



Control Number: 41092



Item Number: 4

Addendum StartPage: 0

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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2012 Reporting Year

AUSTIN ENERGY

Project 41092

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2012	0.73	0.04	0.04	0.08	0.02	0.11	0.05	0.13	0.06	0.05	0.02	0.04	0.09
Scheduled													
2012	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Outside Causes													
2012	0.04	0.01	0.01	0.00	0.00	0.00	0.01	0.00	0.00	0.01	0.00	0.00	0.00
Major Events													
2012	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2012	60.29	4.91	3.28	8.05	1.78	11.60	4.14	8.46	4.29	2.12	1.54	2.25	7.88
Scheduled													
2012	2.14	0.08	0.20	0.17	0.09	0.27	0.16	0.17	0.29	0.09	0.35	0.19	0.07
Outside Causes													
2012	1.85	0.53	0.30	0.00	0.01	0.00	0.64	0.00	0.00	0.38	0.00	0.00	0.00
Major Events													
2012	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

271

Add or Delete Rows as Necessary

AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
1	9	Wheless Lane	WL04	1983	6.29
2	36	Seaholm Plant	SP07	278	4.45
3	47	Central Austin	CA02	2422	4.36
4	1	Fiskville	FV01	1516	3.61
5	109	Carson Creek	CC01	284	3.11
6	193	Angus Valley	AG04	2664	3.04
7	250	Carson Creek	CC02	595	3.04
8	59	Sprinkle	SK01	1698	3.00
9	14	Central Austin	CA05	2718	3.00
10	10	Seaholm Plant	SP12	1586	2.71
11	85	Daffin Gin	DG04	557	2.63
12	161	Austin Dam	AD02	877	2.61
13	207	Hi-Cross	HC11	2876	2.38
14	213	Burleson	BU09	3115	2.36
15	40	Bergstrom	BE05	1537	2.22
16	100	Jollyville	JV03	1462	2.18
17	31	Williamson	WI09	1648	2.18
18	70	McNeil	MC02	2318	2.13
19	21	McNeil	MC01	902	2.09
20	246	Bergstrom	BE06	290	2.03
21	23	Summit	SU13	3206	2.03
22	205	Mueller	MU04	318	2.02
23	74	Trading Post	TP06	1394	2.02
24	268	Riverplace	RP08	864	2.01
25	4	Warren	WA01	2657	1.78
26	177	Brodie Lane	BL04	2388	1.74
27	228	Commons Ford	CF07	1060	1.73
28	110	Central Austin	CA01	1387	1.62
29	214	Koenig Lane	KL04	327	1.60
30	215	Dessau	DE22	3423	1.56
31	135	Northland	NL13	1640	1.52
32	20	Bergstrom	BE03	368	1.48
33	64	Steck	ST07	2840	1.47
34	142	Magnesium Plant	MP07	2384	1.46
35	157	Burleson	BU03	2158	1.45
36	258	McNeil	MC07	714	1.44
37	178	Techridge	TR02	3246	1.44
38	162	Summit	SU02	2003	1.41
39	209	Hamilton	HM01	1393	1.38
40	163	Cameron	CM09	1726	1.38
41	248	Onion Creek	OC02	1791	1.37
42	57	Barton	BA05	1005	1.37
43	103	Seaholm Plant	SP08	2614	1.36

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
44	158	Justin Lane	JL01	1063	1.36
45	159	Jollyville	JV04	932	1.35
46	154	Magnesium Plant	MP06	3280	1.34
47	144	Fiesta	FI02	840	1.33
48	167	McNeil	MC08	1979	1.32
49	204	Salem Walk	SW08	2153	1.29
50	5	Wheless Lane	WL01	1872	1.28
51	124	Kingsbury	KB04	1011	1.28
52	46	Walnut Creek	WC08	1823	1.26
53	136	Pedernales	PE06	2537	1.25
54	52	Howard Lane	HL05	1468	1.25
55	35	Kingsbury	KB03	3006	1.24
56	86	Brodie Lane	BL01	2501	1.24
57	80	Oak Hill	OH07	1035	1.23
58	120	Northland	NL14	764	1.23
59	263	Burleson	BU08	2250	1.22
60	198	Fiesta	FI04	1320	1.21
61	93	Bee Creek	BC08	666	1.21
62	68	Barton	BA11	1925	1.20
63	26	Austin Dam	AD06	878	1.19
64	49	Central Austin	CA04	2199	1.18
65	62	Justin Lane	JL04	1429	1.18
66	43	Salem Walk	SW01	2420	1.18
67	17	Summit	SU04	1894	1.17
68	not in service	Patton Lane	PL01	1923	1.15
69	170	Sprinkle	SK06	1059	1.14
70	60	Salem Walk	SW07	2315	1.14
71	13	Lakeshore	LS02	411	1.13
72	121	Lakeshore	LS01	1376	1.13
73	77	Howard Lane	HL02	1455	1.11
74	166	Lakeway	LW02	1492	1.10
75	42	Seaholm Plant	SP01	2426	1.09
76	58	Brodie Lane	BL02	2770	1.08
77	153	Oak Hill	OH08	1303	1.07
78	208	Hi-Cross	HC10	2596	1.07
79	221	Williamson	WI01	2458	1.05
80	127	Jett	JE04	1339	1.05
81	146	Patton Lane	PL02	1539	1.04
82	8	Patton Lane	PL11	1951	1.03
83	56	Steck	ST06	989	1.03
84	245	McNeil	MC05	2902	1.03
85	226	Steck	ST08	736	1.01
86	83	Sprinkle	SK05	309	1.01
87	282	Burleson	BU05	127	1.01
88	65	Cameron	CM03	1011	1.01
89	139	Summit	SU01	175	1.01
90	264	Brodie Lane	BL07	2237	1.00
91	75	Patton Lane	PL10	1212	1.00

Service Quality Report to the Public Utility Commission of Texas

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2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
92	274	Jollyville	JV02	42	1.00
93	116	Lakeshore	LS06	491	1.00
94	not in service	Elroy	ER03	142	1.00
95	94	Koenig Lane	KL07	819	0.93
96	32	Koenig Lane	KL03	627	0.85
97	224	Bergstrom	BE02	287	0.77
98	104	Northland	NL08	1486	0.72
99	176	Lakeway	LW05	1914	0.70
100	184	Carson Creek	CC05	243	0.70
101	242	Carson Creek	CC03	1088	0.68
102	251	Howard Lane	HL03	813	0.66
103	156	Wheless Lane	WL07	2447	0.65
104	41	Commons Ford	CF09	1021	0.65
105	185	Hamilton	HM08	993	0.62
106	3	Koenig Lane	KL06	1374	0.62
107	96	Bee Creek	BC03	1425	0.61
108	not in service	Riverplace	RP07	1265	0.60
109	89	Burleson	BU01	1543	0.59
110	79	Hi-Cross	HC04	1989	0.59
111	173	Commons Ford	CF05	987	0.58
112	276	Northwest	NW01	1314	0.58
113	7	Kingsbury	KB01	1104	0.55
114	187	Daffin Gin	DG02	42	0.55
115	115	Warren	WA06	642	0.52
116	131	Salem Walk	SW04	1904	0.51
117	25	Hamilton	HM11	2400	0.51
118	92	Lakeshore	LS04	1355	0.50
119	87	Wheless Lane	WL06	1961	0.48
120	249	Jollyville	JV08	1236	0.48
121	132	Bee Creek	BC09	806	0.47
122	190	Magnesium Plant	MP05	1916	0.44
123	150	Steck	ST03	2062	0.44
124	138	Justin Lane	JL03	1450	0.43
125	210	Magnesium Plant	MP03	1004	0.42
126	220	Carson Creek	CC06	22	0.41
127	81	Hamilton	HM09	683	0.41
128	171	Patton Lane	PL03	2775	0.40
129	196	Barton	BA02	336	0.39
130	253	Cardinal Lane	CL07	1044	0.38
131	262	Dessau	DE03	926	0.38
132	84	Cardinal Lane	CL04	1072	0.38

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AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
133	243	Salem Walk	SW06	1085	0.38
134	281	Met	MT10	112	0.37
135	53	Austin Dam	AD05	2250	0.36
136	34	Salem Walk	SW05	2271	0.35
137	107	Fiesta	FI05	2885	0.35
138	130	McNeil	MC06	2628	0.35
139	2	Daffin Gin	DG01	3538	0.35
140	97	Burleson	BU04	245	0.35
141	39	Northland	NL01	546	0.34
142	125	Commons Ford	CF04	1836	0.33
143	200	Fiskville	FV05	2657	0.33
144	122	Cardinal Lane	CL10	1830	0.32
145	206	Barton	BA10	674	0.32
146	152	Jett	JE05	912	0.32
147	231	Cameron	CM07	2427	0.31
148	232	Oak Hill	OH09	2460	0.31
149	134	Dessau	DE24	2119	0.31
150	119	Summit	SU06	571	0.31
151	114	McNeil	MC11	723	0.30
152	11	Howard Lane	HL01	2115	0.27
153	69	Northland	NL11	2529	0.27
154	12	Lakeway	LW03	1635	0.27
155	82	Jollyville	JV05	680	0.26
156	24	Cameron	CM02	2272	0.26
157	234	Trading Post	TP04	293	0.26
158	155	Steck	ST05	1103	0.25
159	240	Burleson	BU02	142	0.25
160	148	Walnut Creek	WC07	1146	0.25
161	137	Jollyville	JV01	1822	0.24
162	108	Cardinal Lane	CL11	1214	0.23
163	102	Pedernales	PE04	1617	0.23
164	257	Jollyville	JV07	1963	0.23
165	15	Salem Walk	SW02	3462	0.23
166	169	Pedernales	PE01	1537	0.22
167	211	Walnut Creek	WC10	2463	0.21
168	71	Hi-Cross	HC03	1793	0.21
169	225	Steck	ST02	1364	0.21
170	188	Kingsbury	KB05	565	0.21
171	101	Hidden Valley	HV06	790	0.20
172	112	Wheless Lane	WL05	689	0.20
173	123	Cardinal Lane	CL09	1398	0.20

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
174	44	Williamson	WI04	3916	0.19
175	117	Warren	WA02	450	0.19
176	218	Seaholm Plant	SP11	1778	0.19
177	129	Barton	BA04	674	0.19
178	16	Hi-Cross	HC07	4118	0.19
179	151	Magnesium Plant	MP02	4055	0.18
180	147	Koenig Lane	KL08	849	0.18
181	51	Pedernales	PE03	1349	0.18
182	19	Lakeway	LW06	943	0.18
183	95	Slaughter Lane	SL01	3439	0.18
184	259	Techridge	TR07	820	0.17
185	164	Barton	BA03	2124	0.17
186	143	Fiskville	FV04	1552	0.17
187	179	Koenig Lane	KL01	1569	0.17
188	197	Jett	JE03	1066	0.17
189	90	Cardinal Lane	CL05	3585	0.16
190	180	Pedernales	PE05	786	0.16
191	229	Cardinal Lane	CL08	1870	0.16
192	33	Northland	NL02	1116	0.16
193	28	Williamson	WI02	1785	0.15
194	37	Northland	NL15	1987	0.15
195	48	Trading Post	TP02	1024	0.14
196	216	Brodie Lane	BL08	2995	0.14
197	203	Howard Lane	HL06	1709	0.14
198	183	Cameron	CM10	1474	0.14
199	128	Magnesium Plant	MP09	1034	0.14
200	91	Hamilton	HM05	2739	0.14
201	261	Burleson	BU07	369	0.13
202	113	Techridge	TR03	1870	0.13
203	98	Bee Creek	BC05	881	0.13
204	106	Cardinal Lane	CL02	3001	0.13
205	140	Fiskville	FV03	2704	0.13
206	241	Wheless Lane	WL08	1891	0.13
207	160	Kingsbury	KB06	2823	0.13
208	172	Hi-Cross	HC01	3408	0.12
209	105	Grove	GR07	2701	0.12
210	165	Commons Ford	CF03	427	0.12
211	141	Angus Valley	AG03	1227	0.12
212	182	Austin Dam	AD01	1343	0.11
213	202	Jett	JE02	2118	0.11
214	126	Seaholm Plant	SP09	1001	0.11

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
215	63	Williamson	WI06	2705	0.10
216	192	Warren	WA05	626	0.10
217	27	Warren	WA04	190	0.10
218	149	Wheless Lane	WL02	1501	0.10
219	201	Commons Ford	CF02	1377	0.10
220	265	Northwest	NW02	540	0.09
221	174	Hi-Cross	HC08	2310	0.09
222	45	Slaughter Lane	SL09	2391	0.09
223	29	Fiesta	FI01	3571	0.09
224	168	Hamilton	HM10	242	0.09
225	133	Warren	WA03	691	0.07
226	38	Pedernales	PE07	2042	0.07
227	18	Slaughter Lane	SL02	2745	0.07
228	111	Cardinal Lane	CL12	1689	0.07
229	186	Slaughter Lane	SL08	2477	0.06
230	61	Angus Valley	AG05	2023	0.06
231	255	Dessau	DE02	394	0.06
232	118	Hidden Valley	HV01	1094	0.06
233	78	Seaholm Plant	SP10	473	0.05
234	6	Jett	JE06	242	0.05
235	66	Oak Hill	OH05	2587	0.05
236	199	Hidden Valley	HV02	1510	0.05
237	145	Hidden Valley	HV05	1475	0.05
238	217	Hi-Cross	HC06	1993	0.05
239	54	Hamilton	HM06	354	0.05
240	237	Trading Post	TP01	1245	0.05
241	22	Hi-Cross	HC02	519	0.04
242	88	Cameron	CM01	354	0.04
243	30	Howard Lane	HL04	845	0.04
244	244	Brodie Lane	BL06	2199	0.04
245	72	Grove	GR08	3700	0.04
246	256	Techridge	TR08	986	0.03
247	76	Burleson	BU06	3126	0.03
248	175	Hamilton	HM04	690	0.03
249	195	Cardinal Lane	CL01	1005	0.03
250	252	Barton	BA08	242	0.03
251	223	Northwest	NW03	1671	0.03
252	212	Barton	BA09	1876	0.03
253	219	Angus Valley	AG02	1214	0.02
254	99	Slaughter Lane	SL05	2426	0.02
255	254	Oak Hill	OH03	586	0.02

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
256	222	Kingsbury	KB02	93	0.01
257	50	Sprinkle	SK03	592	0.01
258	238	Seaholm Plant	SP02	1459	0.01
259	181	Steck	ST04	1118	0.01
260	73	Hamilton	HM03	990	0.01
261	230	Williamson	WI08	2317	0.01
262	233	Oak Hill	OH02	1668	0.00
263	227	Oak Hill	OH06	1794	0.00
264	247	Summit	SU15	610	0.00
265	189	Hidden Valley	HV04	1242	0.00
266	260	Slaughter Lane	SL04	2525	0.00
267	191	Northland	NL12	2043	0.00
268	236	Fiskville	FV02	1011	0.00
269	not in service	Stoney Ridge	SR01	1935	0.00
270	not in service	Stoney Ridge	SR02	948	0.00
271	not in service	Mueller	MU02	50	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

271

Add or Delete Rows as Necessary

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1	70	Seaholm Plant	SP07	278	1096.85
2	not in service	Mueller	MU02	50	683.44
3	57	Jollyville	JV03	1462	356.47
4	99	McNeil	MC01	902	324.24
5	80	Jett	JE04	1339	304.43
6	119	Trading Post	TP06	1394	296.82
7	4	Wheless Lane	WL04	1983	293.88
8	40	Bergstrom	BE03	368	293.04
9	231	Mueller	MU04	318	281.82
10	32	Koenig Lane	KL07	819	272.47
11	186	Techridge	TRO2	3246	250.35
12	157	Austin Dam	AD02	877	238.96
13	108	Carson Creek	CC01	284	238.90
14	107	Sprinkle	SK01	1698	235.37
15	169	Hi-Cross	HC11	2876	216.85
16	110	Bee Creek	BC08	666	216.08
17	7	Fiskville	FV01	1516	211.88
18	173	Summit	SU02	2003	199.32
19	189	Commons Ford	CF07	1060	182.05
20	26	Koenig Lane	KL03	627	168.96
21	170	Fiesta	FI02	840	165.39
22	not in service	Elroy	ER03	142	156.64
23	153	Sprinkle	SK06	1059	155.80
24	12	Williamson	WI09	1648	154.24
25	28	Howard Lane	HL02	1455	153.68
26	126	Brodie Lane	BL04	2388	153.18
27	211	Burleson	BU03	2158	150.19
28	247	Onion Creek	OC02	1791	149.71
29	227	Carson Creek	CC03	1088	143.95
30	65	Northland	NL13	1640	142.09
31	47	Central Austin	CA02	2422	141.44
32	166	Angus Valley	AG04	2664	138.63
33	114	Bee Creek	BC03	1425	134.92
34	37	Barton	BA05	1005	134.65
35	89	Summit	SU13	3206	134.45
36	48	Daffin Gin	DG04	557	132.13
37	260	McNeil	MC07	714	131.32
38	262	Dessau	DE03	926	130.23
39	21	Central Austin	CA05	2718	128.31
40	184	Magnesium Plant	MP05	1916	127.82
41	246	Carson Creek	CC02	595	125.52
42	3	Seaholm Plant	SP12	1586	125.25
43	249	McNeil	MC05	2902	124.33

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
44	17	Bergstrom	BE05	1537	122.37
45	13	Warren	WA01	2657	120.07
46	228	Williamson	WI01	2458	119.11
47	115	Magnesium Plant	MP06	3280	117.62
48	199	Carson Creek	CC05	243	116.55
49	116	Summit	SU01	175	116.02
50	117	Seaholm Plant	SP01	2426	113.00
51	94	Salem Walk	SW04	1904	111.77
52	223	Hamilton	HM01	1393	107.37
53	168	Lakeway	LW05	1914	106.91
54	226	Burleson	BU09	3115	105.75
55	182	Oak Hill	OH08	1303	104.27
56	251	Howard Lane	HL03	813	100.79
57	98	Austin Dam	AD06	878	98.56
58	171	Wheless Lane	WL07	2447	96.07
59	60	Hi-Cross	HC04	1989	95.17
60	192	Salem Walk	SW08	2153	94.62
61	142	Warren	WA06	642	94.60
62	49	Lakeshore	LS06	491	93.29
63	23	Wheless Lane	WL01	1872	92.24
64	10	Patton Lane	PL10	1212	91.70
65	236	Justin Lane	JL01	1063	90.21
66	145	Commons Ford	CF05	987	89.86
67	91	Koenig Lane	KL04	327	89.71
68	271	Met	MT10	112	89.34
69	15	Salem Walk	SW01	2420	87.67
70	71	Northland	NL08	1486	87.08
71	78	Seaholm Plant	SP08	2614	81.07
72	282	Burleson	BU05	127	80.16
73	20	Kingsbury	KB03	3006	80.14
74	181	Patton Lane	PL02	1539	78.56
75	66	Oak Hill	OH07	1035	77.52
76	14	Kingsbury	KB01	1104	76.13
77	141	Magnesium Plant	MP07	2384	75.89
78	35	Steck	ST06	989	75.33
79	129	Cameron	CM09	1726	74.69
80	100	Burleson	BU01	1543	74.34
81	88	Central Austin	CA01	1387	73.66
82	149	Lakeway	LW02	1492	73.25
83	133	Patton Lane	PL03	2775	73.17
84	25	Summit	SU04	1894	72.31
85	202	Fiesta	FI04	1320	72.10
86	139	Bee Creek	BC09	806	70.18
87	122	Kingsbury	KB04	1011	65.55
88	264	Burleson	BU08	2250	64.97
89	74	Fiesta	FI05	2885	63.52
90	123	Burleson	BU04	245	63.27
91	152	Steck	ST03	2062	63.04

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
92	269	Riverplace	RP08	864	62.19
93	240	Steck	ST08	736	61.50
94	not in service	Patton Lane	PL01	1923	60.11
95	177	Hamilton	HM08	993	59.84
96	24	Commons Ford	CF09	1021	58.85
97	5	Daffin Gin	DG01	3538	58.80
98	84	Austin Dam	AD05	2250	56.84
99	134	Dessau	DE24	2119	56.20
100	155	Brodie Lane	BL01	2501	54.46
101	244	Jollyville	JV08	1236	53.64
102	68	Central Austin	CA04	2199	53.36
103	198	Fiskville	FV05	2657	53.28
104	86	Brodie Lane	BL02	2770	52.97
105	146	Salem Walk	SW07	2315	52.80
106	29	Hamilton	HM11	2400	52.46
107	263	Brodie Lane	BL07	2237	52.33
108	267	Jollyville	JV02	42	52.00
109	131	Pedernales	PE06	2537	51.46
110	161	Justin Lane	JL03	1450	51.07
111	95	Cardinal Lane	CL04	1072	50.74
112	97	Trading Post	TP02	1024	50.41
113	22	Northland	NL01	546	49.40
114	2	Koenig Lane	KL06	1374	49.28
115	174	Daffin Gin	DG02	42	49.07
116	not in service	Riverplace	RP07	1265	48.96
117	42	Northland	NL11	2529	47.54
118	125	McNeil	MC02	2318	47.19
119	64	Lakeshore	LS04	1355	47.08
120	229	Oak Hill	OH09	2460	46.57
121	101	McNeil	MC06	2628	46.53
122	190	McNeil	MC08	1979	45.45
123	138	Justin Lane	JL04	1429	44.96
124	179	Lakeshore	LS01	1376	44.78
125	67	Jollyville	JV05	680	44.42
126	175	Hi-Cross	HC03	1793	44.39
127	56	Hi-Cross	HC07	4118	43.80
128	176	Magnesium Plant	MP03	1004	43.27
129	256	Jollyville	JV07	1963	42.67
130	128	Jollyville	JV04	932	42.50
131	81	Northland	NL14	764	42.27
132	51	Salem Walk	SW05	2271	42.12

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
133	43	Lakeway	LW03	1635	41.78
134	33	Walnut Creek	WC08	1823	41.78
135	213	Walnut Creek	WC10	2463	40.84
136	167	Cameron	CM03	1011	40.48
137	58	Howard Lane	HL05	1468	40.14
138	45	Wheless Lane	WL06	1961	39.42
139	8	Steck	ST07	2840	39.39
140	162	Barton	BA02	336	39.20
141	220	Bergstrom	BE02	287	39.07
142	105	Summit	SU06	571	38.77
143	130	Hidden Valley	HV06	790	37.93
144	243	Bergstrom	BE06	290	37.55
145	140	Cardinal Lane	CL10	1830	37.51
146	233	Carson Creek	CC06	22	37.23
147	210	Barton	BA10	674	37.11
148	19	Lakeshore	LS02	411	36.23
149	61	Northland	NL02	1116	35.94
150	109	Magnesium Plant	MP02	4055	35.44
151	208	Dessau	DE22	3423	34.88
152	191	Hi-Cross	HC10	2596	33.88
153	27	Sprinkle	SK05	309	33.71
154	11	Howard Lane	HL01	2115	33.32
155	143	Pedernales	PE04	1617	32.23
156	112	Jollyville	JV01	1822	31.81
157	187	Jett	JE05	912	31.19
158	77	Bee Creek	BC05	881	30.92
159	230	Salem Walk	SW06	1085	29.87
160	87	McNeil	MC11	723	28.94
161	273	Northwest	NW01	1314	28.83
162	196	Koenig Lane	KL01	1569	28.20
163	104	Barton	BA04	674	27.93
164	69	Lakeway	LW06	943	27.58
165	219	Steck	ST02	1364	27.19
166	232	Trading Post	TP04	293	27.01
167	135	Commons Ford	CF04	1836	26.82
168	120	Barton	BA11	1925	25.72
169	163	Walnut Creek	WC07	1146	25.70
170	180	Steck	ST05	1103	25.32
171	62	Warren	WA02	450	24.70
172	224	Cardinal Lane	CL08	1870	24.46
173	31	Cameron	CM02	2272	24.42

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
174	151	Hamilton	HM10	242	24.20
175	39	Wheless Lane	WL05	689	23.51
176	150	Warren	WA05	626	23.50
177	52	Cardinal Lane	CL09	1398	22.62
178	156	Kingsbury	KB05	565	22.55
179	93	Salem Walk	SW02	3462	22.29
180	195	Jett	JE02	2118	22.10
181	53	Seaholm Plant	SP09	1001	21.76
182	83	Hamilton	HM09	683	21.71
183	118	Slaughter Lane	SL01	3439	21.71
184	75	Cardinal Lane	CL11	1214	21.21
185	82	Cardinal Lane	CL05	3585	21.15
186	147	Fiskville	FV03	2704	20.98
187	54	Oak Hill	OH05	2587	20.64
188	222	Seaholm Plant	SP11	1778	20.01
189	50	Pedernales	PE03	1349	19.89
190	234	Cameron	CM07	2427	18.91
191	172	Hi-Cross	HC01	3408	18.57
192	30	Fiesta	FI01	3571	18.26
193	9	Williamson	WI02	1785	17.57
194	204	Burleson	BU02	142	17.50
195	257	Cardinal Lane	CL07	1044	17.50
196	212	Hi-Cross	HC06	1993	17.08
197	73	Cardinal Lane	CL02	3001	16.58
198	160	Fiskville	FV04	1552	16.55
199	159	Kingsbury	KB06	2823	16.00
200	216	Trading Post	TP01	1245	15.56
201	16	Northland	NL15	1987	13.66
202	225	Cameron	CM10	1474	13.59
203	38	Williamson	WI04	3916	13.40
204	209	Howard Lane	HLO6	1709	13.39
205	137	Hamilton	HM05	2739	13.13
206	158	Slaughter Lane	SL08	2477	12.98
207	205	Brodie Lane	BL08	2995	12.94
208	102	Magnesium Plant	MP09	1034	12.32
209	72	Grove	GR07	2701	12.31
210	194	Pedernales	PE01	1537	12.30
211	144	Commons Ford	CF03	427	11.79
212	238	Wheless Lane	WL08	1891	11.54
213	154	Cardinal Lane	CL12	1689	11.25
214	164	Hi-Cross	HC08	2310	11.25

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
215	34	Patton Lane	PL11	1951	11.21
216	261	Burleson	BU07	369	11.05
217	165	Koenig Lane	KL08	849	11.02
218	127	Jett	JE03	1066	10.49
219	201	Angus Valley	AG03	1227	10.32
220	113	Hidden Valley	HV01	1094	10.10
221	79	Techridge	TR03	1870	10.02
222	6	Slaughter Lane	SL02	2745	9.84
223	59	Slaughter Lane	SL09	2391	9.10
224	254	Dessau	DE02	394	9.05
225	206	Commons Ford	CF02	1377	8.31
226	111	Warren	WA03	691	8.11
227	103	Barton	BA03	2124	8.11
228	not in service	Stoney Ridge	SR02	948	7.87
229	148	Austin Dam	AD01	1343	7.49
230	255	Techridge	TR07	820	7.18
231	178	Cardinal Lane	CL01	1005	6.82
232	55	Warren	WA04	190	6.71
233	76	Williamson	WI06	2705	6.66
234	188	Hidden Valley	HV02	1510	6.44
235	132	Pedernales	PE07	2042	6.33
236	1	Jett	JE06	242	6.29
237	200	Pedernales	PE05	786	6.21
238	36	Howard Lane	HL04	845	6.14
239	124	Wheless Lane	WL02	1501	6.11
240	245	Brodie Lane	BL06	2199	4.97
241	46	Seaholm Plant	SP10	473	4.88
242	44	Burleson	BU06	3126	4.77
243	274	Northwest	NW02	540	4.53
244	106	Angus Valley	AG05	2023	4.39
245	136	Hidden Valley	HV05	1475	4.06
246	214	Barton	BA09	1876	4.03
247	253	Techridge	TR08	986	3.53
248	218	Angus Valley	AG02	1214	3.39
249	252	Barton	BA08	242	3.05
250	235	Northwest	NW03	1671	2.78
251	18	Grove	GR08	3700	2.46
252	121	Slaughter Lane	SL05	2426	2.30
253	92	Hi-Cross	HC02	519	2.29
254	63	Hamilton	HM06	354	2.25
255	197	Cameron	CM01	354	1.55

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
256	258	Oak Hill	OH03	586	1.26
257	not in service	Stoney Ridge	SR01	1935	1.20
258	183	Seaholm Plant	SP02	1459	0.83
259	203	Hamilton	HM04	690	0.82
260	85	Hamilton	HM03	990	0.67
261	215	Williamson	WI08	2317	0.61
262	41	Sprinkle	SK03	592	0.61
263	250	Summit	SU15	610	0.59
264	239	Kingsbury	KB02	93	0.45
265	185	Steck	ST04	1118	0.42
266	221	Oak Hill	OH02	1668	0.31
267	259	Slaughter Lane	SL04	2525	0.23
268	217	Northland	NL12	2043	0.19
269	237	Oak Hill	OH06	1794	0.15
270	207	Hidden Valley	HV04	1242	0.13
271	248	Fiskville	FV02	1011	0.03

Service Quality Report to the Public Utility Commission of Texas

AUSTIN ENERGY

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2012 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	20.96%
Vegetation	13.48%
Animals and Birds	16.31%
People (Including cars and farm equip)	4.97%
Utility-owned Equipment	28.32%
Other	0.00%
Unknown	15.96%
100.00%	