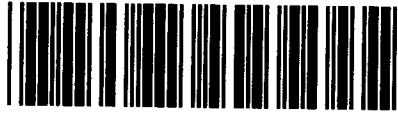


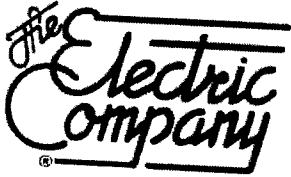


Control Number: 39035



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Addendum StartPage: 0



El Paso Electric

P.O. Box 982  
El Paso, Texas  
79960-0982  
(915) 543-5711

February 14, 2011

Filing Clerk, Central Records  
Public Utility Commission of Texas  
1701 N. Congress Ave.  
Austin, Texas 78711-3326

11 FEB 14 PM 3:29  
FILING CLERK  
CENTRAL RECORDS

**Re: PUCT Project No. 39035 – 2010 Electric System Service Quality Report pursuant to Substantive Rules §25.52 and §25.81; and Request to Revise Years Used for Establishing System-wide Standards**

Dear Filing Clerk:

Attached is a copy of El Paso Electric Company's Service Quality Report pursuant to Substantive Rules §25.52 and §25.81, dated February 14, 2011.

Additionally, pursuant to Substantive Rule §25.52(f)(1) and discussions with members of the PUC Staff, EPE requests that the System-wide Standard for the Company be adjusted by the commission to use the reporting years 2008, 2009 and 2010 due to improvements in EPE's data acquisition systems. In January 2008, EPE implemented a new Outage Management System that provides more accurate outage duration.

Therefore, EPE requests the unique System-wide Standard for EPE to be adjusted and the new standard be used for the evaluation of EPE's 2010 system-wide SAIDI and SAIFI values. This reflects the first three-year period in which the new Outage Management System has been in place.

Please contact me if you have any questions concerning the attached Service Quality Report or EPE's request to adjust its System-wide Standard. My telephone number is (915) 543-5995 and my e-mail is [Evan.Evans@epelectric.com](mailto:Evan.Evans@epelectric.com)

Respectfully submitted,

Evan D. Evans  
Asst. Vice President – Regulatory Services & Rates  
El Paso Electric Company

# Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

228

Add or Delete Rows as Necessary

**El Paso Electric Company**

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
1	47	MONTOYA	20	5487	4.004
2	6	CLINT	12	2104	2.995
3	90	CHAPARRAL	11	2936	2.768
4	51	HORIZON	11	2725	2.449
5	55	SIERRA BLANCA	20	60	2.062
6	38	MONTWOOD	20	3589	2.005
7	143	MONTWOOD	21	1855	1.902
8	71	RIO BOSQUE	10	1832	1.649
9	81	CANUTILLO	1	992	1.530
10	169	LEO	12	960	1.528
11	117	RIO BOSQUE	12	1992	1.477
12	165	WHITE	1	168	1.357
13	105	YSLETA	1	942	1.329
14	64	HORIZON	10	2243	1.326
15	138	THORN	11	3313	1.288
16	111	ASCARATE	11	1475	1.274
17	205	SUNSET	7	473	1.257
18	118	MIDWAY	2	1089	1.248
19	88	BEAUMONT	1	1732	1.238
20	1	ANTHONY	22	3261	1.201
21	131	AUSTIN	4	1464	1.160
22	18	RANCLAND	1	840	1.160
23	176	HACIENDA	1	777	1.156
24	56	BUTTERFIELD	11	50	1.143
25	160	MORNINGSIDE	2	1455	1.129
26	36	SOL	15	5222	1.126
27	188	DYER	14	459	1.107
28	139	SHEARMAN	10	3371	1.103
29	113	LEO	11	2322	1.100
30	173	SCOTSDALE	16	1117	1.058
31	85	LEO	1	1850	1.057
32	182	SCOTSDALE	13	689	1.047
33	172	ALTURA	6	718	1.032
34	130	CALIENTE	10	3442	1.007
35	91	AUSTIN	12	458	1.006
36	193	DALLAS	11	762	1.006
37	62	SPARKS	11	403	1.003
38	210	SUNSET	16	449	1.002
39	191	COPPER	11	499	1.001
40	223	GLOBAL REACH	10	37	1.000
41	32	MORNINGSIDE	1	703	1.000
42	23	AMERICAS	10	1388	0.986
43	53	SOCORRO	10	1925	0.946

## Service Quality Report to the Public Utility Commission of Texas

### **El Paso Electric Company**

<b>2010 SAIFI Ranking</b>	<b>2009 SAIFI Ranking</b>	<b>Substation Identification</b>	<b>Feeder Identification</b>	<b>Number of Customers</b>	<b>2010 SAIFI Value</b>
44	186	LANE	12	200	0.754
45	87	RIO GRANDE	13	1317	0.754
46	70	VISTA	10	1406	0.737
47	200	COPPER	12	537	0.694
48	74	COYOTE	10	4182	0.687
49	171	DALLAS	13	161	0.686
50	187	LOMALAND	1	832	0.653
51	157	MULBERRY	1	194	0.644
52	206	SUNSET	5	718	0.608
53	82	MANN	14	1001	0.596
54	100	ASCARATE	13	783	0.550
55	89	SPARKS	10	2923	0.547
56	34	ANTHONY	20	2128	0.532
57	147	SUMMIT	2	830	0.516
58	106	MILAGRO	12	3535	0.514
59	58	CINECUE	1	1377	0.510
60	69	LANE	11	1925	0.490
61	177	DALLAS	1	276	0.474
62	76	ALAMO	20	923	0.471
63	116	MILAGRO	17	3366	0.470
64	16	THORN	12	3419	0.457
65	137	ASCARATE	3	1265	0.454
66	104	MONTOYA	21	3439	0.428
67	156	CROMO	11	1523	0.425
68	72	CALIENTE	11	1241	0.424
69	134	SUNSET	4	1283	0.423
70	126	VISCOUNT	10	796	0.389
71	30	DALLAS	12	894	0.384
72	67	VALLEY	10	3021	0.369
73	61	NEWTEX	1	1072	0.364
74	153	VISTA	11	4886	0.360
75	5	FABENS	1	793	0.352
76	83	MILAGRO	13	1589	0.339
77	20	AMERICAS	11	2394	0.324
78	97	VISTA	13	4105	0.314
79	19	WRANGLER	13	2434	0.311
80	48	RIO GRANDE	15	1847	0.290
81	149	LOMALAND	2	795	0.269
82	202	VISCOUNT	12	1298	0.269
83	228	AUSTIN	14	89	0.258
84	21	CHAPARRAL	10	1808	0.258
85	46	MANN	11	2433	0.257
86	35	SUNSET	15	680	0.247
87	9	MILAGRO	16	957	0.244
88	13	TOBIN	2	1360	0.242
89	40	VISTA	12	4014	0.236
90	151	DIANA	3	1424	0.225
91	54	DIANA	1	1108	0.217

# Service Quality Report to the Public Utility Commission of Texas

## El Paso Electric Company

2010 SAIFI Ranking	2009 SAIFI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIFI Value
92	3	ALAMO	21	644	0.216
93	175	FRESNO	1	563	0.207
94	14	THORN	14	1839	0.206
95	15	FARAH	11	252	0.196
96	125	SPARKS	12	3039	0.195
97	112	NEWTEX	2	813	0.178
98	78	MANN	12	915	0.177
99	124	VISTA	15	2343	0.176
100	73	MILAGRO	18	1552	0.175
101	49	MESA	14	3288	0.174
102	12	FELIPE	20	1490	0.172
103	45	MANN	10	1413	0.168
104	164	FRONTERA	1	446	0.167
105	94	THORN	13	2549	0.165
106	7	SCOTSDALE	12	3445	0.158
107	222	MANN	15	137	0.156
108	159	CORONADO	1	1290	0.150
109	77	SCOTSDALE	11	1379	0.150
110	110	SUNSET	8	112	0.150
111	108	SOL	14	3549	0.142
112	185	CROMO	12	1743	0.141
113	214	SANTA FE	1	353	0.138
114	22	AUSTIN	15	161	0.135
115	180	MISSION	2	947	0.132
116	162	PARKDALE	1	938	0.131
117	92	CLINT	11	1371	0.126
118	39	FARMERS	21	539	0.126
119	144	AUSTIN	2	1065	0.125
120	195	ALTURA	5	838	0.114
121	204	CIELO	1	802	0.114
122	142	HACIENDA	2	895	0.113
123	25	MILAGRO	14	2126	0.111
124	52	ASCARATE	10	3263	0.110
125	84	MULBERRY	2	152	0.107
126	211	HORIZON	12	1772	0.101
127	163	RANCLAND	2	399	0.098
128	133	AUSTIN	3	614	0.097
129	123	SCOTSDALE	15	2686	0.091
130	190	SANTA FE	4	186	0.090
131	4	SOCORRO	11	2720	0.090
132	86	SOL	10	3129	0.088
133	141	AUSTIN	1	718	0.087
134	110	THORN	10	2155	0.086
135	194	MILAGRO	19	523	0.082
136	68	SOL	13	1850	0.079
137	44	GRACE	1	610	0.078
138	101	ALTURA	4	1049	0.075
139	66	ALTURA	2	191	0.074

## Service Quality Report to the Public Utility Commission of Texas

### **El Paso Electric Company**

<b>2010 SAIFI Ranking</b>	<b>2009 SAIFI Ranking</b>	<b>Substation Identification</b>	<b>Feeder Identification</b>	<b>Number of Customers</b>	<b>2010 SAIFI Value</b>
140	93	FIVE POINTS	1	659	0.072
141	184	SIERRA BLANCA	1	80	0.067
142	109	TOBIN	1	1169	0.067
143	57	MESA	17	1696	0.066
144	155	MILAGRO	15	1145	0.064
145	181	GLOBAL REACH	12	332	0.063
146	132	MESA	18	2208	0.063
147	145	SUNSET	14	1089	0.062
148	231	ALTURA	1	563	0.060
149	128	MILAGRO	11	1016	0.059
150	31	FT HANCOCK	1	235	0.058
151	119	SUNSET	2	435	0.055
152	59	MANN	13	1020	0.048
153	11	CLARDY	1	1373	0.046
154	170	COPPER	10	302	0.046
155	179	AMERICAS	12	881	0.043
156	166	THORN	15	2042	0.043
157	N/A	DALLAS	17	617	0.037
158	121	CROMO	15	2061	0.036
159	60	MONTOYA	23	379	0.036
160	24	SUMMIT	1	444	0.036
161	152	EAST	1	281	0.035
162	102	MISSION	1	565	0.034
163	95	PARKDALE	2	570	0.033
164	122	ASCARATE	4	937	0.032
165	154	AUSTIN	16	757	0.030
166	42	CROMO	10	1011	0.030
167	103	SHEARMAN	12	1764	0.030
168	8	SUNSET NORTH	11	218	0.026
169	167	VAN HORN	1	542	0.026
170	120	AUSTIN	10	1021	0.025
171	161	DURAZNO	10	96	0.025
172	150	WRANGLER	10	2620	0.024
173	158	LEO	2	1443	0.023
174	28	DALLAS	16	1427	0.022
175	140	LATTA	1	775	0.020
176	2	MESA	16	837	0.019
177	136	FIVE POINTS	3	638	0.018
178	127	DYER	11	1762	0.017
179	178	DYER	12	645	0.016
180	203	ALTURA	3	752	0.015
181	79	MESA	12	1338	0.015
182	37	WRANGLER	14	55	0.013
183	107	SANTA FE	2	336	0.012
184	135	VISTA	14	4344	0.012
185	198	FARAH	12	2038	0.011
186	201	BUTTERFIELD	10	94	0.010
187	196	LANE	13	148	0.008

## Service Quality Report to the Public Utility Commission of Texas

### **El Paso Electric Company**

<b>2010 SAIFI Ranking</b>	<b>2009 SAIFI Ranking</b>	<b>Substation Identification</b>	<b>Feeder Identification</b>	<b>Number of Customers</b>	<b>2010 SAIFI Value</b>
188	10	MIDWAY	1	906	0.008
189	65	SHEARMAN	11	555	0.008
190	148	WHITE	2	122	0.008
191	146	DYER	13	1746	0.007
192	129	ASCARATE	1	510	0.006
193	50	CROMO	13	1298	0.005
194	195	MONTOYA	25	5093	0.005
195	199	MONTWOOD	22	5098	0.005
196	96	COTTON	1	466	0.004
197	43	OCTAVIA	1	394	0.004
198	98	SOL	11	202	0.004
199	174	DALLAS	2	685	0.003
200	168	FIVE POINTS	4	447	0.002
201	189	FIVE POINTS	2	477	0.002
202	33	RIO BOSQUE	11	315	0.001
203	26	SCOTSDALE	14	971	0.001
204	207	ASCARATE	2	517	0.000
205	218	AUSTIN	13	576	0.000
206	224	AUSTIN	11	47	0.000
207	29	AUSTIN	17	530	0.000
208	99	BUTTERFIELD	12	40	0.000
209	219	CROMO	14	264	0.000
210	220	DYER	15	174	0.000
211	63	FABENS	2	1035	0.000
212	209	GLOBAL REACH	11	2789	0.000
213	229	KEMP	1	251	0.000
214	192	MESA	13	223	0.000
215	216	MONTOYA	24	129	0.000
216	221	MONTOYA	26	20	0.000
217	75	MONTOYA	22	141	0.000
218	N/A	PENDALE	10	2804	0.000
219	115	RADFORD	1	405	0.000
220	114	RIPLEY	10	240	0.000
221	27	SANTA FE	11	581	0.000
222	41	SANTA FE	12	406	0.000
223	183	SANTA FE	5	654	0.000
224	80	SANTA TERESA	21	1320	0.000
225	197	SOL	12	366	0.000
226	17	SUNSET NORTH	12	185	0.000
227	226	WRANGLER	11	61	0.000
228	227	WRANGLER	12	54	0.000

## Service Quality Report to the Public Utility Commission of Texas

Distribution Feeder Indices for Forced Interruptions

List all Distribution Feeders on Texas System

Total Number of Feeders

With 10 or more Customers

228

Add or Delete Rows as Necessary

### **El Paso Electric Company**

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
1	66	RIO BOSQUE	10	1832	749.03
2	2	CLINT	12	2104	390.79
3	103	CHAPARRAL	11	2936	303.64
4	170	WHITE	1	168	286.68
5	232	SUNSET	16	449	253.67
6	190	LANE	12	200	242.81
7	72	HORIZON	10	2243	237.63
8	50	MONTOYA	20	5487	204.65
9	144	LEO	12	960	197.17
10	70	SIERRA BLANCA	20	60	189.92
11	142	MONTWOOD	21	1855	179.27
12	108	LEO	11	2322	177.90
13	174	ALTURA	6	718	152.80
14	91	ANTHONY	20	2128	149.46
15	13	HORIZON	11	2725	142.24
16	93	YSLETA	1	942	141.74
17	40	SOCORRO	10	1925	136.86
18	80	RIO GRANDE	13	1317	133.39
19	189	DALLAS	11	762	128.05
20	208	GLOBAL REACH	10	37	124.15
21	46	ALAMO	20	923	115.82
22	145	RIO BOSQUE	12	1992	111.02
23	218	SUNSET	5	718	109.31
24	88	SPARKS	10	2923	100.96
25	18	VISTA	10	1406	98.75
26	178	DALLAS	1	276	98.33
27	123	THORN	11	3313	97.83
28	172	SCOTSDALE	16	1117	91.56
29	82	LEO	1	1850	90.96
30	100	MIDWAY	2	1089	89.68
31	120	VISTA	11	4886	89.30
32	20	SPARKS	11	403	88.47
33	176	HACIENDA	1	777	84.63
34	67	COYOTE	10	4182	83.58
35	37	THORN	12	3419	82.07
36	29	CINECUE	1	1377	79.29
37	38	AMERICAS	10	1388	78.02
38	86	MONTOYA	21	3439	77.79
39	109	ASCARATE	3	1265	77.77
40	90	BEAUMONT	1	1732	77.63
41	81	CANUTILLO	1	992	76.95
42	191	LOMALAND	1	832	76.30
43	32	WRANGLER	13	2434	75.26



## Service Quality Report to the Public Utility Commission of Texas

### El Paso Electric Company

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
44	48	MILAGRO	13	1589	74.31
45	5	ANTHONY	22	3261	73.46
46	49	MONTWOOD	20	3589	72.85
47	92	MILAGRO	12	3535	72.80
48	71	LANE	11	1925	70.85
49	47	AUSTIN	15	161	69.90
50	44	AMERICAS	11	2394	68.56
51	177	SCOTSDALE	13	689	67.16
52	97	MULBERRY	1	194	66.98
53	35	CALIENTE	11	1241	66.60
54	16	NEWTEX	1	1072	65.83
55	227	MANN	15	137	64.87
56	45	SUNSET	15	680	63.85
57	7	BUTTERFIELD	11	50	63.36
58	114	ASCARATE	11	1475	61.66
59	41	RANCLAND	1	840	60.56
60	146	LOMALAND	2	795	59.91
61	155	CROMO	11	1523	58.67
62	110	SUNSET	4	1283	57.70
63	113	MILAGRO	17	3366	56.47
64	183	DALLAS	13	161	54.62
65	52	VISTA	12	4014	51.00
66	179	COPPER	11	499	50.94
67	181	DYER	14	459	49.39
68	165	SUMMIT	2	830	49.25
69	89	AUSTIN	12	458	48.91
70	8	MANN	10	1413	47.65
71	214	SUNSET	7	473	46.07
72	111	RANCLAND	2	399	45.72
73	135	DALLAS	12	894	45.61
74	14	THORN	14	1839	45.13
75	129	ASCARATE	13	783	45.09
76	74	VISTA	13	4105	40.65
77	162	MORNINGSIDE	2	1455	40.00
78	87	THORN	13	2549	35.59
79	115	VISTA	15	2343	31.94
80	106	MANN	12	915	31.70
81	11	MORNINGSIDE	1	703	30.00
82	68	MULBERRY	2	152	29.29
83	22	TOBIN	2	1360	28.54
84	3	ALAMO	21	644	28.07
85	1	MILAGRO	16	957	27.54
86	75	SOL	15	5222	27.51
87	30	FABENS	1	793	27.08
88	149	DIANA	3	1424	26.99
89	95	AUSTIN	4	1464	26.35
90	168	FRONTERA	1	446	25.68
91	128	AUSTIN	2	1065	25.01

## Service Quality Report to the Public Utility Commission of Texas

### El Paso Electric Company

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
92	34	MANN	11	2433	24.90
93	152	VISCOUNT	10	796	23.96
94	204	AUSTIN	14	89	23.93
95	117	SHEARMAN	10	3371	23.68
96	126	SPARKS	12	3039	23.27
97	65	DIANA	1	1108	22.55
98	24	MILAGRO	14	2126	22.16
99	84	VALLEY	10	3021	21.95
100	9	SCOTSDALE	12	3445	21.57
101	4	CLARDY	1	1373	21.11
102	171	PARKDALE	1	938	20.59
103	132	MESA	18	2208	20.29
104	122	SCOTSDALE	11	1379	19.83
105	28	GRACE	1	610	19.59
106	31	FELIPE	20	1490	19.38
107	12	MESA	14	3288	19.29
108	203	HORIZON	12	1772	19.01
109	228	SANTA FE	1	353	18.89
110	226	CIELO	1	802	18.88
111	33	RIO GRANDE	15	1847	18.54
112	23	MESA	17	1696	17.79
113	160	HACIENDA	2	895	16.85
114	54	ASCARATE	10	3263	16.76
115	36	CHAPARRAL	10	1808	15.97
116	219	VISCOUNT	12	1298	15.74
117	197	ALTURA	5	838	15.60
118	187	FRESNO	1	563	15.37
119	69	SOL	14	3549	15.33
120	98	MANN	14	1001	15.28
121	64	MILAGRO	18	1552	14.93
122	107	CALIENTE	10	3442	14.58
123	57	NEWTEX	2	813	12.79
124	195	MILAGRO	19	523	12.73
125	17	SOCORRO	11	2720	12.56
126	58	SOL	10	3129	12.38
127	199	COPPER	12	537	12.25
128	77	MONTOYA	23	379	10.92
129	83	CLINT	11	1371	10.87
130	124	SCOTSDALE	15	2686	9.93
131	59	ALTURA	4	1049	9.75
132	137	COPPER	10	302	9.62
133	185	CROMO	12	1743	9.57
134	104	CROMO	15	2061	9.41
135	10	FARAH	11	252	8.84
136	99	FARMERS	21	539	8.71
137	166	THORN	15	2042	8.63
138	173	MISSION	2	947	8.27
139	156	SUNSET	2	435	8.08

## Service Quality Report to the Public Utility Commission of Texas

### El Paso Electric Company

2010 SAIDI Ranking	2009 SAIDI Ranking	Substation Identification	Feeder Identification	Number of Customers	2010 SAIDI Value
140	26	FT HANCOCK	1	235	7.87
141	180	SANTA FE	4	186	7.57
142	158	CORONADO	1	1290	7.30
143	134	TOBIN	1	1169	7.19
144	153	MILAGRO	15	1145	6.78
145	116	AUSTIN	3	614	6.26
146	118	AUSTIN	10	1021	6.22
147	131	AUSTIN	1	718	6.19
148	102	THORN	10	2155	5.86
149	220	ALTURA	1	563	5.82
150	79	SHEARMAN	12	1764	5.80
151	217	SUNSET	8	112	5.80
152	27	CROMO	10	1011	5.70
153	94	MISSION	1	565	5.41
154	21	MANN	13	1020	5.28
155	63	SOL	13	1850	5.24
156	96	ASCARATE	4	937	5.23
157	192	FARAH	12	2038	4.66
158	139	MILAGRO	11	1016	4.57
159	196	GLOBAL REACH	12	332	4.25
160	167	AMERICAS	12	881	4.18
161	105	LATTA	1	775	4.07
162	73	PARKDALE	2	570	3.90
163	39	SUNSET NORTH	11	218	3.74
164	85	ALTURA	2	191	3.59
165	119	SUNSET	14	1089	3.53
166	147	EAST	1	281	3.45
167	N/A	DALLAS	17	617	3.11
168	130	FIVE POINTS	1	659	3.02
169	184	DURAZNO	10	96	2.91
170	157	VAN HORN	1	542	2.84
171	138	WRANGLER	10	2620	2.78
172	159	AUSTIN	16	757	2.17
173	151	DYER	11	1762	1.94
174	154	LEO	2	1443	1.94
175	169	SIERRA BLANCA	1	80	1.92
176	56	SUMMIT	1	444	1.91
177	188	LANE	13	148	1.88
178	61	CROMO	13	1298	1.83
179	43	DALLAS	16	1427	1.60
180	200	MONTWOOD	22	5098	1.37
181	150	FIVE POINTS	4	447	1.29
182	223	ALTURA	3	752	1.18
183	140	SANTA FE	2	336	1.01
184	175	FIVE POINTS	3	638	0.98
185	19	MESA	12	1338	0.98
186	60	MESA	16	837	0.98
187	42	SHEARMAN	11	555	0.93

## Service Quality Report to the Public Utility Commission of Texas

### **EI Paso Electric Company**

<b>2010 SAIDI Ranking</b>	<b>2009 SAIDI Ranking</b>	<b>Substation Identification</b>	<b>Feeder Identification</b>	<b>Number of Customers</b>	<b>2010 SAIDI Value</b>
188	6	MIDWAY	1	906	0.91
189	148	WRANGLER	14	55	0.85
190	205	BUTTERFIELD	10	94	0.81
191	182	DYER	12	645	0.79
192	161	ASCARATE	1	510	0.78
193	112	VISTA	14	4344	0.69
194	194	FIVE POINTS	2	477	0.67
195	143	WHITE	2	122	0.57
196	164	DYER	13	1746	0.53
197	51	OCTAVIA	1	394	0.52
198	222	MONTOYA	25	5093	0.52
199	125	SOL	11	202	0.45
200	127	COTTON	1	466	0.41
201	55	RIO BOSQUE	11	315	0.20
202	53	SCOTSDALE	14	971	0.11
203	163	DALLAS	2	685	0.08
204	224	ASCARATE	2	517	0.00
205	78	AUSTIN	17	530	0.00
206	216	AUSTIN	11	47	0.00
207	221	AUSTIN	13	576	0.00
208	25	BUTTERFIELD	12	40	0.00
209	206	CROMO	14	264	0.00
210	207	DYER	15	174	0.00
211	101	FABENS	2	1035	0.00
212	209	GLOBAL REACH	11	2789	0.00
213	210	KEMP	1	251	0.00
214	193	MESA	13	223	0.00
215	211	MONTOYA	24	129	0.00
216	212	MONTOYA	26	20	0.00
217	76	MONTOYA	22	141	0.00
218	N/A	PENDALE	10	2804	0.00
219	141	RADFORD	1	405	0.00
220	133	RIPLEY	10	240	0.00
221	121	SANTA FE	11	581	0.00
222	136	SANTA FE	12	406	0.00
223	186	SANTA FE	5	654	0.00
224	62	SANTA TERESA	21	1320	0.00
225	198	SOL	12	366	0.00
226	15	SUNSET NORTH	12	185	0.00
227	202	WRANGLER	12	54	0.00
228	231	WRANGLER	11	61	0.00

Service Quality Report to the Public Utility Commission of Texas

**El Paso Electric Company**

**INTERRUPTION CAUSES**

Provide the percentage of interruptions attributable to each cause.

2010 Reporting Year

<b>Causes of Forced Interruptions</b>	<b>Percentage</b>
Weather (Including Lightning)	43.92%
Vegetation	6.56%
Animals and Birds	10.91%
People (Including cars and farm equip)	5.79%
Utility-owned Equipment	19.28%
Other	8.00%
Unknown	5.54%