Exchange Name	Jui	Aug	Sep	Corrective Action
Glen Rose	100%		100%	N
Morgan	100%		100%	N
Walnut Springs	100%			N
Glen Rose	100%	100%	100%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Beckville	100%	100%	100%	N
Bon Weir	100%	100%	100%	N
Broaddus	100%		100%	N
Bronson	100%		100%	N
Burkville	100%	100%	100%	N
Colmesneil	100%		100%	N
Fairmont	100%	100%	100%	N
Gary	100%	100%	100%	N
Hemphill	100%	100%	100%	N
Huntington	100%	100%	100%	N
Joaquin	100%	100%	100%	N
Milam	100%	100%	100%	N
Newton	100%	100%	100%	N
Pineland	100%	100%	100%	N
Tenaha	100%	100%	100%	N
Zavalla	100%	100%	100%	N
Huntington Area	100%	100%	100%	N

		1		Corrective
Exchange Name	Jul	Aug	Sep	Action
Abernathy	100%		100%	
Amherst	100%		100%	N
Anton	100%		100%	N
Crosbyton	100%		100%	N
Hurlwood	100%	100%	100%	N
Idalou	100%	100%	100%	N
Levelland	100%	100%	100%	N
Littlefield	100%	100%	100%	N
Lorenzo	100%	100%	100%	N
Morton	100%	100%	100%	N
Petersburg	100%	100%	100%	N
Ralls	100%	100%	100%	N
Shallowater	100%	100%	100%	N
Smyer	100%	100%	100%	N
Spade	100%	100%	100%	N
Sundown	100%	100%	100%	N
Whiteface	100%	100%	100%	N
Whitharral	100%	100%	100%	N
Wolfforth	100%	100%	100%	N
Levelland Area	100%	100%	100%	N
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Annona	100%	100%	100%	N
Avery	100%	100%	100%	N
Bagwell	100%	100%	100%	N
Bogata	100%	100%	100%	N
Clarksville	100%	100%	100%	N
Dekalb	100%	100%	100%	N
Deport	100%	100%	100%	N
Detroit	100%	100%	100%	N
Hooks	100%	100%	100%	N
Maude	100%	100%	100%	N
Negley	100%	100%	100%	N
New Boston	100%	100%	100%	N
Redwater	100%	100%	100%	N
Simms	100%	100%	100%	N
New Boston Area	100%	100%	100%	N
	1 .0070			

	Т		l	Corrective
Exchange Name	Jul	Aug	Sep	Action
Balmorhea	100%		100%	N
Coyanosa	100%		100%	N
Fabens	100%			N
Fort Hancock	100%	100%	100%	N
Imperial	100%	100%	100%	N
Mentone	100%	100%	100%	N
Orla	100%	100%	100%	N
Pecos	100%	100%	100%	N
Sierra Blanca	100%	100%	100%	N
Toyah	100%	100%	100%	N
Valentine	100%	100%	100%	N
Van Horn	100%	100%	100%	N
Deces Asse				
Pecos Area	100%	100%	100%	N
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Texarkana	100%	100%	100%	N
	100 //	10070	100 /81	IN
Texarkana Area	100%	100%	100%	N
		·		
		Ī		Corrective
Exchange Name	Jul	Aug	Sep	Action
Austonio	100%	100%	100%	N
Crockett	100%	100%	100%	N
Cushing	100%	100%	100%	N
Grapeland	100%	100%	100%	N
Groveton	100%	100%	100%	N
Kennard	100%	100%	100%	N
Lovelady	100%	100%	100%	N
Pennington	100%	100%	100%	N
Reklaw	100%	100%	100%	N
Γrinity	100%	100%	100%	N
Frinity Area	100%	100%	100%	N
Vindstream Communications SW		10551	10531	
Tinusiream Communications SVV	100%	100%	100%	N

Service Due Date Commitment Met		maken 1		1,00
Exchange Name	Ju	i Aug	Sep	Correctiv Action
Booker	10			
Clarendon				
Claude				
Darrouzett	100			
Dodson	100			
Estelline	100			
Follett				
Groom	100			
Hedley	100			
Higgins	100			
Lakeview	95			
Memphis	100			N
Miami	97			N
Mobeetie	94			N
Panhandle	100			N
Perryton	94			N
Spearman	99			N
Wellington	96			N
Wheeler	98			N
White Deer	98			N
Trinc Deer	100	% 100%	100%	N
Booker Area				
Jooker Area	989	% 99%	100%	N
Typhones Name		T -	<del></del>	Corrective
Exchange Name	Jul	Aug	Sep	Action
Andrews	999	6 99%	99%	N
Brownfield	999			N
Denver City	999			N
orsan	1009		100%	N
rankel City	1009			N
amesa	979		98%	N
leadow	100%			N
ost	100%		100%	N
opesville	100%		95%	N
eagraves	97%		100%	N
ahoka	100%		100%	
	1007			N
/ilson	100%	1000/	1000/	NI I
rownfield Area	100%	100%	100%	N

				Corrective
Exchange Name	Jul	Aug	Sep	Action
Aspermont	100%	100%	100%	N
Baird	97%	100%	100%	N
Benjamin	100%		100%	N
Blackwell	100%	100%	100%	N
Clyde	99%		99%	N
Cross Plains	100%	100%	99%	N
Haskell	100%		96%	N
Holliday	100%	100%	95%	N
Kamay	100%	100%	100%	N
Knox City	100%	97%	97%	N
Loraine	100%	100%	100%	N
May	100%	100%	100%	N
Megargel	100%	100%	100%	N
Merkel	99%	99%	98%	N
Moran	100%	100%	100%	N
Munday	93%	100%	100%	N
Putnam	100%	100%	100%	N
Rising Star	98%	98%	98%	N
Rochester	100%	100%	100%	N
Rule	100%	100%	100%	N
Seymour	100%	100%	98%	N
Throckmorton	100%	97%	100%	N
Trent	91%	100%	100%	N
Winert	100%	100%	100%	N
Clyde Area	99%	99%	99%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Crawford	100%	100%	97%	N
Crawford Area	1 40041	40001	070/1	
Jiawiulu Alea	100%	100%	97%	N

		T	I	Corrective
Exchange Name	Jul	Aug	Sep	Action
Avinger	100%			N
Daingerfield	97%			
Douglasville	100%			
Hughes Springs	99%			
Karnack	100%			N
Linden	98%			N
Lonestar	97%			N
Marietta	98%			N
Naples	99%			N
Uncertain	100%			N
Daingerfield	98%	99%	99%	N
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Adrian	100%		100%	N
Bovina	100%		100%	N
Boys Ranch	100%		100%	N
Cactus	100%		99%	N
Channing	100%		100%	N
Dalhart	97%		100%	N
Dimmitt	99%		98%	N
Dumas	98%		99%	N
Friona	100%		100%	N
Fritch	98%		100%	N
Нарру	100%		100%	N
Hart	100%	100%	94%	N
Hartley	100%		100%	N
Nazareth	100%	100%	100%	N
Sanford	93%	100%	100%	N
Stratford	100%	100%	93%	N
Sunray	100%	100%	100%	N
Tulia	99%	99%	98%	N
Vega	100%	100%	100%	N
Wildorado	100%	100%	93%	N

Dumas Area

N

99%

99%

Exchange Name         Jul           Avalon         100%           Blooming Grove         97%           Bynum         100%           Dawson         96%           Eikhart         98%           Fairfield         100%           Frost         100%           Hubbard         99%           Irene         100%           Malone         100%           Miford         100%           Miford         100%           Oakwood         100%           Purdon         100%           Richland         100%           Stoeum         98%           Streetman         100%           Whitney         99%           Exchange Name         Jul           Bedias         100%           Burfalo         99%           Exchange Name         Jul           Burlington         50%           Centerville         99%           Chilton         100%           Centerville         99%           Chiliton         100%           Jeona         100%           Jeona         100%           Jeona         100%		T	Corrective
Blooming Grove   97%	Aug	Sep	Action
Bynum			N
Bynum         100%           Dawson         96%           Elkhart         98%           Fairfield         100%           Frost         100%           Hubbard         99%           Irene         100%           Malone         100%           Miford         100%           Mc Calm         100%           Ockwood         100%           Purdon         100%           Richland         100%           Slocum         98%           Streetman         100%           Whitney         99%           Exchange Name         Jul           Bedias         100%           Buffalo         99%           Exchange Name         99%           Bedias         100%           Buffalo         99%           Exchange Name         99%           Bedias         100%           Buffalo         99%           Exchange Name         99%           Exchange Name         99%           Bedias         100%           Centerville         99%           Centerville         99%           Franklin         99%<			<u>1</u>
Dawson         96%           Elkhart         98%           Fairfield         100%           Frost         100%           Hubbard         99%           Irene         100%           Malone         100%           Milford         100%           Mt Calm         100%           Oakwood         100%           Purdon         100%           Richland         100%           Slocum         98%           Streetman         100%           Whitney         99%           Fairfield Area         99%           Exchange Name         Jul           Bedias         100%           Burlington         50%           Centerville         99%           Burlington         50%           Centerville         99%           Centerville         99%           Franklin         99%           Hilltop Lakes         97%           ola         100%           eona         100%           ott         98%           Aarquez         100%           lorth Zulch         100%           Rogers         95% <td></td> <td></td> <td></td>			
Elkhart       98%         Fairfield       100%         Frost       100%         Hubbard       99%         Irene       100%         Malone       100%         Milford       100%         Mifford       100%         Oakwood       100%         Purdon       100%         Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Exchange Name       Jul         Bedias       100%         Burlington       50%         Centerville       99%         Centerville       99%         Chilton       100%         Franklin       99%         Illitop Lakes       97%         ola       100%         .eona       100%         .ott       98%         Marquez       100%         Jornangee       100%         Alordner       100%         Riesel       100%         Rogers       95%			
Fairfield         100%           Frost         100%           Hubbard         99%           Irene         100%           Malone         100%           Mitford         100%           Mt Calm         100%           Oakwood         100%           Purdon         100%           Richland         100%           Slocum         98%           Streetman         100%           Whitney         99%           Fairfield Area         99%           Exchange Name         Jul           Bedias         100%           3urlington         50%           Centerville         99%           Centerville         99%           Chitton         100%           Franklin         99%           Jellates         97%           Jolo         90%			
Frost         100%           Hubbard         99%           Irene         100%           Malone         100%           Milford         100%           Mt Calm         100%           Oakwood         100%           Purdon         100%           Richland         100%           Slocum         98%           Streetman         100%           Whitney         99%           Fairfield Area         99%           Exchange Name         Jul           Bedias         100%           Burlington         50%           Centerville         99%           Centerville         99%           Chilton         100%           Cranklin         99%           Inilitop Lakes         97%           Ola         100%           Leona         100%           Jott         98%           Marquez         100%           Normangee         100%           North Zulch         100%           Rogers         95%			
Hubbard   99%   100%			
Irene			
Malone       100%         Milford       100%         Mt Calm       100%         Oakwood       100%         Purdon       100%         Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         3urfialo       99%         Surfington       50%         Centerville       99%         Civilton       100%         Franklin       99%         dilltop Lakes       97%         ola       100%         e.ona       100%         ott       98%         Marquez       100%         Normangee       100%         Normangee       100%         Resel       100%         Resel       100%         Rogers       95%			
Mitford       100%         Mt Calm       100%         Oakwood       100%         Purdon       100%         Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Fairfield Area       99%         Bedias       100%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Idlitop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         Normangee       100%         North Zuich       100%         Riesel       100%         Rogers       95%			
Mt Calm       100%         Oakwood       100%         Purdon       100%         Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Idlitop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         Normangee       100%         North Zuich       100%         Regers       95%			
Oakwood       100%         Purdon       100%         Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Fairfield Area       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         eona       100%         ott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%			
Purdon         100%           Richland         100%           Slocum         98%           Streetman         100%           Whitney         99%           Fairfield Area         99%           Exchange Name         Jul           Bedias         100%           Burlington         50%           Centerville         99%           Chilton         100%           Franklin         99%           Hilltop Lakes         97%           ola         100%           _eona         100%           _eona         100%           _ott         98%           Marquez         100%           Normangee         100%           North Zulch         100%           Riesel         100%           Rogers         95%			
Richland       100%         Slocum       98%         Streetman       100%         Whitney       99%         Fairfield Area       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         .eona       100%         .ott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%			
Streetman   98%   Streetman   100%   100%   99%   100%			
Streetman       100%         Whitney       99%         Fairfield Area       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Rogers       95%			
Whitney       99%         Fairfield Area       99%         Exchange Name       Jul         Bedias       100%         Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Rogers       95%			N
Exchange Name   Jul     Bedias   100%     Buffalo   99%     Burlington   50%     Centerville   99%     Chilton   100%     Franklin   99%     Hilltop Lakes   97%     ola   100%     ceona   100%     cott   98%     Marquez   100%     Normangee   100%     Normangee   100%     Normangee   100%     Normangee   100%     North Zuich   100%     Rogers   95%     Rogers   95%			N
Exchange Name         Jul           Bedias         100%           Buffalo         99%           Burlington         50%           Centerville         99%           Chilton         100%           Franklin         99%           dilltop Lakes         97%           ola         100%           eona         100%           eona         100%           Adrquez         100%           Normangee         100%           North Zulch         100%           Riesel         100%           Rogers         95%	701 0070	0070	
Exchange Name         Jul           Bedias         100%           Buffalo         99%           Burlington         50%           Centerville         99%           Chilton         100%           Franklin         99%           Hilltop Lakes         97%           ola         100%           eona         100%           ott         98%           Marquez         100%           Normangee         100%           North Zulch         100%           Riesel         100%           Rogers         95%	% 99%	99%	N
Bedias 100% Buffalo 99% Burlington 50% Centerville 99% Chilton 100% Franklin 99% Hilltop Lakes 97% ola 100% Leona 100% Leona 100% Adarquez 100% Normangee 100% North Zulch 100% Riesel 100% Rogers 95%			
Bedias 100% Buffalo 99% Burlington 50% Centerville 99% Chilton 100% Franklin 99% Hilltop Lakes 97% ola 100% Leona 100% Leona 100% Adarquez 100% Normangee 100% North Zulch 100% Riesel 100% Rogers 95%			Corrective
Buffalo 99% Burlington 50% Centerville 99% Chilton 100% Franklin 99% Illitop Lakes 97% ola 100% Leona 100% Leona 100% Normangee 100% Normangee 100% North Zulch 100% Riesel Rogers 95%	Aug	Sep	Action
Buffalo       99%         Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%			N
Burlington       50%         Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zuich       100%         Riesel       100%         Rogers       95%		99%	N N
Centerville       99%         Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		100%	N
Chilton       100%         Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		98%	N
Franklin       99%         Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		100%	N
Hilltop Lakes       97%         ola       100%         Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zuich       100%         Riesel       100%         Rogers       95%		99%	N
ola       100%         _eona       100%         _ott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		100%	N
Leona       100%         Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		98%	N
Lott       98%         Marquez       100%         Normangee       100%         North Zulch       100%         Riesel       100%         Rogers       95%		100%	N
Marquez       100%         Normangee       100%         North Zuich       100%         Riesel       100%         Rogers       95%		98%	N
Normangee         100%           North Zuich         100%           Riesel         100%           Rogers         95%		98%	N
North Zuich 100% Riesel 100% Rogers 95%		99%	N
Riesel     100%       Rogers     95%		95%	N
Rogers 95%		98%	N
9070		100%	N
1 30%		100%	N
	10070	10070	14
ranklin Area 99%	98%	99%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Glen Rose	99%		_	N
Morgan	100%	100%	100%	
Walnut Springs	100%	100%	100%	
Glen Rose	99%	100%	99%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Beckville	100%	98%	98%	N
Bon Weir	100%	96%	100%	N
Broaddus	98%	100%	98%	N
Bronson	100%	96%	100%	N
Burkville	98%	100%	100%	N
Colmesneil	98%	99%	99%	N
Fairmont	97%	97%	98%	N
Gary	. 100%	94%	94%	N
Hemphill	99%	100%	100%	N
Huntington	97%	99%	100%	N
Joaquin	100%	100%	100%	N
Milam	99%	99%	99%	N
Newton	98%	96%	100%	N
Pineland	98%	100%	99%	N
Tenaha	97%	98%	98%	N
Zavalla	99%	100%	98%	N

98%

99%

99%

**Huntington Area** 

Cuchenas News		_	_	Corrective
Exchange Name	Jul	Aug	Sep	Action
Abernathy	99%		100%	N
Amherst	96%	100%	97%	
Anton	100%	100%	97%	N
Crosbyton	97%	100%	100%	N
Hurlwood	100%	98%	98%	N
Idalou	98%	100%	100%	N
Levelland	98%	100%	99%	N
Littlefield	97%	100%	98%	N
Lorenzo	97%	97%	96%	N
Morton	97%	96%	100%	N
Petersburg	100%	100%	100%	N
Ralls	96%	100%	98%	N
Shallowater	100%	96%	100%	N
Smyer	100%	92%	100%	N
Spade	100%	67%	100%	N
Sundown	100%	100%	100%	N
Whiteface	100%	100%	95%	N
Whitharral	100%	100%	100%	N
Wolfforth	100%	100%	100%	N
Levelland Area	98%	99%	99%	N
		******		
				O
Exchange Name	Jul	Aug		Corrective Action
Exchange Name Annona			Sep	Action
·	100%	93%	<b>Sep</b> 100%	Action N
Annona	100% 100%	93% 100%	<b>Sep</b> 100% 100%	Action N N
Annona Avery	100% 100% 100%	93% 100% 100%	<b>Sep</b> 100% 100% 100%	Action N N N
Annona Avery Bagwell	100% 100% 100% 100%	93% 100% 100% 100%	100% 100% 100% 98%	Action N N N N N
Annona Avery Bagwell Bogata	100% 100% 100% 100% 99%	93% 100% 100% 100% 99%	100% 100% 100% 98% 99%	Action N N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville	100% 100% 100% 100% 99% 99%	93% 100% 100% 100% 99%	5ep 100% 100% 100% 98% 99% 99%	Action N N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb	100% 100% 100% 100% 99% 99% 98%	93% 100% 100% 100% 99% 99% 100%	5ep 100% 100% 100% 98% 99% 99% 98%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb	100% 100% 100% 100% 99% 99% 98% 100%	93% 100% 100% 100% 99% 99% 100%	\$ep   100%   100%   100%   98%   99%   99%   98%   96%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit	100% 100% 100% 100% 99% 99% 98% 100% 99%	93% 100% 100% 100% 99% 99% 100% 100%	Sep 100% 100% 100% 98% 99% 99% 98% 96% 100%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit	100% 100% 100% 100% 99% 99% 98% 100% 99%	93% 100% 100% 100% 99% 99% 100% 100% 100%	Sep 100% 100% 100% 98% 99% 99% 96% 100%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Hooks Maude	100% 100% 100% 100% 99% 99% 98% 100% 99% 99% 99%	93% 100% 100% 100% 99% 99% 100% 100% 99% 100%	Sep 100% 100% 100% 98% 99% 99% 100% 100% 100%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Hooks Maude	100% 100% 100% 100% 99% 99% 98% 100% 99% 99% 95%	93% 100% 100% 100% 99% 100% 100% 100% 95% 99%	Sep 100% 100% 100% 98% 99% 99% 100% 100% 100% 99%	Action  N N N N N N N N N N N N N N N N N N
Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Hooks Maude Negley New Boston	100% 100% 100% 100% 99% 99% 98% 100% 99% 99% 99%	93% 100% 100% 100% 99% 99% 100% 100% 99% 100%	Sep 100% 100% 100% 98% 99% 99% 100% 100% 100%	Action  N N N N N N N N N N N N N N N N N N

			T	Correctiv
Exchange Name	Jul	Aug	Sep	Action
Balmorhea .	100%	100%	100%	N
Coyanosa	100%	100%	100%	N
Fabens	99%	97%	99%	N
Fort Hancock	100%	100%	100%	N
Imperial	100%	100%	100%	N
Mentone	100%	100%	100%	N
Orla	100%	100%	100%	N
Pecos	99%	100%	100%	N
Sierra Blanca	100%	100%	96%	N
Toyah	100%	100%	100%	N
Valentine	100%	100%	80%	N
Van Horn	98%	98%	97%	N
Pecos Area	99%	99%	99%	N
				****
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Texarkana	99%	99%	99%	N
Texarkana Area	99%	99%	99%	N
			I	Corrective
Exchange Name	Jul	Aug	Sep	Action
Austonio	97%	100%	100%	N
Crockett	98%	99%	99%	N
Cushing	95%	97%	100%	N N
Grapeland	97%	100%	100%	N
Groveton	99%	100%	99%	N
Kennard	100%	100%	100%	N
Lovelady	98%	100%	100%	N
Pennington	100%	100%	100%	N
Reklaw	100%	100%	100%	N
Trinity	98%	99%	99%	N
	1 00701	0070	3370	- 11
Trinity Area	98%	99%	99%	N
	1 0070	0070	00 /0	1.4
Vindstream Communications SW	99%	99%	99%	N
	99%	3370	33%	IN

				Corrective
Exchange Name	Jul	Aug	Sep	Action
Booker	0%	0%	0%	N
Clarendon	0%	0%	0%	N
Claude	0%	0%	0%	N
Darrouzett	0%	0%	0%	N
Dodson	0%	0%	0%	N
Estelline	0%	0%	0%	N
Follett	0%	0%	0%	N
Groom	0%	0%	0%	N
Hedley	0%	0%	0%	N
Higgins	0%	0%	0%	N
Lakeview	0%	0%	0%	N
Memphis	0%	0%	0%	N
Miami	0%	0%	0%	N
Mobeetie	0%	0%	0%	N
Panhandle	0%	0%	0%	N
Perryton	0%	0%	0%	N
Spearman	0%	0%	0%	N
Wellington	0%	0%	0%	N
Wheeler	0%	0%	0%	N
White Deer	0%	0%	0%	N
Booker Area	0%	0%	0%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Andrews	0%	0%	0%	N
Brownfield	0%	0%	0%	N
Denver City	0%	0%	0%	N
Forsan	0%	0%	0%	N
Frankel City	0%	0%	0%	N
Lamesa	0%	0%	0%	N
Meadow	0%	0%	0%	N
Post	0%	0%	0%	N
Ropesville	0%	0%	0%	N
Seagraves	0%	0%	0%	N
Tahoka	0%	0%	0%	N
Wilson	0%	0%	0%	N
Brownfield Area	0%[	0%	0%	N

Exchange Name  Aspermont  Baird  Benjamin  Blackwell  Clyde  Cross Plains  Haskell  Holliday  Kamay  Knox City  Loraine  May  Megargel  Merkel  Moran  Munday  Putnam  Rising Star  Rochester	Jul 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	Aug	0% 0% 0% 0% 0% 0% 0% 0%	N N N N N N N
Baird Benjamin Blackwell Clyde Cross Plains Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0% 0%	N N N N N N N
Benjamin Blackwell Clyde Cross Plains Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0%	N N N N N N N
Blackwell Clyde Cross Plains Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0%	N N N N N N N
Clyde Cross Plains Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0%	N N N N N N
Cross Plains Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0%	N N N N N
Haskell Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0%	N N N N
Holliday Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0%	0% 0% 0% 0% 0%	N N N N
Kamay Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0%	0% 0% 0% 0% 0% 0%	0% 0% 0% 0%	N N N
Knox City Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0% 0%	0% 0% 0% 0% 0%	0% 0% 0% 0%	N N N
Loraine May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0% 0%	0% 0% 0% 0%	0% 0% 0%	N N
May Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0% 0%	0% 0% 0%	0% 0%	N
Megargel Merkel Moran Munday Putnam Rising Star Rochester	0% 0%	0% 0%	0%	
Merkel Moran Munday Putnam Rising Star Rochester	0%			N
Moran Munday Putnam Rising Star Rochester			0%	N
Munday Putnam Rising Star Rochester		0%	0%	N
Putnam Rising Star Rochester	0%	0%	0%	N
Rising Star Rochester	0%	0%	0%	N
Rochester	0%	0%	0%	N
	0%	0%	0%	N
	0%	0%	0%	N
Rule	0%	0%	0%	N
Seymour	0%	0%	0%	N
Throckmorton	0%	0%	0%	N
Trent	0%	0%	0%	N
Vinert	0%	0%	0%	N
Clyde Area	0%	0%	0%	N
Ivohanna Nama	T			Corrective
Exchange Name	Jul	Aug	Sep	Action
Crawford	0%	0%	0%	N
Frawford Area	0%	0%	0%	N

Sep   Action   Avinger   O%   O%   O%   O%   N   O%   O%   N   O%   O%					T	Corrective
Avinger	Exchange Name	Jul	A	ug	Sep	
Daingerfield         0%         0%         0%         N           Douglasville         0%         0%         0%         N           Hughes Springs         0%         0%         0%         N           Karnack         0%         0%         0%         N           Linden         0%         0%         0%         N           Lonestar         0%         0%         0%         N           Marietta         0%         0%         0%         N           Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Exchange Name         Jul         Aug         Sep         Corrective Action           Adrian         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Catus         0%         0%         0%         N           Da	Avinger					N
Douglasville	Daingerfield					
Hughes Springs	Douglasville					
Karnack         0%         0%         0%         N           Linden         0%         0%         0%         N           Lonestar         0%         0%         0%         N           Marietta         0%         0%         0%         N           Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Exchange Name         Jul         Aug         Sep         Action           Adrian         0%         0%         0%         N           Bovina         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Chaliart         0%         0%         0%         N           Chaliart         0%         0%         0%         N           Chaliart         0%         0%         0%         N           Challart         0% </td <td>Hughes Springs</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Hughes Springs					
Linden         0%         0%         0%         N           Lonestar         0%         0%         0%         N           Marietta         0%         0%         0%         N           Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N         N           Cactus         0%         0%         0%         N         N         N         Cactus         0%         0%         0%         N         N         N         Channing         0%         0%         0%         N         N         D         N         N         N         N	Karnack					
Lonestar         0%         0%         0%         N           Marietta         0%         0%         0%         N           Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Exchange Name         Jul         Aug         Sep         Action           Adrian         0%         0%         0%         N           Bovina         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dimmit         0%         0%         0%         N           Dimmit         0%         0%         0%         N           Dimmit         0%         0%         0%         N           Trinch         0%         0%         0%         N           Frinch         0%	Linden					
Marietta         0%         0%         0%         N           Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Exchange Name         Jul         Aug         Sep         Corrective Action           Adrian         0%         0%         0%         N         N           Bovina         0%         0%         0%         N         N         N         N         N         N         N         N         N         N         N         Cactus         0%         0%         0%         N </td <td>Lonestar</td> <td></td> <td></td> <td></td> <td></td> <td></td>	Lonestar					
Naples         0%         0%         0%         N           Uncertain         0%         0%         0%         N           Daingerfield         0%         0%         0%         N           Exchange Name         Jul Aug Sep Action           Adrian         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dumas         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Happy         0%         0%         N         N           Hart         0%         0%         N         N           Hart         0%         0%         N         N           Hart         0%         0%         N         N           Nazareth         0%         0%         N	Marietta					
Uncertain   0% 0% 0% 0% N   N	Naples					
Sep   Action   Aug   Sep   Action	Uncertain					
Sep   Action   Aug   Sep   Action	Doingorfield		I	00/		
Exchange Name         Jul         Aug         Sep         Action           Adrian         0%         0%         0%         N           Bovina         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dimmitt         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hartley         0%         0%         0%         N           Hartley         0%         0%         0%         N           Sanford         0%         0%         0%         N           Sanford         0%         0%         0%         N           Surray         0%         0%	Dalingerheid	1 0	%	0%	0%	N
Exchange Name         Jul         Aug         Sep         Action           Adrian         0%         0%         0%         N           Bovina         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dimmitt         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hartley         0%         0%         0%         N           Hartley         0%         0%         0%         N           Sanford         0%         0%         0%         N           Sanford         0%         0%         0%         N           Surray         0%         0%			<u> </u>	<u>-</u>		Corrective
Adrian       0%       0%       0%       N         Bovina       0%       0%       0%       N         Boys Ranch       0%       0%       0%       N         Cactus       0%       0%       0%       N         Channing       0%       0%       0%       N         Dalhart       0%       0%       0%       N         Dimmitt       0%       0%       0%       N         Dumas       0%       0%       0%       N         Priona       0%       0%       0%       N         Fritch       0%       0%       0%       N         Happy       0%       0%       0%       N         Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Surray       0%       0%       0%       N         Fullia       0%       0%       0%       N	Exchange Name	Jul	A	ug	Sep	
Bovina         0%         0%         0%         N           Boys Ranch         0%         0%         0%         N           Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dimmitt         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Sanford         0%         0%         0%         N           Surray         0%         0%         0%         N           Surray         0%         0%         0%         N           Color         0%         0%         0%         N           Color         0%         0%         0%<	Adrian	0'				N
Boys Ranch       0%       0%       0%       N         Cactus       0%       0%       0%       N         Channing       0%       0%       0%       N         Dalhart       0%       0%       0%       N         Dimmitt       0%       0%       0%       N         Dumas       0%       0%       0%       N         Friona       0%       0%       0%       N         Fritch       0%       0%       0%       N         Happy       0%       0%       0%       N         Hart       0%       0%       0%       N         Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Surray       0%       0%       0%       N         Fullia       0%       0%       0%       N         Company       0%       0%       0%       N         Company       0%       0%       0%       N         Company       0%       0%       0%       N <tr< td=""><td>Bovina</td><td></td><td></td><td></td><td></td><td></td></tr<>	Bovina					
Cactus         0%         0%         0%         N           Channing         0%         0%         0%         N           Dalhart         0%         0%         0%         N           Dimmitt         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Surray         0%         0%         0%         N           Fullia         0%         0%         0%         N	Boys Ranch					
Channing       0%       0%       0%       N         Dalhart       0%       0%       0%       N         Dimmitt       0%       0%       0%       N         Dumas       0%       0%       0%       N         Friona       0%       0%       0%       N         Fritch       0%       0%       0%       N         Happy       0%       0%       0%       N         Hart       0%       0%       0%       N         Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Stratford       0%       0%       0%       N         Gunray       0%       0%       0%       N         Iulia       0%       0%       0%       N	Cactus					
Dalhart       0%       0%       0%       N         Dimmitt       0%       0%       0%       N         Dumas       0%       0%       0%       N         Friona       0%       0%       0%       N         Fritch       0%       0%       0%       N         Happy       0%       0%       0%       N         Hart       0%       0%       0%       N         Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Stratford       0%       0%       0%       N         Gunray       0%       0%       0%       N         Iulia       0%       0%       0%       N	Channing					
Dimmitt         0%         0%         0%         N           Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Stratford         0%         0%         0%         N           Sunray         0%         0%         0%         N           Vega         0%         0%         0%         N	Dalhart					
Dumas         0%         0%         0%         N           Friona         0%         0%         0%         N           Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Stratford         0%         0%         0%         N           Sunray         0%         0%         0%         N           Fulia         0%         0%         0%         N           /ega         0%         0%         0%         0%         N	Dimmitt	The state of the s				
Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Stratford         0%         0%         0%         N           Sunray         0%         0%         0%         N           fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Dumas					
Fritch         0%         0%         0%         N           Happy         0%         0%         0%         N           Hart         0%         0%         0%         N           Hartley         0%         0%         0%         N           Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Stratford         0%         0%         0%         N           Sunray         0%         0%         0%         N           Fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Friona	09	6	0%		
Happy	Fritch	09	6			
Hart       0%       0%       0%       N         Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Stratford       0%       0%       0%       N         Sunray       0%       0%       0%       N         fulia       0%       0%       0%       N         /ega       0%       0%       0%       N	Нарру	09	6	0%		
Hartley       0%       0%       0%       N         Nazareth       0%       0%       0%       N         Sanford       0%       0%       0%       N         Stratford       0%       0%       0%       N         Sunray       0%       0%       0%       N         fulia       0%       0%       0%       N         /ega       0%       0%       0%       N	Hart	09	6	0%		
Nazareth         0%         0%         0%         N           Sanford         0%         0%         0%         N           Stratford         0%         0%         0%         N           Sunray         0%         0%         0%         N           Fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Hartley	09	6			
Sanford       0%       0%       0%       N         Stratford       0%       0%       0%       N         Sunray       0%       0%       0%       N         Fulia       0%       0%       0%       N         /ega       0%       0%       0%       N	Nazareth	09	6			
Stratford         0%         0%         0%         N           Gunray         0%         0%         0%         N           Fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Sanford	The state of the s				
Sunray         0%         0%         N           Fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Stratford					
fulia         0%         0%         0%         N           /ega         0%         0%         0%         N	Sunray					
/ega 0% 0% N	Tulia					
	Vega					
	Vildorado	09	6			

Dumas Area

N

0%

0%

				Corrective
Exchange Name	Jul	Aug	Sep	Action
Avalon	0%	0%	0%	N
Blooming Grove	0%	0%	0%	N
Bynum	0%	0%	0%	N
Dawson	0%	0%	0%	N
Elkhart	0%	0%	0%	N
Fairfield	0%	0%	0%	N
Frost	0%	0%	0%	N
Hubbard	0%	0%	0%	N
Irene	0%	0%	0%	N
Malone	0%	0%	0%	N
Milford	0%	0%	0%	N
Mt Calm	0%	0%	0%	N
Oakwood	0%	0%	0%	N
Purdon	0%	0%	0%	N
Richland	0%	0%	0%	N
Slocum	0%	0%	0%	N
Streetman	. 0%	0%	0%	N
Whitney	0%	0%	0%	N

Fairfield Area	0%	0%	0%	N
			,	

Exchange Name	Jul	Aug	Sep	Corrective Action
Bedias	0%	6 0%		N
Buffalo	0%	6 0%	0%	N
Burlington	0%			N
Centerville	0%	6 0%	0%	N
Chilton	09	6 0%		N
Franklin	0%	6 0%		N
Hilltop Lakes	09	6 0%	0%	N
Iola	09	0%	0%	N
Leona	09	0%	0%	N
Lott	0%	0%	0%	N
Marquez	09	0%	0%	N
Normangee	0%			N
North Zuich	0%	0%	0%	N
Riesel	0%	0%	0%	N
Rogers	0%	0%	0%	N
Rosebud	0%		0%	N
Franklin Area	0%	0%	0%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Glen Rose	09	6 0%	0%	N
Morgan	09			N
Walnut Springs	09			N
		— <u>I — — — — — — — — — — — — — — — — — —</u>		
Glen Rose	09	6 0%	0%	N
		<u> </u>	T .	Corrective
Exchange Name	Jul	Aug	Sep	Action
Beckville	0%	6 0%	0%	Z
Bon Weir	0%	6 0%	0%	N
Broaddus	09	6 0%	0%	N
Bronson	09	6 0%	0%	N
Burkville	09	6 0%	0%	N
Colmesneil	09	6 0%	0%	N
Fairmont	09	0%	0%	N
Gary	09	0%	0%	N
Hemphill	0%	0%	0%	N
Huntington	0%	0%	0%	N
Joaquin	0%	0%	0%	N
Milam	0%	0%	0%	N
Newton	0%	0%	0%	N
Pineland	0%	0%	0%	N
Tenaha	0%	0%	0%	N
Zavalla	0%	0%	0%	N
Huntington Area	0%	0%	0%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Abernathy	0%		0%	
Amherst	0%			N N
Anton	0%		0%	N
Crosbyton			0%	N
Hurlwood	0% 0%		0% 0%	N N
Idalou	0%		0%	N
Levelland	0%		0%	N
Littlefield	0%		0%	N
Lorenzo	0%		0%	N
Morton	0%		0%	N
Petersburg	0%		0%	N
Ralls	0%		0%	N
Shallowater	0%		0%	N
Smyer	0%	0%	0%	N
Spade	0%	0%	0%	N
Sundown	0%	0%	0%	N
Whiteface	0%	0%	0%	N
Whitharral	0%	0%	0%	N
Volfforth	0%	0%	0%	N
evelland Area	00/	00/1	00/1	
cvenanu Area	0%	0%	0%	N

Exchange Name				Correctiv
Annona	Jul	Aug	Sep	Action
	0%			N
Avery	0%		0%	N
Bagwell	0%	6 0%	0%	N
Bogata	0%	6 0%	0%	N
Clarksville	0%	6 0%	0%	N
Dekalb	0%	0%	0%	N
Deport	0%	0%	0%	N
Detroit	0%	0%		N
Hooks	0%			N
Maude	0%			N
Negley	0%			N
New Boston	0%		0%	N
Redwater	0%		0%	N
Simms	0%		0%	N
		1 070	0 70	
New Boston Area	1 0%	0%	0%	N
	-			
Tueben ne Neue				Corrective
Exchange Name	Jul	Aug	Sep	<b>Action</b>
Balmorhea	0%	0%	0%	N
Coyanosa	0%	0%	0%	N
Fabens	0%	0%	0%	N
Fort Hancock	0%	0%	0%	N
mperial	0%	0%	0%	N
Mentone	0%	0%	0%	N
Orla	0%	0%	0%	N
Pecos	0%	0%	0%	N
Sierra Blanca	0%	0%	0%	N
Toyah	0%	0%	0%	N
/alentine	0%	0%	0%	N
/an Horn	0%	0%	0%	N
Pecos Area				
recos Area	0%	0%	0%	N
			14	Corrective
xchange Name	Jul	Aug	Sep	Action
exarkana	0%	0%	0%	N
evarkana Area			L	
exarkana Area	0%	0%	0%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Austonio	0%	0%	0%	N
Crockett	0%	0%	0%	N
Cushing	0%	0%	0%	N
Grapeland	0%	0%	0%	N
Groveton	0%	0%	0%	N
Kennard	0%	0%	0%	N
Lovelady	0%	0%	0%	N
Pennington	0%	0%	0%	N
Reklaw	0%	0%	0%	N N
Trinity	0%	0%	0%	N
Trinity Area	0%	0%	0%	NI NI
	078	0 78	076	N
Windstream Communications SW	0%	0%	0%	N

% Repeat Trouble Reports			120	4
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Booker	0%	0%	14%	N
Clarendon	17%	5%	15%	N
Claude	8%	29%	13%	N
Darrouzett	0%	0%	0%	N
Dodson	67%	0%	0%	N
Estelline	40%	25%	33%	Υ
Follett	0%	0%	13%	N
Groom	0%	14%	0%	N
Hedley	0%	0%	0%	N
Higgins	0%	0%	0%	N
Lakeview	0%	0%	0%	N
Memphis	11%	0%	11%	N
Miami	0%	17%	0%	N
Mobeetie	11%	0%	29%	N
Panhandle	5%	0%	8%	N
Perryton	13%	3%	7%	N
Spearman	11%	0%	18%	N
Wellington	13%	10%	14%	N
Wheeler	0%	6%	11%	N
White Deer	0%	0%	0%	N
Booker Area	10%	6%	12%	N
	1 10701	070	12 /0	
		ſ		Corrective
Exchange Name	Jul	Aug	Sep	Action
Andrews	0%	8%	11%	N
Brownfield	15%	16%	14%	N
Denver City	8%	12%	3%	N
Forsan	0%	20%	0%	N
Frankel City	0%	0%	0%	N
_amesa	10%	10%	12%	N
Meadow	11%	20%	0%	N
Post	8%	15%	4%	N
Ropesville	4%	14%	11%	N
Geagraves	14%	18%	0%	N
Tahoka Tahoka	17%	10%	0%	N
Vilson	23%	33%	20%	N
	-			

**Brownfield Area** 

N

11%

14%

Exchange Name	Jul	Aug	Sep	Corrective Action
Aspermont	09	6 0%	100%	N
Baird	149	6 14%	7%	N
Benjamin	09	6 0%	0%	N
Blackwell	09	6 0%	14%	N
Clyde	129	6 24%		N
Cross Plains	219			N
Haskell	189	6 0%		N
Holliday	09	6 0%		N
Kamay	50%	6 0%	0%	N
Knox City	6%	13%	23%	N
Loraine	0%			N
May	0%			N
Megargel	0%			N
Merkel	18%			N
Moran	25%		17%	N
Munday	0%		20%	N
Putnam	0%		17%	N
Rising Star	0%		6%	N
Rochester	43%		0%	N
Rule	13%		11%	N
Seymour	18%		6%	N
Throckmorton	40%		14%	N
Trent	12%		22%	N
Winert	0%		25%	N
		1		
Clyde Area	13%	12%	13%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Crawford	25%	0%	0%	N
Crawford Area	25%	0%	0%	N
<b>-</b> • · · · · · · · · · · · · · · · · · ·				Corrective
Exchange Name	Jul	Aug	Sep	Action
Avinger	4%	13%	21%	N
Daingerfield	23%	17%	10%	N
Douglasville	30%	29%	8%	N
Hughes Springs	16%	11%	10%	N
Karnack	19%	29%	9%	N
Linden	17%	22%	17%	N
Lonestar	28%	16%	15%	N
Marietta	24%	22%	13%	N
Naples	23%	13%	18%	N
Jncertain	38%	17%	30%	N
Daingerfield Page 1997	22%	19%	13%	N

				Corrective
Exchange Name	Jul	Aug	Sep	Action
Adrian	0%	17%	100%	N
Bovina	50%	0%		
Boys Ranch	0%	0%		N
Cactus	20%	31%		N
Channing	100%	0%	1	N
Dalhart	7%	16%	5%	N
Dimmitt	3%	17%	4%	N
Dumas	12%	13%	9%	N
Friona	0%	0%	0%	N
Fritch	16%	11%	5%	N
Нарру	25%	0%	0%	N
Hart	33%	25%	0%	N
Hartley	50%	29%	50%	Y
Nazareth	0%	0%	0%	N
Sanford	0%	0%	0%	N
Stratford	0%	29%	0%	N
Sunray	18%	0%	11%	N
Tulia	6%	0%	0%	N
Vega	25%	0%	0%	N
Wildorado	0%	0%	0%	N
Dumas Area	400/1	4.407	00/1	
Dumas Alea	13%	14%	8%	N
				Corrective
Exchange Name	Jul	Aug	Sep	Action
Avalon	0%	0%	0%	N
Blooming Grove	8%	10%	5%	N
Bynum	13%	0%	22%	N
Dawson	21%	17%	7%	N

_				Corrective
Exchange Name	Jul	Aug	Sep	Action
Avalon	0%	0%	0%	N
Blooming Grove	8%	10%	5%	N
Bynum	13%	0%	22%	N
Dawson	21%	17%	7%	N
Elkhart	16%	13%	17%	N
Fairfield	21%	14%	25%	N
Frost	0%	17%	0%	N
Hubbard	17%	8%	29%	N
Irene	30%	13%	28%	N
Malone	12%	10%	24%	N
Milford	13%	13%	32%	N
Mt Calm	17%	42%	33%	N
Oakwood	14%	33%	17%	N
Purdon	17%	7%	33%	Ň
Richland	0%	0%	0%	N
Slocum	5%	24%	17%	N
Streetman	27%	21%	26%	N
Whitney	8%	24%	11%	N
Fairfield Area	16%	18%	19%	N

				Corrective
Exchange Name	Jul	Aug	Sep	Action
Bedias	22%	18%	4%	N
Buffalo	21%	13%	9%	N
Burlington	0%	0%	0%	N
Centerville	14%	24%	16%	Ν
Chilton	9%	13%	11%	N
Franklin	8%	12%	16%	N
Hilltop Lakes	21%	29%	15%	N
Iola	14%	12%	12%	N
Leona	0%	0%	17%	N
Lott	17%	13%	0%	N
Marquez	28%	4%	9%	N
Normangee	23%	16%	14%	N
North Zulch	0%	0%	16%	N
Riesel	33%	17%	19%	N
Rogers	27%	0%	14%	N
Rosebud	16%	7%	10%	N
Franklin Area	18%	13%	13%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Glen Rose	19%			N
Morgan	179	0%		N
Walnut Springs	13%			N
				I
Glen Rose	18%	25%	18%	N
		T	<u> </u>	Corrective
Exchange Name	Jul	Aug	Sep	Action
Beckville	58%	13%	31%	N
Bon Weir	30%	47%	18%	N
Broaddus	14%			N
Bronson	18%			N
Burkville	19%			N
Colmesneil	24%			N
Fairmont	12%			N
Gary	0%		29%	N
Hemphill	20%	14%	6%	N
Huntington	24%		10%	N
Joaquin	17%	11%	19%	N
Milam	20%	14%	17%	N
Newton	6%	9%	11%	N
Pineland	0%	8%	19%	N
Tenaha	7%	25%	19%	N
Zavalla	9%	12%	15%	N
Huntington Area	19%	17%	16%	N
Fresham and Marris				Corrective
Exchange Name Abernathy	Jul	Aug	Sep	Action
Amherst	8%	9%	0%	N
Anton	28%	33%	29%	Y
Crosbyton	17%	4%	18%	N
Hurlwood	10%		9%	N
dalou	29%	24%	20%	N
Levelland	0%	30%	0%	N
Littlefield	11% 5%	11% 14%	10% 13%	N N
Lorenzo	0%	0%	0%	N
Morton	0%	23%	0%	N N
Petersburg	0%	0%	15%	N N
Ralls	12%	15%	7%	N
Shallowater	11%	14%	10%	N
Smyer	27%	37%	27%	Y
Spade	40%	50%	0%	N
Sundown	10%	0%	33%	N
Vhiteface	0%	25%	0%	N
Vhitharral	0%	0%	33%	N
Volfforth	5%	11%	27%	N
ovelland Area				
eveiland Area	12%	14%	13%	N
evelland Area	12%	14%	13%	

P		I	]	Correcti
Exchange Name	Jul	Aug	Sep	Action
Annona	0%	0%		N
Avery	0%			<u> </u>
Bagwell	0%			
Bogata	5%			
Clarksville	6%			
Dekalb	12%			N
Deport	11%		23%	N
Detroit	9%		21%	N
Hooks	21%	13%	0%	N
Maude	21%	7%	13%	N
Negley	40%	0%	14%	N
New Boston	17%	10%	10%	N
Redwater	13%	8%	0%	N
Simms	13%	0%	14%	N N
	12,70	076	14%	N N
New Boston Area	12%	13%	13%	N
	11270	1070	1070	
				Correctiv
Exchange Name	Jul	Aug	Sep	Action
Balmorhea	17%	17%	25%	N
Coyanosa	29%	33%	0%	N
abens	11%	6%	3%	N
ort Hancock	17%	20%	21%	N
mperial	17%	0%	100%	N
Mentone	0%	0%	50%	N N
Orla	0%	50%	0%	N N
Pecos	14%	8%	17%	N N
Sierra Blanca	0%	10%	22%	N
oyah	0%	0%	0%	N N
/alentine	17%	22%	17%	
/an Horn	14%	33%	8%	N N
		00701	970	
ecos Area	14%	14%	14%	N
				-
Contract N				Corrective
xchange Name	Jul	Aug	Sep	Action
exarkana	14%	13%	9%	N
exarkana Area				
exalkana olog	14%	13%	9%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Austonio	18%	32%	20%	N
Crockett	19%	12%	16%	N
Cushing	14%	20%	4%	N
Grapeland	18%	10%	24%	N N
Groveton	5%	4%	3%	N
Kennard	14%	19%	13%	N
Lovelady	17%	19%	10%	N
Pennington	0%	0%	25%	N
Reklaw	14%	0%	0%	N
Trinity	12%	14%	18%	N
Trinity Area	15%	14%	16%	N
Windstream Communications SW	15%	15%	14%	N

Out-of-Service Trouble Cleared W	MILLS WORKING FOURS	<del></del>		
Exchange Name	1		_	Correctiv
Booker	Jul	Aug	Sep	Action
Clarendon	100%			N
Claude	100%			N
Darrouzett	100%			N
Dodson	100%			N
Estelline	100%		100%	N
Follett	100%		100%	N
Groom	100%		100%	N
Hedley	100%		100%	N
Higgins	100%		100%	N
Lakeview	100%		100%	N
	100%		100%	N
Memphis Miami	100%		100%	N
	100%	100%	100%	N
Mobeetie	100%	100%	100%	N
Panhandle	100%	100%	100%	N
Perryton	95%	100%	100%	N
Spearman	100%	100%	100%	N
Wellington	100%	100%	100%	N
Wheeler	100%	100%	100%	N
White Deer	100%	100%	100%	N
Booker Area	99%	99%	100%	N
Exchange Name		. ]		Corrective
Andrews	Jul	Aug	Sep	Action
Brownfield	94%	100%	100%	N
	91%	97%	100%	N
Denver City	83%	100%	100%	N
orsan	100%	100%	100%	N
rankel City	100%	100%	100%	N
amesa	95%	98%	99%	N
leadow	100%	100%	100%	N
ost	91%	100%	100%	N
opesville	94%	100%	83%	Ń
eagraves	74%	95%	100%	N
ahoka	82%	100%	100%	N
/ilson	91%	100%	100%	N
rownfield Area				

Exchange Name	Jul	Aug	Sep	Corrective Action
Aspermont	100%		<del></del>	N
Baird	100%			N
Benjamin	100%			N
Blackwell	100%			N
Clyde	100%			N
Cross Plains	100%			N
Haskell	100%			N
Holliday	100%			N
Kamay	100%			N
Knox City	100%			N N
Loraine	100%		100%	N
May	100%		100%	N
Megargel	100%		100%	N
Merkel	100%		100%	N
Moran	100%		100%	N
Munday	100%	100%	100%	N
Putnam	100%	100%	100%	N
Rising Star	94%	100%	100%	N
Rochester	100%	100%	100%	N
Rule	75%	100%	100%	N N
Seymour	100%	100%	100%	N N
Throckmorton	67%	100%	100%	N N
Trent	93%	100%	83%	N
Winert	100%	100%	100%	N
	10070	10070	10070	14
Clyde Area	98%	100%	99%	N
_		1		Corrective
Exchange Name	Jul	Aug	Sep	Action
Crawford	100%	100%	100%	N
Crawford Area	100%	100%	100%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Avinger	100%	100%	91%	N
Daingerfield	91%	100%	100%	N
Douglasville	100%	98%	100%	N
lughes Springs	100%	94%	100%	N
Carnack	95%	89%	95%	N
inden	97%	100%	100%	N
onestar	98%	97%	96%	N
Marietta Marietta	100%	95%	100%	N
laples	100%	100%	100%	N
Incertain	100%	100%	100%	N
	10070	10070	100/01	1.4
aingerfield				

Exchange Name				Corrective
Adrian	Jul	Aug	Sep	Action
	100%	100%	100%	N
Bovina	100%	100%	100%	N
Boys Ranch	100%	100%		N
Cactus	100%	100%	100%	N
Channing	100%		100%	N
Dalhart	95%		100%	N
Dimmitt	100%	100%	100%	N
Dumas	100%		99%	N
Friona	100%	100%	100%	N
Fritch	95%	97%	100%	N
Нарру	100%	100%	100%	N
Hart	100%	100%	100%	N
Hartley	100%	100%	100%	N
Nazareth	100%	100%	100%	N
Sanford	100%	100%	100%	N
Stratford	100%	100%	100%	N
Sunray	100%	100%	100%	N
Tulia	100%	100%	100%	N
Vega	100%	100%	100%	
Wildorado	100%	100%	100%	N
		100701	100%]	N
Dumas Area	98%	84%	99%	N

Exchange Name				Corrective
	Jul	Aug	Sep	Action
Avalon	100%	100%	100%	N
Blooming Grove	100%			N
Bynum	100%		100%	N
Dawson	97%		100%	N
Elkhart	98%			N
Fairfield	99%		100%	
Frost	100%			N N
Hubbard	100%		100%	N
Irene	The second secon		100%	N
Malone	100%		100%	N
Milford	100%		100%	N
Mt Calm	100%		100%	N
Oakwood	100%	100%	100%	N
Purdon	100%	100%	100%	N
Richland	100%	100%	100%	N
	100%	100%	100%	N
Slocum	100%	100%	93%	N
Streetman	98%	100%	100%	N
Whitney	97%	100%	98%	N
Fairfield Area	99%	100%	99%	N

Exchange Name	Jul	Aug	Sep	Corrective Action
Bedias	94			
Buffalo	100			
Burlington	100			
Centerville	100			
Chilton	100			
Franklin	100			N
Hilltop Lakes	100			N
lola	100			N
Leona	100			N
Lott	100			N
Marquez	100			N
Normangee	1009			N
North Zulch	1009			N
Riesel	1009			N
Rogers	1009			N
Rosebud	1009			N N
	100	0] 100%	90 70	IN .
Franklin Area	1009	6 98%	98%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Glen Rose	99%	95%	98%	N
Morgan	100%		88%	N
Walnut Springs	100%		100%	N
				<u> </u>
Glen Rose	99%	96%	98%	N
Exchange Name	Jul	Aug	Sep	Corrective Action
Beckville	86%	100%	100%	N
Bon Weir	100%	100%	83%	N
Broaddus	92%		100%	N
Bronson	100%		93%	N
Burkville	100%	100%	100%	N
Colmesneil	100%		100%	N
Fairmont	98%	100%	98%	N
Gary	100%	100%	100%	N
Hemphill	100%	100%	97%	N
Huntington	100%	91%	100%	N
Joaquin	94%	98%	99%	N
Milam	98%	97%	96%	N
Newton	100%	100%	100%	N
Pineland	94%	91%	84%	N
enaha	95%	100%	100%	N
Zavalla	90%	97%	100%	N
luntington Area	1	0.50/1		
iditaligion Alea	96%	98%	98%	N

	11	A		Correctiv
Exchange Name Abernathy	Jul	Aug	Sep	Action
Amherst	97%			L
Anton	100%			
Crosbyton	94%			
Hurlwood	89%			
Idalou	100%			
Levelland	92%		75%	N
Littlefield	96%		100%	N
Lorenzo	98%		100%	N
Morton	82%		100%	N
Petersburg	100%		100%	N
Ralls	95%		100%	N
Shallowater	73%		100%	N
Smyer	96%		100%	N
Spade	93%		100%	N
Sundown	100%		100%	N
Whiteface	100%	100%	100%	N
Whitharral	100%	100%	100%	N
Wolfforth	100%	100%	100%	N
TO HOTH	100%	100%	100%	N
Levelland Area	94%	99%	99%	N
Levelland Area	94%	99%	99%	N
		99%		
Exchange Name	94% Jul	99% Aug		
Exchange Name Annona		Aug	Sep	Corrective Action
Exchange Name Annona Avery	<b>Jul</b> 100%	<b>Aug</b> 100%	<b>Sep</b> 100%	Corrective Action N
Exchange Name Annona Avery Bagwell	<b>Jul</b> 100% 100%	Aug 100% 100%	<b>Sep</b> 100% 100%	Corrective Action N N
Exchange Name Annona Avery Bagwell Bogata	Jul 100% 100% 90%	Aug 100% 100% 100%	Sep 100% 100% 100%	Corrective Action N N
Exchange Name Annona Avery Bagwell Bogata Clarksville	Jul 100% 100% 90% 100%	Aug 100% 100% 100% 100%	Sep 100% 100% 100% 100%	Corrective Action N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb	Jul 100% 100% 90% 100% 100%	Aug 100% 100% 100% 100%	Sep 100% 100% 100% 100%	Corrective Action N N N N N N
Exchange Name  Annona Avery Bagwell Bogata Clarksville Dekalb	Jul 100% 100% 90% 100% 100%	Aug 100% 100% 100% 100% 100%	Sep 100% 100% 100% 100% 100%	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport	Jul 100% 100% 90% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100%	Sep 100% 100% 100% 100% 100% 100%	Corrective Action  N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit	Jul 100% 100% 90% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100%	Sep 100% 100% 100% 100% 100% 100% 100%	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Hooks Maude	Jul 100% 100% 90% 100% 100% 100% 100% 97%	Aug 100% 100% 100% 100% 100% 100% 100%	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Blooks Maude	Jul 100% 100% 90% 100% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100% 100	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Hooks Maude Hegley Hew Boston	Jul 100% 100% 90% 100% 100% 100% 100% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100% 100	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action  N  N  N  N  N  N  N  N  N  N  N  N  N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Blooks Maude Jegley Jew Boston Jedwater	Jul 100% 100% 90% 100% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100% 100	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Blooks Maude	Jul 100% 100% 90% 100% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100% 100	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action N N N N N N N N N N N N N N N N N N N
Exchange Name Annona Avery Bagwell Bogata Clarksville Dekalb Deport Detroit Blooks Maude Legley Lew Boston Ledwater	Jul 100% 100% 90% 100% 100% 100% 100% 100%	Aug 100% 100% 100% 100% 100% 100% 100% 100	Sep 100% 100% 100% 100% 100% 100% 100% 100	Corrective Action N N N N N N N N N N N N N N N N N N N

Exchange Name	1			Corrective
Balmorhea	Jul	Aug	Sep	Action
Coyanosa	83%			
Fabens	100%			
Fort Hancock	89%			
Imperial	100%			
Mentone	75%			
Oria	100%			
Pecos	67%			N
Sierra Blanca	83%		100%	N
Toyah	100%	100%	88%	N
Valentine	33%	100%	100%	N
Van Horn	100%	100%	100%	N
	98%	100%	100%	N
Pecos Area	87%	98%	99%	N
				<u> </u>
Exchange Name	Jul	Aug	Sep	Corrective Action
Texarkana	99%	99%	100%	N
	<u></u>			
Texarkana Area	99%	99%	100%	N
				A
Exchange Name	Jul	Aug	Sep	Corrective Action
Austonio	100%	100%	100%	N
Crockett	99%	100%	99%	$\frac{1}{N}$
Cushing	100%	68%	87%	N
Grapeland				
	1 100%1	99%	1000/	NI I
Groveton	100%	99%	100%	N
	100%	100%	100%	N
Groveton	100% 100%	100% 100%	100% 100%	N N
Groveton Kennard Lovelady	100% 100% 96%	100% 100% 100%	100% 100% 96%	N N N
Groveton Kennard Lovelady Pennington	100% 100% 96% 100%	100% 100% 100% 0%	100% 100% 96% 100%	N N N
Groveton Kennard Lovelady Pennington Reklaw	100% 100% 96%	100% 100% 100%	100% 100% 96% 100% 67%	N N N N
Groveton Kennard Lovelady Pennington Reklaw Frinity	100% 100% 96% 100% 100% 99%	100% 100% 100% 0% 100%	100% 100% 96% 100% 67% 100%	N N N N N
Groveton Kennard Lovelady Pennington Reklaw	100% 100% 96% 100%	100% 100% 100% 0% 100%	100% 100% 96% 100% 67%	N N N N

# 80WINDSTREAM COMMUNICATIONS, TEXAS COMPANIES 3RD QTR 2010 SERVICE QUALITY RPT. PROJECT NO. 37960 CORRECTIVE ACTION PLANS

#### Percentage of Repeat Trouble Reports

Benchmark for Corrective Action: Greater than 22% for a period of three consecutive months.

<b>Exchange</b>	JULY	AUGUST	<b>SEPTEMBER</b>
Amherst	28%	33%	29%

#### **Detail of Missed Objectives**

The repeated reports in the small exchange were in one aerial lead with deteriorated splices and one rural county road with gopher damage to the cable.

#### Corrective Action to be Taken

The splice locations will be repaired and the buried cable has already been repaired.

Exchange	JUL	AUG	SEP
Estelline	40%	25%	33%

#### **Detail of Missed Objectives**

This exchange is very small and has very little trouble so any repeats give a high percentage. July only had two repeats, Aug had one, and Sept had one. Sept repeat was a calling feature and never came outside (2 tickets same day a few min apart). Aug repeat county cut the drop and cable 1 day apart. The 2 in July were due to county graders cutting cable and drop in several locations, the drop was placed on the ground for a few weeks and we got a second trouble before we got it buried.

#### Corrective Action to be Taken

The Aug trouble (cut cable and cut drop) were both repaired permanent on the original trouble tickets. The 2 repeats in July (cut drop and cable) have been replaced by Local techs in Aug. The repeat in July never came to the field it was repaired by assignment.

Exchange	JUL	AUG	SEP	
Hartley	50.0	29.0	50.0	

#### **Detail of Missed Objectives**

This exchange has little trouble activity. A few reports will drive repeat % up over the limit. In this exchange, I have a route with a bad section of cable. It has been hit by lightening and a pedestal has been destroyed by mowers. A temp is on the ground in this section which also has been damaged several times.

#### Corrective Action to be Taken

Currently a work order is in place to replace the bad section of cable. Work Order #74000003500270. In-service date 12-8-10

#### 81WINDSTREAM COMMUNICATIONS, TEXAS COMPANIES 3RD QTR 2010 SERVICE QUALITY RPT. PROJECT NO. 37960 CORRECTIVE ACTION PLANS

Exchange	JULY	AUGUST	SEPTEMBER
Smyer	27%	37%	27%

#### **Detail of Missed Objectives**

This exchange experienced a high level of damage by County Road Maintenance Crews. Due to several wet weather events that delayed construction activity, we were unable to replace sections of damaged facilities in a timely manner.

#### Corrective Action to be Taken

We have identified the sections of cable that will be replaced as soon as the county completes rebuilding the washed out county roads. This will reduce the number of additional repair request associated with damage to Outside Plant facilities.

### Customer Trouble Reports Per 100 Access Lines

Benchmark for Corrective Action: Above 6.0 per 100 access lines in an exchange with less than 10,000 access lines.

Exchange	<u>JU</u> L	<b>AUG</b>	AUG	
Valentine	7.0	20.7	6.7	

#### **Detail of Missed Objectives**

During this quarter Valentine experienced a fiber cut in July that isolated the town. In the month of August Valentine experienced two major cut cables in town that generated several trouble reports on both occasions. In the month of September Valentine had several severe weather outbreaks in which the Central Office had experienced severe power influence that caused issues with different pieces of equipment

#### Corrective Action to be Taken

The cut fiber was permanently repaired and follow up calls where made to several key agencies in the Valentine area to verify service restoral to the town. The following day more calls where made to other services that where closed during the outage. The two times that cable was cut we submitted a plant damage request and repaired with a permanent closure and restored service. The local techs made calls to all customers involved and verified all was working properly. The outages that occurred when the weather was severe the central office tech from Van Horn was dispatched to the office in Valentine and found several blown fuses on various office equipment. The tech replaced the fuses and cards that where in trouble and made several test calls both in the area and out of the area.