



## **Filing Receipt**

**Filing Date - 2025-02-25 11:15:30 AM**

**Control Number - 38578**

**Item Number - 151**



February 25, 2025

Commission Filing Clerk  
Public Utility Commission of Texas  
1701 N. Congress Ave  
P.O. Box 13326  
Austin, TX 78711

**Re: Project No. 38578 – Energy Efficiency Implementation Project – Serving Low-Income Customers as a Vertically Integrated Utility**

To whom it may concern:

El Paso Electric Company (“EPE”) submits this presentation titled “Program Plan Summary” for the Winter Energy Efficiency Implementation Project (EEIP) meeting.

EPE values the EEIP meetings as a platform for collaboration in energy efficiency projects and initiatives. We look forward to participating in the meeting and discussing our successes within our low-income communities.

If there are any questions regarding this filing, please contact me at 915-543-2027

Sincerely,

*Victor H. Silva*

Victor H. Silva  
Manager – Energy Efficiency



# El Paso Electric

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PROGRAM PLAN SUMMARY



2025		Projected Savings (at meter)	
Customer Class and Program	Budget (\$)	kW	kWh
<b>Commercial</b>	<b>2,427,073</b>	<b>10,411</b>	<b>17,468,496</b>
Small Commercial Solutions MTP	461,115	730	3,197,400
Large Commercial Plus Solutions MTP	1,490,958	2,631	14,100,096
Commercial Load Management SOP	460,000	7,000	21,000
Residential Marketplace MTP	15,000	50	150,000
<b>Residential</b>	<b>1,996,346</b>	<b>15,773</b>	<b>5,843,488</b>
Residential Solutions MTP	315,000	545	954,840
LivingWise <sup>®</sup> MTP	346,346	200	727,600
FutureWise Pilot MTP	300,000	106	494,000
Residential Marketplace MTP	285,000	950	2,850,000
Residential Load Management MTP	750,000	13,972	817,048
<b>Hard-to-Reach</b>	<b>600,000</b>	<b>800</b>	<b>1,051,200</b>
Hard-to-Reach Solutions MTP	600,000	800	1,051,200
<b>Administration</b>	87,793		
<b>Research and Development</b>	50,000		
<b>Subtotal</b>	<b>5,161,212</b>	<b>26,984</b>	<b>24,363,184</b>
EM&V	67,486		
<b>Total Budgets</b>	<b>5,228,698</b>		

# 2025 PROGRAMS



COMMERCIAL	RESIDENTIAL	LOW INCOME
Small Commercial Solutions MTP	Residential Solutions MTP	Hard-to-Reach Solutions MTP
Large Commercial Solutions Plus MTP	LivingWise FutureWise	
Commercial LM SOP	Residential LM MTP	
	Residential Marketplace MTP	
<i>AC Tune-Up Measure Coming soon for Commercial and Residential</i>		

# Opportunities



## Commercial and Residential Opportunities

### Customer Service

- Payment App linking to EE Program Websites and Forms
  - Increase general awareness
  - Trust
- Upstream and Midstream
- New Updated Website

### R&D

- Advanced Construction Techniques (DOE AF, ICFs, Passive Solar, 3D Printing)
- BYOB battery DR, Window AC DR, Hot Water Heater DR
- Virtual Audits,

# Serving low-income customers as a vertically-integrated utility



## Poverty rates in El Paso, TX

Residents with income below the poverty level in 2023:

El Paso:  18.0%

Whole state:  13.7%

Residents with income below 50% of the poverty level in 2023:

El Paso:  8.4%

Whole state:  6.5%

- Prioritize meeting with contractors to help understand best practices for screening customers.
- Referring customers to Program Manager for help and explanation of program.
- Provide implementor list of Financial Assistance Report (customers asking for assistance)

<https://www.city-data.com/poverty/poverty-El-Paso-Texas.html>



EL PASO ELECTRIC COMPANY

SCHEDULE NO. 01

RESIDENTIAL SERVICE RATE



## Successful Strategies

### LOW INCOME RIDER

Upon qualification under the below defined Low Income Rider ("LIR") criteria, the Customer Charge will not be applicable to the Residential Customer's monthly billing. All other provisions of this rate schedule remain unchanged.

1. The LIR is available to qualified residential customers identified by the Texas Health and Human Services Commission ("HHSC") client database as authorized to receive Supplemental Nutrition Assistance Program ("SNAP") benefits for a period of time pursuant to the eligibility and assistance requirements of the SNAP program.
2. On a monthly basis, the Company will compare the names and addresses in its Texas residential customer database with those in the HHSC client database. The HHSC client must be the Company customer of record or an authorized individual on the account. All matching customers will be certified to receive the LIR through the time period in which they are authorized for SNAP assistance, or for twelve (12) months, whichever is less. However, a Customer's eligibility for the LIR will terminate if the Customer is removed from the HHSC database when HHSC annually purges its client database and removes the client, or if the Customer changes his or her service address and the address no longer matches the HHSC database. The Company may extend the LIR to a Customer when the Customer's SNAP assistance is re-authorized or extended by HHSC for an additional period of time.
3. The LIR is also available to qualified residential customers identified by a Company-recognized public assistance agency ("Agency") operating in El Paso, Hudspeth, and Culberson counties as meeting the Agency's assistance requirements. The Agency or the Customer must provide the Company documentation of Agency eligibility. Qualifying Customers will receive the LIR for the authorized assistance time period or, if the Agency does not state an authorized time period, for twelve (12) months. The Company may extend the LIR to a Customer when the Customer is re-authorized or extended by the Agency for an additional period of time.

• Residential Tariff

• Customer Charge waived for qualifying low income receiving assistance

• Currently \$9.25

• Work with Community Action Agencies

<https://www.epelectric.com/customer-service/rates-and-regulations/residential/texas-rate-tariffs>





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Questions?

Thank you.