



Control Number: 41092



Item Number: 12

Addendum StartPage: 0

2013 FEB 14 PM 3:11

FILING CLERK

Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2012 Reporting Year

Entergy Texas, Inc.

Project 41092

12
1

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2012	1.635	0.126	0.127	0.129	0.125	0.151	0.190	0.166	0.195	0.138	0.089	0.077	0.123
Scheduled 2012	0.032	0.001	0.003	0.001	0.003	0.001	0.002	0.001	0.005	0.001	0.005	0.003	0.005
Outside Causes 2012	0.162	0.013	0.000	0.013	0.000	0.007	0.025	0.050	0.022	0.008	0.000	0.024	0.000
Major Events 2012	0.487	0.085	0.000	0.000	0.000	0.000	0.074	0.000	0.000	0.000	0.000	0.000	0.328

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
System SAIDI													
Forced													
2012	184.8	12.8	18.4	15.5	15.8	14.9	20.6	17.6	21.0	14.2	9.3	11.9	12.7
Scheduled													
2012	2.0	0.1	0.2	0.1	0.1	0.1	0.1	0.1	0.3	0.1	0.5	0.1	0.2
Outside Causes													
2012	13.1	2.1	0.0	1.2	0.0	0.3	1.7	4.1	1.7	0.8	0.0	1.2	0.0
Major Events													
2012	150.7	13.2	0.0	0.0	0.0	0.0	26.2	0.0	0.0	0.0	0.0	0.0	111.3



Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or More Customers

381

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
1	347	CONROE BULK	577CN	209	6.7416
2	46	TEMCO	627TE	1,050	5.9686
3	20	MCLEWIS	381MC	1,207	5.8998
4	43	RIVTRIN	269RV	2,933	5.6021
5	17	ELIZABETH	122EL	973	5.2837
6	8	MAGNOLIA AMES	711MG	777	4.9730
7	172	JOHNSTOWN	343JT	1,480	4.8291
8	175	GOSLIN	709GL	3,601	4.6834
9	203	CALDWELL INDUSTRIAL	138CI	689	4.5515
10	59	DOUCETTE	569DC	186	4.4946
11	16	MCLEWIS	380MC	2,355	4.4896
12	40	DAYTON BULK	726DY	1,494	4.4552
13	119	SPLENDORA	309SP	1,261	4.3196
14	N/A	EGYPT	551EP	2,216	4.2906
15	37	CLEVELAND (TX)	406CV	1,475	4.2800
16	224	VIRGINIA	129VI	629	4.2353
17	13	DOUCETTE	570DC	1,114	4.2118
18	107	WARREN	592WR	2,122	4.0372
19	253	PEE DEE	809PD	1,551	4.0187
20	231	RIVTRIN	268RV	2,557	4.0184
21	115	TRANSCO	48TCO	195	4.0103
22	157	NORTH SILSBEE	471NS	1,084	4.0009
23	70	SPLENDORA	308SP	2,087	3.9746
24	137	MCLEWIS	382MC	796	3.8405
25	187	CEDAR	698CE	24	3.8333
26	124	CALVERT	6CAL	1,579	3.7638
27	285	JOHNSTOWN	342JT	632	3.7168
28	103	PEE DEE	808PD	884	3.6934
29	147	TAMINA	316TA	301	3.6910
30	19	LONGMIRE	582LM	845	3.6876
31	44	CHEEK	160CH	435	3.4920
32	200	ECHO	73ECH	788	3.4695
33	127	HANKS	22HKS	1,137	3.4099
34	199	VIDOR	162VD	1,867	3.4097
35	24	CLEVELAND (TX)	426CV	2,914	3.2642
36	265	BRIDGE CITY	362BD	1,145	3.2541
37	74	WARREN	506WR	1,367	3.2334
38	177	CHINA	92CHI	632	3.1883
39	29	CROCKETT	198CR	210	3.1810
40	176	NEW CANEY	304NC	1,576	3.1516
41	68	NEW CANEY	333NC	4,227	3.1339
42	75	BEVIL	155BE	3,912	3.1293
43	209	VIDOR	163VD	1,658	3.1188
44	12	DOUCETTE	568DC	547	3.0951
45	120	LACON	539LA	1,159	3.0759
46	246	CRYSTAL	570CR	781	3.0755
47	168	MCHALE	113MC	631	3.0222
48	283	CONAIR	512CN	1,246	3.0088
49	219	Alden Bridge	762AL	4,127	2.9460
50	70	BATSON	53BAT	884	2.9231
51	304	VIWAY	682VI	1,805	2.9186
52	53	CLEVELAND (TX)	404CV	1,719	2.9180
53	146	NEW CANEY	335NC	1,844	2.9154
54	15	DOBBIN	920DO	1,625	2.8486
55	262	BAYSHORE	212BA	44	2.8409
56	170	KICKAPOO	251KP	1,266	2.8081
57	81	HEARNE	25HRN	230	2.8000
58	149	RAYWOOD	74RAY	1,173	2.7545
59	367	BAYOU FANNETT	250BY	38	2.7368
60	102	APOLLO	320AP	1,682	2.7354
61	13	CORRIGAN BULK	238CR	607	2.7150

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
62	223	WINSHIRE	241WS	1,042	2.7025
63	257	MCHALE	111MC	559	2.6941
64	86	NEW CANEY	338NC	2,153	2.6716
65	143	SPLENDORA	307SP	1,409	2.6643
66	94	TAMINA	317TA	1,072	2.6623
67	111	PARKDALE	176PR	538	2.6543
68	300	WINSHIRE	240WS	1,141	2.6494
69	105	GEORGIA	670GE	481	2.6486
70	276	WINFREE	340WN	411	2.6399
71	147	JOHNSTOWN	345JT	1,054	2.6053
72	286	HAMPTON	158HA	1,109	2.6032
73	263	GOREE	682GR	1,153	2.5924
74	312	TAMINA	598TA	783	2.5607
75	308	CONAIR	513CN	1,429	2.5402
76	55	TEMCO	628TE	370	2.5351
77	135	HUNTSVILLE	600HU	1,956	2.5123
78	89	FORT WORTH	567FT	474	2.5084
79	32	BENTWATER	520BW	1,615	2.4985
80	321	GROVES-EGSI	63GRO	1,302	2.4839
81	208	AMELIA BULK	182AM	932	2.4828
82	71	CALVERT	4CAL	2,111	2.4704
83	348	CORRIGAN BULK	239CR	499	2.4409
84	146	PORT ACRES BULK	70PAS	816	2.4338
85	359	APRIL	592AP	1,066	2.3996
86	91	KOLBS	36KOL	1,348	2.3902
87	66	DOBBIN	519DO	1,504	2.3830
88	60	LONGMIRE	584LM	1,372	2.3703
89	5	NEW CANEY	334NC	5,516	2.3474
90	233	KOUNTZE BULK	432KT	844	2.3258
91	252	WYNTEX	634WT	1,236	2.2977
92	132	CONAIR	514CN	1,422	2.2665
93	214	ECHO	70ECH	1,613	2.2660
94	6	PANSY	185PS	1,250	2.2032
95	187	WYNTEX	633WT	607	2.1977
96	226	MCDONALD	477MD	1,557	2.1612
97	322	PARKDALE	171PR	700	2.1600
98	267	CHEEK	166CH	552	2.1395
99	207	MAYHAW	671MA	1,796	2.1175
100	55	WESTSIDE	112WS	409	2.1174
101	232	CROCKETT	64CRK	1,023	2.0938
102	200	APOLLO	321AP	927	2.0669
103	76	CLEVELAND (TX)	425CV	2,000	2.0620
104	369	CONROE BULK	574CN	1,513	2.0608
105	143	FLETCHER	456FL	813	2.0480
106	177	CRYSTAL	567CR	1,254	2.0431
107	170	HICKORY RIDGE	341HI	1,390	2.0360
108	73	HEARNE	28HRN	29	2.0345
109	220	ELIZABETH	121EL	1,164	2.0292
110	288	HEARNE	29HRN	318	2.0126
111	25	DAYTON BULK	723DY	925	1.9935
112	218	HUNTSVILLE	611HU	1,513	1.9881
113	356	CROCKETT	60CRK	214	1.9860
114	309	LACON	54OLA	1,581	1.9709
115	57	LINDBERGH	40LNB	1,610	1.9602
116	212	MCDONALD	476MD	985	1.9594
117	160	CENTRAL	132CE	1,775	1.9239
118	116	LONGMIRE	583LM	1,274	1.9105
119	239	WEST ORANGE	393WO	671	1.9046
120	217	FRONT STREET	307FR	507	1.8501
121	134	ECHO	71ECH	681	1.8341
122	251	PANSY	184PS	418	1.8230
123	301	KOUNTZE BULK	435KT	45	1.8222
124	11	NECHES	197NE	168	1.8036
125	184	HANKAMER	206HA	609	1.8013
126	113	EASTGATE	781EG	1,218	1.7923

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
127	21	EGYPT	552EP	517	1.7795
128	239	LOVELLS LAKE	142LV	334	1.7784
129	69	ADAMS BAYOU	332AD	567	1.7672
130	225	WALDEN	563WD	1,743	1.7573
131	118	LOVELLS LAKE	141LV	727	1.7359
132	142	LOEB	18LOB	562	1.7206
133	163	NEW CANEY	338NC	4,062	1.6829
134	31	NORTH SILSBEE	472NS	335	1.6597
135	58	ADAMS BAYOU	330AD	141	1.6596
136	92	JOHNSTOWN	544JT	2,507	1.6558
137	2	HIMEX	223HI	3,673	1.6551
138	92	NAVASOTA	969NA	852	1.6538
139	41	PLANTATION (TX)	545PL	1,058	1.6437
140	19	NAVASOTA	905NA	2,316	1.6101
141	58	ELIZABETH	120EL	1,382	1.6056
142	260	BRIDGE CITY	361BD	1,059	1.5826
143	243	WINFREE	341WN	698	1.5716
144	56	VIWAY	681VI	932	1.5601
145	65	CRYSTAL	566CR	1,457	1.5594
146	110	LAKEVIEW	81LAV	1,279	1.5575
147	255	BRIARCLIFF	30BRC	2,369	1.5555
148	139	DAISETTA	744DA	769	1.5553
149	251	LACON	537LA	1,891	1.5537
150	298	BRIARCLIFF	31BRC	854	1.5515
151	241	PEE DEE	806PD	2,474	1.5388
152	156	MCDONALD	479MD	761	1.5256
153	181	GRIMES	982GR	722	1.5249
154	371	Alden Bridge	763AL	1,156	1.5173
155	274	CONAIR	511CN	1,560	1.5128
156	210	HARDIN	35HDN	783	1.5083
157	288	HUNTSVILLE	607HU	3,263	1.5038
158	248	LILLARD	490LI	273	1.4908
159	24	SARATOGA	761SA	438	1.4680
160	255	CORDREY	327CO	990	1.4626
161	105	GRIMES	883GR	871	1.4489
162	165	WOODVILLE (TX)	593WD	702	1.4302
163	302	HANKAMER	207HA	725	1.4110
164	34	GOREE	681GR	671	1.3964
165	36	OAK RIDGE (TX)	742OK	231	1.3939
166	362	HANKS	24HKS	856	1.3937
167	313	CENTRAL	133CE	1,588	1.3911
168	138	BRIDGE CITY	360BD	998	1.3607
169	355	YANKEE DOODLE	23YAN	561	1.3565
170	326	WEST ORANGE	392WO	655	1.3542
171	223	PLANTATION (TX)	546PL	829	1.3534
172	5	Alden Bridge	767AL	2,508	1.3469
173	264	HIMEX	221HI	103	1.3398
174	54	AMELIA BULK	181AM	1,855	1.3278
175	196	BEVIL	156BE	658	1.3237
176	329	STOWELL	233ST	618	1.3220
177	148	WEST END	88WED	904	1.3131
178	123	DAYTON BULK	725DY	1,352	1.3055
179	73	LINDBERGH	41LNB	1,699	1.2884
180	282	CHEEK	165CH	106	1.2830
181	15	OILLA	345OI	1,341	1.2662
182	164	VIRGINIA	130VI	1,036	1.2616
183	332	NORTH END	29NOE	364	1.2500
184	218	MCHALE	110MC	1,053	1.2479
185	50	NECHES	193NE	1,530	1.2392
186	64	BENTWATER	521BW	1,854	1.2379
187	161	BROOKS CREEK	270BC	49	1.2245
188	109	NEW CANEY	337NC	554	1.2166
189	134	TESCO	36TSC	76	1.2105
190	270	ROSEDALE (TX)	153RS	752	1.2008
191	211	FRONT STREET	308FR	364	1.1786

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
192	153	LINDBERGH	42LNB	307	1.1759
193	83	TANGLEWOOD	137TG	1,519	1.1731
194	79	OAK RIDGE (TX)	743OK	3,137	1.1648
195	359	GOSLIN	703GL	2,616	1.1590
196	214	KOUNTZE BULK	451KT	1,055	1.1517
197	158	TRAVIS	11TRV	20	1.1500
198	244	SPURLOCK	98SPU	630	1.1444
199	201	STONEGATE	91STG	1,480	1.1338
200	197	OAK RIDGE (TX)	745OK	1,776	1.1239
201	278	TANGLEWOOD	134TG	2,344	1.1237
202	291	SOMERVILLE	126SO	849	1.1237
203	59	DAISETTA	743DA	354	1.1215
204	94	CLEVELAND (TX)	405CV	2,032	1.1211
205	137	STOWELL	232ST	1,101	1.1172
206	330	METRO	716ME	516	1.1124
207	228	RAYWOOD	73RAY	516	1.1124
208	145	CONROE BULK	572CN	1,322	1.0998
209	370	ROSEDALE (TX)	150RS	102	1.0784
210	182	WYNTEX	632WT	872	1.0768
211	161	CONAIR	516CN	474	1.0759
212	290	BEVIL	154BE	2,255	1.0749
213	222	PORT ACRES SUB	68PTA	1,245	1.0659
214	196	CONROE BULK	576CN	1,034	1.0638
215	183	GOSLIN	710GL	909	1.0627
216	64	LAKEVIEW	80LAV	709	1.0550
217	333	GOSLIN	704GL	1,673	1.0544
218	122	BAYSHORE	213BA	1,685	1.0368
219	191	VIRGINIA	131VI	1,393	1.0108
220	376	TRAVIS	6TRV	30	1.0000
221	182	METRO	720ME	605	1.0000
222	351	WEST END	87WED	31	1.0000
223	N/A	TRAVIS	9TRV	25	1.0000
224	247	ORANGE	351ON	493	0.9858
225	225	FORT WORTH	99FTW	342	0.9649
226	273	TRAVIS	14TRV	18	0.9444
227	63	CONAIR	515CN	1,532	0.9341
228	217	PORT ACRES SUB	67PTA	576	0.9323
229	150	TRAVIS	13TRV	44	0.9318
230	275	WEST END	86WED	503	0.9125
231	222	WOODVILLE (TX)	594WD	1,148	0.8833
232	178	NAVASOTA	904NA	1,239	0.8733
233	26	DAYTON BULK	724DY	2,158	0.8355
234	280	LUMBERTON	441LU	3,839	0.8239
235	163	MEMORIAL	281ML	652	0.8221
236	329	CLEVELAND (TX)	403CV	1,456	0.8207
237	N/A	MERLIN	374MR	529	0.7996
238	220	LACON	538LA	1,322	0.7988
239	175	WINFREE	342WN	1,130	0.7664
240	N/A	MERLIN	375MR	837	0.7658
241	69	PORT ACRES SUB	69PTA	481	0.7630
242	166	ROSEDALE (TX)	151RS	1,111	0.7507
243	100	SOUR LAKE	104SL	333	0.7387
244	169	KOLBS	35KOL	1,102	0.7377
245	193	ORANGE	352ON	915	0.7071
246	302	CONROE BULK	507CN	2,024	0.7026
247	237	CORDREY	324CO	1,558	0.7022
248	291	SILSBEE	483SI	748	0.6872
249	258	SOUR LAKE	105SL	1,217	0.6820
250	125	VIDOR	164VD	880	0.6739
251	254	Alden Bridge	765AL	779	0.6688
252	56	CHINA	93CHI	1,269	0.6643
253	120	OAK RIDGE (TX)	740OK	1,168	0.6627
254	257	CORDREY	326CO	1,227	0.6455
255	235	GROVES-EGSI	59GRO	1,693	0.6432
256	373	CORDREY	320CO	79	0.6329

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
257	209	SILSBEE	462SI	779	0.6175
258	108	ORANGE	350ON	858	0.6119
259	299	TAMINA	599TA	425	0.6118
260	341	CHEEK	159CH	534	0.6105
261	185	MCHALE	112MC	795	0.6063
262	296	NORTH END	21NOE	1,996	0.5957
263	238	BRIDGE CITY	363BD	1,884	0.5828
264	250	HUNTSVILLE	608HU	3,199	0.5749
265	326	FEDERAL	801FE	241	0.5726
266	101	CORDREY	325CO	1,491	0.5674
267	62	KOLBS	37KOL	706	0.5538
268	240	TANGLEWOOD	135TG	510	0.5529
269	315	CONROE BULK	506CN	2,108	0.5432
270	39	WEST END	85WED	526	0.5399
271	227	ECHO	72ECH	503	0.5368
272	335	LONGMIRE	580LM	1,562	0.5237
273	240	WALDEN	564WD	2,443	0.5108
274	32	HAMPTON	157HA	10	0.5000
275	186	Alden Bridge	764AL	1,328	0.4947
276	173	SILSBEE	461SI	512	0.4922
277	243	FORT WORTH	12FTW	1,551	0.4900
278	172	OAK RIDGE (TX)	741OK	835	0.4898
279	21	LOEB	17LOB	864	0.4896
280	48	ELIZABETH	123EL	2,349	0.4819
281	204	HANKS	23HKS	1,303	0.4674
282	133	BAYSHORE	211BA	995	0.4533
283	347	CROWDER	105CD	912	0.4452
284	164	APRIL	591AP	1,550	0.4374
285	30	GOSLIN	708GL	2,220	0.4347
286	227	SHEAWILL	536SH	1,201	0.4172
287	374	Alden Bridge	768AL	3,435	0.4148
288	149	GROVES-EGSI	61GRO	936	0.4017
289	285	TANGLEWOOD	136TG	616	0.3994
290	339	ROSEDALE (TX)	152RS	707	0.3904
291	365	MAPLE	91MPL	251	0.3825
292	316	VIDOR	161VD	617	0.3695
293	124	FLETCHER	457FL	1,458	0.3656
294	67	YANKEE DOODLE	22YAN	2,191	0.3578
295	346	METRO	717ME	114	0.3509
296	16	STOWELL	231ST	940	0.3479
297	323	CENTRAL	131CE	937	0.3276
298	202	MCDONALD	478MD	632	0.3244
299	319	FRONT STREET	310FR	567	0.3086
300	6	MANCHESTER	66MAN	2,043	0.3059
301	325	WEST END	80WED	269	0.3048
302	192	OAK RIDGE (TX)	744OK	2,697	0.3003
303	77	LINDBERGH	43LNB	769	0.2952
304	314	CROWDER	103CD	1,415	0.2890
305	324	VIRGINIA	132VI	598	0.2860
306	47	BRIARCLIFF	32BRC	1,290	0.2845
307	71	AMELIA BULK	180AM	1,343	0.2807
308	380	MEMORIAL	280ML	748	0.2767
309	3	METRO	719ME	1,791	0.2714
310	54	TYRRELL	37TYR	511	0.2681
311	290	ADAMS BAYOU	331AD	185	0.2649
312	353	HANKS	25HKS	906	0.2616
313	299	CENTRAL	130CE	694	0.2579
314	336	DAYTON BULK	727DY	780	0.2538
315	341	TYRRELL	38TYR	36	0.2500
316	65	MAPLE	90MPL	365	0.2438
317	315	CROWDER	102CD	1,667	0.2418
318	292	CONROE BULK	505CN	1,338	0.2354
319	357	CROCKETT	195CR	918	0.2353
320	246	HUMPHREY (TX)	106HM	1,088	0.2325
321	261	BRIARCLIFF	33BRC	302	0.2285

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIFI Ranking	2011 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIFI Value
322	206	CROWDER	104CD	1,597	0.2235
323	61	GOSLIN	706GL	1,368	0.2164
324	346	PANORAMA	525PA	1,325	0.2128
325	338	FORT WORTH	7FTW	1,271	0.2109
326	343	STONEGATE	90STG	1,032	0.2045
327	N/A	TYRRELL	39TYR	10	0.2000
328	123	CROCKETT	65CRK	547	0.1974
329	284	SOMERVILLE	127SO	461	0.1974
330	205	SOUTH LIBERTY	714SL	122	0.1967
331	342	WESTSIDE	111WS	373	0.1930
332	360	STONEGATE	93STG	2,005	0.1930
333	295	GOSLIN	707GL	809	0.1879
334	237	STONEGATE	92STG	2,009	0.1827
335	317	MANCHESTER	67MAN	936	0.1816
336	81	PORT NECHES	45PTN	903	0.1694
337	369	HIMEX	222HI	207	0.1691
338	306	NORTH END	27NOE	148	0.1622
339	119	PORT NECHES	46PTN	1,222	0.1596
341	129	KOLBS	34KOL	1,196	0.1538
342	262	WALDEN	560WD	643	0.1509
343	131	HUMPHREY (TX)	107HM	2,216	0.1503
344	310	SHEAWILL	535SH	660	0.1394
345	332	HUNTSVILLE	610HU	1,908	0.1389
346	375	JIROU	75JRU	69	0.1304
347	328	METRO	722ME	2,168	0.1301
348	366	JIROU	77JRU	337	0.1217
349	90	GRIMES	981GR	322	0.1149
350	304	GROVES-EGSI	62GRO	1,517	0.1147
351	358	CONROE BULK	575CN	662	0.1073
352	112	APRIL	590AP	1,560	0.1006
353	368	JIROU	76JRU	168	0.0833
354	312	GOSLIN	702GL	1,757	0.0808
355	358	GOSLIN	705GL	872	0.0768
356	352	DAISETTA	741DA	163	0.0675
357	173	LINCOLN	16LCN	306	0.0621
358	165	SPURLOCK	99SPU	667	0.0615
359	93	YANKEE DOODLE	24YAN	252	0.0595
360	301	METRO	718ME	1,330	0.0519
361	171	HUMPHREY (TX)	108HM	41	0.0488
362	77	YANKEE DOODLE	25YAN	168	0.0476
363	279	GOSLIN	701GL	1,188	0.0471
364	236	EGYPT	550EP	877	0.0399
365	317	JIROU	78JRU	317	0.0379
366	45	LONGMIRE	581LM	2,050	0.0327
367	112	LINCOLN	15LCN	290	0.0310
368	289	Alden Bridge	766AL	1,657	0.0302
369	192	CROCKETT	61CRK	102	0.0294
370	372	METRO	721ME	1,301	0.0131
371	151	WEST END	82WED	516	0.0116
372	189	WESTSIDE	113WS	303	0.0066
373	136	NORTH END	26NOE	333	0.0060
374	354	NORTH END	28NOE	192	0.0052
375	74	Alden Bridge	769AL	1,196	0.0033
376	349	CORDREY	321CO	17	0.0000
377	122	BENTWATER	522BW	577	0.0000
378	348	CONROE BULK	573CN	12	0.0000
379	49	CROCKETT	63CRK	32	0.0000
380	363	NAVASOTA	901NA	301	0.0000
381	350	SPEEDWAY	917SW	30	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or More Customers

381

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
1	1	TEMCO	627TE	1,050	1550.4
2	240	DOUCETTE	570DC	1,114	1014.7
3	24	DOUCETTE	569DC	186	954.0
4	6	CLEVELAND (TX)	406CV	1,475	914.4
5	231	ROSEDALE (TX)	150RS	102	910.4
6	107	RIVTRIN	269RV	2,933	777.4
7	41	BATSON	53BAT	884	751.7
8	28	CONROE BULK	577CN	209	737.0
9	256	DAYTON BULK	726DY	1,494	720.5
10	64	WARREN	506WR	1,367	717.8
11	62	CEDAR	698CE	24	691.7
12	147	DAYTON BULK	725DY	1,352	681.9
13	73	MAGNOLIA AMES	711MG	777	650.1
14	242	JOHNSTOWN	343JT	1,480	634.0
15	15	TESCO	36TSC	76	633.6
16	76	CORRIGAN BULK	238CR	607	605.7
17	136	JOHNSTOWN	342JT	632	570.1
18	3	CALDWELL INDUSTRIAL	138CI	689	555.6
19	346	TRANSCO	48TCO	195	551.6
20	199	CLEVELAND (TX)	426CV	2,914	545.1
21	7	GEORGIA	670GE	481	533.7
22	176	NORTH SILSBEE	471NS	1,084	528.9
23	106	ECHO	71ECH	681	523.2
24	138	PEE DEE	808PD	884	521.8
25	307	GOREE	682GR	1,153	505.3
26	156	WARREN	592WR	2,122	489.4
27	35	DOBBIN	920DO	1,625	486.1
28	5	SPLENDORA	308SP	2,087	481.3
29	105	MCDONALD	477MD	1,557	480.6
30	353	HUNTSVILLE	611HU	1,513	465.2
31	273	CONAIR	512CN	1,246	448.6
32	25	CHINA	92CHI	632	440.9
33	133	BAYSHORE	212BA	44	424.7
34	17	CALVERT	4CAL	2,111	422.2
35	65	CORRIGAN BULK	239CR	499	412.3
36	154	KICKAPOO	251KP	1,266	409.6
37	109	MCHALE	113MC	631	408.3
38	47	WYNTEX	633WT	607	402.2
39	362	BENTWATER	520BW	1,615	397.6
40	23	EASTGATE	781EG	1,218	393.3
41	252	RAYWOOD	74RAY	1,173	379.1
42	171	CLEVELAND (TX)	425CV	2,000	377.3
43	141	SPLENDORA	309SP	1,261	375.9
44	184	LACON	539LA	1,159	375.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
45	320	NEW CANEY	336NC	4,062	371.9
46	88	TEMCO	628TE	370	370.9
47	202	CALVERT	6CAL	1,579	370.8
48	280	LOEB	18LOB	562	370.1
49	337	HANKS	22HKS	1,137	366.4
50	118	CLEVELAND (TX)	404CV	1,719	364.9
51	39	EGYPT	551EP	2,216	361.2
52	34	SPLENDORA	307SP	1,409	359.7
53	131	TAMINA	316TA	301	358.9
54	246	CROCKETT	198CR	210	358.0
55	354	PEE DEE	809PD	1,551	357.0
56	274	LOVELLS LAKE	142LV	334	356.2
57	63	MCLEWIS	381MC	1,207	353.8
58	33	CRYSTAL	570CR	781	353.1
59	285	BAYOU FANNETT	250BY	38	352.9
60	179	CONAIR	513CN	1,429	348.3
61	55	DOUCETTE	568DC	547	344.0
62	257	RIVTRIN	268RV	2,557	343.7
63	212	ELIZABETH	122EL	973	333.0
64	319	MCLEWIS	382MC	796	330.3
65	267	HIMEX	223HI	3,673	327.9
66	168	TAMINA	317TA	1,072	320.5
67	233	VIDOR	162VD	1,867	318.0
68	272	AMELIA BULK	182AM	932	315.5
69	48	MCLEWIS	380MC	2,355	315.2
70	250	APOLLO	320AP	1,682	315.1
71	163	ECHO	70ECH	1,613	311.9
72	325	FORT WORTH	567FT	474	307.8
73	357	ROSEDALE (TX)	153RS	752	304.5
74	262	DOBBIN	519DO	1,504	304.1
75	282	HUNTSVILLE	600HU	1,956	302.2
76	299	JOHNSTOWN	345JT	1,054	301.2
77	9	SARATOGA	761SA	438	294.4
78	345	LOVELLS LAKE	141LV	727	293.8
79	43	PLANTATION (TX)	545PL	1,058	292.0
80	224	NEW CANEY	333NC	4,227	285.0
81	260	NORTH SILSBEE	472NS	335	282.6
82	4	HARDIN	35HDN	783	276.9
83	229	GOSLIN	709GL	3,601	265.2
84	269	WEST ORANGE	393WO	671	264.5
85	290	PORT ACRES BULK	70PAS	816	264.0
86	110	FRONT STREET	307FR	507	253.9
87	288	HEARNE	28HRN	29	253.1
88	175	BEVIL	155BE	3,912	250.6
89	236	CENTRAL	132CE	1,775	250.4
90	183	MCDONALD	476MD	985	250.2
91	142	KOUNTZE BULK	435KT	45	249.7
92	31	LACON	540LA	1,581	245.9

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
93	26	Alden Bridge	762AL	4,127	245.3
94	241	MAYHAW	671MA	1,796	241.3
95	159	PANSY	185PS	1,250	241.0
96	129	WYNTEX	634WT	1,236	240.6
97	368	EGYPT	552EP	517	240.4
98	338	CONAIR	514CN	1,422	240.4
99	180	NECHES	193NE	1,530	238.8
100	226	HICKORY RIDGE	341HI	1,390	232.8
101	162	Alden Bridge	763AL	1,156	232.3
102	238	HANKS	24HKS	856	230.9
103	124	APOLLO	321AP	927	228.4
104	53	TAMINA	598TA	783	228.1
105	100	KOUNTZE BULK	432KT	844	227.4
106	121	APRIL	592AP	1,066	227.4
107	117	VIRGINIA	129VI	629	220.1
108	144	CLEVELAND (TX)	405CV	2,032	219.4
109	234	PEE DEE	806PD	2,474	218.7
110	57	LONGMIRE	582LM	845	218.6
111	152	JOHNSTOWN	544JT	2,507	217.2
112	322	CHEEK	160CH	435	215.3
113	12	VIDOR	163VD	1,658	215.2
114	119	WINFREE	340WN	411	212.9
115	95	BRIARCLIFF	31BRC	854	212.3
116	331	ECHO	73ECH	788	209.3
117	91	HAMPTON	158HA	1,109	208.9
118	312	NEW CANEY	335NC	1,844	208.4
119	20	VIWAY	682VI	1,805	206.7
120	30	LACON	537LA	1,891	199.7
121	92	GROVES-EGSI	63GRO	1,302	196.4
122	177	ELIZABETH	120EL	1,382	195.2
123	153	LONGMIRE	584LM	1,372	192.6
124	84	NEW CANEY	304NC	1,576	191.5
125	29	LONGMIRE	583LM	1,274	190.2
126	166	NAVASOTA	969NA	852	187.6
127	261	HANKAMER	206HA	609	187.1
128	120	GOREE	681GR	671	186.1
129	10	PORT ACRES SUB	68PTA	1,245	185.8
130	78	CRYSTAL	566CR	1,457	185.4
131	132	FORT WORTH	99FTW	342	183.6
132	215	BRIDGE CITY	362BD	1,145	182.6
133	80	DAISETTA	744DA	769	181.9
134	254	BEVIL	156BE	658	178.8
135	46	CONROE BULK	574CN	1,513	178.4
136	211	CONAIR	516CN	474	178.1
137	115	DAYTON BULK	723DY	925	178.1
138	N/A	FLETCHER	456FL	813	175.4
139	251	CRYSTAL	567CR	1,254	174.4
140	99	CHEEK	166CH	552	172.4

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
141	243	NEW CANEY	338NC	2,153	171.3
142	237	RAYWOOD	73RAY	516	169.4
143	127	WALDEN	563WD	1,743	166.2
144	130	WEST END	88WED	904	165.5
145	281	OILLA	345OI	1,341	162.0
146	N/A	HEARNE	25HRN	230	161.1
147	71	BRIDGE CITY	360BD	998	155.0
148	287	BENTWATER	521BW	1,854	154.1
149	37	NEW CANEY	334NC	5,516	152.1
150	148	WEST END	86WED	503	151.8
151	189	NECHES	197NE	168	151.5
152	283	ADAMS BAYOU	332AD	567	148.6
153	103	CLEVELAND (TX)	403CV	1,456	148.1
154	336	STOWELL	232ST	1,101	147.4
155	87	GRIMES	982GR	722	146.3
156	97	WOODVILLE (TX)	593WD	702	145.5
157	116	WESTSIDE	112WS	409	144.4
158	38	ELIZABETH	121EL	1,164	143.6
159	167	LINDBERGH	40LNB	1,610	140.6
160	209	OAK RIDGE (TX)	745OK	1,776	139.3
161	56	CORDREY	327CO	990	135.4
162	182	WINSHIRE	241WS	1,042	135.3
163	44	METRO	716ME	516	133.3
164	324	DAISETTA	743DA	354	132.3
165	200	TRAVIS	11TRV	20	131.7
166	79	CONROE BULK	572CN	1,322	130.5
167	352	FRONT STREET	308FR	364	129.3
168	205	NAVASOTA	905NA	2,316	128.5
169	218	TANGLEWOOD	137TG	1,519	127.5
170	36	LILLARD	490LI	273	127.0
171	174	CROCKETT	60CRK	214	126.1
172	68	BRIDGE CITY	361BD	1,059	125.5
173	327	CONROE BULK	507CN	2,024	125.4
174	247	ECHO	72ECH	503	125.3
175	72	MCHALE	111MC	559	125.1
176	51	LACON	538LA	1,322	124.8
177	372	PARKDALE	171PR	700	122.2
178	253	CONAIR	511CN	1,560	121.4
179	69	OAK RIDGE (TX)	742OK	231	121.3
180	134	PLANTATION (TX)	546PL	829	121.1
181	206	GRIMES	883GR	871	120.8
182	291	BAYSHORE	213BA	1,685	120.0
183	259	VIWAY	681VI	932	115.9
184	214	CROCKETT	64CRK	1,023	115.1
185	81	TRAVIS	9TRV	25	115.0
186	21	PARKDALE	176PR	538	114.3
187	265	CONROE BULK	576CN	1,034	112.7
188	151	TRAVIS	6TRV	30	112.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
189	361	CONAIR	515CN	1,532	111.3
190	83	PORT ACRES SUB	67PTA	576	111.2
191	114	ORANGE	351ON	493	110.8
192	292	TRAVIS	14TRV	18	110.5
193	198	MCHALE	110MC	1,053	108.3
194	143	HUNTSVILLE	607HU	3,263	108.3
195	66	TRAVIS	13TRV	44	107.0
196	149	ORANGE	352ON	915	106.8
197	185	LINDBERGH	41LNB	1,699	106.7
198	75	SILSBEE	462SI	779	105.8
199	363	PANSY	184PS	418	105.1
200	128	WOODVILLE (TX)	594WD	1,148	104.5
201	279	WYNTEX	632WT	872	103.4
202	165	CONROE BULK	506CN	2,108	103.2
203	230	VIRGINIA	131VI	1,393	101.5
204	302	YANKEE DOODLE	23YAN	561	99.2
205	278	OAK RIDGE (TX)	740OK	1,168	97.0
206	173	FEDERAL	801FE	241	95.8
207	172	KOUNTZE BULK	451KT	1,055	95.2
208	157	SOUR LAKE	105SL	1,217	94.6
209	298	TAMINA	599TA	425	93.3
210	14	HUNTSVILLE	608HU	3,199	93.0
211	158	PORT ACRES SUB	69PTA	481	93.0
212	54	MCDONALD	479MD	761	91.3
213	207	NORTH END	21NOE	1,996	91.0
214	196	HANKAMER	207HA	725	90.8
215	113	LAKEVIEW	80LAV	709	90.8
216	188	HEARNE	29HRN	318	90.7
217	86	DAYTON BULK	724DY	2,158	90.4
218	366	LAKEVIEW	81LAV	1,279	89.4
219	275	WINFREE	341WN	698	89.3
220	350	SPURLOCK	98SPU	630	88.0
221	67	OAK RIDGE (TX)	743OK	3,137	87.4
222	344	WEST END	85WED	526	86.9
223	122	LINDBERGH	42LNB	307	86.3
224	22	NAVASOTA	904NA	1,239	82.2
225	370	WINFREE	342WN	1,130	81.2
226	297	NORTH END	29NOE	364	81.0
227	208	MAPLE	91MPL	251	79.7
228	277	MCHALE	112MC	795	78.3
229	210	BRIDGE CITY	363BD	1,884	77.1
230	16	Alden Bridge	767AL	2,508	77.1
231	342	ADAMS BAYOU	330AD	141	77.1
232	93	STOWELL	233ST	618	76.0
233	220	BROOKS CREEK	270BC	49	75.9
234	13	Alden Bridge	765AL	779	75.4
235	193	STONEGATE	93STG	2,005	74.2
236	145	SOUR LAKE	104SL	333	73.1

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
237	335	METRO	717ME	114	72.3
238	150	MERLIN	374MR	529	71.3
239	293	BRIARCLIFF	30BRC	2,369	70.5
240	264	WINSHIRE	240WS	1,141	69.5
241	140	LUMBERTON	441LU	3,839	69.5
242	332	KOLBS	36KOL	1,348	69.4
243	334	WALDEN	564WD	2,443	68.7
244	137	CENTRAL	133CE	1,588	66.6
245	52	WEST ORANGE	392WO	655	66.1
246	308	ROSEDALE (TX)	151RS	1,111	66.0
247	197	CHINA	93CHI	1,269	65.4
248	58	SILSBEE	463SI	748	65.0
249	203	GOSLIN	710GL	909	64.4
250	316	MERLIN	375MR	837	62.8
251	244	VIRGINIA	130VI	1,036	62.5
252	104	TYRRELL	37TYR	511	62.0
253	339	LONGMIRE	580LM	1,562	60.8
254	271	MCDONALD	478MD	632	60.6
255	232	TANGLEWOOD	134TG	2,344	59.8
256	32	GOSLIN	708GL	2,220	59.0
257	309	APRIL	591AP	1,550	58.7
258	187	OAK RIDGE (TX)	741OK	835	58.4
259	42	MEMORIAL	281ML	652	57.1
260	371	CHEEK	159CH	534	57.0
261	258	CORDREY	324CO	1,558	56.4
262	341	ROSEDALE (TX)	152RS	707	55.8
263	311	CORDREY	325CO	1,491	54.8
264	108	Alden Bridge	764AL	1,328	52.6
265	N/A	NEW CANEY	337NC	554	52.4
266	155	HIMEX	221HI	103	51.6
267	181	OAK RIDGE (TX)	744OK	2,697	51.1
268	305	GROVES-EGSI	59GRO	1,693	50.6
269	228	CHEEK	165CH	106	50.4
270	102	GOSLIN	703GL	2,616	50.1
271	221	CORDREY	326CO	1,227	50.0
272	2	CONROE BULK	505CN	1,338	48.8
273	70	KOLBS	37KOL	706	46.6
274	11	WALDEN	560WD	643	44.9
275	294	HAMPTON	157HA	10	44.9
276	45	BEVIL	154BE	2,255	43.8
277	296	LOEB	17LOB	864	43.8
278	146	VIDOR	164VD	880	43.8
279	169	FLETCHER	457FL	1,458	43.6
280	192	MAPLE	90MPL	365	43.2
281	317	ELIZABETH	123EL	2,349	42.5
282	178	CORDREY	320CO	79	42.2
283	89	CENTRAL	131CE	937	41.1
284	195	TANGLEWOOD	135TG	510	41.1

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
285	223	YANKEE DOODLE	22YAN	2,191	41.0
286	123	HANKS	23HKS	1,303	41.0
287	323	SOMERVILLE	126SO	849	40.8
288	186	AMELIA BULK	181AM	1,855	40.5
289	94	DAYTON BULK	727DY	780	39.9
290	315	STONEGATE	91STG	1,480	39.3
291	306	ORANGE	350ON	858	38.9
292	161	CROWDER	105CD	912	38.1
293	225	BRIARCLIFF	32BRC	1,290	37.6
294	164	GOSLIN	701GL	1,188	36.3
295	248	STONEGATE	90STG	1,032	35.7
296	213	GROVES-EGSI	61GRO	936	35.3
297	190	FORT WORTH	12FTW	1,551	34.6
298	249	GOSLIN	704GL	1,673	33.1
299	333	BAYSHORE	211BA	995	33.1
300	74	MANCHESTER	66MAN	2,043	32.7
301	49	SILSBEE	461SI	512	32.4
302	351	AMELIA BULK	180AM	1,343	31.3
303	82	HANKS	25HKS	906	31.3
304	326	SOUTH LIBERTY	714SL	122	31.2
305	191	VIDOR	161VD	617	30.3
306	358	GOSLIN	706GL	1,368	29.9
307	245	TANGLEWOOD	136TG	616	29.2
308	301	CROCKETT	65CRK	547	28.8
309	135	CENTRAL	130CE	694	28.3
310	139	CROWDER	102CD	1,667	27.7
311	170	CROCKETT	195CR	918	27.6
312	101	KOLBS	35KOL	1,102	26.2
313	204	STOWELL	231ST	940	25.8
314	276	SHEAWILL	536SH	1,201	25.4
315	227	MEMORIAL	280ML	748	24.7
316	365	ADAMS BAYOU	331AD	185	24.6
317	201	HUMPHREY (TX)	106HM	1,088	24.5
318	303	WEST END	80WED	269	24.0
319	59	METRO	719ME	1,791	22.6
320	160	FORT WORTH	7FTW	1,271	21.9
321	343	BRIARCLIFF	33BRC	302	21.8
322	18	Alden Bridge	768AL	3,435	21.7
323	98	LINDBERGH	43LNB	769	21.5
324	60	VIRGINIA	132VI	598	21.4
325	360	METRO	720ME	605	21.0
326	126	CROWDER	103CD	1,415	19.7
327	217	CROWDER	104CD	1,597	18.8
328	359	GOSLIN	707GL	809	18.6
329	289	TYRRELL	39TYR	10	17.3
330	284	FRONT STREET	310FR	567	17.3
331	216	SOMERVILLE	127SO	461	16.5
332	19	GOSLIN	702GL	1,757	16.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2012 SAIDI Ranking	2011 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2012 SAIDI Value
333	270	PORT NECHES	46PTN	1,222	16.0
334	219	PANORAMA	525PA	1,325	15.8
335	85	WESTSIDE	111WS	373	15.8
336	194	HUNTSVILLE	610HU	1,908	15.7
337	266	STONEGATE	92STG	2,009	15.7
338	255	GRIMES	981GR	322	15.4
339	96	HUMPHREY (TX)	107HM	2,216	15.3
340	313	PORT NECHES	45PTN	903	14.9
341	27	JIROU	75JRU	69	14.5
342	61	KOLBS	34KOL	1,196	14.3
343	125	TYRRELL	38TYR	36	13.8
344	295	METRO	722ME	2,168	13.7
345	340	SHEAWILL	535SH	660	13.4
346	263	GROVES-EGSI	62GRO	1,517	13.3
347	300	METRO	718ME	1,330	12.8
348	347	MANCHESTER	67MAN	936	12.7
349	239	CONROE BULK	575CN	662	11.0
350	50	APRIL	590AP	1,560	10.9
351	314	METRO	723ME	594	10.6
352	321	JIROU	76JRU	168	9.2
353	112	NORTH END	27NOE	148	8.3
354	222	EGYPT	550EP	877	8.1
355	318	GOSLIN	705GL	872	7.9
356	356	JIROU	77JRU	337	6.8
357	40	HIMEX	222HI	207	6.6
358	355	SPURLOCK	99SPU	667	6.1
359	376	DAISETTA	741DA	163	6.0
360	304	WEST END	87WED	31	6.0
361	286	CROCKETT	61CRK	102	4.8
362	330	LINCOLN	16LCN	306	4.6
363	77	YANKEE DOODLE	25YAN	168	3.1
364	268	YANKEE DOODLE	24YAN	252	3.0
365	235	HUMPHREY (TX)	108HM	41	3.0
366	328	JIROU	78JRU	317	2.9
367	111	LINCOLN	15LCN	290	2.3
368	364	METRO	721ME	1,301	2.1
369	367	LONGMIRE	581LM	2,050	1.8
370	310	WESTSIDE	113WS	303	1.7
371	329	NORTH END	26NOE	333	1.2
372	90	Alden Bridge	766AL	1,657	1.2
373	375	NORTH END	28NOE	192	0.5
374	377	WEST END	82WED	516	0.3
375	349	Alden Bridge	769AL	1,196	0.1
376	374	CORDREY	321CO	17	0.0
377	8	BENTWATER	522BW	577	0.0
378	348	CONROE BULK	573CN	12	0.0
379	373	CROCKETT	63CRK	32	0.0
380	369	NAVASOTA	901NA	301	0.0
381	N/A	SPEEDWAY	917SW	30	0.0

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2012 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	12.09%
Vegetation	34.53%
Animals and Birds	3.97%
People (Including cars and farm equip)	9.58%
Utility-owned Equipment	34.02%
Other	4.95%
Unknown	0.86%
	100.00%