

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
716	1339	EU	06	215	58.9349
717	492	LV	03	665	58.6797
718	720	BI	11	208	58.1587
719	1014	BG	02	2,252	57.9201
720	948	STF	06	506	57.9130
721	956	HV	07	1,858	57.8924
722	839	HA	03	1,962	57.7666
723	745	ME	11	1,476	57.6023
724	1127	CA	01	1,491	57.5473
725	707	ES	05	1,774	57.2790
726	978	AI	05	69	57.2319
727	1094	DR	02	2,704	57.1283
728	901	UN	10	1,487	57.0625
729	30	WBY	01	548	57.0310
730	1173	WF	47	5,851	56.8976
731	654	HM	09	3,213	56.5724
732	1337	PO	09	2,223	56.4665
733	1124	FD	02	1,917	56.2697
734	107	THW	45	4,817	56.0361
735	250	THW	42	3,478	55.9718
736	987	CD	07	1,534	55.5111
737	1362	CK	04	1,345	55.3881
738	320	HB	44	4,608	55.1573
739	663	IM	48	1,139	55.1115
740	1221	PO	08	1,808	54.6930
741	996	HNY	01	1,714	54.6161
742	512	EU	10	807	54.5911
743	878	KM	03	119	54.3782
744	1046	GV	05	257	54.2218
745	215	DE	05	1,214	54.1326
746	524	KG	43	6,252	54.0333
747	1316	FW	01	914	54.0055
748	626	QV	02	1,109	53.6123
749	746	HE	11	1,326	53.5807
750	976	KB	01	911	53.4490
751	899	AM	02	1,705	53.3842
752	831	RS	04	1,677	53.3727
753	187	TO	07	1,302	53.3725
754	725	SR	09	467	53.2912
755	168	ST	07	1,246	53.2753
756	757	BI	04	394	53.2614
757	1241	WE	08	714	53.2451
758	449	CD	06	644	53.2050
759	359	TO	08	655	53.1389
760	819	AL	08	1,756	53.1281
761	1180	UL	03	488	53.0574
762	747	UN	08	1,015	52.8670
763	1018	BI	08	920	52.7750

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
764	778	HK	46	3,623	52.6495
765	1271	DV	01	603	52.5721
766	1104	LP	08	2,119	52.4884
767	830	HY	12	861	52.4750
768	802	FR	44	7,050	52.4427
769	1149	GV	06	1,081	52.2627
770	701	TV	05	71	51.8732
771	173	GR	02	100	51.8200
772	NEW	GS	20	235	51.6979
773	1087	AF	01	2,745	51.6801
774	859	SP	07	1,995	51.6261
775	1051	FD	09	2,570	51.4743
776	1202	JN	05	1,693	51.4566
777	756	LA	03	1,726	51.4444
778	322	STW	02	1,959	51.3798
779	1016	LM	03	725	51.1559
780	1287	FW	02	1,093	51.0723
781	984	BA	41	4,995	50.7886
782	417	BI	41	2,342	50.7570
783	645	GA	04	1,241	50.6672
784	365	BA	42	5,547	50.4639
785	485	SO	47	4,803	50.4249
786	477	CK	05	1,207	50.2833
787	501	ST	03	1,144	50.2107
788	200	SP	11	1,992	49.8865
789	270	STF	41	1,022	49.8748
790	649	HX	02	1,066	49.8002
791	736	CV	08	2,126	49.7211
792	325	CE	03	1,968	49.6890
793	76	IT	03	10	49.5000
794	929	CR	05	720	49.4208
795	552	KL	44	5,434	49.4010
796	464	FR	48	2,714	49.3449
797	550	SA	46	2,708	49.2707
798	371	NV	03	1,489	49.2525
799	789	JN	02	1,518	49.1377
800	838	PA	08	713	48.9874
801	1115	PA	05	1,901	48.7885
802	1030	LK	02	2,041	48.6536
803	203	GG	04	1,448	48.5110
804	1037	FT	07	1,389	48.4471
805	318	FT	08	1,119	48.1340
806	567	CC	01	1,555	48.0611
807	951	AN	06	905	48.0122
808	1334	ME	07	1,614	47.9857
809	1083	NB	42	397	47.9698
810	630	BW	10	31	47.9677
811	218	FT	09	1,560	47.9314

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
812	282	IM	42	2,217	47.9206
813	439	UV	07	870	47.8805
814	1205	VVV	04	1,057	47.8146
815	1162	UL	45	3,380	47.7030
816	269	IR	04	1,231	47.7019
817	931	GN	06	876	47.6861
818	580	ES	03	802	47.5648
819	697	PA	01	2,463	47.4499
820	897	CB	11	2,394	47.4027
821	719	ED	08	1,358	47.3940
822	772	PHR	03	864	47.2870
823	1122	KN	06	2,964	47.2115
824	1102	SA	42	3,151	47.2056
825	405	LP	01	407	47.0688
826	428	HP	06	1,150	46.9765
827	800	BU	02	115	46.9043
828	406	GP	09	200	46.6500
829	497	FD	04	1,127	46.5058
830	446	RU	01	1,422	46.4606
831	352	SH	02	1,768	46.3269
832	627	HOC	03	1,481	46.3255
833	769	RA	43	337	46.2552
834	975	CL	03	1,481	46.1594
835	341	SA	03	564	46.1578
836	1093	EL	05	1,524	46.0919
837	429	HT	08	786	45.8232
838	67	DR	08	1,564	45.8210
839	1206	VVV	09	1,773	45.7028
840	1098	CV	01	2,185	45.6998
841	919	CA	06	819	45.5885
842	620	IND	01	21	45.5238
843	734	JP	07	1,041	45.5014
844	571	MC	04	1,378	45.4673
845	369	BL	04	2,110	45.4270
846	738	SP	08	1,382	45.4204
847	1089	TO	05	1,664	45.4195
848	79	BW	02	1,012	45.2055
849	954	RS	03	779	45.0937
850	945	AN	03	1,141	45.0841
851	351	WO	11	67	45.0299
852	1213	HY	06	2,551	45.0055
853	977	SP	06	1,965	44.7934
854	1132	WO	02	1,825	44.6942
855	773	TO	09	1,406	44.5996
856	1015	FD	11	1,793	44.4523
857	1233	FD	06	2,369	44.4462
858	628	NB	43	3,486	44.4461
859	691	CR	08	281	44.3096

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
860	1157	DE	04	758	44.2164
861	13	EC	02	1,783	43.8418
862	414	SA	44	2,049	43.5798
863	577	WE	02	1,138	43.2988
864	845	EU	09	1,215	43.0477
865	994	QV	06	856	42.8294
866	1370	PZ	45	1,866	42.4132
867	601	PA	03	2,479	41.8987
868	62	UV	02	793	41.8852
869	631	DE	07	1,261	41.8549
870	319	OB	41	4,415	41.7998
871	852	MP	07	552	41.6667
872	1210	GN	10	1,811	41.2695
873	755	WI	07	1,445	41.2616
874	850	PJ	04	1,516	41.0871
875	837	HA	01	1,702	40.9965
876	105	GE	43	4,066	40.9690
877	889	AF	04	1,447	40.9578
878	1134	ED	06	2,396	40.8715
879	489	BI	02	1,060	40.8632
880	206	GL	06	1,621	40.8371
881	543	AD	06	496	40.7359
882	132	LJ	08	1,762	40.6947
883	581	SR	03	1,333	40.4576
884	1012	SH	12	851	40.3796
885	955	HE	10	1,046	40.2400
886	848	RZ	03	1,063	40.1919
887	982	BG	07	1,262	40.1640
888	1072	CG	03	942	40.1157
889	261	GZ	46	4,084	39.9417
890	600	LP	05	148	39.9189
891	763	IR	03	2,227	39.5927
892	843	FT	04	1,571	39.5347
893	1032	EL	06	668	39.5150
894	816	BA	01	926	39.4147
895	812	MP	02	1,481	39.3268
896	1042	EL	04	836	39.2990
897	327	HG	01	193	39.2642
898	283	OB	45	4,113	39.2623
899	1349	CK	01	850	39.2224
900	1010	SH	08	1,402	39.2183
901	54	AF	11	2,197	39.1434
902	441	TRN	03	50	39.1000
903	589	DL	44	3,874	38.8552
904	1328	KB	19	1,506	38.8519
905	1207	KM	07	761	38.7595
906	876	BA	04	1,140	38.7474
907	1161	CE	08	1,872	38.6854

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
908	735	KN	05	1,817	38.5916
909	1129	BL	07	734	38.4959
910	684	MB	03	1,991	38.4807
911	908	BG	06	1,678	38.4416
912	935	DV	02	1,771	38.3636
913	674	WZ	41	5,578	38.1596
914	857	KB	17	1,216	38.1571
915	869	EU	08	208	38.0288
916	556	MC	06	882	37.9320
917	518	KB	21	939	37.9159
918	400	WEB	03	1,924	37.8893
919	199	WE	07	86	37.7907
920	162	BAR	45	6,767	37.7238
921	648	SW	10	1,692	37.6223
922	964	BH	06	102	37.5588
923	742	HY	11	1,014	37.2298
924	356	DR	03	1,406	37.2290
925	335	DH	03	62	37.2258
926	751	BAR	43	5,634	37.1944
927	301	GG	09	1,789	37.1369
928	534	HR	03	2,455	37.0904
929	764	WL	02	355	37.0535
930	803	AD	10	609	36.9589
931	161	GP	03	56	36.9286
932	117	DH	02	1,169	36.8606
933	313	GA	05	736	36.8220
934	522	HE	02	1,934	36.7218
935	127	OR	02	737	36.7205
936	1348	CK	03	1,523	36.7203
937	1110	AN	07	1,649	36.6944
938	1267	HE	06	2,030	36.6340
939	87	GZ	43	3,105	36.5662
940	396	DL	46	2,819	36.5573
941	297	HOC	02	1,851	36.4268
942	657	HE	09	1,656	36.3750
943	311	LV	02	368	36.3641
944	696	RE	06	1,103	36.1061
945	321	AD	11	1,770	36.0785
946	912	RS	02	1,621	36.0080
947	596	VVV	01	600	35.8700
948	1308	MY	10	848	35.5507
949	148	LB	01	1,727	35.5113
950	1141	TO	04	466	35.4979
951	861	TE	04	746	35.3713
952	236	IM	45	4,053	35.3474
953	511	HY	09	1,612	35.2816
954	1071	HNY	02	704	35.2287
955	134	KT	46	225	35.1778

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
956	609	TV	03	1,363	35.0851
957	808	HNY	04	1,658	35.0476
958	299	GL	01	2,083	34.9621
959	104	CR	01	2,116	34.8748
960	893	CL	06	694	34.8415
961	625	CB	01	1,524	34.7717
962	510	WL	41	689	34.7431
963	258	UN	11	1,363	34.7322
964	1146	SB	03	1,418	34.5395
965	582	DL	42	3,487	34.5208
966	821	BL	02	1,590	34.4270
967	916	SB	06	2,185	34.4270
968	551	PW	02	2,064	34.3595
969	119	RO	02	2,651	34.2573
970	619	BR	05	523	34.1358
971	1140	DL	41	2,455	34.0986
972	26	HOC	07	1,748	33.7672
973	1193	NB	45	2,767	33.5887
974	709	CB	04	1,417	33.4940
975	1208	KB	12	1,128	33.2801
976	943	VVW	03	1,765	33.2164
977	961	HY	03	1,006	33.0129
978	1145	GT	01	777	32.9871
979	681	RS	05	1,766	32.9643
980	193	PE	03	1,454	32.9298
981	693	SE	02	1,483	32.9063
982	934	WI	04	2,513	32.8731
983	914	AF	05	1,869	32.8609
984	1168	DE	01	1,300	32.8354
985	309	BR	01	904	32.6084
986	1137	HY	07	982	32.5692
987	980	TB	06	1,171	32.5645
988	788	AF	02	1,541	32.5600
989	1080	IT	41	32	32.4688
990	836	FD	08	2,640	32.4352
991	967	KB	04	1,222	32.4296
992	1082	BT	07	1,328	32.3690
993	1217	BU	03	42	32.3333
994	606	DR	04	1,014	32.2998
995	846	AF	03	2,160	32.2954
996	91	NS	03	1,005	32.2448
997	486	SO	45	5,550	32.2261
998	418	UL	02	1,199	32.2068
999	1251	MY	05	639	32.1894
1000	1304	PZ	42	3,211	32.1834
1001	137	PW	04	1,260	31.8571
1002	1066	DR	05	3,796	31.8509
1003	1195	CYF	44	5,105	31.6239

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1004	793	BT	01	1,006	31.3996
1005	646	SH	07	908	31.2346
1006	1274	TE	02	222	31.0270
1007	1171	NS	06	1,594	30.9567
1008	415	WD	45	1,215	30.8872
1009	1368	FT	02	2,129	30.8577
1010	1034	CD	10	1,450	30.6097
1011	1185	HL	04	308	30.5714
1012	815	BH	08	1,285	30.5409
1013	300	BZ	03	1,617	30.5015
1014	942	GV	03	1,199	30.4904
1015	1142	BR	07	1,177	30.4367
1016	1128	BL	03	1,602	30.3970
1017	594	TO	03	378	30.3651
1018	1020	PJ	02	1,744	30.2993
1019	743	ST	14	566	30.2721
1020	688	JN	03	1,798	30.2664
1021	399	SB	04	1,585	30.1912
1022	1322	PA	04	1,785	30.1770
1023	748	HG	02	1,653	30.1198
1024	886	SE	01	1,032	30.1192
1025	615	CB	12	1,232	30.0860
1026	1001	DN	04	1,666	30.0396
1027	324	HA	02	1,523	30.0112
1028	1147	BM	01	591	29.8714
1029	490	PA	06	1,962	29.7977
1030	171	CL	07	1,042	29.7601
1031	479	PO	04	1,144	29.7500
1032	34	HY	02	1,488	29.6297
1033	798	FP	04	48	29.2083
1034	973	CRB	47	4,023	29.1939
1035	792	BY	05	1,731	29.1733
1036	1346	CR	02	613	29.1517
1037	716	WI	42	3,346	29.0123
1038	195	LP	06	215	28.9070
1039	854	KI	45	5,025	28.8943
1040	1056	MAR	48	3,063	28.7881
1041	1289	WEB	10	753	28.7849
1042	1299	SP	04	613	28.7325
1043	1152	ST	06	968	28.7211
1044	1143	WT	12	649	28.6780
1045	722	SO	46	3,577	28.6128
1046	1340	BM	06	915	28.5639
1047	1187	BAR	41	3,622	28.5025
1048	874	ED	04	1,879	28.4683
1049	329	WE	06	387	28.4264
1050	1238	BR	02	1,368	28.3940
1051	1317	GP	02	22	28.2727

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1052	61	AF	12	533	28.2702
1053	436	HY	05	1,469	28.0408
1054	810	WO	10	450	27.9200
1055	921	CR	04	2,153	27.9099
1056	240	KB	03	1,102	27.8539
1057	143	GL	07	2,208	27.7464
1058	731	EU	03	2,285	27.4705
1059	1351	ED	02	1,532	27.3427
1060	957	WI	03	268	27.3284
1061	1003	RO	44	2,012	27.2654
1062	92	BW	05	1,383	27.2596
1063	729	ST	12	950	27.2116
1064	599	RS	07	301	27.1329
1065	531	KM	02	1,624	27.0018
1066	217	DE	02	1,022	26.8973
1067	1174	PO	05	1,322	26.8336
1068	37	BAR	46	4,792	26.8022
1069	456	FT	01	526	26.7985
1070	781	KM	06	1,875	26.7819
1071	378	FW	04	2,153	26.5750
1072	392	CC	04	739	26.5562
1073	811	KT	41	3,628	26.3126
1074	867	LB	06	136	26.2206
1075	1229	MP	10	980	25.9673
1076	1028	MAR	47	3,301	25.9627
1077	63	BR	04	963	25.9595
1078	253	SO	42	4,921	25.8220
1079	782	AN	02	2,370	25.8148
1080	1326	WEB	04	635	25.7118
1081	618	BE	04	2,449	25.6198
1082	933	FD	10	2,161	25.5539
1083	1060	HT	03	439	25.5103
1084	885	MY	08	1,544	25.5071
1085	1376	BI	42	3,185	25.5008
1086	480	RE	02	1,190	25.3378
1087	1007	FW	03	2,078	25.2796
1088	1245	WEB	07	117	25.1880
1089	197	FT	10	1,759	25.1751
1090	1288	HM	10	1,393	25.1543
1091	828	WZ	47	4,302	25.0748
1092	786	NM	05	3,176	25.0501
1093	1131	FD	05	1,525	25.0321
1094	1252	CV	06	1,211	25.0050
1095	194	GE	42	5,390	24.9124
1096	1239	HE	12	1,774	24.9115
1097	337	AR	43	4,709	24.8246
1098	612	UL	04	1,107	24.7877
1099	394	HOC	04	1,389	24.7415



## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1100	370	HOC	08	1,727	24.6248
1101	12	EC	03	566	24.5972
1102	947	BY	09	1,557	24.4836
1103	864	FZ	45	1,108	24.3466
1104	572	DL	45	3,451	24.2692
1105	86	AF	08	2,431	24.2513
1106	1258	GA	06	1,210	24.2388
1107	180	HG	08	16	24.1875
1108	1254	CE	07	1,784	24.0594
1109	1216	FD	15	1,087	24.0589
1110	853	SO	44	4,379	23.9518
1111	421	UL	14	697	23.9397
1112	698	RE	05	1,366	23.9187
1113	256	DV	09	2,395	23.7633
1114	157	MB	10	1,513	23.6761
1115	887	VL	01	1,429	23.4598
1116	220	ES	06	1,788	23.3384
1117	1374	SF	05	425	23.3318
1118	926	CYF	47	4,480	23.3221
1119	1153	PO	06	1,748	23.1276
1120	416	SB	08	1,189	22.9092
1121	1343	GT	05	2,079	22.8485
1122	443	TE	01	1,998	22.8363
1123	288	GR	04	16	22.8125
1124	425	MAR	49	3,019	22.7996
1125	971	WI	44	4,598	22.7401
1126	515	TV	04	1,613	22.7216
1127	204	BAR	44	4,875	22.7083
1128	453	BH	07	2,637	22.6352
1129	1189	MP	04	1,233	22.5937
1130	1203	HP	03	2,995	22.5489
1131	1345	PE	02	1,792	22.4994
1132	334	GT	03	1,959	22.4860
1133	227	KT	45	5,121	22.4236
1134	634	OA	03	34	22.4118
1135	340	WEB	01	1,957	22.3592
1136	796	MDY	02	116	22.2759
1137	229	WD	47	1,753	22.2253
1138	260	CB	05	1,724	22.2024
1139	660	CE	06	2,181	21.9005
1140	343	BE	01	2,119	21.8929
1141	535	PE	01	1,821	21.8473
1142	1052	HA	04	1,556	21.6080
1143	247	SF	15	881	21.5800
1144	1011	DV	05	1,476	21.5569
1145	1095	SF	01	718	21.4903
1146	972	ST	09	1,115	21.4332
1147	1133	HY	10	2,043	21.3289

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1148	224	SO	41	5,515	21.0752
1149	1112	FD	12	1,794	21.0463
1150	1313	DE	06	1,162	20.9957
1151	1298	RU	02	1,463	20.9234
1152	176	SH	03	2,444	20.7885
1153	1107	WT	11	358	20.7737
1154	1160	DN	03	1,671	20.5212
1155	1324	IM	49	3,072	20.4352
1156	1021	GS	22	1,778	20.3521
1157	1332	HT	02	3,632	20.3012
1158	372	EC	04	2,255	20.1632
1159	542	HR	01	1,341	20.1387
1160	710	FZ	43	3,486	20.1311
1161	1371	CB	03	854	20.0141
1162	520	CA	03	1,567	19.9828
1163	1019	AF	07	1,546	19.9787
1164	1196	SF	12	454	19.9163
1165	1086	RE	03	1,222	19.8576
1166	546	DN	02	481	19.8025
1167	795	HE	03	939	19.7987
1168	444	TO	06	989	19.7604
1169	1029	MAR	41	2,721	19.7313
1170	533	GA	02	1,910	19.5942
1171	1286	DN	07	1,614	19.5372
1172	675	STF	43	1,322	19.3986
1173	458	LK	08	1,354	19.2408
1174	584	DN	09	200	19.1800
1175	950	CE	04	1,364	19.0220
1176	1169	HV	02	284	18.9507
1177	965	WT	05	814	18.8661
1178	1227	KB	09	681	18.8253
1179	460	UW	06	230	18.6478
1180	474	AF	10	996	18.6165
1181	NEW	PK	05	15	18.6000
1182	784	SP	09	2,769	18.5186
1183	346	JN	01	1,564	18.4923
1184	68	SH	06	1,130	18.4611
1185	1246	GE	45	3,786	18.4416
1186	1091	MB	08	1,503	18.4045
1187	669	KN	02	1,076	18.3810
1188	342	NB	46	2,804	18.3795
1189	883	GT	12	1,965	18.2254
1190	386	BI	46	1,252	18.2037
1191	670	GT	04	1,067	18.0216
1192	84	IM	41	1,435	17.9728
1193	186	SH	01	1,412	17.6360
1194	682	STF	02	468	17.4081
1195	165	TB	41	4,382	17.3615

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1196	1358	WEB	12	584	17.3425
1197	350	GA	03	447	17.3356
1198	330	AM	06	1,159	17.1441
1199	1240	RE	04	1,491	16.9873
1200	1058	BA	43	4,237	16.8924
1201	1006	PW	05	2,560	16.8438
1202	998	LW	41	4,704	16.7566
1203	1347	SH	09	1,484	16.6880
1204	662	SB	01	2,341	16.6843
1205	1276	DN	06	1,040	16.6221
1206	566	LA	02	1,386	16.4848
1207	1279	KB	05	1,113	16.4079
1208	348	KT	47	3,049	16.2470
1209	1366	HV	05	879	16.0899
1210	1076	MY	01	1,231	15.9277
1211	1212	BI	03	1,321	15.8085
1212	805	GA	10	918	15.7593
1213	1291	RO	03	1,221	15.7322
1214	1154	EU	01	467	15.7066
1215	806	SP	02	2,100	15.6762
1216	576	ME	06	873	15.5956
1217	963	FZ	44	5,896	15.4791
1218	69	SCW	01	1,836	15.3905
1219	672	WI	45	2,540	15.3890
1220	1263	RO	07	2,214	15.3650
1221	557	SH	05	1,739	15.2990
1222	1256	PO	07	950	15.1674
1223	1053	OB	46	3,765	15.1570
1224	1096	AN	11	1,233	15.1476
1225	895	EU	12	72	15.1250
1226	636	SR	06	868	15.1164
1227	1220	BL	05	1,570	15.0688
1228	500	RO	08	1,759	15.0500
1229	754	SR	10	1,092	15.0092
1230	1235	FL	44	3,333	14.9547
1231	881	JN	04	779	14.9448
1232	379	KB	02	830	14.9084
1233	616	UL	49	857	14.8518
1234	1172	RO	01	3,408	14.6667
1235	1250	HA	07	1,480	14.6311
1236	1329	HT	04	458	14.5131
1237	502	BI	43	2,597	14.4863
1238	632	TM	05	35	14.2857
1239	909	WE	03	307	14.2573
1240	690	EU	02	101	14.1485
1241	1165	BI	45	3,142	14.1015
1242	1259	FZ	49	4,834	14.0650
1243	133	FZ	47	6,070	14.0623

Service Quality Report to the Public Utility Commission of Texas

**CenterPoint Energy**

<b>2012 SAIDI Ranking</b>	<b>2011 SAIDI Ranking</b>	<b>Substation Identification</b>	<b>Feeder Identification</b>	<b>Number of Customers</b>	<b>2012 SAIDI Value</b>
1244	1237	AF	09	2,238	14.0223
1245	915	HT	01	2,985	13.9390
1246	759	CD	09	1,656	13.9306
1247	473	WI	06	1,321	13.8259
1248	1214	ST	02	1,662	13.6552
1249	988	OB	44	3,157	13.1359
1250	1424	WD	42	200	13.1250
1251	1155	MC	07	1,415	13.0947
1252	177	GA	07	1,692	13.0940
1253	1070	BG	01	1,335	13.0187
1254	377	FL	45	2,145	12.9674
1255	1293	BI	05	674	12.9629
1256	50	CRB	43	4,266	12.9318
1257	1191	MID	01	557	12.8528
1258	1194	FL	41	1,221	12.8460
1259	1040	UW	07	1,917	12.7574
1260	1285	MAR	45	4,344	12.7180
1261	15	BW	07	2,758	12.6802
1262	296	STF	08	317	12.6278
1263	1303	MAR	42	2,993	12.5830
1264	866	THW	49	2,273	12.5521
1265	1377	HT	06	1,865	12.5421
1266	1357	CR	07	97	12.5361
1267	221	GZ	42	1,847	12.4894
1268	NEW	KDL	47	2,095	12.3203
1269	665	SCW	02	890	12.2697
1270	579	DE	08	433	12.2055
1271	1063	CG	06	1,848	12.0795
1272	530	EU	04	299	12.0468
1273	1325	HOC	06	1,027	12.0331
1274	586	GT	08	1,097	12.0310
1275	1150	WO	06	1,075	12.0121
1276	891	RE	09	1,171	11.9915
1277	1375	GE	49	6,456	11.9813
1278	1219	WO	07	1,910	11.9723
1279	1305	BW	03	12	11.8333
1280	1090	FZ	48	5,962	11.8158
1281	770	RE	08	799	11.6458
1282	683	DL	43	3,176	11.6389
1283	832	DH	01	3,360	11.3988
1284	102	LJ	03	1,999	11.3322
1285	1201	TE	07	1,991	11.3024
1286	882	MAR	50	3,473	11.2960
1287	1164	TE	08	1,576	11.2836
1288	1100	UL	09	485	11.2412
1289	1300	OB	43	3,606	11.2035
1290	1166	MY	03	1,582	11.0695
1291	1117	KT	42	1,483	11.0337

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1292	1232	HM	08	1,278	11.0008
1293	598	UL	16	527	10.9791
1294	817	CL	01	130	10.8615
1295	488	FL	43	5,951	10.7184
1296	1336	VVW	06	1,597	10.6688
1297	323	MC	02	600	10.6050
1298	1243	MID	03	1,110	10.4667
1299	1292	FZ	46	6,406	10.4060
1300	20	OA	02	609	10.2709
1301	1413	ME	08	23	10.2609
1302	1314	SR	04	192	10.2500
1303	1077	KN	03	171	10.2339
1304	409	GL	03	159	10.1258
1305	1315	SB	07	1,679	10.1179
1306	871	ED	03	1,803	9.8830
1307	1364	FW	06	1,270	9.7583
1308	450	GE	44	5,138	9.7221
1309	822	ST	04	1,453	9.5981
1310	1148	HY	04	1,628	9.5774
1311	1025	RO	43	2,029	9.5673
1312	555	SF	14	371	9.3935
1313	1363	CK	06	905	9.3901
1314	1335	WT	10	421	9.3397
1315	1255	WE	01	205	9.3122
1316	711	UL	47	3,686	9.2729
1317	1350	ST	15	1,063	9.0405
1318	1262	EU	11	2,305	8.8148
1319	930	WEB	08	821	8.7954
1320	1280	HT	09	556	8.5629
1321	1068	WF	03	547	8.4954
1322	120	WI	01	2,105	8.4366
1323	1023	LK	03	1,139	8.4311
1324	790	JN	10	3,096	8.3802
1325	389	GZ	41	4,263	8.0861
1326	1270	LP	04	551	8.0544
1327	1321	BI	09	1,448	7.5780
1328	1248	SH	04	2,319	7.5757
1329	1002	IND	02	28	7.5000
1330	762	PZ	44	4,943	7.3494
1331	924	MY	06	1,593	7.1839
1332	687	RO	06	1,120	7.0911
1333	1406	GS	28	11	7.0909
1334	986	ES	04	348	7.0833
1335	1074	WO	09	267	7.0150
1336	191	WI	41	4,145	6.9276
1337	1302	HT	05	871	6.8060
1338	1192	LP	03	316	6.7468
1339	856	PZ	46	2,334	6.7108

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1340	225	HA	09	1,924	6.0161
1341	363	AI	07	82	5.9756
1342	516	FAN	46	1,014	5.6677
1343	1272	ME	05	1,495	5.6562
1344	873	CRB	45	3,957	5.5954
1345	695	MY	04	1,524	5.5761
1346	422	BW	06	14	5.5000
1347	402	FZ	41	4,030	5.4561
1348	730	EC	12	466	5.4378
1349	1182	BH	05	923	5.3629
1350	317	WE	04	40	5.2500
1351	5	WD	41	531	4.6836
1352	1367	MB	09	799	4.6571
1353	1047	BW	08	43	4.5116
1354	1373	HA	06	1,513	4.3873
1355	1378	MID	02	1,197	4.3851
1356	1278	DV	07	977	4.3347
1357	1225	ES	08	659	4.1563
1358	860	HP	04	2,810	4.1224
1359	1261	ED	01	1,780	3.9438
1360	1125	HY	01	2,257	3.8635
1361	1075	BR	14	905	3.6906
1362	438	IND	03	45	3.2889
1363	413	ADK	44	741	3.2240
1364	1385	PK	45	39	3.1026
1365	685	HE	05	1,611	2.7759
1366	1126	WEB	11	1,092	2.5614
1367	1360	DN	10	1,409	2.5266
1368	1318	PJ	01	378	2.4630
1369	374	HT	07	1,176	2.2015
1370	1359	TE	05	577	2.1976
1371	1384	KB	18	709	1.8815
1372	635	FAN	48	1,439	1.8381
1373	1331	BL	01	734	1.7166
1374	1327	UL	15	931	1.6960
1375	1365	WEB	06	1,159	1.5341
1376	1078	EC	10	452	1.5066
1377	267	HM	07	1,392	1.4339
1378	1236	BG	05	384	1.3333
1379	1301	GN	11	930	1.2570
1380	1242	CA	05	991	1.2119
1381	1022	KN	04	49	1.1837
1382	476	SF	07	106	1.1698
1383	1310	BI	44	67	1.0448
1384	1394	DT	38	10	1.0000
1385	1198	CA	04	1,279	0.9984
1386	1418	PK	44	22	0.9545
1387	1395	FAN	45	323	0.8947

## Service Quality Report to the Public Utility Commission of Texas

### CenterPoint Energy

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1388	1412	KB	15	304	0.7171
1389	1257	SH	10	1,274	0.7017
1390	521	BG	04	834	0.5719
1391	1382	EC	01	565	0.3788
1392	1352	HP	01	839	0.3325
1393	1381	SR	14	763	0.2503
1394	81	WZ	46	551	0.1851
1395	1386	BI	01	360	0.0000
1396	903	BI	10	16	0.0000
1397	633	BI	47	897	0.0000
1398	1354	BR	06	12	0.0000
1399	1388	DT	17	11	0.0000
1400	1389	DT	24	19	0.0000
1401	1390	DT	25	10	0.0000
1402	1391	DT	26	52	0.0000
1403	1392	DT	32	23	0.0000
1404	1396	FRK	41	14	0.0000
1405	1397	FRK	43	34	0.0000
1406	1399	GN	41	32	0.0000
1407	1400	GN	46	26	0.0000
1408	1401	GN	48	27	0.0000
1409	1404	GS	09	101	0.0000
1410	1405	GS	23	197	0.0000
1411	NEW	GS	26	11	0.0000
1412	1057	GS	29	23	0.0000
1413	1409	GT	07	16	0.0000
1414	1383	IT	01	45	0.0000
1415	1411	KB	14	21	0.0000
1416	1415	PK	02	15	0.0000
1417	1417	PK	43	82	0.0000
1418	1419	PK	46	35	0.0000
1419	1380	PK	47	12	0.0000
1420	652	RE	01	10	0.0000
1421	1341	SF	08	80	0.0000
1422	1420	SF	09	179	0.0000
1423	1421	SF	10	72	0.0000
1424	1422	SF	44	263	0.0000
1425	705	SF	45	381	0.0000
1426	1423	UL	41	173	0.0000
1427	514	UL	42	210	0.0000

Service Quality Report to the Public Utility Commission of Texas

**CenterPoint Energy**

**INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2012 Reporting Year

<b>Causes of Forced Interruptions</b>	<b>Percentage</b>
Weather (Including Lightning)	19.91%
Vegetation	14.72%
Animals and Birds	9.61%
People (Including cars and farm equip)	1.58%
Utility-owned Equipment	19.78%
Other	4.06%
Unknown	30.34%