



Control Number: 41092



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2012 Reporting Year
Amended July 31, 2013

Entergy Texas, Inc.

Project 41092

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2012	1.635	0.126	0.127	0.129	0.125	0.151	0.190	0.166	0.195	0.138	0.089	0.077	0.123
Scheduled													
2012	0.032	0.001	0.003	0.001	0.003	0.001	0.002	0.001	0.005	0.001	0.005	0.003	0.005
Outside Causes													
2012	0.162	0.013	0.000	0.013	0.000	0.007	0.025	0.050	0.022	0.008	0.000	0.024	0.000
Major Events													
2012	0.487	0.085	0.000	0.000	0.000	0.000	0.074	0.000	0.000	0.000	0.000	0.000	0.328

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2012	184.8	12.8	18.4	15.5	15.8	14.9	20.6	17.6	21.0	14.2	9.3	11.9	12.7
Scheduled													
2012	2.0	0.1	0.2	0.1	0.1	0.1	0.1	0.1	0.3	0.1	0.5	0.1	0.2
Outside Causes													
2012	13.1	2.1	0.0	1.2	0.0	0.3	1.7	4.1	1.7	0.8	0.0	1.2	0.0
Major Events													
2012	150.7	13.2	0.0	0.0	0.0	0.0	26.2	0.0	0.0	0.0	0.0	0.0	111.3

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

381

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
1	9	CONROE BULK	577CN	209	6.7416
2	12	TEMCO	627TE	1,050	5.9686
3	198	MCLEWIS	381MC	1,207	5.8998
4	43	RIVTRIN	269RV	2,933	5.6021
5	17	ELIZABETH	122EL	973	5.2837
6	8	MAGNOLIA AMES	711MG	777	4.9730
7	18	JOHNSTOWN	343JT	1,480	4.8291
8	175	GOSLIN	709GL	3,601	4.6834
9	203	CALDWELL INDUSTRIAL	138CI	689	4.5515
10	345	DOUCETTE	569DC	186	4.4946
11	49	MCLEWIS	380MC	2,355	4.4896
12	40	DAYTON BULK	726DY	1,494	4.4552
13	119	SPLENDORA	309SP	1,261	4.3196
14	87	EGYPT	551EP	2,216	4.2906
15	109	CLEVELAND (TX)	406CV	1,475	4.2800
16	224	VIRGINIA	129VI	629	4.2353
17	4	DOUCETTE	570DC	1,114	4.2118
18	82	WARREN	592WR	2,122	4.0372
19	253	PEE DEE	809PD	1,551	4.0187
20	231	RIVTRIN	268RV	2,557	4.0184
21	234	TRANSCO	48TCO	195	4.0103
22	287	NORTH SILSBEE	471NS	1,084	4.0009
23	70	SPLENDORA	308SP	2,087	3.9746
24	318	MCLEWIS	382MC	796	3.8405
25	187	CEDAR	698CE	24	3.8333
26	124	CALVERT	6CAL	1,579	3.7638
27	280	JOHNSTOWN	342JT	632	3.7168
28	103	PEE DEE	808PD	884	3.6934
29	147	TAMINA	316TA	301	3.6910
30	121	LONGMIRE	582LM	845	3.6876
31	44	CHEEK	160CH	435	3.4920
32	200	ECHO	73ECH	788	3.4695
33	127	HANKS	22HKS	1,137	3.4099
34	199	VIDOR	162VD	1,867	3.4097
35	41	CLEVELAND (TX)	426CV	2,914	3.2642
36	260	BRIDGE CITY	362BD	1,145	3.2541
37	23	WARREN	506WR	1,367	3.2334
38	177	CHINA	92CHI	632	3.1883
39	29	CROCKETT	198CR	210	3.1810
40	176	NEW CANEY	304NC	1,576	3.1516
41	233	NEW CANEY	333NC	4,227	3.1339
42	75	BEVIL	155BE	3,912	3.1293
43	209	VIDOR	163VD	1,658	3.1188
44	52	DOUCETTE	568DC	547	3.0951
45	117	LACON	539LA	1,159	3.0759
46	14	CRYSTAL	570CR	781	3.0755

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
47	168	MCHALE	113MC	631	3.0222
48	88	CONAIR	512CN	1,246	3.0088
49	219	Alden Bridge	762AL	4,127	2.9460
50	60	BATSON	53BAT	884	2.9231
51	304	VIWAY	682VI	1,805	2.9186
52	10	CLEVELAND (TX)	404CV	1,719	2.9180
53	256	NEW CANEY	335NC	1,844	2.9154
54	15	DOBBIN	920DO	1,625	2.8486
55	262	BAYSHORE	212BA	44	2.8409
56	170	KICKAPOO	251KP	1,266	2.8081
57	81	HEARNE	25HRN	230	2.8000
58	149	RAYWOOD	74RAY	1,173	2.7545
59	367	BAYOU FANNETT	250BY	38	2.7368
60	102	APOLLO	320AP	1,682	2.7354
61	13	CORRIGAN BULK	238CR	607	2.7150
62	223	WINSHIRE	241WS	1,042	2.7025
63	257	MCHALE	111MC	559	2.6941
64	207	NEW CANEY	338NC	2,153	2.6716
65	143	SPLENDORA	307SP	1,409	2.6643
66	94	TAMINA	317TA	1,072	2.6623
67	111	PARKDALE	176PR	538	2.6543
68	300	WINSHIRE	240WS	1,141	2.6494
69	91	GEORGIA	670GE	481	2.6486
70	135	WINFREE	340WN	411	2.6399
71	174	JOHNSTOWN	345JT	1,054	2.6053
72	286	HAMPTON	158HA	1,109	2.6032
73	263	GOREE	682GR	1,153	2.5924
74	47	TAMINA	598TA	783	2.5607
75	281	CONAIR	513CN	1,429	2.5402
76	68	TEMCO	628TE	370	2.5351
77	152	HUNTSVILLE	600HU	1,956	2.5123
78	1	FORT WORTH	567FT	474	2.5084
79	232	BENTWATER	520BW	1,615	2.4985
80	327	GROVES-EGSI	63GRO	1,302	2.4839
81	208	AMELIA BULK	182AM	932	2.4828
82	114	CALVERT	4CAL	2,111	2.4704
83	348	CORRIGAN BULK	239CR	499	2.4409
84	146	PORT ACRES BULK	70PAS	816	2.4338
85	95	APRIL	592AP	1,066	2.3996
86	167	KOLBS	36KOL	1,348	2.3902
87	76	DOBBIN	519DO	1,504	2.3830
88	308	LONGMIRE	584LM	1,372	2.3703
89	7	NEW CANEY	334NC	5,516	2.3474
90	162	KOUNTZE BULK	432KT	844	2.3258
91	116	WYNTEX	634WT	1,236	2.2977
92	153	CONAIR	514CN	1,422	2.2665
93	214	ECHO	70ECH	1,613	2.2660
94	6	PANSY	185PS	1,250	2.2032
95	320	WYNTEX	633WT	607	2.1977
96	159	MCDONALD	477MD	1,557	2.1612
97	322	PARKDALE	171PR	700	2.1600

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98	267	CHEEK	166CH	552	2.1395
99	249	MAYHAW	671MA	1,796	2.1175
100	55	WESTSIDE	112WS	409	2.1174
101	268	CROCKETT	64CRK	1,023	2.0938
102	107	APOLLO	321AP	927	2.0669
103	66	CLEVELAND (TX)	425CV	2,000	2.0620
104	229	CONROE BULK	574CN	1,513	2.0608
105	265	FLETCHER	456FL	813	2.0480
106	221	CRYSTAL	567CR	1,254	2.0431
107	157	HICKORY RIDGE	341HI	1,390	2.0360
108	73	HEARNE	28HRN	29	2.0345
109	220	ELIZABETH	121EL	1,164	2.0292
110	288	HEARNE	29HRN	318	2.0126
111	25	DAYTON BULK	723DY	925	1.9935
112	20	HUNTSVILLE	611HU	1,513	1.9881
113	334	CROCKETT	60CRK	214	1.9860
114	27	LACON	540LA	1,581	1.9709
115	51	LINDBERGH	40LNB	1,610	1.9602
116	230	MCDONALD	476MD	985	1.9594
117	160	CENTRAL	132CE	1,775	1.9239
118	297	LONGMIRE	583LM	1,274	1.9105
119	294	WEST ORANGE	393WO	671	1.9046
120	217	FRONT STREET	307FR	507	1.8501
121	134	ECHO	71ECH	681	1.8341
122	251	PANSY	184PS	418	1.8230
123	108	KOUNTZE BULK	435KT	45	1.8222
124	11	NECHES	197NE	168	1.8036
125	184	HANKAMER	206HA	609	1.8013
126	113	EASTGATE	781EG	1,218	1.7923
127	283	EGYPT	552EP	517	1.7795
128	239	LOVELLS LAKE	142LV	334	1.7784
129	85	ADAMS BAYOU	332AD	567	1.7672
130	72	WALDEN	563WD	1,743	1.7573
131	118	LOVELLS LAKE	141LV	727	1.7359
132	142	LOEB	18LOB	562	1.7206
133	247	NEW CANEY	336NC	4,062	1.6829
134	259	NORTH SILSBEE	472NS	335	1.6597
135	106	ADAMS BAYOU	330AD	141	1.6596
136	84	JOHNSTOWN	544JT	2,507	1.6558
137	2	HIMEX	223HI	3,673	1.6551
138	92	NAVASOTA	969NA	852	1.6538
139	245	PLANTATION (TX)	545PL	1,058	1.6437
140	19	NAVASOTA	905NA	2,316	1.6101
141	58	ELIZABETH	120EL	1,382	1.6056
142	307	BRIDGE CITY	361BD	1,059	1.5826
143	57	WINFREE	341WN	698	1.5716
144	128	VIWAY	681VI	932	1.5601
145	28	CRYSTAL	566CR	1,457	1.5594
146	110	LAKEVIEW	81LAV	1,279	1.5575
147	255	BRIARCLIFF	30BRC	2,369	1.5555
148	139	DAISETTA	744DA	769	1.5553

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149	115	LACON	537LA	1,891	1.5537
150	298	BRIARCLIFF	31BRC	854	1.5515
151	241	PEE DEE	806PD	2,474	1.5388
152	129	MCDONALD	479MD	761	1.5256
153	181	GRIMES	982GR	722	1.5249
154	371	Alden Bridge	763AL	1,156	1.5173
155	37	CONAIR	511CN	1,560	1.5128
156	78	HARDIN	35HDN	783	1.5083
157	45	HUNTSVILLE	607HU	3,263	1.5038
158	311	LILLARD	490LI	273	1.4908
159	24	SARATOGA	761SA	438	1.4680
160	310	CORDREY	327CO	990	1.4626
161	105	GRIMES	883GR	871	1.4489
162	276	WOODVILLE (TX)	593WD	702	1.4302
163	302	HANKAMER	207HA	725	1.4110
164	34	GOREE	681GR	671	1.3964
165	36	OAK RIDGE (TX)	742OK	231	1.3939
166	362	HANKS	24HKS	856	1.3937
167	313	CENTRAL	133CE	1,588	1.3911
168	305	BRIDGE CITY	360BD	998	1.3607
169	355	YANKEE DOODLE	23YAN	561	1.3565
170	145	WEST ORANGE	392WO	655	1.3542
171	266	PLANTATION (TX)	546PL	829	1.3534
172	5	Alden Bridge	767AL	2,508	1.3469
173	264	HIMEX	221HI	103	1.3398
174	54	AMELIA BULK	181AM	1,855	1.3278
175	196	BEVIL	156BE	658	1.3237
176	329	STOWELL	233ST	618	1.3220
177	148	WEST END	88WED	904	1.3131
178	123	DAYTON BULK	725DY	1,352	1.3055
179	126	LINDBERGH	41LNB	1,699	1.2884
180	282	CHEEK	165CH	106	1.2830
181	97	OILLA	345OI	1,341	1.2662
182	164	VIRGINIA	130VI	1,036	1.2616
183	332	NORTH END	29NOE	364	1.2500
184	218	MCHALE	110MC	1,053	1.2479
185	50	NECHES	193NE	1,530	1.2392
186	271	BENTWATER	521BW	1,854	1.2379
187	161	BROOKS CREEK	270BC	49	1.2245
188	89	NEW CANEY	337NC	554	1.2166
189	269	TESCO	36TSC	76	1.2105
190	270	ROSEDALE (TX)	153RS	752	1.2008
191	211	FRONT STREET	308FR	364	1.1786
192	38	LINDBERGH	42LNB	307	1.1759
193	83	TANGLEWOOD	137TG	1,519	1.1731
194	79	OAK RIDGE (TX)	743OK	3,137	1.1648
195	359	GOSLIN	703GL	2,616	1.1590
196	242	KOUNTZE BULK	451KT	1,055	1.1517
197	158	TRAVIS	11TRV	20	1.1500
198	244	SPURLOCK	98SPU	630	1.1444
199	201	STONEGATE	91STG	1,480	1.1338

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200	197	OAK RIDGE (TX)	745OK	1,776	1.1239
201	278	TANGLEWOOD	134TG	2,344	1.1237
202	291	SOMERVILLE	126SO	849	1.1237
203	59	DAISETTA	743DA	354	1.1215
204	179	CLEVELAND (TX)	405CV	2,032	1.1211
205	137	STOWELL	232ST	1,101	1.1172
206	330	METRO	716ME	516	1.1124
207	228	RAYWOOD	73RAY	516	1.1124
208	138	CONROE BULK	572CN	1,322	1.0998
209	370	ROSEDALE (TX)	150RS	102	1.0784
210	210	WYNTEX	632WT	872	1.0768
211	46	CONAIR	516CN	474	1.0759
212	290	BEVIL	154BE	2,255	1.0749
213	222	PORT ACRES SUB	68PTA	1,245	1.0659
214	154	CONROE BULK	576CN	1,034	1.0638
215	183	GOSLIN	710GL	909	1.0627
216	64	LAKEVIEW	80LAV	709	1.0550
217	333	GOSLIN	704GL	1,673	1.0544
218	122	BAYSHORE	213BA	1,685	1.0368
219	191	VIRGINIA	131VI	1,393	1.0108
220	376	TRAVIS	6TRV	30	1.0000
221	182	METRO	720ME	605	1.0000
222	351	WEST END	87WED	31	1.0000
223	373	TRAVIS	9TRV	25	1.0000
224	321	ORANGE	351ON	493	0.9858
225	225	FORT WORTH	99FTW	342	0.9649
226	273	TRAVIS	14TRV	18	0.9444
227	261	CONAIR	515CN	1,532	0.9341
228	132	PORT ACRES SUB	67PTA	576	0.9323
229	150	TRAVIS	13TRV	44	0.9318
230	275	WEST END	86WED	503	0.9125
231	169	WOODVILLE (TX)	594WD	1,148	0.8833
232	178	NAVASOTA	904NA	1,239	0.8733
233	26	DAYTON BULK	724DY	2,158	0.8355
234	226	LUMBERTON	441LU	3,839	0.8239
235	163	MEMORIAL	281ML	652	0.8221
236	272	CLEVELAND (TX)	403CV	1,456	0.8207
237	215	MERLIN	374MR	529	0.7996
238	293	LACON	538LA	1,322	0.7988
239	213	WINFREE	342WN	1,130	0.7664
240	235	MERLIN	375MR	837	0.7658
241	69	PORT ACRES SUB	69PTA	481	0.7630
242	166	ROSEDALE (TX)	151RS	1,111	0.7507
243	100	SOUR LAKE	104SL	333	0.7387
244	303	KOLBS	35KOL	1,102	0.7377
245	252	ORANGE	352ON	915	0.7071
246	238	CONROE BULK	507CN	2,024	0.7026
247	35	CORDREY	324CO	1,558	0.7022
248	274	SILSBEE	463SI	748	0.6872
249	258	SOUR LAKE	105SL	1,217	0.6820
250	125	VIDOR	164VD	880	0.6739

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2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
251	254	Alden Bridge	765AL	779	0.6688
252	56	CHINA	93CHI	1,269	0.6643
253	120	OAK RIDGE (TX)	740OK	1,168	0.6627
254	22	CORDREY	326CO	1,227	0.6455
255	62	GROVES-EGSI	59GRO	1,693	0.6432
256	379	CORDREY	320CO	79	0.6329
257	155	SILSBEE	462SI	779	0.6175
258	33	ORANGE	350ON	858	0.6119
259	86	TAMINA	599TA	425	0.6118
260	341	CHEEK	159CH	534	0.6105
261	185	MCHALE	112MC	795	0.6063
262	296	NORTH END	21NOE	1,996	0.5957
263	180	BRIDGE CITY	363BD	1,884	0.5828
264	42	HUNTSVILLE	608HU	3,199	0.5749
265	326	FEDERAL	801FE	241	0.5726
266	216	CORDREY	325CO	1,491	0.5674
267	190	KOLBS	37KOL	706	0.5538
268	240	TANGLEWOOD	135TG	510	0.5529
269	140	CONROE BULK	506CN	2,108	0.5432
270	39	WEST END	85WED	526	0.5399
271	227	ECHO	72ECH	503	0.5368
272	156	LONGMIRE	580LM	1,562	0.5237
273	99	WALDEN	564WD	2,443	0.5108
274	32	HAMPTON	157HA	10	0.5000
275	186	Alden Bridge	764AL	1,328	0.4947
276	141	SILSBEE	461SI	512	0.4922
277	243	FORT WORTH	12FTW	1,551	0.4900
278	172	OAK RIDGE (TX)	741OK	835	0.4898
279	21	LOEB	17LOB	864	0.4896
280	48	ELIZABETH	123EL	2,349	0.4819
281	204	HANKS	23HKS	1,303	0.4674
282	133	BAYSHORE	211BA	995	0.4533
283	347	CROWDER	105CD	912	0.4452
284	101	APRIL	591AP	1,550	0.4374
285	30	GOSLIN	708GL	2,220	0.4347
286	236	SHEAWILL	536SH	1,201	0.4172
287	374	Alden Bridge	768AL	3,435	0.4148
288	53	GROVES-EGSI	61GRO	936	0.4017
289	285	TANGLEWOOD	136TG	616	0.3994
290	339	ROSEDALE (TX)	152RS	707	0.3904
291	365	MAPLE	91MPL	251	0.3825
292	316	VIDOR	161VD	617	0.3695
293	98	FLETCHER	457FL	1,458	0.3656
294	67	YANKEE DOODLE	22YAN	2,191	0.3578
295	346	METRO	717ME	114	0.3509
296	16	STOWELL	231ST	940	0.3479
297	323	CENTRAL	131CE	937	0.3276
298	250	MCDONALD	478MD	632	0.3244
299	319	FRONT STREET	310FR	567	0.3086
300	202	MANCHESTER	66MAN	2,043	0.3059
301	325	WEST END	80WED	269	0.3048

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2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
302	192	OAK RIDGE (TX)	744OK	2,697	0.3003
303	104	LINDBERGH	43LNB	769	0.2952
304	314	CROWDER	103CD	1,415	0.2890
305	324	VIRGINIA	132VI	598	0.2860
306	96	BRIARCLIFF	32BRC	1,290	0.2845
307	71	AMELIA BULK	180AM	1,343	0.2807
308	380	MEMORIAL	280ML	748	0.2767
309	3	METRO	719ME	1,791	0.2714
310	31	TYRRELL	37TYR	511	0.2681
311	144	ADAMS BAYOU	331AD	185	0.2649
312	353	HANKS	25HKS	906	0.2616
313	299	CENTRAL	130CE	694	0.2579
314	336	DAYTON BULK	727DY	780	0.2538
315	337	TYRRELL	38TYR	36	0.2500
316	65	MAPLE	90MPL	365	0.2438
317	315	CROWDER	102CD	1,667	0.2418
318	340	CONROE BULK	505CN	1,338	0.2354
319	357	CROCKETT	195CR	918	0.2353
320	246	HUMPHREY (TX)	106HM	1,088	0.2325
321	344	BRIARCLIFF	33BRC	302	0.2285
322	206	CROWDER	104CD	1,597	0.2235
323	61	GOSLIN	706GL	1,368	0.2164
324	195	PANORAMA	525PA	1,325	0.2128
325	338	FORT WORTH	7FTW	1,271	0.2109
326	343	STONEGATE	90STG	1,032	0.2045
327	N/A	TYRRELL	39TYR	10	0.2000
328	194	CROCKETT	65CRK	547	0.1974
329	284	SOMERVILLE	127SO	461	0.1974
330	205	SOUTH LIBERTY	714SL	122	0.1967
331	342	WESTSIDE	111WS	373	0.1930
332	360	STONEGATE	93STG	2,005	0.1930
333	295	GOSLIN	707GL	809	0.1879
334	237	STONEGATE	92STG	2,009	0.1827
335	63	MANCHESTER	67MAN	936	0.1816
336	335	PORT NECHES	45PTN	903	0.1694
337	369	HIMEX	222HI	207	0.1691
338	306	NORTH END	27NOE	148	0.1622
339	309	PORT NECHES	46PTN	1,222	0.1596
340	80	METRO	723ME	594	0.1566
341	212	KOLBS	34KOL	1,196	0.1538
342	292	WALDEN	560WD	643	0.1509
343	131	HUMPHREY (TX)	107HM	2,216	0.1503
344	356	SHEAWILL	535SH	660	0.1394
345	277	HUNTSVILLE	610HU	1,908	0.1389
346	375	JIROU	75JRU	69	0.1304
347	328	METRO	722ME	2,168	0.1301
348	366	JIROU	77JRU	337	0.1217
349	90	GRIMES	981GR	322	0.1149
350	349	GROVES-EGSI	62GRO	1,517	0.1147
351	130	CONROE BULK	575CN	662	0.1073
352	248	APRIL	590AP	1,560	0.1006

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
353	368	JIROU	76JRU	168	0.0833
354	312	GOSLIN	702GL	1,757	0.0808
355	358	GOSLIN	705GL	872	0.0768
356	352	DAISETTA	741DA	163	0.0675
357	173	LINCOLN	16LCN	306	0.0621
358	165	SPURLOCK	99SPU	667	0.0615
359	93	YANKEE DOODLE	24YAN	252	0.0595
360	301	METRO	718ME	1,330	0.0519
361	171	HUMPHREY (TX)	108HM	41	0.0488
362	77	YANKEE DOODLE	25YAN	168	0.0476
363	279	GOSLIN	701GL	1,188	0.0471
364	331	EGYPT	550EP	877	0.0399
365	317	JIROU	78JRU	317	0.0379
366	364	LONGMIRE	581LM	2,050	0.0327
367	112	LINCOLN	15LCN	290	0.0310
368	289	Alden Bridge	766AL	1,657	0.0302
369	361	CROCKETT	61CRK	102	0.0294
370	372	METRO	721ME	1,301	0.0131
371	151	WEST END	82WED	516	0.0116
372	189	WESTSIDE	113WS	303	0.0066
373	136	NORTH END	26NOE	333	0.0060
374	354	NORTH END	28NOE	192	0.0052
375	74	Alden Bridge	769AL	1,196	0.0033
376	378	CORDREY	321CO	17	0.0000
377	193	BENTWATER	522BW	577	0.0000
378	188	CONROE BULK	573CN	12	0.0000
379	377	CROCKETT	63CRK	32	0.0000
380	363	NAVASOTA	901NA	301	0.0000
381	350	SPEEDWAY	917SW	30	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

381

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1	19	TEMCO	627TE	1,050	1550.4
2	18	DOUCETTE	570DC	1,114	1014.7
3	341	DOUCETTE	569DC	186	954.0
4	188	CLEVELAND (TX)	406CV	1,475	914.4
5	370	ROSEDALE (TX)	150RS	102	910.4
6	38	RIVTRIN	269RV	2,933	777.4
7	46	BATSON	53BAT	884	751.7
8	33	CONROE BULK	577CN	209	737.0
9	35	DAYTON BULK	726DY	1,494	720.5
10	10	WARREN	506WR	1,367	717.8
11	22	CEDAR	698CE	24	691.7
12	86	DAYTON BULK	725DY	1,352	681.9
13	31	MAGNOLIA AMES	711MG	777	650.1
14	27	JOHNSTOWN	343JT	1,480	634.0
15	217	TESCO	36TSC	76	633.6
16	12	CORRIGAN BULK	238CR	607	605.7
17	76	JOHNSTOWN	342JT	632	570.1
18	186	CALDWELL INDUSTRIAL	138CI	689	555.6
19	129	TRANSCO	48TCO	195	551.6
20	13	CLEVELAND (TX)	426CV	2,914	545.1
21	40	GEORGIA	670GE	481	533.7
22	293	NORTH SILSBEE	471NS	1,084	528.9
23	213	ECHO	71ECH	681	523.2
24	136	PEE DEE	808PD	884	521.8
25	247	GOREE	682GR	1,153	505.3
26	83	WARREN	592WR	2,122	489.4
27	6	DOBBIN	920DO	1,625	486.1
28	106	SPLENDORA	308SP	2,087	481.3
29	218	MCDONALD	477MD	1,557	480.6
30	45	HUNTSVILLE	611HU	1,513	465.2
31	87	CONAIR	512CN	1,246	448.6
32	84	CHINA	92CHI	632	440.9
33	278	BAYSHORE	212BA	44	424.7
34	142	CALVERT	4CAL	2,111	422.2
35	342	CORRIGAN BULK	239CR	499	412.3
36	219	KICKAPOO	251KP	1,266	409.6
37	108	MCHALE	113MC	631	408.3
38	310	WYNTEX	633WT	607	402.2
39	161	BENTWATER	520BW	1,615	397.6
40	85	EASTGATE	781EG	1,218	393.3
41	145	RAYWOOD	74RAY	1,173	379.1
42	124	CLEVELAND (TX)	425CV	2,000	377.3
43	140	SPLENDORA	309SP	1,261	375.9
44	59	LACON	539LA	1,159	375.4
45	109	NEW CANEY	336NC	4,062	371.9
46	8	TEMCO	628TE	370	370.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
47	231	CALVERT	6CAL	1,579	370.8
48	115	LOEB	18LOB	562	370.1
49	122	HANKS	22HKS	1,137	366.4
50	32	CLEVELAND (TX)	404CV	1,719	364.9
51	143	EGYPT	551EP	2,216	361.2
52	119	SPLENDORA	307SP	1,409	359.7
53	254	TAMINA	316TA	301	358.9
54	15	CROCKETT	198CR	210	358.0
55	170	PEE DEE	809PD	1,551	357.0
56	131	LOVELLS LAKE	142LV	334	356.2
57	177	MCLEWIS	381MC	1,207	353.8
58	49	CRYSTAL	570CR	781	353.1
59	366	BAYOU FANNETT	250BY	38	352.9
60	237	CONAIR	513CN	1,429	348.3
61	42	DOUCETTE	568DC	547	344.0
62	226	RIVTRIN	268RV	2,557	343.7
63	99	ELIZABETH	122EL	973	333.0
64	298	MCLEWIS	382MC	796	330.3
65	1	HIMEX	223HI	3,673	327.9
66	54	TAMINA	317TA	1,072	320.5
67	284	VIDOR	162VD	1,867	318.0
68	211	AMELIA BULK	182AM	932	315.5
69	159	MCLEWIS	380MC	2,355	315.2
70	134	APOLLO	320AP	1,682	315.1
71	146	ECHO	70ECH	1,613	311.9
72	2	FORT WORTH	567FT	474	307.8
73	204	ROSEDALE (TX)	153RS	752	304.5
74	39	DOBBIN	519DO	1,504	304.1
75	199	HUNTSVILLE	600HU	1,956	302.2
76	133	JOHNSTOWN	345JT	1,054	301.2
77	5	SARATOGA	761SA	438	294.4
78	135	LOVELLS LAKE	141LV	727	293.8
79	234	PLANTATION (TX)	545PL	1,058	292.0
80	184	NEW CANEY	333NC	4,227	285.0
81	174	NORTH SILSBEE	472NS	335	282.6
82	102	HARDIN	35HDN	783	276.9
83	150	GOSLIN	709GL	3,601	265.2
84	280	WEST ORANGE	393WO	671	264.5
85	69	PORT ACRES BULK	70PAS	816	264.0
86	246	FRONT STREET	307FR	507	253.9
87	41	HEARNE	28HRN	29	253.1
88	138	BEVIL	155BE	3,912	250.6
89	238	CENTRAL	132CE	1,775	250.4
90	250	MCDONALD	476MD	985	250.2
91	112	KOUNTZE BULK	435KT	45	249.7
92	65	LACON	540LA	1,581	245.9
93	210	Alden Bridge	762AL	4,127	245.3
94	214	MAYHAW	671MA	1,796	241.3
95	21	PANSY	185PS	1,250	241.0
96	103	WYNTEX	634WT	1,236	240.6
97	260	EGYPT	552EP	517	240.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
98	125	CONAIR	514CN	1,422	240.4
99	36	NECHES	193NE	1,530	238.8
100	152	HICKORY RIDGE	341HI	1,390	232.8
101	368	Alden Bridge	763AL	1,156	232.3
102	362	HANKS	24HKS	856	230.9
103	203	APOLLO	321AP	927	228.4
104	4	TAMINA	598TA	783	228.1
105	187	KOUNTZE BULK	432KT	844	227.4
106	51	APRIL	592AP	1,066	227.4
107	289	VIRGINIA	129VI	629	220.1
108	198	CLEVELAND (TX)	405CV	2,032	219.4
109	175	PEE DEE	806PD	2,474	218.7
110	93	LONGMIRE	582LM	845	218.6
111	29	JOHNSTOWN	544JT	2,507	217.2
112	26	CHEEK	160CH	435	215.3
113	151	VIDOR	163VD	1,658	215.2
114	128	WINFREE	340WN	411	212.9
115	239	BRIARCLIFF	31BRC	854	212.3
116	233	ECHO	73ECH	788	209.3
117	269	HAMPTON	158HA	1,109	208.9
118	266	NEW CANEY	335NC	1,844	208.4
119	315	VIWAY	682VI	1,805	206.7
120	82	LACON	537LA	1,891	199.7
121	319	GROVES-EGSI	63GRO	1,302	196.4
122	70	ELIZABETH	120EL	1,382	195.2
123	320	LONGMIRE	584LM	1,372	192.6
124	167	NEW CANEY	304NC	1,576	191.5
125	272	LONGMIRE	583LM	1,274	190.2
126	89	NAVASOTA	969NA	852	187.6
127	181	HANKAMER	206HA	609	187.1
128	53	GOREE	681GR	671	186.1
129	113	PORT ACRES SUB	68PTA	1,245	185.8
130	9	CRYSTAL	566CR	1,457	185.4
131	114	FORT WORTH	99FTW	342	183.6
132	251	BRIDGE CITY	362BD	1,145	182.6
133	116	DAISETTA	744DA	769	181.9
134	48	BEVIL	156BE	658	178.8
135	225	CONROE BULK	574CN	1,513	178.4
136	68	CONAIR	516CN	474	178.1
137	79	DAYTON BULK	723DY	925	178.1
138	262	FLETCHER	456FL	813	175.4
139	221	CRYSTAL	567CR	1,254	174.4
140	192	CHEEK	166CH	552	172.4
141	160	NEW CANEY	338NC	2,153	171.3
142	95	RAYWOOD	73RAY	516	169.4
143	96	WALDEN	563WD	1,743	166.2
144	139	WEST END	88WED	904	165.5
145	60	OILLA	345OI	1,341	162.0
146	74	HEARNE	25HRN	230	161.1
147	297	BRIDGE CITY	360BD	998	155.0
148	255	BENTWATER	521BW	1,854	154.1

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
149	3	NEW CANEY	334NC	5,516	152.1
150	132	WEST END	86WED	503	151.8
151	23	NECHES	197NE	168	151.5
152	197	ADAMS BAYOU	332AD	567	148.6
153	248	CLEVELAND (TX)	403CV	1,456	148.1
154	201	STOWELL	232ST	1,101	147.4
155	75	GRIMES	982GR	722	146.3
156	149	WOODVILLE (TX)	593WD	702	145.5
157	58	WESTSIDE	112WS	409	144.4
158	127	ELIZABETH	121EL	1,164	143.6
159	52	LINDBERGH	40LNB	1,610	140.6
160	230	OAK RIDGE (TX)	745OK	1,776	139.3
161	301	CORDREY	327CO	990	135.4
162	165	WINSHIRE	241WS	1,042	135.3
163	346	METRO	716ME	516	133.3
164	25	DAISETTA	743DA	354	132.3
165	43	TRAVIS	11TRV	20	131.7
166	157	CONROE BULK	572CN	1,322	130.5
167	268	FRONT STREET	308FR	364	129.3
168	72	NAVASOTA	905NA	2,316	128.5
169	144	TANGLEWOOD	137TG	1,519	127.5
170	283	LILLARD	490LI	273	127.0
171	309	CROCKETT	60CRK	214	126.1
172	274	BRIDGE CITY	361BD	1,059	125.5
173	245	CONROE BULK	507CN	2,024	125.4
174	235	ECHO	72ECH	503	125.3
175	259	MCHALE	111MC	559	125.1
176	308	LACON	538LA	1,322	124.8
177	282	PARKDALE	171PR	700	122.2
178	55	CONAIR	511CN	1,560	121.4
179	78	OAK RIDGE (TX)	742OK	231	121.3
180	252	PLANTATION (TX)	546PL	829	121.1
181	91	GRIMES	883GR	871	120.8
182	107	BAYSHORE	213BA	1,685	120.0
183	206	VIWAY	681VI	932	115.9
184	281	CROCKETT	64CRK	1,023	115.1
185	373	TRAVIS	9TRV	25	115.0
186	120	PARKDALE	176PR	538	114.3
187	81	CONROE BULK	576CN	1,034	112.7
188	376	TRAVIS	6TRV	30	112.0
189	304	CONAIR	515CN	1,532	111.3
190	153	PORT ACRES SUB	67PTA	576	111.2
191	311	ORANGE	351ON	493	110.8
192	263	TRAVIS	14TRV	18	110.5
193	227	MCHALE	110MC	1,053	108.3
194	64	HUNTSVILLE	607HU	3,263	108.3
195	97	TRAVIS	13TRV	44	107.0
196	271	ORANGE	352ON	915	106.8
197	222	LINDBERGH	41LNB	1,699	106.7
198	100	SILSBEE	462SI	779	105.8
199	163	PANSY	184PS	418	105.1

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
200	209	WOODVILLE (TX)	594WD	1,148	104.5
201	292	WYNTEX	632WT	872	103.4
202	232	CONROE BULK	506CN	2,108	103.2
203	189	VIRGINIA	131VI	1,393	101.5
204	339	YANKEE DOODLE	23YAN	561	99.2
205	196	OAK RIDGE (TX)	740OK	1,168	97.0
206	336	FEDERAL	801FE	241	95.8
207	215	KOUNTZE BULK	451KT	1,055	95.2
208	176	SOUR LAKE	105SL	1,217	94.6
209	212	TAMINA	599TA	425	93.3
210	11	HUNTSVILLE	608HU	3,199	93.0
211	62	PORT ACRES SUB	69PTA	481	93.0
212	216	MCDONALD	479MD	761	91.3
213	279	NORTH END	21NOE	1,996	91.0
214	303	HANKAMER	207HA	725	90.8
215	130	LAKEVIEW	80LAV	709	90.8
216	306	HEARNE	29HRN	318	90.7
217	14	DAYTON BULK	724DY	2,158	90.4
218	34	LAKEVIEW	81LAV	1,279	89.4
219	63	WINFREE	341WN	698	89.3
220	182	SPURLOCK	98SPU	630	88.0
221	57	OAK RIDGE (TX)	743OK	3,137	87.4
222	17	WEST END	85WED	526	86.9
223	7	LINDBERGH	42LNB	307	86.3
224	249	NAVASOTA	904NA	1,239	82.2
225	171	WINFREE	342WN	1,130	81.2
226	322	NORTH END	29NOE	364	81.0
227	367	MAPLE	91MPL	251	79.7
228	104	MCHALE	112MC	795	78.3
229	242	BRIDGE CITY	363BD	1,884	77.1
230	28	Alden Bridge	767AL	2,508	77.1
231	117	ADAMS BAYOU	330AD	141	77.1
232	316	STOWELL	233ST	618	76.0
233	299	BROOKS CREEK	270BC	49	75.9
234	190	Alden Bridge	765AL	779	75.4
235	363	STONEGATE	93STG	2,005	74.2
236	118	SOUR LAKE	104SL	333	73.1
237	360	METRO	717ME	114	72.3
238	154	MERLIN	374MR	529	71.3
239	277	BRIARCLIFF	30BRC	2,369	70.5
240	294	WINSHIRE	240WS	1,141	69.5
241	285	LUMBERTON	441LU	3,839	69.5
242	137	KOLBS	36KOL	1,348	69.4
243	73	WALDEN	564WD	2,443	68.7
244	325	CENTRAL	133CE	1,588	66.6
245	121	WEST ORANGE	392WO	655	66.1
246	141	ROSEDALE (TX)	151RS	1,111	66.0
247	24	CHINA	93CHI	1,269	65.4
248	261	SILSBEE	463SI	748	65.0
249	194	GOSLIN	710GL	909	64.4
250	270	MERLIN	375MR	837	62.8

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
251	267	VIRGINIA	130VI	1,036	62.5
252	94	TYRRELL	37TYR	511	62.0
253	155	LONGMIRE	580LM	1,562	60.8
254	275	MCDONALD	478MD	632	60.6
255	244	TANGLEWOOD	134TG	2,344	59.8
256	56	GOSLIN	708GL	2,220	59.0
257	20	APRIL	591AP	1,550	58.7
258	162	OAK RIDGE (TX)	741OK	835	58.4
259	207	MEMORIAL	281ML	652	57.1
260	338	CHEEK	159CH	534	57.0
261	80	CORDREY	324CO	1,558	56.4
262	343	ROSEDALE (TX)	152RS	707	55.8
263	208	CORDREY	325CO	1,491	54.8
264	312	Alden Bridge	764AL	1,328	52.6
265	183	NEW CANEY	337NC	554	52.4
266	168	HIMEX	221HI	103	51.6
267	101	OAK RIDGE (TX)	744OK	2,697	51.1
268	66	GROVES-EGSI	59GRO	1,693	50.6
269	223	CHEEK	165CH	106	50.4
270	348	GOSLIN	703GL	2,616	50.1
271	44	CORDREY	326CO	1,227	50.0
272	344	CONROE BULK	505CN	1,338	48.8
273	92	KOLBS	37KOL	706	46.6
274	257	WALDEN	560WD	643	44.9
275	30	HAMPTON	157HA	10	44.9
276	236	BEVIL	154BE	2,255	43.8
277	37	LOEB	17LOB	864	43.8
278	264	VIDOR	164VD	880	43.8
279	166	FLETCHER	457FL	1,458	43.6
280	50	MAPLE	90MPL	365	43.2
281	126	ELIZABETH	123EL	2,349	42.5
282	379	CORDREY	320CO	79	42.2
283	327	CENTRAL	131CE	937	41.1
284	265	TANGLEWOOD	135TG	510	41.1
285	110	YANKEE DOODLE	22YAN	2,191	41.0
286	164	HANKS	23HKS	1,303	41.0
287	229	SOMERVILLE	126SO	849	40.8
288	123	AMELIA BULK	181AM	1,855	40.5
289	340	DAYTON BULK	727DY	780	39.9
290	195	STONEGATE	91STG	1,480	39.3
291	47	ORANGE	350ON	858	38.9
292	349	CROWDER	105CD	912	38.1
293	71	BRIARCLIFF	32BRC	1,290	37.6
294	240	GOSLIN	701GL	1,188	36.3
295	335	STONEGATE	90STG	1,032	35.7
296	202	GROVES-EGSI	61GRO	936	35.3
297	286	FORT WORTH	12FTW	1,551	34.6
298	317	GOSLIN	704GL	1,673	33.1
299	258	BAYSHORE	211BA	995	33.1
300	191	MANCHESTER	66MAN	2,043	32.7
301	88	SILSBEE	461SI	512	32.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
302	147	AMELIA BULK	180AM	1,343	31.3
303	350	HANKS	25HKS	906	31.3
304	220	SOUTH LIBERTY	714SL	122	31.2
305	334	VIDOR	161VD	617	30.3
306	105	GOSLIN	706GL	1,368	29.9
307	228	TANGLEWOOD	136TG	616	29.2
308	169	CROCKETT	65CRK	547	28.8
309	302	CENTRAL	130CE	694	28.3
310	333	CROWDER	102CD	1,667	27.7
311	321	CROCKETT	195CR	918	27.6
312	300	KOLBS	35KOL	1,102	26.2
313	61	STOWELL	231ST	940	25.8
314	296	SHEAWILL	536SH	1,201	25.4
315	380	MEMORIAL	280ML	748	24.7
316	98	ADAMS BAYOU	331AD	185	24.6
317	193	HUMPHREY (TX)	106HM	1,088	24.5
318	324	WEST END	80WED	269	24.0
319	16	METRO	719ME	1,791	22.6
320	337	FORT WORTH	7FTW	1,271	21.9
321	330	BRIARCLIFF	33BRC	302	21.8
322	374	Alden Bridge	768AL	3,435	21.7
323	178	LINDBERGH	43LNB	769	21.5
324	287	VIRGINIA	132VI	598	21.4
325	253	METRO	720ME	605	21.0
326	295	CROWDER	103CD	1,415	19.7
327	256	CROWDER	104CD	1,597	18.8
328	288	GOSLIN	707GL	809	18.6
329	N/A	TYRRELL	39TYR	10	17.3
330	323	FRONT STREET	310FR	567	17.3
331	314	SOMERVILLE	127SO	461	16.5
332	307	GOSLIN	702GL	1,757	16.0
333	290	PORT NECHES	46PTN	1,222	16.0
334	224	PANORAMA	525PA	1,325	15.8
335	331	WESTSIDE	111WS	373	15.8
336	291	HUNTSVILLE	610HU	1,908	15.7
337	241	STONEGATE	92STG	2,009	15.7
338	67	GRIMES	981GR	322	15.4
339	148	HUMPHREY (TX)	107HM	2,216	15.3
340	353	PORT NECHES	45PTN	903	14.9
341	375	JIROU	75JRU	69	14.5
342	156	KOLBS	34KOL	1,196	14.3
343	345	TYRRELL	38TYR	36	13.8
344	332	METRO	722ME	2,168	13.7
345	351	SHEAWILL	535SH	660	13.4
346	347	GROVES-EGSI	62GRO	1,517	13.3
347	318	METRO	718ME	1,330	12.8
348	185	MANCHESTER	67MAN	936	12.7
349	90	CONROE BULK	575CN	662	11.0
350	200	APRIL	590AP	1,560	10.9
351	111	METRO	723ME	594	10.6
352	365	JIROU	76JRU	168	9.2

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
353	313	NORTH END	27NOE	148	8.3
354	328	EGYPT	550EP	877	8.1
355	352	GOSLIN	705GL	872	7.9
356	361	JIROU	77JRU	337	6.8
357	371	HIMEX	222HI	207	6.6
358	77	SPURLOCK	99SPU	667	6.1
359	356	DAISETTA	741DA	163	6.0
360	359	WEST END	87WED	31	6.0
361	357	CROCKETT	61CRK	102	4.8
362	276	LINCOLN	16LCN	306	4.6
363	180	YANKEE DOODLE	25YAN	168	3.1
364	158	YANKEE DOODLE	24YAN	252	3.0
365	173	HUMPHREY (TX)	108HM	41	3.0
366	326	JIROU	78JRU	317	2.9
367	172	LINCOLN	15LCN	290	2.3
368	372	METRO	721ME	1,301	2.1
369	364	LONGMIRE	581LM	2,050	1.8
370	329	WESTSIDE	113WS	303	1.7
371	205	NORTH END	26NOE	333	1.2
372	305	Alden Bridge	766AL	1,657	1.2
373	355	NORTH END	28NOE	192	0.5
374	243	WEST END	82WED	516	0.3
375	179	Alden Bridge	769AL	1,196	0.1
376	378	CORDREY	321CO	17	0.0
377	354	BENTWATER	522BW	577	0.0
378	273	CONROE BULK	573CN	12	0.0
379	377	CROCKETT	63CRK	32	0.0
380	369	NAVASOTA	901NA	301	0.0
381	358	SPEEDWAY	917SW	30	0.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2012 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	12.09%
Vegetation	34.53%
Animals and Birds	3.97%
People (Including cars and farm equip)	9.58%
Utility-owned Equipment	34.02%
Other	4.95%
Unknown	0.86%
	100.00%