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<p>PAYMENT PLAN SWITCH-HOLD TRACKING REPORT</p>	<p>§ § § §</p>	<p>PUBLIC UTILITY COMMISSION PUBLIC UTILITY COMMISSION FILING CLERK OF TEXAS</p>
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**PAYMENT PLAN SWITCH-HOLD TRACKING REPORT  
FOR AEP TEXAS (NORTH DIVISION)  
FOR JANUARY 1, 2021 THROUGH JANUARY 31, 2021**

**FEBRUARY 9, 2021**

AEP Texas files the attached Payment Plan Switch-hold Tracking Report. The public Summary Sheet is attached and supporting data is filed on flashdrive under confidential cover.

Respectfully submitted,

/s/Cherron Rinehart

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14171

### Deferred Payment Switch Hold

Calendar Month's Reporting Period January 01, 2021 - January 31, 2021

TDSP Name AEP Texas North Company

TDSP DUNS 007923311

Competitive Retailer Name All Active Competitive Retailers

CR DUNS

All

Row	Measure	Parameters for Reporting	Numbers	Type
1	Snapshot number of ESI IDs	Snapshot number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise Types assigned to Active CR(s) in TDSP's service territory	156844	Residential Premises
2	Snapshot Number of ESI IDs on Payment Plan Switch-Hold	Snapshot of the number of ESI IDs as of the last calendar day of the reporting Month that are for Active Residential Premise types assigned to Active CR(s) in TDU's service territory that are on a Payment Plan Switch-Hold.	2368	Residential Premises
3	Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1.00 PM on a business day during the reporting month.	Total number of Payment Plan Switch-Hold removal requests received from the REP of Record by the TDU by 1:00 PM on a business day during the reporting month.	450	Residential Premises
4	Total number of Payment Plan Switch-Holds the were removed by the TDU by 8:00 p.m. of the same business day when the REP of Record's request was received by 1.00 p.m. on a business day during the reporting month,	Total number of Payment Plan Switch-Holds that were removed by the TDU by 8:00 p.m.on same business day when the REP of Record's request was received by 1:00 p.m. on a business day during the reporting month.	450	Residential Premises

<p><b>Reporting Criteria/Timeline</b></p> <p><b>14.1.</b> All monthly reports will be filed as confidential to the PUCT and each filing will be due on the 10th business day of the following month making the first monthly report due July 15, 2011 for the first reporting period of June 1, 2011 through June 30, 2011.</p> <p><b>14.2.</b> Cover (worksheet 1) of this Excel workbook will provide an aggregate of all Active CRs for the calendar month's reporting period and all subsequent pages of the Excel workbook will provide CR specific information.</p> <p><b>14.3.</b> For the CR specific information if a CR doesn't have any Payment Plan Switch-Hold(s) for any of their active Residential Premise types then the TDU will provide zero (0) in their reports for rows 2, 3 and/or 4 above to ensure that all active CRs are included into the workbook for the month's reporting period.</p> <p><b>14.4.</b> Monthly report statistics will be limited to Active Residential Premise types.</p> <p><b>14.5.</b> Monthly report statistics will be limited to Active Competitive Retailers operating in TDU's service territory.</p> <p><b>14.6.</b> Monthly reporting period will include statistics for the first calendar date through last calendar date of each month.</p> <p><b>TDU Comments:</b></p>
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