

Control Number: 39251



Item Number: 4

Addendum StartPage: 0



Echelon Building II, Suite 200 9430 Research Boulevard, Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822

April 15, 2011

Mr. James Galloway, Central Records Filing Clerk Public Utility Commission of Texas 1701 N. Congress Avenue Austin, Texas 78711

Re:

Tariff Control No. 39251, Application of Poka Lambro Telephone Cooperative, Inc. to Modify Rates by a Telephone Cooperative that is Partially Deregulated for Rulemaking **Purposes**

Dear Mr. Galloway:

On behalf of Poka Lambro Telephone Cooperative, Inc., ("Applicant"), I am submitting an original and six (6) copies of Section II, Original Pages 43 and 44 to correct the content numbering sequence. Please replace the two pages that were filed in the above referenced proceeding on March 11, 2011 with the enclosed sheets..

Thank you for your attention in this matter. Please file-stamp the additional copies and return them to via the courier. Any questions or comments may be directed to me at the above-listed address and telephone number.

Sincerely,

Cindy Neugebauer

Authorized Representative for

andy Sengelaner

Poka Lambro Telephone Cooperative, Inc.

Enclosures

cc:

Mr. David McEndree, Chief Executive Officer

Poka Lambro Telephone Cooperative, Inc.

I APR 15 MILES

N

Member Services Tariff

MISCELLANEOUS SERVICES

XVIII. DIRECTORY ASSISTANCE SERVICE

A. General

- The Cooperative furnishes Directory Assistance Service whereby customers 1. may request assistance in determining local and national directory information.
- The rates set forth below apply to calls from customers whose requests for 2. local or intraLATA directory information are provided by the Cooperative and billed to its subscribers.

B. Regulations

- Customers may make two listing requests per call at no additional charge. Each additional listing request after the first two will be charged an additional Directory Assistance charge. There is a maximum of ten requests per call. Customers desiring more than one listing per call should inform the Directory Assistance operator at the beginning of the call.
- Where the customer places a call to the Directory Assistance attendant via an operator or has Directory Assistance charges billed to a telephone calling card, or a telephone number other than the originating number, the call shall be considered alternately billed. If dial facilities are not available, calls placed to Directory Assistance via an operator shall be considered as Customer dialed.
- No credit will be given for requested telephone numbers that are nonpublished or nonlisted. Likewise, no credit will be given for requested telephone numbers that are not found in the directory.
- Customers whose physical or visual disabilities prevent them from using the 4. telephone directory are also excluded from Directory Assistance charges. Such customers must provide the Cooperative with a certificate signed by a physician or issued by any agency recognized by the state as having the authority to certify such disabilities.
- Calls placed from Pay Telephone Exchange Access Service will be given a maximum of two requests per call.

By: Title: David McEndree

CEO

Effective:

N

POKA LAMBRO TELEPHONE COOPERATIVE, INC. Member Services Tariff

SECTION 11 Original Page 44

MISCELLANEOUS SERVICES

XVIII. DIRECTORY ASSISTANCE SERVICE (Continued)

C.	Rates	and	Charges
----	-------	-----	---------

Directory Assistance Rates	Rate per Use
Direct Dialed	\$1.99
Alternately Billed	\$2.25

By:

David McEndree

Title:

CEO

Effective: