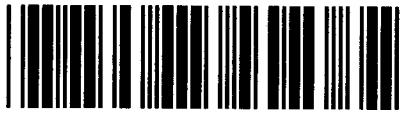


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PUBLIC UTILITY COMMISSION
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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2012 Reporting Year

TEXAS-NEW MEXICO POWER COMPANY

Project 41092

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	0.81	0.05	0.04	0.05	0.06	0.10	0.06	0.09	0.07	0.07	0.07	0.03	0.12
2012													
Scheduled	0.01	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2012													
Outside Causes	0.54	0.01	0.03	0.00	0.05	0.07	0.07	0.05	0.08	0.00	0.03	0.04	0.12
2012													
Major Events	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2012													

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2012	67.09	4.36	2.32	3.77	4.83	12.31	5.86	6.90	6.40	6.16	4.74	1.74	7.70
Scheduled													
2012	0.35	0.01	0.01	0.01	0.03	0.04	0.05	0.02	0.07	0.00	0.09	0.01	0.01
Outside Causes													
2012	33.29	1.00	0.18	0.00	2.00	1.71	11.22	2.63	5.66	0.00	3.59	1.16	4.14
Major Events													
2012	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

287

Add or Delete Rows as Necessary

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
1	75	Leonard Substation	12678	505	5.8495
2	78	Red River Substation	2252	1,555	5.7054
3	44	Friendswood Substation	1108	1,733	4.2296
4	189	Blue Ridge Substation	22700	441	4.1418
5	57	Flat Top Substation	26P01	129	3.9224
6	39	Seminole Substation	1402	903	3.7718
7	7	Deport Substation (Oncor)	22164	1,706	3.6992
8	103	Alvin Substation	1116	2,043	3.5227
9	59	Freeway Park Substation	1101	1,526	3.1631
10	74	South Substation	1109	754	3.0835
11	52	Texas Instruments Substation	1033	1,852	3.0021
12	182	Cochise Substation	25P48	183	2.8360
13	4	Emory Substation (Oncor)	1201	1,350	2.6377
14	88	Cochise Substation	12P637	85	2.5764
15	86	Alvin Substation	1257	1,978	2.4443
16	289	Worsham Field Substation	13P97	85	2.4352
17	102	Handley Substation	22825	485	2.4123
18	38	Alvin Substation	1231	1,974	2.3946
19	53	Northside Substation	1293	645	2.3844
20	115	Alvin Substation	1259	711	2.3052
21	203	Tolar Substation	25860	510	2.2666
22	65	Cochise Substation	25P47	30	2.2333
23	71	Krugerville Substation	2608	1,807	2.1582
24	30	Coryell County Substation	22365	841	2.1117
25	244	Texas Instruments Substation	1032	3,534	2.0761
26	20	Lakepointe Substation	2508	353	2.0736
27	40	Tejas Substation	1212	286	2.0279
28	14	Lone Oak Substation	13384	364	1.9807
29	92	Leonard Substation	14635	496	1.9314
30	263	Olney Substation	1695	635	1.8314
31	83	Glen Rose Substation	22300	1,070	1.7700
32	167	Krugerville Substation	2604	2,122	1.6710
33	144	Pyote Substation	25P312	104	1.6153
34	116	Saint Jo Substation	15761	155	1.6064
35	10	Sycamore Substation	24105	150	1.5800
36	213	Meridian Substation	23205	350	1.5657
37	50	Sweeny Substation	1128	1,427	1.5353
38	122	Whitewright Substation	12574	762	1.5183
39	28	Angleton Substation	1244	1,210	1.5016
40	31	Northside Substation	1295	1,717	1.4892
41	96	Friendswood Substation	1251	1,875	1.4885
42	72	Meridian Substation	23210	822	1.4878
43	34	Magnolia Substation	1149	1,151	1.4735
44	104	California Substation	12K87	56	1.4642
45	11	Dickinson Substation	1277	1,683	1.4610
46	8	Whitewright Substation	12573	180	1.4333
47	37	Keystone Substation	12K434	42	1.4285
48	166	Dickinson Substation	1272	2,519	1.4184
49	58	Pecos Main Substation	12P02	1,011	1.4124
50	170	Brazoria Substation	1291	668	1.3907

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
51	145	Downtown 12.5KV Substation	12F130	971	1.3903
52	35	Tejas Substation	1215	1,536	1.3815
53	131	Freeway Park Substation	1103	1,412	1.3781
54	17	League City Main Substation	1280	1,446	1.3526
55	224	Sweeny Substation	1263	549	1.3224
56	204	Heights Substation	1222	620	1.2758
57	47	Heights Substation	1134	924	1.2748
58	13	Heights Substation	1132	2,260	1.2703
59	267	South Bend Substation	1300	162	1.2592
60	81	Whitewright Substation	12698	893	1.2541
61	278	Gomez Substation	25F61	20	1.2500
62	156	Magnolia Substation	1148	2,397	1.2398
63	264	Graham Substation	12605	120	1.2333
64	219	Lake Whitney Substation	12355	876	1.2066
65	61	W.D. Faulkner Substation	12P259	231	1.1991
66	243	Winkler County #6 Substation	25K11	42	1.1666
67	63	Tejas Substation	1217	674	1.1602
68	234	Freeway Park Substation	1102	1,052	1.1444
69	89	League City Main Substation	1010	429	1.1398
70	87	Hamilton County Substation	2345	209	1.1387
71	68	Bryson Substation	1233	176	1.1363
72	66	Graham Substation	1245	150	1.1333
73	228	South Shore Substation	1191	849	1.1283
74	132	Friendswood Substation	1253	882	1.1179
75		Texas Instruments Substation	1013	1,752	1.1175
76	119	West Substation	1223	2,367	1.0937
77	196	Lone Star Substation	25P171	61	1.0491
78	212	Whitewright Substation	13563	346	1.0462
79	194	Keystone Substation	12K437	683	1.0366
80	238	Clifton #1 22KV Substation	22495	325	1.0215
81	245	Worsham Field Substation	13P98	91	1.0109
82	283	Sycamore Substation	24100	28	1.0000
83	190	Gomez Substation	25F05	24	1.0000
84	82	Longneck Substation	23126	469	0.9914
85	54	League City Main Substation	1284	2,648	0.9735
86	162	Reeves County #4 Substation	13P37	105	0.9047
87	25	La Marque Substation	1204	1,582	0.8862
88		Kermit #1 Substation	4K03	192	0.8750
89	149	Longneck Substation	23130	1,381	0.7849
90	239	Pyote Substation	25P217	103	0.7669
91	76	Whitney Substation	22455	678	0.7566
92	153	Jones Street Substation	1431	879	0.7383
93	21	Climax Substation	2234	461	0.7353
94	210	Talco West Substation	13909	29	0.7096
95	33	Lake Whitney Substation	1230	490	0.6918
96	200	Airport Substation	12F271	108	0.6666
97	106	Airport Substation	12F44	862	0.6589
98	205	Flat Top Substation	26P03	44	0.6363
99	114	Nocona Substation	13374	684	0.5979
100	85	Old Ocean Substation	1260	514	0.5544
101	202	Stafford Substation	12P83	294	0.5476
102	90	Nocona Substation	13370	691	0.5397
103	80	Valley Mills Substation	22575	642	0.5342
104	26	Seminole Substation	1403	470	0.5340

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
105	110	Sweeny Substation	1264	1,344	0.5297
106	225	Stafford Substation	13P50	292	0.5171
107	143	Wickett Substation	12K449	195	0.5128
108	2	La Marque Substation	1203	458	0.5021
109	175	Airport Substation	12F725	695	0.4978
110	93	Trenton Substation	4120	201	0.4875
111	101	Friendswood Substation	1109	1,532	0.4778
112	77	Wickett Substation	12K446	36	0.4722
113	248	Leonard Substation	12682	233	0.4721
114	32	La Marque Substation	1201	901	0.4705
115	135	Freeway Park Substation	1299	837	0.4635
116	36	Sweeny Substation	1129	642	0.4626
117	121	Angleton Substation	1240	1,504	0.4494
118	151	Whitney Substation	22450	732	0.4426
119	1	Friendswood Substation	1252	1,633	0.4384
120	3	Red River Substation	2229	347	0.4293
121	240	Olney Substation	1685	459	0.4291
122	5	Angleton Substation	1155	1,026	0.4259
123	148	Dickinson Substation	1266	628	0.4251
124	274	Lakepointe Substation	2536	1,416	0.4223
125	157	La Marque Substation	1110	371	0.4204
126	12	La Marque Substation	1205	1,057	0.4134
127	164	Pecos Main Substation	12P03	374	0.4117
128	134	Red River Substation	2262	78	0.3974
129	150	16th Street Substation	12F71	1,059	0.3871
130	192	Leonard Substation	14631	450	0.3800
131	126	Alvin Substation	1230	1,761	0.3605
132	6	Dickinson Substation	1274	2,394	0.3575
133	129	South Substation	1103	1,569	0.3569
134	29	Whitewright Substation	12575	732	0.3565
135	247	League City Main Substation	1011	147	0.3537
136	233	IH-20 Substation	12P563	166	0.3493
137	73	Brazoria Substation	1271	1,684	0.3212
138	187	Petrolia Substation	12260	889	0.3205
139	120	Angleton Substation	1243	1,317	0.3189
140	277	Glen Rose Substation	22285	376	0.3111
141	111	Angleton Substation	1241	1,585	0.3091
142	109	La Marque Substation	1202	1,069	0.3077
143	159	West Columbia Local Substation	1234	1,051	0.3016
144	95	Stafford Substation	12P82	307	0.2996
145	171	Friendswood Substation	1107	1,826	0.2984
146	43	Dickinson Substation	1267	1,779	0.2984
147	139	Northside Substation	1228	1,141	0.2944
148	221	West Substation	1235	1,511	0.2931
149	136	West Columbia Local Substation	1233	1,070	0.2850
150	236	Glen Rose Substation	22305	286	0.2832
151	41	Dickinson Substation	1279	1,932	0.2758
152	209	South Shore Substation	1196	1,161	0.2618
153	184	Northside Substation	1292	780	0.2564
154	117	League City Main Substation	1282	2,150	0.2553
155	105	Belding Substation	12F161	40	0.2500
156	155	Reeves County #4 Substation	12P28	153	0.2483
157	147	League City Main Substation	1283	1,734	0.2468
158	55	Alvin Substation	1254	1,658	0.2334

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
159	168	California Substation	12K86	30	0.2333
160	130	Stafford Substation	12P50	288	0.2291
161	232	West Substation	1233	640	0.2218
162	19	Flat Top Substation	26P02	41	0.2195
163	46	Northside Substation	1294	1,078	0.2161
164	125	Brazoria Substation	1270	983	0.2156
165	252	Bryson Substation	1230	441	0.2154
166	23	Hamilton County Substation	24015	619	0.2051
167	266	West Columbia Local Substation	1235	768	0.2031
168	262	Hico City Substation	390	273	0.2014
169	123	Angleton Substation	1245	656	0.1951
170	107	South Shore Substation	1192	1,449	0.1939
171	140	Alvin Substation	1232	1,246	0.1902
172	249	Magnolia Substation	1150	726	0.1790
173	141	Gatesville #2 Substation	23065	520	0.1788
174	22	Freeway Park Substation	1298	2,092	0.1692
175	211	Texas Instruments Substation	1012	888	0.1689
176	188	Lone Star Substation	25P174	30	0.1666
177	42	Alvin Substation	1117	1,619	0.1630
178	193	Jones Street Substation	1411	1,761	0.1618
179	216	South Substation	1107	1,348	0.1602
180	286	Walnut Springs Substation	1270	50	0.1600
181	98	Magnolia Substation	1144	922	0.1594
182	124	Alvin Substation	1115	2,122	0.1569
183	62	Freeway Park Substation	1297	674	0.1483
184	146	Heights Substation	1224	1,565	0.1463
185	269	Lakepointe Substation	2540	561	0.1443
186	99	Jones Street Substation	1412	443	0.1376
187	177	Angleton Substation	1154	1,894	0.1372
188	178	Walnut Springs Substation	2200	387	0.1369
189	112	Seminole Substation	1404	1,824	0.1365
190		Puckett Substation	25F14	48	0.1250
191	142	West Substation	1221	1,924	0.1211
192	94	Climax Substation	22110	980	0.1193
193	24	Hamilton County Substation	2340	143	0.1188
194	152	Magnolia Substation	1146	2,227	0.1162
195	206	Kermit #2 Substation	12K48	448	0.1138
196	161	Angleton Substation	1242	537	0.1117
197	69	Belding Substation	12F164	18	0.1111
198	180	Glen Rose Substation	23875	841	0.1034
199	226	Hamilton City Substation	23820	207	0.1014
200	173	Magnolia Substation	1145	2,829	0.0993
201	220	Stafford Substation	12P99	304	0.0986
202	214	Kermit #2 Substation	12K98	267	0.0973
203	197	Hill County Substation	23340	587	0.0971
204	186	League City Main Substation	1285	1,948	0.0949
205	60	Handley Substation	22820	53	0.0943
206	199	Valley Mills Substation	22565	420	0.0928
207	287	West Substation	1201	692	0.0910
208	127	Meridian Substation	690	235	0.0851
209	207	Angleton Substation	1153	2,454	0.0819
210	229	Olney Substation	1690	443	0.0790
211	160	Jones Street Substation	1433	1,005	0.0786
212	154	Tejas Substation	1214	587	0.0766

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
213	137	Frontier Substation	4236	197	0.0761
214	163	Glen Rose Substation	22295	774	0.0723
215	242	Downtown 12.5KV Substation	12F520	338	0.0710
216	201	West Columbia Local Substation	1237	781	0.0704
217	181	Brazoria Substation	1290	987	0.0699
218	56	South Shore Substation	1190	2,315	0.0699
219	279	Kermit #1 Substation	4K05	144	0.0694
220	27	Walnut Springs Substation	2210	446	0.0672
221	174	League City Main Substation	1281	919	0.0663
222	223	South Shore Substation	1194	2,113	0.0662
223	231	Kermit #1 Substation	4K04	387	0.0645
224	128	16th Street Substation	12F72	422	0.0616
225	273	Lakepointe Substation	2512	2,240	0.0607
226	64	Saint Jo Substation	408	448	0.0602
227	84	Gatesville #2 Substation	22725	488	0.0594
228	218	Nocona Substation	13610	684	0.0584
229	237	IH-20 Substation	12P566	423	0.0567
230	16	Hill County Substation	22125	455	0.0528
231	176	League City Main Substation	1012	1,038	0.0520
232	195	Hamilton City Substation	22780	677	0.0516
233	215	Pecos Main Substation	12P362	792	0.0505
234	67	Hamilton City Substation	23825	317	0.0504
235	185	Whitney #2 Substation	22460	509	0.0491
236	49	Hamilton City Substation	22785	390	0.0461
237	45	Clifton #2 Substation	4165	307	0.0456
238	97	Pecos Main Substation	12P01	193	0.0414
239	259	Sanderson Substation	4S26	173	0.0404
240	251	Nocona Substation	12490	324	0.0401
241	191	Kermit #2 Substation	4K06	206	0.0388
242	227	South Substation	1102	1,419	0.0380
243	179	Kermit #1 Substation	4K02	218	0.0366
244	230	West Substation	1203	868	0.0299
245	9	Puckett Substation	25F18	34	0.0294
246	246	16th Street Substation	13F14	309	0.0291
247	257	Hico City Substation	395	525	0.0285
248	254	Valley Mills Substation	22570	432	0.0277
249		Gatesville #1 Substation	413	147	0.0272
250	48	Coryell County Substation	22155	586	0.0255
251	260	Clifton #1 22KV Substation	22485	79	0.0253
252	113	Gatesville #2 Substation	429	319	0.0250
253	51	Thurber Substation	1447	613	0.0244
254	100	Nocona Substation	12486	169	0.0236
255	172	Old Ocean Substation	1261	171	0.0233
256	288	West Substation	1202	991	0.0221
257	261	West Substation	1222	1,428	0.0217
258	272	Gatesville #1 Substation	419	246	0.0203
259	158	South Substation	1108	1,867	0.0198
260	268	South Shore Substation	1195	1,189	0.0185
261	217	Downtown 12.5KV Substation	12F114	610	0.0163
262	265	Clifton #1 4KV Substation	407	123	0.0162
263	222	Clifton #2 Substation	4160	506	0.0158
264	208	Gatesville #1 Substation	422	207	0.0144
265	241	West Substation	1234	1,481	0.0135
266	256	Clifton #2 Substation	23165	75	0.0133

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
267		Gatesville #2 Substation	426	209	0.0096
268	255	Clifton #1 4KV Substation	405	219	0.0091
269	198	Thurber Substation	1490	779	0.0089
270	253	Walnut Springs Substation	2215	113	0.0088
271	118	Clifton #1 22KV Substation	22480	122	0.0081
272	138	Meridian Substation	680	291	0.0068
273	270	Thurber Substation	22890	408	0.0049
274	250	Sanderson Substation	4S27	234	0.0042
275	79	South Substation	1104	3,434	0.0040
276	271	Lakepointe Substation	2544	699	0.0028
277	282	Sanderson Substation	4S28	203	0.0000
278	275	Lakepointe Substation	2516	905	0.0000
279	235	Clifton #2 Substation	24370	218	0.0000
280	183	Kermit #2 Substation	4K07	328	0.0000
281	169	Jones Street Substation	1413	78	0.0000
282	165	Clifton #1 4KV Substation	490	30	0.0000
283	133	Coryell County Substation	22160	75	0.0000
284	70	Lone Oak Substation	13388	58	0.0000
285		Lakepointe Substation	2524	245	0.0000
286		W.D. Faulkner Substation	12P260	94	0.0000
287		Whitney #2 Substation	22465	165	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

287

Add or Delete Rows as Necessary

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1	10	Flat Top Substation	26P01	129	1,277.5891
2	5	Cochise Substation	25P47	30	795.0333
3	239	Worsham Field Substation	13P98	91	691.0659
4	162	Blue Ridge Substation	22700	441	653.9954
5	2	Whitewright Substation	12573	180	512.8777
6	40	Seminole Substation	1402	903	446.8815
7	71	Leonard Substation	14635	496	437.8528
8	112	California Substation	12K87	56	410.3571
9	34	Cochise Substation	12P637	85	361.1764
10	166	Gomez Substation	25F05	24	359.7916
11	17	Deport Substation (Oncor)	22164	1,706	355.4701
12	66	Red River Substation	2252	1,555	347.6385
13	52	W.D. Faulkner Substation	12P259	231	347.3593
14	57	Freeway Park Substation	1101	1,526	324.8741
15	7	Emory Substation (Oncor)	1201	1,350	308.7281
16	168	Cochise Substation	25P48	183	306.9344
17	79	Leonard Substation	12678	505	269.5762
18	289	Worsham Field Substation	13P97	85	264.7411
19	180	Brazoria Substation	1291	668	257.0209
20	103	South Substation	1109	754	235.3381
21	122	Talco West Substation	13909	29	226.6129
22	74	Friendswood Substation	1108	1,733	223.9659
23	219	Lake Whitney Substation	12355	876	223.1723
24	104	Texas Instruments Substation	1033	1,852	218.2742
25	82	Handley Substation	22825	485	210.4577
26	220	Tolar Substation	25860	510	198.5333
27	138	Meridian Substation	23205	350	197.2742
28	46	Meridian Substation	23210	822	196.4562
29	210	Freeway Park Substation	1102	1,052	195.8384
30	182	Krugerville Substation	2604	2,122	195.3859
31	117	Alvin Substation	1116	2,043	194.8521
32	196	Lone Star Substation	25P171	61	188.0163
33	109	Pyote Substation	25P312	104	181.2307
34	49	Alvin Substation	1231	1,974	166.6306
35	65	Tejas Substation	1217	674	163.4970
36	50	Northside Substation	1295	1,717	157.7856
37	95	Alvin Substation	1257	1,978	156.9317
38	93	Glen Rose Substation	22300	1,070	152.0551
39	226	Stafford Substation	13P50	292	147.9315
40	142	Saint Jo Substation	15761	155	145.3548
41	29	Coryell County Substation	22365	841	143.6789
42	18	Dickinson Substation	1277	1,683	142.7433
43	6	Sycamore Substation	24105	150	140.0600
44	197	Downtown 12.5KV Substation	12F130	971	135.6539
45	12	Lone Oak Substation	13384	364	134.1703
46	159	Whitney Substation	22450	732	131.3811
47	260	Graham Substation	12605	120	131.1416
48	98	Northside Substation	1293	645	129.5054
49	111	Freeway Park Substation	1103	1,412	129.4313

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
50	261	Olney Substation	1695	635	123.4645
51	240	Pyote Substation	25P217	103	120.6310
52	154	Dickinson Substation	1272	2,519	119.5867
53	145	Longneck Substation	23130	1,381	118.5778
54	25	League City Main Substation	1280	1,446	118.0428
55	64	Whitewright Substation	12698	893	117.8443
56	81	Bryson Substation	1233	176	117.1477
57	36	Tejas Substation	1212	286	116.1013
58	152	Whitewright Substation	12574	762	112.9685
59	100	Krugerville Substation	2608	1,807	112.8539
60	78	Longneck Substation	23126	469	111.8550
61	211	Texas Instruments Substation	1032	3,534	110.1853
62	143	Alvin Substation	1259	711	107.6413
63	202	Airport Substation	12F271	108	104.9629
64	278	Gomez Substation	25F61	20	104.1000
65	119	West Substation	1223	2,367	101.9395
66	88	Friendswood Substation	1251	1,875	97.7024
67	51	Magnolia Substation	1149	1,151	93.4535
68	85	Airport Substation	12F44	862	93.1751
69	9	Red River Substation	2229	347	89.0806
70	53	La Marque Substation	1204	1,582	88.7951
71		Texas Instruments Substation	1013	1,752	84.6706
72	47	Tejas Substation	1215	1,536	84.6276
73	32	Hamilton County Substation	2345	209	81.1626
74	37	Angleton Substation	1244	1,210	80.7768
75	33	Heights Substation	1132	2,260	80.6097
76	146	Reeves County #4 Substation	13P37	105	80.4380
77	144	Nocona Substation	13370	691	79.8379
78	198	Flat Top Substation	26P03	44	78.2045
79	44	Valley Mills Substation	22575	642	71.4485
80	23	Climax Substation	2234	461	70.2342
81	15	Lakepointe Substation	2508	353	69.2464
82	127	Wickett Substation	12K449	195	68.4923
83	45	Graham Substation	1245	150	66.3266
84	224	South Shore Substation	1191	849	65.6984
85	22	Keystone Substation	12K434	42	63.8333
86	188	Heights Substation	1222	620	61.9290
87	258	Clifton #1 22KV Substation	22495	325	61.7938
88	163	Pecos Main Substation	12P03	374	58.6550
89	209	Winkler County #6 Substation	25K11	42	56.8095
90	110	Sweeny Substation	1264	1,344	56.7715
91	62	Wickett Substation	12K446	36	56.2222
92	58	Whitney Substation	22455	678	55.6430
93	102	Pecos Main Substation	12P02	1,011	55.5024
94	150	Magnolia Substation	1148	2,397	54.4680
95	228	Whitewright Substation	13563	346	54.0317
96	267	South Bend Substation	1300	162	52.9074
97	255	Sweeny Substation	1263	549	52.8306
98	236	Olney Substation	1685	459	51.7494
99	217	Stafford Substation	12P83	294	49.9489
100	105	League City Main Substation	1010	429	49.1445
101	87	Brazoria Substation	1271	1,684	48.4109
102	195	Leonard Substation	14631	450	48.0466
103	283	Sycamore Substation	24100	28	48.0000

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
104	27	Lake Whitney Substation	1230	490	46.3836
105	172	La Marque Substation	1110	371	45.5471
106	43	La Marque Substation	1201	901	45.5149
107	141	Jones Street Substation	1431	879	45.3890
108	60	Nocona Substation	13374	684	45.2616
109	92	Sweeny Substation	1128	1,427	45.2242
110	84	Heights Substation	1134	924	44.5811
111	56	La Marque Substation	1205	1,057	43.5269
112	13	La Marque Substation	1203	458	43.3122
113	234	Keystone Substation	12K437	683	42.9795
114	124	Angleton Substation	1240	1,504	42.8803
115	275	Lakepointe Substation	2536	1,416	42.3290
116	131	League City Main Substation	1284	2,648	42.0135
117	251	League City Main Substation	1011	147	41.6326
118	149	Petrolia Substation	12260	889	41.6310
119	128	Angleton Substation	1241	1,585	40.9899
120	19	Seminole Substation	1403	470	39.5765
121	116	Friendswood Substation	1109	1,532	37.5646
122	70	Trenton Substation	4120	201	37.4328
123	134	Alvin Substation	1230	1,761	36.8069
124	24	Dickinson Substation	1274	2,394	36.7163
125	68	La Marque Substation	1202	1,069	36.1917
126	135	Northside Substation	1228	1,141	35.7668
127	1	Friendswood Substation	1252	1,633	35.7550
128	90	Freeway Park Substation	1299	837	35.0227
129	76	Whitewright Substation	12575	732	34.9439
130	89	Old Ocean Substation	1260	514	32.9143
131	114	South Substation	1103	1,569	32.3926
132	164	Brazoria Substation	1270	983	31.7884
133	190	Friendswood Substation	1107	1,826	31.7404
134	160	West Columbia Local Substation	1234	1,051	31.6336
135	249	Bryson Substation	1230	441	31.0385
136	69	Dickinson Substation	1267	1,779	30.3175
137	148	Alvin Substation	1232	1,246	30.0048
138	277	Glen Rose Substation	22285	376	29.3271
139	48	Red River Substation	2262	78	29.1923
140	233	West Substation	1233	640	28.3250
141	250	Leonard Substation	12682	233	28.2575
142	72	Sweeny Substation	1129	642	27.0046
143	147	Reeves County #4 Substation	12P28	153	26.6405
144	247	Glen Rose Substation	22305	286	26.2447
145	156	Dickinson Substation	1266	628	26.1608
146	215	IH-20 Substation	12P563	166	25.9036
147	31	Angleton Substation	1155	1,026	25.6549
148	126	Angleton Substation	1243	1,317	25.6492
149	101	Belding Substation	12F161	40	25.4750
150	20	Hamilton County Substation	24015	619	25.4361
151	213	West Substation	1235	1,511	25.1826
152	222	Kermit #2 Substation	12K98	267	24.5992
153	137	League City Main Substation	1282	2,150	24.5860
154	269	Lakepointe Substation	2540	561	24.3725
155	30	Freeway Park Substation	1298	2,092	23.1209
156	28	Northside Substation	1294	1,078	23.0510
157	286	Walnut Springs Substation	1270	50	22.9400

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
158	14	Flat Top Substation	26P02	41	22.8536
159	21	Alvin Substation	1254	1,658	22.7014
160	181	Lone Star Substation	25P174	30	22.1333
161	225	Hico City Substation	390	273	22.0622
162	192	Stafford Substation	12P50	288	21.5416
163	123	Alvin Substation	1115	2,122	21.4670
164	133	Stafford Substation	12P82	307	21.4332
165	132	Heights Substation	1224	1,565	21.3782
166	175	League City Main Substation	1283	1,734	21.0588
167	77	Dickinson Substation	1279	1,932	20.8167
168	75	Gatesville #2 Substation	23065	520	20.0596
169	121	South Shore Substation	1192	1,449	19.9206
170	155	Northside Substation	1292	780	19.8730
171	174	South Shore Substation	1196	1,161	19.8690
172	161	West Columbia Local Substation	1233	1,070	19.8177
173	212	California Substation	12K86	30	19.0666
174	193	Airport Substation	12F725	695	18.4892
175	94	Seminole Substation	1404	1,824	17.3760
176	39	Freeway Park Substation	1297	674	17.2566
177	158	Magnolia Substation	1145	2,829	16.8080
178		Kermit #1 Substation	4K03	192	15.6302
179	179	Angleton Substation	1154	1,894	15.6256
180	170	16th Street Substation	12F71	1,059	14.8866
181	86	Jones Street Substation	1412	443	14.2957
182	139	Magnolia Substation	1146	2,227	13.7772
183	153	Friendswood Substation	1253	882	12.9297
184	184	Hill County Substation	23340	587	12.5877
185	227	Magnolia Substation	1150	726	12.5578
186	140	Walnut Springs Substation	2200	387	11.8191
187	96	Magnolia Substation	1144	922	11.8145
188		Puckett Substation	25F14	48	11.7083
189	136	Jones Street Substation	1433	1,005	11.6815
190	42	Alvin Substation	1117	1,619	11.6701
191	108	Angleton Substation	1245	656	11.5929
192	183	South Substation	1107	1,348	11.5437
193	115	Saint Jo Substation	408	448	11.4151
194	189	Glen Rose Substation	23875	841	10.8929
195	287	West Substation	1201	692	10.8265
196	270	West Columbia Local Substation	1235	768	10.4244
197	241	Hamilton City Substation	23820	207	10.2560
198	216	Brazoria Substation	1290	987	9.9189
199	169	Tejas Substation	1214	587	9.7461
200	125	West Substation	1221	1,924	9.6917
201	208	League City Main Substation	1285	1,948	9.1273
202	206	League City Main Substation	1281	919	9.1175
203	279	Kermit #1 Substation	4K05	144	9.0972
204	165	Texas Instruments Substation	1012	888	9.0698
205	129	Frontier Substation	4236	197	8.5532
206	178	Kermit #2 Substation	12K48	448	8.4955
207	83	Climax Substation	22110	980	8.3316
208	246	Sanderson Substation	4S26	173	8.1329
209	16	Hamilton County Substation	2340	143	7.9720
210	26	Walnut Springs Substation	2210	446	7.8968
211	191	Kermit #2 Substation	4K06	206	7.7427

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
212	97	Meridian Substation	690	235	7.6595
213	176	Glen Rose Substation	22295	774	7.1989
214	171	Angleton Substation	1242	537	6.8994
215	272	Lakepointe Substation	2512	2,240	6.7906
216	235	Kermit #1 Substation	4K04	387	6.7855
217	256	Downtown 12.5KV Substation	12F520	338	6.7366
218	11	Hill County Substation	22125	455	6.2400
219	167	Valley Mills Substation	22565	420	6.1238
220	54	Gatesville #2 Substation	22725	488	6.1004
221	177	Hamilton City Substation	22780	677	6.0709
222	245	Hico City Substation	395	525	6.0552
223	187	South Shore Substation	1194	2,113	5.7789
224	244	Nocona Substation	13610	684	5.7441
225	35	South Shore Substation	1190	2,315	5.3904
226	232	Olney Substation	1690	443	5.0248
227	221	Angleton Substation	1153	2,454	4.9074
228	120	Gatesville #2 Substation	429	319	4.7210
229	59	Belding Substation	12F164	18	4.6111
230	238	IH-20 Substation	12P566	423	4.5697
231	61	Hamilton City Substation	23825	317	4.4100
232	203	Kermit #1 Substation	4K02	218	3.9633
233	230	West Columbia Local Substation	1237	781	3.6363
234	243	Stafford Substation	12P99	304	3.6019
235	204	Jones Street Substation	1411	1,761	3.5894
236	207	Clifton #2 Substation	4160	506	3.5652
237	41	Hamilton City Substation	22785	390	3.4153
238	194	Pecos Main Substation	12P362	792	3.3156
239	91	Handley Substation	22820	53	3.2641
240	218	League City Main Substation	1012	1,038	3.2398
241		Gatesville #1 Substation	413	147	2.9659
242	73	Clifton #2 Substation	4165	307	2.8273
243	8	Puckett Substation	25F18	34	2.8235
244	205	Whitney #2 Substation	22460	509	2.7347
245	107	16th Street Substation	12F72	422	2.7274
246	264	West Substation	1222	1,428	2.6820
247	271	South Shore Substation	1195	1,189	2.5357
248	288	West Substation	1202	991	2.5307
249	199	Gatesville #1 Substation	422	207	2.4734
250	130	Pecos Main Substation	12P01	193	2.2383
251	214	South Substation	1102	1,419	2.2156
252	248	Nocona Substation	12490	324	2.0956
253	151	South Substation	1108	1,867	1.9925
254	38	Thurber Substation	1447	613	1.8433
255	200	Old Ocean Substation	1261	171	1.8070
256	252	Gatesville #1 Substation	419	246	1.7560
257	265	Valley Mills Substation	22570	432	1.6898
258	118	Nocona Substation	12486	169	1.4556
259	67	Coryell County Substation	22155	586	1.4317
260	268	Clifton #1 22KV Substation	22485	79	1.3291
261	223	West Substation	1234	1,481	1.2950
262	229	Sanderson Substation	4S27	234	1.1965
263	257	Clifton #1 4KV Substation	405	219	1.0776
264	201	West Substation	1203	868	1.0253
265	237	16th Street Substation	13F14	309	0.8737

Service Quality Report to the Public Utility Commission of Texas

TEXAS-NEW MEXICO POWER COMPANY

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
266	266	Clifton #1 4KV Substation	407	123	0.8292
267	242	Thurber Substation	1490	779	0.7278
268	80	Clifton #1 22KV Substation	22480	122	0.6557
269	259	Clifton #2 Substation	23165	75	0.6000
270	231	Downtown 12.5KV Substation	12F114	610	0.5786
271	113	Meridian Substation	680	291	0.4123
272	262	Lakepointe Substation	2544	699	0.3676
273	254	Walnut Springs Substation	2215	113	0.3628
274	99	South Substation	1104	3,434	0.3520
275	274	Thurber Substation	22890	408	0.3284
276		Gatesville #2 Substation	426	209	0.2028
277	282	Sanderson Substation	4S28	203	0.0000
278	273	Lakepointe Substation	2516	905	0.0000
279	253	Clifton #2 Substation	24370	218	0.0000
280	186	Kermit #2 Substation	4K07	328	0.0000
281	173	Jones Street Substation	1413	78	0.0000
282	157	Clifton #1 4KV Substation	490	30	0.0000
283	106	Coryell County Substation	22160	75	0.0000
284	63	Lone Oak Substation	13388	58	0.0000
285		Lakepointe Substation	2524	245	0.0000
286		W.D. Faulkner Substation	12P260	94	0.0000
287		Whitney #2 Substation	22465	165	0.0000

Service Quality Report to the Public Utility Commission of Texas

**TEXAS-NEW MEXICO POWER COMPANY
INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2012 Reporting Year

Causes of Forced Interruptions	Percentage
VEGETATION	19.05%
WEATHER	33.20%
ANIMALS AND BIRDS	14.24%
PEOPLE	3.91%
UTILITY-OWNED EQUIPMENT	23.48%
UNKNOWN	4.36%
OTHER	1.78%
TOTAL	100%