



Control Number: 42146



Item Number: 3

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§25.52. -- Reliability and Continuity of Service.

<http://www.puc.state.tx.us/rules/subrules/electric/25.52/25.52.doc>

Application. This section applies to all electric utilities as defined by the Public Utility Regulatory Act (PURA) §31.002(6) and all transmission and distribution utilities as defined by PURA §31.002(19). The term "utility" as used in this section shall mean an electric utility and a transmission and distribution utility.

Public Utility Regulatory Act §31.002

<http://www.puc.state.tx.us/rules/statutes/index.cfm>

DEFINITIONS.

The term "Electric utility" does not include a municipally owned utility or an electric cooperative.

Information typed in highlighted cells will appear on following sheets.

Type Name of Utility in the Cell Below

Utility: **Austin Energy**

Type Total Number of Distribution Feeders in the Cell Below

Feeders: **273**

Due: **February 14, 2014**

File: **Five Printed Copies and
One Electronic Copy of This Excel File**

Project: **42146**

Address: **Attn: Filing Clerk
Public Utility Commission of Texas
P.O. Box 13326
Austin, Texas 78711-3326**

If you have any questions, please contact:

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2013 Reporting Year

Austin Energy

Project 42146

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2013	0.53	0.0386	0.0272	0.0377	0.0455	0.0638	0.0511	0.0680	0.0353	0.0638	0.0434	0.0161	0.0385
Scheduled 2013	0.02	0.0077	0.0005	0.0005	0.0008	0.0010	0.0009	0.0006	0.0018	0.0016	0.0008	0.0006	0.0005
Outside Causes 2013	0.04	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0170	0.0019	0.0000	0.0231	0.0000
Major Events 2013	0.09	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0108	0.0000	0.0000	0.0833	0.0000	0.0000

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

System SAIDI	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	
Forced													
2013	40.67	2.84	3.12	3.26	3.07	6.28	3.74	4.67	2.49	4.84	2.73	1.51	2.12
Scheduled													
2013	1.62	0.27	0.07	0.05	0.08	0.13	0.12	0.06	0.35	0.18	0.14	0.10	0.07
Outside Causes													
2013	4.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.80	0.05	0.00	3.15	0.00
Major Events													
2013	19.07	0.00	0.00	0.00	0.00	0.00	2.59	0.00	0.00	16.48	0.00	0.00	

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

273

Add or Delete Rows as Necessary

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
1	21	Summit	SU13	3354	3.00
2	34	Magnesium Plant	MP07	2389	2.41
3	13	Hi-Cross	HC11	2950	2.28
4	38	Summit	SU02	2019	2.27
5	214	Seaholm Plant	SP09	1004	2.17
6	16	Jollyville	JV03	1462	2.08
7	27	Commons Ford	CF07	1080	2.03
8	39	Hamilton	HM01	1395	1.87
9	164	Jollyville	JV07	2243	1.81
10	175	Warren	WA02	450	1.70
11	70	Salem Walk	SW07	2328	1.67
12	43	Seaholm Plant	SP08	2626	1.65
13	98	Northland	NL08	1487	1.62
14	110	Hi-Cross	HC04	2648	1.62
15	148	Oak Hill	OH09	2460	1.62
16	114	Daffin Gin	DG02	48	1.58
17	104	Commons Ford	CF09	1024	1.58
18	139	Daffin Gin	DG01	3628	1.57
19	32	Bergstrom	BE03	373	1.47
20	196	Brodie Lane	BL08	3044	1.42
21	133	Salem Walk	SW06	1097	1.40
22	12	Austin Dam	AD02	877	1.38
23	107	Bee Creek	BC03	1430	1.37
24	140	Burlison	BU04	257	1.35
25	41	Onion Creek	OC02	1907	1.33
26	15	Bergstrom	BE05	1551	1.32
27	248	Hamilton	HM04	690	1.30
28	55	Kingsbury	KB03	3085	1.30
29	117	Hamilton	HM11	2408	1.26
30	14	Burlison	BU09	3153	1.25
31	31	Northland	NL13	1644	1.25
32	262	Oak Hill	OH02	1668	1.25
33	57	Oak Hill	OH07	1038	1.24
34	6	Angus Valley	AG04	2665	1.24
35	254	Slaughter Lane	SL05	2444	1.22
36	187	Koenig Lane	KL01	1569	1.21
37	65	Justin Lane	JL04	1429	1.20

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
38	218	Wheless Lane	WL02	1502	1.19
39	45	Jollyville	JV04	932	1.18
40	240	Trading Post	TP01	1681	1.16
41	172	Wheless Lane	WL05	690	1.16
42	58	Northland	NL14	772	1.15
43	216	Warren	WA05	626	1.14
44	44	Justin Lane	JL01	1189	1.14
45	66	Salem Walk	SW01	2429	1.13
46	223	Fiesta	FI01	4060	1.13
47	161	Jollyville	JV01	1883	1.12
48	26	Brodie Lane	BL04	2404	1.11
49	199	Magnesium Plant	MP09	1039	1.11
50	213	Jett	JE02	2118	1.10
51	11	Daffin Gin	DG04	559	1.09
52	212	Austin Dam	AD01	1343	1.09
53	203	Bee Creek	BC05	882	1.09
54	128	Patton Lane	PL03	2782	1.08
55	208	Hi-Cross	HC01	3576	1.07
56	219	Commons Ford	CF02	2652	1.07
57	217	Warren	WA04	192	1.07
58	53	Pedernales	PE06	2842	1.07
59	188	Jett	JE03	1082	1.07
60	251	Northwest	NW03	1672	1.06
61	270	Stoney Ridge	SR02	973	1.05
62	94	Elroy	ER03	143	1.05
63	78	Hi-Cross	HC10	2601	1.05
64	180	Koenig Lane	KL08	852	1.05
65	176	Seaholm Plant	SP11	1929	1.04
66	8	Sprinkle	SK01	1742	1.04
67	67	Summit	SU04	1898	1.03
68	258	Seaholm Plant	SP02	1821	1.02
69	not ranked	Williamson	WI05	296	1.01
70	24	Riverplace	RP08	874	1.01
71	112	Northwest	NW01	1357	1.00
72	220	Northwest	NW02	1452	1.00
73	91	Patton Lane	PL10	1244	1.00
74	not ranked	Onion Creek	OC01	11	1.00
75	82	Patton Lane	PL11	1969	0.97
76	73	Howard Lane	HL02	1447	0.92
77	234	Jett	JE06	245	0.88
78	113	Kingsbury	KB01	1113	0.87

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
79	35	Burleson	BU03	2158	0.80
80	5	Carson Creek	CC01	284	0.71
81	96	Koenig Lane	KL03	638	0.70
82	77	Oak Hill	OH08	1304	0.70
83	100	Carson Creek	CC05	246	0.60
84	10	Seaholm Plant	SP12	1588	0.59
85	51	Kingsbury	KB04	1031	0.58
86	143	Fiskville	FV05	2664	0.56
87	33	Steck	ST07	2840	0.52
88	68	Patton Lane	PL01	1923	0.52
89	209	Grove	GR07	2742	0.52
90	233	Seaholm Plant	SP10	473	0.47
91	200	Hamilton	HM05	2747	0.47
92	99	Lakeway	LW05	1949	0.46
93	125	Magnesium Plant	MP03	1006	0.46
94	4	Fiskville	FV01	1526	0.44
95	48	McNeil	MC08	1999	0.44
96	118	Lakeshore	LS04	1363	0.42
97	183	Slaughter Lane	SL01	3439	0.41
98	not ranked	Onion Creek	OC04	80	0.41
99	72	Lakeshore	LS01	1400	0.41
100	121	Bee Creek	BC09	813	0.41
101	142	Commons Ford	CF04	1836	0.41
102	3	Central Austin	CA02	2431	0.40
103	186	Fiskville	FV04	1552	0.39
104	135	Austin Dam	AD05	2305	0.39
105	182	Lakeway	LW06	967	0.39
106	120	Jollyville	JV08	1242	0.37
107	242	Cameron	CM01	359	0.36
108	243	Howard Lane	HL04	846	0.36
109	122	Magnesium Plant	MP05	1940	0.36
110	144	Cardinal Lane	CL10	1907	0.35
111	152	Howard Lane	HL01	2126	0.35
112	151	McNeil	MC11	726	0.35
113	155	Jollyville	JV05	1247	0.34
114	205	Fiskville	FV03	2735	0.34
115	115	Warren	WA06	649	0.34
116	106	Koenig Lane	KL06	1374	0.33
117	198	Cameron	CM10	1474	0.32
118	22	Mueller	MU04	320	0.32
119	126	Carson Creek	CC06	22	0.32

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
120	204	Cardinal Lane	CL02	3058	0.31
121	9	Central Austin	CA05	2718	0.31
122	63	Austin Dam	AD06	878	0.31
123	136	Salem Walk	SW05	2285	0.29
124	221	Hi-Cross	HC08	2310	0.29
125	108	Riverplace	RP07	1949	0.29
126	111	Commons Ford	CF05	993	0.28
127	160	Walnut Creek	WC07	1154	0.28
128	116	Salem Walk	SW04	1912	0.27
129	75	Seaholm Plant	SP01	2428	0.27
130	166	Pedernales	PE01	1558	0.26
131	173	Cardinal Lane	CL09	1398	0.25
132	25	Warren	WA01	2667	0.25
133	74	Lakeway	LW02	1535	0.24
134	147	Cameron	CM07	2431	0.24
135	207	Kingsbury	KB06	2867	0.22
136	37	Techridge	TR02	3257	0.22
137	123	Steck	ST03	2300	0.22
138	189	Cardinal Lane	CL05	3794	0.22
139	141	Northland	NL01	547	0.22
140	192	Northland	NL02	1116	0.22
141	40	Cameron	CM09	1728	0.21
142	47	Fiesta	FI02	846	0.21
143	267	Northland	NL12	2056	0.21
144	257	Sprinkle	SK03	597	0.21
145	71	Lakeshore	LS02	416	0.21
146	229	Slaughter Lane	SL08	2502	0.20
147	2	Seaholm Plant	SP07	288	0.19
148	95	Koenig Lane	KL07	819	0.19
149	162	Cardinal Lane	CL11	1236	0.19
150	not ranked	Barton	BA06	21	0.19
151	83	Steck	ST06	999	0.18
152	28	Central Austin	CA01	1425	0.18
153	81	Patton Lane	PL02	1605	0.18
154	264	Summit	SU15	615	0.18
155	156	Cameron	CM02	2276	0.17
156	17	Williamson	WI09	1648	0.17
157	19	McNeil	MC01	917	0.17
158	80	Jett	JE04	1346	0.17
159	36	McNeil	MC07	715	0.16
160	1	Wheless Lane	WL04	1983	0.16

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
161	193	Williamson	WI02	1791	0.16
162	191	Cardinal Lane	CL08	2064	0.16
163	60	Fiesta	FI04	1357	0.15
164	158	Steck	ST05	1108	0.15
165	174	Williamson	WI04	3920	0.15
166	119	Wheless Lane	WL06	1961	0.15
167	137	Fiesta	FI05	2885	0.15
168	181	Pedernales	PE03	1367	0.15
169	194	Northland	NL15	2001	0.14
170	46	Magnesium Plant	MP06	3285	0.14
171	130	Cardinal Lane	CL07	1050	0.14
172	244	Brodie Lane	BL06	2209	0.14
173	49	Salem Walk	SW08	2155	0.14
174	255	Oak Hill	OH03	586	0.13
175	124	Justin Lane	JL03	1450	0.13
176	52	Walnut Creek	WC08	1851	0.13
177	269	Stoney Ridge	SR01	2102	0.13
178	105	Hamilton	HM08	994	0.12
179	not ranked	McNeil	MC10	106	0.12
180	253	Angus Valley	AG02	1221	0.12
181	177	Barton	BA04	676	0.12
182	163	Pedernales	PE04	1784	0.12
183	102	Howard Lane	HL03	816	0.12
184	206	Wheless Lane	WL08	3016	0.12
185	215	Williamson	WI06	2711	0.11
186	109	Burleson	BU01	3699	0.11
187	247	Burleson	BU06	3130	0.11
188	202	Techridge	TR03	1878	0.11
189	167	Walnut Creek	WC10	2476	0.11
190	146	Jett	JE05	912	0.11
191	150	Summit	SU06	583	0.11
192	179	Magnesium Plant	MP02	4059	0.10
193	103	Wheless Lane	WL07	3315	0.10
194	61	Bee Creek	BC08	670	0.10
195	225	Warren	WA03	691	0.10
196	201	Burleson	BU07	369	0.09
197	42	Barton	BA05	1007	0.09
198	153	Northland	NL11	2559	0.09
199	30	Dessau	DE22	3429	0.09
200	56	Brodie Lane	BL01	2501	0.08
201	249	Cardinal Lane	CL01	1010	0.08

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
202	138	McNeil	MC06	2628	0.08
203	228	Cardinal Lane	CL12	1692	0.08
204	170	Kingsbury	KB05	594	0.08
205	132	Cardinal Lane	CL04	1084	0.08
206	145	Barton	BA10	679	0.08
207	171	Hidden Valley	HV06	812	0.07
208	54	Howard Lane	HL05	1469	0.07
209	226	Pedernales	PE07	2072	0.07
210	not ranked	Trading Post	TP05	839	0.07
211	165	Salem Walk	SW02	3500	0.07
212	178	Hi-Cross	HC07	4127	0.07
213	93	Lakeshore	LS06	494	0.07
214	149	Dessau	DE24	2299	0.07
215	89	Summit	SU01	175	0.06
216	263	Oak Hill	OH06	1757	0.06
217	211	Angus Valley	AG03	1233	0.06
218	76	Brodie Lane	BL02	2801	0.06
219	101	Carson Creek	CC03	1166	0.06
220	236	Hidden Valley	HV02	1638	0.06
221	not ranked	Justin Lane	JL06	88	0.06
222	154	Lakeway	LW03	1721	0.05
223	20	Bergstrom	BE06	290	0.05
224	79	Williamson	WI01	2460	0.05
225	230	Angus Valley	AG05	2026	0.05
226	227	Slaughter Lane	SL02	2901	0.05
227	23	Trading Post	TP06	1490	0.05
228	260	Hamilton	HM03	994	0.05
229	50	Wheless Lane	WL01	2569	0.05
230	64	Central Austin	CA04	2842	0.04
231	62	Barton	BA11	1933	0.04
232	252	Barton	BA09	1881	0.04
233	29	Koenig Lane	KL04	1147	0.04
234	190	Pedernales	PE05	787	0.04
235	84	McNeil	MC05	2913	0.04
236	69	Sprinkle	SK06	2212	0.04
237	97	Bergstrom	BE02	287	0.03
238	88	Cameron	CM03	1014	0.03
239	168	Hi-Cross	HC03	2110	0.03
240	90	Brodie Lane	BL07	2246	0.03
241	not ranked	Grove	GR09	39	0.03
242	210	Commons Ford	CF03	799	0.02

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIFI	2012 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIFI Value
243	169	Steck	ST02	4207	0.02
244	157	Trading Post	TP04	293	0.02
245	222	Slaughter Lane	SL09	2817	0.02
246	241	Hi-Cross	HC02	521	0.02
247	129	Barton	BA02	336	0.02
248	239	Hamilton	HM06	354	0.02
249	195	Trading Post	TP02	1557	0.01
250	127	Hamilton	HM09	684	0.01
251	not ranked	Jollyville	JV09	296	0.01
252	85	Steck	ST08	741	0.01
253	238	Hi-Cross	HC06	2005	0.01
254	18	McNeil	MC02	2318	0.01
255	261	Williamson	WI08	1467	0.01
256	197	Howard Lane	HL06	1719	0.01
257	245	Grove	GR08	4652	0.01
258	159	Burleson	BU02	121	0.01
259	86	Sprinkle	SK05	490	0.01
260	87	Burleson	BU05	127	0.01
261	184	Techridge	TR07	1021	0.01
262	232	Hidden Valley	HV01	1104	0.01
263	237	Hidden Valley	HV05	1545	0.00
264	7	Carson Creek	CC02	678	0.00
265	224	Hamilton	HM10	984	0.00
266	59	Burleson	BU08	2252	0.00
267	235	Oak Hill	OH05	2591	0.00
268	131	Dessau	DE03	976	0.00
269	271	Mueller	MU02	1175	0.00
270	266	Slaughter Lane	SL04	2787	0.00
271	259	Steck	ST04	1118	0.00
272	not ranked	Williamson	WI10	1722	0.00
273	185	Barton	BA03	2123	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

273

Add or Delete Rows as Necessary

Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
1	131	Northland	NL14	772	241.31
2	not ranked	Onion Creek	OC01	11	219.00
3	19	Commons Ford	CF07	1080	216.88
4	129	Jollyville	JV07	2243	214.92
5	70	Northland	NL08	1487	214.08
6	75	Oak Hill	OH07	1038	212.80
7	120	Oak Hill	OH09	2460	195.74
8	232	Warren	WA04	192	194.47
9	77	Magnesium Plant	MP07	2389	188.79
10	171	Warren	WA02	450	170.52
11	3	Jollyville	JV03	1462	167.80
12	225	Commons Ford	CF02	2652	163.34
13	181	Seaholm Plant	SP09	1004	157.65
14	115	Daffin Gin	DG02	48	151.38
15	33	Bee Creek	BC03	1430	150.95
16	12	Austin Dam	AD02	877	138.17
17	not ranked	Williamson	WI05	296	137.13
18	96	Commons Ford	CF09	1024	131.96
19	218	Jett	JE03	1082	131.22
20	84	Summit	SU04	1898	130.54
21	36	Daffin Gin	DG04	559	126.44
22	152	Hi-Cross	HC10	2601	124.27
23	207	Brodie Lane	BL08	3044	117.50
24	30	Northland	NL13	1644	117.11
25	13	Carson Creek	CC01	284	104.89
26	52	Hamilton	HM01	1395	102.66
27	8	Bergstrom	BE03	373	101.97
28	191	Hi-Cross	HC01	3576	100.58
29	35	Summit	SU13	3354	100.09
30	236	Jett	JE06	245	96.50
31	105	Salem Walk	SW07	2328	96.20
32	15	Hi-Cross	HC11	2950	94.42
33	159	Salem Walk	SW06	1097	94.28
34	22	Elroy	ER03	143	91.55
35	48	Carson Creek	CC05	246	90.97
36	25	Howard Lane	HL02	1447	90.79
37	175	Wheless Lane	WL05	690	88.29

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
38	146	Carson Creek	CC06	22	88.09
39	92	Riverplace	RP08	874	87.24
40	66	Commons Ford	CF05	993	86.84
41	27	Burleson	BU03	2158	85.48
42	180	Jett	JE02	2118	84.70
43	59	Hi-Cross	HC04	2648	84.43
44	259	Hamilton	HM04	690	84.10
45	190	Cameron	CM07	2431	83.04
46	162	Koenig Lane	KL01	1569	82.71
47	97	Daffin Gin	DG01	3628	82.38
48	26	Brodie Lane	BL04	2404	81.68
49	73	Kingsbury	KB03	3085	75.73
50	90	Burleson	BU04	257	74.15
51	214	Hi-Cross	HC08	2310	73.00
52	44	Bergstrom	BE05	1551	71.49
53	158	Bee Creek	BC05	882	71.14
54	124	Lakeshore	LS01	1400	69.06
55	215	Patton Lane	PL11	1969	68.66
56	103	Fiskville	FV05	2664	68.19
57	139	Steck	ST07	2840	65.90
58	217	Koenig Lane	KL08	852	65.23
59	not ranked	Onion Creek	OC04	80	64.05
60	64	Patton Lane	PL10	1244	63.71
61	202	Cameron	CM10	1474	63.55
62	255	Cameron	CM01	359	61.79
63	154	Howard Lane	HL01	2126	59.56
64	65	Justin Lane	JL01	1189	58.85
65	69	Salem Walk	SW01	2429	58.80
66	76	Kingsbury	KB01	1113	58.35
67	53	Lakeway	LW05	1949	58.03
68	79	Cameron	CM09	1728	57.89
69	28	Onion Creek	OC02	1907	56.03
70	54	Burleson	BU09	3153	54.74
71	200	Trading Post	TP01	1681	54.56
72	20	Koenig Lane	KL03	638	54.10
73	71	Seaholm Plant	SP08	2626	52.37
74	32	Angus Valley	AG04	2665	52.24
75	262	Sprinkle	SK03	597	52.19
76	87	Kingsbury	KB04	1031	52.15
77	132	Salem Walk	SW05	2285	51.64
78	31	Central Austin	CA02	2431	51.00

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
79	86	Bee Creek	BC09	813	50.57
80	18	Summit	SU02	2019	49.55
81	119	Lakeshore	LS04	1363	48.32
82	239	Wheless Lane	WL02	1502	47.60
83	109	Pedernales	PE06	2842	47.57
84	83	Patton Lane	PL03	2782	46.47
85	122	McNeil	MC08	1999	46.46
86	208	Magnesium Plant	MP09	1039	44.85
87	169	Walnut Creek	WC07	1154	43.63
88	14	Sprinkle	SK01	1742	43.26
89	209	Grove	GR07	2742	42.98
90	241	Seaholm Plant	SP10	473	41.55
91	252	Slaughter Lane	SL05	2444	41.19
92	39	Central Austin	CA05	2718	40.47
93	114	Koenig Lane	KL06	1374	40.16
94	192	Fiesta	FI01	4060	40.15
95	55	Oak Hill	OH08	1304	39.85
96	128	Magnesium Plant	MP03	1006	38.68
97	167	Commons Ford	CF04	1836	38.39
98	238	Howard Lane	HL04	846	38.37
99	40	Magnesium Plant	MP05	1940	38.21
100	57	Austin Dam	AD06	878	37.47
101	205	Hamilton	HM05	2747	37.46
102	17	Fiskville	FV01	1526	36.75
103	1	Seaholm Plant	SP07	288	36.24
104	199	Kingsbury	KB06	2867	36.10
105	82	Lakeway	LW02	1535	36.02
106	42	Seaholm Plant	SP12	1588	35.98
107	not ranked	Barton	BA06	21	35.67
108	94	Patton Lane	PL01	1923	35.06
109	229	Austin Dam	AD01	1343	34.90
110	130	Jollyville	JV04	932	34.78
111	7	Wheless Lane	WL04	1983	33.88
112	not ranked	Trading Post	TP05	839	33.19
113	78	Steck	ST06	999	32.72
114	106	Hamilton	HM11	2408	32.67
115	98	Austin Dam	AD05	2305	32.39
116	176	Warren	WA05	626	31.13
117	197	Cardinal Lane	CL02	3058	30.32
118	113	Northland	NL01	547	29.89
119	50	Seaholm Plant	SP01	2428	29.88

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Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
120	145	Cardinal Lane	CL10	1907	28.59
121	193	Williamson	WI02	1791	28.59
122	186	Fiskville	FV03	2735	28.35
123	250	Northwest	NW03	1672	28.15
124	45	Warren	WA01	2667	27.66
125	164	Lakeway	LW06	967	27.14
126	160	McNeil	MC11	726	26.76
127	110	Justin Lane	JL03	1450	25.97
128	183	Slaughter Lane	SL01	3439	25.83
129	116	Riverplace	RP07	1949	25.82
130	258	Seaholm Plant	SP02	1821	24.27
131	91	Steck	ST03	2300	23.89
132	61	Warren	WA06	649	23.76
133	161	Northwest	NW01	1357	23.42
134	37	McNeil	MC07	715	23.39
135	177	Cardinal Lane	CL09	1398	23.28
136	243	Northwest	NW02	1452	23.15
137	198	Fiskville	FV04	1552	22.88
138	228	Stoney Ridge	SR02	973	22.76
139	266	Oak Hill	OH02	1668	22.35
140	29	Carson Creek	CC03	1166	22.13
141	242	Burleson	BU06	3130	21.85
142	184	Cardinal Lane	CL11	1236	21.74
143	101	Jollyville	JV08	1242	21.61
144	123	Justin Lane	JL04	1429	21.51
145	148	Lakeshore	LS02	416	21.43
146	125	Jollyville	JV05	1247	21.24
147	62	Lakeshore	LS06	494	20.78
148	135	Walnut Creek	WC10	2476	20.54
149	80	Burleson	BU01	3699	20.25
150	263	Summit	SU15	615	20.10
151	173	Cameron	CM02	2276	19.25
152	60	Salem Walk	SW08	2155	19.17
153	9	Mueller	MU04	320	19.12
154	34	Barton	BA05	1007	18.92
155	185	Cardinal Lane	CL05	3794	18.83
156	85	Fiesta	FI04	1357	18.73
157	95	Hamilton	HM08	994	17.78
158	5	Jett	JE04	1346	17.51
159	221	Techridge	TR03	1878	17.22
160	149	Northland	NL02	1116	17.02

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Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
161	11	Techridge	TR02	3257	17.02
162	47	Magnesium Plant	MP06	3285	16.95
163	89	Fiesta	FI05	2885	16.41
164	170	Steck	ST05	1108	16.38
165	24	Williamson	WI09	1648	16.32
166	10	Koenig Lane	KL07	819	16.28
167	4	McNeil	MC01	917	15.81
168	74	Patton Lane	PL02	1605	15.76
169	206	Slaughter Lane	SL08	2502	14.97
170	142	Summit	SU06	583	14.62
171	121	McNeil	MC06	2628	14.54
172	134	Walnut Creek	WC08	1851	14.10
173	155	Pedernales	PE04	1784	13.92
174	21	Fiesta	FI02	846	13.88
175	233	Williamson	WI06	2711	13.49
176	231	Cardinal Lane	CL01	1010	13.07
177	226	Warren	WA03	691	12.97
178	147	Barton	BA10	679	12.61
179	201	Northland	NL15	2001	12.55
180	143	Hidden Valley	HV06	812	12.52
181	268	Northland	NL12	2056	12.46
182	16	Bee Creek	BC08	670	12.20
183	178	Kingsbury	KB05	594	12.13
184	81	Central Austin	CA01	1425	11.93
185	219	Angus Valley	AG03	1233	11.60
186	117	Northland	NL11	2559	11.24
187	150	Magnesium Plant	MP02	4059	11.10
188	188	Seaholm Plant	SP11	1929	11.05
189	138	Wheless Lane	WL06	1961	10.81
190	189	Pedernales	PE03	1367	10.81
191	51	Salem Walk	SW04	1912	10.77
192	203	Williamson	WI04	3920	10.76
193	172	Cardinal Lane	CL08	2064	10.76
194	240	Brodie Lane	BL06	2209	10.51
195	256	Oak Hill	OH03	586	10.44
196	210	Pedernales	PE01	1558	10.22
197	195	Cardinal Lane	CL07	1050	9.87
198	151	Dessau	DE22	3429	9.68
199	102	Central Austin	CA04	2842	9.67
200	156	Jollyville	JV01	1883	9.45
201	127	Hi-Cross	HC07	4127	9.36

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202	58	Wheless Lane	WL07	3315	9.10
203	257	Stoney Ridge	SR01	2102	9.02
204	248	Angus Valley	AG02	1221	8.80
205	179	Salem Walk	SW02	3500	8.79
206	163	Barton	BA04	676	8.20
207	157	Jett	JE05	912	8.07
208	216	Burleson	BU07	369	8.07
209	46	Williamson	WI01	2460	7.71
210	104	Brodie Lane	BL02	2801	7.70
211	133	Lakeway	LW03	1721	7.14
212	23	Sprinkle	SK06	2212	7.01
213	6	Trading Post	TP06	1490	6.63
214	not ranked	McNeil	MC10	106	6.38
215	100	Brodie Lane	BL01	2501	6.15
216	166	Trading Post	TP04	293	6.13
217	234	Hidden Valley	HV02	1638	5.74
218	235	Pedernales	PE07	2072	5.71
219	144	Bergstrom	BE06	290	5.65
220	212	Wheless Lane	WL08	3016	5.42
221	63	Wheless Lane	WL01	2569	5.30
222	246	Barton	BA09	1881	5.26
223	118	McNeil	MC02	2318	5.24
224	213	Cardinal Lane	CL12	1692	5.22
225	111	Cardinal Lane	CL04	1084	4.89
226	99	Dessau	DE24	2299	4.86
227	137	Howard Lane	HL05	1469	4.77
228	254	Hamilton	HM06	354	4.42
229	168	Barton	BA11	1933	4.25
230	72	Burleson	BU05	127	4.20
231	not ranked	Justin Lane	JL06	88	4.16
232	not ranked	Grove	GR09	39	4.10
233	56	Howard Lane	HL03	816	4.10
234	165	Steck	ST02	4207	3.93
235	222	Slaughter Lane	SL02	2901	3.61
236	244	Angus Valley	AG05	2026	3.45
237	269	Oak Hill	OH06	1757	3.44
238	196	Hi-Cross	HC06	2005	3.39
239	136	Cameron	CM03	1014	3.12
240	204	Howard Lane	HL06	1719	3.04
241	43	McNeil	MC05	2913	2.74
242	141	Bergstrom	BE02	287	2.68

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2013 SAIDI	2012 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2013 SAIDI Value
243	49	Summit	SU01	175	2.55
244	223	Slaughter Lane	SL09	2817	2.53
245	211	Commons Ford	CF03	799	2.48
246	126	Hi-Cross	HC03	2110	2.43
247	260	Hamilton	HM03	994	2.38
248	112	Trading Post	TP02	1557	2.16
249	253	Hi-Cross	HC02	521	1.98
250	67	Koenig Lane	KL04	1147	1.81
251	237	Pedernales	PE05	787	1.74
252	182	Hamilton	HM09	684	1.73
253	140	Barton	BA02	336	1.64
254	261	Williamson	WI08	1467	1.52
255	107	Brodie Lane	BL07	2246	1.47
256	not ranked	Jollyville	JV09	296	1.41
257	245	Hidden Valley	HV05	1545	0.97
258	93	Steck	ST08	741	0.82
259	153	Sprinkle	SK05	490	0.74
260	41	Carson Creek	CC02	678	0.67
261	251	Grove	GR08	4652	0.59
262	230	Techridge	TR07	1021	0.58
263	174	Hamilton	HM10	984	0.53
264	220	Hidden Valley	HV01	1104	0.48
265	194	Burleson	BU02	121	0.36
266	88	Burleson	BU08	2252	0.29
267	267	Slaughter Lane	SL04	2787	0.17
268	187	Oak Hill	OH05	2591	0.11
269	2	Mueller	MU02	1175	0.07
270	38	Dessau	DE03	976	0.06
271	227	Barton	BA03	2123	0.00
272	not ranked	Williamson	WI10	1722	0.00
273	265	Steck	ST04	1118	0.00

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2013 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	10.70%
Vegetation	11.17%
Animals and Birds	19.07%
People (Including cars and farm equip)	4.39%
Utility-owned Equipment	30.61%
Other	0.10%
Unknown	23.96%
	100.00%