



Control Number: 39035



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2010 Reporting Year

Entergy Texas, Inc.

Project 39035

Service Quality Report to the Public Utility Commission of Texas

Energy Texas, Inc.

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced													
2010	1.441	0.117	0.067	0.066	0.100	0.192	0.168	0.190	0.180	0.124	0.060	0.087	0.092
Scheduled													
2010	0.031	0.003	0.002	0.008	0.001	0.004	0.001	0.002	0.003	0.002	0.001	0.003	0.002
Outside Causes													
2010	0.266	0.011	0.007	0.036	0.009	0.047	0.032	0.053	0.035	0.010	0.004	0.009	0.013
Major Events													
2010	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000	0.000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	135.2	11.5	6.0	5.5	10.9	17.9	14.5	19.5	18.7	10.0	5.5	6.8	8.5
2010													
Scheduled	2.5	0.2	0.1	0.4	0.1	0.2	0.1	0.3	0.3	0.2	0.2	0.2	0.2
2010													
Outside Causes	28.0	0.6	0.5	2.0	0.3	5.4	7.7	2.4	2.7	4.8	0.2	0.7	0.7
2010													
Major Events	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
2010													



Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

With 10 or More Customers

Total Number of Feeders

377

Add or Delete Rows as Necessary

Entergy Texas, Inc.

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
1	9	HIMEX	223HI	2,702	6.7358
2	16	CALVERT	6CAL	1,568	5.9056
3	124	FORT WORTH	99FTW	326	5.7975
4	282	DAYTON BULK	724DY	2,175	5.5407
5	139	NEW CANEY	334NC	806	5.3424
6	96	MANCHESTER	66MAN	2,015	5.2953
7	211	GOSLIN	709GL	3,590	5.2666
8	77	PANSY	185PS	625	5.2096
9	161	AMELIA BULK	181AM	1,674	5.1284
10	12	LOVELLS LAKE	141LV	705	4.9404
11	90	METRO	722ME	2,173	4.7676
12	49	DOUCETTE	568DC	490	4.3735
13	112	DOUCETTE	570DC	1,102	4.3457
14	14	SPLENDORA	309SP	1,219	4.3011
15	89	OILLA	345OI	1,308	4.0214
16	245	MCLEWIS	380MC	2,322	4.0078
17	288	SOUR LAKE	104SL	316	3.8544
18	71	CHINA	92CHI	596	3.7248
19	287	LONGMIRE	582LM	827	3.7050
20	270	MCLEWIS	381MC	1,194	3.6173
21	189	EGYPT	552EP	482	3.5913
22	126	BAYSHORE	212BA	41	3.4878
23	15	RIVTRIN	269RV	2,912	3.4859
24	47	CLEVELAND (TX)	426CV	2,854	3.4432
25	252	TAMINA	316TA	307	3.3453
26	39	MCHALE	113MC	627	3.3445
27	22	NECHES	193NE	1,005	3.1940
28	113	DAYTON BULK	723DY	907	2.9967
29	225	KICKAPOO	251KP	1,259	2.8125
30	42	SPLENDORA	307SP	1,366	2.7379
31	248	NORTH SILSBEE	472NS	141	2.6879
32	N/A	BENTWATER	520BW	1,034	2.6712
33	195	NORTH END	21NOE	1,987	2.6437
34	148	GOREE	681GR	809	2.6428
35	197	NECHES	197NE	158	2.6392
36	68	RIVTRIN	268RV	2,506	2.6309
37	63	CLEVELAND (TX)	406CV	1,459	2.6299
38	18	OAK RIDGE (TX)	742OK	235	2.6043
39	N/A	HAMPTON	157HA	11	2.5455
40	301	METRO	716ME	513	2.5283
41	122	PLANTATION (TX)	545PL	1,044	2.5249
42	299	WEST END	88WED	760	2.5066
43	152	BRIARCLIFF	30BRC	2,348	2.4872
44	154	VIRGINIA	131VI	1,404	2.4744

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
45	308	LONGMIRE	581LM	1,900	2.4674
46	164	TEMCO	627TE	1,012	2.4496
47	92	BRIARCLIFF	32BRC	1,302	2.4462
48	23	YANKEE DOODLE	22YAN	2,346	2.4356
49	345	CROCKETT	63CRK	26	2.4231
50	156	RAYWOOD	74RAY	1,150	2.3965
51	255	STOWELL	231ST	909	2.3685
52	343	GOSLIN	706GL	1,455	2.3244
53	249	CLEVELAND (TX)	404CV	1,691	2.2839
54	117	TYRRELL	37TYR	504	2.2698
55	80	TEMCO	628TE	354	2.2684
56	194	VIWAY	681VI	931	2.2675
57	24	LINDBERGH	40LNB	1,629	2.2652
58	224	ADAMS BAYOU	330AD	129	2.2481
59	30	DOUCETTE	569DC	179	2.2346
60	291	LONGMIRE	584LM	1,354	2.2304
61	114	DOBBIN	920DO	1,573	2.1958
62	330	KOLBS	37KOL	707	2.1895
63	64	CONAIR	515CN	2,124	2.1591
64	N/A	BENTWATER	521BW	1,778	2.1535
65	2	CRYSTAL	566CR	1,435	2.1275
66	222	DOBBIN	519DO	1,447	2.0822
67	241	LOEB	18LOB	550	2.0655
68	56	NEW CANEY	333NC	5,818	2.0634
69	59	ADAMS BAYOU	332AD	563	1.9876
70	163	BATSON	53BAT	864	1.9850
71	182	CALVERT	4CAL	2,137	1.9818
72	198	CORRIGAN BULK	239CR	491	1.9735
73	350	LINDBERGH	41LNB	1,702	1.9712
74	29	WARREN	506WR	1,313	1.9703
75	106	VIDOR	163VD	2,884	1.9528
76	31	CLEVELAND (TX)	425CV	1,968	1.9527
77	286	LINDBERGH	43LNB	735	1.9524
78	25	BAYSHORE	213BA	1,598	1.9262
79	185	LOVELLS LAKE	142LV	317	1.9180
80	102	HANKAMER	206HA	570	1.8912
81	311	PORT NECHES	45PTN	895	1.8525
82	295	ROSEDALE (TX)	153RS	892	1.8408
83	155	HUMPHREY (TX)	107HM	2,028	1.8126
84	153	GOREE	682GR	1,060	1.8123
85	374	METRO	721ME	597	1.8023
86	N/A	NEW CANEY	338NC	4,110	1.7805
87	335	CROCKETT	198CR	213	1.7746
88	107	LOEB	17LOB	862	1.7738
89	7	FORT WORTH	567FT	469	1.7356
90	110	BEVIL	156BE	643	1.7309
91	61	KOLBS	36KOL	1,351	1.7224
92	19	JOHNSTOWN	544JT	2,380	1.7214

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2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
93	272	OAK RIDGE (TX)	745OK	1,693	1.7183
94	91	CLEVELAND (TX)	405CV	2,001	1.7171
95	266	ELIZABETH	122EL	968	1.6963
96	143	BAYSHORE	211BA	974	1.6951
97	296	GOSLIN	707GL	711	1.6920
98	97	TAMINA	317TA	1,092	1.6877
99	48	FRONT STREET	307FR	507	1.6824
100	67	ELIZABETH	123EL	2,343	1.6756
101	262	CORDREY	325CO	1,467	1.6660
102	158	VIWAY	682VI	1,790	1.6570
103	131	DAYTON BULK	726DY	1,486	1.6568
104	188	WINSHIRE	241WS	1,038	1.6474
105	263	GEORGIA	670GE	323	1.6409
106	162	HUMPHREY (TX)	106HM	1,103	1.6383
107	26	WARREN	592WR	2,075	1.6333
108	251	ORANGE	350ON	855	1.6327
109	84	NEW CANEY	337NC	539	1.6215
110	127	PORT ACRES BULK	70PAS	808	1.6176
111	85	CENTRAL	131CE	932	1.6148
112	242	APRIL	590AP	1,514	1.5984
113	243	VIDOR	162VD	1,804	1.5915
114	233	TANGLEWOOD	137TG	1,512	1.5780
115	46	TRANSCO	48TCO	189	1.5767
116	277	LONGMIRE	583LM	1,268	1.5513
117	332	MCHALE	110MC	1,002	1.5509
118	35	GOSLIN	708GL	2,207	1.5496
119	168	PORT NECHES	46PTN	1,232	1.5227
120	32	LACON	539LA	1,137	1.5154
121	323	AMELIA BULK	180AM	1,319	1.5034
122	N/A	BENTWATER	522BW	569	1.4938
123	55	CROCKETT	65CRK	506	1.4881
124	234	FLETCHER	457FL	1,467	1.4860
125	137	CROCKETT	195CR	1,258	1.4825
126	274	PORT ACRES SUB	69PTA	461	1.4794
127	247	LAKEVIEW	81LAV	1,259	1.4670
128	176	BAYOU FANNETT	250BY	37	1.4595
129	118	KOLBS	34KOL	1,195	1.4561
130	289	CHEEK	159CH	523	1.4493
131	43	NAVASOTA	905NA	2,289	1.4482
132	231	CONAIR	514CN	1,937	1.4311
133	281	FORT WORTH	12FTW	1,509	1.4235
134	336	TESCO	36TSC	79	1.4177
135	33	HUNTSVILLE	600HU	1,773	1.4044
136	328	SOMERVILLE	127SO	434	1.3940
137	141	MCLEWIS	382MC	764	1.3874
138	318	BRIDGE CITY	360BD	959	1.3848
139	82	HANKS	25HKS	904	1.3816
140	205	SPURLOCK	98SPU	543	1.3554

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141	58	ECHO	70ECH	1,542	1.3521
142	366	MEMORIAL	281ML	781	1.3483
143	273	FLETCHER	456FL	800	1.3438
144	238	NEW CANEY	304NC	1,229	1.3417
145	27	CONROE BULK	572CN	1,273	1.3417
146	50	NEW CANEY	335NC	1,799	1.3396
147	62	JOHNSTOWN	345JT	1,021	1.3291
148	199	BRIARCLIFF	31BRC	858	1.3159
149	297	GROVES-EGSI	61GRO	930	1.3075
150	116	BEVIL	155BE	3,586	1.2883
151	177	JIROU	78JRU	404	1.2847
152	4	CHINA	93CHI	1,226	1.2749
153	81	LINDBERGH	42LNB	306	1.2745
154	125	MCHALE	111MC	561	1.2727
155	346	METRO	723ME	460	1.2696
156	236	MCDONALD	479MD	953	1.2686
157	303	NORTH SILSBEE	471NS	1,241	1.2579
158	13	PEE DEE	809PD	1,543	1.2553
159	278	CENTRAL	133CE	1,589	1.2480
160	170	HAMPTON	158HA	1,114	1.2415
161	322	CONAIR	516CN	434	1.2120
162	136	EASTGATE	781EG	1,160	1.2112
163	223	NEW CANEY	336NC	3,653	1.1960
164	83	APRIL	591AP	1,526	1.1946
165	178	WOODVILLE (TX)	593WD	706	1.1926
166	40	HANKS	24HKS	833	1.1849
167	203	WEST END	86WED	487	1.1828
168	210	TANGLEWOOD	134TG	2,333	1.1787
169	216	KOLBS	35KOL	1,105	1.1719
170	129	HICKORY RIDGE	341HI	1,545	1.1696
171	6	STOWELL	232ST	1,048	1.1689
172	218	JOHNSTOWN	343JT	1,469	1.1668
173	293	SILSBEE	461SI	502	1.1614
174	329	LAKEVIEW	80LAV	701	1.1541
175	187	WINFREE	342WN	1,103	1.1532
176	315	ELIZABETH	121EL	1,142	1.1322
177	227	CRYSTAL	567CR	1,235	1.1296
178	209	STONEGATE	93STG	2,011	1.1273
179	340	FRONT STREET	308FR	366	1.1202
180	358	WESTSIDE	111WS	398	1.1181
181	232	MCHALE	112MC	644	1.1180
182	192	WYNTEX	632WT	857	1.1179
183	361	HEARNE	29HRN	321	1.1153
184	298	YANKEE DOODLE	23YAN	618	1.0955
185	1	HANKAMER	207HA	692	1.0882
186	359	BROOKS CREEK	270BC	48	1.0833
187	342	WYNTEX	633WT	568	1.0810
188	37	HEARNE	28HRN	26	1.0769

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189	173	SARATOGA	761SA	429	1.0746
190	10	GRIMES	981GR	319	1.0721
191	292	WEST END	80WED	345	1.0696
192	183	CROCKETT	61CRK	101	1.0693
193	275	ORANGE	352ON	920	1.0652
194	200	LINCOLN	16LCN	338	1.0651
195	66	WINSHIRE	240WS	1,080	1.0611
196	312	CONROE BULK	576CN	929	1.0527
197	151	SPLENDORA	308SP	2,040	1.0412
198	354	WEST END	82WED	418	1.0335
199	351	GOSLIN	704GL	1,669	1.0312
200	20	APOLLO	321AP	949	1.0200
201	180	HANKS	23HKS	1,284	1.0179
202	86	MCDONALD	478MD	625	1.0176
203	99	LINCOLN	15LCN	266	1.0038
204	373	METRO	720ME	536	1.0019
205	44	APOLLO	320AP	1,498	0.9920
206	175	GOSLIN	702GL	1,739	0.9655
207	276	MAYHAW	671MA	1,762	0.9546
208	220	DAISETTA	744DA	759	0.9526
209	165	SILSBEE	462SI	753	0.9522
210	261	HARDIN	35HDN	763	0.9515
211	271	VIDOR	161VD	616	0.9432
212	265	MCDONALD	476MD	996	0.9317
213	215	PEE DEE	806PD	1,337	0.9304
214	309	KOUNTZE BULK	451KT	1,055	0.9204
215	179	MAGNOLIA AMES	711MG	788	0.8985
216	104	DAISETTA	743DA	338	0.8876
217	38	PORT ACRES SUB	67PTA	584	0.8853
218	207	HUNTSVILLE	611HU	1,193	0.8659
219	146	STONEGATE	91STG	1,450	0.8566
220	267	LACON	538LA	1,254	0.8533
221	159	BEVIL	154BE	2,177	0.8438
222	150	WOODVILLE (TX)	594WD	1,171	0.8429
223	300	PLANTATION (TX)	546PL	820	0.8415
224	65	CORRIGAN BULK	238CR	590	0.8254
225	94	WALDEN	563WD	1,661	0.8230
226	52	MCDONALD	477MD	1,321	0.8032
227	60	SHEAWILL	536SH	1,186	0.7951
228	132	DAYTON BULK	725DY	1,262	0.7948
229	105	FEDERAL	801FE	228	0.7895
230	212	ECHO	73ECH	796	0.7877
231	95	STOWELL	233ST	611	0.7840
232	240	CROCKETT	64CRK	1,092	0.7839
233	221	KOUNTZE BULK	432KT	825	0.7830
234	310	STONEGATE	92STG	1,989	0.7722
235	172	GROVES-EGSI	59GRO	1,694	0.7686
236	53	EGYPT	550EP	2,168	0.7583

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237	237	CORDREY	324CO	1,497	0.7528
238	235	BRIDGE CITY	363BD	1,823	0.7499
239	57	WEST ORANGE	393WO	681	0.7372
240	76	WALDEN	564WD	2,847	0.7190
241	181	ECHO	72ECH	500	0.7020
242	135	RAYWOOD	73RAY	504	0.6984
243	254	WINFREE	341WN	697	0.6671
244	307	WEST END	85WED	513	0.6647
245	214	NORTH END	27NOE	147	0.6531
246	54	CRYSTAL	570CR	756	0.6429
247	128	ORANGE	351ON	397	0.6423
248	258	LILLARD	490LI	294	0.6395
249	75	CROWDER	105CD	881	0.6345
250	304	HUNTSVILLE	608HU	3,129	0.6091
251	140	LACON	537LA	1,807	0.6071
252	79	WYNTEX	634WT	1,236	0.5939
253	144	ELIZABETH	120EL	1,355	0.5845
254	145	NAVASOTA	969NA	835	0.5808
255	123	CORDREY	327CO	1,012	0.5702
256	305	OAK RIDGE (TX)	741OK	733	0.5689
257	244	CORDREY	326CO	1,220	0.5598
258	206	PANSY	184PS	411	0.5426
259	268	GRIMES	982GR	693	0.5339
260	256	BRIDGE CITY	361BD	1,031	0.5325
261	338	BRIARCLIFF	33BRC	303	0.5314
262	167	WALDEN	560WD	628	0.5127
263	325	TANGLEWOOD	135TG	506	0.5059
264	74	PEE DEE	808PD	1,933	0.4956
265	101	BRIDGE CITY	362BD	1,123	0.4915
266	208	AMELIA BULK	182AM	913	0.4841
267	201	MAPLE	90MPL	360	0.4833
268	250	VIRGINIA	129VI	623	0.4687
269	280	Alden Bridge	762AL	3,484	0.4667
270	130	METRO	719ME	1,476	0.4519
271	8	CHEEK	166CH	529	0.4518
272	133	PORT ACRES SUB	68PTA	1,150	0.4374
273	93	SOUR LAKE	105SL	1,194	0.4372
274	264	CONAIR	511CN	1,517	0.4357
275	98	CALDWELL INDUSTRIAL	138CI	677	0.4343
276	69	WINFREE	340WN	380	0.4316
277	284	ECHO	71ECH	675	0.4296
278	331	STONEGATE	90STG	1,040	0.4288
279	253	ROSEDALE (TX)	150RS	103	0.4272
280	259	LUMBERTON	441LU	3,669	0.4260
281	21	HEARNE	25HRN	226	0.4248
282	357	NORTH END	28NOE	196	0.4184
283	142	CONAIR	512CN	1,243	0.4175
284	316	MAPLE	91MPL	259	0.4170

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285	367	JOHNSTOWN	342JT	608	0.4046
286	138	OAK RIDGE (TX)	740OK	1,128	0.4034
287	108	ROSEDALE (TX)	151RS	1,096	0.3996
288	51	HUNTSVILLE	607HU	3,525	0.3974
289	88	OAK RIDGE (TX)	744OK	2,651	0.3938
290	339	ADAMS BAYOU	331AD	193	0.3938
291	193	SILSBEE	463SI	746	0.3887
292	333	CONROE BULK	505CN	832	0.3882
293	371	SOUTH LIBERTY	714SL	127	0.3858
294	260	ROSEDALE (TX)	152RS	695	0.3856
295	317	TANGLEWOOD	136TG	617	0.3728
296	285	VIDOR	164VD	860	0.3709
297	115	HANKS	22HKS	1,140	0.3684
298	70	OAK RIDGE (TX)	743OK	2,733	0.3666
299	219	TAMINA	599TA	398	0.3643
300	204	Alden Bridge	765AL	754	0.3621
301	100	KOUNTZE BULK	435KT	47	0.3617
302	279	CONROE BULK	507CN	1,974	0.3602
303	166	CROWDER	102CD	1,461	0.3593
304	302	GROVES-EGSI	62GRO	1,506	0.3552
305	334	Alden Bridge	764AL	1,436	0.3468
306	73	YANKEE DOODLE	24YAN	325	0.3385
307	147	CROWDER	103CD	1,403	0.3378
308	28	CONAIR	513CN	1,386	0.3304
309	119	LACON	540LA	1,522	0.3279
310	246	SHEAWILL	535SH	662	0.3157
311	169	GRIMES	883GR	852	0.3110
312	121	TAMINA	598TA	769	0.3043
313	5	HIMEX	222HI	207	0.2995
314	230	FORT WORTH	7FTW	1,277	0.2984
315	352	CONROE BULK	506CN	2,089	0.2920
316	313	GOSLIN	705GL	866	0.2841
317	72	MANCHESTER	67MAN	1,002	0.2784
318	41	CHEEK	160CH	994	0.2767
319	103	NAVASOTA	904NA	1,211	0.2692
320	17	HIMEX	221HI	72	0.2639
321	213	GROVES-EGSI	63GRO	1,352	0.2574
322	174	PARKDALE	176PR	534	0.2566
323	134	CENTRAL	132CE	1,739	0.2530
324	269	WESTSIDE	112WS	419	0.2506
325	372	METRO	717ME	104	0.2500
326	160	WEST ORANGE	392WO	640	0.2391
327	228	PARKDALE	171PR	691	0.2330
328	306	VIRGINIA	132VI	600	0.2183
329	186	CLEVELAND (TX)	403CV	1,477	0.2173
330	191	DAYTON BULK	727DY	764	0.2173
331	34	CHEEK	165CH	103	0.2136
332	290	HUNTSVILLE	610HU	1,877	0.2115

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
333	320	SOMERVILLE	126SO	842	0.2078
334	36	CENTRAL	130CE	691	0.1983
335	11	LONGMIRE	580LM	1,435	0.1965
336	349	JIROU	77JRU	340	0.1941
337	45	CROWDER	104CD	1,579	0.1824
338	353	SPURLOCK	99SPU	630	0.1778
339	217	Alden Bridge	767AL	2,400	0.1613
340	283	VIRGINIA	130VI	851	0.1445
341	324	JIROU	38TYR	35	0.1429
342	341	TYRRELL	76JRU	182	0.1429
343	196	FRONT STREET	310FR	492	0.1362
344	369	CEDAR	698CE	25	0.1200
345	294	GOSLIN	703GL	1,663	0.1088
346	239	PANORAMA	525PA	1,325	0.1079
347	202	CONROE BULK	577CN	209	0.1005
348	368	CONROE BULK	573CN	10	0.1
349	229	CORDREY	321CO	48	0.0833
350	365	NORTH END	26NOE	326	0.0828
351	344	DAISETTA	741DA	150	0.0733
352	78	HUMPHREY (TX)	108HM	41	0.0732
353	109	Alden Bridge	769AL	1,110	0.0676
354	376	SPEEDWAY	917SW	30	0.0667
355	149	Alden Bridge	766AL	1,642	0.0597
356	257	CROCKETT	60CRK	213	0.0563
357	362	TRAVIS	11TRV	18	0.0556
358	355	CONROE BULK	575CN	601	0.0416
359	326	APRIL	592AP	1,054	0.0380
360	360	GOSLIN	710GL	867	0.0358
361	120	Alden Bridge	768AL	3,793	0.0356
362	184	NAVASOTA	901NA	335	0.0328
363	356	TRAVIS	13TRV	38	0.0263
364	319	NORTH END	29NOE	356	0.0253
365	87	Alden Bridge	763AL	2,089	0.0235
366	111	WESTSIDE	113WS	312	0.0224
367	337	METRO	718ME	1,310	0.0137
368	348	MEMORIAL	280ML	740	0.0122
369	321	CONROE BULK	574CN	1,443	0.0042
370	157	GOSLIN	701GL	1,187	0.0008
371	364	TRAVIS	14TRV	21	0.0000
372	190	YANKEE DOODLE	25YAN	168	0.0000
373	314	CORDREY	320CO	73	0.0000
374	370	TRAVIS	6TRV	30	0.0000
375	171	JIROU	75JRU	63	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or More Customers

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Add or Delete Rows as Necessary

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
1	7	HIMEX	223HI	2,702	1146.5122
2	119	FORT WORTH	99FTW	326	754.9479
3	135	PANSY	185PS	625	659.0096
4	28	CHINA	92CHI	596	630.8305
5	N/A	HAMPTON	157HA	11	598.1818
6	75	NEW CANEY	334NC	806	596.1179
7	71	NECHES	197NE	158	554.6646
8	351	CROCKETT	63CRK	26	525.1154
9	129	DAYTON BULK	723DY	907	506.9658
10	31	LOVELLS LAKE	141LV	705	477.4426
11	52	BAYSHORE	212BA	41	470.0732
12	284	SOUR LAKE	104SL	316	449.8639
13	230	NORTH SILSBEE	472NS	141	431.8723
14	330	TESCO	36TSC	79	427.5696
15	85	DOUCETTE	570DC	1,102	427.0027
16	139	PLANTATION (TX)	545PL	1,044	408.2912
17	12	RIVTRIN	269RV	2,912	407.1123
18	321	WEST END	80WED	345	398.1333
19	203	METRO	722ME	2,173	390.0492
20	15	SPLENDORA	309SP	1,219	387.4758
21	124	MANCHESTER	66MAN	2,015	379.0069
22	23	CALVERT	6CAL	1,568	359.5670
23	232	DAYTON BULK	724DY	2,175	352.9085
24	4	FORT WORTH	567FT	469	343.5181
25	1	NECHES	193NE	1,005	339.5343
26	279	LONGMIRE	582LM	827	337.8803
27	30	DOUCETTE	569DC	179	334.4804
28	79	TEMCO	628TE	354	322.5254
29	229	AMELIA BULK	181AM	1,674	322.0681
30	19	CLEVELAND (TX)	425CV	1,968	317.1687
31	96	DAYTON BULK	726DY	1,486	316.1750
32	192	EGYPT	552EP	482	315.2116
33	128	OILLA	345OI	1,308	312.7492
34	66	TAMINA	317TA	1,092	312.2088
35	218	CLEVELAND (TX)	404CV	1,691	307.1532
36	293	MCLEWIS	381MC	1,194	302.7027
37	204	GOSLIN	709GL	3,590	301.5164
38	250	MCLEWIS	380MC	2,322	296.4139
39	194	GOREE	681GR	809	292.3004
40	111	CROCKETT	61CRK	101	287.7723
41	53	DOBBIN	920DO	1,573	276.9771
42	122	NEW CANEY	335NC	1,799	275.5253
43	14	OAK RIDGE (TX)	742OK	235	273.0340
44	N/A	BENTWATER	520BW	1,034	271.3095

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
45	138	NORTH END	21NOE	1,987	265.7489
46	277	WEST END	88WED	760	265.4053
47	120	DOUCETTE	568DC	490	261.9592
48	126	BRIARCLIFF	32BRC	1,302	261.3295
49	161	CONAIR	515CN	2,124	258.6944
50	58	HANKS	25HKS	904	257.3009
51	273	LINDBERGH	43LNB	735	255.8776
52	125	TAMINA	316TA	307	255.2410
53	95	MCHALE	113MC	627	245.7018
54	184	KICKAPOO	251KP	1,259	241.6553
55	92	LACON	539LA	1,137	239.9833
56	249	NEW CANEY	304NC	1,229	239.6924
57	98	YANKEE DOODLE	22YAN	2,346	239.5367
58	N/A	BENTWATER	521BW	1,778	238.8189
59	91	CROCKETT	195CR	1,258	237.3903
60	116	JIROU	78JRU	404	235.4505
61	239	CORRIGAN BULK	239CR	491	235.0468
62	33	CLEVELAND (TX)	426CV	2,854	228.8034
63	340	CROCKETT	198CR	213	224.0563
64	11	CRYSTAL	566CR	1,435	223.9352
65	169	DOBBIN	519DO	1,447	217.8300
66	223	VIRGINIA	131VI	1,404	216.9409
67	145	RIVTRIN	268RV	2,506	215.1480
68	178	LOEB	18LOB	550	214.4655
69	76	HANKAMER	206HA	570	212.9947
70	199	BRIARCLIFF	30BRC	2,348	207.1371
71	300	KOLBS	35KOL	1,105	201.9439
72	78	NEW CANEY	333NC	5,818	201.5488
73	26	WARREN	506WR	1,313	198.4570
74	29	HANKAMER	207HA	692	195.4147
75	228	APRIL	590AP	1,514	193.9221
76	99	TEMCO	627TE	1,012	193.4101
77	261	LONGMIRE	581LM	1,900	190.8726
78	217	WEST END	86WED	487	190.6263
79	9	PEE DEE	809PD	1,543	189.6436
80	89	BEVIL	155BE	3,586	189.2022
81	25	CLEVELAND (TX)	406CV	1,459	186.9006
82	361	HEARNE	29HRN	321	185.2804
83	185	STONEGATE	91STG	1,450	184.4303
84	74	LOVELLS LAKE	142LV	317	183.8991
85	235	CHEEK	159CH	523	182.8164
86	343	LINDBERGH	41LNB	1,702	180.1780
87	73	CONROE BULK	572CN	1,273	178.5271
88	67	BATSON	53BAT	864	174.3947
89	282	GOSLIN	707GL	711	173.5190
90	364	METRO	721ME	597	173.0318
91	209	ADAMS BAYOU	330AD	129	172.2326
92	181	CONAIR	514CN	1,937	171.3733

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
93	207	BRIARCLIFF	31BRC	858	169.3578
94	244	WYNTEX	632WT	857	165.4142
95	20	TRANSCO	48TCO	189	165.3175
96	294	YANKEE DOODLE	23YAN	618	164.9871
97	N/A	NEW CANEY	338NC	4,110	164.1494
98	288	CENTRAL	133CE	1,589	164.0283
99	134	RAYWOOD	74RAY	1,150	163.1096
100	16	BAYSHORE	213BA	1,598	162.4474
101	226	VIWAY	682VI	1,790	161.4128
102	253	VIWAY	681VI	931	161.1418
103	146	KOLBS	34KOL	1,195	161.0787
104	103	BAYSHORE	211BA	974	160.2505
105	150	MAGNOLIA AMES	711MG	788	160.0190
106	233	JOHNSTOWN	343JT	1,469	159.2076
107	188	SARATOGA	761SA	429	158.8601
108	56	HAMPTON	158HA	1,114	158.6732
109	130	GEORGIA	670GE	323	157.9381
110	77	WALDEN	563WD	1,661	156.6033
111	50	BAYOU FANNETT	250BY	37	155.7838
112	307	PORT NECHES	45PTN	895	155.5542
113	166	CRYSTAL	567CR	1,235	155.4874
114	57	CLEVELAND (TX)	405CV	2,001	154.2194
115	110	CALVERT	4CAL	2,137	153.5264
116	281	HANKS	23HKS	1,284	152.2477
117	195	NEW CANEY	336NC	3,653	150.6061
118	70	LINDBERGH	40LNB	1,629	149.5157
119	44	SPLENDORA	307SP	1,366	149.1618
120	65	JOHNSTOWN	345JT	1,021	148.3252
121	345	GOSLIN	706GL	1,455	147.9897
122	285	OAK RIDGE (TX)	745OK	1,693	145.6391
123	133	PORT NECHES	46PTN	1,232	145.5536
124	68	SPLENDORA	308SP	2,040	143.6608
125	304	METRO	716ME	513	143.3002
126	101	CENTRAL	131CE	932	142.8294
127	224	HUMPHREY (TX)	107HM	2,028	141.9226
128	22	APOLLO	321AP	949	139.7829
129	51	WARREN	592WR	2,075	139.7749
130	189	ECHO	70ECH	1,542	138.9215
131	137	GOSLIN	708GL	2,207	138.5129
132	90	KOLBS	36KOL	1,351	138.4685
133	157	LOEB	17LOB	862	137.8910
134	39	NEW CANEY	337NC	539	137.8553
135	353	WYNTEX	633WT	568	134.4384
136	191	APRIL	591AP	1,526	133.5983
137	174	PLANTATION (TX)	546PL	820	133.3354
138	3	CHINA	93CHI	1,226	133.2349
139	275	NORTH END	27NOE	147	133.2245
140	205	GOREE	682GR	1,060	131.1736

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
141	109	BEVIL	156BE	643	127.9502
142	201	TYRRELL	37TYR	504	125.5833
143	59	HUNTSVILLE	600HU	1,773	123.2386
144	93	SILSBEE	462SI	753	121.8778
145	200	BRIDGE CITY	363BD	1,823	119.6720
146	208	CROCKETT	64CRK	1,092	117.7647
147	47	CORRIGAN BULK	238CR	590	116.5678
148	107	VIDOR	163VD	2,884	116.2802
149	35	STOWELL	232ST	1,048	113.4809
150	347	WEST END	82WED	418	113.1340
151	168	HUMPHREY (TX)	106HM	1,103	112.6772
152	163	DAISETTA	744DA	759	111.5428
153	296	ELIZABETH	121EL	1,142	110.0928
154	10	HEARNE	28HRN	26	109.0000
155	316	ORANGE	352ON	920	107.6359
156	18	JOHNSTOWN	544JT	2,380	106.8903
157	278	ROSEDALE (TX)	153RS	892	106.6558
158	265	CORDREY	325CO	1,467	106.4247
159	221	ELIZABETH	122EL	968	105.7335
160	131	PORT ACRES BULK	70PAS	808	105.6584
161	88	WINSHIRE	240WS	1,080	105.4167
162	159	CROCKETT	65CRK	506	103.9071
163	46	NAVASOTA	905NA	2,289	103.5500
164	332	BRIDGE CITY	360BD	959	102.4713
165	372	MEMORIAL	281ML	781	102.1485
166	36	APOLLO	320AP	1,498	101.6308
167	310	OAK RIDGE (TX)	741OK	733	100.5211
168	5	GRIMES	981GR	319	100.2226
169	269	FORT WORTH	12FTW	1,509	99.5136
170	319	SOMERVILLE	127SO	434	99.3456
171	42	CRYSTAL	570CR	756	99.2474
172	262	MAYHAW	671MA	1,762	98.0363
173	305	KOUNTZE BULK	451KT	1,055	97.5232
174	106	PEE DEE	806PD	1,337	97.2221
175	123	EASTGATE	781EG	1,160	96.5621
176	64	DAISETTA	743DA	338	96.0858
177	127	ELIZABETH	123EL	2,343	95.1852
178	222	VIDOR	162VD	1,804	94.9762
179	243	STOWELL	231ST	909	93.4191
180	272	HARDIN	35HDN	763	93.2883
181	263	LONGMIRE	583LM	1,268	92.5584
182	227	WINFREE	342WN	1,103	89.9692
183	136	RAYWOOD	73RAY	504	89.8571
184	197	HUNTSVILLE	611HU	1,193	89.4795
185	211	GROVES-EGSI	61GRO	930	87.3290
186	312	SILSBEE	461SI	502	86.4761
187	252	FLETCHER	456FL	800	86.3300
188	367	SOUTH LIBERTY	714SL	127	86.1811

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
189	61	HICKORY RIDGE	341HI	1,545	85.6744
190	97	FRONT STREET	307FR	507	85.5779
191	287	LACON	538LA	1,254	82.6356
192	142	WEST ORANGE	393WO	681	82.5859
193	309	STONEGATE	92STG	1,989	82.3484
194	27	FEDERAL	801FE	228	82.2719
195	48	MCDONALD	478MD	625	82.2560
196	237	MCDONALD	479MD	953	78.6558
197	177	BEVIL	154BE	2,177	78.2995
198	45	ADAMS BAYOU	332AD	563	77.9254
199	301	WEST END	85WED	513	77.0370
200	251	FLETCHER	457FL	1,467	76.7723
201	315	LONGMIRE	584LM	1,354	76.1115
202	264	ORANGE	350ON	855	75.9205
203	175	WALDEN	560WD	628	75.8790
204	346	GOSLIN	704GL	1,669	75.7058
205	214	WINSHIRE	241WS	1,038	75.6397
206	158	SPURLOCK	98SPU	543	74.3094
207	320	MCHALE	110MC	1,002	73.9880
208	259	ECHO	73ECH	796	73.0578
209	132	PANSY	184PS	411	72.6399
210	270	ECHO	72ECH	500	70.5780
211	34	PEE DEE	808PD	1,933	69.9519
212	144	GROVES-EGSI	59GRO	1,694	69.8034
213	355	BROOKS CREEK	270BC	48	69.1250
214	216	KOUNTZE BULK	432KT	825	68.6958
215	324	CONROE BULK	576CN	929	67.6975
216	352	WESTSIDE	111WS	398	67.1457
217	82	EGYPT	550EP	2,168	67.0899
218	141	LINCOLN	15LCN	266	66.2707
219	311	VIDOR	161VD	616	66.1932
220	63	MCDONALD	477MD	1,321	65.6450
221	213	LINCOLN	16LCN	338	65.2278
222	N/A	BENTWATER	522BW	569	63.8067
223	180	VIRGINIA	129VI	623	63.8042
224	268	CORDREY	324CO	1,497	63.6420
225	149	SHEAWILL	536SH	1,186	63.5717
226	182	WYNTEX	634WT	1,236	62.5930
227	183	CORDREY	327CO	1,012	62.2055
228	370	CONROE BULK	573CN	10	62.2000
229	80	DAYTON BULK	725DY	1,262	61.4184
230	202	WOODVILLE (TX)	594WD	1,171	61.3706
231	112	TAMINA	598TA	769	59.3381
232	190	BRIDGE CITY	362BD	1,123	58.1033
233	248	PORT ACRES SUB	69PTA	461	57.7354
234	357	METRO	723ME	460	57.2217
235	326	STONEGATE	93STG	2,011	57.0348
236	337	KOLBS	37KOL	707	56.7496

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
237	246	AMELIA BULK	180AM	1,319	56.1031
238	43	MCHALE	112MC	644	55.2671
239	86	CROWDER	105CD	881	54.5641
240	94	LINDBERGH	42LNB	306	53.4641
241	154	OAK RIDGE (TX)	744OK	2,651	53.0309
242	295	METRO	719ME	1,476	52.8923
243	83	PORT ACRES SUB	67PTA	584	52.8733
244	236	MCDONALD	476MD	996	52.5201
245	219	LILLARD	490LI	294	52.2177
246	258	WINFREE	341WN	697	51.7202
247	105	SOUR LAKE	105SL	1,194	51.4112
248	102	MCLEWIS	382MC	764	51.2683
249	298	NORTH SILSBEE	471NS	1,241	50.9444
250	62	ELIZABETH	120EL	1,355	50.7697
251	234	TANGLEWOOD	137TG	1,512	50.7282
252	302	CORDREY	326CO	1,220	50.2803
253	152	CALDWELL INDUSTRIAL	138CI	677	49.1108
254	55	ROSEDALE (TX)	151RS	1,096	48.6423
255	156	FORT WORTH	7FTW	1,277	48.6116
256	313	HUNTSVILLE	608HU	3,129	48.5289
257	179	HUNTSVILLE	607HU	3,525	47.3322
258	308	TANGLEWOOD	135TG	506	46.1739
259	231	Alden Bridge	765AL	754	45.8873
260	69	LACON	537LA	1,807	45.5551
261	322	LAKEVIEW	80LAV	701	45.1213
262	6	HEARNE	25HRN	226	45.1062
263	334	CONROE BULK	505CN	832	44.7452
264	210	TANGLEWOOD	134TG	2,333	44.6991
265	2	CHEEK	166CH	529	44.3195
266	297	STONEGATE	90STG	1,040	44.2365
267	176	LACON	540LA	1,522	43.9698
268	306	MAPLE	91MPL	259	43.5251
269	140	NAVASOTA	969NA	835	43.2731
270	292	CROWDER	102CD	1,461	43.0794
271	121	PORT ACRES SUB	68PTA	1,150	42.5322
272	328	CONAIR	516CN	434	42.0461
273	187	LAKEVIEW	81LAV	1,259	41.9889
274	260	CONAIR	511CN	1,517	41.4278
275	318	TANGLEWOOD	136TG	617	41.3079
276	118	STOWELL	233ST	611	40.9689
277	37	CONAIR	513CN	1,386	40.4827
278	155	AMELIA BULK	182AM	913	40.3724
279	247	Alden Bridge	762AL	3,484	40.2566
280	212	MAPLE	90MPL	360	40.0556
281	257	WOODVILLE (TX)	593WD	706	39.9943
282	220	GRIMES	982GR	693	39.1833
283	100	YANKEE DOODLE	24YAN	325	37.9938
284	147	ORANGE	351ON	397	37.9723

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Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
285	21	OAK RIDGE (TX)	743OK	2,733	36.5243
286	360	JIROU	77JRU	340	36.3853
287	170	KOUNTZE BULK	435KT	47	36.2340
288	162	GRIMES	883GR	852	36.1514
289	336	BRIARCLIFF	33BRC	303	35.6040
290	225	CONAIR	512CN	1,243	35.4916
291	114	MANCHESTER	67MAN	1,002	35.3453
292	113	OAK RIDGE (TX)	740OK	1,128	33.8369
293	271	CONROE BULK	507CN	1,974	33.6084
294	341	FRONT STREET	308FR	366	33.5328
295	283	ROSEDALE (TX)	152RS	695	33.1137
296	196	PARKDALE	171PR	691	32.2735
297	342	CONROE BULK	506CN	2,089	32.1680
298	186	TAMINA	599TA	398	32.1131
299	371	JOHNSTOWN	342JT	608	31.3734
300	303	GROVES-EGSI	62GRO	1,506	31.1687
301	331	Alden Bridge	764AL	1,436	31.1072
302	314	ECHO	71ECH	675	30.7881
303	160	GROVES-EGSI	63GRO	1,352	30.6583
304	366	METRO	717ME	104	29.9135
305	276	BRIDGE CITY	361BD	1,031	29.8952
306	256	LUMBERTON	441LU	3,669	29.6996
307	164	Alden Bridge	767AL	2,400	28.8863
308	365	METRO	720ME	536	28.7668
309	32	SILSBEE	463SI	746	28.0523
310	291	ROSEDALE (TX)	150RS	103	27.8447
311	241	VIDOR	164VD	860	27.6384
312	115	HANKS	22HKS	1,140	26.7746
313	215	DAYTON BULK	727DY	764	25.9856
314	255	SHEAWILL	535SH	662	25.7734
315	172	CROWDER	103CD	1,403	25.3721
316	167	MCHALE	111MC	561	25.2157
317	280	VIRGINIA	132VI	600	25.1967
318	349	NORTH END	28NOE	196	24.9643
319	54	WINFREE	340WN	380	24.6447
320	87	CHEEK	160CH	994	24.0392
321	289	GOSLIN	705GL	866	23.7679
322	267	PARKDALE	176PR	534	23.7547
323	266	HUNTSVILLE	610HU	1,877	22.7011
324	40	HIMEX	221HI	72	22.6806
325	60	WALDEN	564WD	2,847	21.2810
326	143	GOSLIN	702GL	1,739	20.7688
327	108	Alden Bridge	769AL	1,110	20.4279
328	350	JIROU	76JRU	182	20.0714
329	17	HIMEX	222HI	207	19.9952
330	13	HANKS	24HKS	833	19.8727
331	274	WEST ORANGE	392WO	640	18.6250
332	151	NAVASOTA	904NA	1,211	18.5434

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
333	173	CENTRAL	130CE	691	17.7135
334	104	CLEVELAND (TX)	403CV	1,477	17.6175
335	193	CENTRAL	132CE	1,739	17.4008
336	72	LONGMIRE	580LM	1,435	16.8662
337	38	WESTSIDE	112WS	419	16.5513
338	335	ADAMS BAYOU	331AD	193	16.4456
339	24	CROWDER	104CD	1,579	16.0108
340	333	TYRRELL	38TYR	35	15.7429
341	245	VIRGINIA	130VI	851	13.0682
342	148	CHEEK	165CH	103	13.0680
343	206	FRONT STREET	310FR	492	12.9248
344	329	SOMERVILLE	126SO	842	12.0784
345	339	SPURLOCK	99SPU	630	11.7476
346	369	CEDAR	698CE	25	10.0800
347	286	GOSLIN	703GL	1,663	9.3722
348	327	CORDREY	321CO	48	9.2500
349	153	Alden Bridge	768AL	3,793	7.3907
350	240	PANORAMA	525PA	1,325	7.3789
351	165	Alden Bridge	766AL	1,642	6.8417
352	84	HUMPHREY (TX)	108HM	41	6.6341
353	238	CONROE BULK	577CN	209	6.1722
354	290	APRIL	592AP	1,054	5.3454
355	362	SPEEDWAY	917SW	30	5.1000
356	344	DAISETTA	741DA	150	4.7067
357	358	CONROE BULK	575CN	601	4.3261
358	254	CROCKETT	60CRK	213	3.9718
359	171	WESTSIDE	113WS	312	3.5737
360	317	NORTH END	29NOE	356	3.5056
361	359	GOSLIN	710GL	867	3.4775
362	376	TRAVIS	11TRV	18	2.4444
363	373	NORTH END	26NOE	326	2.3252
364	198	Alden Bridge	763AL	2,089	2.0574
365	325	METRO	718ME	1,310	1.5023
366	299	CONROE BULK	574CN	1,443	1.2682
367	41	NAVASOTA	901NA	335	1.0985
368	354	TRAVIS	13TRV	38	0.4211
369	356	MEMORIAL	280ML	740	0.2919
370	49	GOSLIN	701GL	1,187	0.2056
371	374	TRAVIS	14TRV	21	0.0000
372	117	YANKEE DOODLE	25YAN	168	0.0000
373	323	CORDREY	320CO	73	0.0000
374	368	TRAVIS	6TRV	30	0.0000
375	242	JIROU	75JRU	63	0.0000

Service Quality Report to the Public Utility Commission of Texas

Entergy Texas, Inc.

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2010 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	16.87%
Vegetation	15.78%
Animals and Birds	4.02%
People (Including cars and farm equip)	14.61%
Utility-owned Equipment	32.67%
Other	7.81%
Unknown	8.25%
	100.00%