDEN	560WD	671	59.7
254	262	ROSEDALE (TX)	152RS	736	59.4
255	244	CENTRAL	133CE	1,587	59.2
256	203	VIRGINIA	131VI	1,398	59.1
257	205	OAK RIDGE (TX)	740OK	1,198	58.2
258	369	LONGMIRE	581LM	2,121	57.0
259	121	GROVES-EGSI	63GRO	1,305	56.5
260	356	JIROU	77JRU	322	55.3
261	229	BRIDGE CITY	363BD	1,919	53.6
262	273	KOLBS	37KOL	707	52.8
263	94	MAYHAW	671MA	1,822	52.1
264	323	LINDBERGH	43LNB	770	51.6
265	265	NEW CANEY	337NC	556	51.5
266	290	STONEGATE	91STG	1,491	50.8
267	349	CONROE BULK	575CN	736	49.9
268	65	HIMEX	223HI	3,923	49.1
269	332	GOSLIN	702GL	1,771	49.0
270	302	AMELIA BULK	180AM	1,342	46.7
271	176	LACON	538LA	1,382	45.7
272	248	SILSBEE	463SI	733	44.8
273	264	Alden Bridge	764AL	1,247	44.7
274	37	MCHALE	113MC	615	43.2
275	98	CONAIR	514CN	1,439	42.7
276	107	VIRGINIA	129VI	615	42.6
277	150	WEST END	86WED	482	42.3
278	255	TANGLEWOOD	134TG	2,188	41.8
279	174	ECHO	72ECH	503	40.6
280	54	CROCKETT	198CR	214	40.3
281	254	MCDONALD	478MD	635	40.1
282	218	LAKEVIEW	81LAV	1,286	39.7
283	345	SHEAWILL	535SH	676	39.4
284	333	PORT NECHES	46PTN	1,238	39.3
285	270	GOSLIN	703GL	2,633	38.0
286	132	BRIDGE CITY	362BD	1,149	37.9
287	85	PORT ACRES BULK	70PAS	825	37.8
288	198	SILSBEE	462SI	780	35.5
289	207	KOUNTZE BULK	451KT	1,035	34.8
290	169	TANGLEWOOD	137TG	1,530	34.7
291	67	VIDOR	162VD	1,854	34.0
292	281	ELIZABETH	123EL	2,490	33.5
293	310	CROWDER	102CD	1,666	33.2
294	81	NORTH SILSBEE	472NS	341	32.4
295	222	WEST END	85WED	528	31.9
296	377	BENTWATER	522BW	613	31.6
297	22	NORTH SILSBEE	471NS	1,100	31.5
298	289	DAYTON BULK	727DY	775	31.2
299	165	TRAVIS	11TRV	21	29.6
300	296	GROVES-EGSI	61GRO	931	27.5
301	347	METRO	718ME	1,435	27.4

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
302	322	Alden Bridge	768AL	3,485	27.2
303	346	GROVES-EGSI	62GRO	1,525	27.2
304	186	PARKDALE	176PR	542	26.0
305	331	SOMERVILLE	127SO	461	25.1
306	115	BRIARCLIFF	31BRC	863	24.7
307	358	SPURLOCK	99SPU	682	23.9
308	225	WINFREE	342WN	1,137	23.9
309	309	CENTRAL	130CE	703	23.7
310	213	NORTH END	21NOE	1,971	23.6
311	131	FORT WORTH	99FTW	342	23.4
312	352	JIROU	76JRU	170	23.2
313	311	CROCKETT	195CR	975	22.8
314	236	SOUR LAKE	104SL	339	22.6
315	288	AMELIA BULK	181AM	2,021	22.3
316	135	CONROE BULK	574CN	1,559	22.2
317	305	VIDOR	161VD	620	21.9
318	183	VIWAY	681VI	918	21.4
319	245	WEST ORANGE	392WO	646	21.3
320	297	FORT WORTH	12FTW	1,530	21.2
321	375	Alden Bridge	769AL	1,280	19.8
322	326	CROWDER	103CD	1,418	19.8
323	321	BRIARCLIFF	33BRC	301	19.7
324	161	CORDREY	327CO	984	19.6
325	343	TYRRELL	38TYR	41	19.5
326	363	YANKEE DOODLE	25YAN	169	19.3
327	220	SPURLOCK	98SPU	670	19.1
328	351	METRO	723ME	685	19.0
329	215	LAKEVIEW	80LAV	684	18.9
330	48	LOEB	18LOB	550	18.6
331	336	HUNTSVILLE	610HU	1,916	18.3
332	324	VIRGINIA	132VI	579	17.2
333	230	Alden Bridge	767AL	2,525	17.0
334	257	APRIL	591AP	1,569	16.4
335	223	LINDBERGH	42LNB	309	16.3
336	300	MANCHESTER	66MAN	2,066	15.9
337	251	VIRGINIA	130VI	1,005	15.8
338	354	EGYPT	550EP	901	15.3
339	348	MANCHESTER	67MAN	1,021	15.3
340	15	TESCO	36TSC	76	14.7
341	299	BAYSHORE	211BA	1,017	14.1
342	275	HAMPTON	157HA	10	14.1
343	219	WINFREE	341WN	701	14.1
344	172	BRIDGE CITY	361BD	1,066	14.0
345	320	FORT WORTH	7FTW	1,217	12.1
346	362	LINCOLN	16LCN	304	12.0
347	157	WESTSIDE	112WS	407	11.7
348	89	CENTRAL	132CE	1,768	11.0
349	84	WEST ORANGE	393WO	666	9.9
350	152	ADAMS BAYOU	332AD	567	9.4
351	190	PORT ACRES SUB	67PTA	571	9.4
352	372	Alden Bridge	766AL	1,661	9.3

## Service Quality Report to the Public Utility Commission of Texas

### Entergy Texas, Inc.

2013 SAIDI Ranking	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
353	144	WEST END	88WED	892	9.3
354	33	BAYSHORE	212BA	43	8.1
355	359	DAISETTA	741DA	165	6.8
356	249	GOSLIN	710GL	956	5.5
357	364	YANKEE DOODLE	24YAN	252	4.3
358	365	HUMPHREY (TX)	108HM	41	4.2
359	335	WESTSIDE	111WS	355	4.2
360	366	JIROU	78JRU	311	4.1
361	237	METRO	717ME	145	3.9
362	367	LINCOLN	15LCN	294	1.8
363	177	PARKDALE	171PR	688	1.5
364	226	NORTH END	29NOE	360	1.4
365	315	MEMORIAL	280ML	772	1.3
366	5	ROSEDALE (TX)	150RS	116	1.3
367	374	WEST END	82WED	483	1.0
368	371	NORTH END	26NOE	316	0.7
369	295	STONEGATE	90STG	1,034	0.4
370	378	CONROE BULK	573CN	12	0.0
371	376	CORDREY	321CO	21	0.0
372	379	CROCKETT	63CRK	34	0.0
373	NA	FAWIL	FAWIL	35	0.0
374	87	HEARNE	28HRN	29	0.0
375	NA	INDEPENDENCE (TX)	945ID	10	0.0
376	341	JIROU	75JRU	64	0.0
377	325	METRO	720ME	540	0.0
378	353	NORTH END	27NOE	137	0.0
379	192	TRAVIS	14TRV	20	0.0
380	188	TRAVIS	6TRV	29	0.0
381	NA	TRAVIS	8TRV	13	0.0
382	185	TRAVIS	9TRV	13	0.0
383	318	WEST END	80WED	273	0.0
384	360	WEST END	87WED	33	0.0

Service Quality Report to the Public Utility Commission of Texas

**Entergy Texas, Inc.**

**INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2013 Reporting Year

<b>Causes of Forced Interruptions</b>	<b>Percentage</b>
Weather (Including Lightning)	11.68%
Vegetation	23.89%
Animals and Birds	4.62%
People (Including cars and farm equip)	11.92%
Utility-owned Equipment	32.12%
Other	4.94%
Unknown	10.82%
	100.00%