



Control Number: 39035



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Service Quality Report
To The
Public Utility Commission of Texas
In Accordance With
Substantive Rule §25.81
2010 Reporting Year

Austin Energy

Project 39035

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

System SAIFI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	0.5362	0.0419	0.0168	0.0202	0.0270	0.0619	0.0736	0.0485	0.0699	0.0816	0.0225	0.0368	0.0355
2010													
Scheduled	0.0220	0.0022	0.0016	0.0021	0.0017	0.0026	0.0016	0.0017	0.0018	0.0023	0.0016	0.0015	0.0012
2010													
Outside Causes	0.10782	0.03501	0.00000	0.00528	0.00000	0.00560	0.00662	0.02142	0.00856	0.00000	0.00433	0.01285	0.00816
2010													
Major Events	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000	0.0000
2010													

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

System SAIDI	Annual	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Forced	37.86	2.11	1.49	1.48	2.09	3.72	6.46	3.41	4.57	5.90	1.97	2.16	2.50
Scheduled	2.74	0.35	0.17	0.29	0.26	0.30	0.18	0.21	0.17	0.24	0.21	0.16	0.17
Outside Causes	6.41	1.62	0.00	1.15	0.00	0.48	0.77	0.58	0.37	0.00	0.42	0.78	0.24
Major Events	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

260 with 10 or more customers

Add or Delete Rows as Necessary

Austin Energy

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
1	10	Austin Dam	AD01	1345	2.6193
2	29	Seaholm Plant	SP01	2349	2.4989
3	191	Northland	NL13	1648	2.2209
4	238	McNeil	MC05	3300	2.1279
5	189	Salem Walk	SW02	3429	2.1140
6	153	Slaughter Lane	SL08	2514	2.1022
7	100	Hamilton	HM11	2386	2.0633
8	196	Seaholm Plant	SP11	1802	2.0599
9	217	Trading Post	TP02	1639	2.0415
10	24	Howard Lane	HL03	668	2.0284
11	113	Patton Lane	PL11	1660	1.9205
12	179	Commons Ford	CF04	2092	1.8470
13	89	Central Austin	CA02	2461	1.7659
14	43	Northland	NL14	749	1.7143
15	4	Austin Dam	AD02	905	1.6840
16	243	Jollyville	JV08	1221	1.6830
17	229	Salem Walk	SW06	1116	1.6317
18	5	Lakeway	LW02	2544	1.5145
19	143	Bee Creek	BC05	884	1.5113
20	33	Fiesta	FI01	3772	1.4677
21	85	Daffin Gin	DG02	56	1.4643
22	25	Warren	WA01	2832	1.4198
23	94	Hi-Cross	HC04	2210	1.3882
24	110	Cardinal Lane	CL02	3024	1.3853
25	19	Walnut Creek	WC08	1827	1.3744
26	246	Dessau	DE24	1974	1.3432
27	183	Commons Ford	CF09	992	1.3357
28	130	Justin Lane	JL03	1481	1.2795
29	251	Jollyville	JV07	1963	1.2471
30	9	Warren	WA02	449	1.2316
31	76	Bee Creek	BC08	685	1.2307
32	2	Daffin Gin	DG01	3539	1.2071
33	32	Fiskville	FV03	2180	1.2046
34	139	Commons Ford	CF05	977	1.1894
35	107	Northland	NL01	560	1.1750
36	82	Summit	SU04	2325	1.1660
37	128	Commons Ford	CF02	1338	1.1562
38	73	Cardinal Lane	CL04	1079	1.1446
39	81	Summit	SU13	2785	1.1332
40	173	Oak Hill	OH02	1063	1.1289
41	67	Brodie Lane	BL08	2836	1.1153
42	71	Wheless Lane	WL05	695	1.0993
43	35	Hamilton	HM10	242	1.0992

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
44	169	Trading Post	TP01	1492	1.0871
45	15	Jett	JE02	1202	1.0724
46	88	Cameron	CM01	2198	1.0641
47	54	Wheless Lane	WL08	3527	1.0564
48	not in service	Koenig Lane	KL08	892	1.0561
49	141	Summit	SU15	902	1.0543
50	205	Jett	JE04	1344	1.0513
51	59	Wheless Lane	WL02	1619	1.0500
52	222	Williamson	WI08	2380	1.0487
53	90	Central Austin	CA04	2435	1.0415
54	192	Hamilton	HM03	1014	1.0404
55	177	Howard Lane	HL01	2126	1.0395
56	213	Bergstrom	BE03	1754	1.0291
57	230	Onion Creek	OC04	2434	1.0259
58	207	Williamson	WI06	2713	1.0254
59	209	Slaughter Lane	SL02	2629	1.0213
60	1	Sprinkle	SK03	609	1.0164
61	77	Sprinkle	SK01	1187	1.0093
62	not in service	Koenig Lane	KL06	991	0.7275
63	83	Patton Lane	PL10	1173	0.7144
64	122	Central Austin	CA01	1040	0.7106
65	not in service	Koenig Lane	KL03	625	0.7104
66	91	Warren	WA05	637	0.6970
67	92	Fiesta	FI05	2625	0.6903
68	102	Burleson	BU03	2105	0.6551
69	37	Kingsbury	KB04	1067	0.6485
70	101	Lakeshore	LS04	1344	0.6421
71	120	Barton	BA04	668	0.6377
72	42	Austin Dam	AD06	903	0.6080
73	14	Oak Hill	OH09	1269	0.6036
74	164	Salem Walk	SW01	2435	0.6012
75	27	Lakeshore	LS02	391	0.5882
76	149	Northland	NL08	1468	0.5817
77	12	Slaughter Lane	SL01	3419	0.5607
78	98	Warren	WA06	660	0.5561
79	41	Cardinal Lane	CL10	1691	0.5500
80	6	Seaholm Plant	SP12	1593	0.5424
81	163	Barton	BA05	983	0.5422
82	39	Fiskville	FV05	2650	0.5211
83	105	Bergstrom	BE02	310	0.5129
84	13	Northland	NL11	1518	0.5125
85	237	Burleson	BU04	269	0.5056
86	117	Carson Creek	CC06	24	0.5000
87	170	Hidden Valley	HV01	1953	0.4598
88	218	Oak Hill	OH08	1303	0.4444
89	114	Steck	ST05	1103	0.4442
90	55	Steck	ST03	2027	0.4351
91	78	Barton	BA02	304	0.4342

Service Quality Report to the Public Utility Commission of Texas

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2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
92	not in service	Cardinal Lane	CL05	3608	0.4299
93	166	Jollyville	JV04	937	0.4280
94	79	Lakeway	LW04	711	0.4163
95	31	Steck	ST07	2817	0.4047
96	157	Jollyville	JV03	1440	0.4014
97	129	Lakeshore	LS01	1383	0.3897
98	18	Williamson	WI09	1705	0.3701
99	49	McNeil	MC06	2627	0.3666
100	47	Cameron	CM09	1717	0.3623
101	40	Justin Lane	JL06	919	0.3569
102	86	Hamilton	HM01	1395	0.3520
103	180	Riverplace	RP04	1479	0.3502
104	146	Summit	SU02	1984	0.3473
105	51	Seaholm Plant	SP10	509	0.3399
106	3	Wheless Lane	WL04	2029	0.3381
107	181	McNeil	MC11	733	0.3356
108	127	Cardinal Lane	CL11	1213	0.3314
109	144	Magnesium Plant	MP03	2224	0.3309
110	182	Wheless Lane	WL01	1854	0.3290
111	132	Bergstrom	BE05	1735	0.3193
112	135	Seaholm Plant	SP08	2651	0.3138
113	112	Bee Creek	BC03	1454	0.3054
114	140	Seaholm Plant	SP07	279	0.3011
115	56	Magnesium Plant	MP07	2403	0.2930
116	not in service	Koenig Lane	KL01	1615	0.2923
117	not in service	Dessau	DE02	296	0.2872
118	138	Kingsbury	KB03	2548	0.2869
119	223	Lakeway	LW03	845	0.2864
120	118	Northland	NL02	1289	0.2855
121	239	Lakeshore	LS06	501	0.2814
122	66	Steck	ST04	1117	0.2811
123	124	Bee Creek	BC09	815	0.2810
124	64	Salem Walk	SW04	1898	0.2808
125	106	Northland	NL15	2009	0.2802
126	190	Kingsbury	KB01	1448	0.2797
127	52	McNeil	MC08	1979	0.2708
128	158	Brodie Lane	BL04	2368	0.2698
129	61	Steck	ST02	1364	0.2632
130	97	Central Austin	CA05	2334	0.2605
131	202	Jett	JE05	900	0.2589
132	7	Commons Ford	CF07	1059	0.2568
133	145	Hamilton	HM05	2728	0.2562
134	17	Steck	ST06	996	0.2540
135	161	Warren	WA03	675	0.2519
136	159	Wheless Lane	WL07	2487	0.2513
137	119	Hamilton	HM09	683	0.2504
138	28	Salem Walk	SW08	2106	0.2474

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2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
139	34	Magnesium Plant	MP05	1326	0.2383
140	137	Angus Valley	AG02	1208	0.2343
141	108	Howard Lane	HL06	1652	0.2300
142	221	Williamson	WI04	3948	0.2259
143	36	Angus Valley	AG04	2660	0.2256
144	103	Carson Creek	CC03	1170	0.2188
145	62	Grove	GR08	3642	0.2142
146	174	Salem Walk	SW05	2276	0.2140
147	126	Northwest	NW03	1701	0.2122
148	199	Barton	BA10	536	0.2090
149	11	Carson Creek	CC05	1750	0.2017
150	111	Oak Hill	OH07	1029	0.2012
151	134	Hamilton	HM08	1007	0.1956
152	60	Angus Valley	AG05	2015	0.1901
153	44	Salem Walk	SW07	2369	0.1895
154	104	Sprinkle	SK06	490	0.1857
155	46	Kingsbury	KB05	491	0.1833
156	123	Wheless Lane	WL06	1768	0.1804
157	193	Slaughter Lane	SL09	2215	0.1743
158	30	Warren	WA04	192	0.1719
159	80	Barton	BA11	1954	0.1694
160	133	Jett	JE03	1052	0.1692
161	201	Williamson	WI02	1786	0.1680
162	252	Cardinal Lane	CL07	1023	0.1632
163	93	Justin Lane	JL01	1089	0.1607
164	200	Bergstrom	BE06	310	0.1581
165	142	Walnut Creek	WC07	1248	0.1579
166	152	Summit	SU06	328	0.1555
167	109	Cardinal Lane	CL09	1413	0.1536
168	198	Onion Creek	OC02	1670	0.1503
169	115	Hi-Cross	HC11	2579	0.1501
170	96	Fiesta	FI02	889	0.1496
171	26	Jollyville	JV01	1775	0.1363
172	154	Cardinal Lane	CL12	1695	0.1345
173	188	Pedernales	PE04	1826	0.1336
174	211	Slaughter Lane	SL05	2308	0.1326
175	241	Cameron	CM10	1481	0.1290
176	186	Pedernales	PE06	3207	0.1288
177	172	Brodie Lane	BL01	2484	0.1232
178	63	Jollyville	JV05	646	0.1223
179	249	Riverplace	RP05	877	0.1209
180	247	Dessau	DE22	3726	0.1194
181	184	Angus Valley	AG03	1207	0.1160
182	234	Hamilton	HM06	355	0.1155
183	57	Howard Lane	HL02	1412	0.1119
184	99	Magnesium Plant	MP06	3345	0.1115
185	131	Summit	SU01	182	0.1099

Service Quality Report to the Public Utility Commission of Texas

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2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
186	150	Fiskville	FV04	3307	0.1095
187	203	Pedernales	PE03	1411	0.1056
188	48	Justin Lane	JL04	1446	0.1044
189	87	Kingsbury	KB06	2129	0.1043
190	147	Cardinal Lane	CL08	1850	0.1027
191	75	Cardinal Lane	CL01	1019	0.1021
192	226	Techridge	TR03	1866	0.0981
193	236	Seaholm Plant	SP02	1521	0.0980
194	136	Burleson	BU01	1541	0.0967
195	167	Seaholm Plant	SP09	1062	0.0960
196	148	Hi-Cross	HC07	3851	0.0953
197	224	McNeil	MC10	108	0.0926
198	156	Pedernales	PE01	1632	0.0925
199	84	Burleson	BU09	3092	0.0925
200	155	Lakeway	LW06	930	0.0914
201	212	Pedernales	PE05	830	0.0904
202	125	Northland	NL12	2000	0.0895
203	162	Walnut Creek	WC10	2525	0.0891
204	16	Hi-Cross	HC08	2305	0.0881
205	185	Pedernales	PE07	2771	0.0863
206	219	Patton Lane	PL03	1847	0.0839
207	215	Howard Lane	HL04	836	0.0813
208	68	Fiesta	FI04	1360	0.0801
209	168	Oak Hill	OH06	1791	0.0793
210	210	Magnesium Plant	MP02	4005	0.0787
211	171	Howard Lane	HL05	1473	0.0754
212	204	Brodie Lane	BL02	2464	0.0747
213	121	McNeil	MC01	669	0.0732
214	220	McNeil	MC02	2312	0.0666
215	74	Hi-Cross	HC03	1608	0.0634
216	70	Oak Hill	OH05	2600	0.0615
217	187	Magnesium Plant	MP09	1050	0.0610
218	176	Steck	ST08	765	0.0601
219	197	Hi-Cross	HC02	520	0.0596
220	175	Brodie Lane	BL06	2200	0.0595
221	21	Cameron	CM07	2479	0.0520
222	72	Barton	BA09	1871	0.0465
223	95	Sprinkle	SK05	139	0.0432
224	228	Techridge	TR02	3242	0.0423
225	22	Cameron	CM03	417	0.0408
226	178	Met	MT10	75	0.0400
227	38	Hidden Valley	HV04	1702	0.0388
228	151	Slaughter Lane	SL04	2258	0.0337
229	69	Hi-Cross	HC01	3212	0.0299
230	45	Austin Dam	AD05	2352	0.0298
231	20	Trading Post	TP06	1355	0.0273
232	8	Grove	GR07	2698	0.0267

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
233	214	Patton Lane	PL02	1409	0.0263
234	206	Williamson	WI01	2457	0.0240
235	240	McNeil	MC07	761	0.0237
236	245	Burleson	BU07	427	0.0211
237	53	Carson Creek	CC02	535	0.0206
238	195	Hi-Cross	HC10	2579	0.0198
239	233	Hidden Valley	HV02	522	0.0172
240	244	Techridge	TR07	817	0.0171
241	227	Oak Hill	OH03	550	0.0164
242	242	Daffin Gin	DG04	507	0.0158
243	208	Hi-Cross	HC06	1998	0.0155
244	253	Brodie Lane	BL07	2280	0.0132
245	232	Trading Post	TP05	718	0.0125
246	65	Hidden Valley	HV05	1327	0.0113
247	258	Burleson	BU02	93	0.0108
248	50	Barton	BA03	2118	0.0080
249	250	Techridge	TR08	644	0.0078
250	257	Fiskville	FV02	950	0.0074
251	194	Burleson	BU06	3106	0.0071
252	248	Williamson	WI10	1679	0.0030
253	160	Hamilton	HM04	691	0.0029
254	256	Williamson	WI05	301	0.0000
255	231	Jett	JE01	49	0.0000
256	165	Jett	JE06	232	0.0000
257	23	Summit	SU09	11	0.0000
258	255	Grove	GR09	54	0.0000
259	254	Burleson	BU05	130	0.0000
260	225	Bergstrom	BE04	61	0.0000

Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

260 with 10 or more customers

Add or Delete Rows as Necessary

Austin Energy

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
1	92	Patton Lane	PL11	1660	261.82
2	31	Bee Creek	BC08	685	213.62
3	179	Northland	NL13	1648	205.98
4	180	Commons Ford	CF04	2092	181.81
5	4	Austin Dam	AD01	1345	177.55
6	6	Howard Lane	HL03	668	176.03
7	20	Seaholm Plant	SP01	2349	160.71
8	81	Northland	NL14	749	152.83
9	227	Salem Walk	SW06	1116	128.34
10	19	Northland	NL11	1518	123.96
11	230	Jett	JE04	1344	122.53
12	55	Bee Creek	BC05	884	122.44
13	64	Fiesta	FI01	3772	122.18
14	50	Central Austin	CA02	2461	114.66
15	1	Jett	JE02	1202	105.02
16	208	Howard Lane	HL01	2126	102.57
17	30	Lakeway	LW02	2544	99.67
18	249	Dessau	DE24	1974	99.44
19	178	Seaholm Plant	SP11	1802	96.65
20	2	Austin Dam	AD02	905	94.41
21	184	Trading Post	TP02	1639	93.23
22	161	Barton	BA05	983	93.08
23	159	Salem Walk	SW01	2435	89.99
24	203	Summit	SU13	2785	89.55
25	42	Daffin Gin	DG02	56	89.36
26	51	Walnut Creek	WC08	1827	88.01
27	211	Sprinkle	SK01	1187	87.28
28	15	Warren	WA01	2832	85.10
29	21	Warren	WA02	449	84.88
30	241	Jollyville	JV08	1221	83.14
31	127	Central Austin	CA01	1040	78.37
32	245	Burleson	BU04	269	78.27
33	67	Kingsbury	KB04	1067	74.27
34	40	Grove	GR08	3642	74.24
35	170	Jollyville	JV04	937	73.37
36	5	Daffin Gin	DG01	3539	71.39
37	14	Sprinkle	SK03	609	71.25
38	not in service	Koenig Lane	KL03	625	69.86
39	122	Cardinal Lane	CL02	3024	68.36
40	75	Patton Lane	PL10	1173	67.91
41	95	Brodie Lane	BL08	2836	67.74
42	252	Jollyville	JV07	1963	66.42
43	86	Commons Ford	CF05	977	66.42

Service Quality Report to the Public Utility Commission of Texas

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2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
44	137	Northland	NL08	1468	66.20
45	189	Oak Hill	OH08	1303	64.59
46	60	Hamilton	HM11	2386	63.95
47	128	Summit	SU15	902	63.43
48	71	Justin Lane	JL03	1481	63.32
49	53	Justin Lane	JL06	919	62.74
50	45	Northland	NL01	560	61.66
51	not in service	Koenig Lane	KL06	991	61.16
52	70	Warren	WA05	637	60.77
53	90	Barton	BA04	668	60.67
54	108	Hi-Cross	HC04	2210	60.48
55	155	Salem Walk	SW02	3429	65.95
56	110	Lakeshore	LS01	1383	60.22
57	not in service	Dessau	DE02	296	59.48
58	119	Barton	BA02	304	58.45
59	16	Austin Dam	AD06	903	57.62
60	68	Fiskville	FV03	2180	57.44
61	188	Trading Post	TP01	1492	57.34
62	43	Lakeshore	LS04	1344	56.36
63	9	Oak Hill	OH09	1269	55.75
64	98	Fiesta	FI05	2625	55.28
65	132	Commons Ford	CF02	1338	53.62
66	8	Commons Ford	CF07	1059	51.61
67	59	Warren	WA06	660	49.75
68	not in service	Koenig Lane	KL01	1615	49.60
69	150	Hidden Valley	HV01	1953	49.34
70	149	Angus Valley	AG02	1208	49.18
71	115	Cardinal Lane	CL04	1079	48.78
72	135	Burleson	BU03	2105	46.94
73	3	Slaughter Lane	SL01	3419	46.05
74	111	Magnesium Plant	MP07	2403	45.30
75	73	Summit	SU04	2325	45.24
76	116	Salem Walk	SW04	1898	44.62
77	82	Northland	NL02	1289	44.47
78	10	Wheless Lane	WL04	2029	44.44
79	34	Cardinal Lane	CL10	1691	44.03
80	201	Slaughter Lane	SL08	2514	43.79
81	11	Lakeshore	LS02	391	43.23
82	138	Steck	ST03	2027	43.19
83	120	Kingsbury	KB03	2548	41.81
84	49	Cameron	CM01	2198	41.73
85	39	Hamilton	HM10	242	41.12
86	84	Hi-Cross	HC11	2579	41.06
87	140	Wheless Lane	WL02	1619	41.00
88	100	Wheless Lane	WL05	695	40.72
89	not in service	Koenig Lane	KL08	892	40.71
90	96	Hamilton	HM09	683	40.59
91	151	Seaholm Plant	SP08	2651	39.01

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2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
92	18	Salem Walk	SW08	2106	38.75
93	233	McNeil	MC05	3300	37.57
94	46	Bee Creek	BC03	1454	37.36
95	85	Central Austin	CA05	2334	35.57
96	144	Jollyville	JV03	1440	35.44
97	52	Steck	ST07	2817	35.03
98	37	Steck	ST05	1103	34.36
99	28	Williamson	WI09	1705	34.23
100	48	Bee Creek	BC09	815	33.48
101	133	Hamilton	HM08	1007	33.43
102	152	Summit	SU02	1984	32.76
103	not in service	Cardinal Lane	CL05	3608	32.74
104	36	McNeil	MC08	1979	32.73
105	61	Angus Valley	AG04	2660	32.61
106	206	Slaughter Lane	SL02	2629	32.28
107	17	Warren	WA04	192	31.94
108	131	Lakeway	LW04	711	31.71
109	173	Wheless Lane	WL01	1854	31.56
110	207	McNeil	MC11	733	31.17
111	22	Cameron	CM09	1717	31.06
112	162	Bergstrom	BE02	310	30.61
113	209	Slaughter Lane	SL09	2215	30.38
114	91	McNeil	MC06	2627	30.36
115	66	Steck	ST06	996	29.80
116	13	Magnesium Plant	MP05	1326	29.60
117	148	Commons Ford	CF09	992	29.11
118	194	Williamson	WI06	2713	28.50
119	101	Fiskville	FV05	2650	27.94
120	157	Hamilton	HM03	1014	27.37
121	176	Kingsbury	KB01	1448	27.22
122	239	Lakeshore	LS06	501	27.04
123	175	Lakeway	LW03	845	26.33
124	7	Seaholm Plant	SP12	1593	26.28
125	126	Bergstrom	BE05	1735	25.81
126	169	Brodie Lane	BL04	2368	25.74
127	210	Bergstrom	BE03	1754	25.03
128	217	Williamson	WI02	1786	24.23
129	99	Jett	JE03	1052	24.16
130	129	Steck	ST02	1364	23.89
131	29	Hamilton	HM01	1395	23.64
132	62	Steck	ST04	1117	23.44
133	79	Salem Walk	SW07	2369	23.44
134	93	Carson Creek	CC03	1170	23.17
135	12	Seaholm Plant	SP10	509	23.01
136	139	Magnesium Plant	MP03	2224	22.84
137	153	Salem Walk	SW05	2276	22.83
138	187	Angus Valley	AG03	1207	22.80
139	141	Northwest	NW03	1701	22.58

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
140	106	Angus Valley	AG05	2015	22.17
141	80	Cardinal Lane	CL11	1213	21.83
142	195	Oak Hill	OH02	1063	21.79
143	134	Wheless Lane	WL07	2487	21.66
144	171	Riverplace	RP04	1479	21.62
145	202	Onion Creek	OC02	1670	21.30
146	26	Carson Creek	CC05	1750	21.29
147	247	Riverplace	RP05	877	21.26
148	226	Onion Creek	OC04	2434	21.06
149	225	Williamson	WI04	3948	20.88
150	136	Seaholm Plant	SP07	279	20.78
151	145	Pedernales	PE06	3207	20.78
152	186	Carson Creek	CC06	24	20.04
153	143	Walnut Creek	WC07	1248	19.91
154	192	Jett	JE05	900	18.86
155	63	Northland	NL15	2009	18.44
156	250	Cardinal Lane	CL07	1023	18.42
157	78	Kingsbury	KB05	491	17.80
158	164	Hamilton	HM05	2728	17.68
159	130	Oak Hill	OH07	1029	17.18
160	160	Cardinal Lane	CL12	1695	16.74
161	27	Jollyville	JV01	1775	16.67
162	223	Williamson	WI08	2380	16.61
163	191	Lakeway	LW06	930	16.51
164	146	Barton	BA11	1954	16.43
165	44	Central Austin	CA04	2435	16.14
166	199	Barton	BA10	536	16.09
167	97	Wheless Lane	WL06	1768	15.68
168	121	Warren	WA03	675	15.48
169	38	Howard Lane	HL02	1412	15.44
170	109	Justin Lane	JL01	1089	14.77
171	54	Summit	SU01	182	13.91
172	32	Kingsbury	KB06	2129	13.73
173	117	Summit	SU06	328	13.25
174	87	Wheless Lane	WL08	3527	13.01
175	41	Sprinkle	SK06	490	12.95
176	183	Brodie Lane	BL01	2484	12.51
177	181	Steck	ST08	765	12.46
178	103	Hi-Cross	HC07	3851	12.27
179	124	Jollyville	JV05	646	11.87
180	102	Justin Lane	JL04	1446	11.39
181	112	Fiesta	FI02	889	11.19
182	123	Northland	NL12	2000	10.67
183	57	Burleson	BU01	1541	10.34
184	222	Hamilton	HM06	355	10.21
185	197	Howard Lane	HL05	1473	9.86
186	232	McNeil	MC10	108	9.77
187	216	Bergstrom	BE06	310	9.70

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188	167	Pedernales	PE04	1826	9.70
189	94	Magnesium Plant	MP06	3345	9.56
190	215	Magnesium Plant	MP02	4005	9.28
191	198	Patton Lane	PL03	1847	8.67
192	58	Burleson	BU09	3092	8.67
193	204	Slaughter Lane	SL05	2308	8.38
194	83	Cardinal Lane	CL09	1413	8.31
195	154	Walnut Creek	WC10	2525	8.03
196	114	Howard Lane	HL06	1652	7.94
197	237	Techridge	TR03	1866	7.69
198	242	Techridge	TR02	3242	7.56
199	182	Pedernales	PE05	830	7.53
200	113	Cardinal Lane	CL08	1850	7.08
201	47	Hi-Cross	HC08	2305	7.00
202	244	Cameron	CM10	1481	6.97
203	229	Howard Lane	HL04	836	6.83
204	89	Fiesta	FI04	1360	6.83
205	221	Seaholm Plant	SP02	1521	6.81
206	147	Cardinal Lane	CL01	1019	6.77
207	158	Fiskville	FV04	3307	6.77
208	238	Daffin Gin	DG04	507	6.56
209	142	Met	MT10	75	6.40
210	219	Pedernales	PE03	1411	6.15
211	125	McNeil	MC01	669	6.07
212	168	Pedernales	PE01	1632	6.01
213	235	Dessau	DE22	3726	5.81
214	156	Seaholm Plant	SP09	1062	5.81
215	166	Barton	BA09	1871	5.80
216	107	Hi-Cross	HC02	520	5.66
217	213	Brodie Lane	BL02	2464	5.30
218	185	Hi-Cross	HC03	1608	4.88
219	76	Hi-Cross	HC01	3212	4.65
220	177	Brodie Lane	BL06	2200	4.51
221	190	Pedernales	PE07	2771	4.46
222	196	Magnesium Plant	MP09	1050	4.26
223	228	Techridge	TR07	817	3.99
224	163	Oak Hill	OH06	1791	3.89
225	88	Cameron	CM07	2479	3.86
226	105	Oak Hill	OH05	2600	3.71
227	231	McNeil	MC02	2312	3.57
228	74	Sprinkle	SK05	139	3.39
229	205	Patton Lane	PL02	1409	3.14
230	248	McNeil	MC07	761	3.07
231	72	Cameron	CM03	417	2.87
232	220	Oak Hill	OH03	550	2.82
233	258	Burleson	BU02	93	2.80
234	23	Austin Dam	AD05	2352	2.79
235	165	Slaughter Lane	SL04	2258	2.73

Service Quality Report to the Public Utility Commission of Texas

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2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
236	56	Grove	GR07	2698	2.43
237	77	Hidden Valley	HV04	1702	2.37
238	200	Hi-Cross	HC06	1998	2.19
239	236	Trading Post	TP05	718	2.14
240	69	Barton	BA03	2118	1.97
241	174	Hi-Cross	HC10	2579	1.95
242	33	Hidden Valley	HV05	1327	1.86
243	65	Carson Creek	CC02	535	1.67
244	257	Fiskville	FV02	950	1.67
245	212	Williamson	WI01	2457	1.54
246	25	Trading Post	TP06	1355	1.53
247	253	Brodie Lane	BL07	2280	1.44
248	172	Burleson	BU06	3106	1.35
249	234	Hidden Valley	HV02	522	1.32
250	243	Burleson	BU07	427	0.97
251	251	Techridge	TR08	644	0.42
252	246	Williamson	WI10	1679	0.41
253	193	Hamilton	HM04	691	0.38
254	104	Jett	JE06	232	0.00
255	218	Bergstrom	BE04	61	0.00
256	240	Jett	JE01	49	0.00
257	256	Williamson	WI05	301	0.00
258	254	Burleson	BU05	130	0.00
259	255	Grove	GR09	54	0.00
260	24	Summit	SU09	11	0.00

Service Quality Report to the Public Utility Commission of Texas

Austin Energy

INTERRUPTION CAUSES

Provide the percentage of interruptions attributable to each cause.

2010 Reporting Year

Causes of Forced Interruptions	Percentage
Weather (Including Lightning)	14.20%
Vegetation	15.41%
Animals and Birds	15.07%
People (Including cars and farm equip)	5.58%
Utility-owned Equipment	35.60%
Other	
Unknown	14.14%