



Control Number: 41933



Item Number: 1

Addendum StartPage: 0



TARIFF CONTROL NUMBER 41933

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

October 14, 2013

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FILING CLERK

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Application of Consolidated Communications of Texas to Withdraw
Telepak Services Pursuant to 26.208(h)

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350 S. Loop 336W
Conroe, TX 77304
Tel: 936-788-7414
www.consolidated.com

October 14, 2013

Filing Clerk
Public Utility Commission of Texas
1701 N. Congress
Austin, TX 78701

Dear Filing Clerk:

RE: Application of Consolidated Communications of Texas (CCTX) to
Withdraw Telepak Services

Pursuant to P.U.C. Subst Rule 26.208(h), attached are the original and five copies of the applications of Consolidated Communications of Texas (CCTX) to withdraw Telepak Services from Section 5 in the General Exchange Tariff.

All petitions, correspondence and inquiries in connection with this filing should be addressed to me at wendy.williams@consolidated.com or 936-633-6657.

Sincerely,

A handwritten signature in black ink, appearing to read 'Wendy Williams', followed by a long horizontal line.

Wendy Williams
Regulatory Relations Specialist

Attachments

cc: Director, Legal, PUC
Assistant Director, Rate Regulation, PUC
Public Counsel, Office of Public Utility Counsel

APPLICATION OF
CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)
d/b/a CONSOLIDATED COMMUNICATIONS TO WITHDRAW
TELEPAK SERVICES PURSUANT TO 26.208(h)

Consolidated Communications of Texas (CCTX) hereby proposes to withdraw Telepak Services from its General Exchange Tariff, Section 5, with a proposed effective date of December 1, 2013.

(1) The number of current subscribers in each exchange;
See Attachment A – Total of 7

(2) The reason for withdrawing the service;

This is an older offering that is no longer cost effective for our customers. CCI now provides better products at reduced prices.

(3) Provisions for grandfathering current customers or competitive alternatives available within the exchange locations, including DCTU provided alternatives;

PHONE NUMBER	CURRENTLY PAYING	WILL PAY IF TELEPAK IS REMOVED	NEW PACKAGE
936 634 3953	\$75.90	\$59.10	caller id deluxe pkg and 11 cent ld plan and dsl promo
936 824 2813	\$44.60	\$38.30	caller id deluxe pkg and 11 cent ld plan
936 831 2740	\$74.70	\$66.90	caller id deluxe pkg and 11 cent ld plan and dsl promo
936 271 3267	\$89.65	\$59.15	caller id deluxe pkg and 11 cent ld plan and dsl promo
936 321 0286	\$76.80	\$67.90	caller id deluxe pkg and 11 cent ld plan
936 756 0590	\$60.95	\$41.60	caller id deluxe pkg and 11 cent ld plan
936 756 4032	\$29.20	\$22.10	caller id deluxe pkg and 11 cent ld plan

(4) Annual revenues for the last three years for the service;

See Attachment D:

From Aug 2010 – July 2011 = \$10,445.98

From Aug 2011- July 2012 = \$7, 318.94

From Aug 2012- Aug 2013 = \$5, 801.92

- (5) If the service has no current subscriber, the DCTU shall provide an affidavit to this effect.

Not Applicable.

Proposed Customer Notice
See Attachments B & C.

Revised Tariff Sheets
See Attachment E

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

Application to Withdraw Telepak Services

October 14, 2013

Attachment A – Subscriber Line Count

Remaining 7 Telepak Customers

Member Exchange	Billing Exchange	Last Name	First Name	Address line 1	City	State	Zip Code	Service Type	Enviroment
936634	936634	BATE	HERMAN E	PO BOX 450	LUFKIN	TX	759020450	RE	LUFKIN
936824	936824	SELMAN	B A	6000 MCADAMS DR	LUFKIN	TX	759019790	RE	LUFKIN
936831	936831	BEST	RALPH	10 OAK COVE LN	HUMBLE	TX	773464047	RE	LUFKIN
936271	936271	SMITH	GEORGE B	150 S VERANDA RIDGE DR	THE WOOL	TX	773821717	RE	CONROE
936321	936321	KOSCHANY	AUGUST C	70 N VERANDA RIDGE DR	THE WOOL	TX	773821720	RE	CONROE
936756	936756	YOUNG	C	11 ARTESIAN FOREST DR	CONROE	TX	773042521	RE	CONROE
936756	936756	SANDEL	D	800 BELLSHIRE DR APT 328	CONROE	TX	773014204	RE	CONROE

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

Application to Withdraw Telepak Services

October 14, 2013

Attachment B – Proposed Bill Message

Proposed Bill Message to all CCTX Customers

SERVICE WITHDRAWAL

Effective on approval from the Public Utility Commission of Texas (PUC), CCTX will no longer offer Telepak Services. Persons who wish to comment on this application should notify the PUC by _____. Requests to intervene should be mailed to: Public Utility Commission of Texas, PO Box 13326, Austin, TX 78711-3326 or you may call the PUC's Office of Consumer Affairs at 512-936-7120 or toll free at 1-888-782-8477. Hearing and speech – impaired individuals with text telephones (TTY) may contact the PUC at 512-936-7136 or 1-800-735-2989.

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

Application to Withdraw Telepak Services

October 14, 2013

Attachment C – Proposed Letter to Existing Telepak
Customers

**Proposed Letter to be sent to Remaining eight customers with Telepak Services,
upon PUC approval.**

Dear [Customer Name],

To continue to provide our customers with optimal choices for home phone service, Consolidated Communications is updating its residential product offers. We are writing you to share the necessary information on how this changes your current service with Consolidated Communications.

Understanding the Change

Our files indicate you currently subscribe to Telepak Services. Upon approval of the Public Utility Commission of Texas, beginning on 12/1/2013, CCI will discontinue Telepak Services and will automatically remove the service and all associated charges from your account. In turn, a more cost efficient plan will be put in place. We regret any inconvenience this may cause you.

We offer our customers many service plan choices. If you would like to select a different product or plan, please visit our website at www.consolidated.com, or please call us at 1.866.989.2255 and we will be happy to help you choose a new plan that best meets your needs.

The Public Utility Commission of Texas (PUC) has assigned Docket No. XXXXX to this application. Persons who wish to comment on this application should notify the PUC by XXXXX xx, 2013. Requests to intervene should be mailed to: Public Utility Commission of Texas, P.O. Box 3326, Austin, Texas 78711-3326, or you may call the PUC's Office of Consumer Affairs at (512) 936-7120. Hearing- and speech-impaired individuals with text telephones (TTY) may contact the PUC at (512) 936-7136.

Questions?

If you have questions or want to know the advantages of Consolidated Communications products and services, please contact us at 1.866.989.2255.

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

Application to Withdraw Telepak Services

October 14, 2013

Attachment D – Annual Revenue from past 3 years

Sum of Revenue Am Column Labels		201008	201009	201010	201011	201012	201001	201002	201003	201004	201005	201006	201007	201008	201009	201010	201011	201012	201201
Row Labels																			
CON		\$643.77	\$646.50	\$646.50	\$622.99	\$585.88	\$548.13	\$533.39	\$548.70	\$548.70	\$485.42	\$483.63	\$423.93	\$554.90	\$598.10	\$598.10	\$337.29	\$336.77	\$349.20
LUF		\$348.30	\$348.30	\$348.30	\$348.30	\$246.79	\$298.35	\$298.35	\$298.35	\$298.35	\$298.35	\$298.35	\$298.35	\$298.35	\$298.35	\$270.66	\$281.40	\$281.40	\$255.15
Grand Total		\$992.07	\$994.80	\$994.80	\$971.29	\$832.67	\$846.48	\$831.74	\$847.05	\$847.05	\$783.77	\$781.98	\$722.28	\$653.25	\$696.45	\$668.76	\$618.69	\$618.17	\$604.35

	201202	201203	201204	201205	201206	201207	201208	201209	201210	201211	201212	201301	201302	201303	201304	201305	201306	201307	201308	Grand Total
\$324.05	\$332.25	\$332.25	\$332.25	\$306.55	\$306.55	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$315.30	\$402.28	\$112.79	\$160.24	\$14,662.86
\$264.45	\$264.45	\$264.45	\$264.45	\$226.32	\$226.32	\$232.50	\$168.05	\$182.55	\$182.55	\$182.55	\$182.55	\$182.55	\$182.55	\$182.55	\$121.74	\$150.60	\$92.18	\$71.84	\$91.35	\$8,903.98
\$588.50	\$596.70	\$596.70	\$596.70	\$532.87	\$532.87	\$547.80	\$483.35	\$497.85	\$497.85	\$497.85	\$497.85	\$497.85	\$497.85	\$497.85	\$337.04	\$465.90	\$494.46	\$184.63	\$251.59	\$23,566.84

CONSOLIDATED COMMUNICATIONS OF TEXAS (CCTX)

Application to Withdraw Telepak Services

October 14, 2013

Attachment E – Revised Tariff Pages

GENERAL EXCHANGE SERVICE

CHECK SHEETS

The sheets of this tariff are effective as of the date shown at the bottom of the respective sheets. Original and revised sheets as named below comprise all changes from the original tariff that are currently in effect as of the date at the bottom of this sheet.

<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
TITLE PAGE 1	2 nd Rev	18	Original	50	Original
		19	Original		
CHECK SHEETS		20	Original	SECTION 2	
Check Sheet 1	37th Rev *	21	2 nd Rev	1	Original
Check Sheet 2	15th Rev *	22	1 st Rev	2	1 st Rev
Check Sheet 3	20th Rev *	23	1 st Rev	3	Original
Check Sheet 4	1 st Rev	24	2 nd Rev	4	1 st Rev
Check Sheet 5	1 st Rev	25	3rd Rev	5	Original
		26	Original	6	Original
TABLE OF CONTENTS		27	Original	7	Original
TOC 1	9 th Rev	28	Original	8	1 st Rev
TOC 2	11 th Rev *	29	6 th Rev	9	4th Rev
		29.1	5th Rev	10	3 rd Rev
SYMBOLS		30	8th Rev	11	2 nd Rev
Symbols 1	Original	31	6th Rev	12	2 nd Rev
		32	6th Rev	13	2 nd Rev
SECTION 1		32.1	Original	14	4th Rev
1	Original	32.2	Original		
2	6 th Rev	32.3	1 st Rev	SECTION 3	
3	4 th Rev	33	4 th Rev	1	3rd Rev
4	4 th Rev	33.1	1 st Rev	2	Original
4.1	2 nd Rev	34	2 nd Rev	3	Original
5	4 th Rev	35	1 st Rev	4	1 st Rev
5.1	2 nd Rev	36	1 st Rev	5	Original
6	Original	37	2 nd Rev	6	Original
7	6 th Rev	38	1 st Rev	7	Original
7.1	5th Rev *	39	Original	8	Original
8	6th Rev *	40	Original	9	Original
9	4th Rev	41	Original	10	Original
9.1	1 st Rev	42	Original	11	Original
10	2nd Rev	43	Original	12	1 st Rev
11	Original	44	Original	13	Original
12	1 st Rev	45	Original	SECTION 4	
13	Original	46	Original	1	Original
14	1 st Rev	47	Original	2	Original
15	1 st Rev	48	Original	3	Original
16	3rd Rev	49	Original	4	Original
17	Original			5	1 st Rev

* Indicates new or revised sheet submitted with this filing

ISSUED: October 14, 2013 EFFECTIVE: December 1, 2013
ISSUED BY: Vice President, Regulatory and Public Policy
350 South Loop 336 West, Conroe, TX 77304

GENERAL EXCHANGE SERVICE

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<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>	<u>Sheet</u>	<u>Revision</u>
SECTION 4	(Cont'd)	20	4 th Rev	34.11	3 rd Rev *
6	1 st Rev	21	4 th Rev	34.11.1	2 nd Rev
7	Original	22	5 th Rev	34.12	2 nd Rev
8	Original	23	6 th Rev	35	Original
9	Original	23.1	3rd Rev	36	1 st Rev
10	Original	23.2	2nd Rev	37	1 st Rev
11	Original	23.3	1 st Rev	38	1 st Rev
12	Original	24	3rd Rev	39	1 st Rev
13	Original	24.1	2 nd Rev	40	1 st Rev
		24.2	2 nd Rev	41	1 st Rev
SECTION 5		24.3	2 nd Rev	42	1 st Rev
1	4th Rev	25	3rd Rev	43	1 st Rev
1.1	9 th Rev	26	3 rd Rev	44	1 st Rev
2	Original	27	3 rd Rev	45	3 rd Rev
3	Original	27.1	1 st Rev	46	6th Rev
4	Original	28	Original	47	Original
5	Original	29	2 nd Rev	48	Original
6	1 st Rev	29.1	3 rd Rev	49	Original
7	Original	29.2	2 nd Rev	50	Original
8	Original	30	3rd Rev	51	Original
9	Original	31	6th Rev	52	Original
10	1 st Rev	32	3rd Rev	53	Original
11	Original	33	6th Rev	54	Original
12	Original	33.1	6 th Rev	55	Original
12.1	1 st Rev	33.2	2nd Rev	56	Original
13	Original	34	2 nd Rev	57	Original
14	1 st Rev	34.1	Original	58	2 nd Rev
14.1	2 nd Rev	34.2	Original	59	3rd Rev
15	3 rd Rev	34.3	1 st Rev	60	1 st Rev
15.1	4 th Rev	34.4	3 rd Rev	61	2 nd Rev
16	4 th Rev	34.5	1 st Rev	62	2 nd Rev
17	4 th Rev	34.6	Original	63	1 st Rev
17.1	4 th Rev	34.7	1 st Rev	63.1	Original
18	4 th Rev	34.7.1	Original	63.2	Original
19	3 rd Rev	34.8	3 rd Rev	63.3	Original
		34.9	5th Rev		
		34.10	2 nd Rev		

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SECTION 5	(Cont'd)	91	Original	126	1 st Rev
64	1 st Rev	92	Original	127	Original
65	1 st Rev	93	Original	128	9th Rev
66	1 st Rev	94	Original	129	2 nd Rev *
66.1	Original	94.1	1 st Rev	130	1 st Rev *
66.2	Original	94.2	Original		
66.3	Original	94.3	Original	SECTION 6	
66.4	Original	94.4	Original	1	Original
66.5	Original	95	Original	2	1 st Rev
67	1 st Rev	96	Original	3	1 st Rev
68	Original	97	Original	4	1 st Rev
69	Original	98	Original	5	13 th Rev
70	Original	99	Original	6	12 th Rev
71	2nd Rev	100	Original	7	11 th Rev
71.1	Original	101	Original		
72	1 st Rev	102	Original	SECTION 7	
73	Original	103	Original	1	1 st Rev
74	Original	104	Original	2	Original
75	3 rd Rev	105	Original	3	Original
76	Original	106	Original	4	Original
76.1	Original	107	Original	5	Original
77	Original	108	Original	6	Original
78	Original	109	Original	7	1 st Rev
79	Original	110	Original	8	1 st Rev
80	Original	111	Original	9	1 st Rev
81	Original	112	Original	10	Original
82	1 st Rev	113	Original	11	Original
83	7 th Rev	114	Original	12	Original
83.1	5 th Rev	115	Original	13	Original
84	Original	116	1 st Rev	14	Original
85	Original	117	1 st Rev	15	1 st Rev
86	Original	118	1 st Rev	16	1 st Rev
87	Original	119	1 st Rev	17	Original
88	Original	120	1 st Rev	18	Original
89	Original	121	1 st Rev	19	Original
90	Original	122	1 st Rev		
		123	1 st Rev		
		124	1 st Rev		
		125	1 st Rev		

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Recorded Announcement	
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Private Network Services	
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D

GENERAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

A. Residence Monthly Local Exchange Access Line Rates
(1) (2) (Continued)

- (1) Rates for Local Access Line Service do not include a charge for an instrument or other customer premises equipment.
- (2) Zone mileage charges are applicable for service located outside the base rate area and are applied in addition to monthly local access line rates. Zone mileage charges are listed in Paragraph III. C. of this tariff section.
- (4) Optional Extended Metropolitan Service is available for an additional charge in accordance with Section 5, XX.
- (5) Rate includes Mandatory Extended Area Service rate additives.

(D)
|
(D)

ISSUED: October 14, 2013

EFFECTIVE: December 1, 2013

Vice President, Regulatory and Public Policy
350 South Loop 336 West, Conroe, TX 77304

GENERAL EXCHANGE SERVICE

III. SCHEDULE OF RATES AND CHARGES (Continued)

A. Residence Monthly Local Exchange Access Line Rates(Continued)^{1 2}

<u>Exchange</u>	<u>1-Party Stand Alone</u>	<u>1-Party Bundle</u>	<u>Trunk Stand Alone</u>	<u>Trunk Bundle</u>
Hudson	\$16.65	\$16.65	\$20.85	\$20.85
Lake Conroe	\$17.90 ⁴	\$17.90 ³	\$22.75 ⁴	\$22.75 ⁴
Lufkin	\$16.65	\$16.65	\$20.85	\$20.85
Montgomery	\$15.85 ⁴	\$15.85 ⁴	\$19.65 ⁴	\$19.65 ⁴
Riverbrook	\$16.95 ⁴	\$16.95 ⁴	\$22.75 ⁴	\$22.75 ⁴
Walden	\$17.90 ⁴	\$17.90 ⁴	\$22.75 ⁴	\$22.75 ⁴
Wells	\$16.65	\$16.65	\$20.85	\$20.85

¹ Rates for Local Access Line Service do not include a charge for an instrument or other customer premises equipment

² Zone mileage charges are applicable for service located outside the base rate area and are applied in addition to monthly local access line rates. Zone mileage charges are listed in Paragraph III. C. of this tariff section.

⁴ Optional Extended Metropolitan Service is available for an additional charge in accordance with Section 5, XX.

(D)
(D)
(D)

MISCELLANEOUS SERVICES

VII. CUSTOM CALLING AND TOUCH CALL SERVICES (Continued)

E. Custom Calling/Enhanced Custom Calling Feature Packages*
(Continued)

6. The following packages, which combine both Custom Calling and Enhanced Custom calling features, are available to residential and business subscribers in suitably equipped central offices. Subscribers to any listed package must be equipped with a residential or business one party local exchange access line with Touch Call service.

a. "Bronze" Package:

Call Waiting	Call Blocker
Three Way Calling	Priority Call
Speed Calling (8)	Selective Call Forwarding
Automatic Redial	

b. "Silver" Package:

All of the "Bronze" Package plus:
Call Return
Calling Name Identification
Calling Number Identification
Anonymous Call Rejection

c. "Gold" Package:

All of the "Silver" Package plus:
Call Forward Busy/Don't Answer
Speed Calling (30)

(D)

MISCELLANEOUS SERVICES

XXXI.

(D)

(D)

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Vice President, Regulatory and Public Policy
350 South Loop 336 West, Conroe, TX 77304

MISCELLANEOUS SERVICES

XXXI.

(D)

(D)

Issued: October 14, 2013

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