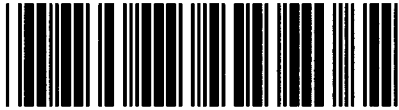




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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2011 Reporting Year
Amended June 25, 2012

Entergy Texas, Inc.

Project 40078

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced 2011	1.396	0.103	0.126	0.049	0.159	0.112	0.113	0.160	0.134	0.179	0.088	0.097	0.078
Scheduled 2011	0.033	0.003	0.003	0.002	0.001	0.002	0.001	0.002	0.002	0.008	0.002	0.001	0.006
Outside Causes 2011	0.263	0.040	0.014	0.018	0.005	0.065	0.020	0.031	0.000	0.027	0.019	0.006	0.020
Major Events 2011	0.248	0.000	0.058	0.000	0.061	0.000	0.055	0.000	0.073	0.000	0.000	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2011	148.2	11.3	20.4	4.0	16.9	9.5	9.5	15.7	13.6	20.3	9.4	9.9	7.7
Scheduled													
2011	2.4	0.2	0.2	0.2	0.1	0.2	0.2	0.1	0.1	0.2	0.2	0.1	0.6
Outside Causes													
2011	25.6	3.9	3.6	2.7	0.6	5.2	2.4	1.5	0.0	3.2	0.2	0.4	1.9
Major Events													
2011	42.9	0.0	12.6	0.0	4.1	0.0	6.4	0.0	19.9	0.0	0.0	0.0	0.0

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

380

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
1	89	FORT WORTH	567FT	463	8.3348
2	1	HIMEX	223HI	3,415	6.8931
3	270	METRO	719ME	1,497	5.6393
4	13	DOUCETTE	570DC	1,119	5.3628
5	339	Alden Bridge	767AL	2,511	5.1462
6	8	PANSY	185PS	1,252	4.7165
7	5	NEW CANEY	334NC	834	4.3681
8	215	MAGNOLIA AMES	711MG	792	4.3396
9	347	CONROE BULK	577CN	202	4.3069
10	53	CLEVELAND (TX)	404CV	1,699	4.2360
11	35	NECHES	197NE	166	4.1747
12	46	TEMCO	627TE	1,036	4.0589
13	224	CORRIGAN BULK	238CR	607	4.0346
14	246	CRYSTAL	570CR	781	3.8707
15	61	DOBBIN	920DO	1,604	3.6870
16	51	STOWELL	231ST	953	3.6390
17	95	ELIZABETH	122EL	975	3.6267
18	172	JOHNSTOWN	343JT	1,489	3.5856
19	131	NAVASOTA	905NA	2,319	3.5011
20	218	HUNTSVILLE	611HU	1,496	3.4860
21	88	LOEB	17LOB	874	3.4508
22	257	CORDREY	326CO	1,240	3.4492
23	74	WARREN	506WR	1,360	3.3463
24	189	SARATOGA	761SA	438	3.3288
25	28	DAYTON BULK	723DY	930	3.3054
26	4	DAYTON BULK	724DY	2,195	3.2784
27	309	LACON	540LA	1,575	3.2711
28	65	CRYSTAL	566CR	1,447	3.2267
29	87	CROCKETT	198CR	215	3.2186
30	118	GOSLIN	708GL	2,215	3.1959
31	54	TYRRELL	37TYR	507	3.1834
32	39	HAMPTON	157HA	11	3.1818
33	108	ORANGE	350ON	861	3.0546
34	34	GOREE	681GR	668	3.0389
35	237	CORDREY	324CO	1,521	2.9586
36	38	OAK RIDGE (TX)	742OK	230	2.9522
37	274	CONAIR	511CN	1,563	2.9354
38	153	LINDBERGH	42LNB	310	2.9323
39	244	WEST END	85WED	524	2.8168
40	103	DAYTON BULK	726DY	1,493	2.8118
41	24	CLEVELAND (TX)	426CV	2,942	2.8107
42	250	HUNTSVILLE	608HU	3,197	2.8073
43	23	RIVTRIN	269RV	2,910	2.7859
44	318	CHEEK	160CH	440	2.7568

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
45	288	HUNTSVILLE	607HU	3,462	2.6944
46	161	CONAIR	516CN	456	2.6754
47	312	TAMINA	598TA	799	2.6308
48	100	ELIZABETH	123EL	2,375	2.5057
49	16	MCLEWIS	380MC	2,358	2.5004
50	27	NECHES	193NE	1,097	2.4731
51	57	LINDBERGH	40LNB	1,612	2.4677
52	12	DOUCETTE	568DC	497	2.4648
53	149	GROVES-EGSI	61GRO	935	2.4428
54	9	AMELIA BULK	181AM	1,857	2.4297
55	324	WESTSIDE	112WS	427	2.4028
56	152	CHINA	93CHI	1,267	2.3694
57	243	WINFREE	341WN	709	2.3653
58	253	ELIZABETH	120EL	1,363	2.3529
59	216	DAISETTA	743DA	346	2.3324
60	70	BATSON	53BAT	883	2.3296
61	52	GOSLIN	706GL	1,365	2.2908
62	235	GROVES-EGSI	59GRO	1,708	2.2465
63	317	MANCHESTER	67MAN	1,018	2.2289
64	174	LAKEVIEW	80LAV	719	2.1961
65	267	MAPLE	90MPL	365	2.1123
66	76	CLEVELAND (TX)	425CV	2,005	2.0898
67	48	YANKEE DOODLE	22YAN	2,372	2.0885
68	55	TEMCO	628TE	359	2.0474
69	126	PORT ACRES SUB	69PTA	475	2.0400
70	197	SPLENDORA	308SP	2,074	2.0217
71	121	AMELIA BULK	180AM	1,328	2.0188
72	225	WALDEN	563WD	1,698	2.0082
73	188	HEARNE	28HRN	27	2.0000
74	353	Alden Bridge	769AL	1,166	1.9777
75	150	BEVIL	155BE	3,778	1.9772
76	66	DOBBIN	519DO	1,472	1.9545
77	372	YANKEE DOODLE	25YAN	173	1.9538
78	210	HARDIN	35HDN	778	1.9396
79	298	OAK RIDGE (TX)	743OK	2,909	1.9082
80	155	METRO	723ME	516	1.8934
81	281	HEARNE	25HRN	226	1.8894
82	107	WARREN	592WR	2,135	1.8684
83	114	TANGLEWOOD	137TG	1,511	1.8511
84	92	JOHNSTOWN	544JT	2,430	1.8416
85	69	ADAMS BAYOU	332AD	591	1.8342
86	299	TAMINA	599TA	409	1.7946
87	N/A	EGYPT	551EP	2,209	1.7823
88	283	CONAIR	512CN	1,242	1.7754
89	109	NEW CANEY	337NC	559	1.7388
90	190	GRIMES	981GR	319	1.7273
91	105	GEORGIA	670GE	472	1.6970
92	254	NAVASOTA	969NA	864	1.6736

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
93	306	YANKEE DOODLE	24YAN	334	1.6677
94	98	TAMINA	317TA	1,140	1.6675
95	359	APRIL	592AP	1,035	1.6667
96	47	BRIARCLIFF	32BRC	1,321	1.6556
97	15	OILLA	345OI	1,340	1.6552
98	124	FLETCHER	457FL	1,466	1.6378
99	240	WALDEN	564WD	2,393	1.6268
100	17	SOUR LAKE	104SL	332	1.6114
101	164	APRIL	591AP	1,535	1.6111
102	205	APOLLO	320AP	1,723	1.6065
103	264	PEE DEE	808PD	1,895	1.6026
104	77	LINDBERGH	43LNB	758	1.5871
105	311	GRIMES	883GR	860	1.5593
106	58	ADAMS BAYOU	330AD	135	1.5556
107	200	APOLLO	321AP	922	1.5510
108	301	KOUNTZE BULK	435KT	46	1.5435
109	37	CLEVELAND (TX)	406CV	1,480	1.5365
110	127	LAKEVIEW	81LAV	1,290	1.5101
111	322	PARKDALE	176PR	533	1.5084
112	203	LINCOLN	15LCN	288	1.5069
113	162	EASTGATE	781EG	1,186	1.4772
114	71	CALVERT	4CAL	2,124	1.4718
115	251	LACON	537LA	1,851	1.4662
116	252	WYNTEX	634WT	1,234	1.4498
117	120	LACON	539LA	1,152	1.4358
118	10	LOVELLS LAKE	141LV	719	1.4256
119	14	SPLENDORA	309SP	1,220	1.4246
120	286	OAK RIDGE (TX)	740OK	1,157	1.4244
121	19	LONGMIRE	582LM	828	1.4070
122	78	BAYSHORE	213BA	1,663	1.3999
123	228	DAYTON BULK	725DY	1,312	1.3857
124	2	CALVERT	6CAL	1,588	1.3829
125	296	VIDOR	164VD	878	1.3781
126	73	LINDBERGH	41LNB	1,716	1.3776
127	297	HANKS	22HKS	1,172	1.3532
128	56	VIWAY	681VI	967	1.3433
129	156	MCDONALD	479MD	753	1.3360
130	358	CONROE BULK	575CN	635	1.3339
131	83	HUMPHREY (TX)	107HM	2,227	1.3300
132	217	PORT ACRES SUB	67PTA	582	1.3265
133	96	BAYSHORE	211BA	994	1.3229
134	277	ECHO	71ECH	680	1.3191
135	276	WINFREE	340WN	395	1.3190
136	350	NORTH END	26NOE	330	1.3091
137	171	STOWELL	232ST	1,082	1.3031
138	145	CONROE BULK	572CN	1,326	1.2971
139	208	DAISETTA	744DA	767	1.2803
140	315	CONROE BULK	506CN	2,117	1.2702

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
141	173	SILSBEE	461SI	515	1.2680
142	67	LOEB	18LOB	569	1.2619
143	30	SPLENDORA	307SP	1,369	1.2615
144	290	ADAMS BAYOU	331AD	189	1.2487
145	326	WEST ORANGE	392WO	649	1.2327
146	110	PORT ACRES BULK	70PAS	812	1.2266
147	25	TAMINA	316TA	285	1.2246
148	42	WEST END	88WED	900	1.2244
149	50	RAYWOOD	74RAY	1,181	1.2227
150	363	TRAVIS	13TRV	45	1.2000
151	198	WEST END	82WED	493	1.1968
152	135	HUNTSVILLE	600HU	1,805	1.1767
153	132	CONAIR	514CN	1,426	1.1732
154	196	CONROE BULK	576CN	954	1.1719
155	209	SILSBEE	462SI	768	1.1719
156	335	LONGMIRE	580LM	1,467	1.1677
157	170	HICKORY RIDGE	341HI	1,578	1.1667
158	357	TRAVIS	11TRV	18	1.1667
159	226	MCDONALD	477MD	1,559	1.1539
160	323	CENTRAL	132CE	1,770	1.1497
161	186	BROOKS CREEK	270BC	48	1.1250
162	233	KOUNTZE BULK	432KT	848	1.1238
163	142	MEMORIAL	281ML	828	1.1171
164	340	VIRGINIA	130VI	1,020	1.1088
165	338	SPURLOCK	99SPU	665	1.1083
166	287	ROSEDALE (TX)	151RS	1,115	1.1004
167	91	KOLBS	36KOL	1,370	1.0985
168	26	MCHALE	113MC	630	1.0984
169	222	WOODVILLE (TX)	594WD	1,174	1.0843
170	29	KICKAPOO	251KP	1,268	1.0781
171	352	HUMPHREY (TX)	108HM	41	1.0732
172	256	OAK RIDGE (TX)	741OK	766	1.0705
173	194	LINCOLN	16LCN	341	1.0704
174	147	JOHNSTOWN	345JT	1,047	1.0678
175	7	GOSLIN	709GL	3,611	1.0590
176	144	NEW CANEY	304NC	1,254	1.0518
177	18	CHINA	92CHI	618	1.0518
178	319	NAVASOTA	904NA	1,247	1.0441
179	94	CLEVELAND (TX)	405CV	2,015	1.0377
180	238	BRIDGE CITY	363BD	1,870	1.0310
181	259	GRIMES	982GR	716	1.0251
182	204	METRO	720ME	586	1.0137
183	360	GOSLIN	710GL	858	1.0128
184	80	HANKAMER	206HA	601	1.0067
185	181	MCHALE	112MC	666	1.0015
186	305	Alden Bridge	764AL	1,342	1.0007
187	344	CEDAR	698CE	25	1.0000
188	348	CONROE BULK	573CN	10	1.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
189	366	WESTSIDE	113WS	318	0.9969
190	62	KOLBS	37KOL	717	0.9944
191	44	VIRGINIA	131VI	1,421	0.9887
192	289	OAK RIDGE (TX)	744OK	2,704	0.9852
193	122	BENTWATER	522BW	566	0.9823
194	123	CROCKETT	65CRK	515	0.9728
195	346	PANORAMA	525PA	1,323	0.9630
196	90	BEVIL	156BE	659	0.9621
197	93	OAK RIDGE (TX)	745OK	1,746	0.9611
198	20	MCLEWIS	381MC	1,211	0.9521
199	113	VIDOR	162VD	1,860	0.9414
200	230	ECHO	73ECH	797	0.9322
201	219	STONEGATE	91STG	1,493	0.9257
202	6	MANCHESTER	66MAN	2,100	0.9229
203	275	CALDWELL INDUSTRIAL	138CI	678	0.9218
204	201	HANKS	23HKS	1,291	0.9032
205	293	SOUTH LIBERTY	714SL	130	0.9000
206	337	CROWDER	104CD	1,592	0.8932
207	86	NEW CANEY	338NC	4,396	0.8879
208	266	AMELIA BULK	182AM	924	0.8853
209	75	VIDOR	163VD	1,593	0.8757
210	182	WYNTEX	632WT	866	0.8718
211	179	FRONT STREET	308FR	372	0.8683
212	129	KOLBS	34KOL	1,225	0.8678
213	175	WINFREE	342WN	1,211	0.8646
214	141	ECHO	70ECH	1,586	0.8632
215	N/A	MERLIN	374MR	530	0.8604
216	101	CORDREY	325CO	1,535	0.8567
217	99	FRONT STREET	307FR	514	0.8502
218	117	MCHALE	110MC	1,055	0.8493
219	269	Alden Bridge	762AL	3,610	0.8410
220	176	ELIZABETH	121EL	1,157	0.8332
221	177	CRYSTAL	567CR	1,261	0.8319
222	272	PORT ACRES SUB	68PTA	1,254	0.8317
223	104	WINSHIRE	241WS	1,052	0.8165
224	268	VIRGINIA	129VI	622	0.8119
225	3	FORT WORTH	99FTW	326	0.8067
226	280	LUMBERTON	441LU	3,749	0.7997
227	241	ECHO	72ECH	505	0.7960
228	242	RAYWOOD	73RAY	514	0.7899
229	369	CONROE BULK	574CN	1,487	0.7882
230	212	MCDONALD	476MD	1,011	0.7814
231	36	RIVTRIN	268RV	2,538	0.7695
232	32	BENTWATER	520BW	1,591	0.7687
233	68	NEW CANEY	333NC	5,998	0.7668
234	115	TRANSCO	48TCO	188	0.7553
235	N/A	MERLIN	375MR	850	0.7529
236	227	SHEAWILL	536SH	1,188	0.7517

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
237	234	STONEGATE	92STG	1,995	0.7494
238	302	CONROE BULK	507CN	2,020	0.7376
239	79	LOVELLS LAKE	142LV	326	0.7301
240	263	TANGLEWOOD	135TG	506	0.7233
241	213	PEE DEE	806PD	1,434	0.7162
242	214	KOUNTZE BULK	451KT	1,071	0.6993
243	133	FORT WORTH	12FTW	1,517	0.6968
244	140	SPURLOCK	98SPU	588	0.6956
245	41	PLANTATION (TX)	545PL	1,046	0.6931
246	106	HUMPHREY (TX)	106HM	1,108	0.6913
247	163	NEW CANEY	336NC	3,774	0.6844
248	112	APRIL	590AP	1,570	0.6815
249	207	MAYHAW	671MA	1,800	0.6756
250	202	MCDONALD	478MD	635	0.6661
251	258	PANSY	184PS	418	0.6627
252	193	ORANGE	352ON	915	0.6590
253	158	PEE DEE	809PD	1,558	0.6425
254	300	Alden Bridge	765AL	769	0.6346
255	43	BRIARCLIFF	30BRC	2,381	0.6220
256	146	NEW CANEY	335NC	1,819	0.6190
257	154	MCHALE	111MC	577	0.6170
258	273	SOUR LAKE	105SL	1,226	0.6150
259	31	NORTH SILSBEE	472NS	309	0.6149
260	265	BRIDGE CITY	362BD	1,144	0.6084
261	63	CONAIR	515CN	1,538	0.5956
262	22	BAYSHORE	212BA	44	0.5909
263	84	GOREE	682GR	1,164	0.5893
264	320	HIMEX	221HI	104	0.5865
265	143	FLETCHER	456FL	804	0.5833
266	223	PLANTATION (TX)	546PL	823	0.5796
267	271	CHEEK	166CH	560	0.5750
268	232	CROCKETT	64CRK	958	0.5741
269	134	TESCO	36TSC	79	0.5696
270	82	ROSEDALE (TX)	153RS	898	0.5612
271	64	BENTWATER	521BW	1,821	0.5590
272	329	CLEVELAND (TX)	403CV	1,469	0.5344
273	371	TRAVIS	14TRV	17	0.5294
274	291	SILSBEE	463SI	747	0.5234
275	167	WEST END	86WED	490	0.5224
276	165	WOODVILLE (TX)	593WD	718	0.5195
277	332	HUNTSVILLE	610HU	1,897	0.5192
278	168	TANGLEWOOD	134TG	2,327	0.5080
279	370	GOSLIN	701GL	1,184	0.4865
280	285	JOHNSTOWN	342JT	623	0.4783
281	308	CONAIR	513CN	1,421	0.4736
282	331	CHEEK	165CH	105	0.4571
283	21	EGYPT	552EP	493	0.4402
284	136	SOMERVILLE	127SO	450	0.4289

Service Quality Report to the Public Utility Commission of Texas

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2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
285	295	TANGLEWOOD	136TG	617	0.4019
286	160	HAMPTON	158HA	1,123	0.3927
287	157	NORTH SILSBEE	471NS	1,090	0.3853
288	183	HEARNE	29HRN	322	0.3851
289	355	Alden Bridge	766AL	1,651	0.3798
290	221	BEVIL	154BE	2,223	0.3797
291	333	SOMERVILLE	126SO	838	0.3783
292	262	WALDEN	560WD	633	0.3776
293	220	LACON	538LA	1,290	0.3767
294	239	WEST ORANGE	393WO	686	0.3586
295	97	GOSLIN	707GL	808	0.3564
296	33	NORTH END	21NOE	2,051	0.3515
297	116	LONGMIRE	583LM	1,287	0.3512
298	148	BRIARCLIFF	31BRC	873	0.3414
299	334	CENTRAL	130CE	693	0.3391
300	195	WINSHIRE	240WS	1,116	0.3289
301	367	METRO	718ME	1,310	0.3282
302	185	HANKAMER	207HA	707	0.3267
303	169	KOLBS	35KOL	1,123	0.3224
304	102	VIWAY	682VI	1,817	0.3214
305	138	BRIDGE CITY	360BD	981	0.3201
306	245	NORTH END	27NOE	151	0.3179
307	260	BRIDGE CITY	361BD	1,059	0.3163
308	60	LONGMIRE	584LM	1,380	0.3159
309	119	PORT NECHES	46PTN	1,229	0.3084
310	255	CORDREY	327CO	1,014	0.3008
311	248	LILLARD	490LI	297	0.2963
312	206	GOSLIN	702GL	1,744	0.2942
313	159	CENTRAL	133CE	1,591	0.2879
314	307	CROWDER	103CD	1,409	0.2832
315	303	CROWDER	102CD	1,481	0.2816
316	211	VIDOR	161VD	630	0.2698
317	151	JIROU	78JRU	397	0.2670
318	137	MCLEWIS	382MC	785	0.2662
319	343	FRONT STREET	310FR	512	0.2617
320	187	WYNTEX	633WT	609	0.2562
321	247	ORANGE	351ON	501	0.2495
322	327	PARKDALE	171PR	695	0.2475
323	111	CENTRAL	131CE	933	0.2369
324	328	VIRGINIA	132VI	608	0.2368
325	191	WEST END	80WED	271	0.2362
326	229	FEDERAL	801FE	242	0.2231
327	321	GROVES-EGSI	63GRO	1,286	0.2224
328	11	METRO	722ME	2,167	0.2192
329	231	STOWELL	233ST	607	0.2125
330	40	METRO	716ME	513	0.2066
331	236	EGYPT	550EP	821	0.1961
332	364	NORTH END	29NOE	361	0.1911

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIFI Ranking	2010 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIFI Value
333	199	GOSLIN	704GL	1,672	0.1878
334	356	CROCKETT	60CRK	214	0.1776
335	81	PORT NECHES	45PTN	906	0.1722
336	330	DAYTON BULK	727DY	765	0.1699
337	341	TYRRELL	38TYR	36	0.1667
338	314	FORT WORTH	7FTW	1,313	0.1645
339	294	ROSEDALE (TX)	152RS	716	0.1634
340	292	CONROE BULK	505CN	1,362	0.1630
341	130	CHEEK	159CH	539	0.1577
342	180	WESTSIDE	111WS	398	0.1558
343	278	STONEGATE	90STG	1,037	0.1456
344	261	BRIARCLIFF	33BRC	303	0.1452
345	59	DOUCETTE	569DC	190	0.1421
346	325	METRO	717ME	113	0.1416
347	249	CROWDER	105CD	897	0.1371
348	72	CORRIGAN BULK	239CR	501	0.1277
349	304	GROVES-EGSI	62GRO	1,501	0.1239
350	354	SPEEDWAY	917SW	28	0.1071
351	376	WEST END	87WED	29	0.1034
352	351	DAISETTA	741DA	163	0.0982
353	139	HANKS	25HKS	922	0.0976
354	282	NORTH END	28NOE	196	0.0918
355	184	YANKEE DOODLE	23YAN	589	0.0883
356	310	SHEAWILL	535SH	678	0.0870
357	125	CROCKETT	195CR	1,218	0.0854
358	316	GOSLIN	705GL	870	0.0793
359	345	GOSLIN	703GL	1,669	0.0719
360	178	STONEGATE	93STG	2,045	0.0577
361	192	CROCKETT	61CRK	100	0.0500
362	166	HANKS	24HKS	864	0.0463
363	362	NAVASOTA	901NA	301	0.0299
364	45	LONGMIRE	581LM	2,019	0.0277
365	284	MAPLE	91MPL	260	0.0269
366	336	JIROU	77JRU	339	0.0265
367	128	BAYOU FANNETT	250BY	39	0.0256
368	342	JIROU	76JRU	171	0.0234
369	313	HIMEX	222HI	209	0.0144
370	279	ROSEDALE (TX)	150RS	105	0.0095
371	365	Alden Bridge	763AL	2,113	0.0066
372	85	METRO	721ME	1,274	0.0024
373	377	TRAVIS	9TRV	23	0.0000
374	361	Alden Bridge	768AL	3,189	0.0000
375	375	JIROU	75JRU	67	0.0000
376	374	TRAVIS	6TRV	30	0.0000
377	49	CROCKETT	63CRK	29	0.0000
378	349	CORDREY	321CO	16	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With More Than 10 Customers

380

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
1	1	HIMEX	223HI	3415	2038.7365
2	24	FORT WORTH	567FT	463	1098.3693
3	6	NEW CANEY	334NC	834	811.1019
4	231	TAMINA	598TA	799	630.7422
5	107	SARATOGA	761SA	438	533.6895
6	41	DOBBIN	920DO	1604	509.3803
7	240	LINDBERGH	42LNB	310	488.7065
8	28	TEMCO	628TE	359	474.7716
9	64	CRYSTAL	566CR	1447	470.1652
10	73	WARREN	506WR	1360	469.1125
11	256	HUNTSVILLE	608HU	3197	465.3250
12	147	CORRIGAN BULK	238CR	607	458.0758
13	62	CLEVELAND (TX)	426CV	2942	453.0265
14	23	DAYTON BULK	724DY	2195	449.0642
15	63	CROCKETT	198CR	215	444.8512
16	242	METRO	719ME	1497	444.1543
17	199	WEST END	85WED	524	426.1336
18	15	DOUCETTE	570DC	1119	419.5987
19	76	TEMCO	627TE	1036	406.9006
20	136	APRIL	591AP	1535	402.3792
21	3	PANSY	185PS	1252	397.0088
22	346	CEDAR	698CE	25	395.0000
23	7	NECHES	197NE	166	389.5000
24	138	CHINA	93CHI	1267	375.7459
25	176	DAISETTA	743DA	346	362.6301
26	320	CHEEK	160CH	440	359.2523
27	106	JOHNSTOWN	343JT	1489	357.0604
28	307	Alden Bridge	767AL	2511	351.8144
29	156	JOHNSTOWN	544JT	2430	351.4658
30	5	HAMPTON	157HA	11	338.6364
31	105	MAGNOLIA AMES	711MG	792	331.0732
32	35	CLEVELAND (TX)	404CV	1699	322.6722
33	353	CONROE BULK	577CN	202	315.7376
34	273	LAKEVIEW	81LAV	1290	313.7062
35	31	DAYTON BULK	726DY	1493	309.1534
36	25	NECHES	193NE	1097	308.5907
37	133	LOEB	17LOB	874	298.8272
38	17	RIVTRIN	269RV	2910	297.1474
39	65	DOBBIN	519DO	1472	295.7160
40	109	GEORGIA	670GE	472	294.8178
41	154	HEARNE	28HRN	27	287.0000
42	47	DOUCETTE	568DC	497	275.0926
43	362	TRAVIS	11TRV	18	274.0000
44	252	CORDREY	326CO	1240	270.5887

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
45	184	HUNTSVILLE	611HU	1496	267.3008
46	88	BATSON	53BAT	883	267.1880
47	202	ORANGE	350ON	861	264.9152
48	141	BEVIL	156BE	659	264.9090
49	171	CRYSTAL	570CR	781	264.6645
50	280	MAPLE	90MPL	365	255.6219
51	354	APRIL	592AP	1035	248.3855
52	118	LINDBERGH	40LNB	1612	243.1706
53	39	GOREE	681GR	668	240.8802
54	34	TAMINA	317TA	1140	234.8632
55	274	CONAIR	511CN	1563	230.6027
56	131	GOSLIN	708GL	2215	229.3883
57	285	OAK RIDGE (TX)	743OK	2909	228.3255
58	337	WESTSIDE	112WS	427	227.5504
59	55	LACON	539LA	1152	226.7569
60	33	OILLA	345OI	1340	225.0060
61	179	STOWELL	231ST	953	224.3799
62	233	PORT ACRES SUB	69PTA	475	218.1684
63	246	WINFREE	341WN	709	212.1721
64	257	HUNTSVILLE	607HU	3462	210.4916
65	267	LACON	540LA	1575	209.9340
66	212	GROVES-EGSI	59GRO	1708	209.8419
67	168	GRIMES	981GR	319	207.9498
68	272	CONAIR	516CN	456	207.5833
69	160	PORT ACRES BULK	70PAS	812	206.5172
70	250	ELIZABETH	120EL	1363	204.6427
71	48	BRIARCLIFF	32BRC	1321	201.0545
72	163	NAVASOTA	905NA	2319	198.7085
73	325	WALDEN	564WD	2393	196.4496
74	262	HEARNE	25HRN	226	195.7566
75	282	GRIMES	982GR	716	194.6047
76	299	JOHNSTOWN	342JT	623	194.1188
77	345	SPURLOCK	99SPU	665	194.0932
78	43	OAK RIDGE (TX)	742OK	230	191.0739
79	9	DAYTON BULK	723DY	930	189.0839
80	224	CORDREY	324CO	1521	186.1709
81	215	CONROE BULK	576CN	954	183.6614
82	260	LACON	537LA	1851	183.2080
83	129	WARREN	592WR	2135	180.7368
84	4	CHINA	92CHI	618	180.3932
85	175	EASTGATE	781EG	1186	179.9410
86	229	DAYTON BULK	725DY	1312	179.3445
87	290	CONAIR	512CN	1242	179.0217
88	186	SILSBEE	461SI	515	178.1903
89	269	NAVASOTA	969NA	864	177.0463
90	357	CONROE BULK	575CN	635	176.3276
91	288	GRIMES	883GR	860	175.3267
92	236	KOLBS	37KOL	717	174.9261

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
93	26	LONGMIRE	582LM	828	173.7005
94	142	TYRRELL	37TYR	507	173.2209
95	183	RAYWOOD	73RAY	514	172.8560
96	110	WALDEN	563WD	1698	171.0336
97	368	TRAVIS	13TRV	45	170.9333
98	338	ADAMS BAYOU	331AD	189	164.9101
99	159	ELIZABETH	122EL	975	163.0728
100	144	SILSBEE	462SI	768	162.6120
101	241	OAK RIDGE (TX)	744OK	2704	162.5932
102	180	HARDIN	35HDN	778	158.9833
103	226	WYNTEX	634WT	1234	158.6840
104	238	MCHALE	112MC	666	158.5480
105	121	GOSLIN	706GL	1365	158.2161
106	124	SPLENDORA	308SP	2074	156.7825
107	100	BAYSHORE	213BA	1663	155.5195
108	53	MCHALE	113MC	630	153.8095
109	117	NEW CANEY	336NC	3774	153.7570
110	57	YANKEE DOODLE	22YAN	2372	152.0110
111	234	METRO	723ME	516	151.7442
112	287	KOUNTZE BULK	435KT	46	151.2174
113	271	PORT ACRES SUB	68PTA	1254	150.3453
114	2	FORT WORTH	99FTW	326	149.8466
115	68	LOEB	18LOB	569	149.4411
116	152	DAISETTA	744DA	767	148.9074
117	91	ADAMS BAYOU	330AD	135	148.1630
118	12	SOUR LAKE	104SL	332	147.1416
119	119	SPLENDORA	307SP	1369	146.7232
120	322	PARKDALE	176PR	533	143.4503
121	331	WEST ORANGE	392WO	649	141.6364
122	312	HANKS	22HKS	1172	140.0896
123	29	AMELIA BULK	181AM	1857	139.5627
124	30	CLEVELAND (TX)	425CV	2005	138.8025
125	92	CONAIR	514CN	1426	137.4691
126	177	ELIZABETH	123EL	2375	137.1768
127	153	ELIZABETH	121EL	1157	136.8686
128	319	WINFREE	340WN	395	136.6481
129	95	TRANSCO	48TCO	188	135.5372
130	261	LAKEVIEW	80LAV	719	134.9026
131	84	LOVELLS LAKE	142LV	326	134.7669
132	78	WEST END	86WED	490	130.8735
133	120	JOHNSTOWN	345JT	1047	130.7736
134	166	APOLLO	320AP	1723	130.3999
135	10	LOVELLS LAKE	141LV	719	130.2921
136	211	PEE DEE	808PD	1895	129.7034
137	132	KOLBS	36KOL	1370	127.9453
138	80	BEVIL	155BE	3778	127.8303
139	46	WEST END	88WED	900	125.8144
140	20	SPLENDORA	309SP	1220	125.5508

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
141	254	ROSEDALE (TX)	151RS	1115	125.0117
142	115	CALVERT	4CAL	2124	124.9972
143	N/A	EGYPT	551EP	2209	124.0702
144	251	TANGLEWOOD	137TG	1511	123.9729
145	99	RAYWOOD	74RAY	1181	123.2329
146	130	ECHO	70ECH	1586	123.1097
147	237	AMELIA BULK	180AM	1328	121.2093
148	127	HUMPHREY (TX)	107HM	2227	120.5559
149	281	WOODVILLE (TX)	593WD	718	119.4067
150	37	GOSLIN	709GL	3611	118.4492
151	148	VIDOR	163VD	1593	118.3358
152	189	HICKORY RIDGE	341HI	1578	116.7288
153	243	PORT ACRES SUB	67PTA	582	114.0859
154	N/A	MERLIN	374MR	530	113.1698
155	336	LONGMIRE	580LM	1467	112.6462
156	103	KOLBS	34KOL	1225	111.9216
157	87	CONROE BULK	572CN	1326	110.5452
158	283	YANKEE DOODLE	24YAN	334	110.4880
159	38	MCLEWIS	380MC	2358	110.3821
160	97	NEW CANEY	338NC	4396	109.5469
161	44	BENTWATER	520BW	1591	109.4425
162	167	OAK RIDGE (TX)	741OK	766	107.1319
163	209	PANSY	184PS	418	106.3541
164	116	HANKS	23HKS	1291	105.0070
165	205	WINSHIRE	241WS	1052	102.7842
166	200	FLETCHER	457FL	1466	102.5887
167	56	NEW CANEY	304NC	1254	102.2998
168	324	HIMEX	221HI	104	102.2308
169	162	CROCKETT	65CRK	515	101.3922
170	79	PEE DEE	809PD	1558	100.3293
171	182	WINFREE	342WN	1211	99.7820
172	218	LINCOLN	15LCN	288	99.7118
173	352	HUMPHREY (TX)	108HM	41	98.4634
174	13	NORTH SILSBEE	472NS	309	98.4531
175	174	PEE DEE	806PD	1434	97.6820
176	247	SOUR LAKE	105SL	1226	97.6240
177	36	MCLEWIS	381MC	1211	97.4203
178	51	LINDBERGH	43LNB	758	96.9420
179	327	Alden Bridge	769AL	1166	95.5532
180	372	YANKEE DOODLE	25YAN	173	94.9017
181	69	HANKAMER	206HA	601	94.3677
182	206	SPURLOCK	98SPU	588	93.6054
183	134	NEW CANEY	337NC	559	92.6673
184	72	NEW CANEY	333NC	5998	91.6097
185	291	MANCHESTER	67MAN	1018	91.4872
186	253	CALDWELL INDUSTRIAL	138CI	678	91.2183
187	214	KOUNTZE BULK	432KT	848	89.8844
188	81	CLEVELAND (TX)	406CV	1480	89.8507

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
189	66	VIRGINIA	131VI	1421	89.5742
190	259	Alden Bridge	765AL	769	89.2718
191	21	MANCHESTER	66MAN	2100	88.6614
192	265	CHEEK	166CH	560	88.6143
193	151	HUMPHREY (TX)	106HM	1108	88.1327
194	361	GOSLIN	710GL	858	87.6597
195	83	STONEGATE	91STG	1493	87.2398
196	292	OAK RIDGE (TX)	740OK	1157	86.8194
197	198	ADAMS BAYOU	332AD	591	85.8003
198	114	CLEVELAND (TX)	405CV	2015	85.0055
199	143	HUNTSVILLE	600HU	1805	84.7114
200	75	APRIL	590AP	1570	84.6631
201	149	STOWELL	232ST	1082	83.7588
202	185	GROVES-EGSI	61GRO	935	83.0492
203	128	APOLLO	321AP	922	81.9577
204	157	ROSEDALE (TX)	153RS	898	80.6002
205	363	NORTH END	26NOE	330	80.5030
206	102	VIWAY	681VI	967	80.4850
207	165	MEMORIAL	281ML	828	78.7355
208	158	CORDREY	325CO	1535	77.9472
209	230	WOODVILLE (TX)	594WD	1174	77.8049
210	279	Alden Bridge	762AL	3610	77.7346
211	278	AMELIA BULK	182AM	924	76.6807
212	298	TAMINA	599TA	409	76.5110
213	302	ECHO	71ECH	680	75.9956
214	172	MAYHAW	671MA	1800	75.7600
215	173	KOUNTZE BULK	451KT	1071	75.3996
216	196	MCDONALD	479MD	753	73.5963
217	14	TESCO	36TSC	79	73.1392
218	220	MCDONALD	477MD	1559	72.3669
219	54	KICKAPOO	251KP	1268	71.9945
220	188	SOUTH LIBERTY	714SL	130	70.4000
221	113	CRYSTAL	567CR	1261	70.0040
222	86	LINDBERGH	41LNB	1716	69.7261
223	342	CHEEK	165CH	105	69.5810
224	350	PANORAMA	525PA	1323	69.3303
225	366	CONROE BULK	574CN	1487	68.5770
226	67	RIVTRIN	268RV	2538	68.4149
227	207	MCHALE	110MC	1055	67.8161
228	275	TANGLEWOOD	136TG	617	67.3079
229	344	SOMERVILLE	126SO	838	67.1181
230	122	OAK RIDGE (TX)	745OK	1746	66.3786
231	22	CALVERT	6CAL	1588	65.6694
232	297	CONROE BULK	506CN	2117	63.8928
233	208	ECHO	73ECH	797	63.5194
234	16	PLANTATION (TX)	545PL	1046	61.4149
235	210	ECHO	72ECH	505	60.8891
236	197	BEVIL	154BE	2223	60.5870

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
237	277	CONAIR	513CN	1421	60.4448
238	335	CENTRAL	132CE	1770	60.4407
239	93	BRIARCLIFF	31BRC	873	60.0241
240	370	GOSLIN	701GL	1184	59.6757
241	193	STONEGATE	92STG	1995	59.5950
242	145	BRIDGE CITY	363BD	1870	58.7947
243	150	WEST END	82WED	493	57.6815
244	264	TANGLEWOOD	134TG	2327	57.1788
245	293	CONROE BULK	507CN	2020	57.1411
246	190	FRONT STREET	307FR	514	56.6440
247	140	GOREE	682GR	1164	56.5954
248	334	CLEVELAND (TX)	403CV	1469	56.5296
249	332	NAVASOTA	904NA	1247	56.3288
250	244	MCDONALD	476MD	1011	55.6528
251	232	BRIDGE CITY	362BD	1144	54.9729
252	137	PLANTATION (TX)	546PL	823	54.9392
253	308	METRO	720ME	586	53.7918
254	52	TAMINA	316TA	285	53.1368
255	58	BENTWATER	521BW	1821	52.8149
256	339	CROWDER	104CD	1592	52.4799
257	203	WALDEN	560WD	633	52.2370
258	104	BAYSHORE	211BA	994	51.9940
259	316	MCHALE	111MC	577	51.5459
260	32	EGYPT	552EP	493	49.5030
261	309	SILSBEE	463SI	747	49.4471
262	187	FLETCHER	456FL	804	49.2450
263	371	TRAVIS	14TRV	17	49.0588
264	311	VIDOR	164VD	878	49.0319
265	258	TANGLEWOOD	135TG	506	49.0178
266	42	NEW CANEY	335NC	1819	48.3304
267	341	VIRGINIA	130VI	1020	48.3216
268	294	FRONT STREET	308FR	372	47.4651
269	108	HAMPTON	158HA	1123	47.3152
270	N/A	MERLIN	375MR	850	47.1541
271	155	ORANGE	352ON	915	45.7322
272	181	LONGMIRE	583LM	1287	45.2844
273	228	CONROE BULK	573CN	10	45.0000
274	305	BRIDGE CITY	361BD	1059	44.8196
275	195	MCDONALD	478MD	635	44.7858
276	221	LINCOLN	16LCN	341	44.3519
277	70	BRIARCLIFF	30BRC	2381	43.4166
278	11	BAYSHORE	212BA	44	43.3409
279	45	NORTH END	21NOE	2051	42.9083
280	192	WEST ORANGE	393WO	686	42.2332
281	146	CROCKETT	64CRK	958	41.9530
282	296	PARKDALE	171PR	695	41.9122
283	245	LILLARD	490LI	297	41.7306
284	178	VIDOR	162VD	1860	41.3565

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
285	306	LUMBERTON	441LU	3749	40.3497
286	169	FORT WORTH	12FTW	1517	39.9921
287	317	VIRGINIA	132VI	608	39.9622
288	89	GOSLIN	707GL	808	39.8416
289	223	VIRGINIA	129VI	622	38.2010
290	123	PORT NECHES	46PTN	1229	37.1619
291	323	HUNTSVILLE	610HU	1897	36.6152
292	94	WYNTEX	632WT	866	36.5577
293	249	NORTH SILSBEE	471NS	1090	36.4138
294	161	WINSHIRE	240WS	1116	36.0081
295	315	CROWDER	103CD	1409	34.4578
296	225	SHEAWILL	536SH	1188	34.1801
297	164	BRIDGE CITY	360BD	981	33.0092
298	248	MCLEWIS	382MC	785	32.4955
299	213	BROOKS CREEK	270BC	48	32.3750
300	71	KOLBS	35KOL	1123	32.3054
301	227	CORDREY	327CO	1014	31.2012
302	333	CENTRAL	130CE	693	30.1082
303	74	HANKAMER	207HA	707	30.0085
304	49	CONAIR	515CN	1538	29.6352
305	351	Alden Bridge	766AL	1651	28.8558
306	82	HEARNE	29HRN	322	28.5839
307	326	GOSLIN	702GL	1744	28.1101
308	191	LACON	538LA	1290	28.0597
309	358	CROCKETT	60CRK	214	26.9953
310	135	WYNTEX	633WT	609	26.4417
311	284	ORANGE	351ON	501	26.2196
312	301	Alden Bridge	764AL	1342	26.0194
313	139	NORTH END	27NOE	151	24.9536
314	170	SOMERVILLE	127SO	450	24.8444
315	101	VIWAY	682VI	1817	24.1018
316	276	STOWELL	233ST	607	23.7298
317	204	GOSLIN	704GL	1672	23.3218
318	365	METRO	718ME	1310	23.1878
319	303	GROVES-EGSI	63GRO	1286	22.8219
320	201	LONGMIRE	584LM	1380	22.3087
321	59	CROCKETT	195CR	1218	21.7989
322	360	NORTH END	29NOE	361	21.7895
323	343	FRONT STREET	310FR	512	20.8223
324	18	WEST END	80WED	271	19.9410
325	98	CENTRAL	133CE	1591	19.5468
326	60	JIROU	78JRU	397	18.8287
327	126	CENTRAL	131CE	933	18.0214
328	217	EGYPT	550EP	821	16.9988
329	359	WESTSIDE	113WS	318	16.9465
330	289	BRIARCLIFF	33BRC	303	16.9208
331	216	WESTSIDE	111WS	398	16.3995
332	19	METRO	722ME	2167	15.8514

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2011 SAIDI Ranking	2010 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2011 SAIDI Value
333	270	CROWDER	102CD	1481	15.7427
334	219	VIDOR	161VD	630	15.6984
335	266	STONEGATE	90STG	1037	14.7473
336	194	FEDERAL	801FE	242	14.6860
337	255	FORT WORTH	7FTW	1313	14.2589
338	85	CHEEK	159CH	539	13.9221
339	96	YANKEE DOODLE	23YAN	589	13.6944
340	313	DAYTON BULK	727DY	765	13.6824
341	27	DOUCETTE	569DC	190	13.4000
342	61	CORRIGAN BULK	239CR	501	11.9800
343	295	ROSEDALE (TX)	152RS	716	11.2849
344	263	CONROE BULK	505CN	1362	11.2386
345	340	TYRRELL	38TYR	36	11.2222
346	125	METRO	716ME	513	11.0916
347	300	GROVES-EGSI	62GRO	1501	10.1392
348	347	GOSLIN	703GL	1669	9.4566
349	239	CROWDER	105CD	897	9.2497
350	50	HANKS	25HKS	922	9.2126
351	314	SHEAWILL	535SH	678	8.7979
352	321	GOSLIN	705GL	870	8.4736
353	112	PORT NECHES	45PTN	906	8.2141
354	222	BENTWATER	522BW	566	7.9523
355	318	NORTH END	28NOE	196	6.6531
356	356	DAISETTA	741DA	163	6.4479
357	40	CROCKETT	61CRK	100	5.6300
358	355	SPEEDWAY	917SW	28	4.5000
359	376	WEST END	87WED	29	4.1379
360	304	METRO	717ME	113	4.1062
361	286	JIROU	77JRU	339	4.0619
362	330	HANKS	24HKS	864	3.2963
363	235	STONEGATE	93STG	2045	3.0553
364	77	LONGMIRE	581LM	2019	3.0391
365	328	JIROU	76JRU	171	2.1988
366	111	BAYOU FANNETT	250BY	39	2.1795
367	268	MAPLE	91MPL	260	2.0538
368	364	Alden Bridge	763AL	2113	1.7444
369	367	NAVASOTA	901NA	301	1.1761
370	310	ROSEDALE (TX)	150RS	105	0.8762
371	329	HIMEX	222HI	209	0.7129
372	90	METRO	721ME	1274	0.0942
373	377	TRAVIS	9TRV	23	0.0000
374	349	Alden Bridge	768AL	3189	0.0000
375	375	JIROU	75JRU	67	0.0000
376	374	TRAVIS	6TRV	30	0.0000
377	8	CROCKETT	63CRK	29	0.0000
378	348	CORDREY	321CO	16	0.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2011 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	9.07%
Vegetation	20.72%
Animals and Birds	6.14%
People (Including cars and farm equip)	12.98%
Utility-owned Equipment	43.12%
Other	7.14%
Unknown	0.83%
	100.00%