



Control Number: 41399



Item Number: 1

Addendum StartPage: 0

TARIFF CONTROL NO. 41999

2013 APR 19 AM 10:01  
PUBLIC UTILITY COMMISSION  
FILING CLERK

INFORMATIONAL NOTICE OF §  
CENTURYTEL OF LAKE §  
DALLAS, INC. TO UPDATE §  
MAINTENANCE OF SERVICE CHARGE §  
PURSUANT TO SUBST. R. 26.229 §

BEFORE THE  
PUBLIC UTILITY COMMISSION  
OF TEXAS

**INFORMATIONAL NOTICE**

**INDEX**

	<u>Pages</u>
Informational Notice	2-4
Attachment A - Affidavit of Notice	5
Attachment B - Proposed Tariff	6-10

TARIFF CONTROL NO. 41999

INFORMATIONAL NOTICE OF	§	BEFORE THE
CENTURYTEL OF LAKE	§	
DALLAS, INC. TO UPDATE	§	PUBLIC UTILITY COMMISSION
MAINTENANCE OF SERVICE CHARGE	§	
PURSUANT TO SUBST. R. 26.229	§	OF TEXAS

**INFORMATIONAL NOTICE**

CenturyTel of Lake Dallas, Inc. (the “Company”), pursuant to Subst. R. 26.229, states as follows:

**(1) Name of Incumbent Local Exchange Carrier (“ILEC”):**

CenturyTel of Lake Dallas, Inc.

**(2) PURA Chapter Under Which the ILEC Operates:**

CenturyTel of Lake Dallas, Inc., is regulated by the Public Utility Commission of Texas (“PUC or “Commission”) under the terms and conditions of Section 59 of the Public Utility Regulatory Act.

**(3) Date of Submission:**

This informational notice is filed on April 19, 2013.

**(4) Effective Date:**

The effective date of the attached tariff revisions is April 29, 2013.

**(5) Tariff Pages:**

See Attachment A.

**(6) Proposed Implementation Date:**

The implementation date of the attached tariff revisions is April 29, 2013.

(7) **Affidavit of Notice:**

See Affidavit of Notice on page 5 below.

(8) **Type of Filing:**

This is an informational filing pertaining to changes to non-basic service.

(9) **Cost Studies:**

Not applicable.

(10) **TEL-RIC Pricing of Components:** *Is the sum of the TEL-RIC-based wholesale prices of components needed for the provision of the retail service at or below the retail price set forth in this filing?*

Not applicable. CenturyTel has not had a UNE request and has not had TELRIC prices determined by the Commission.

(11) **Is the Service Available for Resale by a Competitor?**

Not applicable.

(12) **Affidavit That the Package Price Recovers Cost of the Unregulated Product:**

Not applicable.

(13) **Description of the Proposed Service Rates, Terms and Conditions Under Which the Service is Proposed:**

See paragraph 8 above. The proposed tariff sheets containing a detailed description of rates, terms, and conditions of these revisions are contained in Attachment A.

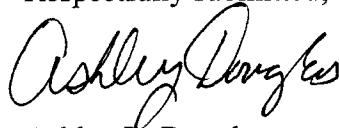
(14) **Privacy Issues:**

There are no new privacy issues with respect to the proposed tariff filing.

(15) Other Issues:

None.

Respectfully submitted,

A handwritten signature in cursive script that reads "Ashley Douglas".

Ashley B. Douglas  
Analyst- Tariffs  
100 CenturyLink Dr.  
Monroe, LA 71203  
Tel: (318) 330-6778  
Fax: (318) 388-9602

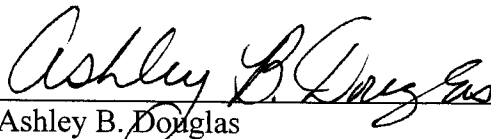
STATE OF LOUISIANA           §  
  §  
PARISH OF OUACHITA         §

**AFFIDAVIT OF NOTICE**

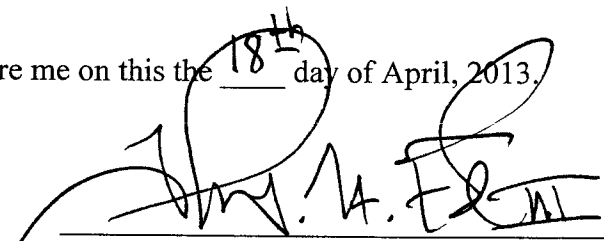
BEFORE ME, the undersigned authority, on this day personally appeared Ashley B. Douglas, who on her oath deposed and said:

1.    “A true and complete copy of this informational notice has been served via electronic distribution, United States Parcel Service or U.S. Mail on this the 18th day of April, 2013, to the Public Utility Commission of Texas’ Assistant Director of Policy in the Telecommunications Industry Analysis Division of the Office of Regulatory Affairs, to the Office of Public Utility Counsel, and to all persons who hold a Certificate of Operating Authority within CenturyTel of Lake Dallas, Inc.’s service territory or who have an effective interconnection agreement with CenturyTel of Lake Dallas, Inc.”

Further, Affiant sayeth not.

  
\_\_\_\_\_  
Ashley B. Douglas

SUBSCRIBED AND SWORN TO before me on this the 18<sup>th</sup> day of April, 2013.

  
\_\_\_\_\_  
Notary Public  
State of Louisiana

SEAL:

# **ATTACHMENT A**

GENERAL RULES AND REGULATIONS

XIII. DISCONTINUANCE OF SERVICE (Continued)

- E. Telephone service may not be disconnected for any of the following reasons: (Continued)
3. Failure to pay for a different type or class of telephone service unless fee for such service is included on the same bill;
  4. Failure to pay the account of another customer as guarantor thereof, unless the Telephone Company has in writing the guarantee as a condition precedent to service;
  5. Failure to pay charges arising from an underbilling occurring due to any misapplication of rates more than six months prior to the current billing.
  6. Failure of a residential customer to pay for long distance charges.
- F. Unless a dangerous condition exists, or unless the customer requests disconnection, service shall not be disconnected on a day, or on a day immediately preceding a day, when personnel of the Telephone Company are not available to the public for the purpose of making collections and reconnecting service.
- G. The Telephone Company may not abandon a customer or a certified service area without written notice to its customers therein and all similar neighboring companies, and approval from the Commission.
- H. The payment of a residential customer shall first be allocated to basic local telephone service. If services are bundled, the rate of the basic local telephone service shall be the Company's charge for stand-alone basic telephone service.

XIV. IMPAIRMENT OF SERVICE DUE TO CUSTOMER-CONNECTED EQUIPMENT

Customers will be billed the charge specified in Section 5, Service Maintenance Charge (**a.k.a. Trouble Isolation Charge**), when service is impaired due to the connection of customer-provided equipment or facilities.

(T)  
(T)

XV. IDEMNIFICATION

The customer indemnifies and saves harmless the Telephone Company against claims, losses, suits for injury to or death of any persons, or damage to any property which arises from the use, placement or presence of Telephone Company equipment, facilities and associated wiring on the customer's premises and further, the customer indemnifies and saves harmless the Telephone Company against claims for libel, slander or the infringement of copyright arising directly or indirectly from the material transmitted over the facilities of the Telephone Company or the use thereof by the customer; against claims for infringement of patents arising from combining with or using in connection with, facilities furnish by the Telephone Company, and apparatus, equipment and systems provided by the customer; and against all other claims arising out of any act or omission of the customer in connection with the services or facilities provided by the Telephone Company.

Issued: April 19, 2013  
Effective: April 29, 2013  
Order No.: \_\_\_\_\_

Issued By: Chantel Mosby  
Director, Tariffs  
P.O. Box 4065, Monroe, Louisiana 71211



SERVICE CHARGES

INDEX

	<u>SHEET NO.</u>	
General		
Categories of Service Charges	2	
Rules	2	
Definitions	3	
Application of Charges		
Service Ordering Charges	4	
Line Connection Charge	5	
Schedule of Charges		
Service Ordering	11	
Line Connection Charge per Access Line	11	
Station Handling Charge	11	
Termination Charge	12	
Service Maintenance Charges (a.k.a. Trouble Isolation Charge)	12	(T)
Returned Check Charge	12	
Copy of Bill	12	

Issued: April 19, 2013  
Effective: April 29, 2013  
Order No.: \_\_\_\_\_

Issued By: Chantel Mosby  
Director, Tariffs  
P.O. Box 4065, Monroe, Louisiana 71211

SERVICE CHARGES

V. TERMINATION CHARGE

When a customer cancels an order for service prior to the establishment of service, a termination charge may be applicable. Termination charges apply as specified in tariffs of the Company.

VI. SERVICE MAINTENANCE CHARGES (a.k.a. Trouble Isolation Charge) <sup>(1)</sup>

In those instances where service difficulty or trouble results from the customer-provided or maintained inside wire, jacks and/or equipment which are not in accordance with the technical standards for such inside wire and modular jacks, the customer is responsible for the payment of a Service Maintenance Charge (a.k.a. Trouble Isolation Charge).

The customer shall agree to pay the Company an amount based on cost incurred by the Company.

VII. RETURNED CHECK CHARGE

When payment in the form of a bank check for services rendered is returned to the Company, the customer will be assessed a service charge of \$ 7.50 to cover the cost of handling the check.

VIII. COPY OF BILL

A printed additional copy of regular monthly billing may be provided to customers upon request where such information is available and facilities permit.

A nonrecurring charge applies for each printed copy furnished.

Charge per copy	<u>Residence</u> \$4.00	<u>Business</u> \$7.00
-----------------	----------------------------	---------------------------

<sup>(1)</sup> Service Maintenance Charges (a.k.a. Trouble Isolation Charges) for individual business and residence lines/trunks will not exceed \$85.00 per service call.

Issued: April 19, 2013 Issued By: Chantel Mosby  
Effective: April 29, 2013 Director, Tariffs  
Order No.: \_\_\_\_\_ P.O. Box 4065, Monroe, Louisiana 71211

CONNECTIONS OF CUTOMER-PROVIDED PREMISES EQUIPMENT

I. General Provisions

Terminal equipment, inside wiring and communications systems may be connected at the customer's premises to telecommunications services furnished by the Telephone Company in accordance with the provisions of this section. Telecommunications services include local exchange service, Long Distance Message Telecommunications Services (LFMTS), Wide Area Telecommunications Service (WATS), Access Services and Private Line.

A. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any terminal equipment, inside wiring, or communications systems. No combinations of terminal equipment or communications systems shall require change in or alteration of the Telephone Company's equipment or services, cause electrical hazards to company personnel, damage to Company equipment, malfunction of Company billing equipment, or degradation of service to persons other than the user of the subject terminal equipment or communications system, his calling or called party. Upon notice from the Telephone Company that terminal equipment or communications systems are causing such hazard damage malfunction or degradation of service, the customer shall make such changes as shall be necessary to correct the problem.
2. Service Charges
  - (a) If a Telephone Company employee makes a repair visit to the customer's premises where the service difficulty results from the use of terminal equipment, inside wiring or a communications system, the customer shall be responsible for payment of a Service Maintenance Charge (**a.k.a. Trouble Isolation Charge**) as shown in Section 5 (T) of this tariff.
  - (b) If customer provided premises wiring of communications systems fails acceptance tests monitored by, or participated in by, the Telephone Company as provided in Section 68.215 of the Federal Communication's Commission (FCC's) rules, and/or if the wiring has been shown to be not in conformance with the information provided in the affidavit as specified in Section 68.215, and/or if the wiring has caused harm to the network, the customer shall agree to pay the Telephone Company an amount based on the costs of activities performed by its employees.
3. The customer shall provide all electrical power necessary for the operation of terminal equipment communications systems and associated wiring to the point of demarcation with the telephone network.

Issued: April 19, 2013  
Effective: April 29, 2013  
Order No.: \_\_\_\_\_

Issued By: Chantel Mosby  
Director, Tariffs  
P.O. Box 4065, Monroe, Louisiana 71211