

Control Number: 39393



Item Number: 1

Addendum StartPage: 0







May 9, 2011

Public Utility Commission of Texas Attn: Filing Clerk 1701 North Congress Avenue Austin, Texas 78711

Re: Tariff Control No. 39393, Application of Guadalupe Valley Telephone Cooperative, Inc. for Administrative Local Exchange Tariff Revisions, Pursuant to P.U.C. Sub. R. §26.207

Dear Filing Clerk:

Enclosed for filing for Guadalupe Valley Telephone Cooperative, Inc., are an original and six (6) copies of the Applicant's proposed language to amend the Local Exchange Tariff. The attached tariff page reflects proposed language in response to the Commission's Project No. 36260, Rulemaking Related To Obligations of Telephone Providers Under The Texas Prompt Payment Act.

The Applicant requests administrative approval of the attached tariff page as provided in P.U.C. Subst. Rule §26.208(e). Any questions or comments may be directed to me at 830-885-8278 or Debbie.kubenka@gvtc.net. Your cooperation in this matter is greatly appreciated.

Sincerely,

Debbie Kubenka

Mgr – Tariffs & Settlements

Guadalupe Valley Tel. Coop., Inc.

GUADALUPE VALLEY TELEPHONE COOPERATIVE, INC.

TARIFF CONTROL NO. <u>39393</u> PROPOSED LOCAL EXCHANGE TARIFF REVISIONS

Section 7

Page 1st Revised Page 17.1 GUADALUPE VALLEY TELEPHONE COOPERATIVE, INC.

SECTION 7

Local Exchange Tariff

1st Revised Page 17.1

Replacing Original Page 17.1

RULES AND REGULATIONS

APPLYING TO ALL CUSTOMERS' CONTRACTS

III. CUSTOMER SERVICE AND PROTECTION (Continued)

- H. Billing and Payment for Service (Continued)
 - 10.Adjustments of Charges for Service Interruptions

In the event a customer's service is interrupted other than by the negligence or willful act of the customer and remains out of order for twenty-four (24) hours or longer after access to the premises is made available and after the customer reports to the Cooperative that the service is out of order, the Cooperative shall make an appropriate adjustment to the customer's bill.

- 11. Where the Cooperative is in receipt of a partial payment from a residential customer, the payment shall first be allocated to basic local telephone service. The charge for basic local telephone service is combined as part of a bundled package of services and subscribed to by a customer, will be the stand-alone rate for basic service according to the Cooperative's tariffs.
- 12.Notice to Governmental Entities Regarding Texas Prompt $\stackrel{N}{\text{Payment}}$ Act

Non-residential customers who are governmental entities under the Texas Prompt Payment Act (TPPA), Chapter 2251 Title 10 General Government, Texas Government Code Annotated, are responsible for notifying the Company of their status. TPPA provisions apply with regard to overdue payment, interest due on overdue payments and certain exceptions in the statute.

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