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TOTAL ADMINISTRATIVE & GENERAL O&M PER MWH
(\$/MWh)
2012

Rank	Company	Total A&G O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Wheeling Power Company	\$ 2,731	2,500	\$ 1.09
2	Kingsport Power Company	\$ 2,535	2,065	\$ 1.23
3	Pennsylvania Power Company	\$ 10,337	4,464	\$ 2.32
4	Cleveland Electric Illuminating Company	\$ 55,735	18,805	\$ 2.96
5	Oncor Electric Delivery Company LLC	\$ 342,342	110,371	\$ 3.10
6	Public Service Company of Oklahoma	\$ 56,826	17,964	\$ 3.16
7	PacifiCorp	\$ 188,240	54,549	\$ 3.45
8	MidAmerican Energy Company	\$ 77,948	21,924	\$ 3.56
9	Ohio Edison Company	\$ 86,963	24,441	\$ 3.56
10	Midwest Energy, Inc.	\$ 5,442	1,515	\$ 3.59
11	Toledo Edison Company	\$ 37,963	10,381	\$ 3.66
12	Southwestern Electric Power Company	\$ 70,056	18,147	\$ 3.86
13	Pennsylvania Electric Company	\$ 54,175	13,865	\$ 3.91
14	West Penn Power Company	\$ 80,137	19,674	\$ 4.07
15	Florida Power & Light Company	\$ 423,213	102,128	\$ 4.14
16	Potomac Edison Company	\$ 43,209	10,154	\$ 4.26
17	UNS Electric, Inc.	\$ 7,767	1,756	\$ 4.42
18	Virginia Electric and Power Company	\$ 341,154	76,724	\$ 4.45
19	Metropolitan Edison Company	\$ 60,611	13,559	\$ 4.47
20	Southwestern Public Service Company	\$ 84,026	18,526	\$ 4.54
21	Jersey Central Power & Light Company	\$ 96,397	20,812	\$ 4.63
22	Oklahoma Gas and Electric Company	\$ 124,475	26,786	\$ 4.65
23	Entergy Louisiana, LLC	\$ 148,381	31,710	\$ 4.68
24	Puget Sound Energy, Inc.	\$ 100,463	21,138	\$ 4.75
25	PPL Electric Utilities Corporation	\$ 179,034	36,016	\$ 4.97
26	Georgia Power Company	\$ 406,573	81,742	\$ 4.97
27	PECO Energy Company	\$ 190,311	37,500	\$ 5.07
28	Ohio Power Company	\$ 159,176	30,897	\$ 5.15
29	Kentucky Utilities Company	\$ 99,314	19,069	\$ 5.21
30	Consumers Energy Company	\$ 180,885	33,756	\$ 5.36
31	Potomac Electric Power Company	\$ 141,621	26,006	\$ 5.45
32	Entergy Texas, Inc.	\$ 89,036	16,344	\$ 5.45
33	Delmarva Power & Light Company	\$ 70,650	12,645	\$ 5.59
34	Baltimore Gas and Electric Company	\$ 174,381	30,994	\$ 5.63
35	Public Service Company of Colorado	\$ 162,929	28,786	\$ 5.66
36	Interstate Power and Light Company	\$ 87,151	15,383	\$ 5.67
37	Commonwealth Edison Company	\$ 509,920	89,977	\$ 5.67
38	Cleco Power LLC	\$ 50,227	8,723	\$ 5.76
39	Northern States Power Company - WI	\$ 37,320	6,458	\$ 5.78
40	Entergy Gulf States Louisiana, L.L.C.	\$ 115,510	19,581	\$ 5.90
41	Nevada Power Company	\$ 128,551	21,481	\$ 5.98
42	MDU Resources Group, Inc.	\$ 19,146	2,997	\$ 6.39
43	Union Electric Company	\$ 236,903	36,746	\$ 6.45
44	Tampa Electric Company	\$ 119,393	18,409	\$ 6.49
45	New York State Electric & Gas Corporation	\$ 100,275	15,409	\$ 6.51
46	Alabama Power Company	\$ 355,203	53,947	\$ 6.58
47	Northern States Power Company - MN	\$ 236,304	35,421	\$ 6.67
48	ALLETE (Minnesota Power)	\$ 62,883	9,389	\$ 6.70
49	Louisville Gas and Electric Company	\$ 79,461	11,838	\$ 6.71
50	Duquesne Light Company	\$ 95,754	14,202	\$ 6.74
51	Southern Indiana Gas and Electric Company, Inc.	\$ 37,781	5,465	\$ 6.91
52	Atlantic City Electric Company	\$ 66,638	9,495	\$ 7.02

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Rank	Company	Total A&G O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
53	Wisconsin Power and Light Company	\$ 72,855	10,349	\$ 7.04
54	Duke Energy Kentucky, Inc.	\$ 28,217	3,999	\$ 7.06
55	Gulf Power Company	\$ 75,895	10,663	\$ 7.12
56	Duke Energy Carolinas, LLC	\$ 540,483	75,232	\$ 7.18
57	NSTAR Electric Company	\$ 157,057	21,209	\$ 7.41
58	South Carolina Electric & Gas Co.	\$ 158,588	21,304	\$ 7.44
59	Arizona Public Service Company	\$ 212,486	28,154	\$ 7.55
60	Otter Tail Power Company	\$ 32,288	4,241	\$ 7.61
61	Sierra Pacific Power Company	\$ 61,259	7,937	\$ 7.72
62	Mississippi Power Company	\$ 75,188	9,702	\$ 7.75
63	Duke Energy Indiana, Inc.	\$ 219,519	27,782	\$ 7.90
64	NorthWestern Corporation	\$ 62,008	7,425	\$ 8.35
65	Entergy Mississippi, Inc.	\$ 111,176	13,273	\$ 8.38
66	Wisconsin Public Service Corporation	\$ 91,503	10,882	\$ 8.41
67	Portland General Electric Company	\$ 151,285	17,944	\$ 8.43
68	Wisconsin Electric Power Company	\$ 229,953	27,043	\$ 8.50
69	Monongahela Power Company	\$ 90,191	10,500	\$ 8.59
70	Avista Corporation	\$ 76,281	8,873	\$ 8.60
71	United Illuminating Company	\$ 46,854	5,431	\$ 8.63
72	Indianapolis Power & Light Company	\$ 124,562	14,015	\$ 8.89
73	Entergy Arkansas, Inc.	\$ 188,818	21,087	\$ 8.95
74	Entergy New Orleans, Inc.	\$ 44,925	5,012	\$ 8.96
75	Green Mountain Power Corporation	\$ 22,502	2,478	\$ 9.08
76	Tucson Electric Power Company	\$ 84,466	9,265	\$ 9.12
77	Empire District Electric Company	\$ 41,977	4,562	\$ 9.20
78	KCP&L Greater Missouri Operations Company	\$ 75,344	8,080	\$ 9.32
79	Westar Energy (KPL)	\$ 98,602	10,009	\$ 9.85
80	Kansas City Power & Light Company	\$ 153,155	14,912	\$ 10.27
81	Black Hills Colorado Electric Utility Company, LP	\$ 19,150	1,818	\$ 10.54
82	Northern Indiana Public Service Company	\$ 177,541	16,757	\$ 10.59
83	Unitil Energy Systems, Inc.	\$ 8,401	790	\$ 10.63
84	Rochester Gas and Electric Corporation	\$ 77,179	7,231	\$ 10.67
85	Public Service Electric and Gas Company	\$ 215,154	19,943	\$ 10.79
86	DTE Electric Company	\$ 467,829	42,773	\$ 10.94
87	Idaho Power Co.	\$ 154,098	14,085	\$ 10.94
88	Kansas Gas and Electric Company	\$ 110,970	9,928	\$ 11.18
89	Pacific Gas and Electric Company	\$ 967,771	86,425	\$ 11.20
90	Madison Gas and Electric Company	\$ 42,362	3,346	\$ 12.66
91	Upper Peninsula Power Company	\$ 10,866	837	\$ 12.97
92	Dayton Power and Light Company	\$ 83,254	5,850	\$ 14.23
93	Rockland Electric Company	\$ 23,644	1,640	\$ 14.42
94	Southern California Edison Co.	\$ 1,145,332	75,597	\$ 15.15
95	Public Service Company of New Mexico	\$ 146,564	9,396	\$ 15.60
96	El Paso Electric Company	\$ 124,303	7,715	\$ 16.11
97	Black Hills Power, Inc.	\$ 28,556	1,707	\$ 16.73
98	Orange and Rockland Utilities, Inc.	\$ 83,586	4,016	\$ 20.81
99	Public Service Company of New Hampshire	\$ 114,752	4,601	\$ 24.94
100	Western Massachusetts Electric Company	\$ 45,832	1,822	\$ 25.16
101	San Diego Gas & Electric Co.	\$ 408,811	15,055	\$ 27.15
102	Fitchburg Gas and Electric Light Company	\$ 5,467	201	\$ 27.18
103	Central Hudson Gas & Electric Corporation	\$ 84,821	2,772	\$ 30.60
104	Connecticut Light and Power Company	\$ 245,910	7,163	\$ 34.33
105	Golden State Water Company	\$ 6,874	131	\$ 52.56

**TOTAL ADMINISTRATIVE & GENERAL O&M PER MWH
(\$/MWh)
2012**

Rank	Company	Total A&G O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
106	Consolidated Edison Company of New York, Inc.	\$ 1,173,113	20,621	\$ 56.89
	Totals & Weighted Average	\$ 15,993,033	2,146,216	\$ 7.45
	Arithmetic Average	\$ 150,878	20,247	\$ 9.46

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**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2010**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Wheeling Power Co	\$ 1,589	2,304	\$ 0.69
2	Kingsport Power Company	\$ 1,865	2,240	\$ 0.83
3	Pennsylvania Power Company	\$ 5,270	4,502	\$ 1.17
4	Oncor Electric Delivery Company LLC	\$ 149,105	109,323	\$ 1.36
5	Entergy Louisiana, LLC	\$ 46,201	30,648	\$ 1.51
6	Cleveland Electric Illuminating Company	\$ 29,210	18,870	\$ 1.55
7	Entergy Gulf States Louisiana, L.L.C.	\$ 31,464	19,823	\$ 1.59
8	MidAmerican Energy Company	\$ 38,375	21,710	\$ 1.77
9	Toledo Edison Company	\$ 18,463	10,334	\$ 1.79
10	PacifiCorp	\$ 96,315	53,016	\$ 1.82
11	Ohio Edison Company	\$ 43,975	24,155	\$ 1.82
12	West Penn Power Company	\$ 38,677	20,040	\$ 1.93
13	Florida Power & Light Company	\$ 204,370	105,003	\$ 1.95
14	Oklahoma Gas and Electric Company	\$ 52,394	26,167	\$ 2.00
15	Pennsylvania Electric Company	\$ 28,938	14,116	\$ 2.05
16	Entergy Mississippi, Inc.	\$ 29,683	13,743	\$ 2.16
17	Cleco Power LLC	\$ 19,935	8,992	\$ 2.22
18	PECO Energy Company	\$ 88,500	39,310	\$ 2.25
19	Entergy Arkansas, Inc.	\$ 50,198	22,003	\$ 2.28
20	Arizona Public Service Company	\$ 64,484	27,709	\$ 2.33
21	Jersey Central Power & Light Company	\$ 52,524	22,132	\$ 2.37
22	Entergy Texas, Inc.	\$ 38,834	16,141	\$ 2.41
23	Southwestern Public Service Company	\$ 45,311	18,575	\$ 2.44
24	Ohio Power Company	\$ 65,201	26,200	\$ 2.49
25	Kentucky Utilities Company	\$ 49,669	19,936	\$ 2.49
26	Public Service Company of Oklahoma	\$ 45,611	17,917	\$ 2.55
27	Consumers Energy Company	\$ 85,040	33,290	\$ 2.55
28	Potomac Edison Company	\$ 29,951	11,670	\$ 2.57
29	Puget Sound Energy, Inc.	\$ 54,294	20,901	\$ 2.60
30	UNS Electric, Inc.	\$ 5,020	1,857	\$ 2.70
31	Georgia Power Company	\$ 237,037	87,160	\$ 2.72
32	Metropolitan Edison Company	\$ 39,375	13,996	\$ 2.81
33	Potomac Electric Power Company	\$ 77,918	27,665	\$ 2.82
34	Entergy New Orleans, Inc.	\$ 14,345	5,072	\$ 2.83
35	Union Electric Company	\$ 109,131	38,427	\$ 2.84
36	NSTAR Electric Company	\$ 62,647	21,654	\$ 2.89
37	Wisconsin Power and Light Company	\$ 29,397	10,130	\$ 2.90
38	Public Service Electric and Gas Company	\$ 78,491	26,613	\$ 2.95
39	Southwestern Electric Power Company	\$ 53,080	17,813	\$ 2.98
40	Public Service Company of Colorado	\$ 84,334	28,299	\$ 2.98
41	Louisville Gas and Electric Company	\$ 36,902	12,338	\$ 2.99
42	Tampa Electric Company	\$ 57,864	19,213	\$ 3.01
43	Empire District Electric Company	\$ 14,723	4,839	\$ 3.04
44	Midwest Energy, Inc.	\$ 4,164	1,366	\$ 3.05
45	Northern States Power Company - MN	\$ 112,392	35,868	\$ 3.13
46	PPL Electric Utilities Corporation	\$ 116,343	36,998	\$ 3.14
47	Duquesne Light Company	\$ 44,789	14,090	\$ 3.18
48	Atlantic City Electric Company	\$ 32,412	10,185	\$ 3.18
49	Interstate Power and Light Company	\$ 48,890	15,283	\$ 3.20
50	Detroit Edison Company	\$ 142,087	42,831	\$ 3.32
51	Dayton Power and Light Company	\$ 47,516	14,277	\$ 3.33

**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2010**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
52	Delmarva Power & Light Company	\$ 43,320	12,857	\$ 3.37
53	Indianapolis Power & Light Company	\$ 49,388	14,609	\$ 3.38
54	Northern States Power Company - WI	\$ 21,551	6,318	\$ 3.41
55	MDU Resources Group, Inc.	\$ 9,716	2,786	\$ 3.49
56	Baltimore Gas and Electric Company	\$ 115,685	32,864	\$ 3.52
57	Nevada Power Company	\$ 78,369	20,873	\$ 3.75
58	Gulf Power Company	\$ 43,181	11,359	\$ 3.80
59	Portland General Electric Company	\$ 67,941	17,683	\$ 3.84
60	Kansas City Power & Light Company	\$ 63,488	15,467	\$ 4.10
61	South Carolina Electric & Gas Co.	\$ 97,421	22,922	\$ 4.25
62	Alabama Power Company	\$ 243,380	55,974	\$ 4.35
63	KCP&L Greater Missouri Operations Company	\$ 36,319	8,339	\$ 4.36
64	Duke Energy Kentucky, Inc.	\$ 18,505	4,117	\$ 4.50
65	Mississippi Power Company	\$ 44,163	9,723	\$ 4.54
66	Commonwealth Edison Company	\$ 201,893	43,610	\$ 4.63
67	Sierra Pacific Power Company	\$ 38,317	8,097	\$ 4.73
68	Northern Indiana Public Service Co.	\$ 76,976	16,191	\$ 4.75
69	Wisconsin Public Service Corp	\$ 51,420	10,795	\$ 4.76
70	Virginia Electric and Power Company	\$ 387,438	81,226	\$ 4.77
71	Idaho Power Co.	\$ 65,127	13,513	\$ 4.82
72	Tucson Electric Power Company	\$ 44,838	9,292	\$ 4.83
73	Kansas Gas and Electric Company	\$ 48,858	10,067	\$ 4.85
74	Rockland Electric Company	\$ 8,233	1,679	\$ 4.90
75	Monongahela Power Company	\$ 53,994	10,676	\$ 5.06
76	Wisconsin Electric Power Company	\$ 138,948	27,366	\$ 5.08
77	Duke Energy Carolinas, LLC	\$ 407,969	79,553	\$ 5.13
78	Pacific Gas and Electric Company	\$ 437,736	84,064	\$ 5.21
79	Green Mountain Power Corporation	\$ 10,329	1,913	\$ 5.40
80	Westar Energy (KPL)	\$ 53,826	9,966	\$ 5.40
81	ALLETE (Minnesota Power)	\$ 49,511	8,721	\$ 5.68
82	Duke Energy Indiana, Inc.	\$ 162,397	28,259	\$ 5.75
83	New York State Electric & Gas Corp	\$ 86,630	15,069	\$ 5.75
84	Orange and Rockland Utilities, Inc.	\$ 23,967	4,074	\$ 5.88
85	Unitil Energy Systems, Inc.	\$ 5,120	839	\$ 6.10
86	Southern Indiana Gas and Electric Company, Inc.	\$ 34,554	5,617	\$ 6.15
87	Madison Gas and Electric Company	\$ 20,760	3,332	\$ 6.23
88	Otter Tail Power Company	\$ 27,091	4,263	\$ 6.36
89	Avista Corporation	\$ 56,455	8,856	\$ 6.37
90	NorthWestern Energy Division	\$ 46,871	7,247	\$ 6.47
91	Black Hills Colorado Electric Utility Company, LP	\$ 13,636	1,742	\$ 7.83
92	El Paso Electric Company	\$ 60,110	7,434	\$ 8.09
93	Upper Peninsula Power Company	\$ 6,675	798	\$ 8.36
94	Rochester Gas and Electric Corp	\$ 61,988	7,284	\$ 8.51
95	Public Service Company of New Mexico	\$ 89,880	9,091	\$ 9.89
96	Black Hills Power, Inc.	\$ 17,362	1,655	\$ 10.49
97	United Illuminating Company	\$ 60,360	5,735	\$ 10.53
98	Central Hudson Gas & Electric Corp	\$ 35,135	3,237	\$ 10.85
99	Fitchburg Gas and Electric Light Company	\$ 2,857	249	\$ 11.48
100	Public Service Company of New Hampshire	\$ 67,221	5,420	\$ 12.40
101	Southern California Edison Co.	\$ 766,499	53,606	\$ 14.30
102	Consolidated Edison Company of New York, Inc.	\$ 382,922	24,142	\$ 15.86

**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2010**

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103	Connecticut Light and Power Company	\$ 158,035	9,639	\$ 16.40
104	Western Massachusetts Electric Company	\$ 30,261	1,842	\$ 16.43
105	San Diego Gas & Electric Co.	\$ 202,591	11,402	\$ 17.77
106	Golden State Water Company	\$ 6,195	132	\$ 46.87
	Totals & Weighted Average	\$ 8,387,715	2,120,332	\$ 3.96
	Arithmetic Average	\$ 79,129	20,003	\$ 5.09

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Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Kingsport Power Company	\$ 1,377	2,137	\$ 0.64
2	Wheeling Power Company	\$ 1,780	2,269	\$ 0.78
3	Oncor Electric Delivery Company LLC	\$ 177,755	113,837	\$ 1.56
4	West Penn Power Company	\$ 31,478	20,104	\$ 1.57
5	Cleveland Electric Illuminating Company	\$ 30,112	18,916	\$ 1.59
6	Entergy Louisiana, LLC	\$ 53,423	31,744	\$ 1.68
7	MidAmerican Energy Company	\$ 38,770	21,873	\$ 1.77
8	Entergy Gulf States Louisiana, L.L.C.	\$ 35,949	19,885	\$ 1.81
9	PacifiCorp	\$ 98,530	54,307	\$ 1.81
10	Consumers Energy Company	\$ 60,973	33,603	\$ 1.81
11	Pennsylvania Power Company	\$ 8,593	4,586	\$ 1.87
12	Ohio Edison Company	\$ 46,699	24,656	\$ 1.89
13	Toledo Edison Company	\$ 20,078	10,437	\$ 1.92
14	Public Service Company of Oklahoma	\$ 37,248	18,197	\$ 2.05
15	Arizona Public Service Company	\$ 59,140	28,210	\$ 2.10
16	Oklahoma Gas and Electric Company	\$ 57,156	27,055	\$ 2.11
17	Jersey Central Power & Light Company	\$ 45,682	21,482	\$ 2.13
18	Tampa Electric Company	\$ 39,892	18,564	\$ 2.15
19	Ohio Power Company	\$ 98,279	43,492	\$ 2.26
20	Cleco Power LLC	\$ 21,066	9,028	\$ 2.33
21	Southwestern Public Service Company	\$ 43,548	18,631	\$ 2.34
22	Entergy Texas, Inc.	\$ 39,511	16,863	\$ 2.34
23	Potomac Edison Company	\$ 24,480	10,416	\$ 2.35
24	Florida Power & Light Company	\$ 244,256	103,558	\$ 2.36
25	Puget Sound Energy, Inc.	\$ 56,191	21,496	\$ 2.61
26	Entergy Mississippi, Inc.	\$ 35,820	13,574	\$ 2.64
27	Public Service Company of Colorado	\$ 75,495	28,486	\$ 2.65
28	UNS Electric, Inc.	\$ 4,945	1,853	\$ 2.67
29	Southwestern Electric Power Company	\$ 50,612	18,679	\$ 2.71
30	Entergy Arkansas, Inc.	\$ 59,369	21,584	\$ 2.75
31	Pennsylvania Electric Company	\$ 39,381	14,134	\$ 2.79
32	Kentucky Utilities Company	\$ 54,000	19,256	\$ 2.80
33	PECO Energy Company	\$ 108,906	38,726	\$ 2.81
34	Northern States Power Company - MN	\$ 101,549	35,905	\$ 2.83
35	Empire District Electric Company	\$ 13,527	4,710	\$ 2.87
36	Virginia Electric and Power Company	\$ 228,198	78,500	\$ 2.91
37	Georgia Power Company	\$ 247,774	84,300	\$ 2.94
38	Interstate Power and Light Company	\$ 46,238	15,340	\$ 3.01
39	NSTAR Electric Company	\$ 66,293	21,502	\$ 3.08
40	Midwest Energy, Inc.	\$ 4,532	1,465	\$ 3.09
41	Wisconsin Power and Light Company	\$ 32,278	10,302	\$ 3.13
42	PPL Electric Utilities Corporation	\$ 117,389	36,942	\$ 3.18
43	Louisville Gas and Electric Company	\$ 37,056	11,641	\$ 3.18
44	Entergy New Orleans, Inc.	\$ 16,364	5,122	\$ 3.19
45	MDU Resources Group, Inc.	\$ 9,340	2,879	\$ 3.24
46	Metropolitan Edison Company	\$ 45,907	13,970	\$ 3.29
47	Delmarva Power & Light Company	\$ 42,296	12,691	\$ 3.33
48	Potomac Electric Power Company	\$ 90,154	26,895	\$ 3.35
49	Public Service Electric and Gas Company	\$ 75,648	22,554	\$ 3.35
50	Northern States Power Company - WI	\$ 21,638	6,415	\$ 3.37
51	Duquesne Light Company	\$ 47,728	14,027	\$ 3.40

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52	DTE Electric Company	\$ 153,616	42,760	\$ 3.59
53	Duke Energy Kentucky, Inc.	\$ 14,650	4,023	\$ 3.64
54	Indianapolis Power & Light Company	\$ 52,653	14,229	\$ 3.70
55	Atlantic City Electric Company	\$ 36,727	9,683	\$ 3.79
56	Baltimore Gas and Electric Company	\$ 124,816	31,809	\$ 3.92
57	Union Electric Company	\$ 150,967	37,428	\$ 4.03
58	Nevada Power Company	\$ 83,863	20,755	\$ 4.04
59	South Carolina Electric & Gas Co.	\$ 90,341	22,151	\$ 4.08
60	Gulf Power Company	\$ 45,344	11,040	\$ 4.11
61	Wisconsin Electric Power Company	\$ 113,002	27,220	\$ 4.15
62	Wisconsin Public Service Corporation	\$ 46,010	10,888	\$ 4.23
63	Alabama Power Company	\$ 231,518	54,704	\$ 4.23
64	Mississippi Power Company	\$ 42,222	9,658	\$ 4.37
65	Portland General Electric Company	\$ 80,735	18,357	\$ 4.40
66	Duke Energy Carolinas, LLC	\$ 338,275	76,216	\$ 4.44
67	Sierra Pacific Power Company	\$ 34,877	7,664	\$ 4.55
68	Dayton Power and Light Company	\$ 60,000	13,159	\$ 4.56
69	Monongahela Power Company	\$ 48,769	10,572	\$ 4.61
70	Green Mountain Power Corporation	\$ 8,741	1,891	\$ 4.62
71	Tucson Electric Power Company	\$ 44,771	9,332	\$ 4.80
72	Kansas Gas and Electric Company	\$ 49,020	10,149	\$ 4.83
73	Westar Energy (KPL)	\$ 49,037	10,087	\$ 4.86
74	Duke Energy Indiana, Inc.	\$ 136,234	27,810	\$ 4.90
75	KCP&L Greater Missouri Operations Company	\$ 41,302	8,195	\$ 5.04
76	Idaho Power Co.	\$ 70,634	13,734	\$ 5.14
77	Kansas City Power & Light Company	\$ 78,675	15,210	\$ 5.17
78	New York State Electric & Gas Corporation	\$ 80,084	15,121	\$ 5.30
79	Commonwealth Edison Company	\$ 214,760	39,801	\$ 5.40
80	Orange and Rockland Utilities, Inc.	\$ 22,635	4,048	\$ 5.59
81	Rockland Electric Company	\$ 9,321	1,665	\$ 5.60
82	Otter Tail Power Company	\$ 24,335	4,292	\$ 5.67
83	Unitil Energy Systems, Inc.	\$ 4,864	815	\$ 5.97
84	ALLETE (Minnesota Power)	\$ 55,568	9,289	\$ 5.98
85	Avista Corporation	\$ 55,057	9,035	\$ 6.09
86	Pacific Gas and Electric Company	\$ 518,391	83,902	\$ 6.18
87	Southern Indiana Gas and Electric Company, Inc.	\$ 34,664	5,595	\$ 6.20
88	Northern Indiana Public Service Company	\$ 106,091	16,836	\$ 6.30
89	Madison Gas and Electric Company	\$ 21,957	3,358	\$ 6.54
90	NorthWestern Corporation	\$ 51,714	7,426	\$ 6.96
91	Upper Peninsula Power Company	\$ 5,861	807	\$ 7.26
92	Rochester Gas and Electric Corporation	\$ 56,599	7,288	\$ 7.77
93	Black Hills Colorado Electric Utility Company, LP	\$ 14,580	1,828	\$ 7.98
94	El Paso Electric Company	\$ 64,862	7,661	\$ 8.47
95	Central Hudson Gas & Electric Corporation	\$ 27,690	3,090	\$ 8.96
96	United Illuminating Company	\$ 52,112	5,576	\$ 9.35
97	Public Service Company of New Mexico	\$ 88,891	9,290	\$ 9.57
98	Public Service Company of New Hampshire	\$ 62,078	5,092	\$ 12.19
99	Consolidated Edison Company of New York, Inc.	\$ 293,077	22,622	\$ 12.96
100	Black Hills Power, Inc.	\$ 22,496	1,714	\$ 13.12
101	Southern California Edison Co.	\$ 775,431	57,777	\$ 13.42
102	Fitchburg Gas and Electric Light Company	\$ 3,227	230	\$ 14.01

**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2011**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
103	San Diego Gas & Electric Co.	\$ 203,149	14,393	\$ 14.11
104	Western Massachusetts Electric Company	\$ 27,590	1,868	\$ 14.77
105	Connecticut Light and Power Company	\$ 146,511	7,862	\$ 18.64
106	Golden State Water Company	\$ 6,162	137	\$ 45.07
	Totals & Weighted Average	\$ 8,320,959	2,123,942	\$ 3.92
	Arithmetic Average	\$ 78,500	20,037	\$ 5.05

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**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2012**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Wheeling Power Company	\$ 1,626	2,500	\$ 0.65
2	Kingsport Power Company	\$ 1,874	2,065	\$ 0.91
3	Cleco Power LLC	\$ 11,029	8,723	\$ 1.26
4	Cleveland Electric Illuminating Company	\$ 26,112	18,805	\$ 1.39
5	Pennsylvania Power Company	\$ 6,427	4,464	\$ 1.44
6	Entergy Louisiana, LLC	\$ 49,736	31,710	\$ 1.57
7	United Illuminating Company	\$ 8,818	5,431	\$ 1.62
8	Jersey Central Power & Light Company	\$ 33,923	20,812	\$ 1.63
9	MidAmerican Energy Company	\$ 35,738	21,924	\$ 1.63
10	Toledo Edison Company	\$ 17,242	10,381	\$ 1.66
11	Oncor Electric Delivery Company LLC	\$ 184,257	110,371	\$ 1.67
12	Ohio Edison Company	\$ 41,621	24,441	\$ 1.70
13	Entergy Gulf States Louisiana, L.L.C.	\$ 33,473	19,581	\$ 1.71
14	Consumers Energy Company	\$ 57,998	33,756	\$ 1.72
15	Virginia Electric and Power Company	\$ 138,517	76,724	\$ 1.81
16	PacifiCorp	\$ 99,937	54,549	\$ 1.83
17	Oklahoma Gas and Electric Company	\$ 51,546	26,786	\$ 1.92
18	Public Service Company of Oklahoma	\$ 35,147	17,964	\$ 1.96
19	Southwestern Public Service Company	\$ 39,361	18,526	\$ 2.12
20	West Penn Power Company	\$ 41,950	19,674	\$ 2.13
21	Potomac Edison Company	\$ 21,801	10,154	\$ 2.15
22	Pennsylvania Electric Company	\$ 31,048	13,865	\$ 2.24
23	Public Service Company of Colorado	\$ 65,859	28,786	\$ 2.29
24	Entergy New Orleans, Inc.	\$ 11,489	5,012	\$ 2.29
25	Tampa Electric Company	\$ 42,474	18,409	\$ 2.31
26	Southwestern Electric Power Company	\$ 43,252	18,147	\$ 2.38
27	Metropolitan Edison Company	\$ 34,695	13,559	\$ 2.56
28	Entergy Texas, Inc.	\$ 43,027	16,344	\$ 2.63
29	Monongahela Power Company	\$ 28,506	10,500	\$ 2.71
30	Florida Power & Light Company	\$ 278,195	102,128	\$ 2.72
31	Puget Sound Energy, Inc.	\$ 57,937	21,138	\$ 2.74
32	Arizona Public Service Company	\$ 80,013	28,154	\$ 2.84
33	Georgia Power Company	\$ 236,518	81,742	\$ 2.89
34	Kentucky Utilities Company	\$ 55,790	19,069	\$ 2.93
35	Commonwealth Edison Company	\$ 268,299	89,977	\$ 2.98
36	Northern States Power Company - WI	\$ 19,291	6,458	\$ 2.99
37	UNS Electric, Inc.	\$ 5,253	1,756	\$ 2.99
38	NSTAR Electric Company	\$ 64,626	21,209	\$ 3.05
39	Midwest Energy, Inc.	\$ 4,650	1,515	\$ 3.07
40	Union Electric Company	\$ 114,364	36,746	\$ 3.11
41	PECO Energy Company	\$ 117,291	37,500	\$ 3.13
42	Ohio Power Company	\$ 97,297	30,897	\$ 3.15
43	Entergy Arkansas, Inc.	\$ 67,398	21,087	\$ 3.20
44	Interstate Power and Light Company	\$ 49,290	15,383	\$ 3.20
45	MDU Resources Group, Inc.	\$ 9,613	2,997	\$ 3.21
46	Northern States Power Company - MN	\$ 113,977	35,421	\$ 3.22
47	Entergy Mississippi, Inc.	\$ 43,281	13,273	\$ 3.26
48	Louisville Gas and Electric Company	\$ 38,789	11,838	\$ 3.28
49	Empire District Electric Company	\$ 15,614	4,562	\$ 3.42
50	Wisconsin Power and Light Company	\$ 35,949	10,349	\$ 3.47
51	Duquesne Light Company	\$ 49,803	14,202	\$ 3.51

**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2012**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
52	PPL Electric Utilities Corporation	\$ 130,038	36,016	\$ 3.61
53	Potomac Electric Power Company	\$ 96,068	26,006	\$ 3.69
54	Nevada Power Company	\$ 82,752	21,481	\$ 3.85
55	DTE Electric Company	\$ 166,728	42,773	\$ 3.90
56	Delmarva Power & Light Company	\$ 50,670	12,645	\$ 4.01
57	Gulf Power Company	\$ 42,905	10,663	\$ 4.02
58	Kansas City Power & Light Company	\$ 62,003	14,912	\$ 4.16
59	Alabama Power Company	\$ 229,402	53,947	\$ 4.25
60	Public Service Electric and Gas Company	\$ 84,888	19,943	\$ 4.26
61	Baltimore Gas and Electric Company	\$ 134,574	30,994	\$ 4.34
62	Portland General Electric Company	\$ 78,532	17,944	\$ 4.38
63	Wisconsin Public Service Corporation	\$ 48,222	10,882	\$ 4.43
64	Indianapolis Power & Light Company	\$ 62,809	14,015	\$ 4.48
65	Sierra Pacific Power Company	\$ 35,921	7,937	\$ 4.53
66	Mississippi Power Company	\$ 44,340	9,702	\$ 4.57
67	Atlantic City Electric Company	\$ 43,458	9,495	\$ 4.58
68	KCP&L Greater Missouri Operations Company	\$ 37,374	8,080	\$ 4.63
69	South Carolina Electric & Gas Co.	\$ 99,560	21,304	\$ 4.67
70	Duke Energy Kentucky, Inc.	\$ 19,156	3,999	\$ 4.79
71	Wisconsin Electric Power Company	\$ 131,965	27,043	\$ 4.88
72	Kansas Gas and Electric Company	\$ 48,847	9,928	\$ 4.92
73	Orange and Rockland Utilities, Inc.	\$ 19,908	4,016	\$ 4.96
74	Westar Energy (KPL)	\$ 51,463	10,009	\$ 5.14
75	Tucson Electric Power Company	\$ 48,483	9,265	\$ 5.23
76	New York State Electric & Gas Corporation	\$ 81,379	15,409	\$ 5.28
77	Green Mountain Power Corporation	\$ 13,326	2,478	\$ 5.38
78	Idaho Power Co.	\$ 75,957	14,085	\$ 5.39
79	Duke Energy Indiana, Inc.	\$ 155,895	27,782	\$ 5.61
80	Duke Energy Carolinas, LLC	\$ 424,765	75,232	\$ 5.65
81	Rockland Electric Company	\$ 9,304	1,640	\$ 5.67
82	ALLETE (Minnesota Power)	\$ 54,532	9,389	\$ 5.81
83	Otter Tail Power Company	\$ 25,618	4,241	\$ 6.04
84	Pacific Gas and Electric Company	\$ 523,707	86,425	\$ 6.06
85	Southern Indiana Gas and Electric Company, Inc.	\$ 34,399	5,465	\$ 6.29
86	Upper Peninsula Power Company	\$ 5,344	837	\$ 6.38
87	Northern Indiana Public Service Company	\$ 109,834	16,757	\$ 6.55
88	Madison Gas and Electric Company	\$ 22,295	3,346	\$ 6.66
89	Unitil Energy Systems, Inc.	\$ 5,346	790	\$ 6.77
90	NorthWestern Corporation	\$ 51,419	7,425	\$ 6.93
91	Avista Corporation	\$ 64,504	8,873	\$ 7.27
92	Dayton Power and Light Company	\$ 46,763	5,850	\$ 7.99
93	Rochester Gas and Electric Corporation	\$ 58,065	7,231	\$ 8.03
94	Black Hills Colorado Electric Utility Company, LP	\$ 15,804	1,818	\$ 8.69
95	El Paso Electric Company	\$ 68,987	7,715	\$ 8.94
96	Public Service Company of New Mexico	\$ 88,789	9,396	\$ 9.45
97	Southern California Edison Co.	\$ 728,158	75,597	\$ 9.63
98	Consolidated Edison Company of New York, Inc.	\$ 251,234	20,621	\$ 12.18
99	San Diego Gas & Electric Co.	\$ 193,645	15,055	\$ 12.86
100	Central Hudson Gas & Electric Corporation	\$ 36,470	2,772	\$ 13.15
101	Black Hills Power, Inc.	\$ 24,831	1,707	\$ 14.54
102	Public Service Company of New Hampshire	\$ 68,758	4,601	\$ 14.94

**TOTAL ADMINISTRATIVE & GENERAL O&M EXCLUDING
ACCOUNT NOS. 924, 925, 926 & 928 PER MWH
(\$/MWh)
2012**

Rank	Company	Total A&G (Excl) O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
103	Fitchburg Gas and Electric Light Company	\$ 3,337	201	\$ 16.59
104	Western Massachusetts Electric Company	\$ 32,144	1,822	\$ 17.64
105	Connecticut Light and Power Company	\$ 159,550	7,163	\$ 22.27
106	Golden State Water Company	\$ 4,210	131	\$ 32.19
	Totals & Weighted Average	\$ 8,350,156	2,146,216	\$ 3.89
	Arithmetic Average	\$ 78,775	20,247	\$ 5.05

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TOTAL NON-PRODUCTION O&M PER CUSTOMER

2010

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
1	Ohio Edison Company	\$ 136,362	1,036,981	\$ 131.50
2	Cleveland Electric Illuminating Company	\$ 119,736	752,207	\$ 159.18
3	Kingsport Power Company	\$ 7,752	47,183	\$ 164.30
4	Toledo Edison Company	\$ 57,903	309,900	\$ 186.84
5	Florida Power & Light Company	\$ 947,659	4,520,327	\$ 209.64
6	Pennsylvania Power Company	\$ 33,985	159,886	\$ 212.56
7	Potomac Edison Company	\$ 107,791	424,654	\$ 253.83
8	Nevada Power Company	\$ 233,791	830,059	\$ 281.66
9	Duquesne Light Company	\$ 171,836	587,094	\$ 292.69
10	West Penn Power Company	\$ 213,840	716,108	\$ 298.61
11	Jersey Central Power & Light Company	\$ 329,433	1,097,078	\$ 300.28
12	UNS Electric, Inc.	\$ 27,355	90,802	\$ 301.26
13	Oncor Electric Delivery Company LLC	\$ 1,008,829	3,160,851	\$ 319.16
14	Midwest Energy, Inc.	\$ 15,659	48,582	\$ 322.32
15	MDU Resources Group, Inc.	\$ 40,637	123,569	\$ 328.86
16	Public Service Company of Colorado	\$ 451,858	1,366,148	\$ 330.75
17	Sierra Pacific Power Company	\$ 125,301	367,205	\$ 341.23
18	NorthWestern Energy Division	\$ 139,183	397,760	\$ 349.92
19	Baltimore Gas and Electric Company	\$ 438,662	1,236,939	\$ 354.64
20	Tucson Electric Power Company	\$ 144,408	402,325	\$ 358.93
21	Atlantic City Electric Company	\$ 197,004	547,400	\$ 359.89
22	Wheeling Power Co	\$ 14,817	41,146	\$ 360.11
23	Entergy Mississippi, Inc.	\$ 160,421	437,716	\$ 366.50
24	Indianapolis Power & Light Company	\$ 173,322	468,161	\$ 370.22
25	Commonwealth Edison Company	\$ 1,419,665	3,801,999	\$ 373.40
26	Public Service Electric and Gas Company	\$ 808,481	2,154,826	\$ 375.20
27	Puget Sound Energy, Inc.	\$ 405,817	1,078,493	\$ 376.28
28	Monongahela Power Company	\$ 146,185	385,504	\$ 379.20
29	Louisville Gas and Electric Company	\$ 150,266	395,868	\$ 379.59
30	Entergy Texas, Inc.	\$ 156,333	407,005	\$ 384.11
31	Entergy Louisiana, LLC	\$ 256,693	666,957	\$ 384.87
32	Delmarva Power & Light Company	\$ 194,128	499,689	\$ 388.50
33	Gulf Power Company	\$ 167,537	430,028	\$ 389.60
34	Kentucky Utilities Company	\$ 213,174	544,285	\$ 391.66
35	Tampa Electric Company	\$ 264,365	670,991	\$ 393.99
36	South Carolina Electric & Gas Co.	\$ 264,721	658,951	\$ 401.73
37	Oklahoma Gas and Electric Company	\$ 316,971	780,181	\$ 406.28
38	Arizona Public Service Company	\$ 455,713	1,115,309	\$ 408.60
39	PPL Electric Utilities Corporation	\$ 575,681	1,401,657	\$ 410.71
40	Portland General Electric Company	\$ 338,807	820,266	\$ 413.05
41	Duke Energy Carolinas, LLC	\$ 1,008,010	2,388,580	\$ 422.01
42	KCP&L Greater Missouri Operations Company	\$ 132,423	312,464	\$ 423.80
43	Consumers Energy Company	\$ 763,573	1,788,635	\$ 426.90
44	Public Service Company of New Mexico	\$ 214,218	501,787	\$ 426.91
45	Entergy Arkansas, Inc.	\$ 296,370	694,112	\$ 426.98
46	Black Hills Colorado Electric Utility Company, LP	\$ 40,194	93,876	\$ 428.16
47	Virginia Electric and Power Company	\$ 1,043,370	2,422,970	\$ 430.62
48	Cleco Power LLC	\$ 120,347	279,208	\$ 431.03
49	Georgia Power Company	\$ 1,021,198	2,359,765	\$ 432.75
50	El Paso Electric Company	\$ 162,345	373,155	\$ 435.06
51	Southwestern Electric Power Company	\$ 213,751	486,161	\$ 439.67

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2010

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
52	Pennsylvania Electric Company	\$ 262,657	589,852	\$ 445.29
53	Union Electric Company	\$ 530,352	1,190,872	\$ 445.35
54	PacifiCorp	\$ 771,950	1,732,815	\$ 445.49
55	Potomac Electric Power Company	\$ 350,546	783,069	\$ 447.66
56	Public Service Company of Oklahoma	\$ 239,383	531,849	\$ 450.10
57	MidAmerican Energy Company	\$ 329,598	726,714	\$ 453.55
58	Pacific Gas and Electric Company	\$ 2,434,056	5,212,596	\$ 466.96
59	Avista Corporation	\$ 167,498	356,682	\$ 469.60
60	Golden State Water Company	\$ 10,933	23,257	\$ 470.10
61	Empire District Electric Company	\$ 79,382	168,593	\$ 470.85
62	Northern States Power Company - MN	\$ 648,424	1,363,421	\$ 475.59
63	Entergy Gulf States Louisiana, L.L.C.	\$ 185,876	380,832	\$ 488.08
64	Northern Indiana Public Service Co.	\$ 223,143	456,826	\$ 488.46
65	Northern States Power Company - WI	\$ 128,851	260,448	\$ 494.73
66	Public Service Company of New Hampshire	\$ 246,093	496,717	\$ 495.44
67	Ohio Power Company	\$ 351,446	709,272	\$ 495.50
68	New York State Electric & Gas Corp	\$ 444,869	877,739	\$ 506.84
69	Duke Energy Indiana, Inc.	\$ 398,452	781,819	\$ 509.65
70	Kansas City Power & Light Company	\$ 262,938	511,581	\$ 513.97
71	Duke Energy Kentucky, Inc.	\$ 69,526	135,213	\$ 514.20
72	Idaho Power Co.	\$ 252,642	490,705	\$ 514.86
73	Unitil Energy Systems, Inc.	\$ 39,262	76,124	\$ 515.76
74	Rochester Gas and Electric Corp	\$ 190,301	365,466	\$ 520.71
75	Connecticut Light and Power Company	\$ 632,098	1,207,437	\$ 523.50
76	Entergy New Orleans, Inc.	\$ 81,729	153,967	\$ 530.82
77	Southern Indiana Gas and Electric Company, Inc.	\$ 78,284	146,240	\$ 535.31
78	Southern California Edison Co.	\$ 2,646,977	4,900,326	\$ 540.16
79	San Diego Gas & Electric Co.	\$ 747,997	1,378,468	\$ 542.63
80	Wisconsin Power and Light Company	\$ 247,685	456,421	\$ 542.67
81	Dayton Power and Light Company	\$ 281,261	514,246	\$ 546.94
82	Green Mountain Power Corporation	\$ 52,497	95,150	\$ 551.73
83	PECO Energy Company	\$ 864,661	1,566,872	\$ 551.84
84	Southwestern Public Service Company	\$ 220,680	393,420	\$ 560.93
85	Alabama Power Company	\$ 817,848	1,436,229	\$ 569.44
86	Detroit Edison Company	\$ 1,216,160	2,119,747	\$ 573.73
87	Consolidated Edison Company of New York, Inc.	\$ 1,907,648	3,308,063	\$ 576.67
88	Western Massachusetts Electric Company	\$ 118,793	205,818	\$ 577.17
89	NSTAR Electric Company	\$ 724,137	1,156,908	\$ 625.92
90	Fitchburg Gas and Electric Light Company	\$ 17,987	28,728	\$ 626.11
91	Westar Energy (KPL)	\$ 230,809	368,608	\$ 626.16
92	Otter Tail Power Company	\$ 82,010	129,240	\$ 634.56
93	Wisconsin Electric Power Company	\$ 729,157	1,118,695	\$ 651.79
94	Rockland Electric Company	\$ 47,275	72,437	\$ 652.64
95	Central Hudson Gas & Electric Corp	\$ 183,457	277,980	\$ 659.96
96	Wisconsin Public Service Corp	\$ 297,686	437,757	\$ 680.03
97	Madison Gas and Electric Company	\$ 96,581	140,700	\$ 686.43
98	Upper Peninsula Power Company	\$ 35,732	51,851	\$ 689.13
99	Interstate Power and Light Company	\$ 365,243	526,414	\$ 693.83
100	Kansas Gas and Electric Company	\$ 222,110	317,329	\$ 699.94
101	Orange and Rockland Utilities, Inc.	\$ 164,376	223,908	\$ 734.12
102	Metropolitan Edison Company	\$ 408,582	551,776	\$ 740.49

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2010

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
103	Mississippi Power Company	\$ 143,605	185,433	\$ 774.43
104	Black Hills Power, Inc.	\$ 58,036	67,727	\$ 856.91
105	United Illuminating Company	\$ 302,191	324,781	\$ 930.45
106	ALLETE (Minnesota Power)	\$ 145,725	145,632	\$ 1,000.64
	Totals & Weighted Average	\$ 39,235,075	88,913,573	\$ 441.27
	Arithmetic Average	\$ 370,142	838,807	\$ 469.07

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TOTAL NON-PRODUCTION O&M PER CUSTOMER

2011

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
1	Kingsport Power Company	\$ 9,158	47,436	\$ 193.06
2	Cleveland Electric Illuminating Company	\$ 146,584	748,935	\$ 195.72
3	Florida Power & Light Company	\$ 1,027,638	4,547,047	\$ 226.00
4	Ohio Edison Company	\$ 243,365	1,034,534	\$ 235.24
5	Wheeling Power Company	\$ 10,760	41,099	\$ 261.81
6	West Penn Power Company	\$ 188,715	717,269	\$ 263.10
7	Potomac Edison Company	\$ 104,224	388,814	\$ 268.06
8	Toledo Edison Company	\$ 87,915	309,020	\$ 284.50
9	Duquesne Light Company	\$ 177,240	587,610	\$ 301.63
10	Pennsylvania Electric Company	\$ 185,097	589,651	\$ 313.91
11	Pennsylvania Power Company	\$ 50,492	160,250	\$ 315.08
12	UNS Electric, Inc.	\$ 29,521	91,255	\$ 323.50
13	Nevada Power Company	\$ 271,888	838,482	\$ 324.26
14	Public Service Company of Colorado	\$ 452,343	1,372,892	\$ 329.48
15	Tampa Electric Company	\$ 232,060	675,799	\$ 343.39
16	Oncor Electric Delivery Company LLC	\$ 1,097,489	3,189,759	\$ 344.07
17	Tucson Electric Power Company	\$ 138,921	403,340	\$ 344.43
18	MDU Resources Group, Inc.	\$ 44,302	125,802	\$ 352.16
19	Public Service Electric and Gas Company	\$ 765,279	2,157,075	\$ 354.78
20	NorthWestern Corporation	\$ 142,602	400,281	\$ 356.25
21	Metropolitan Edison Company	\$ 199,639	552,631	\$ 361.25
22	Virginia Electric and Power Company	\$ 882,221	2,438,226	\$ 361.83
23	Midwest Energy, Inc.	\$ 17,778	48,927	\$ 363.36
24	Entergy Mississippi, Inc.	\$ 161,779	438,140	\$ 369.24
25	Indianapolis Power & Light Company	\$ 177,728	468,195	\$ 379.60
26	Jersey Central Power & Light Company	\$ 423,509	1,099,194	\$ 385.29
27	Puget Sound Energy, Inc.	\$ 417,959	1,083,395	\$ 385.79
28	Duke Energy Carolinas, LLC	\$ 943,589	2,396,555	\$ 393.73
29	South Carolina Electric & Gas Co.	\$ 262,731	663,433	\$ 396.02
30	Delmarva Power & Light Company	\$ 199,304	500,998	\$ 397.81
31	Baltimore Gas and Electric Company	\$ 493,751	1,240,291	\$ 398.09
32	Entergy Texas, Inc.	\$ 163,914	411,690	\$ 398.15
33	Commonwealth Edison Company	\$ 1,523,327	3,818,690	\$ 398.91
34	Atlantic City Electric Company	\$ 220,370	547,762	\$ 402.31
35	Sierra Pacific Power Company	\$ 130,255	322,492	\$ 403.90
36	MidAmerican Energy Company	\$ 297,896	729,844	\$ 408.16
37	Kentucky Utilities Company	\$ 221,591	540,839	\$ 409.72
38	Ohio Power Company	\$ 599,591	1,459,875	\$ 410.71
39	PPL Electric Utilities Corporation	\$ 587,297	1,403,889	\$ 418.34
40	Entergy Louisiana, LLC	\$ 281,839	670,126	\$ 420.58
41	Southwestern Electric Power Company	\$ 219,943	521,601	\$ 421.67
42	Louisville Gas and Electric Company	\$ 166,439	394,063	\$ 422.37
43	Public Service Company of Oklahoma	\$ 225,434	532,395	\$ 423.43
44	Gulf Power Company	\$ 183,836	432,401	\$ 425.15
45	Public Service Company of New Mexico	\$ 217,974	503,963	\$ 432.52
46	Arizona Public Service Company	\$ 485,956	1,120,236	\$ 433.80
47	Entergy Arkansas, Inc.	\$ 304,719	695,397	\$ 438.19
48	Consumers Energy Company	\$ 788,685	1,788,799	\$ 440.90
49	PacifiCorp	\$ 777,931	1,742,220	\$ 446.52
50	Cleco Power LLC	\$ 125,518	280,857	\$ 446.91
51	Georgia Power Company	\$ 1,057,616	2,360,487	\$ 448.05

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2011

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
52	Oklahoma Gas and Electric Company	\$ 355,814	786,522	\$ 452.39
53	KCP&L Greater Missouri Operations Company	\$ 142,465	312,684	\$ 455.62
54	Golden State Water Company	\$ 10,665	23,356	\$ 456.63
55	Portland General Electric Company	\$ 377,961	823,171	\$ 459.15
56	El Paso Electric Company	\$ 174,214	378,547	\$ 460.22
57	Black Hills Colorado Electric Utility Company, LP	\$ 43,862	94,227	\$ 465.49
58	New York State Electric & Gas Corporation	\$ 418,327	878,845	\$ 476.00
59	Avista Corporation	\$ 170,986	358,303	\$ 477.21
60	Public Service Company of New Hampshire	\$ 238,504	498,175	\$ 478.76
61	Alabama Power Company	\$ 700,021	1,434,487	\$ 487.99
62	Unitil Energy Systems, Inc.	\$ 37,373	76,212	\$ 490.38
63	Union Electric Company	\$ 584,527	1,190,478	\$ 491.00
64	PECO Energy Company	\$ 779,257	1,573,976	\$ 495.09
65	Northern States Power Company - MN	\$ 699,001	1,399,830	\$ 499.35
66	Entergy Gulf States Louisiana, L.L.C.	\$ 191,510	383,463	\$ 499.42
67	Rochester Gas and Electric Corporation	\$ 186,501	367,300	\$ 507.76
68	Pacific Gas and Electric Company	\$ 2,689,760	5,248,288	\$ 512.50
69	Potomac Electric Power Company	\$ 409,569	787,137	\$ 520.33
70	Empire District Electric Company	\$ 86,692	166,207	\$ 521.59
71	Northern States Power Company - WI	\$ 131,520	250,123	\$ 525.82
72	Duke Energy Indiana, Inc.	\$ 416,328	782,879	\$ 531.79
73	Northern Indiana Public Service Company	\$ 243,551	456,937	\$ 533.01
74	Southern Indiana Gas and Electric Company, Inc.	\$ 79,937	146,136	\$ 547.00
75	Western Massachusetts Electric Company	\$ 113,548	206,279	\$ 550.46
76	Wisconsin Power and Light Company	\$ 253,472	458,041	\$ 553.38
77	Entergy New Orleans, Inc.	\$ 89,689	159,431	\$ 562.56
78	Southern California Edison Co.	\$ 2,773,949	4,921,228	\$ 563.67
79	Idaho Power Co.	\$ 280,828	493,532	\$ 569.02
80	Kansas City Power & Light Company	\$ 292,632	512,082	\$ 571.46
81	Duke Energy Kentucky, Inc.	\$ 78,063	135,574	\$ 575.80
82	Connecticut Light and Power Company	\$ 698,356	1,212,276	\$ 576.07
83	DTE Electric Company	\$ 1,230,051	2,120,262	\$ 580.14
84	Consolidated Edison Company of New York, Inc.	\$ 1,964,459	3,329,304	\$ 590.05
85	Dayton Power and Light Company	\$ 307,810	513,539	\$ 599.39
86	San Diego Gas & Electric Co.	\$ 849,007	1,385,784	\$ 612.65
87	Green Mountain Power Corporation	\$ 60,855	95,542	\$ 636.95
88	Otter Tail Power Company	\$ 82,332	129,250	\$ 637.00
89	Wisconsin Electric Power Company	\$ 724,045	1,120,964	\$ 645.91
90	Southwestern Public Service Company	\$ 243,104	376,160	\$ 646.28
91	Westar Energy (KPL)	\$ 238,802	369,106	\$ 646.97
92	Fitchburg Gas and Electric Light Company	\$ 19,541	28,851	\$ 677.31
93	NSTAR Electric Company	\$ 790,803	1,163,076	\$ 679.92
94	Wisconsin Public Service Corporation	\$ 299,053	439,481	\$ 680.47
95	Upper Peninsula Power Company	\$ 35,320	51,903	\$ 680.50
96	Monongahela Power Company	\$ 263,415	386,819	\$ 680.98
97	Madison Gas and Electric Company	\$ 96,454	141,414	\$ 682.07
98	Central Hudson Gas & Electric Corporation	\$ 193,386	274,152	\$ 705.40
99	Rockland Electric Company	\$ 51,417	72,473	\$ 709.46
100	Orange and Rockland Utilities, Inc.	\$ 163,204	224,608	\$ 726.62
101	Kansas Gas and Electric Company	\$ 235,915	317,580	\$ 742.85
102	Interstate Power and Light Company	\$ 398,317	526,732	\$ 756.20

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2011

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
103	Mississippi Power Company	\$ 142,711	185,768	\$ 768.22
104	Black Hills Power, Inc.	\$ 60,799	68,172	\$ 891.85
105	United Illuminating Company	\$ 319,347	323,738	\$ 986.44
106	ALLETE (Minnesota Power)	\$ 149,453	143,688	\$ 1,040.12
	Totals & Weighted Average	\$ 40,834,194	89,938,053	\$ 454.03
	Arithmetic Average	\$ 385,228	848,472	\$ 485.31

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TOTAL NON-PRODUCTION O&M PER CUSTOMER

2012

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
1	Kingsport Power Company	\$ 10,015	47,183	\$ 212.26
2	Florida Power & Light Company	\$ 1,100,034	4,576,443	\$ 240.37
3	Potomac Edison Company	\$ 95,777	389,184	\$ 246.10
4	West Penn Power Company	\$ 179,434	716,955	\$ 250.27
5	Cleveland Electric Illuminating Company	\$ 215,123	745,328	\$ 288.63
6	Wheeling Power Company	\$ 12,442	41,237	\$ 301.72
7	Ohio Edison Company	\$ 324,506	1,031,761	\$ 314.52
8	Duquesne Light Company	\$ 186,267	588,676	\$ 316.42
9	Public Service Company of Colorado	\$ 456,960	1,380,646	\$ 330.98
10	Pennsylvania Electric Company	\$ 195,217	589,505	\$ 331.15
11	Virginia Electric and Power Company	\$ 818,249	2,455,492	\$ 333.23
12	Pennsylvania Power Company	\$ 54,452	160,725	\$ 338.79
13	MDU Resources Group, Inc.	\$ 44,705	129,571	\$ 345.02
14	Midwest Energy, Inc.	\$ 17,772	49,367	\$ 360.00
15	Metropolitan Edison Company	\$ 200,205	553,405	\$ 361.77
16	Oncor Electric Delivery Company LLC	\$ 1,170,493	3,224,689	\$ 362.98
17	Tampa Electric Company	\$ 249,434	684,236	\$ 364.54
18	Duke Energy Carolinas, LLC	\$ 895,220	2,410,646	\$ 371.36
19	NorthWestern Corporation	\$ 149,735	403,193	\$ 371.37
20	Tucson Electric Power Company	\$ 150,758	405,153	\$ 372.10
21	Nevada Power Company	\$ 323,848	849,435	\$ 381.25
22	Toledo Edison Company	\$ 118,605	308,147	\$ 384.90
23	Entergy Louisiana, LLC	\$ 262,923	673,831	\$ 390.19
24	Black Hills Colorado Electric Utility Company, LP	\$ 36,743	94,008	\$ 390.85
25	Puget Sound Energy, Inc.	\$ 434,022	1,089,288	\$ 398.45
26	UNS Electric, Inc.	\$ 36,761	91,821	\$ 400.36
27	Sierra Pacific Power Company	\$ 132,496	324,453	\$ 408.37
28	Louisville Gas and Electric Company	\$ 160,797	393,438	\$ 408.70
29	South Carolina Electric & Gas Co.	\$ 273,847	668,719	\$ 409.51
30	Public Service Electric and Gas Company	\$ 886,621	2,164,583	\$ 409.60
31	Atlantic City Electric Company	\$ 225,520	546,795	\$ 412.44
32	Indianapolis Power & Light Company	\$ 195,107	470,961	\$ 414.27
33	Delmarva Power & Light Company	\$ 208,028	501,965	\$ 414.43
34	Southwestern Electric Power Company	\$ 216,991	523,279	\$ 414.68
35	Baltimore Gas and Electric Company	\$ 518,338	1,240,986	\$ 417.68
36	Georgia Power Company	\$ 993,952	2,370,982	\$ 419.22
37	MidAmerican Energy Company	\$ 309,122	733,988	\$ 421.15
38	Ohio Power Company	\$ 615,514	1,460,393	\$ 421.47
39	Entergy Texas, Inc.	\$ 175,722	416,343	\$ 422.06
40	Golden State Water Company	\$ 9,874	23,393	\$ 422.09
41	Kentucky Utilities Company	\$ 229,076	538,461	\$ 425.43
42	Commonwealth Edison Company	\$ 1,638,705	3,828,849	\$ 427.99
43	Cleco Power LLC	\$ 121,123	282,595	\$ 428.61
44	Entergy Mississippi, Inc.	\$ 191,302	439,875	\$ 434.90
45	Public Service Company of Oklahoma	\$ 233,066	534,948	\$ 435.68
46	Union Electric Company	\$ 522,061	1,193,671	\$ 437.36
47	Gulf Power Company	\$ 193,328	434,440	\$ 445.01
48	Jersey Central Power & Light Company	\$ 491,855	1,100,165	\$ 447.07
49	PPL Electric Utilities Corporation	\$ 631,759	1,407,031	\$ 449.00
50	Consumers Energy Company	\$ 803,731	1,788,525	\$ 449.38
51	Arizona Public Service Company	\$ 511,168	1,132,296	\$ 451.44

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2012

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
52	KCP&L Greater Missouri Operations Company	\$ 141,693	313,345	\$ 452.19
53	PacifiCorp	\$ 796,892	1,753,692	\$ 454.41
54	Duke Energy Kentucky, Inc.	\$ 62,042	136,377	\$ 454.93
55	Public Service Company of New Mexico	\$ 230,245	505,649	\$ 455.35
56	Portland General Electric Company	\$ 381,560	827,467	\$ 461.12
57	Oklahoma Gas and Electric Company	\$ 370,566	794,320	\$ 466.52
58	New York State Electric & Gas Corporation	\$ 412,943	879,536	\$ 469.50
59	El Paso Electric Company	\$ 180,402	383,588	\$ 470.30
60	Potomac Electric Power Company	\$ 380,573	791,715	\$ 480.69
61	Entergy New Orleans, Inc.	\$ 79,380	163,854	\$ 484.46
62	Entergy Arkansas, Inc.	\$ 339,390	697,194	\$ 486.79
63	Entergy Gulf States Louisiana, L.L.C.	\$ 188,879	387,001	\$ 488.06
64	Alabama Power Company	\$ 711,602	1,440,488	\$ 494.00
65	Avista Corporation	\$ 178,516	360,553	\$ 495.12
66	Duke Energy Indiana, Inc.	\$ 395,497	787,622	\$ 502.14
67	PECO Energy Company	\$ 795,144	1,578,200	\$ 503.83
68	Public Service Company of New Hampshire	\$ 252,812	500,048	\$ 505.58
69	Rochester Gas and Electric Corporation	\$ 190,944	369,065	\$ 517.37
70	Northern States Power Company - MN	\$ 730,079	1,407,496	\$ 518.71
71	Pacific Gas and Electric Company	\$ 2,787,501	5,304,357	\$ 525.51
72	Wisconsin Electric Power Company	\$ 597,416	1,123,784	\$ 531.61
73	Northern States Power Company - WI	\$ 134,137	250,838	\$ 534.76
74	Kansas City Power & Light Company	\$ 277,021	512,820	\$ 540.19
75	Unitil Energy Systems, Inc.	\$ 41,475	76,651	\$ 541.09
76	Empire District Electric Company	\$ 91,612	167,151	\$ 548.08
77	Wisconsin Power and Light Company	\$ 258,705	459,614	\$ 562.87
78	Southern Indiana Gas and Electric Company, Inc.	\$ 82,381	146,320	\$ 563.02
79	Connecticut Light and Power Company	\$ 687,536	1,215,257	\$ 565.75
80	Southern California Edison Co.	\$ 2,834,765	4,941,110	\$ 573.71
81	Idaho Power Co.	\$ 286,172	498,282	\$ 574.32
82	Western Massachusetts Electric Company	\$ 119,691	206,763	\$ 578.88
83	DTE Electric Company	\$ 1,235,038	2,124,244	\$ 581.40
84	San Diego Gas & Electric Co.	\$ 845,077	1,392,424	\$ 606.91
85	Northern Indiana Public Service Company	\$ 278,693	457,486	\$ 609.18
86	Upper Peninsula Power Company	\$ 32,658	51,896	\$ 629.30
87	Wisconsin Public Service Corporation	\$ 287,076	441,571	\$ 650.12
88	Consolidated Edison Company of New York, Inc.	\$ 2,203,357	3,344,679	\$ 658.76
89	Monongahela Power Company	\$ 257,681	386,908	\$ 666.00
90	Otter Tail Power Company	\$ 86,289	129,523	\$ 666.21
91	Southwestern Public Service Company	\$ 257,404	378,398	\$ 680.25
92	Westar Energy (KPL)	\$ 259,648	371,402	\$ 699.10
93	Green Mountain Power Corporation	\$ 96,083	136,210	\$ 705.40
94	Rockland Electric Company	\$ 52,406	72,546	\$ 722.38
95	Madison Gas and Electric Company	\$ 102,828	142,342	\$ 722.40
96	Central Hudson Gas & Electric Corporation	\$ 189,634	261,585	\$ 724.94
97	Dayton Power and Light Company	\$ 300,396	406,484	\$ 739.01
98	Fitchburg Gas and Electric Light Company	\$ 21,866	28,880	\$ 757.13
99	Orange and Rockland Utilities, Inc.	\$ 172,637	225,279	\$ 766.33
100	NSTAR Electric Company	\$ 897,507	1,168,298	\$ 768.22
101	Mississippi Power Company	\$ 144,181	186,146	\$ 774.56
102	Interstate Power and Light Company	\$ 421,168	527,348	\$ 798.65
103	Kansas Gas and Electric Company	\$ 260,754	318,678	\$ 818.24

TOTAL NON-PRODUCTION O&M PER CUSTOMER

2012

Rank	Company	Total Non-Prod O&M (\$000)	Total Customers	Total O&M Per Customer
104	United Illuminating Company	\$ 294,793	321,888	\$ 915.82
105	Black Hills Power, Inc.	\$ 63,147	68,450	\$ 922.53
106	ALLETE (Minnesota Power)	\$ 153,750	143,130	\$ 1,074.20
Totals & Weighted Average		\$ 42,160,445	90,277,011	\$ 467.01
Arithmetic Average		\$ 397,740	851,670	498.73

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TOTAL DISTRIBUTION O&M PER CUSTOMER

2010

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
1	Nevada Power Company	24,310	830,059	\$ 29.29
2	Tucson Electric Power Company	18,886	402,325	\$ 46.94
3	Ohio Edison Company	48,694	1,036,981	\$ 46.96
4	Interstate Power and Light Company	25,782	526,414	\$ 48.98
5	Kingsport Power Company	2,326	47,183	\$ 49.30
6	Pennsylvania Power Company	8,077	159,886	\$ 50.52
7	Public Service Company of New Mexico	25,588	501,787	\$ 50.99
8	El Paso Electric Company	19,370	373,155	\$ 51.91
9	Toledo Edison Company	17,255	309,900	\$ 55.68
10	Pennsylvania Electric Company	32,960	589,852	\$ 55.88
11	Wisconsin Power and Light Company	25,712	456,421	\$ 56.33
12	Cleveland Electric Illuminating Company	42,839	752,207	\$ 56.95
13	Unitil Energy Systems, Inc.	4,359	76,124	\$ 57.26
14	Florida Power & Light Company	265,078	4,520,327	\$ 58.64
15	Sierra Pacific Power Company	22,349	367,205	\$ 60.86
16	Oncor Electric Delivery Company LLC	192,937	3,160,851	\$ 61.04
17	Dayton Power and Light Company	32,392	514,246	\$ 62.99
18	UNS Electric, Inc.	5,797	90,802	\$ 63.84
19	Duke Energy Kentucky, Inc.	8,740	135,213	\$ 64.64
20	Public Service Company of Colorado	90,307	1,366,148	\$ 66.10
21	Tampa Electric Company	44,573	670,991	\$ 66.43
22	Entergy Gulf States Louisiana, L.L.C.	25,589	380,832	\$ 67.19
23	Duquesne Light Company	39,586	587,094	\$ 67.43
24	Metropolitan Edison Company	37,612	551,776	\$ 68.17
25	Public Service Electric and Gas Company	147,025	2,154,826	\$ 68.23
26	Entergy Louisiana, LLC	46,248	666,957	\$ 69.34
27	Potomac Edison Company	30,572	424,654	\$ 71.99
28	Fitchburg Gas and Electric Light Company	2,089	28,728	\$ 72.72
29	Entergy Texas, Inc.	29,804	407,005	\$ 73.23
30	South Carolina Electric & Gas Co.	48,292	658,951	\$ 73.29
31	Entergy Mississippi, Inc.	32,458	437,716	\$ 74.15
32	Consumers Energy Company	133,283	1,788,635	\$ 74.52
33	Duke Energy Indiana, Inc.	59,029	781,819	\$ 75.50
34	Avista Corporation	27,101	356,682	\$ 75.98
35	Indianapolis Power & Light Company	35,618	468,161	\$ 76.08
36	Puget Sound Energy, Inc.	82,925	1,078,493	\$ 76.89
37	Entergy New Orleans, Inc.	11,914	153,967	\$ 77.38
38	Golden State Water Company	1,827	23,257	\$ 78.56
39	West Penn Power Company	56,827	716,108	\$ 79.36
40	San Diego Gas & Electric Co.	109,413	1,378,468	\$ 79.37
41	Southwestern Public Service Company	31,296	393,420	\$ 79.55
42	Wisconsin Electric Power Company	89,884	1,118,695	\$ 80.35
43	Northern States Power Company - MN	109,896	1,363,421	\$ 80.60
44	Duke Energy Carolinas, LLC	192,807	2,388,580	\$ 80.72
45	Northern States Power Company - WI	21,262	260,448	\$ 81.64
46	Entergy Arkansas, Inc.	56,713	694,112	\$ 81.71
47	Jersey Central Power & Light Company	89,787	1,097,078	\$ 81.84
48	Commonwealth Edison Company	313,141	3,801,999	\$ 82.36
49	Portland General Electric Company	67,640	820,266	\$ 82.46
50	Arizona Public Service Company	92,072	1,115,309	\$ 82.55
51	Virginia Electric and Power Company	202,856	2,422,970	\$ 83.72

TOTAL DISTRIBUTION O&M PER CUSTOMER

2010

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
52	Kentucky Utilities Company	45,973	544,285	\$ 84.46
53	Louisville Gas and Electric Company	33,464	395,868	\$ 84.53
54	MDU Resources Group, Inc.	10,638	123,569	\$ 86.09
55	Monongahela Power Company	33,482	385,504	\$ 86.85
56	Kansas City Power & Light Company	45,930	511,581	\$ 89.78
57	Atlantic City Electric Company	49,447	547,400	\$ 90.33
58	Connecticut Light and Power Company	109,156	1,207,437	\$ 90.40
59	Madison Gas and Electric Company	12,799	140,700	\$ 90.97
60	Northern Indiana Public Service Co.	41,704	456,826	\$ 91.29
61	Black Hills Colorado Electric Utility Company, LP	8,588	93,876	\$ 91.48
62	Gulf Power Company	39,817	430,028	\$ 92.59
63	Southern California Edison Co.	455,932	4,900,326	\$ 93.04
64	Idaho Power Co.	45,808	490,705	\$ 93.35
65	Black Hills Power, Inc.	6,363	67,727	\$ 93.95
66	KCP&L Greater Missouri Operations Company	30,243	312,464	\$ 96.79
67	Pacific Gas and Electric Company	506,219	5,212,596	\$ 97.11
68	Cleco Power LLC	27,470	279,208	\$ 98.39
69	NSTAR Electric Company	117,069	1,156,908	\$ 101.19
70	Public Service Company of New Hampshire	50,267	496,717	\$ 101.20
71	PPL Electric Utilities Corporation	142,378	1,401,657	\$ 101.58
72	Wisconsin Public Service Corp	44,928	437,757	\$ 102.63
73	NorthWestern Energy Division	40,858	397,760	\$ 102.72
74	Oklahoma Gas and Electric Company	82,732	780,181	\$ 106.04
75	Southern Indiana Gas and Electric Company, Inc.	15,699	146,240	\$ 107.35
76	Western Massachusetts Electric Company	22,298	205,818	\$ 108.34
77	Green Mountain Power Corporation	10,659	95,150	\$ 112.02
78	Delmarva Power & Light Company	56,125	499,689	\$ 112.32
79	Georgia Power Company	265,492	2,359,765	\$ 112.51
80	Midwest Energy, Inc.	5,623	48,582	\$ 115.74
81	PacifiCorp	208,550	1,732,815	\$ 120.35
82	Detroit Edison Company	256,031	2,119,747	\$ 120.78
83	Otter Tail Power Company	15,688	129,240	\$ 121.39
84	Kansas Gas and Electric Company	38,536	317,329	\$ 121.44
85	PECO Energy Company	204,151	1,566,872	\$ 130.29
86	Westar Energy (KPL)	48,643	368,608	\$ 131.96
87	United Illuminating Company	42,949	324,781	\$ 132.24
88	Consolidated Edison Company of New York, Inc.	442,750	3,308,063	\$ 133.84
89	Ohio Power Company	95,762	709,272	\$ 135.01
90	Rockland Electric Company	9,919	72,437	\$ 136.93
91	Baltimore Gas and Electric Company	170,184	1,236,939	\$ 137.58
92	Southwestern Electric Power Company	67,371	486,161	\$ 138.58
93	MidAmerican Energy Company	102,611	726,714	\$ 141.20
94	Empire District Electric Company	24,797	168,593	\$ 147.08
95	Central Hudson Gas & Electric Corp	41,695	277,980	\$ 149.99
96	Union Electric Company	181,198	1,190,872	\$ 152.16
97	Rochester Gas and Electric Corp	55,689	365,466	\$ 152.38
98	ALLETE (Minnesota Power)	22,528	145,632	\$ 154.69
99	Potomac Electric Power Company	121,607	783,069	\$ 155.30
100	Orange and Rockland Utilities, Inc.	37,482	223,908	\$ 167.40
101	Alabama Power Company	240,655	1,436,229	\$ 167.56
102	Public Service Company of Oklahoma	90,676	531,849	\$ 170.49

TOTAL DISTRIBUTION O&M PER CUSTOMER

2010

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
103	Mississippi Power Company	32,474	185,433	\$ 175.13
104	New York State Electric & Gas Corp	177,769	877,739	\$ 202.53
105	Upper Peninsula Power Company	11,188	51,851	\$ 215.77
106	Wheeling Power Co	9,322	41,146	\$ 226.56
Totals & Weighted Average		\$ 8,290,283	88,913,573	\$ 93.24
Arithmetic Average		\$ 78,210	838,807	\$ 96.53

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TOTAL DISTRIBUTION O&M PER CUSTOMER

2011

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
1	Nevada Power Company	\$ 24,623	838,482	\$ 29.37
2	Interstate Power and Light Company	\$ 24,408	526,732	\$ 46.34
3	Tucson Electric Power Company	\$ 19,240	403,340	\$ 47.70
4	Ohio Edison Company	\$ 49,902	1,034,534	\$ 48.24
5	Public Service Company of New Mexico	\$ 24,447	503,963	\$ 48.51
6	Pennsylvania Power Company	\$ 7,917	160,250	\$ 49.40
7	Wisconsin Power and Light Company	\$ 23,981	458,041	\$ 52.36
8	El Paso Electric Company	\$ 19,842	378,547	\$ 52.42
9	Cleveland Electric Illuminating Company	\$ 39,998	748,935	\$ 53.41
10	West Penn Power Company	\$ 38,585	717,269	\$ 53.79
11	Duquesne Light Company	\$ 33,498	587,610	\$ 57.01
12	UNS Electric, Inc.	\$ 5,396	91,255	\$ 59.13
13	Pennsylvania Electric Company	\$ 35,954	589,651	\$ 60.98
14	Florida Power & Light Company	\$ 284,015	4,547,047	\$ 62.46
15	Oncor Electric Delivery Company LLC	\$ 204,334	3,189,759	\$ 64.06
16	Potomac Edison Company	\$ 25,215	388,814	\$ 64.85
17	Tampa Electric Company	\$ 44,114	675,799	\$ 65.28
18	Entergy New Orleans, Inc.	\$ 10,503	159,431	\$ 65.88
19	Entergy Gulf States Louisiana, L.L.C.	\$ 26,061	383,463	\$ 67.96
20	Public Service Electric and Gas Company	\$ 148,115	2,157,075	\$ 68.66
21	Sierra Pacific Power Company	\$ 22,386	322,492	\$ 69.42
22	Duke Energy Kentucky, Inc.	\$ 9,420	135,574	\$ 69.48
23	Public Service Company of Colorado	\$ 96,762	1,372,892	\$ 70.48
24	Entergy Louisiana, LLC	\$ 47,359	670,126	\$ 70.67
25	Toledo Edison Company	\$ 21,841	309,020	\$ 70.68
26	Puget Sound Energy, Inc.	\$ 78,245	1,083,395	\$ 72.22
27	Entergy Mississippi, Inc.	\$ 32,553	438,140	\$ 74.30
28	Arizona Public Service Company	\$ 83,265	1,120,236	\$ 74.33
29	Golden State Water Company	\$ 1,744	23,356	\$ 74.67
30	South Carolina Electric & Gas Co.	\$ 49,839	663,433	\$ 75.12
31	Indianapolis Power & Light Company	\$ 35,398	468,195	\$ 75.61
32	Entergy Texas, Inc.	\$ 31,645	411,690	\$ 76.87
33	Unitil Energy Systems, Inc.	\$ 5,936	76,212	\$ 77.89
34	Monongahela Power Company	\$ 31,192	386,819	\$ 80.64
35	Dayton Power and Light Company	\$ 41,415	513,539	\$ 80.65
36	Northern States Power Company - MN	\$ 112,987	1,399,830	\$ 80.71
37	Avista Corporation	\$ 29,764	358,303	\$ 83.07
38	Wisconsin Electric Power Company	\$ 94,070	1,120,964	\$ 83.92
39	Kentucky Utilities Company	\$ 46,345	540,839	\$ 85.69
40	Duke Energy Carolinas, LLC	\$ 205,379	2,396,555	\$ 85.70
41	Entergy Arkansas, Inc.	\$ 60,681	695,397	\$ 87.26
42	Metropolitan Edison Company	\$ 48,485	552,631	\$ 87.73
43	Fitchburg Gas and Electric Light Company	\$ 2,577	28,851	\$ 89.32
44	San Diego Gas & Electric Co.	\$ 127,596	1,385,784	\$ 92.07
45	KCP&L Greater Missouri Operations Company	\$ 28,816	312,684	\$ 92.16
46	Idaho Power Co.	\$ 45,858	493,532	\$ 92.92
47	MDU Resources Group, Inc.	\$ 11,709	125,802	\$ 93.07
48	Kansas City Power & Light Company	\$ 48,282	512,082	\$ 94.29
49	Madison Gas and Electric Company	\$ 13,540	141,414	\$ 95.75
50	Northern States Power Company - WI	\$ 24,021	250,123	\$ 96.04
51	Northern Indiana Public Service Company	\$ 43,909	456,937	\$ 96.09

TOTAL DISTRIBUTION O&M PER CUSTOMER

2011

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
52	Portland General Electric Company	\$ 79,604	823,171	\$ 96.70
53	Ohio Power Company	\$ 141,745	1,459,875	\$ 97.09
54	Western Massachusetts Electric Company	\$ 20,094	206,279	\$ 97.41
55	NorthWestern Corporation	\$ 39,301	400,281	\$ 98.18
56	Consumers Energy Company	\$ 175,986	1,788,799	\$ 98.38
57	Southern California Edison Co.	\$ 485,876	4,921,228	\$ 98.73
58	Gulf Power Company	\$ 43,292	432,401	\$ 100.12
59	Southwestern Public Service Company	\$ 37,859	376,160	\$ 100.65
60	Black Hills Power, Inc.	\$ 6,913	68,172	\$ 101.41
61	Virginia Electric and Power Company	\$ 249,113	2,438,226	\$ 102.17
62	Wisconsin Public Service Corporation	\$ 45,023	439,481	\$ 102.45
63	Cleco Power LLC	\$ 28,996	280,857	\$ 103.24
64	Public Service Company of New Hampshire	\$ 51,649	498,175	\$ 103.68
65	Kingsport Power Company	\$ 5,058	47,436	\$ 106.63
66	Atlantic City Electric Company	\$ 58,741	547,762	\$ 107.24
67	Louisville Gas and Electric Company	\$ 42,483	394,063	\$ 107.81
68	PPL Electric Utilities Corporation	\$ 152,304	1,403,889	\$ 108.49
69	Commonwealth Edison Company	\$ 414,484	3,818,690	\$ 108.54
70	NSTAR Electric Company	\$ 128,137	1,163,076	\$ 110.17
71	Southern Indiana Gas and Electric Company, Inc.	\$ 16,209	146,136	\$ 110.92
72	Oklahoma Gas and Electric Company	\$ 87,919	786,522	\$ 111.78
73	Georgia Power Company	\$ 265,600	2,360,487	\$ 112.52
74	Kansas Gas and Electric Company	\$ 36,118	317,580	\$ 113.73
75	Black Hills Colorado Electric Utility Company, LP	\$ 10,729	94,227	\$ 113.86
76	Pacific Gas and Electric Company	\$ 600,836	5,248,288	\$ 114.48
77	Otter Tail Power Company	\$ 15,086	129,250	\$ 116.72
78	Green Mountain Power Corporation	\$ 11,345	95,542	\$ 118.74
79	Wheeling Power Company	\$ 5,012	41,099	\$ 121.95
80	PacifiCorp	\$ 215,101	1,742,220	\$ 123.46
81	Rochester Gas and Electric Corporation	\$ 45,669	367,300	\$ 124.34
82	Alabama Power Company	\$ 185,802	1,434,487	\$ 129.53
83	Rockland Electric Company	\$ 9,449	72,473	\$ 130.38
84	Jersey Central Power & Light Company	\$ 143,936	1,099,194	\$ 130.95
85	Westar Energy (KPL)	\$ 49,025	369,106	\$ 132.82
86	Delmarva Power & Light Company	\$ 66,564	500,998	\$ 132.86
87	Midwest Energy, Inc.	\$ 6,598	48,927	\$ 134.85
88	MidAmerican Energy Company	\$ 99,566	729,844	\$ 136.42
89	Duke Energy Indiana, Inc.	\$ 106,991	782,879	\$ 136.66
90	Consolidated Edison Company of New York, Inc.	\$ 457,250	3,329,304	\$ 137.34
91	DTE Electric Company	\$ 293,444	2,120,262	\$ 138.40
92	PECO Energy Company	\$ 222,327	1,573,976	\$ 141.25
93	Connecticut Light and Power Company	\$ 171,990	1,212,276	\$ 141.87
94	Southwestern Electric Power Company	\$ 74,274	521,601	\$ 142.40
95	Public Service Company of Oklahoma	\$ 78,704	532,395	\$ 147.83
96	Empire District Electric Company	\$ 26,953	166,207	\$ 162.17
97	Union Electric Company	\$ 196,238	1,190,478	\$ 164.84
98	ALLETE (Minnesota Power)	\$ 23,737	143,688	\$ 165.20
99	Baltimore Gas and Electric Company	\$ 205,584	1,240,291	\$ 165.75
100	New York State Electric & Gas Corporation	\$ 149,420	878,845	\$ 170.02
101	Orange and Rockland Utilities, Inc.	\$ 38,887	224,608	\$ 173.13
102	Central Hudson Gas & Electric Corporation	\$ 49,149	274,152	\$ 179.28
103	Mississippi Power Company	\$ 33,366	185,768	\$ 179.61

TOTAL DISTRIBUTION O&M PER CUSTOMER

2011

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
104	United Illuminating Company	\$ 59,978	323,738	\$ 185.27
105	Potomac Electric Power Company	\$ 148,028	787,137	\$ 188.06
106	Upper Peninsula Power Company	\$ 11,195	51,903	\$ 215.69
Totals & Weighted Average		\$ 9,047,904	89,938,053	\$ 100.60
Arithmetic Average		\$ 85,358	848,472	\$ 101.52

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TOTAL DISTRIBUTION O&M PER CUSTOMER

2012

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
1	West Penn Power Company	\$ 18,851	716,955	\$ 26.29
2	Nevada Power Company	\$ 22,699	849,435	\$ 26.72
3	Public Service Company of New Mexico	\$ 24,266	505,649	\$ 47.99
4	Tucson Electric Power Company	\$ 19,834	405,153	\$ 48.95
5	Interstate Power and Light Company	\$ 27,433	527,348	\$ 52.02
6	Toledo Edison Company	\$ 16,801	308,147	\$ 54.52
7	El Paso Electric Company	\$ 21,004	383,588	\$ 54.76
8	Potomac Edison Company	\$ 22,144	389,184	\$ 56.90
9	Wisconsin Power and Light Company	\$ 26,417	459,614	\$ 57.48
10	Entergy New Orleans, Inc.	\$ 9,599	163,854	\$ 58.58
11	UNS Electric, Inc.	\$ 5,418	91,821	\$ 59.01
12	Duquesne Light Company	\$ 34,888	588,676	\$ 59.27
13	Oncor Electric Delivery Company LLC	\$ 192,501	3,224,689	\$ 59.70
14	Ohio Edison Company	\$ 62,272	1,031,761	\$ 60.36
15	Entergy Gulf States Louisiana, L.L.C.	\$ 24,213	387,001	\$ 62.57
16	Florida Power & Light Company	\$ 286,364	4,576,443	\$ 62.57
17	Tampa Electric Company	\$ 43,903	684,236	\$ 64.16
18	Cleveland Electric Illuminating Company	\$ 48,792	745,328	\$ 65.46
19	South Carolina Electric & Gas Co.	\$ 43,826	668,719	\$ 65.54
20	Public Service Company of Colorado	\$ 91,635	1,380,646	\$ 66.37
21	Puget Sound Energy, Inc.	\$ 74,863	1,089,288	\$ 68.73
22	Sierra Pacific Power Company	\$ 22,546	324,453	\$ 69.49
23	Entergy Louisiana, LLC	\$ 46,859	673,831	\$ 69.54
24	Duke Energy Carolinas, LLC	\$ 170,134	2,410,646	\$ 70.58
25	Entergy Mississippi, Inc.	\$ 31,461	439,875	\$ 71.52
26	Entergy Texas, Inc.	\$ 30,609	416,343	\$ 73.52
27	Duke Energy Kentucky, Inc.	\$ 10,095	136,377	\$ 74.02
28	Pennsylvania Power Company	\$ 11,926	160,725	\$ 74.20
29	Dayton Power and Light Company	\$ 30,487	406,484	\$ 75.00
30	Northern States Power Company - MN	\$ 111,135	1,407,496	\$ 78.96
31	Public Service Electric and Gas Company	\$ 172,159	2,164,583	\$ 79.53
32	Entergy Arkansas, Inc.	\$ 56,015	697,194	\$ 80.34
33	Wisconsin Electric Power Company	\$ 91,142	1,123,784	\$ 81.10
34	Arizona Public Service Company	\$ 91,972	1,132,296	\$ 81.23
35	Indianapolis Power & Light Company	\$ 38,285	470,961	\$ 81.29
36	Golden State Water Company	\$ 2,033	23,393	\$ 86.91
37	Pennsylvania Electric Company	\$ 51,867	589,505	\$ 87.98
38	Northern States Power Company - WI	\$ 22,188	250,838	\$ 88.46
39	Metropolitan Edison Company	\$ 49,313	553,405	\$ 89.11
40	Avista Corporation	\$ 32,205	360,553	\$ 89.32
41	KCP&L Greater Missouri Operations Company	\$ 28,194	313,345	\$ 89.98
42	Southwestern Public Service Company	\$ 34,556	378,398	\$ 91.32
43	Duke Energy Indiana, Inc.	\$ 72,664	787,622	\$ 92.26
44	Virginia Electric and Power Company	\$ 228,149	2,455,492	\$ 92.91
45	Gulf Power Company	\$ 40,706	434,440	\$ 93.70
46	Atlantic City Electric Company	\$ 51,609	546,795	\$ 94.38
47	Southern California Edison Co.	\$ 467,645	4,941,110	\$ 94.64
48	Kansas City Power & Light Company	\$ 48,776	512,820	\$ 95.11
49	Madison Gas and Electric Company	\$ 13,733	142,342	\$ 96.48
50	Idaho Power Co.	\$ 48,376	498,282	\$ 97.09
51	Cleco Power LLC	\$ 27,875	282,595	\$ 98.64

TOTAL DISTRIBUTION O&M PER CUSTOMER

2012

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
52	Wisconsin Public Service Corporation	\$ 44,022	441,571	\$ 99.69
53	Consumers Energy Company	\$ 179,352	1,788,525	\$ 100.28
54	NorthWestern Corporation	\$ 40,698	403,193	\$ 100.94
55	Georgia Power Company	\$ 239,537	2,370,982	\$ 101.03
56	San Diego Gas & Electric Co.	\$ 140,918	1,392,424	\$ 101.20
57	MDU Resources Group, Inc.	\$ 13,159	129,571	\$ 101.56
58	Public Service Company of New Hampshire	\$ 51,020	500,048	\$ 102.03
59	Portland General Electric Company	\$ 84,482	827,467	\$ 102.10
60	Kentucky Utilities Company	\$ 56,038	538,461	\$ 104.07
61	Unitil Energy Systems, Inc.	\$ 7,982	76,651	\$ 104.13
62	Northern Indiana Public Service Company	\$ 47,678	457,486	\$ 104.22
63	Rochester Gas and Electric Corporation	\$ 39,304	369,065	\$ 106.50
64	Ohio Power Company	\$ 155,565	1,460,393	\$ 106.52
65	Commonwealth Edison Company	\$ 409,805	3,828,849	\$ 107.03
66	Louisville Gas and Electric Company	\$ 42,403	393,438	\$ 107.78
67	Black Hills Colorado Electric Utility Company, LP	\$ 10,141	94,008	\$ 107.87
68	Southern Indiana Gas and Electric Company, Inc.	\$ 15,860	146,320	\$ 108.39
69	Black Hills Power, Inc.	\$ 7,553	68,450	\$ 110.34
70	Fitchburg Gas and Electric Light Company	\$ 3,192	28,880	\$ 110.53
71	PPL Electric Utilities Corporation	\$ 157,300	1,407,031	\$ 111.80
72	Alabama Power Company	\$ 161,780	1,440,488	\$ 112.31
73	Western Massachusetts Electric Company	\$ 23,390	206,763	\$ 113.12
74	Kingsport Power Company	\$ 5,355	47,183	\$ 113.49
75	NSTAR Electric Company	\$ 133,220	1,168,298	\$ 114.03
76	PacifiCorp	\$ 203,678	1,753,692	\$ 116.14
77	Oklahoma Gas and Electric Company	\$ 96,636	794,320	\$ 121.66
78	Pacific Gas and Electric Company	\$ 648,493	5,304,357	\$ 122.26
79	Kansas Gas and Electric Company	\$ 38,968	318,678	\$ 122.28
80	Otter Tail Power Company	\$ 15,868	129,523	\$ 122.51
81	Southwestern Electric Power Company	\$ 65,185	523,279	\$ 124.57
82	Wheeling Power Company	\$ 5,330	41,237	\$ 129.25
83	Delmarva Power & Light Company	\$ 65,099	501,965	\$ 129.69
84	DTE Electric Company	\$ 276,531	2,124,244	\$ 130.18
85	Midwest Energy, Inc.	\$ 6,470	49,367	\$ 131.06
86	MidAmerican Energy Company	\$ 98,175	733,988	\$ 133.76
87	Connecticut Light and Power Company	\$ 162,572	1,215,257	\$ 133.78
88	Westar Energy (KPL)	\$ 51,575	371,402	\$ 138.87
89	Consolidated Edison Company of New York, Inc.	\$ 466,714	3,344,679	\$ 139.54
90	Green Mountain Power Corporation	\$ 19,244	136,210	\$ 141.28
91	Union Electric Company	\$ 168,770	1,193,671	\$ 141.39
92	Rockland Electric Company	\$ 10,430	72,546	\$ 143.77
93	Public Service Company of Oklahoma	\$ 77,567	534,948	\$ 145.00
94	PECO Energy Company	\$ 233,082	1,578,200	\$ 147.69
95	Monongahela Power Company	\$ 57,294	386,908	\$ 148.08
96	Potomac Electric Power Company	\$ 123,308	791,715	\$ 155.75
97	Empire District Electric Company	\$ 26,039	167,151	\$ 155.78
98	New York State Electric & Gas Corporation	\$ 141,214	879,536	\$ 160.56
99	Central Hudson Gas & Electric Corporation	\$ 42,831	261,585	\$ 163.74
100	ALLETE (Minnesota Power)	\$ 24,788	143,130	\$ 173.19
101	Baltimore Gas and Electric Company	\$ 218,785	1,240,986	\$ 176.30
102	Mississippi Power Company	\$ 32,921	186,146	\$ 176.86
103	Jersey Central Power & Light Company	\$ 195,370	1,100,165	\$ 177.58

TOTAL DISTRIBUTION O&M PER CUSTOMER

2012

Rank	Company	Total Distribution O&M (\$000)	Total Customers	Total O&M Per Customer
104	Orange and Rockland Utilities, Inc.	\$ 42,113	225,279	\$ 186.94
105	Upper Peninsula Power Company	\$ 11,282	51,896	\$ 217.40
106	United Illuminating Company	\$ 70,614	321,888	\$ 219.37
Totals & Weighted Average		\$ 9,019,137	90,277,011	\$ 99.91
Arithmetic Average		\$ 85,086	851,670	\$ 102.77

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TOTAL TRANSMISSION O&M PER CUSTOMER

2010

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
1	Pennsylvania Power Company	\$ 430	159,886	\$ 2.69
2	Golden State Water Company	\$ 66	23,257	\$ 2.84
3	Ohio Edison Company	\$ 2,963	1,036,981	\$ 2.86
4	Toledo Edison Company	\$ 1,865	309,900	\$ 6.02
5	Cleveland Electric Illuminating Company	\$ 4,617	752,207	\$ 6.14
6	Kingsport Power Company	\$ 535	47,183	\$ 11.34
7	Duquesne Light Company	\$ 6,870	587,094	\$ 11.70
8	Florida Power & Light Company	\$ 76,810	4,520,327	\$ 16.99
9	Nevada Power Company	\$ 15,565	830,059	\$ 18.75
10	Tampa Electric Company	\$ 13,046	670,991	\$ 19.44
11	Rockland Electric Company	\$ 1,470	72,437	\$ 20.29
12	Jersey Central Power & Light Company	\$ 22,517	1,097,078	\$ 20.52
13	Duke Energy Carolinas, LLC	\$ 51,105	2,388,580	\$ 21.40
14	Atlantic City Electric Company	\$ 12,159	547,400	\$ 22.21
15	Indianapolis Power & Light Company	\$ 11,261	468,161	\$ 24.05
16	Baltimore Gas and Electric Company	\$ 29,913	1,236,939	\$ 24.18
17	Public Service Electric and Gas Company	\$ 52,764	2,154,826	\$ 24.49
18	Wheeling Power Co	\$ 1,028	41,146	\$ 24.98
19	South Carolina Electric & Gas Co.	\$ 16,469	658,951	\$ 24.99
20	Sierra Pacific Power Company	\$ 9,271	367,205	\$ 25.25
21	Delmarva Power & Light Company	\$ 12,821	499,689	\$ 25.66
22	Rochester Gas and Electric Corp	\$ 9,536	365,466	\$ 26.09
23	Potomac Edison Company	\$ 11,142	424,654	\$ 26.24
24	Gulf Power Company	\$ 12,249	430,028	\$ 28.48
25	Potomac Electric Power Company	\$ 23,997	783,069	\$ 30.64
26	Public Service Company of Colorado	\$ 43,098	1,366,148	\$ 31.55
27	Louisville Gas and Electric Company	\$ 12,920	395,868	\$ 32.64
28	Central Hudson Gas & Electric Corp	\$ 9,359	277,980	\$ 33.67
29	Union Electric Company	\$ 40,105	1,190,872	\$ 33.68
30	Midwest Energy, Inc.	\$ 1,705	48,582	\$ 35.10
31	Virginia Electric and Power Company	\$ 90,941	2,422,970	\$ 37.53
32	Pacific Gas and Electric Company	\$ 208,135	5,212,596	\$ 39.93
33	Northern Indiana Public Service Co.	\$ 18,395	456,826	\$ 40.27
34	Arizona Public Service Company	\$ 46,539	1,115,309	\$ 41.73
35	El Paso Electric Company	\$ 15,837	373,155	\$ 42.44
36	Tucson Electric Power Company	\$ 17,314	402,325	\$ 43.03
37	Orange and Rockland Utilities, Inc.	\$ 9,643	223,908	\$ 43.07
38	Entergy Texas, Inc.	\$ 17,597	407,005	\$ 43.24
39	Entergy Mississippi, Inc.	\$ 18,930	437,716	\$ 43.25
40	New York State Electric & Gas Corp	\$ 39,259	877,739	\$ 44.73
41	Entergy Arkansas, Inc.	\$ 31,786	694,112	\$ 45.79
42	Monongahela Power Company	\$ 18,390	385,504	\$ 47.70
43	Idaho Power Co.	\$ 23,606	490,705	\$ 48.11
44	Kentucky Utilities Company	\$ 26,631	544,285	\$ 48.93
45	Consolidated Edison Company of New York, Inc.	\$ 162,662	3,308,063	\$ 49.17
46	Georgia Power Company	\$ 117,615	2,359,765	\$ 49.84
47	Entergy Louisiana, LLC	\$ 33,679	666,957	\$ 50.50
48	Southern California Edison Co.	\$ 252,123	4,900,326	\$ 51.45
49	Empire District Electric Company	\$ 8,829	168,593	\$ 52.37
50	Duke Energy Indiana, Inc.	\$ 41,011	781,819	\$ 52.46
51	Mississippi Power Company	\$ 10,941	185,433	\$ 59.00

TOTAL TRANSMISSION O&M PER CUSTOMER

2010

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
52	Kansas City Power & Light Company	\$ 30,526	511,581	\$ 59.67
53	Cleco Power LLC	\$ 16,788	279,208	\$ 60.13
54	Oklahoma Gas and Electric Company	\$ 49,028	780,181	\$ 62.84
55	KCP&L Greater Missouri Operations Company	\$ 20,495	312,464	\$ 65.59
56	Alabama Power Company	\$ 94,419	1,436,229	\$ 65.74
57	San Diego Gas & Electric Co.	\$ 92,118	1,378,468	\$ 66.83
58	Public Service Company of New Hampshire	\$ 33,966	496,717	\$ 68.38
59	Connecticut Light and Power Company	\$ 82,606	1,207,437	\$ 68.41
60	Southwestern Electric Power Company	\$ 33,998	486,161	\$ 69.93
61	Public Service Company of New Mexico	\$ 35,437	501,787	\$ 70.62
62	MDU Resources Group, Inc.	\$ 9,043	123,569	\$ 73.18
63	Public Service Company of Oklahoma	\$ 40,068	531,849	\$ 75.34
64	West Penn Power Company	\$ 54,742	716,108	\$ 76.44
65	Ohio Power Company	\$ 55,025	709,272	\$ 77.58
66	Otter Tail Power Company	\$ 10,109	129,240	\$ 78.22
67	NorthWestern Energy Division	\$ 31,137	397,760	\$ 78.28
68	MidAmerican Energy Company	\$ 57,168	726,714	\$ 78.67
69	Avista Corporation	\$ 28,461	356,682	\$ 79.79
70	PPL Electric Utilities Corporation	\$ 112,324	1,401,657	\$ 80.14
71	Entergy New Orleans, Inc.	\$ 12,570	153,967	\$ 81.64
72	UNS Electric, Inc.	\$ 7,515	90,802	\$ 82.76
73	Puget Sound Energy, Inc.	\$ 90,430	1,078,493	\$ 83.85
74	Southern Indiana Gas and Electric Company, Inc.	\$ 13,597	146,240	\$ 92.98
75	Entergy Gulf States Louisiana, L.L.C.	\$ 36,533	380,832	\$ 95.93
76	Portland General Electric Company	\$ 82,924	820,266	\$ 101.09
77	Commonwealth Edison Company	\$ 391,936	3,801,999	\$ 103.09
78	Western Massachusetts Electric Company	\$ 22,717	205,818	\$ 110.37
79	PacifiCorp	\$ 195,628	1,732,815	\$ 112.90
80	Black Hills Colorado Electric Utility Company, LP	\$ 11,055	93,876	\$ 117.76
81	Northern States Power Company - MN	\$ 174,351	1,363,421	\$ 127.88
82	Consumers Energy Company	\$ 240,920	1,788,635	\$ 134.69
83	Oncor Electric Delivery Company LLC	\$ 444,502	3,160,851	\$ 140.63
84	Upper Peninsula Power Company	\$ 7,511	51,851	\$ 144.86
85	Detroit Edison Company	\$ 316,843	2,119,747	\$ 149.47
86	Duke Energy Kentucky, Inc.	\$ 21,480	135,213	\$ 158.86
87	Southwestern Public Service Company	\$ 65,347	393,420	\$ 166.10
88	PECO Energy Company	\$ 288,554	1,566,872	\$ 184.16
89	Northern States Power Company - WI	\$ 48,300	260,448	\$ 185.45
90	Westar Energy (KPL)	\$ 73,407	368,608	\$ 199.15
91	Dayton Power and Light Company	\$ 105,242	514,246	\$ 204.65
92	Fitchburg Gas and Electric Light Company	\$ 6,020	28,728	\$ 209.55
93	Madison Gas and Electric Company	\$ 29,715	140,700	\$ 211.19
94	Kansas Gas and Electric Company	\$ 70,349	317,329	\$ 221.69
95	Wisconsin Power and Light Company	\$ 102,565	456,421	\$ 224.72
96	Pennsylvania Electric Company	\$ 137,164	589,852	\$ 232.54
97	Wisconsin Electric Power Company	\$ 266,546	1,118,695	\$ 238.27
98	NSTAR Electric Company	\$ 285,784	1,156,908	\$ 247.02
99	Wisconsin Public Service Corp	\$ 109,750	437,757	\$ 250.71
100	Green Mountain Power Corporation	\$ 24,290	95,150	\$ 255.28
101	United Illuminating Company	\$ 83,091	324,781	\$ 255.84
102	Unitil Energy Systems, Inc.	\$ 20,173	76,124	\$ 265.00
103	ALLETE (Minnesota Power)	\$ 44,218	145,632	\$ 303.63

TOTAL TRANSMISSION O&M PER CUSTOMER

2010

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
104	Black Hills Power, Inc.	\$ 22,748	67,727	\$ 335.88
105	Interstate Power and Light Company	\$ 181,994	526,414	\$ 345.72
106	Metropolitan Edison Company	\$ 270,387	551,776	\$ 490.03
	Totals & Weighted Average	\$ 6,911,133	88,913,573	\$ 77.73
	Arithmetic Average	\$ 65,199	838,807	\$ 92.74

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TOTAL TRANSMISSION O&M PER CUSTOMER

2011

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
1	Golden State Water Company	\$ 70	23,356	\$ 3.00
2	Kingsport Power Company	\$ 478	47,436	\$ 10.08
3	Duquesne Light Company	\$ 9,320	587,610	\$ 15.86
4	Pennsylvania Electric Company	\$ 10,234	589,651	\$ 17.36
5	Nevada Power Company	\$ 15,646	838,482	\$ 18.66
6	Tampa Electric Company	\$ 13,142	675,799	\$ 19.45
7	Rockland Electric Company	\$ 1,420	72,473	\$ 19.59
8	Metropolitan Edison Company	\$ 10,929	552,631	\$ 19.78
9	Florida Power & Light Company	\$ 90,582	4,547,047	\$ 19.92
10	Jersey Central Power & Light Company	\$ 22,956	1,099,194	\$ 20.88
11	Duke Energy Carolinas, LLC	\$ 53,698	2,396,555	\$ 22.41
12	Rochester Gas and Electric Corporation	\$ 8,272	367,300	\$ 22.52
13	Delmarva Power & Light Company	\$ 11,572	500,998	\$ 23.10
14	Wheeling Power Company	\$ 953	41,099	\$ 23.19
15	South Carolina Electric & Gas Co.	\$ 15,388	663,433	\$ 23.19
16	Atlantic City Electric Company	\$ 13,283	547,762	\$ 24.25
17	Indianapolis Power & Light Company	\$ 11,501	468,195	\$ 24.56
18	Public Service Electric and Gas Company	\$ 55,959	2,157,075	\$ 25.94
19	Potomac Edison Company	\$ 10,752	388,814	\$ 27.65
20	Baltimore Gas and Electric Company	\$ 35,355	1,240,291	\$ 28.51
21	Central Hudson Gas & Electric Corporation	\$ 8,502	274,152	\$ 31.01
22	Tucson Electric Power Company	\$ 12,803	403,340	\$ 31.74
23	Sierra Pacific Power Company	\$ 10,391	322,492	\$ 32.22
24	Ohio Power Company	\$ 49,561	1,459,875	\$ 33.95
25	Gulf Power Company	\$ 15,070	432,401	\$ 34.85
26	Pennsylvania Power Company	\$ 5,590	160,250	\$ 34.88
27	Union Electric Company	\$ 43,598	1,190,478	\$ 36.62
28	Public Service Company of Colorado	\$ 51,361	1,372,892	\$ 37.41
29	Cleveland Electric Illuminating Company	\$ 28,092	748,935	\$ 37.51
30	Potomac Electric Power Company	\$ 30,075	787,137	\$ 38.21
31	Pacific Gas and Electric Company	\$ 204,858	5,248,288	\$ 39.03
32	Midwest Energy, Inc.	\$ 1,978	48,927	\$ 40.43
33	Louisville Gas and Electric Company	\$ 16,824	394,063	\$ 42.69
34	West Penn Power Company	\$ 30,798	717,269	\$ 42.94
35	Northern Indiana Public Service Company	\$ 20,028	456,937	\$ 43.83
36	San Diego Gas & Electric Co.	\$ 61,402	1,385,784	\$ 44.31
37	Duke Energy Indiana, Inc.	\$ 35,643	782,879	\$ 45.53
38	El Paso Electric Company	\$ 17,439	378,547	\$ 46.07
39	Georgia Power Company	\$ 109,367	2,360,487	\$ 46.33
40	Entergy Arkansas, Inc.	\$ 32,686	695,397	\$ 47.00
41	Southern California Edison Co.	\$ 235,055	4,921,228	\$ 47.76
42	Entergy Mississippi, Inc.	\$ 20,956	438,140	\$ 47.83
43	Virginia Electric and Power Company	\$ 117,765	2,438,226	\$ 48.30
44	MidAmerican Energy Company	\$ 35,468	729,844	\$ 48.60
45	Orange and Rockland Utilities, Inc.	\$ 10,957	224,608	\$ 48.78
46	Alabama Power Company	\$ 70,186	1,434,487	\$ 48.93
47	New York State Electric & Gas Corporation	\$ 43,152	878,845	\$ 49.10
48	Kentucky Utilities Company	\$ 27,714	540,839	\$ 51.24
49	Consolidated Edison Company of New York, Inc.	\$ 171,343	3,329,304	\$ 51.47
50	Idaho Power Co.	\$ 26,591	493,532	\$ 53.88
51	Public Service Company of New Hampshire	\$ 27,013	498,175	\$ 54.22

TOTAL TRANSMISSION O&M PER CUSTOMER

2011

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
52	Ohio Edison Company	\$ 57,677	1,034,534	\$ 55.75
53	Mississippi Power Company	\$ 11,130	185,768	\$ 59.91
54	KCP&L Greater Missouri Operations Company	\$ 19,678	312,684	\$ 62.93
55	Cleco Power LLC	\$ 17,837	280,857	\$ 63.51
56	Entergy Texas, Inc.	\$ 26,434	411,690	\$ 64.21
57	Southwestern Electric Power Company	\$ 33,846	521,601	\$ 64.89
58	Toledo Edison Company	\$ 20,141	309,020	\$ 65.18
59	Empire District Electric Company	\$ 10,963	166,207	\$ 65.96
60	Kansas City Power & Light Company	\$ 34,037	512,082	\$ 66.47
61	MDU Resources Group, Inc.	\$ 8,668	125,802	\$ 68.90
62	PPL Electric Utilities Corporation	\$ 97,374	1,403,889	\$ 69.36
63	NorthWestern Corporation	\$ 28,991	400,281	\$ 72.43
64	Public Service Company of New Mexico	\$ 36,736	503,963	\$ 72.89
65	Entergy Louisiana, LLC	\$ 50,944	670,126	\$ 76.02
66	Public Service Company of Oklahoma	\$ 40,774	532,395	\$ 76.59
67	Arizona Public Service Company	\$ 85,869	1,120,236	\$ 76.65
68	Connecticut Light and Power Company	\$ 99,472	1,212,276	\$ 82.05
69	Avista Corporation	\$ 29,778	358,303	\$ 83.11
70	Puget Sound Energy, Inc.	\$ 92,113	1,083,395	\$ 85.02
71	Commonwealth Edison Company	\$ 343,540	3,818,690	\$ 89.96
72	Otter Tail Power Company	\$ 11,678	129,250	\$ 90.35
73	Oklahoma Gas and Electric Company	\$ 72,357	786,522	\$ 92.00
74	Southern Indiana Gas and Electric Company, Inc.	\$ 13,879	146,136	\$ 94.97
75	Entergy Gulf States Louisiana, L.L.C.	\$ 36,512	383,463	\$ 95.22
76	PECO Energy Company	\$ 156,493	1,573,976	\$ 99.43
77	Western Massachusetts Electric Company	\$ 20,648	206,279	\$ 100.10
78	Portland General Electric Company	\$ 82,615	823,171	\$ 100.36
79	UNS Electric, Inc.	\$ 10,517	91,255	\$ 115.25
80	PacifiCorp	\$ 204,716	1,742,220	\$ 117.50
81	Entergy New Orleans, Inc.	\$ 20,125	159,431	\$ 126.23
82	Black Hills Colorado Electric Utility Company, LP	\$ 12,408	94,227	\$ 131.68
83	Upper Peninsula Power Company	\$ 7,133	51,903	\$ 137.43
84	Northern States Power Company - MN	\$ 195,079	1,399,830	\$ 139.36
85	DTE Electric Company	\$ 296,515	2,120,262	\$ 139.85
86	Consumers Energy Company	\$ 259,239	1,788,799	\$ 144.92
87	Oncor Electric Delivery Company LLC	\$ 493,721	3,189,759	\$ 154.78
88	Fitchburg Gas and Electric Light Company	\$ 5,385	28,851	\$ 186.65
89	Northern States Power Company - WI	\$ 49,957	250,123	\$ 199.73
90	Madison Gas and Electric Company	\$ 29,087	141,414	\$ 205.69
91	Dayton Power and Light Company	\$ 107,327	513,539	\$ 208.99
92	Westar Energy (KPL)	\$ 79,231	369,106	\$ 214.66
93	Southwestern Public Service Company	\$ 81,910	376,160	\$ 217.75
94	Unitil Energy Systems, Inc.	\$ 16,798	76,212	\$ 220.41
95	Wisconsin Power and Light Company	\$ 106,975	458,041	\$ 233.55
96	Wisconsin Electric Power Company	\$ 271,469	1,120,964	\$ 242.17
97	NSTAR Electric Company	\$ 282,102	1,163,076	\$ 242.55
98	Duke Energy Kentucky, Inc.	\$ 33,803	135,574	\$ 249.33
99	Kansas Gas and Electric Company	\$ 80,566	317,580	\$ 253.69
100	Wisconsin Public Service Corporation	\$ 111,946	439,481	\$ 254.72
101	ALLETE (Minnesota Power)	\$ 39,715	143,688	\$ 276.40
102	United Illuminating Company	\$ 94,800	323,738	\$ 292.83

TOTAL TRANSMISSION O&M PER CUSTOMER

2011

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
103	Monongahela Power Company	\$ 117,922	386,819	\$ 304.85
104	Black Hills Power, Inc.	\$ 23,432	68,172	\$ 343.72
105	Green Mountain Power Corporation	\$ 32,956	95,542	\$ 344.94
106	Interstate Power and Light Company	\$ 222,172	526,732	\$ 421.79
	Totals & Weighted Average	\$ 6,790,966	89,938,053	\$ 75.51
	Arithmetic Average	\$ 64,066	848,472	\$ 93.98

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TOTAL TRANSMISSION O&M PER CUSTOMER

2012

Rank	Company	Total Transmission O&M (\$000)	Total Customers	Total O&M Per Customer
1	Golden State Water Company	\$ 57	23,393	\$ 2.44
2	Kingsport Power Company	\$ 514	47,183	\$ 10.89
3	Duquesne Light Company	\$ 9,098	588,676	\$ 15.46
4	Nevada Power Company	\$ 16,420	849,435	\$ 19.33
5	Rochester Gas and Electric Corporation	\$ 7,640	369,065	\$ 20.70
6	Atlantic City Electric Company	\$ 11,489	546,795	\$ 21.01
7	Tampa Electric Company	\$ 14,503	684,236	\$ 21.20
8	Florida Power & Light Company	\$ 101,439	4,576,443	\$ 22.17
9	Indianapolis Power & Light Company	\$ 10,553	470,961	\$ 22.41
10	Rockland Electric Company	\$ 1,694	72,546	\$ 23.35
11	Delmarva Power & Light Company	\$ 12,090	501,965	\$ 24.09
12	Duke Energy Carolinas, LLC	\$ 58,913	2,410,646	\$ 24.44
13	South Carolina Electric & Gas Co.	\$ 17,587	668,719	\$ 26.30
14	Metropolitan Edison Company	\$ 14,661	553,405	\$ 26.49
15	Pennsylvania Electric Company	\$ 15,618	589,505	\$ 26.49
16	Potomac Edison Company	\$ 10,902	389,184	\$ 28.01
17	Jersey Central Power & Light Company	\$ 31,478	1,100,165	\$ 28.61
18	Baltimore Gas and Electric Company	\$ 37,149	1,240,986	\$ 29.94
19	Sierra Pacific Power Company	\$ 9,833	324,453	\$ 30.31
20	Public Service Electric and Gas Company	\$ 69,795	2,164,583	\$ 32.24
21	Wheeling Power Company	\$ 1,362	41,237	\$ 33.03
22	Western Massachusetts Electric Company	\$ 7,155	206,763	\$ 34.60
23	Potomac Electric Power Company	\$ 28,381	791,715	\$ 35.85
24	Ohio Power Company	\$ 52,839	1,460,393	\$ 36.18
25	Black Hills Colorado Electric Utility Company, LP	\$ 3,547	94,008	\$ 37.73
26	Gulf Power Company	\$ 16,716	434,440	\$ 38.48
27	Public Service Company of Colorado	\$ 53,282	1,380,646	\$ 38.59
28	Tucson Electric Power Company	\$ 15,907	405,153	\$ 39.26
29	Midwest Energy, Inc.	\$ 1,947	49,367	\$ 39.44
30	Pacific Gas and Electric Company	\$ 211,158	5,304,357	\$ 39.81
31	Georgia Power Company	\$ 94,538	2,370,982	\$ 39.87
32	Louisville Gas and Electric Company	\$ 15,807	393,438	\$ 40.18
33	El Paso Electric Company	\$ 15,621	383,588	\$ 40.72
34	Entergy Arkansas, Inc.	\$ 28,620	697,194	\$ 41.05
35	West Penn Power Company	\$ 30,746	716,955	\$ 42.88
36	Alabama Power Company	\$ 61,889	1,440,488	\$ 42.96
37	Union Electric Company	\$ 51,323	1,193,671	\$ 43.00
38	Central Hudson Gas & Electric Corporation	\$ 11,589	261,585	\$ 44.30
39	New York State Electric & Gas Corporation	\$ 39,323	879,536	\$ 44.71
40	Entergy Mississippi, Inc.	\$ 20,506	439,875	\$ 46.62
41	Entergy Louisiana, LLC	\$ 31,635	673,831	\$ 46.95
42	Duke Energy Indiana, Inc.	\$ 37,734	787,622	\$ 47.91
43	Northern Indiana Public Service Company	\$ 22,351	457,486	\$ 48.86
44	Consolidated Edison Company of New York, Inc.	\$ 166,185	3,344,679	\$ 49.69
45	Orange and Rockland Utilities, Inc.	\$ 11,512	225,279	\$ 51.10
46	Southern California Edison Co.	\$ 265,132	4,941,110	\$ 53.66
47	San Diego Gas & Electric Co.	\$ 75,535	1,392,424	\$ 54.25
48	Kentucky Utilities Company	\$ 29,454	538,461	\$ 54.70
49	Mississippi Power Company	\$ 10,194	186,146	\$ 54.76
50	MidAmerican Energy Company	\$ 42,056	733,988	\$ 57.30
51	Virginia Electric and Power Company	\$ 142,068	2,455,492	\$ 57.86