

1 Q122. WHAT IS THE PROPER RATE TREATMENT FOR THE DEFERRED  
2 TAXES SHOWN ON SCHEDULE G-7.4, ADFIT?

3 A. The total deferred taxes from Schedule G-7.4 are an adjustment to rate  
4 base on Schedule B-1. The pre-1971 ITC shown on Schedule G-7.5e is  
5 also an adjustment to rate base on Schedule B-1.  
6

7 Q123. WHY IS THE PRE-1971 ITC A DEDUCTION TO RATE BASE WHILE  
8 THE POST-1970 ITC IS NOT DEDUCTED FROM RATE BASE?

9 A. Use of the pre-1971 ITC for rate purposes was not restricted by the Tax  
10 Code. An election was made by the Company to not reduce rate base by  
11 the Post-1970 ITC, but to instead amortize these credits to cost of service  
12 no more rapidly than ratably. This treatment is in accordance with  
13 Section 46(f)(2) of the Tax Code.  
14

15 Q124. PLEASE DESCRIBE SCHEDULE G-7.4c, ADFIT AND ITC - PLANT  
16 ADJUSTMENTS AND ALLOCATIONS.

17 A. This schedule seeks information on the balance sheet ADFIT and ITC for  
18 additions to new generating plant-in-service since the Company's last  
19 filing and any plant adjustments to the test year end. There have been no  
20 new generating units added to rate base since the Company's last filing or  
21 plant adjustments to the test year end.

1 Q125. PLEASE DESCRIBE SCHEDULE G-7.4d, ADFIT - RATE CASE  
2 EXPENSES.

3 A. This schedule is inapplicable to ETI for this rate case. The Company does  
4 not have any ADFIT related to Texas Retail rate case expenses.  
5

6 Q126. PLEASE DESCRIBE SCHEDULE G-7.5c, ITC UTILIZED - STAND-  
7 ALONE BASIS.

8 A. This schedule shows ITC utilized as if the Company had filed on a  
9 stand-alone basis consistent with the limitations included in the Tax Code  
10 based on the stand-alone methodology.  
11

12 Q127. PLEASE DESCRIBE SCHEDULE G-7.5e, FERC ACCOUNT 255  
13 BALANCE.

14 A. This schedule shows the FERC account balance for Account 255,  
15 Accumulated Deferred ITC.  
16

17 Q128. PLEASE DESCRIBE SCHEDULE G-7.6, ANALYSIS OF TEST YEAR FIT  
18 AND REQUESTED FIT - TAX METHOD 2.

19 A. Schedule G-7.6 calculates FIT for the test year and requested FIT using  
20 Tax Method 2. Included with this schedule are supporting explanations  
21 and calculations. This method of calculating FIT expense determines the  
22 components of FIT separately. These components include the taxes  
23 payable currently, the deferred taxes, and the amortization of ITC.

1           Company witnesses Roberts and LeBlanc co-sponsor Schedules G-7.6  
2           and G-7.6a.

3

4   Q129. PLEASE DESCRIBE SCHEDULE G-7.6a, ANALYSIS OF DEFERRED  
5       FIT.

6   A.    This schedule is an analysis of the deferred FIT expense as shown on  
7       Schedule G-7.6. Workpapers supporting the calculation(s) are included in  
8       WP/G-7.6.

9

10   Q130. PLEASE DESCRIBE SCHEDULE G-7.7, ANALYSIS OF ADDITIONAL  
11       DEPRECIATION REQUESTED.

12   A.    This schedule requests support for any requested adjustment to return for  
13       additional depreciation. ETI is not requesting an adjustment to return for  
14       additional depreciation expense.

15

16   Q131. PLEASE DESCRIBE SCHEDULE G-7.8, ANALYSIS OF TEST YEAR FIT  
17       AND REQUESTED FIT - TAX METHOD 1.

18   A.    This schedule represents what is known as the Method 1 calculation of  
19       test year and requested FIT. This is sometimes described as the "return  
20       method" for computing FIT. Company witnesses Roberts and LeBlanc co-  
21       sponsor Schedule G-7.8.

22           Return is the total amount shown on Schedule B-1, line 21.

23           Regulated interest expense is defined as the weighted cost of debt

1 (Schedule K-1, Line 3, column 6) multiplied by the requested rate base  
2 (Schedule B-1, line 19). Interest expense is subtracted from return to  
3 arrive at the taxable amount of return before adjustments.

4 Also subtracted is the amortization of taxes in excess of the  
5 statutory 35% rate and other items that, before adoption of SFAS 109,  
6 were called permanent and flow-through differences. The most significant  
7 of these differences is AFUDC, which for many years was recorded on a  
8 net of tax basis for both the interest and equity components of AFUDC.

9

10 Q132. WHAT IS THE RESULT OF THE TAX METHOD 1 CALCULATIONS?

11 A. The result of the above calculation equals the taxable component of  
12 return. This taxable return is multiplied by the tax factor 0.5384615 (Tax  
13 Rate *divided by* One *minus* the Tax Rate, (which is .35/1-.35)), resulting in  
14 the total FIT amount before adjustments.

15 From this amount is subtracted the ITC amortization and  
16 amortization of excess deferred taxes to determine total FIT (Method 1).

17

18 Q133. DOES THE AMOUNT COMPUTED UNDER METHOD 1 DIFFER FROM  
19 THE AMOUNT SHOWN ON SCHEDULE G-7.6, ANALYSIS OF TEST  
20 YEAR FIT AND REQUESTED FIT - TAX METHOD 2, AT REQUESTED  
21 RATES?

22 A. No, it is the same amount. The two calculations result in the same  
23 amount of FIT expense.

1 Q134. PLEASE DESCRIBE SCHEDULE G-7.9, AMORTIZATION OF  
2 PROTECTED AND UNPROTECTED EXCESS DEFERRED TAXES.

3 A. This schedule summarizes the amortization of protected and unprotected  
4 excess deferred FIT. Schedules G-7.9 through G.7-9c are sponsored by  
5 Company witness Roberts.  
6

7 Q135. PLEASE DESCRIBE SCHEDULE G-7.9a.

8 A. This schedule reflects the amount of protected excess deferred FIT  
9 included in the test year and the unamortized balance of protected excess  
10 deferred FIT as of March 31, 2013.  
11

12 Q136. PLEASE DESCRIBE SCHEDULE G-7.9b.

13 A. Schedule G-7.9b provides a reconciliation of excess deferred FIT as of  
14 March 30, 2013.  
15

16 Q137. WHAT INFORMATION IS PROVIDED IN SCHEDULE G-7.9c?

17 A. The Company's unprotected excess deferred FIT was fully amortized at  
18 the end of July 1991.  
19

20 Q138. PLEASE DESCRIBE SCHEDULE G-7.10, EFFECTS OF ACCOUNTING  
21 ORDER DEFERRALS.

22 A. This schedule lists and explains all effects on requested FIT and ADFIT of  
23 the Company's deferred accounting approved by the Commission in

1 previous dockets. These are no accounting order deferrals remaining on  
2 ETI's books.

3

4 Q139. PLEASE DESCRIBE SCHEDULE G-7.11, EFFECTS OF POST-TEST  
5 YEAR ADJUSTMENTS.

6 A. Schedule G-7.11 is not currently applicable to the Company.

7

8 Q140. SCHEDULES G-7.12 AND G-7.12a RELATE TO DEFERRED FIT THAT  
9 IS PART OF A RATE MODERATION PLAN. DOES THE COMPANY  
10 HAVE A RATE MODERATION PLAN?

11 A. No.

12

13 Q141. PLEASE DESCRIBE SCHEDULE G-7.13, LIST OF FIT TESTIMONY.

14 A. Schedule G-7.13 simply provides page references to Company  
15 witness testimony supporting FIT and ADFIT.

16

17 7. Outside Services Schedule

18 Q142. PLEASE DESCRIBE SCHEDULE G-8.

19 A. This schedule presents information on all outside services employed  
20 during the test year that appear in the FERC 900 series accounts. The  
21 information is shown as follows: column (a) is the FERC account;  
22 column (b) is the vendor sorted by category; column (c) is the purpose of  
23 the service; column (d) indicates whether the service is recurring or

1 non-recurring; and column (e) is the amount. Items of a non-recurring  
2 nature are removed or normalized in the requested cost of service.

3

4 8. Taxes Other Than Income Tax Schedules

5 Q143. PLEASE DESCRIBE SCHEDULE G-9.

6 A. This schedule shows the amount of taxes other than income taxes for the  
7 three most recent calendar years, the test year expense, adjustments to  
8 the test year and the total adjusted tax amount.

9

10 Q144. PLEASE DESCRIBE SCHEDULE G-9.1.

11 A. Schedule G-9.1 reflects the ad valorem taxes assessed and the related  
12 plant balances for the last three calendar years and the test year.

13

14 9. Factoring Expense Schedule

15 Q145. PLEASE DESCRIBE SCHEDULE G-10.

16 A. This schedule is not applicable to ETI because the Company does not  
17 factor accounts receivable.

18

19 10. Deferred Expense Information Schedule

20 Q146. PLEASE DESCRIBE SCHEDULE G-11.

21 A. Schedule G-11 includes information concerning all amortization expense  
22 either included in the test year or requested by the Company in this rate  
23 filing. The information is categorized by:

- 1 • authorizing docket;
- 2 • original amount to be amortized;
- 3 • deferral period;
- 4 • date amortization began;
- 5 • total amortization taken as of the beginning of the test year;
- 6 • amortization expense for the test year;
- 7 • amortization expense included in requested cost of service;
- 8 and
- 9 • unamortized amount as of the end of the test year.

10

11 11. Below the Line Expenses Schedule

12 Q147. PLEASE DESCRIBE SCHEDULE G-12.

13 A. Schedule G-12 presents a complete analysis of all expenses charged  
14 "below the line" during the test year. Verification that "below the line"  
15 expenses have been eliminated from the filing has been provided in the  
16 workpapers (WP/G-12) for this schedule. The starting point for the  
17 Company's cost of service is net utility operating income. None of the  
18 items recorded below the line are included in the calculation of net utility  
19 operating income and none of the items recorded below the line are  
20 included in any adjustment that would include these amounts in cost of  
21 service.



1 12. Non-Recurring Expense Schedule

2 Q148. PLEASE DESCRIBE SCHEDULE G-13.

3 A. Schedule G-13 describes any nonrecurring extraordinary expenses the  
4 Company is requesting in this filing.

5

6 13. Rate Case Expense Schedules

7 Q149. PLEASE DESCRIBE SCHEDULE G-14.

8 A. Schedule G-14 details the various expenses charged to FERC  
9 Account 928, Regulatory Expense, during the test year, the Company's  
10 adjustments to the test year amounts, and the Company's request for  
11 each item.

12

13 Q150. PLEASE DESCRIBE SCHEDULE G-14.1.

14 A. Schedule G-14.1 provides information concerning estimated rate case  
15 expenses for this case, detailed by each type of expense. I discuss the  
16 Company's rate case expense estimate further below.

17

18 Q151. PLEASE DESCRIBE SCHEDULE G-14.2.

19 A. Schedule G-14.2 provides information concerning rate case expenses  
20 related to previous rate applications which were not previously considered  
21 by the Commission.

14. Monthly O&M Schedules

Q152. PLEASE DESCRIBE SCHEDULE G-15.

A. Schedule G-15 includes the O&M expense for the test year. The schedule provides O&M expense by month, by account, and the total booked for the test year. This schedule also includes total adjusted O&M expenses claimed, including subtotals by functional classification. The Company has also detailed the amount of O&M expense by account that was the result of a transaction with an affiliate and presents this information in the Schedule G-6 series of Schedules.

G. Schedule H – Engineering Information

Q153. PLEASE DESCRIBE SCHEDULES H-1 THROUGH H-1.2d.

A. Schedules H-1 through H-1.2d provide detailed information related to the production plant O&M expenses for all power generating stations. Schedules H-1 through H-1.2d are co-sponsored by Company witness Gerard L. Fontenot.

Q154. PLEASE DESCRIBE SCHEDULE H-2.

A. Schedule H-2 provides the information in Schedule H-1 adjusted for known and measurable changes. This schedule is co-sponsored by Company witness Fontenot.

1 Q155. PLEASE DESCRIBE SCHEDULE H-3.

2 A. Schedule H-3 is the summary of production O&M expenses incurred for  
3 the years 2008 through 2012.

4

5 Q156. PLEASE DESCRIBE SCHEDULE H-5.1.

6 A. Schedule H-5.1 describes the criteria used to determine which unit  
7 improvements, modifications, and repairs become capitalized costs. The  
8 instructions for Schedule H-5.1 require that workpapers be provided for  
9 the retirement units and expense item information (Retirement Catalog).  
10 ETI maintains a Retirement Catalog for capitalized units, which is provided  
11 in WP/H-5.1.

12

13 Q157. PLEASE DESCRIBE SCHEDULE H-10.

14 A. This schedule notes that the most recent River Bend Station  
15 Decommissioning Cost Study, dated November 2009, was filed with the  
16 PUC on December 30, 2009 in Docket No. 37744 as Exhibit WAC-1 to the  
17 testimony of Company witness William A. Cloutier.

18

19 H. Schedule J – Financial Statements

20 Q158. PLEASE DESCRIBE SCHEDULE J.

21 A. This schedule provides the financial statements considered necessary for  
22 presentation of the Company's financial position in accordance with  
23 generally accepted accounting practices. The statements provided are

1 the Income Statement, Balance Sheet, Retained Earnings, and Statement  
2 of Cash Flows for both the test year and twelve months immediately  
3 preceding the test year. Also included are the footnotes to the financial  
4 statements.

5

6 Q159. PLEASE DESCRIBE SCHEDULE J-1.

7 A. This schedule provides a reconciliation of the balance sheet and the  
8 income statement presented on a total Company basis in Schedule J to  
9 the same information on a total electric basis.

10

11 Q160. PLEASE DESCRIBE SCHEDULE J-2.

12 A. This schedule provides the consolidated financial statements, including  
13 the footnotes, for Entergy Corporation, the parent of ETI.

14

15 I. Schedule K – Financial Information

16 Q161. WOULD YOU PLEASE EXPLAIN SCHEDULE K-1.

17 A. Schedule K-1 of the RFP shows the overall rate of return on invested  
18 capital of the Company. Schedules K-1 through K-6 are co-sponsored by  
19 Company witness Chris E. Barrilleaux. Column (4) of Schedule K-1  
20 shows that the Company's capitalization percentages are 51.41% debt  
21 and 48.59% common equity. The component cost rates shown in  
22 Column (5) are calculated in supporting Schedules K-2 and K-3. The  
23 required cost of common equity requested by the Company in this filing is

1 discussed in the testimony of Company witness Samuel C. Hadaway. The  
2 cost of equity reflected in Schedule K-1 is 10.4%.

3 The component cost rates in Column (5) of Schedule K-1 are then  
4 applied to the capitalization percentages shown in Column (4) to obtain  
5 the overall weighted cost of capital of 8.5133% shown in Column (6). The  
6 net original cost rate base of \$1,633,805,549 on line 5 is multiplied by the  
7 overall rate of return to obtain the requested dollar return on rate base of  
8 \$139,091,000 on line 7 of Schedule K-1.

9 The capital amount for common equity reflects the common equity  
10 balance as of March 31, 2013.

11

12 Q162. PLEASE DISCUSS SUPPORTING SCHEDULE K-2.

13 A. Schedule K-2 is not currently applicable to the Company because it has  
14 no preferred stock.

15

16 Q163. PLEASE DISCUSS SCHEDULE K-3.

17 A. The adjusted overall cost of long-term debt of 6.73% is calculated in  
18 Schedule K-3 of the RFP. Details of the sinking fund requirements for  
19 long-term debt are also provided in Schedule K-3.

20

21 Q164. PLEASE DISCUSS SCHEDULE K-4.

22 A. This schedule shows a listing of notes outstanding at the end of the test  
23 year, and at the end of each quarter for the past two years.

1 Q165. PLEASE DISCUSS SCHEDULE K-5.

2 A. Schedule K-5 is a summary of security issuance restrictions that apply to  
3 the issuance of preferred stock and long-term debt as of the end of the  
4 test year, the most recent fiscal year and projections for three fiscal years.  
5 The Mortgage Indenture coverage calculation and the Articles of  
6 Incorporation calculation provide the restrictions on the amount of  
7 securities that can be issued under each test. The projections of each  
8 financial test provided for three fiscal years are sponsored by Company  
9 witness Barrilleaux.

10

11 Q166. PLEASE DESCRIBE SCHEDULE K-6.

12 A. Schedule K-6 contains thirteen specific ratios for the fiscal years 2008  
13 through 2012 and the test year, as well as three projected fiscal years. I  
14 co-sponsor the projected ratios along with Company witness Barrilleaux.

15

16 J. Schedule M – Nuclear Plant Decommissioning

17 Q167. PLEASE DESCRIBE SCHEDULE M-1.

18 A. Schedule M-1 provides general information, decommissioning cost, and  
19 funding for each decommissioning fund the Company has established.

20

21 Q168. PLEASE DESCRIBE SCHEDULE M-2.

22 A. Schedule M-2 provides the accumulated fund balance on each  
23 decommissioning funding plan established by the Company. The

1       decommissioning funding plan provides the actual and projected annual  
2       contributions, administrative fees, earnings on the funds, tax payments,  
3       decommissioning outlays, and accumulated fund balances by year.

4

5       Q169. WHAT IS THE COMPANY PROPOSING BASED ON THE M-2  
6       INFORMATION?

7       A.    As described in Adjustment AJ16M, the Company is proposing to update  
8       the revenue requirement based on the latest information available. This  
9       calculation is further explained in the direct testimony of Company  
10       witnesses LeBlanc, Monique C. Hoffmeister and Kenneth F. Gallagher.

11

12                   K.    Schedule P – Class Cost of Service Analysis

13       Q170. PLEASE DESCRIBE SCHEDULE P-10.

14       A.    Schedule P-10 provides adjusted O&M payroll by account for the test  
15       year. The information is categorized by Company, affiliates, and total.

16

17                   L.    Schedule S – Test Year Review

18       Q171. PLEASE DESCRIBE SCHEDULE S.

19       A.    Schedule S consists of a report by ETI's independent certified public  
20       accountants ("CPAs"), Deloitte & Touche, on a review covering the test  
21       year which complies with applicable standards established by the  
22       American Institute of CPAs and with the procedures detailed in the RFP.

1 Q172. PLEASE DESCRIBE THE SCHEDULE S-1 SERIES.

2 A. Schedules S, S-1a, and S-1b include a description summarizing the  
3 independent accountants' scope of review procedures and materiality  
4 considerations applied to each of the required minimum procedures listed  
5 in the RFP instructions for Schedule S.

6

7 Q173. PLEASE DESCRIBE SCHEDULE S-2.

8 A. Schedule S-2 indicates that there were no material errors, exceptions, or  
9 omissions noted by Deloitte & Touche during the course of the test year  
10 review.

11

12 Q174. PLEASE DESCRIBE THE SCHEDULE S-3 SERIES.

13 A. Schedules S-3 and S-3a indicate there were no communications by the  
14 independent accountants on reportable conditions required by Statement  
15 on Auditing Standards No. 60, Communication of Internal Control  
16 Structure Related Matters Noted in an Audit.

17

18 Q175. PLEASE DESCRIBE SCHEDULE S-4.

19 A. Schedule S-4 requires a copy of adjusting journal entries resulting from  
20 the most recent annual audit provided by Deloitte & Touche to ETI for  
21 posting to ETI's books. There were no such entries for ETI as the result of  
22 the most recent audit.



1 Q176. PLEASE DESCRIBE SCHEDULE S-5.

2 A. Schedule S-5 includes a copy of all potential or passed adjusting journal  
3 entries identified during the course of the most recent annual audit that  
4 were not posted to ETI's books.  
5

6 Q177. PLEASE DESCRIBE SCHEDULE S-6.

7 A. Schedule S-6 requires the name and telephone number of a contact  
8 person through whom arrangements can be made to review Deloitte &  
9 Touche's workpapers for the test year review and the most recent annual  
10 audit. This schedule also specifies a location in Austin, Texas, where the  
11 workpapers will be made available for review.  
12

13 VI. RATE CASE EXPENSES

14 Q178. WHAT IS THE COMPANY'S ESTIMATE OF RATE CASE EXPENSES  
15 ASSOCIATED WITH THIS PROCEEDING?

16 A. Schedule G-14.1 reflects the estimated rate case expenses that the  
17 Company will incur in connection with this rate proceeding as well as  
18 those expenses incurred subsequent to September 30, 2012 in support of  
19 Docket No. 39896. Total estimated expenses, including expenses billed  
20 to ETI by certain Cities in the Company's service territory, are \$9,374,854  
21 as shown on page 1. The estimated expenses are based on the  
22 assumption the case is litigated and reflect estimated expenses to obtain a  
23 final order from the PUC. The Company will collect actual expenses

1 related to this case and submit the expense amounts, along with  
2 supporting testimony, in accordance with the procedural schedule  
3 ultimately adopted by the Administrative Law Judge.

4

5 Q179. ARE COSTS OF ESI INCLUDED IN RATE CASE EXPENSE?

6 A. Yes. ETI uses the services of ESI in preparing rate filings. Employees of  
7 ESI, such as myself, are required and needed to provide support or  
8 testimony in this proceeding.

9

10 Q180. PLEASE DESCRIBE THE PROCEDURE FOR REVIEWING THE  
11 COMPANY'S ACTUAL RATE CASE EXPENSES.

12 A. There are a number of consultants and outside lawyers involved in  
13 preparing this rate case. The consultants have been retained by ESI or  
14 the Company or have been retained by legal counsel representing the  
15 Company to provide specialized work needed to support the rate filing.

16 When billings are received from the consultants or through legal  
17 counsel, the appropriate personnel review the charges and approve them  
18 for payment. The bill is then forwarded to Accounts Payable for payment.  
19 Accounts Payable personnel review each bill submitted for payment to  
20 determine that proper approval has been made.

1 Q181. HOW DOES THE COMPANY PROPOSE TO RECOVER RATE CASE  
2 EXPENSES?

3 A. The Company proposes that it be permitted to recover these costs over a  
4 three-year period through a separate rider as was ordered in Docket  
5 No. 40295. The Company is not asking for a return on the unamortized  
6 balance as is consistent with the same Final Order. The Company,  
7 however, is seeking to recover expenses such as ESI depreciation  
8 expense, which was disallowed in Docket No. 40295 because the  
9 Company is appealing that disallowance (among other things), and is  
10 thereby preserving its right to collect ESI depreciation expense attributable  
11 to the rate case.

12

13 VII. CONCLUSION

14 Q182. PLEASE STATE YOUR CONCLUSIONS.

15 A. The Company's requested cost of service and rate base are an accurate  
16 reflection of the Company's reasonable and necessary costs as  
17 appropriately adjusted and presented in accordance with the PUC's  
18 Substantive Rules. Additionally, the adjustments contained in the  
19 Company's filing are appropriate and reflect the regulatory treatment  
20 intended.

21

22 Q183. DOES THIS CONCLUDE YOUR PREFILED DIRECT TESTIMONY?

23 A. Yes.

**Entergy Texas, Inc.**  
**Listing of Rate Filing Package Schedules Sponsored**  
**Or Co-Sponsored By Michael P. Considine**

Line No.		Schedule Description	Sponsor	Co-Sponsor
1	A-4	Detail TYE Trial Balance	X	
2	B-1	Rate Base & Return-Total Co		X
3	B-1.2	% Of Plant In Service	X	
4	B-1.3	Penalties Or Fines	X	
5	B-1.4	Post Test Year Adjustments	X	
6	B-2	Accumulated Provision Balances	X	
7	B-2.1	Accumulated Provision Policies	X	
8	C-1	Original Cost of Utility Plan	X	
9	C-2	Detail Of Orig Cost Of Util Plant	X	
10	C-3	Monthly Detail Of Util Plt In Svc	X	
11	C-4.1	CWIP By Functional Group	X	
12	C-4.2	CWIP Allowed In Rate Base	X	
13	C-5	AFUDC or IDC	X	
14	C-6	Nuclear Fuel		X
15	C-6.1	Nuclear Fuel in Process		X
16	D	Narrative-Accum Depr Sect As Spcfd	X	
17	D-1	Accum Dpr By Funct Grp/Prim A/C	X	
18	D-2	Accum Dpr BookingMethods	X	
19	D-3	Plant Held For Future Use	X	
20	D-4	Depreciation Expense	X	
21	D-5	Depreciation Rate Study	X	
22	D-6	Retirement Data for All Generating Units		X
23	D-7	Summary Of Book Salvage	X	
24	D-8	Service Lives	X	
25	E-1	Monthly Blnces-Short Term Assets	X	
26	E-1.1	Detail Of Short Term Assets	X	
27	E-1.2	Obsolete Assets	X	
28	E-1.3	Short Term Assets Policies	X	
29	E-2.2	Fossil Fuel Inventory Evaluation		X
30	E-2.3	Fossil Fuel Inventories		X

**Entergy Texas, Inc.**  
**Listing of Rate Filing Package Schedules Sponsored**  
**Or Co-Sponsored By Michael P. Considine**

Line No.		Schedule Description	Sponsor	Co-Sponsor
31	E-2.4	Fossil Fuel Inventory Levels		X
32	E-4	Working Cash Allowance		X
33	E-5	Prepaymnts + Matrls & Supplies	X	
34	E-6	Customer Deposits	X	
35	G-1	Payroll Information	X	
36	G-1.1	Regular * Overtime Payroll	X	
37	G-1.2	Regular Payroll By Category	X	
38	G-1.3	Payroll Capitalized vs. Expenses	X	
39	G-1.4	Payroll By Company	X	
40	G-1.6	Payments Oth Than Standard Pay		X
41	G-2.1	Pension Expense		X
42	G-2.2	Postretirement Benefits Excl Pens	X	
43	G-3	Bad Debt Expense	X	
44	G-4	Summ Of Adtsng, Contrbtns, Dues	X	
45	G-4.1	Summary Of Advertising Expense	X	
46	G-4.1a	Summ Of Inform;/instruct Advtsng	X	
47	G-4.1b	Advtsng Summ-Promote/Rtn Use	X	
48	G-4.1c	Summ Of General Advtsng Exp	X	
49	G-4.1d	Capitalized Advertising	X	
50	G-4.2	Summ-Contrbntn & Donation Exp	X	
51	G-4.2a	Summ-Educat Contrbtns/Dontns	X	
52	G-4.2b	Summ-Commun Svc Contr/Dontns	X	
53	G-4.2c	Summ-Econ Dvlpmnt Contr/Dontns	X	
54	G-4.3	Summary-Membership Dues Exp	X	
55	G-4.3a	Summary-Industry Organztn Dues	X	
56	G-4.3b	Summ-Business/Economic Dues	X	
57	G-4.3c	Summary-Professional Dues	X	
58	G-4.3d	Summ-Socl/Recrtnl/Fratnl/Relgs Exp	X	
59	G-4.3e	Summ-Political Organztns Exp	X	
60	G-5	Summ-Exclsns From Test Yr Exp	X	

**Entergy Texas, Inc.**  
**Listing of Rate Filing Package Schedules Sponsored**  
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Line No.		Schedule Description	Sponsor	Co-Sponsor
61	G-5.1	Analysis Of Legislative Advocacy	X	
62	G-5.1a	Payments To Registrd Lobbyists	X	
63	G-5.1b	Payments For Monitoring Legislatn	X	
64	G-5.2	Summary Of Penalties & Fines	X	
65	G-5.3	Other Exclusions	X	
66	G-5.4	Analysis Of Prior Rt Case Exclsns	X	
67	G-5.5	Comprsn-Pr Rt Cse Excl To Currnt	X	
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80	G-7.10	Effects Of Acctng Order Deferrals		X
81	G-7.11	Effct-Post TY Adjust-FIT & ADFIT	X	
82	G-7.12	Effcts-Rt Modrtn Plan-FIT & ADFIT	X	
83	G-7.12a	Trtmnt=FIT/ADFIT in Rt Modrtn Pln	X	
84	G-7.13	List of FIT/ADFIT Testimony		X
85	G-8	Outside Svcs Emp-FERC 900 Exp	X	
86	G-9	Taxes Oth Than Inc Taxes (UR)	X	
87	G-9.1	Ad Valorem Txs & Plt Balances	X	
88	G-10	Factoring Expense (UR)	X	
89	G-11	Def Expenses From Prior Dckts	X	
90	G-12	Below The Line Expenses	X	

**Entergy Texas, Inc.**  
**Listing of Rate Filing Package Schedules Sponsored**  
**Or Co-Sponsored By Michael P. Considine**

Line No.	Schedule Description		Sponsor	Co-Sponsor
91	G-13	Nonrecurring Or Extrdnry Exp	X	
92	G-14	Regulatory Commission Exp	X	
93	G-14.1	Rate Case Expenses	X	
94	G-14.2	Rate Case Exp-Pr Rate Applctns	X	
95	G-15	Monthly O&M Expense	X	
96	H-1	Summ Of Test Yr Prod O&M Exp		X
97	H-1.2	Fossil Co-Wide O&M Exp Summ		X
98	H-1.2a	Nat Gas Plt O&M Summary		X
99	H-1.2a1	Natural Gas (Steam Genrtn)		X
100	H-1.2a2	Natural Gas (Combustn Turbine)		X
101	H-1.2b	Coal Plant O&M Summary		X
102	H-1.2c	Lignite Plant O&M Summary		X
103	H-1.2d	Oth Plant O&M Summary		X
104	H-2	Summ-Adjstd TY Prod O&M Exp		X
105	H-3	Summary-Act. Prod. O&M Exp Incurred		X
106	H-5.1	Prod Plt Capital Cost Methodology	X	
107	H-10	Nucl Decommiss Cost Studies	X	
108	J	Financial Statements	X	
109	J-1	Reconciliation-Total Co To Total Elec	X	
110	J-2	Consolidated Finance Statements	X	
111	K-1	Weighted Avg Cost Of Capital		X
112	K-2	Wghtd Avg Cost Of Preferred Stock		X
113	K-3	Wghtd Avg Cost Of Debt		X
114	K-4	Notes Payable		X
115	K-5	Security Issuance Restrictions		X
116	K-6	Financial Ratios		X
117	M-1	Decommissioning Information		X
118	M-2	Decommissioning Funding Plan		X
119	P-10	Payroll Expense Distribution	X	
120	S	Test Yr Review As Specfd	X	

**Entergy Texas, Inc.**  
**Listing of Rate Filing Package Schedules Sponsored**  
**Or Co-Sponsored By Michael P. Considine**

Line No.		Schedule Description	Sponsor	Co-Sponsor
121	S-1	Scope Of Review	X	
122	S-2	Errors/Excpnts Noted-Indp Accnts	X	
123	S-3	Communictns From Indept Accnts	X	
124	S-4	Adjusting Journal Entries	X	
125	S-5	Passed Adjstng Journal	X	
126	S-6	Workpaper Review-Indep Acctnts	X	



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## SECTION III RATE SCHEDULES

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**ENTERGY TEXAS, INC.**  
Electric Service

SCHEDULE RCE-3

Sheet No.: 85  
Effective Date: Proposed  
Revision: 0  
Supersedes: New Schedule  
Schedule Consists of: One Sheet

### RATE CASE EXPENSE RIDER 3

#### I. APPLICATION

This Rate Case Expense Rider ("Rider RCE" or the "Rider") is applicable under the regular terms and conditions of Entergy Texas, Inc. ("Company") to all electric service billed under all of the Company's Rate Schedules\* and all associated Riders\*, whether metered or unmetered service, and subject to the jurisdiction of the Public Utility Commission of Texas ("PUCT").

#### II. GENERAL PROVISIONS

The Rider RCE rate below is to recover costs incurred by the Company and certain municipalities resulting from the base rate case filing in PUCT Docket No. 39896 subsequent to September 30, 2012 per PUCT Docket No. 40295, and the estimated rate case expenses the Company and certain municipalities will incur as a result of its September 2013 base rate case filing.

#### III. RATE

All electric service accounts billed in accordance with Company's Rate Schedules\* and associated Riders\* will also be billed the following amount during the Recovery Period:

<u>Rate Class</u>	<u>Rate Schedule</u>	<u>Rate Adjustment</u>
Residential Service	RS, RS-TOD	\$0.000288 per kWh
Small General Service	SGS, UMS, TSS	\$0.000295 per kWh
General Service	GS, GS-TOD	\$0.000205 per kWh
Large General Service	LGS, LGS-TOD	\$0.000141 per kWh
Large Industrial Power Service	LIPS, LIPS-TOD, IS	\$0.04052 per kW
Lighting	SHL, LS-E, ALS, RLU	\$0.000491 per kWh

Amounts billed pursuant to this Rider RCE are not subject to Rider IHE but are subject to State and Local sales tax.

#### IV. RECOVERY PERIOD

Rider RCE will be billed beginning with the effective date of this Rider and will terminate in the month in which the approved amount has been billed.

\*Excluding Schedules CGS, EAPS, MVDRR, MVLMR, SQF, LQF, and SMS.

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DOCKET NO. 41791

APPLICATION OF ENTERGY	§	PUBLIC UTILITY COMMISSION
TEXAS, INC. FOR AUTHORITY	§	
TO CHANGE RATES AND	§	OF TEXAS
RECONCILE FUEL COSTS	§	

DIRECT TESTIMONY

OF

MICHELLE P. BOURG

ON BEHALF OF

ENTERGY TEXAS, INC.

SEPTEMBER 2013

ENTERGY TEXAS, INC.  
DIRECT TESTIMONY OF MICHELLE P. BOURG  
2013 RATE CASE

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Exhibit MPB-2	Total Non-Production O&M per MWh – 2011
Exhibit MPB-3	Total Non-Production O&M per MWh – 2012
Exhibit MPB-4	Total Distribution O&M per MWh – 2010
Exhibit MPB-5	Total Distribution O&M per MWh – 2011
Exhibit MPB-6	Total Distribution O&M per MWh – 2012
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Exhibit MPB-15	Total Administrative and General O&M per MWh – 2012
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Exhibit MPB-18	Total Administrative and General O&M per MWh Excluding Account Nos. 924, 925, 926, and 928 – 2012
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Exhibit MPB-23	Total Distribution O&M per Customer – 2011
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- Exhibit MPB-34      Total Administrative and General O&M per Customer  
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- Exhibit MPB-35      Total Administrative and General O&M per Customer  
Excluding Account Nos. 924, 925, 926, and 928 – 2011
- Exhibit MPB-36      Total Administrative and General O&M per Customer  
Excluding Account Nos. 924, 925, 926, and 928 – 2012

1 I. INTRODUCTION AND QUALIFICATIONS

2 Q1. PLEASE STATE YOUR NAME AND BUSINESS ADDRESS.

3 A. My name is Michelle P. Bourg. My business address is 639 Loyola  
4 Avenue, New Orleans, Louisiana 71113.

5

6 Q2. BY WHOM ARE YOU EMPLOYED AND IN WHAT CAPACITY?

7 A. I am employed by Entergy Services, Inc. ("ESI") as Director, Performance  
8 Management.

9

10 Q3. PLEASE BRIEFLY DESCRIBE YOUR EDUCATIONAL BACKGROUND  
11 AND PROFESSIONAL EXPERIENCE.

12 A. I graduated from Louisiana State University in 2002 with a Bachelor of  
13 Science in Electrical Engineering. I earned a Master of Business  
14 Administration from Tulane University in 2013. I am a registered  
15 professional engineer in the state of Louisiana and am an active member  
16 of the Institute of Electrical and Electronics Engineers.

17 In 2002, I began working for ESI's Transmission organization as a  
18 planning engineer in the Transmission Operational Planning department  
19 and, in April 2006, became the department's Manager, Transmission  
20 Planning. In September 2009, I accepted the position of Manager,  
21 Performance Management in ESI's Utility Operations department and, in  
22 December 2010, assumed my current position as Director, Performance  
23 Management. As the Director, Performance Management, I am



1 responsible for developing, refining, and overseeing the performance  
2 reporting processes and benchmarking activities for the Utility and Energy  
3 Delivery businesses.

4  
5 Q4. ON WHOSE BEHALF ARE YOU TESTIFYING IN THIS PROCEEDING?

6 A. I am testifying on behalf of Entergy Texas, Inc. ("ETI" or "the Company").  
7

8 II. PURPOSE OF TESTIMONY

9 Q5. WHAT IS THE PURPOSE OF YOUR TESTIMONY?

10 A. My testimony provides a benchmarking analysis of the 2010, 2011, and  
11 2012 non-production operations and maintenance ("O&M") expenses of  
12 ETI as compared to the electric utility industry. The analysis supports the  
13 conclusion that ETI's O&M policies and practices result in reasonable  
14 levels of O&M expenditures, and further supports the reasonableness of  
15 ETI's test year O&M costs applicable to this docket.  
16

17 Q6. HOW IS THE REMAINDER OF YOUR TESTIMONY ORGANIZED?

18 A. In Section III, I provide an analysis of non-production O&M expenses of  
19 the Company as compared to the electric industry.  
20

21 Q7. DO YOU SPONSOR ANY EXHIBITS?

22 A. Yes, I sponsor the exhibits listed in the table of contents to my testimony.

1                    III.    NON-PRODUCTION O&M BENCHMARKING

2    Q8.    WOULD YOU BRIEFLY DESCRIBE THE PURPOSE OF A  
3            BENCHMARKING ANALYSIS?

4    A.    Yes.    The purpose of a benchmarking analysis is to compare a  
5            measurable operating characteristic of one company to that experienced  
6            by a peer group. The operating characteristic can be a physical unit such  
7            as expressed by the capacity factor of a generating unit; it can be a  
8            measure of the efficiency of the inputs to a process to obtain output, such  
9            as the number of employees per unit of output, or as was done here, a  
10          measure of cost efficiency of a company, such as the dollars of a  
11          particular expense or group of expenses per unit of output, such as  
12          mega-watt hour ("MWh") sold.

13                Just because a benchmark calculation can be made does not mean  
14                that the results can or should be relied on in isolation to draw a valid  
15                conclusion. For example, the capacity factor of a generating unit will  
16                depend on a number of factors not captured by such an analysis, such as  
17                the fuel source of the unit or the alternatives available. Nonetheless,  
18                viewed in combination with the other evidence provided by the Company  
19                in this case, my benchmarking analysis clearly supports the  
20                reasonableness of ETI's non-production O&M costs.

21                In this case, I have presented a benchmarking analysis of how ETI  
22                compares to the peer group in terms of the cost per MWh sold to  
23                customers as well as per customer for non-production O&M costs. These

1 analyses support the testimony of other witnesses in this case to show  
2 that, overall, and taking into account other factors, such as cost control  
3 measures and trends, the Company's costs are reasonable.

4

5 Q9. HOW DID YOU SELECT THE COMPANIES YOU USED TO  
6 REPRESENT THE ELECTRIC UTILITY INDUSTRY, THE PEER GROUP,  
7 FOR THE PURPOSE OF ANALYZING NON-PRODUCTION O&M  
8 COSTS?

9 A. I began with all investor-owned electric utilities contained in a database  
10 maintained by SNL Financial. SNL Financial collects, standardizes and  
11 disseminates corporate, financial and market data for the banking,  
12 financial and energy industries. I then removed all companies that had  
13 one or more of the following characteristics:

- 14 1. Companies that had no retail sales;  
15 2. Companies that had negative or zero administrative and  
16 general, distribution or transmission O&M expenses; and  
17 3. Companies with fewer than 20,000 customers.

18 After making these eliminations, one-hundred six (106) electric  
19 operating companies remained, including ETI, for the years 2010, 2011  
20 and 2012.

1 Q10. ETI PREVIOUSLY FILED A BENCHMARK ANALYSIS FOR THE YEAR  
2 2010 IN WHICH THERE WERE ONE-HUNDRED SIXTEEN (116)  
3 COMPANIES REFLECTED IN THE PEER GROUP. WHY HAS THE  
4 NUMBER OF COMPANIES CHANGED IN THIS ANALYSIS?

5 A. Primarily as a result of mergers and other combinations the number of  
6 reporting companies that meet the selection criteria has declined over the  
7 2010-2012 period of analysis. Also, in this case, it was decided to rely on  
8 a peer group consisting of the same number of companies in each of the  
9 three years to provide a consistent comparison group over time.

10

11 Q11. WHAT IS THE SOURCE OF THE DATA CONTAINED IN THE  
12 DATABASE?

13 A. The data contained in the database is obtained from each company's  
14 annual FERC Form No. 1 filing.

15

16 Q12. IN YOUR OPINION, IS IT APPROPRIATE TO COMPARE ETI TO ANY  
17 PARTICULAR COMPANY IN THE COMPARISON GROUP?

18 A. No. In my opinion, the proper comparison is to the group or industry  
19 average. Individual companies are likely to have abnormalities reflected in  
20 certain years. It would be impossible to eliminate such abnormalities and  
21 such eliminations would have to be based on judgment. A comparison to  
22 industry averages, especially when the size of the group is as large as I  
23 have used, will "smooth out" these abnormalities.

1 Q13. PLEASE DISCUSS THE ANALYSIS OF NON-PRODUCTION EXPENSES  
2 THAT YOU PERFORMED.

3 A. In performing this analysis, I used all of the companies that met the  
4 selection criteria. I developed the total non-production O&M expenses for  
5 ETI and each of the comparison companies, and divided that by MWh of  
6 sales to ultimate customers. Thus, the O&M costs are expressed in terms  
7 of costs per MWh sold. The results of this analysis are summarized in the  
8 following table.

<b>TABLE 1</b> <b>Non-Production O&amp;M</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$18.50	\$9.69	52%	12
2011	\$19.23	\$9.72	51%	9
2012	\$19.64	\$10.75	55%	9

9 ETI's non-production costs per MWh sold are below the industry  
10 average. Its rank is in or near the top decile of the companies analyzed.

11

12 Q14. DID YOU ALSO PERFORM AN ANALYSIS OF PARTICULAR  
13 SUB-COMPONENTS OF NON-PRODUCTION O&M COSTS?

14 A. Yes. I performed additional analyses of non-production O&M costs for the  
15 following sub-components:

- 16 1. Distribution O&M;  
17 2. Transmission O&M;

3. Customer Accounts, Service and Informational, and Sales

Expense O&M; and,

4. Administrative and General O&M.

Each of these was analyzed in the same manner as non-production O&M.

The O&M costs for ETI and each company in the comparison group were determined and then divided by its sales (MWh) to arrive at a cost per MWh sold. A summary of the results of these analyses is presented in the following tables.

<b>TABLE 2</b> <b>Distribution O&amp;M</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$3.91	\$1.85	47%	10
2011	\$4.26	\$1.88	44%	7
2012	\$4.20	\$1.87	45%	9

As may be seen, ETI's rank among the peer group is in the top decile.

<b>TABLE 3</b> <b>Transmission O&amp;M</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$3.26	\$1.09	33%	24
2011	\$3.20	\$1.57	49%	40
2012	\$3.32	\$1.61	48%	37

1                   As may be seen, transmission costs per MWh are well under the  
2                   industry average.

<b>TABLE 4</b> <b>Customer Accounts, Service and Informational, and Sales</b> <b>Expense O&amp;M</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$4.17	\$1.69	41%	19
2011	\$4.52	\$1.83	40%	16
2012	\$4.59	\$1.81	39%	18

3                   As may be seen, again, the customer and sales costs per MWh  
4                   reside in the first quartile.

<b>TABLE 5</b> <b>Administrative and General O&amp;M</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$7.10	\$5.06	71%	32
2011	\$7.18	\$4.44	62%	20
2012	\$7.45	\$5.45	73%	32

5                   ETI's administrative and general costs expressed on a per MWh  
6                   sold basis are lower than the electric utility industry average and reside  
7                   either in the first quartile or in the top of the second quartile. The details  
8                   for ETI and each of the comparison group companies are contained in  
9                   Exhibits MPB-1 through MPB-15.

1 Q15. DID YOU ALSO ANALYZE THE EFFECT OF ELIMINATING CERTAIN  
2 ADMINISTRATIVE AND GENERAL ("A&G") EXPENSE ACCOUNTS?

3 A. Yes. I have removed from the total A&G O&M expenses, the amounts  
4 associated with the following accounts:

- 5 1. Property Insurance (Account 924);
- 6 2. Injuries and Damages (Account 925);
- 7 3. Employee Pensions and Benefits (Account 926); and,
- 8 4. Regulatory Commission Expenses (Account 928).

9 In each case, the expenses tend to be volatile and reflect  
10 circumstances unique to each company. For example, Property Insurance  
11 and Injuries and Damages reflect the effect of storms and damage claims  
12 generally outside the control of the company. Employee Pensions and  
13 Benefits vary with many variables such as the health of the employees  
14 and retirees, and Regulatory Commission expenses reflect the effect of  
15 fees and/or consulting costs billed to the company by a regulatory  
16 authority.

17 The analysis of A&G costs per MWh sold, after removal of the costs  
18 associated with Account Nos. 924, 925, 926, and 928 is shown in the  
19 following table:



<b>TABLE 6</b> <b>Administrative and General O&amp;M</b> <b>Excluding Account Nos. 924, 925, 926, and 928</b> <b>(Dollars Per MWh of Sales)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$3.96	\$2.41	61%	22
2011	\$3.92	\$2.34	60%	22
2012	\$3.89	\$2.63	68%	28

1           Again, this subset of ETI's administrative and general costs  
2           expressed on a per MWh sold basis are lower than the electric utility  
3           industry average and reside in the first quartile or in the top of the second  
4           quartile. The detailed analysis of adjusted A&G O&M is contained in  
5           Exhibit MPB-16 through Exhibit MPB-18.

6  
7   Q16. DID YOU ANALYZE THE O&M EXPENSE CATEGORIES ON A BASIS  
8       OTHER THAN PER MWH SOLD?

9   A.   Yes. I also analyzed the same O&M categories of Total Non-Production  
10       O&M, Distribution O&M, Transmission O&M, Customer Accounts, Service  
11       and Informational, and Sales Expense O&M, and A&G O&M on a per  
12       customer basis. I should note that I do not believe that per customer  
13       benchmarking analyses are as useful as per MWh analyses in drawing  
14       conclusions concerning ETI's efficiency. O&M costs are not generally  
15       caused by the number of customers nor, for the most part, are such costs  
16       billed to customers on a per customer basis. Customers do not pay the  
17       same charge as any other customer just because they are a customer.

1        You pay for how much you use. However, I do recognize that certain ESI  
2        billing methods are appropriately based on the number of customers;  
3        therefore, I have analyzed the O&M costs on this basis as well. The  
4        results of these analyses are summarized in the following tables:

<b>TABLE 7</b> <b>Total Non-Production O&amp;M</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$441.27	\$384.11	87%	30
2011	\$454.03	\$398.15	88%	32
2012	\$467.01	\$422.06	90%	39

<b>TABLE 8</b> <b>Distribution O&amp;M</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$93.24	\$73.23	79%	29
2011	\$100.60	\$76.87	76%	32
2012	\$99.91	\$73.52	74%	26

<b>TABLE 9</b> <b>Transmission O&amp;M</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$77.73	\$43.24	56%	38
2011	\$75.51	\$64.21	85%	56
2012	\$78.98	\$63.35	80%	57

<b>TABLE 10</b> <b>Customer Accounts, Service and Informational,</b> <b>and Sales Expense O&amp;M</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$99.49	\$66.85	67%	35
2011	\$106.70	\$75.12	70%	38
2012	\$109.21	\$71.11	65%	38

<b>TABLE 11</b> <b>Administrative and General O&amp;M</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$169.22	\$200.79	119%	67
2011	\$169.65	\$181.68	107%	57
2012	\$177.16	\$213.85	121%	69

<b>TABLE 12</b> <b>Administrative and General O&amp;M</b> <b>Excluding Account Nos. 924, 925, 926, and 928</b> <b>(Dollars Per Customer)</b>				
Year	Weighted Industry Average	ETI	ETI as a % of Industry Average	Rank Among Peer Group
2010	\$94.34	\$95.41	101%	56
2011	\$92.52	\$95.97	104%	52
2012	\$92.49	\$103.35	112%	64

1           As mentioned previously, ETI's costs expressed on a per MWh sold  
2           basis were consistently lower than the electric utility industry average.  
3           ETI's costs expressed on a per customer basis, however, are higher

1 relative to the industry average than when such costs are expressed on a  
2 per MWh sold basis, though they still remain below or near industry  
3 average. This difference between the results of the two metrics is  
4 because ETI's MWh sales per customer are greater (approximately 60%)  
5 than the industry average, which is a function of customer-usage – not any  
6 action on the part of the Company. Thus, while ETI's customers consume  
7 more energy than the industry average, they do so at a much lower than  
8 industry average cost for the non-production functions.

9 In my opinion, although some costs can be allocated properly on a  
10 per customer basis, I believe that from the perspective of overall O&M  
11 costs, sales are a more significant cost driver of the delivered cost of  
12 electricity than the number of customers. The detailed results of these  
13 per customer based analyses, however, are contained in Exhibits MPB-19  
14 through MPB-36.

15  
16 Q17. DOES THIS CONCLUDE YOUR TESTIMONY?

17 A. Yes, it does.

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**TOTAL NON-PRODUCTION O&M PER MWH**  
**(\$/MWh)**  
**2010**

Rank	Company	Total Non-Prod O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Kingsport Power Company	\$ 7,752	2,240	\$ 3.46
2	Toledo Edison Company	\$ 57,903	10,334	\$ 5.60
3	Ohio Edison Company	\$ 136,362	24,155	\$ 5.65
4	Cleveland Electric Illuminating Company	\$ 119,736	18,870	\$ 6.35
5	Wheeling Power Co	\$ 14,817	2,304	\$ 6.43
6	Pennsylvania Power Company	\$ 33,985	4,502	\$ 7.55
7	Entergy Louisiana, LLC	\$ 256,693	30,648	\$ 8.38
8	Florida Power & Light Company	\$ 947,659	105,003	\$ 9.03
9	Oncor Electric Delivery Company LLC	\$ 1,008,829	109,323	\$ 9.23
10	Potomac Edison Company	\$ 107,791	11,670	\$ 9.24
11	Entergy Gulf States Louisiana, L.L.C.	\$ 185,876	19,823	\$ 9.38
<b>12</b>	<b>Entergy Texas, Inc.</b>	<b>\$ 156,333</b>	<b>16,141</b>	<b>\$ 9.69</b>
13	West Penn Power Company	\$ 213,840	20,040	\$ 10.67
14	Kentucky Utilities Company	\$ 213,174	19,936	\$ 10.69
15	Nevada Power Company	\$ 233,791	20,873	\$ 11.20
16	Midwest Energy, Inc.	\$ 15,659	1,366	\$ 11.46
17	South Carolina Electric & Gas Co.	\$ 264,721	22,922	\$ 11.55
18	Entergy Mississippi, Inc.	\$ 160,421	13,743	\$ 11.67
19	Georgia Power Company	\$ 1,021,198	87,160	\$ 11.72
20	Indianapolis Power & Light Company	\$ 173,322	14,609	\$ 11.86
21	Southwestern Public Service Company	\$ 220,680	18,575	\$ 11.88
22	Southwestern Electric Power Company	\$ 213,751	17,813	\$ 12.00
23	Oklahoma Gas and Electric Company	\$ 316,971	26,167	\$ 12.11
24	Louisville Gas and Electric Company	\$ 150,266	12,338	\$ 12.18
25	Duquesne Light Company	\$ 171,836	14,090	\$ 12.20
26	Duke Energy Carolinas, LLC	\$ 1,008,010	79,553	\$ 12.67
27	Potomac Electric Power Company	\$ 350,546	27,665	\$ 12.67
28	Virginia Electric and Power Company	\$ 1,043,370	81,226	\$ 12.85
29	Baltimore Gas and Electric Company	\$ 438,662	32,864	\$ 13.35
30	Public Service Company of Oklahoma	\$ 239,383	17,917	\$ 13.36
31	Cleco Power LLC	\$ 120,347	8,992	\$ 13.38
32	Ohio Power Company	\$ 351,446	26,200	\$ 13.41
33	Entergy Arkansas, Inc.	\$ 296,370	22,003	\$ 13.47
34	Monongahela Power Company	\$ 146,185	10,676	\$ 13.69
35	Tampa Electric Company	\$ 264,365	19,213	\$ 13.76
36	Northern Indiana Public Service Co.	\$ 223,143	16,191	\$ 13.78
37	Union Electric Company	\$ 530,352	38,427	\$ 13.80
38	Southern Indiana Gas and Electric Company, Inc.	\$ 78,284	5,617	\$ 13.94
39	Duke Energy Indiana, Inc.	\$ 398,452	28,259	\$ 14.10
40	PacifiCorp	\$ 771,950	53,016	\$ 14.56
41	MDU Resources Group, Inc.	\$ 40,637	2,786	\$ 14.59
42	Alabama Power Company	\$ 817,848	55,974	\$ 14.61
43	UNS Electric, Inc.	\$ 27,355	1,857	\$ 14.73
44	Gulf Power Company	\$ 167,537	11,359	\$ 14.75
45	Mississippi Power Company	\$ 143,605	9,723	\$ 14.77
46	Jersey Central Power & Light Company	\$ 329,433	22,132	\$ 14.89
47	Delmarva Power & Light Company	\$ 194,128	12,857	\$ 15.10
48	MidAmerican Energy Company	\$ 329,598	21,710	\$ 15.18
49	Sierra Pacific Power Company	\$ 125,301	8,097	\$ 15.47
50	Tucson Electric Power Company	\$ 144,408	9,292	\$ 15.54
51	PPL Electric Utilities Corporation	\$ 575,681	36,998	\$ 15.56

**TOTAL NON-PRODUCTION O&M PER MWH  
(\$/MWh)  
2010**

Rank	Company	Total Non-Prod O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
52	KCP&L Greater Missouri Operations Company	\$ 132,423	8,339	\$ 15.88
53	Public Service Company of Colorado	\$ 451,858	28,299	\$ 15.97
54	Entergy New Orleans, Inc.	\$ 81,729	5,072	\$ 16.11
55	Empire District Electric Company	\$ 79,382	4,839	\$ 16.41
56	Arizona Public Service Company	\$ 455,713	27,709	\$ 16.45
57	ALLETE (Minnesota Power)	\$ 145,725	8,721	\$ 16.71
58	Duke Energy Kentucky, Inc.	\$ 69,526	4,117	\$ 16.89
59	Kansas City Power & Light Company	\$ 262,938	15,467	\$ 17.00
60	Northern States Power Company - MN	\$ 648,424	35,868	\$ 18.08
61	Pennsylvania Electric Company	\$ 262,657	14,116	\$ 18.61
62	Idaho Power Co.	\$ 252,642	13,513	\$ 18.70
63	Avista Corporation	\$ 167,498	8,856	\$ 18.91
64	Portland General Electric Company	\$ 338,807	17,683	\$ 19.16
65	NorthWestern Energy Division	\$ 139,183	7,247	\$ 19.21
66	Otter Tail Power Company	\$ 82,010	4,263	\$ 19.24
67	Atlantic City Electric Company	\$ 197,004	10,185	\$ 19.34
68	Puget Sound Energy, Inc.	\$ 405,817	20,901	\$ 19.42
69	Dayton Power and Light Company	\$ 281,261	14,277	\$ 19.70
70	Northern States Power Company - WI	\$ 128,851	6,318	\$ 20.39
71	El Paso Electric Company	\$ 162,345	7,434	\$ 21.84
72	PECO Energy Company	\$ 864,661	39,310	\$ 22.00
73	Kansas Gas and Electric Company	\$ 222,110	10,067	\$ 22.06
74	Consumers Energy Company	\$ 763,573	33,290	\$ 22.94
75	Black Hills Colorado Electric Utility Company, LP	\$ 40,194	1,742	\$ 23.07
76	Westar Energy (KPL)	\$ 230,809	9,966	\$ 23.16
77	Public Service Company of New Mexico	\$ 214,218	9,091	\$ 23.56
78	Interstate Power and Light Company	\$ 365,243	15,283	\$ 23.90
79	Wisconsin Power and Light Company	\$ 247,685	10,130	\$ 24.45
80	Rochester Gas and Electric Corp	\$ 190,301	7,284	\$ 26.13
81	Wisconsin Electric Power Company	\$ 729,157	27,366	\$ 26.64
82	Green Mountain Power Corporation	\$ 52,497	1,913	\$ 27.44
83	Wisconsin Public Service Corp	\$ 297,686	10,795	\$ 27.58
84	Rockland Electric Company	\$ 47,275	1,679	\$ 28.16
85	Detroit Edison Company	\$ 1,216,160	42,831	\$ 28.39
86	Pacific Gas and Electric Company	\$ 2,434,056	84,064	\$ 28.95
87	Madison Gas and Electric Company	\$ 96,581	3,332	\$ 28.99
88	Metropolitan Edison Company	\$ 408,582	13,996	\$ 29.19
89	New York State Electric & Gas Corp	\$ 444,869	15,069	\$ 29.52
90	Public Service Electric and Gas Company	\$ 808,481	26,613	\$ 30.38
91	Commonwealth Edison Company	\$ 1,419,665	43,610	\$ 32.55
92	NSTAR Electric Company	\$ 724,137	21,654	\$ 33.44
93	Black Hills Power, Inc.	\$ 58,036	1,655	\$ 35.07
94	Orange and Rockland Utilities, Inc.	\$ 164,376	4,074	\$ 40.35
95	Upper Peninsula Power Company	\$ 35,732	798	\$ 44.77
96	Public Service Company of New Hampshire	\$ 246,093	5,420	\$ 45.41
97	Unitil Energy Systems, Inc.	\$ 39,262	839	\$ 46.80
98	Southern California Edison Co.	\$ 2,646,977	53,606	\$ 49.38
99	United Illuminating Company	\$ 302,191	5,735	\$ 52.70
100	Central Hudson Gas & Electric Corp	\$ 183,457	3,237	\$ 56.67
101	Western Massachusetts Electric Company	\$ 118,793	1,842	\$ 64.51
102	Connecticut Light and Power Company	\$ 632,098	9,639	\$ 65.58
103	San Diego Gas & Electric Co.	\$ 747,997	11,402	\$ 65.60

**TOTAL NON-PRODUCTION O&M PER MWH**  
**(\$/MWh)**  
**2010**

Rank	Company	Total Non-Prod O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
104	Fitchburg Gas and Electric Light Company	\$ 17,987	249	\$ 72.26
105	Consolidated Edison Company of New York, Inc.	\$ 1,907,648	24,142	\$ 79.02
106	Golden State Water Company	\$ 10,933	132	\$ 82.72
	Totals & Weighted Average	\$ 39,235,075	2,120,332	\$ 18.50
	Arithmetic Average	\$ 370,142	20,003	\$ 22.04



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**TOTAL NON-PRODUCTION O&M PER MWH**  
**(\$/MWh)**  
**2011**

Rank	Company	Total Non-Prod O&M (\$000)	Total Sales (000 MWh)	Total O&M Per MWh
1	Kingsport Power Company	\$ 9,158	2,137	\$ 4.29
2	Wheeling Power Company	\$ 10,760	2,269	\$ 4.74
3	Cleveland Electric Illuminating Company	\$ 146,584	18,916	\$ 7.75
4	Toledo Edison Company	\$ 87,915	10,437	\$ 8.42
5	Entergy Louisiana, LLC	\$ 281,839	31,744	\$ 8.88
6	West Penn Power Company	\$ 188,715	20,104	\$ 9.39
7	Entergy Gulf States Louisiana, L.L.C.	\$ 191,510	19,885	\$ 9.63
8	Oncor Electric Delivery Company LLC	\$ 1,097,489	113,837	\$ 9.64
9	<b>Entergy Texas, Inc.</b>	<b>\$ 163,914</b>	<b>16,863</b>	<b>\$ 9.72</b>
10	Ohio Edison Company	\$ 243,365	24,656	\$ 9.87
11	Florida Power & Light Company	\$ 1,027,638	103,558	\$ 9.92
12	Potomac Edison Company	\$ 104,224	10,416	\$ 10.01
13	Pennsylvania Power Company	\$ 50,492	4,586	\$ 11.01
14	Virginia Electric and Power Company	\$ 882,221	78,500	\$ 11.24
15	Kentucky Utilities Company	\$ 221,591	19,256	\$ 11.51
16	Southwestern Electric Power Company	\$ 219,943	18,679	\$ 11.78
17	South Carolina Electric & Gas Co.	\$ 262,731	22,151	\$ 11.86
18	Entergy Mississippi, Inc.	\$ 161,779	13,574	\$ 11.92
19	Midwest Energy, Inc.	\$ 17,778	1,465	\$ 12.14
20	Duke Energy Carolinas, LLC	\$ 943,589	76,216	\$ 12.38
21	Public Service Company of Oklahoma	\$ 225,434	18,197	\$ 12.39
22	Indianapolis Power & Light Company	\$ 177,728	14,229	\$ 12.49
23	Tampa Electric Company	\$ 232,060	18,564	\$ 12.50
24	Georgia Power Company	\$ 1,057,616	84,300	\$ 12.55
25	Duquesne Light Company	\$ 177,240	14,027	\$ 12.64
26	Alabama Power Company	\$ 700,021	54,704	\$ 12.80
27	Southwestern Public Service Company	\$ 243,104	18,631	\$ 13.05
28	Pennsylvania Electric Company	\$ 185,097	14,134	\$ 13.10
29	Nevada Power Company	\$ 271,888	20,755	\$ 13.10
30	Oklahoma Gas and Electric Company	\$ 355,814	27,055	\$ 13.15
31	MidAmerican Energy Company	\$ 297,896	21,873	\$ 13.62
32	Ohio Power Company	\$ 599,591	43,492	\$ 13.79
33	Cleco Power LLC	\$ 125,518	9,028	\$ 13.90
34	Entergy Arkansas, Inc.	\$ 304,719	21,584	\$ 14.12
35	Southern Indiana Gas and Electric Company, Inc.	\$ 79,937	5,595	\$ 14.29
36	Metropolitan Edison Company	\$ 199,639	13,970	\$ 14.29
37	Louisville Gas and Electric Company	\$ 166,439	11,641	\$ 14.30
38	PacifiCorp	\$ 777,931	54,307	\$ 14.32
39	Northern Indiana Public Service Company	\$ 243,551	16,836	\$ 14.47
40	Mississippi Power Company	\$ 142,711	9,658	\$ 14.78
41	Tucson Electric Power Company	\$ 138,921	9,332	\$ 14.89
42	Duke Energy Indiana, Inc.	\$ 416,328	27,810	\$ 14.97
43	Potomac Electric Power Company	\$ 409,569	26,895	\$ 15.23
44	MDU Resources Group, Inc.	\$ 44,302	2,879	\$ 15.39
45	Baltimore Gas and Electric Company	\$ 493,751	31,809	\$ 15.52
46	Union Electric Company	\$ 584,527	37,428	\$ 15.62
47	Delmarva Power & Light Company	\$ 199,304	12,691	\$ 15.70
48	Public Service Company of Colorado	\$ 452,343	28,486	\$ 15.88
49	PPL Electric Utilities Corporation	\$ 587,297	36,942	\$ 15.90
50	UNS Electric, Inc.	\$ 29,521	1,853	\$ 15.93
51	ALLETE (Minnesota Power)	\$ 149,453	9,289	\$ 16.09